```
72757                              JOSHUA DELANOIX     403       2727    06/03/19   GC+S740046

JAMES L ALLEN                                    UPS767      58029       QUICKSILV M       75699

357 MERLOT LANE                    15/GMC/YUKON/                          05/14/15            0

                                   1 G K S 2 C K J 1 F R 5 6 3 7 7 2

ST ALBANS, MO 63073                                                       06/03/19

636-795-4187                                                                          MO: 58029


JOB#  1 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 1 00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):476                        26.25
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/03/19    8.70     9.60   0.90   0.00    FINISHED
            476   06/03/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                          TOTAL TECH TIME   0.90   0.90

COMPLAINT    GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
              CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
             ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
              AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385              FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    8.0  VALVOLINE SYNPOWER 0W20    @      6.400   /UNIT                          51.20
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           52.70

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          26.25                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         52.70                          0.00                          0.00
  TOTAL                          84.95                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):476                         0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/03/19    9.60     9.60   0.00   0.00    FINISHED
            476   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                          TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------
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LABOR----CUSTOMER----------

J# 3 03GCZEMISSION EMISSION INSPECTION TECH(S):476 16.55

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72757                              JOSHUA DELANOIX     403       2727    06/03/19   GC+S740046

JAMES L ALLEN                                    UPS767      58029       QUICKSILV M       75699

357 MERLOT LANE                    15/GMC/YUKON/                          05/14/15            0

                                   1 G K S 2 C K J 1 F R 5 6 3 7 7 2

ST ALBANS, MO 63073                                                       06/03/19

636-795-4187                                                                          MO: 58029


LABOR----CUSTOMER-----------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/03/19    9.60     9.60   0.00   0.00    FINISHED
             476   06/03/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.30

COMPLAINT    PERFORM EMISSION INSPECTION
ORIG CORR    complete
CORRECTION   complete

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                        4.00
    CUST      SYSTEC  SYSTEMS TEC                                    740046       3.45
    CUST         SSR  SHOP SUPPLIES                                               -0.83
                                                              TOTAL - MISC        6.62

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          16.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -0.83                          0.00                          0.00
  TOTAL                          23.17                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00GCZDEPOSIT    DEPOSIT CONTROL EPR               TECH(S):476                      45.45
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/03/19    9.60     9.60   0.00   0.00    FINISHED
             476   06/03/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    DEPOSIT CONTROL TO HELP THE CLEANING OF THE OIL RINGS WHICH
             WILL HELP CONTROL OIL CONSUMPTION.
ORIG CORR    complete
CORRECTION   complete

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6577BG               PERF. KIT            39.90    39.90     54.50      54.50
                                                   COST TOTAL     39.90
                                                              TOTAL - PARTS        54.50

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          45.45                          0.00                          0.00
  PARTS                          54.50                          0.00                          0.00
  TOTAL                          99.95                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00GCZBGINDUCTIO BG INDUCTION SPECIAL              TECH(S):476                      85.95
```

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/03/19	9.70	9.70	0.00	0.00	FINISHED
476	06/03/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE NORMAL MAINTENANCE.

[CONTINUED ON NEXT PAGE]

72757 JOSHUA DELANOIX 403 2727 06/03/19 GC+S740046

JAMES L ALLEN UPS767 58029 QUICKSILV M 75699

357 MERLOT LANE 15/GMC/YUKON/ 05/14/15 0

1 G K S 2 C K J 1 F R 5 6 3 7 7 2

ST ALBANS, MO 63073 06/03/19

636-795-4187 MO: 58029

CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.
CORRECTION TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		6592BG	INDUCTION	51.50	51.50	72.00	72.00
				COST TOTAL	51.50			
						TOTAL - PARTS		72.00

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			85.95			0.00			0.00
PARTS			72.00			0.00			0.00
TOTAL			157.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 6 CHARGES

LABOR----CUSTOMER

J# 6+93GCZYTIRE TIRE TREAD YELLOW TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/03/19	9.90	9.90	0.00	0.00	FINISHED
476	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		15.34
			TOTAL - MISC	16.84

COMMENTS
X027O0430P:WAIT created 2019-05-28 10:57:00am taken by Joshua Delan
oix

72757 JOSHUA DELANOIX 403 2727 06/03/19 GC+S740046

JAMES L ALLEN UPS767 58029 QUICKSILV M 75699

357 MERLOT LANE 15/GMC/YUKON/ 05/14/15 0

1 G K S 2 C K J 1 F R 5 6 3 7 7 2

ST ALBANS, MO 63073 06/03/19

636-795-4187 MO: 58029

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			174.20			0.00			0.00
PARTS			132.50			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			24.29			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TAXES			17.95			0.00			0.00
TOTAL			400.81			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:20

*C 0
*A 4226108561884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

256963 CHARLIE THIERET 932 4187 06/03/19 MA+S740047

JANE E FOSHEE 10847 SNOWFLAKE W 12581

832 PONTOISON DR 18/MAZDA/MAZDA6 SDN/4DR SDN TOURING 09/12/18 35

J M 1 G L 1 V M 3 J 1 3 1 9 5 1 1

MANCHESTER, MO 63021 06/03/19

314-420-0270 314-852-6162 MO: 10847

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF2 2 OF 2 SYNTHETIC OIL TECH(S):578 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/03/19	9.10	9.10	0.00	0.00	FINISHED
578	06/03/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
WITH TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
ROTATED TIRES
CORRECTION PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
ROTATED TIRES

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/03/19	9.10	9.10	0.00	0.00	FINISHED
578	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ55R CUST.MAINT.VISIT TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/03/19	9.10	9.10	0.00	0.00	FINISHED
578	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

256963 CHARLIE THIERET 932 4187 06/03/19 MA+S740047

JANE E FOSHEE 10847 SNOWFLAKE W 12581

832 PONTOISON DR 18/MAZDA/MAZDA6 SDN/4DR SDN TOURING 09/12/18 35

J M 1 G L 1 V M 3 J 1 3 1 9 5 1 1

MANCHESTER, MO 63021 06/03/19

314-420-0270 314-852-6162 MO: 10847

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
X021Y5Y0LC:WAIT BDC APPT created 2019-05-30 01:49:00pm taken by Ama
nda Burrell

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:21

*C 0
*A 4226123541884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266368 RANDAL LAMB 673 9167 06/06/19 GC+B740048

BRANDON MYERS 46268 /

5267 HUNTERS FARM MANOR 17/NISSAN/MAXIMA/4DR SDN 3.5L SR

1 N 4 A A 6 A P 9 H C 4 2 6 3 2 0

HIGH RIDGE, MO 63049 RL 06/03/19

636-357-0659 MO: 46268

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96INZ REPAIR PER ESTIMATE TECH(S):607 609 155.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
607	06/03/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
607	06/03/19	0.00	0.90	0.00	0.90	ENTERED IN INVOICING
609	06/03/19	0.00	0.80	0.00	0.80	ENTERED IN INVOICING
675	06/03/19	0.00	0.80	0.00	0.80	ENTERED IN INVOICING
	TOTAL TECH TIME			0.00	2.50	

COMPLAINT REPAIR FRONT BUMPER AS BEST WE CAN

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			155.00			0.00			0.00
TOTAL			155.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
C/P

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			155.00			0.00			0.00
TOTAL			155.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:21

*C 0
*A 4226140091884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

102544 ADAM BECKMAN 432 2729 06/04/19 BU+S740049

JAMES E HANKEMEYER SE6R9A 124919 WHT GLD FLS

16711 HIGHLAND SUMMIT DR 07/BUICK/LUCERNE/4DR SDN CXS V8 08/11/07 68

1 G 4 H E 5 7 Y 9 7 U 1 7 6 0 6 9

WILDWOOD, MO 63011-5421 06/03/19

636-273-1221 MO: 124919

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 11GCZ04 FLUID LEAK-ENGINE TECH(S):520 75.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/03/19	8.60	9.00	0.40	0.00	HOLD AUTHORIZATION
520	06/03/19	9.20	9.20	0.00	0.00	FINISHED
520	06/03/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.50	

COMPLAINT CUSTOMER STATES LEAKING FLUID IN THE RIGHT FRONT
ORIG CAUSE FRONT COVER LEAKING AND VALVE COVER GASKETS LEAKING
CAUSE FRONT COVER LEAKING AND VALVE COVER GASKETS LEAKING
ORIG CORR CUSTOMER DECLINED ALL REPAIRS AT THIS TIME

```
            QUOTE FOR REPAIR $ 1805.09
CORRECTION  CUSTOMER DECLINED ALL REPAIRS AT THIS TIME
            QUOTE FOR REPAIR $ 1805.09

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          75.00                          0.00                          0.00
  TOTAL                          75.00                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            BUCS                          BUWS                          BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):520                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/03/19    9.20     9.20   0.00   0.00    FINISHED
             520   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                             1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          3.75
                                                          TOTAL - MISC              5.25

COMMENTS--------------------------------------------------------------------------
X02X1J3X98:WAIT created 2019-05-31 10:31:00am taken by Adam Beckman
```

102544 ADAM BECKMAN 432 2729 06/04/19 BU+S740049

JAMES E HANKEMEYER SE6R9A 124919 WHT GLD FLS

16711 HIGHLAND SUMMIT DR 07/BUICK/LUCERNE/4DR SDN CXS V8 08/11/07 68

1 G 4 H E 5 7 Y 9 7 U 1 7 6 0 6 9

WILDWOOD, MO 63011-5421 06/03/19

636-273-1221 MO: 124919

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			75.00			0.00			0.00
MISC CHG			5.25			0.00			0.00
TAXES			0.34			0.00			0.00
TOTAL			80.59			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226152061884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

243968 ROBERT KOSTIAL 532 6556 06/05/19 IN+S740050

JUSTIN RUDICK 58416 /

1819 DOVER TRACE DR 15/INFINITI/QX60/4DR AWD

5 N 1 A L 0 M M 7 F C 5 0 8 2 8 3

FENTON, MO 63026 06/03/19

636-465-4408 MO: 58416

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZSYNTEC *LOF/FULL SYNTHETIC TECH(S):491 24.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/04/19	9.90	9.90	0.00	0.00	FINISHED
491	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Synthetic Oil Change)
$75.00 ($15.00 COUPON APPLIED)

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1520865F0E	OIL FILTER	5.12	5.12	8.53	8.53
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 20.65
TOTAL - GOG 20.65

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.70
TOTAL - MISC -1.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC DIS			-1.70			0.00			0.00
TOTAL			52.98			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 20INZ04 A/C CONCERN TECH(S):491 26.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/04/19	8.80	9.80	1.00	0.00	FINISHED
491	06/04/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	1.00	

COMPLAINT CS THAT THE AC SEEMS TO NOT BE GETTING AS COLD-CHECK AND ADV
ISE - $152.00 DIAGNOSIS FEE
ORIG CAUSE A/C SYSTEM NOT AS COLD AS IT SHOULD BEEN .PERFORMED EVA &
RECHARGE A/C SYSTEM FOUND SYSTEM A LITTLE LOW 1.71 LBS
IT SHOULD BE AT 1.94LBS
CAUSE A/C SYSTEM NOT AS COLD AS IT SHOULD BEEN .PERFORMED EVA &
RECHARGE A/C SYSTEM FOUND SYSTEM A LITTLE LOW 1.71 LBS
IT SHOULD BE AT 1.94LBS
ORIG CORR EVAC & RECHARGED A/C THEN ADDED DYE A/C SYSTEM WORKING
LIKE IT SHOULD AT THIS TIME
CORRECTION EVAC & RECHARGED A/C THEN ADDED DYE A/C SYSTEM WORKING
LIKE IT SHOULD AT THIS TIME

CLAIM # 740050

243968 ROBERT KOSTIAL 532 6556 06/05/19 IN+S740050

JUSTIN RUDICK 58416 /

1819 DOVER TRACE DR 15/INFINITI/QX60/4DR AWD

5 N 1 A L 0 M M 7 F C 5 0 8 2 8 3

FENTON, MO 63026 06/03/19

636-465-4408 MO: 58416

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			26.00			0.00
TOTAL			0.00			26.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00INZROT/BAL *ROTATE/BALANCE TECH(S):491 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/04/19	9.90	9.90	0.00	0.00	FINISHED
491	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION -
$30.00
ORIG CORR ROTATION COMPLETE
CORRECTION ROTATION COMPLETE

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.50
			TOTAL - MISC	-1.50

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4+40INZ12 REAR PADS AND ROTORS TECH(S):491 320.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/04/19	13.10	13.10	0.00	0.00	FINISHED
491	06/04/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT CUSTOMER REQUESTS REPLACE REAR BRAKE PADS AND RESURFACE
ROTORS - $425.00
ORIG CORR REAR BRAKE JOB COMPLETE
CORRECTION REAR BRAKE JOB COMPLETE

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	D4M609N00B	PAD KIT-DISC BR	52.00	52.00	86.67	86.67
CUST	1	8952BG	BRAKE SQ KIT	12.25	12.25	17.95	17.95
				COST TOTAL	64.25		
					TOTAL - PARTS		104.62

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			320.38			0.00			0.00

PARTS	104.62	0.00	0.00
TOTAL	425.00	0.00	0.00

JOB# 4 JOURNAL PREFIX INCS INWS INIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

```
243968                              ROBERT KOSTIAL      532       6556    06/05/19   IN+S740050

JUSTIN RUDICK                                                    58416       /

1819 DOVER TRACE DR                 15/INFINITI/QX60/4DR AWD

                                    5 N 1 A L 0 M M 7 F C 5 0 8 2 8 3

FENTON, MO 63026                                                          06/03/19

636-465-4408                                                                        MO: 58416


LABOR----CUSTOMER-------------------------------------------------------------------
J# 5+00INZAFR        *REPLACE AIR FILTER               TECH(S):491                        20.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            491   06/04/19   13.10    13.10   0.00   0.00    FINISHED
            491   06/04/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.20

COMPLAINT    CUSTOMER REQUEST ENGINE AIR FILTER REPLACEMENT -
             $65.00
ORIG CAUSE   ENGINE AIR FILTER IS DIRTY
CAUSE        ENGINE AIR FILTER IS DIRTY
ORIG CORR    REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION   REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    165460Z000           ELEMENT ASSY-AIR      16.70    16.70     27.83      27.83
                                                          COST TOTAL     16.70
                                                                        TOTAL - PARTS         27.83

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          20.00                          0.00                          0.00
  PARTS                          27.83                          0.00                          0.00
  TOTAL                          47.83                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  6 CHARGES--------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 6+20INZ06         *CABIN AIR FILTER                 TECH(S):491                        22.73
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            491   06/04/19   13.10    13.10   0.00   0.00    FINISHED
            491   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT -
             $100.00 (149.95 COUPON APPLIED)
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    272773JC2B           FILTER-AIR            34.36    34.36     57.27      57.27
                                                          COST TOTAL     34.36
                                                                        TOTAL - PARTS         57.27

JOB#  6 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          22.73                          0.00                          0.00
  PARTS                          57.27                          0.00                          0.00
  TOTAL                          80.00                          0.00                          0.00
JOB#  6 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  7 CHARGES--------------------------------------------------------------------------
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LABOR----CUSTOMER--
J# 7+00INZAC-PERFORM A/C PERFORMANCE SERV TECH(S):491 22.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/04/19	13.10	13.10	0.00	0.00	FINISHED
491	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

[CONTINUED ON NEXT PAGE]

243968 ROBERT KOSTIAL 532 6556 06/05/19 IN+S740050

JUSTIN RUDICK 58416 /

1819 DOVER TRACE DR 15/INFINITI/QX60/4DR AWD

5 N 1 A L 0 M M 7 F C 5 0 8 2 8 3

FENTON, MO 63026 06/03/19

636-465-4408 MO: 58416

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE. -
$89.95
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		6408BG	A/C FRESH & COO	28.30	28.30	47.00	47.00
				COST TOTAL	28.30			
						TOTAL - PARTS		47.00

JOB# 7 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			22.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			69.95			0.00			0.00
JOB# 7 JOURNAL PREFIX			INCS			INWS			INIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS
++LOANER++TAG NUMBER IS 6556

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740050	26.00	0.00	0.00	0.00	0.00	0.00	0.00	26.00
CLAIM TOTALS	26.00	0.00	0.00	0.00	0.00	0.00	0.00	26.00

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			441.01			26.00			0.00
PARTS			245.80			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-3.20			0.00			0.00
TAXES			25.91			0.00			0.00
			----------			----------			----------

TOTAL 756.67 26.00 0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226169081884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

181545 ROBERT POLITTE 962 4188 06/03/19 MA+S740056

CHARLES A ROONEY 127423 LIQUID SILV 5391

1544 GARDEN VALLEY DR 13/MAZDA/CX-9/4DR FWD GR TOUR 07/06/13 7

J M 3 T B 2 D A 4 D 0 4 0 9 9 6 2

WILDWOOD, MO 63038 06/03/19

636-821-3195 314-985-2164 MO: 127423

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):923 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/03/19	9.40	9.40	0.00	0.00	FINISHED
923	06/03/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	YF09-14-302A	CARTRIDGE,	4.75	4.75	7.87
			COST TOTAL		4.75	
					TOTAL - PARTS	7.87

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.16

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.07
			TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			14.16			0.00			0.00
MISC DIS			-1.07			0.00			0.00

```
  TOTAL                          34.54                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):923                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/03/19    9.40     9.40   0.00   0.00    FINISHED
            923   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3+03MAZ03         SAFETY/EMISSION                   TECH(S):923                         28.55
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181545                              ROBERT POLITTE      962       4188    06/03/19   MA+S740056

CHARLES A ROONEY                                                 127423      LIQUID SILV        5391

1544 GARDEN VALLEY DR               13/MAZDA/CX-9/4DR FWD GR TOUR         07/06/13            7

                                    J M 3 T B 2 D A 4 D 0 4 0 9 9 6 2

WILDWOOD, MO 63038                                                        06/03/19

636-821-3195      314-985-2164                                                              MO: 127423


LABOR----CUSTOMER-----------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/03/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CORR    PERFORMED SAFETY AND EMISSION INSPECTION
CORRECTION   PERFORMED SAFETY AND EMISSION INSPECTION

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PROTROL                                          4.00
    CUST      SYSTEC  SYSTEMS TEC                                    740056          3.45
    CUST         SSR  SHOP SUPPLIES                                                -1.43
                                                                TOTAL - MISC         6.02

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -1.43                          0.00                          0.00
  TOTAL                          34.57                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------------
J# 4+00MAZCOOLGRNCAR COOL FLUSH GRN CAR                TECH(S):923                        92.47
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/03/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE   GENERAL MAINTENANCE
CAUSE        GENERAL MAINTENANCE
ORIG CORR    OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
             WITH NEW COOLANT.
CORRECTION   OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
             WITH NEW COOLANT.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    5901BG               FLUSH                18.50    18.50     29.98      29.98
    CUST     1    COOLANT              GENERIC               9.75     9.75     17.50      17.50
                                                    COST TOTAL     28.25
                                                                TOTAL - PARTS        47.48

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          92.47                          0.00                          0.00
  PARTS                          47.48                          0.00                          0.00
  TOTAL                         139.95                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  5 CHARGES-------------------------------------------------------------------------------
```

LABOR----CUSTOMER----------

J# 5+00MAZBGINJECT INJECTOR CLEAN SERV TECH(S):923 112.77

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/03/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS INJECTOR CLEAN SERVICE.

[CONTINUED ON NEXT PAGE]

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181545                              ROBERT POLITTE      962       4188    06/03/19   MA+S740056

CHARLES A ROONEY                                                127423      LIQUID SILV        5391

1544 GARDEN VALLEY DR               13/MAZDA/CX-9/4DR FWD GR TOUR         07/06/13            7

                                    J M 3 T B 2 D A 4 D 0 4 0 9 9 6 2

WILDWOOD, MO 63038                                                        06/03/19

636-821-3195      314-985-2164                                                          MO: 127423


ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIAN ATTACHES A SPECIALIZED TOOL TO THE FUEL RAIL
             ADAPTER PORT AND DIRECTLY CLEANS THE FULE INJECTORS. THEN A
             BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE
             CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE '
             EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND
             VARNISHED DEPOSITS FROM THE SYSTEM.
CORRECTION   TECHNICIAN ATTACHES A SPECIALIZED TOOL TO THE FUEL RAIL
             ADAPTER PORT AND DIRECTLY CLEANS THE FUEL INJECTORS. THEN A
             BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE
             CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE '
             EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND
             VARNISHED DEPOSITS FROM THE SYSTEM.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1002BG                INJ FLUSH             33.55    33.55     47.18      47.18
                                                          COST TOTAL     33.55
                                                                       TOTAL - PARTS         47.18

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         112.77                         0.00                          0.00
  PARTS                          47.18                         0.00                          0.00
  TOTAL                         159.95                         0.00                          0.00
JOB#  5 JOURNAL PREFIX            MACS                         MAWS                          MAIS

JOB#  6 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+00MAZZACTUNEUP  A/C TUNE UP                        TECH(S):923                        52.71
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/03/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE   TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
CAUSE        TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
ORIG CORR    TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE
CORRECTION   TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG                A/C KIT               28.30    28.30     37.24      37.24
                                                          COST TOTAL     28.30
                                                                       TOTAL - PARTS         37.24

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
```

LABOR	52.71	0.00	0.00
PARTS	37.24	0.00	0.00
TOTAL	89.95	0.00	0.00
JOB# 6 JOURNAL PREFIX	MACS	MAWS	MAIS

181545 ROBERT POLITTE 962 4188 06/03/19 MA+S740056

CHARLES A ROONEY 127423 LIQUID SILV 5391

1544 GARDEN VALLEY DR 13/MAZDA/CX-9/4DR FWD GR TOUR 07/06/13 7

J M 3 T B 2 D A 4 D 0 4 0 9 9 6 2

WILDWOOD, MO 63038 06/03/19

636-821-3195 314-985-2164 MO: 127423

JOB# 7 CHARGES----------

LABOR----CUSTOMER----------
J# 7+20MAZ06 CABIN AIR FILTER TECH(S):923 39.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/03/19	0.00	0.00	0.00	0.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	L2Y6-61-P11-MV	FILTER, CA	12.33	12.33	20.55	20.55
			COST TOTAL		12.33		
					TOTAL - PARTS		20.55

JOB# 7 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		39.40			0.00			0.00
PARTS		20.55			0.00			0.00
TOTAL		59.95			0.00			0.00
JOB# 7 JOURNAL PREFIX		MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		24.99
			TOTAL - MISC	26.49

COMMENTS----------
X020VGWSKF:WAIT created 2019-05-31 12:15:00pm taken by ROBERT POLIT
TE

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		339.48			0.00			0.00
PARTS		160.32			0.00			0.00
G.O.G.		14.16			0.00			0.00
MISC CHG		33.94			0.00			0.00
MISC DIS		-2.50			0.00			0.00
TAXES		17.70			0.00			0.00
		---			---			---
TOTAL		563.10			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:21

*C 0
*A 4226176931884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

250145 ROBERT POLITTE 962 4189 06/05/19 MA+S740057

GAVIN G SHELTON 15116 SNWFLK WHT 12183

107 LEA MEADOWS DR 18/MAZDA/CX-9/4DR FWD GR TOUR 05/28/18 3

J M 3 T C A D Y 3 J 0 2 1 8 1 7 6

BALLWIN, MO 63011 06/03/19

314-651-3375 314-982-2003 MO: 15116

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):576 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	9.20	9.20	0.00	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		PY8W-14-302	FILTER,OIL	5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.46

MISC

	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.07
			TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         13.58                         0.00                         0.00
  PARTS                          7.87                         0.00                         0.00
  G.O.G.                        14.46                         0.00                         0.00
  MISC DIS                      -1.07                         0.00                         0.00
  TOTAL                         34.84                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            MACS                         MAWS                         MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                    TECH(S):576                    24.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/03/19    9.20     9.20   0.00   0.00    FINISHED
             576   06/03/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.20
                                                          TOTAL - MISC            -1.20
```


[CONTINUED ON NEXT PAGE]

250145 ROBERT POLITTE 962 4189 06/05/19 MA+S740057

GAVIN G SHELTON 15116 SNWFLK WHT 12183

107 LEA MEADOWS DR 18/MAZDA/CX-9/4DR FWD GR TOUR 05/28/18 3

J M 3 T C A D Y 3 J 0 2 1 8 1 7 6

BALLWIN, MO 63011 06/03/19

314-651-3375 314-982-2003 MO: 15116

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.00			0.00			0.00
MISC DIS			-1.20			0.00			0.00
TOTAL			22.80			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----WARRANTY----------

J# 3 45MAZ03 SUSPENSION CONCERN TECH(S):576 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	9.10	9.80	0.70	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.30	

COMPLAINT CUSTOMER STATES A CREEKING NOISE WHILE DRIVING ON DRIVERS FRONT MOST NOTICEABLE, CHECK AND ADVISE

ORIG CAUSE noise from leather panels on sides of console r & r and insulated with foam tape

CAUSE TECH TEST DROVE VEHICLE, FOUND NOISE COMING FROM LEATHER PANELS ON SIDE OF CONSOLE

ORIG CORR 0

CORRECTION TECH INSULATED LEATHER PANELS ON SIDE OF CONSOLE S0802XRX/0.3 HRS

CLAIM # 740057-1

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			41.40			0.00
TOTAL			0.00			41.40			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 20MAZ06 CABIN AIR FILTER TECH(S):576 28.24

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	9.20	9.20	0.00	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.20	FINISHED
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER

ORIG CORR CABIN AIR FILTER REPLACED

CORRECTION CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	TK48-61-J6X	FILTER,COO	19.02	19.02	31.71	31.71
			COST TOTAL		19.02		
					TOTAL - PARTS		31.71

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

LABOR	28.24	0.00	0.00
PARTS	31.71	0.00	0.00
TOTAL	59.95	0.00	0.00
JOB# 4 JOURNAL PREFIX	MACS	MAWS	MAIS

250145 ROBERT POLITTE 962 4189 06/05/19 MA+S740057

GAVIN G SHELTON 15116 SNWFLK WHT 12183

107 LEA MEADOWS DR 18/MAZDA/CX-9/4DR FWD GR TOUR 05/28/18 3

J M 3 T C A D Y 3 J 0 2 1 8 1 7 6

BALLWIN, MO 63011 06/03/19

314-651-3375 314-982-2003 MO: 15116

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	9.20	9.20	0.00	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.27
		TOTAL - MISC	6.77

COMMENTS----------
++LOANER++X02BO03P1B:WAIT created 2019-05-29 12:39:00pm taken by
ROBERT POLIT TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740057-1	41.40	0.00	0.00	0.00	0.00	0.00	0.00	41.40
CLAIM TOTALS	41.40	0.00	0.00	0.00	0.00	0.00	0.00	41.40

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			65.82			41.40			0.00
PARTS			39.58			0.00			0.00
G.O.G.			14.46			0.00			0.00
MISC CHG			6.77			0.00			0.00
MISC DIS			-2.27			0.00			0.00
TAXES			5.13			0.00			0.00
TOTAL			129.49			41.40			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4226184911884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

207732 GRANT TERRILL 815 2730 06/03/19 BU+S740058

JEREMY JACOBS 52999 /

214 POINTS LUCERNE CT 15/BUICK/ENCLAVE/4DR AWD

5 G A K V B K D 6 F J 3 0 9 1 6 0

BALLWIN, MO 63011 06/03/19

636-675-2222 314-283-7355 MO: 52999

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 46GCZ08 TIRE PRESS.WARNING TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/03/19	12.20	13.00	0.80	0.00	FINISHED
411	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.80	0.00	

COMPLAINT customer states that the front two tires are going low
ORIG CAUSE FRONT WHEELS LEAKING
CAUSE FRONT WHEELS LEAKING
ORIG CORR FOUND FRONT WHEELS WERE CORRODED. CLEANED WHEEL BEADS AND APPLIED BEAD SEALER.
CORRECTION FOUND FRONT WHEELS WERE CORRODED. CLEANED WHEEL BEADS AND APPLIED BEAD SEALER.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 22.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/03/19	10.80	12.10	1.30	0.00	FINISHED
411	06/03/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSURES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES

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             AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          36.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           37.50

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          22.50                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         37.50                          0.00                          0.00
  TOTAL                          66.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  3 CHARGES---------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------

PAGE 1 OF 2                                        [CONTINUED ON NEXT PAGE]       11:44:21
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207732 GRANT TERRILL 815 2730 06/03/19 BU+S740058

JEREMY JACOBS 52999 /

214 POINTS LUCERNE CT 15/BUICK/ENCLAVE/4DR AWD

5 G A K V B K D 6 F J 3 0 9 1 6 0

BALLWIN, MO 63011 06/03/19

636-675-2222 314-283-7355 MO: 52999

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/03/19	12.20	12.20	0.00	0.00	FINISHED
411	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.43
		TOTAL - MISC	2.93

COMMENTS----------
X024RSS86X:CUSTOMER REQUESTED A LOANER created 2019-05-30 10:51:00a
m taken by Adam Beckman

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			22.50			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			2.93			0.00			0.00
TAXES			4.04			0.00			0.00
TOTAL			72.97			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:21

*C 0
*A 4226192231884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

114427 ROBERT KOSTIAL 532 6557 06/04/19 IN+S740059

BRANDON S MOORE P050013023 32333 LIQUID PLA/ 95317

732 LOST CANYON BLVD 16/INFINITI/Q50 3.0T/4DR SDN 3.0 RSP 01/02/17 19

J N 1 F V 7 A R 8 G M 4 5 1 5 2 4

WENTZVILLE, MO 63385 06/03/19

636-578-7304 MO: 32335

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 11INZ06 ENGINE NOISE TECH(S):491 432.14

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/03/19	9.40	10.40	1.00	0.00	HOLD AUTHORIZATION
491	06/04/19	10.10	11.90	1.80	0.00	FINISHED
491	06/04/19	0.00	0.00	0.00	3.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.80	3.40	

COMPLAINT CUSTOMER STATES THERE IS A BELT SQUEAK AT COLD START & AT ACCELERATION - CHECK & ADVISE
CT PP ZL 32 LBR# CC10AA 2.9 CC16AA .5
ORIG CAUSE FOUND THE WATER PUMP LEAKING ONTO THE DRIVE BELT CAUSING THE DRIVE BELT TO MAKE NOISE
CAUSE FOUND THE WATER PUMP LEAKING ONTO THE DRIVE BELT CAUSING THE DRIVE BELT TO MAKE NOISE
ORIG CORR REPLACED THE WATER PUMP AND DRIVE BELT DUE TO WATER PUMP LEAKING
CORRECTION REPLACED THE WATER PUMP AND DRIVE BELT DUE TO WATER PUMP LEAKING

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740059-1	CC10AA	2.90		32		PP
740059-1	CC16AA	0.50				

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	117205CA0A	BELT-FAN	41.37	41.37	95.15	95.15
WARR	1	210104HK0A	PUMP ASSY-WATER	171.08	171.08	322.20	322.20
WARR	1	210144HK0A	GASKT-WATR PUMP	2.18	2.18	6.46	6.46
WARR	1	999MPL25500P	NISSAN LONG LIFE	12.99	12.99	31.07	31.07
			COST TOTAL		227.62		
					TOTAL - PARTS		454.88

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         432.14                         0.00
  PARTS                          0.00                         454.88                         0.00
  TOTAL                          0.00                         887.02                         0.00
JOB#  1 JOURNAL PREFIX           INCS                           INWS                         INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):491                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            491   06/04/19   11.80    11.80   0.00   0.00    FINISHED
            491   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                         0.00
JOB#  2 JOURNAL PREFIX           INCS                           INWS                         INIS
```

114427 ROBERT KOSTIAL 532 6557 06/04/19 IN+S740059

BRANDON S MOORE P050013023 32333 LIQUID PLA/ 95317

732 LOST CANYON BLVD 16/INFINITI/Q50 3.0T/4DR SDN 3.0 RSP 01/02/17 19

J N 1 F V 7 A R 8 G M 4 5 1 5 2 4

WENTZVILLE, MO 63385 06/03/19

636-578-7304 MO: 32335

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00INZOIL3 LOF-MOBIL ONE OIL TECH(S):501 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/04/19	17.00	17.00	0.00	0.00	FINISHED
501	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL ONE OIL.
$75.00 ($15.00 COUPON APPLIED)
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1520865F1B	OIL FILTER	5.12	5.12	8.53	8.53
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 6.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 24.78
TOTAL - GOG 24.78

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.45
TOTAL - MISC -1.45

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		19.95			0.00			0.00
PARTS		9.08			0.00			0.00
G.O.G.		24.78			0.00			0.00
MISC DIS		-1.45			0.00			0.00
TOTAL		52.36			0.00			0.00
JOB# 3 JOURNAL PREFIX		INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
JOB # A SDS SECURE DATA STORAGE 1.50
JOB # A SS SHOP SUPPLIES-SERVICE 1.45
TOTAL - MISC 2.95

COMMENTS----------
++LOANER++TAG NUMBER IS 6557

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740059-1	432.14	454.88	0.00	0.00	0.00	0.00	0.00	887.02
CLAIM TOTALS	432.14	454.88	0.00	0.00	0.00	0.00	0.00	887.02

114427 ROBERT KOSTIAL 532 6557 06/04/19 IN+S740059

BRANDON S MOORE P050013023 32333 LIQUID PLA/ 95317

732 LOST CANYON BLVD 16/INFINITI/Q50 3.0T/4DR SDN 3.0 RSP 01/02/17 19

J N 1 F V 7 A R 8 G M 4 5 1 5 2 4

WENTZVILLE, MO 63385 06/03/19

636-578-7304 MO: 32335

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.95			432.14			0.00
PARTS			9.08			454.88			0.00
G.O.G.			24.78			0.00			0.00
MISC CHG			2.95			0.00			0.00
MISC DIS			-1.45			0.00			0.00
TAXES			3.04			0.00			0.00
TOTAL			58.35			887.02			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:21

*C 0
*A 4226206861884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

191381 CHARLIE THIERET 932 TOMS 06/04/19 MA+S740064

RAFAEL TOMAS 52813 METEOR GRY 7707

8405 PILOT CT 14/MAZDA/MAZDA3 4DR/4DR SDN S TOUR A 11/28/14 45

J M 1 B M 1 V 3 9 E 1 1 7 7 8 4 7

SAINT LOUIS, MO 63123 06/03/19

314-265-1399 314-821-4400 MO: 52813

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):547 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/03/19	9.50	10.00	0.50	0.00	FINISHED
547	06/03/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.30	

COMPLAINT PERFORM RECALL#SSPB6
MAZDA3 MAZDA CONNECT CONC
ORIG CAUSE SCREEN HAS "GHOST TOUCHING" WHEN ON, RECOMMEND REPLACING
CAUSE SCREEN HAS "GHOST TOUCHING" WHEN ON, RECOMMEND REPLACING
ORIG CORR REPLACED SCREEN PER SSPB6
XXPBBXRX / 0.3
CORRECTION REPLACED SCREEN PER SSPB6
XXPBBXRX / 0.3

CLAIM # 740064-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			41.40			0.00
TOTAL			0.00			41.40			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/03/19	10.00	10.00	0.00	0.00	FINISHED
547	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

CLAIM # 740064-1

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740064-1	41.40	0.00	0.00	0.00	0.00	0.00	0.00	41.40
CLAIM TOTALS	41.40	0.00	0.00	0.00	0.00	0.00	0.00	41.40

[CONTINUED ON NEXT PAGE]

191381 CHARLIE THIERET 932 TOMS 06/04/19 MA+S740064

RAFAEL TOMAS 52813 METEOR GRY 7707

8405 PILOT CT 14/MAZDA/MAZDA3 4DR/4DR SDN S TOUR A 11/28/14 45

J M 1 B M 1 V 3 9 E 1 1 7 7 8 4 7

SAINT LOUIS, MO 63123 06/03/19

314-265-1399 314-821-4400 MO: 52813

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			41.40			0.00
TOTAL			0.00			41.40			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226216981884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

219033 TYLER COLEMAN 457 6559 06/03/19 IN+S740065

LAURA BAUR R1475015 47327 MAJESTIC WH 94885

1274 HAWKINS BEND CT 15/INFINITI/QX60/4DR AWD 11/30/15 13

5 N 1 A L 0 M M 7 F C 5 5 0 3 8 6

FENTON, MO 63026 06/03/19

314-221-0595 MO: 47328

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):491 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/03/19	15.50	15.50	0.00	0.00	FINISHED
491	06/03/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1		152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
				COST TOTAL		5.39		
						TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	5.0	999PK0W20MSN MOB SYN	@	4.130	/UNIT		20.65
					TOTAL - GOG		20.65

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES			-1.65
			TOTAL - MISC		-1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          52.07                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):491                        25.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             491   06/03/19   15.50    15.50   0.00   0.00    FINISHED
             491   06/03/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires)
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.25
                                                          TOTAL - MISC               -1.25

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  MISC DIS                       -1.25                          0.00                          0.00
  TOTAL                          23.75                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS
```

219033 TYLER COLEMAN 457 6559 06/03/19 IN+S740065

LAURA BAUR R1475015 47327 MAJESTIC WH 94885

1274 HAWKINS BEND CT 15/INFINITI/QX60/4DR AWD 11/30/15 13

5 N 1 A L 0 M M 7 F C 5 5 0 3 8 6

FENTON, MO 63026 06/03/19

314-221-0595 MO: 47328

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3 60INZ05 INT SQUEAK/RATTLES TECH(S):491 127.10

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/03/19	12.20	15.50	3.30	0.00	FINISHED
491	06/03/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		3.30	1.00	

COMPLAINT CS THAT THE SUNROOF CONTINUES TO RATTLE AFTER WE HAVE REPLAC
ED THE HEADLINER-CHECK AND ADVISE FOR A FIX (INT
SQUEAKRATTLE - 60)
ORIG CAUSE TEST DROVE VEHICLE COULD HEAR NOISE COMING FROM THE
SUNROOF REINSTALLED THE HEAD LINER IT WAS HANGING LUBE
THE SUNROOF SEAL , AND RE TIGHTENED UP THE CROSS BARS
CAUSE TEST DROVE VEHICLE COULD HEAR NOISE COMING FROM THE
SUNROOF REINSTALLED THE HEAD LINER IT WAS HANGING LUBE
THE SUNROOF SEAL , AND RE TIGHTENED UP THE CROSS BARS

CLAIM #-----WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740065-3 UX2499	1.00		46		PO

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			127.10			0.00
TOTAL			0.00			127.10			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.90
		TOTAL - MISC	4.40

COMMENTS----------
++LOANER++I continue to have issues with my sunroof rattling While
it has bee n worked on several times it has never been fixed and is
worse than
ever - TAG NUMBER IS 6559

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740065-3	127.10	0.00	0.00	0.00	0.00	0.00	0.00	127.10
CLAIM TOTALS	127.10	0.00	0.00	0.00	0.00	0.00	0.00	127.10

219033 TYLER COLEMAN 457 6559 06/03/19 IN+S740065

LAURA BAUR R1475015 47327 MAJESTIC WH 94885

1274 HAWKINS BEND CT 15/INFINITI/QX60/4DR AWD 11/30/15 13

5 N 1 A L 0 M M 7 F C 5 5 0 3 8 6

FENTON, MO 63026 06/03/19

314-221-0595 MO: 47328

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			48.99			127.10			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			4.40			0.00			0.00
MISC DIS			-2.90			0.00			0.00
TAXES			2.67			0.00			0.00
TOTAL			82.89			127.10			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:22

*C 0
*A 4226226621884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

93178 ROBERT KOSTIAL 532 6558 06/06/19 IN+S740066

RONALD R HAVEKOST 126297 /

623 BLUFFS VIEW CT 12/INFINITI/M37/4DR SDN RWD

J N 1 B Y 1 A P 2 C M 3 3 1 7 9 4

EUREKA, MO 63025-3727 06/03/19

636-587-8776 314-973-3914 MO: 126297

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 20INZ04 A/C CONCERN TECH(S):441 562 1824.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/03/19	11.70	14.00	2.30	0.00	HOLD OTHER
441	06/03/19	15.80	16.60	0.80	0.00	HOLD AUTHORIZATION
441	06/05/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
562	06/06/19	0.00	0.00	0.00	11.00	ENTERED IN INVOICING
562	06/06/19	9.30	11.10	1.80	0.00	FINISHED
		TOTAL TECH TIME		4.90	12.00	

COMPLAINT CUSTOMER STATES THAT THE AC IS INOP - CHECK AND ADVISE
$159.95 DIAGNOSIS FEE

ORIG CAUSE FOUND A/C COMPRESSOR IS NOT RUNNING WHEN A/C ACTIVATED.
PERFORMED IPDM TEST TO SEE IF COMPRESSOR CIRCUIT IS WORKING
- COMPRESSOR WILL ACTIVATE AS IT SHOULD. TESTED SYSTEM FOR
CHARGE LEVEL & FOUND A/C SYSTEM IS COMPLETELY EMPTY.
EVACUATED & RECHARGED SYSTEM & PERFORMED LEAK TEST WITH 1OZ
DYE. FOUND EVAPORATOR CORE IS LEAKING. RECOMMEND TO
REPLACE HVAC EVAPORATOR/HEATER CORE ASSEMBLY.

CAUSE FOUND A/C COMPRESSOR IS NOT RUNNING WHEN A/C ACTIVATED.
PERFORMED IPDM TEST TO SEE IF COMPRESSOR CIRCUIT IS WORKING
- COMPRESSOR WILL ACTIVATE AS IT SHOULD. TESTED SYSTEM FOR
CHARGE LEVEL & FOUND A/C SYSTEM IS COMPLETELY EMPTY.
EVACUATED & RECHARGED SYSTEM & PERFORMED LEAK TEST WITH 1OZ
DYE. FOUND EVAPORATOR CORE IS LEAKING. RECOMMEND TO
REPLACE HVAC EVAPORATOR/HEATER CORE ASSEMBLY.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	271101MA2E	HEATING UNIT-FR	540.14	540.14	872.53	872.53
			COST TOTAL		540.14		
					TOTAL - PARTS		872.53

```
G.O.G. & SUPPLIES-------------------------------------------------------------
    CUST    2.0  R134A REFRIGERANT 1        @     16.280   /UNIT                          32.56
                                                                TOTAL - GOG               32.56

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        1824.00                         0.00                          0.00
  PARTS                         872.53                         0.00                          0.00
  G.O.G.                         32.56                         0.00                          0.00
  TOTAL                        2729.09                         0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                          INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):441                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/04/19    8.70     8.70   0.00   0.00    FINISHED
             441   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
ORIG CORR    COMPLETED MULTI POINT INSPECTION
CORRECTION   COMPLETED MULTI POINT INSPECTION
```

93178 ROBERT KOSTIAL 532 6558 06/06/19 IN+S740066

RONALD R HAVEKOST 126297 /

623 BLUFFS VIEW CT 12/INFINITI/M37/4DR SDN RWD

J N 1 B Y 1 A P 2 C M 3 3 1 7 9 4

EUREKA, MO 63025-3727 06/03/19

636-587-8776 314-973-3914 MO: 126297

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS SECURE DATA STORAGE		1.50
		TOTAL - MISC	1.50

COMMENTS
++LOANER++TAG NUMBER IS 6558

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			1824.00			0.00			0.00
PARTS			872.53			0.00			0.00
G.O.G.			32.56			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			81.35			0.00			0.00
TOTAL			2811.94			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226234591884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

94730 JOSHUA DELANOIX 403 2732 06/03/19 BU+S740068

BARBARA J LARSON AA2U9W 107384 LT QUARTZ M

559 WINDSOR MILL DR 07/BUICK/LUCERNE/4DR SDN CXL V6 11/08/06 6226

1 G 4 H D 5 7 2 3 7 U 1 0 5 4 1 6

BALLWIN, MO 63011 06/03/19

636-227-5600 MO: 107384

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):476 11.65

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/03/19	10.10	10.40	0.30	0.00	FINISHED
476	06/03/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	19210284	FILTER 1.836 Y	3.65	3.65	5.00	5.00
			COST TOTAL		3.65		
					TOTAL - PARTS		5.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	13.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			11.65			0.00			0.00
PARTS			5.00			0.00			0.00
G.O.G.			13.30			0.00			0.00
TOTAL			29.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):476                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/03/19   10.40    10.40   0.00   0.00    FINISHED
            476   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                        BUWS                        BUIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                            1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                         0.83
                                                                TOTAL - MISC        2.33
```

94730 JOSHUA DELANOIX 403 2732 06/03/19 BU+S740068

BARBARA J LARSON AA2U9W 107384 LT QUARTZ M

559 WINDSOR MILL DR 07/BUICK/LUCERNE/4DR SDN CXL V6 11/08/06 6226

1 G 4 H D 5 7 2 3 7 U 1 0 5 4 1 6

BALLWIN, MO 63011 06/03/19

636-227-5600 MO: 107384

COMMENTS----------
X026J85N42:WAIT BDC Appt created 2019-05-31 01:08:00pm taken by Ama
nda Burrell

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			11.65			0.00			0.00
PARTS			5.00			0.00			0.00
G.O.G.			13.30			0.00			0.00
MISC CHG			2.33			0.00			0.00
TAXES			1.72			0.00			0.00
TOTAL			34.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226242041884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

100575 JOSHUA DELANOIX 403 2731 06/11/19 BU+S740069

REHLE REDMOND RLK554 43092 /

754 CRABTHICKET LN 07/BUICK/LUCERNE/4DR SDN CXL V8 01/27/07 171

1 G 4 H R 5 7 Y 3 7 U 1 6 1 2 9 5

DES PERES, MO 63131 06/03/19

314-966-8713 MO: 43092

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 10GCZ03 DRIVEABILITY CONCERN TECH(S):475 285.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/05/19	11.30	12.20	0.90	0.00	HOLD OTHER
475	06/10/19	8.00	8.70	0.70	0.00	HOLD OTHER
475	06/07/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
475	06/11/19	11.80	12.20	0.40	0.00	FINISHED
475	06/11/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		2.00	1.90	

COMPLAINT CUSTOMER STATES THAT THE OIL PRESSURE IS LOW
ORIG CAUSE test drove 15 miles could not duplicate concern test drove again cold 11 miles could not duplicate concern no codes stored in ecm or tcm oil pressure readings on scanner normal
CAUSE test drove 15 miles could not duplicate concern test drove again cold 11 miles could not duplicate concern no codes stored in ecm or tcm oil pressure readings on scanner normal
ORIG CORR replaced engine oil pressure switch as possible cause and cheapest repair since problem cannot be readily duplicated no guarantee or repair can be made total test drive miles 26
CORRECTION replaced engine oil pressure switch as possible cause and cheapest repair since problem cannot be readily duplicated no guarantee or repair can be made total test drive miles 26

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12635958	SWITCH 1.800 Y	10.13	10.13	17.62	17.62
			COST TOTAL		10.13		
					TOTAL - PARTS		17.62

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         285.00                         0.00                         0.00
  PARTS                          17.62                         0.00                         0.00
  TOTAL                         302.62                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            BUCS                         BUWS                         BUIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):475                      0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/11/19   12.20    12.20   0.00   0.00    FINISHED
             475   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX            BUQS                         BUWS                         BUIS
```

100575 JOSHUA DELANOIX 403 2731 06/11/19 BU+S740069

REHLE REDMOND RLK554 43092 /

754 CRABTHICKET LN 07/BUICK/LUCERNE/4DR SDN CXL V8 01/27/07 171

1 G 4 H R 5 7 Y 3 7 U 1 6 1 2 9 5

DES PERES, MO 63131 06/03/19

314-966-8713 MO: 43092

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	15.13
		TOTAL - MISC	16.63

COMMENTS----------
X02Z5OSXF7:CUSTOMER REQUESTED A LOANER created 2019-06-01 12:09:00p
m taken by Grant Terrill

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			285.00			0.00			0.00
PARTS			17.62			0.00			0.00
MISC CHG			16.63			0.00			0.00
TAXES			2.94			0.00			0.00
TOTAL			322.19			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:22

*C 0
*A 4226252851884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

245451 TYLER COLEMAN 457 6560 06/03/19 IN+S740070

KELSEY A JONES 24346 UNKNOWN/ 96093L

590 FIELDSTONE LN 17/INFINITI/Q50/4DR SDN 2.0T PRM AWD 12/05/16 7255

J N 1 C V 7 A R 5 H M 6 8 0 0 7 0

BALLWIN, MO 63011 06/03/19

314-482-5014 MO: 24347

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):501 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/03/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
501	06/03/19	15.60	15.60	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.25
		TOTAL - MISC	-1.25

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZSYNTEC *LOF/FULL SYNTHETIC TECH(S):501 19.29

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/03/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING

```
            501   06/03/19   15.60    15.60   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace synthetic engine oil and filter)
ORIG CAUSE   REPLACED OIL AND FILTER
CAUSE        REPLACED OIL AND FILTER

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    15208HG00D           OIL FILTER ASSY        5.12     5.12      8.53       8.53
    CUST     1    110262V70B           SEAL-OIL,DRAIN P       0.76     0.76      1.27       1.27
                                                    COST TOTAL      5.88
                                                                TOTAL - PARTS          9.80

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    7.0  999PK00W40M1 MOBIL 1       @      8.370   /UNIT                      58.59
                                                                TOTAL - GOG           58.59

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.45
                                                                TOTAL - MISC          -1.45

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.29                          0.00                          0.00
  PARTS                           9.80                          0.00                          0.00
  G.O.G.                         58.59                          0.00                          0.00
  MISC DIS                       -1.45                          0.00                          0.00



PAGE 1 OF 3                                          [CONTINUED ON NEXT PAGE]       11:44:22
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245451                              TYLER COLEMAN       457       6560    06/03/19   IN+S740070

KELSEY A JONES                                                  24346       UNKNOWN/         96093L

590 FIELDSTONE LN                   17/INFINITI/Q50/4DR SDN 2.0T PRM AWD  12/05/16          7255

                                    J N 1 C V 7 A R 5 H M 6 8 0 0 7 0

BALLWIN, MO 63011                                                          06/03/19

314-482-5014                                                                          MO: 24347


  TOTAL                          86.23                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00INZBFLUSH     BRAKE FLUID EXCHANGE              TECH(S):501                        89.49
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/03/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
             501   06/03/19   15.60    15.60   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    (Replace brake fluid) -
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION   REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    84032BG              BRAKE FLUSH KIT       18.25    18.25     20.46      20.46
                                                     COST TOTAL     18.25
                                                                TOTAL - PARTS         20.46

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST       IDISC  SERVICE DISCOUNT $                                                -35.00
                                                                   TOTAL - MISC         -35.00

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          89.49                          0.00                          0.00
  PARTS                          20.46                          0.00                          0.00
  MISC DIS                      -35.00                          0.00                          0.00
  TOTAL                          74.95                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 20INZ06         *CABIN AIR FILTER                 TECH(S):501                        50.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/03/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
             501   06/03/19   15.60    15.60   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace in-cabin microfilter)
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED
```

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	B72771CA1B	FILTER KIT - AIR	33.92	33.92	56.53	56.53
			COST TOTAL		33.92		
					TOTAL - PARTS		56.53

245451 TYLER COLEMAN 457 6560 06/03/19 IN+S740070

KELSEY A JONES 24346 UNKNOWN/ 96093L

590 FIELDSTONE LN 17/INFINITI/Q50/4DR SDN 2.0T PRM AWD 12/05/16 7255

J N 1 C V 7 A R 5 H M 6 8 0 0 7 0

BALLWIN, MO 63011 06/03/19

314-482-5014 MO: 24347

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			50.00			0.00			0.00
PARTS			56.53			0.00			0.00
TOTAL			106.53			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	13.53
		TOTAL - MISC	15.03

COMMENTS----------
TAG NUMBER IS 6560

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			183.78			0.00			0.00
PARTS			86.79			0.00			0.00
G.O.G.			58.59			0.00			0.00
MISC CHG			15.03			0.00			0.00
MISC DIS			-37.70			0.00			0.00
TAXES			10.89			0.00			0.00
TOTAL			317.38			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226260831884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

145276 ROBERT KOSTIAL 532 6561 06/03/19 IN+S740071

DAVID BETTLACH M056050003 16168 PURE WHT/ 96693

608 LOGHILL CT 17/INFINITI/Q50/4DR SDN 2.0T AWD 05/31/17 12

J N 1 C V 7 A R 6 H M 6 8 2 3 0 0

BALLWIN, MO 63011 06/03/19

314-580-2736 MO: 16169

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03INZEMISSION EMISSION TEST ONLY TECH(S):491 22.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/03/19	11.90	11.90	0.00	0.00	FINISHED
491	06/03/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT (State Emissions Testing)
CORRECTION EMISSION TEST COMPLETED

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
CUST	SYSTECSAF	SYSTECSAFETY	740071 1.50
CUST	SSR	SHOP SUPPLIES	-1.13
		TOTAL - MISC	0.37

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------								
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			22.50			0.00			0.00
MISC CHG			1.50			0.00			0.00
MISC DIS			-1.13			0.00			0.00
TOTAL			22.87			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 02INZ05 CAMPAIGN/RECALL TECH(S):491 177.94

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/03/19	10.50	11.90	1.40	0.00	FINISHED
491	06/03/19	0.00	0.00	0.00	1.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.40	1.40	

```
COMPLAINT    P8314 - Q50 Q60 FUEL HOSE ITB18-024 (Recall 5)
             P83140 1.4 CM
ORIG CORR    PERFORMED FUEL HOSE RECALL P8314
CORRECTION   PERFORMED FUEL HOSE RECALL P8314


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740071-2    P83140                    1.40                                  CM
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     2    01555HG00C           CLAMP                  1.04     2.08      1.50       3.00
    WARR     1    1644691C1N           HOSE-FUEL             15.39    15.39     22.20      22.20
                                                     COST TOTAL     17.47
                                                                TOTAL - PARTS         25.20

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                         177.94                         0.00
  PARTS                           0.00                          25.20                         0.00
  TOTAL                           0.00                         203.14                         0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):491                       0.00
```


[CONTINUED ON NEXT PAGE]

145276 ROBERT KOSTIAL 532 6561 06/03/19 IN+S740071

DAVID BETTLACH M056050003 16168 PURE WHT/ 96693

608 LOGHILL CT 17/INFINITI/Q50/4DR SDN 2.0T AWD 05/31/17 12

J N 1 C V 7 A R 6 H M 6 8 2 3 0 0

BALLWIN, MO 63011 06/03/19

314-580-2736 MO: 16169

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/03/19	12.10	12.10	0.00	0.00	FINISHED
491	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.13
			TOTAL - MISC	1.13

COMMENTS----------
++LOANER++TAG NUMBER IS 6561

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740071-2	177.94	25.20	0.00	0.00	0.00	0.00	0.00	203.14
CLAIM TOTALS	177.94	25.20	0.00	0.00	0.00	0.00	0.00	203.14

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			22.50			177.94			0.00
PARTS			0.00			25.20			0.00
MISC CHG			2.63			0.00			0.00
MISC DIS			-1.13			0.00			0.00
TOTAL			24.00			203.14			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]


```
*C 0
*A 4226271111884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

263140 GRANT TERRILL 815 2733 06/03/19 GC+S740072

YOLANDA BELL 160413 BLUE/ 41058A

482 VILLAGE SQUARE 07/GMC/ACADIA/4DR FWD 05/23/07 156652

1 G K E R 3 3 7 5 7 J 1 6 0 9 5 5

HAZELWOOD, MO 63042 06/03/19

314-494-1968 314-447-9700 MO: 160413

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/03/19	10.70	11.90	1.20	0.00	FINISHED
460	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		1.20	0.00	

COMPLAINT CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON

ORIG CAUSE P2070 and P2071 STORED IN HISTORY AND CHECK ENGINE LIGHT NOT CURRENTLY ON. SUSPECT INTAKE MANIFOLD TUNING VALVE ACTUATOR HAS INTERMITTENT FAULT. OPENED AND CLOSED USING SCAN TOOL AND ACTUATOR IS WORKING AT THIS TIME.

CAUSE P2070 and P2071 STORED IN HISTORY AND CHECK ENGINE LIGHT NOT CURRENTLY ON. SUSPECT INTAKE MANIFOLD TUNING VALVE ACTUATOR HAS INTERMITTENT FAULT. OPENED AND CLOSED USING SCAN TOOL AND ACTUATOR IS WORKING AT THIS TIME.

ORIG CORR EXTEND WARRANTY NUMBER 18664106748

CORRECTION EXTEND WARRANTY NUMBER 18664106748

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 11GCZ01 ENGINE CONCERN TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/03/19	11.30	11.30	0.00	0.00	FINISHED

```
            460   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    customer states that there is a whine coming from the engine
ORIG CAUSE   FOUND POWER STEERING FLUID IS LOW, CHECKED FOR LEAKS AND
             NONE FOUND.
CAUSE        FOUND POWER STEERING FLUID IS LOW, CHECKED FOR LEAKS AND
             NONE FOUND.
ORIG CORR    TOPPED OFF POWER STEERING FLUID.
CORRECTION   TOPPED OFF POWER STEERING FLUID.

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            GCCS                           GCWS                           GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):460                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/03/19   11.90    11.90   0.00   0.00    FINISHED
             460   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE
```

263140 GRANT TERRILL 815 2733 06/03/19 GC+S740072

YOLANDA BELL 160413 BLUE/ 41058A

482 VILLAGE SQUARE 07/GMC/ACADIA/4DR FWD 05/23/07 156652

1 G K E R 3 3 7 5 7 J 1 6 0 9 5 5

HAZELWOOD, MO 63042 06/03/19

314-494-1968 314-447-9700 MO: 160413

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS
X02Z6L5N0V:WAIT created 2019-06-01 09:41:00am taken by Grant Terril
l

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226279511884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

231390 TYLER COLEMAN 457 6562 06/03/19 IN+S740073

GEORGES CHAHOUD 60411 LIQUID PLA/ 95325

207 SPYGLASS HILLS DR 16/INFINITI/QX80/4DR 4WD 10/12/16 25

J N 8 A Z 2 N E 5 G 9 1 2 6 2 5 9

GROVER, MO 63040 06/03/19

636-221-0439 MO: 60413

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 01INZ030 30000 MILE FACTORY TECH(S):464 124.56

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/03/19	0.00	0.00	0.00	1.40	ENTERED IN INVOICING
464	06/03/19	15.60	16.40	0.80	0.00	FINISHED
		TOTAL TECH TIME		0.80	1.40	

COMPLAINT (30000 MILE SERVICE - 01)
ORIG CAUSE SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE
CAUSE SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES, REPLACE IN-CABIN FILTER, IN-CABIN FILTER,
AND REPLACED BRAKE FLUID
CLAIM TYPE-PO; OP CODE-YW15AA .6 HRS, YW50AA 1.6 HRS;
SYM/DIAG-ZZ 99
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES, REPLACE IN-CABIN FILTER, IN-CABIN FILTER,
AND REPLACED BRAKE FLUID
CLAIM TYPE-PO; OP CODE-YW15AA .6 HRS, YW50AA 1.6 HRS;
SYM/DIAG-ZZ 99

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740073-1	YW15AA	0.60		99		PO
740073-1	YW27AA	0.80				

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.39	0.39
WARR	1	152089E01A	OIL FILTER	5.12	5.12	7.39	7.39
INTL	1	27277VX01A	FILTER-AIR	20.17	20.17	33.62	33.62
WARR	1	999MPA4100P	BRAKE FLUID (DOT	3.99	3.99	5.76	5.76
			COST TOTAL		29.55		
					TOTAL - PARTS		47.16

```
G.O.G. & SUPPLIES-------------------------------------------------------------------
    WARR    7.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                28.91
                                                          TOTAL - GOG            28.91

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         124.56                          0.00
  PARTS                          0.00                          13.54                         33.62
  G.O.G.                         0.00                          28.91                          0.00
  TOTAL                          0.00                         167.01                         33.62
JOB#  1 JOURNAL PREFIX           INCS                           INWS                          INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 2 30INZ          AUTO TRANSMISSION                TECH(S):464                    101.68
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/03/19   11.90    14.60   2.40   0.00    FINISHED
             464   06/03/19    0.00     0.00   0.00   0.80    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   2.40   0.80

COMPLAINT    CS THAT THE CAR FEELS AS IF IT NOT ACCELERATING LIKE IT SHOU
             LD BE-CHECK AND ADVISE (Automatic Transmission Diagnosis - 3
             0)
ORIG CAUSE   DX56AA .8 HRS ZE 32
CAUSE        DX56AA .8 HRS ZE 32
```

```
231390                              TYLER COLEMAN       457       6562    06/03/19   IN+S740073

GEORGES CHAHOUD                                                  60411       LIQUID PLA/       95325

207 SPYGLASS HILLS DR               16/INFINITI/QX80/4DR 4WD                10/12/16           25

                                    J N 8 A Z 2 N E 5 G 9 1 2 6 2 5 9

GROVER, MO 63040                                                                06/03/19

636-221-0439                                                                                 MO: 60413


ORIG CORR    PERFORMED REPROGRAM TO ECU AND TCU PER TSB # ITB17-008c
CORRECTION   PERFORMED REPROGRAM TO ECU AND TCU PER TSB # ITB17-008c


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740073-2    DX56AA                    0.80             32                 PP
JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                         101.68                         0.00
  TOTAL                           0.00                         101.68                         0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                         INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 50INZ           ENGINE ELECTRICAL                 TECH(S):464                        38.13
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/03/19   14.70    15.50   0.80   0.00    FINISHED
            464   06/03/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.80   0.30

COMPLAINT    CS THAT A FEW TIMES THE CAR WOULD NOT START WHEN SHE PUSHED
             THE START BUTTON-CHECK AND ADVISE (Electrical Diagnosis - 50
             )
ORIG CAUSE   GB22AA .3 HA 01
CAUSE        GB22AA .3 HA 01
ORIG CORR    BATTERY FAILED PERFORMANCE TEST. REPLACED BATTERY
CORRECTION   BATTERY FAILED PERFORMANCE TEST. REPLACED BATTERY


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740073-3    GB16AA                    0.30             32                 PP
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    999M1QC27C           INFINITI BATTERY      84.95    84.95    122.56     122.56
                                                     COST TOTAL     84.95
                                                                TOTAL - PARTS        122.56

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          38.13                         0.00
  PARTS                           0.00                         122.56                         0.00
  TOTAL                           0.00                         160.69                         0.00
JOB#  3 JOURNAL PREFIX            INCS                           INWS                         INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00INFRONTDIFF   FRONT DIFF SERVICE              TECH(S):464                        34.30
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/03/19   14.70    14.70   0.00   0.00    FINISHED
            464   06/03/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS FRONT DIFFERENTIAL FLUID REPLACEMENT
```

ORIG CAUSE	GENERAL MAINTANANCE
CAUSE	GENERAL MAINTANANCE
ORIG CORR	TECHNICIAN REMOVED WORN OUT FLUID FROM FRONT DIFFERENTIAL AND REPLACES FLUID WITH SYNTHETIC DIFFERENTIAL OIL
CORRECTION	TECHNICIAN REMOVED WORN OUT FLUID FROM FRONT DIFFERENTIAL AND REPLACES FLUID WITH SYNTHETIC DIFFERENTIAL OIL

```
231390                              TYLER COLEMAN       457       6562    06/03/19   IN+S740073

GEORGES CHAHOUD                                                  60411       LIQUID PLA/       95325

207 SPYGLASS HILLS DR               16/INFINITI/QX80/4DR 4WD                10/12/16           25

                                    J N 8 A Z 2 N E 5 G 9 1 2 6 2 5 9

GROVER, MO 63040                                                                06/03/19

636-221-0439                                                                                MO: 60413


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    75164BG              DIFF KIT              45.30    45.30     75.65      75.65
                                                        COST TOTAL     45.30
                                                                     TOTAL - PARTS         75.65

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          34.30                          0.00                          0.00
  PARTS                          75.65                          0.00                          0.00
  TOTAL                         109.95                          0.00                          0.00
JOB#  4 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00INZDIFFSERVIC REAR DIFF SERVICE                  TECH(S):464                          34.30
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/03/19   14.70    14.70   0.00   0.00    FINISHED
             464   06/03/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A REAR DIFFERENTIAL SERVICE
ORIG CAUSE   GENERAL MAINTANANCE
CAUSE        GENERAL MAINTANANCE
ORIG CORR    TECH REMOVED ALL OLD WORN OUT GEAR LUBE FROM REAR
             DIFFERENTIAL HOUSING. NEW SYNTHETIC GEAR OIL IS FILLED
             INTO THE AXLE HOUSING AND LEVEL IS CHECKED. TEST DROVE OKAY
CORRECTION   TECH REMOVED ALL OLD WORN OUT GEAR LUBE FROM REAR
             DIFFERENTIAL HOUSING. NEW SYNTHETIC GEAR OIL IS FILLED
             INTO THE AXLE HOUSING AND LEVEL IS CHECKED. TEST DROVE OKAY

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    75164BG              DIFF KIT              45.30    45.30     75.65      75.65
                                                        COST TOTAL     45.30
                                                                     TOTAL - PARTS         75.65

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          34.30                          0.00                          0.00
  PARTS                          75.65                          0.00                          0.00
  TOTAL                         109.95                          0.00                          0.00
JOB#  5 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+00INZTRANSCASE  *TRANSFER CASE SERV                TECH(S):464                          53.17
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/03/19   14.70    14.70   0.00   0.00    FINISHED
             464   06/03/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUEST TRANSFER CASE SERVICE
ORIG CAUSE   GENERAL MAINTANCE
```

CAUSE	GENERAL MAINTANCE
ORIG CORR	OUR TECHS HAVE REMOVED OLD TRANSFER CASE FLUID AND REPLACE WITH NEW BG DIFFERENTIAL FLUID.
CORRECTION	OUR TECHS HAVE REMOVED OLD TRANSFER CASE FLUID AND REPLACE WITH NEW BG DIFFERENTIAL FLUID.

```
231390                              TYLER COLEMAN       457       6562    06/03/19   IN+S740073

GEORGES CHAHOUD                                                  60411       LIQUID PLA/       95325

207 SPYGLASS HILLS DR               16/INFINITI/QX80/4DR 4WD                10/12/16           25

                                    J N 8 A Z 2 N E 5 G 9 1 2 6 2 5 9

GROVER, MO 63040                                                                06/03/19

636-221-0439                                                                                MO: 60413


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    79264BG              TCS & MT KIT          45.30    45.30     75.65      75.65
                                                        COST TOTAL     45.30
                                                                      TOTAL - PARTS         75.65

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          53.17                          0.00                          0.00
  PARTS                          75.65                          0.00                          0.00
  TOTAL                         128.82                          0.00                          0.00
JOB#  6 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB#  7 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 7+40INZ12         REAR PADS AND ROTORS              TECH(S):464                        304.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/03/19   15.50    15.50   0.00   0.00    FINISHED
             464   06/03/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   2.00

COMPLAINT    CUSTOMER REQUESTS REPLACE REAR BRAKE PADS AND RESURFACE
             ROTORS

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    D10609FE0A           PAD KIT - DISC B      64.00    64.00    106.67     106.67
    CUST     1    8952BG               BRAKE SQ KIT          12.25    12.25     17.95      17.95
                                                        COST TOTAL     76.25
                                                                      TOTAL - PARTS        124.62

JOB#  7 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         304.00                          0.00                          0.00
  PARTS                         124.62                          0.00                          0.00
  TOTAL                         428.62                          0.00                          0.00
JOB#  7 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB#  8 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 8+00INZZBG109     BG EPR SERVICE                    TECH(S):464                         36.39
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/03/19   14.70    14.70   0.00   0.00    FINISHED
             464   06/03/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM BG ENGINE PERFORMANACE RESTORATION SERVICE
ORIG CAUSE   ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
CAUSE        ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
ORIG CORR    PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS
             THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING
             FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL
             EXHAUST EMISSIONS AND OIL CONSUMPTION.
CORRECTION   PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS
```

THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING
FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL
EXHAUST EMISSIONS AND OIL CONSUMPTION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6577BG	PERF OIL CHANGE	39.10	39.10	54.50	54.50
			COST TOTAL		39.10		

[CONTINUED ON NEXT PAGE]

231390 TYLER COLEMAN 457 6562 06/03/19 IN+S740073

GEORGES CHAHOUD 60411 LIQUID PLA/ 95325

207 SPYGLASS HILLS DR 16/INFINITI/QX80/4DR 4WD 10/12/16 25

J N 8 A Z 2 N E 5 G 9 1 2 6 2 5 9

GROVER, MO 63040 06/03/19

636-221-0439 MO: 60413

TOTAL - PARTS 54.50

JOB# 8 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			36.39			0.00			0.00
PARTS			54.50			0.00			0.00
TOTAL			90.89			0.00			0.00
JOB# 8 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE		DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS
++LOANER++TAG NUMBER IS 6562

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740073-1	124.56	13.54	0.00	0.00	28.91	0.00	0.00	167.01
740073-2	101.68	0.00	0.00	0.00	0.00	0.00	0.00	101.68
740073-3	38.13	122.56	0.00	0.00	0.00	0.00	0.00	160.69
CLAIM TOTALS	264.37	136.10	0.00	0.00	28.91	0.00	0.00	429.38

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			462.16			264.37			0.00
PARTS			406.07			136.10			33.62
G.O.G.			0.00			28.91			0.00
MISC CHG			26.50			0.00			0.00
TAXES			38.74			0.00			0.00
TOTAL			933.47			429.38			33.62

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:22

*C 0
*A 4226294481884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

204533 CHARLIE THIERET 932 4190 06/03/19 MA+S740074

DOMINIC VITALE 43318 METEOR GRY 8293

612 WATERFORD RIDGE CT 15/MAZDA/CX-5/4DR AWD TOURING AT 11/29/14 8

J M 3 K E 4 C Y 3 F 0 5 2 3 9 7 0

BALLWIN, MO 63021 06/03/19

314-889-2341 MO: 43318

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.37

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/03/19	10.30	10.30	0.00	0.00	FINISHED
923	06/03/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.37			0.00			0.00

```
  PARTS                          7.87                        0.00                        0.00
  G.O.G.                        25.30                        0.00                        0.00
  TOTAL                         45.54                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/03/19   10.30    10.30   0.00   0.00    FINISHED
            549   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00MAZDIFFSERVIC DIFFERENTIAL FLUSH                TECH(S):923                       54.30
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[CONTINUED ON NEXT PAGE]

204533 CHARLIE THIERET 932 4190 06/03/19 MA+S740074

DOMINIC VITALE 43318 METEOR GRY 8293

612 WATERFORD RIDGE CT 15/MAZDA/CX-5/4DR AWD TOURING AT 11/29/14 8

J M 3 K E 4 C Y 3 F 0 5 2 3 9 7 0

BALLWIN, MO 63021 06/03/19

314-889-2341 MO: 43318

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/03/19	0.00	0.50	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS DIFFERENTIAL FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID WIT
NEW DIFFERENTIAL FLUID
CORRECTION OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID WIT
NEW DIFFERENTIAL FLUID

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	75164BG	DIFF	45.30	45.30	75.65	75.65
			COST TOTAL		45.30		
					TOTAL - PARTS		75.65

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			54.30			0.00			0.00
PARTS			75.65			0.00			0.00
TOTAL			129.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------
X02L231YZR:created 2019-05-29 02:15:00pm taken by Charles Thieret

RECOMMENDATIONS----------
DIFFERENTIAL FLUID - $139
A/C TUNE UP - $89

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			66.67			0.00			0.00
PARTS			83.52			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			9.78			0.00			0.00
TOTAL			186.77			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226302411884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

136657 CHARLIE THIERET 932 4191 06/03/19 MA+S740075

TRUDY DELL WILLIAMS DUHSII 155333 INGOT SILV/

301 HOLLOWAY RIDGE CT 10/MAZDA/TRIBUTE/ 06/28/10 367

4 F 2 C Y 0 C 7 2 A K M 0 6 4 8 0

BALLWIN, MO 63011 06/03/19

636-527-0054 636-851-5520 E# 1 YR FREE MAINT MO: 155333

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):549 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/03/19	10.30	10.30	0.00	0.00	FINISHED
549	06/03/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	LF05-14-302B	FILTER,OIL	5.14	5.14	7.87	7.87
			COST TOTAL		5.14		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	12.10

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.07
			TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			12.10			0.00			0.00

```
  MISC DIS                      -1.07                        0.00                        0.00
  TOTAL                         32.48                        0.00                        0.00
JOB#  1 JOURNAL PREFIX            MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):549                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/03/19   10.30    10.30   0.00   0.00    FINISHED
            549   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                         0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX            MACS                        MAWS                        MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+11MAZAF         REPLACE AIR FILTER               TECH(S):549                        0.00
```

136657 CHARLIE THIERET 932 4191 06/03/19 MA+S740075

TRUDY DELL WILLIAMS DUHSII 155333 INGOT SILV/

301 HOLLOWAY RIDGE CT 10/MAZDA/TRIBUTE/ 06/28/10 367

4 F 2 C Y 0 C 7 2 A K M 0 6 4 8 0

BALLWIN, MO 63011 06/03/19

636-527-0054 636-851-5520 E# 1 YR FREE MAINT MO: 155333

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/03/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR REPLACED ENGINE AIR FILTER
CORRECTION REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	YF09-13-Z40	ELEMENT,AI	14.13	14.13	23.56	23.56
			COST TOTAL	14.13			
					TOTAL - PARTS		23.56

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS		23.56			0.00			0.00
TOTAL		23.56			0.00			0.00
JOB# 3 JOURNAL PREFIX		MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		2.25
			TOTAL - MISC	3.75

COMMENTS----------
X02SK2JTCS:created 2019-05-30 03:55:00pm taken by Charles Thieret

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		13.58			0.00			0.00
PARTS		31.43			0.00			0.00
G.O.G.		12.10			0.00			0.00
MISC CHG		3.75			0.00			0.00
MISC DIS		-1.07			0.00			0.00
TAXES		4.02			0.00			0.00
		----------			----------			----------
TOTAL		63.81			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226310201884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

165506 JOSEPH WHITAKER 420 2734 06/05/19 BU+S740076

RYAN T VAUGHN PK0P3P 77253 WHT DIAMD T 33340

68 WEST MEATH RING 12/BUICK/ENCLAVE/4DR SDN FWD 08/15/12 21

5 G A K R C E D 1 C J 3 5 7 6 2 1

WELDON SPRING, MO 63304 06/03/19

636-541-2846 314-373-3703 MO: 77254

JOB# 1 CHARGES----------

LABOR----CUSTOMER---------- 840.00

J# 1 20GCZ07 A/C BLOWS WARM AIR TECH(S):422

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/03/19	13.90	14.60	0.70	0.00	HOLD AUTHORIZATION
422	06/05/19	11.00	11.70	0.70	0.00	FINISHED
422	06/05/19	0.00	0.00	0.00	5.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.40	5.60	

COMPLAINT CUSTOMER STATES A/C NOT COLD
ORIG CAUSE HOSE/LINE
CAUSE HOSE/LINE
ORIG CORR CHECK OUT, REFRIGERANT EMPTY, VACUUMED AND ADDED DYE, CHARGED REFRIGERANT, LEAK CHECK, FOUND HIGH PRESSURE HOSE FROM COMPRESSOR TO CONDENSOR LEAKING, EVACUATE, REPLACED HOSE, VACUUM AND CHARGE, OK
CORRECTION CHECK OUT, REFRIGERANT EMPTY, VACUUMED AND ADDED DYE, CHARGED REFRIGERANT, LEAK CHECK, FOUND HIGH PRESSURE HOSE FROM COMPRESSOR TO CONDENSOR LEAKING, EVACUATE, REPLACED HOSE, VACUUM AND CHARGE, OK

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	88864127	DYE 8.800 N	5.32	5.32	10.64	10.64
CUST	1	19356341	HOSE 9.226 Y	48.49	48.49	96.98	96.98
CUST	1	52477087	SEAL 9.222 Y	5.71	5.71	11.42	11.42
				COST TOTAL	59.52		
					TOTAL - PARTS		119.04

G.O.G. & SUPPLIES----------

CUST	2.3	R134 REFRIG CHARGE LB	@	21.950	/UNIT	50.49
					TOTAL - GOG	50.49

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

```
    CUST       GDISC  SERVICE DISCOUNT                                                -84.00
                                                                  TOTAL - MISC         -84.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         840.00                         0.00                          0.00
  PARTS                         119.04                         0.00                          0.00
  G.O.G.                         50.49                         0.00                          0.00
  MISC DIS                      -84.00                         0.00                          0.00
  TOTAL                         925.53                         0.00                          0.00
JOB#  1 JOURNAL PREFIX            BUCS                         BUWS                          BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):422                    0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/05/19   11.00    11.00   0.00   0.00    FINISHED
             422   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    Multi Point Inspection
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                         0.00                          0.00
```


[CONTINUED ON NEXT PAGE]

165506 JOSEPH WHITAKER 420 2734 06/05/19 BU+S740076

RYAN T VAUGHN PK0P3P 77253 WHT DIAMD T 33340

68 WEST MEATH RING 12/BUICK/ENCLAVE/4DR SDN FWD 08/15/12 21

5 G A K R C E D 1 C J 3 5 7 6 2 1

WELDON SPRING, MO 63304 06/03/19

636-541-2846 314-373-3703 MO: 77254

JOB# 2 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 61GCZ01AT/GATE TAILGATE CONCERN TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/05/19	11.00	11.00	0.00	0.00	FINISHED
422	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES THE INSIDE HANDLE OF THE LIFTGATE HAS COME LOOSE
ORIG CORR REINSTALLED HANDLE NO CHARGE
CORRECTION REINSTALLED HANDLE NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 3 JOURNAL PREFIX BUCS BUWS BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
X02E0Z5X4X:CUSTOMER REQUESTED A LOANER created 2019-05-28 03:10:00p
m taken by Joe Whitaker

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			840.00			0.00			0.00
PARTS			119.04			0.00			0.00
G.O.G.			50.49			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-84.00			0.00			0.00
TAXES			9.93			0.00			0.00
TOTAL			961.96			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:23

*C 0
*A 4226314131884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9707 06/05/19 IN+B740077

FRANK BOMMARITO BUICK GMC INC 84829 BLACK OBSID 29308A

15736 MANCHESTER ROAD 09/INFINITI/G37 COUPE/2DR X AWD 06/25/09 84853

J N K C V 6 4 F 1 9 M 6 5 1 7 8 6

ELLISVILLE, MO 63011 RL 06/03/19

636-391-7200 636-391-9400 MO: 84829

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 675 264.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/05/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
607	06/05/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
609	06/05/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.60	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------
INTL 740077 29308A 06/05/19 PDR 48.00
TOTAL - SUBLET 48.00

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 38.000 /UNIT 38.00
TOTAL - GOG 38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			264.00
SUBLET			0.00			0.00			48.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			INCB			INWB			INIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			264.00
SUBLET			0.00			0.00			48.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:23

*C 0
*A 4226320291884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

246945 CHARLIE THIERET 932 4192 06/03/19 MA+S740078

KATHLEEN RUTH MCNULTY 11546 ETERNL BLU 11564

813 DINARD DRIVE 17/MAZDA/CX-5/4DR SUV TOURING AWD 01/02/18 15

J M 3 K F B C L 7 H 0 2 0 2 0 3 7

BALLWIN, MO 63021 06/03/19

MO: 11546

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 06MAZSYNLOF2 2 OF 2 SYNTHETIC OIL TECH(S):578 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/03/19	10.50	10.50	0.00	0.00	FINISHED
578	06/03/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
WITH TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES

```
            ROTATED TIRES
CORRECTION  PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
            ROTATED TIRES

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    PE01-14-302A-MV      OIL FILTER            3.68     3.68      6.13       6.13
                                                    COST TOTAL      3.68
                                                                TOTAL - PARTS          6.13

G.O.G. & SUPPLIES-----------------------------------------------------------------
    INTL    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                        35.00
                                                                TOTAL - GOG            35.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          19.95
  PARTS                          0.00                          0.00                           6.13
  G.O.G.                         0.00                          0.00                          35.00
  TOTAL                          0.00                          0.00                          61.08
JOB#  1 JOURNAL PREFIX           MACS                          MAWS                           MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):578                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/03/19   10.50    10.50   0.00   0.00    FINISHED
            578   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT   MAZDA FULL CIRCLE INSPECTION
CORRECTION  MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                           0.00
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                           MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ55R        CUST.MAINT.VISIT                 TECH(S):578                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/03/19   10.50    10.50   0.00   0.00    FINISHED
            578   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00
```

246945 CHARLIE THIERET 932 4192 06/03/19 MA+S740078

KATHLEEN RUTH MCNULTY 11546 ETERNL BLU 11564

813 DINARD DRIVE 17/MAZDA/CX-5/4DR SUV TOURING AWD 01/02/18 15

J M 3 K F B C L 7 H 0 2 0 2 0 3 7

BALLWIN, MO 63021 06/03/19

MO: 11546

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
++WAITER++X02Z01G8D6:created 2019-05-29 02:16:00pm taken by Charles Thieret

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226332771884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

107525 CHARLIE THIERET 932 4193 06/03/19 MA+S740079

ANDREA VITALE 78257 /

612 WATERFORD RIFGE CT 14/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D Y 1 E 0 4 0 4 3 4 4

BALLWIN, MO 63021 06/03/19

636-394-3927 MO: 78257

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):576 9.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	10.90	10.90	0.00	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			9.58			0.00			0.00

```
  PARTS                          7.87                        0.00                        0.00
  G.O.G.                        25.30                        0.00                        0.00
  TOTAL                         42.75                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):576                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/03/19   10.90    10.90   0.00   0.00    FINISHED
            576   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+10MAZ07         4 CYL TUNE UP                     TECH(S):576                      128.00
```

```
107525                              CHARLIE THIERET     932       4193    06/03/19   MA+S740079

ANDREA VITALE                                                 78257       /

612 WATERFORD RIFGE CT              14/MAZDA/CX-5/4DR AWD GRND TOUR AT

                                    J M 3 K E 4 D Y 1 E 0 4 0 4 3 4 4

BALLWIN, MO 63021                                                      06/03/19

636-394-3927                                                                        MO: 78257


LABOR----CUSTOMER-----------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/03/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS 4 CYLINDER TUNE-UP

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     4    PE5R-18-110           PLUG,SPARK            19.94    79.76     39.89     159.56
                                                        COST TOTAL     79.76
                                                                     TOTAL - PARTS        159.56

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          128.00                         0.00                          0.00
  PARTS                          159.56                         0.00                          0.00
  TOTAL                          287.56                         0.00                          0.00
JOB#  3 JOURNAL PREFIX             MACS                         MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZZACTUNEUP  A/C TUNE UP                        TECH(S):576                          47.71
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/03/19    0.00     0.40   0.00   0.40    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE   TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
CAUSE        TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
ORIG CORR    TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE
CORRECTION   TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG                A/C KIT               28.30    28.30     37.24      37.24
                                                        COST TOTAL     28.30
                                                                     TOTAL - PARTS         37.24

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           47.71                         0.00                          0.00
  PARTS                           37.24                         0.00                          0.00
  TOTAL                           84.95                         0.00                          0.00
JOB#  4 JOURNAL PREFIX             MACS                         MAWS                          MAIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
```

J# 5+00MAZDIFFSERVIC DIFFERENTIAL FLUSH TECH(S):576 59.30

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	0.00	0.50	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS DIFFERENTIAL FLUSH
ORIG CAUSE GENERAL MAINTANANCE

[CONTINUED ON NEXT PAGE]

107525 CHARLIE THIERET 932 4193 06/03/19 MA+S740079

ANDREA VITALE 78257 /

612 WATERFORD RIFGE CT 14/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D Y 1 E 0 4 0 4 3 4 4

BALLWIN, MO 63021 06/03/19

636-394-3927 MO: 78257

CAUSE GENERAL MAINTANANCE
ORIG CORR OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID WIT
NEW DIFFERENTIAL FLUID
CORRECTION OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID WIT
NEW DIFFERENTIAL FLUID

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	75164BG	DIFF	45.30	45.30	75.65	75.65
			COST TOTAL		45.30		
					TOTAL - PARTS		75.65

JOB# 5 TOTALS	CUSTOMER GL	COST	SALE	WARRANTY GL	COST	SALE	INTERNAL GL	COST	SALE
LABOR			59.30			0.00			0.00
PARTS			75.65			0.00			0.00
TOTAL			134.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

GRAND TOTALS

	CUSTOMER GL	COST	SALE	WARRANTY GL	COST	SALE	INTERNAL GL	COST	SALE
LABOR			244.59			0.00			0.00
PARTS			280.32			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			27.47			0.00			0.00
TOTAL			579.18			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226341041884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

40570 JOSEPH WHITAKER 420 2736 06/05/19 BU+S740080

LEE J WALLIS MB1Z6K 13400 WHT FROST T 40242

309 GATEFORD DR 18/BUICK/ENCLAVE/4DR SUV AWD PREMIUM 07/10/18 8

5 G A E V B K W 4 J J 2 7 1 0 4 6

BALLWIN, MO 63021 06/03/19

636-391-9464 636-391-9464 MO: 13401

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02GCZ01 CAMPAIGN/RECALL TECH(S):473 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/03/19	10.10	10.20	0.10	0.00	FINISHED
473	06/03/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.70	

COMPLAINT C/S: PERFORM RECALL N182200470 Transmission Clutch Drag Caus
ing Overheat Warning
ORIG CORR reporgram tcm per n182200470
warranty code 1821628787
CORRECTION reporgram tcm per n182200470
warranty code 1821628787
LABOR OP# 9104384 .7

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/03/19	10.30	10.30	0.00	0.00	FINISHED
473	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

```
JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                          BUWS                          BUIS


COMMENTS---------------------------------------------------------------------------
X02CVDVPZ9:WAIT created 2019-05-29 10:14:00am taken by Joe Whitaker

WARRANTY CLAIM DETAIL TOTALS-------------------------------------------------------------------------

CLAIM#.........  TOTAL....
740080-1           104.97
--------------  ---------
CLAIM TOTALS       104.97
```

40570 JOSEPH WHITAKER 420 2736 06/05/19 BU+S740080

LEE J WALLIS MB1Z6K 13400 WHT FROST T 40242

309 GATEFORD DR 18/BUICK/ENCLAVE/4DR SUV AWD PREMIUM 07/10/18 8

5 G A E V B K W 4 J J 2 7 1 0 4 6

BALLWIN, MO 63021 06/03/19

636-391-9464 636-391-9464 MO: 13401

DCS AUDIT SLIP----------

JOB CARD 740080

VIN	5GAEVBKW4JJ271046	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/03/2019
ODOMETER	13400	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZFAT		740080-1	001398821541	0002

JOB COMPLETION DATE: 06/03/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: reporgram tcm per n182200470 warranty code 18216287
87 LABOR OP# 9104384 .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226349101884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

124767 ALBERT BAUMANN JR 108 800 06/05/19 BU+S740081

DAVID J MECZKOWSKI 160455 SILVER/ 74164A

253 CHURCHILL LN 04/BUICK/RAINIER/4DR AWD 11/16/04 98385

5 G A E T 1 3 P 7 4 2 2 1 4 3 2 8

BALLWIN, MO 63011 06/03/19

314-265-4507 636-394-6673 MO: 160455

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 11GCZ ENGINE MINOR TECH(S):575 80.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/04/19	9.50	9.50	0.00	0.00	FINISHED
575	06/04/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT TOWED
ORIG CORR STARTER//AC CHARGE
CORRECTION STARTER//AC CHARGE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	AAP6494S	STARTER	137.55	137.55	193.00	193.00
			COST TOTAL		137.55		
					TOTAL - PARTS		193.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			80.00			0.00			0.00
PARTS			193.00			0.00			0.00
TOTAL			273.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
JOB # A SDS SECURE DATA STORAGE 1.50
TOTAL - MISC 1.50

COMMENTS----------
DELETED OPERATION(S)----------
00GCZ27POINT 27 POINT INSPECTION

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			80.00			0.00			0.00
PARTS			193.00			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			17.35			0.00			0.00
TOTAL			291.85			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:23

*C 0
*A 4226364651884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

137125 TYLER COLEMAN 457 6563 06/04/19 IN+S740082

XIAOXI CAO 76745 MOONLT WHT/

1727 WILSON AVE 10/INFINITI/G37X/4DR SDN AWD 06/26/10 44

J N 1 C V 6 A R 7 A M 2 5 2 3 2 4 70069 03/26/10

CHESTERFIELD, MO 63005 06/03/19

636-248-4016 636-248-4016 MO: 76747

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZ01 LUBE OIL FILTER TECH(S):501 16.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/03/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
501	06/03/19	11.40	11.40	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT 3595 (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

```
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                     COST TOTAL      5.39
                                                                 TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    5.0  VALVOLINE OIL              @      2.360   /UNIT                        11.80
                                                                 TOTAL - GOG           11.80

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                   -1.30
                                                                 TOTAL - MISC          -1.30

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          16.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC DIS                       -1.30                          0.00                          0.00
  TOTAL                          36.57                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                            1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                         1.30
                                                                 TOTAL - MISC          2.80

COMMENTS---------------------------------------------------------------------------
++LOANER++TAG NUMBER IS 6563
```

137125 TYLER COLEMAN 457 6563 06/04/19 IN+S740082

XIAOXI CAO 76745 MOONLT WHT/

1727 WILSON AVE 10/INFINITI/G37X/4DR SDN AWD 06/26/10 44

J N 1 C V 6 A R 7 A M 2 5 2 3 2 4 70069 03/26/10

CHESTERFIELD, MO 63005 06/03/19

636-248-4016 636-248-4016 MO: 76747

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			2.80			0.00			0.00
MISC DIS			-1.30			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			41.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226371541884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

248557 GRANT TERRILL 815 2714 06/04/19 GC+S740083

ASIM RAZA CN355B 43678 /

30 GRAND MERIDIEN CT 16/GMC/YUKON/4DR 4WD 01/13/16

1 G K S 2 C K J 6 G R 2 4 5 7 0 0

WILDWOOD, MO 63005 06/03/19

314-518-6467 MO: 43678

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 50GCZ04 CHECK CHARGING SYS TECH(S):475 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	10.10	12.80	2.70	0.00	FINISHED
475	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.70	0.50	

COMPLAINT CUSTOMER STATES THAT THE VEHICLE WILL NOT START
ORIG CAUSE BATTERY DEAD JUMP START CHECK ELECTRICAL SYSTEM WITH GR8 TESTER INDICATES FAULTY CELL IN BATTERY WILL NEED BATTERY REPLACEMENT
CAUSE BATTERY DEAD JUMP START CHECK ELECTRICAL SYSTEM WITH GR8 TESTER INDICATES FAULTY CELL IN BATTERY WILL NEED BATTERY REPLACEMENT
ORIG CORR REPLACE BATTERY AND RETEST OK
CORRECTION REPLACE BATTERY AND RETEST OK

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		88865934	BATTERY 2.330	145.13	145.13	172.95	172.95
CUST	-1		88865934	CORE RETURN	18.00	-18.00	18.00	-18.00
					COST TOTAL	127.13		
						TOTAL - PARTS		154.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			154.95			0.00			0.00
TOTAL			179.95			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

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LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):475                    0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            475   06/04/19   12.80    12.80   0.00   0.00    FINISHED
            475   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+00GCZBGINDUCTIO BG INDUCTION SPECIAL              TECH(S):475                   85.95
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            475   06/04/19   12.80    12.80   0.00   0.00    FINISHED
            475   06/04/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
```

248557 GRANT TERRILL 815 2714 06/04/19 GC+S740083

ASIM RAZA CN355B 43678 /

30 GRAND MERIDIEN CT 16/GMC/YUKON/4DR 4WD 01/13/16

1 G K S 2 C K J 6 G R 2 4 5 7 0 0

WILDWOOD, MO 63005 06/03/19

314-518-6467 MO: 43678

ORIG CORR TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

CORRECTION TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6592BG	INDUCTION	51.50	51.50	72.00	72.00
			COST TOTAL		51.50		
					TOTAL - PARTS		72.00

JOB# 3 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			85.95			0.00			0.00
PARTS			72.00			0.00			0.00
TOTAL			157.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4+00GCZTRANSFL8SP TRANS FLUID EXCHANGE TECH(S):475 72.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	12.80	12.80	0.00	0.00	FINISHED
475	06/04/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT PERFORM TRANSMISSION FLUID EXCHANGE
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
CORRECTION TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	66524BG	HP TRANS	115.55	115.55	187.50	187.50
			COST TOTAL		115.55		
					TOTAL - PARTS		187.50

JOB# 4 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			72.45			0.00			0.00
PARTS			187.50			0.00			0.00
TOTAL			259.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J#				
5+00GCZ4X4SERV	4X4 FLUID SERVICE	TECH(S):475		107.95

[CONTINUED ON NEXT PAGE]

248557 GRANT TERRILL 815 2714 06/04/19 GC+S740083

ASIM RAZA CN355B 43678 /

30 GRAND MERIDIEN CT 16/GMC/YUKON/4DR 4WD 01/13/16

1 G K S 2 C K J 6 G R 2 4 5 7 0 0

WILDWOOD, MO 63005 06/03/19

314-518-6467 MO: 43678

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	12.80	12.80	0.00	0.00	FINISHED
475	06/04/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.20	

COMPLAINT CUSTOMER REQUESTS BOTH DIFFERENTIAL FLUIDS AND TRANSFER CASE FLUIDS BE REPLACED

ORIG CAUSE NORMAL MAINTENANCE.

CAUSE NORMAL MAINTENANCE.

ORIG CORR TECHNICIANS REMOVE ALL THE OLD WORN OUT OIL FROM THE FRONT AND REAR DIFFERENTIALS AND THE TRANSFER CASE. THEN SYNTHETIC ULTRA GUARD GEAR LUBE AND LIMITED SLIP ADDITIVE IS INSTALLED IN THE DIFFERENTIALS. SYNTHETIC SYNCHRO-SHIFT IS INSTALLED IN THE TRANSFER CASE WHERE RECCOMMENDED. THIS SERVICE WILL HELP WITH LUBRICATION AND HELP DISSIPATE HEAT.750-328-792

CORRECTION TECHNICIANS REMOVE ALL THE OLD WORN OUT OIL FROM THE FRONT AND REAR DIFFERENTIALS AND THE TRANSFER CASE. THEN SYNTHETIC ULTRA GUARD GEAR LUBE AND LIMITED SLIP ADDITIVE IS INSTALLED IN THE DIFFERENTIALS. SYNTHETIC SYNCHRO-SHIFT IS INSTALLED IN THE TRANSFER CASE WHERE RECCOMMENDED. THIS SERVICE WILL HELP WITH LUBRICATION AND HELP DISSIPATE HEAT.750-328-792

PARTS-----

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	2	75164BG	DIFF FLUS	46.06	92.12	75.65	151.30
CUST	1	79264BG	T/CASE	34.00	34.00	56.78	56.78
				COST TOTAL	126.12		
					TOTAL - PARTS		208.08

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			107.95			0.00			0.00
PARTS			208.08			0.00			0.00
TOTAL			316.03			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------

J# 6+00GCZAC-PERFORM A/C PERFORMANCE SERV TECH(S):475 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	12.80	12.80	0.00	0.00	FINISHED
475	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.

ORIG CAUSE NORMAL CHECK AND MAINTENANCE.

CAUSE NORMAL CHECK AND MAINTENANCE.

ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS

A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
TEST AND ADVISE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		

[CONTINUED ON NEXT PAGE]

248557 GRANT TERRILL 815 2714 06/04/19 GC+S740083

ASIM RAZA CN355B 43678 /

30 GRAND MERIDIEN CT 16/GMC/YUKON/4DR 4WD 01/13/16

1 G K S 2 C K J 6 G R 2 4 5 7 0 0

WILDWOOD, MO 63005 06/03/19

314-518-6467 MO: 43678

TOTAL - PARTS 47.00

JOB# 6 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 7 CHARGES

LABOR----CUSTOMER

J# 7+00GCZCOOLREDCAR COOLANT FLH RED CAR TECH(S):475 92.47

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	12.80	12.80	0.00	0.00	FINISHED
475	06/04/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT.
WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT
SYSTEM TROUBLE FREE.
CORRECTION OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT.
WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT
SYSTEM TROUBLE FREE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	5901BG	COOLANT F	18.50	18.50	29.98	29.98
CUST	2	12346290	COOLANT 8.800	11.55	23.10	17.50	35.00
			COST TOTAL		41.60		
					TOTAL - PARTS		64.98

JOB# 7 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			92.47			0.00			0.00
PARTS			64.98			0.00			0.00
TOTAL			157.45			0.00			0.00
JOB# 7 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 8 CHARGES

LABOR----CUSTOMER

J# 8+00GCZBFLUSH BRAKE FLUID EXHCANGE TECH(S):475 89.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	12.80	12.80	0.00	0.00	FINISHED
475	06/04/19	0.00	0.00	0.00	0.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.80	

COMPLAINT CUSTOMER REQUEST BRAKE FLUID EXCHANGE
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER

AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

CORRECTION REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

248557 GRANT TERRILL 815 2714 06/04/19 GC+S740083

ASIM RAZA CN355B 43678 /

30 GRAND MERIDIEN CT 16/GMC/YUKON/4DR 4WD 01/13/16

1 G K S 2 C K J 6 G R 2 4 5 7 0 0

WILDWOOD, MO 63005 06/03/19

314-518-6467 MO: 43678

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	84032BG	BRAKE FLU	18.25	18.25	29.95	29.95
			COST TOTAL		18.25		
					TOTAL - PARTS		29.95

JOB# 8 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			89.99			0.00			0.00
PARTS			29.95			0.00			0.00
TOTAL			119.94			0.00			0.00
JOB# 8 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 9 CHARGES

LABOR----CUSTOMER

J# 9+20GCZ06 CABIN AIR FILTER TECH(S):475 15.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	12.80	12.80	0.00	0.00	FINISHED
475	06/04/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	23281440	FILTER 9.786 Y	12.73	12.73	29.95	29.95
			COST TOTAL		12.73		
					TOTAL - PARTS		29.95

JOB# 9 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			15.00			0.00			0.00
PARTS			29.95			0.00			0.00
TOTAL			44.95			0.00			0.00
JOB# 9 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			531.76			0.00			0.00
PARTS			794.41			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			73.65			0.00			0.00
TOTAL			1426.32			0.00			0.00

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    *************************    A L L  D E T A I L  I N V O I C E    *************************



    PAGE 5 OF 5                                          [   END  OF  INVOICE   ]       11:44:23

*C 0
*A 4226384381884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    238262                           ROBERT POLITTE      962       4194    06/03/19   MA+S740084

    IRINE TITOV                                              32200       SNWFLK WH P       11138

    1 HAMPTON GROVE LN               17/MAZDA/CX-9/4DR SUV AWD GR TOUR     04/26/17            2

                                     J M 3 T C B D Y 3 H 0 1 3 2 2 7 0

    O FALLON, MO 63368                                                     06/03/19

    216-470-3078      636-536-2080                        E# PY 30616880              MO: 32200


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------
    J# 1 46MAZ04         ROTATION SPECIAL                  TECH(S):578                      24.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                578   06/03/19   10.90    10.90   0.00   0.00    FINISHED
                578   06/03/19    0.00     0.00   0.00   0.40    FINISHED
                                TOTAL TECH TIME   0.00   0.40

    COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
    CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          24.00                          0.00                          0.00
      TOTAL                          24.00                          0.00                          0.00
    JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------
    J# 2 00MA2A          VALVOLINE OIL/FILTER              TECH(S):578                      13.58
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                578   06/03/19   10.90    10.90   0.00   0.00    FINISHED
                578   06/03/19    0.00     0.00   0.00   0.40    FINISHED
                                TOTAL TECH TIME   0.00   0.40

    COMPLAINT    OIL AND FILTER CHANGE
    CAUSE        INTERVAL MAINTENANCE
    CORRECTION   CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
                 PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
                 REMINDER IF EQUIPPED.

    PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
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    CUST     1    PY8W-14-302          FILTER,OIL             5.10     5.10      7.87       7.87
                                                        COST TOTAL      5.10
                                                                    TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                          0.30
    CUST    6.0  VALVOLINE OIL              @      2.360   /UNIT                         14.16
                                                                    TOTAL - GOG           14.46

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          13.58                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         14.46                          0.00                          0.00
  TOTAL                          35.91                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):578                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/03/19   10.90    10.90   0.00   0.00    FINISHED
             578   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
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238262                              ROBERT POLITTE      962       4194    06/03/19   MA+S740084

IRINE TITOV                                                    32200       SNWFLK WH P       11138

1 HAMPTON GROVE LN                  17/MAZDA/CX-9/4DR SUV AWD GR TOUR     04/26/17            2

                                    J M 3 T C B D Y 3 H 0 1 3 2 2 7 0

O FALLON, MO 63368                                                        06/03/19

216-470-3078      636-536-2080                        E# PY 30616880               MO: 32200


CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  3 JOURNAL PREFIX           MACS                           MAWS                           MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 46MAZ07         MOUNT AND BALANCE 1               TECH(S):578                        75.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/03/19   10.90    10.90   0.00   0.00    FINISHED
             578   06/03/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.30

COMPLAINT    CUSTOMER STATES DRIVERS REAR TIRE HAS NAIL IN TIRE, CHECK
             AND ADVISE
ORIG CAUSE   TECH FOUND NAIL NEAR SIDEWALL, RECOMMEND REPLACING
CAUSE        TECH FOUND NAIL NEAR SIDEWALL, RECOMMEND REPLACING
ORIG CORR    TECH REPLACED DRIVERS REAR TIRE
             EASY CARE TOTAL CARE
             AUTH AMOUNT: $75.00
             AUTH#
             CUSTOMER HAS $0 DEDUCTIBLE
CORRECTION   TECH REPLACED DRIVERS REAR TIRE
             EASY CARE TOTAL CARE
             AUTH AMOUNT: $327.91
             AUTH#5709695
             CUSTOMER HAS $0 DEDUCTIBLE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PK59-00-0070         255/50R20            208.00   208.00    232.05     232.05
                                                       COST TOTAL    208.00
                                                                     TOTAL - PARTS        232.05

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST          T1  1 TIRE MISSOURI TAX                                                  0.50
                                                                     TOTAL - MISC           0.50

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         75.00                          0.00                           0.00
  PARTS                        232.05                          0.00                           0.00
  MISC CHG                       0.50                          0.00                           0.00
  TOTAL                        307.55                          0.00                           0.00
JOB#  4 JOURNAL PREFIX           MACS                           MAWS                           MAIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+11MAZAF         REPLACE AIR FILTER                TECH(S):578                         0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/03/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
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TOTAL TECH TIME 0.00 0.00

COMPLAINT	TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE	RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE	RECOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR	REPLACED ENGINE AIR FILTER
CORRECTION	REPLACED ENGINE AIR FILTER

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238262                              ROBERT POLITTE      962       4194    06/03/19   MA+S740084

IRINE TITOV                                                    32200       SNWFLK WH P       11138

1 HAMPTON GROVE LN                  17/MAZDA/CX-9/4DR SUV AWD GR TOUR     04/26/17            2

                                    J M 3 T C B D Y 3 H 0 1 3 2 2 7 0

O FALLON, MO 63368                                                         06/03/19

216-470-3078      636-536-2080                        E# PY 30616880                MO: 32200


PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PY8W-13-3A0          ELEMENT.AI            21.59    21.59     36.00      36.00
                                                        COST TOTAL     21.59
                                                                     TOTAL - PARTS         36.00

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          36.00                          0.00                          0.00
  TOTAL                          36.00                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+00MAZZACTUNEUP  A/C TUNE UP                       TECH(S):578                        52.71
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/03/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                         TOTAL TECH TIME   0.00   0.40

COMPLAINT    B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE   TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
CAUSE        TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
ORIG CORR    TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE
CORRECTION   TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG               A/C KIT               28.30    28.30     37.24      37.24
                                                        COST TOTAL     28.30
                                                                     TOTAL - PARTS         37.24

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          52.71                          0.00                          0.00
  PARTS                          37.24                          0.00                          0.00
  TOTAL                          89.95                          0.00                          0.00
JOB#  6 JOURNAL PREFIX            MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               5.00
                                                                     TOTAL - MISC          6.50

COMMENTS--------------------------------------------------------------------------------
X02CJS9Q2P:WAIT created 2019-05-31 09:19:00am taken by ROBERT POLIT
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238262 ROBERT POLITTE 962 4194 06/03/19 MA+S740084

IRINE TITOV 32200 SNWFLK WH P 11138

1 HAMPTON GROVE LN 17/MAZDA/CX-9/4DR SUV AWD GR TOUR 04/26/17 2

J M 3 T C B D Y 3 H 0 1 3 2 2 7 0

O FALLON, MO 63368 06/03/19

216-470-3078 636-536-2080 E# PY 30616880 MO: 32200

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			165.29			0.00			0.00
PARTS			313.16			0.00			0.00
G.O.G.			14.46			0.00			0.00
MISC CHG			7.00			0.00			0.00
TAXES			29.90			0.00			0.00
TOTAL			529.81			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:23

*C 0
*A 4226394011884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266373 ADAM BECKMAN 432 2735 06/11/19 GC+S740085

ELISE, FARMER 82141 /

30 ST ALBERT LN 14/CHEVROLET TRUCK/CAPTIVA SPORT F/4

3 G N A L 3 E K 2 E S 5 9 3 3 6 0

FLORISSANT, MO 63031 06/03/19

MO: 82141

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 10GCZ03 DRIVEABILITY CONCERN TECH(S):422 160.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/03/19	14.70	15.10	0.40	0.00	HOLD AUTHORIZATION
422	06/04/19	13.70	13.70	0.00	0.00	FINISHED
422	06/04/19	0.00	0.00	0.00	1.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	1.60	

COMPLAINT CUSTOMER STATES CAR STALES OR LAGS. CAR IS WARM WHEN IT HAPPENS
ORIG CAUSE CAMSHAFT ACTUATOR SOLENOID
CAUSE CAMSHAFT ACTUATOR SOLENOID
ORIG CORR CHECK OUT, CODES P0010 AND P0011, REPLACED CAMSHAFT ACTUATOR SOLENOIDS AND CLEARED CODES
CORRECTION CHECK OUT, CODES P0010 AND P0011, REPLACED CAMSHAFT ACTUATOR SOLENOIDS AND CLEARED CODES

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12679100	VALVE 0.736 Y	30.46	30.46	42.64	42.64
CUST	1	12679099	VALVE 0.736 Y	30.46	30.46	42.64	42.64
			COST TOTAL		60.92		
					TOTAL - PARTS		85.28

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			160.00			0.00			0.00
PARTS			85.28			0.00			0.00
TOTAL			245.28			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):422                    0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/03/19   15.10    15.10   0.00   0.00    FINISHED
            422   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+00GCZBGINDUCTIO BG INDUCTION SPECIAL              TECH(S):422                   85.95
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/04/19   13.70    14.10   0.40   0.00    FINISHED
            422   06/04/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.40   1.00

COMPLAINT    CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.



PAGE 1 OF 2                                  [CONTINUED ON NEXT PAGE]       11:44:23
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266373 ADAM BECKMAN 432 2735 06/11/19 GC+S740085

ELISE, FARMER 82141 /

30 ST ALBERT LN 14/CHEVROLET TRUCK/CAPTIVA SPORT F/4

3 G N A L 3 E K 2 E S 5 9 3 3 6 0

FLORISSANT, MO 63031 06/03/19

MO: 82141

ORIG CORR TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

CORRECTION TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6592BG	INDUCTION	51.50	51.50	72.00	72.00
			COST TOTAL		51.50		
					TOTAL - PARTS		72.00

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			85.95			0.00			0.00
PARTS			72.00			0.00			0.00
TOTAL			157.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		20.16
			TOTAL - MISC	21.66

GRAND TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			245.95			0.00			0.00
PARTS			157.28			0.00			0.00
MISC CHG			21.66			0.00			0.00
TAXES			15.95			0.00			0.00
TOTAL			440.84			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

47696 ALBERT BAUMANN JR 108 4195 06/03/19 MA+S740088

FRANK J LEAHY III 147159 PEBBLE ASH/

700 BITTERFIELD 05/MAZDA/TRIBUTE/ 04/29/05 6

4 F 2 Y Z 0 2 Z 5 5 K M 6 3 1 3 7

BALLWIN, MO 63011 06/03/19

636-391-8597 636-391-8597 MO: 147159

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03MAZ03 SAFETY/EMISSION TECH(S):576 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	11.10	11.10	0.00	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740088	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	11.10	11.10	0.00	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # A SS SHOP SUPPLIES-SERVICE		1.43
	TOTAL - MISC	1.43

COMMENTS----------
++WAITER++

[CONTINUED ON NEXT PAGE]

47696 ALBERT BAUMANN JR 108 4195 06/03/19 MA+S740088

FRANK J LEAHY III 147159 PEBBLE ASH/

700 BITTERFIELD 05/MAZDA/TRIBUTE/ 04/29/05 6

4 F 2 Y Z 0 2 Z 5 5 K M 6 3 1 3 7

BALLWIN, MO 63011 06/03/19

636-391-8597 636-391-8597 MO: 147159

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			8.88			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			36.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
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*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265890 CHRISTOPHER FLIPPO 674 9266 06/14/19 GC+B740089

MATTHEW E EASTER 13053 WHITE/ 97216A

1917 BELMONT DR 18/CHEVROLET/MALIBU/4DR SDN PREMIER 03/28/18 12689

1 G 1 Z E 5 S X 9 J F 2 0 3 7 6 6

FESTUS, MO 63028 CM 06/03/19

314-650-5269 314-650-5269 MO: 13053

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):630 60.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/06/19	0.00	1.20	0.00	1.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.20	

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	84450525	BEZEL 10.185 N	37.31	37.31	62.18	62.18
INTL	1	84288111	MIRROR 10.185 N	150.00	150.00	250.00	250.00
			COST TOTAL		187.31		
					TOTAL - PARTS		312.18

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL	740089	39144	06/04/19	PDR	90.00
INTL	740089A	5608	06/05/19	TINT	288.00
INTL	740089B	73826	06/10/19	FULL DETAIL	222.00
				TOTAL - SUBLET	600.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			60.00
PARTS			0.00			0.00			312.18
SUBLET			0.00			0.00			600.00
TOTAL			0.00			0.00			972.18
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
APT. 6/4 WE OWE

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			60.00
PARTS			0.00			0.00			312.18
SUBLET			0.00			0.00			600.00
TOTAL			0.00			0.00			972.18

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:24

*C 0
*A 4226421651884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

263735 CHARLIE THIERET 932 4196 06/03/19 MA+S740090

PAIGE RENEE FAIRCLOTH 5677 MACHINE GRY 12500

200 NORTH COUNTRY LANE 18/MAZDA/MAZDA3 4DR/4DR SDN TOURING 03/23/19 55

3 M Z B N 1 V 3 7 J M 2 4 2 9 7 6

PARK HILLS, MO 63601 06/03/19

573-747-8071 573-756-6317 E# PY 30836798 MO: 5677

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):923 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/03/19	11.00	11.00	0.00	0.00	FINISHED
923	06/03/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES

```
            ROTATED TIRES
CORRECTION  PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
            ROTATED TIRES

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    PE01-14-302A-MV      OIL FILTER            3.68     3.68      6.13       6.13
                                                  COST TOTAL      3.68
                                                                TOTAL - PARTS          6.13

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                        35.00
                                                                TOTAL - GOG            35.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          19.95
  PARTS                          0.00                          0.00                           6.13
  G.O.G.                         0.00                          0.00                          35.00
  TOTAL                          0.00                          0.00                          61.08
JOB#  1 JOURNAL PREFIX           MACS                          MAWS                           MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00MAZ55R        CUST.MAINT.VISIT                  TECH(S):923                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/03/19   11.00    11.00   0.00   0.00    FINISHED
            923   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT   CUSTOMER MAINTENANCE VISIT
CORRECTION  THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                           0.00
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                           MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):923                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/03/19   11.00    11.00   0.00   0.00    FINISHED
            923   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00
```

263735 CHARLIE THIERET 932 4196 06/03/19 MA+S740090

PAIGE RENEE FAIRCLOTH 5677 MACHINE GRY 12500

200 NORTH COUNTRY LANE 18/MAZDA/MAZDA3 4DR/4DR SDN TOURING 03/23/19 55

3 M Z B N 1 V 3 7 J M 2 4 2 9 7 6

PARK HILLS, MO 63601 06/03/19

573-747-8071 573-756-6317 E# PY 30836798 MO: 5677

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
X02054BK79:WAIT WEB APPT created 2019-05-30 12:30:47pm taken by CUS
TOMER STATES:paigefaircloth@gmail.com

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226429271884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

240737 TYLER COLEMAN 457 6564 06/05/19 IN+S740091

GREGORY MAGGI 75326 MIDNIGHT GA 96655B

716 N LIBERTY RD 14/INFINITI/QX60/4DR AWD 08/18/14 26053

5 N 1 A L 0 M M 2 E C 5 4 8 8 6 6

COLLINSVILLE, IL 62234 06/03/19

314-602-2427 314-972-3672 MO: 75327

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):501 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/03/19	14.50	14.50	0.00	0.00	FINISHED
501	06/03/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          43.22                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2+70INZ02         SUBLET DETAIL                      TECH(S):501                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/04/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
             501   06/04/19   15.10    15.10   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    SUBLET FULL DETAIL. $150
ORIG CAUSE   FULL DETAIL DONE THROUGH ALL THE DETAILS
CAUSE        FULL DETAIL DONE THROUGH ALL THE DETAILS

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION------------------------------
    CUST   740091     73769     06/04/19 DETAIL                                    150.00
                                                          TOTAL - SUBLET          150.00

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  SUBLET                        150.00                         0.00                         0.00
  TOTAL                         150.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX            INCS                         INWS                         INIS
```


[CONTINUED ON NEXT PAGE]

240737 TYLER COLEMAN 457 6564 06/05/19 IN+S740091

GREGORY MAGGI 75326 MIDNIGHT GA 96655B

716 N LIBERTY RD 14/INFINITI/QX60/4DR AWD 08/18/14 26053

5 N 1 A L 0 M M 2 E C 5 4 8 8 6 6

COLLINSVILLE, IL 62234 06/03/19

314-602-2427 314-972-3672 MO: 75327

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.65
		TOTAL - MISC	3.15

COMMENTS----------
++LOANER++TAG NUMBER IS 6564

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
SUBLET			150.00			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			198.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226434301884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265399 JOSHUA DELANOIX 403 2737 06/03/19 GC+S740093

RYAN LYN SIGLER 101444 RED/ 97436A

317 BALLWIN AVE 10/CHEVROLET/CAMARO/2DR CPE 1LT 11/19/09 100559

2 G 1 F B 1 E V 4 A 9 1 6 3 0 6 8

BALLWIN, MO 63021 06/03/19

307-287-6605 636-565-0005 MO: 101444

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):535 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/03/19	11.30	11.50	0.20	0.00	FINISHED
535	06/03/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SHP	STATE HIGHWAY PATROL		4.00
INTL	SYSTEC	SYSTEMS TEC	740093	3.45
INTL	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
MISC DIS			0.00			0.00			-1.43
TOTAL			0.00			0.00			34.57
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
MISC DIS			0.00			0.00			-1.43
TOTAL			0.00			0.00			34.57

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:24

*C 0
*A 4226439641884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

182291 JOSHUA DELANOIX 403 2738 06/03/19 GC+S740094

DERRICK CRIBBS 3FT255 133142 BLACK/

2105 CYRSTAL DRIVE 13/GMC/TERRAIN/4DR AWD 08/21/12 9

2 G K F L X E 3 8 D 6 1 2 9 2 3 2

SAINT LOUIS, MO 63131 06/03/19

314-369-7405 E# 800-888-5245 MO: 133142

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):476 26.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/03/19	11.70	11.70	0.00	0.00	FINISHED
476	06/03/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION

```
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                     COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          36.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           37.50

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           26.45                          0.00                          0.00
  PARTS                            6.00                          0.00                          0.00
  G.O.G.                          37.50                          0.00                          0.00
  TOTAL                           69.95                          0.00                          0.00
JOB#  1 JOURNAL PREFIX             GCQS                          GCWS                          GCIS

JOB#  2 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):476                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/03/19   11.70    11.70   0.00   0.00    FINISHED
             476   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX             GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               1.62
                                                                TOTAL - MISC           3.12
```


[CONTINUED ON NEXT PAGE]

182291 JOSHUA DELANOIX 403 2738 06/03/19 GC+S740094

DERRICK CRIBBS 3FT255 133142 BLACK/

2105 CYRSTAL DRIVE 13/GMC/TERRAIN/4DR AWD 08/21/12 9

2 G K F L X E 3 8 D 6 1 2 9 2 3 2

SAINT LOUIS, MO 63131 06/03/19

314-369-7405 E# 800-888-5245 MO: 133142

COMMENTS----------
P:3143697405,E:decrib@gmail.com

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.12			0.00			0.00
TAXES			4.06			0.00			0.00
TOTAL			77.13			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226443101884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9708 06/05/19 GC+B740095

FRANK BOMMARITO BUICK GMC INC 31416 BLUE/ P9926

15736 MANCHESTER ROAD 16/JEEP/GRAND CHEROKEE/4WD 4DR LIMIT 30830

1 C 4 R J F B G 3 G C 4 1 5 0 3 3

ELLISVILLE, MO 63011 RL 06/03/19

636-391-7200 636-391-9400 E# 3.6L V6 EGH MO: 31416

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 609 270.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/05/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
607	06/05/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
675	06/05/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.60	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------
INTL 740095 3888 06/05/19 CHIP REPAIR 42.00
TOTAL - SUBLET 42.00

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 38.000 /UNIT 38.00
TOTAL - GOG 38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			270.00
SUBLET			0.00			0.00			42.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			270.00
SUBLET			0.00			0.00			42.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:24

*C 0
*A 4226451521884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

249128 ALBERT BAUMANN JR 108 7297 06/12/19 MA+S740096

JERI LYNN OBENHAUS 20698 SNWFLKE WHT 12167

4655 MERAMEC 18/MAZDA/CX-5/4DR SUV TOURING AWD 03/03/18 3

J M 3 K F B C M 3 J 0 3 2 2 1 0 8

EUREKA, MO 63025 06/03/19

314-725-7574 MO: 20698

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 95MAZ REPAIR PER ESTIMATE TECH(S):549 280.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/12/19	11.80	11.80	0.00	0.00	FINISHED
549	06/12/19	0.00	0.00	0.00	2.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.80	

COMPLAINT ALIGN//NOISE FRT SUSPENSION
BS RO 736542
ORIG CORR REPLACED LF STRUT AND LOWER CONTROL ARM//ALIGN
BS RO 736542
CORRECTION REPLACED LF STRUT AND LOWER CONTROL ARM//ALIGN

BS RO 736542

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			280.00			0.00			0.00
TOTAL			280.00			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/12/19	11.80	11.80	0.00	0.00	FINISHED
549	06/12/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 2 JOURNAL PREFIX MACS MAWS MAIS

COMMENTS----------
TOW IN 5/1 PM

GRAND TOTALS----------

----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			280.00			0.00			0.00
TOTAL			280.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:24

*C 0
*A 4226463781884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

71485 ALBERT BAUMANN JR 108 9241 06/12/19 MA+S740097

JESSE M SHAFFERKOETTER 34118 SOUL RED CR 11359

105 S A ST 17/MAZDA/CX-5/4DR SUV TOURING AWD 09/30/17 262

J M 3 K F B C L 9 H 0 1 2 1 0 7 2

CUBA, MO 65453-1850 06/03/19

573-885-1598 636-583-4549 MO: 34118

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 95MAZ REPAIR PER ESTIMATE TECH(S):923 400.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/12/19	0.00	0.00	0.00	4.00	ENTERED IN INVOICING
923	06/12/19	11.60	11.60	0.00	0.00	FINISHED
923	06/12/19	11.60	11.60	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	4.00	

COMPLAINT LF//ALIGN
BS RO 738266
ORIG CORR REPLACED LF KNUCKLE, BEARING, LOWER CONTROL ARM, LF AXLE,,
LF STRUT, AND ABS SENSOR//ALIGN FRT END
BS RO 738266
CORRECTION REPLACED LF KNUCKLE, BEARING, LOWER CONTROL ARM, LF AXLE,,
LF STRUT, AND ABS SENSOR//ALIGN FRT END
BS RO 738266

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			400.00			0.00			0.00
TOTAL			400.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/12/19	11.60	11.60	0.00	0.00	FINISHED
923	06/12/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
TOW IN 5/17 TRAVELERS

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
	----------CUSTOMER----------			----------WARRANTY----------			----------INTERNAL----------		
LABOR			400.00			0.00			0.00
TOTAL			400.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:24

*C 0
*A 4226527091884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

236560 ROBERT POLITTE 962 4197 06/04/19 MA+S740098

PEGGY WEINBERG 11537 DP CRYST BL 11259

16026 PARK FOREST CT 17/MAZDA/MAZDA3 4DR/4DR GRAND TOURIN 04/28/17 256

3 M Z B N 1 W 3 1 H M 1 2 7 6 5 4

CHESTERFIELD, MO 63017 06/03/19

636-537-1634 MO: 11537

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	11.40	11.60	0.20	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE FAULTY F-BCM
CAUSE FAULTY F-BCM
ORIG CORR F-BCM REPLACEMENT
XXR46ARX/0.2 HRS
CORRECTION F-BCM REPLACEMENT
XXR46ARX/0.2 HRS

CLAIM # 740098-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TKY2-67-5XX	FRONT BODY	68.00	68.00	88.40	88.40
			COST TOTAL		68.00		
					TOTAL - PARTS		88.40

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	11.70	11.70	0.00	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES

LABOR----CUSTOMER----------

J# 3+00MA1A SYNTHETIC VALVOLINE TECH(S):576 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	0.00	0.00	0.00	0.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

```
236560                              ROBERT POLITTE      962       4197    06/04/19   MA+S740098

PEGGY WEINBERG                                                  11537       DP CRYST BL       11259

16026 PARK FOREST CT                17/MAZDA/MAZDA3 4DR/4DR GRAND TOURIN  04/28/17          256

                                    3 M Z B N 1 W 3 1 H M 1 2 7 6 5 4

CHESTERFIELD, MO 63017                                                     06/03/19

636-537-1634                                                                          MO: 11537


ORIG CORR    PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION
CORRECTION   PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,            5.10     5.10      7.87       7.87
                                                      COST TOTAL      5.10
                                                                  TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                          0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      5.000   /UNIT                         25.00
                                                                  TOTAL - GOG           25.30

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.00
                                                                  TOTAL - MISC          -1.00

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         25.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          44.25                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZROTATE     TIRES ROTATE SPECIAL              TECH(S):576                        19.70
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/03/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                         TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CORR    PERFORMED TIRE ROTATION.
CORRECTION   PERFORMED TIRE ROTATION.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -0.99
                                                                  TOTAL - MISC          -0.99

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.70                          0.00                          0.00
  MISC DIS                       -0.99                          0.00                          0.00
```

TOTAL	18.71	0.00	0.00
JOB# 4 JOURNAL PREFIX	MACS	MAWS	MAIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.98

236560 ROBERT POLITTE 962 4197 06/04/19 MA+S740098

PEGGY WEINBERG 11537 DP CRYST BL 11259

16026 PARK FOREST CT 17/MAZDA/MAZDA3 4DR/4DR GRAND TOURIN 04/28/17 256

3 M Z B N 1 W 3 1 H M 1 2 7 6 5 4

CHESTERFIELD, MO 63017 06/03/19

636-537-1634 MO: 11537

TOTAL - MISC 3.48

COMMENTS----------
X02C1NNNNW:WAIT created 2019-05-29 12:51:00pm taken by ROBERT POLIT
TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740098-1	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			31.78			27.60			0.00
PARTS			7.87			88.40			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			3.48			0.00			0.00
MISC DIS			-1.99			0.00			0.00
TAXES			2.98			0.00			0.00
TOTAL			69.42			116.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 H128 06/10/19 GC+S740099

FRANK BOMMARITO BUICK GMC INC 6 IRIDIUM MET 80128

15736 MANCHESTER ROAD 19/GMC/ACADIA/4DR SUV FW SLE,SLE-1

1 G K K N K L A 4 K Z 1 3 2 2 6 9

ELLISVILLE, MO 63011 06/03/19

636-391-7200 636-391-9400 MO: 8

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):411 100.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	10.60	10.60	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT REPLACE UNERHOOD INSULATOR
ORIG CORR REPAIRED UNDERHOOD DAMAGE AS PER SALES
CORRECTION REPAIRED UNDERHOOD DAMAGE AS PER SALES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	42441950	INSULATOR 8.021 N	48.03	48.03	80.21	80.21
			COST TOTAL		48.03		
					TOTAL - PARTS		80.21

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			100.00
PARTS			0.00			0.00			80.21
TOTAL			0.00			0.00			180.21
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			100.00
PARTS			0.00			0.00			80.21
TOTAL			0.00			0.00			180.21

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:25

*C 0
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*T 3615
*K STORE~01
*K DOCDATE~07/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

320 CARL MCGOWAN 622 9267 07/03/19 MA+B740101

CATHERINE PATRICIA MCINTYRE 0 ETERNL BLU 11536

6 KELLY LEAF DRIVE 17/MAZDA/CX-5/4DR SUV TOURING AWD 01/05/18 9

J M 3 K F B C L 6 H 0 1 9 7 2 4 9

ST. PETERS, MO 63376 RL 06/03/19

314-637-6620 636-594-1932 MO: 0

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):683 49.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
683	06/20/19	0.00	1.40	0.00	1.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.40	

COMPLAINT LT. OUTER MLDGS., LT. WHEEL OPENING MLDG.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	KB7W-51-RB0E	GARNISH A	23.85	23.85	39.77	39.77
CUST	1	KB7W-51-RD0D	GARNISH B	26.18	26.18	34.34	34.34
CUST	1	KB7W-51-W60F	FENDER(L),	35.99	35.99	59.99	59.99

```
                                                    COST TOTAL     86.02
                                                                TOTAL - PARTS        134.10

    MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
        CUST       DISCP  10%DISC PARTS-BODYSHOP                                    -45.00
                                                                TOTAL - MISC         -45.00

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          49.00                          0.00                          0.00
      PARTS                        134.10                           0.00                          0.00
      MISC DIS                     -45.00                           0.00                          0.00
      TOTAL                        138.10                           0.00                          0.00
    JOB#  1 JOURNAL PREFIX           MACB                           MAWB                          MAIB


    COMMENTS--------------------------------------------------------------------------
    C/P
    6.18 PARTS HERE


    GRAND TOTALS----------------------------------------------------------------------------------
               ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          49.00                          0.00                          0.00
      PARTS                        134.10                           0.00                          0.00
      MISC DIS                     -45.00                           0.00                          0.00
      TAXES                          8.01                           0.00                          0.00
                              ----------                     ----------                    ----------
      TOTAL                        146.11                           0.00                          0.00


    *************************    A L L  D E T A I L  I N V O I C E    *************************


    PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:44:25

*C 0
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*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                                  PATRICK ROBERTS     934       1116    06/07/19   GC+S740102

    FRANK BOMMARITO BUICK GMC INC                                  7214        GRAY/             P1116

    15736 MANCHESTER ROAD               17/CHEVROLET/CORVETTE/2DR Z06 CPE W/  05/30/19         7214

                                        1 G 1 Y N 2 D 6 6 H 5 6 0 1 5 1 6
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ELLISVILLE, MO 63011 06/03/19

636-391-7200 636-391-9400 E# 6.2L V8 GAS SC MO: 7229

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZEASYCARE MOTOR TREND CERTIFY TECH(S):476 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/06/19	14.80	18.00	3.20	0.00	NON WORKING
476	06/07/19	7.00	8.40	1.40	0.00	FINISHED
476	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		4.60	1.00	

COMPLAINT INSPECT CAR PER EASY CARE VEHICLE INSPECTION FORM AND TEST DRIVE VEHICLE FO 10 - 15 MINUTES. FILL OUT INSPECTION FORM AS REQUIRED AND SIGN.
ORIG CORR COMPLETE
CORRECTION COMPLETE

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			0.00			150.00
TOTAL		0.00			0.00			150.00
JOB# 1 JOURNAL PREFIX		GCQS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00GCZINSPECTION USED CAR INSPECT TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/07/19	8.40	8.40	0.00	0.00	FINISHED
476	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT INSPECT VEHICLE COMPLETE FOR BRAKES, ANY FAILURE CODES IN ECM, ABS, TCM, ECT. LOOK FOR ANY FLUID LEAKS, TRIM CONCERNS, AND ANYTHING ELSE.
ORIG CORR COMPLETE
CORRECTION COMPLETE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		GCQS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----INTERNAL----------
J# 3 00GCZMAXLIFE LOF VALVOLINE MAX TECH(S):476 10.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/07/19	8.50	8.50	0.00	0.00	FINISHED
476	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL & FILTER USING VALVOLINE MAX LIFE SYNTHETIC BLEND. TOP OFF ALL FLUID LEVELS. CHECK AND SET TIRE PRESSURES AND RESET OIL LIFE MONITOR IF EQUIPPED. THIS SERVICE INCLUDES UP TO 5 QTS OF OIL, ANY ADDITIONAL OIL IS EXTRA.
ORIG CORR COMPLETED AS REQUESTED
CORRECTION COMPLETED AS REQUESTED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

	QTY	FP-NUMBER	DESCRIPTION	U/COST		E/COST	U/PRICE	
INTL	1	12696048	FILTER 1.836	Y	4.30	4.30	8.60	8.60

[CONTINUED ON NEXT PAGE]

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10                                PATRICK ROBERTS     934       1116    06/07/19   GC+S740102

FRANK BOMMARITO BUICK GMC INC                                  7214        GRAY/            P1116

15736 MANCHESTER ROAD             17/CHEVROLET/CORVETTE/2DR Z06 CPE W/  05/30/19         7214

                                  1 G 1 Y N 2 D 6 6 H 5 6 0 1 5 1 6

ELLISVILLE, MO 63011                                                        06/03/19

636-391-7200      636-391-9400                          E# 6.2L V8 GAS SC             MO: 7229


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          8.60

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL   10.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          60.00
    INTL    1.0  LUBE                      @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           61.50

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         10.50
  PARTS                          0.00                          0.00                          8.60
  G.O.G.                         0.00                          0.00                         61.50
  TOTAL                          0.00                          0.00                         80.60
JOB#  3 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  4 CHARGES---------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------
J# 4 03GCZMVI/EMISSI SAFETY/EMISSION                  TECH(S):476                       28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/07/19    8.50     8.50   0.00   0.00    FINISHED
            476   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE   CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR    COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                          4.00
    INTL      SYSTEC  SYSTEMS TEC                                     740102        3.45
                                                                TOTAL - MISC           7.45

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         28.55
  MISC CHG                       0.00                          0.00                          7.45
  TOTAL                          0.00                          0.00                         36.00
JOB#  4 JOURNAL PREFIX           GCCS                          GCWS                          GCIS



GRAND TOTALS------------------------------------------------------------------------------
           ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                        189.05
  PARTS                          0.00                          0.00                          8.60
  G.O.G.                         0.00                          0.00                         61.50
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  MISC CHG                      0.00                      0.00                      7.45
                           ----------                ----------                ----------
  TOTAL                         0.00                      0.00                    266.60

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  PAGE 2 OF 2                                          [   END  OF  INVOICE   ]       11:44:25

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*A 4226572841884501
*T 3615
*K STORE~01
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*K BRANCH~servc01
*K SOURCE~ERACOLD
  246931                          ROBERT KOSTIAL      532       6565    06/03/19   GC+S740104

  CHRISTOPHER HICKS                                       185169      /

  16811 SUNSET CIRCLE DR          03/LEXUS/LS 430/4DR SDN AT

                                  J T H B N 3 0 F X 3 0 1 0 3 4 3 1

  WILDWOOD, MO 63011                                                  06/03/19

  314-620-0935      314-402-5703                                                  MO: 185169


  JOB#  1 CHARGES-------------------------------------------------------------------------------

  LABOR----CUSTOMER-----------------------------------------------------------
  J# 1 03GCZMVI/EMISSI SAFETY/EMISSION                TECH(S):501                       28.55
            TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
              501   06/03/19   12.20    12.20   0.00   0.00    FINISHED
              501   06/03/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.00   0.50

  COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
  CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
  CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
               FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

  MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
      CUST         SHP  STATE HIGHWAY PATROL                                        4.00
      CUST      SYSTEC  SYSTEMS TEC                                    740104       3.45
      CUST         SSR  SHOP SUPPLIES                                              -1.43
                                                              TOTAL - MISC          6.02

  JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
    LABOR                          28.55                          0.00                          0.00
    MISC CHG                        7.45                          0.00                          0.00
    MISC DIS                       -1.43                          0.00                          0.00
    TOTAL                          34.57                          0.00                          0.00
  JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

  JOB#  2 CHARGES-------------------------------------------------------------------------------

  LABOR----CUSTOMER-----------------------------------------------------------
  J# 2 00GCZ27POINT    27 POINT INSPECTION            TECH(S):501                       0.00
            TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
              501   06/03/19   12.30    12.30   0.00   0.00    FINISHED
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            501   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                          1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                       1.43
                                                          TOTAL - MISC           2.93

COMMENTS-------------------------------------------------------------------------
++WAITER++
```


[CONTINUED ON NEXT PAGE]

246931 ROBERT KOSTIAL 532 6565 06/03/19 GC+S740104

CHRISTOPHER HICKS 185169 /

16811 SUNSET CIRCLE DR 03/LEXUS/LS 430/4DR SDN AT

J T H B N 3 0 F X 3 0 1 0 3 4 3 1

WILDWOOD, MO 63011 06/03/19

314-620-0935 314-402-5703 MO: 185169

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			10.38			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			37.50			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226580031884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266382 TYLER COLEMAN 457 6566 06/03/19 IN+S740106

ASHLEIGH DANIEL 25405 /

511 INVERRARY CT 17/INFINITI/QX80 (5.6L)/QX80 (5.6L)

J N 8 A Z 2 N F 3 H 9 6 4 6 4 4 0

EUREKA, MO 63025 06/03/19

832-644-1738 770-729-5700 MO: 25406

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):501 18.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/03/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
501	06/03/19	12.30	12.30	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
$37.95
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 7.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 28.91
TOTAL - GOG 28.91

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.40
TOTAL - MISC -1.40

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          18.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         28.91                          0.00                          0.00
  MISC DIS                       -1.40                          0.00                          0.00
  TOTAL                          55.58                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):501                      25.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/03/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
             501   06/03/19   12.30    12.30   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires)
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -1.25
```

```
266382                              TYLER COLEMAN       457       6566    06/03/19   IN+S740106

ASHLEIGH DANIEL                                                25405       /

511 INVERRARY CT                    17/INFINITI/QX80 (5.6L)/QX80 (5.6L)

                                    J N 8 A Z 2 N F 3 H 9 6 4 6 4 4 0

EUREKA, MO 63025                                                          06/03/19

832-644-1738      770-729-5700                                                        MO: 25406


                                                                    TOTAL - MISC          -1.25

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  MISC DIS                       -1.25                          0.00                          0.00
  TOTAL                          23.75                          0.00                          0.00
JOB#  2 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 20INZ06         *CABIN AIR FILTER                  TECH(S):501                      50.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/03/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
             501   06/03/19   12.30    12.30   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    (CABIN AIR FILTER - 20)
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    B72771CA1B           FILTER KIT - AIR      33.92    33.92     56.53      56.53
                                                 COST TOTAL     33.92
                                                                    TOTAL - PARTS         56.53

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          50.00                          0.00                          0.00
  PARTS                          56.53                          0.00                          0.00
  TOTAL                         106.53                          0.00                          0.00
JOB#  3 JOURNAL PREFIX             INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                 7.98
                                                                    TOTAL - MISC           9.48

COMMENTS--------------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 6566


GRAND TOTALS----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          93.99                          0.00                          0.00
  PARTS                          65.61                          0.00                          0.00
  G.O.G.                         28.91                          0.00                          0.00
  MISC CHG                        9.48                          0.00                          0.00
  MISC DIS                       -2.65                          0.00                          0.00
  TAXES                           8.97                          0.00                          0.00
                            ----------                    ----------                    ----------
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  TOTAL                          204.31                          0.00                          0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 2 OF 2                                              [   END  OF  INVOICE   ]       11:44:25

*C 0
*A 4226589761884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    263825                          ROBERT POLITTE      962       4198    06/03/19   MA+S740107

    DANIEL ROZYCKI                                          5862        SNOWFLAKE W       12152

    120 BARLEYSTONE DR              18/MAZDA/MAZDA3 4DR/4DR SDN TOURING   03/25/19           50

                                    3 M Z B N 1 V 3 3 J M 1 9 4 0 8 4

    SAINT CHARLES, MO 63304                                                06/03/19

                    314-997-6200                                                          MO: 5862


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 1 06MAZSYNLOF1    1 OF 2 SYNTHETIC OIL              TECH(S):923                        19.95
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                923   06/03/19   12.00    12.00   0.00   0.00    FINISHED
                923   06/03/19    0.00     0.00   0.00   0.60    FINISHED
                                TOTAL TECH TIME   0.00   0.60

    COMPLAINT    1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
                 AND TIRE ROTATION
    ORIG CAUSE   BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
    CAUSE        BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
    ORIG CORR    PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
                 ROTATED TIRES
    CORRECTION   PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
                 ROTATED TIRES

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        INTL     1    PE01-14-302A-MV      OIL FILTER            3.68     3.68      6.13       6.13
                                                        COST TOTAL      3.68
                                                                  TOTAL - PARTS          6.13

    G.O.G. & SUPPLIES-----------------------------------------------------------------
        INTL    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                          35.00
                                                                  TOTAL - GOG            35.00

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          0.00                          0.00                          19.95
      PARTS                          0.00                          0.00                           6.13
      G.O.G.                         0.00                          0.00                          35.00
      TOTAL                          0.00                          0.00                          61.08
    JOB#  1 JOURNAL PREFIX           MACS                          MAWS                           MAIS
```

JOB# 2 CHARGES--

LABOR----CUSTOMER---
J# 2 00MAZ99P   MAZDA FULL CIRCLE   TECH(S):923   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            923   06/03/19   12.00   12.00   0.00   0.00   FINISHED
            923   06/03/19   0.00   0.00   0.00   0.00   FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT   MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL   COST   SALE   GL   COST   SALE   GL   COST   SALE
  TOTAL   0.00   0.00   0.00
JOB# 2 JOURNAL PREFIX   MACS   MAWS   MAIS

JOB# 3 CHARGES--

LABOR----CUSTOMER---
J# 3 00MAZ55R   CUST.MAINT.VISIT   TECH(S):923   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            923   06/03/19   12.00   12.00   0.00   0.00   FINISHED
            923   06/03/19   0.00   0.00   0.00   0.00   FINISHED
                              TOTAL TECH TIME   0.00   0.00

[CONTINUED ON NEXT PAGE]

263825 ROBERT POLITTE 962 4198 06/03/19 MA+S740107

DANIEL ROZYCKI 5862 SNOWFLAKE W 12152

120 BARLEYSTONE DR 18/MAZDA/MAZDA3 4DR/4DR SDN TOURING 03/25/19 50

3 M Z B N 1 V 3 3 J M 1 9 4 0 8 4

SAINT CHARLES, MO 63304 06/03/19

314-997-6200 MO: 5862

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
TOTAL		0.00		0.00		0.00
JOB# 3 JOURNAL PREFIX		MACS		MAWS		MAIS

COMMENTS
X024DMYJTK:BDC APPT created 2019-05-31 12:18:00pm taken by Amanda B
urrell

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		0.00		19.95
PARTS		0.00		0.00		6.13
G.O.G.		0.00		0.00		35.00
TOTAL		0.00		0.00		61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226597471884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

67493 ADAM BECKMAN 432 2739 06/03/19 GC+S740108

ROY J HILLGARTNER WE8A1S 131249 /

4305 ALT ROAD 14/GMC/YUKON/4DR 1500 AWD 05/27/14 3000

1 G K S 2 E E F 5 E R 1 3 9 4 6 4

WILDWOOD, MO 63025 06/03/19

636-938-9428 636-391-0424 MO: 131249

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 61GCZ03 EXT MOLDING CONCERN TECH(S):520 75.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/03/19	13.20	13.50	0.30	0.00	FINISHED
520	06/03/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	1.00	

COMPLAINT C/S: CUSTOMER STATES DRIVERS DOOR HANDLE NOT WORKING PULL
LOOSE OUTSIDE HANDLE. CUSTOMER REQUEST HANDLE TO BE REPLACED
ORIG CORR REPLACED LEFT FRONT OUTSIDE DOOR HANDLE
CORRECTION REPLACED LEFT FRONT OUTSIDE DOOR HANDLE

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		84053434	HANDLE 16.350 N	48.18	48.18	80.46	80.46
				COST TOTAL		48.18		
						TOTAL - PARTS		80.46

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			75.00			0.00			0.00
PARTS			80.46			0.00			0.00
TOTAL			155.46			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/03/19	13.50	13.50	0.00	0.00	FINISHED
520	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS SECURE DATA STORAGE		1.50
JOB # A	SS SHOP SUPPLIES-SERVICE		7.77
		TOTAL - MISC	9.27

COMMENTS
X023RME836:created 2019-05-31 11:28:00am taken by Adam Beckman

[CONTINUED ON NEXT PAGE]

67493 ADAM BECKMAN 432 2739 06/03/19 GC+S740108

ROY J HILLGARTNER WE8A1S 131249 /

4305 ALT ROAD 14/GMC/YUKON/4DR 1500 AWD 05/27/14 3000

1 G K S 2 E E F 5 E R 1 3 9 4 6 4

WILDWOOD, MO 63025 06/03/19

636-938-9428 636-391-0424 MO: 131249

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			75.00			0.00			0.00
PARTS			80.46			0.00			0.00
MISC CHG			9.27			0.00			0.00
TAXES			7.93			0.00			0.00
TOTAL			172.66			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:25

*C 0
*A 4226602661884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266384 ROBERT KOSTIAL 532 6567 06/06/19 IN+S740109

BECKY PETTEWAY 23763 /

2112 LIMERICK LN 17/INFINITI/QX60 (3.5L)/QX60 (3.5L)

5 N 1 D L 0 M M 2 H C 5 5 8 5 0 8

COLUMBIA, MO 65203 06/03/19

417-343-6256 MO: 23763

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 52INZ07 INSTRUMENT CLUSTER TECH(S):514 38.13

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/06/19	13.70	13.90	0.20	0.00	FINISHED
514	06/06/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.30	

COMPLAINT CUSTOMER STATES INSTRUMENT CLUSTER LIGHTS COME & GO - CHECK & ADVISE
RB10AA .3 ZE 32 PP
ORIG CAUSE VERIFIED CUSTOMER CONCERN INSTRUMENT CLUSTER GOES OUT INTERMITTENTLY. COMMON ISSUE WITH INTERNALLY SHORTED CLUSTERS ON THESE VEHICLES.
CAUSE VERIFIED CUSTOMER CONCERN INSTRUMENT CLUSTER GOES OUT INTERMITTENTLY. COMMON ISSUE WITH INTERNALLY SHORTED CLUSTERS ON THESE VEHICLES.
ORIG CORR REPLACED CLUSTER AND VERIFIED THAT THE CLUSTER IS WORKING PROPERLY AT THIS TIME
CORRECTION REPLACED CLUSTER AND VERIFIED THAT THE CLUSTER IS WORKING PROPERLY AT THIS TIME

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740109-1 RB10AA 0.30 32 PP

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	248109NP0A	COMBINATION METE	595.10	595.10	858.55	858.55
			COST TOTAL		595.10		
					TOTAL - PARTS		858.55

G.O.G. & SUPPLIES----------

WARR	1.0	CALIBRATION	@	22.910	/UNIT	22.91
					TOTAL - GOG	22.91

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          38.13                          0.00
  PARTS                          0.00                         858.55                          0.00
  G.O.G.                         0.00                          22.91                          0.00
  TOTAL                          0.00                         919.59                          0.00
JOB#  1 JOURNAL PREFIX           INCS                           INWS                          INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):514                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            514   06/06/19   14.00    14.00   0.00   0.00    FINISHED
            514   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                           0.00
JOB#  2 JOURNAL PREFIX           INCS                           INWS                          INIS
```

266384 ROBERT KOSTIAL 532 6567 06/06/19 IN+S740109

BECKY PETTEWAY 23763 /

2112 LIMERICK LN 17/INFINITI/QX60 (3.5L)/QX60 (3.5L)

5 N 1 D L 0 M M 2 H C 5 5 8 5 0 8

COLUMBIA, MO 65203 06/03/19

417-343-6256 MO: 23763

COMMENTS----------
TAG NUMBER IS 6567

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740109-1	38.13	858.55	0.00	0.00	22.91	0.00	0.00	919.59
CLAIM TOTALS	38.13	858.55	0.00	0.00	22.91	0.00	0.00	919.59

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		38.13		0.00
PARTS		0.00		858.55		0.00
G.O.G.		0.00		22.91		0.00
TOTAL		0.00		919.59		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226615241884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

87422 ROBERT KOSTIAL 532 6568 06/08/19 IN+S740113

JENNIFER J GREATHOUSE MAY N003256001 93741 BLACK/ P8590

13333 BAHNFYRE DR 13/INFINITI/G37 SEDAN/4DR SDN X AWD 06/03/16 35045

J N 1 C V 6 A R 1 D M 7 5 6 5 2 0

ST LOUIS, MO 63128 06/03/19

314-651-2682 314-651-2682 MO: 93741

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 40INZ BRAKES TECH(S):562 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/03/19	16.10	16.10	0.00	0.00	FINISHED
562	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT INSPECT BRAKES (BRAKES - 40)
ORIG CORR BRAKES ARE 50%
CORRECTION BRAKES ARE 50%

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 45INZ STEERING/SUSPENSION TECH(S):562 288.80

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/03/19	16.10	16.10	0.00	0.00	HOLD OTHER
562	06/06/19	14.10	14.10	0.00	0.00	FINISHED
562	06/06/19	0.00	0.00	0.00	3.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	3.80	

COMPLAINT CUSTOMER STATES WAS TOLD FRONT RIGHT STRUT LEAKING -
CUSTOMER HAS EASY CARE ESP - 1-800-538-4181
ESP PAYS $696 62, AUTH# 5710519
CUSTOMER PAYS $100.00 DEDUCTIBLE
FAX FOR PAYMENT - 770-246-2470
ORIG CORR REPLACED BOTH FRONT STRUTS

CORRECTION REPLACED BOTH FRONT STRUTS

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	E6110JK50D	ABSORBER KIT - S	181.44	181.44	302.40	302.40
CUST	1	E6111JK50D	ABSORBER KIT-SHO	181.44	181.44	302.40	302.40
			COST TOTAL		362.88		
					TOTAL - PARTS		604.80

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			288.80			0.00			0.00
PARTS			604.80			0.00			0.00
TOTAL			893.60			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES

LABOR----CUSTOMER

J# 3 00INZ01 LUBE OIL FILTER TECH(S):562 19.07

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/03/19	15.20	16.00	0.80	0.00	FINISHED
562	06/03/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.80	0.50	

COMPLAINT PERFORM LUBE, OIL AND FILTER CHANGE, TOP OFF ALL FLUID
LEVELS. SET TIRE PRESSURES TO MANUFACTURER SPECS.
$42.95 ($54.95 COUPON APPLIED LINES 3 & 4)

[CONTINUED ON NEXT PAGE]

87422 ROBERT KOSTIAL 532 6568 06/08/19 IN+S740113

JENNIFER J GREATHOUSE MAY N003256001 93741 BLACK/ P8590

13333 BAHNFYRE DR 13/INFINITI/G37 SEDAN/4DR SDN X AWD 06/03/16 35045

J N 1 C V 6 A R 1 D M 7 5 6 5 2 0

ST LOUIS, MO 63128 06/03/19

314-651-2682 314-651-2682 MO: 93741

ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			19.07			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
TOTAL			39.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4 00INZROTATE *TIRES ROTATE SPECIA TECH(S):562 14.12

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/03/19	16.00	16.00	0.00	0.00	FINISHED
562	06/03/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A TIRE ROTATION.
++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
$30.00 ($54.95 COUPON APPLIED LINES 3 & 4)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			14.12			0.00			0.00
TOTAL			14.12			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 5 CHARGES

LABOR----CUSTOMER

J# 5 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):562 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/03/19	16.00	16.00	0.00	0.00	FINISHED
562	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

[CONTINUED ON NEXT PAGE]

87422 ROBERT KOSTIAL 532 6568 06/08/19 IN+S740113

JENNIFER J GREATHOUSE MAY N003256001 93741 BLACK/ P8590

13333 BAHNFYRE DR 13/INFINITI/G37 SEDAN/4DR SDN X AWD 06/03/16 35045

J N 1 C V 6 A R 1 D M 7 5 6 5 2 0

ST LOUIS, MO 63128 06/03/19

314-651-2682 314-651-2682 MO: 93741

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
ORIG CORR COMPLETED MULTI POINT INSPECTION
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+45INZ05 4 WHEEL ALIGNMENT TECH(S):562 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/06/19	17.70	17.70	0.00	0.00	FINISHED
562	06/06/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT Customer Request 4 Wheel Alignment -
$179.95
ORIG CORR PERFORMED ALIGNMENT, ALL IN SPEC AT THIS TIME
CORRECTION PERFORMED ALIGNMENT, ALL IN SPEC AT THIS TIME

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			179.95			0.00			0.00
TOTAL			179.95			0.00			0.00
JOB# 6 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------
++LOANER++TAG NUMBER IS 6568

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
		CUSTOMER			WARRANTY			INTERNAL	
LABOR			501.94			0.00			0.00
PARTS			613.88			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			56.24			0.00			0.00
TOTAL			1185.36			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226624111884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266388 CHRISTOPHER FLIPPO 674 9268 06/18/19 IN+B740114

JANE MUDD 51521 WHITE PEARL

442 BIG RIVER VIEW 14/INFINITI/Q50/4DR SDN AWD PREMIUM

J N 1 B V 7 A R 3 E M 6 8 9 5 9 7

EUREKA, MO 63025 CM 06/03/19

314-779-9687 314-454-4236 MO: 51521

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):658 661 978.03

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
658	06/04/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
661	06/07/19	0.00	8.10	0.00	8.10	ENTERED IN INVOICING
658	06/11/19	0.00	8.10	0.00	8.10	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	16.20	

COMPLAINT FRT. BUMPER, H/L, RESERVOIR, LT. FRT. FENDER, INNER FENDER SKIRT

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		620224HB0H	FASCIA-FRONT BUM	266.83	266.83	427.00	427.00
CUST	1		620594GA0A	STIFFENER-FRONT	36.01	36.01	65.47	65.47
CUST	1		622574GA0A	FINISHER-FRONT B	47.39	47.39	86.16	86.16
CUST	1		261354GA0A	TURN SIGNAL LAMP	43.75	43.75	79.55	79.55
CUST	1		625854GA0A	BRACKET-FENDER,L	46.81	46.81	85.11	85.11
CUST	1		638904GB0A	EMBLEM-FRONT FEN	42.26	42.26	76.84	76.84
CUST	1		638414GA0B	PROTECTOR-FRONT	60.16	60.16	93.00	93.00
CUST	1		IN2502157C	LH H/L K/S	848.89	848.89	1267.00	1267.00
				COST TOTAL		1392.10		
							TOTAL - PARTS	2180.13

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

CUST	740114	255494	06/05/19	FRONT LAMP	162.00
CUST	740114	255494	06/05/19	WASHER BOTTLE	78.00
				TOTAL - SUBLET	240.00

G.O.G. & SUPPLIES----------

CUST	1.0	PNT & MTL	@	256.000	/UNIT	256.00
					TOTAL - GOG	256.00

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			978.03			0.00			0.00
PARTS			2180.13			0.00			0.00
SUBLET			240.00			0.00			0.00
G.O.G.			256.00			0.00			0.00
TOTAL			3654.16			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCB			INWB			INIB

COMMENTS----------

TOWE IN 5/31 S/F CLM# 25-9050-K6202
6-4 GAVE TO TECH
6.7 PARTS HERE
6-14 REPAIRS COMPLETE

[CONTINUED ON NEXT PAGE]

266388 CHRISTOPHER FLIPPO 674 9268 06/18/19 IN+B740114

JANE MUDD 51521 WHITE PEARL

442 BIG RIVER VIEW 14/INFINITI/Q50/4DR SDN AWD PREMIUM

J N 1 B V 7 A R 3 E M 6 8 9 5 9 7

EUREKA, MO 63025 CM 06/03/19

314-779-9687 314-454-4236 MO: 51521

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			978.03			0.00			0.00
PARTS			2180.13			0.00			0.00
SUBLET			240.00			0.00			0.00
G.O.G.			256.00			0.00			0.00
TAXES			240.53			0.00			0.00
TOTAL			3894.69			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226631531884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

253934 JOSHUA DELANOIX 403 2741 06/12/19 BU+S740115

A.J. GIRONDO III CT1K4V 42282 /

648 SUNBRIDGE DR 17/BUICK/ENCLAVE/4DR FWD 02/11/17 1

5 G A K R B K D 9 H J 1 0 8 6 0 4

CHESTERFIELD, MO 63017 06/03/19

217-370-2522 MO: 42282

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):476 1079.71

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/03/19	15.00	15.80	0.80	0.00	HOLD OTHER
476	06/03/19	15.80	16.30	0.50	0.00	HOLD OTHER
476	06/07/19	14.20	16.50	2.30	0.00	HOLD OTHER
476	06/07/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
476	06/10/19	8.10	18.00	9.90	0.00	NON WORKING
476	06/11/19	7.00	10.10	3.10	0.00	HOLD PARTS
476	06/11/19	11.20	12.20	1.00	0.00	FINISHED
476	06/11/19	0.00	0.00	0.00	6.20	ENTERED IN INVOICING
		TOTAL TECH TIME		17.60	7.20	

COMPLAINT CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON
ORIG CAUSE FOUND CODES P015A AND P0132
POWER STEERING FLUID LEAKING INTO O2 SENSOR
CAUSE FOUND CODES P015A AND P0132
POWER STEERING FLUID LEAKING INTO O2 SENSOR
ORIG CORR perform bulletin 18-na-009 replace engine harness . high
pressure power steering line, and o2 sensor
CORRECTION perform bulletin 18-na-009 replace engine harness . high
pressure power steering line, and o2 sensor
LC 7480338 TIME 7.2

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12634064	SENSOR 3.682 Y	50.65	50.65	70.91	70.91
WARR	1	22912855	HOSE 6.670 Y	37.65	37.65	52.71	52.71
WARR	1	84216869	HARNESS 2.525 N	307.11	307.11	429.95	429.95
WARR	1	12346290	COOLANT 8.800	11.55	11.55	16.17	16.17
WARR	1	25776344	GASKET 3.611 N	15.00	15.00	21.00	21.00
				COST TOTAL	421.96		
					TOTAL - PARTS		590.74

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                        1079.71                         0.00
  PARTS                          0.00                         590.74                         0.00
  TOTAL                          0.00                        1670.45                         0.00
JOB#  1 JOURNAL PREFIX           BUCS                           BUWS                          BUIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):476                        26.45
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/03/19   16.40    16.40   0.00   0.00    FINISHED
            476   06/03/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.90

COMPLAINT    PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
             FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
             TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
             ROTATE TIRES AS PER MANUFACTURE.
             PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED
```

253934 JOSHUA DELANOIX 403 2741 06/12/19 BU+S740115

A.J. GIRONDO III CT1K4V 42282 /

648 SUNBRIDGE DR 17/BUICK/ENCLAVE/4DR FWD 02/11/17 1

5 G A K R B K D 9 H J 1 0 8 6 0 4

CHESTERFIELD, MO 63017 06/03/19

217-370-2522 MO: 42282

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES						
CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			26.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			69.95			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 3 CHARGES

LABOR----CUSTOMER

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/03/19	16.40	16.40	0.00	0.00	FINISHED
476	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.62
			TOTAL - MISC	3.12

COMMENTS
P:6362368349,E:ajg3ce@gmail.com,A:DROP OFF,N:Please add phone numbe
r 217-370-2522 for correspondence if needed.

DELETED OPERATION(S)

45GCZ12	P/S FLUID LEAK	90GCZ05	WASH AND VACUUM

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
740115-1	1670.45
CLAIM TOTALS	1670.45

[CONTINUED ON NEXT PAGE]

253934 JOSHUA DELANOIX 403 2741 06/12/19 BU+S740115

A.J. GIRONDO III CT1K4V 42282 /

648 SUNBRIDGE DR 17/BUICK/ENCLAVE/4DR FWD 02/11/17 1

5 G A K R B K D 9 H J 1 0 8 6 0 4

CHESTERFIELD, MO 63017 06/03/19

217-370-2522 MO: 42282

DCS AUDIT SLIP----------

JOB CARD 740115

VIN	5GAKRBKD9HJ108604	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/03/2019
ODOMETER	42282	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740115-1	001399384328	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 117401262

LABOR OPERATION	BASE HOURS
7480338	7.2

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0311
COMPLAINT DESCRIPTION: CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON

CAUSE CODE: 9090
CAUSE DESCRIPTION: FOUND CODES P015A AND P0132 POWER STEERING FLUID LEAKING INTO O2 SENSOR

CORRECTION DESCRIPTION: perform bulletin 18-na-009 replace engine harness . high pressure power steering line, and o2 sensor LC 7480338 TIME 7.2

CAUSAL PART: 22912855

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12346290	1	11.55			
12634064	1	50.65			
22912855	1	37.65			
25776344	1	15.00			
84216869	1	307.11			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	168.78		
PARTS	421.96	0.00	590.74
LABOR	1079.71	0.00	1079.71
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	1670.45	0.00	1670.45

253934 JOSHUA DELANOIX 403 2741 06/12/19 BU+S740115

A.J. GIRONDO III CT1K4V 42282 /

648 SUNBRIDGE DR 17/BUICK/ENCLAVE/4DR FWD 02/11/17 1

5 G A K R B K D 9 H J 1 0 8 6 0 4

CHESTERFIELD, MO 63017 06/03/19

217-370-2522 MO: 42282

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.45			1079.71			0.00
PARTS			6.00			590.74			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.12			0.00			0.00
TAXES			4.06			0.00			0.00
TOTAL			77.13			1670.45			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226648511884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

247484 CARL MCGOWAN 622 01 06/04/19 GC+B740116

KAREN HACKETT 25666 /

16439 CENTER POINTE DR 18/NISSAN/MURANO/4DR FWD SV

5 N 1 A Z 2 M G 3 J N 1 1 4 6 0 5

WILDWOOD, MO 63040 CM 06/03/19

MO: 25666

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 96INZ REPAIR PER ESTIMATE TECH(S):609 675 50.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/04/19	0.00	0.50	0.00	0.50	ENTERED IN INVOICING
675	06/04/19	0.00	0.50	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT PAINT MIRROR CAP

G.O.G. & SUPPLIES----------
INTL 1.0 PNT & MTL @ 20.000 /UNIT 20.00
TOTAL - GOG 20.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			50.00
G.O.G.			0.00			0.00			20.00
TOTAL			0.00			0.00			70.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
PAINT MIRROR CAP PER CHARLENEN AT NISSAN

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
	----------CUSTOMER----------			----------WARRANTY----------			----------INTERNAL----------		
LABOR			0.00			0.00			50.00
G.O.G.			0.00			0.00			20.00
TOTAL			0.00			0.00			70.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:26

*C 0
*A 4226652861884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

250405 GRANT TERRILL 815 2742 06/05/19 GC+S740117

CLAUDIA E BURKHART 8623 QUICKSILV M 78134

103 RATHFARNUM DR 17/GMC/ACADIA/4DR LTD AWD 04/13/18 3000

1 G K K V S K D 1 H J 1 5 5 8 3 5

WELDON SPRING, MO 63304 06/03/19

636-447-8031 314-413-6781 MO: 8623

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):411 9.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/03/19	13.00	13.70	0.70	0.00	FINISHED
411	06/03/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT 14-15 GMC LOF/ROTATE
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

```
CORRECTION   COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
             LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    12690385             FILTER 1.836 Y         4.30     4.30      6.02       6.02
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.02

G.O.G. & SUPPLIES-----------------------------------------------------------------
    WARR    6.0  19293002 5W30 DEXOS WARR   @      3.260   /UNIT                          19.56
                                                                TOTAL - GOG            19.56

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          9.42                          0.00
  PARTS                          0.00                          6.02                          0.00
  G.O.G.                         0.00                         19.56                          0.00
  TOTAL                          0.00                         35.00                          0.00
JOB#  1 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/03/19   13.70    14.10   0.40   0.00    FINISHED
             411   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.40   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS


COMMENTS--------------------------------------------------------------------------
X022VC8091:WAIT created 2019-05-28 09:49:00am taken by Grant Terril
l

WARRANTY CLAIM DETAIL TOTALS------------------------------------------------------------------------

CLAIM#.........  TOTAL....
```

250405 GRANT TERRILL 815 2742 06/05/19 GC+S740117

CLAUDIA E BURKHART 8623 QUICKSILV M 78134

103 RATHFARNUM DR 17/GMC/ACADIA/4DR LTD AWD 04/13/18 3000

1 G K K V S K D 1 H J 1 5 5 8 3 5

WELDON SPRING, MO 63304 06/03/19

636-447-8031 314-413-6781 MO: 8623

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740117-1	35.00
CLAIM TOTALS	35.00

DCS AUDIT SLIP----------

JOB CARD 740117

VIN	1GKKVSKD1HJ155835	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/03/2019
ODOMETER	8623	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740117-1	001398820679	0002

JOB COMPLETION DATE: 06/03/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 14-15 GMC LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	35.00	0.00	35.00

250405 GRANT TERRILL 815 2742 06/05/19 GC+S740117

CLAUDIA E BURKHART 8623 QUICKSILV M 78134

103 RATHFARNUM DR 17/GMC/ACADIA/4DR LTD AWD 04/13/18 3000

1 G K K V S K D 1 H J 1 5 5 8 3 5

WELDON SPRING, MO 63304 06/03/19

636-447-8031 314-413-6781 MO: 8623

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226659121884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266333 MICHELLE GILLETT 359 9059 06/03/19 IN+S740118

RIMA ELAMRANI 185690 BLK OBSIDIA 29059B

16339 LAKEFIELD PLACE DR 12/INFINITI/QX56/4WD 4DR 8-PASSENGER 03/04/16 185693

APT E J N 8 A Z 2 N C 6 C 9 3 1 5 3 3 4 70069 08/02/11

WILDWOOD, MO 63040 06/03/19

708-682-2912 708-307-0044 MO: 185691

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 51INZ05 HEADLIGHTS TECH(S):464 50.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/03/19	13.30	13.30	0.00	0.00	FINISHED
464	06/03/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER STATES HEADLIGHTS INOP.
ORIG CAUSE USED CARS PER T.W
CAUSE USED CARS PER T.W
ORIG CORR REPLACED PASS XENON BLUB AND DRIVER SIDE DRL BULB.
CORRECTION REPLACED PASS XENON BLUB AND DRIVER SIDE DRL BULB.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	2626104W00	BULB	1.89	1.89	5.61	5.61
INTL	1	2629789900	BULB-XENON	136.21	136.21	177.07	177.07
			COST TOTAL		138.10		
					TOTAL - PARTS		182.68

JOB# 1 TOTALS---------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			50.00
PARTS			0.00			0.00			182.68
TOTAL			0.00			0.00			232.68
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			50.00

PARTS	0.00	0.00	182.68
TOTAL	0.00	0.00	232.68

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:26

*C 0
*A 4226663091884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

243976 ROBERT POLITTE 962 4199 06/03/19 MA+S740119

ALEX SEVERINO 43908 TITNM FLSH 11449

2440 PEACEFUL COURT 17/MAZDA/MAZDA6/4DR SDN SPORT AT 09/29/17 93

J M 1 G L 1 U 5 9 H 1 1 3 8 8 5 4

BALLWIN, MO 63011 06/03/19

MO: 43908

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):576 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	13.40	13.40	0.00	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF

```
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                        0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      5.000   /UNIT                       25.00
                                                                TOTAL - GOG           25.30

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.00
                                                                TOTAL - MISC          -1.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         25.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          44.25                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZROTATE     TIRES ROTATE SPECIAL              TECH(S):576                      19.70
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/03/19   13.40    13.40   0.00   0.00    FINISHED
             576   06/03/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT   CUSTOMER REQUESTS A TIRE ROTATION.
            ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
            WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CORR   PERFORMED TIRE ROTATION.
CORRECTION  PERFORMED TIRE ROTATION.
```

243976 ROBERT POLITTE 962 4199 06/03/19 MA+S740119

ALEX SEVERINO 43908 TITNM FLSH 11449

2440 PEACEFUL COURT 17/MAZDA/MAZDA6/4DR SDN SPORT AT 09/29/17 93

J M 1 G L 1 U 5 9 H 1 1 3 8 8 5 4

BALLWIN, MO 63011 06/03/19

MO: 43908

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-0.99
		TOTAL - MISC	-0.99

JOB# 2 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.70			0.00			0.00
MISC DIS			-0.99			0.00			0.00
TOTAL			18.71			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 46MAZ08 TIRE PRESS.WARNING TECH(S):576 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	13.40	13.40	0.00	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT THE TIRE PRESSURE WARNING LIGHT ILLUMINATED ON THE INSTRUMENT CLUSTER AND DISPLAYS A MESSAGE IN THE DRIVERS INFORMATION CENTER
ORIG CAUSE TECH FOUND NAIL IN PASSENGER REAR TIRE, RECOMMEND REPAIRING
CAUSE TECH FOUND NAIL IN PASSENGER REAR TIRE, RECOMMEND REPAIRING
ORIG CORR TECH REPAIRED PASSENGER REAR TIRE, ROTATED TO PASSENGER FRONT
CORRECTION TECH REPAIRED PASSENGER REAR TIRE, ROTATED TO PASSENGER FRONT

JOB# 3 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
TOTAL			30.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	13.40	13.40	0.00	0.00	FINISHED
576	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+46MAZTIRY TIRE INSPECT TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/03/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

[CONTINUED ON NEXT PAGE]

243976 ROBERT POLITTE 962 4199 06/03/19 MA+S740119

ALEX SEVERINO 43908 TITNM FLSH 11449

2440 PEACEFUL COURT 17/MAZDA/MAZDA6/4DR SDN SPORT AT 09/29/17 93

J M 1 G L 1 U 5 9 H 1 1 3 8 8 5 4

BALLWIN, MO 63011 06/03/19

MO: 43908

COMPLAINT INSPECT TIRES
ORIG CAUSE INSPECT TIRES
CAUSE INSPECT TIRES
ORIG CORR TIRE INSPECT "YELLOW", RECOMMEND 4 NEW TIRES NEXT OIL CHANGE
CORRECTION TIRE INSPECT "YELLOW", RECOMMEND 4 NEW TIRES NEXT OIL CHANGE

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		3.48
		TOTAL - MISC	4.98

COMMENTS
++WAITER++X02WHRLS30:WEB APPT created 2019-05-30 02:40:36pm taken
by

RECOMMENDATIONS
RECOMMEND ENGINE AIR FILTER - $25
RECOMMEND FRONT WIPERS
RECOMMEND 4 NEW TIRES NEXT OIL CHANGE

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			61.78			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			4.98			0.00			0.00
MISC DIS			-1.99			0.00			0.00
TAXES			3.12			0.00			0.00
TOTAL			101.06			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226669231884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

240172 ROBERT KOSTIAL 532 6569 06/03/19 IN+S740120

RANDALL SNYDER MM8U7R 41997 BLK OBSIDIA 94589

13245 BARRETT CHASE CIRCLE 15/INFINITI/Q50/4DR SDN AWD PREMIUM 06/29/15 20

J N 1 B V 7 A R 2 F M 4 0 5 0 5 4 70069 02/20/15

BALLWIN, MO 63021 06/03/19

314-842-5979 MO: 41997

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03INZEMISSION EMISSION TEST ONLY TECH(S):441 22.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/03/19	14.00	14.00	0.00	0.00	FINISHED
441	06/03/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT (State Emission Inspection - 03)
ORIG CORR EMISSION TEST COMPLETED
CORRECTION EMISSION TEST COMPLETED

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SYSTECSAF	SYSTECSAFETY	740120	1.50
CUST	SSR	SHOP SUPPLIES		-1.13
			TOTAL - MISC	0.37

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		22.50			0.00			0.00
MISC CHG		1.50			0.00			0.00
MISC DIS		-1.13			0.00			0.00
TOTAL		22.87			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):441 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/03/19	14.10	14.10	0.00	0.00	FINISHED
441	06/03/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

```
COMPLAINT    PERFORM LUBE, OIL AND FILTER CHANGE, TOP OFF ALL FLUID
             LEVELS. SET TIRE PRESSURES TO MANUFACTURER SPECS.
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                      COST TOTAL      5.39
                                                                  TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    5.0  VALVOLINE OIL              @      2.360   /UNIT                        11.80
                                                                  TOTAL - GOG           11.80

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.65
                                                                  TOTAL - MISC          -1.65
```

```
240172                              ROBERT KOSTIAL      532       6569    06/03/19   IN+S740120

RANDALL SNYDER                                    MM8U7R      41997       BLK OBSIDIA       94589

13245 BARRETT CHASE CIRCLE          15/INFINITI/Q50/4DR SDN AWD PREMIUM   06/29/15           20

                                    J N 1 B V 7 A R 2 F M 4 0 5 0 5 4    70069         02/20/15

BALLWIN, MO 63021                                                        06/03/19

314-842-5979                                                                          MO: 41997


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         23.99                          0.00                          0.00
  PARTS                          9.08                          0.00                          0.00
  G.O.G.                        11.80                          0.00                          0.00
  MISC DIS                      -1.65                          0.00                          0.00
  TOTAL                         43.22                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           INCS                           INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):441                        30.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            441   06/03/19   14.00    14.00   0.00   0.00    FINISHED
            441   06/03/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.50
                                                          TOTAL - MISC            -1.50

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         30.00                          0.00                          0.00
  MISC DIS                      -1.50                          0.00                          0.00
  TOTAL                         28.50                          0.00                          0.00
JOB#  3 JOURNAL PREFIX           INCS                           INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):441                         0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            441   06/03/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
            441   06/03/19   14.90    14.90   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
```

TOTAL	0.00	0.00	0.00
JOB# 4 JOURNAL PREFIX	INCS	INWS	INIS

MISC------	CODE--------	DESCRIPTION----------	CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	4.28

240172 ROBERT KOSTIAL 532 6569 06/03/19 IN+S740120

RANDALL SNYDER MM8U7R 41997 BLK OBSIDIA 94589

13245 BARRETT CHASE CIRCLE 15/INFINITI/Q50/4DR SDN AWD PREMIUM 06/29/15 20

J N 1 B V 7 A R 2 F M 4 0 5 0 5 4 70069 02/20/15

BALLWIN, MO 63021 06/03/19

314-842-5979 MO: 41997

TOTAL - MISC 5.78

COMMENTS
TAG NUMBER IS 6569

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			76.49			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			7.28			0.00			0.00
MISC DIS			-4.28			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			102.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226679341884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266374 TYLER COLEMAN 457 6570 06/10/19 IN+S740121

BRANDON BALLANCE 140528 /

1089 GRAVOIS RD 07/INFINITI/M35 (3.5L)/M35 (3.5L)

J N K A Y 0 1 F 4 7 M 4 5 2 9 8 6

SUNSET HILLS, MO 63047 06/03/19

314-779-1564 MO: 140529

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02INZ05 CAMPAIGN/RECALL TECH(S):464 355.88

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/04/19	8.30	11.60	3.30	0.00	HOLD PARTS
464	06/10/19	10.10	11.90	1.40	0.00	FINISHED
464	06/10/19	0.00	0.00	0.00	2.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		4.70	2.80	

COMPLAINT R1622 - INF PASS AB MULTI TSB (Recall 5)
ORIG CAUSE PER INFINITI GUIDELINES
CAUSE PER INFINITI GUIDELINES
ORIG CORR REPLACED AIR BAG MODULE AND DASH CRACKED UPON REMOVAL.
REPLACED DASH PAD
CORRECTION REPLACED AIR BAG MODULE AND DASH CRACKED UPON REMOVAL.
REPLACED DASH PAD
R1622B 2.7 R16227 0.1

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740121-1	R1622B	2.70				CM
740121-1	R16227	0.10				

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	K8515EH19E	MODULE KIT-AIR B	624.05	624.05	900.32	900.32
WARR	1	985617999E	INFLATOR-AIR BAG	52.79	52.79	76.16	76.16
WARR	1	68200EH10B	PANEL & PAD ASSY	1294.61	1294.61	1867.73	1867.73
				COST TOTAL	1971.45		
						TOTAL - PARTS	2844.21

G.O.G. & SUPPLIES----------

WARR	1.0	SCOTCH LOCKS	@	0.500	/UNIT	0.50
					TOTAL - GOG	0.50

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         355.88                         0.00
  PARTS                          0.00                        2844.21                         0.00
  G.O.G.                         0.00                           0.50                         0.00
  TOTAL                          0.00                        3200.59                         0.00
JOB#  1 JOURNAL PREFIX           INCS                           INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 45INZ           STEERING/SUSPENSION               TECH(S):464                    152.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/10/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
            464   06/10/19   13.00    13.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CS THAT HIS U JOINT HAS FAILED-CHECK AND ADVISE (STEERINGSUS
             PENSION - 45)
ORIG CAUSE   QUOTED FOR LABOR AND IS TAKING TO A FAMILY FRIEND TO REPLACE
             ENGINE, TRANSFER CASE, PROP SHAFT
CAUSE        QUOTED FOR LABOR AND IS TAKING TO A FAMILY FRIEND TO REPLACE
             ENGINE, TRANSFER CASE, PROP SHAFT
```

266374 TYLER COLEMAN 457 6570 06/10/19 IN+S740121

BRANDON BALLANCE 140528 /

1089 GRAVOIS RD 07/INFINITI/M35 (3.5L)/M35 (3.5L)

J N K A Y 0 1 F 4 7 M 4 5 2 9 8 6

SUNSET HILLS, MO 63047 06/03/19

314-779-1564 MO: 140529

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			152.00			0.00			0.00
TOTAL			152.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE		DESCRIPTION	CONTROL NO
JOB # A	SDS	SECURE DATA STORAGE	1.50
		TOTAL - MISC	1.50

COMMENTS
++WAITER++TAG NUMBER IS 6570

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740121-1	355.88	2844.21	0.00	0.00	0.50	0.00	0.00	3200.59
CLAIM TOTALS	355.88	2844.21	0.00	0.00	0.50	0.00	0.00	3200.59

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			152.00			355.88			0.00
PARTS			0.00			2844.21			0.00
G.O.G.			0.00			0.50			0.00
MISC CHG			1.50			0.00			0.00
TOTAL			153.50			3200.59			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226686681884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

124655 TYLER COLEMAN 457 6571 06/03/19 IN+S740122

MICHAEL W HANSEN 160810 BLUE SLATE/

307 DURHAM MEADOWS 09/INFINITI/G37X/4DR SDN AWD AT 08/01/09 10

J N K C V 6 1 F 2 9 M 3 5 5 9 8 6 70069 04/20/09

OFALLON, MO 63368 06/03/19

636-577-6501 636-577-6501 MO: 160811

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):501 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/03/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
501	06/03/19	13.30	13.30	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.65
			TOTAL - MISC	-1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00

PARTS	9.08	0.00	0.00
G.O.G.	11.80	0.00	0.00
MISC DIS	-1.65	0.00	0.00
TOTAL	43.22	0.00	0.00
JOB# 1 JOURNAL PREFIX	INCS	INWS	INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.65
		TOTAL - MISC	3.15

COMMENTS----------
++WAITER++TAG NUMBER IS 6571

124655 TYLER COLEMAN 457 6571 06/03/19 IN+S740122

MICHAEL W HANSEN 160810 BLUE SLATE/

307 DURHAM MEADOWS 09/INFINITI/G37X/4DR SDN AWD AT 08/01/09 10

J N K C V 6 1 F 2 9 M 3 5 5 9 8 6 70069 04/20/09

OFALLON, MO 63368 06/03/19

636-577-6501 636-577-6501 MO: 160811

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			48.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]


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*C 0
*A 4226689961884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

10 ALBERT BAUMANN JR 108 9743 06/03/19 GC+S740124

FRANK BOMMARITO BUICK GMC INC 51215 BLACK/ 97434M

15736 MANCHESTER ROAD 15/JEEP/WRANGLER UNLIMI/4DR 4WD 06/08/19 51212

1 C 4 B J W D G 4 F L 5 1 5 8 2 0

ELLISVILLE, MO 63011 06/03/19

636-391-7200 636-391-9400 MO: 51215

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 85GCZ ACCESSORIES TECH(S):923 75.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/03/19	13.70	13.70	0.00	0.00	FINISHED
923	06/03/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT MIL ON
ORIG CORR P0300// CLEAR AND RETEST OK
CORRECTION P0300// CLEAR AND RETEST OK

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			75.00
TOTAL			0.00			0.00			75.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

COMMENTS----------
DELETED OPERATION(S)----------
00GCZ27POINT 27 POINT INSPECTION

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			75.00
TOTAL			0.00			0.00			75.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:26

*C 0
*A 4226696231884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

262707 JOSHUA DELANOIX 403 2743 06/03/19 GC+S740125

AHMAD M SALAMAH 7971 ONYX BLK/ 80419

252 VATERAT FARM RD 19/GMC/YUKON/4DR SUV 4WD 02/28/19 213

1 G K S 2 C K J 6 K R 2 6 4 0 7 6

PACIFIC, MO 63069 06/03/19

314-814-6942 314-814-6942 MO: 7971

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):411 46.03

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/03/19	14.30	14.50	0.20	0.00	FINISHED
411	06/03/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF QAND MPVI

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      8.60       8.60
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          8.60

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    8.0  19352900 OW20 DEXOS WARR   @      3.790   /UNIT                          30.32
                                                                TOTAL - GOG           30.32

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          46.03                          0.00                          0.00
  PARTS                           8.60                          0.00                          0.00
  G.O.G.                         30.32                          0.00                          0.00
  TOTAL                          84.95                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/03/19   14.60    14.60   0.00   0.00    FINISHED
             411   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               2.73
                                                                TOTAL - MISC           4.23

COMMENTS---------------------------------------------------------------------------
X02G05QRO2:Xtime Web Appt created 2019-05-31 03:32:36pm taken by C/
S: am5alama@yahoo.com
DELETED OPERATION(S)---------------------------------------------------------------
90GCZ05         WASH AND VACUUM
```

262707 JOSHUA DELANOIX 403 2743 06/03/19 GC+S740125

AHMAD M SALAMAH 7971 ONYX BLK/ 80419

252 VATERAT FARM RD 19/GMC/YUKON/4DR SUV 4WD 02/28/19 213

1 G K S 2 C K J 6 K R 2 6 4 0 7 6

PACIFIC, MO 63069 06/03/19

314-814-6942 314-814-6942 MO: 7971

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			46.03			0.00			0.00
PARTS			8.60			0.00			0.00
G.O.G.			30.32			0.00			0.00
MISC CHG			4.23			0.00			0.00
TAXES			3.74			0.00			0.00
TOTAL			92.92			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226704611884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

197989 JOSEPH WHITAKER 420 2744 06/05/19 GC+S740126

FREDERICK W WUELLING III 12359 EBONY TWILT 79624

631 LEGENDS BLUFFS CT 18/GMC/TERRAIN/4DR FWD 07/30/18 6

3 G K A L M E V 7 J L 3 7 0 6 7 0

EUREKA, MO 63025 06/03/19

314-660-9290 314-660-9290 MO: 12360

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):411 12.68

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/03/19	14.70	15.40	0.70	0.00	FINISHED
411	06/03/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT 14-15 GMC LOF/ROTATE
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE
WARR 1 12696048 FILTER 1.836 Y 4.30 4.30 6.02 6.02
COST TOTAL 4.30
TOTAL - PARTS 6.02

G.O.G. & SUPPLIES----------
WARR 5.0 19293002 DEXOS 5W30 @ 3.260 /UNIT 16.30
TOTAL - GOG 16.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			12.68			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			16.30			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 02GCZ01 CAMPAIGN/RECALL TECH(S):476 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/04/19	11.20	11.30	0.10	0.00	FINISHED
476	06/04/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.70	

COMPLAINT C/S: PERFORM RECALL N182200470 Transmission Clutch Drag Caus
ing Overheat Warning
ORIG CORR perform recall 1821681384
CORRECTION perform recall N182200470 WARRANTY CLAIM CODE# 1821681384
LABOR OP# 9104384 .7

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

WARR	GMRNTL	GM RENTAL VEHICLE	42.00
		TOTAL - MISC	42.00

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			104.97			0.00
MISC CHG			0.00			42.00			0.00
TOTAL			0.00			146.97			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

197989 JOSEPH WHITAKER 420 2744 06/05/19 GC+S740126

FREDERICK W WUELLING III 12359 EBONY TWILT 79624

631 LEGENDS BLUFFS CT 18/GMC/TERRAIN/4DR FWD 07/30/18 6

3 G K A L M E V 7 J L 3 7 0 6 7 0

EUREKA, MO 63025 06/03/19

314-660-9290 314-660-9290 MO: 12360

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/03/19	15.40	15.40	0.00	0.00	FINISHED
411	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT Multi Point Inspection
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----WARRANTY----------
J# 4 20GCZ03 A/C CONCERN TECH(S):476 29.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/04/19	11.40	11.50	0.10	0.00	FINISHED
476	06/04/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.20	

COMPLAINT AC HAS SMELL ON START UP
ORIG CORR perform afterblow document 2892370
CORRECTION perform afterblow document 2892370 TO ENABLE FEATURE AND
ELIMINATE ODOR
LABOR OP# 4410315 .2

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			29.99			0.00
TOTAL			0.00			29.99			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

COMMENTS----------
X023O3B96M:CUSTOMER REQUESTED A LOANER created 2019-05-31 02:17:00p
m taken by Joe Whitaker

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740126-1	35.00
740126-2	146.97
740126-4	29.99
CLAIM TOTALS	211.96

197989 JOSEPH WHITAKER 420 2744 06/05/19 GC+S740126

FREDERICK W WUELLING III 12359 EBONY TWILT 79624

631 LEGENDS BLUFFS CT 18/GMC/TERRAIN/4DR FWD 07/30/18 6

3 G K A L M E V 7 J L 3 7 0 6 7 0

EUREKA, MO 63025 06/03/19

314-660-9290 314-660-9290 MO: 12360

DCS AUDIT SLIP----------

JOB CARD 740126

VIN	3GKALMEV7JL370670	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/03/2019
ODOMETER	12359	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740126-1	001398821736	0002

JOB COMPLETION DATE: 06/03/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 14-15 GMC LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

197989 JOSEPH WHITAKER 420 2744 06/05/19 GC+S740126

FREDERICK W WUELLING III 12359 EBONY TWILT 79624

631 LEGENDS BLUFFS CT 18/GMC/TERRAIN/4DR FWD 07/30/18 6

3 G K A L M E V 7 J L 3 7 0 6 7 0

EUREKA, MO 63025 06/03/19

314-660-9290 314-660-9290 MO: 12360

DCS AUDIT SLIP----------

JOB CARD 740126

VIN	3GKALMEV7JL370670	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/03/2019
ODOMETER	12359	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZFAT		740126-2	001398821914	0002

JOB COMPLETION DATE: 06/04/2019
TECHNICIAN GMIN: 117401262

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: perform recall N182200470 WARRANTY CLAIM CODE# 1821 681384 LABOR OP# 9104384 .7

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
42.00	NIC			KL4CJASB6KB830742	1	T

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	42.00	0.00	42.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	146.97	0.00	146.97

197989 JOSEPH WHITAKER 420 2744 06/05/19 GC+S740126

FREDERICK W WUELLING III 12359 EBONY TWILT 79624

631 LEGENDS BLUFFS CT 18/GMC/TERRAIN/4DR FWD 07/30/18 6

3 G K A L M E V 7 J L 3 7 0 6 7 0

EUREKA, MO 63025 06/03/19

314-660-9290 314-660-9290 MO: 12360

DCS AUDIT SLIP----------

JOB CARD 740126

VIN	3GKALMEV7JL370670	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/03/2019
ODOMETER	12359	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
4	W	ZREG		740126-4	001398822009	0002

JOB COMPLETION DATE: 06/04/2019
TECHNICIAN GMIN: 117401262

LABOR OPERATION	BASE HOURS
4410315	0.2

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0727
COMPLAINT DESCRIPTION: AC HAS SMELL ON START UP

CAUSE CODE: 9090
CAUSE DESCRIPTION: PER DOC ID 2892370

CORRECTION DESCRIPTION: perform afterblow document 2892370 TO ENABLE FEATUR
E AND ELIMINATE ODOR LABOR OP# 4410315 .2

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			147.64			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			16.30			0.00
MISC CHG			0.00			42.00			0.00
TOTAL			0.00			211.96			0.00

*C 0
*A 4226721831884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

41025 GRANT TERRILL 815 2745 06/06/19 GC+S740127

JAMES ROBERT PHILLIPS 20454 /

1614 ENGLEBROOK CT 17/CHEVROLET TRUCK/SILVERADO 1500/CR 06/15/17

3 G C U K R E C 4 H G 3 3 6 8 8 8

BALLWIN, MO 63011 06/03/19

314-458-7641 314-458-7641 MO: 20462

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):460 749.80

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/03/19	14.40	15.80	1.40	0.00	START STRAIGHT TIME
460	06/03/19	15.80	16.50	0.70	0.70T	FINISH STRAIGHT TIME
460	06/03/19	16.60	16.60	0.00	0.00	HOLD OTHER
460	06/04/19	8.70	9.00	0.30	0.00	HOLD OTHER
460	06/04/19	15.00	16.60	1.60	0.00	HOLD OTHER
460	06/05/19	8.50	8.50	0.00	0.00	HOLD OTHER
460	06/05/19	9.20	10.30	1.10	0.00	FINISHED
460	06/05/19	0.00	0.00	0.00	4.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		5.10	5.00	

COMPLAINT customer states that the check engine light is on
ORIG CAUSE FOUND P219A HAS RESET, INSTALLED AFIT FUEL INJECTOR TESTER AND FOUND INJECTOR #5 AND #7 HAVE FAILED FLOW TEST. CYLINDER #5 IS 19.7% BELOW AVERAGE AND CYLINDER #7 IS 31.3% BELOW AVERAGE, AFIT DISPLAYED 15% ABOVE OR BELOW AVERAGE IS OUT OF SPEC.
CAUSE FOUND P219A HAS RESET PERFORMED BALANCE TEST INSTALLED A FIT FUEL INJECTOR TESTER
AND FOUND INJECTOR #5 AND #7 HAVE FAILED FLOW TEST. CYLINDER #5 IS 19.7% BELOW AVERAGE AND CYLINDER #7 IS 31.3% BELOW AVERAGE, AFIT DISPLAYED 15% ABOVE OR BELOW AVERAGE IS OUT OF SPEC.
ORIG CORR REPLACED CYLINDER #5 AND #7 FUEL INJECTORS AND TEST DROVE, P2197 HAS NOT RESET AND FUEL TRIMS ARE WITHIN SPEC. NO MISFIRES ON COLD START.
CORRECTION REPLACED CYLINDER #5 AND #7 FUEL INJECTORS AND TEST DROVE, P2197 HAS NOT RESET AND FUEL TRIMS ARE WITHIN SPEC. NO MISFIRES ON COLD START.
LO 4022330 TIME 2.9 ADD 1.0 DIAG ADD .4 BALANCE TEST ADD .7

OLH TO FURTHER DIAG

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	2		12698484	INJECTOR 3.300 Y	55.85	111.70	78.19	156.38
WARR	1		12677002	PIPE 3.163 Y	32.69	32.69	45.77	45.77
WARR	1		12677004	PIPE 3.163 Y	19.21	19.21	26.89	26.89
WARR	8		12626354	GASKET 3.270 Y	2.01	16.08	2.81	22.48
					COST TOTAL	179.68		
						TOTAL - PARTS		251.52

G.O.G. & SUPPLIES

WARR	1.0	ADD-COST PART PICKED UP	@	5.580	/UNIT	5.58
					TOTAL - GOG	5.58

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			749.80			0.00
PARTS			0.00			251.52			0.00
G.O.G.			0.00			5.58			0.00
TOTAL			0.00			1006.90			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES

LABOR----WARRANTY

J# 2	00GCZ27POINT	27 POINT INSPECTION	TECH(S):460	0.00

41025 GRANT TERRILL 815 2745 06/06/19 GC+S740127

JAMES ROBERT PHILLIPS 20454 /

1614 ENGLEBROOK CT 17/CHEVROLET TRUCK/SILVERADO 1500/CR 06/15/17

3 G C U K R E C 4 H G 3 3 6 8 8 8

BALLWIN, MO 63011 06/03/19

314-458-7641 314-458-7641 MO: 20462

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/05/19	10.30	10.30	0.00	0.00	FINISHED
460	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X025F3ZRWC:WAIT created 2019-06-03 09:29:00am taken by Grant Terril
l

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740127-1	1006.90
CLAIM TOTALS	1006.90

41025 GRANT TERRILL 815 2745 06/06/19 GC+S740127

JAMES ROBERT PHILLIPS 20454 /

1614 ENGLEBROOK CT 17/CHEVROLET TRUCK/SILVERADO 1500/CR 06/15/17

3 G C U K R E C 4 H G 3 3 6 8 8 8

BALLWIN, MO 63011 06/03/19

314-458-7641 314-458-7641 MO: 20462

DCS AUDIT SLIP----------

JOB CARD 740127

VIN	3GCUKREC4HG336888	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/03/2019
ODOMETER	20454	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740127-1	001398936154	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 198198869

LABOR OPERATION	BASE HOURS	ADD PUB.	DIAGNOSIS	OTHER
4022330	2.9	0.4	1.0	0.7

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0321
COMPLAINT DESCRIPTION: customer states that the check engine light is on

CAUSE CODE: 6581
CAUSE DESCRIPTION: FOUND P219A HAS RESET PERFORMED BALANCE TEST INSTALLED A FIT FUEL INJECTOR TESTER AND FOUND INJECTOR #5 AND #7 HAVE FAILED FLOW TE W TEST. CYLINDER #5 IS 19.7% BELOW AVERAGE AND CYLINDER #7 IS 31.3% BELOW LOW AVERAGE, AFIT DISPLAYED 15% ABOVE OR BELOW AVERAGE IS OUT OF SPEC.

CORRECTION DESCRIPTION: REPLACED CYLINDER #5 AND #7 FUEL INJECTORS AND TEST DROVE, P2197 HAS NOT RESET AND FUEL TRIMS ARE WITHIN SPEC. NO MISFIRES ON S ON COLD START. LO 4022330 TIME 2.9 ADD 1.0 DIAG ADD .4 BALANCE TEST ADD ADD .7 OLH TO FURTHER DIAG

CAUSAL PART: 12698484

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12626354	8	2.01			
12677002	1	32.69			
12677004	1	19.21			
12698484	2	55.85			

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
5.58	NIE					

SERVICE MANAGEMENT AUTHORIZATION CODE: E
REASON FOR AUTHORIZATION: OLH TO FURTHER DIAGNOSE

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	71.84		
PARTS	179.68	0.00	251.52

LABOR	749.80	0.00	749.80
NET ITEMS	5.58	0.00	5.58
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	1006.90	0.00	1006.90

41025 GRANT TERRILL 815 2745 06/06/19 GC+S740127

JAMES ROBERT PHILLIPS 20454 /

1614 ENGLEBROOK CT 17/CHEVROLET TRUCK/SILVERADO 1500/CR 06/15/17

3 G C U K R E C 4 H G 3 3 6 8 8 8

BALLWIN, MO 63011 06/03/19

314-458-7641 314-458-7641 MO: 20462

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			749.80			0.00
PARTS			0.00			251.52			0.00
G.O.G.			0.00			5.58			0.00
TOTAL			0.00			1006.90			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226734051884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

239491 CHARLIE THIERET 932 4200 06/03/19 MA+S740128

KATE LALLY 54AC40 40001 /

834 DIVERSEY 16/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D Y 4 G 0 8 2 9 8 3 5

SAINT LOUIS, MO 63126 06/03/19

314-330-1998 MO: 40001

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):549 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/03/19	14.20	14.20	0.00	0.00	FINISHED
549	06/03/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         12.38                         0.00                         0.00
  PARTS                          7.87                         0.00                         0.00
  G.O.G.                        35.30                         0.00                         0.00
  MISC DIS                      -1.01                         0.00                         0.00
  TOTAL                         54.54                         0.00                         0.00
JOB#  1 JOURNAL PREFIX           MACS                         MAWS                         MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                  TECH(S):549                      24.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/03/19   14.20    14.20   0.00   0.00    FINISHED
            549   06/03/19    0.00     0.00   0.00   0.40    FINISHED
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                          -1.20
                                                          TOTAL - MISC       -1.20
```


[CONTINUED ON NEXT PAGE]

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239491                              CHARLIE THIERET     932       4200    06/03/19   MA+S740128

KATE LALLY                                        54AC40      40001       /

834 DIVERSEY                        16/MAZDA/CX-5/4DR AWD GRND TOUR AT

                                    J M 3 K E 4 D Y 4 G 0 8 2 9 8 3 5

SAINT LOUIS, MO 63126                                                    06/03/19

314-330-1998                                                                        MO: 40001


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         24.00                          0.00                          0.00
  MISC DIS                      -1.20                          0.00                          0.00
  TOTAL                         22.80                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/03/19   14.20    14.20   0.00   0.00    FINISHED
            549   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX               MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+40MAZ           BRAKES                            TECH(S):549                      147.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/03/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   1.00

COMPLAINT    TECH INSPECTION SHOWS REAR BRAKE PADS AT 2MM, RECOMMEND
             REPLACING
ORIG CORR    REPALCED REAR BRAKE PADS, OK AT THIS TIME
CORRECTION   REPALCED REAR BRAKE PADS, OK AT THIS TIME

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    KAY0-26-48Z          PAD SUB SE            47.00    47.00     88.54      88.54
                                                    COST TOTAL     47.00
                                                                TOTAL - PARTS         88.54

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        147.00                          0.00                          0.00
  PARTS                         88.54                          0.00                          0.00
  TOTAL                        235.54                          0.00                          0.00
JOB#  4 JOURNAL PREFIX              MACS                          MAWS                          MAIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+11MAZAF         REPLACE AIR FILTER                TECH(S):549                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
```

549	06/03/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR REPLACED ENGINE AIR FILTER

239491 CHARLIE THIERET 932 4200 06/03/19 MA+S740128

KATE LALLY 54AC40 40001 /

834 DIVERSEY 16/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D Y 4 G 0 8 2 9 8 3 5

SAINT LOUIS, MO 63126 06/03/19

314-330-1998 MO: 40001

CORRECTION REPLACED ENGINE AIR FILTER

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	PE07-13-3A0A-MV	ELEMENT.AI	8.40	8.40	14.00	14.00
			COST TOTAL		8.40		
					TOTAL - PARTS		14.00

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
PARTS			14.00			0.00			0.00
TOTAL			14.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		14.69
			TOTAL - MISC	16.19

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			183.38			0.00			0.00
PARTS			110.41			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			16.19			0.00			0.00
MISC DIS			-2.21			0.00			0.00
TAXES			14.22			0.00			0.00
TOTAL			357.29			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226739811884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

151030 TYLER COLEMAN 457 6573 06/03/19 IN+S740129

MIKKEL MORGAN DL4L7R 79214 MAJESTIC WH 94173

12809 TOPPING MEADOWS 15/INFINITI/QX80/4DR 4WD 02/07/15 25

J N 8 A Z 2 N E 3 F 9 0 8 1 5 3 2 70069 10/08/14

TOWN AND COUNTY, MO 63131 06/03/19

314-922-8933 MO: 79216

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 50INZ02 CHECK BAT CONDITION TECH(S):464 38.13

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/03/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
464	06/03/19	14.00	14.60	0.30	0.00	FINISHED
464	06/03/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.30	

COMPLAINT CUSTOMER STATES HAD TO JUMP START CAR 3 TIMES IN LAST FEW DA
YS (Battery Diagnosis - 50)
PREV REPLACED 7/10/17 42487
ORIG CAUSE GB16AA .3 HRS
CAUSE GB16AA .3 HRS

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740129-1 GB16AA 0.30 32 PP

PARTS-----QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR 1	999M1QC27C	INFINITI BATTERY	84.95	84.95	122.56	122.56
		COST TOTAL	84.95			
		TOTAL - PARTS				122.56

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			38.13			0.00
PARTS			0.00			122.56			0.00
TOTAL			0.00			160.69			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZ01 LUBE OIL FILTER TECH(S):464 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/03/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
464	06/03/19	14.60	14.60	0.00	0.00	FINISHED
464	06/03/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
464	06/03/19	14.70	14.70	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1		152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
					COST TOTAL	5.39		
						TOTAL - PARTS		9.08

G.O.G. & SUPPLIES

CUST	7.0	VALVOLINE OIL	@	2.360	/UNIT		16.52
						TOTAL - GOG	16.52

```
151030                              TYLER COLEMAN       457       6573    06/03/19   IN+S740129

MIKKEL MORGAN                                    DL4L7R      79214       MAJESTIC WH       94173

12809 TOPPING MEADOWS               15/INFINITI/QX80/4DR 4WD              02/07/15           25

                                    J N 8 A Z 2 N E 3 F 9 0 8 1 5 3 2    70069         10/08/14

TOWN AND COUNTY, MO 63131                                                06/03/19

314-922-8933                                                                          MO: 79216


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                        -1.65
                                                                TOTAL - MISC          -1.65

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          23.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         16.52                          0.00                          0.00
  MISC DIS                       -1.65                          0.00                          0.00
  TOTAL                          47.94                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+93INZRCF        RED CABIN FILTER                  TECH(S):464                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/03/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
             464   06/03/19   14.60    14.60   0.00   0.00    FINISHED
             464   06/03/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
             464   06/03/19   14.70    14.70   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    A RED CABIN FILTER CONCERN HAS BEEN FOUND ON YOUR
             VEHICLE THAT REQUIRES IMMEDIATE ATTENTION.
ORIG CORR    PLEASE SEE YOUR SERVICE ADVISOR FOR FURTHER DETAILS.
CORRECTION   PLEASE SEE YOUR SERVICE ADVISOR FOR FURTHER DETAILS.

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+93INZRFL        RED FLUID LEAK                    TECH(S):464                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/03/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
             464   06/03/19   14.60    14.60   0.00   0.00    FINISHED
             464   06/03/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    A RED FLUID LEAK HAS BEEN FOUND ON YOUR VEHICLE THAT
             REQUIRES IMMEDIATE ATTENTION.
CORRECTION   PLEASE SEE YOUR SERVICE ADVISOR FOR FURTHER DETAILS.

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            INCS                          INWS                          INIS
```

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.65
		TOTAL - MISC	3.15

COMMENTS----------

TAG NUMBER IS 6573

[CONTINUED ON NEXT PAGE]

151030 TYLER COLEMAN 457 6573 06/03/19 IN+S740129

MIKKEL MORGAN DL4L7R 79214 MAJESTIC WH 94173

12809 TOPPING MEADOWS 15/INFINITI/QX80/4DR 4WD 02/07/15 25

J N 8 A Z 2 N E 3 F 9 0 8 1 5 3 2 70069 10/08/14

TOWN AND COUNTY, MO 63131 06/03/19

314-922-8933 MO: 79216

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740129-1	38.13	122.56	0.00	0.00	0.00	0.00	0.00	160.69
CLAIM TOTALS	38.13	122.56	0.00	0.00	0.00	0.00	0.00	160.69

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			38.13			0.00
PARTS			9.08			122.56			0.00
G.O.G.			16.52			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			2.30			0.00			0.00
TOTAL			53.39			160.69			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226747521884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

232023 CARL MCGOWAN 622 9307 06/13/19 BU+B740130

GLENNON SCHAEFFER PM6P6G 42016 /

153 VONBEHREN DR 14/BUICK/ENCORE/4DR AWD 08/08/14 70

K L 4 C J H S B 9 E B 7 1 3 9 2 8

CHESTERFIELD, MO 63005 CM 06/03/19

714-801-1211 MO: 42016

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):658 661 84.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
658	06/13/19	0.00	0.30	0.00	0.30	ENTERED IN INVOICING
661	06/13/19	0.00	1.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.30	

COMPLAINT RF DOOR LOWER MOLDING

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	95310029	MOLDING 12.112 N		76.72	76.72	127.87
				COST TOTAL		76.72	
						TOTAL - PARTS	127.87

G.O.G. & SUPPLIES----------

CUST	1.0	PNT & MTL	@	36.000	/UNIT	36.00
					TOTAL - GOG	36.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			84.50			0.00			0.00
PARTS			127.87			0.00			0.00
G.O.G.			36.00			0.00			0.00
TOTAL			248.37			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCB			BUWB			BUIB

COMMENTS----------
CALL WHEN PART IS PAINTED
6.5 PART HERE

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			84.50			0.00			0.00
PARTS			127.87			0.00			0.00
G.O.G.			36.00			0.00			0.00
TAXES			14.73			0.00			0.00
TOTAL			263.10			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:27

*C 0
*A 4226754391884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

88625 JOSEPH WHITAKER 420 2746 06/06/19 BU+S740131

BERT SCHOTT WC2V4Z 79598 /

14628 BIG TIMBER LN 07/BUICK/LUCERNE/4DR SDN CXL V6 10/18/06 21

1 G 4 H D 5 7 2 7 7 U 1 1 1 8 3 4

CHESTERFIELD, MO 63017 06/03/19

636-519-0431 636-519-0431 MO: 79599

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 51GCZ12 WIPER/WASHER TECH(S):422 300.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/05/19	12.40	13.90	1.50	0.00	HOLD AUTHORIZATION
422	06/06/19	7.60	7.60	0.00	0.00	FINISHED
422	06/06/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.50	2.00	

COMPLAINT WASHERS ARE INOP
ORIG CAUSE WASHER PUMP
CAUSE WASHER PUMP
ORIG CORR CHECK OUT AND FOUND WASHER PUMP INOPERATIVE, REPLACED PUMP

CORRECTION CHECK OUT AND FOUND WASHER PUMP INOPERATIVE, REPLACED PUMP

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	23491875	PUMP 10.153 Y	22.98	22.98	45.98	45.98
CUST	1	88861352	FUSE 8.965 Y	1.64	1.64	3.27	3.27
				COST TOTAL	24.62		
						TOTAL - PARTS	49.25

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			300.00			0.00			0.00
PARTS			49.25			0.00			0.00
TOTAL			349.25			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 52GCZ09 ACCESSORY OUTLET TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/05/19	13.90	13.90	0.00	0.00	FINISHED
422	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT ACCESSORY PLUG IS INOP
ORIG CAUSE FUSE
CAUSE FUSE
ORIG CORR CHECK OUT, REPLACED BLOWN FUSE #23 IN REAR FUSE BLOCK,
WIGGLED OUTLET AROUND WITH ACCESSORY PLUGGED IN AND FUSE DID
NOT BLOW
CORRECTION CHECK OUT, REPLACED BLOWN FUSE #23 IN REAR FUSE BLOCK,
WIGGLED OUTLET AROUND WITH ACCESSORY PLUGGED IN AND FUSE DID
NOT BLOW

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):422 0.00

88625 JOSEPH WHITAKER 420 2746 06/06/19 BU+S740131

BERT SCHOTT WC2V4Z 79598 /

14628 BIG TIMBER LN 07/BUICK/LUCERNE/4DR SDN CXL V6 10/18/06 21

1 G 4 H D 5 7 2 7 7 U 1 1 1 8 3 4

CHESTERFIELD, MO 63017 06/03/19

636-519-0431 636-519-0431 MO: 79599

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/05/19	13.90	13.90	0.00	0.00	FINISHED
422	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	17.46
		TOTAL - MISC	18.96

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			300.00			0.00			0.00
PARTS			49.25			0.00			0.00
MISC CHG			18.96			0.00			0.00
TAXES			6.00			0.00			0.00
TOTAL			374.21			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226764371884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

74041 ALBERT BAUMANN JR 108 4201 06/03/19 MA+S740133

KENNETH E FLUCHEL 28944 MACHINE GRY 11589

4148 ALT RD 17/MAZDA/CX-9/4DR AWD SIGNATURE 10/11/17 78

J M 3 T C B E Y 8 H 0 1 3 9 2 2 8

WILDWOOD, MO 63025 06/03/19

636-938-9063 636-938-5883 MO: 28944

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):923 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/03/19	14.20	14.20	0.00	0.00	FINISHED
923	06/03/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PY8W-14-302	FILTER,OIL	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.46

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.07
			TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			14.46			0.00			0.00

```
  MISC DIS                      -1.07                        0.00                        0.00
  TOTAL                         34.84                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):923                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/03/19   14.20    14.20   0.00   0.00    FINISHED
            923   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                        MAWS                        MAIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                 1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                              1.07
                                                                 TOTAL - MISC            2.57
```


[CONTINUED ON NEXT PAGE]

74041 ALBERT BAUMANN JR 108 4201 06/03/19 MA+S740133

KENNETH E FLUCHEL 28944 MACHINE GRY 11589

4148 ALT RD 17/MAZDA/CX-9/4DR AWD SIGNATURE 10/11/17 78

J M 3 T C B E Y 8 H 0 1 3 9 2 2 8

WILDWOOD, MO 63025 06/03/19

636-938-9063 636-938-5883 MO: 28944

COMMENTS----------
++WAITER++

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			14.46			0.00			0.00
MISC CHG			2.57			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TAXES			2.01			0.00			0.00
TOTAL			39.42			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226771851884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

220903 ADAM BECKMAN 432 2747 06/06/19 BU+S740134

KAREN I LEHMAN CL8P6D 44758 EBONY TWILG 38011

1505 SPRINGER RD 16/BUICK/ENCLAVE/4DR FWD 02/03/16 4023

5 G A K R B K D 5 G J 1 3 4 9 8 6

BALLWIN, MO 63011 06/03/19

636-728-9996 636-236-7635 MO: 44761

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):520 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/03/19	14.10	14.80	0.70	0.00	FINISHED
520	06/03/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00

JOB# 1 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 40GCZ07 BRAKE NOISE TECH(S):520 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/03/19	14.80	14.90	0.10	0.00	HOLD OTHER
520	06/04/19	12.40	13.20	0.80	0.00	FINISHED
520	06/04/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	1.20	

COMPLAINT CUSTOMER STATES NOISE WHEN PRESSING THE BRAKE PEDDLE
ORIG CAUSE SQUEAK FROM BRAKE BOOSTER
CAUSE SQUEAK FROM BRAKE BOOSTER
ORIG CORR REPLACED BRAKE BOOSTER
CORRECTION REPLACED BRAKE BOOSTER
LO 2441580 1.2

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
WARR	1	84158418	BOOSTER 4.805	Y	83.64	83.64	117.10	117.10
				COST TOTAL		83.64		
						TOTAL - PARTS		117.10

```
220903                              ADAM BECKMAN        432       2747    06/06/19   BU+S740134

KAREN I LEHMAN                                      CL8P6D      44758       EBONY TWILG       38011

1505 SPRINGER RD                    16/BUICK/ENCLAVE/4DR FWD                02/03/16         4023

                                    5 G A K R B K D 5 G J 1 3 4 9 8 6

BALLWIN, MO 63011                                                           06/03/19

636-728-9996      636-236-7635                                                            MO: 44761


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         179.95                          0.00
  PARTS                          0.00                         117.10                          0.00
  TOTAL                          0.00                         297.05                          0.00
JOB#  2 JOURNAL PREFIX           BUCS                           BUWS                          BUIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION                TECH(S):520                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/04/19   13.20    13.20   0.00   0.00    FINISHED
            520   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                          0.00
JOB#  3 JOURNAL PREFIX           BUQS                           BUWS                          BUIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+93GCZYBK        BRAKE LINING YELLOW                TECH(S):520                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/04/19   13.20    13.20   0.00   0.00    FINISHED
            520   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                          0.00
JOB#  4 JOURNAL PREFIX           BUCS                           BUWS                          BUIS

JOB#  5 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00GCZTRANSFLUSH TRANS FLUID EXCHANGE            TECH(S):520                         84.88
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/05/19    9.40    10.20   0.80   0.00    FINISHED
            520   06/05/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.80   1.00

COMPLAINT    PERFORM TRANSMISSION FLUID EXCHANGE
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
```

REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
FULL SYNTHETIC VALVOLINE FLUID AND BG
CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

220903 ADAM BECKMAN 432 2747 06/06/19 BU+S740134

KAREN I LEHMAN CL8P6D 44758 EBONY TWILG 38011

1505 SPRINGER RD 16/BUICK/ENCLAVE/4DR FWD 02/03/16 4023

5 G A K R B K D 5 G J 1 3 4 9 8 6

BALLWIN, MO 63011 06/03/19

636-728-9996 636-236-7635 MO: 44761

CORRECTION TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
FULL SYNTHETIC VALVOLINE FLUID AND BG
CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6600BG	TRANS FLU	20.05	20.05	32.57	32.57
			COST TOTAL		20.05		
					TOTAL - PARTS		32.57

G.O.G. & SUPPLIES----------

CUST	15.0	ATF	@	3.500	/UNIT	52.50
					TOTAL - GOG	52.50

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			84.88			0.00			0.00
PARTS			32.57			0.00			0.00
G.O.G.			52.50			0.00			0.00
TOTAL			169.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------

J# 6+00GCZBGINDUCTIO BG INDUCTION SPECIAL TECH(S):520 85.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/05/19	10.30	11.00	0.70	0.00	HOLD OTHER
520	06/05/19	11.20	11.20	0.00	0.00	FINISHED
520	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	1.00	

COMPLAINT CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE
HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE
RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION
CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL
TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS
SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP
WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.
CORRECTION TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE
HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE
RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION
CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL
TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS
SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP
WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6592BG	INDUCTION	51.50	51.50	72.00	72.00
			COST TOTAL		51.50		
					TOTAL - PARTS		72.00

[CONTINUED ON NEXT PAGE]

220903 ADAM BECKMAN 432 2747 06/06/19 BU+S740134

KAREN I LEHMAN CL8P6D 44758 EBONY TWILG 38011

1505 SPRINGER RD 16/BUICK/ENCLAVE/4DR FWD 02/03/16 4023

5 G A K R B K D 5 G J 1 3 4 9 8 6

BALLWIN, MO 63011 06/03/19

636-728-9996 636-236-7635 MO: 44761

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			85.95			0.00			0.00
PARTS			72.00			0.00			0.00
TOTAL			157.95			0.00			0.00
JOB# 6 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		15.32
		TOTAL - MISC	16.82

COMMENTS
X028FKX7G6:WAIT created 2019-06-03 09:28:00am taken by Adam Beckman

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
740134-2	297.05
CLAIM TOTALS	297.05

220903 ADAM BECKMAN 432 2747 06/06/19 BU+S740134

KAREN I LEHMAN CL8P6D 44758 EBONY TWILG 38011

1505 SPRINGER RD 16/BUICK/ENCLAVE/4DR FWD 02/03/16 4023

5 G A K R B K D 5 G J 1 3 4 9 8 6

BALLWIN, MO 63011 06/03/19

636-728-9996 636-236-7635 MO: 44761

DCS AUDIT SLIP----------

JOB CARD 740134

VIN	5GAKRBKD5GJ134986	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/03/2019
ODOMETER	44758	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740134-2	001398936327	0002

JOB COMPLETION DATE: 06/04/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS
2441580	1.2

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0132
COMPLAINT DESCRIPTION: CUSTOMER STATES NOISE WHEN PRESSING THE BRAKE PEDDLE

CAUSE CODE: 3063
CAUSE DESCRIPTION: SQUEAK FROM BRAKE BOOSTER

CORRECTION DESCRIPTION: REPLACED BRAKE BOOSTER LO 2441580 1.2

CAUSAL PART: 84158418

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
84158418	1	83.64			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	33.46		
PARTS	83.64	0.00	117.10
LABOR	179.95	0.00	179.95
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	297.05	0.00	297.05

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			195.83			179.95			0.00
PARTS			110.57			117.10			0.00
G.O.G.			90.00			0.00			0.00
MISC CHG			16.82			0.00			0.00

TAXES	19.40	0.00	0.00
TOTAL	432.62	297.05	0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

*C 0
*A 4226781351884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266318 GRANT TERRILL 815 2748 06/03/19 GC+S740135

DENNIS SCHREMPF 38765 /

17103 HILLCREST FIELD CT 17/GMC/SIERRA 1500/CREW CAB 4WD 143.

3 G T U 2 N E J 3 H G 2 2 0 0 0 7

CHESTERFIELD , MO 63005 06/03/19

MO: 38765

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/03/19	14.30	14.80	0.50	0.00	FINISHED
473	06/03/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION , CHANGE ENGINE OIL & FILTER, INSTALL NEW OIL, CHECK TIRE PR ESSURES AND TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++ R OTATE TIRES AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT IN SPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00
			COST TOTAL		4.30	
					TOTAL - PARTS	6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00

```
  TOTAL                          78.70                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/03/19   14.90    14.90   0.00   0.00    FINISHED
             473   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION--------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                           1.30
                                                                 TOTAL - MISC         2.80
```


[CONTINUED ON NEXT PAGE]

266318 GRANT TERRILL 815 2748 06/03/19 GC+S740135

DENNIS SCHREMPF 38765 /

17103 HILLCREST FIELD CT 17/GMC/SIERRA 1500/CREW CAB 4WD 143.

3 G T U 2 N E J 3 H G 2 2 0 0 0 7

CHESTERFIELD , MO 63005 06/03/19

MO: 38765

COMMENTS----------
X02HGGE45G:WAIT created 2019-06-01 09:53:00am taken by Grant Terril
l

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			2.80			0.00			0.00
TAXES			5.39			0.00			0.00
TOTAL			86.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:27

*C 0
*A 4226785261884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

143960 ROBERT POLITTE 962 4202 06/04/19 MA+S740136

JUSTIN MCCRANE 65977 DP CRYSTAL 10295

6131 DEWEY 16/MAZDA/MAZDA3/4DR SDN I TOUR AT 01/30/16 48

3 M Z B M 1 V 7 6 G M 2 4 5 5 9 2

ST LOUIS, MO 63116 06/03/19

314-805-4113 636-230-0055 MO: 65977

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):923 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/03/19	14.10	14.30	0.20	0.00	FINISHED
923	06/03/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE FAULTY F-BCM
CAUSE FAULTY F-BCM
ORIG CORR F-BCM REPLACEMENT
XXR46ARX/0.2 HRS
CORRECTION F-BCM REPLACEMENT
XXR46ARX/0.2 HRS

CLAIM # 740136-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	KDY5-67-5XX	FRONT BODY	68.00	68.00	95.20	95.20
			COST TOTAL		68.00		
					TOTAL - PARTS		95.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			95.20			0.00
TOTAL			0.00			122.80			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/03/19	14.40	14.40	0.00	0.00	FINISHED
923	06/03/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00

143960 ROBERT POLITTE 962 4202 06/04/19 MA+S740136

JUSTIN MCCRANE 65977 DP CRYSTAL 10295

6131 DEWEY 16/MAZDA/MAZDA3/4DR SDN I TOUR AT 01/30/16 48

3 M Z B M 1 V 7 6 G M 2 4 5 5 9 2

ST LOUIS, MO 63116 06/03/19

314-805-4113 636-230-0055 MO: 65977

TOTAL - GOG 35.30

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.00
		TOTAL - MISC	-1.00

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			12.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			54.25			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER---------- 0.00

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):923

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/03/19	14.20	14.20	0.00	0.00	FINISHED
923	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.00
		TOTAL - MISC	2.50

COMMENTS----------
X02CPDSXBP:WAIT created 2019-05-31 10:33:00am taken by ROBERT POLIT
TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740136-1	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80
CLAIM TOTALS	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80

[CONTINUED ON NEXT PAGE]

143960 ROBERT POLITTE 962 4202 06/04/19 MA+S740136

JUSTIN MCCRANE 65977 DP CRYSTAL 10295

6131 DEWEY 16/MAZDA/MAZDA3/4DR SDN I TOUR AT 01/30/16 48

3 M Z B M 1 V 7 6 G M 2 4 5 5 9 2

ST LOUIS, MO 63116 06/03/19

314-805-4113 636-230-0055 MO: 65977

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.08			27.60			0.00
PARTS			7.87			95.20			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			2.50			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			60.63			122.80			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226790991884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265900 CHRISTOPHER FLIPPO 674 9269 06/04/19 GC+B740137

JORGE SUAREZ 0 BLACK/ P9958

1533 THORNRIDGE CT 16/AUDI/Q5/QUATTRO 4DR 3.0 06/29/16 32015

W A 1 D 7 A F P 5 G A 1 4 6 0 3 0

BALLWIN, MO 63021 RL 06/03/19

952-465-2279 636-587-1900 E# 3.0L V6 GAS SC MO: 0

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):609 40.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/04/19	0.00	1.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT WE OWE FOR SCOTT BERRY

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION

INTL 740137 3892 06/04/19 WINDSHIELD CHIP REPAIR 42.00

TOTAL - SUBLET 42.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			40.00
SUBLET			0.00			0.00			42.00
TOTAL			0.00			0.00			82.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS

WE OWE 6/4/19

GRAND TOTALS

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
	----------CUSTOMER----------			----------WARRANTY----------			----------INTERNAL----------		
LABOR			0.00			0.00			40.00
SUBLET			0.00			0.00			42.00
		----------			----------			----------	
TOTAL			0.00			0.00			82.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:27

*C 0
*A 4226794121884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

253889 GRANT TERRILL 815 2749 06/05/19 BU+S740138

ANGELA MCFADDEN 10693 WHT FROST T 40235

3825 APPALOOSA DRIVE 18/BUICK/ENCLAVE/4DR SUV FWD AVENIR 07/03/18 359

5 G A E R D K W 5 J J 2 7 0 8 3 0

BELLEVILLE, IL 62226 06/03/19

210-875-0633 618-229-3397 MO: 10693

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 02GCZ01 CAMPAIGN/RECALL TECH(S):473 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/03/19	15.10	15.20	0.10	0.00	FINISHED
473	06/03/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.70	

COMPLAINT C/S: N182200470Transmission Clutch Drag Causing Overheat War
ning
ORIG CORR reprogrammed tcm per n182200470
WARRANTY CODE 1821648145
CORRECTION reprogrammed tcm per n182200470

WARRANTY CODE 1821648145
LC 9104384 TIME .7

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES--

LABOR----WARRANTY---
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/03/19	15.20	15.20	0.00	0.00	FINISHED
473	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

COMMENTS--
X024C5SF1V:WAIT created 2019-06-01 11:28:00am taken by Grant Terril
l

WARRANTY CLAIM DETAIL TOTALS---

CLAIM#.....	TOTAL....
740138-1	104.97
CLAIM TOTALS	104.97

253889 GRANT TERRILL 815 2749 06/05/19 BU+S740138

ANGELA MCFADDEN 10693 WHT FROST T 40235

3825 APPALOOSA DRIVE 18/BUICK/ENCLAVE/4DR SUV FWD AVENIR 07/03/18 359

5 G A E R D K W 5 J J 2 7 0 8 3 0

BELLEVILLE, IL 62226 06/03/19

210-875-0633 618-229-3397 MO: 10693

DCS AUDIT SLIP

JOB CARD 740138

VIN	5GAERDKW5JJ270830	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/03/2019
ODOMETER	10693	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZFAT		740138-1	001398820503	0002

JOB COMPLETION DATE: 06/03/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: reprogrammed tcm per n182200470 WARRANTY CODE 18216
48145 LC 9104384 TIME .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226799361884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

233766 ROBERT POLITTE 962 4203 06/04/19 MA+S740139

PATRICIA J STEINIGER 34384 DP CRYSTAL 8935

7748 BOARDWALK TOWERS CIR 16/MAZDA/MAZDA3 4DR/4DR SDN I SPT MT 01/02/17 36

3 M Z B M 1 T 7 2 G M 3 2 6 6 2 5

O FALLON, MO 63368 06/03/19

314-223-4998 314-251-6260 E# PE 40498492 MO: 34384

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):549 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/03/19	14.80	15.00	0.20	0.00	FINISHED
549	06/03/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE FAULTY F-BCM
CAUSE FAULTY F-BCM
ORIG CORR F-BCM REPLACEMENT
XXR46ARX/0.2 HRS
CORRECTION F-BCM REPLACEMENT
XXR46ARX/0.2 HRS

CLAIM # 740139-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	KDY5-67-5XX	FRONT BODY	68.00	68.00	95.20	95.20
			COST TOTAL		68.00		
					TOTAL - PARTS		95.20

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			95.20			0.00
TOTAL			0.00			122.80			0.00
JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/03/19	15.00	15.00	0.00	0.00	FINISHED
549	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X02BRKX94B:WAIT created 2019-05-30 03:41:00pm taken by ROBERT POLIT
TE

RECOMMENDATIONS----------
RECOMMEND ENGINE AIR FILTER - $25
RECOMMEND AC TUNE UP - $89

233766 ROBERT POLITTE 962 4203 06/04/19 MA+S740139

PATRICIA J STEINIGER 34384 DP CRYSTAL 8935

7748 BOARDWALK TOWERS CIR 16/MAZDA/MAZDA3 4DR/4DR SDN I SPT MT 01/02/17 36

3 M Z B M 1 T 7 2 G M 3 2 6 6 2 5

O FALLON, MO 63368 06/03/19

314-223-4998 314-251-6260 E# PE 40498492 MO: 34384

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740139-1	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80
CLAIM TOTALS	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		27.60		0.00
PARTS		0.00		95.20		0.00
TOTAL		0.00		122.80		0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:27

*C 0
*A 4226805241884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

194136 ROBERT KOSTIAL 532 6574 06/03/19 IN+S740140

JRS VENTURES INC 67840 LIQUID PLAT 93556

37 ELAINE DR 14/INFINITI/QX60/4DR AWD 04/08/14 14

5 N 1 A L 0 M M 0 E C 5 3 0 6 5 6

OFALLON, MO 63366 06/03/19

636-240-4815 MO: 67840

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 51INZ06 TAILLIGHTS TECH(S):562 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/03/19	15.30	15.30	0.00	0.00	FINISHED
562	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER REQUESTS PRICE ON REPLACING PASSENGER SIDE TAIL LIGHT (ONLY THE 1/2 ON THE FENDER, NOT THE HATCH) - CHECK & ADVISE
ORIG CORR ORDERED PARTS
CORRECTION ORDERED PARTS

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	265503JA0A	LAMP ASSY-REAR C	182.53	182.53	375.01	375.01
			COST TOTAL		182.53		
					TOTAL - PARTS		375.01

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			375.01			0.00			0.00
TOTAL			375.01			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	18.75
		TOTAL - MISC	20.25

COMMENTS----------
++WAITER++TAG NUMBER IS 6574

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
PARTS			375.01			0.00			0.00
MISC CHG			20.25			0.00			0.00
TAXES			35.39			0.00			0.00
TOTAL			430.65			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:28

*C 0
*A 4226817541884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

15260 GRANT TERRILL 815 2750 06/12/19 GC+S740141

ROBERT H KENKEL HMVN98 32158 CRMSN RD TN 78200

21208 BELLA TERRA BLVD 17/GMC/ACADIA/4DR FWD 11/23/16 213

1 G K K N L L S 1 H Z 1 3 9 6 3 8

ESTERO, FL 33928 06/03/19

636-391-6552 314-581-0731 MO: 32158

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):460 314.92

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/04/19	10.80	15.00	4.20	0.00	HOLD PARTS
460	06/05/19	14.60	15.30	0.70	0.00	FINISHED
460	06/05/19	0.00	0.00	0.00	2.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		4.90	2.20	

COMPLAINT customer states that the check engine light
ORIG CAUSE P0455 STORED IN ECM, HOOKED UP GE 41413-A EVAP LEAK DETECTOR
AND FOUND HOSE FROM THE REAR OF THE CHARCOAL CANISTER TO THE
TOP OF THE FUEL TANK HAS A HOLE IN IT NEAR THE CHARCOAL

```
            CANISTER. POSSIBLY FROM RUBBING ON BOLT HANGING DOWN FROM
            FLOOR PAN.
CAUSE       P0455 STORED IN ECM, HOOKED UP GE 41413-A EVAP LEAK DETECTOR
            AND FOUND HOSE FROM THE REAR OF THE CHARCOAL CANISTER TO THE
            TOP OF THE FUEL TANK HAS A HOLE IN IT NEAR THE CHARCOAL
            CANISTER. POSSIBLY FROM RUBBING ON BOLT HANGING DOWN FROM
            FLOOR PAN.
ORIG CORR   REPLACED EVAP LINE FROM REAR OF CHARCOAL CANISTER TO THE TOP
            OF THE FUEL TANK
CORRECTION  REPLACED EVAP LINE FROM REAR OF CHARCOAL CANISTER TO THE TOP
            OF THE FUEL TANK
            PER CUSTOMER ENTHUSIASM
            LO 4027070 TIME 1.1 ADD 1.0 DIAG

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    84507176             HOSE 3.120 Y          60.52    60.52     84.73      84.73
                                                    COST TOTAL     60.52
                                                                TOTAL - PARTS         84.73

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          314.92                         0.00
  PARTS                          0.00                           84.73                         0.00
  TOTAL                          0.00                          399.65                         0.00
JOB#  1 JOURNAL PREFIX            GCCS                            GCWS                         GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):460                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/05/19   15.40    15.40   0.00   0.00    FINISHED
             460   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                            0.00                         0.00
JOB#  2 JOURNAL PREFIX            GCQS                            GCWS                         GCIS


COMMENTS--------------------------------------------------------------------------
X027Z7VN5J:created 2019-06-03 07:39:00am taken by Grant Terrill
```

15260 GRANT TERRILL 815 2750 06/12/19 GC+S740141

ROBERT H KENKEL HMVN98 32158 CRMSN RD TN 78200

21208 BELLA TERRA BLVD 17/GMC/ACADIA/4DR FWD 11/23/16 213

1 G K K N L L S 1 H Z 1 3 9 6 3 8

ESTERO, FL 33928 06/03/19

636-391-6552 314-581-0731 MO: 32158

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740141-1	399.65
CLAIM TOTALS	399.65

DCS AUDIT SLIP----------

JOB CARD 740141

VIN	1GKKNLLS1HZ139638	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/03/2019
ODOMETER	32158	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740141-1	001399384849	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 198198869

LABOR OPERATION	BASE HOURS	DIAGNOSIS
4027070	1.1	1.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0321
COMPLAINT DESCRIPTION: customer states that the check engine light

CAUSE CODE: 4061
CAUSE DESCRIPTION: P0455 STORED IN ECM, HOOKED UP GE 41413-A EVAP LEAK DETE CTOR AND FOUND HOSE FROM THE REAR OF THE CHARCOAL CANISTER TO THE TOP OF T OF THE FUEL TANK HAS A HOLE IN IT NEAR THE CHARCOAL CANISTER. POSSIBLY FRO FROM RUBBING ON BOLT HANGING DOWN FROM FLOOR PAN.

CORRECTION DESCRIPTION: REPLACED EVAP LINE FROM REAR OF CHARCOAL CANISTER T O THE TOP OF THE FUEL TANK PER CUSTOMER ENTHUSIASM LO 4027070 TIME 1.1 ADD ADD 1.0 DIAG

CAUSAL PART: 84507176

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
84507176	1	60.52			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	24.21		
PARTS	60.52	0.00	84.73
LABOR	314.92	0.00	314.92

NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	399.65	0.00	399.65

15260 GRANT TERRILL 815 2750 06/12/19 GC+S740141

ROBERT H KENKEL HMVN98 32158 CRMSN RD TN 78200

21208 BELLA TERRA BLVD 17/GMC/ACADIA/4DR FWD 11/23/16 213

1 G K K N L L S 1 H Z 1 3 9 6 3 8

ESTERO, FL 33928 06/03/19

636-391-6552 314-581-0731 MO: 32158

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			314.92			0.00
PARTS			0.00			84.73			0.00
TOTAL			0.00			399.65			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226826791884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

82427 GRANT TERRILL 815 2753 06/03/19 GC+S740142

ROBERT L TRENZ 35603 /

17429 BRIDLE TRAIL W 16/GMC/YUKON XL/4DR 4WD 08/22/16

1 G K S 2 F K C 7 G R 2 9 8 1 0 3

WILDWOOD, MO 63038 06/03/19

636-458-3629 314-991-0600 MO: 35603

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZAC-PERFORM A/C PERFORMANCE SERV TECH(S):422 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/03/19	15.10	15.60	0.50	0.00	FINISHED
422	06/03/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		7950BG	FLUSH	28.30	28.30	47.00	47.00
				COST TOTAL	28.30			
					TOTAL - PARTS			47.00

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 20GCZ06         CABIN AIR FILTER                  TECH(S):422                      15.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/03/19   15.60    15.60   0.00   0.00    FINISHED
             422   06/03/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.30

COMPLAINT    CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    23281440             FILTER 9.786 Y        12.73    12.73     29.95      29.95
                                                    COST TOTAL     12.73
                                                                TOTAL - PARTS         29.95

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          15.00                          0.00                          0.00
  PARTS                          29.95                          0.00                          0.00
  TOTAL                          44.95                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                          GCWS                          GCIS
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[CONTINUED ON NEXT PAGE]

82427 GRANT TERRILL 815 2753 06/03/19 GC+S740142

ROBERT L TRENZ 35603 /

17429 BRIDLE TRAIL W 16/GMC/YUKON XL/4DR 4WD 08/22/16

1 G K S 2 F K C 7 G R 2 9 8 1 0 3

WILDWOOD, MO 63038 06/03/19

636-458-3629 314-991-0600 MO: 35603

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/03/19	15.60	15.60	0.00	0.00	FINISHED
422	06/03/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	6.75
		TOTAL - MISC	8.25

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			57.95			0.00			0.00
PARTS			76.95			0.00			0.00
MISC CHG			8.25			0.00			0.00
TAXES			7.52			0.00			0.00
TOTAL			150.67			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226835441884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

195555 JOSHUA DELANOIX 403 2754 06/05/19 GC+S740143

JOHN L ITALIANO 61B3AC 83620 IRIDIUM MET 75096

8505 MATHILDA 15/GMC/SIERRA 3500/CREW CAB 4WD 167. 07/28/14 20

1 G T 4 2 4 E 8 X F F 1 7 2 9 7 8

SAINT LOUIS, MO 63123 06/03/19

314-387-8536 314-387-8536 MO: 83620

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):476 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/04/19	16.40	18.00	1.60	0.00	NON WORKING
476	06/05/19	7.00	9.40	2.40	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		4.00	1.00	

COMPLAINT CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON
ORIG CAUSE P0101 P0402
CAUSE P0101 P0402 P11CB POSSIBLY CAUSED BY RESTRICTED AIRFLOW OR DIRTY MAF SENSOR
ORIG CORR CLEAN AIR FILTER KN AND CLEAN MASS AIR FLOW SENSOR .
CORRECTION CLEAN AIR FILTER AND TUBING KN AND CLEAN MASS AIR FLOW SENSOR . ADDED KN RECHARGE OIL TO FILTER AFTER CLEANING.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	995000-OAP	RECHARGE KIT	13.99	13.99	23.71	23.71
			COST TOTAL		13.99		
					TOTAL - PARTS		23.71

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
PARTS			23.71			0.00			0.00
TOTAL			53.71			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	9.40	9.40	0.00	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # A SDS SECURE DATA STORAGE		1.50
JOB # A SS SHOP SUPPLIES-SERVICE		2.69
	TOTAL - MISC	4.19

COMMENTS----------
X0247CTH2T:CUSTOMER REQUESTED A LOANER created 2019-05-29 08:44:00a
m taken by Joshua Delanoix

195555 JOSHUA DELANOIX 403 2754 06/05/19 GC+S740143

JOHN L ITALIANO 61B3AC 83620 IRIDIUM MET 75096

8505 MATHILDA 15/GMC/SIERRA 3500/CREW CAB 4WD 167. 07/28/14 20

1 G T 4 2 4 E 8 X F F 1 7 2 9 7 8

SAINT LOUIS, MO 63123 06/03/19

314-387-8536 314-387-8536 MO: 83620

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
PARTS			23.71			0.00			0.00
MISC CHG			4.19			0.00			0.00
TAXES			2.37			0.00			0.00
TOTAL			60.27			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:28

*C 0
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*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

236777 JOSEPH WHITAKER 420 2751 06/05/19 GC+S740144

VIRGINIA B NIES 21120 WHITE/ 78450A

10 NICOLET DR 16/CHEVROLET/MALIBU LIMITED/4DR SDN 12/22/15 5043

1 G 1 1 B 5 S A 5 G F 1 3 1 0 9 9

BALLWIN, MO 63011 06/03/19

636-489-9261 MO: 21121

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCCOUPCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	15.00	15.30	0.30	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

COMPLAINT GM SEASONAL CARE CARE- PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL WITH FULL SYNTHETIC OIL, OIL FILTER, CHECK TIRE PRESSURES AND TOP OFF ALL FLUID LEVELS. RESET OIL INDEX. ROTATE TIRES AS PER MANUFACTURE. PERFORM GM 27 POINT INSPECTION.
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12696048	FILTER 1.836 Y		4.30	4.30	6.00	6.00
				COST TOTAL		4.30		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT		32.00
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
						TOTAL - GOG	33.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			33.50			0.00			0.00

```
  TOTAL                          64.50                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46GCZMB1        MOUNT AND BALANCE 1               TECH(S):411                          30.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/04/19   15.40    15.40   0.00   0.00    FINISHED
             411   06/04/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.30

COMPLAINT    RIGHT REAR TIRE HAS A CHUNK MISSING
ORIG CORR    Replaced right rear tire
CORRECTION   Replaced right rear tire

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    88875402              C2156016 5.880 N      99.81    99.81    123.22     123.22
                                                      COST TOTAL     99.81
                                                                   TOTAL - PARTS        123.22

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          30.00                          0.00                          0.00
  PARTS                         123.22                          0.00                          0.00
  TOTAL                         153.22                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                          GCWS                          GCIS
```


[CONTINUED ON NEXT PAGE]

236777 JOSEPH WHITAKER 420 2751 06/05/19 GC+S740144

VIRGINIA B NIES 21120 WHITE/ 78450A

10 NICOLET DR 16/CHEVROLET/MALIBU LIMITED/4DR SDN 12/22/15 5043

1 G 1 1 B 5 S A 5 G F 1 3 1 0 9 9

BALLWIN, MO 63011 06/03/19

636-489-9261 MO: 21121

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	15.50	15.50	0.00	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 00GCZBLADES WIPER BLADES TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	15.50	15.50	0.00	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT REPLACE WIPER BLADES
ORIG CORR REPLACED WIPER BLADES
CORRECTION REPLACED WIPER BLADES

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		84589113	BLADE 10.146 Y	8.81	8.81	19.95	19.95
CUST	1		84589112	BLADE 10.146 Y	8.81	8.81	19.95	19.95
				COST TOTAL	17.62			
						TOTAL - PARTS		39.90

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
PARTS			39.90			0.00			0.00
TOTAL			39.90			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	11.21
		TOTAL - MISC	12.71

236777 JOSEPH WHITAKER 420 2751 06/05/19 GC+S740144

VIRGINIA B NIES 21120 WHITE/ 78450A

10 NICOLET DR 16/CHEVROLET/MALIBU LIMITED/4DR SDN 12/22/15 5043

1 G 1 1 B 5 S A 5 G F 1 3 1 0 9 9

BALLWIN, MO 63011 06/03/19

636-489-9261 MO: 21121

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			55.00			0.00			0.00
PARTS			169.12			0.00			0.00
G.O.G.			33.50			0.00			0.00
MISC CHG			12.71			0.00			0.00
TAXES			19.22			0.00			0.00
TOTAL			289.55			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*K STORE~01
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*K BRANCH~servc01
*K SOURCE~ERACOLD

36518 ALBERT BAUMANN JR 108 4204 06/05/19 GC+S740145

MIKE W. BAUMANN 181638 /

108 WHITE TREE LANE 05/FORD TRUCK/EXPLORER/4DR 2WD XLT

1 F M Z U 6 3 E 0 5 Z A 0 6 9 9 7

BALLWIN, MO 63011 06/03/19

636-227-4194 636-484-0235 MO: 181638

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZ QUICK SERVICE TECH(S):923 80.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	15.00	15.00	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT LOF
X TIRES
TPM LITE ON
MIL ON//RAIL A HIGH PRESSURE
ORIG CORR LOF,ROATE TIRES
NO TPM LITE ON AT THIS TIME
DIAG TEST CODE P0193
CORRECTION LOF,ROATE TIRES
NO TPM LITE ON AT THIS TIME
DIAG TEST CODE P0193

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	FVPR1372	OIL FILTER	1.74	1.74	2.50	2.50
CUST	1	3F2Z-9G756-AC	SENSOR	94.09	94.09	122.32	122.32
				COST TOTAL	95.83		
					TOTAL - PARTS		124.82

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			80.00			0.00			0.00
PARTS			124.82			0.00			0.00

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  G.O.G.                          11.80                          0.00                          0.00
  TOTAL                          216.62                          0.00                          0.00
JOB#  1 JOURNAL PREFIX             GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
                                                                    TOTAL - MISC           1.50

COMMENTS--------------------------------------------------------------------------
DELETED OPERATION(S)--------------------------------------------------------------
00GCZ27POINT    27 POINT INSPECTION


GRAND TOTALS----------------------------------------------------------------------------------
          ----------CUSTOMER--------------------WARRANTY---------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           80.00                          0.00                          0.00
  PARTS                          124.82                          0.00                          0.00
  G.O.G.                          11.80                          0.00                          0.00
  MISC CHG                         1.50                          0.00                          0.00
  TAXES                           12.28                          0.00                          0.00
                                ----------                     ----------                    ----------
  TOTAL                          230.40                          0.00                          0.00


*************************    A L L  D E T A I L  I N V O I C E    **************************



PAGE 1 OF 1                                                [   END  OF  INVOICE   ]       11:44:28

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*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
242252                              ROBERT POLITTE      962       4205    06/04/19   MA+S740146

PRAGNESHKUMAR SHAH                                          26380       ETERNL BLU        11458

776 TOP NOTCH LN                    17/MAZDA/CX-5/4DR SUV TOURING FWD     09/23/17           71

                                    J M 3 K F A C L 3 H 0 1 5 8 8 6 9

EUREKA, MO 63025                                                    06/03/19

314-210-8776      636-580-5664                                                    MO: 26380


JOB#  1 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 1 00MA1A          SYNTHETIC VALVOLINE               TECH(S):549                        12.08
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/03/19   15.80    15.80   0.00   0.00    FINISHED
             549   06/03/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
             CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
             RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR    PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
```

```
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,            5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                        0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      5.000   /UNIT                       25.00
                                                                TOTAL - GOG           25.30

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.00
                                                                TOTAL - MISC          -1.00

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         25.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          44.25                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                  TECH(S):549                      19.70
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/03/19   15.80    15.80   0.00   0.00    FINISHED
             549   06/03/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -0.99
                                                                TOTAL - MISC          -0.99
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242252                              ROBERT POLITTE      962       4205    06/04/19   MA+S740146

PRAGNESHKUMAR SHAH                                                26380       ETERNL BLU        11458

776 TOP NOTCH LN                    17/MAZDA/CX-5/4DR SUV TOURING FWD     09/23/17           71

                                    J M 3 K F A C L 3 H 0 1 5 8 8 6 9

EUREKA, MO 63025                                                           06/03/19

314-210-8776      636-580-5664                                                          MO: 26380


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.70                          0.00                          0.00
  MISC DIS                       -0.99                          0.00                          0.00
  TOTAL                          18.71                          0.00                          0.00
JOB#  2 JOURNAL PREFIX             MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):549                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/03/19   15.80    15.80   0.00   0.00    FINISHED
            549   06/03/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX             MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 4+11MAZ           ENGINE MINOR                       TECH(S):549                         41.40
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/03/19   15.80    16.00   0.20   0.00    FINISHED
            549   06/03/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.20   0.30

COMPLAINT    TECH FOUND DRAIN PLUG NOT SEALING PROPERLY
ORIG CAUSE   FAULTY DRAIN PLUG, RECOMMEND REPLACING
CAUSE        FAULTY DRAIN PLUG, RECOMMEND REPLACING
ORIG CORR    TECH REPLACED DRAIN PLUG AND GASKET
             D0202XRX/0.3 HRS
CORRECTION   TECH REPLACED DRAIN PLUG AND GASKET
             D0202XRX/0.3 HRS

CLAIM # 740146-1

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    LFE5-10-404          PLUG,DRAIN             4.75     4.75      6.18       6.18
    WARR     1    9956-41-400          GASKET                 0.73     0.73      0.95       0.95
                                                      COST TOTAL      5.48
                                                                TOTAL - PARTS          7.13

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         41.40                          0.00
  PARTS                          0.00                          7.13                          0.00
  TOTAL                          0.00                         48.53                          0.00
```

JOB# 4 JOURNAL PREFIX MACS MAWS MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+11MAZAF REPLACE AIR FILTER TECH(S):549 0.00

242252 ROBERT POLITTE 962 4205 06/04/19 MA+S740146

PRAGNESHKUMAR SHAH 26380 ETERNL BLU 11458

776 TOP NOTCH LN 17/MAZDA/CX-5/4DR SUV TOURING FWD 09/23/17 71

J M 3 K F A C L 3 H 0 1 5 8 8 6 9

EUREKA, MO 63025 06/03/19

314-210-8776 636-580-5664 MO: 26380

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/03/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE RECOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR REPLACED ENGINE AIR FILTER
CORRECTION REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PE07-13-3A0A-MV	ELEMENT.AI	8.40	8.40	14.00	14.00
			COST TOTAL		8.40		
					TOTAL - PARTS		14.00

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS		14.00			0.00			0.00
TOTAL		14.00			0.00			0.00
JOB# 5 JOURNAL PREFIX		MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		2.68
			TOTAL - MISC	4.18

COMMENTS----------
X0263ELFY4:WAIT WEB APPT created 2019-05-29 05:57:23pm taken by Pra
gneshkumar Shah

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740146-1	41.40	7.13	0.00	0.00	0.00	0.00	0.00	48.53
CLAIM TOTALS	41.40	7.13	0.00	0.00	0.00	0.00	0.00	48.53

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
		CUSTOMER			WARRANTY			INTERNAL	
LABOR			31.78			41.40			0.00
PARTS			21.87			7.13			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			4.18			0.00			0.00
MISC DIS			-1.99			0.00			0.00
TAXES			4.30			0.00			0.00
TOTAL			85.44			48.53			0.00

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*C 0
*A 4226864171884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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243142 CHRISTOPHER FLIPPO 674 9270 06/14/19 GC+B740147

PAUL G HARTMAN 15115 EBNY TWLGT 78476

1861 COTTON WOOD DR 17/GMC/TERRAIN/4DR FWD 09/05/17 21

2 G K A L R E K 2 H 6 2 9 5 4 7 4

IMPERIAL, MO 63052 06/03/19

636-464-1814 MO: 15115

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):630 655 609.85

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
630	06/12/19	0.00	0.00	0.00	5.60	ENTERED IN INVOICING
655	06/12/19	0.00	0.00	0.00	3.10	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	8.70	

COMPLAINT REAR BUMPER
REPAIR PER GEICO CLAIM #0310649070101034-03.

G.O.G. & SUPPLIES----------

CUST 1.0 PAINT & MATERIALS @ 105.400 /UNIT 105.40

TOTAL - GOG 105.40

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			609.85			0.00			0.00
G.O.G.			105.40			0.00			0.00
TOTAL			715.25			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCB GCWB GCIB

COMMENTS----------
APT. 6/10 GEICO CLM# 0310649070101034
6-10 GAVE TO TECH
COLLECT IN FULL FROM CUSTOMER.

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
----------CUSTOMER----------WARRANTY----------INTERNAL---------									

LABOR	609.85	0.00	0.00
G.O.G.	105.40	0.00	0.00
TAXES	9.47	0.00	0.00
TOTAL	724.72	0.00	0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:28

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*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

223565 TYLER COLEMAN 457 6575 06/03/19 IN+S740149

TELIA STARKS 87955 BLACK/ 77331A

2345 BROOK DR 12/INFINITI/QX56/4DR 4WD 8-PASS 10/10/12 65846

J N 8 A Z 2 N C 7 C 9 3 1 6 5 3 9 70069 12/27/11

FLORISSANT, MO 63033 06/03/19

314-650-2308 MO: 87956

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):501 16.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/03/19	16.30	16.30	0.00	0.00	FINISHED
501	06/03/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
$35.95
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES

```
            TO FACTORY SPEC.
CORRECTION  CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
            TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                      COST TOTAL      5.39
                                                                  TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    7.0  VALVOLINE OIL              @      2.360   /UNIT                          16.52
                                                                  TOTAL - GOG           16.52

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.30
                                                                  TOTAL - MISC          -1.30

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          16.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         16.52                          0.00                          0.00
  MISC DIS                       -1.30                          0.00                          0.00
  TOTAL                          41.29                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                           INIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                 1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                              1.30
                                                                  TOTAL - MISC          2.80

COMMENTS--------------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 6575
```

223565 TYLER COLEMAN 457 6575 06/03/19 IN+S740149

TELIA STARKS 87955 BLACK/ 77331A

2345 BROOK DR 12/INFINITI/QX56/4DR 4WD 8-PASS 10/10/12 65846

J N 8 A Z 2 N C 7 C 9 3 1 6 5 3 9 70069 12/27/11

FLORISSANT, MO 63033 06/03/19

314-650-2308 MO: 87956

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			16.52			0.00			0.00
MISC CHG			2.80			0.00			0.00
MISC DIS			-1.30			0.00			0.00
TAXES			2.30			0.00			0.00
TOTAL			46.39			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226875861884501
*T 3615
*K STORE~01
*K DOCDATE~06/21/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

243050 CARL MCGOWAN 622 9303 06/21/19 BU+B740150

FRANCINE D DAWSON 21085 BLK CHERRY 39290

1625 DELLRIDGE CT 17/BUICK/REGAL/4DR SDN GS FWD 09/13/17 240

2 G 4 G T 5 G X 1 H 9 1 4 6 7 0 3

SAINT LOUIS, MO 63136 06/03/19

314-867-1869 314-542-2094 MO: 21085

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):630 661 715.39

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/12/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
630	06/14/19	0.00	6.30	0.00	6.30	ENTERED IN INVOICING
661	06/13/19	0.00	4.30	0.00	4.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	10.60	

COMPLAINT REPAIR FRONT DAMAGE AS PER
AMERICAN FAMILY CLAIM #01001547345-1E.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	13399053	FASCIA 7.831 N	442.79	442.79	687.98	687.98
CUST	1	22741907	INSERT 7.831 N	40.47	40.47	67.45	67.45
CUST	1	22821247	MOLDING 7.832 N	67.62	67.62	112.70	112.70
CUST	1	13473840	GRILLE 1.266 N	378.74	378.74	631.23	631.23
CUST	-1	13399053	CORE RETURN	75.00	-75.00	75.00	-75.00
CUST	1	23192011	SUPPORT 7.833 N	26.90	26.90	44.83	44.83
			COST TOTAL	881.52			
					TOTAL - PARTS		1469.19

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

CUST	740150	974472	06/20/19 REBAR		168.75
				TOTAL - SUBLET	168.75

G.O.G. & SUPPLIES----------

CUST	1.0	PAINT & MATERIALS	@	178.500	/UNIT	178.50
					TOTAL - GOG	178.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			715.39			0.00			0.00

PARTS	1469.19	0.00	0.00
SUBLET	168.75	0.00	0.00
G.O.G.	178.50	0.00	0.00
TOTAL	2531.83	0.00	0.00
JOB# 1 JOURNAL PREFIX	BUCB	BUWB	BUIB

COMMENTS----------

APPT 6-12-19 AM FAM
6.14 PARTS HERE
6.17 PARTS HERE
COLLECT ORIGINAL INSURANCE CHECK $1765.41 PLUS $500.00
DEDUCTIBLE. AMERICAN FAMILY TO PAY SHOP DIRECT THE REMAINING
BALANCE.

243050 CARL MCGOWAN 622 9303 06/21/19 BU+B740150

FRANCINE D DAWSON 21085 BLK CHERRY 39290

1625 DELLRIDGE CT 17/BUICK/REGAL/4DR SDN GS FWD 09/13/17 240

2 G 4 G T 5 G X 1 H 9 1 4 6 7 0 3

SAINT LOUIS, MO 63136 06/03/19

314-867-1869 314-542-2094 MO: 21085

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			715.39			0.00			0.00
PARTS			1469.19			0.00			0.00
SUBLET			168.75			0.00			0.00
G.O.G.			178.50			0.00			0.00
TAXES			163.26			0.00			0.00
TOTAL			2695.09			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226878721884501
*T 3615
*K STORE~01
*K DOCDATE~06/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 MICHELLE GILLETT 359 3201 06/03/19 GC+S740152

FRANK BOMMARITO BUICK GMC INC 126547 WHITE/ 13201A

15736 MANCHESTER ROAD 11/VOLKSWAGEN/JETTA SEDAN/4DR AUTO S 06/03/19 126539

3 V W D Z 7 A J 3 B M 3 7 5 8 5 4

ELLISVILLE, MO 63011 06/03/19

636-391-7200 636-391-9400 MO: 126548

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):441 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/03/19	16.60	16.60	0.00	0.00	FINISHED
441	06/03/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SHP	STATE HIGHWAY PATROL		4.00
INTL	SYSTEC	SYSTEMS TEC	740152	3.45
			TOTAL - MISC	7.45

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			36.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45

TOTAL 0.00 0.00 36.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:28

```
*C 0
*A 4226882221884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

10 MICHELLE GILLETT 359 8250 06/06/19 IN+S740153

FRANK BOMMARITO BUICK GMC INC 7450 GRAPHITE SH 98250L

15736 MANCHESTER ROAD 19/INFINITI/QX60/PURE AWD 06/10/19 7464

5 N 1 D L 0 M M 7 K C 5 2 5 7 8 5

ELLISVILLE, MO 63011 06/03/19

636-391-7200 636-391-9400 E# 3.5L V6 GAS MO: 7453

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):435 10.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	15.90	15.90	0.00	0.00	FINISHED
435	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

```
    INTL     1    11026JA00A          WASHER DRAIN          0.27     0.27      0.55       0.55
    INTL     1    152089E01A          OIL FILTER            5.12     5.12      8.53       8.53
                                                      COST TOTAL      5.39
                                                                  TOTAL - PARTS            9.08

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                        20.65
                                                                  TOTAL - GOG             20.65

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         10.00
  PARTS                          0.00                          0.00                          9.08
  G.O.G.                         0.00                          0.00                         20.65
  TOTAL                          0.00                          0.00                         39.73
JOB#  1 JOURNAL PREFIX           INCS                          INWS                          INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 2 00INZZ          QUICK SERVICE                    TECH(S):435                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/06/19   15.90    15.90   0.00   0.00    FINISHED
             435   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00


JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           INCS                          INWS                          INIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 03INZO3         SAFETY/EMISSIONS                 TECH(S):464                         28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/06/19   16.10    16.10   0.00   0.00    FINISHED
             464   06/06/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                            4.00
    INTL      SYSTEC  SYSTEMS TEC                                    740153           3.45
```

```
10                                MICHELLE GILLETT    359       8250    06/06/19   IN+S740153

FRANK BOMMARITO BUICK GMC INC                                  7450        GRAPHITE SH      98250L

15736 MANCHESTER ROAD             19/INFINITI/QX60/PURE AWD              06/10/19         7464

                                  5 N 1 D L 0 M M 7 K C 5 2 5 7 8 5

ELLISVILLE, MO 63011                                                     06/03/19

636-391-7200      636-391-9400                        E# 3.5L V6 GAS                MO: 7453


                                                                    TOTAL - MISC           7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 03INZ           INF CERT INSPECTION               TECH(S):435                        304.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/06/19   15.90    15.90   0.00   0.00    FINISHED
            435   06/06/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   2.00


JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         304.00
  TOTAL                          0.00                          0.00                         304.00
JOB#  4 JOURNAL PREFIX           INCS                          INWS                           INIS



GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         342.55
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          20.65
  MISC CHG                       0.00                          0.00                           7.45
                         ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                         379.73


*************************    A L L  D E T A I L  I N V O I C E    *************************
```

*C 0
*A 4226887991884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

259992 JOSEPH WHITAKER 420 2755 06/14/19 PN+S740154

VALERIE J TRIPI 128520 /

17 ARUNDEL PL 09/PONTIAC/SOLSTICE/2DR CONV 03/02/09

1 G 2 M N 3 5 B 7 9 Y 1 0 2 5 7 4

SAINT LOUIS, MO 63105 06/03/19

636-328-7015 636-328-7015 MO: 128521

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 52GCZ TRIM ELECTRICAL TECH(S):535 450.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/06/19	15.10	16.50	1.40	0.00	NON WORKING
535	06/07/19	7.50	7.60	0.10	0.00	HOLD OTHER
535	06/07/19	9.10	9.30	0.20	0.00	HOLD AUTHORIZATION
535	06/12/19	11.70	13.10	1.40	0.00	FINISHED
535	06/12/19	0.00	0.00	0.00	3.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		3.10	3.00	

COMPLAINT C/S: THE TRUNK IS NOT OPEN BUT DISPLAY SAYS TRUNK AJAR TOP WILL NOT CLOSE. PIECE OF ASSEMBLY IS BROKEN ON RIGHT REAR
ORIG CAUSE FOUND THE TRUNK NOT FULLY CLOSED AND THE CONVERTIBLE TOP FRONT LATCH WON'T LATCH
CAUSE FOUND THE TRUNK NOT FULLY CLOSED AND THE CONVERTIBLE TOP FRONT LATCH WON'T LATCH
ORIG CORR REPLACED THE LATCH
CORRECTION REPLACED THE LATCH

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		19120111	LATCH 14.080	N	123.82	123.82	206.36	206.36
					COST TOTAL		123.82		
							TOTAL - PARTS		206.36

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			450.00			0.00			0.00
PARTS			206.36			0.00			0.00
TOTAL			656.36			0.00			0.00

JOB# 1 JOURNAL PREFIX PNCS PNWS PNIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 52GCZ12         SUP RESTRAINT SYS                 TECH(S):535                      0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/12/19   13.20    13.40   0.20   0.00    FINISHED
             535   06/12/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.20   0.00

COMPLAINT    C/S: CUSTOMER STATES THAT THE AIR BAG SAYS OFF ON PASSENGER
             SEAT EVEN WHEN SOMEONE IS SITTING IN THE SEAT
ORIG CAUSE   NO CODES SET AND IS WORKING AS DESIGNED AT THIS TIME
CAUSE        NO CODES SET AND IS WORKING AS DESIGNED AT THIS TIME
ORIG CORR    UNABLE TO DUPLICATE CUSTOMERS CONCERN
CORRECTION   UNABLE TO DUPLICATE CUSTOMERS CONCERN

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            PNCS                           PNWS                           PNIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):535                      0.00
```


[CONTINUED ON NEXT PAGE]

259992 JOSEPH WHITAKER 420 2755 06/14/19 PN+S740154

VALERIE J TRIPI 128520 /

17 ARUNDEL PL 09/PONTIAC/SOLSTICE/2DR CONV 03/02/09

1 G 2 M N 3 5 B 7 9 Y 1 0 2 5 7 4

SAINT LOUIS, MO 63105 06/03/19

636-328-7015 636-328-7015 MO: 128521

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	9.40	9.40	0.00	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			PNQS			PNWS			PNIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS----------
X02CZXOTRF:created 2019-06-01 11:51:00am taken by Grant Terrill

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			450.00			0.00			0.00
PARTS			206.36			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			20.79			0.00			0.00
TOTAL			703.65			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]


```
*C 0
*A 4226891681884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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10 MICHELLE GILLETT 359 7331 06/07/19 IN+S740155

FRANK BOMMARITO BUICK GMC INC 3657 BLACK/ 97331L

15736 MANCHESTER ROAD 18/INFINITI/Q70L/3.7 LUXE AWD 05/10/19 3670

J N 1 B Y 1 P R 8 J M 3 7 0 5 9 0

ELLISVILLE, MO 63011 06/03/19

636-391-7200 636-391-9400 E# 3.7L V6 GAS MO: 3659

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00INZZ QUICK SERVICE TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	11.10	11.10	0.00	0.00	FINISHED
435	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):435 10.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	11.10	11.10	0.00	0.00	FINISHED
435	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
INTL	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

```
G.O.G. & SUPPLIES-----------------------------------------------------------------
    INTL    5.0  999PK05W30SS MOB SUP       @      4.300   /UNIT                21.50
                                                          TOTAL - GOG            21.50

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          10.00
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          21.50
  TOTAL                          0.00                          0.00                          40.58
JOB#  2 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 03INZO3         SAFETY/EMISSIONS                  TECH(S):464                  28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/07/19   16.30    16.30   0.00   0.00    FINISHED
             464   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                        4.00
    INTL      SYSTEC  SYSTEMS TEC                                    740155       3.45
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10                                MICHELLE GILLETT    359       7331    06/07/19   IN+S740155

FRANK BOMMARITO BUICK GMC INC                                  3657        BLACK/          97331L

15736 MANCHESTER ROAD             18/INFINITI/Q70L/3.7 LUXE AWD         05/10/19         3670

                                  J N 1 B Y 1 P R 8 J M 3 7 0 5 9 0

ELLISVILLE, MO 63011                                                    06/03/19

636-391-7200      636-391-9400                        E# 3.7L V6 GAS                MO: 3659


                                                                    TOTAL - MISC           7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 03INZ           INF CERT INSPECTION               TECH(S):435                        304.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/06/19   11.10    11.10   0.00   0.00    FINISHED
            435   06/06/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   2.00


JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         304.00
  TOTAL                          0.00                          0.00                         304.00
JOB#  4 JOURNAL PREFIX           INCS                          INWS                           INIS


GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         342.55
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          21.50
  MISC CHG                       0.00                          0.00                           7.45
                         ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                         380.58


*************************    A L L  D E T A I L  I N V O I C E    *************************
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  [END OF INVOICE] 11:44:28

*C 0
*A 4226897801884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265747 CHRISTOPHER FLIPPO 674 9271 06/06/19 GC+B740156

RANDY E HARDESTY 13053 BLACK/ P9894

16412 BAYSHORE COVE CT 16/GMC/YUKON/4WD 4DR SLE 01/06/16 27627

N/A 1 G K S 2 A K C 5 G R 2 3 7 5 1 4

WILDWOOD, MO 63040-1563 CM 06/03/19

314-591-6040 314-781-2100 E# 5.3L V8 EGH MO: 13053

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):630 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/05/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT PDR 2 DENTS

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION

CUST	740156	97216A	06/05/19	PDR	50.00
CUST	740156A	39145	06/05/19	PDR DENTS	187.50
				TOTAL - SUBLET	237.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
SUBLET			237.50			0.00			0.00
TOTAL			237.50			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCB GCWB GCIB

COMMENTS

EASY CARE CONTRACT # DR08329446
6-6 REPAIRS COMPLETE

GRAND TOTALS

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
SUBLET			237.50			0.00			0.00
TOTAL			237.50			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:28

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*C 0
*A 4226900181884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                                MICHELLE GILLETT    359       8184    06/05/19   IN+S740157

    FRANK BOMMARITO BUICK GMC INC                                    5809        WHITE/           98184L

    15736 MANCHESTER ROAD             19/INFINITI/QX60/LUXE AWD             06/05/19         5825

                                      5 N 1 D L 0 M M 8 K C 5 1 4 8 5 8

    ELLISVILLE, MO 63011                                                    06/03/19

    636-391-7200      636-391-9400                          E# 3.5L V6 GAS               MO: 5810


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 1 00INZZ          QUICK SERVICE                    TECH(S):435                          0.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                435   06/05/19   13.20    13.20   0.00   0.00    FINISHED
                435   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00


    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                          0.00                          0.00                          0.00
    JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS
```

```
JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------
J# 2 00INZOIL3       LOF-MOBIL ONE OIL                  TECH(S):435                      10.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/05/19   13.20    13.20   0.00   0.00    FINISHED
             435   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
             ONE OIL.
             ++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    INTL     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                     COST TOTAL      5.39
                                                                  TOTAL - PARTS           9.08

G.O.G. & SUPPLIES-------------------------------------------------------------
    INTL    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                          20.65
                                                                  TOTAL - GOG            20.65

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                           0.00                         10.00
  PARTS                          0.00                           0.00                          9.08
  G.O.G.                         0.00                           0.00                         20.65
  TOTAL                          0.00                           0.00                         39.73
JOB#  2 JOURNAL PREFIX           INCS                           INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------
J# 3 03INZO3         SAFETY/EMISSIONS                   TECH(S):464                      28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/05/19   14.20    14.20   0.00   0.00    FINISHED
             464   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                            4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740157          3.45
```

```
10                                MICHELLE GILLETT    359       8184    06/05/19   IN+S740157

FRANK BOMMARITO BUICK GMC INC                                    5809        WHITE/          98184L

15736 MANCHESTER ROAD             19/INFINITI/QX60/LUXE AWD                   06/05/19         5825

                                  5 N 1 D L 0 M M 8 K C 5 1 4 8 5 8

ELLISVILLE, MO 63011                                                          06/03/19

636-391-7200      636-391-9400                        E# 3.5L V6 GAS                MO: 5810


                                                                          TOTAL - MISC           7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 03INZ           INF CERT INSPECTION               TECH(S):435                        304.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/05/19   13.20    13.20   0.00   0.00    FINISHED
            435   06/05/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   2.00


JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         304.00
  TOTAL                          0.00                          0.00                         304.00
JOB#  4 JOURNAL PREFIX           INCS                          INWS                           INIS


GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         342.55
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          20.65
  MISC CHG                       0.00                          0.00                           7.45
                          ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                         379.73


*************************    A L L  D E T A I L  I N V O I C E    *************************
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[END OF INVOICE]

11:44:29

*C 0
*A 4226905521884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

2718 MICHELLE GILLETT 359 7333 06/04/19 IN+S740159

NISSAN-INFINITI LT 4561 BLUE/ 97333L

15736 MANCHESTER ROD 18/INFINITI/Q70L/3.7 LUXE AWD 06/07/19 4561

J N 1 B Y 1 P R 7 J M 3 7 0 6 4 5

ELLISVILLE, MO 63011 06/03/19

636-391-7200 636-391-7200 E# 3.7L V6 GAS MO: 4563

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00INZZ QUICK SERVICE TECH(S):514 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/04/19	14.40	14.40	0.00	0.00	FINISHED
514	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):514 14.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/04/19	14.40	14.40	0.00	0.00	FINISHED
514	06/04/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
INTL	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

```
G.O.G. & SUPPLIES-----------------------------------------------------------------
    INTL    5.0  999PK05W30SS MOB SUP       @      4.300   /UNIT                21.50
                                                          TOTAL - GOG           21.50

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          14.95
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          21.50
  TOTAL                          0.00                          0.00                          45.53
JOB#  2 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 03INZO3         SAFETY/EMISSIONS                  TECH(S):514                   28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/04/19   14.40    14.40   0.00   0.00    FINISHED
             514   06/04/19    0.00     0.00   0.00   0.50    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                        4.00
    INTL      SYSTEC  SYSTEMS TEC                                    740159       3.45
```

2718 MICHELLE GILLETT 359 7333 06/04/19 IN+S740159

NISSAN-INFINITI LT 4561 BLUE/ 97333L

15736 MANCHESTER ROD 18/INFINITI/Q70L/3.7 LUXE AWD 06/07/19 4561

J N 1 B Y 1 P R 7 J M 3 7 0 6 4 5

ELLISVILLE, MO 63011 06/03/19

636-391-7200 636-391-7200 E# 3.7L V6 GAS MO: 4563

TOTAL - MISC 7.45

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			36.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----INTERNAL----------

J# 4 03INZ INF CERT INSPECTION TECH(S):514 304.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/04/19	14.40	14.40	0.00	0.00	FINISHED
514	06/04/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			304.00
TOTAL			0.00			0.00			304.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

GRAND TOTALS----------

----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			347.50
PARTS			0.00			0.00			9.08
G.O.G.			0.00			0.00			21.50
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			385.53

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:29

*C 0
*A 4226915271884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265689 CHRISTOPHER FLIPPO 674 9272 06/07/19 GC+B740163

JUSTIN M LANGREHR 0 SMOKEY QUAR 80226

411 GILLHAM CT 19/GMC/ACADIA/4DR SUV AW SLT,SLT-1 05/25/19 5047

1 G K K N U L S 5 K Z 1 4 9 1 8 2

BALLWIN, MO 63021 RL 06/03/19

618-713-1725 618-713-1725 MO: 0

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):607 609 200.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/07/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
607	06/07/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
675	06/07/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	4.80	

COMPLAINT FRT. BUMPER REPAIR
WE OWE FRONT BUMPER DAMAGE LEFT SIDE

G.O.G. & SUPPLIES

INTL 1.0 PAINT AND MATERIAL @ 50.000 /UNIT 50.00
TOTAL - GOG 50.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			200.00
G.O.G.			0.00			0.00			50.00
TOTAL			0.00			0.00			250.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS
APT. 6/5 WE OWE

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			200.00
G.O.G.			0.00			0.00			50.00

TOTAL	0.00	0.00	250.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:29

*C 0
*A 4226919891884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

200512 TYLER COLEMAN 457 6576 06/04/19 IN+S740165

ANN S JONES 79974 DIAMOND SLA 93538

590 FIELDSTONE LN 14/INFINITI/QX60/4DR AWD 08/25/14 162

5 N 1 A L 0 M M 3 E C 5 2 9 7 1 3

BALLWIN, MO 63011 06/03/19

636-391-5467 314-276-3408 MO: 79975

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/04/19	12.20	12.20	0.00	0.00	FINISHED
435	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

```
PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                      COST TOTAL      5.39
                                                                 TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    5.0  VALVOLINE OIL              @      2.360   /UNIT                          11.80
                                                                 TOTAL - GOG           11.80

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.65
                                                                 TOTAL - MISC          -1.65

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          23.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC DIS                       -1.65                          0.00                          0.00
  TOTAL                          43.22                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):435                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/04/19   12.20    12.20   0.00   0.00    FINISHED
             435   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                 1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                              1.65
                                                                 TOTAL - MISC          3.15
```

200512 TYLER COLEMAN 457 6576 06/04/19 IN+S740165

ANN S JONES 79974 DIAMOND SLA 93538

590 FIELDSTONE LN 14/INFINITI/QX60/4DR AWD 08/25/14 162

5 N 1 A L 0 M M 3 E C 5 2 9 7 1 3

BALLWIN, MO 63011 06/03/19

636-391-5467 314-276-3408 MO: 79975

COMMENTS----------
++LOANER++TAG NUMBER IS 6576

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			48.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226924481884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 2595 06/04/19 MA+S740166

FRANK BOMMARITO BUICK GMC INC 1237 WHITE/ 12595L

15736 MANCHESTER ROAD 18/MAZDA/MAZDA3 4-DOOR/TOURING AUTO 05/31/19 1420

3 M Z B N 1 V 3 8 J M 2 5 3 0 8 1

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 E# 2.5L L4 GAS MO: 1237

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00MA1BDC LOF/CHECK HISTORY TECH(S):578 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/04/19	8.80	8.80	0.00	0.00	FINISHED
578	06/04/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
MAZDA CERT
ORIG CORR LOF AND ROTATE TIRES
MAZDA CERT
CORRECTION LOF AND ROTATE TIRES
MAZDA CERT

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
				COST TOTAL	6.08		
					TOTAL - PARTS		9.53

G.O.G. & SUPPLIES----------

INTL	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00

```
  PARTS                          0.00                        0.00                        9.53
  G.O.G.                         0.00                        0.00                       35.30
  MISC CHG                       0.00                        0.00                        8.00
  TOTAL                          0.00                        0.00                      222.83
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------
J# 2 00MALUBE        LUBE ONLY                    TECH(S):578                        9.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/04/19    8.80     8.80   0.00   0.00    FINISHED
            578   06/04/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    USED CAR PREP
ORIG CORR    OK
CORRECTION   OK

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                        0.00                        9.00
  TOTAL                          0.00                        0.00                        9.00
JOB#  2 JOURNAL PREFIX           MACS                        MAWS                        MAIS
```

```
10                                ALBERT BAUMANN JR   108       2595    06/04/19   MA+S740166

FRANK BOMMARITO BUICK GMC INC                                  1237        WHITE/          12595L

15736 MANCHESTER ROAD             18/MAZDA/MAZDA3 4-DOOR/TOURING AUTO   05/31/19         1420

                                  3 M Z B N 1 V 3 8 J M 2 5 3 0 8 1

ELLISVILLE, MO 63011                                                    06/04/19

636-391-7200      636-391-9400                        E# 2.5L L4 GAS                MO: 1237


JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 03MAZ03         SAFETY/EMISSION                    TECH(S):576 578                   28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/04/19    8.80     8.80   0.00   0.00    FINISHED
             578   06/04/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
             576   06/04/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                        4.00
    INTL      SYSTEC  SYSTEMS TEC                                    740166       3.45
                                                              TOTAL - MISC        7.45

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         0.00                          0.00                         28.55
  MISC CHG                      0.00                          0.00                          7.45
  TOTAL                         0.00                          0.00                         36.00
JOB#  3 JOURNAL PREFIX          MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 4 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):578                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/04/19    8.80     8.80   0.00   0.00    FINISHED
             578   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                         0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX          MACS                          MAWS                          MAIS



GRAND TOTALS----------------------------------------------------------------------------------
          ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         0.00                          0.00                        207.55
  PARTS                         0.00                          0.00                          9.53
  G.O.G.                        0.00                          0.00                         35.30
  MISC CHG                      0.00                          0.00                         15.45
                       ----------                    ----------                    ----------
  TOTAL                         0.00                          0.00                        267.83
```

```
*C 0
*A 4226930981884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

10 ALBERT BAUMANN JR 108 8038 06/12/19 MA+S740167

FRANK BOMMARITO BUICK GMC INC 90573 LIQUID SILV 80387A

15736 MANCHESTER ROAD 13/MAZDA/CX-9/AWD 4DR GRAND TOURIN 01/31/14 90644

J M 3 T B 3 D A 1 D 0 4 1 5 0 5 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 90573

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00MA1BDC LOF/CHECK HISTORY TECH(S):549 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	10.70	10.70	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
PRE AUCTION
ORIG CORR LOF AND ROTATE TIRES
PRE AUCTION
CORRECTION LOF AND ROTATE TIRES
PRE AUCTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	YF09-14-302A	CARTRIDGE,	4.75	4.75	7.92	7.92
INTL	1	CY01-10-404	PLUG	2.82	2.82	6.11	6.11
				COST TOTAL	9.97		
					TOTAL - PARTS		17.43

G.O.G. & SUPPLIES----------

INTL	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
					TOTAL - GOG	0.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00

```
  PARTS                          0.00                      0.00                     17.43
  G.O.G.                         0.00                      0.00                      0.30
  MISC CHG                       0.00                      0.00                      8.00
  TOTAL                          0.00                      0.00                    195.73
JOB#  1 JOURNAL PREFIX           MACS                      MAWS                      MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 2 00MALUBE        LUBE ONLY                      TECH(S):549                    308.70
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/10/19   10.70    10.70   0.00   0.00    FINISHED
             549   06/10/19    0.00     0.00   0.00   2.10    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   2.10

COMPLAINT    USED CAR PREP
ORIG CORR    .2 WIPERS//.2 AIR FILTER//1.7 LF OUTTER  TIE ROD AND ALIGN
CORRECTION   .2 WIPERS//.2 AIR FILTER//1.7 LF OUTTER  TIE ROD AND ALIGN

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    0000-67-H17-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    0000-67-H26-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    CY01-13-Z40A         ELEMENT, A            12.97    12.97     21.62      21.62
    INTL     1    TD11-32-290A         JOINT(L),B            24.46    24.46     48.94      48.94
                                                      COST TOTAL     55.05
                                                                 TOTAL - PARTS          99.92
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[CONTINUED ON NEXT PAGE]

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10                                ALBERT BAUMANN JR   108       8038    06/12/19   MA+S740167

FRANK BOMMARITO BUICK GMC INC                                    90573       LIQUID SILV      80387A

15736 MANCHESTER ROAD             13/MAZDA/CX-9/AWD 4DR GRAND TOURIN    01/31/14        90644

                                  J M 3 T B 3 D A 1 D 0 4 1 5 0 5 9

ELLISVILLE, MO 63011                                                    06/04/19

636-391-7200      636-391-9400                                                          MO: 90573


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         308.70
  PARTS                          0.00                          0.00                          99.92
  TOTAL                          0.00                          0.00                         408.62
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------
J# 3 03MAZ03         SAFETY/EMISSION                  TECH(S):549                        28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/10/19   10.70    10.70   0.00   0.00    FINISHED
             549   06/10/19    0.00     0.00   0.00   0.50    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                          4.00
    INTL      SYSTEC  SYSTEMS TEC                                    740167         3.45
                                                              TOTAL - MISC          7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                         36.00
JOB#  3 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------
J# 4 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):549                         0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/10/19   10.70    10.70   0.00   0.00    FINISHED
             549   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------
J# 5 02MAZ           CAMPAIGN/RECALL                  TECH(S):549                        96.60
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/10/19   10.70    11.40   0.70   0.00    FINISHED
             549   06/10/19    0.00     0.00   0.00   0.70    OVERRIDE IN INVOICING
```

TOTAL TECH TIME 0.70 0.70

COMPLAINT PERFORM RECALL#1317F RS AIR BAG
ORIG CAUSE faulty inflator
CAUSE faulty inflator
ORIG CORR replace pass airbag per 1317F

10 ALBERT BAUMANN JR 108 8038 06/12/19 MA+S740167

FRANK BOMMARITO BUICK GMC INC 90573 LIQUID SILV 80387A

15736 MANCHESTER ROAD 13/MAZDA/CX-9/AWD 4DR GRAND TOURIN 01/31/14 90644

J M 3 T B 3 D A 1 D 0 4 1 5 0 5 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 90573

CORRECTION replace pass airbag per 1317F
XXN7DXRX .7 REPLACED RS AIR BAG

CLAIM # 740167-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TDY1-57-K80	INFLATOR,	56.79	56.79	79.51	79.51
WARR	1	ZZT1-57-K75	PAD, FELT	0.52	0.52	0.73	0.73
			COST TOTAL	57.31			
			TOTAL - PARTS				80.24

JOB# 5 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			96.60			0.00
PARTS			0.00			80.24			0.00
TOTAL			0.00			176.84			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740167-1	96.60	80.24	0.00	0.00	0.00	0.00	0.00	176.84
CLAIM TOTALS	96.60	80.24	0.00	0.00	0.00	0.00	0.00	176.84

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			96.60			507.25
PARTS			0.00			80.24			117.35
G.O.G.			0.00			0.00			0.30
MISC CHG			0.00			0.00			15.45
TOTAL			0.00			176.84			640.35

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226935501884501
*T 3615
*K STORE~01
*K DOCDATE~06/19/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 p256 06/19/19 BU+S740168

FRANK BOMMARITO BUICK GMC INC 3 EBONY TWILG 41256

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV AWD ESSENCE 06/21/19 11

5 G A E V A K W 6 K J 2 9 9 6 7 0

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):475 149.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/18/19	7.40	8.60	1.20	0.00	FINISHED
475	06/18/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.20	1.00	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KJ299670 -149.96
TOTAL - MISC -149.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			149.96
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			0.00			0.00

JOB# 1 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/18/19	8.70	8.70	0.00	0.00	FINISHED

```
            475   06/18/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           BUCS                          BUWS                          BUIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):475                      29.99
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 p256 06/19/19 BU+S740168

FRANK BOMMARITO BUICK GMC INC 3 EBONY TWILG 41256

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV AWD ESSENCE 06/21/19 11

5 G A E V A K W 6 K J 2 9 9 6 7 0

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/18/19	8.70	8.70	0.00	0.00	FINISHED
475	06/18/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
PDF - FLOOR LINER PACKAGE
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			29.99			0.00
TOTAL		0.00			29.99			0.00
JOB# 3 JOURNAL PREFIX		BUCS			BUWS			BUIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740168-2	4.91
740168-3	29.99
CLAIM TOTALS	34.90

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 p256 06/19/19 BU+S740168

FRANK BOMMARITO BUICK GMC INC 3 EBONY TWILG 41256

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV AWD ESSENCE 06/21/19 11

5 G A E V A K W 6 K J 2 9 9 6 7 0

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740168

VIN	5GAEVAKW6KJ299670	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740168-2	001399929328	0002

JOB COMPLETION DATE: 06/18/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 p256 06/19/19 BU+S740168

FRANK BOMMARITO BUICK GMC INC 3 EBONY TWILG 41256

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV AWD ESSENCE 06/21/19 11

5 G A E V A K W 6 K J 2 9 9 6 7 0

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740168

VIN	5GAEVAKW6KJ299670	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740168-3	001399929354	0002

JOB COMPLETION DATE: 06/18/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.2

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		29.99		149.96
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-149.96
TOTAL		0.00		34.90		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226944071884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 p635 06/13/19 GC+S740169

FRANK BOMMARITO BUICK GMC INC 3 ONYX BLK/JE 80635

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 0 K R 3 7 4 1 1 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	14.70	15.80	1.10	0.00	FINISHED
411	06/10/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.10	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	PDIT	PDI-TRUCK	KR374119	-179.95
			TOTAL - MISC	-179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/11/19	7.70	7.70	0.00	0.00	FINISHED

```
            411   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):411                      164.96
```

10 JOSEPH WHITAKER 420 p635 06/13/19 GC+S740169

FRANK BOMMARITO BUICK GMC INC 3 ONYX BLK/JE 80635

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 0 K R 3 7 4 1 1 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	15.80	18.00	2.20	0.00	NON WORKING
411	06/11/19	7.00	7.70	0.70	0.00	FINISHED
411	06/11/19	0.00	0.00	0.00	1.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.90	1.10	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED
SF1 - 22" WHEEL, SILVER (DEALER INSTALLED /REPLACES FACTORY
OR OPTIONAL WHEELS)

ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			164.96			0.00
TOTAL			0.00			164.96			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740169-2	4.91
740169-3	164.96
CLAIM TOTALS	169.87

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 p635 06/13/19 GC+S740169

FRANK BOMMARITO BUICK GMC INC 3 ONYX BLK/JE 80635

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 0 K R 3 7 4 1 1 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740169

VIN	1GKS2CKJ0KR374119	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740169-2	001399481675	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 p635 06/13/19 GC+S740169

FRANK BOMMARITO BUICK GMC INC 3 ONYX BLK/JE 80635

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 0 K R 3 7 4 1 1 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740169

VIN	1GKS2CKJ0KR374119	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740169-3	001399481818	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.1

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	164.96	0.00	164.96
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	164.96	0.00	164.96

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		164.96		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		169.87		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226949381884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 p636 06/06/19 GC+S740170

FRANK BOMMARITO BUICK GMC INC 3 PACIFIC BLU 80636

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 07/11/19 1

3 G T U 9 D E D 8 K G 2 1 5 3 2 7 Q

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	6.70	6.80	0.10	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KG215327 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	6.90	6.90	0.00	0.00	FINISHED

```
            411   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
ORIG CORR    ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                          TECH(S):411                    254.93
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[CONTINUED ON NEXT PAGE]

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10                                JOSEPH WHITAKER     420       p636    06/06/19   GC+S740170

FRANK BOMMARITO BUICK GMC INC                                3           PACIFIC BLU       80636

15736 MANCHESTER ROAD             19/GMC/SIERRA 1500/CREW CAB 4WD 147"  07/11/19            1

                                  3 G T U 9 D E D 8 K G 2 1 5 3 2 7    Q

ELLISVILLE, MO 63011                                                   06/04/19

636-391-7200      636-391-9400                                                          MO: 5


LABOR----WARRANTY-------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/06/19    6.90     6.90   0.00   0.00    FINISHED
             411   06/06/19    0.00     0.00   0.00   1.70    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   1.70

COMPLAINT    INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
             LO: 0590032
             RIA - ALL-WEATHER FLOOR LINERS (DEALER-INSTALLED
             SF0 - 22" BRIGHT CHROME WHEELS (DEALER INSTALLED
             VXH - ASSIST STEPS, CHROME TUBULAR, 6" RECTANGULAR (DEALER
             INSTALLED
ORIG CORR    INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032
CORRECTION   INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                        254.93                          0.00
  TOTAL                          0.00                        254.93                          0.00
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                          GCIS


WARRANTY CLAIM DETAIL TOTALS--------------------------------------------------------------------------

CLAIM#.........  TOTAL....
740170-2            4.91
740170-3          254.93
---------------  ---------
CLAIM TOTALS      259.84
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 p636 06/06/19 GC+S740170

FRANK BOMMARITO BUICK GMC INC 3 PACIFIC BLU 80636

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 07/11/19 1

3 G T U 9 D E D 8 K G 2 1 5 3 2 7 Q

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740170

VIN	3GTU9DED8KG215327	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740170-2	001398936352	0002

JOB COMPLETION DATE: 06/06/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 p636 06/06/19 GC+S740170

FRANK BOMMARITO BUICK GMC INC 3 PACIFIC BLU 80636

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 07/11/19 1

3 G T U 9 D E D 8 K G 2 1 5 3 2 7 Q

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP

JOB CARD 740170

VIN	3GTU9DED8KG215327	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740170-3	001398936469	0002

JOB COMPLETION DATE: 06/06/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.7

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	254.93	0.00	254.93
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	254.93	0.00	254.93

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		254.93		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		259.84		0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:29

*C 0
*A 4226957271884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 9739 06/17/19 GC+S740171

FRANK BOMMARITO BUICK GMC INC 50530 GREY/ 97397M

15736 MANCHESTER ROAD 15/JEEP/WRANGLER UNLIMI/4WD 4DR RUBI 50521

1 C 4 B J W F G 6 F L 6 7 8 7 0 8

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 50530

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 85GCZ ACCESSORIES TECH(S):923 75.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	8.10	8.10	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT BATTERY DEAD
ORIG CORR REPACD BATTERY
CORRECTION REPACD BATTERY

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		FVPP40R	BATTERY	74.95	74.95	105.00	105.00
				COST TOTAL		74.95		
						TOTAL - PARTS		105.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			75.00
PARTS			0.00			0.00			105.00
TOTAL			0.00			0.00			180.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			75.00
PARTS			0.00			0.00			105.00
TOTAL			0.00			0.00			180.00

*C 0
*A 4226958671884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 p637 06/18/19 GC+S740172

FRANK BOMMARITO BUICK GMC INC 3 DK SKY MET/ 80637

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 06/22/19 18

3 G T P 9 E E L 4 K G 2 1 5 0 4 4

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 6

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):520 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/14/19	14.20	15.30	1.10	0.00	FINISHED
520	06/14/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.10	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED

ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

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CORRECTION   NEW VEHICLE INSPECTION COMPLETED
             Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL        PDIT  PDI-TRUCK                                      KG215044        -179.95
                                                                  TOTAL - MISC        -179.95

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         0.00                          0.00                          179.95
  MISC DIS                      0.00                          0.00                         -179.95
  TOTAL                         0.00                          0.00                            0.00
JOB#  1 JOURNAL PREFIX          GCCS                          GCWS                            GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 75GCZ01         ADDITIONAL FLUIDS                  TECH(S):520                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/17/19    6.90     6.90   0.00   0.00    FINISHED
             520   06/17/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                  TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                         0.00                          4.91                            0.00
  TOTAL                         0.00                          4.91                            0.00
JOB#  2 JOURNAL PREFIX          GCCS                          GCWS                            GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                      TECH(S):520                         224.94
```

10 JOSEPH WHITAKER 420 p637 06/18/19 GC+S740172

FRANK BOMMARITO BUICK GMC INC 3 DK SKY MET/ 80637

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 06/22/19 18

3 G T P 9 E E L 4 K G 2 1 5 0 4 4

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 6

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/14/19	15.40	15.70	0.30	0.00	HOLD OTHER
520	06/17/19	6.50	6.90	0.40	0.00	FINISHED
520	06/17/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	1.50	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIA - ALL-WEATHER FLOOR LINERS (DEALER-INSTALLED
RVQ - ASSIST STEPS, BLACK TUBULAR 6" RECTANGULAR, (DEALER
INSTALLED
S4X - MIRROR CAPS (DEALER INSTALLED

ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
INSTALLED RUNNING BOARDS.
INSTALLED BLACK MIRROR COVERS
INSTALLED ALL WEATHER FLOOR MATS
TRAILER CAMERA KIT ON BACK FLOOR BOARD

CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
INSTALLED RUNNING BOARDS.
INSTALLED BLACK MIRROR COVERS
INSTALLED ALL WEATHER FLOOR MATS
TRAILER CAMERA KIT ON BACK FLOOR BOARD

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			224.94			0.00
TOTAL			0.00			224.94			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740172-2	4.91
740172-3	224.94
CLAIM TOTALS	229.85

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 p637 06/18/19 GC+S740172

FRANK BOMMARITO BUICK GMC INC 3 DK SKY MET/ 80637

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 06/22/19 18

3 G T P 9 E E L 4 K G 2 1 5 0 4 4

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP----------

JOB CARD 740172

VIN	3GTP9EEL4KG215044	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740172-2	001399833440	0002

JOB COMPLETION DATE: 06/17/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 p637 06/18/19 GC+S740172

FRANK BOMMARITO BUICK GMC INC 3 DK SKY MET/ 80637

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 06/22/19 18

3 G T P 9 E E L 4 K G 2 1 5 0 4 4

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP----------

JOB CARD 740172

VIN	3GTP9EEL4KG215044	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740172-3	001399833467	0002

JOB COMPLETION DATE: 06/17/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.5

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	224.94	0.00	224.94
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	224.94	0.00	224.94

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		224.94		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		229.85		0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4226964141884501
*T 3615
*K STORE~01
*K DOCDATE~06/20/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

10 JOSEPH WHITAKER 420 p639 06/21/19 GC+S740173

FRANK BOMMARITO BUICK GMC INC 1 QUICKSILV M 80639

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 157" 07/27/19 11

3 G T U 9 D E D 7 K G 2 1 4 7 3 5

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 3

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):935 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/19/19	13.50	13.80	0.30	0.00	HOLD OTHER
935	06/19/19	14.00	14.50	0.50	0.00	FINISHED
935	06/19/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	PDIT	PDI-TRUCK	KG214735	-179.95
			TOTAL - MISC	-179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            935   06/19/19   13.80    13.90   0.10   0.00    FINISHED
            935   06/19/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.10   0.00

COMPLAINT   TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
            OR LO: 0590052
ORIG CORR   ADDITIONAL FLUIDS WERE ADDED
            Z6999 OR LO: 0590052
CORRECTION  ADDITIONAL FLUIDS WERE ADDED
            Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515             CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                      COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                           4.91                           0.00
  TOTAL                          0.00                           4.91                           0.00
JOB#  2 JOURNAL PREFIX           GCCS                           GCWS                           GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):935                      15.00
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 p639 06/21/19 GC+S740173

FRANK BOMMARITO BUICK GMC INC 1 QUICKSILV M 80639

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 157" 07/27/19 11

3 G T U 9 D E D 7 K G 2 1 4 7 3 5

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 3

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/19/19	13.90	14.00	0.10	0.00	FINISHED
935	06/19/19	0.00	0.00	0.00	0.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.10	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
VQZ - POLISHED EXHAUST TIP (DEALER INSTALLED
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			15.00			0.00
TOTAL		0.00			15.00			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740173-2	4.91
740173-3	15.00
CLAIM TOTALS	19.91

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 p639 06/21/19 GC+S740173

FRANK BOMMARITO BUICK GMC INC 1 QUICKSILV M 80639

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 157" 07/27/19 11

3 G T U 9 D E D 7 K G 2 1 4 7 3 5

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 3

DCS AUDIT SLIP

JOB CARD 740173

VIN	3GTU9DED7KG214735	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	1	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740173-2	001400104465	0002

JOB COMPLETION DATE: 06/19/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

10 JOSEPH WHITAKER 420 p639 06/21/19 GC+S740173

FRANK BOMMARITO BUICK GMC INC 1 QUICKSILV M 80639

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 157" 07/27/19 11

3 G T U 9 D E D 7 K G 2 1 4 7 3 5

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 3

DCS AUDIT SLIP----------

JOB CARD 740173

VIN	3GTU9DED7KG214735	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	1	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740173-3	001400104500	0002

JOB COMPLETION DATE: 06/19/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.1

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	15.00	0.00	15.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	15.00	0.00	15.00

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			15.00			179.95
PARTS			0.00			4.91			0.00
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			19.91			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4226970421884501
*T 3615
*K STORE~01
*K DOCDATE~06/27/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 p640 06/27/19 GC+S740174

FRANK BOMMARITO BUICK GMC INC 3 WHT FROST/C 80640

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 6 K R 3 7 2 2 2 8

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):935 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/26/19	12.50	13.10	0.60	0.00	HOLD OTHER
935	06/26/19	13.10	13.10	0.00	0.00	HOLD OTHER
935	06/27/19	6.80	7.20	0.40	0.00	FINISHED
935	06/27/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KR372228 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):935 0.00

```
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            935   06/26/19   16.30    16.40   0.10   0.00    FINISHED
            935   06/26/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.10   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
ORIG CORR    ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                           0.00                           4.91                           0.00
  TOTAL                           0.00                           4.91                           0.00
JOB#  2 JOURNAL PREFIX            GCCS                           GCWS                           GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
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[CONTINUED ON NEXT PAGE]

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10                                JOSEPH WHITAKER     420       p640    06/27/19   GC+S740174

FRANK BOMMARITO BUICK GMC INC                                3           WHT FROST/C       80640

15736 MANCHESTER ROAD             19/GMC/YUKON/4DR SUV 4WD

                                  1 G K S 2 C K J 6 K R 3 7 2 2 2 8

ELLISVILLE, MO 63011                                                     06/04/19

636-391-7200      636-391-9400                                                              MO: 5


LABOR----WARRANTY-------------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                          TECH(S):935                      164.96
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/26/19   15.80    16.20   0.40   0.00    FINISHED
             935   06/26/19    0.00     0.00   0.00   1.10    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.40   1.10

COMPLAINT    INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
             LO: 0590032
             RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED
             SF1 - 22" WHEEL, SILVER (DEALER INSTALLED /REPLACES FACTORY
             OR OPTIONAL WHEELS
ORIG CORR    INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032
CORRECTION   INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                        164.96                          0.00
  TOTAL                          0.00                        164.96                          0.00
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                          GCIS


WARRANTY CLAIM DETAIL TOTALS--------------------------------------------------------------------------

CLAIM#.........  TOTAL....
740174-2            4.91
740174-3          164.96
---------------  ---------
CLAIM TOTALS      169.87
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 p640 06/27/19 GC+S740174

FRANK BOMMARITO BUICK GMC INC 3 WHT FROST/C 80640

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 6 K R 3 7 2 2 2 8

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740174

VIN	1GKS2CKJ6KR372228	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740174-2	001400591845	0002

JOB COMPLETION DATE: 06/26/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 p640 06/27/19 GC+S740174

FRANK BOMMARITO BUICK GMC INC 3 WHT FROST/C 80640

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 6 K R 3 7 2 2 2 8

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740174

VIN	1GKS2CKJ6KR372228	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740174-3	001400591882	0002

JOB COMPLETION DATE: 06/26/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.1

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	164.96	0.00	164.96
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	164.96	0.00	164.96

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		164.96		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		169.87		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227011541884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 p641 06/13/19 GC+S740175

FRANK BOMMARITO BUICK GMC INC 2 WHT FROST/C 80641

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C X K R 3 7 6 0 0 1

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	13.30	14.10	0.80	0.00	FINISHED
411	06/10/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KR376001 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	14.70	14.70	0.00	0.00	FINISHED

```
            411   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):411                      164.96
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10 JOSEPH WHITAKER 420 p641 06/13/19 GC+S740175

FRANK BOMMARITO BUICK GMC INC 2 WHT FROST/C 80641

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C X K R 3 7 6 0 0 1

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	14.10	14.70	0.60	0.00	FINISHED
411	06/10/19	0.00	0.00	0.00	1.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	1.10	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED
SF1 - 22" WHEEL, SILVER (DEALER INSTALLED /REPLACES FACTORY
OR OPTIONAL WHEELS
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			164.96			0.00
TOTAL			0.00			164.96			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740175-2	4.91
740175-3	164.96
CLAIM TOTALS	169.87

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 p641 06/13/19 GC+S740175

FRANK BOMMARITO BUICK GMC INC 2 WHT FROST/C 80641

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C X K R 3 7 6 0 0 1

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740175

VIN	1GKS2DKCXKR376001	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740175-2	001399481690	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 p641 06/13/19 GC+S740175

FRANK BOMMARITO BUICK GMC INC 2 WHT FROST/C 80641

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C X K R 3 7 6 0 0 1

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740175

VIN	1GKS2DKCXKR376001	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740175-3	001399481703	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.1

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	164.96	0.00	164.96
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	164.96	0.00	164.96

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		164.96		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		169.87		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227016321884501
*T 3615
*K STORE~01
*K DOCDATE~06/22/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 p642 06/24/19 GC+S740176

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80642

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD 06/21/19 1

1 G K S 2 B K C 2 K R 3 7 5 2 0 4 Q

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 473 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/17/19	6.70	6.90	0.20	0.00	FINISHED
473	06/20/19	15.40	15.60	0.20	0.00	HOLD OTHER
473	06/21/19	8.10	8.10	0.00	0.00	FINISHED
473	06/21/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KR375204 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/17/19	7.00	7.00	0.00	0.00	FINISHED
473	06/21/19	7.60	8.00	0.40	0.00	FINISHED
473	06/21/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.40	0.00	

COMPLAINT TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
OR LO: 0590052
ORIG CORR ADDITIONAL FLUIDS WERE ADDED
Z6999 OR LO: 0590052
CORRECTION ADDITIONAL FLUIDS WERE ADDED
Z6999 OR LO: 0590052

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		1051515	CLEANER 8.800 N	3.51	3.51	4.91	4.91
				COST TOTAL		3.51		
						TOTAL - PARTS		4.91

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			0.00			4.91			0.00
TOTAL			0.00			4.91			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 3 CHARGES

LABOR----WARRANTY

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10                                JOSEPH WHITAKER     420       p642    06/24/19   GC+S740176

FRANK BOMMARITO BUICK GMC INC                                2           SAT STEEL M       80642

15736 MANCHESTER ROAD             19/GMC/YUKON/4DR SUV 4WD                 06/21/19            1

                                  1 G K S 2 B K C 2 K R 3 7 5 2 0 4    Q

ELLISVILLE, MO 63011                                                     06/04/19

636-391-7200      636-391-9400                                                              MO: 4


LABOR----WARRANTY-------------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                          TECH(S):411 473                  404.89
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/17/19    7.00     9.30   2.30   0.00    HOLD OTHER
             473   06/21/19    8.10     8.10   0.00   0.00    FINISHED
             473   06/21/19    0.00     0.00   0.00   2.70    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   2.30   2.70

COMPLAINT    INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
             LO: 0590032
             RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED
             RZ9 - CHROME GRILLE INSERT (DEALER INSTALLED
             SEU - 22" 6 SPOKE SPLIT CHROME WHEEL (DEALER INSTALLED
             VQZ - CHROME EXHAUST TIP (DEALER INSTALLED)
ORIG CORR    INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032
CORRECTION   INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         404.89                         0.00
  TOTAL                          0.00                         404.89                         0.00
JOB#  3 JOURNAL PREFIX           GCCS                           GCWS                         GCIS


WARRANTY CLAIM DETAIL TOTALS--------------------------------------------------------------------------

CLAIM#.....  TOTAL....
740176-2          4.91
740176-3        404.89
---------------  ---------
CLAIM TOTALS      409.80
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 p642 06/24/19 GC+S740176

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80642

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD 06/21/19 1

1 G K S 2 B K C 2 K R 3 7 5 2 0 4 Q

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740176

VIN	1GKS2BKC2KR375204	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740176-2	001400294233	0002

JOB COMPLETION DATE: 06/21/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 p642 06/24/19 GC+S740176

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80642

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD 06/21/19 1

1 G K S 2 B K C 2 K R 3 7 5 2 0 4 Q

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740176

VIN	1GKS2BKC2KR375204	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740176-3	001400294256	0002

JOB COMPLETION DATE: 06/21/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	2.7

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	404.89	0.00	404.89
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	404.89	0.00	404.89

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			404.89			179.95
PARTS			0.00			4.91			0.00
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			409.80			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227021951884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P643 06/12/19 GC+S740177

FRANK BOMMARITO BUICK GMC INC 2 ONYX BLK/JE 80643

15736 MANCHESTER ROAD 19/GMC/YUKON XL/4DR SUV 4WD

1 G K S 2 H K J 6 K R 3 6 8 6 4 5

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	10.20	10.20	0.00	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KR368645 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	10.20	10.20	0.00	0.00	FINISHED

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            411   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):411                      164.96
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[CONTINUED ON NEXT PAGE]

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10                                JOSEPH WHITAKER     420       P643    06/12/19   GC+S740177

FRANK BOMMARITO BUICK GMC INC                                2           ONYX BLK/JE       80643

15736 MANCHESTER ROAD             19/GMC/YUKON XL/4DR SUV 4WD

                                  1 G K S 2 H K J 6 K R 3 6 8 6 4 5

ELLISVILLE, MO 63011                                                     06/04/19

636-391-7200      636-391-9400                                                              MO: 4


LABOR----WARRANTY-------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/10/19   10.20    10.20   0.00   0.00    FINISHED
             411   06/08/19    0.00     0.00   0.00   1.10    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.10

COMPLAINT    INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
             LO: 0590032
             SGM - GLOSS BLACK WHEELS WITH BLACK CENTER CAPS (DEALER
             INSTALLED
             VQZ - POLISHED EXHAUST TIP (DEALER INSTALLED
             ZM4 - DENALI ULTIMATE BLACK EDITION
ORIG CORR    INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032
CORRECTION   INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                        164.96                          0.00
  TOTAL                          0.00                        164.96                          0.00
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                          GCIS


WARRANTY CLAIM DETAIL TOTALS--------------------------------------------------------------------------

CLAIM#.........  TOTAL....
740177-2            4.91
740177-3          164.96
---------------  ---------
CLAIM TOTALS      169.87
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P643 06/12/19 GC+S740177

FRANK BOMMARITO BUICK GMC INC 2 ONYX BLK/JE 80643

15736 MANCHESTER ROAD 19/GMC/YUKON XL/4DR SUV 4WD

1 G K S 2 H K J 6 K R 3 6 8 6 4 5

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740177

VIN	1GKS2HKJ6KR368645	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740177-2	001399385034	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 P643 06/12/19 GC+S740177

FRANK BOMMARITO BUICK GMC INC 2 ONYX BLK/JE 80643

15736 MANCHESTER ROAD 19/GMC/YUKON XL/4DR SUV 4WD

1 G K S 2 H K J 6 K R 3 6 8 6 4 5

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740177

VIN	1GKS2HKJ6KR368645	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740177-3	001399385169	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.1

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	164.96	0.00	164.96
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	164.96	0.00	164.96

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		164.96		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		169.87		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227024031884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P644 06/12/19 GC+S740178

FRANK BOMMARITO BUICK GMC INC 2 ONYX BLK/JE 80644

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD 06/30/19 31

1 G K S 2 B K C 1 K R 3 7 4 3 4 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	9.10	10.30	1.20	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.20	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KR374349 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	10.50	10.50	0.00	0.00	FINISHED

```
            411   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):411                      404.89
```

10 JOSEPH WHITAKER 420 P644 06/12/19 GC+S740178

FRANK BOMMARITO BUICK GMC INC 2 ONYX BLK/JE 80644

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD 06/30/19 31

1 G K S 2 B K C 1 K R 3 7 4 3 4 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	10.50	10.50	0.00	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	2.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.70	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED
RZ9 - CHROME GRILLE INSERT (DEALER INSTALLED
SEU - 22" 6 SPOKE SPLIT CHROME WHEEL (DEALER INSTALLED
VQZ - CHROME EXHAUST TIP (DEALER INSTALLED
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			404.89			0.00
TOTAL			0.00			404.89			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740178-2	4.91
740178-3	404.89
CLAIM TOTALS	409.80

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P644 06/12/19 GC+S740178

FRANK BOMMARITO BUICK GMC INC 2 ONYX BLK/JE 80644

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD 06/30/19 31

1 G K S 2 B K C 1 K R 3 7 4 3 4 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740178

VIN	1GKS2BKC1KR374349	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740178-2	001399385383	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 P644 06/12/19 GC+S740178

FRANK BOMMARITO BUICK GMC INC 2 ONYX BLK/JE 80644

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD 06/30/19 31

1 G K S 2 B K C 1 K R 3 7 4 3 4 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740178

VIN	1GKS2BKC1KR374349	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740178-3	001399385491	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	2.7

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	404.89	0.00	404.89
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	404.89	0.00	404.89

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		404.89		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		409.80		0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:30

```
*C 0
*A 4227027641884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

266376 GRANT TERRILL 815 2756 06/06/19 BU+S740179

TOM DEAN 13743 /

111 HIGHGROVE LN 18/BUICK/ENCLAVE/4DR SUV AWD AVENIR 04/13/18

5 G A E V C K W 8 J J 2 1 0 4 3 4

CHESTERFIELD, MO 63005 06/04/19

314-952-5685 MO: 13743

JOB# 1 CHARGES

LABOR----WARRANTY

J# 1 11GCZFLUID LEAK FLUID LEAK TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	13.80	14.30	0.50	0.00	HOLD OTHER
475	06/05/19	9.10	9.10	0.00	0.00	FINISHED
475	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.50	0.00	

COMPLAINT customer believes that transmission fluid is leaking
ORIG CAUSE only leak noted on car was at oil filter where oil had been changed and area not cleaned up oil filter is aftermarket mobil 1 brand
CAUSE only leak noted on car was at oil filter where oil had been changed and area not cleaned up oil filter is aftermarket mobil 1 brand
ORIG CORR clean area under oil filter
CORRECTION clean area under oil filter

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES

LABOR----WARRANTY

J# 2 30GCZ02 AUTO TRANS CONCERN TECH(S):475 239.94

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	14.30	14.90	0.60	0.00	HOLD OTHER
475	06/04/19	15.00	15.70	0.70	0.00	HOLD OTHER
475	06/05/19	7.80	8.40	0.60	0.00	START STRAIGHT TIME
475	06/05/19	8.50	9.10	0.60	0.60T	FINISH STRAIGHT TIME

475	06/05/19	9.10	9.10	0.00	0.00	HOLD OTHER
475	06/05/19	9.40	9.40	0.00	0.00	FINISHED
475	06/05/19	0.00	0.00	0.00	1.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.50	1.90	

COMPLAINT customer states that the transmission is jumping and shifting hard

ORIG CAUSE test drove vehicle has slight shudder at lower speeds below 40 mph scan on gds no codes stored ecm or tcm test drive with tcc turned off shudder goes away also surge on take after auto stop

CAUSE test drove vehicle has slight shudder at lower speeds below 40 mph scan on gds no codes stored ecm or tcm test drive with tcc turned off shudder goes away also surge on take after auto stop

ORIG CORR reference bulletin 18-na-091 anf follow service procedure for shudder condituon reprogram tcm perform fast learn procedure and change fluid also reference bulletin 18-na-237 and reprogram ecm for surge issue test drove after repairs shudder seems to be gone may take up to 200 miles for full effect

266376 GRANT TERRILL 815 2756 06/06/19 BU+S740179

TOM DEAN 13743 /

111 HIGHGROVE LN 18/BUICK/ENCLAVE/4DR SUV AWD AVENIR 04/13/18

5 G A E V C K W 8 J J 2 1 0 4 3 4

CHESTERFIELD, MO 63005 06/04/19

314-952-5685 MO: 13743

CORRECTION reference bulletin 18-na-091 anf follow service procedure
for shudder condituon reprogram tcm perform fast learn
procedure and change fluid also reference bulletin
18-na-237 and reprogram ecm for surge issue test drove
after repairs shudder seems to be gone may take up to 200
miles for full effect
LO8480738 TIME 1.3 ADD .3 OLH TO UPDATE ECM
TRANS CLAIM 1821700188
ECM CLAIM 1121722121

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	6	88865601	FLUID 8.800 N	4.80	28.80	6.72	40.32
			COST TOTAL		28.80		
					TOTAL - PARTS		40.32

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			239.94			0.00
PARTS			0.00			40.32			0.00
TOTAL			0.00			280.26			0.00
JOB# 2 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 3 CHARGES

LABOR----WARRANTY

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/05/19	9.10	9.10	0.00	0.00	FINISHED
475	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

COMMENTS

X026F329VD:Xtime Web Appt created 2019-06-03 10:34:28am taken by

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
740179-2	280.26
CLAIM TOTALS	280.26

[CONTINUED ON NEXT PAGE]

266376 GRANT TERRILL 815 2756 06/06/19 BU+S740179

TOM DEAN 13743 /

111 HIGHGROVE LN 18/BUICK/ENCLAVE/4DR SUV AWD AVENIR 04/13/18

5 G A E V C K W 8 J J 2 1 0 4 3 4

CHESTERFIELD, MO 63005 06/04/19

314-952-5685 MO: 13743

DCS AUDIT SLIP----------

JOB CARD 740179

VIN	5GAEVCKW8JJ210434	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	13743	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740179-2	001398936676	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS	OTHER
8480738	1.3	0.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0342
COMPLAINT DESCRIPTION: customer states that the transmission is jumping and shifting hard

CAUSE CODE: 9090
CAUSE DESCRIPTION: test drove vehicle has slight shudder at lower speeds be low 40 mph scan on gds no codes stored ecm or tcm test drive with tcc turn turned off shudder goes away also surge on take after auto stop

CORRECTION DESCRIPTION: reference bulletin 18-na-091 anf follow service pro cedure for shudder condituon reprogram tcm perform fast learn procedure an e and change fluid also reference bulletin 18-na-237 and reprogram ecm for for surge issue test drove after repairs shudder seems to be gone may tak take up to 200 miles for full effect LO8480738 TIME 1.3 ADD .3 OLH TO UPD UPDATE ECM TRANS CLAIM 1821700188 ECM CLAIM 1121722121

CAUSAL PART: 88865601

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
88865601	6	4.80			

SERVICE MANAGEMENT AUTHORIZATION CODE: E
REASON FOR AUTHORIZATION: OLH TO UPDATE ECM

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	11.52		
PARTS	28.80	0.00	40.32
LABOR	239.94	0.00	239.94
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)

TRANSACTION	280.26	0.00	280.26

266376 GRANT TERRILL 815 2756 06/06/19 BU+S740179

TOM DEAN 13743 /

111 HIGHGROVE LN 18/BUICK/ENCLAVE/4DR SUV AWD AVENIR 04/13/18

5 G A E V C K W 8 J J 2 1 0 4 3 4

CHESTERFIELD, MO 63005 06/04/19

314-952-5685 MO: 13743

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			239.94			0.00
PARTS			0.00			40.32			0.00
TOTAL			0.00			280.26			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4227031551884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                                JOSEPH WHITAKER     420       P645    06/18/19   GC+S740180

    FRANK BOMMARITO BUICK GMC INC                                    2           DK SKY MET/       80645

    15736 MANCHESTER ROAD             19/GMC/YUKON/4DR SUV 4WD                 06/28/19            1

                                      1 G K S 2 B K C 3 K R 3 7 5 5 1 8    Q

    ELLISVILLE, MO 63011                                                     06/04/19

    636-391-7200      636-391-9400                                                                MO: 4


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 1 75GCZ           PRE DELIVERY INSPECT              TECH(S):411                        179.95
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                411   06/14/19   13.50    14.90   1.40   0.00    FINISHED
                411   06/14/19    0.00     0.00   0.00   1.20    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   1.40   1.20

    COMPLAINT    PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
                 PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
                 TEST THE ONSTAR SYSTEM IF EQUIPPED
    ORIG CORR    NEW VEHICLE INSPECTION COMPLETED
                 Z7000 OR LO: 0590072
    CORRECTION   NEW VEHICLE INSPECTION COMPLETED
                 Z7000 OR LO: 0590072

    MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
        INTL        PDIT  PDI-TRUCK                                     KR375518        -179.95
                                                                  TOTAL - MISC        -179.95

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          0.00                          0.00                          179.95
      MISC DIS                       0.00                          0.00                         -179.95
      TOTAL                          0.00                          0.00                            0.00
    JOB#  1 JOURNAL PREFIX           GCCS                          GCWS                           GCIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----WARRANTY-----------------------------------------------------------------
    J# 2 75GCZ01         ADDITIONAL FLUIDS                 TECH(S):411                          0.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                411   06/14/19   14.90    14.90   0.00   0.00    FINISHED
```

```
            411   06/14/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):411                      404.89
```


[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P645 06/18/19 GC+S740180

FRANK BOMMARITO BUICK GMC INC 2 DK SKY MET/ 80645

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD 06/28/19 1

1 G K S 2 B K C 3 K R 3 7 5 5 1 8 Q

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/14/19	14.90	14.90	0.00	0.00	FINISHED
411	06/17/19	9.40	10.00	0.60	0.00	FINISHED
411	06/14/19	0.00	0.00	0.00	2.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	2.70	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED
RZ9 - CHROME GRILLE INSERT (DEALER INSTALLED
SEU - 22" 6 SPOKE SPLIT CHROME WHEEL (DEALER INSTALLED
VQZ - CHROME EXHAUST TIP (DEALER INSTALLED)

ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			404.89			0.00
TOTAL		0.00			404.89			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740180-2	4.91
740180-3	404.89
CLAIM TOTALS	409.80

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P645 06/18/19 GC+S740180

FRANK BOMMARITO BUICK GMC INC 2 DK SKY MET/ 80645

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD 06/28/19 1

1 G K S 2 B K C 3 K R 3 7 5 5 1 8 Q

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740180

VIN	1GKS2BKC3KR375518	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740180-2	001399833573	0002

JOB COMPLETION DATE: 06/14/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 P645 06/18/19 GC+S740180

FRANK BOMMARITO BUICK GMC INC 2 DK SKY MET/ 80645

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD 06/28/19 1

1 G K S 2 B K C 3 K R 3 7 5 5 1 8 Q

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740180

VIN	1GKS2BKC3KR375518	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740180-3	001399833597	0002

JOB COMPLETION DATE: 06/17/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	2.7

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	404.89	0.00	404.89
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	404.89	0.00	404.89

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		404.89		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		409.80		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227037151884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P646 06/13/19 GC+S740181

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80646

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 0 K R 3 7 5 4 5 0

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/11/19	7.70	10.00	2.30	0.00	HOLD OTHER
411	06/11/19	11.90	11.90	0.00	0.00	FINISHED
411	06/11/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.30	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KR375450 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            411   06/11/19   11.90    11.90   0.00   0.00    FINISHED
            411   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                           0.00                         4.91                         0.00
  TOTAL                           0.00                         4.91                         0.00
JOB#  2 JOURNAL PREFIX            GCCS                         GCWS                         GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                          TECH(S):411                    284.92
```

10 JOSEPH WHITAKER 420 P646 06/13/19 GC+S740181

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80646

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 0 K R 3 7 5 4 5 0

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/11/19	10.90	11.90	1.00	0.00	FINISHED
411	06/11/19	0.00	0.00	0.00	1.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	1.90	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED
S0P - CONSOLE INSERT (DEALER INSTALLED
SF1 - 22" WHEEL, SILVER (DEALER INSTALLED /REPLACES FACTORY
OR OPTIONAL WHEELS
VQK - FRONT & REAR SPLASH GUARDS (DEALER INSTALLED)
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			284.92			0.00
TOTAL			0.00			284.92			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740181-2	4.91
740181-3	284.92
CLAIM TOTALS	289.83

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P646 06/13/19 GC+S740181

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80646

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 0 K R 3 7 5 4 5 0

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP

JOB CARD 740181

VIN	1GKS2CKJ0KR375450	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740181-2	001399481892	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

10 JOSEPH WHITAKER 420 P646 06/13/19 GC+S740181

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80646

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 0 K R 3 7 5 4 5 0

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740181

VIN	1GKS2CKJ0KR375450	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740181-3	001399481924	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.9

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	284.92	0.00	284.92
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	284.92	0.00	284.92

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			284.92			179.95
PARTS			0.00			4.91			0.00
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			289.83			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227040771884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P647 06/13/19 GC+S740182

FRANK BOMMARITO BUICK GMC INC 2 RED QUARTZ/ 80647

15736 MANCHESTER ROAD 19/GMC/ACADIA/4DR SUV AW SLE,SLE-1

1 G K K N R L A 7 K Z 2 7 5 3 3 7

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):473 149.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/11/19	7.30	7.60	0.30	0.00	FINISHED
473	06/11/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	1.00	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KZ275337 -149.96
TOTAL - MISC -149.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			149.96
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/11/19	7.80	7.80	0.00	0.00	FINISHED

```
            473   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):473                      29.99
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10                                  JOSEPH WHITAKER     420       P647    06/13/19   GC+S740182

FRANK BOMMARITO BUICK GMC INC                                  2           RED QUARTZ/       80647

15736 MANCHESTER ROAD               19/GMC/ACADIA/4DR SUV AW SLE,SLE-1

                                    1 G K K N R L A 7 K Z 2 7 5 3 3 7

ELLISVILLE, MO 63011                                                        06/04/19

636-391-7200      636-391-9400                                                          MO: 4


LABOR----WARRANTY-------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/11/19    7.70     7.80   0.10   0.00    FINISHED
             473   06/11/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.10   0.20

COMPLAINT    INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
             LO: 0590032
             PDF - FLOOR LINER PACKAGE
ORIG CORR    INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032
CORRECTION   INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                         29.99                         0.00
  TOTAL                           0.00                         29.99                         0.00
JOB#  3 JOURNAL PREFIX            GCCS                          GCWS                         GCIS


WARRANTY CLAIM DETAIL TOTALS--------------------------------------------------------------------------

CLAIM#.........  TOTAL....
740182-2             4.91
740182-3            29.99
---------------  ---------
CLAIM TOTALS        34.90
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P647 06/13/19 GC+S740182

FRANK BOMMARITO BUICK GMC INC 2 RED QUARTZ/ 80647

15736 MANCHESTER ROAD 19/GMC/ACADIA/4DR SUV AW SLE,SLE-1

1 G K K N R L A 7 K Z 2 7 5 3 3 7

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740182

VIN	1GKKNRLA7KZ275337	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740182-2	001399481962	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 P647 06/13/19 GC+S740182

FRANK BOMMARITO BUICK GMC INC 2 RED QUARTZ/ 80647

15736 MANCHESTER ROAD 19/GMC/ACADIA/4DR SUV AW SLE,SLE-1

1 G K K N R L A 7 K Z 2 7 5 3 3 7

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740182

VIN	1GKKNRLA7KZ275337	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740182-3	001399481986	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.2

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			29.99			149.96
PARTS			0.00			4.91			0.00
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			34.90			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:30

```
*C 0
*A 4227059471884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

16152 GRANT TERRILL 815 2759 06/05/19 GC+S740183

RONALD G HITSCHLER UD5G4B 242149 POLO GREEN/

18253 BUCKBOARD 01/GMC/SAVANA/VAN 07/23/01 19

1 G K F G 6 5 R 6 1 1 1 8 8 9 8 9

WILDWOOD, MO 63069 06/04/19

MO: 242149

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00GCZOIL LOF/VALVOLINE TECH(S):411 11.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	14.40	14.40	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION,CHANGE ENGINE OIL &
FILTER USING VALVOLINE OIL.
TOP OFF ALL FLUID LEVELS.
+++RESET OIL LIFE INDEX IF EQUIPPED+++
ORIG CORR PERFORM REQUESTED SERVICES=THANK YOU
CORRECTION PERFORM REQUESTED SERVICES=THANK YOU

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1	25160561	FILTER 1.836	Y	3.71	3.71	5.00	5.00
				COST TOTAL		3.71		
						TOTAL - PARTS		5.00

G.O.G. & SUPPLIES

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	13.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	-0.83

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			11.50			0.00			0.00
PARTS			5.00			0.00			0.00

```
  G.O.G.                        13.30                        0.00                        0.00
  MISC DIS                      -0.83                        0.00                        0.00
  TOTAL                         28.97                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):411                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/05/19   14.50    14.60   0.10   0.00    FINISHED
            411   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.10   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                         0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
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[CONTINUED ON NEXT PAGE]

16152 GRANT TERRILL 815 2759 06/05/19 GC+S740183

RONALD G HITSCHLER UD5G4B 242149 POLO GREEN/

18253 BUCKBOARD 01/GMC/SAVANA/VAN 07/23/01 19

1 G K F G 6 5 R 6 1 1 1 8 8 9 8 9

WILDWOOD, MO 63069 06/04/19

MO: 242149

LABOR----CUSTOMER----------

J# 3+93GCZYTIRE TIRE TREAD YELLOW TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	14.90	14.90	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
TOTAL		0.00		0.00		0.00
JOB# 3 JOURNAL PREFIX		GCCS		GCWS		GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	0.83
		TOTAL - MISC	2.33

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
LABOR			11.50			0.00			0.00
PARTS			5.00			0.00			0.00
G.O.G.			13.30			0.00			0.00
MISC CHG			2.33			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TAXES			1.64			0.00			0.00
TOTAL			32.94			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:30

*C 0
*A 4227067931884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

219817 ROBERT POLITTE 962 4206 06/04/19 MA+S740185

DANIEL ROSNER 149934 BLACK/ 10145A

16707 CHESTERFIELD MANOR DR 10/MAZDA/MAZDA6/4DR SDN AUTO I TOURI 12/13/10 118230

1 Y V H Z 8 C H 6 A 5 M 0 2 6 1 4

CHESTERFIELD, MO 63005 06/04/19

636-368-6047 E# 2.5L L4 GAS MO: 149934

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):549 372.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	7.90	8.60	0.70	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	2.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	2.70	

COMPLAINT PERFORM RECALL#2818I
MAZDA6 FRONT CROSS MEMBER CORR
ORIG CAUSE INSPECTION OF FRONT CROSS MEMBER FOR CORROSION
CAUSE INSPECTION OF FRONT CROSS MEMBER FOR CORROSION
ORIG CORR INSPECTION OK, INSTALLATION OF SUPPORT BRACE & DRAIN HOSE,
APPLICATION OF WAX
XXP92XRX/2.7 HRS
CORRECTION INSPECTION OK, INSTALLATION OF SUPPORT BRACE & DRAIN HOSE,
APPLICATION OF WAX
XXP92XRX/2.7 HRS

CLAIM # 740185-1

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		GSYM-34-H1X	SIDE MEMBE	55.61	55.61	77.85	77.85
WARR	1		GSYM-34-H2X	NUT-FASTEN	13.80	13.80	19.32	19.32
WARR	1		GSY0-61-52X	DRAIN HOSE	2.44	2.44	3.42	3.42
WARR	1		0000-77-712-AM	WAX, NOX R	6.63	6.63	11.61	11.61
				COST TOTAL		78.48		
						TOTAL - PARTS		112.20

JOB# 1 TOTALS---------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			372.60			0.00
PARTS			0.00			112.20			0.00

```
  TOTAL                          0.00                      484.80                          0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/04/19    9.20     9.20   0.00   0.00    FINISHED
            549   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------
J# 3 02MAZ06         CAMPAIGN/RECALL                   TECH(S):549                       96.60
```


[CONTINUED ON NEXT PAGE]

219817 ROBERT POLITTE 962 4206 06/04/19 MA+S740185

DANIEL ROSNER 149934 BLACK/ 10145A

16707 CHESTERFIELD MANOR DR 10/MAZDA/MAZDA6/4DR SDN AUTO I TOURI 12/13/10 118230

1 Y V H Z 8 C H 6 A 5 M 0 2 6 1 4

CHESTERFIELD, MO 63005 06/04/19

636-368-6047 E# 2.5L L4 GAS MO: 149934

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	8.70	9.10	0.40	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.70	

COMPLAINT PERFORM RECALL#SSPA0
ORIG CAUSE STICKY SURFACE
CAUSE STICKY SURFACE
ORIG CORR REPLACEMENT OF CRASH PAD
XXL95XRX/0.7 HRS
CORRECTION REPLACEMENT OF CRASH PAD
XXL95XRX/0.7 HRS

CLAIM # 740185-2

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		GSYL-60-350	PAD,CRASH	166.16	166.16	232.62	232.62
					COST TOTAL	166.16		
						TOTAL - PARTS		232.62

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			96.60			0.00
PARTS			0.00			232.62			0.00
TOTAL			0.00			329.22			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X02WT24CTJ:WAIT WEB APPT created 2019-05-30 03:34:17pm taken by CUS
TOMER STATES:Was hoping to get both of these taken care of at the s
ame time. Please let me know if the Dashboard issue is no longer be
ing covered or cannot be completed at this time.

RECOMMENDATIONS----------
RECOMMEND ENGINE DRIVE BELT, DEEP CRACKS - $210+TAX

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740185-1	372.60	112.20	0.00	0.00	0.00	0.00	0.00	484.80
740185-2	96.60	232.62	0.00	0.00	0.00	0.00	0.00	329.22
CLAIM TOTALS	469.20	344.82	0.00	0.00	0.00	0.00	0.00	814.02

219817 ROBERT POLITTE 962 4206 06/04/19 MA+S740185

DANIEL ROSNER 149934 BLACK/ 10145A

16707 CHESTERFIELD MANOR DR 10/MAZDA/MAZDA6/4DR SDN AUTO I TOURI 12/13/10 118230

1 Y V H Z 8 C H 6 A 5 M 0 2 6 1 4

CHESTERFIELD, MO 63005 06/04/19

636-368-6047 E# 2.5L L4 GAS MO: 149934

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			469.20			0.00
PARTS			0.00			344.82			0.00
TOTAL			0.00			814.02			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227076781884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

124261 CHARLIE THIERET 932 4207 06/04/19 MA+S740186

WILLIAM H FRANKE KA2V6F 91436 EBONY BLK/ 7058A

1915 GASTORF POINTE CT 10/MAZDA/MAZDA6 SDN/4DR SDN S GR TO 10/13/09 27547

1 Y V H Z 8 C B 4 A 5 M 1 5 5 8 3

ELLISVILLE, MO 63011-2193 06/04/19

636-230-0160 636-349-2388 E# 1 YR FREE MAINT MO: 91436

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576 372.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	7.90	8.70	0.80	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	2.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	2.70	

COMPLAINT PERFORM RECALL#2818I
MAZDA6 FRONT CROSS MEMBER CORR
CAUSE INSPECTED FRONT CROSS MEMBER OF VEHICLE, INSPECTION CHECKS
OK, INSTALLED FRONT CROSS MEMBER KIT,
CORRECTION PERFORMED RECALL 2818I
XXP92XRX / 2.7

CLAIM # 740186-1

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		GSYM-34-H1X	SIDE MEMBE	55.61	55.61	77.85	77.85
WARR	1		GSYM-34-H2X	NUT-FASTEN	13.80	13.80	19.32	19.32
WARR	1		GSY0-61-52X	DRAIN HOSE	2.44	2.44	3.42	3.42
WARR	1		0000-77-712-AM	WAX, NOX R	6.63	6.63	11.61	11.61
				COST TOTAL		78.48		
						TOTAL - PARTS		112.20

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			372.60			0.00
PARTS			0.00			112.20			0.00
TOTAL			0.00			484.80			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00MA2A          VALVOLINE OIL/FILTER              TECH(S):576                    13.58
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/04/19    8.80     8.80   0.00   0.00    FINISHED
            576   06/04/19    0.00     0.00   0.00   0.40    FINISHED
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    OIL AND FILTER CHANGE
CAUSE        INTERVAL MAINTENANCE
CORRECTION   CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
             PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
             REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    YF09-14-302A         CARTRIDGE,             4.75     4.75      7.87       7.87
                                                      COST TOTAL      4.75
                                                                  TOTAL - PARTS          7.87

G.O.G. & SUPPLIES------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                          0.30
    CUST    6.0  VALVOLINE OIL              @      2.360   /UNIT                         14.16
                                                                  TOTAL - GOG           14.46

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                     -1.07
```

```
124261                              CHARLIE THIERET     932       4207    06/04/19   MA+S740186

WILLIAM H FRANKE                                  KA2V6F      91436       EBONY BLK/        7058A

1915 GASTORF POINTE CT              10/MAZDA/MAZDA6 SDN/4DR SDN S GR TO   10/13/09        27547

                                    1 Y V H Z 8 C B 4 A 5 M 1 5 5 8 3

ELLISVILLE, MO 63011-2193                                                  06/04/19

636-230-0160      636-349-2388                        E# 1 YR FREE MAINT           MO: 91436


                                                                        TOTAL - MISC          -1.07

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          13.58                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         14.46                          0.00                          0.00
  MISC DIS                       -1.07                          0.00                          0.00
  TOTAL                          34.84                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):576                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/04/19    8.80     8.80   0.00   0.00    FINISHED
             576   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+46MAZ04         ROTATION SPECIAL                  TECH(S):576                       24.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/04/19    0.00     0.40   0.00   0.40    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.20
                                                                        TOTAL - MISC  -1.20

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          24.00                          0.00                          0.00
  MISC DIS                       -1.20                          0.00                          0.00
  TOTAL                          22.80                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                            1.50
```

JOB # A SS SHOP SUPPLIES-SERVICE 2.27

TOTAL - MISC 3.77

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....

[CONTINUED ON NEXT PAGE]

124261 CHARLIE THIERET 932 4207 06/04/19 MA+S740186

WILLIAM H FRANKE KA2V6F 91436 EBONY BLK/ 7058A

1915 GASTORF POINTE CT 10/MAZDA/MAZDA6 SDN/4DR SDN S GR TO 10/13/09 27547

1 Y V H Z 8 C B 4 A 5 M 1 5 5 8 3

ELLISVILLE, MO 63011-2193 06/04/19

636-230-0160 636-349-2388 E# 1 YR FREE MAINT MO: 91436

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740186-1	372.60	112.20	0.00	0.00	0.00	0.00	0.00	484.80
CLAIM TOTALS	372.60	112.20	0.00	0.00	0.00	0.00	0.00	484.80

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			37.58			372.60			0.00
PARTS			7.87			112.20			0.00
G.O.G.			14.46			0.00			0.00
MISC CHG			3.77			0.00			0.00
MISC DIS			-2.27			0.00			0.00
TAXES			2.01			0.00			0.00
TOTAL			63.42			484.80			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227086821884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

58364 JOSHUA DELANOIX 403 2763 06/04/19 GC+S740187

BLAIR R WOODY LT DTD 02/25/02 WE4A8D 148764 ONYX BLK/EB

16063 CANTERBURY EST DR 08/GMC/YUKON DENALI/4DR 4WD 05/26/08 20

1 G K F K 6 3 8 8 8 J 2 3 0 0 0 2

BALLWIN, MO 63021 06/04/19

636-394-2807 314-880-3000 MO: 148764

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):476 9.29

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/04/19	8.30	9.20	0.90	0.00	FINISHED
476	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1	12690386	FILTER 1.836 Y		4.04	4.04	5.00	5.00
				COST TOTAL		4.04		
						TOTAL - PARTS		5.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	15.66

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			9.29			0.00			0.00
PARTS			5.00			0.00			0.00
G.O.G.			15.66			0.00			0.00
TOTAL			29.95			0.00			0.00

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 46GCZ06 TIRE REPAIR TECH(S):476 49.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/04/19	9.30	9.30	0.00	0.00	FINISHED
476	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CHECK FRONT RIGHT TIRE FOR LEAK
ORIG CAUSE FOUND SCREW IN DRIVER FRONT TIRE
CAUSE FOUND SCREW IN DRIVER FRONT TIRE
ORIG CORR REPAIR LEFT FRONT COMPLETE
CORRECTION REPAIR LEFT FRONT COMPLETE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			49.95			0.00			0.00
TOTAL			49.95			0.00			0.00

JOB# 2 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

58364 JOSHUA DELANOIX 403 2763 06/04/19 GC+S740187

BLAIR R WOODY LT DTD 02/25/02 WE4A8D 148764 ONYX BLK/EB

16063 CANTERBURY EST DR 08/GMC/YUKON DENALI/4DR 4WD 05/26/08 20

1 G K F K 6 3 8 8 8 J 2 3 0 0 0 2

BALLWIN, MO 63021 06/04/19

636-394-2807 314-880-3000 MO: 148764

LABOR----CUSTOMER----------

J# 3 00GCZ27POINT	27 POINT INSPECTION			TECH(S):476			0.00
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
476	06/04/19	9.30	9.30	0.00	0.00	FINISHED	
476	06/04/19	0.00	0.00	0.00	0.00	FINISHED	
		TOTAL TECH TIME		0.00	0.00		

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4+93GCZRBK	BRAKE LINING RED			TECH(S):476			0.00
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
476	06/04/19	9.50	9.50	0.00	0.00	FINISHED	
476	06/04/19	0.00	0.00	0.00	0.00	FINISHED	
		TOTAL TECH TIME		0.00	0.00		

COMPLAINT MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)
CORRECTION MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.21
		TOTAL - MISC	4.71

COMMENTS----------
X02SY64N8V:WAIT created 2019-05-29 01:02:00pm taken by Joshua Delan
oix

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
LABOR			59.24		0.00	0.00
PARTS			5.00		0.00	0.00
G.O.G.			15.66		0.00	0.00
MISC CHG			4.71		0.00	0.00
TAXES			2.15		0.00	0.00
TOTAL			86.76		0.00	0.00

```
    *************************    A L L  D E T A I L  I N V O I C E    *************************


    PAGE 2 OF 2                                          [   END  OF  INVOICE   ]       11:44:30

*C 0
*A 4227091461884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    113729                            JOSHUA DELANOIX     403       2764    06/07/19   GC+S740190

    LINDA J TANKSLEY                                SN4M1H      86707       CARBON BLK      WIP8412

    9416 YORKTOWN                     12/GMC/ACADIA/4DR FWD                   07/02/12           10

                                      1 G K K R R E D 7 C J 3 5 3 0 4 5

    ST LOUIS, MO 63137                                                        06/04/19

                     314-968-5570                                                          MO: 86707


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 10GCZ06         CHECK ENGINE LIGHT                TECH(S):475                      225.00
               TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                 475   06/06/19    9.00     9.20   0.20   0.00    HOLD OTHER
                 475   06/06/19   10.90    11.40   0.50   0.00    HOLD OTHER
                 475   06/07/19    9.40     9.40   0.00   0.00    FINISHED
                 475   06/07/19    0.00     0.00   0.00   1.50    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.70   1.50

    COMPLAINT    C/S: CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON
    ORIG CAUSE   scan on tech 2 code p0442   evap small leak check system per
                 si diagnostics  leads to leaking purge valve
    CAUSE        scan on tech 2 code p0442   evap small leak check system per
                 si diagnostics  leads to leaking purge valve
    ORIG CORR    replae purge valve  ckear code  recheck system ok
    CORRECTION   replace purge valve  clear code  recheck system ok
                 EASYCARE-PARTS-$51.92-LABOR-$225-TAXES-$4.67-
                 DED-$250-TOTAL-$31.59-AUTH-5711629

    PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        CUST     1    12690512             VALVE 3.130 Y         25.96    25.96     51.92      51.92
                                                        COST TOTAL     25.96
                                                                      TOTAL - PARTS         51.92

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          225.00                         0.00                          0.00
      PARTS                           51.92                         0.00                          0.00
      TOTAL                          276.92                         0.00                          0.00
    JOB#  1 JOURNAL PREFIX             GCCS                         GCWS                          GCIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------
```

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ          QUICK SERVICE                    TECH(S):475                    150.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            475   06/07/19    9.10     9.40   0.30   0.00    FINISHED
            475   06/07/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.30   1.00

COMPLAINT    DRIVERS SEAT TRIM HAS CAME LOOSE
ORIG CAUSE   order 2 pieces seat trim
CAUSE        order 2 pieces seat trim
ORIG CORR    disasemble seat as necassary and install new seat trim
CORRECTION   disasemble seat as necassary and install new seat trim

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    25941769             COVER 16.682 N        74.24    74.24    123.73     123.73
    CUST     1    15901161             SHIELD 16.682 N       20.25    20.25     33.75      33.75
                                                    COST TOTAL     94.49
                                                                  TOTAL - PARTS        157.48

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY-------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         150.00                         0.00                          0.00
  PARTS                         157.48                         0.00                          0.00
  TOTAL                         307.48                         0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                         GCWS                          GCIS
```

113729 JOSHUA DELANOIX 403 2764 06/07/19 GC+S740190

LINDA J TANKSLEY SN4M1H 86707 CARBON BLK WIP8412

9416 YORKTOWN 12/GMC/ACADIA/4DR FWD 07/02/12 10

1 G K K R R E D 7 C J 3 5 3 0 4 5

ST LOUIS, MO 63137 06/04/19

314-968-5570 MO: 86707

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/07/19	9.40	9.40	0.00	0.00	FINISHED
475	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
X02WSQ3V9N:CUSTOMER REQUESTED A LOANER created 2019-05-30 08:05:00a
m taken by Joshua Delanoix

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			375.00			0.00			0.00
PARTS			209.40			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			21.07			0.00			0.00
TOTAL			631.97			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4227102111884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

223344 JOSHUA DELANOIX 403 2761 06/05/19 BU+S740191

SUSAN M ROBBEN HM1H7D 25047 CARBON BLK 38159

601 FLANDERS DR 16/BUICK/CASCADA/2DR CONV 04/23/16 6

W 0 4 W T 3 N 5 2 G G 0 7 7 5 5 3

SAINT LOUIS, MO 63122-1619 06/04/19

314-984-9470 MO: 25047

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 61GCZ06 GLASS TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/04/19	7.90	8.40	0.50	0.00	FINISHED
535	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.50	0.00	

COMPLAINT CUSTOMER STATES THE LEFT REAR WINDOW COMES BACK DOWN WHEN USING AUTO UP
ORIG CAUSE NO CODES SET,NO OBSTRUCTIONS
CAUSE NO CODES SET,NO OBSTRUCTIONS
ORIG CORR CLEARED THE GLASS LEARNED VALUES AND RELEARNED
CORRECTION CLEARED THE GLASS LEARNED VALUES AND RELEARNED

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):535 21.75

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/04/19	8.50	9.50	1.00	0.00	FINISHED
535	06/04/19	0.00	0.00	0.00	1.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	1.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSURES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION

```
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    55594652             FILTER KI 1.836 Y      7.64     7.64     10.70      10.70
                                                    COST TOTAL      7.64
                                                                TOTAL - PARTS         10.70

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                        36.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                         1.50
                                                                TOTAL - GOG           37.50

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          21.75                          0.00                          0.00
  PARTS                          10.70                          0.00                          0.00
  G.O.G.                         37.50                          0.00                          0.00
  TOTAL                          69.95                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  3 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
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[CONTINUED ON NEXT PAGE]

223344 JOSHUA DELANOIX 403 2761 06/05/19 BU+S740191

SUSAN M ROBBEN HM1H7D 25047 CARBON BLK 38159

601 FLANDERS DR 16/BUICK/CASCADA/2DR CONV 04/23/16 6

W 0 4 W T 3 N 5 2 G G 0 7 7 5 5 3

SAINT LOUIS, MO 63122-1619 06/04/19

314-984-9470 MO: 25047

LABOR----CUSTOMER----------

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/04/19	9.60	9.60	0.00	0.00	FINISHED
535	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK

CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.62
		TOTAL - MISC	3.12

COMMENTS----------

WAIT created 2019-05-28 03:52:00pm taken by Joshua Delanoix

CLAIM TOTALS								
	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			21.75			0.00			0.00
PARTS			10.70			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.12			0.00			0.00
TAXES			4.48			0.00			0.00
TOTAL			77.55			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227106461884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

228340 JOSEPH WHITAKER 420 2766 06/05/19 BU+S740192

CRAIG T MCKELLY PP1F2J 4322 CARBON BLK 38221

119 HIDDEN BLUFFS DR 16/BUICK/ENCORE/4DR FWD 07/22/16 74

K L 4 C J A S B 3 G B 7 0 1 1 4 0

LAKE ST. LOUIS, MO 63367 06/04/19

314-808-7099 314-808-7099 MO: 4323

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	8.00	8.50	0.50	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	25195785	FILTER KI 1.836	Y	8.13	8.13	11.38	11.38
				COST TOTAL		8.13		
						TOTAL - PARTS		11.38

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	30.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	31.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			11.38			0.00			0.00
G.O.G.			31.50			0.00			0.00
TOTAL			67.88			0.00			0.00

JOB# 1 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 03GCZEMISSION EMISSION INSPECTION TECH(S):411 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	8.50	9.00	0.50	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.30	

COMPLAINT PERFORM EMISSION INSPECTION
ORIG CORR PASSED
CORRECTION PASSED

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740192	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00

228340 JOSEPH WHITAKER 420 2766 06/05/19 BU+S740192

CRAIG T MCKELLY PP1F2J 4322 CARBON BLK 38221

119 HIDDEN BLUFFS DR 16/BUICK/ENCORE/4DR FWD 07/22/16 74

K L 4 C J A S B 3 G B 7 0 1 1 4 0

LAKE ST. LOUIS, MO 63367 06/04/19

314-808-7099 314-808-7099 MO: 4323

JOB# 2 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	8.50	8.50	0.00	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT Multi Point Inspection
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 3 JOURNAL PREFIX BUQS BUWS BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.65
		TOTAL - MISC	4.15

COMMENTS----------
X02X5L21D9:WAIT created 2019-05-25 09:47:00am taken by Joe Whitaker

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			41.55			0.00			0.00
PARTS			11.38			0.00			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			11.60			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TAXES			4.02			0.00			0.00
TOTAL			99.22			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227112901884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

222588 ADAM BECKMAN 432 2762 06/05/19 GC+S740193

PAUL REED 27472 /

2 SUNNY GLEN CT 18/GMC/SIERRA 3500HD/ 04/07/18

1 G T 4 2 Y E Y 1 J F 2 2 9 6 0 3

ELLISVILLE, MO 63011 06/04/19

636-405-0787 MO: 27472

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 10GCZ03 DRIVEABILITY CONCERN TECH(S):520 164.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/04/19	9.00	9.80	0.80	0.00	FINISHED
520	06/04/19	13.90	14.30	0.40	0.00	FINISHED
520	06/04/19	0.00	0.00	0.00	1.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.20	1.10	

COMPLAINT Passenger front seat is still blowing fuses.
ORIG CAUSE FUSE F47DR IN PASSENGER FUSE BLOCK WAS BLOWN. USING DOCUMENT 4694414 TRACED OUT WIRES AND COULD NOT FIND ANY SHORTED WIRES. INSTALLED CIRCUIT BREAKER IN PLACE OF FUSE AND COULD NOT GET TO POP. WHEN FUSE INSTALLED AND LUMBAR SWITCH PRESSED IT BLEW THE FUSE. CHECKED AMPERAGE DRAW OF LUMBAR FORWARD HAD A 257 MAMP DRAW BACK HAD A 475MAMP DRAW
CAUSE FUSE F47DR IN PASSENGER FUSE BLOCK WAS BLOWN. USING DOCUMENT 4694414 TRACED OUT WIRES AND COULD NOT FIND ANY SHORTED WIRES. INSTALLED CIRCUIT BREAKER IN PLACE OF FUSE AND COULD NOT GET TO POP. WHEN FUSE INSTALLED AND LUMBAR SWITCH PRESSED IT BLEW THE FUSE. CHECKED AMPERAGE DRAW OF LUMBAR FORWARD HAD A 257 MAMP DRAW BACK HAD A 475MAMP DRAW
ORIG CORR REPLACED LUMBAR ASSEMBLY AND FUSE
CORRECTION REPLACED LUMBAR ASSEMBLY AND FUSE LO 7010550 .8 ADD .3 DIAG

PARTS-----

QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR 1	15822417	FUSE 8.965 Y	2.66	2.66	3.72	3.72
WARR 1	84261922	LUMBAR 16.720 N	92.08	92.08	128.91	128.91
		COST TOTAL		94.74		
				TOTAL - PARTS		132.63

```
G.O.G. & SUPPLIES-------------------------------------------------------------------
    WARR    1.0  ADD-COST PART PICKED UP    @      9.210   /UNIT                  9.21
                                                          TOTAL - GOG            9.21

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                        164.96                         0.00
  PARTS                           0.00                        132.63                         0.00
  G.O.G.                          0.00                          9.21                         0.00
  TOTAL                           0.00                        306.80                         0.00
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                         GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCZTRANSFLUSH TRANS FLUID EXCHANGE              TECH(S):520                    84.88
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/04/19    8.40     8.90   0.50   0.00    FINISHED
             520   06/04/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.50   1.00

COMPLAINT    PERFORM TRANSMISSION FLUID EXCHANGE
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
```

222588 ADAM BECKMAN 432 2762 06/05/19 GC+S740193

PAUL REED 27472 /

2 SUNNY GLEN CT 18/GMC/SIERRA 3500HD/ 04/07/18

1 G T 4 2 Y E Y 1 J F 2 2 9 6 0 3

ELLISVILLE, MO 63011 06/04/19

636-405-0787 MO: 27472

ORIG CORR TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

CORRECTION TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6600BG	TRANS FLU	20.05	20.05	32.57	32.57
			COST TOTAL		20.05		
					TOTAL - PARTS		32.57

G.O.G. & SUPPLIES						
CUST	15.0	ATF	@	3.500	/UNIT	52.50
					TOTAL - GOG	52.50

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	GDISC	SERVICE DISCOUNT		-15.00
			TOTAL - MISC	-15.00

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			84.88			0.00			0.00
PARTS			32.57			0.00			0.00
G.O.G.			52.50			0.00			0.00
MISC DIS			-15.00			0.00			0.00
TOTAL			154.95			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 3 CHARGES

LABOR----CUSTOMER

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/04/19	9.80	9.80	0.00	0.00	FINISHED
520	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK

CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----WARRANTY----------

J# 4+02GCZ	CAMPAIGN/RECALL	TECH(S):520	59.98

[CONTINUED ON NEXT PAGE]

222588 ADAM BECKMAN 432 2762 06/05/19 GC+S740193

PAUL REED 27472 /

2 SUNNY GLEN CT 18/GMC/SIERRA 3500HD/ 04/07/18

1 G T 4 2 Y E Y 1 J F 2 2 9 6 0 3

ELLISVILLE, MO 63011 06/04/19

636-405-0787 MO: 27472

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/04/19	7.90	8.20	0.30	0.00	FINISHED
520	06/04/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.40	

COMPLAINT PERFORM RECALL#N182179090 Fuel Injector Calibration Update -
Exp. W/Base Warranty
ORIG CAUSE CAMPAIGN
CAUSE CAMPAIGN
ORIG CORR REPROGRAMMED ENGINE CONTROL MODULE
CODE 0S21668870
PERFORMED ADAPTIVE RELEARN
CORRECTION REPROGRAMMED ENGINE CONTROL MODULE
CODE 0S21668870
PERFORMED ADAPTIVE RELEARN
LO 9103989 .4

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			59.98			0.00
TOTAL			0.00			59.98			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+93GCZWNDY WINDSHIELD YELLOW TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/04/19	9.80	9.80	0.00	0.00	FINISHED
520	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: WINDSHIELD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: WINDSHIELD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.87
		TOTAL - MISC	7.37

COMMENTS----------
X0291GNRVD:Xtime Web Appt created 2019-05-27 10:17:40am taken by

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740193-1	306.80

740193-4	59.98
CLAIM TOTALS	366.78

222588 ADAM BECKMAN 432 2762 06/05/19 GC+S740193

PAUL REED 27472 /

2 SUNNY GLEN CT 18/GMC/SIERRA 3500HD/ 04/07/18

1 G T 4 2 Y E Y 1 J F 2 2 9 6 0 3

ELLISVILLE, MO 63011 06/04/19

636-405-0787 MO: 27472

DCS AUDIT SLIP----------

JOB CARD 740193

VIN	1GT42YEY1JF229603	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	27472	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740193-1	001398822171	0002

JOB COMPLETION DATE: 06/04/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS	DIAGNOSIS
7010550	0.8	0.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0526
COMPLAINT DESCRIPTION: Passenger front seat is still blowing fuses.

CAUSE CODE: 6581
CAUSE DESCRIPTION: FUSE F47DR IN PASSENGER FUSE BLOCK WAS BLOWN. USING DOCU MENT 4694414 TRACED OUT WIRES AND COULD NOT FIND ANY SHORTED WIRES. INSTAL STALLED CIRCUIT BREAKER IN PLACE OF FUSE AND COULD NOT GET TO POP. WHEN FU N FUSE INSTALLED AND LUMBAR SWITCH PRESSED IT BLEW THE FUSE. CHECKED AMPER MPERAGE DRAW OF LUMBAR FORWARD HAD A 257 MAMP DRAW BACK HAD A 475MAMP DRAW DRAW

CORRECTION DESCRIPTION: REPLACED LUMBAR ASSEMBLY AND FUSE LO 7010550 .8 ADD .3 DIAG

CAUSAL PART: 84261922

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
15822417	1	2.66			
84261922	1	92.08			

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
9.21	NIE					

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	37.89		
PARTS	94.74	0.00	132.63
LABOR	164.96	0.00	164.96
NET ITEMS	9.21	0.00	9.21

PARTICIPATION AMOUNT			(0.00)
TRANSACTION	306.80	0.00	306.80

222588 ADAM BECKMAN 432 2762 06/05/19 GC+S740193

PAUL REED 27472 /

2 SUNNY GLEN CT 18/GMC/SIERRA 3500HD/ 04/07/18

1 G T 4 2 Y E Y 1 J F 2 2 9 6 0 3

ELLISVILLE, MO 63011 06/04/19

636-405-0787 MO: 27472

DCS AUDIT SLIP----------

JOB CARD 740193

VIN	1GT42YEY1JF229603	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	27472	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
4	W	ZFAT		740193-4	001398822256	0002

JOB COMPLETION DATE: 06/04/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS
9103989	0.4

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: REPROGRAMMED ENGINE CONTROL MODULE CODE 0S21668870
PERFORMED ADAPTIVE RELEARN LO 9103989 .4

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	59.98	0.00	59.98
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	59.98	0.00	59.98

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			84.88			224.94			0.00
PARTS			32.57			132.63			0.00
G.O.G.			52.50			9.21			0.00
MISC CHG			7.37			0.00			0.00
MISC DIS			-15.00			0.00			0.00
TAXES			6.83			0.00			0.00
TOTAL			169.15			366.78			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:31

*C 0
*A 4227121341884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

69477 ROBERT KOSTIAL 532 6577 06/04/19 IN+S740194

MARK S PETERMAN 61798 GRAPHITE/ 93816

15290 LOCHCREST CT 14/INFINITI/Q50/4DR SDN AWD PREMIUM 11/24/14 87

J N 1 B V 7 A R 5 E M 7 0 7 3 7 2 70069 05/29/14

CHESTERFIELD, MO 63017 06/04/19

636-207-0215 314-616-9532 MO: 61798

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 01INZ030 30000 MILE FACTORY TECH(S):435 195.73

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/04/19	11.50	11.50	0.00	0.00	FINISHED
435	06/04/19	0.00	0.00	0.00	2.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.20	

COMPLAINT CUSTOMER REQUEST 60,000 MILE SCHEDULE 1 FACTORY SERVICE
REPLACE ENGINE OIL AND OIL FILTER, PERFORM TIRE ROTATION,
REPLACE IN-CABIN FILTER, ENGINE AIR FILTER, AND BRAKE FLUID
ORIG CAUSE SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE
CAUSE SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES, REPLACE IN-CABIN FILTER, IN-CABIN FILTER,
AND REPLACED BRAKE FLUID
CLAIM TYPE-PO; OP CODE-YW15AA .6 HRS, YW50AA 1.6 HRS;
SYM/DIAG-ZZ 99
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES, REPLACE IN-CABIN FILTER, IN-CABIN FILTER,
AND REPLACED BRAKE FLUID
CLAIM TYPE-PO; OP CODE-YW15AA .6 HRS, YW50AA 1.6 HRS;
SYM/DIAG-ZZ 99

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740194-1	YW15AA	0.60		99		PO
740194-1	YW50AA	1.60				

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.39	0.39
WARR	1	1520865F0E	OIL FILTER	5.12	5.12	7.39	7.39
WARR	2	16546ED000	ELEMENT ASSY-AIR	16.29	32.58	23.50	47.00
WARR	1	27277VX01A	FILTER-AIR	20.17	20.17	29.10	29.10

```
    WARR     1    999MPA4100P          BRAKE FLUID (DOT       3.99     3.99      5.76       5.76
                                                    COST TOTAL     62.13
                                                                TOTAL - PARTS         89.64

G.O.G. & SUPPLIES-------------------------------------------------------------------
    WARR    5.0  999PK05W30SS MOB SUP       @      4.300   /UNIT                          21.50
                                                                TOTAL - GOG           21.50

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                        195.73                          0.00
  PARTS                           0.00                         89.64                          0.00
  G.O.G.                          0.00                         21.50                          0.00
  TOTAL                           0.00                        306.87                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                           INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZAC-PERFORM A/C PERFORMANCE SERV              TECH(S):435                        42.95
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/04/19   11.50    11.50   0.00   0.00    FINISHED
             435   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C PERFORMANCE SERVICE. -
             $89.95
```

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69477                              ROBERT KOSTIAL      532       6577    06/04/19   IN+S740194

MARK S PETERMAN                                                 61798       GRAPHITE/         93816

15290 LOCHCREST CT                 14/INFINITI/Q50/4DR SDN AWD PREMIUM   11/24/14           87

                                   J N 1 B V 7 A R 5 E M 7 0 7 3 7 2    70069         05/29/14

CHESTERFIELD, MO 63017                                                  06/04/19

636-207-0215      314-616-9532                                                        MO: 61798


ORIG CAUSE   NORMAL CHECK AND MAINTENANCE.
CAUSE        NORMAL CHECK AND MAINTENANCE.
ORIG CORR    TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.
CORRECTION   TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6408BG               A/C FRESH & COO       28.30    28.30     47.00      47.00
                                                     COST TOTAL     28.30
                                                                TOTAL - PARTS         47.00

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          42.95                          0.00                          0.00
  PARTS                          47.00                          0.00                          0.00
  TOTAL                          89.95                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 61INZ02         EXT TRIM CONCERN                  TECH(S):435                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/04/19   11.50    11.50   0.00   0.00    FINISHED
             435   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    KYLE - CAN YOU GET THE SILVER PAINT OFF DRIVERS DOOR?
ORIG CORR    DONE
CORRECTION   DONE

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00INFRONTDIFF   FRONT DIFF SERVICE               TECH(S):435                          44.30
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/04/19   11.50    11.50   0.00   0.00    FINISHED
             435   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS FRONT DIFFERENTIAL FLUID REPLACEMENT -
             $119.95
ORIG CAUSE   GENERAL MAINTANANCE
CAUSE        GENERAL MAINTANANCE
```

ORIG CORR TECHNICIAN REMOVED WORN OUT FLUID FROM FRONT DIFFERENTIAL
           AND REPLACES FLUID WITH SYNTHETIC DIFFERENTIAL OIL
CORRECTION TECHNICIAN REMOVED WORN OUT FLUID FROM FRONT DIFFERENTIAL
           AND REPLACES FLUID WITH SYNTHETIC DIFFERENTIAL OIL

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	75164BG	DIFF KIT	45.30	45.30	75.65	75.65

[CONTINUED ON NEXT PAGE]

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69477                              ROBERT KOSTIAL      532       6577    06/04/19   IN+S740194

MARK S PETERMAN                                                61798       GRAPHITE/         93816

15290 LOCHCREST CT                 14/INFINITI/Q50/4DR SDN AWD PREMIUM   11/24/14           87

                                   J N 1 B V 7 A R 5 E M 7 0 7 3 7 2    70069         05/29/14

CHESTERFIELD, MO 63017                                                  06/04/19

636-207-0215      314-616-9532                                                        MO: 61798


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
                                                    COST TOTAL     45.30
                                                                 TOTAL - PARTS         75.65

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          44.30                          0.00                          0.00
  PARTS                          75.65                          0.00                          0.00
  TOTAL                         119.95                          0.00                          0.00
JOB#  4 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5 00INZDIFFSERVIC REAR DIFF SERVICE                  TECH(S):435                        44.30
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/04/19   11.50    11.50   0.00   0.00    FINISHED
             435   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A REAR DIFFERENTIAL SERVICE -
             $119.95
ORIG CAUSE   GENERAL MAINTANANCE
CAUSE        GENERAL MAINTANANCE
ORIG CORR    TECH REMOVED ALL OLD WORN OUT GEAR LUBE FROM REAR
             DIFFERENTIAL HOUSING. NEW SYNTHETIC GEAR OIL IS FILLED
             INTO THE AXLE HOUSING AND LEVEL IS CHECKED. TEST DROVE OKAY
CORRECTION   TECH REMOVED ALL OLD WORN OUT GEAR LUBE FROM REAR
             DIFFERENTIAL HOUSING. NEW SYNTHETIC GEAR OIL IS FILLED
             INTO THE AXLE HOUSING AND LEVEL IS CHECKED. TEST DROVE OKAY

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    75164BG              DIFF KIT              45.30    45.30     75.65      75.65
                                                    COST TOTAL     45.30
                                                                 TOTAL - PARTS         75.65

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          44.30                          0.00                          0.00
  PARTS                          75.65                          0.00                          0.00
  TOTAL                         119.95                          0.00                          0.00
JOB#  5 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6 00INZTRANSCASE  *TRANSFER CASE SERV                TECH(S):435                        34.30
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/04/19   11.50    11.50   0.00   0.00    FINISHED
             435   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUEST TRANSFER CASE SERVICE -
             $109.95
```

ORIG CAUSE	GENERAL MAINTANCE
CAUSE	GENERAL MAINTANCE
ORIG CORR	OUR TECHS HAVE REMOVED OLD TRANSFER CASE FLUID AND REPLACE WITH NEW BG DIFFERENTIAL FLUID.
CORRECTION	OUR TECHS HAVE REMOVED OLD TRANSFER CASE FLUID AND REPLACE WITH NEW BG DIFFERENTIAL FLUID.

```
69477                              ROBERT KOSTIAL      532       6577    06/04/19   IN+S740194

MARK S PETERMAN                                                 61798       GRAPHITE/         93816

15290 LOCHCREST CT                 14/INFINITI/Q50/4DR SDN AWD PREMIUM   11/24/14           87

                                   J N 1 B V 7 A R 5 E M 7 0 7 3 7 2    70069         05/29/14

CHESTERFIELD, MO 63017                                                   06/04/19

636-207-0215      314-616-9532                                                          MO: 61798


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    79264BG              TCS & MT KIT          45.30    45.30     75.65      75.65
                                                        COST TOTAL     45.30
                                                                     TOTAL - PARTS         75.65

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          34.30                          0.00                          0.00
  PARTS                          75.65                          0.00                          0.00
  TOTAL                         109.95                          0.00                          0.00
JOB#  6 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB#  7 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 7 00INZZBG109     BG EPR SERVICE                    TECH(S):435                          35.45
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/04/19   11.50    11.50   0.00   0.00    FINISHED
            435   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM BG ENGINE PERFORMANACE RESTORATION SERVICE -
             $89.95
ORIG CAUSE   ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
CAUSE        ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
ORIG CORR    PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS
             THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING
             FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL
             EXHAUST EMISSIONS AND OIL CONSUMPTION.
CORRECTION   PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS
             THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING
             FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL
             EXHAUST EMISSIONS AND OIL CONSUMPTION.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6577BG               PERF OIL CHANGE       39.10    39.10     54.50      54.50
                                                        COST TOTAL     39.10
                                                                     TOTAL - PARTS         54.50

JOB#  7 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          35.45                          0.00                          0.00
  PARTS                          54.50                          0.00                          0.00
  TOTAL                          89.95                          0.00                          0.00
JOB#  7 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB#  8 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 8 00INEXPINSPECT  FREE MULTIPOINT INSP               TECH(S):435                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/04/19   11.50    11.50   0.00   0.00    FINISHED
            435   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00
```

COMPLAINT	FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.
CORRECTION	COMPLETED MULTI POINT INSPECTION

69477 ROBERT KOSTIAL 532 6577 06/04/19 IN+S740194

MARK S PETERMAN 61798 GRAPHITE/ 93816

15290 LOCHCREST CT 14/INFINITI/Q50/4DR SDN AWD PREMIUM 11/24/14 87

J N 1 B V 7 A R 5 E M 7 0 7 3 7 2 70069 05/29/14

CHESTERFIELD, MO 63017 06/04/19

636-207-0215 314-616-9532 MO: 61798

JOB# 8 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 8 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		25.00
		TOTAL - MISC	26.50

COMMENTS
++LOANER++TAG NUMBER IS 6577

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740194-1	195.73	89.64	0.00	0.00	21.50	0.00	0.00	306.87
CLAIM TOTALS	195.73	89.64	0.00	0.00	21.50	0.00	0.00	306.87

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			201.30			195.73			0.00
PARTS			328.45			89.64			0.00
G.O.G.			0.00			21.50			0.00
MISC CHG			26.50			0.00			0.00
TAXES			31.77			0.00			0.00
TOTAL			588.02			306.87			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:31

*C 0
*A 4227127761884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

207351 TYLER COLEMAN 457 6578 06/04/19 IN+S740195

JANE ROBERTS Z162341001 55337 GRAPHITE S/ 94198

8025 MARYLAND AVE 15/INFINITI/Q50/4DR SDN AWD PREMIUM 02/13/15 10

J N 1 B V 7 A R 7 F M 3 9 1 9 7 5

CLAYTON, MO 63105 06/04/19

717-615-7752 MO: 55338

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/04/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/04/19	16.40	16.40	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
CUST	1	D40601MB0A	PAD KIT-DISC BRA	52.00	52.00	86.67	86.67
CUST	1	8952BG	BRAKE SQ KIT	12.25	12.25	17.95	17.95
			COST TOTAL		69.64		
					TOTAL - PARTS		113.70

G.O.G. & SUPPLIES

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

MISC

	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-6.88
			TOTAL - MISC	-6.88

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         23.99                         0.00                         0.00
  PARTS                        113.70                         0.00                         0.00
  G.O.G.                        11.80                         0.00                         0.00
  MISC DIS                      -6.88                         0.00                         0.00
  TOTAL                        142.61                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46INZ24         REPLACE 4 TIRES                    TECH(S):435                    140.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/04/19    0.00     0.00   0.00   1.50    ENTERED IN INVOICING
             435   06/04/19   16.40    16.40   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   1.50

COMPLAINT    REPLACE 4 TIRES WITH TBILL04992 (REPLACE 4 TIRES - 46)
ORIG CAUSE   MOUNT AND BALANCED 4 TIRES
CAUSE        MOUNT AND BALANCED 4 TIRES

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     4    TBILL04992           BRIDGESTONE 225/     164.00   656.00    196.80     787.20
                                                       COST TOTAL    656.00
                                                                     TOTAL - PARTS        787.20
```


[CONTINUED ON NEXT PAGE]

207351 TYLER COLEMAN 457 6578 06/04/19 IN+S740195

JANE ROBERTS Z162341001 55337 GRAPHITE S/ 94198

8025 MARYLAND AVE 15/INFINITI/Q50/4DR SDN AWD PREMIUM 02/13/15 10

J N 1 B V 7 A R 7 F M 3 9 1 9 7 5

CLAYTON, MO 63105 06/04/19

717-615-7752 MO: 55338

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
CUST	T4	4 TIRE MISSOURI TAX	2.00
CUST	SSR	SHOP SUPPLIES	-25.00
		TOTAL - MISC	-23.00

JOB# 2 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			140.00			0.00			0.00
PARTS			787.20			0.00			0.00
MISC CHG			2.00			0.00			0.00
MISC DIS			-25.00			0.00			0.00
TOTAL			904.20			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 45INZ05 4 WHEEL ALIGNMENT TECH(S):435 99.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/04/19	0.00	0.00	0.00	2.00	ENTERED IN INVOICING
435	06/04/19	16.40	16.40	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT (Perform Alignment Standard - 45)
ORIG CAUSE $99 ALIGN
CAUSE $99 ALIGN

JOB# 3 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			99.00			0.00			0.00
TOTAL			99.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4+40INZ12 REAR PADS AND ROTORS TECH(S):435 244.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/04/19	16.40	16.40	0.00	0.00	FINISHED
435	06/04/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT CUSTOMER REQUESTS REPLACE REAR BRAKE PADS AND RESURFACE ROTORS
ORIG CAUSE REPLACED REAR PADS AND RESURFACED ROTORS
CAUSE REPLACED REAR PADS AND RESURFACED ROTORS BRAKE DISCOUNT 60

JOB# 4 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			244.00			0.00			0.00
TOTAL			244.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

[CONTINUED ON NEXT PAGE]

207351 TYLER COLEMAN 457 6578 06/04/19 IN+S740195

JANE ROBERTS Z162341001 55337 GRAPHITE S/ 94198

8025 MARYLAND AVE 15/INFINITI/Q50/4DR SDN AWD PREMIUM 02/13/15 10

J N 1 B V 7 A R 7 F M 3 9 1 9 7 5

CLAYTON, MO 63105 06/04/19

717-615-7752 MO: 55338

COMMENTS----------
++LOANER++TAG NUMBER IS 6578

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			506.99			0.00			0.00
PARTS			900.90			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			28.50			0.00			0.00
MISC DIS			-31.88			0.00			0.00
TAXES			81.42			0.00			0.00
TOTAL			1497.73			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227142621884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

85003 ROBERT KOSTIAL 532 6579 06/04/19 IN+S740196

JAMES L PURSLEY T980024485 28120 MAJESTIC WH 96566

1151 MAYWOOD DRIVE 17/INFINITI/QX70 3.7/4DR AWD 07/22/17 150

J N 8 C S 1 M W 4 H M 4 1 3 8 8 3

EUREKA, MO 63025 06/04/19

314-223-4201 636-532-9525 MO: 28120

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):501 19.07

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/04/19	8.80	8.80	0.00	0.00	FINISHED
501	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT 3995 (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.41
TOTAL - MISC -1.41

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.07			0.00			0.00

```
  PARTS                          9.08                        0.00                        0.00
  G.O.G.                        11.80                        0.00                        0.00
  MISC DIS                      -1.41                        0.00                        0.00
  TOTAL                         38.54                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           INCS                         INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):501                      30.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/04/19    8.80     8.80   0.00   0.00    FINISHED
             501   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires)
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.50
                                                          TOTAL - MISC             -1.50
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[CONTINUED ON NEXT PAGE]

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85003                              ROBERT KOSTIAL      532       6579    06/04/19   IN+S740196

JAMES L PURSLEY                                  T980024485  28120       MAJESTIC WH       96566

1151 MAYWOOD DRIVE                 17/INFINITI/QX70 3.7/4DR AWD          07/22/17          150

                                   J N 8 C S 1 M W 4 H M 4 1 3 8 8 3

EUREKA, MO 63025                                                         06/04/19

314-223-4201      636-532-9525                                                          MO: 28120


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         30.00                          0.00                          0.00
  MISC DIS                      -1.50                          0.00                          0.00
  TOTAL                         28.50                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           INCS                           INWS                          INIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00INZAFR        *REPLACE AIR FILTER               TECH(S):501                        10.70
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/04/19    8.80     8.80   0.00   0.00    FINISHED
             501   06/04/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.20

COMPLAINT    CUSTOMER REQUEST ENGINE AIR FILTER REPLACEMENT -
             $65.00
ORIG CAUSE   ENGINE AIR FILTER IS DIRTY
CAUSE        ENGINE AIR FILTER IS DIRTY
ORIG CORR    REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION   REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     2    1654630P00           ELEMENT ASSY          16.29    32.58     27.15      54.30
                                                      COST TOTAL     32.58
                                                                   TOTAL - PARTS         54.30

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         10.70                          0.00                          0.00
  PARTS                         54.30                          0.00                          0.00
  TOTAL                         65.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX           INCS                           INWS                          INIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               6.16
                                                                   TOTAL - MISC          7.66

COMMENTS---------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 6579


GRAND TOTALS-----------------------------------------------------------------------------------
          ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         59.77                          0.00                          0.00
  PARTS                         63.38                          0.00                          0.00
  G.O.G.                        11.80                          0.00                          0.00
  MISC CHG                       7.66                          0.00                          0.00
  MISC DIS                      -2.91                          0.00                          0.00
  TAXES                          7.05                          0.00                          0.00
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                              ----------                  ----------                  ----------
  TOTAL                           146.75                        0.00                        0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 2 OF 2                                              [   END  OF  INVOICE   ]       11:44:31

*C 0
*A 4227151801884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                                MICHELLE GILLETT    359       2488    06/04/19   GC+S740197

    FRANK BOMMARITO BUICK GMC INC                                   54930       DARK BLUE/       12488M

    15736 MANCHESTER ROAD             16/NISSAN/ALTIMA/4DR SDN I4 2.5 SL    06/20/19        54971

                                      1 N 4 A L 3 A P 3 G C 1 2 2 8 5 8

    ELLISVILLE, MO 63011                                                    06/04/19

    636-391-7200      636-391-9400                                                          MO: 54931


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 1 50INZ07         BATTERY                          TECH(S):491                          50.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                491   06/04/19    9.40     9.40   0.00   0.00    FINISHED
                491   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.00   0.50

    COMPLAINT    CUSTOMER STATES BATTERY DEAD. REPLACE BATTERY
    ORIG CORR    REPLACED DEAD BATTERY
    CORRECTION   REPLACED DEAD BATTERY

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        INTL     1    999M1QC24F           INFINITI BATTERY      79.95    79.95    119.99     119.99
                                                          COST TOTAL     79.95
                                                                        TOTAL - PARTS        119.99

    MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
        INTL        BTAX  BATTERY TAX                                                        0.50
                                                                        TOTAL - MISC           0.50

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          0.00                          0.00                          50.00
      PARTS                          0.00                          0.00                         119.99
      MISC CHG                       0.00                          0.00                           0.50
      TOTAL                          0.00                          0.00                         170.49
    JOB#  1 JOURNAL PREFIX           GCCS                          GCWS                           GCIS



    GRAND TOTALS----------------------------------------------------------------------------------
              ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
```

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			50.00
PARTS			0.00			0.00			119.99
MISC CHG			0.00			0.00			0.50
TOTAL			0.00			0.00			170.49

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:31

*C 0
*A 4227168771884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

104598 GRANT TERRILL 815 2767 06/04/19 BU+S740198

DIANA TESSEREAU FC2A9X 60759 WHITE DIAMO

1707 HOWE HILL CT 14/BUICK/LACROSSE/4DR SDN FWD PREMIU 02/26/14 6

1 G 4 G F 5 G 3 X E F 2 1 3 8 6 9

CHESTERFIELD, MO 63017 06/04/19

636-532-1870 MO: 60759

JOB# 1 CHARGES----------

LABOR----CUSTOMER---------- 20.00

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/04/19	8.10	8.80	0.70	0.00	FINISHED
473	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE

```
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          36.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           37.50

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST       GCOUP  SERVICE COUPON                                                   -9.00
                                                                TOTAL - MISC          -9.00

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          20.00                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         37.50                          0.00                          0.00
  MISC DIS                       -9.00                          0.00                          0.00
  TOTAL                          54.50                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  2 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/04/19    8.80     8.80   0.00   0.00    FINISHED
             473   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS
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[CONTINUED ON NEXT PAGE]

104598 GRANT TERRILL 815 2767 06/04/19 BU+S740198

DIANA TESSEREAU FC2A9X 60759 WHITE DIAMO

1707 HOWE HILL CT 14/BUICK/LACROSSE/4DR SDN FWD PREMIU 02/26/14 6

1 G 4 G F 5 G 3 X E F 2 1 3 8 6 9

CHESTERFIELD, MO 63017 06/04/19

636-532-1870 MO: 60759

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00GCZAC-PERFORM A/C PERFORMANCE SERV TECH(S):473 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/04/19	8.80	9.10	0.30	0.00	FINISHED
473	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.80
		TOTAL - MISC	7.30

COMMENTS----------
X0230P9J0Y:WAIT created 2019-05-31 08:59:00am taken by Adam Beckman

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			62.95			0.00			0.00
PARTS			53.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			7.30			0.00			0.00
MISC DIS			-9.00			0.00			0.00
TAXES			7.85			0.00			0.00
TOTAL			159.60			0.00			0.00

*C 0
*A 4227173231884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 1111 06/05/19 GC+S740200

FRANK BOMMARITO BUICK GMC INC 77148 GRAY/ P1111

15736 MANCHESTER ROAD 13/VOLKSWAGEN/JETTA SEDAN/4DR AUTO S 06/03/19 77174

3 V W D X 7 A J 0 D M 3 5 8 7 9 3

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 E# 2.5L L5 GAS MO: 77148

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCADD1 ADDED OP TECH(S):578 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/04/19	16.00	16.00	0.00	0.00	FINISHED
578	06/04/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
MTC
ORIG CORR LOF AND ROTATE TIRES
MTC
CORRECTION LOF AND ROTATE TIRES
MTC

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	AAPR84187	OIL FILTER	7.44	7.44	10.42	10.42
				COST TOTAL	9.84		
						TOTAL - PARTS	13.82

G.O.G. & SUPPLIES----------

INTL	6.0	VALVOLINE SYNPOWER 5W30	@ 6.000	/UNIT		36.00
					TOTAL - GOG	36.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00
PARTS			0.00			0.00			13.82

```
  G.O.G.                          0.00                        0.00                        36.00
  MISC CHG                        0.00                        0.00                         8.00
  TOTAL                           0.00                        0.00                       227.82
JOB#  1 JOURNAL PREFIX            GCCS                        GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 2 00GCZ           QUICK SERVICE                      TECH(S):578                      285.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/04/19   16.00    16.00   0.00   0.00    FINISHED
            578   06/04/19    0.00     0.00   0.00   1.90    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.90

COMPLAINT    USED CAR PREP
ORIG CORR    1.5 REPLACED LR DOOR LOCK ASSY//.4 LF PARK LITE REPAIR
CORRECTION   1.5 REPLACED LR DOOR LOCK ASSY//.4 LF PARK LITE REPAIR

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    AAPCQ2825            P.LAMP BULB            0.30     0.30      0.90       0.90
    INTL     1    5K4-839-015-AG       DR.LOCK              142.66   142.66    199.72     199.72
                                                      COST TOTAL    142.96
                                                                    TOTAL - PARTS        200.62
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10                                ALBERT BAUMANN JR   108       1111    06/05/19   GC+S740200

FRANK BOMMARITO BUICK GMC INC                                    77148       GRAY/            P1111

15736 MANCHESTER ROAD             13/VOLKSWAGEN/JETTA SEDAN/4DR AUTO S  06/03/19        77174

                                  3 V W D X 7 A J 0 D M 3 5 8 7 9 3

ELLISVILLE, MO 63011                                                      06/04/19

636-391-7200      636-391-9400                        E# 2.5L L5 GAS               MO: 77148


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                        285.00
  PARTS                          0.00                          0.00                        200.62
  TOTAL                          0.00                          0.00                        485.62
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                         GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 03GCZMVI/EMISSI SAFETY/EMISSION                  TECH(S):923                        28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/04/19   16.00    16.00   0.00   0.00    FINISHED
            923   06/04/19    0.00     0.00   0.00   0.50    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                          4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740200        3.45
                                                              TOTAL - MISC          7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         28.55
  MISC CHG                       0.00                          0.00                          7.45
  TOTAL                          0.00                          0.00                         36.00
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                         GCIS



GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                        483.55
  PARTS                          0.00                          0.00                        214.44
  G.O.G.                         0.00                          0.00                         36.00
  MISC CHG                       0.00                          0.00                         15.45
                          ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                        749.44


*************************    A L L  D E T A I L  I N V O I C E    *************************
```

  [END OF INVOICE] 11:44:31

*C 0
*A 4227186711884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

187079 ADAM BECKMAN 432 2757 06/06/19 BU+S740201

MARY ATKINS WA0B4L 134674 WHT PRL TRI 34301

408 KINGRIDGE DR 13/BUICK/ENCORE/4DR SUV AWD ESSENCE 11/04/13 401

K L 4 C J H S B 2 D B 2 0 1 5 0 7

BALLWIN, MO 63011 06/04/19

MO: 134685

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):520 29.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/04/19	15.70	15.90	0.20	0.00	FINISHED
520	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	55594651	FILTER KI 1.836	Y	5.99	5.99	6.00	6.00
				COST TOTAL		5.99		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT		30.00
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
					TOTAL - GOG		31.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			29.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			31.50			0.00			0.00
TOTAL			66.50			0.00			0.00

JOB# 1 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 10GCZ06 CHECK ENGINE LIGHT TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/04/19	14.50	15.60	1.10	0.00	HOLD OTHER
520	06/05/19	7.80	7.80	0.00	0.00	FINISHED
520	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		1.10	0.00	

COMPLAINT C/S: CUSTOMER STATES CHECK ENGINE LIGHT ON
ORIG CAUSE CODE P1101
PASSED AND FAILED. CHECKED EVERYTHING WITH GDS OK
LIGHT WAS NOT ON WHEN PULLING IN
CAUSE CODE P1101
PASSED AND FAILED. CHECKED EVERYTHING WITH GDS OK
LIGHT WAS NOT ON WHEN PULLING IN
ORIG CORR TEST DROVE CHECK ENGINE LIGHT DID NOT COME ON
NO REPAIR AT THIS TIME.
CORRECTION TEST DROVE CHECK ENGINE LIGHT DID NOT COME ON
NO REPAIR AT THIS TIME.

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

187079 ADAM BECKMAN 432 2757 06/06/19 BU+S740201

MARY ATKINS WA0B4L 134674 WHT PRL TRI 34301

408 KINGRIDGE DR 13/BUICK/ENCORE/4DR SUV AWD ESSENCE 11/04/13 401

K L 4 C J H S B 2 D B 2 0 1 5 0 7

BALLWIN, MO 63011 06/04/19

MO: 134685

JOB# 2 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 61GCZ03 EXT MOLDING CONCERN TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/04/19	15.70	15.70	0.00	0.00	FINISHED
520	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT C/S: CUSTOMER STATES DRIVERS WINDOW SQUEAKING AND GOING UP/D
AWN SLOW
ORIG CORR SPRAY SILICONE ON WINDOW GUIDE
CORRECTION SPRAY SILICONE ON WINDOW GUIDE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00

JOB# 3 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/04/19	15.70	15.70	0.00	0.00	FINISHED
520	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00

JOB# 4 JOURNAL PREFIX BUQS BUWS BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.75
		TOTAL - MISC	3.25

COMMENTS----------
X029PZYD92:created 2019-06-03 11:41:00am taken by Adam Beckman

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		29.00			0.00			0.00
PARTS		6.00			0.00			0.00
G.O.G.		31.50			0.00			0.00

```
      MISC CHG                        3.25                        0.00                        0.00
      TAXES                           3.53                        0.00                        0.00
                                 ----------                  ----------                  ----------
      TOTAL                          73.28                        0.00                        0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************



    PAGE 2 OF 2                                              [   END  OF  INVOICE   ]       11:44:31

*C 0
*A 4227198501884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    266230                          JOSHUA DELANOIX     403       2758    06/06/19   GC+S740203

    ANN WESSLING                                            28007       /

    739 OAK HALL LN                 17/GMC/                               09/07/16           54

                                    1 G K K N X L S 2 H Z 3 2 5 5 4 9

    BALLWIN, MO 63021                                                     06/04/19

    314-541-0204                                                                        MO: 28007


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----WARRANTY-------------------------------------------------------------------
    J# 1 61GCZ02         EXT TRIM CONCERN                  TECH(S):476                          0.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                476   06/04/19   13.60    13.60   0.00   0.00    FINISHED
                476   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                                TOTAL TECH TIME   0.00   0.00

    COMPLAINT    C/S: CUSTOMER STATES THE DRIVER DOOR PANEL MAKES A LOT OF NO
                 ISE WHILE DRIVING
    ORIG CORR    COULD NOT DUPLICATE ON TEST DRIVE
    CORRECTION   COULD NOT DUPLICATE ON TEST DRIVE

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                          0.00                          0.00                          0.00
    JOB#  1 JOURNAL PREFIX             GCCS                          GCWS                          GCIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----WARRANTY-------------------------------------------------------------------
    J# 2 45GCZ03         SUSPENSION CONCERN                TECH(S):476                        134.96
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                476   06/04/19   11.90    13.50   1.60   0.00    FINISHED
                476   06/04/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   1.60   0.90

    COMPLAINT    C/S: CUSTOMER STATES THE DRIVER FRONT STRUT IS LEAKING
    ORIG CAUSE   LEAKING STRUT
    CAUSE        LEAKING STRUT
    ORIG CORR    REPLACE LEFT STRUT COMPLETE
    CORRECTION   REPLACE LEFT STRUT COMPLETE
```

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    84046054             STRUT 7.345 Y        202.60   202.60    283.64     283.64
                                                       COST TOTAL    202.60
                                                                     TOTAL - PARTS        283.64

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                        134.96                         0.00
  PARTS                           0.00                        283.64                         0.00
  TOTAL                           0.00                        418.60                         0.00
JOB#  2 JOURNAL PREFIX            GCCS                          GCWS                         GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION                TECH(S):476                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/04/19   13.60    13.60   0.00   0.00    FINISHED
             476   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                         0.00
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266230 JOSHUA DELANOIX 403 2758 06/06/19 GC+S740203

ANN WESSLING 28007 /

739 OAK HALL LN 17/GMC/ 09/07/16 54

1 G K K N X L S 2 H Z 3 2 5 5 4 9

BALLWIN, MO 63021 06/04/19

314-541-0204 MO: 28007

JOB# 3 JOURNAL PREFIX GCQS GCWS GCIS

COMMENTS----------
X025VF0K3E:created 2019-05-31 02:35:00pm taken by Joshua Delanoix

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740203-2	418.60
CLAIM TOTALS	418.60

266230 JOSHUA DELANOIX 403 2758 06/06/19 GC+S740203

ANN WESSLING 28007 /

739 OAK HALL LN 17/GMC/ 09/07/16 54

1 G K K N X L S 2 H Z 3 2 5 5 4 9

BALLWIN, MO 63021 06/04/19

314-541-0204 MO: 28007

DCS AUDIT SLIP

JOB CARD 740203

VIN	1GKKNXLS2HZ325549	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	28007	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740203-2	001398936781	0002

JOB COMPLETION DATE: 06/04/2019
TECHNICIAN GMIN: 117401262

LABOR OPERATION	BASE HOURS
8033790	0.9

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0311
COMPLAINT DESCRIPTION: C/S: CUSTOMER STATES THE DRIVER FRONT STRUT IS LEAKING

CAUSE CODE: 6061
CAUSE DESCRIPTION: LEAKING STRUT

CORRECTION DESCRIPTION: REPLACE LEFT STRUT COMPLETE

CAUSAL PART: 84046054

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
84046054	1	202.60			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	81.04		
PARTS	202.60	0.00	283.64
LABOR	134.96	0.00	134.96
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	418.60	0.00	418.60

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			134.96			0.00
PARTS			0.00			283.64			0.00

TOTAL 0.00 418.60 0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 3 OF 3 [END OF INVOICE] 11:44:31

*C 0
*A 4227204391884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266291 ROBERT POLITTE 962 4208 06/05/19 MA+S740204

SUE MEYER 7322 /

20 WHISPERING OAKS DR 17/MAZDA/CX-3/4DR AWD SPORT

J M 1 D K F B 7 5 H 0 1 4 9 9 0 0

WASHINGTON, MO 63090 06/04/19

636-900-9034 MO: 7322

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 20MAZ03 A/C CONCERN TECH(S):576 138.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	8.80	10.40	1.60	0.00	HOLD PARTS
576	06/05/19	8.90	9.60	0.70	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.30	1.00	

COMPLAINT CUSTOMER STATES A/C NOT COOLING, CHECK AND ADVISE
ORIG CAUSE TECH FOUND FAULTY A/C CONDENSOR, RECOMMEND REPLACING,
RECOMMEND EVAC/RECHARGE A/C SYSTEM
CAUSE TECH FOUND FAULTY A/C CONDENSOR, RECOMMEND REPLACING,
RECOMMEND EVAC/RECHARGE A/C SYSTEM
ORIG CORR R&R A/C CONDENSOR
U0707XRX/0.5 HRS
EVAC/RECHARGED A/C SYSTEM
U0003XRX/0.5 HRS
CORRECTION R&R A/C CONDENSOR
U0707XRX/0.5 HRS
EVAC/RECHARGED A/C SYSTEM
U0003XRX/0.5 HRS

CLAIM # 740204-1

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	702BG	A/C ADDITI	8.99	8.99	13.00	13.00
WARR	1	DB3R-61-480A	CONDENSER	258.09	258.09	335.52	335.52
				COST TOTAL	267.08		
					TOTAL - PARTS		348.52

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          0.00                     138.00                       0.00
  PARTS                          0.00                     335.52                      13.00
  TOTAL                          0.00                     473.52                      13.00
JOB#  1 JOURNAL PREFIX           MACS                       MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):576                       0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/04/19    8.80     8.80   0.00   0.00    FINISHED
            576   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                        0.00                        0.00
JOB#  2 JOURNAL PREFIX           MACS                       MAWS                        MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+51MAZ           BODY ELECTRICAL                   TECH(S):576                     102.90
```


[CONTINUED ON NEXT PAGE]

266291 ROBERT POLITTE 962 4208 06/05/19 MA+S740204

SUE MEYER 7322 /

20 WHISPERING OAKS DR 17/MAZDA/CX-3/4DR AWD SPORT

J M 1 D K F B 7 5 H 0 1 4 9 9 0 0

WASHINGTON, MO 63090 06/04/19

636-900-9034 MO: 7322

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	8.80	8.80	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.70	

COMPLAINT CUSTOMER REQUESTS 1 KEY CUT AND TRANSMITTER PROGRAMMED
ORIG CORR TECH PROGRAMMED 1 TRANSMITTER AND 1 KEY WAS CUT
CORRECTION TECH PROGRAMMED 1 TRANSMITTER AND 1 KEY WAS CUT

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	KDY3-67-5DY	TRANSMITTE	79.25	79.25	145.32	145.32
CUST	1	KDY3-76-201	KEY,BLANK-	12.25	12.25	24.50	24.50
			COST TOTAL		91.50		
					TOTAL - PARTS		169.82

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			102.90			0.00			0.00
PARTS			169.82			0.00			0.00
TOTAL			272.72			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------
X02JCG8KVM:created 2019-05-31 04:31:00pm taken by ROBERT POLITTE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740204-1	138.00	335.52	0.00	0.00	0.00	0.00	0.00	473.52
CLAIM TOTALS	138.00	335.52	0.00	0.00	0.00	0.00	0.00	473.52

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			102.90			138.00			0.00
PARTS			169.82			335.52			13.00
MISC CHG			1.50			0.00			0.00
TAXES			15.26			0.00			0.00
TOTAL			289.48			473.52			13.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227214241884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

158009 GRANT TERRILL 815 2770 06/04/19 GC+S740209

RICHARD L FRIERDICH III PA3D3S 132946 QUICKSILVER 72121

264 WYNSTAY AVE 12/GMC/TERRAIN/4DR FWD SLT-2 01/23/12 516

2 G K A L W E K 4 C 6 1 3 2 9 4 6

VALLEY PARK, MO 63088 06/04/19

636-529-0223 314-515-2000 MO: 132946

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 535 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	10.40	11.00	0.60	0.00	FINISHED
535	06/04/19	15.10	15.20	0.10	0.00	FINISHED
535	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12605566	FILTER 1.836 Y	4.62	4.62	6.00	6.00
			COST TOTAL		4.62		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	30.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	31.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00

```
  G.O.G.                        31.50                        0.00                        0.00
  TOTAL                         57.50                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):411                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/04/19   11.10    11.10   0.00   0.00    FINISHED
            411   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                         0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00GCZDEPOSIT    DEPOSIT CONTROL EPR              TECH(S):535                       45.45
```


[CONTINUED ON NEXT PAGE]

158009 GRANT TERRILL 815 2770 06/04/19 GC+S740209

RICHARD L FRIERDICH III PA3D3S 132946 QUICKSILVER 72121

264 WYNSTAY AVE 12/GMC/TERRAIN/4DR FWD SLT-2 01/23/12 516

2 G K A L W E K 4 C 6 1 3 2 9 4 6

VALLEY PARK, MO 63088 06/04/19

636-529-0223 314-515-2000 MO: 132946

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/04/19	14.40	15.00	0.60	0.00	FINISHED
535	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.50	

COMPLAINT DEPOSIT CONTROL TO HELP THE CLEANING OF THE OIL RINGS WHICH
WILL HELP CONTROL OIL CONSUMPTION.
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6577BG	PERF. KIT		39.90	39.90	54.50	54.50
				COST TOTAL		39.90		
						TOTAL - PARTS		54.50

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT		-10.00
			TOTAL - MISC	-10.00

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		45.45			0.00			0.00
PARTS		54.50			0.00			0.00
MISC DIS		-10.00			0.00			0.00
TOTAL		89.95			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		6.30
			TOTAL - MISC	7.80

COMMENTS----------
X02Q9W8WDW:Xtime Web Appt created 2019-05-30 10:31:09am taken by

GRAND TOTALS----------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		65.45			0.00			0.00
PARTS		60.50			0.00			0.00
G.O.G.		31.50			0.00			0.00
MISC CHG		7.80			0.00			0.00
MISC DIS		-10.00			0.00			0.00
TAXES		7.94			0.00			0.00
TOTAL		163.19			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227224771884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

232313 ADAM BECKMAN 432 2768 06/05/19 BU+S740210

JOL R KING 5275 DK SLATE ME 41137

2 TOUSSAINT DR 19/BUICK/ENCLAVE/4DR SUV FWD AVENIR 02/18/19 23

5 G A E R D K W 3 K J 1 8 8 5 5 0

O FALLON, MO 63368 06/04/19

636-443-5276 636-443-5276 MO: 5275

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600733 16,17,18 BUICK TECH(S):475 9.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	8.50	9.20	0.70	0.00	FINISHED
475	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT 2014-15 BUICK LOF/ROTATE
ORIG CAUSE PER BUICK NEW CAR PURCHASE
CAUSE PER BUICK NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------

WARR	6.0	19293002 5W30 DEXOS WARR	@	3.260	/UNIT	19.56
					TOTAL - GOG	19.56

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 02GCZ CAMPAIGN/RECALL TECH(S):475 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	9.20	9.60	0.40	0.00	FINISHED
475	06/04/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.70	

COMPLAINT PERFORM RECALL# N182200080 Decreased Acceleration -
Hesitation - Exp. W/Base Warranty
ORIG CAUSE per gm
CAUSE per gm
ORIG CORR perform recall n182200080 reprogram transmission control
module per si instructions programming code 1821674014
CORRECTION perform recall n182200080 reprogram transmission control
module per si instructions programming code 1821674014
LO 9104167 .7

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00
JOB# 2 JOURNAL PREFIX			BUCS			BUWS			BUIS

232313 ADAM BECKMAN 432 2768 06/05/19 BU+S740210

JOL R KING 5275 DK SLATE ME 41137

2 TOUSSAINT DR 19/BUICK/ENCLAVE/4DR SUV FWD AVENIR 02/18/19 23

5 G A E R D K W 3 K J 1 8 8 5 5 0

O FALLON, MO 63368 06/04/19

636-443-5276 636-443-5276 MO: 5275

JOB# 3 CHARGES----------

LABOR----WARRANTY----------

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	9.60	9.60	0.00	0.00	FINISHED
475	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

COMMENTS----------
X02C4WRH0L:WAIT created 2019-05-30 02:34:00pm taken by Rosealee Fle
ck

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740210-1	35.00
740210-2	104.97
CLAIM TOTALS	139.97

[CONTINUED ON NEXT PAGE]

232313 ADAM BECKMAN 432 2768 06/05/19 BU+S740210

JOL R KING 5275 DK SLATE ME 41137

2 TOUSSAINT DR 19/BUICK/ENCLAVE/4DR SUV FWD AVENIR 02/18/19 23

5 G A E R D K W 3 K J 1 8 8 5 5 0

O FALLON, MO 63368 06/04/19

636-443-5276 636-443-5276 MO: 5275

DCS AUDIT SLIP----------

JOB CARD 740210

VIN	5GAERDKW3KJ188550	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	5275	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740210-1	001398822759	0002

JOB COMPLETION DATE: 06/04/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
0600733	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 2014-15 BUICK LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER BUICK NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE LO 0600733 NET 35

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

232313 ADAM BECKMAN 432 2768 06/05/19 BU+S740210

JOL R KING 5275 DK SLATE ME 41137

2 TOUSSAINT DR 19/BUICK/ENCLAVE/4DR SUV FWD AVENIR 02/18/19 23

5 G A E R D K W 3 K J 1 8 8 5 5 0

O FALLON, MO 63368 06/04/19

636-443-5276 636-443-5276 MO: 5275

DCS AUDIT SLIP----------

JOB CARD 740210

VIN	5GAERDKW3KJ188550	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	5275	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZFAT		740210-2	001398822337	0002

JOB COMPLETION DATE: 06/04/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
9104167	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: perform recall n182200080 reprogram transmission co ntrol module per si instructions programming code 1821674014 LO 9104167 .7 7 .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			114.39			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			139.97			0.00

********** A L L D E T A I L I N V O I C E **********

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*C 0
*A 4227237121884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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247599 RANDAL LAMB 673 9233 06/06/19 GC+B740211

MARK SHERWOOD 36772 SUMMIT WHT/ 79310

893 18/GMC/YUKON/4DR SUV 4WD 01/20/18 11

1 G K S 2 C K J X J R 2 0 4 7 5 3

NEW HAVEN, MO 63068 06/04/19

231-649-2898 231-649-2898 MO: 36772

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):630 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT COME BACK REAR BUMPER LEFT SIDE

JOB# 1 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
TOTAL		0.00		0.00		0.00
JOB# 1 JOURNAL PREFIX		GCCB		GCWB		GCIB

COMMENTS----------

REDO REAR BUMPER LEFT SIDE

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
TOTAL		0.00		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:32

*C 0
*A 4227243021884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

236146 ROBERT KOSTIAL 532 6580 06/04/19 IN+S740212

KATHLEEN RAINEY 40655 BLACK OBSID 96649

1485 TREVINO DR 17/INFINITI/QX80/4DR AWD 04/29/17 331

J N 8 A Z 2 N E 6 H 9 1 5 2 8 0 7

JACKSON, MO 63755 06/04/19

314-471-6888 MO: 40655

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 11INZ04 FLUID LEAK-ENGINE TECH(S):562 1105.77

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/04/19	0.00	0.00	0.00	8.70	ENTERED IN INVOICING
562	06/04/19	8.80	15.60	6.80	0.00	FINISHED
		TOTAL TECH TIME		6.80	8.70	

COMPLAINT CUSTOMER STATES THERE IS A OIL LEAK - CHECK & ADVISE
ORIG CAUSE CT PP ZR 53 LBR# AG14AA 8.7
CAUSE CT PP ZR 53 LBR# AG14AA 8.7
ORIG CORR FOUND FRONT COVER LEAKING OIL, REPLACED COVER AND RESEALED
CORRECTION FOUND FRONT COVER LEAKING OIL, REPLACED COVER AND RESEALED

```
CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740212-1    AG14AA                  8.70              53               PP
PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    13500EZ31A           COVER ASSY-FRONT     298.18   298.18    430.18     430.18
    WARR     1    999MP1217HP          THREEBOND 1217H        9.59     9.59     13.84      13.84
    WARR     3    999MPL25500P         NISSAN LONG LIFE      12.99    38.97     18.74      56.22
    WARR     1    135101LA0A           SEAL-OIL CRANKSH       9.18     9.18     13.24      13.24
    WARR     2    150663TA2A           RING-O                 3.84     7.68      5.54      11.08
    WARR     1    150667S010           SEAL-O RING            1.37     1.37      1.98       1.98
    WARR     1    15066AR010           SEAL-O RING            6.20     6.20      8.94       8.94
    WARR     1    15066ZL80A           SEAL O RING (6.8       3.47     3.47      5.01       5.01
    WARR     2    15066AR020           SEAL-O RING            7.88    15.76     11.37      22.74
    WARR     2    150666N204           SEAL-O RING            2.83     5.66      4.08       8.16
    WARR     1    166181LA0D           SEAL-O RING            3.98     3.98      5.74       5.74
                                                    COST TOTAL    400.04
                                                                  TOTAL - PARTS        577.13

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         1105.77                          0.00
  PARTS                          0.00                          577.13                          0.00
  TOTAL                          0.00                         1682.90                          0.00
JOB#  1 JOURNAL PREFIX           INCS                            INWS                          INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):562                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             562   06/04/19   15.70    15.70   0.00   0.00    FINISHED
             562   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
ORIG CORR    COMPLETED MULTI POINT INSPECTION
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                            0.00                          0.00
JOB#  2 JOURNAL PREFIX           INCS                            INWS                          INIS
```

236146 ROBERT KOSTIAL 532 6580 06/04/19 IN+S740212

KATHLEEN RAINEY 40655 BLACK OBSID 96649

1485 TREVINO DR 17/INFINITI/QX80/4DR AWD 04/29/17 331

J N 8 A Z 2 N E 6 H 9 1 5 2 8 0 7

JACKSON, MO 63755 06/04/19

314-471-6888 MO: 40655

COMMENTS----------
++LOANER++TAG NUMBER IS 6580

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740212-1	1105.77	577.13	0.00	0.00	0.00	0.00	0.00	1682.90
CLAIM TOTALS	1105.77	577.13	0.00	0.00	0.00	0.00	0.00	1682.90

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			1105.77			0.00
PARTS			0.00			577.13			0.00
TOTAL			0.00			1682.90			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:32

*C 0
*A 4227254351884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265279 ALBERT BAUMANN JR 108 4209 06/04/19 MA+S740214

DOROTHY A KENNEDY 560 SNOWFLAKE W 13178

130 TIMBER MEADOWS DR 19/MAZDA/CX-5/4DR GRD TR RESV AWD 05/27/19 44

J M 3 K F B D Y 4 K 0 5 4 5 2 7 5

O FALLON, MO 63368 06/04/19

636-866-6490 E# PY 30931871 MO: 560

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 85MAZ ACCESSORIES TECH(S):923 147.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	14.50	14.50	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT ROOF RAILS AND CROSS BAR PER
UHAUL INSTALL TRAILER HITCH AND HARNESS
PER WE OWE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	0000-8L-R07	CROSS BARS	162.47	162.47	249.95	249.95
INTL	1	0000-8L-R09	ROOF RACK	227.50	227.50	349.95	349.95
			COST TOTAL		389.97		
					TOTAL - PARTS		599.90

SUBLET	PO#	VEND INV#-INV.DATE-DESCRIPTION		
INTL	740214	89844173 06/04/19 HITCH AND HARNESS		450.00
			TOTAL - SUBLET	450.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			147.00
PARTS			0.00			0.00			599.90
SUBLET			0.00			0.00			450.00
TOTAL			0.00			0.00			1196.90
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES

LABOR----INTERNAL

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	14.50	14.50	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

265279 ALBERT BAUMANN JR 108 4209 06/04/19 MA+S740214

DOROTHY A KENNEDY 560 SNOWFLAKE W 13178

130 TIMBER MEADOWS DR 19/MAZDA/CX-5/4DR GRD TR RESV AWD 05/27/19 44

J M 3 K F B D Y 4 K 0 5 4 5 2 7 5

O FALLON, MO 63368 06/04/19

636-866-6490 E# PY 30931871 MO: 560

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			147.00
PARTS			0.00			0.00			599.90
SUBLET			0.00			0.00			450.00
TOTAL			0.00			0.00			1196.90

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227261571884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

190171 TYLER COLEMAN 457 6581 06/04/19 IN+S740215

MICHAEL MUNN 91061 KH3/

902 WEST ESSEX AVE 11/INFINITI/G37X/4DR SDN SPRT APP ED 04/15/11

J N 1 C V 6 A R 0 B M 3 5 3 9 1 7 01/21/11

SAINT LOUIS, MO 63122 06/04/19

314-315-3417 MO: 91062

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):501 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/04/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
501	06/04/19	9.00	9.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00

PARTS	9.08	0.00	0.00
G.O.G.	11.80	0.00	0.00
MISC DIS	-1.65	0.00	0.00
TOTAL	43.22	0.00	0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES

LABOR----CUSTOMER----------

J# 2 03INZO3 SAFETY/EMISSIONS TECH(S):501 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/04/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
501	06/04/19	9.00	9.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CORR VEHICLE PASSED SAFETY/EMISSIONS TEST
CORRECTION VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740215	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

```
190171                              TYLER COLEMAN       457       6581    06/04/19   IN+S740215

MICHAEL MUNN                                                        91061       KH3/

902 WEST ESSEX AVE                  11/INFINITI/G37X/4DR SDN SPRT APP ED  04/15/11

                                    J N 1 C V 6 A R 0 B M 3 5 3 9 1 7                 01/21/11

SAINT LOUIS, MO 63122                                                      06/04/19

314-315-3417                                                                          MO: 91062


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         28.55                          0.00                          0.00
  MISC CHG                       7.45                          0.00                          0.00
  MISC DIS                      -1.43                          0.00                          0.00
  TOTAL                         34.57                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+46INZ24         REPLACE 4 TIRES                    TECH(S):501                       185.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            501   06/04/19    0.00     0.00   0.00   2.00    ENTERED IN INVOICING
            501   06/04/19   10.70    10.70   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   2.00

COMPLAINT    C/S THAT THEY WOULD LIKE US TO REPLACE 4 TIRES WITH
             TBILL03756
ORIG CAUSE   MOUNT AND BALANCED 4 TIRES
CAUSE        MOUNT AND BALANCED 4 TIRES
ORIG CORR    REPLACED BENT TPMS
CORRECTION   REPLACED BENT TPMS

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     4    TBILL03756           HANKOOK 225/55ZR     115.00   460.00    138.00     552.00
    CUST     1    407001LA0E           SENSOR UNIT-TIRE      58.78    58.78    135.20     135.20
                                                    COST TOTAL    518.78
                                                                  TOTAL - PARTS        687.20

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST          T4  4 TIRE MISSOURI TAX                                              2.00
    CUST         SSR  SHOP SUPPLIES                                                  -25.00
                                                                  TOTAL - MISC        -23.00

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        185.00                          0.00                          0.00
  PARTS                        687.20                          0.00                          0.00
  MISC CHG                       2.00                          0.00                          0.00
  MISC DIS                     -25.00                          0.00                          0.00
  TOTAL                        849.20                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+45INZ05         4 WHEEL ALIGNMENT                  TECH(S):501                        90.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            501   06/04/19    0.00     0.00   0.00   2.00    ENTERED IN INVOICING
            501   06/04/19   10.80    10.80   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   2.00

COMPLAINT    Customer Request 4 Wheel Alignment
```

ORIG CAUSE $90.00 ALIGN
CAUSE $90.00 ALIGN

JOB# 4 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			90.00			0.00			0.00
TOTAL			90.00			0.00			0.00

[CONTINUED ON NEXT PAGE]

190171 TYLER COLEMAN 457 6581 06/04/19 IN+S740215

MICHAEL MUNN 91061 KH3/

902 WEST ESSEX AVE 11/INFINITI/G37X/4DR SDN SPRT APP ED 04/15/11

J N 1 C V 6 A R 0 B M 3 5 3 9 1 7 01/21/11

SAINT LOUIS, MO 63122 06/04/19

314-315-3417 MO: 91062

JOB# 4 JOURNAL PREFIX INCS INWS INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
++WAITER++TAG NUMBER IS 6581

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			327.54			0.00			0.00
PARTS			696.28			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			35.95			0.00			0.00
MISC DIS			-28.08			0.00			0.00
TAXES			63.37			0.00			0.00
TOTAL			1106.86			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227272041884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

230304 JOSHUA DELANOIX 403 2760 06/12/19 BU+S740216

JILL S CHANEY-LIPE SN1X7G 47643 GALAXY SILV 38746

495 TERRINGTON DR 16/BUICK/ENVISION/4DR SUV AWD PREM I 09/07/16 54

L R B F X F S X 4 G D 1 4 4 6 2 4

BALLWIN, MO 63021 06/04/19

314-517-5042 MO: 47649

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 50GCZ01 ENGINE ELECT CONCERN TECH(S):535 659.82

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/11/19	7.20	8.00	0.80	0.00	START STRAIGHT TIME
535	06/11/19	8.10	11.80	3.70	3.70T	FINISH STRAIGHT TIME
535	06/11/19	11.80	11.80	0.00	0.00	HOLD OTHER
535	06/11/19	12.40	13.00	0.60	0.00	FINISHED
535	06/11/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		5.10	4.40	

COMPLAINT CUSTOMER STATES THE VEHICLE LOST POWER. NUMEROUS MESSAGES ON THE DASH AND WILL NOT TAKE A JUMP START.

ORIG CAUSE SEVERAL LOW VOLTAGE CODES SET AND THE HAZARD FLASHER STAYS ON TESTED THE BATTERY WITH THE GR8(ASWSL-00J38-0TG81) THE BATTERY FAILED AFTER REPLACING THE BATTERY THE HAZARDS STILL WON'T TURN OFF SCAN DATA SHOWS AN INPUT.UNPLUGGED THE HAZARD SWITCH-STILL ON CHECKED THE SIGNAL WIRE FOR A SHORT TO GROUND AND POWER-OK SETUP TAC CASE AND CALLED(9-5294617561) WAS TOLD TO REPLACE THE BCM

CAUSE SEVERAL LOW VOLTAGE CODES SET AND THE HAZARD FLASHER STAYS ON TESTED THE BATTERY WITH THE GR8(ASWSL-00J38-0TG81) THE BATTERY FAILED AFTER REPLACING THE BATTERY THE HAZARDS STILL WON'T TURN OFF SCAN DATA SHOWS AN INPUT.UNPLUGGED THE HAZARD SWITCH-STILL ON CHECKED THE SIGNAL WIRE FOR A SHORT TO GROUND AND POWER-OK SETUP TAC CASE AND CALLED(9-5294617561) WAS TOLD TO REPLACE THE BCM

ORIG CORR REPLACED THE BATTERY,REPLACED THE BCM PROGRAMMED AND SETUP

CORRECTION REPLACED THE BATTERY,REPLACED THE BCM PROGRAMMED AND SETUP LC 5410030 TIME .6 ADD .8 DIAG ADD 3.0 OLH TO LOCATE FAILURE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	88864542	BATTERY 2.330	175.79	175.79	240.11	240.11

```
    WARR    -1    88864542            CORE RETURN           15.00   -15.00     15.00     -15.00
    WARR     1    13594571            MODULE 2.560 Y        84.02    84.02    117.63     117.63
                                                      COST TOTAL    244.81
                                                                    TOTAL - PARTS        342.74

G.O.G. & SUPPLIES-------------------------------------------------------------------
    WARR    1.0  ADD-COST PART PICKED UP    @      8.400   /UNIT                          8.40
                                                                    TOTAL - GOG            8.40

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         659.82                         0.00
  PARTS                          0.00                         342.74                         0.00
  G.O.G.                         0.00                           8.40                         0.00
  TOTAL                          0.00                        1010.96                         0.00
JOB#  1 JOURNAL PREFIX           BUCS                           BUWS                         BUIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):535                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/11/19   12.90    12.90   0.00   0.00    FINISHED
             535   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK



PAGE 1 OF 4                                          [CONTINUED ON NEXT PAGE]       11:44:32
```

230304 JOSHUA DELANOIX 403 2760 06/12/19 BU+S740216

JILL S CHANEY-LIPE SN1X7G 47643 GALAXY SILV 38746

495 TERRINGTON DR 16/BUICK/ENVISION/4DR SUV AWD PREM I 09/07/16 54

L R B F X F S X 4 G D 1 4 4 6 2 4

BALLWIN, MO 63021 06/04/19

314-517-5042 MO: 47649

CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
740216-1	1010.96
CLAIM TOTALS	1010.96

[CONTINUED ON NEXT PAGE]

230304 JOSHUA DELANOIX 403 2760 06/12/19 BU+S740216

JILL S CHANEY-LIPE SN1X7G 47643 GALAXY SILV 38746

495 TERRINGTON DR 16/BUICK/ENVISION/4DR SUV AWD PREM I 09/07/16 54

L R B F X F S X 4 G D 1 4 4 6 2 4

BALLWIN, MO 63021 06/04/19

314-517-5042 MO: 47649

DCS AUDIT SLIP----------

JOB CARD 740216

VIN	LRBFXFSX4GD144624	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	47643	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740216-1	001399397020	0001

JOB COMPLETION DATE: 06/12/2019
TECHNICIAN GMIN: 339048372

LABOR OPERATION	BASE HOURS	DIAGNOSIS	OTHER
5410030	0.6	0.8	3.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0322
COMPLAINT DESCRIPTION: CUSTOMER STATES THE VEHICLE LOST POWER. NUMEROUS MES SAGES ON THE DASH AND WILL NOT TAKE A JUMP START.

CAUSE CODE: 6579
CAUSE DESCRIPTION: SEVERAL LOW VOLTAGE CODES SET AND THE HAZARD FLASHER STA YS ON TESTED THE BATTERY WITH THE GR8(ASWSL-00J38-0TG81) THE BATTERY FAILE AILED AFTER REPLACING THE BATTERY THE HAZARDS STILL WON'T TURN OFF SCAN DA N DATA SHOWS AN INPUT.UNPLUGGED THE HAZARD SWITCH-STILL ON CHECKED THE SIG SIGNAL WIRE FOR A SHORT TO GROUND AND POWER-OK SETUP TAC CASE AND CALLED(LED(9-5294617561) WAS TOLD TO REPLACE THE BCM

CORRECTION DESCRIPTION: REPLACED THE BATTERY,REPLACED THE BCM PROGRAMMED AN D SETUP LC 5410030 TIME .6 ADD .8 DIAG ADD 3.0 OLH TO LOCATE FAILURE

CAUSAL PART: 12594571

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
13594571	1	84.02			
88864542	1	160.79			

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
8.40	NIE					

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	97.93		
PARTS	244.81	0.00	342.74
LABOR	659.82	0.00	659.82
NET ITEMS	8.40	0.00	8.40
PARTICIPATION AMOUNT			(0.00)

	TRANSACTION	1010.96	0.00	1010.96

230304 JOSHUA DELANOIX 403 2760 06/12/19 BU+S740216

JILL S CHANEY-LIPE SN1X7G 47643 GALAXY SILV 38746

495 TERRINGTON DR 16/BUICK/ENVISION/4DR SUV AWD PREM I 09/07/16 54

L R B F X F S X 4 G D 1 4 4 6 2 4

BALLWIN, MO 63021 06/04/19

314-517-5042 MO: 47649

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			659.82			0.00
PARTS			0.00			342.74			0.00
G.O.G.			0.00			8.40			0.00
TOTAL			0.00			1010.96			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:32

*C 0
*A 4227287751884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

245773 ROBERT POLITTE 962 4210 06/04/19 MA+S740218

ROBERT NGUEPSI PJ1W6B 89397 GRAY/ 11450A

2115 CHAUCER LANE 12/MAZDA/MAZDA3/5DR HB AUTO I TOURIN 11/24/17 67493

J M 1 B L 1 L 7 X C 1 5 7 2 9 2 0

ARNOLD, MO 63010 06/04/19

314-322-3976 314-349-3900 MO: 89397

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):923 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	8.70	8.70	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	12.10

MISC

	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.07
			TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         13.58                         0.00                         0.00
  PARTS                          7.87                         0.00                         0.00
  G.O.G.                        12.10                         0.00                         0.00
  MISC DIS                      -1.07                         0.00                         0.00
  TOTAL                         32.48                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            MACS                         MAWS                         MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):923                      0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/04/19    8.70     8.70   0.00   0.00    FINISHED
             923   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX               MACS                         MAWS                         MAIS
```

245773 ROBERT POLITTE 962 4210 06/04/19 MA+S740218

ROBERT NGUEPSI PJ1W6B 89397 GRAY/ 11450A

2115 CHAUCER LANE 12/MAZDA/MAZDA3/5DR HB AUTO I TOURIN 11/24/17 67493

J M 1 B L 1 L 7 X C 1 5 7 2 9 2 0

ARNOLD, MO 63010 06/04/19

314-322-3976 314-349-3900 MO: 89397

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.07
			TOTAL - MISC	2.57

COMMENTS

X02CTN3XOY:WAIT created 2019-05-31 08:45:00am taken by ROBERT POLIT
TE

RECOMMENDATIONS

RECOMMEND TRANSMISSION SERVICE - $160
RECOMMEND COOLANT SERVICE - $140
RECOMMEND A/C TUNE-UP - $90
RECOMMEND CABIN AIR FILTER - $60

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			12.10			0.00			0.00
MISC CHG			2.57			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TAXES			1.79			0.00			0.00
TOTAL			36.84			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE] 11:44:32

*C 0
*A 4227292401884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9709 06/05/19 GC+B740219

FRANK BOMMARITO BUICK GMC INC 93092 BLUE/ P9849A

15736 MANCHESTER ROAD 11/TOYOTA/TC/2DR HB AUTO 05/08/18 93116

J T K J F 5 C 7 4 B 3 0 2 0 5 3 1

ELLISVILLE, MO 63011 RL 06/04/19

636-391-7200 636-391-9400 MO: 93092

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 675 198.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/05/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
607	06/05/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
609	06/05/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	4.80	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL	740219	P9849A	06/05/19	PDR	72.00
INTL	740219A	3890	06/05/19	CHIP REPAIR	42.00
				TOTAL - SUBLET	114.00

G.O.G. & SUPPLIES----------

INTL	1.0	PAINT AND MATERIAL	@	38.000	/UNIT	38.00
					TOTAL - GOG	38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			198.00
SUBLET			0.00			0.00			114.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			198.00
SUBLET			0.00			0.00			114.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:32

*C 0
*A 4227302351884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

155819 GRANT TERRILL 815 2769 06/11/19 GC+S740220

RAYMOND AND CHRIS BAUMANN 163810 /V10 4WD

616 HIGHWAY 0 89/CHEVROLET TRUCK/BLAZER/V10 4WD

1 G N E V 1 8 K 8 K F 1 5 4 4 0 3

CUBA, MO 65453 ?109? 06/04/19

573-885-0193 MO: 163810

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZ02 SAFETY INSPECT ONLY TECH(S):460 473 10.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	11.00	11.00	0.00	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
473	06/07/19	0.00	0.00	0.00	0.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM MISSOURI SAFETY INSPECTION.
CAUSE PERFORM STATE INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

```
    CUST   SYSTECSAF  SYSTECSAFETY                                          740220          1.50
    CUST         SSR  SHOP SUPPLIES                                                       -0.53
                                                                    TOTAL - MISC          0.97

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          10.50                          0.00                          0.00
  MISC CHG                        1.50                          0.00                          0.00
  MISC DIS                       -0.53                          0.00                          0.00
  TOTAL                          11.47                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 20GCZ07         A/C BLOWS WARM AIR                TECH(S):460 473                 210.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/06/19    8.50    11.10   2.60   0.00    FINISHED
             460   06/06/19    0.00     0.00   0.00   6.00    OVERRIDE IN INVOICING
             473   06/07/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   2.60   6.00

COMPLAINT    CUSTOMER STATES A/C NOT COLD
ORIG CAUSE   REFRIGERANT EMPTY, CHARGED SYSTEM AND LOW SIDE IS HIGHER
             THAN NORMAL AND HIGH SIDE IS LOWER THAN NORMAL.
CAUSE        REFRIGERANT EMPTY, CHARGED SYSTEM AND LOW SIDE IS HIGHER
             THAN NORMAL AND HIGH SIDE IS LOWER THAN NORMAL.
ORIG CORR    REPLACED COMPRESSOR AND ACCUMULATOR, CLEANED EVAPORATOR CORE
             WITH BG EVAPORATOR CLEANER FOAM AND BLEW OUT DEBRIS, CHARGED
             SYSTEM AND NOW BLOWING COLD. ADDED DYE AND NO LEAKS FOUND AT
             THIS TIME.
CORRECTION   REPLACED COMPRESSOR AND ACCUMULATOR, CLEANED EVAPORATOR CORE
             WITH BG EVAPORATOR CLEANER FOAM AND BLEW OUT DEBRIS, CHARGED
             SYSTEM AND NOW BLOWING COLD. ADDED DYE AND NO LEAKS FOUND AT
             THIS TIME.

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         210.00                          0.00                          0.00
  TOTAL                         210.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZOIL        LOF/VALVOLINE                     TECH(S):460 473                  11.50
```


[CONTINUED ON NEXT PAGE]

155819 GRANT TERRILL 815 2769 06/11/19 GC+S740220

RAYMOND AND CHRIS BAUMANN 163810 /V10 4WD

616 HIGHWAY 0 89/CHEVROLET TRUCK/BLAZER/V10 4WD

1 G N E V 1 8 K 8 K F 1 5 4 4 0 3

CUBA, MO 65453 ?109? 06/04/19

573-885-0193 MO: 163810

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	11.00	11.00	0.00	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
473	06/07/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION,CHANGE ENGINE OIL &
FILTER USING VALVOLINE OIL.
TOP OFF ALL FLUID LEVELS.
+++RESET OIL LIFE INDEX IF EQUIPPED+++
CUSTOMER HAS SUPPLIED OWN OIL
CORRECTION PERFORM REQUESTED SERVICES=THANK YOU

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	25160561	FILTER 1.836 Y		3.71	3.71	4.64	4.64
				COST TOTAL		3.71		
						TOTAL - PARTS		4.64

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-0.81
			TOTAL - MISC	-0.81

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			11.50			0.00			0.00
PARTS			4.64			0.00			0.00
MISC DIS			-0.81			0.00			0.00
TOTAL			15.33			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 00GCZ27POINT 27 POINT INSPECTION TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/06/19	11.20	11.20	0.00	0.00	HOLD OTHER
460	06/06/19	14.00	14.80	0.80	0.00	HOLD OTHER
460	06/07/19	11.00	11.00	0.00	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.80	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		11.83

TOTAL - MISC 13.33

[CONTINUED ON NEXT PAGE]

155819 GRANT TERRILL 815 2769 06/11/19 GC+S740220

RAYMOND AND CHRIS BAUMANN 163810 /V10 4WD

616 HIGHWAY 0 89/CHEVROLET TRUCK/BLAZER/V10 4WD

1 G N E V 1 8 K 8 K F 1 5 4 4 0 3

CUBA, MO 65453 ?109? 06/04/19

573-885-0193 MO: 163810

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			232.00			0.00			0.00
PARTS			4.64			0.00			0.00
MISC CHG			14.83			0.00			0.00
MISC DIS			-1.34			0.00			0.00
TOTAL			250.13			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:33

*C 0
*A 4227382061884501
*T 3615
*K STORE~01
*K DOCDATE~06/26/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266 RANDAL LAMB 673 9168 06/26/19 IN+B740221

RYAN D. JACKSON S205125053 25430 MAJESTIC WH 96214

16241 BERRY VIEW COURT 17/INFINITI/QX60/4DR AWD 01/02/17 350

5 N 1 D L 0 M M 4 H C 5 0 9 3 4 3

WILDWOOD, MO 63011 06/04/19

MO: 25430

JOB# 1 CHARGES----------

LABOR----CUSTOMER---------- 503.77

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):604 607

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
604	06/17/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
604	06/20/19	0.00	3.00	0.00	3.00	ENTERED IN INVOICING
607	06/19/19	0.00	5.40	0.00	5.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	8.40	

COMPLAINT REPAIR REAR END DAMAGE

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		20692JF00A	GASKET-EXHAUST	9.31	9.31	15.52	15.52
CUST	1		203506JA0A	MUFFLER ASSY-POS	279.02	279.02	450.03	450.03
CUST	1		908189NC5B	FINISHER ASSY-BA	260.58	260.58	473.78	473.78
CUST	1		850229NC0H	FASCIA KIT-REAR	399.96	399.96	535.00	535.00
				COST TOTAL		948.87		
						TOTAL - PARTS		1474.33

G.O.G. & SUPPLIES----------

CUST 1.0 PAINT & MATERIALS @ 330.000 /UNIT 330.00

TOTAL - GOG 330.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST DISCP 10%DISC PARTS-BODYSHOP -147.43

TOTAL - MISC -147.43

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			503.77			0.00			0.00
PARTS			1474.33			0.00			0.00
G.O.G.			330.00			0.00			0.00
MISC DIS			-147.43			0.00			0.00

```
  TOTAL                        2160.67                        0.00                        0.00
JOB#  1 JOURNAL PREFIX            INCB                        INWB                        INIB


COMMENTS-------------------------------------------------------------------------
6.14 PARTS HERE


GRAND TOTALS---------------------------------------------------------------------------------
          ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        503.77                        0.00                        0.00
  PARTS                       1474.33                        0.00                        0.00
  G.O.G.                       330.00                        0.00                        0.00
  MISC DIS                    -147.43                        0.00                        0.00
  TAXES                        148.92                        0.00                        0.00
                           ----------                  ----------                  ----------
  TOTAL                       2309.59                        0.00                        0.00


*************************    A L L  D E T A I L  I N V O I C E    *************************
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                                                    [   END  OF  INVOICE   ]       11:44:33
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```
*C 0
*A 4227406731884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    102218                          ROBERT KOSTIAL      532       6582    06/05/19   IN+S740222

    DALE WARNER                                  PJ6R1M      234178      LAKESH SLT

    433 CHUKKER VALLEY              07/INFINITI/G35X/4DR SDN AWD X AT     07/31/07           53

                                    J N K B V 6 1 F 9 7 M 8 1 9 2 3 5    70069         05/22/07

    ELLISVILLE, MO 63021                                                  06/04/19

    636-391-8802      314-681-0625                                                    MO: 234178


    JOB#  1 CHARGES------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------
    J# 1 00INZ01         LUBE OIL FILTER                  TECH(S):464                        23.99
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                464   06/04/19   11.60    11.60   0.00   0.00    FINISHED
                464   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

    COMPLAINT    (Replace engine oil and filter)
    CAUSE        ROUTINE MAINTENANCE
    CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
                 TO FACTORY SPEC.
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PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                     COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    5.0  VALVOLINE OIL              @      2.360   /UNIT                          11.80
                                                                TOTAL - GOG           11.80

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.65
                                                                TOTAL - MISC          -1.65

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          23.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC DIS                       -1.65                          0.00                          0.00
  TOTAL                          43.22                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                           INIS

JOB#  2 CHARGES------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 45INZ10         SUSPENSION NOISE                    TECH(S):464                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/04/19   11.60    11.60   0.00   0.00    FINISHED
             464   06/04/19   15.60    15.60   0.00   0.00    FINISHED
             464   06/04/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   1.00

COMPLAINT    THERE IS A SCRAPING NOISE WHEN GOING OVER A DIP IN THE ROAD
             AND HAS SINCE SCRATCHED THE BELLY PAN (Suspension Noise - 45
             )
ORIG CORR    REMOVED DAMAGED BELLY PAN. DROVE CAR OVER MULTIPLE DIPS WITH
             NOW ABNORMAL NOISE HEARD.
             REMOVED OLD PAN HARDWARE, REPLACED RUSTY FASTENERS,
             INSTALLED NEW PAN, ROAD TESTED OK.
CORRECTION   REMOVED DAMAGED BELLY PAN. DROVE CAR OVER MULTIPLE DIPS WITH
             NOW ABNORMAL NOISE HEARD.
             REMOVED OLD PAN HARDWARE, REPLACED RUSTY FASTENERS,
             INSTALLED NEW PAN, ROAD TESTED OK.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    75892JK500           COVER-FRONT,UNDE     103.67   103.67    212.99     212.99
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102218                              ROBERT KOSTIAL      532       6582    06/05/19   IN+S740222

DALE WARNER                                        PJ6R1M      234178      LAKESH SLT

433 CHUKKER VALLEY                  07/INFINITI/G35X/4DR SDN AWD X AT     07/31/07           53

                                    J N K B V 6 1 F 9 7 M 8 1 9 2 3 5    70069         05/22/07

ELLISVILLE, MO 63021                                                      06/04/19

636-391-8802      314-681-0625                                                          MO: 234178


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
                                                    COST TOTAL    103.67
                                                                  TOTAL - PARTS        212.99

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                         212.99                         0.00                          0.00
  TOTAL                         212.99                         0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                         INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 20INZ04         A/C CONCERN                      TECH(S):464                        152.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/04/19   11.60    11.60   0.00   0.00    FINISHED
             464   06/04/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER STATES AC BLOWING WARM PLEASE ADVISE -
             $152.00 DIAGNOSIS FEE
ORIG CAUSE   ?
CAUSE        ?
ORIG CORR    AC SYSTEM SLIGHTLY LOW. COMPRESSOR OPERATIONAL. NO VISIBLE
             LEAKS FOUND. INSTALLED LEAK DYE AND RECHARGED SYSTEM. DASH
             TEMP AT 49' WHILE DRIVING.
CORRECTION   AC SYSTEM SLIGHTLY LOW. COMPRESSOR OPERATIONAL. NO VISIBLE
             LEAKS FOUND. INSTALLED LEAK DYE AND RECHARGED SYSTEM. DASH
             TEMP AT 49' WHILE DRIVING.

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         152.00                         0.00                          0.00
  TOTAL                         152.00                         0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                         INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00INZROTATE     *TIRES ROTATE SPECIA             TECH(S):464                         30.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/04/19   11.60    11.60   0.00   0.00    FINISHED
             464   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires) -
             $30.00
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
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MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.50
			TOTAL - MISC	-1.50

[CONTINUED ON NEXT PAGE]

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102218                              ROBERT KOSTIAL      532       6582    06/05/19   IN+S740222

DALE WARNER                                        PJ6R1M      234178      LAKESH SLT

433 CHUKKER VALLEY                  07/INFINITI/G35X/4DR SDN AWD X AT     07/31/07           53

                                    J N K B V 6 1 F 9 7 M 8 1 9 2 3 5    70069         05/22/07

ELLISVILLE, MO 63021                                                      06/04/19

636-391-8802      314-681-0625                                                          MO: 234178


JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          30.00                          0.00                          0.00
  MISC DIS                       -1.50                          0.00                          0.00
  TOTAL                          28.50                          0.00                          0.00
JOB#  4 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB#  5 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 5+00INZZP/SFLUSH  P/S FLUID SERVICE                  TECH(S):464                        71.60
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/04/19   15.60    15.60   0.00   0.00    FINISHED
             464   06/04/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS POWER STEERING FLUID SERVICE -
             $119.95
ORIG CAUSE   FLUSH POWER STEERING SYSTEM WITH CLEANER
CAUSE        FLUSH POWER STEERING SYSTEM WITH CLEANER
ORIG CORR    TECHNICIANS INSTALL A SAFE AND EFFECTIVE CLEANER TO REMOVE
             GUMS AND VARNISHES FROM THE POWER STEERING PUMP, RACK, AND
             HOSES. THEN ALL THE WORN OUT IS REMOVED AND REPLACED WITH A
             HIGHLY FORTIFIED POWER STEERING FLUID DESIGNED TO PROTECT
             THE SEALS AND EXTEND THE LIFE OF THE COMPONENTS. BG108/332
CORRECTION   TECHNICIANS INSTALL A SAFE AND EFFECTIVE CLEANER TO REMOVE
             GUMS AND VARNISHES FROM THE POWER STEERING PUMP, RACK, AND
             HOSES. THEN ALL THE WORN OUT IS REMOVED AND REPLACED WITH A
             HIGHLY FORTIFIED POWER STEERING FLUID DESIGNED TO PROTECT
             THE SEALS AND EXTEND THE LIFE OF THE COMPONENTS. BG108/332

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6750BG               PWR ST KIT            31.40    31.40     48.35      48.35
                                                     COST TOTAL     31.40
                                                                TOTAL - PARTS          48.35

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          71.60                          0.00                          0.00
  PARTS                          48.35                          0.00                          0.00
  TOTAL                         119.95                          0.00                          0.00
JOB#  5 JOURNAL PREFIX             INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                   1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               25.00
                                                                    TOTAL - MISC          26.50

COMMENTS---------------------------------------------------------------------------
TAG NUMBER IS 6582
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102218 ROBERT KOSTIAL 532 6582 06/05/19 IN+S740222

DALE WARNER PJ6R1M 234178 LAKESH SLT

433 CHUKKER VALLEY 07/INFINITI/G35X/4DR SDN AWD X AT 07/31/07 53

J N K B V 6 1 F 9 7 M 8 1 9 2 3 5 70069 05/22/07

ELLISVILLE, MO 63021 06/04/19

636-391-8802 314-681-0625 MO: 234178

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			277.59			0.00			0.00
PARTS			270.42			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-3.15			0.00			0.00
TAXES			27.33			0.00			0.00
TOTAL			610.49			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:34

*C 0
*A 4227413541884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9710 06/05/19 GC+B740223

FRANK BOMMARITO BUICK GMC INC 51735 BLUE/ 29309A

15736 MANCHESTER ROAD 17/HONDA/ACCORD SEDAN/4DR SDN SE CVT 06/10/19 51739

1 H G C R 2 F 1 1 H A 0 3 6 1 2 4

ELLISVILLE, MO 63011 RL 06/04/19

636-391-7200 636-391-9400 MO: 51735

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00GCZ QUICK SERVICE TECH(S):607 675 270.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/05/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
607	06/05/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
609	06/05/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.60	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL 740223 3889 06/05/19 CHIP 42.00

TOTAL - SUBLET 42.00

G.O.G. & SUPPLIES----------

INTL 1.0 PAINT AND MATERIAL @ 38.000 /UNIT 38.00

TOTAL - GOG 38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			270.00
SUBLET			0.00			0.00			42.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------

BOMM U/C

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			270.00
SUBLET			0.00			0.00			42.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:34

*C 0
*A 4227418981884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

220019 CHARLIE THIERET 932 4212 06/04/19 MA+S740224

ROBIN HAYNES SN5L4K 106667 /

1416 TRAILS DR 15/MAZDA/CX-9/4DR FWD TOUR

J M 3 T B 2 C A 4 F 0 4 6 3 4 5 8

FENTON, MO 63026 06/04/19

314-484-2308 MO: 106667

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46MAZ STEERING/SUSPENSION TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	11.40	11.40	0.00	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES LOUD TICKING NOISE COMING FROM PASSENGER FRONT, STARTS AROUND 40 MPH AND FULL ON AFTER 55MPH, CHECK AND ADVISE

ORIG CAUSE CHECKED VEHICLE, RIGHT FRONT FENDER LINER CLIP BROKEN, LINER RUBBING ON WHEEL, RECOMMEND REPLACING CLIP

```
    CAUSE        CHECKED VEHICLE, RIGHT FRONT FENDER LINER CLIP BROKEN, LINER
                 RUBBING ON WHEEL, RECOMMEND REPLACING CLIP
    ORIG CORR    INSTALLED NEW FENDER LINER CLIP, OK AT THIS TIME
    CORRECTION   INSTALLED NEW FENDER LINER CLIP, OK AT THIS TIME

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                          0.00                          0.00                          0.00
    JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):549                          0.00
               TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                 549   06/04/19   11.40    11.40   0.00   0.00    FINISHED
                 549   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

    COMPLAINT    MAZDA FULL CIRCLE INSPECTION
    CORRECTION   MULTI POINT INSPECTION

    JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                          0.00                          0.00                          0.00
    JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS


    COMMENTS---------------------------------------------------------------------------
    ++LOANER++


    GRAND TOTALS-----------------------------------------------------------------------------------
               ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
                                  ----------                    ----------                    ----------
      TOTAL                          0.00                          0.00                          0.00


    *************************     A L L  D E T A I L  I N V O I C E     **************************
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*C 0
*A 4227424711884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    260902                          JOSEPH WHITAKER     420       2765    06/04/19   GC+S740225

    BILL JEHLING                                            24402       /

    18141 EDGE WOOD CR              17/GMC/SAVANA CARGO VA/VAN 2500 RWD

                                    1 G T W 7 A F G 7 H 1 1 3 5 5 6 3
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WILDWOOD, MO 63038 06/04/19

314-406-6754 MO: 24403

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCCOUPCAR GM SEASONAL CAR CARE TECH(S):422 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/04/19	10.00	10.00	0.00	0.00	FINISHED
422	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT GM SEASONAL CARE CARE- PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL WITH FULL SYNTHETIC OIL, OIL FILTER, CHECK TIRE PRESSURES AND TOP OFF ALL FLUID LEVELS. RESET OIL INDEX. ROTATE TIRES AS PER MANUFACTURE. PERFORM GM 27 POINT INSPECTION.
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690386	FILTER 1.836 Y	4.04	4.04	6.00	6.00
			COST TOTAL		4.04		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/04/19	10.00	10.00	0.00	0.00	FINISHED
422	06/04/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 03GCZEMISSION EMISSION INSPECTION TECH(S):422 16.55

[CONTINUED ON NEXT PAGE]

260902 JOSEPH WHITAKER 420 2765 06/04/19 GC+S740225

BILL JEHLING 24402 /

18141 EDGE WOOD CR 17/GMC/SAVANA CARGO VA/VAN 2500 RWD

1 G T W 7 A F G 7 H 1 1 3 5 5 6 3

WILDWOOD, MO 63038 06/04/19

314-406-6754 MO: 24403

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/04/19	8.60	10.00	1.40	0.00	FINISHED
422	06/04/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.40	0.30	

COMPLAINT PERFORM EMISSION INSPECTION
ORIG CORR PERFORMED STATE EMISSION INSPECTION/WAIVER
CORRECTION PERFORMED STATE EMISSION INSPECTION/WAIVER

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740225	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		16.55			0.00			0.00
MISC CHG		7.45			0.00			0.00
MISC DIS		-0.83			0.00			0.00
TOTAL		23.17			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		2.38
			TOTAL - MISC	3.88

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		41.55			0.00			0.00
PARTS		6.00			0.00			0.00
G.O.G.		37.50			0.00			0.00
MISC CHG		11.33			0.00			0.00
MISC DIS		-0.83			0.00			0.00
TAXES		4.05			0.00			0.00
TOTAL		99.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
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*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

146 ALBERT BAUMANN JR 108 DAN 06/06/19 GC+S740226

DANIEL E. SCHULTZ 185774 /

16385 BOXWOOD CT 05/HONDA/CR-V/5DR 4WD SE AT

J H L R D 7 8 9 8 5 C 0 4 9 8 1 8

BRIGHTON, IL 62012 06/04/19

618-462-1642 618-830-3871 MO: 185774

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZOIL LOF/VALVOLINE TECH(S):923 7.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	16.50	16.50	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION,CHANGE ENGINE OIL &
FILTER USING VALVOLINE OIL.
TOP OFF ALL FLUID LEVELS.
+++RESET OIL LIFE INDEX IF EQUIPPED+++
ORIG CORR PERFORM REQUESTED SERVICES=THANK YOU
CORRECTION PERFORM REQUESTED SERVICES=THANK YOU

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	FVPR1356	OIL FILTER	1.74	1.74	2.50	2.50
			COST TOTAL		1.74		
					TOTAL - PARTS		2.50

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 1.500 /UNIT 7.50
TOTAL - GOG 7.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			7.50			0.00			0.00
PARTS			2.50			0.00			0.00
G.O.G.			7.50			0.00			0.00
TOTAL			17.50			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
DELETED OPERATION(S)----------
00GCZ27POINT 27 POINT INSPECTION

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			7.50			0.00			0.00
PARTS			2.50			0.00			0.00
G.O.G.			7.50			0.00			0.00
TAXES			0.90			0.00			0.00
TOTAL			18.40			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:34

*C 0
*A 4227434711884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

232041 GRANT TERRILL 815 2771 06/04/19 GC+S740227

DENNIS A COOGAN WL1L5E 10588 QUICKSILVER 78132

808 STREIFF LANE 17/GMC/TERRAIN/4DR AWD 11/02/16 67

2 G K F L U E 3 1 H 6 1 6 0 4 3 8

BALLWIN, MO 63011 06/04/19

636-227-9487 MO: 10588

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 40GCZ02 BRAKE CONCERN TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/04/19	9.30	9.50	0.20	0.00	FINISHED
473	06/04/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.00	

COMPLAINT C/S: customer states that the brake pedal is spongy
ORIG CORR tested vacuum. brakes held vacuum
pedal feels fine no extensive travel
fluid at top level
no excessive wear on pads

```
            no leaking of fluid
            no problem found
CORRECTION  tested vacuum. brakes held vacuum
            pedal feels fine no extensive travel
            fluid at top level
            no excessive wear on pads
            no leaking of fluid
            no problem found

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  1 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/04/19    9.50     9.50   0.00   0.00    FINISHED
             473   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS


COMMENTS--------------------------------------------------------------------------
X0214C5HMR:WAIT created 2019-06-03 07:33:00am taken by Grant Terril
l

CLAIM TOTALS         0.00      0.00      0.00      0.00      0.00      0.00     0.00        0.00
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232041 GRANT TERRILL 815 2771 06/04/19 GC+S740227

DENNIS A COOGAN WL1L5E 10588 QUICKSILVER 78132

808 STREIFF LANE 17/GMC/TERRAIN/4DR AWD 11/02/16 67

2 G K F L U E 3 1 H 6 1 6 0 4 3 8

BALLWIN, MO 63011 06/04/19

636-227-9487 MO: 10588

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

229617 ROBERT KOSTIAL 532 6583 06/04/19 IN+S740228

LE NHAN 98321 /

10136 MORGAN RIDGE DR 13/INFINITI/JX/4DR AWD

5 N 1 A L 0 M M 1 D C 3 3 0 6 1 2

ST LOUIS, MO 63123 06/04/19

314-295-8556 MO: 98321

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/04/19	11.50	11.50	0.00	0.00	FINISHED
435	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          43.22                        0.00                         0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 40INZ11         FRONT PADS AND ROTOR              TECH(S):435                      300.38
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/04/19   11.50    11.50   0.00   0.00    FINISHED
             435   06/04/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   2.00

COMPLAINT    CUSTOMER REQUESTS REPLACE FRONT BRAKE PADS AND RESURFACE
             ROTORS - $425.00
ORIG CORR    FRONT BRAKE JOB COMPLETE
CORRECTION   FRONT BRAKE JOB COMPLETE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    8952BG               BRAKE SQ KIT          12.25    12.25     17.95      17.95
    CUST     1    D10603JA0A           PAD KIT-DISC BRA      64.00    64.00    106.67     106.67
                                                    COST TOTAL     76.25
                                                                TOTAL - PARTS        124.62
```


[CONTINUED ON NEXT PAGE]

229617 ROBERT KOSTIAL 532 6583 06/04/19 IN+S740228

LE NHAN 98321 /

10136 MORGAN RIDGE DR 13/INFINITI/JX/4DR AWD

5 N 1 A L 0 M M 1 D C 3 3 0 6 1 2

ST LOUIS, MO 63123 06/04/19

314-295-8556 MO: 98321

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			300.38			0.00			0.00
PARTS			124.62			0.00			0.00
TOTAL			425.00			0.00			0.00

JOB# 2 JOURNAL PREFIX INCS INWS INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 40INZ12 REAR PADS AND ROTORS TECH(S):435 320.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/04/19	11.50	11.50	0.00	0.00	FINISHED
435	06/04/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT CUSTOMER REQUESTS REPLACE REAR BRAKE PADS AND RESURFACE ROTORS - $425.00

ORIG CORR REAR BRAKE JOB COMPLETE

CORRECTION REAR BRAKE JOB COMPLETE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	D4M609N00B	PAD KIT-DISC BR	52.00	52.00	86.67	86.67
CUST	1	8952BG	BRAKE SQ KIT	12.25	12.25	17.95	17.95
			COST TOTAL		64.25		
					TOTAL - PARTS		104.62

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			320.38			0.00			0.00
PARTS			104.62			0.00			0.00
TOTAL			425.00			0.00			0.00

JOB# 3 JOURNAL PREFIX INCS INWS INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/04/19	11.50	11.50	0.00	0.00	FINISHED
435	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.

CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 4 JOURNAL PREFIX INCS INWS INIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
++LOANER++TAG NUMBER IS 6583

229617 ROBERT KOSTIAL 532 6583 06/04/19 IN+S740228

LE NHAN 98321 /

10136 MORGAN RIDGE DR 13/INFINITI/JX/4DR AWD

5 N 1 A L 0 M M 1 D C 3 3 0 6 1 2

ST LOUIS, MO 63123 06/04/19

314-295-8556 MO: 98321

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			644.75			0.00			0.00
PARTS			238.32			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			24.58			0.00			0.00
TOTAL			944.30			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

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*C 0
*A 4227448101884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

87352 CHARLIE THIERET 932 4211 06/07/19 MA+S740229

CHRISTOPHER MCKINNEY 127220 STEEL GRAY

1202 TAKARA CT 05/MAZDA/MAZDA6/ 09/06/05 60

1 Y V H P 8 4 D 3 5 5 M 3 8 9 1 5

ST LOUIS, MO 63131 06/04/19

314-952-8226 MO: 127220

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 10MAZ DRIVEABILITY/FUEL TECH(S):549 294.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	9.60	9.60	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT CUST REQUESTS CHANGE ALL SPARK PLUGS AND 5 COILS AND PLENUM GASKETS, CYLINDER 5 HAS BEEN REPLACED ALREADY SAVE OLD PARTS

ORIG CORR REPLACED ALL SPARK PLUGS, ALL IGINITION COILS BUT CYLINDER 5 (PREVIOUSLY REPLACED), PLENUM GASKETS, AND TESTED VEHICLE, DRIVING PROPERLY AT THIS TIME

CORRECTION REPLACED ALL SPARK PLUGS, ALL IGINITION COILS BUT CYLINDER 5 (PREVIOUSLY REPLACED), PLENUM GASKETS, AND TESTED VEHICLE, DRIVING PROPERLY AT THIS TIME

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	5		AJ51-18-100A	COIL,IGNIT	60.18	300.90	110.35	551.75
CUST	6		AJTT-18-110	SPARK PLUG	3.18	19.08	6.64	39.84
CUST	1		AAPMS96252	GASKET SET	11.43	11.43	26.00	26.00
CUST	1		GK3K-61-24XH	HOSE,WATER	21.82	21.82	43.64	43.64
				COST TOTAL		353.23		
						TOTAL - PARTS		661.23

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			294.00			0.00			0.00
PARTS			661.23			0.00			0.00
TOTAL			955.23			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---
J# 2 00MAZ99P   MAZDA FULL CIRCLE   TECH(S):549   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            549   06/05/19   9.60   9.60   0.00   0.00   FINISHED
            549   06/05/19   0.00   0.00   0.00   0.00   FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT   MAZDA FULL CIRCLE INSPECTION
ORIG CORR   MULTI POINT INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL   COST   SALE   GL   COST   SALE   GL   COST   SALE
  TOTAL   0.00   0.00   0.00
JOB# 2 JOURNAL PREFIX   MACS   MAWS   MAIS

JOB# 3 CHARGES--

LABOR----CUSTOMER---
J# 3+00MA2A   VALVOLINE OIL/FILTER   TECH(S):549   13.58
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            549   06/05/19   0.00   0.40   0.00   0.40   ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT   OIL AND FILTER CHANGE

[CONTINUED ON NEXT PAGE]

87352 CHARLIE THIERET 932 4211 06/07/19 MA+S740229

CHRISTOPHER MCKINNEY 127220 STEEL GRAY

1202 TAKARA CT 05/MAZDA/MAZDA6/ 09/06/05 60

1 Y V H P 8 4 D 3 5 5 M 3 8 9 1 5

ST LOUIS, MO 63131 06/04/19

314-952-8226 MO: 127220

ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		AJTM-14-302	FILTER,OIL	3.73	3.73	7.87	7.87
				COST TOTAL		3.73		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES							
CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT		0.30
CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT		14.16
					TOTAL - GOG		14.46

MISC	CODE	DESCRIPTION	CONTROL NO		
CUST	SSR	SHOP SUPPLIES			-1.07
			TOTAL - MISC		-1.07

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			14.46			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TOTAL			34.84			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			307.58			0.00			0.00
PARTS			669.10			0.00			0.00
G.O.G.			14.46			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TAXES			63.59			0.00			0.00
TOTAL			1080.16			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227452081884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

160959 ROBERT POLITTE 962 4213 06/04/19 MA+S740230

MARGARET ANN BARRON 79515 COPPER RED 4320

13 AUTUMN MEADOW COURT 12/MAZDA/CX-7/4DR FWD I SPORT AT 04/27/12 6

J M 3 E R 2 B 5 2 C 0 4 1 3 7 2 7

WASHINGTON, MO 63090 06/04/19

314-805-4692 E# 1 YR FREE MAINT MO: 79515

JOB# 1 CHARGES----------

LABOR----WARRANTY---------- 151.80

J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	11.10	11.10	0.00	0.00	FINISHED
576	06/04/19	11.30	12.70	1.40	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	1.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.40	1.10	

COMPLAINT PERFORM RECALL#1317F
PASSENGER AIR BAG INFLATOR
ORIG CAUSE FAULTY INFLATOR
CAUSE FAULTY INFLATOR
ORIG CORR REPLACED PASSENGER AIR BAG INFLATOR
XXN7DXRX/0.7 HRS
CORRECTION REPLACED PASSENGER AIR BAG INFLATOR
XXN7DXRX/1.1 HRS

CLAIM # 740230-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	EGZ1-57-K80	INFLATOR,	56.79	56.79	79.51	79.51
WARR	1	ZZT1-57-K75	PAD, FELT	0.52	0.52	0.73	0.73
				COST TOTAL	57.31		
					TOTAL - PARTS		80.24

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			151.80			0.00
PARTS			0.00			80.24			0.00
TOTAL			0.00			232.04			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

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JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):576                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/04/19   11.30    11.30   0.00   0.00    FINISHED
            576   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+46MAZTIRY       TIRE INSPECT                     TECH(S):576                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/04/19   11.30    11.30   0.00   0.00    FINISHED
            576   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    INSPECT TIRES



PAGE 1 OF 3                                    [CONTINUED ON NEXT PAGE]       11:44:34
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160959 ROBERT POLITTE 962 4213 06/04/19 MA+S740230

MARGARET ANN BARRON 79515 COPPER RED 4320

13 AUTUMN MEADOW COURT 12/MAZDA/CX-7/4DR FWD I SPORT AT 04/27/12 6

J M 3 E R 2 B 5 2 C 0 4 1 3 7 2 7

WASHINGTON, MO 63090 06/04/19

314-805-4692 E# 1 YR FREE MAINT MO: 79515

ORIG CAUSE INSPECT TIRES
CAUSE INSPECT TIRES
ORIG CORR TIRE INSPECT
CORRECTION TIRE INSPECT, JUNE MONTH ONLY BUY 3 GET ONE FOR A $1, EST $739.75+TAX

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4+00MAZCOOLGRNCAR COOL FLUSH GRN CAR TECH(S):576 92.47

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	11.50	11.50	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	1.00	FINISHED
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTENANCE
CAUSE GENERAL MAINTENANCE
ORIG CORR OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED WITH NEW COOLANT.
CORRECTION OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED WITH NEW COOLANT.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		COOLANT	GENERIC	9.75	9.75	17.50	17.50
CUST	1		5901BG	FLUSH	18.50	18.50	29.98	29.98
					COST TOTAL	28.25		
							TOTAL - PARTS	47.48

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			92.47			0.00			0.00
PARTS			47.48			0.00			0.00
TOTAL			139.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		7.00
			TOTAL - MISC	8.50

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740230-1	151.80	80.24	0.00	0.00	0.00	0.00	0.00	232.04
CLAIM TOTALS	151.80	80.24	0.00	0.00	0.00	0.00	0.00	232.04

160959 ROBERT POLITTE 962 4213 06/04/19 MA+S740230

MARGARET ANN BARRON 79515 COPPER RED 4320

13 AUTUMN MEADOW COURT 12/MAZDA/CX-7/4DR FWD I SPORT AT 04/27/12 6

J M 3 E R 2 B 5 2 C 0 4 1 3 7 2 7

WASHINGTON, MO 63090 06/04/19

314-805-4692 E# 1 YR FREE MAINT MO: 79515

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		92.47		151.80		0.00
PARTS		47.48		80.24		0.00
MISC CHG		8.50		0.00		0.00
TAXES		4.90		0.00		0.00
TOTAL		153.35		232.04		0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:34

*C 0
*A 4227457931884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

211287 ROBERT POLITTE 962 4214 06/04/19 MA+S740231

JAY HAUGEN 66310 /SPORT

1023 TERRACE ROCK CIRCLE 13/MAZDA/MAZDA5/4DR WGN SPORT AT

J M 1 C W 2 B L 3 D 0 1 5 5 5 7 9

BALLWIN, MO 63011 06/04/19

314-827-5682 MO: 66310

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):923 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	9.70	9.70	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	LF05-14-302B	FILTER,OIL	5.14	5.14	7.87	7.87
			COST TOTAL		5.14		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	6.0	VALVOLINE OIL	@	2.000	/UNIT	12.00
					TOTAL - GOG	12.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.07
			TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         13.58                         0.00                          0.00
  PARTS                          7.87                         0.00                          0.00
  G.O.G.                        12.30                         0.00                          0.00
  MISC DIS                      -1.07                         0.00                          0.00
  TOTAL                         32.68                         0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                         MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                    TECH(S):923                    16.20
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/04/19    9.70     9.70   0.00   0.00    FINISHED
             923   06/04/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -0.81
                                                          TOTAL - MISC             -0.81
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[CONTINUED ON NEXT PAGE]

211287 ROBERT POLITTE 962 4214 06/04/19 MA+S740231

JAY HAUGEN 66310 /SPORT

1023 TERRACE ROCK CIRCLE 13/MAZDA/MAZDA5/4DR WGN SPORT AT

J M 1 C W 2 B L 3 D 0 1 5 5 5 7 9

BALLWIN, MO 63011 06/04/19

314-827-5682 MO: 66310

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.20			0.00			0.00
MISC DIS			-0.81			0.00			0.00
TOTAL			15.39			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----WARRANTY----------

J# 3 02MAZ CAMPAIGN/RECALL TECH(S):923 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	9.70	10.00	0.30	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.30	

COMPLAINT PERFORM RECALL#9916H
LIFTGATE STAY DAMPER CONCERN
ORIG CAUSE FAULTY STAY DAMPERS
CAUSE FAULTY STAY DAMPERS
ORIG CORR STAY DAMPERS REPLACEMENT, BOTH SIDES
XXM7XARX/0.3 HRS
CORRECTION STAY DAMPERS REPLACEMENT, BOTH SIDES
XXM7XARX/0.3 HRS

CLAIM # 740231-1

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	C5Y3-76-61XA	KIT, STAY	46.42	46.42	64.99
			COST TOTAL	46.42		
				TOTAL - PARTS		64.99

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			41.40			0.00
PARTS			0.00			64.99			0.00
TOTAL			0.00			106.39			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	9.70	9.70	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 4 JOURNAL PREFIX MACS MAWS MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00MAZCOOLGRNCAR COOL FLUSH GRN CAR TECH(S):923 92.47

211287 ROBERT POLITTE 962 4214 06/04/19 MA+S740231

JAY HAUGEN 66310 /SPORT

1023 TERRACE ROCK CIRCLE 13/MAZDA/MAZDA5/4DR WGN SPORT AT

J M 1 C W 2 B L 3 D 0 1 5 5 5 7 9

BALLWIN, MO 63011 06/04/19

314-827-5682 MO: 66310

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTENANCE
ORIG CORR OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED WITH NEW COOLANT.
CORRECTION OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED WITH NEW COOLANT.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	5901BG	FLUSH	18.50	18.50	29.98	29.98
CUST	1	COOLANT	GENERIC	9.75	9.75	17.50	17.50
			COST TOTAL		28.25		
					TOTAL - PARTS		47.48

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			92.47			0.00			0.00
PARTS			47.48			0.00			0.00
TOTAL			139.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+00MAZZACTUNEUP A/C TUNE UP TECH(S):923 52.71

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	0.00	0.00	0.00	0.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
ORIG CORR TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE
CORRECTION TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	7950BG	A/C KIT	28.30	28.30	37.24	37.24
			COST TOTAL		28.30		
					TOTAL - PARTS		37.24

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			52.71			0.00			0.00

PARTS	37.24	0.00	0.00
TOTAL	89.95	0.00	0.00

JOB# 6 JOURNAL PREFIX MACS MAWS MAIS

JOB# 7 CHARGES----------

LABOR----CUSTOMER----------

211287 ROBERT POLITTE 962 4214 06/04/19 MA+S740231

JAY HAUGEN 66310 /SPORT

1023 TERRACE ROCK CIRCLE 13/MAZDA/MAZDA5/4DR WGN SPORT AT

J M 1 C W 2 B L 3 D 0 1 5 5 5 7 9

BALLWIN, MO 63011 06/04/19

314-827-5682 MO: 66310

LABOR----CUSTOMER----------

J# 7+20MAZ06	CABIN AIR FILTER				TECH(S):923			39.40
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	923	06/04/19	0.00	0.00	0.00	0.20	ENTERED IN INVOICING	
			TOTAL TECH TIME		0.00	0.20		

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	CC29-61-J6X-MV	FILTER, CA	12.33	12.33	20.55
			COST TOTAL	12.33		
				TOTAL - PARTS		20.55

JOB# 7 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			39.40			0.00			0.00
PARTS			20.55			0.00			0.00
TOTAL			59.95			0.00			0.00
JOB# 7 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.00
		TOTAL - MISC	6.50

COMMENTS----------
X02N8L6JJ9:WAIT created 2019-05-29 09:04:00am taken by ROBERT POLIT
TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740231-1	41.40	64.99	0.00	0.00	0.00	0.00	0.00	106.39
CLAIM TOTALS	41.40	64.99	0.00	0.00	0.00	0.00	0.00	106.39

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
	----------CUSTOMER----------			----------WARRANTY----------			----------INTERNAL----------		
LABOR			214.36			41.40			0.00
PARTS			113.14			64.99			0.00
G.O.G.			12.30			0.00			0.00
MISC CHG			6.50			0.00			0.00
MISC DIS			-1.88			0.00			0.00
TAXES			11.55			0.00			0.00
			----------			----------			----------
TOTAL			355.97			106.39			0.00

[END OF INVOICE] 11:44:34

*C 0
*A 4227466731884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

200885 ROBERT POLITTE 962 4216 06/04/19 MA+S740233

THOMAS E ARETT MD4U9G 70301 CRYSTAL WHI 8089

1115 BRISBANE DR 15/MAZDA/CX-5/4DR FWD TOURING AT 09/01/14 125

J M 3 K E 2 C Y 0 F 0 4 7 3 8 0 8

CHESTERFIELD, MO 63017 06/04/19

MO: 70301

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	9.60	9.60	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          54.25                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):923                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/04/19    9.60     9.60   0.00   0.00    FINISHED
             923   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS
```

200885 ROBERT POLITTE 962 4216 06/04/19 MA+S740233

THOMAS E ARETT MD4U9G 70301 CRYSTAL WHI 8089

1115 BRISBANE DR 15/MAZDA/CX-5/4DR FWD TOURING AT 09/01/14 125

J M 3 K E 2 C Y 0 F 0 4 7 3 8 0 8

CHESTERFIELD, MO 63017 06/04/19

MO: 70301

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+46MAZTIRY TIRE INSPECT TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT INSPECT TIRES
ORIG CAUSE INSPECT TIRES
CAUSE INSPECT TIRES
ORIG CORR TIRE INSPECT "YELLOW", RECOMMEND 4 TIRES WITHIN NEXT 2 OIL CHANGES OR 10,000 MILES
CORRECTION TIRE INSPECT "YELLOW", RECOMMEND 4 TIRES WITHIN NEXT 2 OIL CHANGES OR 10,000 MILES

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.00
		TOTAL - MISC	2.50

COMMENTS----------
X02DS1FBFM:WAIT created 2019-06-03 08:06:00am taken by ROBERT POLIT
TE

RECOMMENDATIONS----------
RECOMMEND COOLANT SERVICE - $140
RECOMMEND CABIN AIR FILTER - $60
RECOMMEND A/C TUNE-UP - $90

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			12.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			2.50			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			60.63			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227474421884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

260304 ROBERT POLITTE 962 4215 06/04/19 MA+S740234

ZACHARY FELTENSTEIN 3321 MACHINE GRY 12521

10267 ALPENA DR 18/MAZDA/MAZDA3 5DR/5DR TOURING MT 12/19/18 19

3 M Z B N 1 L 3 X J M 2 4 5 6 4 7

SAINT LOUIS, MO 63126 06/04/19

314-304-2874 E# PY 21162298 MO: 3321

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):578 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/04/19	9.50	9.50	0.00	0.00	FINISHED
578	06/04/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

```
JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):578                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/04/19    9.50     9.50   0.00   0.00    FINISHED
            578   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            MACS                           MAWS                           MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3 00MAZ55R        CUST.MAINT.VISIT                   TECH(S):578                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/04/19    9.50     9.50   0.00   0.00    FINISHED
            578   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00
```

260304 ROBERT POLITTE 962 4215 06/04/19 MA+S740234

ZACHARY FELTENSTEIN 3321 MACHINE GRY 12521

10267 ALPENA DR 18/MAZDA/MAZDA3 5DR/5DR TOURING MT 12/19/18 19

3 M Z B N 1 L 3 X J M 2 4 5 6 4 7

SAINT LOUIS, MO 63126 06/04/19

314-304-2874 E# PY 21162298 MO: 3321

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
TOTAL		0.00		0.00		0.00
JOB# 3 JOURNAL PREFIX		MACS		MAWS		MAIS

COMMENTS
++WAITER++

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		0.00		19.95
PARTS		0.00		0.00		6.13
G.O.G.		0.00		0.00		35.00
TOTAL		0.00		0.00		61.08

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:34

*C 0
*A 4227482541884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

249272 ADAM BECKMAN 432 2772 06/04/19 BU+S740235

JANET L SENGER 30058 SPORT RED/ 40150

15046 CLAYMOOR CT APT 9 18/BUICK/CASCADA/2DR CONV 03/08/18 3

W 0 4 W J 3 N 5 3 J G 0 0 7 5 9 0

CHESTERFIELD, MO 63017 06/04/19

636-220-4383 MO: 30058

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):422 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/04/19	10.90	11.30	0.40	0.00	FINISHED
422	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS

	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		55594652	FILTER KI 1.836	Y	7.64	7.64	10.70	10.70
					COST TOTAL		7.64		
							TOTAL - PARTS		10.70

G.O.G. & SUPPLIES

CUST	5.8	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	34.80
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	36.30

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
PARTS			10.70			0.00			0.00
G.O.G.			36.30			0.00			0.00
TOTAL			72.00			0.00			0.00

```
JOB#  1 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZBLADES     WIPER BLADES                      TECH(S):422                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/04/19   11.40    11.40   0.00   0.00    FINISHED
             422   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    Replace Wiper Blades
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    REPLACED WIPER BLADES
CORRECTION   REPLACED WIPER BLADES

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    13348838              BLADE 10.146 Y        14.44    14.44     20.22      20.22
    CUST     1    13348836              BLADE 10.146 Y        14.44    14.44     20.22      20.22
                                                      COST TOTAL     28.88
                                                                   TOTAL - PARTS         40.44

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          40.44                          0.00                          0.00
  TOTAL                          40.44                          0.00                          0.00



PAGE 1 OF 3                                      [CONTINUED ON NEXT PAGE]       11:44:34
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```
249272                              ADAM BECKMAN        432       2772    06/04/19   BU+S740235

JANET L SENGER                                                  30058       SPORT RED/        40150

15046 CLAYMOOR CT APT 9             18/BUICK/CASCADA/2DR CONV             03/08/18            3

                                    W 0 4 W J 3 N 5 3 J G 0 0 7 5 9 0

CHESTERFIELD, MO 63017                                                    06/04/19

636-220-4383                                                                          MO: 30058


JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 90GCZ05         WASH AND VACUUM                   TECH(S):422                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/04/19   10.80    10.80   0.00   0.00    FINISHED
             422   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    Car Wash Service

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            BUCS                          BUWS                          BUIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00GCZ27POINT    27 POINT INSPECTION               TECH(S):422                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/04/19   11.40    11.40   0.00   0.00    FINISHED
             422   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+93GCZYTIRE      TIRE TREAD YELLOW                 TECH(S):422                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/04/19   11.40    11.40   0.00   0.00    FINISHED
             422   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            BUCS                          BUWS                          BUIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
```

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.81
		TOTAL - MISC	5.31

COMMENTS----------
Xtime Web Appt created 2019-05-29 10:44:30pm taken by C/S: NOT DROP
PING OFF. WILL WAIT WHILE VEHICLE IS BEING SERVICED.

249272 ADAM BECKMAN 432 2772 06/04/19 BU+S740235

JANET L SENGER 30058 SPORT RED/ 40150

15046 CLAYMOOR CT APT 9 18/BUICK/CASCADA/2DR CONV 03/08/18 3

W 0 4 W J 3 N 5 3 J G 0 0 7 5 9 0

CHESTERFIELD, MO 63017 06/04/19

636-220-4383 MO: 30058

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			51.14			0.00			0.00
G.O.G.			36.30			0.00			0.00
MISC CHG			5.31			0.00			0.00
TAXES			8.20			0.00			0.00
TOTAL			125.95			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227496191884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

202858 JOSEPH WHITAKER 420 2774 06/04/19 GC+S740236

JOHN J SENNEFF 32514 ONYX BLK/JE 78669

46 WILLOW HILL RD 17/GMC/YUKON XL/4DR 4WD 07/08/17 71

1 G K S 2 G K C 6 H R 3 5 3 3 1 1

LADUE, MO 63124 06/04/19

314-363-7385 MO: 32515

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/04/19	11.10	11.10	0.00	0.00	FINISHED
473	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
				COST TOTAL		4.30		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			83.70			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 52GCZ          TRIM ELECTRICAL                  TECH(S):473                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/04/19   11.10    11.10   0.00   0.00    FINISHED
            473   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    C/S: middle dvd player is inop
ORIG CORR    ORDERED SCREEN
CORRECTION   ORDERED SCREEN

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION              TECH(S):473                      0.00
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[CONTINUED ON NEXT PAGE]

202858 JOSEPH WHITAKER 420 2774 06/04/19 GC+S740236

JOHN J SENNEFF 32514 ONYX BLK/JE 78669

46 WILLOW HILL RD 17/GMC/YUKON XL/4DR 4WD 07/08/17 71

1 G K S 2 G K C 6 H R 3 5 3 3 1 1

LADUE, MO 63124 06/04/19

314-363-7385 MO: 32515

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/04/19	11.10	11.10	0.00	0.00	FINISHED
473	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT Multi Point Inspection
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.55
			TOTAL - MISC	3.05

COMMENTS----------
X026DGXZ2L:WAIT created 2019-05-31 10:38:00am taken by Joe Whitaker

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			5.42			0.00			0.00
TOTAL			92.17			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:34

*C 0
*A 4227504261884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

233261 CHARLIE THIERET 932 4217 06/04/19 MA+S740238

MICHAEL N REGNEY 23927 SOUL RED ME 11037

814 WHISPERING VILLAGE CIRCLE 16/MAZDA/CX-5/4DR AWD TOUR AT 12/17/16 20

J M 3 K E 4 C Y 6 G 0 8 7 4 1 2 9

BALLWIN, MO 63021 06/04/19

636-386-5021 314-753-4761 E# PY 30567633 MO: 23927

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 46MAZ04 ROTATION SPECIAL TECH(S):576 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	10.10	10.10	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.00
		TOTAL - MISC	-1.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.95			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			18.95			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):576 12.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	10.10	10.10	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE

```
            CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
            RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR   PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                        0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      5.000   /UNIT                       25.00
                                                                TOTAL - GOG           25.30

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.00
                                                                TOTAL - MISC          -1.00
```


[CONTINUED ON NEXT PAGE]

233261 CHARLIE THIERET 932 4217 06/04/19 MA+S740238

MICHAEL N REGNEY 23927 SOUL RED ME 11037

814 WHISPERING VILLAGE CIRCLE 16/MAZDA/CX-5/4DR AWD TOUR AT 12/17/16 20

J M 3 K E 4 C Y 6 G 0 8 7 4 1 2 9

BALLWIN, MO 63021 06/04/19

636-386-5021 314-753-4761 E# PY 30567633 MO: 23927

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.04			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			44.21			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	10.10	10.10	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.99
		TOTAL - MISC	3.49

COMMENTS----------
++WAITER++X027449EDV:created 2019-06-03 10:12:00am taken by Charles Thieret

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			31.99			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			3.49			0.00			0.00
MISC DIS			-2.00			0.00			0.00
TAXES			2.98			0.00			0.00
		----------			----------			----------	
TOTAL			69.63			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227510351884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

256378 GRANT TERRILL 815 2775 06/05/19 GC+S740239

ROBERT L AND MAUREEN L SMITH TRUST 10132 GRAPH GRY M 80143

5079 EAGLE WING CT 19/GMC/TERRAIN/4DR FWD DENALI 10/01/18 10

3 G K A L S E X 6 K L 1 3 7 4 5 2

EUREKA, MO 63025 06/04/19

314-620-9972 314-650-0838 MO: 10132

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02GCZ CAMPAIGN/RECALL TECH(S):476 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/04/19	9.40	10.10	0.70	0.00	FINISHED
476	06/04/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.70	

COMPLAINT C/S: N182200470Transmission Clutch Drag Causing Overheat War
ning
ORIG CORR perform recall 1821675244
CORRECTION perform recall 1821675244
lo 9104384 time .7

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):476 27.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/04/19	10.10	10.10	0.00	0.00	FINISHED
476	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.

```
            PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12696048             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    5.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          30.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           31.50

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          27.50                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         31.50                          0.00                          0.00
  TOTAL                          65.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------

PAGE 1 OF 3                                    [CONTINUED ON NEXT PAGE]       11:44:35
```

256378 GRANT TERRILL 815 2775 06/05/19 GC+S740239

ROBERT L AND MAUREEN L SMITH TRUST 10132 GRAPH GRY M 80143

5079 EAGLE WING CT 19/GMC/TERRAIN/4DR FWD DENALI 10/01/18 10

3 G K A L S E X 6 K L 1 3 7 4 5 2

EUREKA, MO 63025 06/04/19

314-620-9972 314-650-0838 MO: 10132

LABOR----CUSTOMER----------

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/04/19	10.10	10.10	0.00	0.00	FINISHED
476	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.68
		TOTAL - MISC	3.18

COMMENTS----------
X020OQT8LB:WAIT created 2019-06-03 08:49:00am taken by Grant Terril
l

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740239-1	104.97
CLAIM TOTALS	104.97

256378 GRANT TERRILL 815 2775 06/05/19 GC+S740239

ROBERT L AND MAUREEN L SMITH TRUST 10132 GRAPH GRY M 80143

5079 EAGLE WING CT 19/GMC/TERRAIN/4DR FWD DENALI 10/01/18 10

3 G K A L S E X 6 K L 1 3 7 4 5 2

EUREKA, MO 63025 06/04/19

314-620-9972 314-650-0838 MO: 10132

DCS AUDIT SLIP

JOB CARD 740239

VIN	3GKALSEX6KL137452	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	10132	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZFAT		740239-1	001398823263	0002

JOB COMPLETION DATE: 06/04/2019
TECHNICIAN GMIN: 117401262

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: perform recall 1821675244 lo 9104384 time .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			27.50			104.97			0.00
PARTS			6.00			0.00			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			3.18			0.00			0.00
TAXES			3.52			0.00			0.00
TOTAL			71.70			104.97			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:35

*C 0
*A 4227513941884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9711 06/10/19 GC+B740241

FRANK BOMMARITO BUICK GMC INC 148588 GRAY/ 13260A

15736 MANCHESTER ROAD 08/HYUNDAI/VERACRUZ/AWD 4DR GLS 06/08/19 148595

K M 8 N U 7 3 C 8 8 U 0 6 9 6 8 7

ELLISVILLE, MO 63011 RL 06/04/19

636-391-7200 636-391-9400 MO: 148588

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 00GCZ QUICK SERVICE TECH(S):609 675 222.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/07/19	0.00	1.80	0.00	1.80	ENTERED IN INVOICING
609	06/07/19	0.00	1.80	0.00	1.80	ENTERED IN INVOICING
607	06/07/19	0.00	1.80	0.00	1.80	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	5.40	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION

INTL	740241	13260A	06/07/19	PDR	48.00
INTL	740241A	3891	06/07/19	CHIP REPAIR	42.00
				TOTAL - SUBLET	90.00

G.O.G. & SUPPLIES

INTL	1.0	PAINT AND MATERIAL	@	38.000	/UNIT	38.00
					TOTAL - GOG	38.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			222.00
SUBLET			0.00			0.00			90.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS

BOMM U/C

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			222.00
SUBLET			0.00			0.00			90.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:35

*C 0
*A 4227518331884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265400 JOSEPH WHITAKER 420 2773 06/05/19 GC+S740242

DEBORAH A LARSON 360 SAT STEEL M 80468

1638 GARDEN VALLEY DR 19/GMC/TERRAIN/4DR AWD DENALI 05/24/19 104

3 G K A L X E X 7 K L 1 0 3 1 1 4

WILDWOOD, MO 63038 06/04/19

636-458-4896 636-458-4896 MO: 361

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 02GCZ01 CAMPAIGN/RECALL TECH(S):476 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/04/19	10.30	10.50	0.20	0.00	FINISHED
476	06/04/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.70	

COMPLAINT C/S: PERFORM RECALL N182200470 Transmission Clutch Drag Caus
ing Overheat Warning
ORIG CORR perform recall 1821679291
CORRECTION perform recall N182200470 WARRANTY CLAIM CODE# 1821679291
LABOR OP# 9104384 .7

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                        104.97                          0.00
  TOTAL                          0.00                        104.97                          0.00
JOB#  1 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):476                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/04/19   10.50    10.50   0.00   0.00    FINISHED
             476   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    Multi Point Inspection
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS


COMMENTS---------------------------------------------------------------------------
X02JO1YVR8:WAIT created 2019-05-31 11:18:00am taken by Joe Whitaker

WARRANTY CLAIM DETAIL TOTALS-------------------------------------------------------------------------

CLAIM#.........  TOTAL....
740242-1           104.97
--------------  ---------
CLAIM TOTALS       104.97
```

265400 JOSEPH WHITAKER 420 2773 06/05/19 GC+S740242

DEBORAH A LARSON 360 SAT STEEL M 80468

1638 GARDEN VALLEY DR 19/GMC/TERRAIN/4DR AWD DENALI 05/24/19 104

3 G K A L X E X 7 K L 1 0 3 1 1 4

WILDWOOD, MO 63038 06/04/19

636-458-4896 636-458-4896 MO: 361

DCS AUDIT SLIP

JOB CARD 740242

VIN	3GKALXEX7KL103114	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	360	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZFAT		740242-1	001398822827	0002

JOB COMPLETION DATE: 06/04/2019
TECHNICIAN GMIN: 117401262

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: perform recall N182200470 WARRANTY CLAIM CODE# 1821 679291 LABOR OP# 9104384 .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227527981884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

242380 JOSEPH WHITAKER 420 2776 06/04/19 BU+S740243

CHARLES R FELLOUS ME7M3Z 73329 BRONZE/ 39126A

16928 HICKORY CREST DR 13/BUICK/LACROSSE/4DR SDN LEATHER FW 03/21/14 51616

N/A 1 G 4 G C 5 E R 2 D F 1 6 7 2 6 0

WILDWOOD, MO 63011-5504 06/04/19

314-348-0367 MO: 73330

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	14.30	14.90	0.60	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		12605566	FILTER 1.836 Y	4.62	4.62	6.00	6.00
				COST TOTAL		4.62		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	30.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	31.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		25.00			0.00			0.00
PARTS		6.00			0.00			0.00
G.O.G.		31.50			0.00			0.00
TOTAL		62.50			0.00			0.00

```
JOB#  1 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION                TECH(S):411                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/04/19   15.00    15.00   0.00   0.00    FINISHED
            411   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                   1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                1.55
                                                                    TOTAL - MISC           3.05

COMMENTS---------------------------------------------------------------------------
X0288XFP3N:created 2019-06-03 11:59:00am taken by Rosealee Fleck
```

242380 JOSEPH WHITAKER 420 2776 06/04/19 BU+S740243

CHARLES R FELLOUS ME7M3Z 73329 BRONZE/ 39126A

16928 HICKORY CREST DR 13/BUICK/LACROSSE/4DR SDN LEATHER FW 03/21/14 51616

N/A 1 G 4 G C 5 E R 2 D F 1 6 7 2 6 0

WILDWOOD, MO 63011-5504 06/04/19

314-348-0367 MO: 73330

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			3.51			0.00			0.00
TOTAL			69.06			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:35

*C 0
*A 4227533451884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

219045 TYLER COLEMAN 457 6585 06/04/19 IN+S740245

JEFF GUEBERT 4049051 112594 BLK OBSIDIA

454 BRELLIINGER RD 14/INFINITI/QX80/4DR 4WD 01/22/14

J N 8 A Z 2 N E 7 E 9 0 6 3 5 8 2 PLAZA INF 09/03/13

COLUMBIA, IL 62236 06/04/19

314-581-0590 MO: 112595

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 10INZ06 CHECK ENGINE LIGHT TECH(S):464 150.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/04/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
464	06/04/19	10.50	10.50	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CS THAT THE CHECK ENGINE LIGHT HAS CAME ON WITH NO SYMPTOMS-
CHECK AND ADVISE 152 DIAGNOSIS FEE (Check Engine Light MIL - 10)
ORIG CAUSE P0430 CODE FOUND FOR TW CATALYST SYS-B2
QUOTED $912 FOR LABOR AT $152/HR
CAUSE P0430 CODE FOUND FOR TW CATALYST SYS-B2
QUOTED $912 FOR LABOR AT $152/HR

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.50			0.00			0.00
TOTAL			150.50			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
JOB # A SDS SECURE DATA STORAGE 1.50
TOTAL - MISC 1.50

COMMENTS----------
++WAITER++TAG NUMBER IS 6585

GRAND TOTALS----------
----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.50			0.00			0.00
MISC CHG			1.50			0.00			0.00
TOTAL			152.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:35

*C 0
*A 4227537051884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

235813 CHARLIE THIERET 932 4218 06/04/19 MA+S740246

CHELSEA E MECZKOWSKI 33600 SONIC SILV 9054

253 CHURCHILL 16/MAZDA/CX-5/4DR AWD TOUR AT 02/18/17 39

J M 3 K E 4 C Y 5 G 0 9 1 0 5 0 6

BALLWIN, MO 63011 06/04/19

636-236-3750 314-653-5958 MO: 33600

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/04/19	10.20	10.20	0.00	0.00	FINISHED
578	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF

```
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                      COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                          35.00
                                                                TOTAL - GOG           35.00

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.01
                                                                TOTAL - MISC          -1.01

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.38                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.00                          0.00                          0.00
  MISC DIS                       -1.01                          0.00                          0.00
  TOTAL                          54.24                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):578                       0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/04/19   10.20    10.20   0.00   0.00    FINISHED
            578   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS
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235813 CHARLIE THIERET 932 4218 06/04/19 MA+S740246

CHELSEA E MECZKOWSKI 33600 SONIC SILV 9054

253 CHURCHILL 16/MAZDA/CX-5/4DR AWD TOUR AT 02/18/17 39

J M 3 K E 4 C Y 5 G 0 9 1 0 5 0 6

BALLWIN, MO 63011 06/04/19

636-236-3750 314-653-5958 MO: 33600

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3+11MAZ ENGINE MINOR TECH(S):578 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/04/19	10.20	10.40	0.20	0.00	FINISHED
578	06/04/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.30	

COMPLAINT DRAIN PLUG AND GASKET NOT SEALING PROPERLY, LEAKING OIL
ORIG CAUSE RECOMMEND REPLACING
CAUSE RECOMMEND REPLACING
ORIG CORR REPALCED DRAIN PLUG AND GASKET
D0202XRX / 0.3
CORRECTION REPALCED DRAIN PLUG AND GASKET
D0202XRX / 0.3

CLAIM # 740246-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	LFE5-10-404	PLUG,DRAIN	4.75	4.75	6.65	6.65
WARR	1	9956-41-400	GASKET	0.73	0.73	1.02	1.02
				COST TOTAL	5.48		
					TOTAL - PARTS		7.67

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			41.40			0.00
PARTS			0.00			7.67			0.00
TOTAL			0.00			49.07			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00MAZDIFFSERVIC DIFFERENTIAL FLUSH TECH(S):578 64.30

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/04/19	0.00	0.50	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS DIFFERENTIAL FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID WIT
NEW DIFFERENTIAL FLUID
CORRECTION OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID WIT
NEW DIFFERENTIAL FLUID

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	75164BG	DIFF	45.30	45.30	75.65	75.65
				COST TOTAL	45.30		
					TOTAL - PARTS		75.65

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			64.30			0.00			0.00
PARTS			75.65			0.00			0.00
TOTAL			139.95			0.00			0.00

JOB# 4 JOURNAL PREFIX MACS MAWS MAIS

[CONTINUED ON NEXT PAGE]

235813 CHARLIE THIERET 932 4218 06/04/19 MA+S740246

CHELSEA E MECZKOWSKI 33600 SONIC SILV 9054

253 CHURCHILL 16/MAZDA/CX-5/4DR AWD TOUR AT 02/18/17 39

J M 3 K E 4 C Y 5 G 0 9 1 0 5 0 6

BALLWIN, MO 63011 06/04/19

636-236-3750 314-653-5958 MO: 33600

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00MAZZACTUNEUP A/C TUNE UP TECH(S):578 52.71

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/04/19	0.00	0.40	0.00	0.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
ORIG CORR TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE
CORRECTION TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		7950BG	A/C KIT	28.30	28.30	37.24	37.24
				COST TOTAL		28.30		
						TOTAL - PARTS		37.24

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			52.71			0.00			0.00
PARTS			37.24			0.00			0.00
TOTAL			89.95			0.00			0.00
JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		12.51
			TOTAL - MISC	14.01

COMMENTS----------
X02SGWCFG3:WAIT WEB APPT created 2019-06-02 11:46:54pm taken by

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740246-1	41.40	7.67	0.00	0.00	0.00	0.00	0.00	49.07
CLAIM TOTALS	41.40	7.67	0.00	0.00	0.00	0.00	0.00	49.07

235813 CHARLIE THIERET 932 4218 06/04/19 MA+S740246

CHELSEA E MECZKOWSKI 33600 SONIC SILV 9054

253 CHURCHILL 16/MAZDA/CX-5/4DR AWD TOUR AT 02/18/17 39

J M 3 K E 4 C Y 5 G 0 9 1 0 5 0 6

BALLWIN, MO 63011 06/04/19

636-236-3750 314-653-5958 MO: 33600

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			129.39			41.40			0.00
PARTS			120.76			7.67			0.00
G.O.G.			35.00			0.00			0.00
MISC CHG			14.01			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			15.03			0.00			0.00
TOTAL			313.18			49.07			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227543011884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266425 TYLER COLEMAN 457 7007 06/12/19 IN+S740247

CHERI LAURENT L204240035 18163 MAJESTIC WH 96400

12 LAKE INEZ DR 17/INFINITI/QX80/4DR AWD 01/30/17 11

J N 8 A Z 2 N C 1 H 9 4 3 0 5 3 0

BELLEVILLE, IL 62221 06/04/19

412-956-7528 MO: 18165

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 52INZZ TRIM ELECT CONCERN TECH(S):514 300.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/04/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
514	06/11/19	9.50	9.50	0.00	0.00	FINISHED
514	06/11/19	0.00	0.00	0.00	2.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	3.00	

COMPLAINT CUSTOMER STATES FWD COLLISION WARNING MALFUNCTION ON AT DASH.
ORIG CAUSE VERIFIED CUSTOMER CONCERN FOUND THE ICC SENSOR HAD DAMAGE ON IT AS WELL AS CONTACT TO THE BUMPER COVER. SENSOR ALSO HAD OFF CENTER CODE PRESENT DUE TO THE BENT BRACKET.
CAUSE VERIFIED CUSTOMER CONCERN FOUND THE ICC SENSOR HAD DAMAGE ON IT AS WELL AS CONTACT TO THE BUMPER COVER. SENSOR ALSO HAD OFF CENTER CODE PRESENT DUE TO THE BENT BRACKET.
ORIG CORR REPLACED SENSOR AND BRACKET DUE TO DAMAGE. LIGHT IS OFF AT THIS TIME AND ALL CODES ARE GONE
CORRECTION REPLACED SENSOR AND BRACKET DUE TO DAMAGE. LIGHT IS OFF AT THIS TIME AND ALL CODES ARE GONE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	284384GA3B	SENSOR ASSY DIST	1015.31	1015.31	1846.00	1846.00
CUST	1	284525ZA1A	BRACKET-DISTANCE	60.70	60.70	114.32	114.32
			COST TOTAL	1076.01			
					TOTAL - PARTS		1960.32

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			300.00			0.00			0.00
PARTS			1960.32			0.00			0.00
TOTAL			2260.32			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2+11INZ05 FLUID LEAK-ENGINE TECH(S):562 1258.29

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/11/19	11.00	13.50	2.50	0.00	HOLD OTHER
562	06/11/19	13.60	13.60	0.00	0.00	HOLD OTHER
562	06/11/19	15.30	16.10	0.80	0.00	HOLD OTHER
562	06/12/19	8.10	12.40	4.30	0.00	FINISHED
562	06/12/19	0.00	0.00	0.00	9.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		7.60	9.90	

COMPLAINT WHEN INSPECTING VEHICLE TECH FOUND OIL LEAKING FROM FRONT COVER.
ORIG CAUSE CT PP ZR 53 LBR# AG14AA 9.9
CAUSE CT PP ZR 53 LBR# AG14AA 9.9
ORIG CORR FOUND FRONT COVER LEAKING OIL
REPLACED FRONT COVER, CRANK SEAL, O-RINGS . VERIFIED LEAK WAS GONE
CORRECTION FOUND FRONT COVER LEAKING OIL , REPLACED COVER. CLEANED OFF ALL EXCESSIVE OIL.
REPLACED FRONT COVER, CRANK SEAL, O-RINGS . VERIFIED LEAK WAS GONE

266425 TYLER COLEMAN 457 7007 06/12/19 IN+S740247

CHERI LAURENT L204240035 18163 MAJESTIC WH 96400

12 LAKE INEZ DR 17/INFINITI/QX80/4DR AWD 01/30/17 11

J N 8 A Z 2 N C 1 H 9 4 3 0 5 3 0

BELLEVILLE, IL 62221 06/04/19

412-956-7528 MO: 18165

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740247-2	AG14AA	9.90		53		PP

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	13500EZ31A	COVER ASSY-FRONT	298.18	298.18	430.18	430.18
WARR	2	15066AR020	SEAL-O RING	7.88	15.76	11.37	22.74
WARR	1	15066ZL80A	SEAL O RING (6.8	3.47	3.47	5.01	5.01
WARR	1	15066AR010	SEAL-O RING	6.20	6.20	8.94	8.94
WARR	1	150667S010	SEAL-O RING	1.37	1.37	1.98	1.98
WARR	1	166181LA0D	SEAL-O RING	3.98	3.98	5.74	5.74
WARR	3	999MPL25500P	NISSAN LONG LIFE	12.99	38.97	18.74	56.22
WARR	2	150663TA2A	RING-O	3.84	7.68	5.54	11.08
WARR	1	135101LA0A	SEAL-OIL CRANKSH	9.18	9.18	13.24	13.24
WARR	1	999MP1217HP	THREEBOND 1217H	9.59	9.59	13.84	13.84
			COST TOTAL		394.38		
					TOTAL - PARTS		568.97

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			1258.29			0.00
PARTS			0.00			568.97			0.00
TOTAL			0.00			1827.26			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740247-2	1258.29	568.97	0.00	0.00	0.00	0.00	0.00	1827.26
CLAIM TOTALS	1258.29	568.97	0.00	0.00	0.00	0.00	0.00	1827.26

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			300.00			1258.29			0.00
PARTS			1960.32			568.97			0.00
MISC CHG			1.50			0.00			0.00
TAXES			176.19			0.00			0.00
TOTAL			2438.01			1827.26			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:35

*C 0
*A 4227550481884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

212324 JOSHUA DELANOIX 403 2777 06/04/19 BU+S740248

NELL M POLLNOW MM4V5T 9715 WHT DIAMOND 36256

16210 WILSON VIEW ESTATES DR 15/BUICK/VERANO/4DR SDN 07/14/15 20

1 G 4 P R 5 S K X F 4 2 1 1 9 8 0

CHESTERFIELD, MO 63005-4702 06/04/19

636-530-0500 MO: 9715

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZEMISSION EMISSION INSPECTION TECH(S):411 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	10.80	10.80	0.00	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740248	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	10.80	10.80	0.00	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION	CONTROL NO---------	
JOB # A SS SHOP SUPPLIES-SERVICE		0.83
	TOTAL - MISC	0.83

COMMENTS----------
X02VVLOSOP:WAIT created 2019-06-03 09:07:00am taken by Joshua Delan
oix

212324 JOSHUA DELANOIX 403 2777 06/04/19 BU+S740248

NELL M POLLNOW MM4V5T 9715 WHT DIAMOND 36256

16210 WILSON VIEW ESTATES DR 15/BUICK/VERANO/4DR SDN 07/14/15 20

1 G 4 P R 5 S K X F 4 2 1 1 9 8 0

CHESTERFIELD, MO 63005-4702 06/04/19

636-530-0500 MO: 9715

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			8.28			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			24.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:35

*C 0
*A 4227556251884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

238636 ROBERT KOSTIAL 532 6586 06/04/19 IN+S740249

MIKE DUMM 24268 BLACK OBSI/ 96433

1600 BOONES LICK RD 17/INFINITI/Q50 3.0T/4DR SDN 3.0T PR 05/08/17 260

J N 1 E V 7 A R 6 H M 8 3 5 8 5 0

ST. CHARLES, MO 63301 06/04/19

636-947-7585 MO: 24268

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00INZSYNTEC *LOF/FULL SYNTHETIC TECH(S):464 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/04/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
464	06/04/19	10.70	10.70	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Synthetic Oil Change) -
$75.00 ($15.00 COUPON APPLIED)

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1520865F1B	OIL FILTER	5.12	5.12	8.53	8.53
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES

CUST 6.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 24.78
TOTAL - GOG 24.78

MISC

CUST SSR SHOP SUPPLIES -1.45
TOTAL - MISC -1.45

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			19.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			24.78			0.00			0.00
MISC DIS			-1.45			0.00			0.00
TOTAL			52.36			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZROTATE *TIRES ROTATE SPECIA TECH(S):464 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/04/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
464	06/04/19	10.70	10.70	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires) -
$30.00
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.50
		TOTAL - MISC	-1.50

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00

238636 ROBERT KOSTIAL 532 6586 06/04/19 IN+S740249

MIKE DUMM 24268 BLACK OBSI/ 96433

1600 BOONES LICK RD 17/INFINITI/Q50 3.0T/4DR SDN 3.0T PR 05/08/17 260

J N 1 E V 7 A R 6 H M 8 3 5 8 5 0

ST. CHARLES, MO 63301 06/04/19

636-947-7585 MO: 24268

TOTAL	28.50	0.00	0.00
JOB# 2 JOURNAL PREFIX	INCS	INWS	INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):464 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/04/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
464	06/04/19	10.70	10.70	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.95
		TOTAL - MISC	4.45

COMMENTS----------
++WAITER++TAG NUMBER IS 6586

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		49.95		0.00		0.00
PARTS		9.08		0.00		0.00
G.O.G.		24.78		0.00		0.00
MISC CHG		4.45		0.00		0.00
MISC DIS		-2.95		0.00		0.00
TAXES		3.04		0.00		0.00
TOTAL		88.35		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227561111884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

199094 ROBERT POLITTE 962 4219 06/04/19 MA+S740250

GARY MOTCHAN 21168 /

14252 CYPRESS HILL DR 17/MAZDA/CX-5/4DR SUV GRD TOUR AWD

J M 3 K F B D L X H 0 1 3 0 8 4 6

CHESTERFIELD, MO 63017 06/04/19

314-232-2408 314-434-8242 MO: 21168

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03MAZEMISSION EMISSION INSPECTION TECH(S):549 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	10.10	10.10	0.00	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION
ORIG CORR PERFORMED EMISSION INSPECTION
CORRECTION PERFORMED EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740250	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	10.10	10.10	0.00	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	0.00	FINISHED

TOTAL TECH TIME 0.00 0.00

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # A SS SHOP SUPPLIES-SERVICE		0.83
	TOTAL - MISC	0.83

[CONTINUED ON NEXT PAGE]

199094 ROBERT POLITTE 962 4219 06/04/19 MA+S740250

GARY MOTCHAN 21168 /

14252 CYPRESS HILL DR 17/MAZDA/CX-5/4DR SUV GRD TOUR AWD

J M 3 K F B D L X H 0 1 3 0 8 4 6

CHESTERFIELD, MO 63017 06/04/19

314-232-2408 314-434-8242 MO: 21168

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			8.28			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			24.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:35

*C 0
*A 4227567661884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

254316 GRANT TERRILL 815 2778 06/10/19 GC+S740251

TONIA D VOSS 22825 SUMMIT WHT/ 79712

2593 SOMERVILLE DR 18/GMC/TERRAIN/4DR FWD 07/12/18 12

N/A 3 G K A L M E V 9 J L 3 9 3 7 3 8

HIGH RIDGE, MO 63049 06/04/19

314-914-6117 314-983-1700 MO: 22825

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 30GCZ02 AUTO TRANS CONCERN TECH(S):475 74.98

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/05/19	6.90	7.80	0.90	0.00	FINISHED
475	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	0.50	

COMPLAINT customer states that while going from 0 to 45mph the vehicle will cut in out and the rpms go up to 7000 rpms then shift real hard

ORIG CAUSE test drove home 200 miles could not duplicate any trans shifting issue vehicle involved in recall 182200470 trans control module recall and ecm calibrations have been updated again since last visit in january

CAUSE test drove home 200 miles could not duplicate any trans shifting issue vehicle involved in recall 182200470 trans control module recall and ecm calibrations have been updated again since last visit in january

ORIG CORR reprogram ecm with latest calibrations perform setup procedure then road test to verify no problems customer to monitor

CORRECTION reprogram ecm with latest calibrations perform setup procedure then road test to verify no problems customer to monitor
LO 4086488 TIME .5
WC
1121717478

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			74.98			0.00
TOTAL			0.00			74.98			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 02GCZ CAMPAIGN/RECALL TECH(S):475 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/04/19	15.80	16.10	0.30	0.00	HOLD OTHER
475	06/05/19	6.40	6.80	0.40	0.00	HOLD OTHER
475	06/05/19	7.70	7.70	0.00	0.00	FINISHED
475	06/05/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.70	

COMPLAINT PERFORM RECALL#N182200470 Transmission Clutch Drag Causing
Overheat Warning
ORIG CAUSE per gm
CAUSE per gm
ORIG CORR perform recall n182200470 reprogram tcm per instructions
claim code 1821701787
CORRECTION perform recall n182200470 reprogram tcm per instructions
claim code 1821701787
LO 9104384 TIME .7

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00

254316 GRANT TERRILL 815 2778 06/10/19 GC+S740251

TONIA D VOSS 22825 SUMMIT WHT/ 79712

2593 SOMERVILLE DR 18/GMC/TERRAIN/4DR FWD 07/12/18 12

N/A 3 G K A L M E V 9 J L 3 9 3 7 3 8

HIGH RIDGE, MO 63049 06/04/19

314-914-6117 314-983-1700 MO: 22825

JOB# 2 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/05/19	7.80	7.80	0.00	0.00	FINISHED
475	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 3 JOURNAL PREFIX GCQS GCWS GCIS

COMMENTS----------
CUSTOMER REQUESTED A LOANER created 2019-05-28 08:14:00am taken by
Grant Terrill

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740251-1	74.98
740251-2	104.97
CLAIM TOTALS	179.95

[CONTINUED ON NEXT PAGE]

254316 GRANT TERRILL 815 2778 06/10/19 GC+S740251

TONIA D VOSS 22825 SUMMIT WHT/ 79712

2593 SOMERVILLE DR 18/GMC/TERRAIN/4DR FWD 07/12/18 12

N/A 3 G K A L M E V 9 J L 3 9 3 7 3 8

HIGH RIDGE, MO 63049 06/04/19

314-914-6117 314-983-1700 MO: 22825

DCS AUDIT SLIP----------

JOB CARD 740251

VIN	3GKALMEV9JL393738	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	22825	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740251-1	001399147055	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
4086488	0.5

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0390
COMPLAINT DESCRIPTION: customer states that while going from 0 to 45mph the vehicle will cut in out and the rpms go up to 7000 rpms then shift real h al hard

CAUSE CODE: 6581
CAUSE DESCRIPTION: test drove home 200 miles could not duplicate any trans shifting issue vehicle involved in recall 182200470 trans control module r le recall and ecm calibrations have been updated again since last visit in t in january

CORRECTION DESCRIPTION: reprogram ecm with latest calibrations perform setu p procedure then road test to verify no problems customer to monitor LO 40 O 4086488 TIME .5 WC 1121717478

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	74.98	0.00	74.98
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	74.98	0.00	74.98

254316 GRANT TERRILL 815 2778 06/10/19 GC+S740251

TONIA D VOSS 22825 SUMMIT WHT/ 79712

2593 SOMERVILLE DR 18/GMC/TERRAIN/4DR FWD 07/12/18 12

N/A 3 G K A L M E V 9 J L 3 9 3 7 3 8

HIGH RIDGE, MO 63049 06/04/19

314-914-6117 314-983-1700 MO: 22825

DCS AUDIT SLIP----------

JOB CARD 740251

VIN	3GKALMEV9JL393738	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	22825	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZFAT		740251-2	001399147242	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: perform recall n182200470 reprogram tcm per instruc
tions claim code 1821701787 LO 9104384 TIME .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			179.95			0.00
TOTAL			0.00			179.95			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227574041884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

241580 ADAM BECKMAN 432 2779 06/04/19 GC+S740254

BOB AQUADRO KN8Y5W 60175 QUICKSILV M

3979 POPPY MARIA LN 10/GMC/ACADIA/4DR FWD 04/16/10 421

1 G K L R L E D 3 A J 1 5 2 0 7 7

SAINT CHARLES, MO 63304 06/04/19

MO: 60175

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	11.10	11.50	0.40	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690386	FILTER 1.836 Y	4.04	4.04	6.00	6.00
			COST TOTAL		4.04		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		25.00			0.00			0.00
PARTS		6.00			0.00			0.00
G.O.G.		37.50			0.00			0.00
TOTAL		68.50			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):411                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/04/19   11.10    11.10   0.00   0.00    FINISHED
            411   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CAUSE   Nail found in passenger front tire. Tire is leaking and
             needs repaired.
CAUSE        Nail found in passenger front tire. Tire is leaking and
             needs repaired.

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+93GCZYBK        BRAKE LINING YELLOW              TECH(S):411                      0.00
```

241580 ADAM BECKMAN 432 2779 06/04/19 GC+S740254

BOB AQUADRO KN8Y5W 60175 QUICKSILV M

3979 POPPY MARIA LN 10/GMC/ACADIA/4DR FWD 04/16/10 421

1 G K L R L E D 3 A J 1 5 2 0 7 7

SAINT CHARLES, MO 63304 06/04/19

MO: 60175

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	11.60	11.60	0.00	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.55
		TOTAL - MISC	3.05

COMMENTS----------
X023S7GHTF:WAIT created 2019-05-29 03:55:00pm taken by Rosealee Fle
ck

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			75.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227584611884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

241191 TYLER COLEMAN 457 6588 06/04/19 IN+S740256

CURTIS GOSS L154068019 53732 BLK OBSIDIA P8935

416 HOLL0WGATE CT. 14/INFINITI/Q50/4DR SDN AWD PREMIUM 07/15/17 22191

J N 1 B V 7 A R 6 E M 7 0 1 6 5 9

LAKE SAINT LOUIS, MO 63367 06/04/19

314-471-4642 636-458-3062 MO: 53733

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):441 16.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/04/19	11.30	11.30	0.00	0.00	FINISHED
441	06/04/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.30
TOTAL - MISC -1.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.99			0.00			0.00

```
  PARTS                          9.08                        0.00                        0.00
  G.O.G.                        11.80                        0.00                        0.00
  MISC DIS                      -1.30                        0.00                        0.00
  TOTAL                         36.57                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           INCS                        INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):441                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/04/19   11.30    11.30   0.00   0.00    FINISHED
             441   06/04/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    DID NOT ROTATE DUE TO WEAR ON ALL 4 TIRES
ORIG CAUSE   NOT PERFORMED DUE TO TIRE WEAR.  LR TIRE HAS EXPOSED CORD.
             NEEDS 4 TIRES & ALIGNMENT
CAUSE        SUGGESTED 4 TIRES DUE TO WEAR

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                        0.00                        0.00
JOB#  2 JOURNAL PREFIX            INCS                        INWS                        INIS
```


[CONTINUED ON NEXT PAGE]

241191 TYLER COLEMAN 457 6588 06/04/19 IN+S740256

CURTIS GOSS L154068019 53732 BLK OBSIDIA P8935

416 HOLL0WGATE CT. 14/INFINITI/Q50/4DR SDN AWD PREMIUM 07/15/17 22191

J N 1 B V 7 A R 6 E M 7 0 1 6 5 9

LAKE SAINT LOUIS, MO 63367 06/04/19

314-471-4642 636-458-3062 MO: 53733

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00INZZBG109 BG EPR SERVICE TECH(S):441 34.30

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/04/19	11.30	11.30	0.00	0.00	FINISHED
441	06/04/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (BG EPR SERVICE - 00)
ORIG CAUSE ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
CAUSE ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
ORIG CORR PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL EXHAUST EMISSIONS AND OIL CONSUMPTION.
CORRECTION PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL EXHAUST EMISSIONS AND OIL CONSUMPTION.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		6577BG	PERF OIL CHANGE	39.10	39.10	54.50	54.50
				COST TOTAL		39.10		
						TOTAL - PARTS		54.50

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			34.30			0.00			0.00
PARTS			54.50			0.00			0.00
TOTAL			88.80			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.74
		TOTAL - MISC	7.24

COMMENTS----------
++WAITER++TAG NUMBER IS 6588

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			51.29			0.00			0.00
PARTS			63.58			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			7.24			0.00			0.00
MISC DIS			-1.30			0.00			0.00
TAXES			7.17			0.00			0.00
TOTAL			139.78			0.00			0.00

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    ************************    A L L  D E T A I L  I N V O I C E    ************************



    PAGE 2 OF 2                                          [   END  OF  INVOICE   ]       11:44:35

*C 0
*A 4227590021884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    75591                              ALBERT BAUMANN JR   108       801     06/04/19   GC+S740257

    BAUMANN PROPERTY CO/HERBERT BAUMANN              YNOTY       119527      DEVILLE DTS

    1351 HWY O                         01/CADILLAC/DEVILLE/4 DOOR SEDAN      09/17/01            0

                                       1 G 6 K F 5 7 9 6 1 U 1 2 8 0 8 5

    CUBA, MO 65453                                                           06/04/19

    636-227-0012      573-885-5000                                                          MO: 119527


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 03GCZ02         SAFETY INSPECT ONLY               TECH(S):923                        10.50
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                923   06/04/19   10.50    10.50   0.00   0.00    FINISHED
                923   06/04/19    0.00     0.00   0.00   0.30    FINISHED
                                TOTAL TECH TIME   0.00   0.30

    COMPLAINT    PERFORM MISSOURI SAFETY INSPECTION.
    CAUSE        PERFORM STATE INSPECTION

    MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
        CUST   SYSTECSAF  SYSTECSAFETY                                   740257          1.50
        CUST         SSR  SHOP SUPPLIES                                                 -0.53
                                                                 TOTAL - MISC           0.97

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          10.50                          0.00                          0.00
      MISC CHG                        1.50                          0.00                          0.00
      MISC DIS                       -0.53                          0.00                          0.00
      TOTAL                          11.47                          0.00                          0.00
    JOB#  1 JOURNAL PREFIX            GCCS                           GCWS                          GCIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):923                         0.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                923   06/04/19   10.50    10.50   0.00   0.00    FINISHED
                923   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                                TOTAL TECH TIME   0.00   0.00
```

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC CODE		DESCRIPTION	CONTROL NO	
JOB # A	SS	SHOP SUPPLIES-SERVICE		0.53
			TOTAL - MISC	0.53

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			10.50			0.00			0.00
MISC CHG			2.03			0.00			0.00
MISC DIS			-0.53			0.00			0.00
TOTAL			12.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:35

*C 0
*A 4227597991884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

139090 CHARLIE THIERET 932 4220 06/04/19 MA+S740258

LORRAINE D VICTORY KG6C2J 31376 LIQUID SILV

2021 COUNTY CORK DR 11/MAZDA/MAZDA2/ 08/11/10 10

APT 2 J M 1 D E 1 H Y 8 B 0 1 0 1 4 3 7

CHESTERFIELD, MO 63017 06/04/19

636-527-0799 E# 1 YR FREE MAINT MO: 31376

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 03MAZ03 SAFETY/EMISSION TECH(S):549 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	10.80	10.80	0.00	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES

MISC CODE		DESCRIPTION	CONTROL NO	
CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740258	3.45

```
                                                                TOTAL - MISC          7.45

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          28.55                          0.00                          0.00
      MISC CHG                        7.45                          0.00                          0.00
      TOTAL                          36.00                          0.00                          0.00
    JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                        0.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                549   06/04/19   10.80    10.80   0.00   0.00    FINISHED
                549   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

    COMPLAINT    MAZDA FULL CIRCLE INSPECTION
    CORRECTION   MULTI POINT INSPECTION

    JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                          0.00                          0.00                          0.00
    JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS


    COMMENTS--------------------------------------------------------------------------
    X0279626OH:WAIT BDC APPT created 2019-05-31 10:23:00am taken by Ama
    nda Burrell


    GRAND TOTALS----------------------------------------------------------------------------------
              ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          28.55                          0.00                          0.00
      MISC CHG                        7.45                          0.00                          0.00
                               ----------                    ----------                    ----------
      TOTAL                          36.00                          0.00                          0.00

    *************************    A L L  D E T A I L  I N V O I C E    *************************




    PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:44:35

*C 0
*A 4227603381884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    172678                          CHARLIE THIERET     932       4221    06/04/19   MA+S740259

    DANIEL C GLASS                                          12162       JET BLK MIC       12087

    312 HUNTERS SPUR                18/MAZDA/MAZDA3 5DR/5DR SPORT MT      06/20/18           65

                                    3 M Z B N 1 K 7 2 J M 1 8 5 5 7 6
```

GROVER, MO 63040 06/04/19

314-766-8088 636-720-3132 MO: 12162

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF2 2 OF 2 SYNTHETIC OIL TECH(S):923 16.85

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	11.10	11.10	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
WITH TIRE ROTATION
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CORRECTION PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------
INTL 5.0 VALVOLINE MAXTECH 0W20 @ 7.000 /UNIT 35.00
TOTAL - GOG 35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			16.85
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			57.98
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	11.10	11.10	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00MAZ55R CUST.MAINT.VISIT TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	11.10	11.10	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

[CONTINUED ON NEXT PAGE]

172678 CHARLIE THIERET 932 4221 06/04/19 MA+S740259

DANIEL C GLASS 12162 JET BLK MIC 12087

312 HUNTERS SPUR 18/MAZDA/MAZDA3 5DR/5DR SPORT MT 06/20/18 65

3 M Z B N 1 K 7 2 J M 1 8 5 5 7 6

GROVER, MO 63040 06/04/19

314-766-8088 636-720-3132 MO: 12162

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
X021TDC2ON:created 2019-05-28 05:51:00pm taken by Charles Thieret

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			16.85
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			57.98

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:36

*C 0
*A 4227613151884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

254074 ADAM BECKMAN 432 2780 06/05/19 GC+S740260

WALTER GAWRYCH 9550 WHT FRS TRC 79705

4938 SHOREWOOD DRIVE 18/GMC/YUKON/4DR SUV 4WD 07/06/18 3

1 G K S 2 C K J 9 J R 3 7 3 0 7 8

OSAGE BEACH, MO 65065 06/04/19

314-849-2695 MO: 9550

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 52GCZ TRIM ELECTRICAL TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/04/19	12.20	12.20	0.00	0.00	FINISHED
520	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT customer stated that last visit the back up camera is b
lurry at night check and advise
ORIG CAUSE NO PROBLEM FOUND
CAUSE NO PROBLEM FOUND
ORIG CORR NONE AT THIS TIME
CORRECTION NONE AT THIS TIME

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ0600743 16,17,18 GMC TECH(S):411 13.66

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	11.90	12.10	0.20	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.90	

COMPLAINT 14-15 GMC LOF/ROTATE
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE

```
            LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION  COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
            LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    12690385             FILTER 1.836 Y         4.30     4.30      6.02       6.02
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.02

G.O.G. & SUPPLIES-----------------------------------------------------------------
    WARR    8.0  19352900 OW20 DEXOS WARR   @      3.790   /UNIT                        30.32
                                                                TOTAL - GOG           30.32

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                         13.66                          0.00
  PARTS                           0.00                          6.02                          0.00
  G.O.G.                          0.00                         30.32                          0.00
  TOTAL                           0.00                         50.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                       0.00
```

254074 ADAM BECKMAN 432 2780 06/05/19 GC+S740260

WALTER GAWRYCH 9550 WHT FRS TRC 79705

4938 SHOREWOOD DRIVE 18/GMC/YUKON/4DR SUV 4WD 07/06/18 3

1 G K S 2 C K J 9 J R 3 7 3 0 7 8

OSAGE BEACH, MO 65065 06/04/19

314-849-2695 MO: 9550

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	12.20	12.20	0.00	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X029ECPEDM:WAIT created 2019-05-30 11:03:00am taken by Grant Terril
l

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740260-2	50.00
CLAIM TOTALS	50.00

254074 ADAM BECKMAN 432 2780 06/05/19 GC+S740260

WALTER GAWRYCH 9550 WHT FRS TRC 79705

4938 SHOREWOOD DRIVE 18/GMC/YUKON/4DR SUV 4WD 07/06/18 3

1 G K S 2 C K J 9 J R 3 7 3 0 7 8

OSAGE BEACH, MO 65065 06/04/19

314-849-2695 MO: 9550

DCS AUDIT SLIP----------

JOB CARD 740260

VIN	1GKS2CKJ9JR373078	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	9550	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740260-2	001398823338	0002

JOB COMPLETION DATE: 06/04/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 14-15 GMC LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	50.00	0.00	50.00

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00

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*C 0
*A 4227618881884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

239151 ROBERT KOSTIAL 532 6589 06/04/19 IN+S740261

STEVEN ELEFSON T132205009 21194 MAJESTIC WH 96612

1776 CHIMNEY SPRINGS 17/INFINITI/QX80/4DR AWD 05/26/17 10

J N 8 A Z 2 N E 1 H 9 1 5 6 2 0 1

JACKSON, MO 63755 06/04/19

573-587-9351 573-243-9018 MO: 21194

JOB# 1 CHARGES----------

LABOR----WARRANTY---------- 53.38

J# 1 01INZYW15AA1 7500 FACTORY SCED 1 TECH(S):501

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/04/19	13.00	13.00	0.00	0.00	FINISHED
501	06/04/19	0.00	0.00	0.00	0.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT PERFORM 7500 SCHEDULE 1 FACTORY SERVICE
REPLACE ENGINE OIL AND FILTER ROTATE TIRES WITH INSPECTION
ORIG CAUSE ROUTINE MAINTENACE DUE TO TIME OR MILEAGE
CAUSE ROUTINE MAINTENACE DUE TO TIME OR MILEAGE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, RESET & ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA . 6HRS, YW40AA .3 HRS;
SYM/DIAG-ZZ 99
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, RESET & ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA . 6HRS, YW40AA .3 HRS;
SYM/DIAG-ZZ 99

CLAIM #-----WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740261-1 YW15AA	0.60		99		PO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.39	0.39
WARR	1	152089E01A	OIL FILTER	5.12	5.12	7.39	7.39
			COST TOTAL		5.39		
					TOTAL - PARTS		7.78

G.O.G. & SUPPLIES----------

WARR	7.0	999PK0W20MSN MOB SYN	@	4.130	/UNIT	28.91
					TOTAL - GOG	28.91

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         53.38                         0.00
  PARTS                          0.00                          7.78                         0.00
  G.O.G.                         0.00                         28.91                         0.00
  TOTAL                          0.00                         90.07                         0.00
JOB#  1 JOURNAL PREFIX           INCS                          INWS                         INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):501                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            501   06/04/19   13.00    13.00   0.00   0.00    FINISHED
            501   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                         0.00
JOB#  2 JOURNAL PREFIX           INCS                          INWS                         INIS
```

239151 ROBERT KOSTIAL 532 6589 06/04/19 IN+S740261

STEVEN ELEFSON T132205009 21194 MAJESTIC WH 96612

1776 CHIMNEY SPRINGS 17/INFINITI/QX80/4DR AWD 05/26/17 10

J N 8 A Z 2 N E 1 H 9 1 5 6 2 0 1

JACKSON, MO 63755 06/04/19

573-587-9351 573-243-9018 MO: 21194

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00INZAFR *REPLACE AIR FILTER TECH(S):501 19.80

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/04/19	15.80	15.80	0.00	0.00	FINISHED
501	06/04/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT CUSTOMER REQUEST ENGINE AIR FILTER REPLACEMENT - $65.00
ORIG CAUSE ENGINE AIR FILTER IS DIRTY
CAUSE ENGINE AIR FILTER IS DIRTY
ORIG CORR REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	165461LA0A	ELEMENT ASSY	27.12	27.12	45.20 45.20
			COST TOTAL		27.12	
					TOTAL - PARTS	45.20

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.80			0.00			0.00
PARTS			45.20			0.00			0.00
TOTAL			65.00			0.00			0.00

JOB# 3 JOURNAL PREFIX INCS INWS INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+20INZ06 *CABIN AIR FILTER TECH(S):501 23.47

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/04/19	15.80	15.80	0.00	0.00	FINISHED
501	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT - $100.00 ($149.95 COUPON APPLIED)
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	B72771CA1B	FILTER KIT - AIR	33.92	33.92	56.53 56.53
			COST TOTAL		33.92	
					TOTAL - PARTS	56.53

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.47			0.00			0.00
PARTS			56.53			0.00			0.00
TOTAL			80.00			0.00			0.00

JOB# 4 JOURNAL PREFIX INCS INWS INIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00INZAC-PERFORM A/C PERFORMANCE SERV TECH(S):501 22.95

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239151                              ROBERT KOSTIAL      532       6589    06/04/19   IN+S740261

STEVEN ELEFSON                                    T132205009  21194       MAJESTIC WH       96612

1776 CHIMNEY SPRINGS                17/INFINITI/QX80/4DR AWD              05/26/17           10

                                    J N 8 A Z 2 N E 1 H 9 1 5 6 2 0 1

JACKSON, MO 63755                                                         06/04/19

573-587-9351      573-243-9018                                                          MO: 21194


LABOR----CUSTOMER-----------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/04/19   15.80    15.80   0.00   0.00    FINISHED
             501   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C PERFORMANCE SERVICE. -
             $89.95
ORIG CAUSE   NORMAL CHECK AND MAINTENANCE.
CAUSE        NORMAL CHECK AND MAINTENANCE.
ORIG CORR    TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.
CORRECTION   TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6408BG                A/C FRESH & COO       28.30    28.30     47.00      47.00
                                                          COST TOTAL     28.30
                                                                        TOTAL - PARTS         47.00

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          22.95                          0.00                          0.00
  PARTS                          47.00                          0.00                          0.00
  TOTAL                          69.95                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 6+00INZBFLUSH     BRAKE FLUID EXCHANGE              TECH(S):501                          45.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/04/19   15.80    15.80   0.00   0.00    FINISHED
             501   06/04/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS BRAKE FLUID PRESSURE BLEED SERVICE -
             $129.95
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION   REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
```

INTL	1	84032BG	BRAKE FLUSH KIT	18.25	18.25	29.95	29.95
				COST TOTAL	18.25		
					TOTAL - PARTS		29.95

[CONTINUED ON NEXT PAGE]

239151 ROBERT KOSTIAL 532 6589 06/04/19 IN+S740261

STEVEN ELEFSON T132205009 21194 MAJESTIC WH 96612

1776 CHIMNEY SPRINGS 17/INFINITI/QX80/4DR AWD 05/26/17 10

J N 8 A Z 2 N E 1 H 9 1 5 6 2 0 1

JACKSON, MO 63755 06/04/19

573-587-9351 573-243-9018 MO: 21194

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			45.00
PARTS			0.00			0.00			29.95
TOTAL			0.00			0.00			74.95
JOB# 6 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS SECURE DATA STORAGE		1.50
JOB # A	SS SHOP SUPPLIES-SERVICE		10.75
		TOTAL - MISC	12.25

COMMENTS
++LOANER++TAG NUMBER IS 6589

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740261-1	53.38	7.78	0.00	0.00	28.91	0.00	0.00	90.07
CLAIM TOTALS	53.38	7.78	0.00	0.00	28.91	0.00	0.00	90.07

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			66.22			53.38			45.00
PARTS			148.73			7.78			29.95
G.O.G.			0.00			28.91			0.00
MISC CHG			12.25			0.00			0.00
TAXES			14.33			0.00			0.00
TOTAL			241.53			90.07			74.95

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227624751884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

229009 ROBERT POLITTE 962 4222 06/04/19 MA+S740263

SHIRLEY C MCMILLIAN 15496 METEOR GRAY 8826

2167 RIDING SPUR DRIVE 16/MAZDA/CX-5/4DR FWD TOUR AT 08/10/16 121

J M 3 K E 2 C Y 7 G 0 8 2 5 3 3 3

SAINT LOUIS, MO 63146 06/04/19

314-225-7939 MO: 15496

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/04/19	11.20	11.20	0.00	0.00	FINISHED
578	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			54.25			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/04/19	11.20	11.20	0.00	0.00	FINISHED
578	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

229009 ROBERT POLITTE 962 4222 06/04/19 MA+S740263

SHIRLEY C MCMILLIAN 15496 METEOR GRAY 8826

2167 RIDING SPUR DRIVE 16/MAZDA/CX-5/4DR FWD TOUR AT 08/10/16 121

J M 3 K E 2 C Y 7 G 0 8 2 5 3 3 3

SAINT LOUIS, MO 63146 06/04/19

314-225-7939 MO: 15496

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3+11MAZ ENGINE MINOR TECH(S):578 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/04/19	11.20	11.40	0.20	0.00	FINISHED
578	06/04/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.30	

COMPLAINT TECH FOUND DRAIN PLUG NOT SEALING PROPERLY
ORIG CAUSE FAULTY DRAIN PLUG, RECOMMEND REPLACING
CAUSE FAULTY DRAIN PLUG, RECOMMEND REPLACING
ORIG CORR TECH REPLACED DRAIN PLUG AND GASKET
D0202XRX/0.3 HRS
CORRECTION TECH REPLACED DRAIN PLUG AND GASKET
D0202XRX/0.3 HRS

CLAIM # 740263-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	LFE5-10-404	PLUG,DRAIN	4.75	4.75	6.65	6.65
WARR	1	9956-41-400	GASKET	0.73	0.73	1.02	1.02
				COST TOTAL	5.48		
						TOTAL - PARTS	7.67

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			41.40			0.00
PARTS			0.00			7.67			0.00
TOTAL			0.00			49.07			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.00
			TOTAL - MISC	2.50

COMMENTS----------
++WAITER++

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740263-1	41.40	7.67	0.00	0.00	0.00	0.00	0.00	49.07
CLAIM TOTALS	41.40	7.67	0.00	0.00	0.00	0.00	0.00	49.07

229009 ROBERT POLITTE 962 4222 06/04/19 MA+S740263

SHIRLEY C MCMILLIAN 15496 METEOR GRAY 8826

2167 RIDING SPUR DRIVE 16/MAZDA/CX-5/4DR FWD TOUR AT 08/10/16 121

J M 3 K E 2 C Y 7 G 0 8 2 5 3 3 3

SAINT LOUIS, MO 63146 06/04/19

314-225-7939 MO: 15496

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.08			41.40			0.00
PARTS			7.87			7.67			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			2.50			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			60.63			49.07			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227635001884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

177080 CHARLIE THIERET 932 4223 06/04/19 MA+S740264

MAUREEN GRIDER MACIA 44576 METEOR GRY 8620

1708 HIGHVIEW CIRCLE CT 15/MAZDA/CX-5/4DR AWD TOUR AT 03/02/15 441

J M 3 K E 4 C Y 1 F 0 5 1 5 8 8 3

BALLWIN, MO 63021 06/04/19

314-910-9118 MO: 44576

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	11.70	11.70	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.38                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  MISC DIS                       -1.01                          0.00                          0.00
  TOTAL                          54.54                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                  TECH(S):923                      24.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/04/19   11.70    11.70   0.00   0.00    FINISHED
             923   06/04/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                          -1.20
                                                          TOTAL - MISC       -1.20
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[CONTINUED ON NEXT PAGE]

177080 CHARLIE THIERET 932 4223 06/04/19 MA+S740264

MAUREEN GRIDER MACIA 44576 METEOR GRY 8620

1708 HIGHVIEW CIRCLE CT 15/MAZDA/CX-5/4DR AWD TOUR AT 03/02/15 441

J M 3 K E 4 C Y 1 F 0 5 1 5 8 8 3

BALLWIN, MO 63021 06/04/19

314-910-9118 MO: 44576

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.00			0.00			0.00
MISC DIS			-1.20			0.00			0.00
TOTAL			22.80			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	11.70	11.70	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.21
		TOTAL - MISC	3.71

COMMENTS----------
X02T24KNPP:created 2019-05-16 10:21:00am taken by Charles Thieret

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			36.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			3.71			0.00			0.00
MISC DIS			-2.21			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			84.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227639401884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

511 JOSEPH WHITAKER 420 2781 06/06/19 GC+S740265

ROBERT MEDLOCK 75370 /

40 KLAMBERG 11/CADILLAC/DTS/4DR SDN W/1SA 08/12/10

1 G 6 K H 5 E 6 1 B U 1 1 1 5 8 5

ELLISVILLE, MO 63021 06/04/19

314-313-4730 314-698-7782 MO: 75371

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 51GCZ01 BODY ELECT CONCERN TECH(S):411 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	10.20	10.20	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT C/S: right turn signal out check all lights
ORIG CORR REPLACED RIGHT FRONT TURN SIGNAL UPPER BULB HAD TO REMOVE BUMPER
CORRECTION REPLACED RIGHT FRONT TURN SIGNAL UPPER BULB HAD TO REMOVE BUMPER

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	15828918	BULB 8.991 Y	2.64	2.64	3.43	3.43
			COST TOTAL	2.64			
				TOTAL - PARTS			3.43

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
PARTS			3.43			0.00			0.00
TOTAL			153.43			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	10.20	10.20	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED

TOTAL TECH TIME 0.00 0.00

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------			CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50
		TOTAL - MISC	1.50

COMMENTS----------
created 2019-05-30 01:16:00pm taken by Joe Whitaker

511 JOSEPH WHITAKER 420 2781 06/06/19 GC+S740265

ROBERT MEDLOCK 75370 /

40 KLAMBERG 11/CADILLAC/DTS/4DR SDN W/1SA 08/12/10

1 G 6 K H 5 E 6 1 B U 1 1 1 5 8 5

ELLISVILLE, MO 63021 06/04/19

314-313-4730 314-698-7782 MO: 75371

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
PARTS			3.43			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			0.31			0.00			0.00
TOTAL			155.24			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:36

```
*C 0
*A 4227644591884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

243094 ADAM BECKMAN 432 2782 06/05/19 BU+S740266

JASON B HARNESS 23293 IRIDIUM MET 39139

9536 BOBMAR DR 17/BUICK/ENCLAVE/4DR FWD 09/04/17 468

5 G A K R B K D 6 H J 2 4 2 7 0 0

ST LOUIS, MO 63123 06/04/19

636-236-4179 636-728-2477 MO: 23293

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 03GCZEMISSION EMISSION INSPECTION TECH(S):473 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/04/19	12.30	12.30	0.00	0.00	FINISHED
473	06/04/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
CUST SHP STATE HIGHWAY PATROL		4.00
CUST SYSTEC SYSTEMS TEC	740266	3.45
CUST SSR SHOP SUPPLIES		-0.83
	TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES

LABOR----CUSTOMER

J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/04/19	11.90	12.30	0.40	0.00	FINISHED
473	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

```
COMPLAINT    GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
              CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
             ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
              AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          36.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           37.50

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         37.50                          0.00                          0.00
  TOTAL                          68.50                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS
```


[CONTINUED ON NEXT PAGE]

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243094                              ADAM BECKMAN        432       2782    06/05/19   BU+S740266

JASON B HARNESS                                                  23293       IRIDIUM MET       39139

9536 BOBMAR DR                      17/BUICK/ENCLAVE/4DR FWD                  09/04/17          468

                                    5 G A K R B K D 6 H J 2 4 2 7 0 0

ST LOUIS, MO 63123                                                            06/04/19

636-236-4179      636-728-2477                                                              MO: 23293


JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/04/19   12.40    12.40   0.00   0.00    FINISHED
             473   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  3 JOURNAL PREFIX            BUQS                           BUWS                           BUIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 4+61GCZ04         EXT MOLDING CONCERN               TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/04/19   11.50    11.80   0.30   0.00    FINISHED
             473   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.30   0.00

COMPLAINT    CUSTOMER STATES DRIVERS REAR DOOR TRIM COMING OFF
ORIG CORR    part ordered
CORRECTION   part ordered

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     0    20929649             WEATHERST 16.225 Y   117.93     0.00    165.10       0.00
        PART ON SPECIAL ORDER
                    ** QUANTITY 1 IS SPECIAL ORDERED **
                                                                  TOTAL - PARTS          0.00

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  4 JOURNAL PREFIX            BUCS                           BUWS                           BUIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                 2.38
                                                                  TOTAL - MISC           3.88

COMMENTS--------------------------------------------------------------------------
X027PHTVKD:WAIT created 2019-06-03 09:32:00am taken by Rosealee Fle
ck

CLAIM TOTALS         0.00      0.00      0.00      0.00      0.00      0.00     0.00        0.00
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243094 ADAM BECKMAN 432 2782 06/05/19 BU+S740266

JASON B HARNESS 23293 IRIDIUM MET 39139

9536 BOBMAR DR 17/BUICK/ENCLAVE/4DR FWD 09/04/17 468

5 G A K R B K D 6 H J 2 4 2 7 0 0

ST LOUIS, MO 63123 06/04/19

636-236-4179 636-728-2477 MO: 23293

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			41.55			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			11.33			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			99.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4227651591884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

182183 TYLER COLEMAN 457 6591 06/04/19 IN+S740267

JAMES KAPPELER 50401 GRAPH SHADO 95093

343 PALOMINO HILL CT 16/INFINITI/QX60/4DR AWD 07/11/16 5005

5 N 1 A L 0 M M 7 G C 5 0 1 9 7 9

CHESTERFIELD, MO 63005 06/04/19

636-443-3206 MO: 50402

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/04/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/04/19	11.90	11.90	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST 5.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 20.65

TOTAL - GOG 20.65

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST SSR SHOP SUPPLIES -1.65

TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00

PARTS	9.08	0.00	0.00
G.O.G.	20.65	0.00	0.00
MISC DIS	-1.65	0.00	0.00
TOTAL	52.07	0.00	0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/04/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/04/19	11.90	11.90	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.25
			TOTAL - MISC	-1.25

182183 TYLER COLEMAN 457 6591 06/04/19 IN+S740267

JAMES KAPPELER 50401 GRAPH SHADO 95093

343 PALOMINO HILL CT 16/INFINITI/QX60/4DR AWD 07/11/16 5005

5 N 1 A L 0 M M 7 G C 5 0 1 9 7 9

CHESTERFIELD, MO 63005 06/04/19

636-443-3206 MO: 50402

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE		DESCRIPTION	CONTROL NO
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.90
		TOTAL - MISC	4.40

COMMENTS

++WAITER++TAG NUMBER IS 6591

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			48.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			4.40			0.00			0.00
MISC DIS			-2.90			0.00			0.00
TAXES			2.67			0.00			0.00
TOTAL			82.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227656771884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266241 ROBERT POLITTE 962 4224 06/04/19 MA+S740268

KEVIN MCDEVITT 95732 /

801 CALVEY CHURCH RD 12/MAZDA/CX-9/4DR AWD TOUR

J M 3 T B 3 C A 2 C 0 3 4 8 1 9 5

ROBERTSVILLE, MO 63072 06/04/19

MO: 95732

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):549 96.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	11.10	11.70	0.60	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.70	

COMPLAINT PERFORM RECALL#1317F
PASSENGER AIR BAG INFLATOR
ORIG CAUSE FAULTY INFLATOR
CAUSE FAULTY INFLATOR
ORIG CORR REPLACED PASSENGER AIR BAG INFLATOR
XXN7DXRX/0.7 HRS
CORRECTION REPLACED PASSENGER AIR BAG INFLATOR
XXN7DXRX/0.7 HRS

CLAIM # 740268-1

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		TDY1-57-K80	INFLATOR,	56.79	56.79	79.51	79.51
WARR	1		ZZT1-57-K75	PAD, FELT	0.52	0.52	0.73	0.73
					COST TOTAL	57.31		
						TOTAL - PARTS		80.24

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			96.60			0.00
PARTS			0.00			80.24			0.00
TOTAL			0.00			176.84			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	11.80	11.80	0.00	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		MACS			MAWS			MAIS

COMMENTS----------
X02QRFZ753:created 2019-05-30 02:40:00pm taken by Charles Thieret

RECOMMENDATIONS----------
RECOMMEND OIL CHANGE AND TIRE ROTATION

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....

266241 ROBERT POLITTE 962 4224 06/04/19 MA+S740268

KEVIN MCDEVITT 95732 /

801 CALVEY CHURCH RD 12/MAZDA/CX-9/4DR AWD TOUR

J M 3 T B 3 C A 2 C 0 3 4 8 1 9 5

ROBERTSVILLE, MO 63072 06/04/19

MO: 95732

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740268-1	96.60	80.24	0.00	0.00	0.00	0.00	0.00	176.84
CLAIM TOTALS	96.60	80.24	0.00	0.00	0.00	0.00	0.00	176.84

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		96.60		0.00
PARTS		0.00		80.24		0.00
TOTAL		0.00		176.84		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227661211884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 S261 06/06/19 BU+S740269

FRANK BOMMARITO BUICK GMC INC 47 WHT FROST T 41261

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV AWD AVENIR 06/04/19 47

5 G A E V C K W 1 K J 2 1 7 6 2 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 48

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ03 DEALER TRADE INSPECT TECH(S):411 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	13.60	13.60	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM DEALER TRADE INSPECTION AND CHECK OVER-ADD LUBE STICKERS, PLATES AND EMBLEM
CORRECTION DEALER TRADE INSPECTION COMPLETED.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			69.00
TOTAL			0.00			0.00			69.00

JOB# 1 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 75GCZLOGOREMOVE REMOVE LOGO AND GLUE TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	13.60	13.60	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT REMOVE THE OTHER DEALERS LOGO AND ALL GLUE AND POLISH AS NEEDED,
CORRECTION COMPLETED BY THE DEALER TRADE SERVICE TECHNICIAN, IF NOT COMPLETELY REMOVED OR LEAVES A MARK ADVISE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            BUCS                           BUWS                           BUIS


GRAND TOTALS-------------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                          69.00
                         ----------                     ----------                     ----------
  TOTAL                           0.00                           0.00                          69.00

**************************    A L L  D E T A I L  I N V O I C E    **************************
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PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:44:36

*C 0
*A 4227666241884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    123117                            TYLER COLEMAN       457       6590    06/04/19   IN+S740271

    RVL TRST OF MATT & ANNE CERUTTI                                 59333       IVORY PEARL

    615 LOEHR ESTATES DR              07/INFINITI/M35/4DR SDN AWD           06/29/09        24672

                                      J N K A Y 0 1 F 8 7 M 4 5 6 8 3 2

    ST LOUIS, MO 63021                                                    06/04/19

    314-604-7252      314-604-7252                                                        MO: 59334


    JOB#  1 CHARGES----------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 10INZ03         DRIVEABILITY CONCERN              TECH(S):514                        0.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                514   06/04/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                514   06/04/19   16.70    16.70   0.00   0.00    FINISHED
                                TOTAL TECH TIME   0.00   0.00

    COMPLAINT    CUSTOMER STATES TINNY RATTLE WHEN ACCELERATING (Drivability
                 Concern Diagnosis - 10)
    ORIG CAUSE   FOUND THAT THE CONVERTER SHIELDS WERE CAUSING A RATTLE AND
                 IT IS NECESSARY TO REMOVE BOTH CONVERTER SHIELDS IN ORDER TO
                 GET RID OF NOISE
```

```
            RUPTURED EXHAUST FLANGES ON BOTH SIDES ARE CAUSING A SMALL
            NOISE DUE TO EXHAUST LEAK VEHICLE WILL NOT PASS SAFETY OR
            EMISSIONS AND NEEDS TO BE WELDED
CAUSE       FOUND THAT THE CONVERTER SHIELDS WERE CAUSING A RATTLE AND
            IT IS NECESSARY TO REMOVE BOTH CONVERTER SHIELDS IN ORDER TO
            GET RID OF NOISE
            RUPTURED EXHAUST FLANGES ON BOTH SIDES ARE CAUSING A SMALL
            NOISE DUE TO EXHAUST LEAK VEHICLE WILL NOT PASS SAFETY OR
            EMISSIONS AND NEEDS TO BE WELDED

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                          0.00
JOB#  1 JOURNAL PREFIX           INCS                           INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZ01         LUBE OIL FILTER                    TECH(S):514                       23.99
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            514   06/04/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
            514   06/04/19   16.70    16.70   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    5495 COUPON (Replace engine oil and filter)
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    5.0  VALVOLINE OIL              @      2.360   /UNIT                          11.80
                                                                TOTAL - GOG            11.80

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.65
                                                                TOTAL - MISC           -1.65
```

123117 TYLER COLEMAN 457 6590 06/04/19 IN+S740271

RVL TRST OF MATT & ANNE CERUTTI 59333 IVORY PEARL

615 LOEHR ESTATES DR 07/INFINITI/M35/4DR SDN AWD 06/29/09 24672

J N K A Y 0 1 F 8 7 M 4 5 6 8 3 2

ST LOUIS, MO 63021 06/04/19

314-604-7252 314-604-7252 MO: 59334

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			43.22			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00INZROTATE *TIRES ROTATE SPECIA TECH(S):514 12.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/04/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
514	06/04/19	16.70	16.70	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-0.60
			TOTAL - MISC	-0.60

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.00			0.00			0.00
MISC DIS			-0.60			0.00			0.00
TOTAL			11.40			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		2.25
			TOTAL - MISC	3.75

COMMENTS----------
TAG NUMBER IS 6590

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			35.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.75			0.00			0.00

```
      MISC DIS                      -2.25                        0.00                        0.00
      TAXES                          1.88                        0.00                        0.00
                                ----------                  ----------                  ----------
      TOTAL                         60.25                        0.00                        0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************



    PAGE 2 OF 2                                            [   END  OF  INVOICE   ]       11:44:36

*C 0
*A 4227673511884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    240651                          GRANT TERRILL       815       2783    06/04/19   BU+S740272

    ALEKSANDRA MANDRAPA                                     132237      WHITE/           11181C

    241 COUNTRY CREEK CT            11/BUICK/ENCLAVE/AWD 4DR CXL-2        08/16/11       103396

    N/A                             5 G A K V C E D 3 B J 3 9 3 9 5 2

    BALLWIN, MO 63011                                                  06/04/19

    314-546-1236                                                                       MO: 132237


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------
    J# 1 51GCZ06         TAILLIGHTS                      TECH(S):422                          25.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                422   06/04/19   12.80    12.80   0.00   0.00    FINISHED
                422   06/04/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.00   0.30

    COMPLAINT    CUSTOMER STATES THE PASSENGER SIDE BRAKE/TURN SIGNAL BULB IS
                 BURNED OUT
    ORIG CAUSE   BULB
    CAUSE        BULB
    ORIG CORR    REPLACED RIGHT REAR PARK/BRAKE/TURN SIGNAL BULB
    CORRECTION   REPLACED RIGHT REAR PARK/BRAKE/TURN SIGNAL BULB

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        CUST     1    13591404              BULB 2.727 Y           5.18     5.18     10.35      10.35
                                                          COST TOTAL      5.18
                                                                        TOTAL - PARTS         10.35

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          25.00                          0.00                          0.00
      PARTS                          10.35                          0.00                          0.00
      TOTAL                          35.35                          0.00                          0.00
    JOB#  1 JOURNAL PREFIX            BUCS                          BUWS                          BUIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------
    J# 2 00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):422                          26.45
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                422   06/04/19   12.90    12.90   0.00   0.00    FINISHED
```

```
            422   06/04/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.00   0.90

COMPLAINT    PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
             FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
             TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
             ROTATE TIRES AS PER MANUFACTURE.
             PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                        36.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                         1.50
                                                                TOTAL - GOG           37.50
```

240651 GRANT TERRILL 815 2783 06/04/19 BU+S740272

ALEKSANDRA MANDRAPA 132237 WHITE/ 11181C

241 COUNTRY CREEK CT 11/BUICK/ENCLAVE/AWD 4DR CXL-2 08/16/11 103396

N/A 5 G A K V C E D 3 B J 3 9 3 9 5 2

BALLWIN, MO 63011 06/04/19

314-546-1236 MO: 132237

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			69.95			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):422 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/04/19	11.60	13.10	1.50	0.00	FINISHED
422	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.50	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740272	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00GCZ27POINT 27 POINT INSPECTION TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/04/19	12.80	12.80	0.00	0.00	FINISHED
422	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 4 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+93GCZYBK BRAKE LINING YELLOW TECH(S):422 0.00

240651 GRANT TERRILL 815 2783 06/04/19 BU+S740272

ALEKSANDRA MANDRAPA 132237 WHITE/ 11181C

241 COUNTRY CREEK CT 11/BUICK/ENCLAVE/AWD 4DR CXL-2 08/16/11 103396

N/A 5 G A K V C E D 3 B J 3 9 3 9 5 2

BALLWIN, MO 63011 06/04/19

314-546-1236 MO: 132237

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/04/19	12.80	12.80	0.00	0.00	FINISHED
422	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CORR MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
FRONT 6MM
CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
FRONT 6MM

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+93GCZSHSTR SHOCKS/STRUTS RED TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/04/19	12.90	12.90	0.00	0.00	FINISHED
422	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: SHOCKS AND STRUTS RED (REPAIRS RECOMMENDED)
ORIG CORR MPVI: SHOCKS AND STRUTS RED (REPAIRS RECOMMENDED)
CORRECTION MPVI: SHOCKS AND STRUTS RED (REPAIRS RECOMMENDED)

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			BUCS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	4.82
		TOTAL - MISC	6.32

COMMENTS----------
X024ZJDVPJ:WAIT created 2019-06-03 03:39:00pm taken by Grant Terril
l

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
LABOR		80.00	0.00			0.00
PARTS		16.35	0.00			0.00
G.O.G.		37.50	0.00			0.00
MISC CHG		13.77	0.00			0.00
MISC DIS		-1.43	0.00			0.00

TAXES	5.14	0.00	0.00
TOTAL	151.33	0.00	0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:36

*C 0
*A 4227680991884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266430 RANDAL LAMB 673 9169 06/14/19 GC+B740273

THERESE SCHUKAR 59721 /

510 ANGENETTE AVE 11/NISSAN/ALTIMA/4DR SDN V6 SR CVT

1 N 4 B L 2 A P 0 B C 1 4 1 4 6 9

STK, MO 63122 CM 06/04/19

314-303-2344 MO: 59721

JOB# 1 CHARGES----------

LABOR----CUSTOMER---------- 1234.13

J# 1 96INZ REPAIR PER ESTIMATE TECH(S):604 655

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
604	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
604	06/13/19	0.00	4.30	0.00	4.30	ENTERED IN INVOICING
604	06/13/19	0.00	1.10	0.00	1.10	ENTERED IN INVOICING
655	06/13/19	0.00	5.90	0.00	5.90	ENTERED IN INVOICING
661	06/13/19	0.00	5.90	0.00	5.90	ENTERED IN INVOICING
	TOTAL TECH TIME		0.00	17.20		

COMPLAINT REPAIR FRONT END DAMAGE

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		26060-ZX20A	LH H/LAMP	575.00	575.00	973.38	973.38
CUST	1		62070-ZX00A	GRILLE	160.00	160.00	200.00	200.00
CUST	1		65100-ZX00A	HOOD	378.00	378.00	590.63	590.63
CUST	1		62890-JA000	FRT EMBLEM	39.05	39.05	52.07	52.07
CUST	1		62542-JA00A	UPPER SHIELD	16.80	16.80	21.00	21.00
CUST	1		92185-ZX30A	LH SIDE SEAL	7.82	7.82	10.43	10.43
CUST	1		14805-ZX62A	EMISSION LABEL	2.59	2.59	3.45	3.45
CUST	1		27090-C9903	AC LABEL	3.56	3.56	4.75	4.75
CUST	1		99053-ET100	OIL CAUTION LABEL	3.02	3.02	4.02	4.02
CUST	1		NI1000268PP	FRT CVR K/STONE	159.70	159.70	238.00	238.00
				COST TOTAL		1345.54		
						TOTAL - PARTS		2097.73

G.O.G. & SUPPLIES----------

CUST 1.0 PNT & MTL @ 401.200 /UNIT 401.20

TOTAL - GOG 401.20

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST DISCP 10%DISC PARTS-BODYSHOP -209.77

TOTAL - MISC -209.77

JOB# 1 TOTALS	CUSTOMER		WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1234.13			0.00			0.00
PARTS			2097.73			0.00			0.00
G.O.G.			401.20			0.00			0.00
MISC DIS			-209.77			0.00			0.00
TOTAL			3523.29			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
SAFECO INS 040061805-0002
6.10 PARTS HERE
6-10 GAVE TO TECH
6-13 REPAIRS COMPLETE

[CONTINUED ON NEXT PAGE]

266430 RANDAL LAMB 673 9169 06/14/19 GC+B740273

THERESE SCHUKAR 59721 /

510 ANGENETTE AVE 11/NISSAN/ALTIMA/4DR SDN V6 SR CVT

1 N 4 B L 2 A P 0 B C 1 4 1 4 6 9

STK, MO 63122 CM 06/04/19

314-303-2344 MO: 59721

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1234.13			0.00			0.00
PARTS			2097.73			0.00			0.00
G.O.G.			401.20			0.00			0.00
MISC DIS			-209.77			0.00			0.00
TAXES			205.75			0.00			0.00
TOTAL			3729.04			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227687541884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

121740 GRANT TERRILL 815 2784 06/04/19 GC+S740274

DANIEL P KOLDITZ UN5C7A 42350 WHT FRST 3C 79136

1547 DIETRICH GLEN DR 18/GMC/YUKON/4DR SUV 4WD 10/14/17 12

1 G K S 2 C K J 2 J R 1 3 0 4 3 7

BALLWIN, MO 63021 06/04/19

MO: 42350

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/04/19	12.30	15.50	3.20	0.00	FINISHED
473	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		3.20	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y		4.30	4.30	6.00	6.00
				COST TOTAL		4.30		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			78.70			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/04/19   15.50    15.50   0.00   0.00    FINISHED
            473   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+00GCZ4X4SERV    4X4 FLUID SERVICE                TECH(S):473                    107.95
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[CONTINUED ON NEXT PAGE]

121740 GRANT TERRILL 815 2784 06/04/19 GC+S740274

DANIEL P KOLDITZ UN5C7A 42350 WHT FRST 3C 79136

1547 DIETRICH GLEN DR 18/GMC/YUKON/4DR SUV 4WD 10/14/17 12

1 G K S 2 C K J 2 J R 1 3 0 4 3 7

BALLWIN, MO 63021 06/04/19

MO: 42350

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/04/19	15.50	15.50	0.00	0.00	FINISHED
473	06/04/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.20	

COMPLAINT CUSTOMER REQUESTS BOTH DIFFERENTIAL FLUIDS AND TRANSFER CASE FLUIDS BE REPLACED

ORIG CAUSE NORMAL MAINTENANCE.

CAUSE NORMAL MAINTENANCE.

ORIG CORR TECHNICIANS REMOVE ALL THE OLD WORN OUT OIL FROM THE FRONT AND REAR DIFFERENTIALS AND THE TRANSFER CASE. THEN SYNTHETIC ULTRA GUARD GEAR LUBE AND LIMITED SLIP ADDITIVE IS INSTALLED IN THE DIFFERENTIALS. SYNTHETIC SYNCHRO-SHIFT IS INSTALLED IN THE TRANSFER CASE WHERE RECCOMMENDED. THIS SERVICE WILL HELP WITH LUBRICATION AND HELP DISSIPATE HEAT.750-328-792

CORRECTION TECHNICIANS REMOVE ALL THE OLD WORN OUT OIL FROM THE FRONT AND REAR DIFFERENTIALS AND THE TRANSFER CASE. THEN SYNTHETIC ULTRA GUARD GEAR LUBE AND LIMITED SLIP ADDITIVE IS INSTALLED IN THE DIFFERENTIALS. SYNTHETIC SYNCHRO-SHIFT IS INSTALLED IN THE TRANSFER CASE WHERE RECCOMMENDED. THIS SERVICE WILL HELP WITH LUBRICATION AND HELP DISSIPATE HEAT.750-328-792

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	2	75164BG	DIFF FLUS	45.30	90.60	75.65	151.30
CUST	1	79264BG	T/CASE	34.00	34.00	56.78	56.78
			COST TOTAL		124.60		
					TOTAL - PARTS		208.08

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			107.95			0.00			0.00
PARTS			208.08			0.00			0.00
TOTAL			316.03			0.00			0.00

JOB# 3 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4+00GCZBFLUSH BRAKE FLUID EXHCANGE TECH(S):473 89.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/04/19	15.50	15.50	0.00	0.00	FINISHED
473	06/04/19	0.00	0.00	0.00	0.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.80	

COMPLAINT CUSTOMER REQUEST BRAKE FLUID EXCHANGE

ORIG CAUSE ROUTINE MAINTENANCE

CAUSE ROUTINE MAINTENANCE

ORIG CORR REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

CORRECTION REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH

NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	84032BG	BRAKE FLU	18.25	18.25	29.95	29.95
			COST TOTAL		18.25		

[CONTINUED ON NEXT PAGE]

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121740                              GRANT TERRILL       815       2784    06/04/19   GC+S740274

DANIEL P KOLDITZ                                  UN5C7A      42350       WHT FRST 3C       79136

1547 DIETRICH GLEN DR               18/GMC/YUKON/4DR SUV 4WD              10/14/17           12

                                    1 G K S 2 C K J 2 J R 1 3 0 4 3 7

BALLWIN, MO 63021                                                         06/04/19

                                                                                        MO: 42350


                                                                        TOTAL - PARTS         29.95

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                                     -68.50
                                                                        TOTAL - MISC         -68.50

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY-------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          89.99                          0.00                          0.00
  PARTS                          29.95                          0.00                          0.00
  MISC DIS                      -68.50                          0.00                          0.00
  TOTAL                          51.44                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00GCZTRANSFL8SP TRANS FLUID EXCHANGE              TECH(S):473                          72.45
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/04/19   15.60    15.60   0.00   0.00    FINISHED
             473   06/04/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    PERFORM TRANSMISSION FLUID EXCHANGE
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
CORRECTION   TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST    16    19352619             FLUID 8.800 N          5.31    84.96      9.24     147.84
    CUST     1    6600BG               TRANS FLU             20.05    20.05     32.57      32.57
                                                    COST TOTAL    105.01
                                                                        TOTAL - PARTS        180.41

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY-------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          72.45                          0.00                          0.00
  PARTS                         180.41                          0.00                          0.00
  TOTAL                         252.86                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+93GCZYTIRE      TIRE TREAD YELLOW                TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/04/19   15.70    15.70   0.00   0.00    FINISHED
             473   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
```

JOB# 6 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCCS			GCWS			GCIS

[CONTINUED ON NEXT PAGE]

121740 GRANT TERRILL 815 2784 06/04/19 GC+S740274

DANIEL P KOLDITZ UN5C7A 42350 WHT FRST 3C 79136

1547 DIETRICH GLEN DR 18/GMC/YUKON/4DR SUV 4WD 10/14/17 12

1 G K S 2 C K J 2 J R 1 3 0 4 3 7

BALLWIN, MO 63021 06/04/19

MO: 42350

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
X02H605LGF:WAIT created 2019-06-01 01:30:00pm taken by Grant Terril
l

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			290.39			0.00			0.00
PARTS			424.44			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-68.50			0.00			0.00
TAXES			38.98			0.00			0.00
TOTAL			764.51			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227694991884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9712 06/05/19 MA+B740275

FRANK BOMMARITO BUICK GMC INC 60372 SILVER/ 13225A

15736 MANCHESTER ROAD 16/MAZDA/CX-5/4DR AWD GRND TOUR AT 08/15/15 60425

J M 3 K E 4 D Y 6 G 0 6 2 1 5 1 9

ELLISVILLE, MO 63011 RL 06/04/19

636-391-7200 636-391-9400 MO: 60372

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 675 246.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/05/19	0.00	2.00	0.00	2.00	ENTERED IN INVOICING
607	06/05/19	0.00	2.00	0.00	2.00	ENTERED IN INVOICING
609	06/05/19	0.00	2.00	0.00	2.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.00	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL	740275	13225A	06/05/19	PDR	24.00
INTL	740275A	3893	06/05/19	CHIP REPAIR	42.00
				TOTAL - SUBLET	66.00

G.O.G. & SUPPLIES----------

INTL	1.0	PAINT AND MATERIAL	@ 38.000	/UNIT	38.00
				TOTAL - GOG	38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			246.00
SUBLET			0.00			0.00			66.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			MACB			MAWB			MAIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			246.00
SUBLET			0.00			0.00			66.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:36

*C 0
*A 4227699491884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

70057 ROBERT KOSTIAL 532 6592 06/06/19 IN+S740277

GARY P LEWIS 206351 LIQ PLATINM

1435 AUTUMN LEAF DR 06/INFINITI/G35/4DR SDN AT 01/15/07 12

J N K C V 5 1 E 1 6 M 5 2 2 0 2 7 70069 08/02/06

TWIN OAKS, MO 63021 06/04/19

314-740-6080 314-740-1288 MO: 206352

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZ01 LUBE OIL FILTER TECH(S):501 18.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/04/19	14.40	14.40	0.00	0.00	FINISHED
501	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

```
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                     COST TOTAL      5.39
                                                                 TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    5.0  VALVOLINE OIL              @      2.360   /UNIT                        11.80
                                                                 TOTAL - GOG           11.80

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          18.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  TOTAL                          39.87                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 40INZ02         BRAKE CONCERN                      TECH(S):501                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/04/19   14.40    14.40   0.00   0.00    FINISHED
             501   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    HOW ARE THE BRAKES?
ORIG CORR    SEE JOB 4
CORRECTION   SEE JOB 4

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):501                       0.00
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[CONTINUED ON NEXT PAGE]

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70057                              ROBERT KOSTIAL      532       6592    06/06/19   IN+S740277

GARY P LEWIS                                                    206351      LIQ PLATINM

1435 AUTUMN LEAF DR                06/INFINITI/G35/4DR SDN AT            01/15/07          12

                                   J N K C V 5 1 E 1 6 M 5 2 2 0 2 7    70069         08/02/06

TWIN OAKS, MO 63021                                                      06/04/19

314-740-6080      314-740-1288                                                        MO: 206352


LABOR----CUSTOMER-----------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/04/19   14.40    14.40   0.00   0.00    FINISHED
             501   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  3 JOURNAL PREFIX             INCS                           INWS                           INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------------
J# 4+40INZ12         REAR PADS AND ROTORS              TECH(S):441                        230.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/06/19   15.40    15.40   0.00   0.00    FINISHED
             441   06/06/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   2.00

COMPLAINT    CUSTOMER REQUESTS REPLACE REAR BRAKE PADS AND RESURFACE
             ROTORS - $425.00
ORIG CAUSE   APPLIED $100 DISCOUNT
CAUSE        APPLIED $100 DISCOUNT
ORIG CORR    REPLACED REAR PADS, WHEN ATTEMPTING TO REPLACE LR, FOUND
             PISTON SEIZED AND WOULD NOT ALLOW ANY MOVEMENT. ATTEMPTED TO
             REINSTALL OLD BRAKE PADS SO CUSTOMER COULD GET BACK TO PREV
             REPAIR FACILITY BUT PISTON PUT A HOLE IN OLD BRAKE PAD AND
             WOULD NOT ALLOW RE-INSTALLATION. REPLACED SEIZED CALIPER AND
             PUT OLD PADS AND CALIPER IN BOX IN CUSTOMERS CAR.
CORRECTION   REPLACED REAR PADS, WHEN ATTEMPTING TO REPLACE LR, FOUND
             PISTON SEIZED AND WOULD NOT ALLOW ANY MOVEMENT. ATTEMPTED TO
             REINSTALL OLD BRAKE PADS SO CUSTOMER COULD GET BACK TO PREV
             REPAIR FACILITY BUT PISTON PUT A HOLE IN OLD BRAKE PAD AND
             WOULD NOT ALLOW RE-INSTALLATION. REPLACED SEIZED CALIPER AND
             PUT OLD PADS AND CALIPER IN BOX IN CUSTOMERS CAR.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    44060EG00K           PAD KIT-DISC BR       52.00    52.00     86.67      86.67
    CUST     1    44011EG50A           CALIPER ASSY-REA     234.34   234.34    316.51     316.51
    CUST    -1    44011EG50A           CORE RETURN           70.00   -70.00     70.00     -70.00
                                                    COST TOTAL    216.34
                                                                  TOTAL - PARTS        333.18

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          230.00                         0.00                           0.00
  PARTS                          333.18                         0.00                           0.00
  TOTAL                          563.18                         0.00                           0.00
JOB#  4 JOURNAL PREFIX             INCS                           INWS                           INIS
```

MISC------CODE--------DESCRIPTION--------------------------------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
		TOTAL - MISC	1.50

[CONTINUED ON NEXT PAGE]

70057 ROBERT KOSTIAL 532 6592 06/06/19 IN+S740277

GARY P LEWIS 206351 LIQ PLATINM

1435 AUTUMN LEAF DR 06/INFINITI/G35/4DR SDN AT 01/15/07 12

J N K C V 5 1 E 1 6 M 5 2 2 0 2 7 70069 08/02/06

TWIN OAKS, MO 63021 06/04/19

314-740-6080 314-740-1288 MO: 206352

COMMENTS----------
++WAITER++TAG NUMBER IS 6592
DELETED OPERATION(S)----------
00INZBFLUSH BRAKE FLUID EXCHANGE

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			248.99			0.00			0.00
PARTS			342.26			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			31.82			0.00			0.00
TOTAL			636.37			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*C 0
*A 4227707411884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    221064                          ALBERT BAUMANN JR   108       9259    06/04/19   MA+S740278

    WALKER, ROBIN                                           93353       /

    9 GOLDEN OAK                    14/MAZDA/MAZDA3/

                                    3 M Z B M 1 M 7 8 E M 1 1 6 7 0 5

    TWIN OAKS, MO 63088                                                  06/04/19

    314-401-8277                                                                    MO: 93353


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 95MAZ          REPAIR PER ESTIMATE              TECH(S):576                      100.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                576   06/04/19   13.70    13.70   0.00   0.00    FINISHED
                576   06/04/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.00   1.00

    COMPLAINT    ALIGN FRT END
                 BS RO 739180

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          100.00                         0.00                           0.00
      TOTAL                          100.00                         0.00                           0.00
    JOB#  1 JOURNAL PREFIX             MACS                         MAWS                           MAIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 2 00MAZ99P       MAZDA FULL CIRCLE                TECH(S):576                       0.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                576   06/04/19   13.70    13.70   0.00   0.00    FINISHED
                576   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                                TOTAL TECH TIME   0.00   0.00

    COMPLAINT    MAZDA FULL CIRCLE INSPECTION
    CORRECTION   MULTI POINT INSPECTION

    JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                            0.00                         0.00                           0.00
    JOB#  2 JOURNAL PREFIX             MACS                         MAWS                           MAIS
```

COMMENTS----------
DROP OFF 5/24 SHELTER CLM# AT2227633

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			100.00			0.00			0.00
TOTAL			100.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:37

*C 0
*A 4227712581884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

199162 ROBERT POLITTE 962 4225 06/04/19 MA+S740283

DAVID WANGROW 20382 DEEP CRYST 8599

273 VILLAGE CREEK DR 15/MAZDA/MAZDA3/5DR HB I TOUR AT 05/05/15 70

3 M Z B M 1 L 7 3 F M 1 7 8 6 4 5

BALLWIN, MO 63021 06/04/19

314-974-4203 MO: 20382

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03MAZEMISSION EMISSION INSPECTION TECH(S):923 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	12.80	12.80	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION
ORIG CORR PERFORMED EMISSION INSPECTION
CORRECTION PERFORMED EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

```
    CUST         SHP  STATE HIGHWAY PATROL                                          4.00
    CUST      SYSTEC  SYSTEMS TEC                                  740283          3.45
    CUST         SSR  SHOP SUPPLIES                                               -0.83
                                                          TOTAL - MISC            6.62

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          16.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -0.83                          0.00                          0.00
  TOTAL                          23.17                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MA1A          SYNTHETIC VALVOLINE               TECH(S):923                      12.08
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/04/19   12.80    12.80   0.00   0.00    FINISHED
             923   06/04/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
             CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
             RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR    PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION
CORRECTION   PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                          TOTAL - PARTS           7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                         0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                        35.00
                                                          TOTAL - GOG            35.30

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                               -1.00
```


[CONTINUED ON NEXT PAGE]

199162 ROBERT POLITTE 962 4225 06/04/19 MA+S740283

DAVID WANGROW 20382 DEEP CRYST 8599

273 VILLAGE CREEK DR 15/MAZDA/MAZDA3/5DR HB I TOUR AT 05/05/15 70

3 M Z B M 1 L 7 3 F M 1 7 8 6 4 5

BALLWIN, MO 63021 06/04/19

314-974-4203 MO: 20382

TOTAL - MISC -1.00

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			54.25			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	12.80	12.80	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.83
		TOTAL - MISC	3.33

COMMENTS----------
X0270QWC2H:WEB APPT created 2019-05-30 01:27:44pm taken by

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.63			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			10.78			0.00			0.00
MISC DIS			-1.83			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			84.63			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227718421884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

175527 ADAM BECKMAN 432 2785 06/05/19 GC+S740284

GARY S GLASSMAN DJ2L3T 109211 WHT DMND TR WIP8659

408 WHITE PINE RIDGE COURT 13/GMC/ACADIA/4DR FWD 02/27/13 58819

1 G K K R R K D 8 D J 1 6 3 6 1 6

CHESTERFIELD, MO 63017 06/04/19

636-728-0488 314-994-2810 MO: 109211

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 50GCZ01 ENGINE ELECT CONCERN TECH(S):520 600.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/04/19	13.40	13.90	0.50	0.00	HOLD OTHER
520	06/05/19	13.30	13.30	0.00	0.00	FINISHED
520	06/05/19	0.00	0.00	0.00	4.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	4.00	

COMPLAINT CUSTOMER STATES BATTERY LIGHT ON
ORIG CAUSE TESTED BATTERY OK
ALTERNATOR NOT CHARGING
CAUSE TESTED BATTERY OK
ALTERNATOR NOT CHARGING
ORIG CORR REPLACED ALTERNATOR
CORRECTION REPLACED ALTERNATOR

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	23279588	GENERATOR 2.275 Y	343.96	343.96	525.00	525.00
			COST TOTAL		343.96		
					TOTAL - PARTS		525.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			600.00			0.00			0.00
PARTS			525.00			0.00			0.00
TOTAL			1125.00			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/05/19	13.30	13.30	0.00	0.00	FINISHED
520	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS
X02L0P28LF:WAIT created 2019-06-03 09:05:00am taken by Adam Beckman

175527 ADAM BECKMAN 432 2785 06/05/19 GC+S740284

GARY S GLASSMAN DJ2L3T 109211 WHT DMND TR WIP8659

408 WHITE PINE RIDGE COURT 13/GMC/ACADIA/4DR FWD 02/27/13 58819

1 G K K R R K D 8 D J 1 6 3 6 1 6

CHESTERFIELD, MO 63017 06/04/19

636-728-0488 314-994-2810 MO: 109211

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			600.00			0.00			0.00
PARTS			525.00			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			49.43			0.00			0.00
TOTAL			1200.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227723011884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

143844 TYLER COLEMAN 457 6593 06/04/19 IN+S740286

MICHAEL R HETZER AE6S8Z 128421 UMBRIA TWIL

716 WHEATFIELD RIDGE CT 11/INFINITI/FX35/4DR 4WD 7-PASS 01/03/11 25

J N 8 A S 1 M W 8 B M 1 4 1 7 5 6 70069 10/13/10

DEFIANCE, MO 63341 06/04/19

636-798-2627 636-798-2627 MO: 128422

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/04/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/04/19	12.60	12.60	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00

```
  PARTS                          9.08                        0.00                        0.00
  G.O.G.                        11.80                        0.00                        0.00
  MISC DIS                      -1.65                        0.00                        0.00
  TOTAL                         43.22                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           INCS                         INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):435                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/04/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
            435   06/04/19   12.60    12.60   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    FREE ROTATE (Rotate tires)
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX           INCS                         INWS                         INIS
```

143844 TYLER COLEMAN 457 6593 06/04/19 IN+S740286

MICHAEL R HETZER AE6S8Z 128421 UMBRIA TWIL

716 WHEATFIELD RIDGE CT 11/INFINITI/FX35/4DR 4WD 7-PASS 01/03/11 25

J N 8 A S 1 M W 8 B M 1 4 1 7 5 6 70069 10/13/10

DEFIANCE, MO 63341 06/04/19

636-798-2627 636-798-2627 MO: 128422

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.65
		TOTAL - MISC	3.15

COMMENTS----------
++WAITER++TAG NUMBER IS 6593

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			48.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:37

*C 0
*A 4227728471884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

264557 CHARLIE THIERET 932 4226 06/04/19 MA+S740287

SHANNON LEWIS 66251 /

19 ORCHARD TRACE LN 15/MAZDA/CX-5/4DR FWD GRND TOUR AT

J M 3 K E 2 D Y 1 F 0 4 6 0 1 2 7

WILDWOOD, MO 63040 06/04/19

MO: 66251

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 51MAZ02 BODY ELECT CONCERN TECH(S):576 102.90

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	12.50	12.50	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.70	

COMPLAINT CUSTOMER STATES:CUT AND PROGRAM NEW KEY AND REMOTE
ORIG CORR CUT AND PROGRAMMED NEW KEY AND REMOTE TO VEHICLE, OK AT THIS TIME
CORRECTION CUT AND PROGRAMMED NEW KEY AND REMOTE TO VEHICLE, OK AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	KDY3-76-201	KEY,BLANK-	12.25	12.25	24.50	24.50
CUST	1	KDY3-67-5DY	TRANSMITTE	79.25	79.25	145.32	145.32
			COST TOTAL	91.50			
				TOTAL - PARTS			169.82

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			102.90			0.00			0.00
PARTS			169.82			0.00			0.00
TOTAL			272.72			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	12.50	12.50	0.00	0.00	FINISHED

```
            576   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                            1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                         5.00
                                                                TOTAL - MISC        6.50

COMMENTS-------------------------------------------------------------------------------
X02J07Y9MS:created 2019-06-03 10:34:00am taken by Charles Thieret
```

264557 CHARLIE THIERET 932 4226 06/04/19 MA+S740287

SHANNON LEWIS 66251 /

19 ORCHARD TRACE LN 15/MAZDA/CX-5/4DR FWD GRND TOUR AT

J M 3 K E 2 D Y 1 F 0 4 6 0 1 2 7

WILDWOOD, MO 63040 06/04/19

MO: 66251

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			102.90			0.00			0.00
PARTS			169.82			0.00			0.00
MISC CHG			6.50			0.00			0.00
TAXES			15.71			0.00			0.00
TOTAL			294.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227737881884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

221037 CHARLIE THIERET 932 4227 06/04/19 MA+S740288

ZARINE N KAPADIA 26289 SNOWFLK WHT 10598

5 KERHS MILL GLEN CT 16/MAZDA/MAZDA3 4DR/4DR SDN I SPT AT 02/06/16 13

J M 1 B M 1 U 7 7 G 1 3 0 1 7 2 1

CHESTERFIELD, MO 63005 06/04/19

636-812-2524 800-422-3686 MO: 26289

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	12.70	12.80	0.10	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE replaced fbcm per 3219d
CAUSE FAULTY F-BCM
ORIG CORR 0
CORRECTION F-BCM REPLACEMENT
XXR46ARX/0.2 HRS

CLAIM # 740288-1

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	KDY5-67-5XX	FRONT BODY	68.00	68.00	95.20	95.20
			COST TOTAL	68.00			
				TOTAL - PARTS			95.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			95.20			0.00
TOTAL			0.00			122.80			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):576 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	12.70	12.70	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT		0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT		35.00

[CONTINUED ON NEXT PAGE]

221037 CHARLIE THIERET 932 4227 06/04/19 MA+S740288

ZARINE N KAPADIA 26289 SNOWFLK WHT 10598

5 KERHS MILL GLEN CT 16/MAZDA/MAZDA3 4DR/4DR SDN I SPT AT 02/06/16 13

J M 1 B M 1 U 7 7 G 1 3 0 1 7 2 1

CHESTERFIELD, MO 63005 06/04/19

636-812-2524 800-422-3686 MO: 26289

TOTAL - GOG 35.30

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.00
TOTAL - MISC -1.00

JOB# 2 TOTALS---------CUSTOMER-------------------WARRANTY-------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			54.25			0.00			0.00

JOB# 2 JOURNAL PREFIX MACS MAWS MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 46MAZ04 ROTATION SPECIAL TECH(S):576 24.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	12.70	12.70	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.20
TOTAL - MISC -1.20

JOB# 3 TOTALS---------CUSTOMER-------------------WARRANTY-------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.00			0.00			0.00
MISC DIS			-1.20			0.00			0.00
TOTAL			22.80			0.00			0.00

JOB# 3 JOURNAL PREFIX MACS MAWS MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	12.70	12.70	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER-------------------WARRANTY-------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 4 JOURNAL PREFIX MACS MAWS MAIS

MISC------	CODE--------	DESCRIPTION----------	CONTROL NO---------	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		2.20
			TOTAL - MISC	3.70

221037 CHARLIE THIERET 932 4227 06/04/19 MA+S740288

ZARINE N KAPADIA 26289 SNOWFLK WHT 10598

5 KERHS MILL GLEN CT 16/MAZDA/MAZDA3 4DR/4DR SDN I SPT AT 02/06/16 13

J M 1 B M 1 U 7 7 G 1 3 0 1 7 2 1

CHESTERFIELD, MO 63005 06/04/19

636-812-2524 800-422-3686 MO: 26289

COMMENTS----------
X02429SYYB:created 2019-05-29 01:01:00pm taken by Charles Thieret

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740288-1	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80
CLAIM TOTALS	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		36.08		27.60		0.00
PARTS		7.87		95.20		0.00
G.O.G.		35.30		0.00		0.00
MISC CHG		3.70		0.00		0.00
MISC DIS		-2.20		0.00		0.00
TAXES		3.88		0.00		0.00
TOTAL		84.63		122.80		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227744751884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

122650 GRANT TERRILL 815 2786 06/04/19 BU+S740290

BEVERLY HANSON ME4N3A 33776 GOLD MIST M

469 CHAMBERLIN 09/BUICK/ENCLAVE/4DR AWD 06/17/09 239

5 G A E V 2 3 D 7 9 J 1 8 4 5 4 2

MANCHESTER, MO 63021 06/04/19

636-391-1465 MO: 33776

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):411 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	13.50	13.50	0.00	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT SAFETY/EMISSION
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL			4.00
CUST	SYSTEC	SYSTEMS TEC		740290	3.45
CUST	SSR	SHOP SUPPLIES			-1.43
			TOTAL - MISC		6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	13.50	13.50	0.00	0.00	FINISHED

```
            411   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                                     0.00                          0.00                0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          1.43
                                                                TOTAL - MISC        1.43

COMMENTS-------------------------------------------------------------------------------
X02CYJQS3B:WAIT created 2019-06-03 08:43:00am taken by Grant Terril
l
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122650 GRANT TERRILL 815 2786 06/04/19 BU+S740290

BEVERLY HANSON ME4N3A 33776 GOLD MIST M

469 CHAMBERLIN 09/BUICK/ENCLAVE/4DR AWD 06/17/09 239

5 G A E V 2 3 D 7 9 J 1 8 4 5 4 2

MANCHESTER, MO 63021 06/04/19

636-391-1465 MO: 33776

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			8.88			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			36.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227746601884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3428 06/05/19 MA+P740291

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13428

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 5DR/FWD AUTO W/PREM 06/05/19 7

J M 1 B P A N M 8 K 1 1 3 7 3 8 3

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J#								
1	75MAZ	PRE DELIVERY INSPECT			TECH(S):549			124.20
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	549	06/04/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING	
			TOTAL TECH TIME		0.00	0.90		

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		WWFLUID	GENERIC	2.40	2.40	3.12	3.12
				COST TOTAL		2.40		
						TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J#					
2	00MAZ99P	MAZDA FULL CIRCLE	TECH(S):549		0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3428 06/05/19 MA+P740291

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13428

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 5DR/FWD AUTO W/PREM 06/05/19 7

J M 1 B P A N M 8 K 1 1 3 7 3 8 3

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227751951884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266270 ALBERT BAUMANN JR 108 20 06/06/19 MA+S740292

SANDRA L LAMMERT 250 SOUL RED CR 13230

1945 ACORN TRAIL DR 19/MAZDA/CX-5/4DR GRAND TOUR FWD 05/31/19 51

J M 3 K F A D M 5 K 1 5 6 8 0 5 0

FLORISSANT, MO 63031 06/04/19

314-838-9057 E# PY 21295034 MO: 250

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 85MAZ ACCESSORIES TECH(S):549 102.90

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	14.60	14.60	0.00	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.70	

COMPLAINT KEY AND TRANSMITTER PER WE OWE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	KDY3-76-201	KEY,BLANK-	12.25	12.25	24.50	24.50
INTL	1	TKY2-67-5DY	TRANSMITTE	79.25	79.25	145.32	145.32
			COST TOTAL	91.50			
				TOTAL - PARTS			169.82

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			102.90
PARTS			0.00			0.00			169.82
TOTAL			0.00			0.00			272.72
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	14.60	14.60	0.00	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			102.90
PARTS			0.00			0.00			169.82
TOTAL			0.00			0.00			272.72

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:37

*C 0
*A 4227756081884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

255397 JOSHUA DELANOIX 403 2787 06/04/19 GC+S740293

MICHAEL PASQUE 1CZ029 15667 /

652 SAVANNAH VIEW WAY 17/GMC/CANYON/4WD CREW CAB 128.3 02/05/18 21

1 G T P 6 D E 1 3 H 1 3 0 1 5 6 6

CHESTERFIELD, MO 63017 06/04/19

314-210-4344 MO: 15667

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 29.73

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/04/19	13.60	14.00	0.40	0.00	FINISHED
411	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION

```
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12679114             FILTER KI 1.836 Y     12.40    12.40     17.36      17.36
                                                      COST TOTAL     12.40
                                                                  TOTAL - PARTS         17.36

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    6.0  19354306 5W30 DEXOS TWO    @      8.560   /UNIT                          51.36
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                  TOTAL - GOG           52.86

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          29.73                          0.00                          0.00
  PARTS                          17.36                          0.00                          0.00
  G.O.G.                         52.86                          0.00                          0.00
  TOTAL                          99.95                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/04/19   14.10    14.10   0.00   0.00    FINISHED
             411   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    19286292             FLUID 8.800 N         11.11    11.11     22.21      22.21
                                                      COST TOTAL     11.11
                                                                  TOTAL - PARTS         22.21

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          22.21                          0.00                          0.00
  TOTAL                          22.21                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS
```

255397 JOSHUA DELANOIX 403 2787 06/04/19 GC+S740293

MICHAEL PASQUE 1CZ029 15667 /

652 SAVANNAH VIEW WAY 17/GMC/CANYON/4WD CREW CAB 128.3 02/05/18 21

1 G T P 6 D E 1 3 H 1 3 0 1 5 6 6

CHESTERFIELD, MO 63017 06/04/19

314-210-4344 MO: 15667

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.47
		TOTAL - MISC	4.97

COMMENTS----------
X02B3TTNKS:Xtime Web Appt created 2019-05-30 03:44:43pm taken by Mi
chael Pasque C/S: I will wait for service. also i need to have fron
t end damage from deer strike evaluated by your body shop

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			29.73			0.00			0.00
PARTS			39.57			0.00			0.00
G.O.G.			52.86			0.00			0.00
MISC CHG			4.97			0.00			0.00
TAXES			8.62			0.00			0.00
TOTAL			135.75			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227760161884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 MICHELLE GILLETT 359 8194 06/04/19 IN+S740294

FRANK BOMMARITO BUICK GMC INC 91551 WHITE/ 98194A

15736 MANCHESTER ROAD 15/INFINITI/QX80/4DR 4WD 04/30/15 92497

J N 8 A Z 2 N E 9 F 9 0 8 0 5 0 1 08/27/14

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 91551

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 50INZ07 BATTERY TECH(S):501 50.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/04/19	14.70	14.70	0.00	0.00	FINISHED
501	06/04/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER STATES BATTERY DEAD. REPLACE BATTERY
ORIG CORR BATTERY TEST FAILED. REPLACED BATTERY
CORRECTION BATTERY TEST FAILED. REPLACED BATTERY

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	999M1QC27C	INFINITI BATTERY	84.95	84.95	119.99	119.99
			COST TOTAL		84.95		
					TOTAL - PARTS		119.99

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BTAX	BATTERY TAX			0.50
				TOTAL - MISC	0.50

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			50.00
PARTS			0.00			0.00			119.99
MISC CHG			0.00			0.00			0.50
TOTAL			0.00			0.00			170.49
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

GRAND TOTALS----------

	CUSTOMER	WARRANTY	INTERNAL

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			50.00
PARTS			0.00			0.00			119.99
MISC CHG			0.00			0.00			0.50
TOTAL			0.00			0.00			170.49

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:37

*C 0
*A 4227763321884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 MICHELLE GILLETT 359 8114 06/04/19 IN+S740295

FRANK BOMMARITO BUICK GMC INC 5126 MAJESTIC WH 98114

15736 MANCHESTER ROAD 19/INFINITI/QX50/4DR ESSENTIAL AWD 07/13/19 5326

3 P C A J 5 M 3 1 K F 1 1 3 0 4 3

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5126

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):514 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/04/19	16.20	16.20	0.00	0.00	FINISHED
514	06/04/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++
DOWN DEMO SERVICE

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    1520865F1B           OIL FILTER             5.12     5.12      8.53       8.53
    INTL     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    INTL    5.0  999PK05W30SS MOB SUPER     @      4.300   /UNIT                          21.50
                                                                TOTAL - GOG            21.50

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          23.99
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          21.50
  TOTAL                          0.00                          0.00                          54.57
JOB#  1 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 2 10INZ06         CHECK ENGINE LIGHT                TECH(S):514                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/04/19   16.20    16.20   0.00   0.00    FINISHED
             514   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER STATES CHECK ENGINE LIGHT ON
ORIG CORR    CODES WERE RELATED TO DEAD BATTERY CLEARED CODES AND CHECKED
             BATTERY. BATTERY PASSED LOAD TEST
CORRECTION   CODES WERE RELATED TO DEAD BATTERY CLEARED CODES AND CHECKED
             BATTERY. BATTERY PASSED LOAD TEST

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                           0.00
JOB#  2 JOURNAL PREFIX           INCS                          INWS                           INIS
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[CONTINUED ON NEXT PAGE]

10 MICHELLE GILLETT 359 8114 06/04/19 IN+S740295

FRANK BOMMARITO BUICK GMC INC 5126 MAJESTIC WH 98114

15736 MANCHESTER ROAD 19/INFINITI/QX50/4DR ESSENTIAL AWD 07/13/19 5326

3 P C A J 5 M 3 1 K F 1 1 3 0 4 3

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5126

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			23.99
PARTS			0.00			0.00			9.08
G.O.G.			0.00			0.00			21.50
TOTAL			0.00			0.00			54.57

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227766951884501
*T 3615
*K STORE~01
*K DOCDATE~06/25/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK ROBERTS 934 1336 06/25/19 GC+S740296

FRANK BOMMARITO BUICK GMC INC 53375 GRAY/ 13366A

15736 MANCHESTER ROAD 13/CHEVROLET/CRUZE/4DR SDN AUTO 2LT 05/08/13 53380

1 G 1 P E 5 S B 6 D 7 1 6 0 7 1 1

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 53390

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZEASYCARE MOTOR TREND CERTIFY TECH(S):485 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
485	06/24/19	14.10	14.10	0.00	0.00	FINISHED
485	06/24/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT INSPECT CAR PER EASY CARE VEHICLE INSPECTION FORM AND TEST DRIVE VEHICLE FO 10 - 15 MINUTES. FILL OUT INSPECTION FORM AS REQUIRED AND SIGN.
ORIG CORR COMPLETED
CORRECTION COMPLETED

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			150.00
TOTAL			0.00			0.00			150.00

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00GCZINSPECTION USED CAR INSPECT TECH(S):485 225.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
485	06/24/19	14.10	14.10	0.00	0.00	FINISHED
485	06/24/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT INSPECT VEHICLE COMPLETE FOR BRAKES, ANY FAILURE CODES IN ECM, ABS, TCM, ECT. LOOK FOR ANY FLUID LEAKS, TRIM CONCERNS, AND ANYTHING ELSE.
ORIG CORR REPLACE BATTERY

```
            REPLACE WIPERS
            DRAIN TRANSMISSION FLUID//SLIGHTY OVERFULL
CORRECTION  REPLACE BATTERY.5
            REPLACE WIPERS .2
            DRAIN TRANSMISSION FLUID//SLIGHTY OVERFULL .8

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    C18UB-2807           BLADE                11.12    11.12     15.57      15.57
    INTL     1    C24UB-2807           BLADE                11.12    11.12     15.57      15.57
    INTL     1    88865274             BATTERY 2.330       102.64   102.64    159.95     159.95
    INTL    -1    88865274             CORE RETURN          15.00   -15.00     15.00     -15.00
                                                        COST TOTAL    109.88
                                                                      TOTAL - PARTS        176.09

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          225.00
  PARTS                          0.00                          0.00                          176.09
  TOTAL                          0.00                          0.00                          401.09
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                            GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------
J# 3 00GCZMAXLIFE    LOF VALVOLINE MAX                TECH(S):485                      10.50
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10                                PATRICK ROBERTS     934       1336    06/25/19   GC+S740296

FRANK BOMMARITO BUICK GMC INC                                  53375       GRAY/           13366A

15736 MANCHESTER ROAD             13/CHEVROLET/CRUZE/4DR SDN AUTO 2LT   05/08/13        53380

                                  1 G 1 P E 5 S B 6 D 7 1 6 0 7 1 1

ELLISVILLE, MO 63011                                                    06/04/19

636-391-7200      636-391-9400                                                        MO: 53390


LABOR----INTERNAL-------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             485   06/24/19   14.10    14.10   0.00   0.00    FINISHED
             485   06/24/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
             FILTER USING VALVOLINE MAX LIFE SYNTHETIC BLEND. TOP OFF ALL
             FLUID LEVELS. CHECK AND SET TIRE PRESSURES AND RESET OIL
             LIFE MONITOR IF EQUIPPED. THIS SERVICE INCLUDES UP TO 5
             QTS OF OIL, ANY ADDITIONAL OIL IS EXTRA.
CORRECTION   COMPLETED AS REQUESTED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    55594651             FILTER KI 1.836 Y      5.99     5.99     11.98      11.98
                                                      COST TOTAL      5.99
                                                                TOTAL - PARTS         11.98

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL    5.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          30.00
    INTL    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           31.50

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                          10.50
  PARTS                           0.00                           0.00                          11.98
  G.O.G.                          0.00                           0.00                          31.50
  TOTAL                           0.00                           0.00                          53.98
JOB#  3 JOURNAL PREFIX            GCQS                           GCWS                           GCIS

JOB#  4 CHARGES---------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 00GCZROTATE     TIRES ROTATE SPECIAL              TECH(S):485                          25.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             485   06/24/19   14.10    14.10   0.00   0.00    FINISHED
             485   06/24/19    0.00     0.00   0.00   0.40    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
CORRECTION   PERFORMED TIRE ROTATION.

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                          25.00
  TOTAL                           0.00                           0.00                          25.00
JOB#  4 JOURNAL PREFIX            GCQS                           GCWS                           GCIS

JOB#  5 CHARGES---------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
```

J# 5 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):485 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
485	06/24/19	14.10	14.10	0.00	0.00	FINISHED
485	06/24/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES

10 PATRICK ROBERTS 934 1336 06/25/19 GC+S740296

FRANK BOMMARITO BUICK GMC INC 53375 GRAY/ 13366A

15736 MANCHESTER ROAD 13/CHEVROLET/CRUZE/4DR SDN AUTO 2LT 05/08/13 53380

1 G 1 P E 5 S B 6 D 7 1 6 0 7 1 1

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 53390

CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC CODE		DESCRIPTION	CONTROL NO	
INTL	SHP	STATE HIGHWAY PATROL		4.00
INTL	SYSTEC	SYSTEMS TEC	740296	3.45
			TOTAL - MISC	7.45

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			36.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			439.05
PARTS			0.00			0.00			188.07
G.O.G.			0.00			0.00			31.50
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			666.07

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:37

*C 0
*A 4227775911884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

262972 TYLER COLEMAN 457 6594 06/05/19 IN+S740297

RICHARD TODARO 28275 /

14809 BROOKHAVEN PLACE 17/INFINITI/QX60/4DR AWD

5 N 1 D L 0 M M 9 H C 5 0 4 4 7 6

CHESTERFIELD, MO 63017 06/04/19

314-478-9690 MO: 28276

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 40INZ02 BRAKE CONCERN TECH(S):491 74.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/05/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
491	06/05/19	9.30	9.50	0.20	0.00	FINISHED
		TOTAL TECH TIME		0.20	0.50	

COMPLAINT CUSTOMER STATES BRAKES GRINDING WHEN COMING TO A STOP SEEMS TO BE COMING FROM FRONT END CAR GOT NEW BRAKES WHEN PURCHASE D CPO (Brake Systems Diagnosis - 40)
ORIG CAUSE TEST DROVE VEHICLE DID HEAR A LITTLE BRAKE NOISE WHEN BRAKING ,FOUND THE FRONT BRAKE PADS WERE INSTALLED WRONG ALSO NOT INFINITI PADS ON FRONT
CAUSE TEST DROVE VEHICLE DID HEAR A LITTLE BRAKE NOISE WHEN BRAKING ,FOUND THE FRONT BRAKE PADS WERE INSTALLED WRONG ALSO NOT INFINITI PADS ON FRONT
ORIG CORR CLEANED FRONT BRAKE PADS LUBE AND INSTALLED THE FRONT PADS THE CORRECT WAY TEST DID NOT HEAR ANY NOISE ON TEST DRIVE INSTALLED STOP SQUEAL
CORRECTION CLEANED FRONT BRAKE PADS LUBE AND INSTALLED THE FRONT PADS THE CORRECT WAY TEST DID NOT HEAR ANY NOISE ON TEST DRIVE INSTALLED STOP SQUEAL

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			74.50			0.00			0.00
TOTAL			74.50			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
JOB # A SDS SECURE DATA STORAGE 1.50

TOTAL - MISC 1.50

COMMENTS----------
TAG NUMBER IS 6594

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			74.50			0.00			0.00
MISC CHG			1.50			0.00			0.00
TOTAL			76.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:37

*C 0
*A 4227777951884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3246 06/12/19 MA+P740298

FRANK BOMMARITO BUICK GMC INC 5 DP CRYST BL 13426

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR GRD TR RESV AWD 06/22/19 3

J M 3 K F B D Y 6 K 0 6 1 9 4 1 1

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):923 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

```
    INTL     1    WWFLUID              GENERIC                2.40     2.40      3.12       3.12
                                                          COST TOTAL      2.40
                                                                        TOTAL - PARTS          3.12

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL       BOLTS  NUTS AND BOLTS FOR LICENSE PLATE                                       3.00
                                                                        TOTAL - MISC           3.00

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         124.20
  PARTS                          0.00                          0.00                           3.12
  MISC CHG                       0.00                          0.00                           3.00
  TOTAL                          0.00                          0.00                         130.32
JOB#  1 JOURNAL PREFIX           MACP                          MAWP                           MAIP

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):923                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/10/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
ORIG CORR    MULTI POINT INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                           0.00
JOB#  2 JOURNAL PREFIX           MACP                          MAWP                           MAIP
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[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3246 06/12/19 MA+P740298

FRANK BOMMARITO BUICK GMC INC 5 DP CRYST BL 13426

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR GRD TR RESV AWD 06/22/19 3

J M 3 K F B D Y 6 K 0 6 1 9 4 1 1

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227779611884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3422 06/12/19 MA+P740299

FRANK BOMMARITO BUICK GMC INC 5 SNFK WT PL 13422

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 4DR/FWD W/SELECT PKG 07/12/19 7

3 M Z B P A A L 7 K M 1 1 2 2 1 4

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 E# PY 40210412 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1	75MAZ	PRE DELIVERY INSPECT			TECH(S):578			124.20
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	578	06/11/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING	
			TOTAL TECH TIME		0.00	0.90		

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2	00MAZ99P	MAZDA FULL CIRCLE	TECH(S):578	0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3422 06/12/19 MA+P740299

FRANK BOMMARITO BUICK GMC INC 5 SNFK WT PL 13422

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 4DR/FWD W/SELECT PKG 07/12/19 7

3 M Z B P A A L 7 K M 1 1 2 2 1 4

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 E# PY 40210412 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227781931884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3423 06/10/19 MA+P740300

FRANK BOMMARITO BUICK GMC INC 5 DP XTAL BL 13423

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 4DR/FWD W/PREFERRED

3 M Z B P A D L X K M 1 1 2 6 1 0

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 E# PY 40210757 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):578 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		WWFLUID	GENERIC	2.40	2.40	3.12	3.12
				COST TOTAL		2.40		
						TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3423 06/10/19 MA+P740300

FRANK BOMMARITO BUICK GMC INC 5 DP XTAL BL 13423

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 4DR/FWD W/PREFERRED

3 M Z B P A D L X K M 1 1 2 6 1 0

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 E# PY 40210757 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227784541884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3429 06/10/19 MA+P740301

FRANK BOMMARITO BUICK GMC INC 5 DP CRYST BL 13429

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING FWD 07/08/19 19

J M 3 K F A C M 2 K 0 6 1 6 8 9 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1	75MAZ	PRE DELIVERY INSPECT			TECH(S):578			124.20
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	578	06/10/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING	
			TOTAL TECH TIME		0.00	0.90		

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2	00MAZ99P	MAZDA FULL CIRCLE	TECH(S):578	0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3429 06/10/19 MA+P740301

FRANK BOMMARITO BUICK GMC INC 5 DP CRYST BL 13429

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING FWD 07/08/19 19

J M 3 K F A C M 2 K 0 6 1 6 8 9 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227788211884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3432 06/12/19 MA+P740302

FRANK BOMMARITO BUICK GMC INC 5 DP XTAL BL 13432

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 5DR/FWD AUTO W/PREF

J M 1 B P A M M X K 1 1 3 7 8 0 7

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1	75MAZ	PRE DELIVERY INSPECT			TECH(S):578			124.20
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	578	06/11/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING	
			TOTAL TECH TIME		0.00	0.90		

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2	00MAZ99P	MAZDA FULL CIRCLE	TECH(S):578		0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3432 06/12/19 MA+P740302

FRANK BOMMARITO BUICK GMC INC 5 DP XTAL BL 13432

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 5DR/FWD AUTO W/PREF

J M 1 B P A M M X K 1 1 3 7 8 0 7

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227794191884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

262472 JOSEPH WHITAKER 420 2788 06/06/19 BU+S740303

JOSEPH VANARSDALE 5442 SUMMIT WHT/ 39004

1819 ALLEN AVE 17/BUICK/LACROSSE/4DR SDN FWD 02/23/19 715

1 G 4 Z N 5 S S 1 H U 1 6 5 6 1 1

SAINT LOUIS, MO 63104 06/04/19

314-599-1429 314-599-1429 MO: 5443

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 85GCZK KEYLESS ENTRY TECH(S):482 100.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/04/19	14.20	14.50	0.30	0.00	FINISHED
482	06/04/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	1.00	

COMPLAINT C/S: INSTALL AND PROGRAM SOP KEY AND REMOTE AS PER SALES WE OWE 554422
ORIG CORR program new key and transmitter, code FD21695346
CORRECTION program new key and transmitter, code FD21695346 AS PER SALES WE OWE#554422

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			100.00
TOTAL			0.00			0.00			100.00

JOB# 1 JOURNAL PREFIX BUCS BUWS BUIS

COMMENTS----------
X02111S7YZ:WAIT created 2019-05-22 12:04:00pm taken by Joe Whitaker

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			100.00
TOTAL			0.00			0.00			100.00

*C 0
*A 4227803301884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

97292 CHARLIE THIERET 932 4228 06/04/19 MA+S740304

ROBERT F GEORGE 73740 SONIC SILV 10458

322 PALISADES RIDGE CT 16/MAZDA/CX-5/4DR FWD GRND TOUR AT 07/28/16 119

J M 3 K E 2 D Y X G 0 7 0 6 8 0 5

EUREKA, MO 63025 06/04/19

314-973-6140 314-304-1514 MO: 73740

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):576 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	14.50	14.50	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF

```
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,            5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                        0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                       35.00
                                                                TOTAL - GOG           35.30

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.01
                                                                TOTAL - MISC          -1.01

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.38                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  MISC DIS                       -1.01                          0.00                          0.00
  TOTAL                          54.54                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):576                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/04/19   14.50    14.50   0.00   0.00    FINISHED
             576   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS
```

97292 CHARLIE THIERET 932 4228 06/04/19 MA+S740304

ROBERT F GEORGE 73740 SONIC SILV 10458

322 PALISADES RIDGE CT 16/MAZDA/CX-5/4DR FWD GRND TOUR AT 07/28/16 119

J M 3 K E 2 D Y X G 0 7 0 6 8 0 5

EUREKA, MO 63025 06/04/19

314-973-6140 314-304-1514 MO: 73740

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.01
		TOTAL - MISC	2.51

COMMENTS----------
X02HJSWM9T:created 2019-06-03 09:08:00am taken by Charles Thieret

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			2.51			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			60.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227805041884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3431 06/10/19 MA+P740305

FRANK BOMMARITO BUICK GMC INC 5 MACHINE GRY 13431

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING FWD

J M 3 K F A C M 1 K 0 6 1 9 7 9 3

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):578 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/10/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE		3.00
			TOTAL - MISC	3.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3431 06/10/19 MA+P740305

FRANK BOMMARITO BUICK GMC INC 5 MACHINE GRY 13431

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING FWD

J M 3 K F A C M 1 K 0 6 1 9 7 9 3

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227810881884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

28348 CHARLIE THIERET 932 4229 06/05/19 GC+S740306

MARK D SISSOM 73262 /

48 VESPER DR 12/TOYOTA/CAMRY/4DR SDN I4 L AT

4 T 1 B F 1 F K 3 C U 0 8 5 1 5 5

ELLISVILLE, MO 63011 06/04/19

636-227-6143 636-938-2333 MO: 73262

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):923 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	15.60	15.60	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	FVPG7047	OIL FILTER	3.99	3.99	5.60	5.60
			COST TOTAL		3.99		
					TOTAL - PARTS		5.60

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES			-0.90
				TOTAL - MISC	-0.90

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          12.38                          0.00                          0.00
  PARTS                           5.60                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC DIS                       -0.90                          0.00                          0.00
  TOTAL                          28.88                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                  TECH(S):923                        24.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/04/19   15.60    15.60   0.00   0.00    FINISHED
             923   06/04/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.20
                                                                TOTAL - MISC          -1.20

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          24.00                          0.00                          0.00
  MISC DIS                       -1.20                          0.00                          0.00
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[CONTINUED ON NEXT PAGE]

28348 CHARLIE THIERET 932 4229 06/05/19 GC+S740306

MARK D SISSOM 73262 /

48 VESPER DR 12/TOYOTA/CAMRY/4DR SDN I4 L AT

4 T 1 B F 1 F K 3 C U 0 8 5 1 5 5

ELLISVILLE, MO 63011 06/04/19

636-227-6143 636-938-2333 MO: 73262

TOTAL	22.80	0.00	0.00
JOB# 2 JOURNAL PREFIX	GCCS	GCWS	GCIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER---------- 28.55

J# 3 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):923

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/04/19	15.60	15.60	0.00	0.00	FINISHED
923	06/04/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740306	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		28.55			0.00			0.00
MISC CHG		7.45			0.00			0.00
MISC DIS		-1.43			0.00			0.00
TOTAL		34.57			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		3.53
			TOTAL - MISC	5.03

COMMENTS----------
X02L9265T0:created 2019-06-03 04:38:00pm taken by Charles Thieret

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		64.93			0.00			0.00
PARTS		5.60			0.00			0.00
G.O.G.		11.80			0.00			0.00
MISC CHG		12.48			0.00			0.00
MISC DIS		-3.53			0.00			0.00
TAXES		1.56			0.00			0.00
TOTAL		92.84			0.00			0.00

*C 0
*A 4227813201884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3424 06/12/19 MA+P740307

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13424

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 5DR/FWD AUTO W/PREF

J M 1 B P A M M 6 K 1 1 3 5 9 7 3

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J#								
1	75MAZ	PRE DELIVERY INSPECT			TECH(S):578			124.20
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	578	06/11/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING	
			TOTAL TECH TIME		0.00	0.90		

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		WWFLUID	GENERIC	2.40	2.40	3.12	3.12
				COST TOTAL		2.40		
						TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J#					
2	00MAZ99P	MAZDA FULL CIRCLE	TECH(S):578		0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3424 06/12/19 MA+P740307

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13424

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 5DR/FWD AUTO W/PREF

J M 1 B P A M M 6 K 1 1 3 5 9 7 3

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:38

*C 0
*A 4227817981884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

222363 ADAM BECKMAN 432 2789 06/04/19 BU+S740308

ELIZABETH KRAEMER YG0P2W 107475 /

1645 RIDGE BEND DR 12/BUICK/ENCLAVE/4DR SDN AWD

5 G A K V C E D X C J 3 0 1 4 2 9

WILDWOOD, MO 63038 06/04/19

314-609-5016 MO: 107475

JOB# 1 CHARGES

LABOR----CUSTOMER----------

J# 1 52GCZ01 TRIM ELECT CONCERN TECH(S):422 50.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/04/19	14.20	14.40	0.20	0.00	FINISHED
422	06/04/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.90	

COMPLAINT program one new fob
ORIG CORR PROGRAMMED ONE NEW KEY FOB
CORRECTION PROGRAMMED ONE NEW KEY FOB

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1	22936101	TRANSMITT 16.345 Y		73.99	73.99	129.82	129.82
				COST TOTAL		73.99		
						TOTAL - PARTS		129.82

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			50.00			0.00			0.00
PARTS			129.82			0.00			0.00
TOTAL			179.82			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/04/19	14.40	14.40	0.00	0.00	FINISHED
422	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

```
COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                          BUWS                          BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+93GCZBLADESR    WIPER BLADES RED                  TECH(S):422                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/04/19   14.40    14.40   0.00   0.00    FINISHED
            422   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: WIPER BLADES RED (REPAIRS RECOMMENDED)
ORIG CORR    MPVI: WIPER BLADES RED (REPAIRS RECOMMENDED)
             REAR WIPER TORN
CORRECTION   MPVI: WIPER BLADES RED (REPAIRS RECOMMENDED)
             REAR WIPER TORN

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX           BUCS                          BUWS                          BUIS
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[CONTINUED ON NEXT PAGE]

222363 ADAM BECKMAN 432 2789 06/04/19 BU+S740308

ELIZABETH KRAEMER YG0P2W 107475 /

1645 RIDGE BEND DR 12/BUICK/ENCLAVE/4DR SDN AWD

5 G A K V C E D X C J 3 0 1 4 2 9

WILDWOOD, MO 63038 06/04/19

314-609-5016 MO: 107475

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	8.99
		TOTAL - MISC	10.49

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			50.00			0.00			0.00
PARTS			129.82			0.00			0.00
MISC CHG			10.49			0.00			0.00
TAXES			12.48			0.00			0.00
TOTAL			202.79			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
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*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3430 06/10/19 MA+S740309

FRANK BOMMARITO BUICK GMC INC 5 MACHINE GRY 13430

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING FWD

J M 3 K F A C M 2 K 0 6 1 9 2 5 3

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):578 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
578	06/07/19	16.20	16.20	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
			COST TOTAL		2.40		
					TOTAL - PARTS		3.40

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE		3.00
			TOTAL - MISC	3.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.40
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.60
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	16.20	16.20	0.00	0.00	FINISHED
578	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

10 ALBERT BAUMANN JR 108 3430 06/10/19 MA+S740309

FRANK BOMMARITO BUICK GMC INC 5 MACHINE GRY 13430

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING FWD

J M 3 K F A C M 2 K 0 6 1 9 2 5 3

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.40
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.60

********** A L L D E T A I L I N V O I C E **********

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*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3425 06/10/19 MA+P740310

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13425

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING FWD 06/10/19 5

J M 3 K F A C M 4 K 0 6 1 6 4 6 6 10

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):578 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE		3.00
			TOTAL - MISC	3.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

JOB# 1 JOURNAL PREFIX MACP MAWP MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3425 06/10/19 MA+P740310

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13425

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING FWD 06/10/19 5

J M 3 K F A C M 4 K 0 6 1 6 4 6 6 10

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

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*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

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    10                                ALBERT BAUMANN JR   108       3427    06/12/19   MA+P740311

    FRANK BOMMARITO BUICK GMC INC                                    5           JET BLK MIC       13427

    15736 MANCHESTER ROAD             19/MAZDA/CX-5/4DR SPORT FWD           06/29/19           13

                                      J M 3 K F A B M 2 K 0 6 1 6 2 3 9

    ELLISVILLE, MO 63011                                                    06/04/19

    636-391-7200      636-391-9400                                                          MO: 5


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 1 75MAZ           PRE DELIVERY INSPECT              TECH(S):578                      124.20
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                578   06/11/19    0.00     0.00   0.00   0.90    ENTERED IN INVOICING
                                TOTAL TECH TIME   0.00   0.90

    COMPLAINT    PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
                 PDI REQUIREMENTS
    ORIG CORR    NEW VEHICLE INSPECTION COMPLETED
    CORRECTION   NEW VEHICLE INSPECTION COMPLETED

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        INTL     1    WWFLUID               GENERIC                2.40     2.40      3.12       3.12
                                                          COST TOTAL      2.40
                                                                        TOTAL - PARTS          3.12

    MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
        INTL       BOLTS  NUTS AND BOLTS FOR LICENSE PLATE                                     3.00
                                                                      TOTAL - MISC           3.00

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          0.00                          0.00                         124.20
      PARTS                          0.00                          0.00                           3.12
      MISC CHG                       0.00                          0.00                           3.00
      TOTAL                          0.00                          0.00                         130.32
    JOB#  1 JOURNAL PREFIX           MACP                          MAWP                           MAIP

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):578                        0.00
```

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3427 06/12/19 MA+P740311

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13427

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR SPORT FWD 06/29/19 13

J M 3 K F A B M 2 K 0 6 1 6 2 3 9

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:38

*C 0
*A 4227832461884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

243702 RANDAL LAMB 673 9170 06/13/19 GC+B740312

MARK CASELTON 57974 /

16244 BENT TREE DR. 14/TOYOTA TRUCK/RAV4/4DR AWD XLE

2 T 3 R F R E V 9 E W 1 8 3 7 6 9

CHESTERFIELD, MO 63005 06/04/19

217-899-6895 MO: 57974

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):619 655 632.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
619	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
619	06/12/19	0.00	0.00	0.00	6.00	ENTERED IN INVOICING
655	06/12/19	0.00	0.00	0.00	4.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	10.20	

COMPLAINT REPAIR LEFT REAR DAMAGE
PER CUSTOMER PAY ESTIMATE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		67004-0R091	LH DOOR SHELL	530.00	530.00	727.00	727.00
CUST	1		75988-0R050	LH BLACK TAPE	22.26	22.26	29.68	29.68
CUST	1		75978-0R030	LH LWR TAPE	10.11	10.11	13.48	13.48
CUST	1		75606-0R030	MOLDING	85.08	85.08	113.44	113.44
				COST TOTAL		647.45		
						TOTAL - PARTS		883.60

G.O.G. & SUPPLIES----------

CUST 1.0 PAINT & MATERIALS @ 142.800 /UNIT 142.80
TOTAL - GOG 142.80

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		632.40			0.00			0.00
PARTS		883.60			0.00			0.00
G.O.G.		142.80			0.00			0.00
TOTAL		1658.80			0.00			0.00
JOB# 1 JOURNAL PREFIX		GCCB			GCWB			GCIB

COMMENTS--
C/P
6.5 PARTS HERE
6-10 GAVE TO TECH
COLLECT IN FULL FROM CUSTOMER.

GRAND TOTALS--
	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			632.40			0.00			0.00
PARTS			883.60			0.00			0.00
G.O.G.			142.80			0.00			0.00
TAXES			92.25			0.00			0.00
TOTAL			1751.05			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:38

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*A 4227837231884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

38098 GRANT TERRILL 815 2790 06/05/19 BU+S740313

DAVID J CURRAN PE6A6D 86868 GLD MIST ME

15736 TAMBOUR CT 07/BUICK/LUCERNE/4DR SDN CXL V6 08/07/07 25

1 G 4 H D 5 7 2 6 7 U 2 0 3 4 8 4 03/21/07

CHESTERFIELD, MO 63017-7224 06/04/19

636-227-0514 636-579-6837 MO: 86868

JOB# 1 CHARGES--

LABOR----CUSTOMER--
J# 1 20GCZ HEATING / AIR COND TECH(S):473 780.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/04/19	15.60	16.50	0.90	0.00	HOLD OTHER
473	06/05/19	9.60	10.00	0.40	0.00	HOLD OTHER
473	06/05/19	14.80	14.80	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	5.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	5.20	

COMPLAINT C/S: Climate control Blend actuator door is not functioning.
NOT SWITCHING MODES
ORIG CAUSE B024 AIR FLO CONTROL CIRCUIT 3 MODE ACTUATOR SHORT TO

```
            BATTERY OR OPEN  ACTUATOR STUCK
CAUSE       B024 AIR FLO CONTROL CIRCUIT 3 MODE ACTUATOR SHORT TO
            BATTERY OR OPEN  ACTUATOR STUCK
ORIG CORR   REPLACED MODE ACTUATOR
CORRECTION  REPLACED MODE ACTUATOR

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    25770690             ACTUATOR 9.280 Y      45.02    45.02     90.05      90.05
                                                    COST TOTAL     45.02
                                                                  TOTAL - PARTS          90.05

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          780.00                         0.00                          0.00
  PARTS                           90.05                         0.00                          0.00
  TOTAL                          870.05                         0.00                          0.00
JOB#  1 JOURNAL PREFIX             BUCS                         BUWS                          BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/05/19   14.80    14.80   0.00   0.00    FINISHED
             473   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                         0.00                          0.00
JOB#  2 JOURNAL PREFIX             BUQS                         BUWS                          BUIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                              25.00
                                                                 TOTAL - MISC           26.50

COMMENTS--------------------------------------------------------------------------
X02D6F81QY:Xtime Web Appt created 2019-06-03 12:59:53pm taken by
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38098 GRANT TERRILL 815 2790 06/05/19 BU+S740313

DAVID J CURRAN PE6A6D 86868 GLD MIST ME

15736 TAMBOUR CT 07/BUICK/LUCERNE/4DR SDN CXL V6 08/07/07 25

1 G 4 H D 5 7 2 6 7 U 2 0 3 4 8 4 03/21/07

CHESTERFIELD, MO 63017-7224 06/04/19

636-227-0514 636-579-6837 MO: 86868

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		780.00		0.00		0.00
PARTS		90.05		0.00		0.00
MISC CHG		26.50		0.00		0.00
TAXES		10.34		0.00		0.00
TOTAL		906.89		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227843551884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

188916 ROBERT KOSTIAL 532 6595 06/04/19 IN+S740315

DURSUM SADIKOVIC 49345 /

2948 POPLAR AVE 15/INFINITI/Q40 (3.7L)/Q40 (3.7L)

J N 1 C V 6 A R X F M 5 2 0 0 7 7

MEMPHIS, TN 38111-2706 06/04/19

314-397-5786 MO: 49345

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):514 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/04/19	15.50	15.50	0.00	0.00	FINISHED
514	06/04/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1520865F0E	OIL FILTER	5.12	5.12	8.53	8.53
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
			COST TOTAL		5.39		
						TOTAL - PARTS	9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		23.99			0.00			0.00
PARTS		9.08			0.00			0.00
G.O.G.		11.80			0.00			0.00
MISC DIS		-1.65			0.00			0.00

```
  TOTAL                          43.22                         0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 46INZ05         ROTATE/BAL SPECIAL                TECH(S):514                        49.95
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/04/19   15.50    15.50   0.00   0.00    FINISHED
             514   06/04/19    0.00     0.00   0.00   1.00    FINISHED
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS TIRES ROTATED AND BALANCED
             $79.95 ($49.95 COUPON APPLIED)
ORIG CORR    BALANCE & ROTATION COMPLETE
CORRECTION   BALANCE & ROTATION COMPLETE

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -2.50
                                                                TOTAL - MISC          -2.50

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          49.95                         0.00                          0.00
  MISC DIS                       -2.50                         0.00                          0.00
  TOTAL                          47.45                         0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                         INWS                          INIS
```

188916 ROBERT KOSTIAL 532 6595 06/04/19 IN+S740315

DURSUM SADIKOVIC 49345 /

2948 POPLAR AVE 15/INFINITI/Q40 (3.7L)/Q40 (3.7L)

J N 1 C V 6 A R X F M 5 2 0 0 7 7

MEMPHIS, TN 38111-2706 06/04/19

314-397-5786 MO: 49345

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):514 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/04/19	15.50	15.50	0.00	0.00	FINISHED
514	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.

CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	4.15
		TOTAL - MISC	5.65

COMMENTS----------

++WAITER++TAG NUMBER IS 6595

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
	----------CUSTOMER----------			----------WARRANTY----------			----------INTERNAL----------		
LABOR			73.94			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			5.65			0.00			0.00
MISC DIS			-4.15			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			98.20			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227848071884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266092 ALBERT BAUMANN JR 108 4230 06/04/19 MA+S740316

BARBARA ANDREN 12987 DP CRYSTAL 13396A

206 QUAIL RUN DRIVE 16/MAZDA/MAZDA3/4DR SDN AUTO I SPORT 06/08/16 12529

J M 1 B M 1 T 7 X G 1 3 4 0 1 9 1

DEFIANCE, MO 63341 06/04/19

314-315-5926 314-315-5926 MO: 12987

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 85MAZ ACCESSORIES TECH(S):549 147.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	15.90	15.90	0.00	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT sop rs outter MIRROR//PARTOF DEALPER ALEX, TO BRING WE OWE

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		BHN9-69-121E	BODY(R),DO	102.21	102.21	187.42	187.42
				COST TOTAL		102.21		
						TOTAL - PARTS		187.42

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			147.00
PARTS			0.00			0.00			187.42
TOTAL			0.00			0.00			334.42
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/04/19	15.90	15.90	0.00	0.00	FINISHED
549	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

```
JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS


GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                       147.00
  PARTS                          0.00                          0.00                       187.42
                           ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                       334.42


*************************    A L L  D E T A I L  I N V O I C E    **************************
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PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:44:38
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*C 0
*A 4227851211884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

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    266400                           GRANT TERRILL       815       2791    06/04/19   GC+S740317

    PATRICK ONEIL                                            79188       /

    1162 FAIRVIEW DR                 15/GMC/SIERRA 1500/CREW CAB 4WD 153.  02/26/15

                                     3 G T U 2 U E C 4 F G 1 7 2 2 6 6

    ELLISVILLE, MO 63011                                                  06/04/19

                                                                                      MO: 79188


    JOB#  1 CHARGES--------------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 03GCZMVI/EMISSI SAFETY/EMISSION                  TECH(S):411                        28.55
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                411   06/04/19   15.70    16.10   0.40   0.00    FINISHED
                411   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.40   0.50

    COMPLAINT    SAFETY/EMISSION
    ORIG CAUSE   CUSTOMER REQUESTED STATE REQUIRED INSPECTION
    CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
    ORIG CORR    COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
                 FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
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CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                    4.00
    CUST      SYSTEC  SYSTEMS TEC                                  740317     3.45
    CUST         SSR  SHOP SUPPLIES                                          -1.43
                                                          TOTAL - MISC        6.02

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -1.43                          0.00                          0.00
  TOTAL                          34.57                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                  0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/04/19   16.10    16.10   0.00   0.00    FINISHED
             411   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                      1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                   1.43
                                                          TOTAL - MISC        2.93

COMMENTS--------------------------------------------------------------------------
X02E7MW41Z:WAIT created 2019-06-03 03:11:00pm taken by Grant Terril
l
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266400 GRANT TERRILL 815 2791 06/04/19 GC+S740317

PATRICK ONEIL 79188 /

1162 FAIRVIEW DR 15/GMC/SIERRA 1500/CREW CAB 4WD 153. 02/26/15

3 G T U 2 U E C 4 F G 1 7 2 2 6 6

ELLISVILLE, MO 63011 06/04/19

MO: 79188

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			10.38			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			37.50			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227855421884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

932 CHARLIE THIERET 932 BRKE 06/12/19 GC+S740318

CHARLES W. THIERET 192350 GREY/

743 CASTLE PINES DRIVE 02/FORD TRUCK/SUPER DUTY F250/

1 F T N W 2 1 S 0 2 E A 6 4 7 2 4

BALLWIN, MO 63021 06/04/19

636-227-7281 MO: 192350

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 40GCZ BRAKES TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/07/19	10.60	10.60	0.00	0.00	FINISHED
575	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GRINDING FRONT END, CHECK
ORIG CORR REPLACED FRONT BRAKE CLAIPERS AND ROTORS
CORRECTION REPLACED FRONT BRAKE CALIPERS, PADS, AND ROTORS

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	AAP18B470	CALIPER	68.21	68.21	88.67	88.67
CUST	1	AAP184791	CALIPER	60.12	60.12	78.16	78.16
CUST	1	AAPPMD757H	PADS	32.99	32.99	42.89	42.89
CUST	1	AAPYH145258	ROTOR	35.00	35.00	45.50	45.50
CUST	1	AAP18B4753	CALIPER	49.99	49.99	64.99	64.99
			COST TOTAL	246.31			
				TOTAL - PARTS			320.21

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			320.21			0.00			0.00
TOTAL			320.21			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/07/19	10.60	10.60	0.00	0.00	FINISHED

```
            575   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

    COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
    CORRECTION   COMPLETED AT NO CHARGE

    JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                         0.00                           0.00                           0.00
    JOB#  2 JOURNAL PREFIX            GCQS                           GCWS                           GCIS



    GRAND TOTALS-------------------------------------------------------------------------------------
              ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      PARTS                       320.21                           0.00                           0.00
      TAXES                        28.78                           0.00                           0.00
                                ----------                     ----------                     ----------
      TOTAL                       348.99                           0.00                           0.00


    *************************     A L L  D E T A I L  I N V O I C E     *************************







    PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:44:38

*C 0
*A 4227861791884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    112584                              JOSHUA DELANOIX     403       2792    06/04/19   GC+S740320

    DANIELLE R VIETH                                  CA6B1G      96212       BLACK/            P8557

    18720 DOCTORS PASS LN               15/GMC/YUKON XL/4DR 4WD               08/12/14        45967

                                        1 G K S 2 H K C 7 F R 2 5 6 6 3 7

    CHESTERFIELD, MO 63005                                                    06/04/19

    314-265-2443      636-207-0616                                                          MO: 96212


    JOB#  1 CHARGES----------------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 51GCZ01         BODY ELECT CONCERN                TECH(S):535                        75.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                535   06/04/19   15.50    15.80   0.30   0.00    FINISHED
                535   06/04/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.30   0.50

    COMPLAINT    CUSTOMER STATES THE PASSENGER SIDE TAIL LAMP LED IS BURNED
                 OUT.
    ORIG CORR    REPLACED THE RIGHT TAIL LAMP ASSEMBLY
    CORRECTION   REPLACED THE RIGHT TAIL LAMP ASSEMBLY
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PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    84536243             LAMP 2.679 N          453.41   453.41    722.35     722.35
    CUST    -1    84536243             CORE RETURN            50.00   -50.00     50.00     -50.00
                                                      COST TOTAL    403.41
                                                                    TOTAL - PARTS        672.35

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          75.00                          0.00                          0.00
  PARTS                         672.35                          0.00                          0.00
  TOTAL                         747.35                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):535                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/04/19   15.60    15.60   0.00   0.00    FINISHED
             535   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                              25.00
                                                                    TOTAL - MISC         26.50

COMMENTS--------------------------------------------------------------------------
X02JXDEWO5:WAIT created 2019-06-03 11:17:00am taken by Joshua Delan
oix
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112584 JOSHUA DELANOIX 403 2792 06/04/19 GC+S740320

DANIELLE R VIETH CA6B1G 96212 BLACK/ P8557

18720 DOCTORS PASS LN 15/GMC/YUKON XL/4DR 4WD 08/12/14 45967

1 G K S 2 H K C 7 F R 2 5 6 6 3 7

CHESTERFIELD, MO 63005 06/04/19

314-265-2443 636-207-0616 MO: 96212

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			75.00			0.00			0.00
PARTS			672.35			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			62.68			0.00			0.00
TOTAL			836.53			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227867871884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

262255 ROBERT POLITTE 962 4231 06/04/19 MA+S740321

INA BADRIC 5540 SNOWFLAKE W 12631

5607 DANTONAIRE PLACE 18/MAZDA/MAZDA6 SDN/4DR SDN GR TOUR 02/16/19 30

J M 1 G L 1 T Y 3 J 1 3 2 4 1 8 1

SAINT LOUIS, MO 63128 06/04/19

314-686-2981 314-686-2981 MO: 5540

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):578 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/04/19	15.40	15.40	0.00	0.00	FINISHED
578	06/04/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

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JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):578                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/04/19   15.40    15.40   0.00   0.00    FINISHED
            578   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            MACS                           MAWS                           MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3 00MAZ55R        CUST.MAINT.VISIT                   TECH(S):578                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/04/19   15.40    15.40   0.00   0.00    FINISHED
            578   06/04/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00
```

262255 ROBERT POLITTE 962 4231 06/04/19 MA+S740321

INA BADRIC 5540 SNOWFLAKE W 12631

5607 DANTONAIRE PLACE 18/MAZDA/MAZDA6 SDN/4DR SDN GR TOUR 02/16/19 30

J M 1 G L 1 T Y 3 J 1 3 2 4 1 8 1

SAINT LOUIS, MO 63128 06/04/19

314-686-2981 314-686-2981 MO: 5540

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
X02NVKT4OO:WAIT created 2019-05-30 10:14:00am taken by ROBERT POLIT
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GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227874061884501
*T 3615
*K STORE~01
*K DOCDATE~06/04/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

211748 ROBERT POLITTE 962 4232 06/05/19 MA+S740324

NANCY KARANDZIEFF 91192 SONIC SILV 10056

2133 PARASOL DR 16/MAZDA/CX-5/4DR FWD TOUR AT 06/26/15 201

J M 3 K E 2 C Y 2 G 0 6 2 4 1 0 2

CHESTERFIELD, MO 63017 06/04/19

636-532-5993 MO: 91192

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	15.80	15.80	0.00	0.00	FINISHED
576	06/04/19	16.10	16.20	0.10	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.20	

COMPLAINT PERFORM RECALL#SSPA6
PASSENGER AIR BAG REFLASH
ORIG CAUSE MODIFIED SOFTWARE AVAILABLE
CAUSE MODIFIED SOFTWARE AVAILABLE
ORIG CORR REPROGRAMMING OF SAS UNIT
XXM9NXFX/0.2 HRS
CORRECTION REPROGRAMMING OF SAS UNIT
XXM9NXFX/0.2 HRS

CLAIM # 740324-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
TOTAL			0.00			27.60			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 02MAZ01 CAMPAIGN/RECALL TECH(S):576 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	15.90	16.00	0.10	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING

TOTAL TECH TIME 0.10 0.30

COMPLAINT PERFORM RECALL#9916H
LIFTGATE STAY DAMPER CONCERN
ORIG CAUSE FAULTY STAY DAMPERS
CAUSE FAULTY STAY DAMPERS
ORIG CORR REPLACEMENT OF STAY DAMPERS, BOTH SIDES
XXM7XARX/0.3 HRS
CORRECTION REPLACEMENT OF STAY DAMPERS, BOTH SIDES
XXM7XARX/0.3 HRS

CLAIM # 740324-2

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	KDY8-76-61X	KIT, STAY	44.16	44.16	61.82	61.82
			COST TOTAL		44.16		
					TOTAL - PARTS		61.82

JOB# 2 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			41.40			0.00
PARTS			0.00			61.82			0.00
TOTAL			0.00			103.22			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

[CONTINUED ON NEXT PAGE]

211748 ROBERT POLITTE 962 4232 06/05/19 MA+S740324

NANCY KARANDZIEFF 91192 SONIC SILV 10056

2133 PARASOL DR 16/MAZDA/CX-5/4DR FWD TOUR AT 06/26/15 201

J M 3 K E 2 C Y 2 G 0 6 2 4 1 0 2

CHESTERFIELD, MO 63017 06/04/19

636-532-5993 MO: 91192

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	15.80	15.80	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+40MAZBRKY BRAKE INSPECTION TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/04/19	16.20	16.20	0.00	0.00	FINISHED
576	06/04/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FULL CIRCLE BRAKE INSPECTION
ORIG CAUSE CHECK BRAKES
CAUSE CHECK BRAKES
ORIG CORR FRONT BRAKES INSPECTED "YELLOW"
CORRECTION FRONT BRAKES INSPECTED "YELLOW"

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
WAIT WEB APPT created 2019-05-29 10:39:00am taken by ROBERT POLITTE
CUSTOMER STATES:I would like to move my appointment time to a litt
le later today 3:30????

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740324-1	27.60	0.00	0.00	0.00	0.00	0.00	0.00	27.60
740324-2	41.40	61.82	0.00	0.00	0.00	0.00	0.00	103.22
CLAIM TOTALS	69.00	61.82	0.00	0.00	0.00	0.00	0.00	130.82

211748 ROBERT POLITTE 962 4232 06/05/19 MA+S740324

NANCY KARANDZIEFF 91192 SONIC SILV 10056

2133 PARASOL DR 16/MAZDA/CX-5/4DR FWD TOUR AT 06/26/15 201

J M 3 K E 2 C Y 2 G 0 6 2 4 1 0 2

CHESTERFIELD, MO 63017 06/04/19

636-532-5993 MO: 91192

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
PARTS			0.00			61.82			0.00
TOTAL			0.00			130.82			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227880561884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

36518 ALBERT BAUMANN JR 108 4233 06/06/19 GC+S740325

MIKE W. BAUMANN 46584 /

108 WHITE TREE LANE 07/DODGE/NITRO/4 DOOR WAGON

1 D 8 G U 5 8 K 8 7 W 6 4 9 9 4 7

BALLWIN, MO 63011 06/04/19

636-227-4194 636-484-0235 MO: 46584

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 11GCZ ENGINE MINOR TECH(S):923 234.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	8.70	8.70	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	5.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	5.20	

COMPLAINT LOF
CUSTOMER SUPPLIED FRT AXLE AND BEARING//AC COMPRESSOR

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	FVPR1516	OIL FILTER	1.74	1.74	2.50	2.50
			COST TOTAL		1.74		
					TOTAL - PARTS		2.50

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			234.00			0.00			0.00
PARTS			2.50			0.00			0.00
G.O.G.			11.80			0.00			0.00
TOTAL			248.30			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):923 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            923   06/06/19    8.70     8.70   0.00   0.00    FINISHED
            923   06/06/19    0.00     0.00   0.00   0.50    FINISHED
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                      4.00
    CUST      SYSTEC  SYSTEMS TEC                                     740325     3.45
                                                            TOTAL - MISC        7.45

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  TOTAL                          36.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                          GCWS                          GCIS


COMMENTS---------------------------------------------------------------------------
DELETED OPERATION(S)---------------------------------------------------------------
00GCZ27POINT    27 POINT INSPECTION
```

36518 ALBERT BAUMANN JR 108 4233 06/06/19 GC+S740325

MIKE W. BAUMANN 46584 /

108 WHITE TREE LANE 07/DODGE/NITRO/4 DOOR WAGON

1 D 8 G U 5 8 K 8 7 W 6 4 9 9 4 7

BALLWIN, MO 63011 06/04/19

636-227-4194 636-484-0235 MO: 46584

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			262.55			0.00			0.00
PARTS			2.50			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			7.45			0.00			0.00
TAXES			1.29			0.00			0.00
TOTAL			285.59			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

*C 0
*A 4227883451884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 9978 06/05/19 GC+S740328

FRANK BOMMARITO BUICK GMC INC 2465 BLACK/ P9978

15736 MANCHESTER ROAD 16/TOYOTA TRUCK/RAV4/AWD 4DR XLE 07/03/19 2471

2 T 3 R F R E V X G W 5 1 2 9 9 7

ELLISVILLE, MO 63011 06/04/19

636-391-7200 636-391-9400 MO: 2465

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 85GCZ ACCESSORIES TECH(S):575 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/05/19	9.70	9.70	0.00	0.00	FINISHED
575	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT WATER RF FLOOR BOARD
ORIG CORR REPAIR SUNROOF DRAIN
CORRECTION REPAIR SUNROOF DRAIN

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			150.00
TOTAL			0.00			0.00			150.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			150.00
TOTAL			0.00			0.00			150.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:38

*C 0
*A 4227888881884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

242050 ADAM BECKMAN 432 2793 06/10/19 BU+S740331

TEDDI JONES 3891 /

808 STAR RIDGE CT 19/BUICK/ENCORE/4DR SUV FWD ESSENCE 01/02/19

K L 4 C J C S M 8 K B 7 5 9 8 1 6

DEFIANCE , MO 63341 06/04/19

MO: 3893

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):520 134.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/05/19	12.40	13.60	1.20	0.00	HOLD OTHER
520	06/05/19	14.70	16.00	1.30	0.00	HOLD PARTS
520	06/06/19	7.80	7.80	0.00	0.00	HOLD PARTS
520	06/07/19	11.30	12.20	0.90	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		3.40	0.90	

COMPLAINT C/S: CUSTOMER STATES ENGINE LIGHT ON AND CAR IS NOT ACCULTUR
ATING PROPERLY

```
ORIG CAUSE   PO299 ENGINE UNDER BOOST AND SQUEALING NOISE
             FOUND TURBO INTAKE HOSE HAD COME OFF
             CALLED TAC RECOMMENDED REPLACING HOSE ASSEMBLY
CAUSE        PO299 ENGINE UNDER BOOST AND SQUEALING NOISE
             FOUND TURBO INTAKE HOSE HAD COME OFF
             CALLED TAC RECOMMENDED REPLACING HOSE ASSEMBLY
ORIG CORR    REPLACED INTAKE TUBE
             CLEARED CODES
CORRECTION   REPLACED INTAKE TUBE
             CLEARED CODES
             LO 4022660 .9

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    42444240             HOSE 3.373 N          116.09   116.09    162.53     162.53
                                                       COST TOTAL    116.09
                                                                     TOTAL - PARTS        162.53

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    WARR         OVN FREIGHT                                                              18.25
                                                                     TOTAL - GOG           18.25

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    WARR      GMRNTL  GM RENTAL VEHICLE                                                  126.00
                                                                     TOTAL - MISC         126.00

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         134.96                          0.00
  PARTS                          0.00                         162.53                          0.00
  G.O.G.                         0.00                          18.25                          0.00
  MISC CHG                       0.00                         126.00                          0.00
  TOTAL                          0.00                         441.74                          0.00
JOB#  1 JOURNAL PREFIX           BUCS                           BUWS                           BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):520                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/07/19   12.20    12.20   0.00   0.00    FINISHED
             520   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE
```

242050 ADAM BECKMAN 432 2793 06/10/19 BU+S740331

TEDDI JONES 3891 /

808 STAR RIDGE CT 19/BUICK/ENCORE/4DR SUV FWD ESSENCE 01/02/19

K L 4 C J C S M 8 K B 7 5 9 8 1 6

DEFIANCE , MO 63341 06/04/19

MO: 3893

JOB# 2 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

COMMENTS----------
X023SC76F9:CUSTOMER REQUESTED A LOANER created 2019-06-04 04:41:00p
m taken by Adam Beckman

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740331-1	441.74
CLAIM TOTALS	441.74

[CONTINUED ON NEXT PAGE]

242050 ADAM BECKMAN 432 2793 06/10/19 BU+S740331

TEDDI JONES 3891 /

808 STAR RIDGE CT 19/BUICK/ENCORE/4DR SUV FWD ESSENCE 01/02/19

K L 4 C J C S M 8 K B 7 5 9 8 1 6

DEFIANCE , MO 63341 06/04/19

MO: 3893

DCS AUDIT SLIP----------

JOB CARD 740331

VIN	KL4CJCSM8KB759816	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/04/2019
ODOMETER	3891	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740331-1	001399146806	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS
4022660	0.9

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0321
COMPLAINT DESCRIPTION: C/S: CUSTOMER STATES ENGINE LIGHT ON AND CAR IS NOT ACCULTUR ATING PROPERLY

CAUSE CODE: 4061
CAUSE DESCRIPTION: PO299 ENGINE UNDER BOOST AND SQUEALING NOISE FOUND TURBO INTAKE HOSE HAD COME OFF CALLED TAC RECOMMENDED REPLACING HOSE ASSEMBLY LY

CORRECTION DESCRIPTION: REPLACED INTAKE TUBE CLEARED CODES LO 4022660 .9

CAUSAL PART: 42444240

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
42444240	1	116.09			

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
126.00	NIC			KL4CJASB6KB830742	3	P
18.25	NIE					

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	46.44		
PARTS	116.09	0.00	162.53
LABOR	134.96	0.00	134.96
NET ITEMS	144.25	0.00	144.25
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	441.74	0.00	441.74

242050 ADAM BECKMAN 432 2793 06/10/19 BU+S740331

TEDDI JONES 3891 /

808 STAR RIDGE CT 19/BUICK/ENCORE/4DR SUV FWD ESSENCE 01/02/19

K L 4 C J C S M 8 K B 7 5 9 8 1 6

DEFIANCE , MO 63341 06/04/19

MO: 3893

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			134.96			0.00
PARTS			0.00			162.53			0.00
G.O.G.			0.00			18.25			0.00
MISC CHG			0.00			126.00			0.00
TOTAL			0.00			441.74			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:38

*C 0
*A 4227898311884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

185774 ROBERT POLITTE 962 4234 06/05/19 MA+S740332

BRIAN L GOETZ 170320 COPPER RED 7503A

324 PROVIDENCE RD 07/MAZDA/CX-9/4DR 2WD TOURING AT 10/03/13 91668

J M 3 T B 2 8 Y 9 7 0 1 0 8 9 7 2

BALLWIN, MO 63021 06/05/19

615-336-1801 314-849-2553 MO: 170320

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576 96.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	10.60	10.80	0.20	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.70	

COMPLAINT PERFORM RECALL#1317F
PASSENGER AIR BAG INFLATOR
ORIG CAUSE FAULTY INFLATOR
CAUSE FAULTY INFLATOR
ORIG CORR REPLACED PASSENGER AIR BAG INFLATOR
XXN7DXRX/0.7 HRS
CORRECTION REPLACED PASSENGER AIR BAG INFLATOR
XXN7DXRX/0.7 HRS

CLAIM # 740332-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TDY1-57-K80	INFLATOR,	56.79	56.79	79.51	79.51
WARR	1	ZZT1-57-K75	PAD, FELT	0.52	0.52	0.73	0.73
				COST TOTAL	57.31		
						TOTAL - PARTS	80.24

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			96.60			0.00
PARTS			0.00			80.24			0.00
TOTAL			0.00			176.84			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	10.70	10.70	0.00	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X021M784T8:created 2019-06-03 10:36:00am taken by ROBERT POLITTE

RECOMMENDATIONS----------
RECOMMEND CABIN AIR FILTER
RECOMMEND COOLANT SERVICE

185774 ROBERT POLITTE 962 4234 06/05/19 MA+S740332

BRIAN L GOETZ 170320 COPPER RED 7503A

324 PROVIDENCE RD 07/MAZDA/CX-9/4DR 2WD TOURING AT 10/03/13 91668

J M 3 T B 2 8 Y 9 7 0 1 0 8 9 7 2

BALLWIN, MO 63021 06/05/19

615-336-1801 314-849-2553 MO: 170320

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740332-1	96.60	80.24	0.00	0.00	0.00	0.00	0.00	176.84
CLAIM TOTALS	96.60	80.24	0.00	0.00	0.00	0.00	0.00	176.84

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		96.60		0.00
PARTS		0.00		80.24		0.00
TOTAL		0.00		176.84		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227901901884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

124767 ALBERT BAUMANN JR 108 4235 06/05/19 GC+S740333

DAVID J MECZKOWSKI 109359 /

253 CHURCHILL LN 03/MERCURY/GRAND MARQUIS/4DR SDN LS

2 M E F M 7 5 W 8 3 X 7 1 1 6 9 5

BALLWIN, MO 63011 06/05/19

314-265-4507 636-394-6673 MO: 109359

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):549 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	14.40	14.40	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740333	3.45
			TOTAL - MISC	7.45

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
TOTAL			36.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ QUICK SERVICE TECH(S):575 9.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/05/19	14.40	14.40	0.00	0.00	FINISHED
575	06/05/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT LOF
AC SEE JR

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		FVPR1372	OIL FILTER	1.74	1.74	2.50	2.50
				COST TOTAL		1.74		
						TOTAL - PARTS		2.50

G.O.G. & SUPPLIES							
CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT		11.80
						TOTAL - GOG	11.80

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			9.00			0.00			0.00
PARTS			2.50			0.00			0.00
G.O.G.			11.80			0.00			0.00
TOTAL			23.30			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO		
JOB # A	SDS	SECURE DATA STORAGE			1.50
				TOTAL - MISC	1.50

124767 ALBERT BAUMANN JR 108 4235 06/05/19 GC+S740333

DAVID J MECZKOWSKI 109359 /

253 CHURCHILL LN 03/MERCURY/GRAND MARQUIS/4DR SDN LS

2 M E F M 7 5 W 8 3 X 7 1 1 6 9 5

BALLWIN, MO 63011 06/05/19

314-265-4507 636-394-6673 MO: 109359

COMMENTS----------
DELETED OPERATION(S)----------
00GCZ27POINT 27 POINT INSPECTION

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			37.55			0.00			0.00
PARTS			2.50			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			8.95			0.00			0.00
TAXES			1.29			0.00			0.00
TOTAL			62.09			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]


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*C 0
*A 4227904111884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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10 ALBERT BAUMANN JR 108 8022 06/13/19 GC+S740334

FRANK BOMMARITO BUICK GMC INC 94563 BLACK/ 80228A

15736 MANCHESTER ROAD 13/FORD TRUCK/EDGE/4DR SE FWD 06/29/19 94566

2 F M D K 3 G C 9 D B B 4 4 4 7 9

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 94563

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00GCADD1 ADDED OP TECH(S):549 575 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/13/19	8.40	8.40	0.00	0.00	FINISHED
549	06/13/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
575	06/13/19	0.00	0.00	0.00	1.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
PRE AUCTION
ORIG CORR LOF AND ROTATE TIRES
PRE AUCTION
CORRECTION LOF AND ROTATE TIRES
PRE AUCTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	FVPR7502	OIL FILTER	1.74	1.74	2.50	2.50
			COST TOTAL		4.14		
					TOTAL - PARTS		5.90

G.O.G. & SUPPLIES----------

INTL	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.16

MISC	CODE	DESCRIPTION	CONTROL NO	
INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00

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  PARTS                          0.00                          0.00                          5.90
  G.O.G.                         0.00                          0.00                         14.16
  MISC CHG                       0.00                          0.00                          8.00
  TOTAL                          0.00                          0.00                        198.06
JOB#  1 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 2 00GCZ           QUICK SERVICE                      TECH(S):575                      330.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/13/19    8.40     8.40   0.00   0.00    FINISHED
            575   06/13/19    0.00     0.00   0.00   2.20    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   2.20

COMPLAINT    USED CAR PREP
ORIG CORR    .2 AIR FILTER//.2 WIPERS//1.5 FRT PADS//.3 ADJUST DRIVE
             BELTS
CORRECTION   .2 AIR FILTER//.2 WIPERS//1.5 FRT PADS//.3 ADJUST DRIVE
             BELTS

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    FVPP6935              AIR FILTER             8.09     8.09     12.75      12.75
    INTL     1    0000-67-H20-MV        VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    0000-67-H26-MV        VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    OAPD1258              PADS                  30.38    30.38     42.53      42.53
                                                          COST TOTAL     56.09
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10                                ALBERT BAUMANN JR   108       8022    06/13/19   GC+S740334

FRANK BOMMARITO BUICK GMC INC                                  94563       BLACK/           80228A

15736 MANCHESTER ROAD             13/FORD TRUCK/EDGE/4DR SE FWD         06/29/19        94566

                                  2 F M D K 3 G C 9 D B B 4 4 4 7 9

ELLISVILLE, MO 63011                                                    06/05/19

636-391-7200      636-391-9400                                                        MO: 94563


                                                                    TOTAL - PARTS         84.64

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          330.00
  PARTS                          0.00                          0.00                           84.64
  TOTAL                          0.00                          0.00                          414.64
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                           GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 03GCZMVI/EMISSI SAFETY/EMISSION                    TECH(S):575                          28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/13/19    8.40     8.40   0.00   0.00    FINISHED
            575   06/13/19    0.00     0.00   0.00   0.50    FINISHED
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                              4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740334           3.45
                                                                  TOTAL - MISC           7.45

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                           28.55
  MISC CHG                       0.00                          0.00                            7.45
  TOTAL                          0.00                          0.00                           36.00
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                           GCIS



GRAND TOTALS-----------------------------------------------------------------------------------
          ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          528.55
  PARTS                          0.00                          0.00                           90.54
  G.O.G.                         0.00                          0.00                           14.16
  MISC CHG                       0.00                          0.00                           15.45
                        ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                          648.70

*************************    A L L  D E T A I L  I N V O I C E    *************************
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*C 0
*A 4227909281884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3439 06/10/19 MA+P740335

FRANK BOMMARITO BUICK GMC INC 5 DP XTAL BL 13439

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 5DR/AWD AUTO

J M 1 B P B J M 3 K 1 1 3 5 8 3 0

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):549 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		WWFLUID	GENERIC	2.40	2.40	3.12	3.12
				COST TOTAL		2.40		
						TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
			TOTAL - MISC		3.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3439 06/10/19 MA+P740335

FRANK BOMMARITO BUICK GMC INC 5 DP XTAL BL 13439

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 5DR/AWD AUTO

J M 1 B P B J M 3 K 1 1 3 5 8 3 0

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227911841884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3440 06/10/19 MA+P740336

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13440

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR GRD TR RESV AWD

J M 3 K F B D Y 9 K 0 6 1 8 7 2 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):923 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE		3.00
			TOTAL - MISC	3.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3440 06/10/19 MA+P740336

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13440

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR GRD TR RESV AWD

J M 3 K F B D Y 9 K 0 6 1 8 7 2 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227915411884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3435 06/10/19 MA+P740337

FRANK BOMMARITO BUICK GMC INC 5 SOUL RED CR 13435

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING FWD 06/14/19 16

J M 3 K F A C M 8 K 0 6 1 7 9 1 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1	75MAZ	PRE DELIVERY INSPECT			TECH(S):923			124.20
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	923	06/06/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING	
			TOTAL TECH TIME		0.00	0.90		

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2	00MAZ99P	MAZDA FULL CIRCLE	TECH(S):923	0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3435 06/10/19 MA+P740337

FRANK BOMMARITO BUICK GMC INC 5 SOUL RED CR 13435

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING FWD 06/14/19 16

J M 3 K F A C M 8 K 0 6 1 7 9 1 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4227993891884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3433 06/10/19 MA+P740338

FRANK BOMMARITO BUICK GMC INC 5 ETRNL BL MI 13433

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR SPORT FWD 07/10/19 34

J M 3 K F A B M 6 K 0 6 2 0 4 1 0

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75MAZ	PRE DELIVERY INSPECT				TECH(S):923		124.20
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
923	06/06/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING	
		TOTAL TECH TIME		0.00	0.90		

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------

INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE		3.00
			TOTAL - MISC	3.00

JOB# 1 TOTALS---------CUSTOMER				WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P	MAZDA FULL CIRCLE	TECH(S):923	0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3433 06/10/19 MA+P740338

FRANK BOMMARITO BUICK GMC INC 5 ETRNL BL MI 13433

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR SPORT FWD 07/10/19 34

J M 3 K F A B M 6 K 0 6 2 0 4 1 0

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

*C 0
*A 4228005281884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3437 06/10/19 MA+P740339

FRANK BOMMARITO BUICK GMC INC 5 SNFK WT PL 13437

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 5DR/FWD AUTO

J M 1 B P A J M 8 K 1 1 3 5 8 9 6

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):549 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3437 06/10/19 MA+P740339

FRANK BOMMARITO BUICK GMC INC 5 SNFK WT PL 13437

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 5DR/FWD AUTO

J M 1 B P A J M 8 K 1 1 3 5 8 9 6

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228041841884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3441 06/12/19 MA+P740340

FRANK BOMMARITO BUICK GMC INC 5 SNFK WT PL 13441

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING AWD

J M 3 K F B C M 9 K 0 6 1 6 7 1 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):576 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		WWFLUID	GENERIC	2.40	2.40	3.12	3.12
				COST TOTAL		2.40		
						TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3441 06/12/19 MA+P740340

FRANK BOMMARITO BUICK GMC INC 5 SNFK WT PL 13441

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING AWD

J M 3 K F B C M 9 K 0 6 1 6 7 1 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:40

*C 0
*A 4228049061884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

217614 GRANT TERRILL 815 2794 06/07/19 GC+S740341

AMY HAKE KL3C4X 101264 /

47 W OAK HILL DR 10/CHEVROLET TRUCK/TRAVERSE/4DR AWD 04/30/10 73

1 G N L V H E D 1 A J 2 3 0 5 6 2

ELLISVILLE, MO 63021 06/05/19

MO: 101264

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):482 360.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/05/19	12.20	14.50	2.30	0.00	HOLD AUTHORIZATION
482	06/06/19	11.80	13.20	1.40	0.00	FINISHED
482	06/06/19	0.00	0.00	0.00	2.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		3.70	2.40	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT ON REDUCED POWER AND RUNS ROUGH
ORIG CAUSE p0343, 0348, 0368 and 0393 camshaft position sensors circuit high voltage and P2122 accelerator pedal position sensor low voltage, internal open in ECM circuit board
CAUSE p0343, 0348, 0368 and 0393 camshaft position sensors circuit high voltage and P2122 accelerator pedal position sensor low voltage, internal open in ECM circuit board
ORIG CORR scanned and tested dtcs, found intermittent open in low reference circuit for camshaft position sensors, all sensors share same low reference circuit through a junction and into ECM, circuit tested good, open internally, for throttle position sensor ECM pulling down voltage 1 circuit in ECM for shorted voltage, replaced ECM and programmed, codes 0S21791242 and FE21792068, relearn theft deterrent
CORRECTION scanned and tested dtcs, found intermittent open in low reference circuit for camshaft position sensors, all sensors share same low reference circuit through a junction and into ECM, circuit tested good, open internally, for throttle position sensor ECM pulling down voltage 1 circuit in ECM for shorted voltage, replaced ECM and programmed, codes 0S21791242 and FE21792068, relearn theft deterrent
ROUTE 66
AUTH# 1921676781

ROUTE 66 PAYS $590
fax 8704246618

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		19300014	REFURB MO 3.670	Y	403.36	403.36	505.00	505.00
CUST	-1		19300014	CORE RETURN		125.00	-125.00	125.00	-125.00
					COST TOTAL		278.36		
							TOTAL - PARTS		380.00

MISC	CODE	DESCRIPTION	CONTROL NO		
CUST	GDISC	SERVICE DISCOUNT			-17.00
				TOTAL - MISC	-17.00

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			360.00			0.00			0.00
PARTS			380.00			0.00			0.00
MISC DIS			-17.00			0.00			0.00
TOTAL			723.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR	CUSTOMER				
J# 2	00GCZ	27POINT	27 POINT INSPECTION	TECH(S):482	0.00

217614 GRANT TERRILL 815 2794 06/07/19 GC+S740341

AMY HAKE KL3C4X 101264 /

47 W OAK HILL DR 10/CHEVROLET TRUCK/TRAVERSE/4DR AWD 04/30/10 73

1 G N L V H E D 1 A J 2 3 0 5 6 2

ELLISVILLE, MO 63021 06/05/19

MO: 101264

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/06/19	14.20	14.20	0.00	0.00	FINISHED
482	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00GCZTRANSFLUSH TRANS FLUID EXCHANGE TECH(S):482 84.88

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/06/19	13.30	14.10	0.80	0.00	FINISHED
482	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	1.00	

COMPLAINT PERFORM TRANSMISSION FLUID EXCHANGE
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310
CORRECTION TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6600BG	TRANS FLU	20.05	20.05	32.57	32.57
			COST TOTAL		20.05		
					TOTAL - PARTS		32.57

G.O.G. & SUPPLIES----------

CUST	15.0	ATF	@	3.500	/UNIT	52.50
					TOTAL - GOG	52.50

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			84.88			0.00			0.00
PARTS			32.57			0.00			0.00

G.O.G.	52.50	0.00	0.00
TOTAL	169.95	0.00	0.00

JOB# 3 JOURNAL PREFIX GCQS GCWS GCIS

MISC------CODE--------DESCRIPTION----------			CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50

217614 GRANT TERRILL 815 2794 06/07/19 GC+S740341

AMY HAKE KL3C4X 101264 /

47 W OAK HILL DR 10/CHEVROLET TRUCK/TRAVERSE/4DR AWD 04/30/10 73

1 G N L V H E D 1 A J 2 3 0 5 6 2

ELLISVILLE, MO 63021 06/05/19

MO: 101264

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A SS SHOP SUPPLIES-SERVICE 25.00
TOTAL - MISC 26.50

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			444.88			0.00			0.00
PARTS			412.57			0.00			0.00
G.O.G.			52.50			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-17.00			0.00			0.00
TAXES			42.52			0.00			0.00
TOTAL			961.97			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228052721884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3436 06/10/19 MA+P740342

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13436

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR SPORT FWD 07/05/19 22

J M 3 K F A B M 6 K 0 6 1 6 7 4 5

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):549 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE		3.00
			TOTAL - MISC	3.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

JOB# 1 JOURNAL PREFIX MACP MAWP MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3436 06/10/19 MA+P740342

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13436

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR SPORT FWD 07/05/19 22

J M 3 K F A B M 6 K 0 6 1 6 7 4 5

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228055891884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3434 06/10/19 MA+P740343

FRANK BOMMARITO BUICK GMC INC 5 MACHINE GRY 13434

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR GRAND TOUR AWD 07/31/19 25

J M 3 K F B D M 3 K 0 6 2 0 0 1 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):549 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE		3.00
			TOTAL - MISC	3.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

JOB# 1 JOURNAL PREFIX MACP MAWP MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3434 06/10/19 MA+P740343

FRANK BOMMARITO BUICK GMC INC 5 MACHINE GRY 13434

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR GRAND TOUR AWD 07/31/19 25

J M 3 K F B D M 3 K 0 6 2 0 0 1 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228062831884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3438 06/10/19 MA+P740344

FRANK BOMMARITO BUICK GMC INC 5 SOUL RED CR 13438

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR GRD TR RESV AWD 07/03/19 13

J M 3 K F B D Y 9 K 0 6 2 0 3 4 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J#								
1	75MAZ	PRE DELIVERY INSPECT				TECH(S):578		124.20
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	578	06/06/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING	
			TOTAL TECH TIME		0.00	0.90		

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J#				
2	00MAZ99P	MAZDA FULL CIRCLE	TECH(S):578	0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3438 06/10/19 MA+P740344

FRANK BOMMARITO BUICK GMC INC 5 SOUL RED CR 13438

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR GRD TR RESV AWD 07/03/19 13

J M 3 K F B D Y 9 K 0 6 2 0 3 4 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228068111884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

655 GRANT TERRILL 815 2795 06/05/19 GC+S740346

JEFFREY MICHAEL FASCHING 63666 /

709 SPRING MEADOW COURT 16/CHEVROLET/MALIBU/4DR SDN LS

1 G 1 Z B 5 S T 6 G F 2 3 5 6 8 5

WENTZVILLE, MO 63385 06/05/19

314-921-4747 MO: 63666

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZTRANSFLUSH TRANS FLUID EXCHANGE TECH(S):475 60.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/05/19	9.70	10.80	1.10	0.00	FINISHED
475	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.10	1.00	

COMPLAINT PERFORM TRANSMISSION FLUID EXCHANGE
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310
CORRECTION TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6600BG	TRANS FLU	20.05	20.05	32.57	32.57
			COST TOTAL	20.05			
					TOTAL - PARTS		32.57

G.O.G. & SUPPLIES----------
CUST 15.0 ATF @ 3.500 /UNIT 52.50

TOTAL - GOG 52.50

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			60.00			0.00			0.00
PARTS			32.57			0.00			0.00
G.O.G.			52.50			0.00			0.00
TOTAL			145.07			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/05/19	10.90	10.90	0.00	0.00	FINISHED
475	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

655 GRANT TERRILL 815 2795 06/05/19 GC+S740346

JEFFREY MICHAEL FASCHING 63666 /

709 SPRING MEADOW COURT 16/CHEVROLET/MALIBU/4DR SDN LS

1 G 1 Z B 5 S T 6 G F 2 3 5 6 8 5

WENTZVILLE, MO 63385 06/05/19

314-921-4747 MO: 63666

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		4.63
			TOTAL - MISC	6.13

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			60.00			0.00			0.00
PARTS			32.57			0.00			0.00
G.O.G.			52.50			0.00			0.00
MISC CHG			6.13			0.00			0.00
TAXES			8.06			0.00			0.00
TOTAL			159.26			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:40

*C 0
*A 4228097951884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

25100 CHARLIE THIERET 932 4236 06/05/19 MA+S740347

GLENN S MORGAN 59329 LIQUID SILV 4478

16045 KERRYTON PLACE DR 12/MAZDA/MAZDA2/4DR HB TOURING AT 07/23/12 18

J M 1 D E 1 L Y 6 C 0 1 4 3 0 1 6

ELLISVILLE, MO 63021 06/05/19

636-227-9026 314-277-2561 E# 1 YR FREE MAINT MO: 59329

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 40MAZ02 BRAKE CONCERN TECH(S):923 140.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	9.10	9.10	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS ALL BRAKES CHECKED AND ADVISE, GOING ON A TRIP
ORIG CAUSE FRONT BRAKE PADS LOW ON LIFE, RECOMMEND REPLACING
CAUSE FRONT BRAKE PADS LOW ON LIFE, RECOMMEND REPLACING
ORIG CORR REPLCED FRONT BRAKE PADS, OK AT THIS TIME
CORRECTION REPLACED FRONT BRAKE PADS, OK AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	D0YN-33-28ZA-MV	VPM BRAKE	37.63	37.63	56.45	56.45
			COST TOTAL		37.63		
					TOTAL - PARTS		56.45

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			140.00			0.00			0.00
PARTS			56.45			0.00			0.00
TOTAL			196.45			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 46MAZZ WHEEL/TIRE CONCERN TECH(S):923 80.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	9.10	9.10	0.00	0.00	FINISHED

```
            923   06/05/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.00   1.00

COMPLAINT    TECH INSPECTION SHOWS FRONT TIRES LOW ON TREAD, RECOMMEND
             REPLACING
ORIG CORR    MULTI POINT INSPECTION
CORRECTION   REPLACED ALL VEHICLE TIRES, OK AT THIS TIME

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     4    19255379             F1855515 5.880 N      94.24   376.96    112.00     448.00
                                                        COST TOTAL    376.96
                                                                      TOTAL - PARTS        448.00

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          80.00                          0.00                          0.00
  PARTS                         448.00                          0.00                          0.00
  TOTAL                         528.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00MAZ99P        MAZDA FULL CIRCLE                TECH(S):923                       0.00
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[CONTINUED ON NEXT PAGE]

25100 CHARLIE THIERET 932 4236 06/05/19 MA+S740347

GLENN S MORGAN 59329 LIQUID SILV 4478

16045 KERRYTON PLACE DR 12/MAZDA/MAZDA2/4DR HB TOURING AT 07/23/12 18

J M 1 D E 1 L Y 6 C 0 1 4 3 0 1 6

ELLISVILLE, MO 63021 06/05/19

636-227-9026 314-277-2561 E# 1 YR FREE MAINT MO: 59329

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------
++WAITER++X02XH51WJJ:created 2019-06-03 10:49:00am taken by Charles
Thieret

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			220.00			0.00			0.00
PARTS			504.45			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			45.34			0.00			0.00
TOTAL			771.29			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228102911884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK ROBERTS 934 7804 06/13/19 BU+S740348

FRANK BOMMARITO BUICK GMC INC 16185 SILVER/ 27804M

15736 MANCHESTER ROAD 16/BUICK/VERANO/4DR SDN 12/31/16 16185

1 G 4 P P 5 S K 8 G 4 1 2 4 0 5 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 16472

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZEASYCARE MOTOR TREND CERTIFY TECH(S):476 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/13/19	8.00	8.80	0.80	0.00	FINISHED
476	06/13/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	1.00	

COMPLAINT INSPECT CAR PER EASY CARE VEHICLE INSPECTION FORM AND TEST
DRIVE VEHICLE FO 10 - 15 MINUTES. FILL OUT INSPECTION FORM
AS REQUIRED AND SIGN.
ORIG CORR COMPLETE
CORRECTION COMPLETE

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			0.00			150.00
TOTAL		0.00			0.00			150.00

JOB# 1 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00GCZINSPECTION USED CAR INSPECT TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/13/19	8.90	8.90	0.00	0.00	FINISHED
476	06/13/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT INSPECT VEHICLE COMPLETE FOR BRAKES, ANY FAILURE CODES IN
ECM, ABS, TCM, ECT. LOOK FOR ANY FLUID LEAKS, TRIM CONCERNS,
AND ANYTHING ELSE.
ORIG CORR COMPLETE

```
CORRECTION   COMPLETE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 00GCZMAXLIFE    LOF VALVOLINE MAX                 TECH(S):476                       10.50
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/13/19    8.90     8.90   0.00   0.00    FINISHED
             476   06/13/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
             FILTER USING VALVOLINE MAX LIFE SYNTHETIC BLEND. TOP OFF ALL
             FLUID LEVELS. CHECK AND SET TIRE PRESSURES AND RESET OIL
             LIFE MONITOR IF EQUIPPED. THIS SERVICE INCLUDES UP TO 5
             QTS OF OIL, ANY ADDITIONAL OIL IS EXTRA.
ORIG CORR    COMPLETED AS REQUESTED
CORRECTION   COMPLETED AS REQUESTED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    12605566             FILTER 1.836 Y         4.62     4.62      9.24       9.24
                                                      COST TOTAL      4.62
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10                                PATRICK ROBERTS     934       7804    06/13/19   BU+S740348

FRANK BOMMARITO BUICK GMC INC                                  16185       SILVER/          27804M

15736 MANCHESTER ROAD             16/BUICK/VERANO/4DR SDN                   12/31/16        16185

                                  1 G 4 P P 5 S K 8 G 4 1 2 4 0 5 3

ELLISVILLE, MO 63011                                                        06/05/19

636-391-7200      636-391-9400                                                              MO: 16472


                                                                        TOTAL - PARTS          9.24

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL    5.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          30.00
    INTL    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                        TOTAL - GOG           31.50

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         10.50
  PARTS                          0.00                          0.00                          9.24
  G.O.G.                         0.00                          0.00                         31.50
  TOTAL                          0.00                          0.00                         51.24
JOB#  3 JOURNAL PREFIX           BUQS                          BUWS                          BUIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 00GCZROTATE     TIRES ROTATE SPECIAL              TECH(S):476                        25.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/13/19    8.90     8.90   0.00   0.00    FINISHED
            476   06/13/19    0.00     0.00   0.00   0.40    OVERRIDE IN INVOICING
                          TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CORR    PERFORMED TIRE ROTATION.
CORRECTION   PERFORMED TIRE ROTATION.

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         25.00
  TOTAL                          0.00                          0.00                         25.00
JOB#  4 JOURNAL PREFIX           BUQS                          BUWS                          BUIS

JOB#  5 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 5 03GCZMVI/EMISSI SAFETY/EMISSION                TECH(S):476                        28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/13/19    8.90     8.90   0.00   0.00    FINISHED
            476   06/13/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                          TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE   CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR    COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
```

INTL	SHP	STATE HIGHWAY PATROL		4.00
INTL	SYSTEC	SYSTEMS TEC	740348	3.45
			TOTAL - MISC	7.45

[CONTINUED ON NEXT PAGE]

10 PATRICK ROBERTS 934 7804 06/13/19 BU+S740348

FRANK BOMMARITO BUICK GMC INC 16185 SILVER/ 27804M

15736 MANCHESTER ROAD 16/BUICK/VERANO/4DR SDN 12/31/16 16185

1 G 4 P P 5 S K 8 G 4 1 2 4 0 5 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 16472

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			36.00
JOB# 5 JOURNAL PREFIX			BUCS			BUWS			BUIS

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			214.05
PARTS			0.00			0.00			9.24
G.O.G.			0.00			0.00			31.50
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			262.24

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228111561884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

243498 ROBERT KOSTIAL 532 6597 06/05/19 IN+S740349

AICHSHAUMIK ARIJIT 62077 /

2467 TAHOE DR 14/INFINITI/Q50/4DR SDN RWD HYB PREM

J N 1 A V 7 A P X E M 6 9 0 3 6 7

LAKELAND, FL 33805 06/05/19

863-808-9120 863-808-9120 MO: 62077

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):501 24.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/05/19	8.50	8.50	0.00	0.00	FINISHED
501	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL. $75.00 ($15.00 COUPON APPLIED)
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST 5.0 999PK05W30SS MOB SUP @ 4.300 /UNIT 21.50
TOTAL - GOG 21.50

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST SSR SHOP SUPPLIES -1.70
TOTAL - MISC -1.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		24.95			0.00			0.00
PARTS		9.08			0.00			0.00
G.O.G.		21.50			0.00			0.00
MISC DIS		-1.70			0.00			0.00
TOTAL		53.83			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZROTATE *TIRES ROTATE SPECIA TECH(S):501 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/05/19	8.50	8.50	0.00	0.00	FINISHED
501	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A TIRE ROTATION.
++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.50
		TOTAL - MISC	-1.50

243498 ROBERT KOSTIAL 532 6597 06/05/19 IN+S740349

AICHSHAUMIK ARIJIT 62077 /

2467 TAHOE DR 14/INFINITI/Q50/4DR SDN RWD HYB PREM

J N 1 A V 7 A P X E M 6 9 0 3 6 7

LAKELAND, FL 33805 06/05/19

863-808-9120 863-808-9120 MO: 62077

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):501 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/05/19	8.50	8.50	0.00	0.00	FINISHED
501	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.20
		TOTAL - MISC	4.70

COMMENTS----------
++WAITER++TAG NUMBER IS 6597

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			54.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			21.50			0.00			0.00
MISC CHG			4.70			0.00			0.00
MISC DIS			-3.20			0.00			0.00
TAXES			2.75			0.00			0.00
		----------			----------			----------	
TOTAL			89.78			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228118131884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

231754 TYLER COLEMAN 457 6598 06/05/19 IN+S740350

LEON FOSTER T173046019 29838 LIQUID PLAT 95290

514 PINEHURST WOODS CT 16/INFINITI/Q50 3.0T/4DR SDN 3.0 RSP 10/24/16 42

J N 1 F V 7 A R 2 G M 4 5 1 6 9 5

O FALLON, MO 63366 06/05/19

MO: 29840

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZSYNTEC *LOF/FULL SYNTHETIC TECH(S):996 19.29

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	10.10	10.10	0.00	0.00	FINISHED
996	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
ORIG CORR CHANGED OIL AND FILTER USING FULL SYNTHETIC OIL. TOPPED OFF ALL FLUIDS & TIRES.
CORRECTION CHANGED OIL AND FILTER USING FULL SYNTHETIC OIL. TOPPED OFF ALL FLUIDS & TIRES.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1520865F1B	OIL FILTER	5.12	5.12	8.53	8.53
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 6.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 24.78
TOTAL - GOG 24.78

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.42
TOTAL - MISC -1.42

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.29			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			24.78			0.00			0.00

```
  MISC DIS                      -1.42                       0.00                       0.00
  TOTAL                         51.73                       0.00                       0.00
JOB#  1 JOURNAL PREFIX           INCS                        INWS                       INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 11INZ01         ENGINE CONCERN                    TECH(S):996                    228.78
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/05/19    8.20    10.00   1.80   0.00    FINISHED
            996   06/05/19    0.00     0.00   0.00   1.80    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   1.80   1.80

COMPLAINT    CSA THAT HER BELTS SEEM TO BE SQUEAKING ON ACCELERATION (ENG
             INE CONCERN - 11)
ORIG CAUSE   BELT SQUEALING INTERMITTENTLY.  NECESSARY TO PERFORM A/C
             COMPRESSOR ALIGNMENT
CAUSE        BELT SQUEALING INTERMITTENTLY.  NECESSARY TO PERFORM A/C
             COMPRESSOR ALIGNMENT
ORIG CORR    PERFORMED A/C COMPRESSOR ALIGNMENT AS PER TSB.
             TX48AA ZL 32 1.8
CORRECTION   PERFORMED A/C COMPRESSOR ALIGNMENT AS PER TSB.
             TX48AA ZL 32 1.8


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740350-2    TX48AA                    1.80              32                PP



PAGE 1 OF 3                                          [CONTINUED ON NEXT PAGE]       11:44:41
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231754                              TYLER COLEMAN       457       6598    06/05/19   IN+S740350

LEON FOSTER                                        T173046019  29838       LIQUID PLAT       95290

514 PINEHURST WOODS CT              16/INFINITI/Q50 3.0T/4DR SDN 3.0 RSP  10/24/16           42

                                    J N 1 F V 7 A R 2 G M 4 5 1 6 9 5

O FALLON, MO 63366                                                          06/05/19

                                                                                          MO: 29840


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          228.78                         0.00
  TOTAL                          0.00                          228.78                         0.00
JOB#  2 JOURNAL PREFIX           INCS                            INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 50INZ           ENGINE ELECTRICAL                  TECH(S):996                        63.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/05/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
            996   06/05/19   10.10    10.80   0.70   0.00    FINISHED
                           TOTAL TECH TIME   0.70   0.50

COMPLAINT    CUSTOMER STATES AT TIMES RADIO WILL NOT COME ON SCREEN IS ON
              BUT NO SOUND (Electrical Diagnosis - 50)
ORIG CAUSE   UNABLE TO DUPLICATE CUSTOMER CONCERN AT THIS TIME.
             INFOTAINMENT UPDATE AVAILABLE
CAUSE        UNABLE TO DUPLICATE CUSTOMER CONCERN AT THIS TIME.
             INFOTAINMENT UPDATE AVAILABLE
ORIG CORR    PERFORMED INFOTAINMENT UPDATE.
             RX6SAA ZE 32 .5
CORRECTION   PERFORMED INFOTAINMENT UPDATE.
             RX6SAA ZE 32 .5


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740350-3    RX6SAA                    0.50             32                PP
JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                           63.55                         0.00
  TOTAL                          0.00                           63.55                         0.00
JOB#  3 JOURNAL PREFIX           INCS                            INWS                          INIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                 1.42
                                                                    TOTAL - MISC           2.92

COMMENTS--------------------------------------------------------------------------
TAG NUMBER IS 6598

WARRANTY CLAIM DETAIL TOTALS------------------------------------------------------------------------

CLAIM#.....  LABOR...  PARTS...  SUB.LAB.  SUB.PART  GOG.....  MISC....  TAX....   TOTAL....
740350-2       228.78      0.00      0.00      0.00      0.00      0.00     0.00      228.78
740350-3        63.55      0.00      0.00      0.00      0.00      0.00     0.00       63.55
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CLAIM TOTALS    292.33      0.00      0.00      0.00      0.00      0.00     0.00      292.33
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231754 TYLER COLEMAN 457 6598 06/05/19 IN+S740350

LEON FOSTER T173046019 29838 LIQUID PLAT 95290

514 PINEHURST WOODS CT 16/INFINITI/Q50 3.0T/4DR SDN 3.0 RSP 10/24/16 42

J N 1 F V 7 A R 2 G M 4 5 1 6 9 5

O FALLON, MO 63366 06/05/19

MO: 29840

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.29			292.33			0.00
PARTS			9.08			0.00			0.00
G.O.G.			24.78			0.00			0.00
MISC CHG			2.92			0.00			0.00
MISC DIS			-1.42			0.00			0.00
TAXES			3.04			0.00			0.00
TOTAL			57.69			292.33			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:41

*C 0
*A 4228124271884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

232963 CHARLIE THIERET 932 4237 06/05/19 MA+S740351

MATTHEW R BRIER 27325 SOUL RED ME 11147

15331 CAMBRIDGE COVE WAY 17/MAZDA/MAZDA3 4DR/4DR GRAND TOURIN 03/18/17 13

J M 1 B N 1 W 3 9 H 1 1 3 9 1 9 4

CHESTERFIELD, MO 63017 06/05/19

214-455-2855 E# PY 20933847 MO: 27325

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	8.00	8.10	0.10	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE replaced fbcm per 3219d
CAUSE replaced fbcm per 3219d
ORIG CORR 0
CORRECTION PERFORMED RECALL 3219D
XXR46ARX / 0.2

CLAIM # 740351-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TKY2-67-5XX	FRONT BODY	68.00	68.00	88.40	88.40
			COST TOTAL		68.00		
					TOTAL - PARTS		88.40

JOB# 1 TOTALS---------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):576 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	8.70	8.70	0.00	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT		0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT		35.00

[CONTINUED ON NEXT PAGE]

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232963                              CHARLIE THIERET     932       4237    06/05/19   MA+S740351

MATTHEW R BRIER                                                27325       SOUL RED ME       11147

15331 CAMBRIDGE COVE WAY            17/MAZDA/MAZDA3 4DR/4DR GRAND TOURIN  03/18/17           13

                                    J M 1 B N 1 W 3 9 H 1 1 3 9 1 9 4

CHESTERFIELD, MO 63017                                                      06/05/19

214-455-2855                                          E# PY 20933847              MO: 27325


                                                                          TOTAL - GOG           35.30

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.38                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  TOTAL                          55.55                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):576                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/05/19    8.70     8.70   0.00   0.00    FINISHED
             576   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    KD45-61-J6X-MV       FILTER, CA            12.33    12.33     20.55      20.55
                                                    COST TOTAL     12.33
                                                                          TOTAL - PARTS         20.55

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          20.55                          0.00                          0.00
  TOTAL                          20.55                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+20MAZ06         CABIN AIR FILTER                  TECH(S):576                         39.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/05/19    0.00     0.20   0.00   0.20    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.20

COMPLAINT    RECOMMEND REPLACE CABIN AIR FILTER
CORRECTION   CABIN AIR FILTER REPLACED

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          39.00                          0.00                          0.00
  TOTAL                          39.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
                                                                          TOTAL - MISC          1.50
```

COMMENTS--
X025BXKPK2:WAIT WEB APPT created 2019-05-28 08:56:09pm taken by CUS
TOMER STATES:Wouldnt let me add, but also oil change, tire rotation
, and other mileage indicated maintenance

232963 CHARLIE THIERET 932 4237 06/05/19 MA+S740351

MATTHEW R BRIER 27325 SOUL RED ME 11147

15331 CAMBRIDGE COVE WAY 17/MAZDA/MAZDA3 4DR/4DR GRAND TOURIN 03/18/17 13

J M 1 B N 1 W 3 9 H 1 1 3 9 1 9 4

CHESTERFIELD, MO 63017 06/05/19

214-455-2855 E# PY 20933847 MO: 27325

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740351-1	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			51.38			27.60			0.00
PARTS			28.42			88.40			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			5.73			0.00			0.00
TOTAL			122.33			116.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228130631884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

197194 TYLER COLEMAN 457 6599 06/05/19 IN+S740352

ALFREDO DIEZ CK2M7P 60470 HERMOSA BLU WIP9259

2 MORENA CT 15/INFINITI/QX60/AWD 4DR 05/07/18 47529

5 N 1 A L 0 M M 0 F C 5 1 0 2 6 3 70069

BALLWIN, MO 63011 06/05/19

314-541-9149 314-541-9149 E# 3.5L V6 GAS MO: 60471

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 40INZ02 BRAKE CONCERN TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	13.50	13.50	0.00	0.00	FINISHED
996	06/05/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CS THAT HER BRAKES ARE SQUEAKING AND WOULD LIKE THEM CHECKED
FOR LIFE (Brake Systems Diagnosis - 40)
ORIG CAUSE F/BRAKE PADS 4 MM
R/BRAKE PADS 2 MM
CAUSE F/BRAKE PADS 4 MM
R/BRAKE PADS 2 MM
ORIG CORR INSTALLED NEW REAR BRAKE PADS, APPLIED ANTI-SQUEAL COMPOUND, SERVICED CALIPERS, AND RESURFACED ROTORS WITH ON-CAR BRAKE LATHE.
CORRECTION INSTALLED NEW REAR BRAKE PADS, APPLIED ANTI-SQUEAL COMPOUND, SERVICED CALIPERS, AND RESURFACED ROTORS WITH ON-CAR BRAKE LATHE.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 30INZ02 AUTO TRANS CONCERN TECH(S):996 114.39

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	10.90	13.40	2.50	0.00	FINISHED
996	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING

TOTAL TECH TIME 2.50 0.90

COMPLAINT CS THAT THE VEHICLE MAKES A NOISE AS SHE DRIVES DOWN THE ROA
D THAT SOUNDS LIKE A GEAR-CHECK AND ADVISE 152 DIAG (AUTO TR
ANS CONCERN - 30)
ORIG CAUSE REAR ELECTRIC COUPLER IS NOISY
LB65AA .9 ZE 32
CAUSE REAR ELECTRIC COUPLER IS NOISY
LB65AA .9 ZE 32
ORIG CORR INSTALLED NEW REAR ELECTRIC COUPLER AND PERFORMED UNIT
CHARACTERISTICS DATA WRITE PROCEDURE.
CORRECTION INSTALLED NEW REAR ELECTRIC COUPLER AND PERFORMED UNIT
CHARACTERISTICS DATA WRITE PROCEDURE.

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE	
740352-2	LB65AA	0.90		32		PP	
PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	387613KA0B	COUPLING ASSY-EL	845.61	845.61	1365.99	1365.99
WARR	1	383223JA1A	BREATHER-FINAL D	5.34	5.34	14.95	14.95
WARR	1	381893JA0A	SEAL-OIL	13.25	13.25	32.68	32.68
WARR	4	37120JD01A	BOLT-FIX PROPELL	1.23	4.92	3.65	14.60
WARR	4	37120JD00B	BOLT-FIX PROPELL	1.23	4.92	3.65	14.60
WARR	4	371717S00A	NUT-FIX PROPELLE	1.14	4.56	4.24	16.96
WARR	4	371713JA0A	NUT	7.27	29.08	19.15	76.60
WARR	2	01223N0021	NUT	0.55	1.10	0.92	1.84
WARR	1	999MP1217FPP	THREEBOND 1217F	8.99	8.99	23.67	23.67

```
197194                              TYLER COLEMAN       457       6599    06/05/19   IN+S740352

ALFREDO DIEZ                                      CK2M7P      60470       HERMOSA BLU     WIP9259

2 MORENA CT                         15/INFINITI/QX60/AWD 4DR              05/07/18        47529

                                    5 N 1 A L 0 M M 0 F C 5 1 0 2 6 3    70069

BALLWIN, MO 63011                                                        06/05/19

314-541-9149      314-541-9149                        E# 3.5L V6 GAS               MO: 60471


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
                                                    COST TOTAL    917.77
                                                                  TOTAL - PARTS       1561.89

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         114.39                         0.00
  PARTS                          0.00                        1561.89                         0.00
  TOTAL                          0.00                        1676.28                         0.00
JOB#  2 JOURNAL PREFIX           INCS                           INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+40INZ12         REAR PADS AND ROTORS              TECH(S):996                      304.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/05/19   13.50    13.50   0.00   0.00    FINISHED
            996   06/05/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                          TOTAL TECH TIME   0.00   2.00

COMPLAINT    CUSTOMER REQUESTS REPLACE REAR BRAKE PADS AND RESURFACE
             ROTORS
ORIG CORR    INSTALLED NEW REAR BRAKE PADS, APPLIED ANTI-SQUEAL COMPOUND,
             SERVICED CALIPERS, AND RESURFACED ROTORS WITH ON-CAR BRAKE
             LATHE.
CORRECTION   INSTALLED NEW REAR BRAKE PADS, APPLIED ANTI-SQUEAL COMPOUND,
             SERVICED CALIPERS, AND RESURFACED ROTORS WITH ON-CAR BRAKE
             LATHE.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    D4M609N00B           PAD KIT-DISC BR       52.00    52.00     86.67      86.67
    CUST     1    8952BG               BRAKE SQ KIT          12.25    12.25     17.95      17.95
                                                    COST TOTAL     64.25
                                                                  TOTAL - PARTS        104.62

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        304.00                           0.00                         0.00
  PARTS                        104.62                           0.00                         0.00
  TOTAL                        408.62                           0.00                         0.00
JOB#  3 JOURNAL PREFIX           INCS                           INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00INZBFLUSH     BRAKE FLUID EXCHANGE              TECH(S):996                       52.52
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/05/19   13.40    13.40   0.00   0.00    FINISHED
            996   06/05/19    0.00     0.00   0.00   1.00    FINISHED
                          TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS BRAKE FLUID PRESSURE BLEED SERVICE
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
```

ORIG CORR REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

```
197194                              TYLER COLEMAN       457       6599    06/05/19   IN+S740352

ALFREDO DIEZ                                        CK2M7P      60470       HERMOSA BLU     WIP9259

2 MORENA CT                         15/INFINITI/QX60/AWD 4DR              05/07/18        47529

                                    5 N 1 A L 0 M M 0 F C 5 1 0 2 6 3    70069

BALLWIN, MO 63011                                                        06/05/19

314-541-9149      314-541-9149                        E# 3.5L V6 GAS               MO: 60471


CORRECTION   REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    84032BG              BRAKE FLUSH KIT       18.25    18.25     20.46      20.46
                                                        COST TOTAL     18.25
                                                                     TOTAL - PARTS         20.46

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          52.52                          0.00                          0.00
  PARTS                          20.46                          0.00                          0.00
  TOTAL                          72.98                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 5+10INZ03         DRIVEABILITY CONCERN              TECH(S):996                        63.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/05/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
             996   06/05/19   13.50    14.40   0.90   0.00    FINISHED
                           TOTAL TECH TIME   0.90   0.50

COMPLAINT    C/S THAT THERE IS A HUMMING NOISE AS SHE DRIVES DOWN THE
             ROAD-CHECK AND ADIVSE
ORIG CAUSE   RIGHT REAR WHEEL BEARING IS NOISY
             ND22AA .3 ZE 32
CAUSE        RIGHT REAR WHEEL BEARING IS NOISY
             ND22AA .3 ZE 32
ORIG CORR    INSTALLED NEW RIGHT REAR WHEEL HUB AND BEARING ASSEMBLY
CORRECTION   INSTALLED NEW RIGHT REAR WHEEL HUB AND BEARING ASSEMBLY


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740352-5    NH16AA                  0.50          32                PP
PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    432023JA0B           HUB ASSY-REAR        144.09   144.09    207.88     207.88
                                                        COST TOTAL    144.09
                                                                     TOTAL - PARTS         207.88

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          63.55                         0.00
  PARTS                          0.00                         207.88                         0.00
  TOTAL                          0.00                         271.43                         0.00
JOB#  5 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          24.08
```

TOTAL - MISC 25.58

COMMENTS----------
++WAITER++TAG NUMBER IS 6599

197194 TYLER COLEMAN 457 6599 06/05/19 IN+S740352

ALFREDO DIEZ CK2M7P 60470 HERMOSA BLU WIP9259

2 MORENA CT 15/INFINITI/QX60/AWD 4DR 05/07/18 47529

5 N 1 A L 0 M M 0 F C 5 1 0 2 6 3 70069

BALLWIN, MO 63011 06/05/19

314-541-9149 314-541-9149 E# 3.5L V6 GAS MO: 60471

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740352-2	114.39	1561.89	0.00	0.00	0.00	0.00	0.00	1676.28
740352-5	63.55	207.88	0.00	0.00	0.00	0.00	0.00	271.43
CLAIM TOTALS	177.94	1769.77	0.00	0.00	0.00	0.00	0.00	1947.71

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			356.52			177.94			0.00
PARTS			125.08			1769.77			0.00
MISC CHG			25.58			0.00			0.00
TAXES			13.41			0.00			0.00
TOTAL			520.59			1947.71			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:41

*C 0
*A 4228138431884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

233608 GRANT TERRILL 815 2798 06/05/19 GC+S740353

JOE-K USED CARS LLC 33958 DK SLATE ME 79156

6741 MANCHESTER RD 18/GMC/SIERRA 2500/CREW CAB 4WD 153. 11/10/17 12

1 G T 1 2 U E Y 4 J F 1 3 2 4 3 8

SAINT LOUIS, MO 63139 06/05/19

314-899-9669 314-280-9903 MO: 33958

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):520 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/05/19	8.00	9.20	1.20	0.00	FINISHED
520	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.20	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12691158	FILTER 1.836 Y	9.04	9.04	12.66	12.66
			COST TOTAL		9.04		
					TOTAL - PARTS		12.66

G.O.G. & SUPPLIES----------

CUST	10.0	88864038 15W40 DELVAC	@	6.840	/UNIT	68.40
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	69.90

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			12.66			0.00			0.00
G.O.G.			69.90			0.00			0.00
TOTAL			102.56			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 10GCZ04         FUEL FILTER                      TECH(S):520                      60.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/05/19    9.20     9.20   0.00   0.00    FINISHED
            520   06/05/19    0.00     0.00   0.00   0.60    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.60

COMPLAINT    CUSTOMER STATES REPLACE FUEL FILTER
ORIG CORR    FUEL FILTER REPLACED
CORRECTION   FUEL FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    23304096             FILTER KI 3.890 Y     27.30    27.30     54.59      54.59
                                                      COST TOTAL     27.30
                                                                   TOTAL - PARTS         54.59

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          60.00                          0.00                          0.00
  PARTS                          54.59                          0.00                          0.00
  TOTAL                         114.59                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                        GCWS                        GCIS
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[CONTINUED ON NEXT PAGE]

233608 GRANT TERRILL 815 2798 06/05/19 GC+S740353

JOE-K USED CARS LLC 33958 DK SLATE ME 79156

6741 MANCHESTER RD 18/GMC/SIERRA 2500/CREW CAB 4WD 153. 11/10/17 12

1 G T 1 2 U E Y 4 J F 1 3 2 4 3 8

SAINT LOUIS, MO 63139 06/05/19

314-899-9669 314-280-9903 MO: 33958

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/05/19	9.20	9.20	0.00	0.00	FINISHED
520	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	7.36
		TOTAL - MISC	8.86

COMMENTS----------
X02RRHFEV5:WAIT created 2019-05-31 09:49:00am taken by Grant Terril
l

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			80.00			0.00			0.00
PARTS			67.25			0.00			0.00
G.O.G.			69.90			0.00			0.00
MISC CHG			8.86			0.00			0.00
TAXES			12.99			0.00			0.00
TOTAL			239.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4228145091884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

112545 JOSHUA DELANOIX 403 2797 06/05/19 BU+S740356

BOB SAXON MA7N8G 114469 /

15838 COUNTRY RIDGE DR 06/BUICK/TERRAZA/4DR FWD 06/27/07

5 G A D V 3 3 1 5 6 D 1 4 5 6 2 7

CHESTERFIELD, MO 63017 06/05/19

636-537-1525 MO: 114469

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 41GCZ03 ABS BRAKE CONCERN TECH(S):535 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/05/19	8.10	8.30	0.20	0.00	HOLD OTHER
535	06/05/19	8.60	8.90	0.30	0.00	FINISHED
535	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	1.00	

COMPLAINT CUSTOMER STATES THE ABS LIGHT IS ON. NEW PART INSTALLED BY AAMCO BUT NOT ABLE TO FULLY PROGRAM. PROGRAM ABS/BRAKE MODULE.
ORIG CORR REPROGRAMMED THE EBCM
CORRECTION REPROGRAMMED THE EBCM

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
TOTAL			150.00			0.00			0.00

JOB# 1 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/05/19	8.40	8.40	0.00	0.00	FINISHED
535	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	7.50
		TOTAL - MISC	9.00

COMMENTS----------
X024Q829HX:created 2019-06-03 11:21:00am taken by Joshua Delanoix

112545 JOSHUA DELANOIX 403 2797 06/05/19 BU+S740356

BOB SAXON MA7N8G 114469 /

15838 COUNTRY RIDGE DR 06/BUICK/TERRAZA/4DR FWD 06/27/07

5 G A D V 3 3 1 5 6 D 1 4 5 6 2 7

CHESTERFIELD, MO 63017 06/05/19

636-537-1525 MO: 114469

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
MISC CHG			9.00			0.00			0.00
TAXES			0.67			0.00			0.00
TOTAL			159.67			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228151071884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

259730 ROBERT KOSTIAL 532 6601 06/05/19 IN+S740358

JOHN D KAMPSCHROEDER 33438 LIQUID PLAT P9543

16032 PINE TERRACE 18/INFINITI/QX60/AWD 12/01/18 23368

5 N 1 D L 0 M M 3 J C 5 1 7 6 2 0

BALLWIN, MO 63021 06/05/19

314-757-5918 MO: 33438

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/05/19	11.90	11.90	0.00	0.00	FINISHED
435	06/05/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT (Rotate tires)
--- 2ND SERVICE - CPO ---
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):435 36.57

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/05/19	11.90	11.90	0.00	0.00	FINISHED
435	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE

```
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
             CPO YW98AA 0.1 098 65.00


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740358-2    YW98AA                    0.10              99               PO
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    11026JA00A          WASHER DRAIN           0.27     0.27      0.39       0.39
    WARR     1    152089E01A          OIL FILTER             5.12     5.12      7.39       7.39
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          7.78

G.O.G. & SUPPLIES-------------------------------------------------------------------
    WARR    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                          20.65
                                                                TOTAL - GOG            20.65

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          36.57                          0.00
  PARTS                          0.00                           7.78                          0.00
  G.O.G.                         0.00                          20.65                          0.00
  TOTAL                          0.00                          65.00                          0.00
JOB#  2 JOURNAL PREFIX           INCS                           INWS                           INIS



PAGE 1 OF 2                                        [CONTINUED ON NEXT PAGE]       11:44:41
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259730 ROBERT KOSTIAL 532 6601 06/05/19 IN+S740358

JOHN D KAMPSCHROEDER 33438 LIQUID PLAT P9543

16032 PINE TERRACE 18/INFINITI/QX60/AWD 12/01/18 23368

5 N 1 D L 0 M M 3 J C 5 1 7 6 2 0

BALLWIN, MO 63021 06/05/19

314-757-5918 MO: 33438

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/05/19	13.60	13.60	0.00	0.00	FINISHED
435	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
ORIG CORR COMPLETED MULTI POINT INSPECTION
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
++LOANER++TAG NUMBER IS 6599

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740358-2	36.57	7.78	0.00	0.00	20.65	0.00	0.00	65.00
CLAIM TOTALS	36.57	7.78	0.00	0.00	20.65	0.00	0.00	65.00

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
LABOR			0.00		36.57	0.00
PARTS			0.00		7.78	0.00
G.O.G.			0.00		20.65	0.00
TOTAL			0.00		65.00	0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228158591884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

168187 JOSHUA DELANOIX 403 2799 06/05/19 GC+S740359

THOMAS M OSTERMEYER TNC 56830 CRIMSON RED 75139

854 W HIGHWAY D 15/GMC/ACADIA/4DR AWD 10/27/14 15

1 G K K V R K D X F J 1 4 3 1 3 8

WENTZVILLE, MO 63385 06/05/19

636-398-5905 636-398-5905 MO: 56830

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 26.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	8.40	8.80	0.40	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			69.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 03GCZEMISSION   EMISSION INSPECTION               TECH(S):411                      16.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/05/19    8.90     8.90   0.00   0.00    FINISHED
            411   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                        4.00
    CUST      SYSTEC  SYSTEMS TEC                                    740359       3.45
    CUST         SSR  SHOP SUPPLIES                                               -0.83
                                                          TOTAL - MISC            6.62

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          16.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -0.83                          0.00                          0.00
  TOTAL                          23.17                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                        GCWS                        GCIS
```

168187 JOSHUA DELANOIX 403 2799 06/05/19 GC+S740359

THOMAS M OSTERMEYER TNC 56830 CRIMSON RED 75139

854 W HIGHWAY D 15/GMC/ACADIA/4DR AWD 10/27/14 15

1 G K K V R K D X F J 1 4 3 1 3 8

WENTZVILLE, MO 63385 06/05/19

636-398-5905 636-398-5905 MO: 56830

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	8.90	8.90	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZYTIRE TIRE TREAD YELLOW TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	9.10	9.10	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.45
		TOTAL - MISC	3.95

COMMENTS----------
X02M6H34XB:WAIT created 2019-05-29 12:49:00pm taken by Joshua Delan
oix

RECOMMENDATIONS----------
TRANSMISSION FLUID EXCHANGE - $169.95
DEPOSIT CONTROL - $99.95
INDUCTION SERVICE - $159.95
A/C SERVICE - $89.95

168187 JOSHUA DELANOIX 403 2799 06/05/19 GC+S740359

THOMAS M OSTERMEYER TNC 56830 CRIMSON RED 75139

854 W HIGHWAY D 15/GMC/ACADIA/4DR AWD 10/27/14 15

1 G K K V R K D X F J 1 4 3 1 3 8

WENTZVILLE, MO 63385 06/05/19

636-398-5905 636-398-5905 MO: 56830

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			43.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			11.40			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TAXES			4.06			0.00			0.00
TOTAL			101.13			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228164301884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

125013 JOSHUA DELANOIX 403 2796 06/06/19 BU+S740360

DANIEL R GAUCHAT DG99 77722 WHT OPAL/TI

1931 MATTERHORN DR 09/BUICK/ENCLAVE/4DR SDN AWD 08/10/09 186

5 G A E V 1 3 D 6 9 J 1 7 3 2 6 6

BALLWIN, MO 63011-4802 06/05/19

636-458-7617 MO: 77722

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 11GCZ04 FLUID LEAK-ENGINE TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/06/19	8.40	8.40	0.00	0.00	FINISHED
475	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES THERE IS A CLUNKING NOISE WHEN ACCELERATING
SOUNDS LIKE UNDER THE DRIVER. HAPPENS AT ANY SPEED
ORIG CAUSE DUE TO ENGINE MISS
CAUSE DUE TO ENGINE MISS
ORIG CORR /
CORRECTION .

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 10GCZ06 CHECK ENGINE LIGHT TECH(S):475 510.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/05/19	14.80	15.80	1.00	0.00	HOLD OTHER
475	06/06/19	6.50	8.30	1.80	0.00	FINISHED
475	06/06/19	0.00	0.00	0.00	3.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.80	3.40	

COMPLAINT CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON
ORIG CAUSE SCAN ON TECH 2 CODES P0300 AND P0303 TEST DRIVE AFTER HOT
HAS ENGINE MISS ON NO 3 CYL UNDER LOAD NO OTHER CYL MISFIRES

```
            NOTED TEST PER SI DIAGNOSTICS WILL NEED NO 3 IGNITION COIL
            AND PLUG     RECOMEND REPLACING ALL PLUGS DUE TO AGE OF
            VEHICLE
CAUSE       SCAN ON TECH 2 CODES P0300 AND P0303  TEST DRIVE AFTER HOT
            HAS ENGINE MISS ON NO 3 CYL UNDER LOAD NO OTHER CYL MISFIRES
            NOTED TEST PER SI DIAGNOSTICS WILL NEED NO 3 IGNITION COIL
            AND PLUG     RECOMEND REPLACING ALL PLUGS DUE TO AGE OF
            VEHICLE
ORIG CORR   REPLACE ALL SPARK PLUGS AND REPLACE NO 3 IGNITION COIL CLEAR
            CODE TEST DROVE 15 MILES OK     OTHER COILS MAY FAIL IN
            FUTURE
CORRECTION  REPLACE ALL SPARK PLUGS AND REPLACE NO 3 IGNITION COIL CLEAR
            CODE TEST DROVE 15 MILES OK     OTHER COILS MAY FAIL IN
            FUTURE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12629037             COIL 2.170 Y          72.27    72.27    144.54     144.54
    CUST     6    19300872             SPARK PLU 2.270 Y      5.51    33.06     11.02      66.12
                                                  COST TOTAL    105.33
                                                                TOTAL - PARTS        210.66

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         510.00                         0.00                          0.00
  PARTS                         210.66                         0.00                          0.00
  TOTAL                         720.66                         0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUCS                         BUWS                          BUIS



PAGE 1 OF 2                                          [CONTINUED ON NEXT PAGE]       11:44:41
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125013 JOSHUA DELANOIX 403 2796 06/06/19 BU+S740360

DANIEL R GAUCHAT DG99 77722 WHT OPAL/TI

1931 MATTERHORN DR 09/BUICK/ENCLAVE/4DR SDN AWD 08/10/09 186

5 G A E V 1 3 D 6 9 J 1 7 3 2 6 6

BALLWIN, MO 63011-4802 06/05/19

636-458-7617 MO: 77722

JOB# 3 CHARGES

LABOR----CUSTOMER----

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/06/19	8.40	8.40	0.00	0.00	FINISHED
475	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		25.00
		TOTAL - MISC	26.50

COMMENTS----
X02ZYXDR1G:created 2019-06-03 10:48:00am taken by Joshua Delanoix

GRAND TOTALS----

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			510.00			0.00			0.00
PARTS			210.66			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			21.18			0.00			0.00
TOTAL			768.34			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228170441884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

78398 ROBERT KOSTIAL 532 6600 06/06/19 IN+S740361

TODD BRADY 272311 BLK OBSIDIA

600 ARBOR GLEN CT 04/INFINITI/FX45/4DR SUV AWD 06/04/04 22

J N R B S 0 8 W 2 4 X 4 0 3 7 7 6 70069 04/13/04

ELLISVILLE, MO 63021 06/05/19

314-420-6506 MO: 272311

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZCOOLGRNCAR COOLANT EXCHANGE TECH(S):441 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/05/19	10.90	10.90	0.00	0.00	HOLD OTHER
441	06/05/19	12.80	12.80	0.00	0.00	HOLD AUTHORIZATION
441	06/05/19	17.20	17.20	0.00	0.00	FINISHED
441	06/05/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT (Coolant Fluid Exchange Service) -
$159.95
ORIG CAUSE GENERAL MAINTENANCE
CAUSE GENERAL MAINTENANCE
ORIG CORR DID NOT PERFORM COOLANT FLUSH, RADIATOR LEAKS
CORRECTION DID NOT PERFORM COOLANT FLUSH, RADIATOR LEAKS

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	COOLANT	ANTIFREEZE	9.75	9.75	16.00	16.00
			COST TOTAL		9.75		
					TOTAL - PARTS		16.00

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
PARTS			16.00			0.00			0.00
TOTAL			16.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZROTATE *TIRES ROTATE SPECIA TECH(S):441 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            441   06/05/19   10.90    10.90   0.00   0.00    FINISHED
            441   06/05/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    (Rotate tires) -
ORIG CAUSE   NOT PERFORMED - RR TIRE HAS ONLY 3/32 REMAINING
CAUSE        NOT PERFORMED - RR TIRE HAS ONLY 3/32 REMAINING

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3 00INZ01         LUBE OIL FILTER                  TECH(S):441                        23.99
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/05/19   10.80    10.80   0.00   0.00    FINISHED
             441   06/05/19    0.00     0.00   0.00   0.50    FINISHED
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace engine oil and filter) -
             (CUSTOMER HAS 3 QUARTS OF ADDITIVE)
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
```

78398 ROBERT KOSTIAL 532 6600 06/06/19 IN+S740361

TODD BRADY 272311 BLK OBSIDIA

600 ARBOR GLEN CT 04/INFINITI/FX45/4DR SUV AWD 06/04/04 22

J N R B S 0 8 W 2 4 X 4 0 3 7 7 6 70069 04/13/04

ELLISVILLE, MO 63021 06/05/19

314-420-6506 MO: 272311

ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC. ADDED CUSTOMER OIL ADDITIVE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC. ADDED CUSTOMER OIL ADDITIVE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES

CUST	6.0	VALVOLINE OIL	@ 2.360	/UNIT		14.16
				TOTAL - GOG		14.16

MISC	CODE	DESCRIPTION	CONTROL NO		
CUST	SSR	SHOP SUPPLIES			-1.65
			TOTAL - MISC		-1.65

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			14.16			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			45.58			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4 20INZ06 *CABIN AIR FILTER TECH(S):441 38.33

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/05/19	10.90	10.90	0.00	0.00	HOLD OTHER
441	06/05/19	12.70	12.70	0.00	0.00	FINISHED
441	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT -
$100.00 ($149.95 COUPON LINES 4 & 5)
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	27277VP01A	FILTER-AIR	19.00	19.00	31.67	31.67
			COST TOTAL		19.00		
					TOTAL - PARTS		31.67

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			38.33			0.00			0.00
PARTS			31.67			0.00			0.00
TOTAL			70.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5 00INZAC-PERFORM A/C PERFORMANCE SERV TECH(S):441 22.95

78398 ROBERT KOSTIAL 532 6600 06/06/19 IN+S740361

TODD BRADY 272311 BLK OBSIDIA

600 ARBOR GLEN CT 04/INFINITI/FX45/4DR SUV AWD 06/04/04 22

J N R B S 0 8 W 2 4 X 4 0 3 7 7 6 70069 04/13/04

ELLISVILLE, MO 63021 06/05/19

314-420-6506 MO: 272311

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/05/19	10.90	10.90	0.00	0.00	HOLD OTHER
441	06/05/19	12.70	12.70	0.00	0.00	FINISHED
441	06/05/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE. -
$89.95
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6408BG	A/C FRESH & COO	28.30	28.30	47.00 47.00
			COST TOTAL		28.30	
					TOTAL - PARTS	47.00

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			22.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			69.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):441 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/05/19	8.30	10.80	2.50	0.00	FINISHED
441	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		2.50	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.
ORIG CORR COMPLETED MULTI POINT INSPECTION
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 7 CHARGES----------

LABOR----CUSTOMER----------

J# 7+00INZAFR *REPLACE AIR FILTER TECH(S):441 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/05/19	17.20	17.20	0.00	0.00	FINISHED
441	06/05/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

78398 ROBERT KOSTIAL 532 6600 06/06/19 IN+S740361

TODD BRADY 272311 BLK OBSIDIA

600 ARBOR GLEN CT 04/INFINITI/FX45/4DR SUV AWD 06/04/04 22

J N R B S 0 8 W 2 4 X 4 0 3 7 7 6 70069 04/13/04

ELLISVILLE, MO 63021 06/05/19

314-420-6506 MO: 272311

COMPLAINT CUSTOMER REQUEST ENGINE AIR FILTER REPLACEMENT -
(CUSTOMER PAID FOR PART)
ORIG CAUSE ENGINE AIR FILTER IS DIRTY
CAUSE ENGINE AIR FILTER IS DIRTY
ORIG CORR REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION ORDERED PART

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	16546AR000	ELEMENT ASSY-AIR	16.62	16.62	41.00	41.00
			COST TOTAL		16.62		
					TOTAL - PARTS		41.00

JOB# 7 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
PARTS			41.00			0.00			0.00
TOTAL			41.00			0.00			0.00
JOB# 7 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		11.50
		TOTAL - MISC	13.00

COMMENTS
++LOANER++TAG NUMBER IS 6600

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			85.27			0.00			0.00
PARTS			144.75			0.00			0.00
G.O.G.			14.16			0.00			0.00
MISC CHG			13.00			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			15.17			0.00			0.00
TOTAL			270.70			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228176441884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

249955 CHARLIE THIERET 932 4239 06/05/19 MA+S740362

LEON WHITNEY 29609 /

1396 PARKVIEW ESTATES DR 17/MAZDA/CX-5/4DR SUV TOURING AWD

J M 3 K F B C L 3 H 0 1 3 3 2 4 8

ELLISVILLE, MO 63021 06/05/19

314-313-6755 MO: 29609

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03MAZEMISSION EMISSION INSPECTION TECH(S):923 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	8.10	8.10	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740362	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	8.10	8.10	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

```
    COMPLAINT    MAZDA FULL CIRCLE INSPECTION
    CORRECTION   MULTI POINT INSPECTION

    JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                          0.00                          0.00                          0.00
    JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS


    MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    JOB # A          SS  SHOP SUPPLIES-SERVICE                                                 0.83
                                                                  TOTAL - MISC                 0.83


    GRAND TOTALS-------------------------------------------------------------------------------
              ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                         16.55                         0.00                          0.00
      MISC CHG                       8.28                         0.00                          0.00
      MISC DIS                      -0.83                         0.00                          0.00
                              ----------                    ----------                    ----------
      TOTAL                         24.00                         0.00                          0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:44:41

*C 0
*A 4228184761884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    148712                           ROBERT POLITTE      962       4238    06/06/19   MA+S740363

    RICHARD PHUNG                                  KH9J0C      120494      SANGRIA RED

    240 ASHBOURNE DRIVE              11/MAZDA/MAZDA6 SDN/4DR SDN I SPORT   05/16/11           71

                                     1 Y V H Z 8 B H 1 B 5 M 0 5 5 6 7

    BALLWIN, MO 63011                                                       06/05/19

    636-391-4979      636-273-9888                        E# 1 YR FREE MAINT          MO: 120494


    JOB#  1 CHARGES----------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 00MA2A          VALVOLINE OIL/FILTER              TECH(S):578                      13.58
               TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                 578   06/05/19    8.60     8.60   0.00   0.00    FINISHED
                 578   06/05/19    0.00     0.00   0.00   0.40    FINISHED
                              TOTAL TECH TIME   0.00   0.40

    COMPLAINT    OIL AND FILTER CHANGE
    ORIG CAUSE   INTERVAL MAINTENANCE
    CAUSE        INTERVAL MAINTENANCE
    ORIG CORR    CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
                 PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
```

```
            REMINDER IF EQUIPPED.
CORRECTION  CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
            PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
            REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    LF05-14-302B         FILTER,OIL            5.14     5.14      7.87       7.87
                                                     COST TOTAL      5.14
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                        0.30
    CUST    6.0  VALVOLINE OIL              @      2.360   /UNIT                       14.16
                                                                TOTAL - GOG           14.46

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                   -1.07
                                                                TOTAL - MISC          -1.07

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          13.58                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         14.46                          0.00                          0.00
  MISC DIS                       -1.07                          0.00                          0.00
  TOTAL                          34.84                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES---------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 03MAZ03         SAFETY/EMISSION                  TECH(S):549                        28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/05/19    8.60     8.60   0.00   0.00    FINISHED
             549   06/05/19    0.00     0.00   0.00   0.50    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CORR    PERFORMED SAFETY AND EMISSION INSPECTION
CORRECTION   PERFORMED SAFETY AND EMISSION INSPECTION

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                           4.00
    CUST      SYSTEC  SYSTEMS TEC                                      740363        3.45
    CUST         SSR  SHOP SUPPLIES                                                 -1.43
                                                                TOTAL - MISC          6.02
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[CONTINUED ON NEXT PAGE]

148712 ROBERT POLITTE 962 4238 06/06/19 MA+S740363

RICHARD PHUNG KH9J0C 120494 SANGRIA RED

240 ASHBOURNE DRIVE 11/MAZDA/MAZDA6 SDN/4DR SDN I SPORT 05/16/11 71

1 Y V H Z 8 B H 1 B 5 M 0 5 5 6 7

BALLWIN, MO 63011 06/05/19

636-391-4979 636-273-9888 E# 1 YR FREE MAINT MO: 120494

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	8.60	8.60	0.00	0.00	FINISHED
578	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00MAZBGINJECT INJECTOR CLEAN SERV TECH(S):578 112.77

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS INJECTOR CLEAN SERVICE.
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN ATTACHES A SPECIALIZED TOOL TO THE FUEL RAIL ADAPTER PORT AND DIRECTLY CLEANS THE FULE INJECTORS. THEN A BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE ' EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND VARNISHED DEPOSITS FROM THE SYSTEM.
CORRECTION TECHNICIAN ATTACHES A SPECIALIZED TOOL TO THE FUEL RAIL ADAPTER PORT AND DIRECTLY CLEANS THE FUEL INJECTORS. THEN A BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE ' EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND VARNISHED DEPOSITS FROM THE SYSTEM.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1002BG	INJ FLUSH	33.55	33.55	47.18	47.18
			COST TOTAL	33.55			
					TOTAL - PARTS		47.18

JOB# 4 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			112.77			0.00			0.00
PARTS			47.18			0.00			0.00
TOTAL			159.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

[CONTINUED ON NEXT PAGE]

148712 ROBERT POLITTE 962 4238 06/06/19 MA+S740363

RICHARD PHUNG KH9J0C 120494 SANGRIA RED

240 ASHBOURNE DRIVE 11/MAZDA/MAZDA6 SDN/4DR SDN I SPORT 05/16/11 71

1 Y V H Z 8 B H 1 B 5 M 0 5 5 6 7

BALLWIN, MO 63011 06/05/19

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JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00MAZBGFWS BG FALL/WINTER SPCL TECH(S):578 35.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	0.00	0.00	0.00	0.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT DEFEND AGAINST BATTERY CORROSION WHEN STARTING IN THE COLD, STRENGTHEN ANTIFREEZE TO PERFORM AT A HIGH LEVEL IN FREEZING TEMPS, AND PROTECT FUEL SYSTEM FROM HARMFUL ETHANOL THAT ATTRACTS WATER AND CORROSION.
ORIG CAUSE CORROSION ON BATTERY TERMINALS
CAUSE CORROSION ON BATTERY TERMINALS
ORIG CORR TECHNICIAN COMPLETED THE FALL & WINTER PROTECTION PACKAGE
CORRECTION TECHNICIAN COMPLETED THE FALL & WINTER PROTECTION PACKAGE, CLEANED BATTERY TERMINALS

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		5904BG	4PC FALL K	36.20	36.20	54.00	54.00
				COST TOTAL		36.20		
						TOTAL - PARTS		54.00

JOB# 5 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		35.95			0.00			0.00
PARTS		54.00			0.00			0.00
TOTAL		89.95			0.00			0.00
JOB# 5 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+00MAZTRANSFLUSH TRANSMISSION FLUSH TECH(S):578 71.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT PERFORM TRANSMISSION FLUSH
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNCIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FACTORY RECCOMMENDED TRANSMISSION FLUID WITH SPECIAL CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310
CORRECTION TECHNICIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FACTORY RECOMMENDED TRANSMISSION FLUID WITH SPECIAL CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,

DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6600BG	FLUSH	20.05	20.05	32.57	32.57
			COST TOTAL		20.05		
					TOTAL - PARTS		32.57

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148712                              ROBERT POLITTE      962       4238    06/06/19   MA+S740363

RICHARD PHUNG                                        KH9J0C      120494      SANGRIA RED

240 ASHBOURNE DRIVE                 11/MAZDA/MAZDA6 SDN/4DR SDN I SPORT   05/16/11           71

                                    1 Y V H Z 8 B H 1 B 5 M 0 5 5 6 7

BALLWIN, MO 63011                                                          06/05/19

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G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST   16.0  ATF                      @      3.500   /UNIT                          56.00
                                                                  TOTAL - GOG           56.00

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          71.38                          0.00                          0.00
  PARTS                          32.57                          0.00                          0.00
  G.O.G.                         56.00                          0.00                          0.00
  TOTAL                         159.95                          0.00                          0.00
JOB#  6 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  7 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 7+00MAZZACTUNEUP  A/C TUNE UP                      TECH(S):578                          52.71
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/05/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.40

COMPLAINT    B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE   TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
CAUSE        TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
ORIG CORR    TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE
CORRECTION   TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG                A/C KIT               28.30    28.30     37.24      37.24
                                                     COST TOTAL     28.30
                                                                  TOTAL - PARTS         37.24

JOB#  7 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          52.71                          0.00                          0.00
  PARTS                          37.24                          0.00                          0.00
  TOTAL                          89.95                          0.00                          0.00
JOB#  7 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  8 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 8+20MAZ06         CABIN AIR FILTER                 TECH(S):578                          30.69
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/05/19    0.00     0.00   0.00   0.20    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.20

COMPLAINT    RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR    CABIN AIR FILTER REPLACED
```

CORRECTION CABIN AIR FILTER REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	GS3L-61-148	FILTER,AIR	17.55	17.55	29.26	29.26
			COST TOTAL		17.55		
					TOTAL - PARTS		29.26

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148712                              ROBERT POLITTE      962       4238    06/06/19   MA+S740363

RICHARD PHUNG                                        KH9J0C      120494      SANGRIA RED

240 ASHBOURNE DRIVE                 11/MAZDA/MAZDA6 SDN/4DR SDN I SPORT   05/16/11           71

                                    1 Y V H Z 8 B H 1 B 5 M 0 5 5 6 7

BALLWIN, MO 63011                                                          06/05/19

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JOB#  8 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          30.69                          0.00                          0.00
  PARTS                          29.26                          0.00                          0.00
  TOTAL                          59.95                          0.00                          0.00
JOB#  8 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  9 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 9+00MAZROTATE     TIRES ROTATE SPECIAL               TECH(S):578                      24.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/05/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                         TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CORR    PERFORMED TIRE ROTATION.
CORRECTION   PERFORMED TIRE ROTATION.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.20
                                                                TOTAL - MISC         -1.20

JOB#  9 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          24.00                          0.00                          0.00
  MISC DIS                       -1.20                          0.00                          0.00
  TOTAL                          22.80                          0.00                          0.00
JOB#  9 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB# 10 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J#10+14MAZ           EXHAUST                          TECH(S):578                     147.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/05/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
                         TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS MIDPIPE EXHAUST GASKET REPLACED, LOCATED
             AT MIDPIPE AND REAR TAIL PIPE
ORIG CAUSE   FAULTY GASKET, LEAKING, RECOMMEND REPLACING
CAUSE        FAULTY GASKET, LEAKING, RECOMMEND REPLACING
ORIG CORR    TECH REPLACED EXHAUST GASKET, NO LEAKS AT THIS TIME
CORRECTION   TECH REPLACED EXHAUST GASKET, NO LEAKS AT THIS TIME

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    L505-40-305B         GASKET                10.48    10.48     21.84      21.84
                                                     COST TOTAL     10.48
                                                                TOTAL - PARTS        21.84

JOB# 10 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
```

LABOR	147.00	0.00	0.00
PARTS	21.84	0.00	0.00
TOTAL	168.84	0.00	0.00
JOB# 10 JOURNAL PREFIX	MACS	MAWS	MAIS

148712 ROBERT POLITTE 962 4238 06/06/19 MA+S740363

RICHARD PHUNG KH9J0C 120494 SANGRIA RED

240 ASHBOURNE DRIVE 11/MAZDA/MAZDA6 SDN/4DR SDN I SPORT 05/16/11 71

1 Y V H Z 8 B H 1 B 5 M 0 5 5 6 7

BALLWIN, MO 63011 06/05/19

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MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS
X02EQR49MF:WAIT created 2019-05-31 09:05:00am taken by ROBERT POLIT
TE

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			516.63			0.00			0.00
PARTS			229.96			0.00			0.00
G.O.G.			70.46			0.00			0.00
MISC CHG			33.95			0.00			0.00
MISC DIS			-3.70			0.00			0.00
TAXES			28.92			0.00			0.00
TOTAL			876.22			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228193301884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

237747 ROBERT POLITTE 962 4240 06/05/19 MA+S740366

CASSIE ANDERSON 30544 SNWFLKE WHT 11474

17254 WINDSOR CREST BLVD 17/MAZDA/CX-5/4DR SUV GRD TOUR FWD 07/19/17 32

J M 3 K F A D L 1 H 0 1 5 3 2 0 2

GLENCOE, MO 63038 06/05/19

314-852-1197 314-852-1197 MO: 30544

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):549 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	13.80	13.80	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          54.25                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 51MAZ           BODY ELECTRICAL                    TECH(S):549                      69.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/05/19   10.70    11.50   0.80   0.00    FINISHED
             549   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.80   0.50

COMPLAINT    CUSTOMER STATES REAR HATCH INOP, CHECK AND ADVISE
ORIG CAUSE   poor connection at latch ass
CAUSE        TECH RAN VEHICLE FOR DTC'S FOUND NO CODES STORED, TECH FOUND
             POOR CONNECTION, LOOSE PIN FITTING GREEN AND BLACK WIRE AT
             TAILGATE RELEASE MOTOR
ORIG CORR    TECH REPAIRED CONNECTION, OPERATING TO SPEC
             Z0105ARX/0.5 HRS
```

```
237747                              ROBERT POLITTE      962       4240    06/05/19   MA+S740366

CASSIE ANDERSON                                                  30544       SNWFLKE WHT       11474

17254 WINDSOR CREST BLVD            17/MAZDA/CX-5/4DR SUV GRD TOUR FWD    07/19/17           32

                                    J M 3 K F A D L 1 H 0 1 5 3 2 0 2

GLENCOE, MO 63038                                                          06/05/19

314-852-1197      314-852-1197                                                          MO: 30544


CORRECTION   TECH REPAIRED CONNECTION, REFIT PIN FITTING, OPERATING TO
             SPEC
             Z0105ARX/0.5 HRS

CLAIM # 740366-1

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          69.00                          0.00
  TOTAL                           0.00                          69.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                           MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 46MAZ04         ROTATION SPECIAL                  TECH(S):549                          24.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/05/19   13.80    13.80   0.00   0.00    FINISHED
             549   06/05/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                      -1.20
                                                                 TOTAL - MISC          -1.20

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         24.00                          0.00                          0.00
  MISC DIS                      -1.20                          0.00                          0.00
  TOTAL                         22.80                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                           MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                           0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/05/19   13.80    13.80   0.00   0.00    FINISHED
             549   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            MACS                           MAWS                          MAIS

JOB#  5 CHARGES-------------------------------------------------------------------------------
```

LABOR----CUSTOMER----------

J# 5+11MAZAF	REPLACE AIR FILTER	TECH(S):549	0.00

237747 ROBERT POLITTE 962 4240 06/05/19 MA+S740366

CASSIE ANDERSON 30544 SNWFLKE WHT 11474

17254 WINDSOR CREST BLVD 17/MAZDA/CX-5/4DR SUV GRD TOUR FWD 07/19/17 32

J M 3 K F A D L 1 H 0 1 5 3 2 0 2

GLENCOE, MO 63038 06/05/19

314-852-1197 314-852-1197 MO: 30544

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	13.80	13.80	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE RECOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR REPLACED ENGINE AIR FILTER
CORRECTION REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PE07-13-3A0A-MV	ELEMENT.AI	8.40	8.40	14.00	14.00
			COST TOTAL	8.40		
				TOTAL - PARTS		14.00

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS		14.00			0.00			0.00
TOTAL		14.00			0.00			0.00
JOB# 5 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+00MAZZACTUNEUP A/C TUNE UP TECH(S):549 52.71

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	13.80	13.80	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
ORIG CORR TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE
CORRECTION TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	7950BG	A/C KIT	28.30	28.30	37.24	37.24
			COST TOTAL	28.30		
				TOTAL - PARTS		37.24

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		52.71			0.00			0.00
PARTS		37.24			0.00			0.00
TOTAL		89.95			0.00			0.00

JOB# 6 JOURNAL PREFIX MACS MAWS MAIS

MISC------CODE	--------DESCRIPTION----------	CONTROL NO---------
JOB # A SDS	SECURE DATA STORAGE	1.50
JOB # A SS	SHOP SUPPLIES-SERVICE	7.40

237747 ROBERT POLITTE 962 4240 06/05/19 MA+S740366

CASSIE ANDERSON 30544 SNWFLKE WHT 11474

17254 WINDSOR CREST BLVD 17/MAZDA/CX-5/4DR SUV GRD TOUR FWD 07/19/17 32

J M 3 K F A D L 1 H 0 1 5 3 2 0 2

GLENCOE, MO 63038 06/05/19

314-852-1197 314-852-1197 MO: 30544

TOTAL - MISC 8.90

COMMENTS----------
X02QZPE6F3:CUSTOMER REQUESTED A RENTAL created 2019-06-03 08:50:00a
m taken by ROBERT POLITTE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740366-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			88.79			69.00			0.00
PARTS			59.11			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			8.90			0.00			0.00
MISC DIS			-2.20			0.00			0.00
TAXES			8.95			0.00			0.00
TOTAL			198.85			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:41

*C 0
*A 4228197121884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

228715 GRANT TERRILL 815 2600 06/05/19 GC+S740367

THAD THURMAN 51191 /

2416 AURELIEN CT 16/GMC/ACADIA/4DR LTD AWD 08/27/15 9

1 G K K V R K D 4 G J 1 5 4 1 7 0

ST CHARLES, MO 63301 06/05/19

314-225-9177 MO: 51191

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZ QUICK SERVICE TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	9.20	9.20	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT customer states that the vehicle uses oil and would like to start and oil consumption test
ORIG CORR START TEST
CORRECTION START TEST

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473 21.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	8.90	9.10	0.20	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSURES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE

ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836	Y	4.30	4.30	6.00	6.00
				COST TOTAL		4.30		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES							
CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT		36.00
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
						TOTAL - GOG	37.50

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			21.50			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			65.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 3 CHARGES

LABOR	CUSTOMER				
J# 3	00GCZ27POINT	27 POINT INSPECTION	TECH(S):473		0.00

[CONTINUED ON NEXT PAGE]

228715 GRANT TERRILL 815 2600 06/05/19 GC+S740367

THAD THURMAN 51191 /

2416 AURELIEN CT 16/GMC/ACADIA/4DR LTD AWD 08/27/15 9

1 G K K V R K D 4 G J 1 5 4 1 7 0

ST CHARLES, MO 63301 06/05/19

314-225-9177 MO: 51191

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	9.20	9.20	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZYTIRE TIRE TREAD YELLOW TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	9.30	9.30	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+93GCZALIGNY ALIGNMENT YELLOW TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	9.30	9.30	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ALIGNMENT YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ALIGNMENT YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.38
		TOTAL - MISC	2.88

COMMENTS----------
X029CC4K1T:WAIT created 2019-06-04 09:06:00am taken by Grant Terril
l

228715 GRANT TERRILL 815 2600 06/05/19 GC+S740367

THAD THURMAN 51191 /

2416 AURELIEN CT 16/GMC/ACADIA/4DR LTD AWD 08/27/15 9

1 G K K V R K D 4 G J 1 5 4 1 7 0

ST CHARLES, MO 63301 06/05/19

314-225-9177 MO: 51191

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			21.50			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			2.88			0.00			0.00
TAXES			4.03			0.00			0.00
TOTAL			71.91			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228200221884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9713 06/07/19 GC+B740369

FRANK BOMMARITO BUICK GMC INC 91455 BLACK/ 97216B

15736 MANCHESTER ROAD 13/FORD TRUCK/EXPLORER/4DR XLT 4WD 91382

1 F M 5 K 8 D 8 6 D G A 7 5 1 2 9

ELLISVILLE, MO 63011 RL 06/05/19

636-391-7200 636-391-9400 MO: 91455

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 675 198.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/07/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
607	06/07/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
609	06/07/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	4.80	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL	740369	3902	06/07/19	CHIP REPAIR	42.00
INTL	740369A	97216B	06/07/19	PDR	72.00
				TOTAL - SUBLET	114.00

G.O.G. & SUPPLIES----------

INTL	1.0	PAINT AND MATERIAL	@	38.000	/UNIT	38.00
					TOTAL - GOG	38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			198.00
SUBLET			0.00			0.00			114.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			198.00
SUBLET			0.00			0.00			114.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:42

*C 0
*A 4228204091884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

259840 CHARLIE THIERET 932 4241 06/05/19 MA+S740371

ADAM KIM 6348 SNOWFLAKE W 12546

3708 FRENCH AVE 18/MAZDA/MAZDA3 5DR/5DR SPORT AT 12/08/18 7

3 M Z B N 1 K 7 6 J M 2 4 6 2 6 5

SAINT LOUIS, MO 63116 06/05/19

314-685-4503 E# PE 40651962 MO: 6348

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):923 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	8.70	8.70	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES

```
            ROTATED TIRES
CORRECTION  PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
            ROTATED TIRES

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    PE01-14-302A-MV      OIL FILTER            3.68     3.68      6.13       6.13
                                                  COST TOTAL      3.68
                                                                TOTAL - PARTS          6.13

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                        35.00
                                                                TOTAL - GOG            35.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          19.95
  PARTS                          0.00                          0.00                           6.13
  G.O.G.                         0.00                          0.00                          35.00
  TOTAL                          0.00                          0.00                          61.08
JOB#  1 JOURNAL PREFIX           MACS                          MAWS                           MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):923                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/05/19    8.70     8.70   0.00   0.00    FINISHED
            923   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                           0.00
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                           MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ55R        CUST.MAINT.VISIT                 TECH(S):923                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/05/19    8.70     8.70   0.00   0.00    FINISHED
            923   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00
```

259840 CHARLIE THIERET 932 4241 06/05/19 MA+S740371

ADAM KIM 6348 SNOWFLAKE W 12546

3708 FRENCH AVE 18/MAZDA/MAZDA3 5DR/5DR SPORT AT 12/08/18 7

3 M Z B N 1 K 7 6 J M 2 4 6 2 6 5

SAINT LOUIS, MO 63116 06/05/19

314-685-4503 E# PE 40651962 MO: 6348

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL			
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
++WAITER++X02NF6PE1O:created 2019-06-03 03:55:00pm taken by Charles Thieret

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228211091884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

184283 TYLER COLEMAN 457 6602 06/07/19 IN+S740372

JORDAN LUZECKY V162334001 23418 SMOKY QUART 96401

19 RIDGETOP DRIVE 17/INFINITI/QX80/4DR AWD 01/28/17 10

J N 8 A Z 2 N E 4 H 9 1 5 2 4 4 8

SAINT LOUIS, MO 63117 06/05/19

614-270-0260 614-270-0260 MO: 23420

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):441 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/05/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
441	06/05/19	11.60	11.60	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.25
TOTAL - MISC -1.25

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):441 16.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/05/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING

```
            441   06/05/19   10.90    11.60   0.70   0.00    FINISHED
                             TOTAL TECH TIME   0.70   0.50

COMPLAINT    (Replace synthetic engine oil and filter)
ORIG CAUSE   ROUTINE MAINTENANCE
             35.95 OIL CHANGE
CAUSE        ROUTINE MAINTENANCE
             35.95 OIL CHANGE
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    7.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                        28.91
                                                                TOTAL - GOG           28.91

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                   -1.30
                                                                TOTAL - MISC          -1.30
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[CONTINUED ON NEXT PAGE]

184283 TYLER COLEMAN 457 6602 06/07/19 IN+S740372

JORDAN LUZECKY V162334001 23418 SMOKY QUART 96401

19 RIDGETOP DRIVE 17/INFINITI/QX80/4DR AWD 01/28/17 10

J N 8 A Z 2 N E 4 H 9 1 5 2 4 4 8

SAINT LOUIS, MO 63117 06/05/19

614-270-0260 614-270-0260 MO: 23420

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			28.91			0.00			0.00
MISC DIS			-1.30			0.00			0.00
TOTAL			53.68			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3+00INZAFR *REPLACE AIR FILTER TECH(S):441 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/05/19	12.10	12.20	0.10	0.00	FINISHED
441	06/05/19	0.00	0.00	0.00	0.20	FINISHED
		TOTAL TECH TIME		0.10	0.20	

COMPLAINT CUSTOMER REQUEST ENGINE AIR FILTER REPLACEMENT
ORIG CAUSE ENGINE AIR FILTER IS DIRTY
CAUSE ENGINE AIR FILTER IS DIRTY
ORIG CORR REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	165461LA0A	ELEMENT ASSY	27.12	27.12	45.20	45.20
			COST TOTAL		27.12		
					TOTAL - PARTS		45.20

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			45.20			0.00			0.00
TOTAL			65.20			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.81
		TOTAL - MISC	7.31

COMMENTS----------
DAN IS DOING SHUTTLE - TAG NUMBER IS 6602

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			61.99			0.00			0.00
PARTS			54.28			0.00			0.00
G.O.G.			28.91			0.00			0.00
MISC CHG			7.31			0.00			0.00
MISC DIS			-2.55			0.00			0.00

```
  TAXES                          7.77                      0.00                      0.00
                              ----------                ----------                ----------
  TOTAL                        157.71                      0.00                      0.00

  *************************    A L L  D E T A I L  I N V O I C E    *************************



  PAGE 2 OF 2                                          [   END  OF  INVOICE   ]       11:44:42

*C 0
*A 4228215511884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
  224296                          ROBERT KOSTIAL      532       6603    06/05/19   IN+S740374

  BRENDA TUCKER                                           234         BLK OBSIDIA       98417

  2309 PARADISE PEAK CIRCLE       19/INFINITI/QX60/4DR PURE AWD         05/29/19           27

                                  5 N 1 D L 0 M M X K C 5 5 4 2 4 5

  WILDWOOD, MO 63011                                                    06/05/19

  636-346-8545                                                                        MO: 235


  JOB#  1 CHARGES-------------------------------------------------------------------------------

  LABOR----INTERNAL-----------------------------------------------------------------
  J# 1 61INZ01         EXT TRIM CONCERN                  TECH(S):464                       0.00
            TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
              464   06/05/19   15.60    15.60   0.00   0.00    FINISHED
              464   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

  COMPLAINT    INSTALL FRONT LICENSE BRACKET -
  ORIG CORR    INSTALLED
  CORRECTION   INSTALLED

  SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION------------------------------
      INTL   740374     67024     06/05/19 REMOTE START                                 437.50
                                                                TOTAL - SUBLET        437.50

  JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
               GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
    SUBLET                          0.00                          0.00                       437.50
    TOTAL                           0.00                          0.00                       437.50
  JOB#  1 JOURNAL PREFIX            INCS                          INWS                         INIS

  JOB#  2 CHARGES-------------------------------------------------------------------------------

  LABOR----INTERNAL-----------------------------------------------------------------
  J# 2 52INZ           TRIM ELECTRICAL                   TECH(S):464                       0.00
            TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
              464   06/05/19   15.60    15.60   0.00   0.00    FINISHED
              464   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

  COMPLAINT    INSTALL REMOTE START - WE OWE
  ORIG CORR    SUBLET
```

CORRECTION SUBLET

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION-----------------------------
INTL 740374A 67024 06/05/19 INSTALL BACK UP SENSORS 531.25
TOTAL - SUBLET 531.25

JOB# 2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
SUBLET			0.00			0.00			531.25
TOTAL			0.00			0.00			531.25
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----INTERNAL----------
J# 3 52INZ01 TRIM ELECT CONCERN TECH(S):464 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/05/19	15.60	15.60	0.00	0.00	FINISHED
464	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FRONT & REAR BACK UP SENSORS THAT BEEP - WE OWE
ORIG CORR SUBLET
CORRECTION SUBLET

224296 ROBERT KOSTIAL 532 6603 06/05/19 IN+S740374

BRENDA TUCKER 234 BLK OBSIDIA 98417

2309 PARADISE PEAK CIRCLE 19/INFINITI/QX60/4DR PURE AWD 05/29/19 27

5 N 1 D L 0 M M X K C 5 5 4 2 4 5

WILDWOOD, MO 63011 06/05/19

636-346-8545 MO: 235

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS
TAG NUMBER IS 6603

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
SUBLET			0.00			0.00			968.75
TOTAL			0.00			0.00			968.75

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228220971884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

219360 ADAM BECKMAN 432 2601 06/06/19 BU+S740375

MONICA GUNN MJG20 16959 /

1047 TERRACEWOOD CIRCLE 18/BUICK/ENCLAVE/4DR SUV FWD AVENIR 06/22/18

5 G A E R D K W 9 J J 2 7 1 3 8 2

BALLWIN, MO 63011 06/05/19

MO: 16959

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02GCZ01 CAMPAIGN/RECALL TECH(S):520 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/05/19	14.20	14.60	0.40	0.00	FINISHED
520	06/05/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.70	

COMPLAINT C/S: N182200470 Transmission Clutch Drag Causing Overheat Wa
rning
ORIG CAUSE CAMPAIGN
CAUSE CAMPAIGN
ORIG CORR REPROGRAMMED TRANSMISSION CONTROL MODULE
CODE 1821746576
SET UP CODE FD21747479
CORRECTION REPROGRAMMED TRANSMISSION CONTROL MODULE
CODE 1821746576
SET UP CODE FD21747479
LO 9104384 .7

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):520 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/05/19	13.70	14.20	0.50	0.00	FINISHED
520	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING

TOTAL TECH TIME 0.50 0.90

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		12690385	FILTER 1.836	Y	4.30	4.30	6.00	6.00
					COST TOTAL		4.30		
							TOTAL - PARTS		6.00

G.O.G. & SUPPLIES							
CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT		36.00
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
					TOTAL - GOG		37.50

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00

219360 ADAM BECKMAN 432 2601 06/06/19 BU+S740375

MONICA GUNN MJG20 16959 /

1047 TERRACEWOOD CIRCLE 18/BUICK/ENCLAVE/4DR SUV FWD AVENIR 06/22/18

5 G A E R D K W 9 J J 2 7 1 3 8 2

BALLWIN, MO 63011 06/05/19

MO: 16959

JOB# 2 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/05/19	14.60	14.60	0.00	0.00	FINISHED
520	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 3 JOURNAL PREFIX BUQS BUWS BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.55
			TOTAL - MISC	3.05

COMMENTS----------
X02NRMYK21:CUSTOMER REQUESTED A LOANER created 2019-06-03 10:26:00a
m taken by Adam Beckman

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740375-1	104.97
CLAIM TOTALS	104.97

219360 ADAM BECKMAN 432 2601 06/06/19 BU+S740375

MONICA GUNN MJG20 16959 /

1047 TERRACEWOOD CIRCLE 18/BUICK/ENCLAVE/4DR SUV FWD AVENIR 06/22/18

5 G A E R D K W 9 J J 2 7 1 3 8 2

BALLWIN, MO 63011 06/05/19

MO: 16959

DCS AUDIT SLIP----------

JOB CARD 740375

VIN	5GAERDKW9JJ271382	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/05/2019
ODOMETER	16959	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZFAT		740375-1	001398937015	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: REPROGRAMMED TRANSMISSION CONTROL MODULE CODE 18217
46576 SET UP CODE FD21747479 LO 9104384 .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			104.97			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			75.60			104.97			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228229861884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

181435 CHARLIE THIERET 932 4242 06/05/19 MA+S740377

DAVID A EDMONDS ML8D5W 64008 METEOR GRY 7039

326 CLAYTON TRAILS DR 14/MAZDA/CX-5/4DR FWD TOURING AT 07/03/13 11

J M 3 K E 2 C Y 0 E 0 3 1 2 8 1 2

ELLISVILLE, MO 63011 06/05/19

314-378-2307 314-378-2307 MO: 64008

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):549 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	13.40	13.40	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.38                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  MISC DIS                       -1.01                          0.00                          0.00
  TOTAL                          54.54                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00MAZCOOLGRNCAR COOL FLUSH GRN CAR                 TECH(S):549                      88.88
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/05/19   13.40    13.40   0.00   0.00    FINISHED
             549   06/05/19    0.00     0.00   0.00   1.00    FINISHED
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE   GENERAL MAINTANANCE
CAUSE        GENERAL MAINTANANCE
ORIG CORR    OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
             WITH NEW COOLANT.
CORRECTION   OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
             WITH NEW COOLANT.
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181435                              CHARLIE THIERET     932       4242    06/05/19   MA+S740377

DAVID A EDMONDS                                  ML8D5W      64008       METEOR GRY         7039

326 CLAYTON TRAILS DR               14/MAZDA/CX-5/4DR FWD TOURING AT      07/03/13           11

                                    J M 3 K E 2 C Y 0 E 0 3 1 2 8 1 2

ELLISVILLE, MO 63011                                                      06/05/19

314-378-2307      314-378-2307                                                          MO: 64008


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    5901BG               FLUSH                 18.50    18.50     29.98      29.98
    CUST     1    COOLANT              GENERIC                9.75     9.75     17.50      17.50
                                                    COST TOTAL     28.25
                                                                   TOTAL - PARTS         47.48

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           88.88                          0.00                           0.00
  PARTS                           47.48                          0.00                           0.00
  TOTAL                          136.36                          0.00                           0.00
JOB#  2 JOURNAL PREFIX             MACS                          MAWS                           MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZTRANSFLUSH TRANSMISSION FLUSH                TECH(S):549                        70.05
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/05/19   13.40    13.40   0.00   0.00    FINISHED
             549   06/05/19    0.00     0.00   0.00   1.00    FINISHED
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    PERFORM TRANSMISSION FLUSH
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNCIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
             REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
             COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
             OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
             FACTORY RECCOMMENDED TRANSMISSION FLUID WITH SPECIAL
             CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
             DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310
CORRECTION   TECHNCIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
             REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
             COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
             OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
             FACTORY RECCOMMENDED TRANSMISSION FLUID WITH SPECIAL
             CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
             DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    665232BG             SYN TRANS             67.75    67.75     79.90      79.90
                                                    COST TOTAL     67.75
                                                                   TOTAL - PARTS         79.90

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           70.05                          0.00                           0.00
  PARTS                           79.90                          0.00                           0.00
  TOTAL                          149.95                          0.00                           0.00
JOB#  3 JOURNAL PREFIX             MACS                          MAWS                           MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------
```

LABOR----CUSTOMER----------

J# 4 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	13.40	13.40	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

[CONTINUED ON NEXT PAGE]

181435 CHARLIE THIERET 932 4242 06/05/19 MA+S740377

DAVID A EDMONDS ML8D5W 64008 METEOR GRY 7039

326 CLAYTON TRAILS DR 14/MAZDA/CX-5/4DR FWD TOURING AT 07/03/13 11

J M 3 K E 2 C Y 0 E 0 3 1 2 8 1 2

ELLISVILLE, MO 63011 06/05/19

314-378-2307 314-378-2307 MO: 64008

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 5 CHARGES

LABOR----CUSTOMER

J# 5+20MAZ06 CABIN AIR FILTER TECH(S):549 39.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	0.00	0.20	0.00	0.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		KD45-61-J6X-MV	FILTER, CA	12.33	12.33	20.55	20.55
				COST TOTAL		12.33		
						TOTAL - PARTS		20.55

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			39.00			0.00			0.00
PARTS			20.55			0.00			0.00
TOTAL			59.55			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	18.31
		TOTAL - MISC	19.81

COMMENTS----------
++LOANER++

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			210.31			0.00			0.00
PARTS			155.80			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			19.81			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			18.73			0.00			0.00
TOTAL			438.94			0.00			0.00

*C 0
*A 4228240051884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10683 JOSHUA DELANOIX 403 2602 06/05/19 GC+S740378

CITY OF ELLISVILLE 51660 /

1 WEIS AVE 16/CHEVROLET TRUCK/TAHOE/4DR 4WD 02/09/16

1 G N S K D E C X G R 2 6 2 3 1 3

ELLISVILLE, MO 63011 12488241 06/05/19

636-227-9660 MO: 51660

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 61GCZ01 EXT TRIM CONCERN TECH(S):535 38.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/05/19	8.40	8.60	0.20	0.00	FINISHED
535	06/05/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.40	

COMPLAINT DRIVER DOOR APPLIQUE HAS COME OFF
ORIG CORR REPLACED THE APPLIQUE
CORRECTION REPLACED THE APPLIQUE

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		84263144	APPLIQUE 16.290	N	44.97	44.97	74.95	74.95
					COST TOTAL		44.97		
								TOTAL - PARTS	74.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			38.00			0.00			0.00
PARTS			74.95			0.00			0.00
TOTAL			112.95			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.65
		TOTAL - MISC	7.15

GRAND TOTALS----------
----------CUSTOMER----------WARRANTY----------INTERNAL---------

```
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          38.00                          0.00                          0.00
  PARTS                          74.95                          0.00                          0.00
  MISC CHG                        7.15                          0.00                          0.00
                              ---------                      ---------                     ---------
  TOTAL                         120.10                          0.00                          0.00

  *************************    A L L  D E T A I L  I N V O I C E    *************************
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  PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:44:42

*C 0
*A 4228242621884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
  10                                PATRICK MAHONEY     636       9714    06/05/19   BU+B740379

  FRANK BOMMARITO BUICK GMC INC                                 16185       SILVER/          27804M

  15736 MANCHESTER ROAD             16/BUICK/VERANO/4DR SDN               12/31/16        16185

                                    1 G 4 P P 5 S K 8 G 4 1 2 4 0 5 3

  ELLISVILLE, MO 63011                                RL             06/05/19

  636-391-7200      636-391-9400                                                        MO: 16185


  JOB#  1 CHARGES-------------------------------------------------------------------------------

  LABOR----INTERNAL-----------------------------------------------------------------
  J# 1 00GCZ           QUICK SERVICE                      TECH(S):607 675                 276.00
            TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
              675   06/05/19    0.00     2.30   0.00   2.30    ENTERED IN INVOICING
              607   06/05/19    0.00     2.30   0.00   2.30    ENTERED IN INVOICING
              609   06/05/19    0.00     2.30   0.00   2.30    ENTERED IN INVOICING
                              TOTAL TECH TIME   0.00   6.90

  COMPLAINT    U/C BUNDLE

  G.O.G. & SUPPLIES-----------------------------------------------------------------
      INTL    1.0  PAINT AND MATERIAL         @     74.000   /UNIT                    74.00
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TOTAL - GOG 74.00

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00

JOB# 1 JOURNAL PREFIX BUCB BUWB BUIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:42

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*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

251908 JOSHUA DELANOIX 403 2603 06/05/19 GC+S740380

LYNNE M DICARLO MR3T7F 60245 SILVER/ P9233

701 SUGAR MOUND CT 16/GMC/TERRAIN/FWD 4DR SLT 02/11/16 42435

2 G K F L P E 3 1 G 6 2 6 1 2 8 4

MANCHESTER, MO 63021 06/05/19

314-660-5417 E# 3.6L V6 EGH MO: 60245

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZ1 TIRE REPAIR SPECIAL TECH(S):535 49.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/05/19	9.20	9.80	0.60	0.00	FINISHED
535	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.50	

COMPLAINT C/S: CUSTOMER STATES THE PASSENGER FRONT TIRE IS LOSING AIR
ORIG CORR DEMOUNT TIRE FROM WHEEL, INSTALL PLUG/PATCH TO REPAIR PUNCTURE IN TIRE, REMOUNT TIRE ON WHEEL AND BALANCE ASSEMBLY.
CORRECTION DEMOUNT TIRE FROM WHEEL, INSTALL PLUG/PATCH TO REPAIR PUNCTURE IN TIRE, REMOUNT TIRE ON WHEEL AND BALANCE ASSEMBLY.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			49.95			0.00			0.00
TOTAL			49.95			0.00			0.00

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):535 26.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/05/19	8.90	9.10	0.20	0.00	HOLD OTHER
535	06/05/19	9.90	10.30	0.40	0.00	FINISHED
535	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSURES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y		4.30	4.30	6.00
				COST TOTAL		4.30	
						TOTAL - PARTS	6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			69.95			0.00			0.00

JOB# 2 JOURNAL PREFIX GCQS GCWS GCIS

[CONTINUED ON NEXT PAGE]

251908 JOSHUA DELANOIX 403 2603 06/05/19 GC+S740380

LYNNE M DICARLO MR3T7F 60245 SILVER/ P9233

701 SUGAR MOUND CT 16/GMC/TERRAIN/FWD 4DR SLT 02/11/16 42435

2 G K F L P E 3 1 G 6 2 6 1 2 8 4

MANCHESTER, MO 63021 06/05/19

314-660-5417 E# 3.6L V6 EGH MO: 60245

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/05/19	9.90	9.90	0.00	0.00	FINISHED
535	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZYTIRE TIRE TREAD YELLOW TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/05/19	9.90	9.90	0.00	0.00	FINISHED
535	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+93GCZEAFY ENG. AIR FLTR YELLOW TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/05/19	9.90	9.90	0.00	0.00	FINISHED
535	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------

J# 6+93GCZCAFR CABIN AIR FILTER RED TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/05/19	9.90	9.90	0.00	0.00	FINISHED
535	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: CABIN AIR FILTER RED (REPAIRS RECOMMENDED)

251908 JOSHUA DELANOIX 403 2603 06/05/19 GC+S740380

LYNNE M DICARLO MR3T7F 60245 SILVER/ P9233

701 SUGAR MOUND CT 16/GMC/TERRAIN/FWD 4DR SLT 02/11/16 42435

2 G K F L P E 3 1 G 6 2 6 1 2 8 4

MANCHESTER, MO 63021 06/05/19

314-660-5417 E# 3.6L V6 EGH MO: 60245

CORRECTION MPVI: CABIN AIR FILTER RED (REPAIRS RECOMMENDED)

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		4.12
		TOTAL - MISC	5.62

COMMENTS
X023QX7R4Y:WAIT created 2019-06-03 09:03:00am taken by Joshua Delan
oix

RECOMMENDATIONS
DEPOSIT CONTROL - $99.95
A/C SERVICE - $89.95
TRANSMISSION FLUID EXCHANGE - $169.95
CABIN AIR FILTER - $44.95
ENGINE AIR FILTER - $29.95
BRAKE FLUID EXCHANGE - $119.95

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			76.40			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			5.62			0.00			0.00
TAXES			4.28			0.00			0.00
TOTAL			129.80			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:42

*C 0
*A 4228255861884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

258530 CHARLIE THIERET 932 4243 06/05/19 MA+S740381

RICHARD LUX 10133 JET BLK MIC 12695

1124 4TH ST 18/MAZDA/CX-5/4DR SUV TOURING FWD 11/16/18 3

J M 3 K F A C M 2 J 0 4 6 6 0 9 5

SAINT LOUIS, MO 63126 06/05/19

314-753-6208 MO: 10133

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF2 2 OF 2 SYNTHETIC OIL TECH(S):923 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	9.30	9.30	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
WITH TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
ROTATED TIRES
CORRECTION PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
ROTATED TIRES

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@ 7.000	/UNIT	
				TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---
J# 2 00MAZ99P   MAZDA FULL CIRCLE   TECH(S):923   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            923   06/05/19   9.30   9.30   0.00   0.00   FINISHED
            923   06/05/19   0.00   0.00   0.00   0.00   FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT   MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL   COST   SALE   GL   COST   SALE   GL   COST   SALE
  TOTAL   0.00   0.00   0.00
JOB# 2 JOURNAL PREFIX   MACS   MAWS   MAIS

JOB# 3 CHARGES--

LABOR----CUSTOMER---
J# 3 00MAZ55R   CUST.MAINT.VISIT   TECH(S):923   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            923   06/05/19   9.30   9.30   0.00   0.00   FINISHED
            923   06/05/19   0.00   0.00   0.00   0.00   FINISHED
                            TOTAL TECH TIME   0.00   0.00

[CONTINUED ON NEXT PAGE]

258530 CHARLIE THIERET 932 4243 06/05/19 MA+S740381

RICHARD LUX 10133 JET BLK MIC 12695

1124 4TH ST 18/MAZDA/CX-5/4DR SUV TOURING FWD 11/16/18 3

J M 3 K F A C M 2 J 0 4 6 6 0 9 5

SAINT LOUIS, MO 63126 06/05/19

314-753-6208 MO: 10133

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
X028X7DFH1:WEB APPT created 2019-06-03 09:45:47am taken by CUSTOMER
STATES:Can I get a loaner car for the day?

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228260501884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

243082 ROBERT KOSTIAL 532 6605 06/05/19 IN+S740382

RYAN BROST 84969 GRAY/ 96010A

210 N SAPPINGTON RD 15/INFINITI/QX60/4DR AWD 04/29/15 27685

5 N 1 A L 0 M M 3 F C 5 0 8 1 4 9

ST LOUIS, MO 63122 06/05/19

314-330-6976 MO: 84969

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):464 24.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/05/19	8.70	9.00	0.30	0.00	FINISHED
464	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
$75.95 ($15.00 COUPON APPLIED)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1		152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
				COST TOTAL		5.39		
						TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	5.0	999PK0W20MSN	MOB SYN	@	4.130	/UNIT	20.65
						TOTAL - GOG	20.65

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.70
			TOTAL - MISC	-1.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

LABOR	24.95	0.00	0.00
PARTS	9.08	0.00	0.00
G.O.G.	20.65	0.00	0.00
MISC DIS	-1.70	0.00	0.00
TOTAL	52.98	0.00	0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZROTATE *TIRES ROTATE SPECIA TECH(S):464 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/05/19	9.10	9.10	0.00	0.00	FINISHED
464	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires) -
$30.00
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

243082 ROBERT KOSTIAL 532 6605 06/05/19 IN+S740382

RYAN BROST 84969 GRAY/ 96010A

210 N SAPPINGTON RD 15/INFINITI/QX60/4DR AWD 04/29/15 27685

5 N 1 A L 0 M M 3 F C 5 0 8 1 4 9

ST LOUIS, MO 63122 06/05/19

314-330-6976 MO: 84969

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.50
		TOTAL - MISC	-1.50

JOB# 2 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):464 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/05/19	9.10	9.10	0.00	0.00	FINISHED
464	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.20
		TOTAL - MISC	4.70

COMMENTS----------
++WAITER++TAG NUMBER IS 6605

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			54.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			4.70			0.00			0.00
MISC DIS			-3.20			0.00			0.00
TAXES			2.67			0.00			0.00
		----------			----------			----------	
TOTAL			88.85			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:42

*C 0
*A 4228264041884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

257384 TYLER COLEMAN 457 6604 06/05/19 IN+S740383

ANGELA C YORK 10613 MINERAL BLK 97168

5 LIEDERKRANZ LANE 18/INFINITI/QX80/4DR SUV AWD 09/25/18 34

J N 8 A Z 2 N E X J 9 1 9 0 3 6 7

MILLSTADT, IL 62260 06/05/19

314-602-6388 314-552-6388 MO: 10615

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 01INZ05000 FACTORY 5K SERVICE TECH(S):501 15.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/05/19	11.60	11.60	0.00	0.00	FINISHED
501	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT SECOND SERVICE (FACTORY 5K SERVICE - 01)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
INTL	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
				COST TOTAL	5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
INTL 7.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 28.91
TOTAL - GOG 28.91

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			15.00
PARTS			0.00			0.00			9.08
G.O.G.			0.00			0.00			28.91

```
  TOTAL                          0.00                        0.00                       52.99
JOB#  1 JOURNAL PREFIX           INCS                        INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 2+60INZ01         INT TRIM CONCERN                  TECH(S):501                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/05/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
             501   06/05/19   13.60    13.60   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    C/S THAT THE B PILLAR HAS A STAIN ON IT LIKE IT HAS BEEN
             LEAKING-CHECK AND ADVISE
ORIG CAUSE   RAN WATER OVER B PILLAR AS WELL AS RAN THE CAR THROUGH CAR
             WASH AND DID NOT NOTICE ANY WATER COMING INTO CABIN- CLEANED
             DOOR DEAL AROUND EDGES TO ENSURE PROPER WATER DISPLACEMENT
             ADVISE CUSTOMER TO CHECK DURING RAIN AND FUTURE WASHES FOR
             ANY INCOMING WATER TO READDRESS
CAUSE        RAN WATER OVER B PILLAR AS WELL AS RAN THE CAR THROUGH CAR
             WASH AND DID NOT NOTICE ANY WATER COMING INTO CABIN- CLEANED
             DOOR DEAL AROUND EDGES TO ENSURE PROPER WATER DISPLACEMENT
             ADVISE CUSTOMER TO CHECK DURING RAIN AND FUTURE WASHES FOR
             ANY INCOMING WATER TO READDRESS
```

257384 TYLER COLEMAN 457 6604 06/05/19 IN+S740383

ANGELA C YORK 10613 MINERAL BLK 97168

5 LIEDERKRANZ LANE 18/INFINITI/QX80/4DR SUV AWD 09/25/18 34

J N 8 A Z 2 N E X J 9 1 9 0 3 6 7

MILLSTADT, IL 62260 06/05/19

314-602-6388 314-552-6388 MO: 10615

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS
++LOANER++TAG NUMBER IS 6604

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			15.00
PARTS			0.00			0.00			9.08
G.O.G.			0.00			0.00			28.91
TOTAL			0.00			0.00			52.99

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:42

*C 0
*A 4228267251884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

168420 CHARLIE THIERET 932 4244 06/05/19 MA+S740384

MICHAEL OHMER CHASE 58320 METEOR GRY 7834

923 HANNA BEND COURT 14/MAZDA/CX-9/4DR FWD TOUR 07/26/14 112

J M 3 T B 2 C A 7 E 0 4 3 9 9 2 8

MANCHESTER, MO 63021 06/05/19

636-825-2925 314-496-7772 MO: 58320

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	9.10	9.10	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	YF09-14-302A	CARTRIDGE,	4.75	4.75	7.87
			COST TOTAL		4.75	
					TOTAL - PARTS	7.87

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 0	@	7.000	/UNIT	42.00
					TOTAL - GOG	42.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

```
JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.38                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         42.00                          0.00                          0.00
  MISC DIS                       -1.01                          0.00                          0.00
  TOTAL                          61.24                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                   TECH(S):923                        24.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/05/19    9.10     9.10   0.00   0.00    FINISHED
             923   06/05/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.20
                                                          TOTAL - MISC             -1.20
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[CONTINUED ON NEXT PAGE]

168420 CHARLIE THIERET 932 4244 06/05/19 MA+S740384

MICHAEL OHMER CHASE 58320 METEOR GRY 7834

923 HANNA BEND COURT 14/MAZDA/CX-9/4DR FWD TOUR 07/26/14 112

J M 3 T B 2 C A 7 E 0 4 3 9 9 2 8

MANCHESTER, MO 63021 06/05/19

636-825-2925 314-496-7772 MO: 58320

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.00			0.00			0.00
MISC DIS			-1.20			0.00			0.00
TOTAL			22.80			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	9.10	9.10	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.21
		TOTAL - MISC	3.71

COMMENTS----------
X02GK236PO:WAIT created 2019-06-03 02:31:00pm taken by Rosealee Fle
ck

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			36.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			42.00			0.00			0.00
MISC CHG			3.71			0.00			0.00
MISC DIS			-2.21			0.00			0.00
TAXES			4.48			0.00			0.00
TOTAL			92.23			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:42

*C 0
*A 4228268981884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9715 06/05/19 GC+B740388

FRANK BOMMARITO BUICK GMC INC 37161 WHITE/ 13050A

15736 MANCHESTER ROAD 14/HONDA/CR-V/AWD 5DR EX 07/08/19 37170

2 H K R M 4 H 5 2 E H 6 3 0 0 0 3

ELLISVILLE, MO 63011 RL 06/05/19

636-391-7200 636-391-9400 MO: 37161

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 609 276.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/05/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
607	06/05/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
675	06/05/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.90	

COMPLAINT U/C BUNDLE

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 74.000 /UNIT 74.00
TOTAL - GOG 74.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00

TOTAL 0.00 0.00 350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:42

*C 0
*A 4228274071884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

210476 CHRISTOPHER FLIPPO 674 2717 06/05/19 GC+B740389

STEPHEN W RATCLIFF HL6X8G 80159 DK SAPPHRE 75686

151 BERRYBRAMBLE CT 15/GMC/ACADIA/4DR AWD 05/13/15 66

1 G K K V R K D 7 F J 2 0 7 2 1 6

LAKE SAINT LOUIS, MO 63367 06/05/19

636-578-5091 636-327-6050 MO: 80159

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):607 609 90.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/05/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
607	06/05/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
675	06/05/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT REFINISH SPOILER PROVIDED BY GM SERVICE
SEE THEIR RO #740010.

G.O.G. & SUPPLIES----------

CUST 1.0 PAINT & MATERIALS @ 75.000 /UNIT 75.00

TOTAL - GOG 75.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			90.00			0.00			0.00
G.O.G.			75.00			0.00			0.00
TOTAL			165.00			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCB GCWB GCIB

COMMENTS--
X02QG5JT1D:created 2019-05-28 02:23:00pm taken by Joshua Delanoix
SERVICE WILL PUT OUR TICKET AS A SUBLET ON THEIR RO.

GRAND TOTALS----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			90.00			0.00			0.00
G.O.G.			75.00			0.00			0.00
TAXES			6.74			0.00			0.00
TOTAL			171.74			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:42

*C 0
*A 4228282421884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

139997 ROBERT KOSTIAL 532 6606 06/06/19 IN+S740390

PELOPIDAS LLC 46317 LIQUID PLA/ 96077

1034 S BRENTWOOD BLVD # 1700 17/INFINITI/Q50/4DR SDN 3.0T 04/26/17 9

STE 1700 J N 1 E V 7 A R 1 H M 8 3 0 4 6 0

ST LOUIS, MO 63117 06/05/19

314-616-5016 314-616-5016 MO: 46317

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1	46INZ24	REPLACE 4 TIRES				TECH(S):464		0.00
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	464	06/05/19	12.10	12.10	0.00	0.00	FINISHED	
	464	06/05/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING	
			TOTAL TECH TIME		0.00	1.50		

COMPLAINT CUSTOMER REQUESTS REPLACE 4 TIRES - OETIR02946
225/55R17, BRIDGESTONE POTENZE RE97 AS - $1,197.54
(COMPLIMENTARY MOUNT & BALANCE)
ORIG CORR MOUNT & BALANCE 4 TIRES COMPLETE
CORRECTION MOUNT & BALANCE 4 TIRES COMPLETE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	4	OETIR02946	BRIDGESTONE P225	202.00	808.00	242.40	969.60
			COST TOTAL		808.00		
					TOTAL - PARTS		969.60

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	T4	4 TIRE MISSOURI TAX		2.00
CUST	SSR	SHOP SUPPLIES		-25.00
			TOTAL - MISC	-23.00

JOB# 1 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS		969.60			0.00			0.00
MISC CHG		2.00			0.00			0.00
MISC DIS		-25.00			0.00			0.00
TOTAL		946.60			0.00			0.00
JOB# 1 JOURNAL PREFIX		INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2	45INZ05	4 WHEEL ALIGNMENT				TECH(S):464		179.95
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	464	06/05/19	12.10	12.10	0.00	0.00	FINISHED	
	464	06/05/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING	
			TOTAL TECH TIME		0.00	2.00		

COMPLAINT Customer Request 4 Wheel Alignment -
$179.95
ORIG CORR PERFORMED ALIGNMENT, ALL IN SPEC AT THIS TIME
CORRECTION PERFORMED ALIGNMENT, ALL IN SPEC AT THIS TIME

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		179.95			0.00			0.00
TOTAL		179.95			0.00			0.00
JOB# 2 JOURNAL PREFIX		INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3	46INZ	WHEELS/TIRES	TECH(S):464	0.00

[CONTINUED ON NEXT PAGE]

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139997                              ROBERT KOSTIAL      532       6606    06/06/19   IN+S740390

PELOPIDAS LLC                                                    46317       LIQUID PLA/       96077

1034 S BRENTWOOD BLVD # 1700        17/INFINITI/Q50/4DR SDN 3.0T          04/26/17            9

STE 1700                            J N 1 E V 7 A R 1 H M 8 3 0 4 6 0

ST LOUIS, MO 63117                                                    06/05/19

314-616-5016      314-616-5016                                                          MO: 46317


LABOR----CUSTOMER-----------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/05/19   12.10    12.10   0.00   0.00    FINISHED
             464   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    DOT#S -
ORIG CORR    DOT
             EJ UP CCM 5117
             EJ UP CCM 3418
             EJ UP CCM 3418
             EJ UP CCM 2718
CORRECTION   DOT
             EJ UP CCM 5117 (x4)
             EJ UP CCM 3418
             EJ UP CCM 3418
             EJ UP CCM 2718

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  3 JOURNAL PREFIX            INCS                           INWS                           INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00INZAFR        *REPLACE AIR FILTER               TECH(S):464                        10.70
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/05/19    9.60    12.10   2.30   0.00    FINISHED
             464   06/05/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   2.30   0.20

COMPLAINT    CUSTOMER REQUEST ENGINE AIR FILTER REPLACEMENT -
             $65.00
ORIG CAUSE   ENGINE AIR FILTER IS DIRTY
CAUSE        ENGINE AIR FILTER IS DIRTY
ORIG CORR    REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION   REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     2    1654630P00            ELEMENT ASSY          16.29    32.58     27.15      54.30
                                                        COST TOTAL     32.58
                                                                     TOTAL - PARTS         54.30

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          10.70                          0.00                           0.00
  PARTS                          54.30                          0.00                           0.00
  TOTAL                          65.00                          0.00                           0.00
JOB#  4 JOURNAL PREFIX            INCS                           INWS                           INIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
```

J# 5 00INZWB WIPER BLADES TECH(S):464 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/05/19	12.10	12.10	0.00	0.00	FINISHED
464	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER REQUESTS REPLACE WIPER BLADE(S)

```
139997                              ROBERT KOSTIAL      532       6606    06/06/19   IN+S740390

PELOPIDAS LLC                                                    46317       LIQUID PLA/       96077

1034 S BRENTWOOD BLVD # 1700        17/INFINITI/Q50/4DR SDN 3.0T          04/26/17            9

STE 1700                            J N 1 E V 7 A R 1 H M 8 3 0 4 6 0

ST LOUIS, MO 63117                                                    06/05/19

314-616-5016      314-616-5016                                                          MO: 46317


CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    B88YUHS17J           BLADE ASSY-WINDS      10.35    10.35     17.25      17.25
    CUST     1    B88YUHS26J           BLADE ASSY-WINDS      11.50    11.50     19.17      19.17
                                                    COST TOTAL     21.85
                                                                 TOTAL - PARTS         36.42

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          36.42                          0.00                          0.00
  TOTAL                          36.42                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6 20INZ06         *CABIN AIR FILTER                  TECH(S):464                       23.47
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/05/19   12.20    12.80   0.60   0.00    FINISHED
             464   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.60   0.50

COMPLAINT    CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT -
             $100.00 ($149.95 LINES 6 & 7)
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    B72771CA1B           FILTER KIT - AIR      33.92    33.92     56.53      56.53
                                                    COST TOTAL     33.92
                                                                 TOTAL - PARTS         56.53

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          23.47                          0.00                          0.00
  PARTS                          56.53                          0.00                          0.00
  TOTAL                          80.00                          0.00                          0.00
JOB#  6 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  7 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 7 00INZAC-PERFORM A/C PERFORMANCE SERV            TECH(S):464                       22.95
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/05/19   12.10    12.10   0.00   0.00    FINISHED
             464   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C PERFORMANCE SERVICE. -
             $89.95
ORIG CAUSE   NORMAL CHECK AND MAINTENANCE.
CAUSE        NORMAL CHECK AND MAINTENANCE.
ORIG CORR    TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
```

OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
TEST AND ADVISE.

CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
TEST AND ADVISE.

```
139997                              ROBERT KOSTIAL      532       6606    06/06/19   IN+S740390

PELOPIDAS LLC                                                    46317       LIQUID PLA/       96077

1034 S BRENTWOOD BLVD # 1700        17/INFINITI/Q50/4DR SDN 3.0T          04/26/17            9

STE 1700                            J N 1 E V 7 A R 1 H M 8 3 0 4 6 0

ST LOUIS, MO 63117                                                    06/05/19

314-616-5016      314-616-5016                                                              MO: 46317


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6408BG               A/C FRESH & COO       28.30    28.30     47.00      47.00
                                                        COST TOTAL     28.30
                                                                     TOTAL - PARTS         47.00

JOB#  7 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          22.95                          0.00                          0.00
  PARTS                          47.00                          0.00                          0.00
  TOTAL                          69.95                          0.00                          0.00
JOB#  7 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  8 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 8 00INFRONTDIFF   FRONT DIFF SERVICE                TECH(S):464                          44.30
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/05/19   12.10    12.10   0.00   0.00    FINISHED
            464   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS FRONT DIFFERENTIAL FLUID REPLACEMENT -
             $119.95
ORIG CAUSE   GENERAL MAINTANANCE
CAUSE        GENERAL MAINTANANCE
ORIG CORR    TECHNICIAN REMOVED WORN OUT FLUID FROM FRONT DIFFERENTIAL
             AND REPLACES FLUID WITH SYNTHETIC DIFFERENTIAL OIL
CORRECTION   TECHNICIAN REMOVED WORN OUT FLUID FROM FRONT DIFFERENTIAL
             AND REPLACES FLUID WITH SYNTHETIC DIFFERENTIAL OIL

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    75164BG              DIFF KIT              45.30    45.30     75.65      75.65
                                                        COST TOTAL     45.30
                                                                     TOTAL - PARTS         75.65

JOB#  8 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          44.30                          0.00                          0.00
  PARTS                          75.65                          0.00                          0.00
  TOTAL                         119.95                          0.00                          0.00
JOB#  8 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  9 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 9 00INZDIFFSERVIC REAR DIFF SERVICE                TECH(S):464                          44.30
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/05/19   12.10    12.10   0.00   0.00    FINISHED
            464   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A REAR DIFFERENTIAL SERVICE -
             $119.95
ORIG CAUSE   GENERAL MAINTANANCE
```

CAUSE	GENERAL MAINTANANCE
ORIG CORR	TECH REMOVED ALL OLD WORN OUT GEAR LUBE FROM REAR DIFFERENTIAL HOUSING. NEW SYNTHETIC GEAR OIL IS FILLED INTO THE AXLE HOUSING AND LEVEL IS CHECKED. TEST DROVE OKAY
CORRECTION	TECH REMOVED ALL OLD WORN OUT GEAR LUBE FROM REAR DIFFERENTIAL HOUSING. NEW SYNTHETIC GEAR OIL IS FILLED INTO THE AXLE HOUSING AND LEVEL IS CHECKED. TEST DROVE OKAY

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139997                              ROBERT KOSTIAL      532       6606    06/06/19   IN+S740390

PELOPIDAS LLC                                                    46317       LIQUID PLA/       96077

1034 S BRENTWOOD BLVD # 1700        17/INFINITI/Q50/4DR SDN 3.0T          04/26/17            9

STE 1700                            J N 1 E V 7 A R 1 H M 8 3 0 4 6 0

ST LOUIS, MO 63117                                                        06/05/19

314-616-5016      314-616-5016                                                              MO: 46317


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    75164BG              DIFF KIT              45.30    45.30     75.65      75.65
                                                    COST TOTAL     45.30
                                                                   TOTAL - PARTS         75.65

JOB#  9 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          44.30                          0.00                          0.00
  PARTS                          75.65                          0.00                          0.00
  TOTAL                         119.95                          0.00                          0.00
JOB#  9 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB# 10 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J#10 00INZTRANSCASE  *TRANSFER CASE SERV                TECH(S):464                          34.30
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/05/19   12.10    12.10   0.00   0.00    FINISHED
            464   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUEST TRANSFER CASE SERVICE -
             $109.95
ORIG CAUSE   GENERAL MAINTANCE
CAUSE        GENERAL MAINTANCE
ORIG CORR    OUR TECHS HAVE REMOVED OLD TRANSFER CASE FLUID AND REPLACE
             WITH NEW BG DIFFERENTIAL FLUID.
CORRECTION   OUR TECHS HAVE REMOVED OLD TRANSFER CASE FLUID AND REPLACE
             WITH NEW BG DIFFERENTIAL FLUID.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    79264BG              TCS & MT KIT          45.30    45.30     75.65      75.65
                                                    COST TOTAL     45.30
                                                                   TOTAL - PARTS         75.65

JOB# 10 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          34.30                          0.00                          0.00
  PARTS                          75.65                          0.00                          0.00
  TOTAL                         109.95                          0.00                          0.00
JOB# 10 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB# 11 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J#11 00INZZBG109     BG EPR SERVICE                     TECH(S):464                          35.45
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/05/19   12.10    12.10   0.00   0.00    FINISHED
            464   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM BG ENGINE PERFORMANACE RESTORATION SERVICE -
             $89.95
ORIG CAUSE   ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
```

CAUSE ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
ORIG CORR PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL EXHAUST EMISSIONS AND OIL CONSUMPTION.

```
139997                              ROBERT KOSTIAL      532       6606    06/06/19   IN+S740390

PELOPIDAS LLC                                                    46317       LIQUID PLA/       96077

1034 S BRENTWOOD BLVD # 1700        17/INFINITI/Q50/4DR SDN 3.0T          04/26/17            9

STE 1700                            J N 1 E V 7 A R 1 H M 8 3 0 4 6 0

ST LOUIS, MO 63117                                                    06/05/19

314-616-5016      314-616-5016                                                          MO: 46317


CORRECTION   PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS
             THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING
             FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL
             EXHAUST EMISSIONS AND OIL CONSUMPTION.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6577BG                PERF OIL CHANGE       39.10    39.10     54.50      54.50
                                                        COST TOTAL     39.10
                                                                     TOTAL - PARTS         54.50

JOB# 11 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          35.45                          0.00                          0.00
  PARTS                          54.50                          0.00                          0.00
  TOTAL                          89.95                          0.00                          0.00
JOB# 11 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB# 12 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J#12 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):464                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/05/19    9.60     9.60   0.00   0.00    FINISHED
             464   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB# 12 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB# 12 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                25.00
                                                                   TOTAL - MISC          26.50

COMMENTS---------------------------------------------------------------------------
++LOANER++
DELETED OPERATION(S)---------------------------------------------------------------
93INZRBRAKE     RED BRAKES              93INZRFL        RED FLUID LEAK


GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        395.42                          0.00                          0.00
  PARTS                       1445.30                          0.00                          0.00
  MISC CHG                      28.50                          0.00                          0.00
  MISC DIS                     -25.00                          0.00                          0.00
```

TAXES	129.90	0.00	0.00
TOTAL	1974.12	0.00	0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:42

*C 0
*A 4228291291884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

186188 JOSHUA DELANOIX 403 2604 06/05/19 GC+S740391

DEBI PURVIS MK7J6Z 142057 WHITE DIAMO

1549 GARDEN VALLEY DR 12/GMC/ACADIA/4DR FWD 06/28/12 1045

1 G K K R T E D 4 C J 3 1 9 8 8 4

WILDWOOD, MO 63038 06/05/19

314-650-1060 MO: 142057

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 40GCZ02 BRAKE CONCERN TECH(S):476 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	9.50	10.30	0.80	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	1.50	

COMPLAINT CUSTOMER STATES THERE IS A GRINDING NOISE WHEN BRAKING
ORIG CAUSE METAL ON METAL
CAUSE NOISE COMING FROM FRONT BRAKES
ORIG CORR REPLACE FRONT PADS AND ROTORS COMPLETE
CORRECTION REPLACE FRONT PADS AND ROTORS COMPLETE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	2	22955495	ROTOR 5.809 Y	62.80	125.60	87.92	175.84
CUST	1	84273011	PAD KIT 5.017 Y	96.58	96.58	135.21	135.21
CUST	1	8953BG	BRAKE QUI	12.10	12.10	19.95	19.95
			COST TOTAL		234.28		
					TOTAL - PARTS		331.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
PARTS			331.00			0.00			0.00
TOTAL			481.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            476   06/05/19   10.30    10.30   0.00   0.00    FINISHED
            476   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+93GCZRBK        BRAKE LINING RED                  TECH(S):476                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/05/19   10.40    10.40   0.00   0.00    FINISHED
             476   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)
CORRECTION   MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
```

186188 JOSHUA DELANOIX 403 2604 06/05/19 GC+S740391

DEBI PURVIS MK7J6Z 142057 WHITE DIAMO

1549 GARDEN VALLEY DR 12/GMC/ACADIA/4DR FWD 06/28/12 1045

1 G K K R T E D 4 C J 3 1 9 8 8 4

WILDWOOD, MO 63038 06/05/19

314-650-1060 MO: 142057

JOB# 3 JOURNAL PREFIX GCCS GCWS GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	24.05
		TOTAL - MISC	25.55

COMMENTS----------
X02Z952GX8:created 2019-06-03 12:55:00pm taken by Joshua Delanoix

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
PARTS			331.00			0.00			0.00
MISC CHG			25.55			0.00			0.00
TAXES			31.91			0.00			0.00
TOTAL			538.46			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:42

*C 0
*A 4228294291884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

246137 ROBERT POLITTE 962 4245 06/05/19 MA+S740393

JENNY CHAMPLIN 123443 /

1583 HIGHLAND VALLEY CIRCLE 13/MAZDA/CX-9/

J M 3 T B 2 D A 8 D 0 4 0 1 8 0 2

WILDWOOD, MO 63005-4261 06/05/19

918-671-8550 MO: 123443

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):923 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	9.70	9.70	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	YF09-14-302A	CARTRIDGE,	4.75	4.75	7.87	7.87
			COST TOTAL		4.75		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE OIL	@	2.000	/UNIT	12.00
					TOTAL - GOG	12.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.07
			TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          13.58                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         12.00                          0.00                          0.00
  MISC DIS                       -1.07                          0.00                          0.00
  TOTAL                          32.38                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZROTATE     TIRES ROTATE SPECIAL              TECH(S):923                      16.50
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/05/19    9.70     9.70   0.00   0.00    FINISHED
             923   06/05/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CORR    PERFORMED TIRE ROTATION.
CORRECTION   PERFORMED TIRE ROTATION.

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -0.83
                                                          TOTAL - MISC           -0.83
```

246137 ROBERT POLITTE 962 4245 06/05/19 MA+S740393

JENNY CHAMPLIN 123443 /

1583 HIGHLAND VALLEY CIRCLE 13/MAZDA/CX-9/

J M 3 T B 2 D A 8 D 0 4 0 1 8 0 2

WILDWOOD, MO 63005-4261 06/05/19

918-671-8550 MO: 123443

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			16.50			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			15.67			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 40MAZ02 BRAKE CONCERN TECH(S):923 147.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	9.70	9.70	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER STATES BRAKES ARE NOISY WHEN APPLIED, VIBRATION IN STEERING WHEEL, CHECK AND ADVISE

ORIG CAUSE TECH FOUND FRONT BRAKE PADS AT 2MM, RECOMMEND REPLACING FRONT BRAKE PADS AND ROTORS

CAUSE TECH FOUND FRONT BRAKE PADS AT 2MM, RECOMMEND REPLACING FRONT BRAKE PADS AND ROTORS

ORIG CORR TECH REPLACED FRONT BRAKE PADS AND ROTORS, TEST DRIVE

CORRECTION TECH REPLACED FRONT BRAKE PADS AND ROTORS, TEST DRIVE

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		L2Y6-33-28Z-MV	VPM, BRAKE	40.11	40.11	66.86	66.86
CUST	2		TD13-33-25X	PLATE,DISC	50.00	100.00	94.19	188.38
				COST TOTAL		140.11		
						TOTAL - PARTS		255.24

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			147.00			0.00			0.00
PARTS			255.24			0.00			0.00
TOTAL			402.24			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	9.70	9.70	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------	CODE--------	DESCRIPTION----------	CONTROL NO---------	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		10.00
			TOTAL - MISC	11.50

[CONTINUED ON NEXT PAGE]

246137 ROBERT POLITTE 962 4245 06/05/19 MA+S740393

JENNY CHAMPLIN 123443 /

1583 HIGHLAND VALLEY CIRCLE 13/MAZDA/CX-9/

J M 3 T B 2 D A 8 D 0 4 0 1 8 0 2

WILDWOOD, MO 63005-4261 06/05/19

918-671-8550 MO: 123443

COMMENTS----------
++WAITER++

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		177.08		0.00		0.00
PARTS		263.11		0.00		0.00
G.O.G.		12.00		0.00		0.00
MISC CHG		11.50		0.00		0.00
MISC DIS		-1.90		0.00		0.00
TAXES		25.45		0.00		0.00
TOTAL		487.24		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228301331884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

253987 JOSEPH WHITAKER 420 2606 06/05/19 GC+S740394

DAVID TRYVUS 4EB741 19946 /

826 BRAEFIELD CT 18/GMC/ACADIA/4DR SUV AW SLT,SLT-1 02/28/18 96

1 G K K N U L S 1 J Z 1 1 4 9 2 8

CHESTERFIELD, MO 63017 06/05/19

MO: 19947

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):411 9.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	9.10	9.70	0.60	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT 14-15 GMC LOF/ROTATE
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------
WARR 6.0 19293002 5W30 DEXOS WARR @ 3.260 /UNIT 19.56
TOTAL - GOG 19.56

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES--

LABOR----WARRANTY---
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):411   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            411   06/05/19   9.70   9.70   0.00   0.00   FINISHED
            411   06/05/19   0.00   0.00   0.00   0.00   FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR   COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL   COST   SALE   GL   COST   SALE   GL   COST   SALE
  TOTAL   0.00   0.00   0.00
JOB# 2 JOURNAL PREFIX   GCQS   GCWS   GCIS

COMMENTS---
X02NG50YGE:WAIT BDC Appt created 2019-05-28 01:00:00pm taken by Ama
nda Burrell

WARRANTY CLAIM DETAIL TOTALS---

CLAIM#......... TOTAL....

[CONTINUED ON NEXT PAGE]

253987 JOSEPH WHITAKER 420 2606 06/05/19 GC+S740394

DAVID TRYVUS 4EB741 19946 /

826 BRAEFIELD CT 18/GMC/ACADIA/4DR SUV AW SLT,SLT-1 02/28/18 96

1 G K K N U L S 1 J Z 1 1 4 9 2 8

CHESTERFIELD, MO 63017 06/05/19

MO: 19947

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740394-1	35.00
CLAIM TOTALS	35.00

DCS AUDIT SLIP----------

JOB CARD 740394

VIN	1GKKNULS1JZ114928	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/05/2019
ODOMETER	19946	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740394-1	001398861084	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 14-15 GMC LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	35.00	0.00	35.00

253987 JOSEPH WHITAKER 420 2606 06/05/19 GC+S740394

DAVID TRYVUS 4EB741 19946 /

826 BRAEFIELD CT 18/GMC/ACADIA/4DR SUV AW SLT,SLT-1 02/28/18 96

1 G K K N U L S 1 J Z 1 1 4 9 2 8

CHESTERFIELD, MO 63017 06/05/19

MO: 19947

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228311851884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

226469 CHARLIE THIERET 932 4246 06/05/19 MA+S740396

JORDAN T PARKS 19064 METEOR GRY 10970

1351 OAK RIDGE ESTATES DR 16/MAZDA/MX-5 MIATA/2DR CONV GT AT 06/15/16 5

J M 1 N D A D 7 2 G 0 1 1 6 9 6 4

SAINT CLAIR, MO 63077 06/05/19

636-359-1463 MO: 19064

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):923 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	9.50	9.70	0.20	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.30	

COMPLAINT PERFORM RECALL#3019A
TRANSMISSION CONTROL MODULE SO
ORIG CAUSE UPDATE TCM
CAUSE UPDATE TCM
ORIG CORR PUT LATEST VS IN TCM
CORRECTION PUT LATEST VS IN TCM
XXR1WXFX / 0.3

CLAIM # 740396-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			41.40			0.00
TOTAL			0.00			41.40			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.11

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	10.10	10.10	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

```
COMPLAINT    VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
             CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
             RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR    PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION
CORRECTION   PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                        35.00
                                                                TOTAL - GOG           35.00

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.00
                                                                TOTAL - MISC          -1.00
```


[CONTINUED ON NEXT PAGE]

226469 CHARLIE THIERET 932 4246 06/05/19 MA+S740396

JORDAN T PARKS 19064 METEOR GRY 10970

1351 OAK RIDGE ESTATES DR 16/MAZDA/MX-5 MIATA/2DR CONV GT AT 06/15/16 5

J M 1 N D A D 7 2 G 0 1 1 6 9 6 4

SAINT CLAIR, MO 63077 06/05/19

636-359-1463 MO: 19064

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.11			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.00			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			53.98			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	10.10	10.10	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.00
		TOTAL - MISC	2.50

COMMENTS----------
++WAITER++X02GPTDNFS:created 2019-06-03 11:04:00am taken by Charles Thieret

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740396-1	41.40	0.00	0.00	0.00	0.00	0.00	0.00	41.40
CLAIM TOTALS	41.40	0.00	0.00	0.00	0.00	0.00	0.00	41.40

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
	----------CUSTOMER----------			----------WARRANTY----------			----------INTERNAL----------		
LABOR			12.11			41.40			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.00			0.00			0.00
MISC CHG			2.50			0.00			0.00
MISC DIS			-1.00			0.00			0.00

```
      TAXES                          3.85                        0.00                        0.00
                                  ----------                  ----------                  ----------
      TOTAL                         60.33                       41.40                        0.00

    *************************    A L L  D E T A I L  I N V O I C E    *************************



    PAGE 2 OF 2                                              [   END  OF  INVOICE   ]       11:44:43

*C 0
*A 4228317911884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    217626                          ADAM BECKMAN        432       2605    06/07/19   BU+S740397

    JOHN S DREGELY                                          101092      SMOKY GRY M       36088

    417 WIND CREEK DR               15/BUICK/LACROSSE/4DR SDN FWD         10/12/15           76

                                    1 G 4 G A 5 G R 9 F F 1 7 5 9 7 5

    WENTZVILLE, MO 63385                                                  06/05/19

    314-458-6817      314-458-6817                                                      MO: 101094


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 10GCZ06         CHECK ENGINE LIGHT                TECH(S):520                      450.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                520   06/07/19    7.00     8.10   1.10   0.00    HOLD OTHER
                520   06/07/19   10.70    10.80   0.10   0.00    FINISHED
                520   06/07/19    0.00     0.00   0.00   3.00    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   1.20   3.00

    COMPLAINT    CUSTOMER STATES CHECK ENGINE LIGHT ON SCAN  AND ADVISE
    ORIG CAUSE   SERPENTINE BELT WAS OFF OF PULLEY ABOUT 1/4 INCH
                 HAD CODE FOR STARTER NOT WORKING WITH START STOP SYSTEM
    CAUSE        SERPENTINE BELT WAS OFF OF PULLEY ABOUT 1/4 INCH
                 HAD CODE FOR STARTER NOT WORKING WITH START STOP SYSTEM
    ORIG CORR    REPLACED BELT TENSIONER AND BELT
    CORRECTION   REPLACED BELT TENSIONER AND BELT

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        CUST     1    12663047             TENSIONER 1.060 Y    199.50   199.50    304.35     304.35
        CUST     1    11588728             BOLT 3.671 Y           2.60     2.60      3.96       3.96
        CUST     1    12660099             BELT 1.066 Y          26.66    26.66     40.66      40.66
                                                          COST TOTAL    228.76
                                                                        TOTAL - PARTS        348.97

    MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
        CUST       GDISC  SERVICE DISCOUNT                                                  -60.00
                                                                      TOTAL - MISC         -60.00

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                        450.00                         0.00                          0.00
      PARTS                        348.97                         0.00                          0.00
      MISC DIS                     -60.00                         0.00                          0.00
```

```
  TOTAL                        738.97                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           BUCS                        BUWS                        BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 11GCZSPARK4     REPLACE SPARK PLUGS              TECH(S):520                      150.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/07/19   10.30    10.60   0.30   0.00    FINISHED
             520   06/07/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.30   1.00

COMPLAINT    REPLACE SPARK PLUGS 4 CYLINDER GIVE CUSTOMER PRICE FIRST
ORIG CAUSE   SPARK PLUGS
CAUSE        SPARK PLUGS
ORIG CORR    REPLACE SPARK PLUGS FOR 4 CYLINDERS
CORRECTION   REPLACE SPARK PLUGS FOR 4 CYLINDERS

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     4    12681658             SPARK PLU 2.270 Y      5.95    23.80     11.90      47.60
                                                    COST TOTAL     23.80
                                                                TOTAL - PARTS         47.60
```


[CONTINUED ON NEXT PAGE]

217626 ADAM BECKMAN 432 2605 06/07/19 BU+S740397

JOHN S DREGELY 101092 SMOKY GRY M 36088

417 WIND CREEK DR 15/BUICK/LACROSSE/4DR SDN FWD 10/12/15 76

1 G 4 G A 5 G R 9 F F 1 7 5 9 7 5

WENTZVILLE, MO 63385 06/05/19

314-458-6817 314-458-6817 MO: 101094

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
PARTS			47.60			0.00			0.00
TOTAL			197.60			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	10.70	10.70	0.00	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
X02YWYG75Z:CUSTOMER REQUESTED A LOANER created 2019-06-03 08:45:00a
m taken by Adam Beckman

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			600.00			0.00			0.00
PARTS			396.57			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-60.00			0.00			0.00
TAXES			32.50			0.00			0.00
TOTAL			995.57			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228322691884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

231465 ROBERT POLITTE 962 4247 06/05/19 MA+S740398

WILLIE J PRYOR 26811 JET BLACK M 10996

2405 OAKWOOD MANOR DR 16/MAZDA/MAZDA3 4DR/4DR SDN I SPT AT 10/14/16 10

3 M Z B M 1 U 7 4 G M 3 0 7 1 8 4

FLORISSANT, MO 63031 06/05/19

314-780-2794 314-382-7278 MO: 26811

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	9.20	9.20	0.00	0.00	FINISHED
578	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         25.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          44.25                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                  TECH(S):578                     19.70
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/05/19    9.20     9.20   0.00   0.00    FINISHED
             578   06/05/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -0.99
                                                          TOTAL - MISC           -0.99
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231465                              ROBERT POLITTE      962       4247    06/05/19   MA+S740398

WILLIE J PRYOR                                                    26811       JET BLACK M       10996

2405 OAKWOOD MANOR DR               16/MAZDA/MAZDA3 4DR/4DR SDN I SPT AT  10/14/16           10

                                    3 M Z B M 1 U 7 4 G M 3 0 7 1 8 4

FLORISSANT, MO 63031                                                        06/05/19

314-780-2794      314-382-7278                                                          MO: 26811


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.70                          0.00                          0.00
  MISC DIS                       -0.99                          0.00                          0.00
  TOTAL                          18.71                          0.00                          0.00
JOB#  2 JOURNAL PREFIX             MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):578                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/05/19    9.20     9.20   0.00   0.00    FINISHED
            578   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX             MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 4 02MAZ01         CAMPAIGN/RECALL                    TECH(S):578                         27.60
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/05/19    9.10     9.20   0.10   0.00    FINISHED
            578   06/05/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.10   0.20

COMPLAINT    PERFORM RECALL#3219D
             WINDSHIELD WIPERS CONCERN
CAUSE        FAULTY F-BCM
ORIG CORR    F-BCM REPLACEMENT
             XXR46ARX/0.2 HRS
CORRECTION   F-BCM REPLACEMENT
             XXR46ARX/0.2 HRS

CLAIM # 740398-1

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    KDY5-67-5XX          FRONT BODY            68.00    68.00     95.20      95.20
                                                     COST TOTAL     68.00
                                                                TOTAL - PARTS         95.20

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         27.60                          0.00
  PARTS                          0.00                         95.20                          0.00
  TOTAL                          0.00                        122.80                          0.00
JOB#  4 JOURNAL PREFIX             MACS                          MAWS                          MAIS
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JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+11MAZAF	REPLACE AIR FILTER	TECH(S):578	0.00

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231465                              ROBERT POLITTE      962       4247    06/05/19   MA+S740398

WILLIE J PRYOR                                                  26811       JET BLACK M       10996

2405 OAKWOOD MANOR DR               16/MAZDA/MAZDA3 4DR/4DR SDN I SPT AT  10/14/16           10

                                    3 M Z B M 1 U 7 4 G M 3 0 7 1 8 4

FLORISSANT, MO 63031                                                        06/05/19

314-780-2794      314-382-7278                                                          MO: 26811


LABOR----CUSTOMER-----------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/05/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE   RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE        RECOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR    REPLACED ENGINE AIR FILTER
CORRECTION   REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PEAR-13-3A0          ELEMENT.AI            12.33    12.33     20.55      20.55
                                                          COST TOTAL     12.33
                                                                        TOTAL - PARTS         20.55

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          20.55                          0.00                          0.00
  TOTAL                          20.55                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+00MAZZACTUNEUP  A/C TUNE UP                        TECH(S):578                      52.71
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/05/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE   TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
CAUSE        TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
ORIG CORR    TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE
CORRECTION   TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG               A/C KIT               28.30    28.30     37.24      37.24
                                                          COST TOTAL     28.30
                                                                        TOTAL - PARTS         37.24

JOB#  6 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          52.71                          0.00                          0.00
  PARTS                          37.24                          0.00                          0.00
  TOTAL                          89.95                          0.00                          0.00
JOB#  6 JOURNAL PREFIX            MACS                          MAWS                          MAIS
```

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		7.51
			TOTAL - MISC	9.01

[CONTINUED ON NEXT PAGE]

231465 ROBERT POLITTE 962 4247 06/05/19 MA+S740398

WILLIE J PRYOR 26811 JET BLACK M 10996

2405 OAKWOOD MANOR DR 16/MAZDA/MAZDA3 4DR/4DR SDN I SPT AT 10/14/16 10

3 M Z B M 1 U 7 4 G M 3 0 7 1 8 4

FLORISSANT, MO 63031 06/05/19

314-780-2794 314-382-7278 MO: 26811

COMMENTS----------
X02K68NS1L:WAIT created 2019-06-03 11:27:00am taken by ROBERT POLIT
TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740398-1	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80
CLAIM TOTALS	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			84.49			27.60			0.00
PARTS			65.66			95.20			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			9.01			0.00			0.00
MISC DIS			-1.99			0.00			0.00
TAXES			8.67			0.00			0.00
TOTAL			191.14			122.80			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228329921884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

249874 ROBERT KOSTIAL 532 6607 06/06/19 IN+S740400

JILL KRUGEN 38800 MAJESTIC WH

2205 WHITNEY POINTE DR 17/INFINITI/QX80/4DR AWD

J N 8 A Z 2 N E 8 H 9 1 5 1 2 4 0

CHESTERFIELD, MO 63005 06/05/19

636-778-9098 MO: 38800

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 45INZ05 4 WHEEL ALIGNMENT TECH(S):491 200.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/05/19	11.90	11.90	0.00	0.00	FINISHED
491	06/05/19	0.00	0.00	0.00	3.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	3.50	

COMPLAINT (Perform Alignment Standard - 45) -
$200.00
ORIG CORR PERFORMED ALIGNMENT, ALL IN SPEC AT THIS TIME
CORRECTION PERFORMED ALIGNMENT, ALL IN SPEC AT THIS TIME

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			200.00			0.00			0.00
TOTAL			200.00			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):491 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/05/19	11.90	11.90	0.00	0.00	FINISHED
491	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
$75.00 ($15.00 COUPON APPLIED)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES

```
            TO FACTORY SPEC.
CORRECTION  CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
            TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    7.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                         28.91
                                                                TOTAL - GOG           28.91

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.65
                                                                TOTAL - MISC          -1.65

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          23.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         28.91                          0.00                          0.00
  MISC DIS                       -1.65                          0.00                          0.00
  TOTAL                          60.33                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS
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249874 ROBERT KOSTIAL 532 6607 06/06/19 IN+S740400

JILL KRUGEN 38800 MAJESTIC WH

2205 WHITNEY POINTE DR 17/INFINITI/QX80/4DR AWD

J N 8 A Z 2 N E 8 H 9 1 5 1 2 4 0

CHESTERFIELD, MO 63005 06/05/19

636-778-9098 MO: 38800

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 46INZ24 REPLACE 4 TIRES TECH(S):491 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/05/19	11.90	11.90	0.00	0.00	FINISHED
491	06/05/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT (REPLACE 4 TIRES - 46) OETIR02902 275/60R20
(COMPLIMENTARY MOUNT & BALANCE)
ORIG CAUSE MOUNT & BALANCE 4 TIRES COMPLETE
CAUSE MOUNT & BALANCE 4 TIRES COMPLETE, NO CHARGE FOR INSTALL.
ORIG CORR DOT# EL NU CK 0318 0118 X2 2317
CORRECTION DOT# EL NU CK 0318 (x1), 0118 (X2), 2317(x1)

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	4	OETIR02902	BRIDGESTONE 275/	212.00	848.00	254.40 1017.60
			COST TOTAL		848.00	
					TOTAL - PARTS	1017.60

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	T4	4 TIRE MISSOURI TAX	2.00
CUST	SSR	SHOP SUPPLIES	-25.00
		TOTAL - MISC	-23.00

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS		1017.60			0.00			0.00
MISC CHG		2.00			0.00			0.00
MISC DIS		-25.00			0.00			0.00
TOTAL		994.60			0.00			0.00
JOB# 3 JOURNAL PREFIX		INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+20INZ06 *CABIN AIR FILTER TECH(S):996 23.47

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	16.10	16.10	0.00	0.00	FINISHED
996	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT -
$100.00 ($149.95 COUPON APPLIED)
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	B72771CA1B	FILTER KIT - AIR	33.92	33.92	56.53 56.53
			COST TOTAL		33.92	
					TOTAL - PARTS	56.53

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.47			0.00			0.00
PARTS			56.53			0.00			0.00
TOTAL			80.00			0.00			0.00

JOB# 4 JOURNAL PREFIX INCS INWS INIS

249874 ROBERT KOSTIAL 532 6607 06/06/19 IN+S740400

JILL KRUGEN 38800 MAJESTIC WH

2205 WHITNEY POINTE DR 17/INFINITI/QX80/4DR AWD

J N 8 A Z 2 N E 8 H 9 1 5 1 2 4 0

CHESTERFIELD, MO 63005 06/05/19

636-778-9098 MO: 38800

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00INZAC-PERFORM A/C PERFORMANCE SERV TECH(S):996 22.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	16.10	16.10	0.00	0.00	FINISHED
996	06/05/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE. -
$89.95
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6408BG	A/C FRESH & COO	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			22.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			69.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+00INZAFR *REPLACE AIR FILTER TECH(S):996 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	16.10	16.10	0.00	0.00	FINISHED
996	06/05/19	0.00	0.00	0.00	0.20	FINISHED
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT CUSTOMER REQUEST ENGINE AIR FILTER REPLACEMENT -
$65.00
ORIG CAUSE ENGINE AIR FILTER IS DIRTY
CAUSE ENGINE AIR FILTER IS DIRTY
ORIG CORR REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	165461LA0A	ELEMENT ASSY	27.12	27.12	45.20	45.20
			COST TOTAL		27.12		
					TOTAL - PARTS		45.20

JOB# 6 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			45.20			0.00			0.00
TOTAL			65.20			0.00			0.00
JOB# 6 JOURNAL PREFIX			INCS			INWS			INIS

249874 ROBERT KOSTIAL 532 6607 06/06/19 IN+S740400

JILL KRUGEN 38800 MAJESTIC WH

2205 WHITNEY POINTE DR 17/INFINITI/QX80/4DR AWD

J N 8 A Z 2 N E 8 H 9 1 5 1 2 4 0

CHESTERFIELD, MO 63005 06/05/19

636-778-9098 MO: 38800

JOB# 7 CHARGES----------

LABOR----CUSTOMER----------
J# 7+00INFRONTDIFF FRONT DIFF SERVICE TECH(S):996 44.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	16.10	16.10	0.00	0.00	FINISHED
996	06/05/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS FRONT DIFFERENTIAL FLUID REPLACEMENT - $119.95
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR TECHNICIAN REMOVED WORN OUT FLUID FROM FRONT DIFFERENTIAL AND REPLACES FLUID WITH SYNTHETIC DIFFERENTIAL OIL
CORRECTION TECHNICIAN REMOVED WORN OUT FLUID FROM FRONT DIFFERENTIAL AND REPLACES FLUID WITH SYNTHETIC DIFFERENTIAL OIL

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	75164BG	DIFF KIT	45.30	45.30	75.65	75.65
			COST TOTAL		45.30		
					TOTAL - PARTS		75.65

JOB# 7 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		44.95			0.00			0.00
PARTS		75.65			0.00			0.00
TOTAL		120.60			0.00			0.00
JOB# 7 JOURNAL PREFIX		INCS			INWS			INIS

JOB# 8 CHARGES----------

LABOR----CUSTOMER----------
J# 8+00INZDIFFSERVIC REAR DIFF SERVICE TECH(S):996 44.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	16.10	16.10	0.00	0.00	FINISHED
996	06/05/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A REAR DIFFERENTIAL SERVICE - $119.95
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR TECH REMOVED ALL OLD WORN OUT GEAR LUBE FROM REAR DIFFERENTIAL HOUSING. NEW SYNTHETIC GEAR OIL IS FILLED INTO THE AXLE HOUSING AND LEVEL IS CHECKED. TEST DROVE OKAY
CORRECTION TECH REMOVED ALL OLD WORN OUT GEAR LUBE FROM REAR DIFFERENTIAL HOUSING. NEW SYNTHETIC GEAR OIL IS FILLED INTO THE AXLE HOUSING AND LEVEL IS CHECKED. TEST DROVE OKAY

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	75164BG	DIFF KIT	45.30	45.30	75.65	75.65
			COST TOTAL		45.30		

TOTAL - PARTS 75.65

JOB# 8 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		44.95		0.00		0.00
PARTS		75.65		0.00		0.00
TOTAL		120.60		0.00		0.00

249874 ROBERT KOSTIAL 532 6607 06/06/19 IN+S740400

JILL KRUGEN 38800 MAJESTIC WH

2205 WHITNEY POINTE DR 17/INFINITI/QX80/4DR AWD

J N 8 A Z 2 N E 8 H 9 1 5 1 2 4 0

CHESTERFIELD, MO 63005 06/05/19

636-778-9098 MO: 38800

JOB# 8 JOURNAL PREFIX INCS INWS INIS

JOB# 9 CHARGES----------

LABOR----CUSTOMER----------
J# 9+00INZTRANSCASE *TRANSFER CASE SERV TECH(S):996 34.30

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	16.10	16.10	0.00	0.00	FINISHED
996	06/05/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUEST TRANSFER CASE SERVICE
ORIG CAUSE GENERAL MAINTANCE
CAUSE GENERAL MAINTANCE
ORIG CORR OUR TECHS HAVE REMOVED OLD TRANSFER CASE FLUID AND REPLACE
WITH NEW BG DIFFERENTIAL FLUID.
CORRECTION OUR TECHS HAVE REMOVED OLD TRANSFER CASE FLUID AND REPLACE
WITH NEW BG DIFFERENTIAL FLUID.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	79264BG	TCS & MT KIT	45.30	45.30	75.65	75.65
			COST TOTAL		45.30		
					TOTAL - PARTS		75.65

JOB# 9 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			34.30			0.00			0.00
PARTS			75.65			0.00			0.00
TOTAL			109.95			0.00			0.00
JOB# 9 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
TAG NUMBER IS 6607

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			414.61			0.00			0.00
PARTS			1402.36			0.00			0.00
G.O.G.			28.91			0.00			0.00
MISC CHG			28.50			0.00			0.00
MISC DIS			-26.65			0.00			0.00
TAXES			128.49			0.00			0.00
TOTAL			1976.22			0.00			0.00

*C 0
*A 4228335141884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266453 CHARLIE THIERET 932 4248 06/05/19 MA+S740401

JAMES DELWORTH 165820 /

1728 TRALEE LN 12/MAZDA/MAZDA6/4DR SDN I P TOUR AT

1 Y V H Z 8 D H 6 C 5 M 2 3 0 5 8

BALLWIN, MO 63021 06/05/19

MO: 165820

JOB# 1 CHARGES----------

LABOR----WARRANTY---------- 110.40

J# 1 02MAZ CAMPAIGN/RECALL TECH(S):549

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	9.20	9.70	0.50	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.80	

COMPLAINT PERFORM RECALL#1317F
PASSENGER AIR BAG INFLATOR
ORIG CAUSE faulty inflator
CAUSE faulty inflator
ORIG CORR replace airbag per 1317F
CORRECTION replace airbag per 1317F
XXN7DXRX / 0.8

CLAIM # 740401-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	GSYL-57-K80	INFLATOR,	56.79	56.79	79.51	79.51
WARR	1	ZZT1-57-K75	PAD, FELT	0.52	0.52	0.73	0.73
				COST TOTAL	57.31		
						TOTAL - PARTS	80.24

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			110.40			0.00
PARTS			0.00			80.24			0.00
TOTAL			0.00			190.64			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 02MAZ01 CAMPAIGN/RECALL TECH(S):549 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	9.70	9.80	0.10	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.30	

COMPLAINT PERFORM RECALL#7013I
MAZDA6 DOOR LATCHES
ORIG CAUSE loose latch screws
CAUSE loose latch screws
ORIG CORR install thread lock on all latch screws, replace 2 missing screws per 7013I
CORRECTION install thread lock on all latch screws, replace 2 missing screws per 7013I
YY753XRX / 0.3

CLAIM # 740401-2

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	2	9YAF-00-603	SCREW	1.10	2.20	1.54 3.08
			COST TOTAL		2.20	
					TOTAL - PARTS	3.08

266453 CHARLIE THIERET 932 4248 06/05/19 MA+S740401

JAMES DELWORTH 165820 /

1728 TRALEE LN 12/MAZDA/MAZDA6/4DR SDN I P TOUR AT

1 Y V H Z 8 D H 6 C 5 M 2 3 0 5 8

BALLWIN, MO 63021 06/05/19

MO: 165820

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			41.40			0.00
PARTS			0.00			3.08			0.00
TOTAL			0.00			44.48			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	9.90	9.90	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+40MAZBRKY BRAKE INSPECTION TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	9.90	9.90	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FULL CIRCLE BRAKE INSPECTION
CAUSE CHECK BRAKES
CORRECTION BRAKES INSPECTED
"YELLOW"

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+46MAZTIRY TIRE INSPECT TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	9.90	9.90	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT INSPECT TIRES
CAUSE INSPECT TIRES

CORRECTION TIRE INSPECT

JOB# 5 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX		MACS			MAWS			MAIS

[CONTINUED ON NEXT PAGE]

266453 CHARLIE THIERET 932 4248 06/05/19 MA+S740401

JAMES DELWORTH 165820 /

1728 TRALEE LN 12/MAZDA/MAZDA6/4DR SDN I P TOUR AT

1 Y V H Z 8 D H 6 C 5 M 2 3 0 5 8

BALLWIN, MO 63021 06/05/19

MO: 165820

COMMENTS----------
++WAITER++

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740401-1	110.40	80.24	0.00	0.00	0.00	0.00	0.00	190.64
740401-2	41.40	3.08	0.00	0.00	0.00	0.00	0.00	44.48
CLAIM TOTALS	151.80	83.32	0.00	0.00	0.00	0.00	0.00	235.12

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		151.80		0.00
PARTS		0.00		83.32		0.00
TOTAL		0.00		235.12		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228339261884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

185 GRANT TERRILL 815 2607 06/06/19 GC+S740402

JEFFREY P. WALSH 5303 ONYX BLK/CC 79900

2432 BOARDWALK PLACE DRIVE 18/GMC/YUKON/4DR SUV 4WD 01/03/19 3

1 G K S 2 B K C 6 J R 3 9 3 3 0 2

ST. LOUIS, MO 63129 06/05/19

314-846-4932 636-391-7228 MO: 5303

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):411 13.66

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	15.60	16.10	0.50	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------
WARR 8.0 19352900 OW20 DEXOS WARR @ 3.790 /UNIT 30.32
TOTAL - GOG 30.32

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):411   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	16.20	16.20	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		GCQS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740402-1	50.00
CLAIM TOTALS	50.00

[CONTINUED ON NEXT PAGE]

185 GRANT TERRILL 815 2607 06/06/19 GC+S740402

JEFFREY P. WALSH 5303 ONYX BLK/CC 79900

2432 BOARDWALK PLACE DRIVE 18/GMC/YUKON/4DR SUV 4WD 01/03/19 3

1 G K S 2 B K C 6 J R 3 9 3 3 0 2

ST. LOUIS, MO 63129 06/05/19

314-846-4932 636-391-7228 MO: 5303

DCS AUDIT SLIP----------

JOB CARD 740402

VIN	1GKS2BKC6JR393302	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/05/2019
ODOMETER	5303	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740402-1	001398937052	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	50.00	0.00	50.00

----

185 GRANT TERRILL 815 2607 06/06/19 GC+S740402

JEFFREY P. WALSH 5303 ONYX BLK/CC 79900

2432 BOARDWALK PLACE DRIVE 18/GMC/YUKON/4DR SUV 4WD 01/03/19 3

1 G K S 2 B K C 6 J R 3 9 3 3 0 2

ST. LOUIS, MO 63129 06/05/19

314-846-4932 636-391-7228 MO: 5303

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:43

*C 0
*A 4228343211884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

264425 CHRISTOPHER FLIPPO 674 9273 06/19/19 IN+B740404

LISA SAVOY 131433 /

11416 NORTHWAY DR 07/INFINITI/FX35/4DR SUV AWD

J N R A S 0 8 W 5 7 X 2 0 3 4 4 3

ST LOUIS, MO 63136 06/05/19

314-766-8111 MO: 131433

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):661 887 1017.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
887	06/05/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
887	06/07/19	0.00	3.70	0.00	3.70	ENTERED IN INVOICING
661	06/17/19	0.00	1.80	0.00	1.80	ENTERED IN INVOICING
655	06/14/19	0.00	3.70	0.00	3.70	ENTERED IN INVOICING
887	06/17/19	0.00	7.10	0.00	7.10	ENTERED IN INVOICING
	TOTAL TECH TIME		0.00	16.30		

COMPLAINT RT. REAR

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	H5022CG025	BUMPER SET-REAR	383.00	383.00	580.00	580.00
CUST	1	85046CG000	BRACKET-REAR BUM	18.30	18.30	33.27	33.27
CUST	1	85047CG000	BRACKET-REAR BUM	18.30	18.30	33.27	33.27
CUST	1	85226CG000	BRACKET-REAR BUM	19.35	19.35	35.18	35.18
CUST	1	85227CG000	BRACKET-REAR BUM	19.35	19.35	35.18	35.18
CUST	1	85220CG000	BRACKET-REAR BUM	28.61	28.61	52.02	52.02
CUST	1	85221CG000	BRACKET-REAR BUM	28.61	28.61	52.02	52.02
CUST	1	78128CG000	COVER ASSY - REA	83.90	83.90	152.55	152.55
CUST	1	85090CG000	ENERGY ABSORBER-	82.81	82.81	140.00	140.00
CUST	1	85210CG000	STAY-REAR BUMPER	58.02	58.02	105.49	105.49
CUST	1	85211CG000	STAY-REAR BUMPER	58.02	58.02	105.49	105.49
CUST	4	85284CG000	CLIP	5.13	20.52	9.33	37.32
CUST	1	999J2EP00004	SPL GRD-2 RR, FX	33.00	33.00	59.00	59.00
CUST	1	78860CG000	MOULDING-FILLET,	90.42	90.42	164.40	164.40
			COST TOTAL		942.21		
					TOTAL - PARTS		1585.19

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

CUST	740404	208302	06/11/19	REAR BUMPER REINFORC	162.50

TOTAL - SUBLET 162.50

G.O.G. & SUPPLIES----------

CUST 1.0 PAINT AND MATERIAL @ 187.000 /UNIT 187.00

TOTAL - GOG 187.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1017.60			0.00			0.00
PARTS			1585.19			0.00			0.00
SUBLET			162.50			0.00			0.00
G.O.G.			187.00			0.00			0.00
TOTAL			2952.29			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCB			INWB			INIB

COMMENTS----------

APT. 6/4 PROGRESSIVE
6.11 PARTS HERE
6.17 PARTS HERE

264425 CHRISTOPHER FLIPPO 674 9273 06/19/19 IN+B740404

LISA SAVOY 131433 /

11416 NORTHWAY DR 07/INFINITI/FX35/4DR SUV AWD

J N R A S 0 8 W 5 7 X 2 0 3 4 4 3

ST LOUIS, MO 63136 06/05/19

314-766-8111 MO: 131433

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1017.60			0.00			0.00
PARTS			1585.19			0.00			0.00
SUBLET			162.50			0.00			0.00
G.O.G.			187.00			0.00			0.00
TAXES			173.89			0.00			0.00
TOTAL			3126.18			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228348821884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

210409 ROBERT KOSTIAL 532 6608 06/05/19 IN+S740405

PEGGY HELT 117834 KH3/X

3216 STONEHENGE DR 13/INFINITI/G37X/4DR SDN X AWD 02/14/13

J N 1 C V 6 A R 9 D M 7 5 6 1 6 6

ST CHARLES, MO 63303 06/05/19

314-402-9269 MO: 117834

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):514 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/05/19	10.50	10.50	0.00	0.00	FINISHED
514	06/05/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          43.22                        0.00                         0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):514                       30.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            514   06/05/19   10.50    10.50   0.00   0.00    FINISHED
            514   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -1.50
                                                          TOTAL - MISC           -1.50
```


[CONTINUED ON NEXT PAGE]

210409 ROBERT KOSTIAL 532 6608 06/05/19 IN+S740405

PEGGY HELT 117834 KH3/X

3216 STONEHENGE DR 13/INFINITI/G37X/4DR SDN X AWD 02/14/13

J N 1 C V 6 A R 9 D M 7 5 6 1 6 6

ST CHARLES, MO 63303 06/05/19

314-402-9269 MO: 117834

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 40INZ BRAKES TECH(S):514 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/05/19	10.50	10.50	0.00	0.00	FINISHED
514	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT HOW ARE THE BRAKES?
ORIG CORR GREEN ALL THE WAY AROUND REAR BRAKES 6MM
CORRECTION GREEN ALL THE WAY AROUND REAR BRAKES 6MM

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):514 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/05/19	10.50	10.50	0.00	0.00	FINISHED
514	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.15
		TOTAL - MISC	4.65

COMMENTS----------
++WAITER++TAG NUMBER IS 6608

210409 ROBERT KOSTIAL 532 6608 06/05/19 IN+S740405

PEGGY HELT 117834 KH3/X

3216 STONEHENGE DR 13/INFINITI/G37X/4DR SDN X AWD 02/14/13

J N 1 C V 6 A R 9 D M 7 5 6 1 6 6

ST CHARLES, MO 63303 06/05/19

314-402-9269 MO: 117834

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			53.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			4.65			0.00			0.00
MISC DIS			-3.15			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			78.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228353601884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

141506 GRANT TERRILL 815 2608 06/05/19 GC+S740408

MATTHEW K GIBSON SE9S4G 84607 SUMMIT WHIT

18808 MELROSE RD 15/CHEVROLET TRUCK/TAHOE/4DR 4WD 03/13/15 380

1 G N S K B K C 4 F R 2 8 4 3 7 7

WILDWOOD, MO 63038 06/05/19

314-341-6268 636-261-1882 MO: 84607

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02GCZ CAMPAIGN/RECALL TECH(S):473 44.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	10.00	10.30	0.30	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.30	

COMPLAINT 18289EPS Loss of Steering Assist
ORIG CORR reprogram power steering control module per 18289
warranty code 3121730033
CORRECTION reprogram power steering control module per 18289
warranty code 3121730033
LO 9103855 TIME .3

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			44.99			0.00
TOTAL			0.00			44.99			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 52GCZ01 TRIM ELECT CONCERN TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	10.40	10.70	0.30	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.30	0.00	

COMPLAINT CUSTOMER STATES REAR TAIL GATE NOT GOING ALL THE WAY UP
ORIG CAUSE power lift gate actuator motor bad
CAUSE power lift gate actuator motor bad

```
ORIG CORR    replace strut actuator declined repair
CORRECTION   replace strut actuator declined repair
             QUOTED $507.21

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/05/19   10.80    10.80   0.00   0.00    FINISHED
             473   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX           GCQS                          GCWS                          GCIS
```

141506 GRANT TERRILL 815 2608 06/05/19 GC+S740408

MATTHEW K GIBSON SE9S4G 84607 SUMMIT WHIT

18808 MELROSE RD 15/CHEVROLET TRUCK/TAHOE/4DR 4WD 03/13/15 380

1 G N S K B K C 4 F R 2 8 4 3 7 7

WILDWOOD, MO 63038 06/05/19

314-341-6268 636-261-1882 MO: 84607

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZYTIRE TIRE TREAD YELLOW TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	10.80	10.80	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

COMMENTS----------
X02VSZ717H:WAIT created 2019-06-04 09:37:00am taken by Grant Terril
l

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740408-1	44.99
CLAIM TOTALS	44.99

141506 GRANT TERRILL 815 2608 06/05/19 GC+S740408

MATTHEW K GIBSON SE9S4G 84607 SUMMIT WHIT

18808 MELROSE RD 15/CHEVROLET TRUCK/TAHOE/4DR 4WD 03/13/15 380

1 G N S K B K C 4 F R 2 8 4 3 7 7

WILDWOOD, MO 63038 06/05/19

314-341-6268 636-261-1882 MO: 84607

DCS AUDIT SLIP

JOB CARD 740408

VIN	1GNSKBKC4FR284377	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/05/2019
ODOMETER	84607	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZFAT		740408-1	001398861156	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
9103855	0.3

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: reprogram power steering control module per 18289 w arranty code 3121730033 LO 9103855 TIME .3

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	44.99	0.00	44.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	44.99	0.00	44.99

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			44.99			0.00
TOTAL			0.00			44.99			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228361301884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266454 GRANT TERRILL 815 2610 06/06/19 GC+S740412

FATIMA COLLINS MS7N1R 24628 /

2750 FLAMINGO DR 18/GMC/TERRAIN/4DR FWD

3 G K A L M E V 4 J L 4 0 9 6 9 7

FLORISSANT, MO 63031 06/05/19

MO: 24628

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 27.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	10.00	10.90	0.90	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12696048	FILTER 1.836 Y		4.30	4.30	6.00	6.00
				COST TOTAL		4.30		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT		32.00
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
						TOTAL - GOG	33.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			27.50			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			33.50			0.00			0.00

```
  TOTAL                          67.00                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            GCQS                         GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------
J# 2 02GCZ           CAMPAIGN/RECALL                    TECH(S):473                      104.97
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/05/19   11.10    11.20   0.10   0.00    FINISHED
             473   06/05/19    0.00     0.00   0.00   0.70    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.10   0.70

COMPLAINT    PERFORM RECALL #N182200470 Transmission Clutch Drag Causing
             Overheat Warning
ORIG CORR    reprogrm tcm per 182200470
             warranty code 182173246
CORRECTION   reprogrm tcm per 182200470
             warranty code 182173246
             LO 9104384 TIME .7

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         104.97                         0.00
  TOTAL                          0.00                         104.97                         0.00
JOB#  2 JOURNAL PREFIX            GCCS                         GCWS                         GCIS
```


[CONTINUED ON NEXT PAGE]

266454 GRANT TERRILL 815 2610 06/06/19 GC+S740412

FATIMA COLLINS MS7N1R 24628 /

2750 FLAMINGO DR 18/GMC/TERRAIN/4DR FWD

3 G K A L M E V 4 J L 4 0 9 6 9 7

FLORISSANT, MO 63031 06/05/19

MO: 24628

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	10.90	10.90	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.68
		TOTAL - MISC	3.18

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740412-2	104.97
CLAIM TOTALS	104.97

266454 GRANT TERRILL 815 2610 06/06/19 GC+S740412

FATIMA COLLINS MS7N1R 24628 /

2750 FLAMINGO DR 18/GMC/TERRAIN/4DR FWD

3 G K A L M E V 4 J L 4 0 9 6 9 7

FLORISSANT, MO 63031 06/05/19

MO: 24628

DCS AUDIT SLIP

JOB CARD 740412

VIN	3GKALMEV4JL409697	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/05/2019
ODOMETER	24628	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZFAT		740412-2	001398937191	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: reprogrm tcm per 182200470 warranty code 182173246
LO 9104384 TIME .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			27.50			104.97			0.00
PARTS			6.00			0.00			0.00
G.O.G.			33.50			0.00			0.00
MISC CHG			3.18			0.00			0.00
TAXES			3.70			0.00			0.00
TOTAL			73.88			104.97			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:43

*C 0
*A 4228365611884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9716 06/05/19 GC+B740413

FRANK BOMMARITO BUICK GMC INC 122530 SILVER/ 98371B

15736 MANCHESTER ROAD 12/DODGE/AVENGER/4DR SDN SXT 06/30/19 122553

1 C 3 C D Z C B 1 C N 1 6 6 1 4 0

ELLISVILLE, MO 63011 RL 06/05/19

636-391-7200 636-391-9400 MO: 122530

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00GCZ QUICK SERVICE TECH(S):607 609 174.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
607	06/05/19	0.00	1.40	0.00	1.40	ENTERED IN INVOICING
609	06/05/19	0.00	1.40	0.00	1.40	ENTERED IN INVOICING
675	06/05/19	0.00	1.40	0.00	1.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	4.20	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL	740413	98371B	06/05/19	PDR	48.00
INTL	740413A	2053	06/05/19	INTERIOR	90.00
				TOTAL - SUBLET	138.00

G.O.G. & SUPPLIES----------

INTL	1.0	PAINT AND MATERIAL	@	38.000	/UNIT	38.00
					TOTAL - GOG	38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			174.00
SUBLET			0.00			0.00			138.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------

BOMM U/C

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			174.00
SUBLET			0.00			0.00			138.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:43

*C 0
*A 4228366971884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 MICHELLE GILLETT 359 1114 06/07/19 IN+S740414

FRANK BOMMARITO BUICK GMC INC 19590 WHITE/ P1114

15736 MANCHESTER ROAD 19/INFINITI/QX80/LIMITED AWD 06/15/19 19801

J N 8 A Z 2 N E 6 K 9 2 2 7 6 9 1

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 19592

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):441 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/07/19	11.40	11.40	0.00	0.00	FINISHED
441	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++
ORIG CAUSE PERFORMED LOF
CAUSE PERFORMED LOF

```
PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    INTL     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    INTL    7.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                        28.91
                                                                TOTAL - GOG           28.91

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                         23.99
  PARTS                           0.00                           0.00                          9.08
  G.O.G.                          0.00                           0.00                         28.91
  TOTAL                           0.00                           0.00                         61.98
JOB#  1 JOURNAL PREFIX            INCS                           INWS                           INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 2 00INZZ          QUICK SERVICE                      TECH(S):441                        35.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/07/19   11.40    11.40   0.00   0.00    FINISHED
             441   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

ORIG CAUSE   REPLACED LF TIRE.
             EJNU JHB4618
CAUSE        REPLACED LF TIRE.
             EJNU JHB4618

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    OETIR02902           BRIDGESTONE 275/     212.00   212.00    269.00     269.00
                                                    COST TOTAL    212.00
                                                                TOTAL - PARTS        269.00

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                         35.00
  PARTS                           0.00                           0.00                        269.00
  TOTAL                           0.00                           0.00                        304.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                           INIS
```

```
10                                MICHELLE GILLETT    359       1114    06/07/19   IN+S740414

FRANK BOMMARITO BUICK GMC INC                                  19590       WHITE/            P1114

15736 MANCHESTER ROAD             19/INFINITI/QX80/LIMITED AWD          06/15/19        19801

                                  J N 8 A Z 2 N E 6 K 9 2 2 7 6 9 1

ELLISVILLE, MO 63011                                                    06/05/19

636-391-7200      636-391-9400                                                        MO: 19592


JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 03INZO3         SAFETY/EMISSIONS                  TECH(S):441                        28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/07/19   11.40    11.40   0.00   0.00    FINISHED
             441   06/07/19    0.00     0.00   0.00   0.50    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CORR    VEHICLE PASSED SAFETY/EMISSIONS TEST
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                          4.00
    INTL      SYSTEC  SYSTEMS TEC                                    740414         3.45
                                                            TOTAL - MISC           7.45

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                       28.55
  MISC CHG                        0.00                           0.00                        7.45
  TOTAL                           0.00                           0.00                       36.00
JOB#  3 JOURNAL PREFIX            INCS                           INWS                        INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 4 03INZ           INF CERT INSPECTION               TECH(S):441                       304.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/07/19   11.00    11.30   0.30   0.00    FINISHED
             441   06/07/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.30   2.00

ORIG CAUSE   PERFORMED INFINITI PRE-OWNED CERTIFICATION
CAUSE        PERFORMED INFINITI PRE-OWNED CERTIFICATION

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                      304.00
  TOTAL                           0.00                           0.00                      304.00
JOB#  4 JOURNAL PREFIX            INCS                           INWS                        INIS



GRAND TOTALS----------------------------------------------------------------------------------
          ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                      391.54
  PARTS                           0.00                           0.00                      278.08
  G.O.G.                          0.00                           0.00                       28.91
  MISC CHG                        0.00                           0.00                        7.45
                         ----------                     ----------                     ----------
  TOTAL                           0.00                           0.00                      705.98
```

*C 0
*A 4228370241884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 MICHELLE GILLETT 359 8512 06/07/19 IN+S740415

FRANK BOMMARITO BUICK GMC INC YH5R4V 61500 GREY/ 98512A

15736 MANCHESTER ROAD 15/INFINITI/QX80/4DR 4WD 11/17/14 61388

J N 8 A Z 2 N E 2 F 9 0 8 0 9 0 6 70069 09/09/14

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 61502

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):464 23.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/07/19	10.20	10.20	0.00	0.00	FINISHED
464	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
INTL	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

INTL	7.0	999PK0W20MSN MOB SYN	@	4.130	/UNIT	28.91
					TOTAL - GOG	28.91

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			23.95
PARTS			0.00			0.00			9.08
G.O.G.			0.00			0.00			28.91
TOTAL			0.00			0.00			61.94

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

```
J# 2 00INZZ          QUICK SERVICE                      TECH(S):464                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/07/19   10.20    10.20   0.00   0.00    FINISHED
             464   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00


JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 03INZO3         SAFETY/EMISSIONS                   TECH(S):464                         28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/07/19   10.20    10.20   0.00   0.00    FINISHED
             464   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                          4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740415       3.45



PAGE 1 OF 2                                        [CONTINUED ON NEXT PAGE]       11:44:43
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```
10                                MICHELLE GILLETT    359       8512    06/07/19   IN+S740415

FRANK BOMMARITO BUICK GMC INC                    YH5R4V      61500       GREY/            98512A

15736 MANCHESTER ROAD             15/INFINITI/QX80/4DR 4WD              11/17/14        61388

                                  J N 8 A Z 2 N E 2 F 9 0 8 0 9 0 6    70069         09/09/14

ELLISVILLE, MO 63011                                                   06/05/19

636-391-7200      636-391-9400                                                        MO: 61502


                                                                    TOTAL - MISC           7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 03INZ           INF CERT INSPECTION               TECH(S):464                        304.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/07/19   10.20    10.20   0.00   0.00    FINISHED
            464   06/07/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   2.00


JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         304.00
  TOTAL                          0.00                          0.00                         304.00
JOB#  4 JOURNAL PREFIX           INCS                          INWS                           INIS


GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         356.50
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          28.91
  MISC CHG                       0.00                          0.00                           7.45
                         ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                         401.94


*************************    A L L  D E T A I L  I N V O I C E    *************************
```

  [END OF INVOICE] 11:44:43

*C 0
*A 4228376501884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266450 ADAM BECKMAN 432 2611 06/06/19 GC+S740416

GLORIA SCRICKLAND 61480 /

16 N CASTELLO ST 15/GMC/TERRAIN/4DR FWD

2 G K A L M E K 1 F 6 1 8 3 4 8 8

ST LOUIS, MO 63031 06/05/19

MO: 61480

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10GCZ11 ENGINE RUNS ROUGH TECH(S):482 194.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/05/19	10.10	11.00	0.90	0.00	HOLD OTHER
482	06/05/19	11.00	11.30	0.30	0.00	FINISHED
482	06/05/19	0.00	0.00	0.00	1.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.20	1.30	

COMPLAINT C/S: CUSTOMER STATES CAR IS DYING
ORIG CAUSE intake camshaft actuator solenoid valve stuck open and allowing for camshaft to stay advanced, dtcs P0010 and P0011 stored in ECM
CAUSE intake camshaft actuator solenoid valve stuck open and allowing for camshaft to stay advanced, dtcs P0010 and P0011 stored in ECM
ORIG CORR scanned and tested dtcs, tested intake camshaft actuator solenoid circuit and operation, circuit tested good, found solenoid valve does not move when commanded, replaced solenoid valve and retest operation, ok
POWERTRAIN WARRANTY
LO 4020140 .4 ADD .9 DIAG
CORRECTION scanned and tested dtcs, tested intake camshaft actuator solenoid circuit and operation, circuit tested good, found solenoid valve does not move when commanded, replaced solenoid valve and retest operation, ok
POWERTRAIN WARRANTY
LO 4020140 .4 ADD .9 DIAG

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12679099	VALVE 0.736 Y	30.46	30.46	42.64	42.64
				COST TOTAL	30.46		
					TOTAL - PARTS		42.64

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                        194.95                          0.00
  PARTS                          0.00                         42.64                          0.00
  TOTAL                          0.00                        237.59                          0.00
JOB#  1 JOURNAL PREFIX           GCCS                          GCWS                           GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):482                      25.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            482   06/05/19   11.80    12.20   0.40   0.00    FINISHED
            482   06/05/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.40   0.90

COMPLAINT    GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
              CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
             ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
              AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED
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266450                              ADAM BECKMAN        432       2611    06/06/19   GC+S740416

GLORIA SCRICKLAND                                                61480       /

16 N CASTELLO ST                    15/GMC/TERRAIN/4DR FWD

                                    2 G K A L M E K 1 F 6 1 8 3 4 8 8

ST LOUIS, MO 63031                                                        06/05/19

                                                                                          MO: 61480


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12605566             FILTER 1.836 Y         4.62     4.62      6.00       6.00
                                                        COST TOTAL      4.62
                                                                    TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    5.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          30.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                    TOTAL - GOG           31.50

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         31.50                          0.00                          0.00
  TOTAL                          62.50                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZBLADES     WIPER BLADES                      TECH(S):482                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             482   06/05/19   11.80    11.80   0.00   0.00    FINISHED
             482   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    REPLACE WIPER BLADES

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    22868414             BLADE 10.146 Y        14.44    14.44     19.95      19.95
    CUST     1    22868413             BLADE 10.146 Y        14.44    14.44     19.95      19.95
    CUST     1    20999459             BLADE 12.188 Y         7.79     7.79     13.67      13.67
                                                        COST TOTAL     36.67
                                                                    TOTAL - PARTS         53.57

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          53.57                          0.00                          0.00
  TOTAL                          53.57                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00GCZ27POINT    27 POINT INSPECTION               TECH(S):482                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             482   06/05/19   11.80    11.80   0.00   0.00    FINISHED
             482   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE
```

JOB# 4 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

[CONTINUED ON NEXT PAGE]

266450 ADAM BECKMAN 432 2611 06/06/19 GC+S740416

GLORIA SCRICKLAND 61480 /

16 N CASTELLO ST 15/GMC/TERRAIN/4DR FWD

2 G K A L M E K 1 F 6 1 8 3 4 8 8

ST LOUIS, MO 63031 06/05/19

MO: 61480

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00GCZDEPOSIT DEPOSIT CONTROL EPR TECH(S):482 45.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/05/19	11.40	11.70	0.30	0.00	FINISHED
482	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.50	

COMPLAINT DEPOSIT CONTROL TO HELP THE CLEANING OF THE OIL RINGS WHICH
WILL HELP CONTROL OIL CONSUMPTION.
ORIG CORR complete
CORRECTION complete

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6577BG	PERF. KIT	39.90	39.90	54.50	54.50
			COST TOTAL	39.90			
				TOTAL - PARTS			54.50

JOB# 5 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		45.45			0.00			0.00
PARTS		54.50			0.00			0.00
TOTAL		99.95			0.00			0.00
JOB# 5 JOURNAL PREFIX		GCQS			GCWS			GCIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+00GCZAIRFILTER ENGINE AIR FILTER TECH(S):482 10.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/05/19	11.80	11.80	0.00	0.00	FINISHED
482	06/05/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT REPLACE THE ENGINE AIR FILTER ELEMENT
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	23335811	ELEMENT 3.410 Y	21.46	21.46	29.95	29.95
			COST TOTAL	21.46			
				TOTAL - PARTS			29.95

JOB# 6 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		10.00			0.00			0.00
PARTS		29.95			0.00			0.00
TOTAL		39.95			0.00			0.00
JOB# 6 JOURNAL PREFIX		GCCS			GCWS			GCIS

JOB# 7 CHARGES----------

LABOR----CUSTOMER----------

J# 7+93GCZYBK BRAKE LINING YELLOW TECH(S):482 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/05/19	12.40	12.40	0.00	0.00	FINISHED
482	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

266450 ADAM BECKMAN 432 2611 06/06/19 GC+S740416

GLORIA SCRICKLAND 61480 /

16 N CASTELLO ST 15/GMC/TERRAIN/4DR FWD

2 G K A L M E K 1 F 6 1 8 3 4 8 8

ST LOUIS, MO 63031 06/05/19

MO: 61480

CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 7 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 7 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 8 CHARGES

LABOR----CUSTOMER

J# 8+93GCZYTIRE TIRE TREAD YELLOW TECH(S):482 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/05/19	12.40	12.40	0.00	0.00	FINISHED
482	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 8 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 8 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 9 CHARGES

LABOR----CUSTOMER

J# 9+93GCZFUELSYSR FUEL SYSTEM RED TECH(S):482 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/05/19	12.40	12.40	0.00	0.00	FINISHED
482	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: FUEL SYSTEM RED (REPAIRS RECOMMENDED)
CORRECTION MPVI: FUEL SYSTEM RED (REPAIRS RECOMMENDED)

JOB# 9 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 9 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	11.22
		TOTAL - MISC	12.72

COMMENTS

WAIT created 2019-06-05 07:49:00am taken by Adam Beckman

RECOMMENDATIONS

FRONT BRAKES $540.00
BRAKE FLUID $120.00
TRANS FLUID $170

INDUCTION $159
2 NEW TIRES $179.00EA

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#..... TOTAL....

266450 ADAM BECKMAN 432 2611 06/06/19 GC+S740416

GLORIA SCRICKLAND 61480 /

16 N CASTELLO ST 15/GMC/TERRAIN/4DR FWD

2 G K A L M E K 1 F 6 1 8 3 4 8 8

ST LOUIS, MO 63031 06/05/19

MO: 61480

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740416-1	237.59
CLAIM TOTALS	237.59

DCS AUDIT SLIP----------

JOB CARD 740416

VIN	2GKALMEK1F6183488	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/05/2019
ODOMETER	61480	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740416-1	001398937153	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 722637405

LABOR OPERATION	BASE HOURS	DIAGNOSIS
4020140	0.4	0.9

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0322
COMPLAINT DESCRIPTION: C/S: CUSTOMER STATES CAR IS DYING

CAUSE CODE: 6579
CAUSE DESCRIPTION: intake camshaft actuator solenoid valve stuck open and a llowing for camshaft to stay advanced, dtcs P0010 and P0011 stored in ECM ECM

CORRECTION DESCRIPTION: scanned and tested dtcs, tested intake camshaft act uator solenoid circuit and operation, circuit tested good, found solenoid oid valve does not move when commanded, replaced solenoid valve and retest test operation, ok POWERTRAIN WARRANTY LO 4020140 .4 ADD .9 DIAG

CAUSAL PART: 12679099

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12679099	1	30.46			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	12.18		
PARTS	30.46	0.00	42.64
LABOR	194.95	0.00	194.95

NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	237.59	0.00	237.59

266450 ADAM BECKMAN 432 2611 06/06/19 GC+S740416

GLORIA SCRICKLAND 61480 /

16 N CASTELLO ST 15/GMC/TERRAIN/4DR FWD

2 G K A L M E K 1 F 6 1 8 3 4 8 8

ST LOUIS, MO 63031 06/05/19

MO: 61480

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			80.45			194.95			0.00
PARTS			144.02			42.64			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			12.72			0.00			0.00
TAXES			16.78			0.00			0.00
TOTAL			285.47			237.59			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:43

*C 0
*A 4228383061884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9717 06/05/19 GC+B740417

FRANK BOMMARITO BUICK GMC INC 62769 SILVER/ P9920A

15736 MANCHESTER ROAD 12/CHEVROLET/MALIBU/4DR SDN LTZ W/2L 07/28/11 62771

1 G 1 Z G 5 E 7 9 C F 1 3 0 5 5 3

ELLISVILLE, MO 63011 RL 06/05/19

636-391-7200 636-391-9400 MO: 62769

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00GCZ QUICK SERVICE TECH(S):607 675 198.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/05/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
607	06/05/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
609	06/05/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	4.80	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL 740417 P9920A 06/05/19 PDR 114.00

TOTAL - SUBLET 114.00

G.O.G. & SUPPLIES----------

INTL 1.0 PAINT AND MATERIAL @ 38.000 /UNIT 38.00

TOTAL - GOG 38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			198.00
SUBLET			0.00			0.00			114.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------

BOMM U/C

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			198.00
SUBLET			0.00			0.00			114.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:43

*C 0
*A 4228387491884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

217510 CHARLIE THIERET 932 4249 06/05/19 MA+S740418

LINDA F MATISZIW 15027 SONIC SILV 10345

16765 CHESTERFIELD BLUFFS CIRCLE 16/MAZDA/CX-5/4DR FWD TOUR AT 10/07/15 12

J M 3 K E 2 C Y 2 G 0 6 9 8 3 6 2

CHESTERFIELD, MO 63005 06/05/19

636-530-1812 MO: 15027

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	10.60	10.60	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF

```
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,            5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                        0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                       35.00
                                                                TOTAL - GOG           35.30

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.01
                                                                TOTAL - MISC          -1.01

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.38                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  MISC DIS                       -1.01                          0.00                          0.00
  TOTAL                          54.54                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):923                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/05/19   10.60    10.60   0.00   0.00    FINISHED
             923   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS
```

217510 CHARLIE THIERET 932 4249 06/05/19 MA+S740418

LINDA F MATISZIW 15027 SONIC SILV 10345

16765 CHESTERFIELD BLUFFS CIRCLE 16/MAZDA/CX-5/4DR FWD TOUR AT 10/07/15 12

J M 3 K E 2 C Y 2 G 0 6 9 8 3 6 2

CHESTERFIELD, MO 63005 06/05/19

636-530-1812 MO: 15027

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.01
			TOTAL - MISC	2.51

COMMENTS
WAIT created 2019-05-30 12:55:00pm taken by Rosealee Fleck

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			2.51			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			60.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:43

*C 0
*A 4228393711884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

67138 ROBERT KOSTIAL 532 6609 06/06/19 IN+S740419

TIMOTHY P MCCORMICK 27239 /

812 BITTERFIELD DR 11/INFINITI/G37 SEDAN/4DR SDN LTD AW

J N 1 C V 6 A R 1 B M 3 5 5 4 1 7

BALLWIN, MO 63011 06/05/19

314-277-4856 314-277-4856 MO: 27239

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZSYNTEC *LOF/FULL SYNTHETIC TECH(S):464 29.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/05/19	10.40	10.40	0.00	0.00	FINISHED
464	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS FULL SYNTHETIC OIL CHANGE
$75.00
ORIG CORR LOF
CORRECTION LOF

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	5.0	999PK05W30SS MOB SUP	@	4.300	/UNIT	21.50
					TOTAL - GOG	21.50

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES			-1.95
				TOTAL - MISC	-1.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			29.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			21.50			0.00			0.00
MISC DIS			-1.95			0.00			0.00

```
  TOTAL                          58.58                        0.00                         0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):464                       30.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/05/19   10.50    10.50   0.00   0.00    FINISHED
             464   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    ROTATE TIRES -
             $30.00
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.50
                                                          TOTAL - MISC             -1.50
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[CONTINUED ON NEXT PAGE]

67138 ROBERT KOSTIAL 532 6609 06/06/19 IN+S740419

TIMOTHY P MCCORMICK 27239 /

812 BITTERFIELD DR 11/INFINITI/G37 SEDAN/4DR SDN LTD AW

J N 1 C V 6 A R 1 B M 3 5 5 4 1 7

BALLWIN, MO 63011 06/05/19

314-277-4856 314-277-4856 MO: 27239

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00

JOB# 2 JOURNAL PREFIX INCS INWS INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 61INZ02 EXT TRIM CONCERN TECH(S):464 33.24

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/05/19	10.50	10.80	0.20	0.00	FINISHED
464	06/05/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.30	

COMPLAINT CS THAT THE DRIVER SIDE FOG LAMP WAS BUSTED OUT AND THE ASSY
NEEDS TO BE REPLACED-$296.19 WAS QUOTED HAS COUPON FOR
SPEND ($35.00 COUPON APPLIED)
Spend 1000019999 2000029999 Save 4000

ORIG CORR REMOVED FENDER LINER AND REPLACED LEFT FRONT FOG LAMP
ASSEMBLY

CORRECTION REMOVED FENDER LINER AND REPLACED LEFT FRONT FOG LAMP
ASSEMBLY

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	261508993B	LAMP FOG RH	120.94	120.94	227.77	227.77
			COST TOTAL		120.94		
					TOTAL - PARTS		227.77

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			33.24			0.00			0.00
PARTS			227.77			0.00			0.00
TOTAL			261.01			0.00			0.00

JOB# 3 JOURNAL PREFIX INCS INWS INIS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------

++WAITER++Front Left Fog Light Needs to be Replaced - Quote Already
Received Fog light repair Bommarito Infinity x Robert Kostial
rkostialbommar itonet Thu Apr 18 649 PM to me Tim Here is that
quote you asked for
29619 if you have any questions please let me know Thanks Rob Also
I have a special offer for this repair PARTS LABOR BONUS Spend 100
0019999 2000029999 Save 4000 - TAG NUMBER IS 6609

67138 ROBERT KOSTIAL 532 6609 06/06/19 IN+S740419

TIMOTHY P MCCORMICK 27239 /

812 BITTERFIELD DR 11/INFINITI/G37 SEDAN/4DR SDN LTD AW

J N 1 C V 6 A R 1 B M 3 5 5 4 1 7

BALLWIN, MO 63011 06/05/19

314-277-4856 314-277-4856 MO: 27239

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			93.19			0.00			0.00
PARTS			236.85			0.00			0.00
G.O.G.			21.50			0.00			0.00
MISC CHG			1.50			0.00			0.00
MISC DIS			-3.45			0.00			0.00
TAXES			22.91			0.00			0.00
TOTAL			372.50			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:43

*C 0
*A 4228400351884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

70114 JOSEPH WHITAKER 420 2612 06/05/19 GC+S740420

GENERAL MOTORS 7382 ONYX BLK/JE

2717 SCHUST ROAD 19/GMC/YUKON XL/4DR SUV 4WD 02/14/19 0

1 G K S 2 G K C 7 K R 1 9 3 1 1 0

SAGINAW, MI 48603 06/05/19

888-567-3234 MO: 7383

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCCOUPCAR GM SEASONAL CAR CARE TECH(S):476 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	10.50	11.70	1.20	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.20	0.90	

COMPLAINT GM SEASONAL CARE CARE- PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL WITH FULL SYNTHETIC OIL, OIL FILTER, CHECK TIRE PRESSURES AND TOP OFF ALL FLUID LEVELS. RESET OIL INDEX. ROTATE TIRES AS PER MANUFACTURE. PERFORM GM 27 POINT INSPECTION.
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00
			COST TOTAL	4.30		
				TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00

```
  TOTAL                          83.70                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):476                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/05/19   11.70    11.70   0.00   0.00    FINISHED
             476   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3 00GCZ1          TIRE REPAIR SPECIAL               TECH(S):476                         50.00
```


[CONTINUED ON NEXT PAGE]

70114 JOSEPH WHITAKER 420 2612 06/05/19 GC+S740420

GENERAL MOTORS 7382 ONYX BLK/JE

2717 SCHUST ROAD 19/GMC/YUKON XL/4DR SUV 4WD 02/14/19 0

1 G K S 2 G K C 7 K R 1 9 3 1 1 0

SAGINAW, MI 48603 06/05/19

888-567-3234 MO: 7383

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	11.70	11.70	0.00	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT LEFT REAR TIRE LOOSES AIR ADVISE
ORIG CORR FOUND NAIL LEFT REAR TIRE . REPAIR TIRE COMPLETE
CORRECTION FOUND NAIL LEFT REAR TIRE . REPAIR TIRE COMPLETE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			50.00			0.00			0.00
TOTAL			50.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	4.05
		TOTAL - MISC	5.55

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			75.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			5.55			0.00			0.00
TAXES			5.64			0.00			0.00
TOTAL			144.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228406121884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

133134 ROBERT KOSTIAL 532 6610 06/05/19 IN+S740421

BILLY BOWDEN MG1F2W 77264 VIBRANT RED

4400 LINDELL BLVD APT 23J 10/INFINITI/G37/2DR BASE RWD 07/06/10 18

J N 1 C V 6 E K 1 A M 1 0 3 5 0 3 70069 05/22/10

SAINT LOUIS, MO 63108 06/05/19

314-652-7173 MO: 77264

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):996 19.07

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	11.10	11.10	0.00	0.00	FINISHED
996	06/05/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
$42.95 (39.95 COUPON APPLIED)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.41
TOTAL - MISC -1.41

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          19.07                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC DIS                       -1.41                          0.00                          0.00
  TOTAL                          38.54                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):996                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/05/19   11.10    11.10   0.00   0.00    FINISHED
             996   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS
```

```
133134                              ROBERT KOSTIAL      532       6610    06/05/19   IN+S740421

BILLY BOWDEN                                        MG1F2W      77264       VIBRANT RED

4400 LINDELL BLVD APT 23J           10/INFINITI/G37/2DR BASE RWD          07/06/10           18

                                    J N 1 C V 6 E K 1 A M 1 0 3 5 0 3    70069         05/22/10

SAINT LOUIS, MO 63108                                                    06/05/19

314-652-7173                                                                          MO: 77264


JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+20INZ06         *CABIN AIR FILTER                 TECH(S):996                        23.47
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/05/19   11.50    11.50   0.00   0.00    FINISHED
             996   06/05/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT -
             $100.00 ($149.95 COUPON APPLIED LINES 3 & 4)
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    B72771CA1B            FILTER KIT - AIR      33.92    33.92     56.53      56.53
                                                    COST TOTAL     33.92
                                                                TOTAL - PARTS         56.53

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          23.47                          0.00                          0.00
  PARTS                          56.53                          0.00                          0.00
  TOTAL                          80.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00INZAC-PERFORM A/C PERFORMANCE SERV              TECH(S):996                        22.95
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/05/19   11.50    11.50   0.00   0.00    FINISHED
             996   06/05/19    0.00     0.00   0.00   0.50    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C PERFORMANCE SERVICE. -
             $89.95
ORIG CAUSE   NORMAL CHECK AND MAINTENANCE.
CAUSE        NORMAL CHECK AND MAINTENANCE.
ORIG CORR    TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.
CORRECTION   TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6403BG                AC 1234YF             28.30    28.30     47.00      47.00
                                                    COST TOTAL     28.30
                                                                TOTAL - PARTS         47.00

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
```

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			22.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			69.95			0.00			0.00

JOB# 4 JOURNAL PREFIX INCS INWS INIS

[CONTINUED ON NEXT PAGE]

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133134                              ROBERT KOSTIAL      532       6610    06/05/19   IN+S740421

BILLY BOWDEN                                      MG1F2W      77264       VIBRANT RED

4400 LINDELL BLVD APT 23J           10/INFINITI/G37/2DR BASE RWD          07/06/10           18

                                    J N 1 C V 6 E K 1 A M 1 0 3 5 0 3    70069         05/22/10

SAINT LOUIS, MO 63108                                                    06/05/19

314-652-7173                                                                          MO: 77264


JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00INZEVAPCLEAN  FRIGI-CLEAN SERVICE               TECH(S):996                        33.95
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/05/19   11.50    11.50   0.00   0.00    FINISHED
            996   06/05/19    0.00     0.00   0.00   0.50    FINISHED
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C EVAPORATOR CLEAN SERVICE. -
             $89.95 (10% COUPON APPLIED)
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIAN USED AN EPA AND USDA APPROVED BIO-CIDE TO REMOVE
             THE MOLD AND BACTERIA FROM THE EVAPORATOR, AND A/C PLENUM
             CHAMBER. THIS SERVICE REMOVES THE FUNGUS FROM THE SYSTEM TO
             HELP WITH ALLERGIES, REMOVE NICOTINE AND OTHER SMELLS WHILE
             PROVIDING A FRESH AND CLEAN SCENT.
CORRECTION   TECHNICIAN USED AN EPA AND USDA APPROVED BIO-CIDE TO REMOVE
             THE MOLD AND BACTERIA FROM THE EVAPORATOR, AND A/C PLENUM
             CHAMBER. THIS SERVICE REMOVES THE FUNGUS FROM THE SYSTEM TO
             HELP WITH ALLERGIES, REMOVE NICOTINE AND OTHER SMELLS WHILE
             PROVIDING A FRESH AND CLEAN SCENT.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6408BG               A/C FRESH & COO       28.30    28.30     47.00      47.00
                                                     COST TOTAL     28.30
                                                                TOTAL - PARTS         47.00

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          33.95                          0.00                          0.00
  PARTS                          47.00                          0.00                          0.00
  TOTAL                          80.95                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
                                                                    TOTAL - MISC           1.50

COMMENTS--------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 6610


GRAND TOTALS----------------------------------------------------------------------------------
          ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          99.44                          0.00                          0.00
  PARTS                         159.61                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC CHG                        1.50                          0.00                          0.00
  MISC DIS                       -1.41                          0.00                          0.00
  TAXES                          15.28                          0.00                          0.00
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                              ----------                    ----------                    ----------
  TOTAL                          286.22                          0.00                          0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 3 OF 3                                              [   END  OF  INVOICE   ]       11:44:44

*C 0
*A 4228409031884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    227047                           TYLER COLEMAN       457       6612    06/05/19   IN+S740423

    KATHERINE TAUTPHAEUS                                         42672       LIQUID PLA/       95166

    2042 ST MADELEINE DR             16/INFINITI/Q70 3.7/4DR SDN V6 AWD    06/28/16           40

                                     J N 1 B Y 1 A R 5 G M 2 7 0 5 7 6

    OFALLON, MO 63368                                                       06/05/19

    314-952-0672      636-295-5278                                                        MO: 42673


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 00INZ01         LUBE OIL FILTER                    TECH(S):514                        23.99
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                514   06/05/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
                514   06/05/19   10.90    10.90   0.00   0.00    FINISHED
                                TOTAL TECH TIME   0.00   0.50

    COMPLAINT    (Replace engine oil and filter)
    ORIG CAUSE   ROUTINE MAINTENANCE
    CAUSE        ROUTINE MAINTENANCE
    ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
                 TO FACTORY SPEC.
    CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
                 TO FACTORY SPEC.

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
        CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                        COST TOTAL      5.39
                                                                  TOTAL - PARTS          9.08

    G.O.G. & SUPPLIES-----------------------------------------------------------------
        CUST    5.0  VALVOLINE OIL              @      2.360   /UNIT                          11.80
                                                                  TOTAL - GOG           11.80

    MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
        CUST         SSR  SHOP SUPPLIES                                                   -1.65
                                                                  TOTAL - MISC          -1.65

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          23.99                          0.00                          0.00
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  PARTS                          9.08                        0.00                        0.00
  G.O.G.                        11.80                        0.00                        0.00
  MISC DIS                      -1.65                        0.00                        0.00
  TOTAL                         43.22                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           INCS                         INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):514                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/05/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
             514   06/05/19   10.90    10.90   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    DELETED DUE TO TIRE WEAR
ORIG CAUSE   DID NOT PERFORM DUE TO TIRE WEAR
             QUOTE ATTACHED WITH 1054.38 OTD FOR OETIR02934
CAUSE        DID NOT PERFORM DUE TO TIRE WEAR
             QUOTE ATTACHED WITH 1054.38 OTD FOR OETIR02934

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX           INCS                         INWS                        INIS
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[CONTINUED ON NEXT PAGE]

227047 TYLER COLEMAN 457 6612 06/05/19 IN+S740423

KATHERINE TAUTPHAEUS 42672 LIQUID PLA/ 95166

2042 ST MADELEINE DR 16/INFINITI/Q70 3.7/4DR SDN V6 AWD 06/28/16 40

J N 1 B Y 1 A R 5 G M 2 7 0 5 7 6

OFALLON, MO 63368 06/05/19

314-952-0672 636-295-5278 MO: 42673

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.65
		TOTAL - MISC	3.15

COMMENTS----------
++WAITER++TAG NUMBER IS 6612

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			48.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4228412611884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

63747 ROBERT KOSTIAL 532 6611 06/06/19 IN+S740424

RICHARD GROSS 207-RGS 177390 BLACK/

307 CHESTERFIELD OAKS 02/INFINITI/I35/4DR SDN LUX 10/30/01 22

J N K D A 3 1 A 2 2 T 0 0 1 8 3 6

WIILDWOOD, MO 63005 06/05/19

636-537-0948 314-362-2250 MO: 177390

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 12INZ01 ENGINE CONCERN TECH(S):501 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/05/19	12.70	12.70	0.00	0.00	FINISHED
501	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CHECK OIL LEVEL BEFORE CHANGING OIL
ORIG CORR 1 QUART LOW
CORRECTION 1 QUART LOW

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):501 24.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/05/19	12.70	12.70	0.00	0.00	FINISHED
501	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL. $75.00 ($15.00 COUPON APPLIED)
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53

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                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    5.0  999PK05W30SS MOB SUP       @      4.300   /UNIT                     21.50
                                                                TOTAL - GOG           21.50

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                 -1.70
                                                                TOTAL - MISC          -1.70

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          24.95                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         21.50                          0.00                          0.00
  MISC DIS                       -1.70                          0.00                          0.00
  TOTAL                          53.83                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 00INZ1          TIRE REPAIR SPECIAL               TECH(S):501                     0.00
```


[CONTINUED ON NEXT PAGE]

63747 ROBERT KOSTIAL 532 6611 06/06/19 IN+S740424

RICHARD GROSS 207-RGS 177390 BLACK/

307 CHESTERFIELD OAKS 02/INFINITI/I35/4DR SDN LUX 10/30/01 22

J N K D A 3 1 A 2 2 T 0 0 1 8 3 6

WIILDWOOD, MO 63005 06/05/19

636-537-0948 314-362-2250 MO: 177390

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/05/19	12.70	12.70	0.00	0.00	FINISHED
501	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES LR TIRE SLOW LEAK - CHECK ALL TIRES
ORIG CAUSE .
CAUSE .
ORIG CORR FOUND VALVE STEM LEAKING, REPLACED VALVE STEM, CLEANED RIM & RESEALED TIRE
CORRECTION FOUND VALVE STEM LEAKING, REPLACED VALVE STEM, CLEANED RIM & RESEALED TIRE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 40INZ08 BRAKE VIBRATION TECH(S):501 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/05/19	12.70	12.70	0.00	0.00	FINISHED
501	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES VIBRATION WHEN BRAKING, & PULLS LEFT WHEN BRAKING

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):501 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/05/19	12.70	12.70	0.00	0.00	FINISHED
501	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

MISC------	CODE--------	DESCRIPTION------------------------------	CONTROL NO---------	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.70
			TOTAL - MISC	3.20

63747 ROBERT KOSTIAL 532 6611 06/06/19 IN+S740424

RICHARD GROSS 207-RGS 177390 BLACK/

307 CHESTERFIELD OAKS 02/INFINITI/I35/4DR SDN LUX 10/30/01 22

J N K D A 3 1 A 2 2 T 0 0 1 8 3 6

WIILDWOOD, MO 63005 06/05/19

636-537-0948 314-362-2250 MO: 177390

COMMENTS----------
++LOANER++TAG NUMBER IS 6611

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			21.50			0.00			0.00
MISC CHG			3.20			0.00			0.00
MISC DIS			-1.70			0.00			0.00
TAXES			2.75			0.00			0.00
TOTAL			59.78			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228418881884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

256669 ADAM BECKMAN 432 2613 06/05/19 BU+S740425

SHERRY HOPKINS KFR0963 55095 /

7 WHEATLEY CT 17/BUICK/ENCLAVE/4DR FWD 09/16/16

5 G A K R C K D 5 H J 1 5 1 4 8 6

CHESTERFEILD, MO 63005 06/05/19

MO: 55095

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	11.10	11.90	0.80	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):411                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/05/19   12.00    12.00   0.00   0.00    FINISHED
            411   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                        BUWS                        BUIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                            1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                         1.55
                                                                TOTAL - MISC        3.05
```

256669 ADAM BECKMAN 432 2613 06/05/19 BU+S740425

SHERRY HOPKINS KFR0963 55095 /

7 WHEATLEY CT 17/BUICK/ENCLAVE/4DR FWD 09/16/16

5 G A K R C K D 5 H J 1 5 1 4 8 6

CHESTERFEILD, MO 63005 06/05/19

MO: 55095

COMMENTS----------
X02941Q8ME:WAIT created 2019-06-04 08:41:00am taken by Adam Beckman

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			75.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:44

*C 0
*A 4228421881884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9718 06/07/19 MA+B740427

FRANK BOMMARITO BUICK GMC INC 149698 BRILLIANT B 13325A

15736 MANCHESTER ROAD 11/MAZDA/CX-9/FWD 4DR TOURING 03/07/11 149709

J M 3 T B 2 C A 4 B 0 3 1 0 2 4 8

ELLISVILLE, MO 63011 RL 06/05/19

636-391-7200 636-391-9400 E# 1 YR FREE MAINT MO: 149698

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 675 198.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
607	06/07/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
675	06/07/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
609	06/07/19	0.00	1.60	0.00	1.60	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	4.80	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL	740427	3903	06/07/19	CHIP REPAIR	42.00
INTL	740427A	13325A	06/07/19	PDR	72.00
				TOTAL - SUBLET	114.00

G.O.G. & SUPPLIES----------

INTL	1.0	PAINT AND MATERIAL	@ 38.000	/UNIT	38.00
				TOTAL - GOG	38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			198.00
SUBLET			0.00			0.00			114.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			MACB			MAWB			MAIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			198.00
SUBLET			0.00			0.00			114.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:44

*C 0
*A 4228426141884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

197781 ALBERT BAUMANN JR 108 4251 06/06/19 MA+S740428

MORGAN A MECZKOWSKI 65674 SF WHT PRL 7678

253 CHURHILL LANE 14/MAZDA/MAZDA6 SDN/4DR SDN SPORT AT 06/27/14 141

J M 1 G J 1 U 6 4 E 1 1 5 0 0 6 4

BALLWIN, MO 63011 06/05/19

636-236-3750 MO: 65674

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10MAZ DRIVEABILITY/FUEL TECH(S):576 55.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	14.60	15.10	0.50	0.00	HOLD OTHER
576	06/05/19	15.20	15.20	0.00	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.40	

COMPLAINT TOWED IN //NO START
ORIG CAUSE starts and dies tested and replaced mass airflow sensor
CAUSE starts and dies tested and replaced mass airflow sensor
ORIG CORR 0

CORRECTION F0801XRX .4 REPLACED MASS AIR FLOW SENSOR, NO CODE STORED,
INTERNAL OPEN//DSA OK JR

CLAIM # 740428-1

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		PE01-13-215	SENSOR,AIR	122.79	122.79	171.91	171.91
				COST TOTAL		122.79		
						TOTAL - PARTS		171.91

JOB# 1 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			55.20			0.00
PARTS			0.00			171.91			0.00
TOTAL			0.00			227.11			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	14.60	14.60	0.00	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.750	/UNIT		28.75
						TOTAL - GOG	28.75

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			7.87			0.00			0.00
G.O.G.			28.75			0.00			0.00
TOTAL			36.62			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

197781 ALBERT BAUMANN JR 108 4251 06/06/19 MA+S740428

MORGAN A MECZKOWSKI 65674 SF WHT PRL 7678

253 CHURHILL LANE 14/MAZDA/MAZDA6 SDN/4DR SDN SPORT AT 06/27/14 141

J M 1 G J 1 U 6 4 E 1 1 5 0 0 6 4

BALLWIN, MO 63011 06/05/19

636-236-3750 MO: 65674

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00MA1A SYNTHETIC VALVOLINE TECH(S):576 11.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	14.60	14.60	0.00	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
					TOTAL - GOG	0.30

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			11.00			0.00			0.00
G.O.G.			0.30			0.00			0.00
TOTAL			11.30			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+11MAZ ENGINE MINOR TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	14.60	14.60	0.00	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT AIR FILTER
POLLEN FILTER

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PE07-13-3A0A-MV	ELEMENT.AI	8.40	8.40	14.00	14.00
CUST	1	KD45-61-J6X-MV	FILTER, CA	12.33	12.33	20.55	20.55
				COST TOTAL	20.73		
					TOTAL - PARTS		34.55

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			34.55			0.00			0.00
TOTAL			34.55			0.00			0.00

JOB# 4 JOURNAL PREFIX MACS MAWS MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00MAZTRANSFLUSH TRANSMISSION FLUSH TECH(S):576 65.00

197781 ALBERT BAUMANN JR 108 4251 06/06/19 MA+S740428

MORGAN A MECZKOWSKI 65674 SF WHT PRL 7678

253 CHURHILL LANE 14/MAZDA/MAZDA6 SDN/4DR SDN SPORT AT 06/27/14 141

J M 1 G J 1 U 6 4 E 1 1 5 0 0 6 4

BALLWIN, MO 63011 06/05/19

636-236-3750 MO: 65674

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	14.60	14.60	0.00	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	1.00	FINISHED
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT PERFORM TRANSMISSION FLUSH
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNCIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FACTORY RECCOMMENDED TRANSMISSION FLUID WITH SPECIAL CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310
CORRECTION TECHNCIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FACTORY RECCOMMENDED TRANSMISSION FLUID WITH SPECIAL CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	665232BG	SYN TRANS	67.75	67.75	79.90	79.90
			COST TOTAL		67.75		
					TOTAL - PARTS		79.90

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			65.00			0.00			0.00
PARTS			79.90			0.00			0.00
TOTAL			144.90			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740428-1	55.20	171.91	0.00	0.00	0.00	0.00	0.00	227.11
CLAIM TOTALS	55.20	171.91	0.00	0.00	0.00	0.00	0.00	227.11

197781 ALBERT BAUMANN JR 108 4251 06/06/19 MA+S740428

MORGAN A MECZKOWSKI 65674 SF WHT PRL 7678

253 CHURHILL LANE 14/MAZDA/MAZDA6 SDN/4DR SDN SPORT AT 06/27/14 141

J M 1 G J 1 U 6 4 E 1 1 5 0 0 6 4

BALLWIN, MO 63011 06/05/19

636-236-3750 MO: 65674

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			76.00			55.20			0.00
PARTS			122.32			171.91			0.00
G.O.G.			29.05			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			13.61			0.00			0.00
TOTAL			242.48			227.11			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228431761884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

226173 JOSEPH WHITAKER 420 2614 06/05/19 GC+S740429

DARRIN D PATTON 83720 WHITE/ 77363A

6025 CAROL ST 12/GMC/YUKON XL/4DR 1500 05/31/12 36107

1 G K S 2 M E F 6 C R 2 4 8 1 0 4

HIGH RIDGE, MO 63051 06/05/19

636-697-6287 MO: 83721

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	15.30	15.60	0.30	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.30	0.00	

COMPLAINT Multi Point Inspection
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	14.70	15.30	0.60	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED

CORRECTION COMPLETED

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    8.0  VALVOLINE SYNPOWER 0W20    @      6.400   /UNIT                         51.20
    CUST    1.0  LUBE                       @      1.500   /UNIT                          1.50
                                                                TOTAL - GOG           52.70

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         52.70                          0.00                          0.00
  TOTAL                          83.70                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 51GCZ05         HEADLIGHTS                        TECH(S):411                    40.00
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226173 JOSEPH WHITAKER 420 2614 06/05/19 GC+S740429

DARRIN D PATTON 83720 WHITE/ 77363A

6025 CAROL ST 12/GMC/YUKON XL/4DR 1500 05/31/12 36107

1 G K S 2 M E F 6 C R 2 4 8 1 0 4

HIGH RIDGE, MO 63051 06/05/19

636-697-6287 MO: 83721

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	15.30	15.30	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER HAS SUPPLIED OWN HEAD LIGHT BULBS AND WOULD LIKE
BOTH REPLACED

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		40.00			0.00			0.00
TOTAL		40.00			0.00			0.00

JOB# 3 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00GCZ9 COURTESY CAR WASH TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	15.60	15.60	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT RUN CUSTOMERS VEHICLE THROUGH CAR WASH AS COURTESY.
THANK YOU FOR YOUR BUSINESS

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00

JOB# 4 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+00GCZAIRFILTER ENGINE AIR FILTER TECH(S):411 10.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	15.30	15.30	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT REPLACE THE ENGINE AIR FILTER ELEMENT
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	22845992	ELEMENT 3.410 Y	20.11	20.11	29.95	29.95
			COST TOTAL		20.11		
					TOTAL - PARTS		29.95

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		10.00			0.00			0.00
PARTS		29.95			0.00			0.00

TOTAL	39.95	0.00	0.00
JOB# 5 JOURNAL PREFIX	GCCS	GCWS	GCIS

MISC------CODE--------DESCRIPTION--------------------------------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.55

226173 JOSEPH WHITAKER 420 2614 06/05/19 GC+S740429

DARRIN D PATTON 83720 WHITE/ 77363A

6025 CAROL ST 12/GMC/YUKON XL/4DR 1500 05/31/12 36107

1 G K S 2 M E F 6 C R 2 4 8 1 0 4

HIGH RIDGE, MO 63051 06/05/19

636-697-6287 MO: 83721

TOTAL - MISC 7.05

COMMENTS----------
X02T2BNTV5:WAIT created 2019-06-03 08:14:00am taken by Joe Whitaker

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			75.00			0.00			0.00
PARTS			35.95			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			7.05			0.00			0.00
TAXES			8.47			0.00			0.00
TOTAL			179.17			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3442 06/10/19 MA+P740430

FRANK BOMMARITO BUICK GMC INC 5 DP CRYST BL 13442

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING AWD

J M 3 K F B C M 7 K 0 6 2 0 4 7 0

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):576 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/06/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE		3.00
			TOTAL - MISC	3.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

JOB# 1 JOURNAL PREFIX MACP MAWP MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3442 06/10/19 MA+P740430

FRANK BOMMARITO BUICK GMC INC 5 DP CRYST BL 13442

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR TOURING AWD

J M 3 K F B C M 7 K 0 6 2 0 4 7 0

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228443371884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3443 06/10/19 MA+P740431

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13443

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR SPORT FWD 07/22/19 29

J M 3 K F A B M 6 K 0 6 2 2 2 9 9

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75MAZ	PRE DELIVERY INSPECT			TECH(S):578			124.20
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
578	06/06/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING	
		TOTAL TECH TIME		0.00	0.90		

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P	MAZDA FULL CIRCLE	TECH(S):578	0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3443 06/10/19 MA+P740431

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13443

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR SPORT FWD 07/22/19 29

J M 3 K F A B M 6 K 0 6 2 2 2 9 9

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228448911884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

257230 ADAM BECKMAN 432 2615 06/10/19 BU+S740432

MARTI OCHS CM6R3S 27763 /

847 WOODPOINT DR 16/BUICK/ENCORE/4DR FWD 01/21/17 72

APT C K L 4 C J B S B 4 G B 7 2 3 6 9 9

CHESTERFIELD, MO 63017 06/05/19

MO: 27763

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 50GCZ07 BATTERY TECH(S):520 74.98

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/05/19	11.00	11.20	0.20	0.00	HOLD OTHER
520	06/05/19	11.30	11.60	0.30	0.00	FINISHED
520	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.50	

COMPLAINT CUSTOMER STATES BATTERY DEAD. REPLACE BATTERY
ORIG CAUSE TESTED BATTERY FAILED
CODE E1E6G-42DJR-K5G01
CAUSE TESTED BATTERY FAILED
CODE E1E6G-42DJR-K5G01
ORIG CORR REPLACED BATTERY
LO 4041510 .3 ADD .3 DIAG
CORRECTION REPLACED BATTERY
LO 4041510 .3 ADD .3 DIAG

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	88865243	BATTERY 2.330	111.31	111.31	149.83	149.83
WARR	-1	88865243	CORE RETURN	15.00	-15.00	15.00	-15.00
				COST TOTAL	96.31		
					TOTAL - PARTS		134.83

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			74.98			0.00
PARTS			0.00			134.83			0.00
TOTAL			0.00			209.81			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

```
LABOR----WARRANTY-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):520                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/05/19   11.30    11.30   0.00   0.00    FINISHED
            520   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                          BUWS                          BUIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER------------------------------------------------------------------
J# 3+00GCCOUPCAR     GM SEASONAL CAR CARE             TECH(S):520                     25.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/05/19    0.00     0.00   0.00   0.90    ENTERED IN INVOICING
            520   06/05/19   11.90    12.20   0.30   0.00    FINISHED
                            TOTAL TECH TIME   0.30   0.90
```

257230 ADAM BECKMAN 432 2615 06/10/19 BU+S740432

MARTI OCHS CM6R3S 27763 /

847 WOODPOINT DR 16/BUICK/ENCORE/4DR FWD 01/21/17 72

APT C K L 4 C J B S B 4 G B 7 2 3 6 9 9

CHESTERFIELD, MO 63017 06/05/19

MO: 27763

COMPLAINT GM SEASONAL CARE CARE- PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL WITH FULL SYNTHETIC OIL, OIL FILTER, CHECK TIRE PRESSURES AND TOP OFF ALL FLUID LEVELS. RESET OIL INDEX. ROTATE TIRES AS PER MANUFACTURE. PERFORM GM 27 POINT INSPECTION.
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1	25195785	FILTER KI 1.836	Y	8.13	8.13	11.38	11.38
				COST TOTAL		8.13		
						TOTAL - PARTS		11.38

G.O.G. & SUPPLIES							
CUST	5.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT		30.00
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
					TOTAL - GOG		31.50

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			11.38			0.00			0.00
G.O.G.			31.50			0.00			0.00
TOTAL			67.88			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.82
			TOTAL - MISC	3.32

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
740432-1	209.81
CLAIM TOTALS	209.81

257230 ADAM BECKMAN 432 2615 06/10/19 BU+S740432

MARTI OCHS CM6R3S 27763 /

847 WOODPOINT DR 16/BUICK/ENCORE/4DR FWD 01/21/17 72

APT C K L 4 C J B S B 4 G B 7 2 3 6 9 9

CHESTERFIELD, MO 63017 06/05/19

MO: 27763

DCS AUDIT SLIP----------

JOB CARD 740432

VIN	KL4CJBSB4GB723699	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/05/2019
ODOMETER	27763	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740432-1	001399147556	0003

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS	DIAGNOSIS
4041510	0.2	0.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0328
COMPLAINT DESCRIPTION: CUSTOMER STATES BATTERY DEAD. REPLACE BATTERY

CAUSE CODE: 6579
CAUSE DESCRIPTION: TESTED BATTERY FAILED CODE E1E6G-42DJR-K5G01

CORRECTION DESCRIPTION: REPLACED BATTERY LO 4041510 .3 ADD .3 DIAG

CAUSAL PART: 88865243

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
88865243	1	96.31			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	38.52		
PARTS	96.31	0.00	134.83
LABOR	74.98	0.00	74.98
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	209.81	0.00	209.81

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			89.98			0.00
PARTS			11.38			134.83			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			3.32			0.00			0.00

```
      TAXES                          4.02                       0.00                       0.00
                                  ----------                 ----------                 ----------
      TOTAL                         75.22                      224.81                       0.00

    *************************    A L L  D E T A I L  I N V O I C E    *************************



    PAGE 3 OF 3                                              [   END  OF  INVOICE   ]       11:44:44

*C 0
*A 4228454361884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    253304                          CHARLIE THIERET     932       4252    06/05/19   MA+S740433

    HONGYA QU                                              7075        ETERNL BLU        11501

    2075 VICHY RD                   17/MAZDA/CX-5/4DR SUV SPORT AWD       06/16/18          179

                                    J M 3 K F B B L 4 H 0 1 7 8 8 4 6

    ROLLA, MO 65401                                                  06/05/19

    573-202-1899                                          E# PY 30705106               MO: 7075


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 1 06MAZSYNLOF2    2 OF 2 SYNTHETIC OIL              TECH(S):923                      19.95
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                923   06/05/19   11.20    11.20   0.00   0.00    FINISHED
                923   06/05/19    0.00     0.00   0.00   0.60    FINISHED
                                TOTAL TECH TIME   0.00   0.60

    COMPLAINT    2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
                 WITH TIRE ROTATION
    ORIG CAUSE   BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
    CAUSE        BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
    ORIG CORR    PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
                 ROTATED TIRES
    CORRECTION   PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
                 ROTATED TIRES

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        INTL     1    PE01-14-302A-MV      OIL FILTER            3.68     3.68      6.13       6.13
                                                        COST TOTAL      3.68
                                                                  TOTAL - PARTS          6.13

    G.O.G. & SUPPLIES-----------------------------------------------------------------
        INTL    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                          35.00
                                                                  TOTAL - GOG            35.00

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                         0.00                          0.00                          19.95
      PARTS                         0.00                          0.00                           6.13
      G.O.G.                        0.00                          0.00                          35.00
      TOTAL                         0.00                          0.00                          61.08
    JOB#  1 JOURNAL PREFIX          MACS                          MAWS                           MAIS
```

```
JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):923                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/05/19   11.20    11.20   0.00   0.00    FINISHED
            923   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            MACS                           MAWS                           MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3 00MAZ55R        CUST.MAINT.VISIT                   TECH(S):923                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/05/19   11.20    11.20   0.00   0.00    FINISHED
            923   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00
```

253304 CHARLIE THIERET 932 4252 06/05/19 MA+S740433

HONGYA QU 7075 ETERNL BLU 11501

2075 VICHY RD 17/MAZDA/CX-5/4DR SUV SPORT AWD 06/16/18 179

J M 3 K F B B L 4 H 0 1 7 8 8 4 6

ROLLA, MO 65401 06/05/19

573-202-1899 E# PY 30705106 MO: 7075

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
TOTAL		0.00		0.00		0.00
JOB# 3 JOURNAL PREFIX		MACS		MAWS		MAIS

COMMENTS
++WAITER++

GRAND TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		0.00		19.95
PARTS		0.00		0.00		6.13
G.O.G.		0.00		0.00		35.00
TOTAL		0.00		0.00		61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228461041884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

179912 GRANT TERRILL 815 2616 06/05/19 BU+S740435

PRISCILLA A UTLEY KK3C7H 51499 QUICKSILV M 34183

410 ATTUCKS ST 13/BUICK/LACROSSE/4DR SDN 06/01/13 52

1 G 4 G J 5 E 3 1 D F 2 6 4 3 5 4

SAINT LOUIS, MO 63122-6449 06/05/19

314-821-7456 314-822-5809 MO: 51499

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCZ27POINT 27 POINT INSPECTION TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	12.50	12.50	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT Multi Point Inspection
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

G.O.G. & SUPPLIES----------

CUST 6.0 VALVOLINE SYNPOWER 5W30 @ 6.000 /UNIT 36.00
CUST 1.0 LUBE @ 1.500 /UNIT 1.50
TOTAL - GOG 37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
G.O.G.			37.50			0.00			0.00
TOTAL			37.50			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473 26.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	12.50	12.50	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &

```
            FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
            TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
            ROTATE TIRES AS PER MANUFACTURE.
            PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE  MAINTENANCE
CAUSE       MAINTENANCE
ORIG CORR   COMPLETED
CORRECTION  COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                      COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          26.45                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  TOTAL                          32.45                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 03GCZMVI/EMISSI SAFETY/EMISSION                   TECH(S):473                      28.55
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179912 GRANT TERRILL 815 2616 06/05/19 BU+S740435

PRISCILLA A UTLEY KK3C7H 51499 QUICKSILV M 34183

410 ATTUCKS ST 13/BUICK/LACROSSE/4DR SDN 06/01/13 52

1 G 4 G J 5 E 3 1 D F 2 6 4 3 5 4

SAINT LOUIS, MO 63122-6449 06/05/19

314-821-7456 314-822-5809 MO: 51499

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	12.50	12.50	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740435	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00GCZAC-PERFORM A/C PERFORMANCE SERV TECH(S):473 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	12.50	12.50	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT		-24.00
			TOTAL - MISC	-24.00

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
MISC DIS			-24.00			0.00			0.00
TOTAL			65.95			0.00			0.00

179912 GRANT TERRILL 815 2616 06/05/19 BU+S740435

PRISCILLA A UTLEY KK3C7H 51499 QUICKSILV M 34183

410 ATTUCKS ST 13/BUICK/LACROSSE/4DR SDN 06/01/13 52

1 G 4 G J 5 E 3 1 D F 2 6 4 3 5 4

SAINT LOUIS, MO 63122-6449 06/05/19

314-821-7456 314-822-5809 MO: 51499

JOB# 4 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00GCZCOOLREDCAR COOLANT FLH RED CAR TECH(S):473 82.10

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	12.50	12.50	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT.
WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT
SYSTEM TROUBLE FREE.
CORRECTION OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT.
WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT
SYSTEM TROUBLE FREE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12346290	COOLANT 8.800	11.55	11.55	17.50	17.50
CUST	1	5901BG	COOLANT F	18.50	18.50	30.17	30.17
			COST TOTAL	30.05			
				TOTAL - PARTS			47.67

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			82.10			0.00			0.00
PARTS			47.67			0.00			0.00
TOTAL			129.77			0.00			0.00

JOB# 5 JOURNAL PREFIX BUQS BUWS BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	14.04
		TOTAL - MISC	15.54

COMMENTS----------
WAIT created 2019-05-31 03:52:00pm taken by pris.ut18@yahoo.com

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			180.05			0.00			0.00
PARTS			100.67			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			22.99			0.00			0.00
MISC DIS			-25.43			0.00			0.00
TAXES			11.39			0.00			0.00

```
  TOTAL                          327.17                          0.00                          0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 3 OF 3                                              [   END  OF  INVOICE   ]       11:44:44

*C 0
*A 4228468931884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    26260                          CHARLIE THIERET     932       4253    06/05/19   MA+S740436

    TIMOTHY J JORDAN                                          49607      /

    1008 CHESTERFIELD FOREST DR    15/MAZDA/CX-5/4DR AWD GRND TOUR AT

                                   J M 3 K E 4 D Y 3 F 0 5 1 1 1 4 0

    CHESTERFIELD, MO 63005                                                 06/05/19

    636-537-5453      636-530-1883                                                      MO: 49607


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------
    J# 1 03MAZEMISSION   EMISSION INSPECTION              TECH(S):549                        16.55
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                549   06/05/19   11.20    11.20   0.00   0.00    FINISHED
                549   06/05/19    0.00     0.00   0.00   0.30    FINISHED
                              TOTAL TECH TIME   0.00   0.30

    COMPLAINT    PERFORM EMISSION INSPECTION

    MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
        CUST         SHP  STATE HIGHWAY PATROL                                        4.00
        CUST      SYSTEC  SYSTEMS TEC                                    740436        3.45
        CUST         SSR  SHOP SUPPLIES                                              -0.83
                                                              TOTAL - MISC           6.62

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          16.55                          0.00                          0.00
      MISC CHG                        7.45                          0.00                          0.00
      MISC DIS                       -0.83                          0.00                          0.00
      TOTAL                          23.17                          0.00                          0.00
    JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------
    J# 2 00MAZ99P        MAZDA FULL CIRCLE              TECH(S):549                         0.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                549   06/05/19   11.20    11.20   0.00   0.00    FINISHED
                549   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00
```

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # A SS SHOP SUPPLIES-SERVICE		0.83
	TOTAL - MISC	0.83

COMMENTS----------
X026FSDVNL:created 2019-06-04 10:02:00am taken by Charles Thieret

26260 CHARLIE THIERET 932 4253 06/05/19 MA+S740436

TIMOTHY J JORDAN 49607 /

1008 CHESTERFIELD FOREST DR 15/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D Y 3 F 0 5 1 1 1 4 0

CHESTERFIELD, MO 63005 06/05/19

636-537-5453 636-530-1883 MO: 49607

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			8.28			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			24.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228477491884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

166126 JOSHUA DELANOIX 403 2617 06/05/19 BU+S740437

MARVIN NAFTOLIN WK7M8M 56675 CRYSTAL RED WIP9754

980 BENTLEY PARK CIRCLE 15/BUICK/REGAL/4DR SDN TURBO F 10/26/15 53071

2 G 4 G K 5 E X 0 F 9 2 8 0 1 9 8

ST LOUIS, MO 63368 06/05/19

314-322-8445 314-535-9660 E# 2.0L L4 EGH TBO MO: 56675

JOB# 1 CHARGES----------

LABOR----CUSTOMER---------- 26.45

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):476

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	11.90	12.30	0.40	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12696048	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			69.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):476                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/05/19   12.30    12.30   0.00   0.00    FINISHED
            476   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+93GCZYTIRE      TIRE TREAD YELLOW               TECH(S):476                      0.00
```

166126 JOSHUA DELANOIX 403 2617 06/05/19 BU+S740437

MARVIN NAFTOLIN WK7M8M 56675 CRYSTAL RED WIP9754

980 BENTLEY PARK CIRCLE 15/BUICK/REGAL/4DR SDN TURBO F 10/26/15 53071

2 G 4 G K 5 E X 0 F 9 2 8 0 1 9 8

ST LOUIS, MO 63368 06/05/19

314-322-8445 314-535-9660 E# 2.0L L4 EGH TBO MO: 56675

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	12.30	12.30	0.00	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUCS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.62
		TOTAL - MISC	3.12

COMMENTS----------
X02H545PGT:WAIT BDC Appt created 2019-05-28 03:44:00pm taken by Ama
nda Burrell

RECOMMENDATIONS----------
DEPOSIT CONTROL - $99.95
A/C SERVICE - $89.95
INDUCTION SERVICE - $159.95

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			26.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.12			0.00			0.00
TAXES			4.06			0.00			0.00
TOTAL			77.13			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:44

*C 0
*A 4228484791884501
*T 3615
*K STORE~01
*K DOCDATE~06/20/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

258010 RANDAL LAMB 673 9172 06/20/19 IN+B740438

GREG STEINER 126828 /

353 HUNTERS HEIGHTS DR 06/INFINITI/M35/4DR SDN AWD 09/21/05 44

J N K A Y 0 1 F 5 6 M 2 5 5 5 7 9

EUREKA, MO 63025 RL 06/05/19

314-495-1563 MO: 126828

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):607 630 676.21

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/17/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
630	06/20/19	0.00	6.80	0.00	6.80	ENTERED IN INVOICING
607	06/19/19	0.00	4.90	0.00	4.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	11.70	

COMPLAINT REPAIR REAR BUMPER DAMAGE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	H5M22EH140	BUMPER SET-REAR	416.27	416.27	756.85	756.85
			COST TOTAL		416.27		
					TOTAL - PARTS		756.85

G.O.G. & SUPPLIES----------

CUST	1.0	PAINT AND MATERIAL	@	132.600	/UNIT	132.60
					TOTAL - GOG	132.60

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			676.21			0.00			0.00
PARTS			756.85			0.00			0.00
G.O.G.			132.60			0.00			0.00
TOTAL			1565.66			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCB			INWB			INIB

COMMENTS----------

C/P
6.17 VEH DROPPED FOR REPAIR
6.18 GAVE VEH TO TECH

6.14 PART HERE

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			676.21			0.00			0.00
PARTS			756.85			0.00			0.00
G.O.G.			132.60			0.00			0.00
TAXES			79.94			0.00			0.00
TOTAL			1645.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:44

*C 0
*A 4228492141884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266466 TYLER COLEMAN 457 6613 06/05/19 IN+S740440

FREDERICO SARAVIA 9816 /

103 CRICKETT CT 18/INFINITI/Q60 COUPE (3.0L/Q60 COUP

J N 1 E V 7 E K 9 J M 3 4 1 2 2 6

NORTH HOLLYWOOD, MO 91605 06/05/19

818-397-8148 818-916-2857 MO: 9820

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00INZSYNTEC *LOF/FULL SYNTHETIC TECH(S):435 441 19.29

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/05/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
435	06/05/19	12.30	12.30	0.00	0.00	FINISHED
435	06/05/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
ORIG CAUSE REPLACED SYNTHETIC OIL
CAUSE REPLACED SYNTHETIC OIL

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1520865F1B           OIL FILTER             5.12     5.12      8.53       8.53
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    6.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                          24.78
                                                                TOTAL - GOG           24.78

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.42
                                                                TOTAL - MISC          -1.42

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.29                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         24.78                          0.00                          0.00
  MISC DIS                       -1.42                          0.00                          0.00
  TOTAL                          51.73                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                 1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                              1.42
                                                                TOTAL - MISC          2.92

COMMENTS--------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 6613


GRAND TOTALS----------------------------------------------------------------------------------
           ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.29                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         24.78                          0.00                          0.00
  MISC CHG                        2.92                          0.00                          0.00
  MISC DIS                       -1.42                          0.00                          0.00
  TAXES                           3.04                          0.00                          0.00
                           ----------                    ----------                    ----------
  TOTAL                          57.69                          0.00                          0.00


*************************    A L L  D E T A I L  I N V O I C E    **************************



PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:44:44

*C 0
*A 4228496331884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    159900                          CHARLIE THIERET     932       4254    06/17/19   MA+S740441

    FRANCINA P SANTANA                                      96542       CRSTL WHT P        4361

    1824 STRAWBERRY RIDGE DR        12/MAZDA/MAZDA3 4DR/4DR SDN I TOUR A  03/09/12          66

                                    J M 1 B L 1 V 7 2 C 1 5 6 6 7 6 7
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BALLWIN, MO 63021 06/05/19

636-590-2205 636-861-3200 E# 1 YR FREE MAINT MO: 96542

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):549 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	14.20	14.20	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87
			COST TOTAL		5.10	
					TOTAL - PARTS	7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	6.000	/UNIT	30.00
					TOTAL - GOG	30.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			30.30			0.00			0.00
TOTAL			50.55			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 51MAZ BODY ELECTRICAL TECH(S):549 14.13

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	14.20	14.20	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER STATES:Battery keeps dying and check engine light h
as turned back on.
ORIG CAUSE CHARGED AND CHECKED BATTERY, FAILED LOAD TEST, RECOMMEND
REPLACING BATTERY
CAUSE CHARGED AND CHECKED BATTERY, FAILED LOAD TEST, RECOMMEND
REPLACING BATTERY
ORIG CORR REPLACED BATTERY PER MAZDA REPLACEMENT BATTERY WARRANTY
G0501XRX / 0.5
BATTERY CODE: KNG1P71B01
CORRECTION REPLACED BATTERY PER MAZDA REPLACEMENT BATTERY WARRANTY
G0501XRX / 0.5
BATTERY CODE: KNG1P71B01

[CONTINUED ON NEXT PAGE]

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159900                              CHARLIE THIERET     932       4254    06/17/19   MA+S740441

FRANCINA P SANTANA                                                96542       CRSTL WHT P        4361

1824 STRAWBERRY RIDGE DR            12/MAZDA/MAZDA3 4DR/4DR SDN I TOUR A  03/09/12           66

                                    J M 1 B L 1 V 7 2 C 1 5 6 6 7 6 7

BALLWIN, MO 63021                                                          06/05/19

636-590-2205      636-861-3200                        E# 1 YR FREE MAINT           MO: 96542


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         0.00                          0.00                          14.13
  TOTAL                         0.00                          0.00                          14.13
JOB#  2 JOURNAL PREFIX          MACS                          MAWS                           MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+10MAZ06         CHECK ENGINE LIGHT                TECH(S):549                      140.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/05/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER STATES CHECK ENGINE LIGHT ON
ORIG CAUSE   SCANNED AND CHECKED VEHICLE FOR CODES,P0302 STORED,
             MISFIRING ON CYLINDER 2, SWAPPED PLUGS AND COILS, MISFIRING
             STAYED ON CYLINDER 2. FUEL INJECTOR ON CYLINDER 2 NOT
             SPRAYING PROPERLY, IMPROPER FUEL CAUSING MISFIRES. RECOMMEND
             REPLACING CYLINDER 2 FUEL INNJECTOR AND CLEANING VEHICLE
             INTAKE AND INJECTORS OF CARBON BUILD UP
CAUSE        SCANNED AND CHECKED VEHICLE FOR CODES,P0302 STORED,
             MISFIRING ON CYLINDER 2, SWAPPED PLUGS AND COILS, MISFIRING
             STAYED ON CYLINDER 2. FUEL INJECTOR ON CYLINDER 2 NOT
             SPRAYING PROPERLY, IMPROPER FUEL CAUSING MISFIRES. RECOMMEND
             REPLACING CYLINDER 2 FUEL INNJECTOR AND CLEANING VEHICLE
             INTAKE AND INJECTORS OF CARBON BUILD UP
ORIG CORR    NO CORRECTIONS MADE AT THIS TIME, CUSTOMER PAYS DIAGNOSIS
             CHARGE
             EST COST OF REPLACING FUEL INJECTOR AND CLEANING - $800 +
             TAX
CORRECTION   NO CORRECTIONS MADE AT THIS TIME, CUSTOMER PAYS DIAGNOSIS
             CHARGE
             EST COST OF REPLACING FUEL INJECTOR AND CLEANING - $800 +
             TAX

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                       140.00                          0.00                           0.00
  TOTAL                       140.00                          0.00                           0.00
JOB#  3 JOURNAL PREFIX          MACS                          MAWS                           MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/05/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
ORIG CORR    MULTI POINT INSPECTION
CORRECTION   MULTI POINT INSPECTION
```

JOB# 4 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

[CONTINUED ON NEXT PAGE]

159900 CHARLIE THIERET 932 4254 06/17/19 MA+S740441

FRANCINA P SANTANA 96542 CRSTL WHT P 4361

1824 STRAWBERRY RIDGE DR 12/MAZDA/MAZDA3 4DR/4DR SDN I TOUR A 03/09/12 66

J M 1 B L 1 V 7 2 C 1 5 6 6 7 6 7

BALLWIN, MO 63021 06/05/19

636-590-2205 636-861-3200 E# 1 YR FREE MAINT MO: 96542

COMMENTS----------
X025EZ8YWQ:CUSTOMER REQUESTED A RENTAL WEB APPT created 2019-06-03
04:33:55pm taken by
DELETED OPERATION(S)----------
00MAZ99P MAZDA FULL CIRCLE 51MAZ01 BODY ELECT CONCERN

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			152.38			0.00			14.13
PARTS			7.87			0.00			0.00
G.O.G.			30.30			0.00			0.00
TAXES			3.43			0.00			0.00
TOTAL			193.98			0.00			14.13

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228500371884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

247391 JOSEPH WHITAKER 420 2618 06/06/19 GC+S740442

COREY R JOHNSON 48323 EBNY TWLT M 78206

401 N 13TH 17/GMC/ACADIA/4DR FWD 01/13/18 5314

1 G K K N P L S 3 H Z 1 7 2 3 2 5

LITCHFIELD, IL 62056 06/05/19

217-556-5282 MO: 48324

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	12.70	13.30	0.60	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/05/19   13.40    13.50   0.10   0.00    FINISHED
            411   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.10   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+93GCZYBK        BRAKE LINING YELLOW               TECH(S):411                      0.00
```


[CONTINUED ON NEXT PAGE]

247391 JOSEPH WHITAKER 420 2618 06/06/19 GC+S740442

COREY R JOHNSON 48323 EBNY TWLT M 78206

401 N 13TH 17/GMC/ACADIA/4DR FWD 01/13/18 5314

1 G K K N P L S 3 H Z 1 7 2 3 2 5

LITCHFIELD, IL 62056 06/05/19

217-556-5282 MO: 48324

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	13.60	13.60	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.55
		TOTAL - MISC	3.05

COMMENTS----------
X02CS60VF3:WAIT created 2019-06-03 10:29:00am taken by Rosealee Fle
ck

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			75.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:45

*C 0
*A 4228505101884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

243049 ROBERT POLITTE 962 4255 06/05/19 MA+S740445

LANE K JAMBORETZ 24714 SNWFLK WH P 11298

419 LEICESTER SQUARE DR 17/MAZDA/CX-5/4DR FWD SPORT AT 09/02/17 90

J M 3 K F A B L 7 H 0 1 2 5 6 8 2

BALLWIN, MO 63021 06/05/19

636-207-0124 636-346-5324 MO: 24714

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	13.50	13.50	0.00	0.00	FINISHED
578	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC

	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			54.25			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	13.50	13.50	0.00	0.00	FINISHED
578	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 2 JOURNAL PREFIX MACS MAWS MAIS

243049 ROBERT POLITTE 962 4255 06/05/19 MA+S740445

LANE K JAMBORETZ 24714 SNWFLK WH P 11298

419 LEICESTER SQUARE DR 17/MAZDA/CX-5/4DR FWD SPORT AT 09/02/17 90

J M 3 K F A B L 7 H 0 1 2 5 6 8 2

BALLWIN, MO 63021 06/05/19

636-207-0124 636-346-5324 MO: 24714

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3+20MAZ06 CABIN AIR FILTER TECH(S):578 39.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	13.50	13.50	0.00	0.00	FINISHED
578	06/05/19	0.00	0.00	0.00	0.20	FINISHED
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	KD45-61-J6X-MV	FILTER, CA	12.33	12.33	20.55	20.55

COST TOTAL 12.33
TOTAL - PARTS 20.55

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		39.40			0.00			0.00
PARTS		20.55			0.00			0.00
TOTAL		59.95			0.00			0.00
JOB# 3 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4+00MAZZACTUNEUP A/C TUNE UP TECH(S):578 52.71

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	13.50	13.50	0.00	0.00	FINISHED
578	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
ORIG CORR TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE
CORRECTION TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	7950BG	A/C KIT	28.30	28.30	37.24	37.24

COST TOTAL 28.30
TOTAL - PARTS 37.24

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		52.71			0.00			0.00

PARTS	37.24	0.00	0.00
TOTAL	89.95	0.00	0.00

JOB# 4 JOURNAL PREFIX MACS MAWS MAIS

MISC------CODE--------DESCRIPTION----------			CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50

243049 ROBERT POLITTE 962 4255 06/05/19 MA+S740445

LANE K JAMBORETZ 24714 SNWFLK WH P 11298

419 LEICESTER SQUARE DR 17/MAZDA/CX-5/4DR FWD SPORT AT 09/02/17 90

J M 3 K F A B L 7 H 0 1 2 5 6 8 2

BALLWIN, MO 63021 06/05/19

636-207-0124 636-346-5324 MO: 24714

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SS	SHOP SUPPLIES-SERVICE	8.49
		TOTAL - MISC	9.99

COMMENTS----------
++WAITER++X022F1Z6S2:created 2019-06-04 08:02:00am taken by Charles Thieret

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		104.19		0.00		0.00
PARTS		65.66		0.00		0.00
G.O.G.		35.30		0.00		0.00
MISC CHG		9.99		0.00		0.00
MISC DIS		-1.00		0.00		0.00
TAXES		9.75		0.00		0.00
TOTAL		223.89		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228509331884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

177526 CHARLIE THIERET 932 9264 06/06/19 MA+S740446

MICHAEL A SPARKS YD0R5Y 157919 JET BLACK/S 7322

125 FOREST PKWY 14/MAZDA/MAZDA6/4DR SDN I TOURING AT 10/26/13 10

B J M 1 G J 1 V 6 X E 1 1 4 2 9 4 0

VALLEY PARK, MO 63088 06/05/19

314-221-4427 636-449-4100 MO: 157919

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	14.30	14.30	0.00	0.00	FINISHED
578	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TOTAL			54.54			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	14.30	14.30	0.00	0.00	FINISHED
578	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 2 JOURNAL PREFIX MACS MAWS MAIS

177526 CHARLIE THIERET 932 9264 06/06/19 MA+S740446

MICHAEL A SPARKS YD0R5Y 157919 JET BLACK/S 7322

125 FOREST PKWY 14/MAZDA/MAZDA6/4DR SDN I TOURING AT 10/26/13 10

B J M 1 G J 1 V 6 X E 1 1 4 2 9 4 0

VALLEY PARK, MO 63088 06/05/19

314-221-4427 636-449-4100 MO: 157919

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.01
		TOTAL - MISC	2.51

COMMENTS----------
AM FAM CLM# 01001541729-1E

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			2.51			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			60.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228514521884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

23723 ADAM BECKMAN 432 2619 06/05/19 OL+S740447

HAZEL A SERDARIAN PE9U5V 93205 WHITE/NEUTR

51 VILLAGE VIEW DR 99/OLDSMOBILE/ 04/23/99 15

APT 3101 1 G 3 H N 5 2 K 2 X 4 8 2 5 9 2 8

CHESTERFIELD, MO 63017 06/05/19

636-898-8501 MO: 93206

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 52GCZ TRIM ELECTRICAL TECH(S):475 90.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/05/19	13.30	13.70	0.40	0.00	FINISHED
475	06/05/19	0.00	0.00	0.00	0.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.60	

COMPLAINT C/S: CUSTOMER STATES FLASHERS NOT WORKING FOR TURN SIGNALS
ORIG CAUSE CHECK CIRCUITS FOR TURN SIGNALS FOUND FAULTY FLASHER ASSEMBLY
CAUSE CHECK CIRCUITS FOR TURN SIGNALS FOUND FAULTY FLASHER ASSEMBLY
ORIG CORR REPLACE TURN SIGNAL FLASHER CHECK OPERATION OK
CORRECTION REPLACE TURN SIGNAL FLASHER CHECK OPERATION OK

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1	19209674	FLASHER 2.575 Y		11.25	11.25	22.53	22.53
				COST TOTAL		11.25		
						TOTAL - PARTS		22.53

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			90.00			0.00			0.00
PARTS			22.53			0.00			0.00
TOTAL			112.53			0.00			0.00
JOB# 1 JOURNAL PREFIX			OLCS			OLWS			OLIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            475   06/05/19   13.30    13.30   0.00   0.00    FINISHED
            475   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           OLQS                          OLWS                          OLIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                            1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                         5.63
                                                                TOTAL - MISC        7.13

COMMENTS-------------------------------------------------------------------------
X02Q73BS9C:WAIT created 2019-06-04 10:35:00am taken by Adam Beckman
```

23723 ADAM BECKMAN 432 2619 06/05/19 OL+S740447

HAZEL A SERDARIAN PE9U5V 93205 WHITE/NEUTR

51 VILLAGE VIEW DR 99/OLDSMOBILE/ 04/23/99 15

APT 3101 1 G 3 H N 5 2 K 2 X 4 8 2 5 9 2 8

CHESTERFIELD, MO 63017 06/05/19

636-898-8501 MO: 93206

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			90.00			0.00			0.00
PARTS			22.53			0.00			0.00
MISC CHG			7.13			0.00			0.00
TAXES			2.53			0.00			0.00
TOTAL			122.19			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228518621884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

84585 JOSHUA DELANOIX 403 2620 06/05/19 GC+S740448

JAMES E MARTIN AG0K5V 63731 ATLANTIS BL 74118

8371 JOHN MCKEEVER RD 14/GMC/ACADIA/4DR FWD 01/04/14 31

1 G K K R R K D 9 E J 1 7 1 5 1 6

HOUSE SPRINGS, MO 63051 06/05/19

636-938-6146 314-351-8366 MO: 63731

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):476 26.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	13.20	13.20	0.00	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			69.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):476                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/05/19   13.30    13.30   0.00   0.00    FINISHED
            476   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+00GCZDEPOSIT    DEPOSIT CONTROL EPR               TECH(S):476                     45.45
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[CONTINUED ON NEXT PAGE]

84585 JOSHUA DELANOIX 403 2620 06/05/19 GC+S740448

JAMES E MARTIN AG0K5V 63731 ATLANTIS BL 74118

8371 JOHN MCKEEVER RD 14/GMC/ACADIA/4DR FWD 01/04/14 31

1 G K K R R K D 9 E J 1 7 1 5 1 6

HOUSE SPRINGS, MO 63051 06/05/19

636-938-6146 314-351-8366 MO: 63731

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	14.00	14.00	0.00	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT DEPOSIT CONTROL TO HELP THE CLEANING OF THE OIL RINGS WHICH
WILL HELP CONTROL OIL CONSUMPTION.
ORIG CORR COMPLETE
CORRECTION COMPLETE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6577BG	PERF. KIT	39.90	39.90	54.50	54.50
			COST TOTAL		39.90		
					TOTAL - PARTS		54.50

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT		-10.00
			TOTAL - MISC	-10.00

JOB# 3 TOTALS---------CUSTOMER	GL	COST	SALE	GL	WARRANTY COST	SALE	GL	INTERNAL COST	SALE
LABOR			45.45			0.00			0.00
PARTS			54.50			0.00			0.00
MISC DIS			-10.00			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00GCZBGINDUCTIO BG INDUCTION SPECIAL TECH(S):476 85.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	13.30	13.90	0.60	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	1.00	

COMPLAINT CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE
HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE
RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION
CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL
TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS
SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP
WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.
CORRECTION TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE
HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE
RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION
CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL
TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS
SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP
WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6592BG	INDUCTION	51.50	51.50	72.00	72.00
			COST TOTAL		51.50		
					TOTAL - PARTS		72.00

[CONTINUED ON NEXT PAGE]

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84585                              JOSHUA DELANOIX     403       2620    06/05/19   GC+S740448

JAMES E MARTIN                                    AG0K5V      63731       ATLANTIS BL       74118

8371 JOHN MCKEEVER RD              14/GMC/ACADIA/4DR FWD                   01/04/14           31

                                   1 G K K R R K D 9 E J 1 7 1 5 1 6

HOUSE SPRINGS, MO 63051                                                    06/05/19

636-938-6146      314-351-8366                                                          MO: 63731


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                                      -16.00
                                                                    TOTAL - MISC          -16.00

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          85.95                          0.00                          0.00
  PARTS                          72.00                          0.00                          0.00
  MISC DIS                      -16.00                          0.00                          0.00
  TOTAL                         141.95                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  5 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 5+93GCZRBK        BRAKE LINING RED                  TECH(S):476                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/05/19   14.10    14.10   0.00   0.00    FINISHED
             476   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)
CORRECTION   MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  6 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 6+93GCZYBK        BRAKE LINING YELLOW               TECH(S):476                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/05/19   14.10    14.10   0.00   0.00    FINISHED
             476   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  6 JOURNAL PREFIX            GCCS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                14.52
                                                                    TOTAL - MISC          16.02

COMMENTS---------------------------------------------------------------------------
X02E8B2CC2:WAIT created 2019-06-04 10:25:00am taken by Grant Terril
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RECOMMENDATIONS----------
FRONT BRAKE PADS AND ROTORS - $542.90

84585 JOSHUA DELANOIX 403 2620 06/05/19 GC+S740448

JAMES E MARTIN AG0K5V 63731 ATLANTIS BL 74118

8371 JOHN MCKEEVER RD 14/GMC/ACADIA/4DR FWD 01/04/14 31

1 G K K R R K D 9 E J 1 7 1 5 1 6

HOUSE SPRINGS, MO 63051 06/05/19

636-938-6146 314-351-8366 MO: 63731

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			157.85			0.00			0.00
PARTS			132.50			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			16.02			0.00			0.00
MISC DIS			-26.00			0.00			0.00
TAXES			14.25			0.00			0.00
TOTAL			332.12			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:45

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*C 0
*A 4228521261884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                              MICHELLE GILLETT    359       7344    06/11/19   IN+S740449

    FRANK BOMMARITO BUICK GMC INC                                4071        BLUE/            97344L

    15736 MANCHESTER ROAD           18/INFINITI/Q70L/3.7 LUXE AWD         05/10/19         4071

                                    J N 1 B Y 1 P R X J M 3 7 0 7 3 6

    ELLISVILLE, MO 63011                                                  06/05/19

    636-391-7200      636-391-9400                          E# 3.7L V6 GAS               MO: 4073


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 1 00INZZ          QUICK SERVICE                      TECH(S):435                      0.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                435   06/06/19   10.40    10.40   0.00   0.00    FINISHED
                435   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00


    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                          0.00                          0.00                          0.00
    JOB#  1 JOURNAL PREFIX           INCS                          INWS                          INIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 2 00INZOIL3       LOF-MOBIL ONE OIL                  TECH(S):435                     10.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                435   06/06/19   10.40    10.40   0.00   0.00    FINISHED
                435   06/06/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.00   0.50

    COMPLAINT    CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
                 ONE OIL.
                 ++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        INTL     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
        INTL     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                        COST TOTAL      5.39
                                                                    TOTAL - PARTS          9.08
```

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G.O.G. & SUPPLIES-----------------------------------------------------------------
    INTL    5.0  999PK05W30SS MOB SUP       @      4.300   /UNIT                    21.50
                                                              TOTAL - GOG           21.50

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          10.00
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          21.50
  TOTAL                          0.00                          0.00                          40.58
JOB#  2 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 03INZO3         SAFETY/EMISSIONS                  TECH(S):464                    28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/11/19   15.80    15.80   0.00   0.00    FINISHED
             464   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                        4.00
    INTL      SYSTEC  SYSTEMS TEC                                    740449       3.45
```

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10                                MICHELLE GILLETT    359       7344    06/11/19   IN+S740449

FRANK BOMMARITO BUICK GMC INC                                  4071        BLUE/           97344L

15736 MANCHESTER ROAD             18/INFINITI/Q70L/3.7 LUXE AWD         05/10/19         4071

                                  J N 1 B Y 1 P R X J M 3 7 0 7 3 6

ELLISVILLE, MO 63011                                                    06/05/19

636-391-7200      636-391-9400                        E# 3.7L V6 GAS                MO: 4073


                                                                    TOTAL - MISC           7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 4 03INZ           INF CERT INSPECTION               TECH(S):435                        304.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/06/19   10.40    10.40   0.00   0.00    FINISHED
            435   06/06/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   2.00


JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         304.00
  TOTAL                          0.00                          0.00                         304.00
JOB#  4 JOURNAL PREFIX           INCS                          INWS                           INIS



GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         342.55
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          21.50
  MISC CHG                       0.00                          0.00                           7.45
                         ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                         380.58


*************************    A L L  D E T A I L  I N V O I C E    *************************
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  [END OF INVOICE] 11:44:45

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*C 0
*A 4228523861884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

10 MICHELLE GILLETT 359 8196 06/06/19 IN+S740450

FRANK BOMMARITO BUICK GMC INC 7180 BLACK/ 98196L

15736 MANCHESTER ROAD 19/INFINITI/QX60/LUXE AWD 06/12/19 7545

5 N 1 D L 0 M M 0 K C 5 1 9 2 5 9

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 E# 3.5L V6 GAS MO: 7181

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00INZZ QUICK SERVICE TECH(S):514 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/06/19	9.80	9.80	0.00	0.00	FINISHED
514	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):514 14.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/06/19	9.80	9.80	0.00	0.00	FINISHED
514	06/06/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
INTL	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

```
G.O.G. & SUPPLIES-----------------------------------------------------------------
    INTL    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                    20.65
                                                              TOTAL - GOG           20.65

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          14.95
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          20.65
  TOTAL                          0.00                          0.00                          44.68
JOB#  2 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 03INZO3         SAFETY/EMISSIONS                  TECH(S):514                    28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/06/19    9.80     9.80   0.00   0.00    FINISHED
             514   06/06/19    0.00     0.00   0.00   0.50    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                        4.00
    INTL      SYSTEC  SYSTEMS TEC                                    740450       3.45
```

10 MICHELLE GILLETT 359 8196 06/06/19 IN+S740450

FRANK BOMMARITO BUICK GMC INC 7180 BLACK/ 98196L

15736 MANCHESTER ROAD 19/INFINITI/QX60/LUXE AWD 06/12/19 7545

5 N 1 D L 0 M M 0 K C 5 1 9 2 5 9

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 E# 3.5L V6 GAS MO: 7181

TOTAL - MISC 7.45

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			36.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----INTERNAL----------

J# 4 03INZ INF CERT INSPECTION TECH(S):514 304.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/06/19	9.80	9.80	0.00	0.00	FINISHED
514	06/06/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			304.00
TOTAL			0.00			0.00			304.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

GRAND TOTALS----------

----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			347.50
PARTS			0.00			0.00			9.08
G.O.G.			0.00			0.00			20.65
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			384.68

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:45

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*C 0
*A 4228526631884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

10 MICHELLE GILLETT 359 8092 06/06/19 IN+S740451

FRANK BOMMARITO BUICK GMC INC 5697 WHITE/ 98092L

15736 MANCHESTER ROAD 19/INFINITI/QX60/LUXE AWD 06/13/19 5713

5 N 1 D L 0 M M 1 K C 5 0 3 3 7 6

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 E# 3.5L V6 GAS MO: 5698

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00INZZ QUICK SERVICE TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/05/19	16.00	16.00	0.00	0.00	FINISHED
435	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):435 14.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/05/19	16.00	16.00	0.00	0.00	FINISHED
435	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
INTL	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

```
G.O.G. & SUPPLIES-----------------------------------------------------------------
    INTL    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                  20.65
                                                              TOTAL - GOG          20.65

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         14.95
  PARTS                          0.00                          0.00                          9.08
  G.O.G.                         0.00                          0.00                         20.65
  TOTAL                          0.00                          0.00                         44.68
JOB#  2 JOURNAL PREFIX           INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 03INZO3         SAFETY/EMISSIONS                  TECH(S):514                  28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/05/19   16.00    16.00   0.00   0.00    FINISHED
             514   06/05/19    0.00     0.00   0.00   0.50    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                        4.00
    INTL      SYSTEC  SYSTEMS TEC                                    740451       3.45



PAGE 1 OF 2                                        [CONTINUED ON NEXT PAGE]       11:44:45
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10                                MICHELLE GILLETT    359       8092    06/06/19   IN+S740451

FRANK BOMMARITO BUICK GMC INC                                    5697        WHITE/          98092L

15736 MANCHESTER ROAD             19/INFINITI/QX60/LUXE AWD                   06/13/19         5713

                                  5 N 1 D L 0 M M 1 K C 5 0 3 3 7 6

ELLISVILLE, MO 63011                                                          06/05/19

636-391-7200      636-391-9400                        E# 3.5L V6 GAS                MO: 5698


                                                                          TOTAL - MISC           7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 4 03INZ          INF CERT INSPECTION               TECH(S):435                        304.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/05/19   16.00    16.00   0.00   0.00    FINISHED
            435   06/05/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                          TOTAL TECH TIME   0.00   2.00


JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         304.00
  TOTAL                          0.00                          0.00                         304.00
JOB#  4 JOURNAL PREFIX           INCS                          INWS                           INIS



GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         347.50
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          20.65
  MISC CHG                       0.00                          0.00                           7.45
                           ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                         384.68


*************************    A L L  D E T A I L  I N V O I C E    *************************
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  [END OF INVOICE] 11:44:45

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*C 0
*A 4228531731884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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254813 ALBERT BAUMANN JR 108 4256 06/05/19 GC+S740452

MATTHEW FORD 1 /

7489 NAPLES DR 00/HONDA/CIVIC/2DR CPE EX AT

1 H G E J 8 2 4 5 Y L 1 0 8 5 7 7

HAZELWOOD, MO 63042 06/05/19

MO: 1

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCZ QUICK SERVICE TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/05/19	13.60	13.60	0.00	0.00	FINISHED
575	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT LOF

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	1	FVPR1334A	OIL FILTER	1.74	1.74	2.50	2.50
				COST TOTAL	1.74		
					TOTAL - PARTS		2.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			2.50			0.00			0.00
TOTAL			2.50			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------

DELETED OPERATION(S)----------

00GCZ27POINT 27 POINT INSPECTION

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			2.50			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			0.22			0.00			0.00
TOTAL			4.22			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:45

*C 0
*A 4228535491884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

251661 ROBERT POLITTE 962 4257 06/05/19 MA+S740453

SHANE GLASCOCK 41230 METEOR GRAY P9225

802 SUMMER OAK CT 15/MAZDA/CX-5/FWD 4DR AUTO SPORT 05/12/18 30539

J M 3 K E 2 B E 3 F 0 5 1 2 7 4 0

ELLISVILLE, MO 63021 06/05/19

314-393-7807 MO: 41230

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 11MAZ04 FLUID LEAK-ENGINE TECH(S):923 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	13.30	13.30	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT CUSTOMER STATES VALVOLINE CHANGED OIL RECENTLY, NOW LEAKING
OIL CHECK AND ADVISE
ORIG CAUSE TECH FOUND STRIPPED DRAIN PLUG, RECOMMEND REPLACING
CAUSE TECH FOUND STRIPPED DRAIN PLUG, RECOMMEND REPLACING
ORIG CORR TECH REPLACED DRAIN PLUG AND GASKET, REPLACED 4 QTS OF OIL

CORRECTION TECH REPLACED DRAIN PLUG AND GASKET, REPLACED 4 QTS OF OIL

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	LFE5-10-404	PLUG,DRAIN	4.75	4.75	9.90	9.90
CUST	1	9956-41-400	GASKET	0.73	0.73	1.59	1.59
			COST TOTAL		5.48		
					TOTAL - PARTS		11.49

G.O.G. & SUPPLIES

CUST	4.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	28.00
					TOTAL - GOG	28.00

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			20.00			0.00			0.00
PARTS			11.49			0.00			0.00
G.O.G.			28.00			0.00			0.00
TOTAL			59.49			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES

LABOR----CUSTOMER

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	13.30	13.30	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS

X02QP57PQZ:WAIT created 2019-06-03 04:01:00pm taken by ROBERT POLIT
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[CONTINUED ON NEXT PAGE]

251661 ROBERT POLITTE 962 4257 06/05/19 MA+S740453

SHANE GLASCOCK 41230 METEOR GRAY P9225

802 SUMMER OAK CT 15/MAZDA/CX-5/FWD 4DR AUTO SPORT 05/12/18 30539

J M 3 K E 2 B E 3 F 0 5 1 2 7 4 0

ELLISVILLE, MO 63021 06/05/19

314-393-7807 MO: 41230

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			11.49			0.00			0.00
G.O.G.			28.00			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			3.55			0.00			0.00
TOTAL			64.54			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228541111884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

111002 ROBERT POLITTE 962 4258 06/05/19 MA+S740454

SHELDON L WALLERSTEIN 35493 CRYSTL WH P 9009

602 SUNBRIDGE DR 16/MAZDA/CX-5/4DR FWD TOUR AT 12/09/16 33

J M 3 K E 2 C Y 6 G 0 8 8 4 5 4 9

CHESTERFIELD, MO 63017 06/05/19

314-469-6216 MO: 35493

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46MAZ04 ROTATION SPECIAL TECH(S):549 19.70

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	13.80	13.80	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -0.99
TOTAL - MISC -0.99

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.70			0.00			0.00
MISC DIS			-0.99			0.00			0.00
TOTAL			18.71			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):549 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	13.80	13.80	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE

```
            CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
            RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR   PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                        0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      5.000   /UNIT                       25.00
                                                                TOTAL - GOG           25.30

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.00
                                                                TOTAL - MISC          -1.00
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111002                              ROBERT POLITTE      962       4258    06/05/19   MA+S740454

SHELDON L WALLERSTEIN                                              35493       CRYSTL WH P        9009

602 SUNBRIDGE DR                    16/MAZDA/CX-5/4DR FWD TOUR AT         12/09/16           33

                                    J M 3 K E 2 C Y 6 G 0 8 8 4 5 4 9

CHESTERFIELD, MO 63017                                                      06/05/19

314-469-6216                                                                              MO: 35493


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         25.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          44.25                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/05/19   13.80    13.80   0.00   0.00    FINISHED
            549   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZZACTUNEUP  A/C TUNE UP                       TECH(S):549                         52.71
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/05/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE   TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
CAUSE        TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
ORIG CORR    TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE
CORRECTION   TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG                A/C KIT                28.30    28.30     37.24      37.24
                                                          COST TOTAL     28.30
                                                                        TOTAL - PARTS         37.24

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          52.71                          0.00                          0.00
```

PARTS	37.24	0.00	0.00
TOTAL	89.95	0.00	0.00

JOB# 4 JOURNAL PREFIX MACS MAWS MAIS

MISC------CODE--------DESCRIPTION----------			CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50

111002 ROBERT POLITTE 962 4258 06/05/19 MA+S740454

SHELDON L WALLERSTEIN 35493 CRYSTL WH P 9009

602 SUNBRIDGE DR 16/MAZDA/CX-5/4DR FWD TOUR AT 12/09/16 33

J M 3 K E 2 C Y 6 G 0 8 8 4 5 4 9

CHESTERFIELD, MO 63017 06/05/19

314-469-6216 MO: 35493

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A SS SHOP SUPPLIES-SERVICE 6.48
TOTAL - MISC 7.98

COMMENTS---
X02C03O52T:WAIT created 2019-06-03 12:50:00pm taken by ROBERT POLIT
TE

GRAND TOTALS---
----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			84.49			0.00			0.00
PARTS			45.11			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			7.98			0.00			0.00
MISC DIS			-1.99			0.00			0.00
TAXES			6.73			0.00			0.00
TOTAL			167.62			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:45

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*C 0
*A 4228546171884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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230589 TYLER COLEMAN 457 6614 06/07/19 IN+S740455

COREY WREN 36249 BLK OBSIDIA 95453

2341 OUTLOOK DR 16/INFINITI/Q50 3.0T/4DR SDN 3.0 PRE 09/17/16 272

J N 1 E V 7 A R 2 G M 3 4 0 3 2 0

SAINT LOUIS, MO 63136 06/05/19

314-692-0043 MO: 36250

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 12INZ05B ENGINE BELTS TECH(S):441 292.33

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/05/19	14.30	16.10	1.80	0.00	HOLD PARTS
441	06/06/19	13.60	13.60	0.00	0.00	FINISHED
441	06/06/19	0.00	0.00	0.00	2.30	OVERRIDE IN INVOICING
441	06/07/19	11.50	11.70	0.20	0.00	FINISHED
		TOTAL TECH TIME		2.00	2.30	

COMPLAINT CS THAT THE VEHICLES BELT SQUEAKING AFTER BEEN DRIVING A WHI
LE (Drive Belts - 12)

ORIG CAUSE VERIFIED THAT BELT IS SQUEALING AND IDLE PULLEY BELT
POSITION DIMENSION IS BELOW SPEC OF 3.5MM. BELT HAS 3.0MM
GAP. REPOSITIONED A/C COMPRESSOR PER ITB17-004A AND
REPLACED SERPENTINE BELT. BELT IS ON BACK ORDER.

CAUSE VERIFIED THAT BELT IS SQUEALING AND IDLE PULLEY BELT
POSITION DIMENSION IS BELOW SPEC OF 3.5MM. BELT HAS 3.0MM
GAP. REPOSITIONED A/C COMPRESSOR PER ITB17-004A AND
REPLACED SERPENTINE BELT. BELT IS ON BACK ORDER.

ORIG CORR TX48AA 1.8 ZL 32
CC16AA .5 ZL 32

CORRECTION TX48AA 1.8 ZL 32
CC16AA .5 ZL 32

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740455-1	TX48AA	1.80		32		PP

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	117205CA0A	BELT-FAN	41.37	41.37	59.68	59.68
			COST TOTAL	41.37			
					TOTAL - PARTS		59.68

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                         292.33                         0.00
  PARTS                           0.00                          59.68                         0.00
  TOTAL                           0.00                         352.01                         0.00
JOB#  1 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):441                      25.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/06/19    7.70     7.70   0.00   0.00    FINISHED
             441   06/06/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires)
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -1.25
```

```
230589                              TYLER COLEMAN       457       6614    06/07/19   IN+S740455

COREY WREN                                                      36249       BLK OBSIDIA       95453

2341 OUTLOOK DR                     16/INFINITI/Q50 3.0T/4DR SDN 3.0 PRE  09/17/16          272

                                    J N 1 E V 7 A R 2 G M 3 4 0 3 2 0

SAINT LOUIS, MO 63136                                                      06/05/19

314-692-0043                                                                          MO: 36250


                                                                          TOTAL - MISC          -1.25

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  MISC DIS                       -1.25                          0.00                          0.00
  TOTAL                          23.75                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00INZSYNTEC     *LOF/FULL SYNTHETIC               TECH(S):441                        19.29
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/05/19   16.30    24.00   7.50   0.00    NON WORKING
             441   06/06/19    7.70     7.70   0.00   0.00    FINISHED
             441   06/06/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   7.50   0.50

COMPLAINT    (Replace synthetic engine oil and filter)
ORIG CAUSE   PERFORMED
CAUSE        PERFORMED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1520865F1B           OIL FILTER             5.12     5.12      8.53       8.53
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
                                                     COST TOTAL      5.39
                                                                          TOTAL - PARTS         9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    6.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                              24.78
                                                                          TOTAL - GOG           24.78

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                          -1.42
                                                                          TOTAL - MISC          -1.42

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.29                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         24.78                          0.00                          0.00
  MISC DIS                       -1.42                          0.00                          0.00
  TOTAL                          51.73                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00INZAFR        *REPLACE AIR FILTER               TECH(S):441                        20.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/07/19    0.00     0.00   0.00   0.20    ENTERED IN INVOICING
             441   06/07/19   11.70    11.70   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.20
```

COMPLAINT	CUSTOMER REQUEST ENGINE AIR FILTER REPLACEMENT
ORIG CAUSE	ENGINE AIR FILTER IS DIRTY
CAUSE	ENGINE AIR FILTER IS DIRTY
ORIG CORR	REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION	REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

230589 TYLER COLEMAN 457 6614 06/07/19 IN+S740455

COREY WREN 36249 BLK OBSIDIA 95453

2341 OUTLOOK DR 16/INFINITI/Q50 3.0T/4DR SDN 3.0 PRE 09/17/16 272

J N 1 E V 7 A R 2 G M 3 4 0 3 2 0

SAINT LOUIS, MO 63136 06/05/19

314-692-0043 MO: 36250

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	2	1654630P00	ELEMENT ASSY	16.29	32.58	27.15	54.30
			COST TOTAL		32.58		
					TOTAL - PARTS		54.30

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			20.00			0.00			0.00
PARTS			54.30			0.00			0.00
TOTAL			74.30			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		6.38
			TOTAL - MISC	7.88

COMMENTS
TAG NUMBER IS 6614

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740455-1	292.33	59.68	0.00	0.00	0.00	0.00	0.00	352.01
CLAIM TOTALS	292.33	59.68	0.00	0.00	0.00	0.00	0.00	352.01

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			64.29			292.33			0.00
PARTS			63.38			59.68			0.00
G.O.G.			24.78			0.00			0.00
MISC CHG			7.88			0.00			0.00
MISC DIS			-2.67			0.00			0.00
TAXES			8.26			0.00			0.00
TOTAL			165.92			352.01			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228553671884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

180127 ROBERT KOSTIAL 532 6615 06/05/19 IN+S740458

PAMELA THELEN 45458 BLK OBSIDIA 94782

2201 SYCAMORE DR 15/INFINITI/QX60/4DR AWD 09/21/15 236

5 N 1 A L 0 M M 1 F C 5 3 8 6 7 1

CHESTERFIELD, MO 63017 06/05/19

636-220-6903 314-825-6992 MO: 45458

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/05/19	14.20	14.20	0.00	0.00	FINISHED
435	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
$75.00 ($15.00 COUPON APPLIED)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST 5.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 20.65
TOTAL - GOG 20.65

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          23.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         20.65                          0.00                          0.00
  MISC DIS                       -1.65                          0.00                          0.00
  TOTAL                          52.07                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):435                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/05/19   14.20    14.20   0.00   0.00    FINISHED
             435   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS
```


[CONTINUED ON NEXT PAGE]

180127 ROBERT KOSTIAL 532 6615 06/05/19 IN+S740458

PAMELA THELEN 45458 BLK OBSIDIA 94782

2201 SYCAMORE DR 15/INFINITI/QX60/4DR AWD 09/21/15 236

5 N 1 A L 0 M M 1 F C 5 3 8 6 7 1

CHESTERFIELD, MO 63017 06/05/19

636-220-6903 314-825-6992 MO: 45458

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.65
			TOTAL - MISC	3.15

COMMENTS
++WAITER++TAG NUMBER IS 6615

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			2.67			0.00			0.00
TOTAL			57.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:45

*C 0
*A 4228556751884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

168763 CHARLIE THIERET 932 4259 06/06/19 GC+S740459

NICOLE M MORHAUS 192682 /

1009 WEST LAKE VILLAGE DR 03/SUBARU/BAJA/4DR SUV SPORT MT

4 S 4 B T 6 2 C 6 3 6 1 1 1 6 3 0

PACIFIC, MO 63069 06/05/19

636-257-2268 636-357-2839 MO: 192682

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):549 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	16.00	16.00	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740459	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SS	SHOP SUPPLIES-SERVICE		1.43
			TOTAL - MISC	1.43

COMMENTS----------

X02B2QGL1S:CUSTOMER REQUESTED A RENTAL created 2019-06-03 04:31:00p
m taken by Charles Thieret

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			8.88			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			36.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:45

*C 0
*A 4228559481884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

147955 GRANT TERRILL 815 2621 06/05/19 BU+S740460

HARRY G VINCENT AC7B1Z 39197 SMOKY GRY M 35325

1164 NEW BALLWIN OAKS DR. 14/BUICK/LACROSSE/4DR SDN FWD PREMIU 08/08/14 365

1 G 4 G F 5 G 3 1 E F 2 0 3 2 6 3

BALLWIN, MO 63021 06/05/19

636-227-1799 MO: 39197

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46GCZ01 VIBRATION AT HWY SPD TECH(S):473 48.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	14.80	14.80	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT VIBRATION AT HIGHWAY SPEEDS
BALANCE ALL TIRES
ORIG CORR found 2 out four tires out of balance recommended replacing
four tires
quoted $ 1197.38

```
CORRECTION   found 2 out four tires out of balance recommended replacing
             four tires
             quoted $ 1197.38

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           48.00                           0.00                           0.00
  TOTAL                           48.00                           0.00                           0.00
JOB#  1 JOURNAL PREFIX             BUCS                           BUWS                           BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION                TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/05/19   14.70    14.70   0.00   0.00    FINISHED
             473   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX             BUQS                           BUWS                           BUIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                 2.40
                                                                  TOTAL - MISC             3.90

COMMENTS--------------------------------------------------------------------------
X02T1D8CB1:WAIT created 2019-06-04 11:01:00am taken by Grant Terril
l
```

147955 GRANT TERRILL 815 2621 06/05/19 BU+S740460

HARRY G VINCENT AC7B1Z 39197 SMOKY GRY M 35325

1164 NEW BALLWIN OAKS DR. 14/BUICK/LACROSSE/4DR SDN FWD PREMIU 08/08/14 365

1 G 4 G F 5 G 3 1 E F 2 0 3 2 6 3

BALLWIN, MO 63021 06/05/19

636-227-1799 MO: 39197

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			48.00			0.00			0.00
MISC CHG			3.90			0.00			0.00
TAXES			0.22			0.00			0.00
TOTAL			52.12			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:45

*C 0
*A 4228567411884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

52320 ROBERT POLITTE 962 4260 06/05/19 MA+S740461

WINFIELD C ODO MD6W4L 71137 RED/

19242 ST ALBAN VALLEY DR 97/MAZDA/MX-5 MIATA/ 07/08/00 14479

J M 1 N A 3 5 3 4 V 0 7 2 5 8 2 6

GLENCOE, MO 63038 06/05/19

636-207-5836 314-726-5959 MO: 71137

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):549 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	15.00	15.00	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	B6Y1-14-302A	FILTER,OIL	5.86	5.86	7.87	7.87
			COST TOTAL		5.86		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE OIL	@	2.000	/UNIT	10.00
					TOTAL - GOG	10.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			10.30			0.00			0.00

```
  TOTAL                          31.75                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 03MAZ03         SAFETY/EMISSION                    TECH(S):549                        28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/05/19   15.00    15.00   0.00   0.00    FINISHED
             549   06/05/19    0.00     0.00   0.00   0.50    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CORR    PERFORMED SAFETY AND EMISSION INSPECTION
CORRECTION   PERFORMED SAFETY AND EMISSION INSPECTION

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                          4.00
    CUST      SYSTEC  SYSTEMS TEC                                        740461      3.45
                                                                 TOTAL - MISC       7.45

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  TOTAL                          36.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS



PAGE 1 OF 3                                        [CONTINUED ON NEXT PAGE]       11:44:45
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52320 ROBERT POLITTE 962 4260 06/05/19 MA+S740461

WINFIELD C ODO MD6W4L 71137 RED/

19242 ST ALBAN VALLEY DR 97/MAZDA/MX-5 MIATA/ 07/08/00 14479

J M 1 N A 3 5 3 4 V 0 7 2 5 8 2 6

GLENCOE, MO 63038 06/05/19

636-207-5836 314-726-5959 MO: 71137

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 60MAZ INTERIOR TRIM TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	15.00	15.00	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CENTER BAR CONVERTIBLE FABRIC HANGING DOWN, CHECK

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	15.00	15.00	0.00	0.00	FINISHED
549	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+00MAZCOOLGRNCAR COOL FLUSH GRN CAR TECH(S):549 82.47

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/05/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTENANCE
ORIG CORR OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
WITH NEW COOLANT.
CORRECTION OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
WITH NEW COOLANT.
DISCOUNT APPLIED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	5901BG	FLUSH	18.50	18.50	29.98	29.98
CUST	1	COOLANT	GENERIC	9.75	9.75	17.50	17.50

COST TOTAL 28.25

TOTAL - PARTS 47.48

[CONTINUED ON NEXT PAGE]

52320 ROBERT POLITTE 962 4260 06/05/19 MA+S740461

WINFIELD C ODO MD6W4L 71137 RED/

19242 ST ALBAN VALLEY DR 97/MAZDA/MX-5 MIATA/ 07/08/00 14479

J M 1 N A 3 5 3 4 V 0 7 2 5 8 2 6

GLENCOE, MO 63038 06/05/19

636-207-5836 314-726-5959 MO: 71137

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			82.47			0.00			0.00
PARTS			47.48			0.00			0.00
TOTAL			129.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC CODE		DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS

X02G9G5J9E:created 2019-06-04 08:24:00am taken by ROBERT POLITTE

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			124.60			0.00			0.00
PARTS			55.35			0.00			0.00
G.O.G.			10.30			0.00			0.00
MISC CHG			8.95			0.00			0.00
TAXES			5.90			0.00			0.00
TOTAL			205.10			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228574621884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

238795 TYLER COLEMAN 457 6596 06/05/19 IN+S740463

KIRISTEN JEFFERSON S142216040 95870 WHITE/ 96646A

222 PLEASANT GROVE AVE 13/INFINITI/JX/4DR AWD 02/26/14 59509

5 N 1 A L 0 M M 4 D C 3 4 7 6 4 6

BALLWIN, MO 63011 06/05/19

314-504-5516 MO: 95871

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 60INZ INTERIOR TRIM TECH(S):514 74.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/05/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
514	06/05/19	15.10	15.10	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CS THAT THERE IS WATER COMING IN BY HER FOOT-CHECK AND ADVIS
E (INTERIOR TRIM CONCERN - 60)
ORIG CORR BLEW OUT SUN ROOF DRAINS AND VERIFIED THEY ARE DRAINING AT
THIS TIME
CORRECTION BLEW OUT SUN ROOF DRAINS AND VERIFIED THEY ARE DRAINING AT
THIS TIME

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			74.50			0.00			0.00
TOTAL			74.50			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2+12INZ01 ENGINE CONCERN TECH(S):514 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/05/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
514	06/05/19	17.30	17.30	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT C/S THAT THERE IS A CHECK ENGINE LIGHT ON-CHECK AND ADVISE
ORIG CAUSE P0420
CAUSE P0420

```
JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                           INIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                          1.50
                                                                TOTAL - MISC        1.50

COMMENTS--------------------------------------------------------------------------------
++LOANER++TAG NUMBER IS 6596
```

238795 TYLER COLEMAN 457 6596 06/05/19 IN+S740463

KIRISTEN JEFFERSON S142216040 95870 WHITE/ 96646A

222 PLEASANT GROVE AVE 13/INFINITI/JX/4DR AWD 02/26/14 59509

5 N 1 A L 0 M M 4 D C 3 4 7 6 4 6

BALLWIN, MO 63011 06/05/19

314-504-5516 MO: 95871

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			74.50			0.00			0.00
MISC CHG			1.50			0.00			0.00
TOTAL			76.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:45

*C 0
*A 4228577141884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

25100 CHARLIE THIERET 932 GLEN 06/05/19 MA+S740464

GLENN S MORGAN 59345 LIQUID SILV 4478

16045 KERRYTON PLACE DR 12/MAZDA/MAZDA2/4DR HB TOURING AT 07/23/12 18

J M 1 D E 1 L Y 6 C 0 1 4 3 0 1 6

ELLISVILLE, MO 63021 06/05/19

636-227-9026 314-277-2561 E# 1 YR FREE MAINT MO: 59345

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):923 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	14.10	14.10	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	B6Y1-14-302A	FILTER,OIL		5.86	5.86	7.87
				COST TOTAL		5.86	
						TOTAL - PARTS	7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	12.10

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			12.10			0.00			0.00

```
  MISC DIS                      -1.01                        0.00                        0.00
  TOTAL                         31.34                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           MACS                         MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):923                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/05/19   14.10    14.10   0.00   0.00    FINISHED
            923   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                         MAWS                        MAIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                             1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          1.01
                                                          TOTAL - MISC               2.51
```


[CONTINUED ON NEXT PAGE]

25100 CHARLIE THIERET 932 GLEN 06/05/19 MA+S740464

GLENN S MORGAN 59345 LIQUID SILV 4478

16045 KERRYTON PLACE DR 12/MAZDA/MAZDA2/4DR HB TOURING AT 07/23/12 18

J M 1 D E 1 L Y 6 C 0 1 4 3 0 1 6

ELLISVILLE, MO 63021 06/05/19

636-227-9026 314-277-2561 E# 1 YR FREE MAINT MO: 59345

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			12.10			0.00			0.00
MISC CHG			2.51			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			1.79			0.00			0.00
TOTAL			35.64			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:45

*C 0
*A 4228583721884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

131636 ROBERT KOSTIAL 532 6616 06/06/19 IN+S740465

THOMAS M NELSON 28705 BLACK/GRAPH 97351

2306 MANOR CREEK DR 18/INFINITI/Q60 CPE/2DR RED SPRT 400 05/26/18 355

J N 1 F V 7 E L 3 J M 6 3 0 1 2 9

CHESTERFIELD, MO 63017 06/05/19

314-397-3278 314-361-2444 MO: 28705

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 46INZ21 REPLACE 1 TIRE TECH(S):435 35.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	8.60	8.60	0.00	0.00	FINISHED
435	06/06/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER STATES PASS FRONT TIRE LOW -
CUSTOMER HAS INFINITI ROAD HAZARD-800-317-3159
OETIR03037, BRIDGESTONE POTENZA RE97 AS
ESP PAYS $300.00, CLAIM# 2188042
FAX FOR PAYMENT - 1-866-597-9323
ORIG CAUSE DOT# EJ8P DAN 3118
CAUSE DOT# EJ8P DAN 3118
ORIG CORR MOUNT & BALANCE 1 TIRE COMPLETE
CORRECTION MOUNT & BALANCE 1 TIRE COMPLETE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	OETIR03037	BRIDGESTONE P255	300.00	300.00	360.00
			COST TOTAL		300.00	
					TOTAL - PARTS	360.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	T1	1 TIRE MISSOURI TAX		0.50
CUST	SSR	SHOP SUPPLIES		-19.75
			TOTAL - MISC	-19.25

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		35.00			0.00			0.00
PARTS		360.00			0.00			0.00
MISC CHG		0.50			0.00			0.00

```
  MISC DIS                     -19.75                        0.00                        0.00
  TOTAL                        375.75                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           INCS                          INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):435                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/06/19    8.60     8.60   0.00   0.00    FINISHED
            435   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           INCS                          INWS                        INIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                             1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                         19.75
```


[CONTINUED ON NEXT PAGE]

131636 ROBERT KOSTIAL 532 6616 06/06/19 IN+S740465

THOMAS M NELSON 28705 BLACK/GRAPH 97351

2306 MANOR CREEK DR 18/INFINITI/Q60 CPE/2DR RED SPRT 400 05/26/18 355

J N 1 F V 7 E L 3 J M 6 3 0 1 2 9

CHESTERFIELD, MO 63017 06/05/19

314-397-3278 314-361-2444 MO: 28705

TOTAL - MISC 21.25

COMMENTS
++LOANER++TAG NUMBER IS 6616

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		35.00		0.00		0.00
PARTS		360.00		0.00		0.00
MISC CHG		21.75		0.00		0.00
MISC DIS		-19.75		0.00		0.00
TAXES		32.36		0.00		0.00
TOTAL		429.36		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228588561884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

193643 JOSEPH WHITAKER 420 2622 06/05/19 BU+S740466

MICHAEL E JOSEPH 38364 IRIDIUM MET 36128

PO BOX 3798 15/BUICK/ENCLAVE/4DR FWD 05/22/15 123

1624 SWITCHGRASS CT 5 G A K R C K D 8 F J 1 8 8 0 1 3

CHESTERFIELD, MO 63005 06/05/19

314-503-5889 314-503-5889 MO: 38365

JOB# 1 CHARGES----------

LABOR----CUSTOMER---------- 25.00

J# 1 00GCFALLCAR	GM SEASONAL CAR CARE			TECH(S):422		
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/05/19	15.00	15.40	0.40	0.00	FINISHED
422	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT		36.00
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
					TOTAL - GOG		37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):422                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/05/19   15.20    15.20   0.00   0.00    FINISHED
            422   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+93GCZYBK        BRAKE LINING YELLOW              TECH(S):422                      0.00
```

193643 JOSEPH WHITAKER 420 2622 06/05/19 BU+S740466

MICHAEL E JOSEPH 38364 IRIDIUM MET 36128

PO BOX 3798 15/BUICK/ENCLAVE/4DR FWD 05/22/15 123

1624 SWITCHGRASS CT 5 G A K R C K D 8 F J 1 8 8 0 1 3

CHESTERFIELD, MO 63005 06/05/19

314-503-5889 314-503-5889 MO: 38365

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/05/19	15.20	15.20	0.00	0.00	FINISHED
422	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CORR MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
FRONT 6MM
CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
FRONT 6MM

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX		BUCS			BUWS			BUIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZYTIRE TIRE TREAD YELLOW TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/05/19	15.20	15.20	0.00	0.00	FINISHED
422	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CORR MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
ALL TIRES 5/32"
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
ALL TIRES 5/32"

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX		BUCS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.55
		TOTAL - MISC	3.05

COMMENTS----------
WAIT BDC Appt created 2019-05-24 10:18:00am taken by Amanda Burrell

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			0.00			0.00

TAXES	4.05	0.00	0.00
TOTAL	75.60	0.00	0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:45

*C 0
*A 4228593311884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

197800 CHARLIE THIERET 932 4261 06/05/19 MA+S740467

NAM GU KANG 21632 DEEP CRYSTA 7582

639 CASTLE MEADOWS CT. 14/MAZDA/MAZDA3 4DR/4DR SDN I TOUR A 06/26/14 4

J M 1 B M 1 V 7 8 E 1 1 2 4 9 6 4

BALLWIN, MO 63021 06/05/19

314-583-1615 MO: 21632

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	14.60	14.60	0.00	0.00	FINISHED
578	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TOTAL			54.54			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/05/19	14.60	14.60	0.00	0.00	FINISHED
578	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 2 JOURNAL PREFIX MACS MAWS MAIS

197800 CHARLIE THIERET 932 4261 06/05/19 MA+S740467

NAM GU KANG 21632 DEEP CRYSTA 7582

639 CASTLE MEADOWS CT. 14/MAZDA/MAZDA3 4DR/4DR SDN I TOUR A 06/26/14 4

J M 1 B M 1 V 7 8 E 1 1 2 4 9 6 4

BALLWIN, MO 63021 06/05/19

314-583-1615 MO: 21632

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.01
		TOTAL - MISC	2.51

COMMENTS----------
X02K79OHN6:WEB APPT created 2019-05-30 12:12:58pm taken by

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			2.51			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			60.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228598361884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

49438 GRANT TERRILL 815 2624 06/05/19 GC+S740468

ANDREW LAROWITZ JR. 25576 SUMMIT WHT/ 79661

5720 DOGWOOD DRIVE 18/GMC/YUKON/4DR SUV 4WD 06/30/18 13

1 G K S 2 C K J 9 J R 3 6 6 0 9 6

HIGH RIDGE, MO 63049 06/05/19

314-580-0913 314-863-6656 MO: 25576

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	15.60	15.60	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			78.70			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/05/19   15.60    15.60   0.00   0.00    FINISHED
            473   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                            1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                         1.30
                                                                TOTAL - MISC        2.80

COMMENTS--------------------------------------------------------------------------
X021PG3MBZ:WAIT created 2019-06-04 10:29:00am taken by Grant Terril



PAGE 1 OF 2                                    [CONTINUED ON NEXT PAGE]       11:44:45
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49438 GRANT TERRILL 815 2624 06/05/19 GC+S740468

ANDREW LAROWITZ JR. 25576 SUMMIT WHT/ 79661

5720 DOGWOOD DRIVE 18/GMC/YUKON/4DR SUV 4WD 06/30/18 13

1 G K S 2 C K J 9 J R 3 6 6 0 9 6

HIGH RIDGE, MO 63049 06/05/19

314-580-0913 314-863-6656 MO: 25576

COMMENTS----------
l

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			2.80			0.00			0.00
TAXES			5.39			0.00			0.00
TOTAL			86.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:45

*C 0
*A 4228602761884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266339 TYLER COLEMAN 457 6617 06/05/19 IN+S740470

JAMES ROSS 63045 /

243 F ST 14/INFINITI/Q50 (3.7L)/Q50 (3.7L)

J N 1 B V 7 A R 9 E M 6 9 7 9 7 7

CAPE GIRARDEAU, MO 63701 06/05/19

573-579-7450 MO: 63046

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02INZ05 CAMPAIGN/RECALL TECH(S):996 25.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	0.00	0.00	0.00	0.20	ENTERED IN INVOICING
996	06/05/19	15.10	15.60	0.50	0.00	FINISHED
		TOTAL TECH TIME		0.50	0.20	

COMPLAINT P7331 - INF MODELS 2G3G ITB17-041 (Recall 5)
ORIG CAUSE PERFORM RECALL
P73310 .2 HRS
CAUSE PERFORM RECALL
P73310 .2 HRS
ORIG CORR CHANGED TELEMATICS SETTING TO OFF AS PER RECALL
CORRECTION CHANGED TELEMATICS SETTING TO OFF AS PER RECALL

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740470-1 P73310 0.20 CM

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			25.42			0.00
TOTAL			0.00			25.42			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 45INZ10 SUSPENSION NOISE TECH(S):996 50.84

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/05/19	0.00	0.00	0.00	0.40	ENTERED IN INVOICING
996	06/05/19	15.70	15.70	0.00	0.00	FINISHED
996	06/06/19	7.70	9.20	1.50	0.00	FINISHED

TOTAL TECH TIME 1.50 0.40

COMPLAINT CS THAT THE VEHICLE HAS LIGHTS ON FOR AWD SYSTEM ERROR AND C
HASSIS CONTROL SYSTEM ERROR-CHECK AND ADVISE (Suspension Noi
se - 45) CT PP HD 32 LBR# EL55AA .7
ORIG CAUSE DTC'S C1102 RR LH SENSOR-1, C1106 RR LH SENSOR-2, C1203 ABS
SYSTEM, C1B92-00 BRAKE CONTROL SYSTEM, C1BA0-00 ADAS/CHASSIS
CTRL BRAKE SYS, AND C1BC3-00 RL WHEEL SENSOR STORED.
DIAGNOSED INOPERATIVE LEFT REAR WHEEL SPEED SENSOR.
CAUSE DTC'S C1102 RR LH SENSOR-1, C1106 RR LH SENSOR-2, C1203 ABS
SYSTEM, C1B92-00 BRAKE CONTROL SYSTEM, C1BA0-00 ADAS/CHASSIS
CTRL BRAKE SYS, AND C1BC3-00 RL WHEEL SENSOR STORED.
DIAGNOSED INOPERATIVE LEFT REAR WHEEL SPEED SENSOR.
ORIG CORR INSTALLED NEW LEFT REAR WHEEL SPEED SENSOR AND CLEARED
DTC'S.
PN14AA .4 HRS ZE 32
CORRECTION INSTALLED NEW LEFT REAR WHEEL SPEED SENSOR AND CLEARED
DTC'S.
PN14AA .4 HRS ZE 32

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740470-2	PN14AA	0.40		32		PP

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	479014GA0A	SENSOR ASSY-ANTI	230.70	230.70	332.83	332.83
			COST TOTAL		230.70		

266339 TYLER COLEMAN 457 6617 06/05/19 IN+S740470

JAMES ROSS 63045 /

243 F ST 14/INFINITI/Q50 (3.7L)/Q50 (3.7L)

J N 1 B V 7 A R 9 E M 6 9 7 9 7 7

CAPE GIRARDEAU, MO 63701 06/05/19

573-579-7450 MO: 63046

TOTAL - PARTS 332.83

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			50.84			0.00
PARTS		0.00			332.83			0.00
TOTAL		0.00			383.67			0.00
JOB# 2 JOURNAL PREFIX		INCS			INWS			INIS

COMMENTS----------
++WAITER++TAG NUMBER IS 6617

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740470-1	25.42	0.00	0.00	0.00	0.00	0.00	0.00	25.42
740470-2	50.84	332.83	0.00	0.00	0.00	0.00	0.00	383.67
CLAIM TOTALS	76.26	332.83	0.00	0.00	0.00	0.00	0.00	409.09

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			76.26			0.00
PARTS		0.00			332.83			0.00
TOTAL		0.00			409.09			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228607281884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

155085 JOSEPH WHITAKER 420 2625 06/10/19 BU+S740471

GEORIN C AITCH 216265 MOCHA STEEL 32415

3410 AITCH RD 12/BUICK/LACROSSE/4DR SDN 10/28/11 34

1 G 4 G A 5 E R 3 C F 1 7 1 1 5 8

UNION, MO 63084 06/05/19

636-633-1198 636-629-2699 MO: 216266

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 11GCZ ENGINE MINOR TECH(S):422 450.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/06/19	11.50	11.90	0.40	0.00	HOLD OTHER
422	06/06/19	12.50	14.20	1.70	0.00	HOLD AUTHORIZATION
422	06/10/19	7.50	10.10	2.60	0.00	FINISHED
422	06/10/19	0.00	0.00	0.00	3.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		4.70	3.00	

COMPLAINT DRIVE BELT HAS BROKEN ADVISE
ORIG CAUSE TENSIONER
CAUSE TENSIONER
ORIG CORR CHECK OUT AND REPLACE BELT TENSIONER ASSEMBLY AND BELT
CORRECTION CHECK OUT AND REPLACE BELT TENSIONER ASSEMBLY AND BELT

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11588728	BOLT 3.671 Y	2.60	2.60	3.96	3.96
CUST	1	12663047	TENSIONER 1.060 Y	173.48	173.48	304.35	304.35
CUST	1	19311100	BELT	22.94	22.94	40.66	40.66
			COST TOTAL	199.02			
			TOTAL - PARTS				348.97

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	MYREWARDS	GM REWARDS	50415	-20.00
		TOTAL - MISC		-20.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		450.00			0.00			0.00
PARTS		348.97			0.00			0.00
MISC DIS		-20.00			0.00			0.00
TOTAL		778.97			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           BUCS                        BUWS                        BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):422                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/06/19   14.20    14.20   0.00   0.00    FINISHED
            422   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                        BUWS                        BUIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                          1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                      25.00
                                                          TOTAL - MISC          26.50
```


[CONTINUED ON NEXT PAGE]

155085 JOSEPH WHITAKER 420 2625 06/10/19 BU+S740471

GEORIN C AITCH 216265 MOCHA STEEL 32415

3410 AITCH RD 12/BUICK/LACROSSE/4DR SDN 10/28/11 34

1 G 4 G A 5 E R 3 C F 1 7 1 1 5 8

UNION, MO 63084 06/05/19

636-633-1198 636-629-2699 MO: 216266

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			450.00			0.00			0.00
PARTS			348.97			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-20.00			0.00			0.00
TAXES			33.61			0.00			0.00
TOTAL			839.08			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228665641884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

241162 CHARLIE THIERET 932 4262 06/05/19 MA+S740472

ERIC BAIN 41629 MACHINE GRY 11321

1341 PARKVIEW ESTATES DR. 17/MAZDA/CX-5/4DR SUV GRD TOUR AWD 07/14/17 139

J M 3 K F B D L 9 H 0 1 2 7 9 9 9

BALLWIN, MO 63021 06/05/19

314-705-1596 888-746-0847 MO: 41629

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03MAZEMISSION EMISSION INSPECTION TECH(S):576 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	15.80	15.80	0.00	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740472	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):576 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	15.80	15.80	0.00	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

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COMPLAINT    VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
             CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
             RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR    PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION
CORRECTION   PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                          0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                         35.00
                                                                TOTAL - GOG           35.30

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                   -1.01
                                                                TOTAL - MISC          -1.01
```

241162 CHARLIE THIERET 932 4262 06/05/19 MA+S740472

ERIC BAIN 41629 MACHINE GRY 11321

1341 PARKVIEW ESTATES DR. 17/MAZDA/CX-5/4DR SUV GRD TOUR AWD 07/14/17 139

J M 3 K F B D L 9 H 0 1 2 7 9 9 9

BALLWIN, MO 63021 06/05/19

314-705-1596 888-746-0847 MO: 41629

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		12.38			0.00			0.00
PARTS		7.87			0.00			0.00
G.O.G.		35.30			0.00			0.00
MISC DIS		-1.01			0.00			0.00
TOTAL		54.54			0.00			0.00
JOB# 2 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	15.80	15.80	0.00	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX		MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.84
		TOTAL - MISC	3.34

COMMENTS----------
++WAITER++X02380V3FT:created 2019-06-03 12:10:00pm taken by Charles Thieret

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		28.93			0.00			0.00
PARTS		7.87			0.00			0.00
G.O.G.		35.30			0.00			0.00
MISC CHG		10.79			0.00			0.00
MISC DIS		-1.84			0.00			0.00
TAXES		3.88			0.00			0.00
		----------			----------			----------
TOTAL		84.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:46

*C 0
*A 4228673641884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

254032 JOSHUA DELANOIX 403 2626 06/06/19 GC+S740473

CURTIS M STOLL 13878 ONYX BLK/JE 79800

2126 CEDAROYAL DR 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 07/27/18 5

3 G T U 2 P E J 1 J G 4 6 1 4 9 8

SAINT LOUIS, MO 63131 06/05/19

314-578-3457 618-281-4999 MO: 13878

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):476 13.66

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	16.70	16.70	0.00	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------
WARR 8.0 19352900 OW20 DEXOS WARR @ 3.790 /UNIT 30.32
TOTAL - GOG 30.32

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):476   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	16.70	16.70	0.00	0.00	FINISHED
476	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X02FPO22HS:WAIT Xtime Web Appt created 2019-06-03 09:27:44am taken
by

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#..... TOTAL....

[CONTINUED ON NEXT PAGE]

254032 JOSHUA DELANOIX 403 2626 06/06/19 GC+S740473

CURTIS M STOLL 13878 ONYX BLK/JE 79800

2126 CEDAROYAL DR 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 07/27/18 5

3 G T U 2 P E J 1 J G 4 6 1 4 9 8

SAINT LOUIS, MO 63131 06/05/19

314-578-3457 618-281-4999 MO: 13878

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740473-1	50.00
CLAIM TOTALS	50.00

DCS AUDIT SLIP----------

JOB CARD 740473

VIN	3GTU2PEJ1JG461498	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/05/2019
ODOMETER	13878	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740473-1	001398937293	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 117401262

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	50.00	0.00	50.00

[CONTINUED ON NEXT PAGE]

254032 JOSHUA DELANOIX 403 2626 06/06/19 GC+S740473

CURTIS M STOLL 13878 ONYX BLK/JE 79800

2126 CEDAROYAL DR 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 07/27/18 5

3 G T U 2 P E J 1 J G 4 6 1 4 9 8

SAINT LOUIS, MO 63131 06/05/19

314-578-3457 618-281-4999 MO: 13878

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228681991884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

150827 ROBERT POLITTE 962 4263 06/07/19 MA+S740474

JAY CRAIG LORY DA8K2H 173138 BRILL BLK/B 3203

301 CLAYHEATH COURT 11/MAZDA/CX-9/4DR AWD GR TOUR 07/09/11 707

J M 3 T B 3 D A 0 B 0 3 0 9 9 2 6

BALLWIN, MO 63011 06/05/19

636-394-2532 636-236-1784 E# 1 YR FREE MAINT MO: 173138

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 10MAZ06 CHECK ENGINE LIGHT TECH(S):549 396.90

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	11.80	11.80	0.00	0.00	FINISHED
549	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
549	06/07/19	0.00	0.00	0.00	2.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	3.00	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT WAS ON FLASHING, NOW OFF, VEHICLE SHUTTERING AROUND 35MPH, CHECK AND ADVISE

ORIG CAUSE TECH RAN VEHICLE FOR DTC'S, FOUND P0303 CODE, MISFIRE ON CYLINDER #3, TECH FOUND FAULTY IGNITION COIL, RECOMMEND REPLACING ALL 3 IGNITION COILS LOCATED UNDER INTAKE MANIFOLD

CAUSE TECH RAN VEHICLE FOR DTC'S, FOUND P0303 CODE, MISFIRE ON CYLINDER #3, TECH FOUND FAULTY IGNITION COIL, RECOMMEND REPLACING ALL 3 IGNITION COILS LOCATED UNDER INTAKE MANIFOLD, RECOMMEND REPLACING ALL 6 SPARK PLUGS

ORIG CORR TECH REPLACED ALL 3 IGNITION COILS LOCATED UNDER INTAKE MANIFOLD, CLEARED CODES, TEST DROVE VEHICLE, OK AT THIS TIME

CORRECTION TECH REPLACED ALL 3 IGNITION COILS LOCATED UNDER INTAKE MANIFOLD, TECH REPLACED ALL 6 SPARK PLUGS, CLEARED CODES, TEST DROVE VEHICLE, OK AT THIS TIME
10% OFF PARTS AND LABOR

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	6	ZZJ1-18-110	PLUG,SPARK	4.83	28.98	7.25	43.50
CUST	3	CY01-18-100B	COIL,IGNIT	81.25	243.75	121.90	365.70
			COST TOTAL		272.73		
					TOTAL - PARTS		409.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                        396.90                        0.00                        0.00
  PARTS                        409.20                        0.00                        0.00
  TOTAL                        806.10                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/06/19   11.80    11.80   0.00   0.00    FINISHED
            549   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00MAZBGINJECT   INJECTOR CLEAN SERV               TECH(S):549                      101.49
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[CONTINUED ON NEXT PAGE]

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150827                              ROBERT POLITTE      962       4263    06/07/19   MA+S740474

JAY CRAIG LORY                                    DA8K2H      173138      BRILL BLK/B        3203

301 CLAYHEATH COURT                 11/MAZDA/CX-9/4DR AWD GR TOUR         07/09/11          707

                                    J M 3 T B 3 D A 0 B 0 3 0 9 9 2 6

BALLWIN, MO 63011                                                         06/05/19

636-394-2532      636-236-1784                        E# 1 YR FREE MAINT          MO: 173138


LABOR----CUSTOMER-----------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/07/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS INJECTOR CLEAN SERVICE.
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIAN ATTACHES A SPECIALIZED TOOL TO THE FUEL RAIL
             ADAPTER PORT AND DIRECTLY CLEANS THE FULE INJECTORS. THEN A
             BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE
             CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE '
             EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND
             VARNISHED DEPOSITS FROM THE SYSTEM.
CORRECTION   TECHNICIAN ATTACHES A SPECIALIZED TOOL TO THE FUEL RAIL
             ADAPTER PORT AND DIRECTLY CLEANS THE FUEL INJECTORS. THEN A
             BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE
             CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE '
             EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND
             VARNISHED DEPOSITS FROM THE SYSTEM.
             10% OFF PARTS AND LABOR

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1002BG                INJ FLUSH             33.55    33.55     42.46      42.46
                                                      COST TOTAL     33.55
                                                                 TOTAL - PARTS         42.46

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          101.49                         0.00                          0.00
  PARTS                           42.46                         0.00                          0.00
  TOTAL                          143.95                         0.00                          0.00
JOB#  3 JOURNAL PREFIX             MACS                         MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZDIFFSERVIC DIFFERENTIAL FLUSH                TECH(S):549                        57.87
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/07/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS DIFFERENTIAL FLUSH
ORIG CAUSE   GENERAL MAINTANANCE
CAUSE        GENERAL MAINTENANCE
ORIG CORR    OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID WIT
             NEW DIFFERENTIAL FLUID
CORRECTION   OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID
             WITH NEW DIFFERENTIAL FLUID
             10% OFF PARTS AND LABOR

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    75164BG               DIFF                  45.30    45.30     68.09      68.09
                                                      COST TOTAL     45.30
```

TOTAL - PARTS 68.09

JOB# 4 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		57.87		0.00		0.00
PARTS		68.09		0.00		0.00
TOTAL		125.96		0.00		0.00

[CONTINUED ON NEXT PAGE]

```
150827                              ROBERT POLITTE      962       4263    06/07/19   MA+S740474

JAY CRAIG LORY                                    DA8K2H      173138      BRILL BLK/B        3203

301 CLAYHEATH COURT                 11/MAZDA/CX-9/4DR AWD GR TOUR         07/09/11          707

                                    J M 3 T B 3 D A 0 B 0 3 0 9 9 2 6

BALLWIN, MO 63011                                                         06/05/19

636-394-2532      636-236-1784                          E# 1 YR FREE MAINT          MO: 173138


JOB#  4 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+11MAZAF         REPLACE AIR FILTER                TECH(S):549                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/07/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE   RECOMMEND REPLACING ENGINE AIR FILTER
CAUSE        RECOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR    REPLACED ENGINE AIR FILTER
CORRECTION   REPLACED ENGINE AIR FILTER
             10% OFF PARTS AND LABOR

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    CY01-13-Z40A         ELEMENT, A            12.97    12.97     19.46      19.46
                                                        COST TOTAL     12.97
                                                                    TOTAL - PARTS         19.46

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          19.46                          0.00                          0.00
  TOTAL                          19.46                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+00MA2A          VALVOLINE OIL/FILTER              TECH(S):549                         12.22
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/07/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    OIL AND FILTER CHANGE
ORIG CAUSE   INTERVAL MAINTENANCE
CAUSE        INTERVAL MAINTENANCE
ORIG CORR    CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
             PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
             REMINDER IF EQUIPPED.
CORRECTION   CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
             PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
             REMINDER IF EQUIPPED.
             10% OFF PARTS AND LABOR

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    YF09-14-302A         CARTRIDGE,             4.75     4.75      7.87       7.87
                                                        COST TOTAL      4.75
                                                                    TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    6.0  VALVOLINE OIL              @      2.360   /UNIT                          14.16
```

TOTAL - GOG 14.16

150827 ROBERT POLITTE 962 4263 06/07/19 MA+S740474

JAY CRAIG LORY DA8K2H 173138 BRILL BLK/B 3203

301 CLAYHEATH COURT 11/MAZDA/CX-9/4DR AWD GR TOUR 07/09/11 707

J M 3 T B 3 D A 0 B 0 3 0 9 9 2 6

BALLWIN, MO 63011 06/05/19

636-394-2532 636-236-1784 E# 1 YR FREE MAINT MO: 173138

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			12.22			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			14.16			0.00			0.00
TOTAL			34.25			0.00			0.00
JOB# 6 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS SECURE DATA STORAGE		1.50
		TOTAL - MISC	1.50

COMMENTS
++LOANER++X02313EQ2J:created 2019-06-05 07:46:00am taken by ROBERT POLITTE

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			568.48			0.00			0.00
PARTS			547.08			0.00			0.00
G.O.G.			14.16			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			50.44			0.00			0.00
TOTAL			1181.66			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]


```
*C 0
*A 4228729341884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

252071 CHARLIE THIERET 932 4264 06/05/19 MA+S740475

CHERYL MURPHY 15674 SOUL RED CR 11491

15 RUNNING WATERS CT 17/MAZDA/CX-5/4DR SUV GRD TOUR AWD 05/19/18 286

J M 3 K F B D L 0 H 0 1 7 1 3 3 9

SAINT CHARLES, MO 63304 06/05/19

MO: 15674

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 03MAZEMISSION EMISSION INSPECTION TECH(S):923 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	15.60	15.60	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740475	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES

LABOR----CUSTOMER

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	15.60	15.60	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # A SS SHOP SUPPLIES-SERVICE		0.83
	TOTAL - MISC	0.83

COMMENTS----------
X02XQ3EXOQ:CUSTOMER REQUESTED A RENTAL created 2019-06-03 01:47:00p
m taken by Charles Thieret

252071 CHARLIE THIERET 932 4264 06/05/19 MA+S740475

CHERYL MURPHY 15674 SOUL RED CR 11491

15 RUNNING WATERS CT 17/MAZDA/CX-5/4DR SUV GRD TOUR AWD 05/19/18 286

J M 3 K F B D L 0 H 0 1 7 1 3 3 9

SAINT CHARLES, MO 63304 06/05/19

MO: 15674

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			8.28			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			24.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:47

*C 0
*A 4228736221884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265788 ALBERT BAUMANN JR 108 9956 06/07/19 MA+S740476

WENDY L HANDLEY 15664 BLUE/ P9956

852 2ND AVE WEST 18/MAZDA/MAZDA6/SIGNATURE AUTO 05/28/19 15331

J M 1 G L 1 X Y 1 J 1 3 2 0 9 1 6

ANDALUSIA, IL 61232 06/05/19

309-779-8906 MO: 15664

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 85MAZ ACCESSORIES TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/07/19	10.30	10.30	0.00	0.00	FINISHED
547	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT KEY AND TRANMITTER PER TOM W //AT OTHER DEALER
ORIG CORR SEND CHECK FOR 215.88//LOST KEY AND TRANSMITTER AT USED CAR
DEL
TOM W OK //CHARGE USED CAR WARR
CORRECTION SEND CHECK FOR 215.88//LOST KEY AND TRANSMITTER AT USED CAR
DEL
TOM W OK //CHARGE USED CAR WARR

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/07/19	10.30	10.30	0.00	0.00	FINISHED
547	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

```
JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS


GRAND TOTALS-------------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
                          ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                          0.00

*************************    A L L  D E T A I L  I N V O I C E    *************************
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                                                [   END  OF  INVOICE   ]       11:44:47

*C 0
*A 4228744361884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    233400                          TYLER COLEMAN       457       6518    06/05/19   IN+S740477

    SALLY VACCARO                                T981524311  60720       MOONLIGHT W       P8950

    152 CROSS TIMBERS LN            15/INFINITI/QX60/AWD 4DR              07/12/17        22765

                                    5 N 1 A L 0 M M 6 F C 5 3 3 4 0 3

    ST CHARLES, MO 63304                                                  06/05/19

    314-277-3398                                     E# 3.5L V6 GAS               MO: 60721


    JOB#  1 CHARGES-----------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 03INZEMISSION   EMISSION TEST ONLY               TECH(S):514                        21.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                514   06/05/19    0.00     0.00   0.00   0.30    ENTERED IN INVOICING
                514   06/05/19   15.70    15.70   0.00   0.00    FINISHED
                                TOTAL TECH TIME   0.00   0.30

    COMPLAINT    (State Emission Inspection - 03)
    ORIG CORR    EMISSION TEST COMPLETED
    CORRECTION   EMISSION TEST COMPLETED

    MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
```

```
    CUST   SYSTECSAF  SYSTECSAFETY                                          740477          1.50
    CUST         SSR  SHOP SUPPLIES                                                       -1.05
                                                                    TOTAL - MISC          0.45

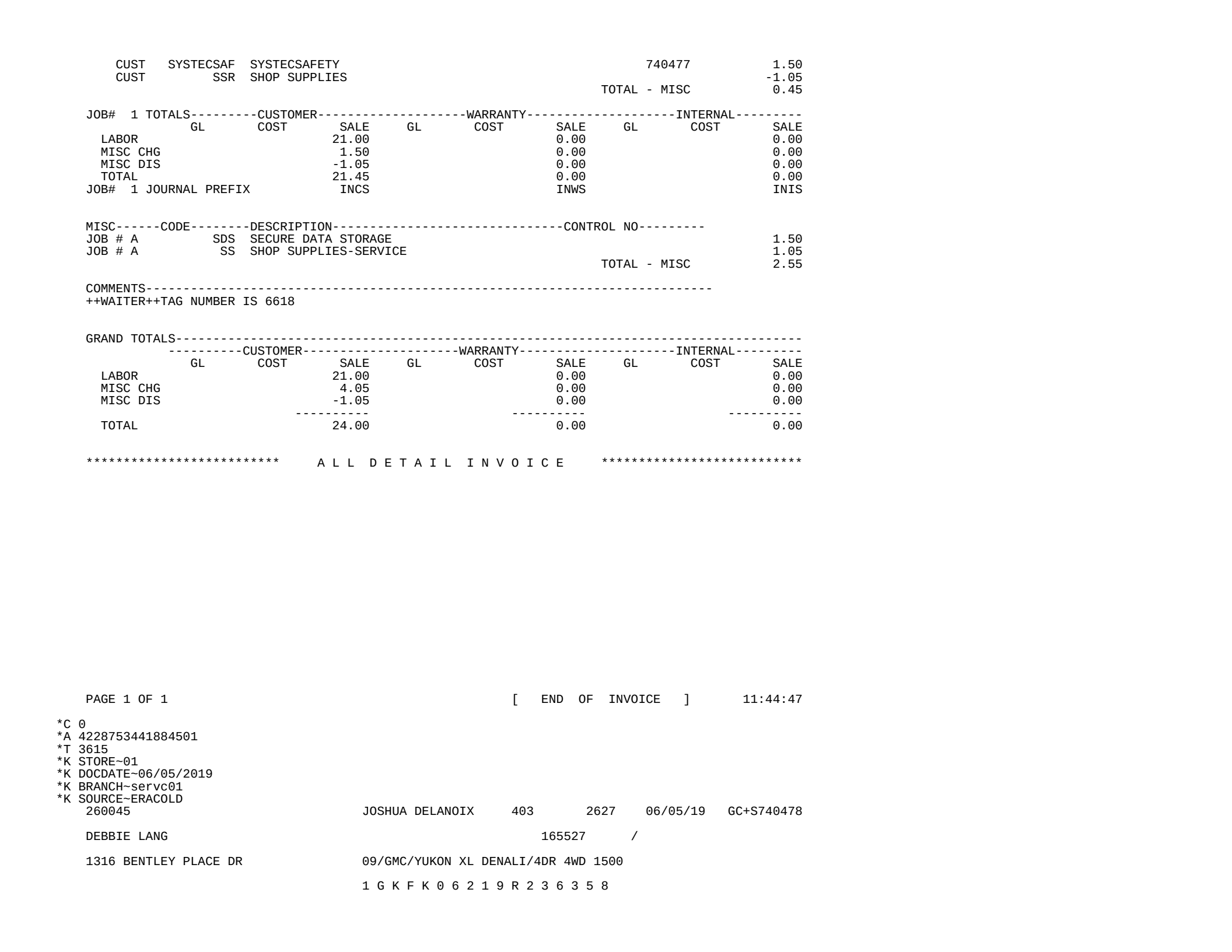
JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          21.00                          0.00                          0.00
  MISC CHG                        1.50                          0.00                          0.00
  MISC DIS                       -1.05                          0.00                          0.00
  TOTAL                          21.45                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                              1.05
                                                                    TOTAL - MISC          2.55

COMMENTS---------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 6618


GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          21.00                          0.00                          0.00
  MISC CHG                        4.05                          0.00                          0.00
  MISC DIS                       -1.05                          0.00                          0.00
                           ----------                    ----------                    ----------
  TOTAL                          24.00                          0.00                          0.00

*************************    A L L  D E T A I L  I N V O I C E    *************************
```



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    PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:44:47

*C 0
*A 4228753441884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    260045                          JOSHUA DELANOIX     403       2627    06/05/19   GC+S740478

    DEBBIE LANG                                             165527      /

    1316 BENTLEY PLACE DR           09/GMC/YUKON XL DENALI/4DR 4WD 1500

                                    1 G K F K 0 6 2 1 9 R 2 3 6 3 5 8
```

CHESTERFIELD, MO 63005 06/05/19

314-518-9501 636-230-0579 MO: 165527

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	16.50	16.50	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT Multi Point Inspection
CORRECTION COMPLETED AT NO CHARGE

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 9.29

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	16.50	16.60	0.10	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690386	FILTER 1.836 Y	4.04	4.04	5.00	5.00
			COST TOTAL		4.04		
					TOTAL - PARTS		5.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	15.66

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			9.29			0.00			0.00
PARTS			5.00			0.00			0.00
G.O.G.			15.66			0.00			0.00
TOTAL			29.95			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZBLADES WIPER BLADES TECH(S):411 0.00

[CONTINUED ON NEXT PAGE]

260045 JOSHUA DELANOIX 403 2627 06/05/19 GC+S740478

DEBBIE LANG 165527 /

1316 BENTLEY PLACE DR 09/GMC/YUKON XL DENALI/4DR 4WD 1500

1 G K F K 0 6 2 1 9 R 2 3 6 3 5 8

CHESTERFIELD, MO 63005 06/05/19

314-518-9501 636-230-0579 MO: 165527

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	16.50	16.50	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT REPLACE WIPER BLADES
ORIG CORR REPLACED FRONT WIPER BLADES
CORRECTION REPLACED FRONT WIPER BLADES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	2	15214346	BLADE 16.062 Y	7.79	15.58	13.67	27.34
			COST TOTAL		15.58		
					TOTAL - PARTS		27.34

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
PARTS		27.34		0.00		0.00
TOTAL		27.34		0.00		0.00
JOB# 3 JOURNAL PREFIX		GCQS		GCWS		GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00GCZAC-PERFORM A/C PERFORMANCE SERV TECH(S):411 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	16.50	16.50	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

JOB# 4 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		42.95		0.00		0.00
PARTS		47.00		0.00		0.00
TOTAL		89.95		0.00		0.00
JOB# 4 JOURNAL PREFIX		GCQS		GCWS		GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+00GCZDEPOSIT DEPOSIT CONTROL EPR TECH(S):411 45.45

[CONTINUED ON NEXT PAGE]

260045 JOSHUA DELANOIX 403 2627 06/05/19 GC+S740478

DEBBIE LANG 165527 /

1316 BENTLEY PLACE DR 09/GMC/YUKON XL DENALI/4DR 4WD 1500

1 G K F K 0 6 2 1 9 R 2 3 6 3 5 8

CHESTERFIELD, MO 63005 06/05/19

314-518-9501 636-230-0579 MO: 165527

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	16.20	16.50	0.30	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.50	

COMPLAINT DEPOSIT CONTROL TO HELP THE CLEANING OF THE OIL RINGS WHICH
WILL HELP CONTROL OIL CONSUMPTION.
ORIG CAUSE .
CAUSE .

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6577BG	PERF. KIT	39.90	39.90	54.50	54.50
			COST TOTAL	39.90			
					TOTAL - PARTS		54.50

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			45.45			0.00			0.00
PARTS			54.50			0.00			0.00
TOTAL			99.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	11.58
		TOTAL - MISC	13.08

COMMENTS----------
created 2019-05-31 03:09:00pm taken by Joshua Delanoix

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
	----------CUSTOMER----------			WARRANTY----------			INTERNAL---------		
LABOR			97.69			0.00			0.00
PARTS			133.84			0.00			0.00
G.O.G.			15.66			0.00			0.00
MISC CHG			13.08			0.00			0.00
TAXES			14.48			0.00			0.00
			----------			----------			----------
TOTAL			274.75			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228756811884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3428 06/17/19 MA+S740479

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13428

15736 MANCHESTER ROAD 19/MAZDA/MAZDA3 5DR/FWD AUTO W/PREM 06/05/19 7

J M 1 B P A N M 8 K 1 1 3 7 3 8 3

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 85MAZ ACCESSORIES TECH(S):578 923 147.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	16.20	16.20	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.00	FINISHED
578	06/14/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT DI ALL WEATHER MATS//AUTO DIM MIRROR FRAMELESS
PER WE OWE

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		BCKA-V0-350	AWM LOW WA	81.22	81.22	124.95	124.95
INTL	1		BCKA-V7-210	ATODIM MIR	194.97	194.97	329.95	329.95
				COST TOTAL		276.19		
						TOTAL - PARTS		454.90

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			147.00
PARTS			0.00			0.00			454.90
TOTAL			0.00			0.00			601.90
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	16.20	16.20	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

```
    COMPLAINT    MAZDA FULL CIRCLE INSPECTION
    ORIG CORR    MULTI POINT INSPECTION
    CORRECTION   MULTI POINT INSPECTION

    JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                          0.00                          0.00                          0.00
    JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS



    GRAND TOTALS-------------------------------------------------------------------------------------
              ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          0.00                          0.00                        147.00
      PARTS                          0.00                          0.00                        454.90
                           ----------                    ----------                    ----------
      TOTAL                          0.00                          0.00                        601.90


    *************************     A L L  D E T A I L  I N V O I C E     **************************
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    PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:44:47

*C 0
*A 4228761191884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    151389                           CHARLIE THIERET     932       4265    06/06/19   MA+S740480

    UN HONG KIM                                    YA7H2U      148250      LIQUID SILV        3629

    550 BROOKE MEADOW DR             11/MAZDA/MAZDA3/4DR SDN I SPT AT      07/23/11            5

                                     J M 1 B L 1 U F 2 B 1 4 9 1 1 5 5

    BALLWIN, MO 63021                                                      06/05/19

    314-602-8115                                      E# 1 YR FREE MAINT          MO: 148250


    JOB#  1 CHARGES----------------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 40MAZ02         BRAKE CONCERN                    TECH(S):923                       140.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                923   06/06/19    9.10     9.10   0.00   0.00    FINISHED
                923   06/06/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

    COMPLAINT    CUSTOMER STATES REAR BRAKE PAD REPLACEMENT
    ORIG CORR    REPLACED REAR BRAKE PADS, OK AT THIS TIME
    CORRECTION   REPLACED REAR BRAKE PADS, OK AT THIS TIME

    PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
```

```
    CUST     1    BPYK-26-48ZC-MV      PAD SET, R            35.08    35.08     58.48      58.48
                                                       COST TOTAL     35.08
                                                                   TOTAL - PARTS          58.48

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         140.00                         0.00                           0.00
  PARTS                          58.48                         0.00                           0.00
  TOTAL                         198.48                         0.00                           0.00
JOB#  1 JOURNAL PREFIX            MACS                         MAWS                           MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):923                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/06/19    9.10     9.10   0.00   0.00    FINISHED
            923   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                         0.00                           0.00
JOB#  2 JOURNAL PREFIX            MACS                         MAWS                           MAIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
                                                                   TOTAL - MISC           1.50

COMMENTS---------------------------------------------------------------------------
WAIT created 2019-06-04 09:22:00am taken by ROBERT POLITTE
```

151389 CHARLIE THIERET 932 4265 06/06/19 MA+S740480

UN HONG KIM YA7H2U 148250 LIQUID SILV 3629

550 BROOKE MEADOW DR 11/MAZDA/MAZDA3/4DR SDN I SPT AT 07/23/11 5

J M 1 B L 1 U F 2 B 1 4 9 1 1 5 5

BALLWIN, MO 63021 06/05/19

314-602-8115 E# 1 YR FREE MAINT MO: 148250

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			140.00			0.00			0.00
PARTS			58.48			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			5.26			0.00			0.00
TOTAL			205.24			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4228763071884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

10 JOSEPH WHITAKER 420 s654 06/06/19 GC+S740481

FRANK BOMMARITO BUICK GMC INC 25 ONYX BLK/ 80654

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/DBL CAB 4WD 06/05/19 26

2 G T V 2 M E C 3 K 1 1 8 4 0 4 4

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 26

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00GCZ QUICK SERVICE TECH(S):473 100.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	16.20	16.20	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.70	

COMPLAINT INSTALL STEP TUBES AS PER SALES
ORIG CORR INSTALL STEP TUBES
PREFORM DEALER TRADE
CORRECTION INSTALL STEP TUBES as per sales

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	22805434	STEP PKG 8.225 N	487.50	487.50	650.00	650.00
			COST TOTAL		487.50		
					TOTAL - PARTS		650.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			100.00
PARTS			0.00			0.00			650.00
TOTAL			0.00			0.00			750.00

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2+75GCZ03 DEALER TRADE INSPECT TECH(S):473 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/05/19	16.30	16.30	0.00	0.00	FINISHED
473	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

```
COMPLAINT    PERFORM DEALER TRADE INSPECTION AND CHECK OVER-ADD LUBE
             STICKERS, PLATES AND EMBLEM
ORIG CORR    DEALER TRADE INSPECTION COMPLETED.
CORRECTION   DEALER TRADE INSPECTION COMPLETED.

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                          69.00
  TOTAL                           0.00                           0.00                          69.00
JOB#  2 JOURNAL PREFIX            GCCS                           GCWS                           GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3+75GCZLOGOREMOVE REMOVE LOGO AND GLUE               TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/05/19   16.30    16.30   0.00   0.00    FINISHED
             473   06/05/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    REMOVE THE OTHER DEALERS LOGO AND ALL GLUE AND POLISH AS
             NEEDED,
ORIG CORR    COMPLETED BY THE DEALER TRADE SERVICE TECHNICIAN, IF NOT
             COMPLETELY REMOVED OR LEAVES A MARK ADVISE
CORRECTION   COMPLETED BY THE DEALER TRADE SERVICE TECHNICIAN, IF NOT
             COMPLETELY REMOVED OR LEAVES A MARK ADVISE
```

10 JOSEPH WHITAKER 420 s654 06/06/19 GC+S740481

FRANK BOMMARITO BUICK GMC INC 25 ONYX BLK/ 80654

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/DBL CAB 4WD 06/05/19 26

2 G T V 2 M E C 3 K 1 1 8 4 0 4 4

ELLISVILLE, MO 63011 06/05/19

636-391-7200 636-391-9400 MO: 26

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS----------

----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			169.00
PARTS			0.00			0.00			650.00
TOTAL			0.00			0.00			819.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228767151884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

235633 CHARLIE THIERET 932 4266 06/06/19 MA+S740482

JENNY INGRAM 26742 SOUL RED ME 11399

6420 W PARK AVE 17/MAZDA/MAZDA3 4DR/4DR SPORT AT 06/15/17 24

3 M Z B N 1 U 7 7 H M 1 2 6 4 1 7

SAINT LOUIS, MO 63139-3438 06/05/19

858-204-4380 MO: 26742

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	16.00	16.20	0.20	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE replaced fbcm per 33219d
CAUSE replaced fbcm per 33219d
ORIG CORR 0
CORRECTION PERFORMED RECALL 3219D
XXR46ARX / 0.2

CLAIM # 740482-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TKY2-67-5XX	FRONT BODY	68.00	68.00	88.40	88.40
			COST TOTAL	68.00			
				TOTAL - PARTS			88.40

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/05/19	16.40	16.40	0.00	0.00	FINISHED
576	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
X02VQVMP57:created 2019-05-29 03:18:00pm taken by Charles Thieret

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740482-1	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00

235633 CHARLIE THIERET 932 4266 06/06/19 MA+S740482

JENNY INGRAM 26742 SOUL RED ME 11399

6420 W PARK AVE 17/MAZDA/MAZDA3 4DR/4DR SPORT AT 06/15/17 24

3 M Z B N 1 U 7 7 H M 1 2 6 4 1 7

SAINT LOUIS, MO 63139-3438 06/05/19

858-204-4380 MO: 26742

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:47

*C 0
*A 4228771371884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

185550 ROBERT KOSTIAL 532 6619 06/06/19 IN+S740483

RANDALL S MARSHALL 54442 GRAY/ P9585

6025 CARLSBAD AVE 15/INFINITI/Q50/4DR SDN AWD 02/09/19 51167

APT. A J N 1 B V 7 A R 0 F M 4 0 0 8 5 5

SAINT LOUIS, MO 63116 06/05/19

314-757-4402 314-388-7777 MO: 54442

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 20INZ04 A/C CONCERN TECH(S):996 63.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	15.10	15.40	0.30	0.00	FINISHED
996	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.50	

COMPLAINT CUSTOMER STATES DRIVER SIDE DOES NOT COOL, THE PASSENGER MAY COOL PROPERLY, BACK SEAT BLOWS WARM - ADVISE TC33AA .5 GB 32 PP
ORIG CAUSE VERIFIED DRIVER'S SIDE DOES NOT BLOW AS COOL AS PASSENGER SIDE. DRIVER'S AIR MIX DOOR ACTUATOR IS INOPERATIVE.
CAUSE VERIFIED DRIVER'S SIDE DOES NOT BLOW AS COOL AS PASSENGER SIDE. DRIVER'S AIR MIX DOOR ACTUATOR IS INOPERATIVE.
ORIG CORR INSTALLED NEW DRIVER'S AIR MIX DOOR ACTUATOR. VERIFIED FRONT AND REAR VENT AIR TEMPERATURE NORMAL.
CORRECTION INSTALLED NEW DRIVER'S AIR MIX DOOR ACTUATOR. VERIFIED FRONT AND REAR VENT AIR TEMPERATURE NORMAL.

CLAIM #-----WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740483-1 TC33AA	0.50		32		PP

PARTS-----QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
WARR 1	277324GF0B	ACTR ASSY MIX W/	29.76	29.76	73.41
		COST TOTAL		29.76	
				TOTAL - PARTS	73.41

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			63.55			0.00
PARTS			0.00			73.41			0.00
TOTAL			0.00			136.96			0.00

```
JOB#  1 JOURNAL PREFIX           INCS                        INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 60INZ          INTERIOR TRIM                    TECH(S):996                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/06/19   15.40    15.40   0.00   0.00    FINISHED
            996   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER STATES THE DRIVER SIDE OF THE CENTER CONSOLE DOES
             NOT ATTACH PROPERLY - CHECK & ADVISE
ORIG CAUSE   LEFT SIDE CENTER CONSOLE TRIM IS NOT SECURE.
CAUSE        LEFT SIDE CENTER CONSOLE TRIM IS NOT SECURE.
ORIG CORR    SECURED CENTER CONSOLE TRIM
CORRECTION   SECURED CENTER CONSOLE TRIM

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           INCS                        INWS                        INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
```


[CONTINUED ON NEXT PAGE]

185550 ROBERT KOSTIAL 532 6619 06/06/19 IN+S740483

RANDALL S MARSHALL 54442 GRAY/ P9585

6025 CARLSBAD AVE 15/INFINITI/Q50/4DR SDN AWD 02/09/19 51167

APT. A J N 1 B V 7 A R 0 F M 4 0 0 8 5 5

SAINT LOUIS, MO 63116 06/05/19

314-757-4402 314-388-7777 MO: 54442

LABOR----CUSTOMER----------

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	15.40	15.40	0.00	0.00	FINISHED
996	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.

CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----WARRANTY----------

J# 4+52INZ01 TRIM ELECT CONCERN TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	15.40	15.40	0.00	0.00	FINISHED
996	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES THE DISPLAY CONTROL UNIT BLACKS OUT ONCE A WEEK - CHECK & ADVISE

ORIG CAUSE UNABLE TO DUPLICATE CUSTOMER CONCERN AT THIS TIME. NO DTC'S STORED.

CAUSE UNABLE TO DUPLICATE CUSTOMER CONCERN AT THIS TIME. NO DTC'S STORED.

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------

++LOANER++TAG NUMBER IS 6619

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740483-1	63.55	73.41	0.00	0.00	0.00	0.00	0.00	136.96
CLAIM TOTALS	63.55	73.41	0.00	0.00	0.00	0.00	0.00	136.96

185550 ROBERT KOSTIAL 532 6619 06/06/19 IN+S740483

RANDALL S MARSHALL 54442 GRAY/ P9585

6025 CARLSBAD AVE 15/INFINITI/Q50/4DR SDN AWD 02/09/19 51167

APT. A J N 1 B V 7 A R 0 F M 4 0 0 8 5 5

SAINT LOUIS, MO 63116 06/05/19

314-757-4402 314-388-7777 MO: 54442

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			63.55			0.00
PARTS			0.00			73.41			0.00
TOTAL			0.00			136.96			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228774671884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266468 ALBERT BAUMANN JR 108 3428 06/12/19 MA+S740484

JOSEPH MCMAHON JR 14 JET BLK MIC 13428

1440 MEADOWSIDE DR 19/MAZDA/MAZDA3 5DR/FWD AUTO W/PREM 06/05/19 7

J M 1 B P A N M 8 K 1 1 3 7 3 8 3

SAINT LOUIS, MO 63146 06/05/19

224-280-8147 636-410-7800 MO: 14

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):923 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	16.20	16.20	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5
, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740484-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/05/19	16.20	16.20	0.00	0.00	FINISHED
923	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740484-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

266468 ALBERT BAUMANN JR 108 3428 06/12/19 MA+S740484

JOSEPH MCMAHON JR 14 JET BLK MIC 13428

1440 MEADOWSIDE DR 19/MAZDA/MAZDA3 5DR/FWD AUTO W/PREM 06/05/19 7

J M 1 B P A N M 8 K 1 1 3 7 3 8 3

SAINT LOUIS, MO 63146 06/05/19

224-280-8147 636-410-7800 MO: 14

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228782151884501
*T 3615
*K STORE~01
*K DOCDATE~06/05/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

261544 JOSHUA DELANOIX 403 2628 06/10/19 BU+S740485

KATE J SMITH 4396 SUMMIT WHT/ 41076

836 DIVERSEY DRIVE 19/BUICK/ENCLAVE/4DR SUV AWD ESSENCE 01/28/19 238

5 G A E V A K W 7 K J 1 3 8 4 7 1

SAINT LOUIS, MO 63126 06/05/19

314-348-9635 314-348-9635 MO: 4396

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600733 16,17,18 BUICK TECH(S):411 476 9.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/05/19	16.30	16.70	0.40	0.00	HOLD OTHER
411	06/05/19	16.70	17.10	0.40	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	0.90	

COMPLAINT 2014-15 BUICK LOF/ROTATE
ORIG CAUSE PER BUICK NEW CAR PURCHASE
CAUSE PER BUICK NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------
WARR 6.0 19293002 5W30 DEXOS WARR @ 3.260 /UNIT 19.56
TOTAL - GOG 19.56

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):411   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/05/19	17.10	17.10	0.00	0.00	FINISHED
411	06/05/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

COMMENTS----------
X021ELNTR2:WAIT created 2019-06-03 02:46:00pm taken by Joshua Delan
oix

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#..... TOTAL....

 [CONTINUED ON NEXT PAGE] 11:44:47

261544 JOSHUA DELANOIX 403 2628 06/10/19 BU+S740485

KATE J SMITH 4396 SUMMIT WHT/ 41076

836 DIVERSEY DRIVE 19/BUICK/ENCLAVE/4DR SUV AWD ESSENCE 01/28/19 238

5 G A E V A K W 7 K J 1 3 8 4 7 1

SAINT LOUIS, MO 63126 06/05/19

314-348-9635 314-348-9635 MO: 4396

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740485-1	35.00
CLAIM TOTALS	35.00

DCS AUDIT SLIP----------

JOB CARD 740485

VIN	5GAEVAKW7KJ138471	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/05/2019
ODOMETER	4396	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740485-1	001399148048	0002

JOB COMPLETION DATE: 06/05/2019
TECHNICIAN GMIN: 117401262

LABOR OPERATION	BASE HOURS
0600733	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 2014-15 BUICK LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER BUICK NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO 0600733 NET 35

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	35.00	0.00	35.00

261544 JOSHUA DELANOIX 403 2628 06/10/19 BU+S740485

KATE J SMITH 4396 SUMMIT WHT/ 41076

836 DIVERSEY DRIVE 19/BUICK/ENCLAVE/4DR SUV AWD ESSENCE 01/28/19 238

5 G A E V A K W 7 K J 1 3 8 4 7 1

SAINT LOUIS, MO 63126 06/05/19

314-348-9635 314-348-9635 MO: 4396

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:47

*C 0
*A 4228788191884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

212674 ADAM BECKMAN 432 2630 06/10/19 GC+S740487

WILLIAM C BRUNK 3768 DK SLATE ME 79791

1610 BENTSHIRE COURT 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 08/31/18 56

3 G T U 2 P E J 0 J G 4 6 4 3 5 8

BALLWIN, MO 63011 06/05/19

314-614-5628 314-292-2000 MO: 3786

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 30GCZ02 AUTO TRANS CONCERN TECH(S):475 449.88

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/06/19	9.30	10.90	1.60	0.00	HOLD OTHER
475	06/06/19	14.70	15.60	0.90	0.00	HOLD OTHER
475	06/07/19	9.60	9.60	0.00	0.00	START STRAIGHT TIME
475	06/07/19	9.60	11.20	1.60	1.60T	FINISH STRAIGHT TIME
475	06/07/19	11.30	11.30	0.00	0.00	FINISHED
475	06/07/19	0.00	0.00	0.00	1.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		4.10	3.00	

COMPLAINT CUSTOMER STATES THERE IS A SHUTTER AT 40-45 AND 60 AT L IGHT THROTTLE. CUSTOMER ALSO STATES HARD 1-2 SHIFT

ORIG CAUSE test drove on highway for shudder condition could not duplicate for 20 miles but after highway driving and trans warmed up vehicle had light shudder condition on slight pull at light throttle confirmed by gds and picoscope see attached printout test drive and documentation time of 1,6 hrs has harsh 1-2 shift also most of the time

CAUSE test drove on highway for shudder condition could not duplicate for 20 miles but after highway driving and trans warmed up vehicle had light shudder condition on slight pull at light throttle confirmed by gds and picoscope see attached printout test drive and documentation time of 1.6 hrs has harsh 1-2 shift also most of the time

ORIG CORR reference bulletin 18-na-355 and perform fluid change per document instructions advise may take up to 200 miles for full effect forb harsh 1-2 shift technician used gds to test drive and learn 1-3-5-6-7 and 2-3-4-6-8 clutches to correct harsh 1-2 shift test drive per instructions on scan tool to adjust shift times advise customer to drive and monitor situation please reference bulletin16-na-361

```
            which states the 1st shift after sitting for a period of
            time or cold start may be hard
CORRECTION  reference bulletin 18-na-355 and perform fluid change per
            document instructions advise may take up to 200 miles for
            full  effect. For harsh 1-2 shift technician used gds
            to test drive and learn 1-3-5-6-7   and  2-3-4-6-8  clutches
            to correct harsh 1-2 shift   test drive per instructions on
            scan tool to adjust shift times advise customer to drive and
            monitor situation    please reference bulletin16-na-361
            which states the 1st shift after sitting for a period of
            time or cold start may be hard
            LO 8480818 1.4 ADD 1.6 OLH

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR    20    19417577             FLUID 8.800 N          4.85    97.00      6.79     135.80
                                                      COST TOTAL     97.00
                                                                   TOTAL - PARTS        135.80

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                        449.88                         0.00
  PARTS                          0.00                        135.80                         0.00
  TOTAL                          0.00                        585.68                         0.00
JOB#  1 JOURNAL PREFIX           GCCS                          GCWS                          GCIS
```

212674 ADAM BECKMAN 432 2630 06/10/19 GC+S740487

WILLIAM C BRUNK 3768 DK SLATE ME 79791

1610 BENTSHIRE COURT 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 08/31/18 56

3 G T U 2 P E J 0 J G 4 6 4 3 5 8

BALLWIN, MO 63011 06/05/19

314-614-5628 314-292-2000 MO: 3786

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/07/19	11.10	11.10	0.00	0.00	FINISHED
475	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X02HLMSE9N:CUSTOMER REQUESTED A LOANER created 2019-06-03 03:51:00p
m taken by Adam Beckman

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740487-1	585.68
CLAIM TOTALS	585.68

212674 ADAM BECKMAN 432 2630 06/10/19 GC+S740487

WILLIAM C BRUNK 3768 DK SLATE ME 79791

1610 BENTSHIRE COURT 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 08/31/18 56

3 G T U 2 P E J 0 J G 4 6 4 3 5 8

BALLWIN, MO 63011 06/05/19

314-614-5628 314-292-2000 MO: 3786

DCS AUDIT SLIP----------

JOB CARD 740487

VIN	3GTU2PEJ0JG464358	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/05/2019
ODOMETER	3768	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740487-1	001399148255	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS	OTHER
8480818	1.4	1.6

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0342
COMPLAINT DESCRIPTION: CUSTOMER STATES THERE IS A SHUTTER AT 40-45 AND 60 A T L IGHT THROTTLE. CUSTOMER ALSO STATES HARD 1-2 SHIFT

CAUSE CODE: 9090
CAUSE DESCRIPTION: test drove on highway for shudder condition could not du plicate for 20 miles but after highway driving and trans warmed up vehicle icle had light shudder condition on slight pull at light throttle confirme irmed by gds and picoscope see attached printout test drive and documentat ntation time of 1.6 hrs has harsh 1-2 shift also most of the time

CORRECTION DESCRIPTION: reference bulletin 18-na-355 and perform fluid chan ge per document instructions advise may take up to 200 miles for full effe effect. For harsh 1-2 shift technician used gds to test drive and learn 1- n 1-3-5-6-7 and 2-3-4-6-8 clutches to correct harsh 1-2 shift test drive p ve per instructions on scan tool to adjust shift times advise customer to to drive and monitor situation please reference bulletin16-na-361 which s ch states the 1st shift after sitting for a period of time or cold start m rt may be hard LO 8480818 1.4 ADD 1.6 OLH

CAUSAL PART: 19417577

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
19417577	20	4.85			

SERVICE MANAGEMENT AUTHORIZATION CODE: E
REASON FOR AUTHORIZATION: OLH TO DIAGNOSE ROADTEST AND LEARN CLUTCHES

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	38.80		
PARTS	97.00	0.00	135.80

LABOR	449.88	0.00	449.88
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	585.68	0.00	585.68

212674 ADAM BECKMAN 432 2630 06/10/19 GC+S740487

WILLIAM C BRUNK 3768 DK SLATE ME 79791

1610 BENTSHIRE COURT 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 08/31/18 56

3 G T U 2 P E J 0 J G 4 6 4 3 5 8

BALLWIN, MO 63011 06/05/19

314-614-5628 314-292-2000 MO: 3786

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			449.88			0.00
PARTS			0.00			135.80			0.00
TOTAL			0.00			585.68			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228795341884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

105883 GRANT TERRILL 815 2631 06/07/19 GC+S740488

BOMMARITO HONDA 144841 /

330 BROOKES DRIVE 09/GMC/SIERRA 1500/CREW CAB 4WD 143.

3 G T E K 2 3 M 5 9 G 2 0 4 5 9 9

HAZELWOOD, MO 63042 JOHN OLMSTEAD 06/05/19

314-731-9777 MO: 144841

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 52GCZ12 SUP RESTRAINT SYS TECH(S):460 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/06/19	14.90	17.00	2.10	0.00	NON WORKING
460	06/07/19	6.50	6.60	0.10	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.20	1.00	

COMPLAINT CUSTOMER STATES THAT THE AIR BAG LIGHT IS ON
ORIG CAUSE B0020 0D PASS STAGE 2 RESISTANCE ABOVE THRESHOLD
FOUND FRETTING AT X200 CONNECTOR, APPLIED DIELECTRIC GREASE
AND CYCLED CONNECTOR SEVERAL TIMES TO CLEAN TERMINALS
CAUSE B0020 0D PASS STAGE 2 RESISTANCE ABOVE THRESHOLD
FOUND FRETTING AT X200 CONNECTOR, APPLIED DIELECTRIC GREASE
AND CYCLED CONNECTOR SEVERAL TIMES TO CLEAN TERMINALS

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
TOTAL			150.00			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	6.60	6.60	0.00	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK

```
    CORRECTION   COMPLETED AT NO CHARGE

    JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                         0.00                           0.00                           0.00
    JOB#  2 JOURNAL PREFIX            GCQS                           GCWS                           GCIS


    MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
    JOB # A           SS  SHOP SUPPLIES-SERVICE                                                 7.50
                                                                  TOTAL - MISC                 9.00


    GRAND TOTALS-------------------------------------------------------------------------------
             ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                       150.00                           0.00                           0.00
      MISC CHG                      9.00                           0.00                           0.00
                             ----------                     ----------                     ----------
      TOTAL                       159.00                           0.00                           0.00


    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:44:47

*C 0
*A 4228799711884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    224325                            CHRISTOPHER FLIPPO  674       9274    06/17/19   GC+B740489

    LINDA GOODYEAR                                           82977       SILVER/

    909 PARKWATCH DR.                 07/NISSAN TRUCK/PATHFINDER/4DR SE 4W

                                      5 N 1 A R 1 8 W 5 7 C 6 2 2 5 9 1

    BALLWIN, MO 63011                                         CM             06/05/19

    636-227-0292                                                                          MO: 82977


    JOB#  1 CHARGES----------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 96INZ          REPAIR PER ESTIMATE               TECH(S):658 661                1236.51
               TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                 658   06/10/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                 658   06/13/19    0.00    11.30   0.00  11.30    ENTERED IN INVOICING
                 661   06/13/19    0.00     9.00   0.00   9.00    ENTERED IN INVOICING
                              TOTAL TECH TIME   0.00  20.30

    COMPLAINT    FRT. BUMPER, GRILLE, RAD. SUPPORT, FRT. FENDER, FRT. DOOR

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        CUST     1    26040-ZP50A          RT H/L BRKT           13.50    13.50     19.93      19.93
```

CUST	1	62022-EA540	FRT CVR	324.80	324.80	406.00	406.00
CUST	1	63840-EA000	RT INNER SKIRT	64.80	64.80	81.00	81.00
CUST	1	62290-EA570	FRT CVR RETAINER	50.02	50.02	66.69	66.69
CUST	1	96015-EA500	FRT SPOILER	13.71	13.71	18.28	18.28
CUST	1	96012-EA500	RT SPOILER	15.47	15.47	20.62	20.62
CUST	1	62222-EA510	RT CVR BRKT	21.89	21.89	29.18	29.18
CUST	1	21468-EA510	RT AIR DUCT	13.03	13.03	17.37	17.37
CUST	1	62228-EA000	RT RAD RETAINER	8.27	8.27	11.02	11.02
CUST	1	62222-EA500	FRT CVR BRKT	15.53	15.53	20.71	20.71
CUST	1	62223-EA500	FRT CVR BRKT	15.53	15.53	20.71	20.71
				COST TOTAL	556.55		
					TOTAL - PARTS		711.51

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION------------------------------

CUST	740489	387719	06/07/19	RT. FENDER	125.00
CUST	740489A	138987	06/13/19	FRT. LAMP	60.00
CUST	740489B	20340	06/14/19	STRIPES	95.00
				TOTAL - SUBLET	280.00

G.O.G. & SUPPLIES---

CUST	1.0	PNT & MTL	@	304.000	/UNIT	304.00
					TOTAL - GOG	304.00

JOB# 1 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		1236.51			0.00			0.00
PARTS		711.51			0.00			0.00
SUBLET		280.00			0.00			0.00
G.O.G.		304.00			0.00			0.00
TOTAL		2532.02			0.00			0.00
JOB# 1 JOURNAL PREFIX		GCCB			GCWB			GCIB

COMMENTS---
APT. 6/10 S/F CLM# 25-9107-D7201
6-10 GAVE TO TECH
6.10 PARTS HERE
6-14 REPAIRS COMPLETE

224325 CHRISTOPHER FLIPPO 674 9274 06/17/19 GC+B740489

LINDA GOODYEAR 82977 SILVER/

909 PARKWATCH DR. 07/NISSAN TRUCK/PATHFINDER/4DR SE 4W

5 N 1 A R 1 8 W 5 7 C 6 2 2 5 9 1

BALLWIN, MO 63011 CM 06/05/19

636-227-0292 MO: 82977

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1236.51			0.00			0.00
PARTS			711.51			0.00			0.00
SUBLET			280.00			0.00			0.00
G.O.G.			304.00			0.00			0.00
TAXES			107.90			0.00			0.00
TOTAL			2639.92			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228804011884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

169156 JOSHUA DELANOIX 403 2632 06/08/19 GC+S740490

RONALD A DAUPHIN R353938 121286 ONYX BLK/JE 72572

604 FIELDVIEW DR 12/GMC/TERRAIN/4DR FWD 09/28/12 15

2 G K A L U E K 2 C 6 3 4 8 4 6 1

SMITHTON, IL 62285 06/05/19

618-406-8240 MO: 121286

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/06/19	13.00	13.90	0.90	0.00	HOLD AUTHORIZATION
535	06/07/19	13.90	13.90	0.00	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.90	0.00	

COMPLAINT CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON
ORIG CAUSE CODE P0442
CAUSE CODE P0442 DEFECTIVE PURGE SOLENOID
ORIG CORR RECOMMEND USING UPDATED DESIGN GM PART
CORRECTION RECOMMEND USING UPDATED DESIGN GM PART

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	13.90	13.90	0.00	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

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             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00GCZAIRFILTER  ENGINE AIR FILTER                 TECH(S):535                    10.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            535   06/07/19   13.90    13.90   0.00   0.00    FINISHED
            535   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CORR    MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE
             REPAIRS)REPLACED THE AIR FILTER
CORRECTION   MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE
             REPAIRS)REPLACED THE AIR FILTER

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    23335811             ELEMENT 3.410 Y       21.46    21.46     29.95      29.95
                                                       COST TOTAL     21.46
                                                                    TOTAL - PARTS         29.95
```

```
169156                              JOSHUA DELANOIX     403       2632    06/08/19   GC+S740490

RONALD A DAUPHIN                                  R353938     121286      ONYX BLK/JE       72572

604 FIELDVIEW DR                    12/GMC/TERRAIN/4DR FWD                  09/28/12          15

                                    2 G K A L U E K 2 C 6 3 4 8 4 6 1

SMITHTON, IL 62285                                                          06/05/19

618-406-8240                                                                          MO: 121286


JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          10.00                          0.00                          0.00
  PARTS                          29.95                          0.00                          0.00
  TOTAL                          39.95                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+20GCZ06         CABIN AIR FILTER                    TECH(S):535                        15.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/07/19   13.90    13.90   0.00   0.00    FINISHED
             535   06/07/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.30

COMPLAINT    CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    20901295              FILTER 9.786 Y        15.55    15.55     29.95      29.95
                                                      COST TOTAL     15.55
                                                                   TOTAL - PARTS         29.95

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          15.00                          0.00                          0.00
  PARTS                          29.95                          0.00                          0.00
  TOTAL                          44.95                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  5 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00GCZAC-PERFORM A/C PERFORMANCE SERV             TECH(S):535                        42.95
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/07/19   13.90    13.90   0.00   0.00    FINISHED
             535   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE   NORMAL CHECK AND MAINTENANCE.
CAUSE        NORMAL CHECK AND MAINTENANCE.
ORIG CORR    TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.
CORRECTION   TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
```

CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
				COST TOTAL	28.30		
					TOTAL - PARTS		47.00

[CONTINUED ON NEXT PAGE]

169156 JOSHUA DELANOIX 403 2632 06/08/19 GC+S740490

RONALD A DAUPHIN R353938 121286 ONYX BLK/JE 72572

604 FIELDVIEW DR 12/GMC/TERRAIN/4DR FWD 09/28/12 15

2 G K A L U E K 2 C 6 3 4 8 4 6 1

SMITHTON, IL 62285 06/05/19

618-406-8240 MO: 121286

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 6 CHARGES

LABOR----CUSTOMER

J# 6+00GCZBGINDUCTIO BG INDUCTION SPECIAL TECH(S):535 85.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	12.90	14.20	1.30	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	2.00	

COMPLAINT CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.
CORRECTION TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		6592BG	INDUCTION	51.50	51.50	72.00	72.00
				COST TOTAL		51.50		
						TOTAL - PARTS		72.00

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			85.95			0.00			0.00
PARTS			72.00			0.00			0.00
TOTAL			157.95			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		16.64
			TOTAL - MISC	18.14

COMMENTS

X021PE16ZX:created 2019-06-03 04:22:00pm taken by Joshua Delanoix

169156 JOSHUA DELANOIX 403 2632 06/08/19 GC+S740490

RONALD A DAUPHIN R353938 121286 ONYX BLK/JE 72572

604 FIELDVIEW DR 12/GMC/TERRAIN/4DR FWD 09/28/12 15

2 G K A L U E K 2 C 6 3 4 8 4 6 1

SMITHTON, IL 62285 06/05/19

618-406-8240 MO: 121286

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			153.90			0.00			0.00
PARTS			178.90			0.00			0.00
MISC CHG			18.14			0.00			0.00
TAXES			17.58			0.00			0.00
TOTAL			368.52			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228812361884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

227076 ROBERT KOSTIAL 532 6620 06/07/19 IN+S740491

WILLIAM WEILER SR. 326 CHESTNUT/WH 98527

2723 RIEBOLD DR 19/INFINITI/QX50/4DR ESSENTIAL AWD 05/31/19 14

3 P C A J 5 M 3 0 K F 1 3 0 7 5 5

ARNOLD, MO 63010 06/05/19

314-660-7599 MO: 326

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10INZ06 CHECK ENGINE LIGHT TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	8.50	8.50	0.00	0.00	FINISHED
996	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CHECK ENGINE LIGHT ON - SOLD - DELIVERY @ 10:00
ORIG CAUSE DTC P11A7-00 VCR STOPPER POSITION STORED (PAST)
CAUSE DTC P11A7-00 VCR STOPPER POSITION STORED (PAST)
ORIG CORR CLEARED DTC. PERFORMED DTC CONFIRMATION PROCEDURE. DTC DID NOT RESET. PERFORMED VCR BASE POSITION LEARNING PROCEDURE WITH CONSULT.
CORRECTION CLEARED DTC. PERFORMED DTC CONFIRMATION PROCEDURE. DTC DID NOT RESET. PERFORMED VCR BASE POSITION LEARNING PROCEDURE WITH CONSULT.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
TAG NUMBER IS 6620

CLAIM TOTALS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

GRAND TOTALS----------

```
          ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
                             ----------                   ----------                   ----------
  TOTAL                           0.00                         0.00                         0.00

  *************************     A L L  D E T A I L  I N V O I C E     *************************
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[END OF INVOICE]


```
*C 0
*A 4228817741884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

76328 CHARLIE THIERET 932 4267 06/11/19 MA+S740492

JERRY HOWELL AF8L7X 153075 /

1126 ARBOR SPRINGS CT 04/MAZDA/MAZDA3/4DR SDN I SPT AT

J M 1 B K 1 2 F 5 4 1 1 3 8 1 2 6

BALLWIN, MO 63021 06/06/19

636-230-6241 995-5006 MO: 153075

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 20MAZ HEATING / AIR COND TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/10/19	9.20	9.20	0.00	0.00	FINISHED
576	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES:I recently had Mazda add refrigerant to my a
.c. and it worked for awhile but now the a.c. isnt cold any
more. Please check a.c. and give an estimate for repair afte
r applying the coupon.

ORIG CORR CHARGED AND TESTED SYSTEM, WORKING PROPERLY AT THIS TIME, NO

```
            LEAKS DETECTED.
CORRECTION  CHARGED AND TESTED SYSTEM, WORKING PROPERLY AT THIS TIME, NO
            LEAKS DETECTED.

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  1 JOURNAL PREFIX            MACS                           MAWS                           MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):576                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/10/19    9.20     9.20   0.00   0.00    FINISHED
             576   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT   MAZDA FULL CIRCLE INSPECTION
CORRECTION  MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            MACS                           MAWS                           MAIS


COMMENTS--------------------------------------------------------------------------
X02HB55F0E:WEB APPT created 2019-06-04 12:50:31pm taken by


GRAND TOTALS----------------------------------------------------------------------------------
          ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
                     ----------                ----------                          ----------
  TOTAL                          0.00                           0.00                           0.00


*************************    A L L  D E T A I L  I N V O I C E    **************************
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*C 0
*A 4228826151884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    54548                          ALBERT BAUMANN JR   108       4268    06/11/19   MZ+S740493

    DENNIS DUNN                                  4HD412      136986      GOLD/

    546 ST JOSEPH DR               02/MAZDA TRUCK/PICKUP/2 DOOR REGULAR  04/27/02

                                   4 F 4 Y R 1 2 U 5 2 T M 1 1 5 9 4    34581
```

BALLWIN, MO 63021 06/06/19

636-527-7555 314-955-9270 MO: 136986

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 45MAZ STEERING/SUSPENSION TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	13.80	13.80	0.00	0.00	FINISHED
578	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT REPORTS THUMPING NOISE WHILE DRIVING
SEE NOTE
ORIG CORR REPLACED LR WHEEL 67M PER JR
CORRECTION REPLACED LR WHEEL 67M PER JR

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	NPN	VALVE STEM	2.99	2.99	2.99	2.99
INTL	5	AAP611094	NUGLUT	2.58	12.90	2.58	12.90
			COST TOTAL		15.89		
					TOTAL - PARTS		15.89

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL	740493	107125414 06/11/19 USED		63.50
			TOTAL - SUBLET	63.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			0.00			0.00			15.89
SUBLET			0.00			0.00			63.50
TOTAL			0.00			0.00			79.39
JOB# 1 JOURNAL PREFIX			MZCS			MZWS			MZIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	13.80	13.80	0.00	0.00	FINISHED
578	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MZCS			MZWS			MZIS

[CONTINUED ON NEXT PAGE]

54548 ALBERT BAUMANN JR 108 4268 06/11/19 MZ+S740493

DENNIS DUNN 4HD412 136986 GOLD/

546 ST JOSEPH DR 02/MAZDA TRUCK/PICKUP/2 DOOR REGULAR 04/27/02

4 F 4 Y R 1 2 U 5 2 T M 1 1 5 9 4 34581

BALLWIN, MO 63021 06/06/19

636-527-7555 314-955-9270 MO: 136986

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			0.00			0.00			15.89
SUBLET			0.00			0.00			63.50
TOTAL			0.00			0.00			79.39

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:48

```
*C 0
*A 4228834071884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

266287 ALBERT BAUMANN JR 108 3395 06/13/19 MA+S740494

BARBARA THE VANDERBEEK FAMILY JOINT 16 SOUL RED CR 13395

16027 PINE TERRACE DR 19/MAZDA/CX-5/4DR TOURING FWD 06/05/19 5

J M 3 K F A C M 7 K 0 6 1 4 9 0 6

BALLWIN, MO 63021 06/06/19

314-322-4161 314-494-7826 MO: 16

JOB# 1 CHARGES

LABOR----WARRANTY

J# 1 75MAZSTEP3 STEP 3 TECH(S):549 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/12/19	12.00	12.00	0.00	0.00	FINISHED
549	06/12/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740494-1

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES

LABOR----INTERNAL

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/12/19	12.00	12.00	0.00	0.00	FINISHED
549	06/12/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740494-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

266287 ALBERT BAUMANN JR 108 3395 06/13/19 MA+S740494

BARBARA THE VANDERBEEK FAMILY JOINT 16 SOUL RED CR 13395

16027 PINE TERRACE DR 19/MAZDA/CX-5/4DR TOURING FWD 06/05/19 5

J M 3 K F A C M 7 K 0 6 1 4 9 0 6

BALLWIN, MO 63021 06/06/19

314-322-4161 314-494-7826 MO: 16

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228840971884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

905 ROBERT KOSTIAL 532 6621 06/06/19 GC+S740496

STEPHEN H. BRUNS HE6V3J 140707 SILVERSTONE

319 MEADOW CREST DR. 08/CHEVROLET/IMPALA/4DR SDN LT 3.5L 04/28/08 276

2 G 1 W T 5 8 K 8 8 1 2 6 9 6 2 1 03/26/08

LABADIE, MO 63055 06/06/19

636-742-2812 636-391-7200 MO: 140707

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):996 100.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	13.40	13.40	0.00	0.00	FINISHED
996	06/06/19	0.00	0.00	0.00	2.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.50	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT ON - RATTLE UNDER LEFT FRONT & BEHIND LEFT FRONT TIRE - CHECK & ADVISE

ORIG CAUSE DTC P0449-00 EVAPORATIVE EMISSIONS VENT SOLENOID CONTROL CIRCUIT STORED. DTC WILL NOT CLEAR. VENT SOLENOID IS SHORTED INTERNALLY. LEFT FRONT SWAY BAR END LINK IS RUSTED AND BROKEN.

CAUSE DTC P0449-00 EVAPORATIVE EMISSIONS VENT SOLENOID CONTROL CIRCUIT STORED. DTC WILL NOT CLEAR. VENT SOLENOID IS SHORTED INTERNALLY. LEFT FRONT SWAY BAR END LINK IS RUSTED AND BROKEN.

ORIG CORR INSTALLED NEW VENT SOLENOID AND RELATED HARNESS. CLEARED DTC. INSTALLED NEW LEFT FRONT AND RIGHT FRONT SWAY BAR END LINKS. TEST DROVE AND VERIFIED REPAIRS.

CORRECTION INSTALLED NEW VENT SOLENOID AND RELATED HARNESS. CLEARED DTC. INSTALLED NEW LEFT FRONT AND RIGHT FRONT SWAY BAR END LINKS. TEST DROVE AND VERIFIED REPAIRS.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	2		19417578	LINK 7.240 Y	18.58	37.16	24.15	48.30
CUST	1		20952523	SOLENOID 3.130 Y	24.66	24.66	32.06	32.06
CUST	1		19257603	HARNESS 3.130 N	19.14	19.14	24.88	24.88
				COST TOTAL		80.96		
						TOTAL - PARTS		105.24

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        100.00                         0.00                         0.00
  PARTS                        105.24                         0.00                         0.00
  TOTAL                        205.24                         0.00                         0.00
JOB#  1 JOURNAL PREFIX           GCCS                         GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):996                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/06/19   13.40    13.40   0.00   0.00    FINISHED
             996   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX           GCQS                         GCWS                         GCIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
```


[CONTINUED ON NEXT PAGE]

905 ROBERT KOSTIAL 532 6621 06/06/19 GC+S740496

STEPHEN H. BRUNS HE6V3J 140707 SILVERSTONE

319 MEADOW CREST DR. 08/CHEVROLET/IMPALA/4DR SDN LT 3.5L 04/28/08 276

2 G 1 W T 5 8 K 8 8 1 2 6 9 6 2 1 03/26/08

LABADIE, MO 63055 06/06/19

636-742-2812 636-391-7200 MO: 140707

TOTAL - MISC 1.50

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			100.00			0.00			0.00
PARTS			105.24			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			9.46			0.00			0.00
TOTAL			216.20			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228849551884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

83460 ROBERT KOSTIAL 532 6622 06/07/19 IN+S740497

WILLS T ENGLE III 115186 WHITE/

136 CHERRY HILL MEADOWS 12/INFINITI/QX56/4DR 4WD 7-PASS

J N 8 A Z 2 N E 8 C 9 0 1 7 5 8 0

WILDWOOD, MO 63040 06/06/19

636-405-3080 314-614-9100 MO: 115186

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 50INZ ENGINE ELECTRICAL TECH(S):464 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/07/19	8.40	8.40	0.00	0.00	FINISHED
464	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES NO START. ONLY MADE TICKING NOISE. NEEDED TO JUMP VEHICLE, AAA SAYS BAD ALTERNATOR, WE JUST REPLACED STARTER - CHECK & ADVISE

ORIG CORR DID NOT DUPLICATE ANY STARTING OR CHARGING CONCERN. PERFORMED BATTERY, STARTING, AND CHARGING SYSTEM TESTS. VEHICLE PASSED ALL. PERFORMED CHARGING SYSTEM WIRING MODIFICATION TO ENSURE FULL CHARGE OPERATION.

CORRECTION DID NOT DUPLICATE ANY STARTING OR CHARGING CONCERN. PERFORMED BATTERY, STARTING, AND CHARGING SYSTEM TESTS. VEHICLE PASSED ALL. PERFORMED CHARGING SYSTEM WIRING MODIFICATION TO ENSURE FULL CHARGE OPERATION.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):464 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/07/19	8.40	8.40	0.00	0.00	FINISHED

```
            464   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                           INIS


COMMENTS--------------------------------------------------------------------------
TAG NUMBER IS 6622
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83460 ROBERT KOSTIAL 532 6622 06/07/19 IN+S740497

WILLS T ENGLE III 115186 WHITE/

136 CHERRY HILL MEADOWS 12/INFINITI/QX56/4DR 4WD 7-PASS

J N 8 A Z 2 N E 8 C 9 0 1 7 5 8 0

WILDWOOD, MO 63040 06/06/19

636-405-3080 314-614-9100 MO: 115186

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:48

*C 0
*A 4228855011884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

16152 GRANT TERRILL 815 2633 06/06/19 GC+S740498

RONALD G HITSCHLER WA8B5P 313272 MONTEREY MA

18253 BUCKBOARD 02/GMC/ENVOY/ 07/28/01 389

1 G K D T 1 3 S X 2 2 1 5 4 9 1 7

WILDWOOD, MO 63069 06/06/19

MO: 313272

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 20GCZ08 CHECK A/C OPERATION TECH(S):520 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	8.60	9.50	0.90	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	1.00	

COMPLAINT CUSTOMER REQUESTS CHECK OF A/C OPERATION, STATES THAT THE CABIN VENT IS NOT WORKING
ORIG CAUSE MODE DOOR ACTUATOR CLICKING
CAUSE MODE DOOR ACTUATOR CLICKING
ORIG CORR REPLACED MODE DOOR ACTUATOR
CORRECTION REPLACED MODE DOOR ACTUATOR

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	89018539	ACTUATOR 9.280 Y		45.71	45.71	59.42	59.42
				COST TOTAL		45.71		
						TOTAL - PARTS		59.42

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
PARTS			59.42			0.00			0.00
TOTAL			209.42			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	9.40	9.40	0.00	0.00	FINISHED

```
            520   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+93GCZYTIRE      TIRE TREAD YELLOW                 TECH(S):520                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/06/19    9.40     9.40   0.00   0.00    FINISHED
             520   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCCS                          GCWS                          GCIS
```

16152 GRANT TERRILL 815 2633 06/06/19 GC+S740498

RONALD G HITSCHLER WA8B5P 313272 MONTEREY MA

18253 BUCKBOARD 02/GMC/ENVOY/ 07/28/01 389

1 G K D T 1 3 S X 2 2 1 5 4 9 1 7

WILDWOOD, MO 63069 06/06/19

MO: 313272

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	10.47
		TOTAL - MISC	11.97

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
PARTS			59.42			0.00			0.00
MISC CHG			11.97			0.00			0.00
TAXES			6.28			0.00			0.00
TOTAL			227.67			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228860911884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

212494 CHARLIE THIERET 932 4269 06/07/19 MA+S740499

DAVID A MCDONALD 79392 JET BLK MIC 7890

996 SHEFFIELD FOREST CT 14/MAZDA/CX-9/4DR AWD GR TOUR 07/20/15 6097

J M 3 T B 3 D A 8 E 0 4 4 6 8 8 9

WILDWOOD, MO 63021 06/06/19

314-691-4998 314-233-4956 MO: 79392

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 51MAZ02 BODY ELECT CONCERN TECH(S):576 88.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/06/19	10.80	10.80	0.00	0.00	FINISHED
576	06/06/19	0.00	0.00	0.00	0.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT CUSTOMER STATES:RF WINDOW INOP
RADIO VOLUME DASH LITE INOP SOMETIMES
DASH CAM DIM SOMETIMES DIM
DASH LITES DIM
ORIG CAUSE CHECKED, WINDOW MOTOR BAD, GOOD POWER AND GROUND, NO
RESPONCE FROM UNIT
CAUSE CHECKED, WINDOW MOTOR BAD, GOOD POWER AND GROUND, NO
RESPONSE FROM UNIT
ORIG CORR RREPLACED RIGHT SIDE WINDOW MOTOR, OK AT THIS TIME
CORRECTION REPLACED RIGHT SIDE WINDOW MOTOR, OK AT THIS TIME
AUTH: 1921680021
AMOUNT: 300.44

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	G22C-58-58XF	MOTOR,WIND	127.32	127.32	212.24	212.24
				COST TOTAL	127.32		
					TOTAL - PARTS		212.24

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			88.20			0.00			0.00
PARTS			212.24			0.00			0.00
TOTAL			300.44			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

```
JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):576                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/06/19   10.80    10.80   0.00   0.00    FINISHED
            576   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3+51MAZ01         BODY ELECT CONCERN               TECH(S):576                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/06/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.00
```

212494 CHARLIE THIERET 932 4269 06/07/19 MA+S740499

DAVID A MCDONALD 79392 JET BLK MIC 7890

996 SHEFFIELD FOREST CT 14/MAZDA/CX-9/4DR AWD GR TOUR 07/20/15 6097

J M 3 T B 3 D A 8 E 0 4 4 6 8 8 9

WILDWOOD, MO 63021 06/06/19

314-691-4998 314-233-4956 MO: 79392

COMPLAINT RADIO VOLUME DASH LITE INOP SOMETIMES
DASH CAM DIM SOMETIMES DIM
DASH LITES DIM
ORIG CORR RESET ALL LIGHTING SETTINGS, OK AT THIS TIME
CORRECTION RESET ALL LIGHTING SETTINGS, OK AT THIS TIME

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		15.02
		TOTAL - MISC	16.52

COMMENTS
X028VXLWWQ:created 2019-06-03 03:31:00pm taken by Charles Thieret

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			88.20			0.00			0.00
PARTS			212.24			0.00			0.00
MISC CHG			16.52			0.00			0.00
TAXES			20.43			0.00			0.00
TOTAL			337.39			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:48

*C 0
*A 4228865911884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

29396 GRANT TERRILL 815 0635 06/14/19 GC+S740500

KEVIN M PATTON 78363 RED/ 75248A

17 COVERT LN 13/CHEVROLET TRUCK/SILVERADO 2500H/C 10/20/12 30642

1 G C 1 K Y C G X D F 1 3 5 9 7 8

ELLISVILLE, MO 63021 06/06/19

636-386-5643 314-578-6293 MO: 78371

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 11GCZ06 ENGINE NOISE TECH(S):460 2384.36

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/06/19	11.20	13.90	2.70	0.00	HOLD AUTHORIZATION
460	06/07/19	0.00	0.00	0.00	1.50	ENTERED IN INVOICING
460	06/11/19	16.50	17.00	0.50	0.00	NON WORKING
460	06/12/19	8.30	15.10	6.80	0.00	HOLD OTHER
460	06/12/19	15.80	17.00	1.20	0.00	NON WORKING
460	06/13/19	8.30	12.90	4.60	0.00	FINISHED
		TOTAL TECH TIME		15.80	1.50	

COMPLAINT CUSTOMER STATE THAT THERE IS A NOISE AT IDLE
ORIG CAUSE ENGINE IS MAKING A TICKING NOISE FROM THE BANK 2 VALVE COVER AREA, REMOVED BANK 2 CYLINDER HEAD AND FOUND CYLINDER #6 INTAKE LIFTER ROLLER IS COMING APART AND HAS DAMAGED THE CAMSHAFT AS WELL.
CAUSE ENGINE IS MAKING A TICKING NOISE FROM THE BANK 2 VALVE COVER AREA, REMOVED BANK 2 CYLINDER HEAD AND FOUND CYLINDER #6 INTAKE LIFTER ROLLER IS COMING APART AND HAS DAMAGED THE CAMSHAFT AS WELL.
ORIG CORR REPLACED CAMSHAFT AND ALL LIFTERS, ALL NEW GASKETS AND FASTENERS WHERE REQUIRED, CHANGED OIL AND FILTER AND REFILLED COOLANT. TEST DROVE AND NOISE NOW GONE.
LO #4064690 15.6 add .3
GOODWILL POLICY
CORRECTION REPLACED CAMSHAFT AND ALL LIFTERS, ALL NEW GASKETS AND FASTENERS WHERE REQUIRED, CHANGED OIL AND FILTER AND REFILLED COOLANT. TEST DROVE AND NOISE NOW GONE.
LO #4064690 15.6 add .3
GOODWILL POLICY

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	12626660	CAMSHAFT 0.519 Y	78.80	78.80	110.32	110.32
WARR	16	12648846	LIFTER 0.459 Y	18.38	294.08	25.73	411.68
WARR	2	12610046	GASKET 0.289 Y	27.73	55.46	38.82	77.64
WARR	2	12637683	GASKET 0.423 Y	13.93	27.86	19.50	39.00
WARR	2	12617944	GASKET 3.270 Y	10.04	20.08	14.06	28.12
WARR	1	19207929	GASKET KI 3.270 Y	25.88	25.88	36.23	36.23
WARR	1	12633904	GASKET 0.207 Y	16.20	16.20	22.68	22.68
WARR	1	12585673	SEAL 0.213 Y	15.46	15.46	21.64	21.64
WARR	2	12346290	COOLANT 8.800	11.55	23.10	16.17	32.34
WARR	4	12595365	GUIDE 0.439 Y	6.08	24.32	8.51	34.04
WARR	1	12610141	GASKET 3.270 Y	34.01	34.01	47.61	47.61
WARR	1	20987829	SEAL 3.611 Y	10.83	10.83	15.16	15.16
WARR	1	15077362	SEAL 3.611 Y	9.72	9.72	13.61	13.61
WARR	2	12630223	GASKET 1.079 Y	3.66	7.32	5.12	10.24
WARR	20	19258707	BOLT 0.293 Y	2.07	41.40	2.90	58.00
WARR	10	12558840	BOLT 0.293 Y	2.07	20.70	2.90	29.00
WARR	2	12602541	SEAL 1.097 Y	3.19	6.38	4.47	8.94
WARR	1	12682000	VALVE 0.736 Y	29.94	29.94	41.92	41.92
WARR	1	12589016	RETAINER 0.529 Y	14.91	14.91	20.87	20.87
WARR	2	11547135	BOLT 3.275 N	3.59	7.18	5.03	10.06
WARR	1	12690386	FILTER 1.836 Y	4.04	4.04	5.66	5.66
			COST TOTAL		767.67		
					TOTAL - PARTS		1074.76

G.O.G. & SUPPLIES----------

WARR	6.0	19293002 DEXOS 5W30	@	5.520	/UNIT	33.12

[CONTINUED ON NEXT PAGE]

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29396                              GRANT TERRILL       815       0635    06/14/19   GC+S740500

KEVIN M PATTON                                                  78363       RED/            75248A

17 COVERT LN                       13/CHEVROLET TRUCK/SILVERADO 2500H/C  10/20/12        30642

                                   1 G C 1 K Y C G X D F 1 3 5 9 7 8

ELLISVILLE, MO 63021                                                        06/06/19

636-386-5643      314-578-6293                                                          MO: 78371


                                                                          TOTAL - GOG           33.12

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST     DEDUCTG  GM WARRANTY DEDUCTIBLE                                740500        1500.00
                                                                      TOTAL - MISC        1500.00

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                       2384.36                         0.00
  PARTS                           0.00                       1074.76                         0.00
  G.O.G.                          0.00                         33.12                         0.00
  MISC CHG                     1500.00                          0.00                         0.00
  TOTAL                        1500.00                       3492.24                         0.00
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):460                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/13/19   12.90    13.20   0.30   0.00    FINISHED
             460   06/13/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.30   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                         0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                         GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+21GCZ           COOLING SYSTEM                 TECH(S):460                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/13/19   12.90    12.90   0.00   0.00    FINISHED
             460   06/13/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER REQUEST WATERPUMP
ORIG CORR    REPLACED WATER PUMP AS PER CUSTOMER REQUEST.
CORRECTION   REPLACED WATER PUMP AS PER CUSTOMER REQUEST.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12681417             PUMP KIT 1.069 Y     183.56   183.56    256.98     256.98
                                                  COST TOTAL    183.56
                                                                TOTAL - PARTS       256.98

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                        256.98                          0.00                         0.00
```

TOTAL	256.98	0.00	0.00
JOB# 3 JOURNAL PREFIX	GCCS	GCWS	GCIS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	12.85

29396 GRANT TERRILL 815 0635 06/14/19 GC+S740500

KEVIN M PATTON 78363 RED/ 75248A

17 COVERT LN 13/CHEVROLET TRUCK/SILVERADO 2500H/C 10/20/12 30642

1 G C 1 K Y C G X D F 1 3 5 9 7 8

ELLISVILLE, MO 63021 06/06/19

636-386-5643 314-578-6293 MO: 78371

TOTAL - MISC 14.35

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740500-1	2005.50
CLAIM TOTALS	2005.50

DCS AUDIT SLIP----------

JOB CARD 740500

VIN	1GC1KYCGXDF135978	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/06/2019
ODOMETER	78363	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740500-1	001399594426	0001

JOB COMPLETION DATE: 06/13/2019
TECHNICIAN GMIN: 198198869
PARTICIPATION AMOUNT: 1500.00

LABOR OPERATION	BASE HOURS	ADD PUB.
4064690	15.6	0.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0323
COMPLAINT DESCRIPTION: CUSTOMER STATE THAT THERE IS A NOISE AT IDLE

CAUSE CODE: 3073
CAUSE DESCRIPTION: ENGINE IS MAKING A TICKING NOISE FROM THE BANK 2 VALVE C
OVER AREA, REMOVED BANK 2 CYLINDER HEAD AND FOUND CYLINDER #6 INTAKE LIFTE
IFTER ROLLER IS COMING APART AND HAS DAMAGED THE CAMSHAFT AS WELL.

CORRECTION DESCRIPTION: REPLACED CAMSHAFT AND ALL LIFTERS, ALL NEW GASKETS
AND FASTENERS WHERE REQUIRED, CHANGED OIL AND FILTER AND REFILLED COOLANT.
ANT. TEST DROVE AND NOISE NOW GONE. LO #4064690 15.6 add .3 GOODWILL POLIC
OLICY

CAUSAL PART: 12626660

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
11547135	2	3.59			
12346290	2	11.55			
12558840	10	2.07			
12585673	1	15.46			
12589016	1	14.91			

12595365	4	6.08
12602541	2	3.19
12610046	2	27.73
12610141	1	34.01
12617944	2	10.04
12626660	1	78.80
12630223	2	3.66

29396 GRANT TERRILL 815 0635 06/14/19 GC+S740500

KEVIN M PATTON 78363 RED/ 75248A

17 COVERT LN 13/CHEVROLET TRUCK/SILVERADO 2500H/C 10/20/12 30642

1 G C 1 K Y C G X D F 1 3 5 9 7 8

ELLISVILLE, MO 63021 06/06/19

636-386-5643 314-578-6293 MO: 78371

12633904	1	16.20
12637683	2	13.93
12648846	16	18.38
12682000	1	29.94
12690386	1	4.04
15077362	1	9.72
19207929	1	25.88
19258707	20	2.07
19293002	6	5.52
20987829	1	10.83

SERVICE MANAGEMENT AUTHORIZATION CODE: A
REASON FOR AUTHORIZATION: POLICY WITH 1500.00

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	320.35		
PARTS	800.79	0.00	1121.14
LABOR	2384.36	0.00	2384.36
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(1500.00)
TRANSACTION	2005.50	0.00	2005.50

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			2384.36			0.00
PARTS			256.98			1074.76			0.00
G.O.G.			0.00			33.12			0.00
MISC CHG			1514.35			0.00			0.00
TAXES			24.25			0.00			0.00
TOTAL			1795.58			3492.24			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:48

*C 0
*A 4228870991884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 2915 06/10/19 MA+S740502

FRANK BOMMARITO BUICK GMC INC 99011 / 29153B

15736 MANCHESTER ROAD 14/MAZDA/CX-5/FWD 4DR AUTO TOURING 07/17/19 99061

J M 3 K E 2 C Y X E 0 3 8 3 6 9 3

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 MO: 99011

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00MA1BDC LOF/CHECK HISTORY TECH(S):575 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/10/19	14.90	14.90	0.00	0.00	FINISHED
575	06/10/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
PRE AUCTION
ORIG CORR LOF AND ROTATE TIRES
PRE AUCTION
CORRECTION LOF AND ROTATE TIRES
PRE AUCTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
				COST TOTAL	6.08		
						TOTAL - PARTS	9.53

G.O.G. & SUPPLIES----------

INTL	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00

```
  PARTS                          0.00                        0.00                        9.53
  G.O.G.                         0.00                        0.00                       35.30
  MISC CHG                       0.00                        0.00                        8.00
  TOTAL                          0.00                        0.00                      222.83
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 2 00MALUBE        LUBE ONLY                        TECH(S):575                    191.10
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             575   06/10/19   14.90    14.90   0.00   0.00    FINISHED
             575   06/10/19    0.00     0.00   0.00   1.30    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.30

COMPLAINT    USED CAR PREP
ORIG CORR    .2 AIR FILTER//.2 WIPERS.5 BRAKE SERVICE//.4 ADJUST DRIVE
             BELTS
CORRECTION   .2 AIR FILTER//.2 WIPERS.5 BRAKE SERVICE//.4 ADJUST DRIVE
             BELTS

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    PE07-13-3A0A-MV      ELEMENT.AI             8.40     8.40     14.00      14.00
    INTL     1    0000-67-H18-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    0000-67-H24-MV       VPM HYBRID             8.81     8.81     14.68      14.68
                                                        COST TOTAL     26.02
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[CONTINUED ON NEXT PAGE]

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10                                ALBERT BAUMANN JR   108       2915    06/10/19   MA+S740502

FRANK BOMMARITO BUICK GMC INC                                  99011       /               29153B

15736 MANCHESTER ROAD             14/MAZDA/CX-5/FWD 4DR AUTO TOURING    07/17/19        99061

                                  J M 3 K E 2 C Y X E 0 3 8 3 6 9 3

ELLISVILLE, MO 63011                                                    06/06/19

636-391-7200      636-391-9400                                                          MO: 99011


                                                                      TOTAL - PARTS         43.36

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         191.10
  PARTS                          0.00                          0.00                          43.36
  TOTAL                          0.00                          0.00                         234.46
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 03MAZ03        SAFETY/EMISSION                  TECH(S):547                          28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            547   06/10/19   14.90    14.90   0.00   0.00    FINISHED
            547   06/10/19    0.00     0.00   0.00   0.50    FINISHED
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                            4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740502          3.45
                                                                    TOTAL - MISC          7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 4 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):575                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/10/19   14.90    14.90   0.00   0.00    FINISHED
            575   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX           MACS                          MAWS                          MAIS
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10 ALBERT BAUMANN JR 108 2915 06/10/19 MA+S740502

FRANK BOMMARITO BUICK GMC INC 99011 / 29153B

15736 MANCHESTER ROAD 14/MAZDA/CX-5/FWD 4DR AUTO TOURING 07/17/19 99061

J M 3 K E 2 C Y X E 0 3 8 3 6 9 3

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 MO: 99011

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			389.65
PARTS			0.00			0.00			52.89
G.O.G.			0.00			0.00			35.30
MISC CHG			0.00			0.00			15.45
TOTAL			0.00			0.00			493.29

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228875001884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

213375 GRANT TERRILL 815 2636 06/06/19 GC+S740503

JEFF HITE 307836 /

1187 BRIAR PATCH RD 08/GMC/SIERRA 2500HD/CREW CAB 4WD 16

1 G T H K 2 3 6 7 8 F 1 2 4 1 9 9

BALLWIN, MO 63021 06/06/19

MO: 307836

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZ27POINT 27 POINT INSPECTION TECH(S):482 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/06/19	9.40	9.40	0.00	0.00	FINISHED
482	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2+40GCZ02 BRAKE CONCERN TECH(S):482 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER REQUEST BLEED BRAKES
ORIG CAUSE NO REPAIRS MADE, BLEEDER SCREWS ARE SEIZED IN CALIPERS AND
ARE ROUNDED OFF, CALIPER REPLACEMENT IS REQUIRED
CAUSE NO REPAIRS MADE, BLEEDER SCREWS ARE SEIZED IN CALIPERS AND
ARE ROUNDED OFF, CALIPER REPLACEMENT IS REQUIRED
ORIG CORR QUOTED CUSTOMER $1500 DECLINED
CORRECTION QUOTED CUSTOMER $1500 DECLINED

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX             GCCS                           GCWS                           GCIS


COMMENTS-----------------------------------------------------------------------
X028M5PJ04:WAIT created 2019-06-05 08:18:00am taken by Grant Terril
l
DELETED OPERATION(S)-----------------------------------------------------------
00GCZBFLUSH     BRAKE FLUID EXHCANGE


GRAND TOTALS-------------------------------------------------------------------------------------
          ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
                           ----------                     ----------                     ----------
  TOTAL                            0.00                           0.00                           0.00


*************************     A L L  D E T A I L  I N V O I C E     *************************
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PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:44:48

*C 0
*A 4228879161884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    110968                              JOSHUA DELANOIX     403       2638    06/06/19   PN+S740504

    KENNETH WUENNENBERG                                KD3F6B      70000       /

    18203 HAGER LN                      05/PONTIAC/MONTANA/4 DOOR MINIVAN     12/06/05

                                        1 G M D V 3 3 L 0 5 D 2 4 5 8 1 0

    CHESTERFIELD, MO 63005                                                 06/06/19

    636-532-5513      636-671-2029                                                      MO: 70003


    JOB#  1 CHARGES----------------------------------------------------------------------------

    LABOR----CUSTOMER--------------------------------------------------------------
    J# 1 50GCZ01         ENGINE ELECT CONCERN              TECH(S):422                      150.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                422   06/06/19    7.70    10.20   2.50   0.00    FINISHED
                422   06/06/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   2.50   1.00

    COMPLAINT    CUSTOMER STATES THERE ARE NUMEROUS MESSAGES THAT COME UP ON
                 THE DASH
    ORIG CAUSE   ?
    CAUSE        ?
    ORIG CORR    CHECK OUT, P0463 FLOAT LEVEL WHICH WILL NOT CAUSE A LIGHT,
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```
            C0253, C0035 AND C0131, ONLY ONE SETTING AT THIS TIME WAS
            C0035, WHILE CHECKING RESISTANCES AND VOLTAGES PROBLEMS WENT
            AWAY, CODES ARE CLEARED AT PRESENT
CORRECTION  CHECK OUT, P0463 FLOAT LEVEL WHICH WILL NOT CAUSE A LIGHT,
            C0253, C0035 AND C0131, ONLY ONE SETTING AT THIS TIME WAS
            C0035, WHILE CHECKING RESISTANCES AND VOLTAGES PROBLEMS WENT
            AWAY, CODES ARE CLEARED AT PRESENT

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    19187114              LINK KIT 7.240 Y      30.13    30.13     42.18      42.18
                                                      COST TOTAL     30.13
                                                                TOTAL - PARTS         42.18

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          150.00                         0.00                          0.00
  PARTS                           42.18                         0.00                          0.00
  TOTAL                          192.18                         0.00                          0.00
JOB#  1 JOURNAL PREFIX             PNCS                         PNWS                          PNIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 03GCZMVI/EMISSI SAFETY/EMISSION                    TECH(S):422                       28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/06/19   10.30    11.10   0.80   0.00    FINISHED
             422   06/06/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.80   0.50

COMPLAINT    SAFETY/EMISSION
ORIG CAUSE   CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR    COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                          4.00
    CUST      SYSTEC  SYSTEMS TEC                                     740504        3.45
    CUST         SSR  SHOP SUPPLIES                                                -1.43
                                                                TOTAL - MISC          6.02
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110968                              JOSHUA DELANOIX     403       2638    06/06/19   PN+S740504

KENNETH WUENNENBERG                                KD3F6B      70000       /

18203 HAGER LN                      05/PONTIAC/MONTANA/4 DOOR MINIVAN     12/06/05

                                    1 G M D V 3 3 L 0 5 D 2 4 5 8 1 0

CHESTERFIELD, MO 63005                                                    06/06/19

636-532-5513      636-671-2029                                                        MO: 70003


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -1.43                          0.00                          0.00
  TOTAL                          34.57                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            PNCS                          PNWS                          PNIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 51GCZ16         TURN SIGNALS                    TECH(S):422                          25.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/06/19   10.20    10.20   0.00   0.00    FINISHED
            422   06/06/19    0.00     0.00   0.00   0.40    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER STATES THE DRIVER FRONT TURN SIGNAL IS BURNED OUT
ORIG CAUSE   BULB
CAUSE        BULB
ORIG CORR    CHECK OUT AND REPLACED LEFT FRONT PARK/TURN BULB
CORRECTION   CHECK OUT AND REPLACED LEFT FRONT PARK/TURN BULB

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    15828918             BULB 8.991 Y           2.64     2.64      5.29       5.29
                                                      COST TOTAL      2.64
                                                                TOTAL - PARTS          5.29

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  PARTS                           5.29                          0.00                          0.00
  TOTAL                          30.29                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            PNCS                          PNWS                          PNIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00GCZ27POINT    27 POINT INSPECTION               TECH(S):422                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/06/19   10.20    10.20   0.00   0.00    FINISHED
            422   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            PNQS                          PNWS                          PNIS

JOB#  5 CHARGES-------------------------------------------------------------------------------
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LABOR----CUSTOMER----------

J# 5+45GCZ STEERING/SUSPENSION TECH(S):422 60.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/06/19	10.90	10.90	0.00	0.00	FINISHED
422	06/06/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

110968 JOSHUA DELANOIX 403 2638 06/06/19 PN+S740504

KENNETH WUENNENBERG KD3F6B 70000 /

18203 HAGER LN 05/PONTIAC/MONTANA/4 DOOR MINIVAN 12/06/05

1 G M D V 3 3 L 0 5 D 2 4 5 8 1 0

CHESTERFIELD, MO 63005 06/06/19

636-532-5513 636-671-2029 MO: 70003

ORIG CAUSE LOOSE LINK
CAUSE LOOSE LINK
ORIG CORR REPLACED LOOSE LEFT FRONT STABILIZER END LINK
CORRECTION REPLACED LOOSE LEFT FRONT STABILIZER END LINK

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			60.00			0.00			0.00
TOTAL			60.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			PNCS			PNWS			PNIS

JOB# 6 CHARGES

LABOR----CUSTOMER

J# 6+93GCZYTIRE TIRE TREAD YELLOW TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/06/19	10.90	10.90	0.00	0.00	FINISHED
422	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			PNCS			PNWS			PNIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		15.55
			TOTAL - MISC	17.05

COMMENTS
X02D7WWOZ4:created 2019-05-30 03:03:00pm taken by Joshua Delanoix

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			263.55			0.00			0.00
PARTS			47.47			0.00			0.00
MISC CHG			24.50			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TAXES			5.54			0.00			0.00
TOTAL			339.63			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228886601884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

196075 JOSEPH WHITAKER 420 2639 06/06/19 BU+S740505

ANDREW PURSIFULL PA1K2X 65158 CARBON BLK 35265

5 FAIRWAY ESTATES CT 14/BUICK/LACROSSE/4DR SDN FWD LTH 05/21/14 12

1 G 4 G B 5 G 3 3 E F 2 9 1 2 5 8

EUREKA, MO 63025 06/06/19

573-310-4345 MO: 65159

JOB# 1 CHARGES----------

LABOR----CUSTOMER---------- 84.88

J# 1 00GCZTRANSFLUSH TRANS FLUID EXCHANGE TECH(S):476

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/06/19	10.80	11.60	0.80	0.00	FINISHED
476	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	1.00	

COMPLAINT Transmission Fluid Exchange
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310
CORRECTION TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6600BG	TRANS FLU	20.05	20.05	32.57	32.57
			COST TOTAL	20.05			
				TOTAL - PARTS			32.57

G.O.G. & SUPPLIES---------- 35.00

CUST 10.0 ATF @ 3.500 /UNIT

```
                                                                TOTAL - GOG          35.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          84.88                          0.00                          0.00
  PARTS                          32.57                          0.00                          0.00
  G.O.G.                         35.00                          0.00                          0.00
  TOTAL                         152.45                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):476                    25.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/06/19   11.70    11.70   0.00   0.00    FINISHED
             476   06/06/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.90

COMPLAINT    GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
              CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
             ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
              AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED
```

196075 JOSEPH WHITAKER 420 2639 06/06/19 BU+S740505

ANDREW PURSIFULL PA1K2X 65158 CARBON BLK 35265

5 FAIRWAY ESTATES CT 14/BUICK/LACROSSE/4DR SDN FWD LTH 05/21/14 12

1 G 4 G B 5 G 3 3 E F 2 9 1 2 5 8

EUREKA, MO 63025 06/06/19

573-310-4345 MO: 65159

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES						
CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 3 CHARGES

LABOR----CUSTOMER

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/06/19	11.70	11.70	0.00	0.00	FINISHED
476	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4+93GCZRTIRE TIRE TREAD RED TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/06/19	11.90	11.90	0.00	0.00	FINISHED
476	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD RED (REPAIRS RECOMMENDED)
CORRECTION MPVI: TIRE TREAD RED (REPAIRS RECOMMENDED)

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 5 CHARGES

LABOR----CUSTOMER----------

J# 5+93GCZYTIRE TIRE TREAD YELLOW TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT TIME	DESCRIPTION
476	06/06/19	11.90	11.90	0.00 0.00	FINISHED
476	06/06/19	0.00	0.00	0.00 0.00	FINISHED
		TOTAL TECH TIME		0.00 0.00	

196075 JOSEPH WHITAKER 420 2639 06/06/19 BU+S740505

ANDREW PURSIFULL PA1K2X 65158 CARBON BLK 35265

5 FAIRWAY ESTATES CT 14/BUICK/LACROSSE/4DR SDN FWD LTH 05/21/14 12

1 G 4 G B 5 G 3 3 E F 2 9 1 2 5 8

EUREKA, MO 63025 06/06/19

573-310-4345 MO: 65159

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			BUCS			BUWS			BUIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		7.42
		TOTAL - MISC	8.92

COMMENTS
X022DR1QL7:BDC Appt created 2019-06-05 01:08:00pm taken by Amanda B
urrell

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			109.88			0.00			0.00
PARTS			38.57			0.00			0.00
G.O.G.			72.50			0.00			0.00
MISC CHG			8.92			0.00			0.00
TAXES			10.65			0.00			0.00
TOTAL			240.52			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228890861884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

250156 ADAM BECKMAN 432 2637 06/07/19 GC+S740506

MATT ECKER 53020 /

1 birna woods 15/CHEVROLET TRUCK/TAHOE/4DR 2WD 05/22/15 324

1 G N S C B K C 7 F R 6 5 2 8 5 5

OLIVETTE, MO 63132 06/06/19

MO: 53020

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):475 10.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/06/19	11.50	12.10	0.60	0.00	FINISHED
475	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			10.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			68.70			0.00			0.00

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JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):475                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            475   06/06/19   12.50    12.50   0.00   0.00    FINISHED
            475   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+00GCZTRANSFLUSH TRANS FLUID EXCHANGE             TECH(S):475                      84.88
```

250156 ADAM BECKMAN 432 2637 06/07/19 GC+S740506

MATT ECKER 53020 /

1 birna woods 15/CHEVROLET TRUCK/TAHOE/4DR 2WD 05/22/15 324

1 G N S C B K C 7 F R 6 5 2 8 5 5

OLIVETTE, MO 63132 06/06/19

MO: 53020

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/06/19	12.50	12.50	0.00	0.00	FINISHED
475	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT PERFORM TRANSMISSION FLUID EXCHANGE
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310
CORRECTION TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6600BG	TRANS FLU	20.05	20.05	32.57	32.57
			COST TOTAL	20.05			
					TOTAL - PARTS		32.57

G.O.G. & SUPPLIES----------

CUST	15.0	ATF	@	3.500	/UNIT		52.50
					TOTAL - GOG		52.50

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT		-50.00
			TOTAL - MISC	-50.00

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		84.88			0.00			0.00
PARTS		32.57			0.00			0.00
G.O.G.		52.50			0.00			0.00
MISC DIS		-50.00			0.00			0.00
TOTAL		119.95			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):475 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/06/19	12.10	12.40	0.30	0.00	FINISHED
475	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.50	

COMPLAINT	PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE	CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE	CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR	COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

250156 ADAM BECKMAN 432 2637 06/07/19 GC+S740506

MATT ECKER 53020 /

1 birna woods 15/CHEVROLET TRUCK/TAHOE/4DR 2WD 05/22/15 324

1 G N S C B K C 7 F R 6 5 2 8 5 5

OLIVETTE, MO 63132 06/06/19

MO: 53020

CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC CODE	DESCRIPTION	CONTROL NO	
CUST SHP	STATE HIGHWAY PATROL		4.00
CUST SYSTEC	SYSTEMS TEC	740506	3.45
CUST SSR	SHOP SUPPLIES		-1.43
		TOTAL - MISC	6.02

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		8.10
		TOTAL - MISC	9.60

COMMENTS
CUSTOMER REQUESTED A LOANER created 2019-06-03 04:56:00pm taken by
Adam Beckman

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			123.43			0.00			0.00
PARTS			38.57			0.00			0.00
G.O.G.			105.20			0.00			0.00
MISC CHG			17.05			0.00			0.00
MISC DIS			-51.43			0.00			0.00
TAXES			9.03			0.00			0.00
TOTAL			241.85			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228898111884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

260759 ADAM BECKMAN 432 2640 06/10/19 GC+S740507

BRETT HONERKAMP 23299 /

1933 GREY DR 18/GMC/YUKON/4DR SUV 4WD 02/12/18

1 G K S 2 C K J X J R 2 0 1 1 1 1

SAINT LOUIS, MO 63131 06/06/19

314-221-8787 MO: 23299

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):520 12.78

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	7.80	8.40	0.60	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------
WARR 8.0 19352900 DEXOS 0W20 @ 3.900 /UNIT 31.20
TOTAL - GOG 31.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			12.78			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			31.20			0.00
TOTAL			0.00			50.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):520   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	8.40	8.40	0.00	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR   COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X02ZZ7BFNM:WAIT Xtime Web Appt created 2019-06-03 01:32:30pm taken
by

260759 ADAM BECKMAN 432 2640 06/10/19 GC+S740507

BRETT HONERKAMP 23299 /

1933 GREY DR 18/GMC/YUKON/4DR SUV 4WD 02/12/18

1 G K S 2 C K J X J R 2 0 1 1 1 1

SAINT LOUIS, MO 63131 06/06/19

314-221-8787 MO: 23299

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740507-1	50.00
CLAIM TOTALS	50.00

DCS AUDIT SLIP----------

JOB CARD 740507

VIN	1GKS2CKJXJR201111	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/06/2019
ODOMETER	23299	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740507-1	001399148343	0002

JOB COMPLETION DATE: 06/06/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUB RICATION CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR ES AN S AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES AS PER MANUFAC UFACTURE. PERFORM GM 27 MULTI POINT INSPECTION

CAUSE CODE: 9094
CAUSE DESCRIPTION: MAINTENANCE

CORRECTION DESCRIPTION: COMPLETED

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	50.00	0.00	50.00

260759 ADAM BECKMAN 432 2640 06/10/19 GC+S740507

BRETT HONERKAMP 23299 /

1933 GREY DR 18/GMC/YUKON/4DR SUV 4WD 02/12/18

1 G K S 2 C K J X J R 2 0 1 1 1 1

SAINT LOUIS, MO 63131 06/06/19

314-221-8787 MO: 23299

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			12.78			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			31.20			0.00
TOTAL			0.00			50.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:48

*C 0
*A 4228902531884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

264447 TYLER COLEMAN 457 6623 06/06/19 IN+S740508

RICHARD SEMS 9018 HERMOSA BLU 97154

2007 KINGSPOINTE DR 18/INFINITI/QX80/4DR SUV AWD 04/12/19 3861

J N 8 A Z 2 N E 9 J 9 1 9 0 7 9 5

CHESTERFIELD, MO 63005 06/06/19

314-406-4556 314-692-6363 MO: 9020

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 01INZYW15AA1 7500 FACTORY SCED 1 TECH(S):435 53.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	0.00	0.00	0.00	0.60	ENTERED IN INVOICING
435	06/06/19	14.90	14.90	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT (7500 Factory Schedule 1)
ORIG CAUSE ROUTINE MAINTENACE DUE TO TIME OR MILEAGE
CAUSE ROUTINE MAINTENACE DUE TO TIME OR MILEAGE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, RESET & ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA . 6HRS, YW40AA .3 HRS;
SYM/DIAG-ZZ 99
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, RESET & ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA . 6HRS, YW40AA .3 HRS;
SYM/DIAG-ZZ 99

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740508-1	YW15AA	0.60		99		PO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.39	0.39
WARR	1	152089E01A	OIL FILTER	5.12	5.12	7.39	7.39
			COST TOTAL		5.39		
					TOTAL - PARTS		7.78

G.O.G. & SUPPLIES----------
WARR 7.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 28.91
TOTAL - GOG 28.91

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          53.38                          0.00
  PARTS                          0.00                           7.78                          0.00
  G.O.G.                         0.00                          28.91                          0.00
  TOTAL                          0.00                          90.07                          0.00
JOB#  1 JOURNAL PREFIX           INCS                           INWS                           INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 2 60INZ           INTERIOR TRIM                      TECH(S):435 514                  25.42
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/06/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
            514   06/06/19   14.10    14.80   0.70   0.00    FINISHED
            514   06/06/19    0.00     0.00   0.00   0.20    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.70   0.20

COMPLAINT    CS THAT THE USB PORTS IN THE FRONT EH VEHICLE ARE NOT WORKIN
             G FOR CHARGING OR PLAYING MUSIC-CHECK AND ADVISE (INTERIOR T
             RIM CONCERN - 60)
ORIG CAUSE   ORDERED USB PORT FOR THE FRONT OF THE VEHICLE
CAUSE        ORDERED USB PORT FOR THE FRONT OF THE VEHICLE
ORIG CORR    REPLACED CONNECTOR
             RR36AA 0.2
CORRECTION   REPLACED CONNECTOR
             RR36AA 0.2
```

264447 TYLER COLEMAN 457 6623 06/06/19 IN+S740508

RICHARD SEMS 9018 HERMOSA BLU 97154

2007 KINGSPOINTE DR 18/INFINITI/QX80/4DR SUV AWD 04/12/19 3861

J N 8 A Z 2 N E 9 J 9 1 9 0 7 9 5

CHESTERFIELD, MO 63005 06/06/19

314-406-4556 314-692-6363 MO: 9020

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740508-2	RR36AA	0.20		32		PP

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	284H33ZD2A	CONNECTOR-AUXILI	99.64	99.64	143.75	143.75
			COST TOTAL	99.64			
					TOTAL - PARTS		143.75

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			25.42			0.00
PARTS			0.00			143.75			0.00
TOTAL			0.00			169.17			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS
++LOANER++TAG NUMBER IS 6623

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740508-1	53.38	7.78	0.00	0.00	28.91	0.00	0.00	90.07
740508-2	25.42	143.75	0.00	0.00	0.00	0.00	0.00	169.17
CLAIM TOTALS	78.80	151.53	0.00	0.00	28.91	0.00	0.00	259.24

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			78.80			0.00
PARTS			0.00			151.53			0.00
G.O.G.			0.00			28.91			0.00
TOTAL			0.00			259.24			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:49

*C 0
*A 4228908161884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

174698 ROBERT POLITTE 962 4270 06/06/19 MA+S740510

TIMOTHY F ALY 109638 CRSTL WHT P 4874

300 MARSTEN CT 12/MAZDA/CX-9/4DR FWD GR TOUR 02/09/13 4234

J M 3 T B 2 D A 1 C 0 3 6 7 9 8 9

BALLWIN, MO 63021 06/06/19

636-227-5448 314-374-5359 MO: 109638

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):549 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	8.20	8.20	0.00	0.00	FINISHED
549	06/06/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	YF09-14-302A	CARTRIDGE,	4.75	4.75	7.87
			COST TOTAL		4.75	
					TOTAL - PARTS	7.87

G.O.G. & SUPPLIES

CUST	6.0	VALVOLINE OIL	@	2.000	/UNIT	12.00
					TOTAL - GOG	12.00

MISC------CODE--------DESCRIPTION--------------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES			-1.07
				TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			12.00			0.00			0.00
MISC DIS			-1.07			0.00			0.00

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  TOTAL                          32.38                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/06/19    8.20     8.20   0.00   0.00    FINISHED
             549   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00MAZCOOLGRNCAR COOL FLUSH GRN CAR               TECH(S):549                         82.47
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[CONTINUED ON NEXT PAGE]

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174698                              ROBERT POLITTE      962       4270    06/06/19   MA+S740510

TIMOTHY F ALY                                                    109638      CRSTL WHT P        4874

300 MARSTEN CT                      12/MAZDA/CX-9/4DR FWD GR TOUR         02/09/13         4234

                                    J M 3 T B 2 D A 1 C 0 3 6 7 9 8 9

BALLWIN, MO 63021                                                          06/06/19

636-227-5448      314-374-5359                                                          MO: 109638


LABOR----CUSTOMER-----------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/06/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE   GENERAL MAINTANANCE
CAUSE        GENERAL MAINTENANCE
ORIG CORR    OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
             WITH NEW COOLANT.
CORRECTION   OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
             WITH NEW COOLANT.
             DISCOUNT APPLIED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    5901BG                FLUSH                 18.50    18.50     29.98      29.98
    CUST     1    COOLANT               GENERIC                9.75     9.75     17.50      17.50
    CUST     1    WL21-15-203           COCK,DRAIN             6.43     6.43     13.39      13.39
                                                      COST TOTAL     34.68
                                                                   TOTAL - PARTS         60.87

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          82.47                          0.00                          0.00
  PARTS                          60.87                          0.00                          0.00
  TOTAL                         143.34                          0.00                          0.00
JOB#  3 JOURNAL PREFIX             MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------------
J# 4+00MAZZACTUNEUP  A/C TUNE UP                          TECH(S):549                          52.71
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/06/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE   TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
CAUSE        TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
ORIG CORR    TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE
CORRECTION   TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG                A/C KIT               28.30    28.30     37.24      37.24
                                                      COST TOTAL     28.30
                                                                   TOTAL - PARTS         37.24

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
```

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			52.71			0.00			0.00
PARTS			37.24			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

174698 ROBERT POLITTE 962 4270 06/06/19 MA+S740510

TIMOTHY F ALY 109638 CRSTL WHT P 4874

300 MARSTEN CT 12/MAZDA/CX-9/4DR FWD GR TOUR 02/09/13 4234

J M 3 T B 2 D A 1 C 0 3 6 7 9 8 9

BALLWIN, MO 63021 06/06/19

636-227-5448 314-374-5359 MO: 109638

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.50
		TOTAL - MISC	5.00

COMMENTS----------
X02STQR8N6:WAIT created 2019-06-04 04:45:00pm taken by ROBERT POLIT
TE

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			148.76			0.00			0.00
PARTS			105.98			0.00			0.00
G.O.G.			12.00			0.00			0.00
MISC CHG			5.00			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TAXES			10.82			0.00			0.00
TOTAL			281.49			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4228914961884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

211009 ROBERT KOSTIAL 532 6624 06/06/19 IN+S740512

LINDA FLANAGAN LOANER 71861 LIQUID PLAT P8209

208 TIMBER TRACE DR 13/INFINITI/G37X/4DR SDN X AWD 03/31/14 5761

J N 1 C V 6 A R 1 D M 7 7 0 0 9 3 70069 12/03/13

ST ALBANS, MO 63073 06/06/19

314-795-1403 314-795-0166 MO: 71863

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 10INZ06 CHECK ENGINE LIGHT TECH(S):996 76.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	13.70	15.00	1.30	0.00	FINISHED
996	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	1.00	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT ON, NO SYMPTOMS -
CHECK & ADVISE - $152.00 DIAGNOSIS FEE
ORIG CAUSE DTC P456 EVAP VERY SMALL LEAK STORED AS PAST DTC. PERFORMED
EVAP SYSTEM LEAK TEST. NO LEAKS FOUND AT THIS TIME. FUEL
CAP MAY HAVE BEEN LOOSE.
CAUSE DTC P456 EVAP VERY SMALL LEAK STORED AS PAST DTC. PERFORMED
EVAP SYSTEM LEAK TEST. NO LEAKS FOUND AT THIS TIME. FUEL
CAP MAY HAVE BEEN LOOSE.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			76.00			0.00			0.00
TOTAL			76.00			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	16.00	16.00	0.00	0.00	FINISHED
996	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND

27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00				0.00
JOB# 2 JOURNAL PREFIX		INCS		INWS		INIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # A SDS SECURE DATA STORAGE		1.50
	TOTAL - MISC	1.50

COMMENTS----------
++LOANER++TAG NUMBER IS 6624

211009 ROBERT KOSTIAL 532 6624 06/06/19 IN+S740512

LINDA FLANAGAN LOANER 71861 LIQUID PLAT P8209

208 TIMBER TRACE DR 13/INFINITI/G37X/4DR SDN X AWD 03/31/14 5761

J N 1 C V 6 A R 1 D M 7 7 0 0 9 3 70069 12/03/13

ST ALBANS, MO 63073 06/06/19

314-795-1403 314-795-0166 MO: 71863

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		76.00		0.00		0.00
MISC CHG		1.50		0.00		0.00
TOTAL		77.50		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228917851884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 336 06/12/19 MA+S740513

FRANK BOMMARITO BUICK GMC INC 54061 BLUE/ 13366B

15736 MANCHESTER ROAD 15/MAZDA/CX-9/AWD 4DR GRAND TOURING 06/29/19 54073

J M 3 T B 3 D A 5 F 0 4 4 8 3 5 7

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 MO: 54061

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00MA1BDC LOF/CHECK HISTORY TECH(S):575 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/10/19	12.50	12.50	0.00	0.00	FINISHED
575	06/10/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
PRE AUCTION
ORIG CORR LOF AND ROTATE TIRES
PRE AUCTION
CORRECTION LOF AND ROTATE TIRES
PRE AUCTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	YF09-14-302A	CARTRIDGE,	4.75	4.75	7.92	7.92
				COST TOTAL	7.15		
					TOTAL - PARTS		11.32

G.O.G. & SUPPLIES----------

INTL	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
INTL	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	12.10

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00

```
  PARTS                          0.00                        0.00                       11.32
  G.O.G.                         0.00                        0.00                       12.10
  MISC CHG                       0.00                        0.00                        8.00
  TOTAL                          0.00                        0.00                      201.42
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 2 00MALUBE        LUBE ONLY                        TECH(S):575                      323.40
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             575   06/10/19   12.50    12.50   0.00   0.00    FINISHED
             575   06/10/19    0.00     0.00   0.00   2.20    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   2.20

COMPLAINT    USED CAR PREP
ORIG CORR    .3 ADJUST DRIVE BELTS//.2 AIR FILTER//.2 WIPERS//1.5 FRT
             PADS AND ROTORS
CORRECTION   .3 ADJUST DRIVE BELTS//.2 AIR FILTER//.2 WIPERS//1.5 FRT
             PADS AND ROTORS

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    CY01-13-Z40A         ELEMENT, A            12.97    12.97     21.62      21.62
    INTL     1    0000-67-H17-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    0000-67-H26-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    L2Y6-33-28Z-MV       VPM, BRAKE            40.11    40.11     66.86      66.86
    INTL     2    TD13-33-25X          PLATE,DISC            50.00   100.00     94.19     188.38
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10                                ALBERT BAUMANN JR   108       336     06/12/19   MA+S740513

FRANK BOMMARITO BUICK GMC INC                                  54061       BLUE/           13366B

15736 MANCHESTER ROAD             15/MAZDA/CX-9/AWD 4DR GRAND TOURING   06/29/19        54073

                                  J M 3 T B 3 D A 5 F 0 4 4 8 3 5 7

ELLISVILLE, MO 63011                                                     06/06/19

636-391-7200      636-391-9400                                                          MO: 54061


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
                                                    COST TOTAL    170.70
                                                                  TOTAL - PARTS        306.22

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         323.40
  PARTS                          0.00                          0.00                         306.22
  TOTAL                          0.00                          0.00                         629.62
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 03MAZ03         SAFETY/EMISSION                  TECH(S):549 575                  28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             575   06/10/19   12.50    12.50   0.00   0.00    FINISHED
             575   06/10/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
             549   06/10/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                          4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740513        3.45
                                                                TOTAL - MISC         7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 4 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):575                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             575   06/10/19   12.50    12.50   0.00   0.00    FINISHED
             575   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  5 CHARGES--------------------------------------------------------------------------------
```

LABOR----WARRANTY----------

J# 5 02MAZ CAMPAIGN/RECALL TECH(S):549 96.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	12.50	13.00	0.50	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.70	

10 ALBERT BAUMANN JR 108 336 06/12/19 MA+S740513

FRANK BOMMARITO BUICK GMC INC 54061 BLUE/ 13366B

15736 MANCHESTER ROAD 15/MAZDA/CX-9/AWD 4DR GRAND TOURING 06/29/19 54073

J M 3 T B 3 D A 5 F 0 4 4 8 3 5 7

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 MO: 54061

COMPLAINT PERFORM RECALL#1317F RS AIR BAG
ORIG CAUSE faulty inflator
CAUSE faulty inflator
ORIG CORR replace pass airbag per 1317F
CORRECTION replace pass airbag per 1317F
XXN7DXRX .7 REPLACED RS AIR BAG

CLAIM # 740513-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TDY1-57-K80	INFLATOR,	56.79	56.79	79.51	79.51
WARR	1	ZZT1-57-K75	PAD, FELT	0.52	0.52	0.73	0.73
				COST TOTAL	57.31		
						TOTAL - PARTS	80.24

JOB# 5 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			96.60			0.00
PARTS			0.00			80.24			0.00
TOTAL			0.00			176.84			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740513-1	96.60	80.24	0.00	0.00	0.00	0.00	0.00	176.84
CLAIM TOTALS	96.60	80.24	0.00	0.00	0.00	0.00	0.00	176.84

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			96.60			521.95
PARTS			0.00			80.24			317.54
G.O.G.			0.00			0.00			12.10
MISC CHG			0.00			0.00			15.45
TOTAL			0.00			176.84			867.04

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228923631884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

103185 CHARLIE THIERET 932 4272 06/06/19 MA+S740515

ELLEN MAYS KP5H4S 21143 SONIC SLILV 10930

511 SUMAC FIELD CT 16/MAZDA/CX-5/4DR AWD GRND TOUR AT 05/27/17 4

J M 3 K E 4 D Y 1 G 0 8 1 0 4 4 8

ELLISVILLE, MO 63021 06/06/19

636-227-4168 MO: 21143

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	8.20	8.20	0.00	0.00	FINISHED
578	06/06/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
CUST	1	LFE5-10-404	PLUG,DRAIN	4.75	4.75	9.90	9.90
CUST	1	9956-41-400	GASKET	0.73	0.73	1.59	1.59
			COST TOTAL		10.58		
					TOTAL - PARTS		19.36

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          12.38                          0.00                          0.00
  PARTS                          19.36                          0.00                          0.00
  G.O.G.                         25.00                          0.00                          0.00
  TOTAL                          56.74                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):578                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/06/19    8.20     8.20   0.00   0.00    FINISHED
             578   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
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103185                              CHARLIE THIERET     932       4272    06/06/19   MA+S740515

ELLEN MAYS                                        KP5H4S      21143       SONIC SLILV       10930

511 SUMAC FIELD CT                  16/MAZDA/CX-5/4DR AWD GRND TOUR AT    05/27/17            4

                                    J M 3 K E 4 D Y 1 G 0 8 1 0 4 4 8

ELLISVILLE, MO 63021                                                      06/06/19

636-227-4168                                                                          MO: 21143


LABOR----CUSTOMER-------------------------------------------------------------------
J# 3+20MAZ06         CABIN AIR FILTER                  TECH(S):578                        39.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/06/19    0.00     0.20   0.00   0.20    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.20

COMPLAINT    RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    KD45-61-J6X-MV       FILTER, CA            12.33    12.33     20.55      20.55
                                                      COST TOTAL     12.33
                                                                   TOTAL - PARTS         20.55

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         39.00                         0.00                          0.00
  PARTS                         20.55                         0.00                          0.00
  TOTAL                         59.55                         0.00                          0.00
JOB#  3 JOURNAL PREFIX           MACS                         MAWS                          MAIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 4+00MAZZACTUNEUP  A/C TUNE UP                       TECH(S):578                        52.71
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/06/19    0.00     0.40   0.00   0.40    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE   TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
CAUSE        TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
ORIG CORR    TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE
CORRECTION   TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG                A/C KIT               28.30    28.30     37.24      37.24
                                                      COST TOTAL     28.30
                                                                   TOTAL - PARTS         37.24

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         52.71                         0.00                          0.00
  PARTS                         37.24                         0.00                          0.00
  TOTAL                         89.95                         0.00                          0.00
JOB#  4 JOURNAL PREFIX           MACS                         MAWS                          MAIS
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MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
		TOTAL - MISC	1.50

[CONTINUED ON NEXT PAGE]

103185 CHARLIE THIERET 932 4272 06/06/19 MA+S740515

ELLEN MAYS KP5H4S 21143 SONIC SLILV 10930

511 SUMAC FIELD CT 16/MAZDA/CX-5/4DR AWD GRND TOUR AT 05/27/17 4

J M 3 K E 4 D Y 1 G 0 8 1 0 4 4 8

ELLISVILLE, MO 63021 06/06/19

636-227-4168 MO: 21143

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			104.09			0.00			0.00
PARTS			77.15			0.00			0.00
G.O.G.			25.00			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			9.18			0.00			0.00
TOTAL			216.92			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228929071884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

245480 ROBERT POLITTE 962 4271 06/06/19 MA+S740516

RACHEL SAAK 38075 /

16415 WEST GLEN FARMS 17/MAZDA/CX-3/4DR AWD SPORT

J M 1 D K F B 7 4 H 0 1 5 9 6 4 2

WILDWOOD, MO 63011 06/06/19

314-402-0116 MO: 38075

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03MAZEMISSION EMISSION INSPECTION TECH(S):923 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	8.10	8.10	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740516	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	8.10	8.10	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SS	SHOP SUPPLIES-SERVICE	0.83
		TOTAL - MISC	0.83

COMMENTS----------
++WAITER++

[CONTINUED ON NEXT PAGE]

245480 ROBERT POLITTE 962 4271 06/06/19 MA+S740516

RACHEL SAAK 38075 /

16415 WEST GLEN FARMS 17/MAZDA/CX-3/4DR AWD SPORT

J M 1 D K F B 7 4 H 0 1 5 9 6 4 2

WILDWOOD, MO 63011 06/06/19

314-402-0116 MO: 38075

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			8.28			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			24.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228936241884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

258718 TYLER COLEMAN 457 6625 06/07/19 IN+S740518

LARRY HENRY 56246 BLK OBSIDIA

1019 JANUARY AVE 15/INFINITI/Q70/4DR SDN V6 AWD

J N 1 B Y 1 A R 3 F M 5 6 1 1 5 5

ST LOUIS, MO 63135 06/06/19

314-458-8404 MO: 56247

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 20INZ06 *CABIN AIR FILTER TECH(S):996 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
996	06/06/19	13.10	13.10	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (CABIN AIR FILTER - 20)
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	272771ME0C	FILTER KIT - AIR	33.75	33.75	56.25	56.25
			COST TOTAL		33.75		
					TOTAL - PARTS		56.25

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
PARTS			56.25			0.00			0.00
TOTAL			81.25			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZBFLUSH BRAKE FLUID EXCHANGE TECH(S):996 59.49

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
996	06/06/19	13.10	13.10	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	1.00	

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COMPLAINT    CUSTOMER REQUESTS BRAKE FLUID PRESSURE BLEED SERVICE
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION   REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    84032BG              BRAKE FLUSH KIT       18.25    18.25     20.46      20.46
                                                   COST TOTAL     18.25
                                                                TOTAL - PARTS         20.46

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          59.49                          0.00                          0.00
  PARTS                          20.46                          0.00                          0.00
  TOTAL                          79.95                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
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258718                              TYLER COLEMAN       457       6625    06/07/19   IN+S740518

LARRY HENRY                                                        56246       BLK OBSIDIA

1019 JANUARY AVE                    15/INFINITI/Q70/4DR SDN V6 AWD

                                    J N 1 B Y 1 A R 3 F M 5 6 1 1 5 5

ST LOUIS, MO 63135                                                          06/06/19

314-458-8404                                                                          MO: 56247


LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 00INZAC-PERFORM A/C PERFORMANCE SERV              TECH(S):996                          59.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/06/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
            996   06/06/19   13.10    13.10   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE   NORMAL CHECK AND MAINTENANCE.
CAUSE        NORMAL CHECK AND MAINTENANCE.
ORIG CORR    TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.
CORRECTION   TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6408BG                A/C FRESH & COO       28.30    28.30     47.00      47.00
                                                      COST TOTAL     28.30
                                                                  TOTAL - PARTS         47.00

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          59.00                          0.00                          0.00
  PARTS                          47.00                          0.00                          0.00
  TOTAL                         106.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX             INCS                          INWS                          INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 4 00INZROT/BAL    *ROTATE/BALANCE                  TECH(S):996                          45.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/06/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
            996   06/06/19   13.10    13.10   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   1.00

COMPLAINT    ROTATE AND BALANCE ALL 4 TIRES
ORIG CAUSE   ROTATE BALANCE SPECIAL $45
CAUSE        ROTATE BALANCE SPECIAL $45

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                      -2.25
                                                                  TOTAL - MISC          -2.25

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          45.00                          0.00                          0.00
  MISC DIS                       -2.25                          0.00                          0.00
  TOTAL                          42.75                          0.00                          0.00
JOB#  4 JOURNAL PREFIX             INCS                          INWS                          INIS
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JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5 00INZZP/SFLUSH P/S FLUID SERVICE TECH(S):996 76.56

258718 TYLER COLEMAN 457 6625 06/07/19 IN+S740518

LARRY HENRY 56246 BLK OBSIDIA

1019 JANUARY AVE 15/INFINITI/Q70/4DR SDN V6 AWD

J N 1 B Y 1 A R 3 F M 5 6 1 1 5 5

ST LOUIS, MO 63135 06/06/19

314-458-8404 MO: 56247

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
996	06/06/19	13.10	13.10	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS POWER STEERING FLUID SERVICE
ORIG CAUSE FLUSH POWER STEERING SYSTEM WITH CLEANER
CAUSE FLUSH POWER STEERING SYSTEM WITH CLEANER
ORIG CORR TECHNICIANS INSTALL A SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE POWER STEERING PUMP, RACK, AND HOSES. THEN ALL THE WORN OUT IS REMOVED AND REPLACED WITH A HIGHLY FORTIFIED POWER STEERING FLUID DESIGNED TO PROTECT THE SEALS AND EXTEND THE LIFE OF THE COMPONENTS. BG108/332
CORRECTION TECHNICIANS INSTALL A SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE POWER STEERING PUMP, RACK, AND HOSES. THEN ALL THE WORN OUT IS REMOVED AND REPLACED WITH A HIGHLY FORTIFIED POWER STEERING FLUID DESIGNED TO PROTECT THE SEALS AND EXTEND THE LIFE OF THE COMPONENTS. BG108/332

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6750BG	PWR ST KIT	31.40	31.40	48.35	48.35
			COST TOTAL	31.40			
					TOTAL - PARTS		48.35

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			76.56			0.00			0.00
PARTS			48.35			0.00			0.00
TOTAL			124.91			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6 40INZ12 REAR PADS AND ROTORS TECH(S):996 304.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	0.00	0.00	0.00	2.00	ENTERED IN INVOICING
996	06/06/19	13.10	13.10	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT CUSTOMER REQUESTS REPLACE REAR BRAKE PADS AND RESURFACE ROTORS
ORIG CAUSE REPLACED PADS AND RESURFACED ROTORS
CAUSE REPLACED PADS AND RESURFACED ROTORS

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	D40601MB0A	PAD KIT-DISC BRA	52.00	52.00	86.67	86.67
CUST	1	8952BG	BRAKE SQ KIT	12.25	12.25	17.95	17.95
			COST TOTAL	64.25			
					TOTAL - PARTS		104.62

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

LABOR	304.00	0.00	0.00
PARTS	104.62	0.00	0.00
TOTAL	408.62	0.00	0.00
JOB# 6 JOURNAL PREFIX	INCS	INWS	INIS

258718 TYLER COLEMAN 457 6625 06/07/19 IN+S740518

LARRY HENRY 56246 BLK OBSIDIA

1019 JANUARY AVE 15/INFINITI/Q70/4DR SDN V6 AWD

J N 1 B Y 1 A R 3 F M 5 6 1 1 5 5

ST LOUIS, MO 63135 06/06/19

314-458-8404 MO: 56247

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS
++LOANER++TAG NUMBER IS 6625

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			569.05			0.00			0.00
PARTS			276.68			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-2.25			0.00			0.00
TAXES			26.91			0.00			0.00
TOTAL			896.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228955811884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

189346 CHARLIE THIERET 932 4273 06/06/19 MA+S740520

CHRISTOPHER SCOTT REGNIER YB0Y1K 157282 LIQUID SILV 5649

505 ROCKWOOD PARC COURT 13/MAZDA/CX-9/4DR AWD GR TOUR 01/02/14 3847

J M 3 T B 3 D A 9 D 0 4 2 2 6 6 4

EUREKA, MO 63025 06/06/19

636-587-2004 314-917-4746 MO: 157282

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	8.20	8.20	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	YF09-14-302A	CARTRIDGE,	4.75	4.75	7.87	7.87
			COST TOTAL		4.75		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE MAXLIFE 5W	@ 6.000	/UNIT	36.00
				TOTAL - GOG	36.00

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			36.00			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TOTAL			55.24			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	8.20	8.20	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 2 JOURNAL PREFIX MACS MAWS MAIS

189346 CHARLIE THIERET 932 4273 06/06/19 MA+S740520

CHRISTOPHER SCOTT REGNIER YB0Y1K 157282 LIQUID SILV 5649

505 ROCKWOOD PARC COURT 13/MAZDA/CX-9/4DR AWD GR TOUR 01/02/14 3847

J M 3 T B 3 D A 9 D 0 4 2 2 6 6 4

EUREKA, MO 63025 06/06/19

636-587-2004 314-917-4746 MO: 157282

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.01
		TOTAL - MISC	2.51

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			36.00			0.00			0.00
MISC CHG			2.51			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			3.94			0.00			0.00
TOTAL			61.69			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228969111884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

247893 GRANT TERRILL 815 2641 06/18/19 BU+S740521

JENNIFER SEGURA 34895 /

739 TRAGO CREEK DR 17/BUICK/ENCLAVE/ 08/22/16 13

5 G A K R B K D 7 H J 1 0 4 2 9 2

BALLWIN, MO 63021 06/06/19

314-309-6606 MO: 34895

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):473 1079.71

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/06/19	8.20	9.30	1.10	0.00	HOLD PARTS
473	06/13/19	14.00	16.00	2.00	0.00	HOLD OTHER
473	06/14/19	8.60	9.60	1.00	0.00	HOLD OTHER
473	06/14/19	10.80	12.00	1.20	0.00	HOLD OTHER
473	06/14/19	12.60	16.50	3.90	0.00	HOLD OTHER
473	06/17/19	9.00	11.20	2.20	0.00	HOLD OTHER
473	06/17/19	12.50	12.50	0.00	0.00	FINISHED
473	06/17/19	0.00	0.00	0.00	7.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		11.40	7.20	

COMPLAINT CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON
ORIG CAUSE P0101 O2 CIRCUIT LOW VOLTAGE BANK ONE SENSOR 1
P0133 O2 SLOW RESPONSE BANK ONE SENSOR 1
P0171 FUEL TRIM SYSTEM LEAN BANK 1
P0300 MISFIRE
P0296 POST CAT FUEL TRIM LOW LIMIT
PER 18NA009 REC REPLACE BANK 1 SENSOR 1 O2 SENSOR, ENGINE
WIRING HARNESS. AND POWER STEERING HIGH PRESSURE HOSE
CAUSE P0101 O2 CIRCUIT LOW VOLTAGE BANK ONE SENSOR 1
P0133 O2 SLOW RESPONSE BANK ONE SENSOR 1
P0171 FUEL TRIM SYSTEM LEAN BANK 1
P0300 MISFIRE
P0296 POST CAT FUEL TRIM LOW LIMIT
PER 18NA009 REC REPLACE BANK 1 SENSOR 1 O2 SENSOR, ENGINE
WIRING HARNESS. AND POWER STEERING HIGH PRESSURE HOSE
ORIG CORR REPLACED ENGINE HARNESS. POWER STEERING HIGH PRESSURE HOSE,
AND BANK 1 SENSOR 1 O2 SENSOR
CORRECTION REPLACED ENGINE HARNESS. POWER STEERING HIGH PRESSURE HOSE,
AND BANK 1 SENSOR 1 O2 SENSOR

LC 7480338 TIME 7.2

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	22912855	HOSE 6.670 Y	37.65	37.65	52.71	52.71
WARR	1	12634064	SENSOR 3.682 Y	50.65	50.65	70.91	70.91
WARR	1	84216869	HARNESS 2.525 N	307.11	307.11	429.95	429.95
WARR	2	19329448	FLUID 8.800 N	6.26	12.52	8.76	17.52
WARR	1	52474373	SEAL 9.222 Y	3.64	3.64	5.10	5.10
WARR	1	13579646	SEAL 9.222 Y	9.20	9.20	12.88	12.88
				COST TOTAL	420.77		
					TOTAL - PARTS		589.07

MISC	CODE	DESCRIPTION	CONTROL NO	
WARR	GMRNTL	GM RENTAL VEHICLE		126.00
			TOTAL - MISC	126.00

JOB# 1 TOTALS	CUSTOMER		WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			1079.71			0.00
PARTS			0.00			589.07			0.00
MISC CHG			0.00			126.00			0.00
TOTAL			0.00			1794.78			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES

LABOR----WARRANTY

[CONTINUED ON NEXT PAGE]

247893 GRANT TERRILL 815 2641 06/18/19 BU+S740521

JENNIFER SEGURA 34895 /

739 TRAGO CREEK DR 17/BUICK/ENCLAVE/ 08/22/16 13

5 G A K R B K D 7 H J 1 0 4 2 9 2

BALLWIN, MO 63021 06/06/19

314-309-6606 MO: 34895

LABOR----WARRANTY----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/17/19	12.50	12.50	0.00	0.00	FINISHED
473	06/17/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

COMMENTS----------

X02HSMVPC7:WAIT Xtime Web Appt created 2019-06-03 11:24:08pm taken
by

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740521-1	1794.78
CLAIM TOTALS	1794.78

247893 GRANT TERRILL 815 2641 06/18/19 BU+S740521

JENNIFER SEGURA 34895 /

739 TRAGO CREEK DR 17/BUICK/ENCLAVE/ 08/22/16 13

5 G A K R B K D 7 H J 1 0 4 2 9 2

BALLWIN, MO 63021 06/06/19

314-309-6606 MO: 34895

DCS AUDIT SLIP----------

JOB CARD 740521

VIN	5GAKRBKD7HJ104292	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/06/2019
ODOMETER	34895	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740521-1	001399821937	0002

JOB COMPLETION DATE: 06/17/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
7480338	7.2

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0311
COMPLAINT DESCRIPTION: CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON

CAUSE CODE: 9090
CAUSE DESCRIPTION: P0101 O2 CIRCUIT LOW VOLTAGE BANK ONE SENSOR 1 P0133 O2 SLOW RESPONSE BANK ONE SENSOR 1 P0171 FUEL TRIM SYSTEM LEAN BANK 1 P0300 M 00 MISFIRE P0296 POST CAT FUEL TRIM LOW LIMIT PER 18NA009 REC REPLACE BANK BANK 1 SENSOR 1 O2 SENSOR, ENGINE WIRING HARNESS. AND POWER STEERING HIGH IGH PRESSURE HOSE

CORRECTION DESCRIPTION: REPLACED ENGINE HARNESS. POWER STEERING HIGH PRESSU RE HOSE, AND BANK 1 SENSOR 1 O2 SENSOR LC 7480338 TIME 7.2

CAUSAL PART: 22912855

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12634064	1	50.65			
13579646	1	9.20			
19329448	2	6.26			
22912855	1	37.65			
52474373	1	3.64			
84216869	1	307.11			

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
126.00	NIC			1GKKNMLS9KZ257692	3	P

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	168.30		
PARTS	420.77	0.00	589.07
LABOR	1079.71	0.00	1079.71
NET ITEMS	126.00	0.00	126.00

PARTICIPATION AMOUNT			(0.00)
TRANSACTION	1794.78	0.00	1794.78

247893 GRANT TERRILL 815 2641 06/18/19 BU+S740521

JENNIFER SEGURA 34895 /

739 TRAGO CREEK DR 17/BUICK/ENCLAVE/ 08/22/16 13

5 G A K R B K D 7 H J 1 0 4 2 9 2

BALLWIN, MO 63021 06/06/19

314-309-6606 MO: 34895

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			1079.71			0.00
PARTS			0.00			589.07			0.00
MISC CHG			0.00			126.00			0.00
TOTAL			0.00			1794.78			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228977601884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

232238 JOSHUA DELANOIX 403 2634 06/06/19 BU+S740524

KEVIN LURKINS WL7K8N 167449 /

420 HILL TRAIL 08/BUICK/ENCLAVE/4DR AWD 08/27/08 24

5 G A E V 2 3 7 6 8 J 3 0 3 5 1 4

BALLWIN, MO 63011 06/06/19

MO: 167449

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):535 9.29

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/06/19	14.00	15.00	1.00	0.00	FINISHED
535	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690386	FILTER 1.836 Y	4.04	4.04	5.00	5.00
			COST TOTAL		4.04		
					TOTAL - PARTS		5.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	15.66

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			9.29			0.00			0.00
PARTS			5.00			0.00			0.00
G.O.G.			15.66			0.00			0.00
TOTAL			29.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):535                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            535   06/06/19   14.90    14.90   0.00   0.00    FINISHED
            535   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+93GCZYTIRE      TIRE TREAD YELLOW                TECH(S):535                      0.00
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[CONTINUED ON NEXT PAGE]

232238 JOSHUA DELANOIX 403 2634 06/06/19 BU+S740524

KEVIN LURKINS WL7K8N 167449 /

420 HILL TRAIL 08/BUICK/ENCLAVE/4DR AWD 08/27/08 24

5 G A E V 2 3 7 6 8 J 3 0 3 5 1 4

BALLWIN, MO 63011 06/06/19

MO: 167449

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/06/19	15.10	15.10	0.00	0.00	FINISHED
535	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZTRANSY TRANSMISSION YELLOW TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/06/19	15.10	15.10	0.00	0.00	FINISHED
535	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TRANSMISSION/TRANSFER CASE LEAK OTHER YELLOW (NOTATION
CORRECTION MPVI: TRANSMISSION/TRANSFER CASE LEAK OTHER YELLOW (NOTATION

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+93GCZENGLEAKY ENGINE LEAK YELLOW TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/06/19	15.10	15.10	0.00	0.00	FINISHED
535	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE LEAK YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE LEAK YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			BUCS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	0.71
		TOTAL - MISC	2.21

COMMENTS----------
X023O6E3L7:WAIT created 2019-06-03 09:05:00am taken by Joshua Delan
oix

RECOMMENDATIONS----------
DEPOSIT CONTROL - $99.95
INDUCTION SERVICE - $159.95

232238 JOSHUA DELANOIX 403 2634 06/06/19 BU+S740524

KEVIN LURKINS WL7K8N 167449 /

420 HILL TRAIL 08/BUICK/ENCLAVE/4DR AWD 08/27/08 24

5 G A E V 2 3 7 6 8 J 3 0 3 5 1 4

BALLWIN, MO 63011 06/06/19

MO: 167449

RECOMMENDATIONS----------
A/C SERVICE - $89.95

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			9.29			0.00			0.00
PARTS			5.00			0.00			0.00
G.O.G.			15.66			0.00			0.00
MISC CHG			2.21			0.00			0.00
TAXES			1.92			0.00			0.00
TOTAL			34.08			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228984981884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

226569 ADAM BECKMAN 432 2643 06/06/19 GC+S740525

PAMELA WOLF CA9L0L 50540 /

153 FOREST PKWY # D 15/GMC/ACADIA/4DR LTD FWD 04/20/15 3000

1 G K K R N E D 7 F J 2 6 0 4 0 9

VALLEY PARK, MO 63088 06/06/19

314-809-7983 MO: 50540

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46GCZMB2 MOUNT AND BALANCE 2 TECH(S):411 60.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	15.60	15.60	0.00	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.60	

ORIG CORR .
CORRECTION .

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	2	19162203	GY2556518 5.880 N		161.70	323.40	190.24	380.48
				COST TOTAL		323.40		
						TOTAL - PARTS		380.48

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	T2	2 TIRE MISSOURI TAX		1.00
			TOTAL - MISC	1.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			60.00			0.00			0.00
PARTS			380.48			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			1.00			0.00			0.00
TOTAL			478.98			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	14.40	15.50	1.10	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.10	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y		4.30	4.30	6.00
				COST TOTAL		4.30	
						TOTAL - PARTS	6.00

226569 ADAM BECKMAN 432 2643 06/06/19 GC+S740525

PAMELA WOLF CA9L0L 50540 /

153 FOREST PKWY # D 15/GMC/ACADIA/4DR LTD FWD 04/20/15 3000

1 G K K R N E D 7 F J 2 6 0 4 0 9

VALLEY PARK, MO 63088 06/06/19

314-809-7983 MO: 50540

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
TOTAL			31.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER---------- 0.00

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):411

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	15.60	15.60	0.00	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	23.57
		TOTAL - MISC	25.07

COMMENTS----------
CUSTOMER REQUESTED A LOANER created 2019-06-04 08:58:00am taken by
Need 2 front tires - please quote before service - AND oil change.
May I have a loaner car for the day?

GRAND TOTALS----------

----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			85.00			0.00			0.00
PARTS			386.48			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			26.07			0.00			0.00
TAXES			40.23			0.00			0.00
TOTAL			575.28			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228989671884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

111206 ADAM BECKMAN 432 2642 06/06/19 PN+S740526

SARA E FIEBIGER FE1F1J 100098 DP BLUE MET

126 CORRAL TRAIL 08/PONTIAC/TORRENT/4DR AWD 05/24/08 89

2 C K D L 4 3 F 2 8 6 0 5 0 4 6 0

ELLISVILLE, MO 63011 06/06/19

636-722-4397 MO: 100099

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 61GCZ03 EXT MOLDING CONCERN TECH(S):520 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	13.90	15.10	1.20	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.20	1.20	

COMPLAINT CUSTOMER STATES THERE IS WATER LEAKING IN THE CAR
ORIG CAUSE DRAIN TUBES WERE CLOGGED.
CAUSE DRAIN TUBES WERE CLOGGED.
ORIG CORR CLEANED OUT DRAIN TUBES AND RETESTED
ADJUSTED SUNROOF UP AS FAR AS IT WILL GO
CORRECTION CLEANED OUT DRAIN TUBES AND RETESTED
ADJUSTED SUNROOF UP AS FAR AS IT WILL GO

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
TOTAL			150.00			0.00			0.00

JOB# 1 JOURNAL PREFIX PNCS PNWS PNIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	15.30	15.30	0.00	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

```
JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            PNQS                          PNWS                          PNIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                          1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                       7.50
                                                          TOTAL - MISC           9.00

COMMENTS---------------------------------------------------------------------------
X023O43JWR:CUSTOMER REQUESTED A LOANER created 2019-06-06 07:56:00a
m taken by Adam Beckman
```

111206 ADAM BECKMAN 432 2642 06/06/19 PN+S740526

SARA E FIEBIGER FE1F1J 100098 DP BLUE MET

126 CORRAL TRAIL 08/PONTIAC/TORRENT/4DR AWD 05/24/08 89

2 C K D L 4 3 F 2 8 6 0 5 0 4 6 0

ELLISVILLE, MO 63011 06/06/19

636-722-4397 MO: 100099

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
MISC CHG			9.00			0.00			0.00
TAXES			0.67			0.00			0.00
TOTAL			159.67			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4228997331884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

96648 TYLER COLEMAN 457 6626 06/06/19 IN+S740527

BABETTE D MILLER BDM-1 102709 LIQ PLATINM

25 MARSALLY DR 07/INFINITI/M35/4DR SDN AWD 12/30/06 32

J N K A Y 0 1 F 0 7 M 4 5 2 7 1 2 70069 07/04/06

SAINT LOUIS, MO 63131-2429 06/06/19

314-432-2486 314-432-2486 MO: 102710

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03INZO3 SAFETY/EMISSIONS TECH(S):441 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/06/19	8.80	9.10	0.30	0.00	FINISHED
441	06/06/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.30	0.50	

COMPLAINT (SAFETYEMISSION - 03)
ORIG CORR VEHICLE PASSED SAFETY/EMISSIONS TEST
CORRECTION VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740527	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):441 20.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/06/19	8.80	8.80	0.00	0.00	FINISHED
441	06/06/19	0.00	0.00	0.00	0.50	FINISHED

TOTAL TECH TIME 0.00 0.50

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1		152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
				COST TOTAL		5.39		
						TOTAL - PARTS		9.08

G.O.G. & SUPPLIES							
CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT		11.80
					TOTAL - GOG		11.80

MISC	CODE	DESCRIPTION	CONTROL NO		
CUST	SSR	SHOP SUPPLIES			-1.50
			TOTAL - MISC		-1.50

[CONTINUED ON NEXT PAGE]

96648 TYLER COLEMAN 457 6626 06/06/19 IN+S740527

BABETTE D MILLER BDM-1 102709 LIQ PLATINM

25 MARSALLY DR 07/INFINITI/M35/4DR SDN AWD 12/30/06 32

J N K A Y 0 1 F 0 7 M 4 5 2 7 1 2 70069 07/04/06

SAINT LOUIS, MO 63131-2429 06/06/19

314-432-2486 314-432-2486 MO: 102710

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			40.37			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		2.93
		TOTAL - MISC	4.43

COMMENTS
++WAITER++TAG NUMBER IS 6626

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			49.54			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			11.88			0.00			0.00
MISC DIS			-2.93			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			81.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229002641884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

200894 JOSHUA DELANOIX 403 2644 06/11/19 GC+S740529

DAVID M OZERSKY 92188 DARK SAPPHI 75100

353 GATEFORD DR 15/GMC/ACADIA/4DR FWD 09/01/14 25

1 G K K R P K D 9 F J 1 3 1 2 1 6

BALLWIN, MO 63021-8369 06/06/19

636-394-3306 MO: 92188

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 45GCZ01 STEERING CONCERN TECH(S):535 555.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	14.20	16.20	2.00	0.00	FINISHED
535	06/10/19	0.00	0.00	0.00	3.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.00	3.70	

COMPLAINT CUSTOMER STATES THERE IS A WHINING NOISE WHEN TURNING MAINLY AT LOWER SPEEDS
ORIG CAUSE FOUND PUMP TO HAVE INTERNAL FAILURE CAUSING NOISE
CAUSE FOUND PUMP TO HAVE INTERNAL FAILURE CAUSING NOISE
ORIG CORR REPLACED THE POWER STEERING PUMP
CORRECTION REPLACED THE POWER STEERING PUMP
EASYCARE-PARTS-$266.31-LABOR-$555-TAXES-$23.93-
DED-$100-TOTAL-$745.25-AUTH-5712742

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		20954812	PUMP 6.605 Y	120.63	120.63	241.27	241.27
CUST	2		19329448	FLUID 8.800 N	6.26	12.52	12.52	25.04
				COST TOTAL		133.15		
						TOTAL - PARTS		266.31

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			555.00			0.00			0.00
PARTS			266.31			0.00			0.00
TOTAL			821.31			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	15.60	15.60	0.00	0.00	FINISHED
535	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
X029BQGLVJ:created 2019-06-03 12:20:00pm taken by Joshua Delanoix

200894 JOSHUA DELANOIX 403 2644 06/11/19 GC+S740529

DAVID M OZERSKY 92188 DARK SAPPHI 75100

353 GATEFORD DR 15/GMC/ACADIA/4DR FWD 09/01/14 25

1 G K K R P K D 9 F J 1 3 1 2 1 6

BALLWIN, MO 63021-8369 06/06/19

636-394-3306 MO: 92188

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			555.00			0.00			0.00
PARTS			266.31			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			26.18			0.00			0.00
TOTAL			873.99			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229008921884501
*T 3615
*K STORE~01
*K DOCDATE~06/19/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266497 CHRISTOPHER FLIPPO 674 9275 06/20/19 GC+B740530

NORTON STERNECK 101496 /

14741 MILL SPRING DR. 07/TOYOTA TRUCK/RAV4/4DR 2WD 4CYL

J T M Z D 3 3 V 3 7 6 0 3 8 4 1 5

CHESTERFIELD, MO 63017 06/06/19

636-778-9379 MO: 101496

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):661 683 856.36

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
683	06/13/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
661	06/18/19	0.00	0.00	0.00	6.20	ENTERED IN INVOICING
683	06/19/19	0.00	0.00	0.00	7.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	13.60	

COMPLAINT FRT. BUMPER, FRT. LAMPS,FRT. FENDER
TWIN CITY FIRE CLAIM #PA0018340435-02.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	52119-42955	FRT COVER	189.19	189.19	232.00	232.00
CUST	1	52535-0R010	RETAINER	10.63	10.63	13.00	13.00
			COST TOTAL	199.82			
				TOTAL - PARTS			245.00

G.O.G. & SUPPLIES----------

CUST	1.0	PAINT & MATERIALS	@	221.900	/UNIT	221.90
					TOTAL - GOG	221.90

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			856.36			0.00			0.00
PARTS			245.00			0.00			0.00
G.O.G.			221.90			0.00			0.00
TOTAL			1323.26			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
APT. 6/13 TWIN CITY/HARTFORD CLM# PA0018340435

6.18 PARTS HERE
COLLECT $500.00 DEDUCTIBLE FROM CUSTOMER. TWIN CITY TO
PAY SHOP DIRECT THE REMAINING BALANCE.

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			856.36			0.00			0.00
PARTS			245.00			0.00			0.00
G.O.G.			221.90			0.00			0.00
TAXES			41.96			0.00			0.00
TOTAL			1365.22			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:50

*C 0
*A 4229012661884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

156128 ROBERT KOSTIAL 532 6627 06/06/19 IN+S740533

JULIAN DIAS FK9R9S 81248 WV2-SILVERS

14194 PARLIAMENT DR 04/INFINITI/FX35/4DR SUV AWD 06/16/04

J N R A S 0 8 W 9 4 X 2 2 1 0 2 1 INF ORLAND 04/16/04

CHESTERFIELD, MO 63017 06/06/19

314-438-5285 312-351-9653 MO: 81248

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):514 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/06/19	9.30	9.30	0.00	0.00	FINISHED
514	06/06/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

```
PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                     COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    5.0  VALVOLINE OIL              @      2.360   /UNIT                          11.80
                                                                TOTAL - GOG           11.80

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.65
                                                                TOTAL - MISC          -1.65

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          23.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC DIS                       -1.65                          0.00                          0.00
  TOTAL                          43.22                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                           INIS

JOB#  2 CHARGES------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):514                          25.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/06/19    9.30     9.30   0.00   0.00    FINISHED
             514   06/06/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.25
                                                                TOTAL - MISC          -1.25

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  MISC DIS                       -1.25                          0.00                          0.00
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156128                              ROBERT KOSTIAL      532       6627    06/06/19   IN+S740533

JULIAN DIAS                                        FK9R9S      81248       WV2-SILVERS

14194 PARLIAMENT DR                 04/INFINITI/FX35/4DR SUV AWD          06/16/04

                                    J N R A S 0 8 W 9 4 X 2 2 1 0 2 1    INF ORLAND    04/16/04

CHESTERFIELD, MO 63017                                                    06/06/19

314-438-5285      312-351-9653                                                          MO: 81248


  TOTAL                          23.75                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 51INZ09          POWER LOCKS                        TECH(S):514                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/06/19    9.30     9.30   0.00   0.00    FINISHED
             514   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER STATES WHEN LOCKING DOORS FROM THE OUTSIDE WITH THE
             FOB, THE DRIVER SIDE REAR DOOR DOES NOT LOCK - CHECK &
             ADVISE - $152.00 DIAGNOSIS FEE
ORIG CORR    CUSTOMER DECLINED DIAG
CORRECTION   CUSTOMER DECLINED DIAG

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):514                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/06/19    9.30     9.30   0.00   0.00    FINISHED
             514   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+46INZ            WHEELS/TIRES                       TECH(S):514                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/06/19    9.80     9.80   0.00   0.00    FINISHED
             514   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    REPLACE 2 MISSING LUG NUTS -
             CUSTOMER PAID FOR PARTS
ORIG CORR    2 LUGS ARE ORDERED, THEY ARE NOT IN STOCK
CORRECTION   2 LUGS ARE ORDERED, THEY ARE NOT IN STOCK,
```

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	2	4022421001	NUT-LUG	1.53	3.06	4.54	9.08
			COST TOTAL		3.06		
					TOTAL - PARTS		9.08

[CONTINUED ON NEXT PAGE]

156128 ROBERT KOSTIAL 532 6627 06/06/19 IN+S740533

JULIAN DIAS FK9R9S 81248 WV2-SILVERS

14194 PARLIAMENT DR 04/INFINITI/FX35/4DR SUV AWD 06/16/04

J N R A S 0 8 W 9 4 X 2 2 1 0 2 1 INF ORLAND 04/16/04

CHESTERFIELD, MO 63017 06/06/19

314-438-5285 312-351-9653 MO: 81248

MISC CODE	DESCRIPTION	CONTROL NO	
CUST	SSR SHOP SUPPLIES		-0.45
		TOTAL - MISC	-0.45

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
PARTS			9.08			0.00			0.00
MISC DIS			-0.45			0.00			0.00
TOTAL			8.63			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		3.36
		TOTAL - MISC	4.86

COMMENTS

++WAITER++TAG NUMBER IS 6627

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			48.99			0.00			0.00
PARTS			18.16			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			4.86			0.00			0.00
MISC DIS			-3.35			0.00			0.00
TAXES			2.69			0.00			0.00
TOTAL			83.15			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:50

*C 0
*A 4229017311884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

226594 TYLER COLEMAN 457 6628 06/06/19 IN+S740534

JOY GAREAU R162290005 88596 SILVER/ 94918A

910 PALM BAY DR 14/INFINITI/QX60/4DR FWD 01/31/14 35614

5 N 1 A L 0 M N 4 E C 5 1 9 1 3 5 70069 12/14/13

BALLWIN, MO 63021 06/06/19

314-397-3396 MO: 88598

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 10.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	9.30	9.30	0.00	0.00	FINISHED
435	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
54.95
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.00
TOTAL - MISC -1.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          10.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          30.87                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):435                        25.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/06/19    9.30     9.30   0.00   0.00    FINISHED
             435   06/06/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires)
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.25
                                                          TOTAL - MISC             -1.25
```


[CONTINUED ON NEXT PAGE]

226594 TYLER COLEMAN 457 6628 06/06/19 IN+S740534

JOY GAREAU R162290005 88596 SILVER/ 94918A

910 PALM BAY DR 14/INFINITI/QX60/4DR FWD 01/31/14 35614

5 N 1 A L 0 M N 4 E C 5 1 9 1 3 5 70069 12/14/13

BALLWIN, MO 63021 06/06/19

314-397-3396 MO: 88598

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------			CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.25
		TOTAL - MISC	3.75

COMMENTS----------
++WAITER++TAG NUMBER IS 6628

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			35.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.75			0.00			0.00
MISC DIS			-2.25			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			60.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229023011884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

222202 ROBERT POLITTE 962 4274 06/06/19 MA+S740535

PAUL SWOPE 65132 SOUL RED ME 10580

872 LEGENDS VIEW DR 16/MAZDA/CX-5/4DR AWD GRND TOUR AT 03/19/16 7

J M 3 K E 4 D Y 6 G 0 7 3 4 7 2 6

EUREKA, MO 63025 06/06/19

636-587-2521 MO: 65132

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	9.20	9.20	0.00	0.00	FINISHED
578	06/06/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         25.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          44.25                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZROTATE     TIRES ROTATE SPECIAL               TECH(S):578                      19.70
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/06/19    9.20     9.20   0.00   0.00    FINISHED
             578   06/06/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CORR    PERFORMED TIRE ROTATION.
CORRECTION   PERFORMED TIRE ROTATION.
```

```
222202                              ROBERT POLITTE      962       4274    06/06/19   MA+S740535

PAUL SWOPE                                                    65132       SOUL RED ME       10580

872 LEGENDS VIEW DR                 16/MAZDA/CX-5/4DR AWD GRND TOUR AT    03/19/16            7

                                    J M 3 K E 4 D Y 6 G 0 7 3 4 7 2 6

EUREKA, MO 63025                                                          06/06/19

636-587-2521                                                                          MO: 65132


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                        -0.99
                                                                  TOTAL - MISC          -0.99

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.70                          0.00                          0.00
  MISC DIS                       -0.99                          0.00                          0.00
  TOTAL                          18.71                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):578                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/06/19    9.20     9.20   0.00   0.00    FINISHED
             578   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                             0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX               MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZ8WB        FRONT WIPER BLADES               TECH(S):578                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/06/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    REPLACE FRONT WIPER BLADES
ORIG CORR    REPLACED FRONT WIPER BLADES
CORRECTION   REPLACED FRONT WIPER BLADES

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    KA0G-67-330          BLADE LT,             15.50    15.50     25.84      25.84
    CUST     1    KD37-67-330          BLADE RT,             13.81    13.81     23.03      23.03
                                                    COST TOTAL     29.31
                                                                  TOTAL - PARTS         48.87

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          48.87                          0.00                          0.00
  TOTAL                          48.87                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  5 CHARGES-------------------------------------------------------------------------------
```

LABOR----CUSTOMER----------

J# 5+00MAZZACTUNEUP A/C TUNE UP TECH(S):578 52.71

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	0.00	0.00	0.00	0.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT B/G AIR CONDITIONING TUNE-UP

[CONTINUED ON NEXT PAGE]

222202 ROBERT POLITTE 962 4274 06/06/19 MA+S740535

PAUL SWOPE 65132 SOUL RED ME 10580

872 LEGENDS VIEW DR 16/MAZDA/CX-5/4DR AWD GRND TOUR AT 03/19/16 7

J M 3 K E 4 D Y 6 G 0 7 3 4 7 2 6

EUREKA, MO 63025 06/06/19

636-587-2521 MO: 65132

ORIG CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
ORIG CORR TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE
CORRECTION TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	7950BG	A/C KIT	28.30	28.30	37.24	37.24
			COST TOTAL		28.30		
					TOTAL - PARTS		37.24

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			52.71			0.00			0.00
PARTS			37.24			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		8.92
			TOTAL - MISC	10.42

COMMENTS
++WAITER++X02MQ0BWG9:WEB APPT created 2019-06-03 12:59:07pm taken by CUSTOMER
STATES:tampaswopes@yahoo.com

RECOMMENDATIONS
RECOMMEND CABIN AIR FILTER

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			84.49			0.00			0.00
PARTS			93.98			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			10.42			0.00			0.00
MISC DIS			-1.99			0.00			0.00
TAXES			11.34			0.00			0.00
TOTAL			223.54			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:50

*C 0
*A 4229026591884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265460 ROBERT POLITTE 962 4275 06/10/19 MA+S740536

JAMIE A RULO 2461 SNFK WT PL 13280

9257 PATRICIA LANE 19/MAZDA/MAZDA3 5DR/AWD AUTO W/PREM 05/10/19 1151

J M 1 B P B N M 2 K 1 1 2 4 3 3 0

PEVELY, MO 63070 06/06/19

314-808-6515 314-808-6515 E# PY 10518660 MO: 2461

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 51MAZ BODY ELECTRICAL TECH(S):549 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	8.60	9.70	1.10	0.00	FINISHED
549	06/06/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.10	0.20	

COMPLAINT CUST STATES AIRBAG MALFUNCTION LIGHT COMES ON, CHECK AND ADVISE
ORIG CAUSE codes b00d5:29 and b00d5:01
CAUSE TECH RAN VEHICLE FOR DTC'S, FOUND B00D5:29 AND B00D5:01
ORIG CORR replace overhead display per 3319E no print out
CORRECTION TECH REPLACED OVERHEAD DISPLAY PER 3319E XXR4NARX/0.2 HRS

CLAIM # 740536-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	BDGF-55-260B	AIRBAG IND	22.50	22.50	29.25	29.25
			COST TOTAL	22.50			
				TOTAL - PARTS			29.25

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			29.25			0.00
TOTAL			0.00			56.85			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

```
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):549                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/06/19    9.90     9.90   0.00   0.00    FINISHED
            549   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 60MAZ           INTERIOR TRIM                      TECH(S):549                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/06/19    9.70     9.70   0.00   0.00    FINISHED
            549   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    REAR VIEW MIRROR COMING OUT OF HOUSING, LEFT SIDE, CHECK AND
             ADVISE
ORIG CAUSE   factory flaw on assembly
CAUSE        TECH FOUND
```

265460 ROBERT POLITTE 962 4275 06/10/19 MA+S740536

JAMIE A RULO 2461 SNFK WT PL 13280

9257 PATRICIA LANE 19/MAZDA/MAZDA3 5DR/AWD AUTO W/PREM 05/10/19 1151

J M 1 B P B N M 2 K 1 1 2 4 3 3 0

PEVELY, MO 63070 06/06/19

314-808-6515 314-808-6515 E# PY 10518660 MO: 2461

ORIG CORR adjust rear view mirror and pop lens back into holder
CORRECTION TECH ADJUSTED REAR VIEW MIRROR, POP BACK INTO PLACE

CLAIM # 740536-2

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X023J9T955:WAIT created 2019-06-03 01:15:00pm taken by ROBERT POLIT
TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740536-1	27.60	29.25	0.00	0.00	0.00	0.00	0.00	56.85
740536-2	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CLAIM TOTALS	27.60	29.25	0.00	0.00	0.00	0.00	0.00	56.85

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			29.25			0.00
TOTAL			0.00			56.85			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:50

*C 0
*A 4229031611884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

243588 TYLER COLEMAN 457 6629 06/06/19 IN+S740537

RENEE SHARP 10985 UNKNOWN/ 96078L

10101 BELLFONTAINE 17/INFINITI/Q50/4DR SDN 2.0T PRM AWD 12/05/16 8117

J N 1 C V 7 A R 7 H M 6 8 0 0 5 4

SAINT LOUIS, MO 63137 06/06/19

314-326-6792 MO: 10986

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 01INZ05000 FACTORY 5K SERVICE TECH(S):996 20.37

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	9.10	9.10	0.00	0.00	FINISHED
996	06/06/19	0.00	0.00	0.00	0.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT SECOND CPO (FACTORY 5K SERVICE - 01)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99

CLAIM #-----WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740537-1 YW98AA	0.10		99		PO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	15208HG00D	OIL FILTER ASSY	5.12	5.12	7.39	7.39
WARR	1	11026HG00H	SEAL-OIL,DRAIN P	0.94	0.94	1.36	1.36
			COST TOTAL		6.06		
					TOTAL - PARTS		8.75

G.O.G. & SUPPLIES----------
WARR 6.0 999PK00W40M1 MOBIL 1 @ 5.980 /UNIT 35.88
TOTAL - GOG 35.88

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

LABOR	0.00	20.37	0.00
PARTS	0.00	8.75	0.00
G.O.G.	0.00	35.88	0.00
TOTAL	0.00	65.00	0.00
JOB# 1 JOURNAL PREFIX	INCS	INWS	INIS

COMMENTS--
++WAITER++No issue possible factory recalls - TAG NUMBER IS 6629

WARRANTY CLAIM DETAIL TOTALS---

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740537-1	20.37	8.75	0.00	0.00	35.88	0.00	0.00	65.00
CLAIM TOTALS	20.37	8.75	0.00	0.00	35.88	0.00	0.00	65.00

243588 TYLER COLEMAN 457 6629 06/06/19 IN+S740537

RENEE SHARP 10985 UNKNOWN/ 96078L

10101 BELLFONTAINE 17/INFINITI/Q50/4DR SDN 2.0T PRM AWD 12/05/16 8117

J N 1 C V 7 A R 7 H M 6 8 0 0 5 4

SAINT LOUIS, MO 63137 06/06/19

314-326-6792 MO: 10986

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			20.37			0.00
PARTS			0.00			8.75			0.00
G.O.G.			0.00			35.88			0.00
TOTAL			0.00			65.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229039291884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

231339 GRANT TERRILL 815 0645 06/06/19 GC+S740539

JIM ROBINSON 5MY824 73142 /

203 WILDBRIER DR 16/GMC/SIERRA 1500/CREW CAB 4WD 153" 07/08/16 9

3 G T U 2 N E C X G G 3 8 5 5 7 0

BALLWIN, MO 63011 06/06/19

MO: 73142

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/06/19	9.40	10.00	0.60	0.00	FINISHED
473	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			78.70			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/06/19   10.50    10.50   0.00   0.00    FINISHED
            473   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+00GCZBFLUSH     BRAKE FLUID EXHCANGE              TECH(S):473                     89.99
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[CONTINUED ON NEXT PAGE]

231339 GRANT TERRILL 815 0645 06/06/19 GC+S740539

JIM ROBINSON 5MY824 73142 /

203 WILDBRIER DR 16/GMC/SIERRA 1500/CREW CAB 4WD 153" 07/08/16 9

3 G T U 2 N E C X G G 3 8 5 5 7 0

BALLWIN, MO 63011 06/06/19

MO: 73142

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/06/19	10.50	10.50	0.00	0.00	FINISHED
473	06/06/19	0.00	0.00	0.00	0.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.80	

COMPLAINT CUSTOMER REQUEST BRAKE FLUID EXCHANGE
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	84032BG	BRAKE FLU	18.25	18.25	29.95	29.95
			COST TOTAL	18.25			
				TOTAL - PARTS			29.95

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			89.99			0.00			0.00
PARTS			29.95			0.00			0.00
TOTAL			119.94			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00GCZAC-PERFORM A/C PERFORMANCE SERV TECH(S):473 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/06/19	10.50	10.50	0.00	0.00	FINISHED
473	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL	28.30			

		TOTAL - PARTS	47.00
MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------			
CUST	GDISC SERVICE DISCOUNT		-22.00
		TOTAL - MISC	-22.00

231339 GRANT TERRILL 815 0645 06/06/19 GC+S740539

JIM ROBINSON 5MY824 73142 /

203 WILDBRIER DR 16/GMC/SIERRA 1500/CREW CAB 4WD 153" 07/08/16 9

3 G T U 2 N E C X G G 3 8 5 5 7 0

BALLWIN, MO 63011 06/06/19

MO: 73142

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
MISC DIS			-22.00			0.00			0.00
TOTAL			67.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+93GCZYBK BRAKE LINING YELLOW TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/06/19	11.10	11.10	0.00	0.00	FINISHED
473	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	11.79
		TOTAL - MISC	13.29

COMMENTS----------
X02V95EMS1:WAIT created 2019-06-04 03:23:00pm taken by Grant Terril
l

GRAND TOTALS----------

----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			152.94			0.00			0.00
PARTS			82.95			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			13.29			0.00			0.00
MISC DIS			-22.00			0.00			0.00
TAXES			11.27			0.00			0.00
		----------			----------			----------	
TOTAL			291.15			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:50

*C 0
*A 4229052161884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

182756 CHARLIE THIERET 932 4276 06/06/19 MA+S740540

PETER SPANOS YG0M1T 117890 VLOCTY RED 4456

2217 HENDRICKS RD 12/MAZDA/MAZDA3/4DR SDN S TOUR AT 01/26/13 364

J M 1 B L 1 V 5 6 C 1 5 7 8 3 4 0

LONEDELL, MO 63060 06/06/19

314-982-5256 314-982-5256 MO: 117890

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):576 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/06/19	10.20	10.20	0.00	0.00	FINISHED
576	06/06/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	LF05-14-302B	FILTER,OIL	5.14	5.14	7.87	7.87
			COST TOTAL		5.14		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.46

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

JOB# 1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			14.46			0.00			0.00

```
  MISC DIS                      -1.01                       0.00                       0.00
  TOTAL                         33.70                       0.00                       0.00
JOB#  1 JOURNAL PREFIX           MACS                       MAWS                       MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 30MAZ02         AUTO TRANS CONCERN                TECH(S):576                       0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/06/19   10.20    10.20   0.00   0.00    FINISHED
            576   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER STATES WHEN REVERSING A GRINDING NOISE IS PRESENT,
             NOISE IS MORE NOTICEABLE WHEN APPLYING THE BRAKES, CHECK AND
             ADVISE
ORIG CORR    REMOVED ROCKS FROM ENGINE MOUNT, OK AT THIS TIME
CORRECTION   REMOVED ROCKS FROM ENGINE MOUNT, OK AT THIS TIME

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
```


[CONTINUED ON NEXT PAGE]

182756 CHARLIE THIERET 932 4276 06/06/19 MA+S740540

PETER SPANOS YG0M1T 117890 VLOCTY RED 4456

2217 HENDRICKS RD 12/MAZDA/MAZDA3/4DR SDN S TOUR AT 01/26/13 364

J M 1 B L 1 V 5 6 C 1 5 7 8 3 4 0

LONEDELL, MO 63060 06/06/19

314-982-5256 314-982-5256 MO: 117890

LABOR----CUSTOMER----------
J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/06/19	10.20	10.20	0.00	0.00	FINISHED
576	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.01
		TOTAL - MISC	2.51

COMMENTS----------
X02W667DS4:WAIT created 2019-06-03 09:21:00am taken by Rosealee Fle
ck

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			14.46			0.00			0.00
MISC CHG			2.51			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			2.01			0.00			0.00
TOTAL			38.22			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:50

*C 0
*A 4229057341884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

176957 TYLER COLEMAN 457 6630 06/06/19 IN+S740542

DARRELL SONGER 56754 /4DR SDN RW

3968 MILLERS XING 13/INFINITI/M37/4DR SDN RWD

J N 1 B Y 1 A P 7 D M 5 1 3 8 3 3

ST CHARLES, MO 63304 06/06/19

636-443-5001 MO: 56756

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 52INZ5A KEY CONCERN TECH(S):996 152.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	9.40	9.40	0.00	0.00	FINISHED
996	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CS THAT THE HE NEEDS HIS KEYS REPROGRAMMED-CHECK AND ADVISE
(Program Key FOB - 52)
ORIG CORR PROGRAMMED CUSTOMER'S KEYS
CORRECTION PROGRAMMED CUSTOMER'S KEYS

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			152.00			0.00			0.00
TOTAL			152.00			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 02INZ05 CAMPAIGN/RECALL TECH(S):996 25.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	0.00	0.00	0.00	0.20	ENTERED IN INVOICING
996	06/06/19	9.40	9.50	0.10	0.00	FINISHED
		TOTAL TECH TIME		0.10	0.20	

COMPLAINT P7331 - INF MODELS 2G3G ITB17-041 (Recall 5)
ORIG CAUSE PERFORM RECALL
P73110 .2
CAUSE PERFORM RECALL
P73110 .2

ORIG CORR   CHANGED TELEMATICS SETTING TO OFF AS PER RECALL
CORRECTION   CHANGED TELEMATICS SETTING TO OFF AS PER RECALL

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740542-2   P73310   0.20   CM
JOB# 2 TOTALS---------CUSTOMER------------------WARRANTY-------------------INTERNAL---------
             GL   COST   SALE   GL   COST   SALE   GL   COST   SALE
  LABOR   0.00   25.42   0.00
  TOTAL   0.00   25.42   0.00
JOB# 2 JOURNAL PREFIX   INCS   INWS   INIS

COMMENTS--
++LOANER++TAG NUMBER IS 6630

WARRANTY CLAIM DETAIL TOTALS---

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740542-2	25.42	0.00	0.00	0.00	0.00	0.00	0.00	25.42
CLAIM TOTALS	25.42	0.00	0.00	0.00	0.00	0.00	0.00	25.42

[CONTINUED ON NEXT PAGE]

176957 TYLER COLEMAN 457 6630 06/06/19 IN+S740542

DARRELL SONGER 56754 /4DR SDN RW

3968 MILLERS XING 13/INFINITI/M37/4DR SDN RWD

J N 1 B Y 1 A P 7 D M 5 1 3 8 3 3

ST CHARLES, MO 63304 06/06/19

636-443-5001 MO: 56756

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			152.00			25.42			0.00
TOTAL			152.00			25.42			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229064031884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

163210 CHARLIE THIERET 932 4277 06/06/19 MA+S740543

GEORGE B REED 57791 CRYSTAL WHI 8056

14976 MANOR LAKE DRIVE 15/MAZDA/CX-5/4DR FWD TOURING AT 08/09/14 325

J M 3 K E 2 C Y 6 F 0 4 5 8 3 5 7

CHESTERFIELD, MO 63017 06/06/19

636-256-2447 314-514-3113 MO: 57791

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03MAZEMISSION EMISSION INSPECTION TECH(S):923 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	9.10	9.10	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740543	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	9.10	9.10	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS SHOP SUPPLIES-SERVICE		0.83
		TOTAL - MISC	0.83

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			16.55			0.00			0.00
MISC CHG			8.28			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			24.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:50

*C 0
*A 4229069401884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

252248 GRANT TERRILL 815 2646 06/10/19 GC+S740544

MELVIN PHILLIPS 84393 GRAY/ 78594A

15911 SANDALWOOD CREEK 15/GMC/YUKON XL/4WD 4DR SLT 10/31/15 59435

1 G K S 2 H K C 2 F R 5 2 4 3 6 4

BALLWIN, MO 63011 06/06/19

314-397-9189 314-397-9189 MO: 84393

JOB# 1 CHARGES

LABOR----WARRANTY

J# 1 11GCZ04 FLUID LEAK-ENGINE TECH(S):473 254.93

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/06/19	13.00	13.20	0.20	0.00	HOLD AUTHORIZATION
473	06/06/19	13.70	14.00	0.30	0.00	HOLD PARTS
473	06/06/19	16.20	16.40	0.20	0.00	HOLD OTHER
473	06/07/19	8.00	9.50	1.50	0.00	FINISHED
473	06/07/19	0.00	0.00	0.00	1.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.20	1.70	

COMPLAINT Customer states that there is an oil leak
ORIG CAUSE OIL COOLER LINES LEAKING AT BLOCK TO OIL PAN

```
CAUSE        OIL COOLER LINES LEAKING AT BLOCK TO OIL PAN
ORIG CORR    REPLACE OIL COOLER LINES
CORRECTION   REPLACE OIL COOLER LINES
             POWERTRAIN
             LO 4065470 TIME 1.7

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    84424416              HOSE 1.540 Y          45.98    45.98     64.37      64.37
                                                    COST TOTAL     45.98
                                                                   TOTAL - PARTS          64.37

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    WARR    1.0  ADD-COST PART PICKED UP    @      4.600   /UNIT                           4.60
                                                                   TOTAL - GOG             4.60

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    WARR      GMRNTL  GM RENTAL VEHICLE                                                  42.00
                                                                   TOTAL - MISC           42.00

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         254.93                         0.00
  PARTS                          0.00                          64.37                         0.00
  G.O.G.                         0.00                           4.60                         0.00
  MISC CHG                       0.00                          42.00                         0.00
  TOTAL                          0.00                         365.90                         0.00
JOB#  1 JOURNAL PREFIX           GCCS                           GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/07/19    9.60     9.60   0.00   0.00    FINISHED
             473   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                         0.00
JOB#  2 JOURNAL PREFIX           GCQS                           GCWS                          GCIS
```

252248 GRANT TERRILL 815 2646 06/10/19 GC+S740544

MELVIN PHILLIPS 84393 GRAY/ 78594A

15911 SANDALWOOD CREEK 15/GMC/YUKON XL/4WD 4DR SLT 10/31/15 59435

1 G K S 2 H K C 2 F R 5 2 4 3 6 4

BALLWIN, MO 63011 06/06/19

314-397-9189 314-397-9189 MO: 84393

COMMENTS----------
X02EWDMN7L:CUSTOMER REQUESTED A LOANER created 2019-06-04 07:59:00a
m taken by Joshua Delanoix

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740544-1	365.90
CLAIM TOTALS	365.90

[CONTINUED ON NEXT PAGE]

252248 GRANT TERRILL 815 2646 06/10/19 GC+S740544

MELVIN PHILLIPS 84393 GRAY/ 78594A

15911 SANDALWOOD CREEK 15/GMC/YUKON XL/4WD 4DR SLT 10/31/15 59435

1 G K S 2 H K C 2 F R 5 2 4 3 6 4

BALLWIN, MO 63011 06/06/19

314-397-9189 314-397-9189 MO: 84393

DCS AUDIT SLIP----------

JOB CARD 740544

VIN	1GKS2HKC2FR524364	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/06/2019
ODOMETER	84393	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740544-1	001399148684	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
4065470	1.7

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0327
COMPLAINT DESCRIPTION: Customer states that there is an oil leak

CAUSE CODE: 4061
CAUSE DESCRIPTION: OIL COOLER LINES LEAKING AT BLOCK TO OIL PAN

CORRECTION DESCRIPTION: REPLACE OIL COOLER LINES POWERTRAIN LO 4065470 TIME 1.7

CAUSAL PART: 84424416

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
84424416	1	45.98			

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
42.00	NIC			1GKKNKLA4KZ149458	1	P
4.60	NIE					

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	18.39		
PARTS	45.98	0.00	64.37
LABOR	254.93	0.00	254.93
NET ITEMS	46.60	0.00	46.60
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	365.90	0.00	365.90

252248 GRANT TERRILL 815 2646 06/10/19 GC+S740544

MELVIN PHILLIPS 84393 GRAY/ 78594A

15911 SANDALWOOD CREEK 15/GMC/YUKON XL/4WD 4DR SLT 10/31/15 59435

1 G K S 2 H K C 2 F R 5 2 4 3 6 4

BALLWIN, MO 63011 06/06/19

314-397-9189 314-397-9189 MO: 84393

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			254.93			0.00
PARTS			0.00			64.37			0.00
G.O.G.			0.00			4.60			0.00
MISC CHG			0.00			42.00			0.00
TOTAL			0.00			365.90			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:50

*C 0
*A 4229076541884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

68955 TYLER COLEMAN 457 6631 06/06/19 IN+S740546

DOUGLAS E BRINKER R084362022 60961 HAGANE BLU/ 95407

7 AUTUMN MEADOW CT 16/INFINITI/QX60/4DR AWD 08/19/16 12

5 N 1 A L 0 M M 4 G C 5 2 9 7 0 7

WASHINGTON, MO 63090 06/06/19

314-922-7965 314-615-2051 MO: 60962

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	9.30	9.30	0.00	0.00	FINISHED
435	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST SSR SHOP SUPPLIES -1.25

TOTAL - MISC -1.25

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZ01 LUBE OIL FILTER TECH(S):435 11.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	9.30	9.30	0.00	0.00	FINISHED
435	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (LUBE OIL FILTER - 00)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1		152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
					COST TOTAL	5.39		
						TOTAL - PARTS		9.08

G.O.G. & SUPPLIES							
CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT		11.80
						TOTAL - GOG	11.80

MISC	CODE	DESCRIPTION	CONTROL NO			
CUST	SSR	SHOP SUPPLIES				-1.05
					TOTAL - MISC	-1.05

[CONTINUED ON NEXT PAGE]

68955 TYLER COLEMAN 457 6631 06/06/19 IN+S740546

DOUGLAS E BRINKER R084362022 60961 HAGANE BLU/ 95407

7 AUTUMN MEADOW CT 16/INFINITI/QX60/4DR AWD 08/19/16 12

5 N 1 A L 0 M M 4 G C 5 2 9 7 0 7

WASHINGTON, MO 63090 06/06/19

314-922-7965 314-615-2051 MO: 60962

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			11.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.05			0.00			0.00
TOTAL			31.82			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE		DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		2.30
			TOTAL - MISC	3.80

COMMENTS
++WAITER++TAG NUMBER IS 6631

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			36.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.80			0.00			0.00
MISC DIS			-2.30			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			61.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229081691884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

145176 ROBERT KOSTIAL 532 6632 06/06/19 IN+S740547

RICK METTER 66888 MOONLT WHT/ 92729

507 AUTUMN OAKS DR 13/INFINITI/JX35/4DR AWD 05/24/13 334

5 N 1 A L 0 M M 6 D C 3 3 7 1 3 5

ELLISVILLE, MO 63021 06/06/19

636-230-0464 MO: 66888

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02INZ05 CAMPAIGN/RECALL TECH(S):441 25.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/06/19	10.80	11.10	0.30	0.00	FINISHED
441	06/06/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.20	

COMPLAINT P7331 - INF MODELS 2G3G ITB17-041 (Recall 5)
P73310 .2 CM
ORIG CAUSE DISABLED 2G TELEMATICS PER RECALL
CAUSE DISABLED 2G TELEMATICS PER RECALL

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE					
740547-1	P73310	0.20			CM

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------								
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			25.42			0.00
TOTAL			0.00			25.42			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 61INZ02 EXT TRIM CONCERN TECH(S):441 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/06/19	11.20	11.20	0.00	0.00	FINISHED
441	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES MUD FLAPS FRONT REAR ARE PEALING -
CHECK ADVISE - WHITE

```
ORIG CAUSE   VERIFIED THAT MUD GUARDS ARE PEELING
CAUSE        VERIFIED THAT MUD GUARDS ARE PEELING

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                           INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 03INZO3         SAFETY/EMISSIONS                  TECH(S):441                      28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/06/19   11.20    11.20   0.00   0.00    FINISHED
             441   06/06/19    0.00     0.00   0.00   0.50    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (SAFETYEMISSION - 03)
ORIG CORR    VEHICLE PASSED SAFETY/EMISSIONS TEST
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                        4.00
    CUST      SYSTEC  SYSTEMS TEC                                   740547        3.45
    CUST         SSR  SHOP SUPPLIES                                               -1.43
                                                          TOTAL - MISC            6.02




PAGE 1 OF 2                                    [CONTINUED ON NEXT PAGE]       11:44:50
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145176 ROBERT KOSTIAL 532 6632 06/06/19 IN+S740547

RICK METTER 66888 MOONLT WHT/ 92729

507 AUTUMN OAKS DR 13/INFINITI/JX35/4DR AWD 05/24/13 334

5 N 1 A L 0 M M 6 D C 3 3 7 1 3 5

ELLISVILLE, MO 63021 06/06/19

636-230-0464 MO: 66888

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER---------- 0.00

J# 4 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):441

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/06/19	11.10	11.10	0.00	0.00	FINISHED
441	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
ORIG CORR COMPLETED MULTI POINT INSPECTION
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.43
		TOTAL - MISC	2.93

COMMENTS----------
++WAITER++TAG NUMBER IS 6632

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740547-1	25.42	0.00	0.00	0.00	0.00	0.00	0.00	25.42
CLAIM TOTALS	25.42	0.00	0.00	0.00	0.00	0.00	0.00	25.42

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			25.42			0.00
MISC CHG			10.38			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			37.50			25.42			0.00

*C 0
*A 4229087921884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265777 ALBERT BAUMANN JR 108 4278 06/06/19 GC+S740548

AMARE W KEBEDE 169709 SILVER/ 29233A

1115 INDIAN TRAILS DR 12/HONDA/ODYSSEY/5DR EX-L 05/20/19 168555

5 F N R L 5 H 6 2 C B 0 5 0 8 5 9

ST LOUIS, MO 63132 06/06/19

314-517-8121 MO: 169709

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 51GCZ BODY ELECTRICAL TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/06/19	11.80	11.80	0.00	0.00	FINISHED
575	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT REPORTS CHECK BATTERY
ORIG CORR REPLACED ALTERNATOR //PARTS WARR REF RO 737752
CORRECTION REPLACED ALTERNATOR //PARTS WARR REF RO 737752

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

COMMENTS----------
DELETED OPERATION(S)----------
00GCZ27POINT 27 POINT INSPECTION

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
		CUSTOMER			WARRANTY			INTERNAL	
TOTAL			0.00			0.00			0.00

PAGE 1 OF 1 [END OF INVOICE] 11:44:50

*C 0
*A 4229094241884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266500 JOSHUA DELANOIX 403 2647 06/06/19 GC+S740549

BILL SMITH 99110 /

2133 RIDGEDALE DR 02/CHEVROLET TRUCK/TRAILBLAZER/4DR 4

1 G N D T 1 3 S 6 2 2 3 9 0 3 9 9

HIGH RIDGE, MO 63049 06/06/19

MO: 99110

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 30GCZ02 AUTO TRANS CONCERN TECH(S):475 90.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/06/19	13.40	14.40	1.00	0.00	FINISHED
475	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	1.00	

COMPLAINT CUSTOMER STATES VEHICLE WILL NOT SHIFT. SHIFT CABLE HAS COME LOOSE?
ORIG CAUSE ATTACHING BALL ON SHIFT CABLE CAME APART AT TRANSMISSION WILL NEED NEW SHIFT CABLE
CAUSE ATTACHING BALL ON SHIFT CABLE CAME APART AT TRANSMISSION

```
            WILL NEED NEW SHIFT CABLE
ORIG CORR   REPLACE SHIFT CABLE ASSEMBLY
CORRECTION  REPLACE SHIFT CABLE ASSEMBLY

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          90.00                          0.00                          0.00
  TOTAL                          90.00                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):475                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/06/19   14.40    14.40   0.00   0.00    FINISHED
             475   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                             1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          4.50
                                                          TOTAL - MISC              6.00


GRAND TOTALS----------------------------------------------------------------------------
           ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          90.00                          0.00                          0.00
  MISC CHG                        6.00                          0.00                          0.00
  TAXES                           0.40                          0.00                          0.00
                         ----------                    ----------                    ----------
  TOTAL                          96.40                          0.00                          0.00

*************************    A L L  D E T A I L  I N V O I C E    *************************




PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:44:50
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*C 0
*A 4229103721884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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243992                          TYLER COLEMAN       457       6633    06/06/19   IN+S740550

HOWARD WATKINS III                                      20553       MAJESTIC WH       96702

2815 STONINGTON PL              17/INFINITI/QX60/4DR AWD              09/30/17          242

                                5 N 1 D L 0 M M 9 H C 5 5 0 6 3 3
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SAINT LOUIS, MO 63131 06/06/19

314-568-9614 MO: 20554

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):441 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/06/19	9.50	9.90	0.40	0.00	FINISHED
441	06/06/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.40	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.65
			TOTAL - MISC	-1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			43.22			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZROTATE *TIRES ROTATE SPECIA TECH(S):441 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/06/19	10.00	10.00	0.00	0.00	FINISHED
441	06/06/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET MAINTENACE
REMINDERS. CUSTOMER REQUEST TO LEAVE TIRE PRESSURES AT
CURRENT PRESSURE.
CORRECTION PERFORMED TIRE ROTATION & RESET MAINTENACE
REMINDERS. CUSTOMER REQUEST TO LEAVE TIRE PRESSURES AT
CURRENT PRESSURE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.25
			TOTAL - MISC	-1.25

[CONTINUED ON NEXT PAGE]

243992 TYLER COLEMAN 457 6633 06/06/19 IN+S740550

HOWARD WATKINS III 20553 MAJESTIC WH 96702

2815 STONINGTON PL 17/INFINITI/QX60/4DR AWD 09/30/17 242

5 N 1 D L 0 M M 9 H C 5 5 0 6 3 3

SAINT LOUIS, MO 63131 06/06/19

314-568-9614 MO: 20554

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3+50INZ07 BATTERY TECH(S):441 254.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/06/19	10.00	10.60	0.60	0.00	FINISHED
441	06/06/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
441	06/06/19	10.70	10.70	0.00	0.00	FINISHED
441	06/06/19	11.60	12.60	1.00	0.00	FINISHED
		TOTAL TECH TIME		1.60	2.00	

COMPLAINT CUSTOMER STATES BATTERY LEAKING AND CORRODING TERMINALS
ORIG CAUSE FOUND BATTERY IS LEAKING ACID & CAUSING CORROSION ON BOTH
CABLE ENDS & FUSE LINK ADAPTER.
RA10AA .3
GB14AA .8
GB16AA .6 HA 01
GB22AA .3
CAUSE FOUND BATTERY IS LEAKING ACID & CAUSING CORROSION ON BOTH
CABLE ENDS & FUSE LINK ADAPTER.
RA10AA .3
GB14AA .8
GB16AA .6 HA 01
GB22AA .3
ORIG CORR replaced battery, and both pos and neg terminals and fusible
link
CORRECTION replaced battery, and both pos and neg terminals and fusible
link

CLAIM #-----WARRANTY OP. CODES----	FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740550-3 GB16AA	0.50 01 PP
740550-3 GB22AA	0.50
740550-3 GB26AA	0.70
740550-3 RA10AA	0.30

PARTS-----QTY--FP-NUMBER----------	DESCRIPTION---------	U/COST---	E/COST---	U/PRICE	
WARR 1 999M1QC24F	INFINITI BATTERY	79.95	79.95	119.99	119.99
WARR 1 243803JA1A	HOLDER ASSY-FUSI	56.60	56.60	116.29	116.29
WARR 1 243407F003	TERMINAL-EARTH	8.89	8.89	25.53	25.53
WARR 1 243407999B	TERMINAL ASSY BA	14.82	14.82	39.89	39.89
	COST TOTAL	160.26			
	TOTAL - PARTS				301.70

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			254.20			0.00
PARTS			0.00			301.70			0.00

TOTAL	0.00	555.90	0.00
JOB# 3 JOURNAL PREFIX	INCS	INWS	INIS

MISC------	CODE--------	DESCRIPTION----------	CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.90

243992 TYLER COLEMAN 457 6633 06/06/19 IN+S740550

HOWARD WATKINS III 20553 MAJESTIC WH 96702

2815 STONINGTON PL 17/INFINITI/QX60/4DR AWD 09/30/17 242

5 N 1 D L 0 M M 9 H C 5 5 0 6 3 3

SAINT LOUIS, MO 63131 06/06/19

314-568-9614 MO: 20554

TOTAL - MISC 4.40

COMMENTS----------
TAG NUMBER IS 6633

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740550-3	254.20	301.70	0.00	0.00	0.00	0.00	0.00	555.90
CLAIM TOTALS	254.20	301.70	0.00	0.00	0.00	0.00	0.00	555.90

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		48.99		254.20		0.00
PARTS		9.08		301.70		0.00
G.O.G.		11.80		0.00		0.00
MISC CHG		4.40		0.00		0.00
MISC DIS		-2.90		0.00		0.00
TAXES		1.88		0.00		0.00
TOTAL		73.25		555.90		0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:51

*C 0
*A 4229109291884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

111122 ROBERT POLITTE 962 4279 06/06/19 MA+S740551

GRANT MALONEY 27637 LIQUID SILV 7748

874 SUGAR HILL DR 14/MAZDA/MX-5 MIATA/2DR CONV CLUB AT 04/11/15 37

J M 1 N C 2 L F 6 E 0 2 3 6 9 3 0

MANCHESTER, MO 63021 06/06/19

636-220-6450 314-229-6239 MO: 27637

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 51MAZ BODY ELECTRICAL TECH(S):549 85.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	10.40	10.40	0.00	0.00	FINISHED
549	06/06/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.70	

COMPLAINT CUSTOMER REQUESTS CUSTOMER SUPPLIED KEY CUT AND PROGRAMMED
ORIG CORR TECH PROGRAMMED CUSTOMER SUPPLIED TRANSMITTER AND KEY WAS CUT
CORRECTION TECH PROGRAMMED CUSTOMER SUPPLIED TRANSMITTER AND KEY WAS CUT

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	2	NPN-KEY	CUTTING FEE	4.00	8.00	8.00	16.00
			COST TOTAL	8.00			
				TOTAL - PARTS			16.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			85.00			0.00			0.00
PARTS			16.00			0.00			0.00
TOTAL			101.00			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	10.40	10.40	0.00	0.00	FINISHED
549	06/06/19	0.00	0.00	0.00	0.00	FINISHED

TOTAL TECH TIME 0.00 0.00

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------			CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.05
		TOTAL - MISC	6.55

COMMENTS----------
X02TDCP347:WAIT created 2019-06-04 10:21:00am taken by ROBERT POLIT
TE

RECOMMENDATIONS----------
RECOMMEND DIFFERENTIAL SERVICE - $140
RECOMMEND COOLANT SERVICE - $140
RECOMMEND ENGINE AIR FILTER - $25

111122 ROBERT POLITTE 962 4279 06/06/19 MA+S740551

GRANT MALONEY 27637 LIQUID SILV 7748

874 SUGAR HILL DR 14/MAZDA/MX-5 MIATA/2DR CONV CLUB AT 04/11/15 37

J M 1 N C 2 L F 6 E 0 2 3 6 9 3 0

MANCHESTER, MO 63021 06/06/19

636-220-6450 314-229-6239 MO: 27637

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			85.00			0.00			0.00
PARTS			16.00			0.00			0.00
MISC CHG			6.55			0.00			0.00
TAXES			1.89			0.00			0.00
TOTAL			109.44			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229115421884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

231192 GRANT TERRILL 815 2648 06/06/19 GC+S740552

JOHN L BIRKNER CM9S8F 50877 IRIDIUM MET 78419

320 GALLOWAY DR 17/GMC/YUKON/4DR 4WD 02/03/17 13

1 G K S 2 C K J 0 H R 2 1 3 6 4 8

BALLWIN, MO 63021 06/06/19

636-227-9498 MO: 50877

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):520 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	9.70	10.00	0.30	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
NO WHEEL LOCK
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00
			COST TOTAL	4.30		
				TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00

```
  TOTAL                          78.70                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):520                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/06/19   10.10    10.10   0.00   0.00    FINISHED
             520   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+93GCZYTIRE      TIRE TREAD YELLOW                 TECH(S):520                          0.00
```


[CONTINUED ON NEXT PAGE]

231192 GRANT TERRILL 815 2648 06/06/19 GC+S740552

JOHN L BIRKNER CM9S8F 50877 IRIDIUM MET 78419

320 GALLOWAY DR 17/GMC/YUKON/4DR 4WD 02/03/17 13

1 G K S 2 C K J 0 H R 2 1 3 6 4 8

BALLWIN, MO 63021 06/06/19

636-227-9498 MO: 50877

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	10.20	10.20	0.00	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.30
		TOTAL - MISC	2.80

COMMENTS----------
X02G1BQHWK:WAIT created 2019-06-04 10:02:00am taken by Rosealee Fle
ck

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			2.80			0.00			0.00
TAXES			5.39			0.00			0.00
TOTAL			86.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:51

*C 0
*A 4229119351884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9719 06/07/19 GC+B740553

FRANK BOMMARITO BUICK GMC INC 22102 BLACK/ 80596A

15736 MANCHESTER ROAD 16/CHEVROLET TRUCK/SILVERADO 1500/4W 03/31/16 22091

3 G C U K T E C 6 G G 2 4 4 8 6 9

ELLISVILLE, MO 63011 RL 06/06/19

636-391-7200 636-391-9400 MO: 22102

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 609 276.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
607	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
675	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.90	

COMPLAINT U/C BUNDLE

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 74.000 /UNIT 74.00
TOTAL - GOG 74.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
			----------			----------			----------

TOTAL 0.00 0.00 350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:51

*C 0
*A 4229123311884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

159941 GRANT TERRILL 815 2649 06/07/19 GC+S740554

LOUIS P STONE DH7F1R 76049 SUMMIT WHT/ 72235

1102 TEMPLETON PLACE 12/GMC/ACADIA/4DR FWD 03/10/12 642

1 G K K R T E D 3 C J 2 0 5 1 6 4

CHESTERFIELD, MO 63017 06/06/19

646-912-4470 312-545-4896 MO: 76049

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 20GCZ HEATING / AIR COND TECH(S):475 780.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/06/19	15.60	17.00	1.40	0.00	NON WORKING
475	06/07/19	6.60	9.10	2.50	0.00	HOLD OTHER
475	06/07/19	14.00	14.00	0.00	0.00	FINISHED
475	06/07/19	0.00	0.00	0.00	5.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		3.90	5.20	

COMPLAINT C/S: customer states that the ac is inop
ORIG CAUSE LEAK TEST SYSTEM FOUND BOTH AC LINES IN FRONT LEAKING
CAUSE LEAK TEST SYSTEM FOUND BOTH AC LINES IN FRONT LEAKING

```
ORIG CORR    RECOVER REFRIGERANT  REPLACE LINEES EVACUATE AND RECHARGE
CORRECTION   RECOVER REFRIGERANT  REPLACE LINEES EVACUATE AND RECHARGE

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    19356341             HOSE 9.226 Y          48.49    48.49     82.43      82.43
    CUST     1    22875372             TUBE 9.220 Y         119.14   119.14    202.53     202.53
    CUST     1    2724966              SEAL 9.222 Y           5.52     5.52      9.38       9.38
    CUST     1    52477087             SEAL 9.222 Y           5.71     5.71      9.71       9.71
                                                    COST TOTAL    178.86
                                                                  TOTAL - PARTS        304.05

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    2.3  R134 REFRIG CHARGE LB      @     21.950   /UNIT                          50.49
    CUST    2.0  REF OIL 88901445           @      3.500   /UNIT                           7.00
                                                                  TOTAL - GOG           57.49

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        780.00                         0.00                         0.00
  PARTS                        304.05                         0.00                         0.00
  G.O.G.                        57.49                         0.00                         0.00
  TOTAL                       1141.54                         0.00                         0.00
JOB#  1 JOURNAL PREFIX           GCCS                         GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):475                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            475   06/07/19   14.00    14.00   0.00   0.00    FINISHED
            475   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX           GCQS                         GCWS                         GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00GCZZP/SFLUSH  POWER STEERING FLUSH              TECH(S):475                         60.75
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[CONTINUED ON NEXT PAGE]

159941 GRANT TERRILL 815 2649 06/07/19 GC+S740554

LOUIS P STONE DH7F1R 76049 SUMMIT WHT/ 72235

1102 TEMPLETON PLACE 12/GMC/ACADIA/4DR FWD 03/10/12 642

1 G K K R T E D 3 C J 2 0 5 1 6 4

CHESTERFIELD, MO 63017 06/06/19

646-912-4470 312-545-4896 MO: 76049

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/07/19	14.00	14.00	0.00	0.00	FINISHED
475	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUEST POWER STEERING FLUSH
ORIG CAUSE FLUSH POWER STEERING SYSTEM WITH CLEANER
CAUSE FLUSH POWER STEERING SYSTEM WITH CLEANER
ORIG CORR TECHNICIANS INSTALLED SFAE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE POWER STEERING PUMP, RACK, AND HOSES. THEN ALL THE WORN OUT IS REMOVED AND REPLACED WITH A HIGHLY FORTIFIED POWER STEERING FLUID DESIGNED TO PROTECT THE SEALS AND EXTEND THE LIFE OF THE COMPONENTS. BG108/332
CORRECTION TECHNICIANS INSTALLED SFAE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE POWER STEERING PUMP, RACK, AND HOSES. THEN ALL THE WORN OUT IS REMOVED AND REPLACED WITH A HIGHLY FORTIFIED POWER STEERING FLUID DESIGNED TO PROTECT THE SEALS AND EXTEND THE LIFE OF THE COMPONENTS. BG108/332

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6700BG	P/S FLUSH	31.40	31.40	51.27	51.27
			COST TOTAL	31.40			
					TOTAL - PARTS		51.27

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			60.75			0.00			0.00
PARTS			51.27			0.00			0.00
TOTAL			112.02			0.00			0.00
JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00GCZCOOLREDCAR COOLANT FLH RED CAR TECH(S):475 92.47

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/07/19	14.00	14.00	0.00	0.00	FINISHED
475	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT. WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT SYSTEM TROUBLE FREE.
CORRECTION OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT. WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT SYSTEM TROUBLE FREE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	5901BG	COOLANT F	18.50	18.50	29.98	29.98
CUST	2	12346290	COOLANT 8.800	11.55	23.10	17.50	35.00

COST TOTAL	41.60
TOTAL - PARTS	64.98

[CONTINUED ON NEXT PAGE]

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159941                              GRANT TERRILL       815       2649    06/07/19   GC+S740554

LOUIS P STONE                                     DH7F1R      76049       SUMMIT WHT/       72235

1102 TEMPLETON PLACE                12/GMC/ACADIA/4DR FWD                  03/10/12          642

                                    1 G K K R T E D 3 C J 2 0 5 1 6 4

CHESTERFIELD, MO 63017                                                     06/06/19

646-912-4470      312-545-4896                                                          MO: 76049


JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          92.47                          0.00                          0.00
  PARTS                          64.98                          0.00                          0.00
  TOTAL                         157.45                          0.00                          0.00
JOB#  4 JOURNAL PREFIX             GCQS                          GCWS                          GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00GCZBGINDUCTIO BG INDUCTION SPECIAL               TECH(S):475                        85.95
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/07/19   14.00    14.00   0.00   0.00    FINISHED
             475   06/07/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE
             HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE
             RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION
             CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL
             TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS
             SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP
             WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.
CORRECTION   TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE
             HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE
             RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION
             CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL
             TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS
             SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP
             WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6592BG               INDUCTION            51.50    51.50     72.00      72.00
                                                  COST TOTAL     51.50
                                                                 TOTAL - PARTS         72.00

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          85.95                          0.00                          0.00
  PARTS                          72.00                          0.00                          0.00
  TOTAL                         157.95                          0.00                          0.00
JOB#  5 JOURNAL PREFIX             GCQS                          GCWS                          GCIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+00GCZAC-PERFORM A/C PERFORMANCE SERV               TECH(S):475                        42.95
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/07/19   14.00    14.00   0.00   0.00    FINISHED
             475   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50
```

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.

159941 GRANT TERRILL 815 2649 06/07/19 GC+S740554

LOUIS P STONE DH7F1R 76049 SUMMIT WHT/ 72235

1102 TEMPLETON PLACE 12/GMC/ACADIA/4DR FWD 03/10/12 642

1 G K K R T E D 3 C J 2 0 5 1 6 4

CHESTERFIELD, MO 63017 06/06/19

646-912-4470 312-545-4896 MO: 76049

ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		7950BG	FLUSH	28.30	28.30	47.00	47.00
				COST TOTAL		28.30		
						TOTAL - PARTS		47.00

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS
CUSTOMER REQUESTED A LOANER created 2019-06-04 05:14:00pm taken by
Grant Terrill

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			1062.12			0.00			0.00
PARTS			539.30			0.00			0.00
G.O.G.			57.49			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			55.89			0.00			0.00
TOTAL			1741.30			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229129081884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

206597 GRANT TERRILL 815 2650 06/06/19 GC+S740556

ASHOT GALUSTYAN 202916 /

302 CARMEL WOODS DR 16/CADILLAC TRUCK/ESCALADE ESV/4DR 4

1 G Y S 4 H K J 8 G R 2 3 0 0 8 0

ELLISVILLE, MO 63021 06/06/19

636-299-8363 MO: 202916

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):460 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/06/19	10.70	10.70	0.00	0.00	FINISHED
460	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			78.70			0.00			0.00

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/06/19	10.70	10.70	0.00	0.00	FINISHED
460	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.30
		TOTAL - MISC	2.80

COMMENTS----------
X02Y0ZHXCT:WAIT created 2019-06-03 02:11:00pm taken by Rosealee Fle

206597 GRANT TERRILL 815 2650 06/06/19 GC+S740556

ASHOT GALUSTYAN 202916 /

302 CARMEL WOODS DR 16/CADILLAC TRUCK/ESCALADE ESV/4DR 4

1 G Y S 4 H K J 8 G R 2 3 0 0 8 0

ELLISVILLE, MO 63021 06/06/19

636-299-8363 MO: 202916

COMMENTS----------
ck

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			2.80			0.00			0.00
TAXES			5.39			0.00			0.00
TOTAL			86.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229134171884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

260217 JOSHUA DELANOIX 403 2651 06/10/19 GC+S740558

WILLIAM CUMMINGS KR1J1J 13926 /

442 BRASS LAMP DR 17/GMC/ACADIA/4DR SUV AW SLT,SLT-1 06/06/18

1 G K K N V L S 4 H Z 2 8 9 5 1 4

BALLWIN, MO 63011 06/06/19

636-394-2161 MO: 13926

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):411 9.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	10.40	11.00	0.60	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------

WARR	6.0	19293002 5W30 DEXOS WARR	@	3.260	/UNIT	19.56
					TOTAL - GOG	19.56

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 03GCZEMISSION EMISSION INSPECTION TECH(S):411 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	10.70	10.70	0.00	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740558	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

260217 JOSHUA DELANOIX 403 2651 06/10/19 GC+S740558

WILLIAM CUMMINGS KR1J1J 13926 /

442 BRASS LAMP DR 17/GMC/ACADIA/4DR SUV AW SLT,SLT-1 06/06/18

1 G K K N V L S 4 H Z 2 8 9 5 1 4

BALLWIN, MO 63011 06/06/19

636-394-2161 MO: 13926

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	10.70	10.70	0.00	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
JOB # A SS SHOP SUPPLIES-SERVICE 0.83
TOTAL - MISC 0.83

COMMENTS----------
X02RLWD233:Xtime Web Appt created 2019-06-03 09:43:37am taken by

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740558-1	35.00
CLAIM TOTALS	35.00

260217 JOSHUA DELANOIX 403 2651 06/10/19 GC+S740558

WILLIAM CUMMINGS KR1J1J 13926 /

442 BRASS LAMP DR 17/GMC/ACADIA/4DR SUV AW SLT,SLT-1 06/06/18

1 G K K N V L S 4 H Z 2 8 9 5 1 4

BALLWIN, MO 63011 06/06/19

636-394-2161 MO: 13926

DCS AUDIT SLIP----------

JOB CARD 740558

VIN	1GKKNVLS4HZ289514	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/06/2019
ODOMETER	13926	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740558-1	001399148873	0002

JOB COMPLETION DATE: 06/06/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
MISC CHG			8.28			0.00			0.00
MISC DIS			-0.83			0.00			0.00

TOTAL	24.00	35.00	0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:51

*C 0
*A 4229139351884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

195778 GRANT TERRILL 815 2652 06/06/19 GC+S740559

JASON SEBAUGH KC3R0B 61336 SUMMIT WHIT 73551

1274 RED OAK PLANTATION 13/GMC/YUKON XL/4DR 1500 AWD 05/16/14 21

1 G K S 2 M E F 2 D R 3 6 9 2 7 6

BALLWIN, MO 63021 06/06/19

314-583-9062 866-712-9584 MO: 61336

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):482 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/06/19	10.40	10.90	0.50	0.00	FINISHED
482	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.50	

COMPLAINT SAFETY/EMISSION
ORIG CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------				
CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740559	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------								
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

```
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):482                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            482   06/06/19   10.90    10.90   0.00   0.00    FINISHED
            482   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX           GCQS                           GCWS                           GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+45GCZ06         FRONT END ALIGNMENT               TECH(S):482                         99.95
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            482   06/06/19   10.90    11.20   0.30   0.00    FINISHED
            482   06/06/19    0.00     0.00   0.00   1.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.30   1.50

COMPLAINT    PERFORM FRONT END ALIGNMENT
ORIG CORR    .
CORRECTION   .
```

```
195778                              GRANT TERRILL       815       2652    06/06/19   GC+S740559

JASON SEBAUGH                                        KC3R0B      61336       SUMMIT WHIT       73551

1274 RED OAK PLANTATION             13/GMC/YUKON XL/4DR 1500 AWD          05/16/14           21

                                    1 G K S 2 M E F 2 D R 3 6 9 2 7 6

BALLWIN, MO 63021                                                         06/06/19

314-583-9062      866-712-9584                                                          MO: 61336


JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          99.95                          0.00                          0.00
  TOTAL                          99.95                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 4+93GCZYBK        BRAKE LINING YELLOW               TECH(S):482                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             482   06/06/19   11.30    11.30   0.00   0.00    FINISHED
             482   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 5+93GCZRBK        BRAKE LINING RED                  TECH(S):482                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             482   06/06/19   11.30    11.30   0.00   0.00    FINISHED
             482   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)
CORRECTION   MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 6+93GCZFUELSYSR   FUEL SYSTEM RED                   TECH(S):482                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             482   06/06/19   11.30    11.30   0.00   0.00    FINISHED
             482   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: FUEL SYSTEM RED (REPAIRS RECOMMENDED)
CORRECTION   MPVI: FUEL SYSTEM RED (REPAIRS RECOMMENDED)

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
```

TOTAL	0.00	0.00	0.00
JOB# 6 JOURNAL PREFIX	GCCS	GCWS	GCIS

JOB# 7 CHARGES----------

LABOR----CUSTOMER----------

[CONTINUED ON NEXT PAGE]

195778 GRANT TERRILL 815 2652 06/06/19 GC+S740559

JASON SEBAUGH KC3R0B 61336 SUMMIT WHIT 73551

1274 RED OAK PLANTATION 13/GMC/YUKON XL/4DR 1500 AWD 05/16/14 21

1 G K S 2 M E F 2 D R 3 6 9 2 7 6

BALLWIN, MO 63021 06/06/19

314-583-9062 866-712-9584 MO: 61336

LABOR----CUSTOMER----------
J# 7+93GCZTRANSR TRANSMISSION RED TECH(S):482 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/06/19	11.30	11.30	0.00	0.00	FINISHED
482	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TRANSMISSION/TRANSFER CASE LEAK OTHER RED (REPAIRS REC
CORRECTION MPVI: TRANSMISSION/TRANSFER CASE LEAK OTHER RED (REPAIRS REC

JOB# 7 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 7 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	6.43
		TOTAL - MISC	7.93

COMMENTS----------
X02373WQ6B:WAIT Xtime Web Appt created 2019-06-04 01:41:34pm taken
by C/S: check alignment

RECOMMENDATIONS----------
REAR BRAKES $572.52
BRAKE FLUID EXCHANGE $120
COOLANT EXCHANGE $140
TRANSMISSION FLUID EXCHAGE $170
4X4 SERVICE $315

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			128.50			0.00			0.00
MISC CHG			15.38			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TAXES			0.45			0.00			0.00
TOTAL			142.90			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:51

*C 0
*A 4229144591884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266387 CHARLIE THIERET 932 4280 06/06/19 MA+S740560

MOLLY WINGER 30791 /

104 WHITE TREE LN 15/MAZDA/MAZDA3/5DR HB I SPT AT

J M 1 B M 1 K 7 5 F 1 2 2 2 2 9 1

BALLWIN, MO 63011 06/06/19

314-685-9619 MO: 30791

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 46MAZ04 ROTATION SPECIAL TECH(S):578 24.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	10.20	10.20	0.00	0.00	FINISHED
578	06/06/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR ROTATE TIRES PER MANUFACTURES SPECS
AUTH: 4725124RHD
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS
AUTH: 4725124RHD

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.00			0.00			0.00
TOTAL			24.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	10.20	10.20	0.00	0.00	FINISHED
578	06/06/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER

```
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
            AUTH: 4725124RHD

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                          0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                         35.00
                                                                TOTAL - GOG           35.30

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           12.38                          0.00                          0.00
  PARTS                            7.87                          0.00                          0.00
  G.O.G.                          35.30                          0.00                          0.00
  TOTAL                           55.55                          0.00                          0.00
JOB#  2 JOURNAL PREFIX             MACS                          MAWS                          MAIS
```

266387 CHARLIE THIERET 932 4280 06/06/19 MA+S740560

MOLLY WINGER 30791 /

104 WHITE TREE LN 15/MAZDA/MAZDA3/5DR HB I SPT AT

J M 1 B M 1 K 7 5 F 1 2 2 2 2 9 1

BALLWIN, MO 63011 06/06/19

314-685-9619 MO: 30791

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	10.20	10.20	0.00	0.00	FINISHED
578	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4+20MAZ06 CABIN AIR FILTER TECH(S):578 39.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	0.00	0.20	0.00	0.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED
AUTH: 4725124RHD

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		KD45-61-J6X-MV	FILTER, CA	12.33	12.33	20.55	20.55
					COST TOTAL	12.33		
						TOTAL - PARTS		20.55

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			39.00			0.00			0.00
PARTS			20.55			0.00			0.00
TOTAL			59.55			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+11MAZAF REPLACE AIR FILTER TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR REPLACED ENGINE AIR FILTER

CORRECTION REPLACED ENGINE AIR FILTER
AUTH: 4725124RHD

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	PE07-13-3A0A-MV	ELEMENT.AI	8.40	8.40	14.00	14.00
			COST TOTAL		8.40		

[CONTINUED ON NEXT PAGE]

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266387                              CHARLIE THIERET     932       4280    06/06/19   MA+S740560

MOLLY WINGER                                                 30791       /

104 WHITE TREE LN                   15/MAZDA/MAZDA3/5DR HB I SPT AT

                                    J M 1 B M 1 K 7 5 F 1 2 2 2 2 9 1

BALLWIN, MO 63011                                                    06/06/19

314-685-9619                                                                    MO: 30791


                                                                  TOTAL - PARTS         14.00

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          14.00                          0.00                          0.00
  TOTAL                          14.00                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  6 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+00MAZ8WB        FRONT WIPER BLADES                TECH(S):578                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/06/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    REPLACE FRONT WIPER BLADES
ORIG CORR    AUTH: 4725124RHD
CORRECTION   AUTH: 4725124RHD

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    BHS2-67-330           BLADE,WIPE            15.79    15.79     26.32      26.32
    CUST     1    BHS3-67-330           BLADE,WIPE            18.36    18.36     30.61      30.61
                                                      COST TOTAL     34.15
                                                                  TOTAL - PARTS         56.93

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          56.93                          0.00                          0.00
  TOTAL                          56.93                          0.00                          0.00
JOB#  6 JOURNAL PREFIX            MACS                          MAWS                          MAIS


COMMENTS---------------------------------------------------------------------------
X022X19G61:WAIT WEB APPT created 2019-06-03 12:16:55pm taken by


GRAND TOTALS-----------------------------------------------------------------------------------
          ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          75.38                          0.00                          0.00
  PARTS                          99.35                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  TAXES                          12.10                          0.00                          0.00
                              ---------                      ---------                     ---------
  TOTAL                         222.13                          0.00                          0.00


*************************    A L L  D E T A I L  I N V O I C E    *************************
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*C 0
*A 4229151641884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

70331 ADAM BECKMAN 432 2653 06/06/19 GC+S740561

JEFFREY L WIDENOR FYB1789 65141 /LT

2138 ENGLEWOOD TERRACE 13/CHEVROLET/MALIBU/4DR SDN

1 G 1 1 E 5 S A 9 D F 3 3 5 6 9 6

CHESTERFIELD, MO 63017-7280 06/06/19

636-230-7331 MO: 65143

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):520 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	11.30	12.50	1.20	0.00	HOLD OTHER
520	06/06/19	12.90	13.10	0.20	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.40	0.50	

COMPLAINT SAFETY/EMISSION
ORIG CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
PERFORM TRANSMISSION FLUSH
PERFORM INDUCTION SERVICE
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
PERFORM TRANSMISSION FLUSH
PERFORM INDUCTION SERVICE

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740561	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		28.55			0.00			0.00
MISC CHG		7.45			0.00			0.00
MISC DIS		-1.43			0.00			0.00
TOTAL		34.57			0.00			0.00

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JOB#  1 JOURNAL PREFIX           GCCS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):520                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/06/19   13.10    13.10   0.00   0.00    FINISHED
            520   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+93GCZYBK        BRAKE LINING YELLOW               TECH(S):520                      0.00
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[CONTINUED ON NEXT PAGE]

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70331                              ADAM BECKMAN        432       2653    06/06/19   GC+S740561

JEFFREY L WIDENOR                                FYB1789     65141       /LT

2138 ENGLEWOOD TERRACE             13/CHEVROLET/MALIBU/4DR SDN

                                   1 G 1 1 E 5 S A 9 D F 3 3 5 6 9 6

CHESTERFIELD, MO 63017-7280                                              06/06/19

636-230-7331                                                                        MO: 65143


LABOR----CUSTOMER-----------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/06/19   11.90    11.90   0.00   0.00    FINISHED
             520   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  3 JOURNAL PREFIX            GCCS                           GCWS                           GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+93GCZYTIRE      TIRE TREAD YELLOW                 TECH(S):520                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/06/19   11.90    11.90   0.00   0.00    FINISHED
             520   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  4 JOURNAL PREFIX            GCCS                           GCWS                           GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00GCZBGINDUCTIO BG INDUCTION SPECIAL              TECH(S):520                         85.95
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/06/19   14.70    14.70   0.00   0.00    FINISHED
             520   06/06/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE
             HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE
             RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION
             CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL
             TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS
             SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP
             WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.
CORRECTION   TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE
             HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE
             RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION
             CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL
```

TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS
SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP
WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6592BG	INDUCTION	51.50	51.50	72.00	72.00
			COST TOTAL		51.50		

[CONTINUED ON NEXT PAGE]

70331 ADAM BECKMAN 432 2653 06/06/19 GC+S740561

JEFFREY L WIDENOR FYB1789 65141 /LT

2138 ENGLEWOOD TERRACE 13/CHEVROLET/MALIBU/4DR SDN

1 G 1 1 E 5 S A 9 D F 3 3 5 6 9 6

CHESTERFIELD, MO 63017-7280 06/06/19

636-230-7331 MO: 65143

TOTAL - PARTS 72.00

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
CUST GDISC SERVICE DISCOUNT -25.00
TOTAL - MISC -25.00

JOB# 5 TOTALS	GL	CUSTOMER COST	SALE	GL	WARRANTY COST	SALE	GL	INTERNAL COST	SALE
LABOR			85.95			0.00			0.00
PARTS			72.00			0.00			0.00
MISC DIS			-25.00			0.00			0.00
TOTAL			132.95			0.00			0.00
JOB# 5 JOURNAL PREFIX		GCQS			GCWS			GCIS	

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+00GCZTRANSFLUSH TRANS FLUID EXCHANGE TECH(S):520 84.88

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	14.70	14.70	0.00	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT PERFORM TRANSMISSION FLUID EXCHANGE
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310
CORRECTION TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
CUST 1 6600BG TRANS FLU 20.05 20.05 32.57 32.57
COST TOTAL 20.05
TOTAL - PARTS 32.57

G.O.G. & SUPPLIES----------
CUST 9.0 ATF @ 3.500 /UNIT 31.50
TOTAL - GOG 31.50

JOB# 6 TOTALS	GL	CUSTOMER COST	SALE	GL	WARRANTY COST	SALE	GL	INTERNAL COST	SALE
LABOR			84.88			0.00			0.00
PARTS			32.57			0.00			0.00

G.O.G.	31.50	0.00	0.00
TOTAL	148.95	0.00	0.00
JOB# 6 JOURNAL PREFIX	GCQS	GCWS	GCIS

MISC------CODE--------DESCRIPTION----------		CONTROL NO---------
JOB # A SDS	SECURE DATA STORAGE	1.50

70331 ADAM BECKMAN 432 2653 06/06/19 GC+S740561

JEFFREY L WIDENOR FYB1789 65141 /LT

2138 ENGLEWOOD TERRACE 13/CHEVROLET/MALIBU/4DR SDN

1 G 1 1 E 5 S A 9 D F 3 3 5 6 9 6

CHESTERFIELD, MO 63017-7280 06/06/19

636-230-7331 MO: 65143

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A	SS	SHOP SUPPLIES-SERVICE	15.20
		TOTAL - MISC	16.70

COMMENTS----------

created 2019-05-31 02:54:00pm taken by Adam Beckman

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			199.38			0.00			0.00
PARTS			104.57			0.00			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			24.15			0.00			0.00
MISC DIS			-26.43			0.00			0.00
TAXES			11.22			0.00			0.00
TOTAL			344.39			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229155301884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

221110 JOSEPH WHITAKER 420 2654 06/06/19 GC+S740562

TAMMY MARTIN KM4C3D 41827 /

12340 S 40 DR 15/GMC/YUKON/4DR 4WD 05/07/15

1 G K S 2 C K J 0 F R 6 3 4 7 6 6

CREVE COEUR, MO 63141 06/06/19

314-941-2245 MO: 41828

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZEMISSION EMISSION INSPECTION TECH(S):520 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	10.90	11.00	0.10	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.30	

COMPLAINT EMISSION INSPECTION
ORIG CORR PERFORM EMISSION INSPECTION
CORRECTION PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740562	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):520 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	10.40	10.80	0.40	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING

TOTAL TECH TIME 0.40 0.90

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
WHEEL LOCK IN GLOVE BOX
CORRECTION COMPLETED
WHEEL LOCK IN GLOVE BOX

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		12690385	FILTER 1.836	Y	4.30	4.30	6.00	6.00
					COST TOTAL		4.30		
							TOTAL - PARTS		6.00

G.O.G. & SUPPLIES							
CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT		51.20
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
					TOTAL - GOG		52.70

221110 JOSEPH WHITAKER 420 2654 06/06/19 GC+S740562

TAMMY MARTIN KM4C3D 41827 /

12340 S 40 DR 15/GMC/YUKON/4DR 4WD 05/07/15

1 G K S 2 C K J 0 F R 6 3 4 7 6 6

CREVE COEUR, MO 63141 06/06/19

314-941-2245 MO: 41828

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			83.70			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	10.90	10.90	0.00	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.38
		TOTAL - MISC	3.88

COMMENTS----------
WAIT BDC Appt created 2019-05-08 04:30:00pm taken by Amanda Burrell

GRAND TOTALS----------

	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			41.55			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			11.33			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TAXES			5.42			0.00			0.00
TOTAL			116.17			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229162221884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

42874 TYLER COLEMAN 457 6634 06/07/19 IN+S740563

GARY S HOBSON 101850 SILVER/

17936 ROSEMAR LANE 08/INFINITI/G35X/4DR SDN AWD AT

J N K B V 6 1 F 9 8 M 2 5 6 1 3 8

GLENCOE, MO 63038 06/06/19

314-458-6230 MO: 101851

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):464 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/06/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
464	06/07/19	14.50	14.50	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00

PARTS	9.08	0.00	0.00
G.O.G.	11.80	0.00	0.00
MISC DIS	-1.65	0.00	0.00
TOTAL	43.22	0.00	0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 40INZ02 BRAKE CONCERN TECH(S):464 380.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/06/19	0.00	0.00	0.00	2.50	ENTERED IN INVOICING
464	06/06/19	10.40	13.50	3.10	0.00	HOLD PARTS
464	06/07/19	14.50	14.50	0.00	0.00	FINISHED
		TOTAL TECH TIME		3.10	2.50	

COMPLAINT CS THAT SHE GOT HER RF WHEEL BEARING REPLACED AT DOBBS AND N
OW HER ABS AWD SLIP AND VDC LIGHTS ON CONSTANTLY-CHECK AND A
DVISE 152 DIAGNOSIS FEE (Brake Systems Diagnosis - 40)

ORIG CORR FOUND FRONT RIGHT WHEEL SPEED SENSOR BROKEN AT WHEEL
BEARING.
REPLACED SENSOR, ROAD TESTED OK.

CORRECTION FOUND FRONT RIGHT WHEEL SPEED SENSOR BROKEN AT WHEEL
BEARING.
REPLACED SENSOR, ROAD TESTED OK.

```
42874                              TYLER COLEMAN       457       6634    06/07/19   IN+S740563

GARY S HOBSON                                                    101850      SILVER/

17936 ROSEMAR LANE                 08/INFINITI/G35X/4DR SDN AWD AT

                                   J N K B V 6 1 F 9 8 M 2 5 6 1 3 8

GLENCOE, MO 63038                                                          06/06/19

314-458-6230                                                                          MO: 101851


PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    479101NF0C           SENSOR ASSY-ANTI     134.43   134.43    253.18     253.18
                                                      COST TOTAL    134.43
                                                                    TOTAL - PARTS        253.18

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST         FREIGHT (PARTS)                                                          25.32
                                                                    TOTAL - GOG           25.32

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         380.00                         0.00                          0.00
  PARTS                         253.18                         0.00                          0.00
  G.O.G.                         25.32                         0.00                          0.00
  TOTAL                         658.50                         0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                         INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 46INZ08         TIRE PRESS.WARNING                TECH(S):464                        76.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/06/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
             464   06/07/19   14.50    14.50   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.50

COMPLAINT    CS THAT SHE HAD HER RR TPMS REPLACED AND NOW THE LIGHT IS FL
             ASHING-CHECK AND ADVISE (Check TPMS Light - 46)
ORIG CORR    ADAPTED ALL TPMS SENSORS TO VEHICLE, VERIFIED OK.
CORRECTION   ADAPTED ALL TPMS SENSORS TO VEHICLE, VERIFIED OK.

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          76.00                         0.00                          0.00
  TOTAL                          76.00                         0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                         INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+12INZ05A        REPL SPARK PLUGS                  TECH(S):464                        380.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/06/19    0.00     0.00   0.00   2.50    ENTERED IN INVOICING
             464   06/07/19   14.50    14.50   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   2.50

COMPLAINT    CUSTOMER REQUESTS REPLACE SPARK PLUGS
ORIG CAUSE   650
CAUSE        650
ORIG CORR    REPLACED SPARK PLUGS PER CUSTOMER REQUEST AND SET BASE
             ENGINE SETTINGS / IDLE
CORRECTION   REPLACED SPARK PLUGS PER CUSTOMER REQUEST AND SET BASE
             ENGINE SETTINGS / IDLE
```

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	6	22401EW61C	PLUG-SPARK	13.11	78.66	32.34	194.04
				COST TOTAL	78.66		
					TOTAL - PARTS		194.04

[CONTINUED ON NEXT PAGE]

42874 TYLER COLEMAN 457 6634 06/07/19 IN+S740563

GARY S HOBSON 101850 SILVER/

17936 ROSEMAR LANE 08/INFINITI/G35X/4DR SDN AWD AT

J N K B V 6 1 F 9 8 M 2 5 6 1 3 8

GLENCOE, MO 63038 06/06/19

314-458-6230 MO: 101851

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			380.00			0.00			0.00
PARTS			194.04			0.00			0.00
TOTAL			574.04			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		25.00
		TOTAL - MISC	26.50

COMMENTS
++WAITER++ABS VDC AWD Slip low tire pressure lights are on since
taking car t o Dobbs They replaced hub assembly wheel bearing
sensor new tires -
TAG NUMBER IS 6634

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			859.99			0.00			0.00
PARTS			456.30			0.00			0.00
G.O.G.			37.12			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			46.45			0.00			0.00
TOTAL			1424.71			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:51

*C 0
*A 4229166681884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

242307 CHARLIE THIERET 932 4281 06/06/19 MA+S740564

MITCHELL J MARQUART 13131 JET BLK MIC 12119

2481 FOUR MILE RD 18/MAZDA/CX-9/4DR FWD GR TOUR 03/28/18 3

N/A J M 3 T C A D Y 5 J 0 2 1 3 8 9 8

WASHINGTON, MO 63090 06/06/19

314-280-0293 314-280-0293 MO: 13131

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):923 12.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	11.00	11.00	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		PY8W-14-302	FILTER,OIL	5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT		0.30
CUST	6.0	VALVOLINE OIL	@	1.900	/UNIT		11.40
						TOTAL - GOG	11.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.04			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			11.70			0.00			0.00

```
  TOTAL                          31.61                         0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                         MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                  TECH(S):923                       20.04
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/06/19   11.00    11.00   0.00   0.00    FINISHED
            923   06/06/19    0.00     0.00   0.00   0.40    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    MULTI POINT INSPECTION
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          20.04                         0.00                          0.00
  TOTAL                          20.04                         0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                         MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+20MAZ06         CABIN AIR FILTER                  TECH(S):923                       18.24
```


[CONTINUED ON NEXT PAGE]

242307 CHARLIE THIERET 932 4281 06/06/19 MA+S740564

MITCHELL J MARQUART 13131 JET BLK MIC 12119

2481 FOUR MILE RD 18/MAZDA/CX-9/4DR FWD GR TOUR 03/28/18 3

N/A J M 3 T C A D Y 5 J 0 2 1 3 8 9 8

WASHINGTON, MO 63090 06/06/19

314-280-0293 314-280-0293 MO: 13131

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	0.00	0.20	0.00	0.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		TK48-61-J6X	FILTER,COO	19.02	19.02	31.71	31.71
				COST TOTAL	19.02			
				TOTAL - PARTS				31.71

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		18.24			0.00			0.00
PARTS		31.71			0.00			0.00
TOTAL		49.95			0.00			0.00
JOB# 3 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX		MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------
X02NTEFM99:WAIT WEB APPT created 2019-06-03 12:53:02pm taken by

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		50.32			0.00			0.00
PARTS		39.58			0.00			0.00
G.O.G.		11.70			0.00			0.00
MISC CHG		1.50			0.00			0.00

TAXES	4.61	0.00	0.00
TOTAL	107.71	0.00	0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE] 11:44:51

*C 0
*A 4229173031884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

33703 GRANT TERRILL 815 2656 06/10/19 GC+S740566

SHERRI G OWENS MS6R7R 47806 /

828 CASTLE PINES DR 16/GMC/YUKON/4DR 4WD 08/05/16 3000

1 G K S 2 C K J 4 G R 2 1 9 8 6 9

BALLWIN, MO 63021 06/06/19

636-391-3114 636-305-2717 MO: 47806

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 20GCZ HEATING / AIR COND TECH(S):473 494.87

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/06/19	10.50	10.50	0.00	0.00	HOLD OTHER
473	06/06/19	10.70	12.90	2.20	0.00	FINISHED
473	06/06/19	0.00	0.00	0.00	3.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.20	3.30	

COMPLAINT C/S: AC INOP
ORIG CAUSE condensor leaking
CAUSE condensor leaking
ORIG CORR REPLACED CONENSPOR
CORRECTION REPLACED CONDENSER
SPECIAL POLICY 17336
LO 9900497 TIM 3.0 ADD .3 RECOVER AND RECHARGE

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		52477087	SEAL 9.222 Y	5.71	5.71	7.99	7.99
WARR	1		52474373	SEAL 9.222 Y	3.64	3.64	5.10	5.10
WARR	1		84621302	CONDENSER 9.190 Y	117.02	117.02	163.83	163.83
				COST TOTAL	126.37			
				TOTAL - PARTS				176.92

G.O.G. & SUPPLIES----------

WARR	2.0	WARRANTY R134A 12356150	@ 9.030	/UNIT	18.06
WARR	2.0	REF OIL 88901445	@ 3.500	/UNIT	7.00
				TOTAL - GOG	25.06

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			494.87			0.00
PARTS			0.00			176.92			0.00

```
  G.O.G.                          0.00                        25.06                          0.00
  TOTAL                           0.00                       696.85                          0.00
JOB#  1 JOURNAL PREFIX            GCCS                         GCWS                           GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/06/19   13.00    13.00   0.00   0.00    FINISHED
             473   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                         GCWS                           GCIS


COMMENTS-------------------------------------------------------------------------
X02JCZG0YN:WAIT created 2019-06-05 12:01:00pm taken by Grant Terril
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33703 GRANT TERRILL 815 2656 06/10/19 GC+S740566

SHERRI G OWENS MS6R7R 47806 /

828 CASTLE PINES DR 16/GMC/YUKON/4DR 4WD 08/05/16 3000

1 G K S 2 C K J 4 G R 2 1 9 8 6 9

BALLWIN, MO 63021 06/06/19

636-391-3114 636-305-2717 MO: 47806

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740566-1	706.87
CLAIM TOTALS	706.87

DCS AUDIT SLIP----------

JOB CARD 740566

VIN	1GKS2CKJ4GR219869	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/06/2019
ODOMETER	47806	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740566-1	001399149125	0002

JOB COMPLETION DATE: 06/06/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS	ADD PUB.
9900497	3.0	0.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0722
COMPLAINT DESCRIPTION: C/S: AC INOP

CAUSE CODE: 9090
CAUSE DESCRIPTION: condensor leaking

CORRECTION DESCRIPTION: REPLACED CONDENSER SPECIAL POLICY 17336 LO 9900497
TIM 3.0 ADD .3 RECOVER AND RECHARGE

CAUSAL PART: 84621302

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12356150	2	9.03			
52474373	1	3.64			
52477087	1	5.71			
84621302	1	117.02			
88901445	2	3.50			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	60.57		
PARTS	151.43	0.00	212.00
LABOR	494.87	0.00	494.87

NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	706.87	0.00	706.87

33703 GRANT TERRILL 815 2656 06/10/19 GC+S740566

SHERRI G OWENS MS6R7R 47806 /

828 CASTLE PINES DR 16/GMC/YUKON/4DR 4WD 08/05/16 3000

1 G K S 2 C K J 4 G R 2 1 9 8 6 9

BALLWIN, MO 63021 06/06/19

636-391-3114 636-305-2717 MO: 47806

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			494.87			0.00
PARTS			0.00			176.92			0.00
G.O.G.			0.00			25.06			0.00
TOTAL			0.00			696.85			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:51

*C 0
*A 4229179621884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

242762 PATRICK ROBERTS 934 2657 06/06/19 GC+S740569

JEFFREY A OVERSTREET 121714 DIAMOND WHI P8993

2220 OAKSHIRE FARMS 13/GMC/YUKON XL/AWD 4DR 1500 DENALI 05/30/13 48692

1 G K S 2 M E F 8 D R 1 9 1 7 9 3

UNION, MO 63084 06/06/19

314-280-8460 314-971-6380 E# 6.2L V8 EGH MO: 121715

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCCOUPCAR GM SEASONAL CAR CARE TECH(S):411 12.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	11.00	11.70	0.70	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT GM SEASONAL CARE CARE- PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL WITH FULL SYNTHETIC OIL, OIL FILTER, CHECK TIRE PRESSURES AND TOP OFF ALL FLUID LEVELS. RESET OIL INDEX. ROTATE TIRES AS PER MANUFACTURE. PERFORM GM 27 POINT INSPECTION.
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690386	FILTER 1.836 Y	4.04	4.04	6.00	6.00
			COST TOTAL	4.04			
				TOTAL - PARTS			6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
				TOTAL - GOG		37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.50			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00

```
  TOTAL                          56.00                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            GCQS                         GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                         0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/06/19   11.80    11.80   0.00   0.00    FINISHED
             411   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                         0.00
JOB#  2 JOURNAL PREFIX            GCQS                         GCWS                         GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+93GCZCVY        CV JOINT DRV YELLOW               TECH(S):411                         0.00
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[CONTINUED ON NEXT PAGE]

242762 PATRICK ROBERTS 934 2657 06/06/19 GC+S740569

JEFFREY A OVERSTREET 121714 DIAMOND WHI P8993

2220 OAKSHIRE FARMS 13/GMC/YUKON XL/AWD 4DR 1500 DENALI 05/30/13 48692

1 G K S 2 M E F 8 D R 1 9 1 7 9 3

UNION, MO 63084 06/06/19

314-280-8460 314-971-6380 E# 6.2L V8 EGH MO: 121715

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	12.00	12.00	0.00	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: CVJOINT, DRIVESHAFT, U-JOINT YELLOW
(NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: CVJOINT, DRIVESHAFT, U-JOINT YELLOW
(NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	0.93
		TOTAL - MISC	2.43

COMMENTS----------
++WAITER++

GRAND TOTALS----------

	----------CUSTOMER----------		WARRANTY----------		INTERNAL----------			
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.50			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			2.43			0.00			0.00
TAXES			3.99			0.00			0.00
TOTAL			62.42			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4229187681884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

52624 ROBERT KOSTIAL 532 6635 06/10/19 IN+S740570

RONALD L MATTHEWS 50527 BLK OBSIDIA 93555

3382 BOURBON BLUFF TRAIL 14/INFINITI/QX70/4DR AWD 09/01/14 48

J N 8 C S 1 M W 7 E M 4 1 3 6 4 6

WILDWOOD, MO 63069 06/06/19

636-422-8509 636-422-8509 MO: 50527

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 30INZ02 AUTO TRANS CONCERN TECH(S):562 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/06/19	15.10	15.60	0.50	0.00	HOLD PARTS
562	06/10/19	17.50	17.50	0.00	0.00	FINISHED
562	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.50	0.00	

COMPLAINT CUSTOMER STATES SHIFTER STICKS COMING OUT OF PARK REGULARLY - CHECK & ADVISE
ORIG CORR COULD NOT DUPLICATE CUSTOMER CONCERN
CORRECTION COULD NOT DUPLICATE CUSTOMER CONCERN

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 61INZ01 EXT TRIM CONCERN TECH(S):562 50.84

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/10/19	15.20	15.60	0.40	0.00	FINISHED
562	06/10/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.40	

COMPLAINT CUSTOMER STATES MISSING A SCREW AT THE TOP OF THE DRIVERS DOOR - CHECK & ADVISE
UH14AA .2 FA 53 PP
ORIG CAUSE FOUND PUSH CLIP MISSING
CAUSE FOUND PUSH CLIP MISSING

```
ORIG CORR    REPLACED PUSH CLIP ON DRIVER DOOR
CORRECTION   REPLACED PUSH CLIP ON DRIVER DOOR


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740570-2    UK14AA                    0.20             03               PP
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    828311CA0B           WEATHERSTRIP-REA     168.66   168.66    346.51     346.51
    WARR     1    808503NA5A           CLIP-WEATHERSTRI       2.69     2.69      8.70       8.70
                                                  COST TOTAL    171.35
                                                                TOTAL - PARTS        355.21

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          50.84                          0.00
  PARTS                          0.00                         355.21                          0.00
  TOTAL                          0.00                         406.05                          0.00
JOB#  2 JOURNAL PREFIX           INCS                           INWS                           INIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 61INZ02         EXT TRIM CONCERN                TECH(S):562                        0.00
```


[CONTINUED ON NEXT PAGE]

52624 ROBERT KOSTIAL 532 6635 06/10/19 IN+S740570

RONALD L MATTHEWS 50527 BLK OBSIDIA 93555

3382 BOURBON BLUFF TRAIL 14/INFINITI/QX70/4DR AWD 09/01/14 48

J N 8 C S 1 M W 7 E M 4 1 3 6 4 6

WILDWOOD, MO 63069 06/06/19

636-422-8509 636-422-8509 MO: 50527

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/10/19	15.70	15.70	0.00	0.00	FINISHED
562	06/10/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES WEATHER STRIP ON THE DRIVERS BACK DOOR IS
DEFORMED, DOES NOT LAY PROPERLY - CHECK & ADVISE
UK14AA .2 FA 53
ORIG CORR REPLACED WEATHER STRIP ON DRIVER REAR DOOR
CORRECTION REPLACED WEATHER STRIP ON DRIVER REAR DOOR

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):562 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
562	06/10/19	17.50	17.50	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
++LOANER++TAG NUMBER IS 6635

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740570-2	50.84	355.21	0.00	0.00	0.00	0.00	0.00	406.05
CLAIM TOTALS	50.84	355.21	0.00	0.00	0.00	0.00	0.00	406.05

52624 ROBERT KOSTIAL 532 6635 06/10/19 IN+S740570

RONALD L MATTHEWS 50527 BLK OBSIDIA 93555

3382 BOURBON BLUFF TRAIL 14/INFINITI/QX70/4DR AWD 09/01/14 48

J N 8 C S 1 M W 7 E M 4 1 3 6 4 6

WILDWOOD, MO 63069 06/06/19

636-422-8509 636-422-8509 MO: 50527

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			50.84			0.00
PARTS			0.00			355.21			0.00
TOTAL			0.00			406.05			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:51

*C 0
*A 4229196031884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

210549 ALBERT BAUMANN JR 108 4282 06/06/19 MA+S740571

DANA L COBB 78021 JET BLK MIC 8643

1708 CEDARGATE WAY 15/MAZDA/CX-9/4DR FWD GR TOUR 05/19/15 593

J M 3 T B 2 D A 1 F 0 4 5 6 7 7 3

IMPERIAL, MO 63052 06/06/19

636-525-3268 MO: 78021

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 51MAZ BODY ELECTRICAL TECH(S):549 117.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	11.60	11.60	0.00	0.00	FINISHED
549	06/06/19	0.00	0.00	0.00	0.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.80	

COMPLAINT SHIFTER WON'T SHIFT OUT OF GEAR SOMETIMES
ORIG CORR inspected AND FOUND SODA SPILLED IN SHIFTER ASSY
CLEANED AND TEST OK
CORRECTION inspected AND FOUND SODA SPILLED IN SHIFTER ASSY
CLEANED AND TEST OK

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			117.60			0.00			0.00
TOTAL			117.60			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	11.60	11.60	0.00	0.00	FINISHED
549	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX             MACS                           MAWS                           MAIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
                                                                      TOTAL - MISC          1.50


GRAND TOTALS-------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          117.60                           0.00                           0.00
  MISC CHG                         1.50                           0.00                           0.00
                           ----------                     ----------                     ----------
  TOTAL                          119.10                           0.00                           0.00


*************************     A L L  D E T A I L  I N V O I C E     *************************
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PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:44:51

*C 0
*A 4229202751884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    229018                           ROBERT KOSTIAL      532       6636    06/06/19   IN+S740572

    JAMES RASPBERRY                                          104920      LIQUID PLAT

    PO BOX 33                        09/INFINITI/G37/                      01/27/10          116

                                     J N K C V 6 6 E 9 9 M 7 2 4 6 4 8

    HILLSBORO, MO 63050                                                  06/06/19

    314-605-6211                                                                        MO: 104920


    JOB#  1 CHARGES----------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 00INZSYNTEC     *LOF/FULL SYNTHETIC               TECH(S):441                      19.29
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                441   06/06/19   12.70    12.70   0.00   0.00    FINISHED
                441   06/06/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

    COMPLAINT    (Synthetic Oil Change)
    ORIG CAUSE   PERFORMED SYNTHETIC OIL CHANGE
    CAUSE        PERFORMED SYNTHETIC OIL CHANGE

    PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
```

```
    CUST     1    11026JA00A          WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A          OIL FILTER             5.12     5.12      8.53       8.53
                                                      COST TOTAL      5.39
                                                                  TOTAL - PARTS             9.08

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    5.0  999PK05W30SS MOB SUP       @      4.300   /UNIT                         21.50
                                                                  TOTAL - GOG              21.50

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                     -1.42
                                                                  TOTAL - MISC             -1.42

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.29                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         21.50                          0.00                          0.00
  MISC DIS                       -1.42                          0.00                          0.00
  TOTAL                          48.45                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 52INZ12         SUP RESTRAINT SYS                  TECH(S):441                      152.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/06/19   11.50    11.60   0.10   0.00    HOLD OTHER
             441   06/06/19   12.70    12.70   0.00   0.00    FINISHED
             441   06/06/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.10   1.00

COMPLAINT    CS THAT THE CHECK AIRBAG LIGHT IS FLASHING CHECK AND ADVISE
             152 DIAGNOSIS FEE (Check SRS Airbag Light - 52)
ORIG CAUSE   FOUND CURRENT DTC B1018 - OCCUPANT SENSOR UNIT FAIL.  ESM
             RECOMMENDS TO REPLACE DIAGNOSTIC SENSING MODULE AND
             PASSENGER SEAT CUSHION/OCS SENSOR
CAUSE        FOUND CURRENT DTC B1018 - OCCUPANT SENSOR UNIT FAIL.  ESM
             RECOMMENDS TO REPLACE DIAGNOSTIC SENSING MODULE AND
             PASSENGER SEAT CUSHION/OCS SENSOR

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         152.00                          0.00                          0.00
  TOTAL                         152.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS
```

229018 ROBERT KOSTIAL 532 6636 06/06/19 IN+S740572

JAMES RASPBERRY 104920 LIQUID PLAT

PO BOX 33 09/INFINITI/G37/ 01/27/10 116

J N K C V 6 6 E 9 9 M 7 2 4 6 4 8

HILLSBORO, MO 63050 06/06/19

314-605-6211 MO: 104920

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	9.02
		TOTAL - MISC	10.52

COMMENTS----------
++WAITER++TAG NUMBER IS 6639

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			171.29			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			21.50			0.00			0.00
MISC CHG			10.52			0.00			0.00
MISC DIS			-1.42			0.00			0.00
TAXES			3.43			0.00			0.00
TOTAL			214.40			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229207331884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265463 CHARLIE THIERET 932 4283 06/06/19 GC+S740574

MICHAEL J BURWELL 74054 BLACK/ P9906

3534 E ROMAINE CREEK RD 15/JEEP/GRAND CHEROKEE/4WD 4DR LIMIT 05/10/19 72952

1 C 4 R J F B G 8 F C 8 7 8 4 5 9

IMPERIAL, MO 63052 06/06/19

314-526-5720 MO: 74054

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46MAZ02 WHEEL/TIRE CONCERN TECH(S):578 59.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	11.90	11.90	0.00	0.00	FINISHED
578	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER STATES SHAKING/VIBRATION AT HIGHWAY SPEEDS CHECK AND ADVISE
ORIG CAUSE CHECKED TIRE BALANCE, 3 TIRES OUT BY .75 OZ, REBALANCE
CAUSE CHECKED TIRE BALANCE, 3 TIRES OUT BY .75 OZ, REBALANCE
ORIG CORR REBALANCED TIRES, OK AT THIS TIME
CORRECTION REBALANCED TIRES, OK AT THIS TIME

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			59.95			0.00			0.00
TOTAL			59.95			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.00
		TOTAL - MISC	4.50

COMMENTS----------
++WAITER++created 2019-05-30 05:52:00pm taken by Charles Thieret
DELETED OPERATION(S)----------
00GCZ27POINT 27 POINT INSPECTION

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			59.95			0.00			0.00
MISC CHG			4.50			0.00			0.00
TAXES			0.27			0.00			0.00
TOTAL			64.72			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:52

*C 0
*A 4229214591884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

258256 JOSHUA DELANOIX 403 2658 06/06/19 GC+S740577

GARY PARKER 42603 /

2827 BARVILLA CT 17/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 4 H R 3 1 7 5 5 8

BALLWIN, MO 63021 06/06/19

MO: 42603

JOB# 1 CHARGES----------

LABOR----CUSTOMER---------- 26.25

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):476

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/06/19	11.80	14.40	2.60	0.00	FINISHED
476	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE

```
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    8.0  VALVOLINE SYNPOWER 0W20    @      6.400   /UNIT                         51.20
    CUST    1.0  LUBE                       @      1.500   /UNIT                          1.50
                                                                TOTAL - GOG           52.70

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          26.25                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         52.70                          0.00                          0.00
  TOTAL                          84.95                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):476                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/06/19   14.50    14.50   0.00   0.00    FINISHED
             476   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3+00GCZ4X4SERV    4X4 FLUID SERVICE                 TECH(S):476                      107.95
```


[CONTINUED ON NEXT PAGE]

258256 JOSHUA DELANOIX 403 2658 06/06/19 GC+S740577

GARY PARKER 42603 /

2827 BARVILLA CT 17/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 4 H R 3 1 7 5 5 8

BALLWIN, MO 63021 06/06/19

MO: 42603

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/06/19	14.50	14.50	0.00	0.00	FINISHED
476	06/06/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.20	

COMPLAINT CUSTOMER REQUESTS BOTH DIFFERENTIAL FLUIDS AND TRANSFER CASE FLUIDS BE REPLACED
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIANS REMOVE ALL THE OLD WORN OUT OIL FROM THE FRONT AND REAR DIFFERENTIALS AND THE TRANSFER CASE. THEN SYNTHETIC ULTRA GUARD GEAR LUBE AND LIMITED SLIP ADDITIVE IS INSTALLED IN THE DIFFERENTIALS. SYNTHETIC SYNCHRO-SHIFT IS INSTALLED IN THE TRANSFER CASE WHERE RECCOMMENDED. THIS SERVICE WILL HELP WITH LUBRICATION AND HELP DISSIPATE HEAT.750-328-792
CORRECTION TECHNICIANS REMOVE ALL THE OLD WORN OUT OIL FROM THE FRONT AND REAR DIFFERENTIALS AND THE TRANSFER CASE. THEN SYNTHETIC ULTRA GUARD GEAR LUBE AND LIMITED SLIP ADDITIVE IS INSTALLED IN THE DIFFERENTIALS. SYNTHETIC SYNCHRO-SHIFT IS INSTALLED IN THE TRANSFER CASE WHERE RECCOMMENDED. THIS SERVICE WILL HELP WITH LUBRICATION AND HELP DISSIPATE HEAT.750-328-792

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	2	75164BG	DIFF FLUS	45.30	90.60	75.65	151.30
CUST	1	79264BG	T/CASE	34.00	34.00	56.78	56.78
				COST TOTAL	124.60		
						TOTAL - PARTS	208.08

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT		-31.50
			TOTAL - MISC	-31.50

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		107.95			0.00			0.00
PARTS		208.08			0.00			0.00
MISC DIS		-31.50			0.00			0.00
TOTAL		284.53			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00GCZTRANSFL8SP TRANS FLUID EXCHANGE TECH(S):476 72.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/06/19	14.50	14.50	0.00	0.00	FINISHED
476	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT PERFORM TRANSMISSION FLUID EXCHANGE
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO

CORRECTION TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	66524BG	HP TRANS	113.65	113.65	187.50	187.50
			COST TOTAL		113.65		
					TOTAL - PARTS		187.50

[CONTINUED ON NEXT PAGE]

258256 JOSHUA DELANOIX 403 2658 06/06/19 GC+S740577

GARY PARKER 42603 /

2827 BARVILLA CT 17/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 4 H R 3 1 7 5 5 8

BALLWIN, MO 63021 06/06/19

MO: 42603

```
MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                      -25.00
                                                      TOTAL - MISC          -25.00

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          72.45                          0.00                          0.00
  PARTS                        187.50                           0.00                          0.00
  MISC DIS                     -25.00                           0.00                          0.00
  TOTAL                        234.95                           0.00                          0.00
JOB#  4 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00GCZBFLUSH     BRAKE FLUID EXHCANGE              TECH(S):476                    89.99
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/06/19   14.50    14.50   0.00   0.00    FINISHED
             476   06/06/19    0.00     0.00   0.00   0.80    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.80

COMPLAINT    CUSTOMER REQUEST BRAKE FLUID EXCHANGE
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION   REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    84032BG              BRAKE FLU             18.25    18.25     29.95      29.95
                                                   COST TOTAL     18.25
                                                      TOTAL - PARTS          29.95

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                      -12.00
                                                      TOTAL - MISC          -12.00

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          89.99                          0.00                          0.00
  PARTS                          29.95                          0.00                          0.00
  MISC DIS                     -12.00                           0.00                          0.00
  TOTAL                        107.94                           0.00                          0.00
JOB#  5 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+00GCZAC-PERFORM A/C PERFORMANCE SERV          TECH(S):476                    42.95
```

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/06/19	14.50	14.50	0.00	0.00	FINISHED
476	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.

258256 JOSHUA DELANOIX 403 2658 06/06/19 GC+S740577

GARY PARKER 42603 /

2827 BARVILLA CT 17/GMC/YUKON/4DR SUV 4WD

1 G K S 2 C K J 4 H R 3 1 7 5 5 8

BALLWIN, MO 63021 06/06/19

MO: 42603

CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL	28.30			
					TOTAL - PARTS		47.00

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	GDISC	SERVICE DISCOUNT		-20.00
			TOTAL - MISC	-20.00

JOB# 6 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
MISC DIS			-20.00			0.00			0.00
TOTAL			69.95			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS
WAIT created 2019-06-03 09:42:00am taken by Rosealee Fleck

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			339.59			0.00			0.00
PARTS			478.53			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-88.50			0.00			0.00
TAXES			42.04			0.00			0.00
TOTAL			850.86			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:52

```
*C 0
*A 4229220871884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

249248 GRANT TERRILL 815 2659 06/06/19 GC+S740579

MARTHA A ESTRADA 52679 GRAY/ 12139A

19 GOCKE PL 16/CHEVROLET TRUCK/COLORADO/4WD CREW 11/27/15 31796

1 G C G T C E 3 8 G 1 1 7 5 4 7 9

SAINT LOUIS, MO 63114 06/06/19

314-428-0529 314-694-9180 MO: 52679

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 20GCZ10 ODOR TECH(S):473 105.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/06/19	13.40	13.60	0.20	0.00	FINISHED
473	06/06/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.70	

COMPLAINT CUSTOMER COMPLAINS OF ODOR FROM VENTS
ORIG CORR PER 18NA271 AC ODOR DURING START UP IN HOT HUMID CLIMATES
ENABLED AFTER BLOW FEATURE ON AC SYSTEM
SPRAYED TWO CANS ANTI MICROBIAL SPRAY
CORRECTION PER 18NA271 AC ODOR DURING START UP IN HOT HUMID CLIMATES
ENABLED AFTER BLOW FEATURE ON AC SYSTEM
SPRAYED TWO CANS ANTI MICROBIAL SPRAY

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			105.00			0.00			0.00
TOTAL			105.00			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 46GCZ TIRES/WHEELS TECH(S):473 45.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/06/19	13.60	13.60	0.00	0.00	FINISHED
473	06/06/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT CUSTOMER STATES THAT THERE IS A SQUEAKING SOUND COMING FROM
THE REAR

```
ORIG CAUSE   UNABLE TO DUPLICATE PADS AND AT 6MM
CAUSE        UNABLE TO DUPLICATE PADS AND AT 6MM
ORIG CORR    PER 17 NA 395  POWERWASHED LEAF SPRINGS DRIED AND APPLI3D
             GREASE
CORRECTION   PER 17 NA 395  POWERWASHED LEAF SPRINGS DRIED AND APPLI3D
             GREASE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          45.00                          0.00                          0.00
  TOTAL                          45.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/06/19   13.70    13.70   0.00   0.00    FINISHED
             473   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE
```

249248 GRANT TERRILL 815 2659 06/06/19 GC+S740579

MARTHA A ESTRADA 52679 GRAY/ 12139A

19 GOCKE PL 16/CHEVROLET TRUCK/COLORADO/4WD CREW 11/27/15 31796

1 G C G T C E 3 8 G 1 1 7 5 4 7 9

SAINT LOUIS, MO 63114 06/06/19

314-428-0529 314-694-9180 MO: 52679

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER---------- 0.00

J# 4+93GCZYBK BRAKE LINING YELLOW TECH(S):473

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/06/19	15.00	15.00	0.00	0.00	FINISHED
473	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	7.50
		TOTAL - MISC	9.00

COMMENTS----------
X0296HSW6Q:WAIT created 2019-06-05 04:02:00pm taken by Adam Beckman

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			150.00			0.00			0.00
MISC CHG			9.00			0.00			0.00
TAXES			0.67			0.00			0.00
TOTAL			159.67			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:52

*C 0
*A 4229226881884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

176187 ROBERT POLITTE 962 4284 06/06/19 MA+S740580

ROBERT L CLEMENS 44718 BRILL BLK/B 5447

662 MADISON DR 13/MAZDA/CX-9/4DR AWD GR TOUR 03/07/13 19

J M 3 T B 3 D A 4 D 0 4 0 1 2 9 8

ARNOLD, MO 63010 06/06/19

636-296-0258 314-517-1137 MO: 44718

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):923 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	11.30	11.30	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	YF09-14-302A	CARTRIDGE,	4.75	4.75	7.87
			COST TOTAL		4.75	
					TOTAL - PARTS	7.87

G.O.G. & SUPPLIES

CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.16

MISC------CODE--------DESCRIPTION--------------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES			-1.07
				TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			14.16			0.00			0.00
MISC DIS			-1.07			0.00			0.00

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  TOTAL                          34.54                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 03MAZ03         SAFETY/EMISSION                    TECH(S):923                        28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/06/19   11.30    11.30   0.00   0.00    FINISHED
             923   06/06/19    0.00     0.00   0.00   0.50    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CORR    PERFORMED SAFETY AND EMISSION INSPECTION
CORRECTION   PERFORMED SAFETY AND EMISSION INSPECTION

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                          4.00
    CUST      SYSTEC  SYSTEMS TEC                                    740580          3.45
    CUST         SSR  SHOP SUPPLIES                                                -1.43
                                                              TOTAL - MISC          6.02

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -1.43                          0.00                          0.00




PAGE 1 OF 4                                        [CONTINUED ON NEXT PAGE]       11:44:52
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176187                              ROBERT POLITTE      962       4284    06/06/19   MA+S740580

ROBERT L CLEMENS                                                 44718       BRILL BLK/B        5447

662 MADISON DR                      13/MAZDA/CX-9/4DR AWD GR TOUR         03/07/13           19

                                    J M 3 T B 3 D A 4 D 0 4 0 1 2 9 8

ARNOLD, MO 63010                                                          06/06/19

636-296-0258      314-517-1137                                                              MO: 44718


  TOTAL                          34.57                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):923                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/06/19   11.30    11.30   0.00   0.00    FINISHED
             923   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZCOOLGRNCAR COOL FLUSH GRN CAR           TECH(S):923                          92.47
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/06/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE   GENERAL MAINTANANCE
CAUSE        GENERAL MAINTENANCE
ORIG CORR    OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
             WITH NEW COOLANT.
CORRECTION   OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
             WITH NEW COOLANT.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    5901BG               FLUSH                18.50    18.50     29.98      29.98
    CUST     1    COOLANT              GENERIC               9.75     9.75     17.50      17.50
                                                   COST TOTAL    28.25
                                                                 TOTAL - PARTS         47.48

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          92.47                          0.00                          0.00
  PARTS                          47.48                          0.00                          0.00
  TOTAL                         139.95                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00MAZTRANSFLUSH TRANSMISSION FLUSH           TECH(S):923                          82.59
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
```

923	06/06/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM TRANSMISSION FLUSH
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.

176187 ROBERT POLITTE 962 4284 06/06/19 MA+S740580

ROBERT L CLEMENS 44718 BRILL BLK/B 5447

662 MADISON DR 13/MAZDA/CX-9/4DR AWD GR TOUR 03/07/13 19

J M 3 T B 3 D A 4 D 0 4 0 1 2 9 8

ARNOLD, MO 63010 06/06/19

636-296-0258 314-517-1137 MO: 44718

ORIG CORR TECHNCIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FACTORY RECCOMMENDED TRANSMISSION FLUID WITH SPECIAL CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

CORRECTION TECHNICIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FACTORY RECOMMENDED TRANSMISSION FLUID WITH SPECIAL CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	4	0000-77-114E-01	TRANS FLUI	6.35	25.40	10.59	42.36
			COST TOTAL		25.40		
					TOTAL - PARTS		42.36

G.O.G. & SUPPLIES

CUST	10.0	ATF	@ 3.500	/UNIT		35.00
				TOTAL - GOG		35.00

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			82.59			0.00			0.00
PARTS			42.36			0.00			0.00
G.O.G.			35.00			0.00			0.00
TOTAL			159.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 6 CHARGES

LABOR----CUSTOMER

J# 6+00MAZZACTUNEUP A/C TUNE UP TECH(S):923 52.71

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	0.00	0.00	0.00	0.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT B/G AIR CONDITIONING TUNE-UP

ORIG CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS

CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS

ORIG CORR TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE

CORRECTION TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	7950BG	A/C KIT	28.30	28.30	37.24	37.24

COST TOTAL 28.30
TOTAL - PARTS 37.24

[CONTINUED ON NEXT PAGE]

176187 ROBERT POLITTE 962 4284 06/06/19 MA+S740580

ROBERT L CLEMENS 44718 BRILL BLK/B 5447

662 MADISON DR 13/MAZDA/CX-9/4DR AWD GR TOUR 03/07/13 19

J M 3 T B 3 D A 4 D 0 4 0 1 2 9 8

ARNOLD, MO 63010 06/06/19

636-296-0258 314-517-1137 MO: 44718

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			52.71			0.00			0.00
PARTS			37.24			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 6 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS SECURE DATA STORAGE		1.50
JOB # A	SS SHOP SUPPLIES-SERVICE		20.24
		TOTAL - MISC	21.74

COMMENTS
X02C8L2RHE:WAIT created 2019-06-03 01:04:00pm taken by ROBERT POLIT
TE

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			269.90			0.00			0.00
PARTS			134.95			0.00			0.00
G.O.G.			49.16			0.00			0.00
MISC CHG			29.19			0.00			0.00
MISC DIS			-2.50			0.00			0.00
TAXES			18.14			0.00			0.00
TOTAL			498.84			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229235151884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

221790 ROBERT KOSTIAL 532 6637 06/06/19 IN+S740581

KASHITA WEBB 55687 WHITE/ 29059A

3050 ST CATHERINE ST 16/INFINITI/QX80/4DR 4WD LTD 08/24/16 48651

J N 8 A Z 2 N E 7 G 9 1 2 6 5 5 4

FLORISSANT, MO 63033 06/06/19

314-598-8776 314-598-8776 MO: 55688

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):435 14.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/06/19	12.00	12.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++
ORIG CAUSE REPLACED ENGINE OIL
CAUSE REPLACED ENGINE OIL

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 7.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 28.91
TOTAL - GOG 28.91

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.20
TOTAL - MISC -1.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			14.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			28.91			0.00			0.00

```
  MISC DIS                      -1.20                        0.00                        0.00
  TOTAL                         51.74                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           INCS                         INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):435                      25.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/06/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
            435   06/06/19   12.00    12.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -1.25
                                                          TOTAL - MISC           -1.25
```


[CONTINUED ON NEXT PAGE]

221790 ROBERT KOSTIAL 532 6637 06/06/19 IN+S740581

KASHITA WEBB 55687 WHITE/ 29059A

3050 ST CATHERINE ST 16/INFINITI/QX80/4DR 4WD LTD 08/24/16 48651

J N 8 A Z 2 N E 7 G 9 1 2 6 5 5 4

FLORISSANT, MO 63033 06/06/19

314-598-8776 314-598-8776 MO: 55688

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
435	06/06/19	12.00	12.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
ORIG CORR COMPLETED MULTI POINT INSPECTION
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.45
		TOTAL - MISC	3.95

COMMENTS----------
++WAITER++TAG NUMBER IS 6637

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			39.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			28.91			0.00			0.00
MISC CHG			3.95			0.00			0.00
MISC DIS			-2.45			0.00			0.00
TAXES			3.41			0.00			0.00
TOTAL			82.85			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:52

*C 0
*A 4229237641884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9720 06/10/19 MA+B740582

FRANK BOMMARITO BUICK GMC INC 23357 MACHINE GRA 13059A

15736 MANCHESTER ROAD 17/MAZDA/CX-5/4DR SUV GRD TOUR AWD 10/28/17 23345

J M 3 K F B D L 6 H 0 2 0 2 6 6 0

ELLISVILLE, MO 63011 RL 06/06/19

636-391-7200 636-391-9400 MO: 23357

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 00GCZ QUICK SERVICE TECH(S):609 675 240.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/07/19	0.00	2.00	0.00	2.00	ENTERED IN INVOICING
609	06/07/19	0.00	2.00	0.00	2.00	ENTERED IN INVOICING
607	06/07/19	0.00	2.00	0.00	2.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.00	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL 740582 13059A 06/07/19 PDR 72.00

TOTAL - SUBLET 72.00

G.O.G. & SUPPLIES----------

INTL 1.0 PAINT AND MATERIAL @ 38.000 /UNIT 38.00

TOTAL - GOG 38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			240.00
SUBLET			0.00			0.00			72.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			MACB			MAWB			MAIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			240.00
SUBLET			0.00			0.00			72.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:52

*C 0
*A 4229312051884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

251225 TYLER COLEMAN 457 6638 06/06/19 IN+S740584

SARAH MINCHER 16042 GRAPH SHADO 97252

1831 ENGLISH OAK DR 18/INFINITI/QX60/4DR AWD 04/26/18 12

5 N 1 D L 0 M M 2 J C 5 2 0 7 3 5

LAKE ST LOUIS, MO 63367 06/06/19

314-229-7413 314-364-4740 MO: 16043

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 01INZ05000 FACTORY 5K SERVICE TECH(S):435 10.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	0.00	0.00	0.00	0.60	ENTERED IN INVOICING
435	06/06/19	12.30	12.30	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT SECOND SERVICE (FACTORY 5K SERVICE - 01)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES.

```
            CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99
CORRECTION  CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
            ALL FOUR(4) TIRES.
            CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    11026JA00A          WASHER DRAIN           0.27     0.27      0.55       0.55
    INTL     1    152089E01A          OIL FILTER             5.12     5.12      8.53       8.53
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    INTL    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                      20.65
                                                                TOTAL - GOG           20.65

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          0.00                          10.00
  PARTS                           0.00                          0.00                           9.08
  G.O.G.                          0.00                          0.00                          20.65
  TOTAL                           0.00                          0.00                          39.73
JOB#  1 JOURNAL PREFIX            INCS                          INWS                           INIS


COMMENTS--------------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 6638


GRAND TOTALS----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          0.00                          10.00
  PARTS                           0.00                          0.00                           9.08
  G.O.G.                          0.00                          0.00                          20.65
                          ----------                    ----------                    ----------
  TOTAL                           0.00                          0.00                          39.73


*************************    A L L  D E T A I L  I N V O I C E    **************************


    PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:44:53

*C 0
*A 4229313541884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    74041                           ROBERT POLITTE      962       4285    06/10/19   MA+S740585

    KENNETH E FLUCHEL                                       29083       MACHINE GRY       11589

    4148 ALT RD                     17/MAZDA/CX-9/4DR AWD SIGNATURE       10/11/17           78

                                    J M 3 T C B E Y 8 H 0 1 3 9 2 2 8
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WILDWOOD, MO 63025 06/06/19

636-938-9063 636-938-5883 MO: 29083

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10MAZ DRIVEABILITY/FUEL TECH(S):549 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	11.50	11.80	0.30	0.00	FINISHED
549	06/06/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.30	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT IS ON, CHECK AND ADVISE
ORIG CAUSE found code p0401 egr flow
CAUSE TECH RAN VEHICLE FOR DTC'S, FOUND P0401 CODE FOR ERG FLOW
ORIG CORR updaTE PCM PER 01-017/18, CLEAR CODES
CORRECTION TECH UPDATED PCM PER 01-017/18, CLEARED CODES
XXP85XFX/0.3 HRS

CLAIM # 740585-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			41.40			0.00
TOTAL			0.00			41.40			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	11.80	11.80	0.00	0.00	FINISHED
549	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740585-1	41.40	0.00	0.00	0.00	0.00	0.00	0.00	41.40
CLAIM TOTALS	41.40	0.00	0.00	0.00	0.00	0.00	0.00	41.40

[CONTINUED ON NEXT PAGE]

74041 ROBERT POLITTE 962 4285 06/10/19 MA+S740585

KENNETH E FLUCHEL 29083 MACHINE GRY 11589

4148 ALT RD 17/MAZDA/CX-9/4DR AWD SIGNATURE 10/11/17 78

J M 3 T C B E Y 8 H 0 1 3 9 2 2 8

WILDWOOD, MO 63025 06/06/19

636-938-9063 636-938-5883 MO: 29083

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			41.40			0.00
TOTAL			0.00			41.40			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]


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*C 0
*A 4229320181884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

70309 JOSEPH WHITAKER 420 2660 06/07/19 BU+S740586

LISA L MOORE 19583 WINTERBERRY 40191

1315 WESTHAMPTON WOODS CT 18/BUICK/ENCORE/4DR SUV FWD 05/30/18 15

K L 4 C J A S B 1 J B 5 9 4 2 8 7

CHESTERFIELD, MO 63005 06/06/19

314-616-0998 314-616-0998 MO: 19584

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	17.10	17.10	0.00	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ1 TIRE REPAIR SPECIAL TECH(S):411 75.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	13.70	13.80	0.10	0.00	HOLD OTHER
411	06/06/19	17.10	17.10	0.00	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.50	

COMPLAINT REPAIR TIRE LEFT WITH US
ORIG CAUSE TIRE NOT REPAIRABLE
CAUSE EASYCARE AUTH# 5711892 EASYCARE PAYS $270.76
ORIG CORR REPLACED TIRE
CORRECTION REPLACED TIRE

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    9598387              C2155518 5.880 N     163.57   163.57    179.16     179.16
                                                     COST TOTAL    163.57
                                                                   TOTAL - PARTS        179.16

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST          T1  1 TIRE MISSOURI TAX                                                  0.50
                                                                   TOTAL - MISC           0.50

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          75.00                          0.00                          0.00
  PARTS                         179.16                          0.00                          0.00
  MISC CHG                        0.50                          0.00                          0.00
  TOTAL                         254.66                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS
```


[CONTINUED ON NEXT PAGE]

70309 JOSEPH WHITAKER 420 2660 06/07/19 BU+S740586

LISA L MOORE 19583 WINTERBERRY 40191

1315 WESTHAMPTON WOODS CT 18/BUICK/ENCORE/4DR SUV FWD 05/30/18 15

K L 4 C J A S B 1 J B 5 9 4 2 8 7

CHESTERFIELD, MO 63005 06/06/19

314-616-0998 314-616-0998 MO: 19584

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			75.00			0.00			0.00
PARTS			179.16			0.00			0.00
MISC CHG			0.50			0.00			0.00
TAXES			16.10			0.00			0.00
TOTAL			270.76			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:53

*C 0
*A 4229325581884501
*T 3615
*K STORE~01
*K DOCDATE~07/03/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

148214 TYLER COLEMAN 457 6639 07/03/19 GC+S740587

KHYLE K KERSTEN 96560 WHITE/ 13041A

257 SUNSET DR 09/VOLKSWAGEN/JETTA SEDAN/4DR SDN SE 05/30/19 96154

3 V W R M 7 1 K 4 9 M 0 5 3 3 4 4

BALLWIN, MO 63011 06/06/19

314-540-8330 636-732-4000 MO: 96561

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 50INZ ENGINE ELECTRICAL TECH(S):562 100.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/06/19	12.40	12.40	0.00	0.00	FINISHED
562	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT INSTALL SOP TAIL LAMP AND ALSO REPLACE REAR TAIL LIGHT BULB
PAT CONNORS WAS SALESMAN BILL TO DEAL (Electrical Diagnosis)
PART IN STOCK INVOICE FOR PART 106919842
ORIG CORR WRONG SIDE TAILLIGHT CAME IN
CORRECTION WRONG SIDE TAILLIGHT CAME IN

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	1K5945093J	LKQ LH TAIL LAMP	55.00	55.00	106.26	106.26
			COST TOTAL		55.00		
					TOTAL - PARTS		106.26

JOB# 1 TOTALS

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			100.00
PARTS			0.00			0.00			106.26
TOTAL			0.00			0.00			206.26
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES

LABOR----INTERNAL

J# 2 61INZ EXTERIOR TRIM TECH(S):562 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/06/19	12.00	12.40	0.40	0.00	FINISHED
562	06/06/19	0.00	0.00	0.00	0.00	FINISHED

TOTAL TECH TIME 0.40 0.00

COMPLAINT PRICE PASS SIDE FRONT HIGH BEAM BULB AND REPLACEMENT AND ADV
ISE (Body Trim Diagnosis)
ORIG CORR FOUND R.F HIGH BEAM INOP, FOUND THE CONNECTOR NOT
INSTALLED PROPERLY,
RE SECURED CONNECTOR
CORRECTION FOUND R.F HIGH BEAM INOP, FOUND THE CONNECTOR NOT
INSTALLED PROPERLY,
RE SECURED CONNECTOR

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		GCCS			GCWS			GCIS

JOB# 3 CHARGES

LABOR----INTERNAL

J# 3 00INZ	QUICK SERVICE		TECH(S):562	100.00

[CONTINUED ON NEXT PAGE]

148214 TYLER COLEMAN 457 6639 07/03/19 GC+S740587

KHYLE K KERSTEN 96560 WHITE/ 13041A

257 SUNSET DR 09/VOLKSWAGEN/JETTA SEDAN/4DR SDN SE 05/30/19 96154

3 V W R M 7 1 K 4 9 M 0 5 3 3 4 4

BALLWIN, MO 63011 06/06/19

314-540-8330 636-732-4000 MO: 96561

LABOR----INTERNAL----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/06/19	12.40	12.40	0.00	0.00	HOLD PARTS
562	06/11/19	13.60	13.60	0.00	0.00	HOLD OTHER
562	06/24/19	9.40	9.40	0.00	0.00	HOLD PARTS
562	07/03/19	13.90	13.90	0.00	0.00	FINISHED
562	07/03/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT RESTATE AFTER LIGHT INSTALLS (QUICK SERVICE)
ORIG CORR RE-INSPECTED AND PASSED
CORRECTION CUSTOMER STATES RUNNING ROUGH. FOUND CYL 2 MISFIRE, SWAPPED
COIL AND FAULT FOLLOWED. REPLACED CYL #2 IGNITION COIL

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	230157	OAP COIL ON PLUG	21.71	21.71	60.18	60.18
			COST TOTAL	21.71			
				TOTAL - PARTS			60.18

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			100.00
PARTS			0.00			0.00			60.18
TOTAL			0.00			0.00			160.18
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----INTERNAL----------
J# 4 00GCZ27POINT 27 POINT INSPECTION TECH(S):562 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/06/19	12.40	12.40	0.00	0.00	FINISHED
562	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
++WAITER++TAG NUMBER IS 6639

148214 TYLER COLEMAN 457 6639 07/03/19 GC+S740587

KHYLE K KERSTEN 96560 WHITE/ 13041A

257 SUNSET DR 09/VOLKSWAGEN/JETTA SEDAN/4DR SDN SE 05/30/19 96154

3 V W R M 7 1 K 4 9 M 0 5 3 3 4 4

BALLWIN, MO 63011 06/06/19

314-540-8330 636-732-4000 MO: 96561

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			200.00
PARTS			0.00			0.00			166.44
TOTAL			0.00			0.00			366.44

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229332581884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

109741 ROBERT KOSTIAL 532 6640 06/07/19 IN+S740588

MARY E SMITH 116484 PLATINUM GR

3985 HIGHWILLOW DR 08/INFINITI/G35X/4DR SDN AWD AT 06/11/08 25

J N K B V 6 1 F 0 8 M 2 5 6 6 7 4 70069 10/22/07

FLORISSANT, MO 63033 06/06/19

314-994-2826 MO: 116484

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	14.30	14.30	0.00	0.00	FINISHED
435	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		23.99			0.00			0.00
PARTS		9.08			0.00			0.00
G.O.G.		11.80			0.00			0.00
MISC DIS		-1.65			0.00			0.00

```
  TOTAL                          43.22                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46INZ08         TIRE PRESS.WARNING                TECH(S):435                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/06/19   14.30    14.30   0.00   0.00    FINISHED
            435   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    THE TIRE PRESSURE WARNING LIGHT ON -
ORIG CORR    TIRE PRESSURE SENSOR NOT COMUNICATING
CORRECTION   TIRE PRESSURE SENSOR NOT COMMUNICATING PROPERLY

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 12INZ04         ENGINE NOISE                      TECH(S):435                          0.00
```


[CONTINUED ON NEXT PAGE]

109741 ROBERT KOSTIAL 532 6640 06/07/19 IN+S740588

MARY E SMITH 116484 PLATINUM GR

3985 HIGHWILLOW DR 08/INFINITI/G35X/4DR SDN AWD AT 06/11/08 25

J N K B V 6 1 F 0 8 M 2 5 6 6 7 4 70069 10/22/07

FLORISSANT, MO 63033 06/06/19

314-994-2826 MO: 116484

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	14.30	14.30	0.00	0.00	FINISHED
435	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES ENGINE MAKES A BELT NOISE INTERMITTENTLY - ADVISE
ORIG CORR COULD NOT DUPLICATE CUSTOMER CONCERN
CORRECTION COULD NOT DUPLICATE CUSTOMER CONCERN

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/06/19	14.30	14.30	0.00	0.00	FINISHED
435	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.65
		TOTAL - MISC	3.15

COMMENTS----------
++LOANER++Vehicle started making a noise that sounds like its coming from a b elt Can that be checked Also I dont know if it is time for a Tire R otation and Balance - TAG NUMBER IS 6640

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00

TAXES	1.88	0.00	0.00
TOTAL	48.25	0.00	0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:53

*C 0
*A 4229339481884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

239936 CARL MCGOWAN 622 9309 06/18/19 BU+B740589

ARTHUR LIND 12421 PEPPERDUST 39240

15450 COUNTRY MILL CT 17/BUICK/LACROSSE/4DR SDN FWD 06/17/17 52

1 G 4 Z P 5 S S 0 H U 2 0 5 9 8 0

CHESTERFIELD, MO 63017 CM 06/06/19

636-532-3345 MO: 12421

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):658 661 1463.72

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
658	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
658	06/12/19	0.00	13.70	0.00	13.70	ENTERED IN INVOICING
661	06/13/19	0.00	8.30	0.00	8.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	22.00	

COMPLAINT LT FRT DAMAGE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	26243592	FENDER 8.130 N	239.97	239.97	324.45	324.45
CUST	1	26684986	MOLDING 12.112 N	43.94	43.94	73.23	73.23
			COST TOTAL	283.91			
				TOTAL - PARTS			397.68

G.O.G. & SUPPLIES----------

CUST	1.0	PNT & MTL	@ 249.600	/UNIT	249.60
				TOTAL - GOG	249.60

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1463.72			0.00			0.00
PARTS			397.68			0.00			0.00
G.O.G.			249.60			0.00			0.00
TOTAL			2111.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCB			BUWB			BUIB

COMMENTS----------
APPT 6-11-19 S/F
6.10 PART HERE

6.14 PART HERE
6-14 REPAIRS COMPLETE

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			1463.72			0.00			0.00
PARTS			397.68			0.00			0.00
G.O.G.			249.60			0.00			0.00
TAXES			58.18			0.00			0.00
TOTAL			2169.18			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:53

*C 0
*A 4229343371884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266405 ROBERT POLITTE 962 4286 06/10/19 MA+S740590

ALEXANDER WILL 40558 /

17052 C SANDALWOOD CREEK DR 17/MAZDA/MAZDA3/

J M 1 B N 1 V 7 7 H 1 1 0 3 1 7 0

WILDWOOD, MO 63038 06/06/19

618-830-8250 MO: 40558

JOB# 1 CHARGES

LABOR----WARRANTY

J# 1 02MAZ CAMPAIGN/RECALL TECH(S):549 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	12.10	12.80	0.70	0.00	FINISHED
549	06/06/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE FAULTY F-BCM
CAUSE FAULTY F-BCM
ORIG CORR F-BCM REPLACEMENT

```
CORRECTION   F-BCM REPLACEMENT
             XXR46ARX/0.2 HRS

CLAIM # 740590-1

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    TKY2-67-5XX          FRONT BODY            68.00    68.00     88.40      88.40
                                                      COST TOTAL     68.00
                                                                  TOTAL - PARTS         88.40

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          27.60                          0.00
  PARTS                          0.00                          88.40                          0.00
  TOTAL                          0.00                         116.00                          0.00
JOB#  1 JOURNAL PREFIX           MACS                           MAWS                           MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MA1A          SYNTHETIC VALVOLINE               TECH(S):549                        12.08
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/06/19   12.10    12.10   0.00   0.00    FINISHED
             549   06/06/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
             CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
             RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR    PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION
CORRECTION   PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                      COST TOTAL      5.10
                                                                  TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                          0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      5.000   /UNIT                         25.00
```

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266405                              ROBERT POLITTE      962       4286    06/10/19   MA+S740590

ALEXANDER WILL                                                40558       /

17052 C SANDALWOOD CREEK DR         17/MAZDA/MAZDA3/

                                    J M 1 B N 1 V 7 7 H 1 1 0 3 1 7 0

WILDWOOD, MO 63038                                                      06/06/19

618-830-8250                                                                        MO: 40558


                                                                      TOTAL - GOG           25.30

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                      -1.00
                                                                      TOTAL - MISC          -1.00

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         25.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          44.25                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):549                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/06/19   12.10    12.10   0.00   0.00    FINISHED
             549   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 4+00MAZROTATE     TIRES ROTATE SPECIAL             TECH(S):549                         19.70
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/06/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CORR    PERFORMED TIRE ROTATION.
CORRECTION   PERFORMED TIRE ROTATION.

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                      -0.99
                                                                      TOTAL - MISC          -0.99

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.70                          0.00                          0.00
  MISC DIS                       -0.99                          0.00                          0.00
```

TOTAL	18.71	0.00	0.00
JOB# 4 JOURNAL PREFIX	MACS	MAWS	MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

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266405                              ROBERT POLITTE      962       4286    06/10/19   MA+S740590

ALEXANDER WILL                                                40558       /

17052 C SANDALWOOD CREEK DR         17/MAZDA/MAZDA3/

                                    J M 1 B N 1 V 7 7 H 1 1 0 3 1 7 0

WILDWOOD, MO 63038                                                      06/06/19

618-830-8250                                                                        MO: 40558


LABOR----CUSTOMER-------------------------------------------------------------------
J# 5+20MAZ06         CABIN AIR FILTER                  TECH(S):549                        39.40
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/06/19    0.00     0.00   0.00   0.20    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.20

COMPLAINT    RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    KD45-61-J6X-MV       FILTER, CA            12.33    12.33     20.55      20.55
                                                        COST TOTAL     12.33
                                                                     TOTAL - PARTS         20.55

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         39.40                         0.00                          0.00
  PARTS                         20.55                         0.00                          0.00
  TOTAL                         59.95                         0.00                          0.00
JOB#  5 JOURNAL PREFIX            MACS                         MAWS                          MAIS

JOB#  6 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 6+11MAZAF         REPLACE AIR FILTER                TECH(S):549                         0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/06/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE   RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE        RECOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR    REPLACED ENGINE AIR FILTER
CORRECTION   REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PE07-13-3A0A-MV      ELEMENT.AI             8.40     8.40     14.00      14.00
                                                        COST TOTAL      8.40
                                                                     TOTAL - PARTS         14.00

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                         14.00                         0.00                          0.00
  TOTAL                         14.00                         0.00                          0.00
JOB#  6 JOURNAL PREFIX            MACS                         MAWS                          MAIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                 1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                              5.68
                                                                     TOTAL - MISC          7.18

COMMENTS----------------------------------------------------------------------------
```

X02H8XE5L2:WEB APPT created 2019-06-03 03:46:08pm taken by

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#..... LABOR... PARTS... SUB.LAB. SUB.PART GOG..... MISC.... TAX.... TOTAL....

266405 ROBERT POLITTE 962 4286 06/10/19 MA+S740590

ALEXANDER WILL 40558 /

17052 C SANDALWOOD CREEK DR 17/MAZDA/MAZDA3/

J M 1 B N 1 V 7 7 H 1 1 0 3 1 7 0

WILDWOOD, MO 63038 06/06/19

618-830-8250 MO: 40558

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740590-1	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			71.18			27.60			0.00
PARTS			42.42			88.40			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			7.18			0.00			0.00
MISC DIS			-1.99			0.00			0.00
TAXES			6.42			0.00			0.00
TOTAL			150.51			116.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:53

*C 0
*A 4229381471884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

126954 ROBERT KOSTIAL 532 6641 06/06/19 IN+S740591

AARON STONE 96712 LIQUID PLAT 91037

16401 SWINGLEY RIDGE RD 12/INFINITI/M37X/4DR SDN X AWD 12/17/11 46

SUITE 500 J N 1 B Y 1 A R 9 C M 3 9 2 6 8 8 70069 07/09/11

CHESTERFIELD, MO 63017 06/06/19

636-265-1110 314-392-6900 MO: 96712

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZ01 LUBE OIL FILTER TECH(S):514 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/06/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
514	06/06/19	13.30	13.30	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80

TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST SSR SHOP SUPPLIES -1.65

TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          43.22                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):514                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/06/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
             514   06/06/19   13.30    13.30   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires)
             FREE ROTATION, BOUGHT HERE
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX            INCS                         INWS                         INIS
```


[CONTINUED ON NEXT PAGE]

126954 ROBERT KOSTIAL 532 6641 06/06/19 IN+S740591

AARON STONE 96712 LIQUID PLAT 91037

16401 SWINGLEY RIDGE RD 12/INFINITI/M37X/4DR SDN X AWD 12/17/11 46

SUITE 500 J N 1 B Y 1 A R 9 C M 3 9 2 6 8 8 70069 07/09/11

CHESTERFIELD, MO 63017 06/06/19

636-265-1110 314-392-6900 MO: 96712

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 50INZ ENGINE ELECTRICAL TECH(S):514 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/06/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
514	06/06/19	13.30	13.30	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES BACK UP CAMERA BLACK OR FUZZY INTERMITTENTLY
(Electrical Diagnosis - 50)
ORIG CORR RECOMMEND REPLACING CAMERA - $1,200.15.
CORRECTION RECOMMEND REPLACING CAMERA - $1,200.15.

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.65
		TOTAL - MISC	3.15

COMMENTS----------
TAG NUMBER IS 6641

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			48.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:53

*C 0
*A 4229418261884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9722 06/10/19 GC+B740592

FRANK BOMMARITO BUICK GMC INC 84311 GRAY/ 80551A

15736 MANCHESTER ROAD 15/JEEP/CHEROKEE/4WD 4DR LATITUDE 06/29/19 84408

1 C 4 P J M C B 9 F W 6 0 5 3 5 1

ELLISVILLE, MO 63011 RL 06/06/19

636-391-7200 636-391-9400 MO: 84311

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):609 675 264.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/07/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
609	06/07/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
607	06/07/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.60	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------
INTL 740592 80551A 06/07/19 PDR 48.00
TOTAL - SUBLET 48.00

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 38.000 /UNIT 38.00
TOTAL - GOG 38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			264.00
SUBLET			0.00			0.00			48.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			264.00
SUBLET			0.00			0.00			48.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:54

*C 0
*A 4229422791884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 2900 06/07/19 GC+S740593

FRANK BOMMARITO BUICK GMC INC 102557 WHITE/ 29003A

15736 MANCHESTER ROAD 11/HONDA/ACCORD SEDAN/4DR I4 AUTO SE 06/27/19 102569

1 H G C P 2 F 6 0 B A 1 4 4 8 8 7

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 MO: 102557

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00GCZ QUICK SERVICE TECH(S):923 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	12.60	12.60	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
PRE AUCTION
ORIG CORR LOF AND ROTATE TIRES
PRE AUCTION
CORRECTION LOF AND ROTATE TIRES

PRE AUCTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	FVPR7356	OIL FILTER	1.74	1.74	2.50	2.50
				COST TOTAL	4.14		
					TOTAL - PARTS		5.90

MISC	CODE	DESCRIPTION	CONTROL NO	
INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00
PARTS			0.00			0.00			5.90
MISC CHG			0.00			0.00			8.00
TOTAL			0.00			0.00			183.90
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 2 CHARGES

LABOR----INTERNAL

J# 2 00GCADD1 ADDED OP TECH(S):923 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	12.60	12.60	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT USED CAR PREP
ORIG CORR .5 2 TIRES//.5 BRAKE SERVICE
CORRECTION .5 2 TIRES//.5 BRAKE SERVICE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	2	PK93-25-0000	215/60R16	131.00	262.00	141.00	282.00
				COST TOTAL	262.00		
					TOTAL - PARTS		282.00

MISC	CODE	DESCRIPTION	CONTROL NO	
INTL	T2	2 TIRE MISSOURI TAX		1.00
			TOTAL - MISC	1.00

```
10                                ALBERT BAUMANN JR   108       2900    06/07/19   GC+S740593

FRANK BOMMARITO BUICK GMC INC                                  102557      WHITE/           29003A

15736 MANCHESTER ROAD             11/HONDA/ACCORD SEDAN/4DR I4 AUTO SE  06/27/19       102569

                                  1 H G C P 2 F 6 0 B A 1 4 4 8 8 7

ELLISVILLE, MO 63011                                                     06/06/19

636-391-7200      636-391-9400                                                        MO: 102557


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         150.00
  PARTS                          0.00                          0.00                         282.00
  MISC CHG                       0.00                          0.00                           1.00
  TOTAL                          0.00                          0.00                         433.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                           GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 03GCZMVI/EMISSI SAFETY/EMISSION                    TECH(S):923                        28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/07/19   12.60    12.60   0.00   0.00    FINISHED
            923   06/07/19    0.00     0.00   0.00   0.50    FINISHED
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                            4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740593          3.45
                                                              TOTAL - MISC            7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                           GCIS



GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         348.55
  PARTS                          0.00                          0.00                         287.90
  MISC CHG                       0.00                          0.00                          16.45
                          ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                         652.90


*************************    A L L  D E T A I L  I N V O I C E    *************************
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  [END OF INVOICE] 11:44:54

*C 0
*A 4229427311884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

255605 CHARLIE THIERET 932 4287 06/06/19 MA+S740594

JACLYN MARK 100994 SILVER/ P9430

7 FOREST PINE CT 10/MAZDA/CX-9/AWD 4DR SPORT 08/10/18 89985

J M 3 T B 3 M A 2 A 0 2 0 7 7 1 9

O FALLON, MO 63368 06/06/19

636-248-8389 E# 3.7L V6 GAS MO: 100994

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 20MAZ HEATING / AIR COND TECH(S):923 88.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	13.60	13.60	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	0.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT AC INOP
ORIG CAUSE CHECKED VEHICLE, A/C BLOWER RELAY BROKEN, RECOMMEND REPLACING
CAUSE CHECKED VEHICLE, A/C BLOWER RELAY BROKEN, RECOMMEND REPLACING
ORIG CORR REPALCED BLOWER MOTOR RELAY, WORKING PROPERLY AT THIS TIME
CORRECTION REPALCED BLOWER MOTOR RELAY, WORKING PROPERLY AT THIS TIME

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	G115-67-730	RELAY	14.03	14.03	28.07	28.07
			COST TOTAL		14.03		
					TOTAL - PARTS		28.07

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			88.20			0.00			0.00
PARTS			28.07			0.00			0.00
TOTAL			116.27			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            923   06/06/19   13.60    13.60   0.00   0.00    FINISHED
            923   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    YF09-14-302A         CARTRIDGE,             4.75     4.75      7.87       7.87
                                                      COST TOTAL      4.75
                                                                TOTAL - PARTS          7.87

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          7.87                          0.00                          0.00
  TOTAL                          7.87                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00MA2A          VALVOLINE OIL/FILTER              TECH(S):923                      9.58
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/06/19    0.00     0.40   0.00   0.40    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    OIL AND FILTER CHANGE
```

255605 CHARLIE THIERET 932 4287 06/06/19 MA+S740594

JACLYN MARK 100994 SILVER/ P9430

7 FOREST PINE CT 10/MAZDA/CX-9/AWD 4DR SPORT 08/10/18 89985

J M 3 T B 3 M A 2 A 0 2 0 7 7 1 9

O FALLON, MO 63368 06/06/19

636-248-8389 E# 3.7L V6 GAS MO: 100994

ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

G.O.G. & SUPPLIES

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	6.0	VALVOLINE OIL	@	1.900	/UNIT	11.40
					TOTAL - GOG	11.70

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		9.58		0.00		0.00
G.O.G.		11.70		0.00		0.00
TOTAL		21.28		0.00		0.00
JOB# 3 JOURNAL PREFIX		MACS		MAWS		MAIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
		TOTAL - MISC	1.50

COMMENTS
++RENTAL++

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		97.78		0.00		0.00
PARTS		35.94		0.00		0.00
G.O.G.		11.70		0.00		0.00
MISC CHG		1.50		0.00		0.00
TAXES		4.28		0.00		0.00
TOTAL		151.20		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:54

*C 0
*A 4229432931884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

140198 CHRISTOPHER FLIPPO 674 9276 06/14/19 IN+B740595

CARL J SCHMITTGENS SR. 153300 WHITE/ 27203B

237 LEHIGH MEADOWS DRIVE 04/INFINITI/FX35/4DR AWD 05/12/17 123815

J N R A S 0 8 W X 4 X 2 0 3 3 6 7

CHESTERFIELD, MO 63005 06/06/19

636-537-9661 314-296-4853 MO: 153300

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):630 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/14/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FRT. BUMPER, GRILLE

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST LS LOT STORAGE 315.00
TOTAL - MISC 315.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
MISC CHG			315.00			0.00			0.00
TOTAL			315.00			0.00			0.00

JOB# 1 JOURNAL PREFIX INCB INWB INIB

COMMENTS----------
TOWED IN 6/6 AM/FAM CLM# 01-001-584895

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
MISC CHG			315.00			0.00			0.00
TOTAL			315.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:54

*C 0
*A 4229438641884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

236773 ALBERT BAUMANN JR 108 4288 06/06/19 GC+S740596

MING LO 120686 /

264 STRECKER FARMS CT 99/HONDA/CIVIC/2DR CPE SI MT

1 H G E M 1 1 5 7 X L 0 8 1 6 1 6

WILDWOOD, MO 63011 06/06/19

636-346-3937 636-346-9379 MO: 120686

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):549 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/06/19	13.30	13.30	0.00	0.00	FINISHED
549	06/06/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

```
MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                    4.00
    CUST      SYSTEC  SYSTEMS TEC                                  740596      3.45
    CUST         SSR  SHOP SUPPLIES                                           -1.43
                                                          TOTAL - MISC          6.02

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -1.43                          0.00                          0.00
  TOTAL                          34.57                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2+93GCZEAFR       ENG. AIR FILTER RED               TECH(S):549                  0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/06/19   13.30    13.30   0.00   0.00    FINISHED
             549   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: ENGINE AIR FILTER RED (REPAIRS RECOMMENDED)
CORRECTION   MPVI: ENGINE AIR FILTER RED (REPAIRS RECOMMENDED)

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SS  SHOP SUPPLIES-SERVICE                                     1.43
                                                          TOTAL - MISC          1.43

COMMENTS---------------------------------------------------------------------------
++WAITER++
DELETED OPERATION(S)---------------------------------------------------------------
00GCZ27POINT    27 POINT INSPECTION

RECOMMENDATIONS--------------------------------------------------------------------
RECOMMEND ENGINE AIR FILTER REPLACED
```

236773 ALBERT BAUMANN JR 108 4288 06/06/19 GC+S740596

MING LO 120686 /

264 STRECKER FARMS CT 99/HONDA/CIVIC/2DR CPE SI MT

1 H G E M 1 1 5 7 X L 0 8 1 6 1 6

WILDWOOD, MO 63011 06/06/19

636-346-3937 636-346-9379 MO: 120686

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			8.88			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			36.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229463381884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

241762 JOSEPH WHITAKER 420 2661 06/06/19 GC+S740597

JEANNE SNYDER 28710 CRMSN RD TC 78633

18128 DAWNS TRAIL 17/GMC/YUKON/4DR 4WD 07/31/17 71

1 G K S 2 B K C 2 H R 3 4 2 3 3 9

CHESTERFIELD, MO 63005 06/06/19

618-334-3632 MO: 28710

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCCOUPCAR GM SEASONAL CAR CARE TECH(S):422 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/06/19	14.20	14.50	0.30	0.00	FINISHED
422	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

COMPLAINT GM SEASONAL CARE CARE- PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL WITH FULL SYNTHETIC OIL, OIL FILTER, CHECK TIRE PRESSURES AND TOP OFF ALL FLUID LEVELS. RESET OIL INDEX. ROTATE TIRES AS PER MANUFACTURE. PERFORM GM 27 POINT INSPECTION.
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y		4.30	4.30	6.00	6.00
				COST TOTAL		4.30		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT		51.20
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
						TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00

```
  TOTAL                          83.70                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            GCQS                         GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):422                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/06/19   14.20    14.20   0.00   0.00    FINISHED
             422   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    Oil & Filter Change Recommended, Oil Life 17%
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                         GCWS                         GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 20GCZ06         CABIN AIR FILTER                  TECH(S):422                         15.00
```


[CONTINUED ON NEXT PAGE]

241762 JOSEPH WHITAKER 420 2661 06/06/19 GC+S740597

JEANNE SNYDER 28710 CRMSN RD TC 78633

18128 DAWNS TRAIL 17/GMC/YUKON/4DR 4WD 07/31/17 71

1 G K S 2 B K C 2 H R 3 4 2 3 3 9

CHESTERFIELD, MO 63005 06/06/19

618-334-3632 MO: 28710

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/06/19	14.20	14.20	0.00	0.00	FINISHED
422	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	23281440	FILTER 9.786 Y		12.73	12.73	29.95	29.95
				COST TOTAL		12.73		
						TOTAL - PARTS		29.95

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		15.00			0.00			0.00
PARTS		29.95			0.00			0.00
TOTAL		44.95			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZYTIRE TIRE TREAD YELLOW TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/06/19	14.30	14.30	0.00	0.00	FINISHED
422	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CORR MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
LF RR 5/32" RF LR 6/32"
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
LF RR 5/32" RF LR 6/32"

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX		GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		3.80
			TOTAL - MISC	5.30

COMMENTS----------
P:6183343632,E:jlws1229@hotmail.com,A:WAIT AT DEALER

[CONTINUED ON NEXT PAGE]

241762 JOSEPH WHITAKER 420 2661 06/06/19 GC+S740597

JEANNE SNYDER 28710 CRMSN RD TC 78633

18128 DAWNS TRAIL 17/GMC/YUKON/4DR 4WD 07/31/17 71

1 G K S 2 B K C 2 H R 3 4 2 3 3 9

CHESTERFIELD, MO 63005 06/06/19

618-334-3632 MO: 28710

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			40.00			0.00			0.00
PARTS			35.95			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			5.30			0.00			0.00
TAXES			8.31			0.00			0.00
TOTAL			142.26			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:54

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*C 0
*A 4229471301884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

246273 ADAM BECKMAN 432 2662 06/06/19 GC+S740598

ANTHONY CHAO 25303 ONYX BLK/CO 78743

40 SUMMERHILL LN 17/GMC/YUKON XL/4DR SUV 4WD 12/09/17 301

1 G K S 2 H K J 4 H R 3 6 8 6 7 0

TOWN AND COUNTRY, MO 63017 06/06/19

MO: 25303

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):520 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	13.30	13.70	0.40	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION

ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			83.70			0.00			0.00

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/06/19	13.80	13.80	0.00	0.00	FINISHED
520	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.55
		TOTAL - MISC	3.05

COMMENTS----------
WAIT created 2019-06-04 11:10:00am taken by Adam Beckman

246273 ADAM BECKMAN 432 2662 06/06/19 GC+S740598

ANTHONY CHAO 25303 ONYX BLK/CO 78743

40 SUMMERHILL LN 17/GMC/YUKON XL/4DR SUV 4WD 12/09/17 301

1 G K S 2 H K J 4 H R 3 6 8 6 7 0

TOWN AND COUNTRY, MO 63017 06/06/19

MO: 25303

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			5.42			0.00			0.00
TOTAL			92.17			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:54

*C 0
*A 4229477901884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

264964 CHARLIE THIERET 932 4289 06/18/19 MA+S740600

VINCE TOLAR 133309 /

3766 TWIN OAKS DR 09/MAZDA/CX-7/

J M 3 E R 2 9 3 2 9 0 2 2 7 1 1 7

PACIFIC, MO 63069 06/06/19

MO: 133309

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576 151.80

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/06/19	13.40	13.80	0.40	0.00	FINISHED
576	06/06/19	0.00	0.00	0.00	1.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	1.10	

COMPLAINT PERFORM RECALL#RS AIR BAG
ORIG CAUSE replaced pass inflater per1317f
CAUSE replaced pass inflater per1317f
ORIG CORR PERFORMED RECALL 1317F
XXN7DXRX / 1.1
CORRECTION PERFORMED RECALL 1317F
XXN7DXRX / 1.1

CLAIM # 740600-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	EGZ1-57-K80	INFLATOR,	56.79	56.79	79.51	79.51
WARR	1	ZZT1-57-K75	PAD, FELT	0.52	0.52	0.73	0.73
				COST TOTAL	57.31		
					TOTAL - PARTS		80.24

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			151.80			0.00
PARTS			0.00			80.24			0.00
TOTAL			0.00			232.04			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 02MAZ05 CAMPAIGN/RECALL TECH(S):576 179.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/06/19	14.10	14.40	0.30	0.00	HOLD OTHER
576	06/06/19	14.50	14.90	0.40	0.00	FINISHED
576	06/06/19	0.00	0.00	0.00	1.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	1.30	

COMPLAINT PERFORM RECALL#LOWER CONTROL ARMS
ORIG CAUSE replaced front lower arm check alignment and set front toe
CAUSE replaced front lower arm check alignment and set front toe
ORIG CORR PERFORMED RECALL 9916H
XXM7HARX / 1.3
CORRECTION PERFORMED RECALL 9916H
XXM7HARX / 1.3

CLAIM # 740600-2

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	EHY4-34-30Z	KIT,LWR AR	187.00	187.00	261.80	261.80
			COST TOTAL		187.00		
					TOTAL - PARTS		261.80

264964 CHARLIE THIERET 932 4289 06/18/19 MA+S740600

VINCE TOLAR 133309 /

3766 TWIN OAKS DR 09/MAZDA/CX-7/

J M 3 E R 2 9 3 2 9 0 2 2 7 1 1 7

PACIFIC, MO 63069 06/06/19

MO: 133309

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			179.40			0.00
PARTS			0.00			261.80			0.00
TOTAL			0.00			441.20			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES

LABOR----CUSTOMER

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	8.50	8.50	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4 11MAZ ENGINE MINOR TECH(S):576 945.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	8.50	8.50	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	6.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	6.30	

COMPLAINT REPORTS ENGINE NOISE COLD START
ORIG CAUSE CHECKED VEHICLE, NOISE WHEN FIRST STARTING VEHICLE, CHECKED FURTHER, TIMING CHAIN STRETCHED AND TENSIONER BAD, RECOMMEND REPLACING
CAUSE CHECKED VEHICLE, NOISE WHEN FIRST STARTING VEHICLE, CHECKED FURTHER, TIMING CHAIN STRETCHED AND TENSIONER BAD, RECOMMEND REPLACING
TECH INSPECTION ALSO FOUND FRONT #3 ENGINE MOUNT BROKEN, LEAKING FLUID RECOMMEND REPLACING
ORIG CORR REPLACED TIMING CHAIN AND TENSIONER,
CORRECTION REPLACED TIMING CHAIN AND TENSIONER, AND #3 ENGINE MOUNT, TESTED VEHICLE, OK AT THIS TIME
CNA WARRANTY AUTH: 7880352
AMOUNT PAYABLE: $1548.62
CUST OWES $100 DEDUCTIBLE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	L3K9-12-201A	CHAIN,TIMI	34.71	34.71	46.28	46.28
CUST	1	L3K9-10-230	COVER,SEAL	12.33	12.33	20.55	20.55
CUST	14	LFBL-10-237	WASHER,SEA	7.00	98.00	11.67	163.38

CUST	1	LF01-11-406	BOLT,LOCK-	8.84	8.84	14.73	14.73
CUST	1	L3G6-10-602	SEAL,OIL	6.55	6.55	10.92	10.92
CUST	3	L3H5-11-407	WASHER	11.05	33.15	18.42	55.26
CUST	1	0000-77-1217-ES	RTV SILICO	6.43	6.43	10.71	10.71
CUST	1	L3K9-12-4X0C	ACTR,VARIA	85.34	85.34	142.26	142.26
CUST	2	L3K9-12-429	WASHER	6.45	12.90	10.76	21.52
CUST	6	0000-77-5W30-QT	SAE 5W-30	3.55	21.30	5.92	35.52

264964 CHARLIE THIERET 932 4289 06/18/19 MA+S740600

VINCE TOLAR 133309 /

3766 TWIN OAKS DR 09/MAZDA/CX-7/

J M 3 E R 2 9 3 2 9 0 2 2 7 1 1 7

PACIFIC, MO 63069 06/06/19

MO: 133309

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		9XG0-99-667L	PLUG,BLIND	2.01	2.01	3.35	3.35
CUST	1		L3K9-10-193	GASKET,RR.	3.51	3.51	5.86	5.86
CUST	1		L3K9-13-ZE5	RING, O	8.59	8.59	14.32	14.32
CUST	1		EG21-39-06Y	RUBBER NO.	60.55	60.55	100.94	100.94
				COST TOTAL		394.21		
						TOTAL - PARTS		645.60

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			945.00			0.00			0.00
PARTS			645.60			0.00			0.00
TOTAL			1590.60			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740600-1	151.80	80.24	0.00	0.00	0.00	0.00	0.00	232.04
740600-2	179.40	261.80	0.00	0.00	0.00	0.00	0.00	441.20
CLAIM TOTALS	331.20	342.04	0.00	0.00	0.00	0.00	0.00	673.24

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			945.00			331.20			0.00
PARTS			645.60			342.04			0.00
TAXES			58.03			0.00			0.00
TOTAL			1648.63			673.24			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:54

*C 0
*A 4229484851884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

247835 TYLER COLEMAN 457 6642 06/06/19 IN+S740601

JEFFREY G KILLION 24327 MOONSTONE W 97156

20 FREDERICK LANE 18/INFINITI/QX80/4DR SUV AWD 01/26/18 14

J N 8 A Z 2 N E 6 J 9 1 9 1 0 0 1

ST.LOUIS, MO 63122 06/06/19

314-443-7038 MO: 24328

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 01INZ030 30000 MILE FACTORY TECH(S):996 124.56

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/06/19	0.00	0.00	0.00	1.40	ENTERED IN INVOICING
996	06/06/19	14.40	14.40	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	1.40	

COMPLAINT (30000 MILE SERVICE - 01)
ORIG CAUSE SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE
CAUSE SCHEDULED MAINTENANCE DUE TO TIME OR MILEAGE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES, REPLACE IN-CABIN FILTER, IN-CABIN FILTER,
AND REPLACED BRAKE FLUID
CLAIM TYPE-PO; OP CODE-YW15AA .6 HRS, YW50AA 1.6 HRS;
SYM/DIAG-ZZ 99
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES, REPLACE IN-CABIN FILTER, IN-CABIN FILTER,
AND REPLACED BRAKE FLUID
YW15AA 0.6 YW27AA 0.8
SYM/DIAG-ZZ 99

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740601-1	YW15AA	0.60		99		PO
740601-1	YW27AA	0.80				

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.39	0.39
WARR	1	152089E01A	OIL FILTER	5.12	5.12	7.39	7.39
INTL	1	27277VX01A	FILTER-AIR	20.17	20.17	33.62	33.62
WARR	1	999MPA4100P	BRAKE FLUID (DOT	3.99	3.99	5.76	5.76
			COST TOTAL		29.55		
					TOTAL - PARTS		47.16

G.O.G. & SUPPLIES----------

WARR	7.0	999PK0W20MSN MOB SYN	@	2.950	/UNIT	20.65
					TOTAL - GOG	20.65

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			124.56			0.00
PARTS			0.00			13.54			33.62
G.O.G.			0.00			20.65			0.00
TOTAL			0.00			158.75			33.62
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
++LOANER++ALIGNMENT

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740601-1	124.56	13.54	0.00	0.00	20.65	0.00	0.00	158.75
CLAIM TOTALS	124.56	13.54	0.00	0.00	20.65	0.00	0.00	158.75

[CONTINUED ON NEXT PAGE]

247835 TYLER COLEMAN 457 6642 06/06/19 IN+S740601

JEFFREY G KILLION 24327 MOONSTONE W 97156

20 FREDERICK LANE 18/INFINITI/QX80/4DR SUV AWD 01/26/18 14

J N 8 A Z 2 N E 6 J 9 1 9 1 0 0 1

ST.LOUIS, MO 63122 06/06/19

314-443-7038 MO: 24328

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			124.56			0.00
PARTS			0.00			13.54			33.62
G.O.G.			0.00			20.65			0.00
TOTAL			0.00			158.75			33.62

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229491081884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

219517 ROBERT KOSTIAL 532 0887 06/07/19 IN+S740602

DOLEATA O JOHNSON H208316021 97563 BLACK/ 94384A

1121 ST CYR RD 13/INFINITI/JX35/AWD 4DR 12/18/15 38739

5 N 1 A L 0 M M 7 D C 3 3 0 8 8 7 70069 12/10/12

ST LOUIS, MO 63137 06/06/19

314-255-1846 636-327-2501 MO: 97563

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10INZ06 CHECK ENGINE LIGHT TECH(S):514 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/07/19	8.40	8.40	0.00	0.00	FINISHED
514	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT ON -
COUNTER TICKET - SERVICE PART WARRANTY - SPW
ORIGINAL RO# 288698
DATE - 03/11/19

CLAIM #-----	WARRANTY OP. CODES----	FLAT HRS.--	OTHER HRS.--	FC--	AUTH. CODE--	CLAIM TYPE
740602-1	DG20AA	0.70		32	PP	

PARTS-----	QTY--	FP-NUMBER----------	DESCRIPTION---------	U/COST---	E/COST----	U/PRICE
WARR	1	170403KA1E	FUEL PUMP-IN TAN	309.48	309.48	446.49 446.49
			COST TOTAL		309.48	
					TOTAL - PARTS	446.49

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			0.00			446.49			0.00
TOTAL			0.00			446.49			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740602-1	0.00	446.49	0.00	0.00	0.00	0.00	0.00	446.49

CLAIM TOTALS 0.00 446.49 0.00 0.00 0.00 0.00 0.00 446.49

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
PARTS			0.00			446.49			0.00
TOTAL			0.00			446.49			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:54

*C 0
*A 4229495581884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265115 JOSHUA DELANOIX 403 2664 06/14/19 GC+S740604

TD AMERITRADE 71839 /

700 maryville 15/GMC/SIERRA 1500/CREW CAB 4WD 143. 07/15/15

3 G T U 2 U E C 3 F G 2 5 2 5 7 6

SAINT LOUIS, MO 63141 06/06/19

MO: 71839

JOB# 1 CHARGES

LABOR----WARRANTY

J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):475 535 1349.64

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/11/19	13.10	13.20	0.10	0.00	HOLD OTHER
475	06/12/19	6.70	7.20	0.50	0.00	HOLD OTHER
475	06/12/19	12.80	14.80	2.00	0.00	START STRAIGHT TIME
475	06/12/19	14.90	15.90	1.00	1.00T	FINISH STRAIGHT TIME
475	06/12/19	15.90	15.90	0.00	0.00	HOLD OTHER
475	06/13/19	6.70	6.70	0.00	0.00	START STRAIGHT TIME
475	06/13/19	6.80	9.10	2.30	2.30T	FINISH STRAIGHT TIME
475	06/13/19	9.20	9.20	0.00	0.00	HOLD OTHER
475	06/13/19	9.20	11.50	2.30	0.00	HOLD OTHER

475	06/13/19	11.70	11.70	0.00	0.00	FINISHED
475	06/13/19	0.00	0.00	0.00	5.70	OVERRIDE IN INVOICING
			TOTAL TECH TIME	8.20	9.00	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT ON

ORIG CAUSE scan on gds ecm code p0700 tcm code p0741 test drive vehice after warm has tcc shudder and vibration and tcc slip in excess of 200 rpm causing p0741 to set reference bullewtin pi1393b issues most likely caused by failed torque converter perform line pressure test pressures slightly low and fluctuating rapidly when warmed up remove trans and disasemble to inspect found tcc material in pan and throughout trans disasemble pump and inspect scoring on both halves 4-5-6 clutches burnt slightly

CAUSE scan on gds ecm code p0700 tcm code p0741 test drive vehicle after warm has tcc shudder and vibration and tcc slip in excess of 200 rpm causing p0741 to set reference bulletin pi1393b issues most likely caused by failed torque converter perform line pressure test pressures slightly low and fluctuating rapidly when warmed up remove trans and disassemble to inspect found tcc material in pan and throughout trans disassemble pump and inspect scoring on both halves 4-5-6 clutches burnt slightly

ORIG CORR repair trans as needed remove all internal components and clean recondition 4-5-6 clutch replace pump assembling from individual parts per si clean and recondition valve bodies perform function test of tcm assembly with dt-47825 tester tcm checks ok perform cooler line flush and flow test per bulletin pi1393b flush code 2adeea4 .9gpm cycle 970 at 85 degrees f reasemble trans and install check tis for latest programming has latest calibrations test drive 15 miles ok

CORRECTION repair trans as needed remove all internal components and clean recondition 4-5-6 clutch replace pump assembling from individual parts per si clean and recondition valve bodies perform function test of tcm assembly with dt-47825 tester tcm checks ok perform cooler line flush and flow test per bulletin pi1393b flush code 2adeea4 .9gpm cycle 970 at 85 degrees f reassemble trans and install check tis for latest programming has latest calibrations test drive 15 miles ok
LC 8464810 TIME 5.1 ADD .6 DIAG ADD 3.3 OLH TO RECONDITION AND CLEAN DEBRIS BEYOND CONVERTER

265115 JOSHUA DELANOIX 403 2664 06/14/19 GC+S740604

TD AMERITRADE 71839 /

700 maryville 15/GMC/SIERRA 1500/CREW CAB 4WD 143. 07/15/15

3 G T U 2 U E C 3 F G 2 5 2 5 7 6

SAINT LOUIS, MO 63141 06/06/19

MO: 71839

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		24247371	CONVERTER 4.115 N	343.92	343.92	441.49	441.49
WARR	-1		24247371	CORE RETURN	100.00	-100.00	100.00	-100.00
WARR	1		24248031	HOUSING 4.115 Y	118.42	118.42	165.79	165.79
WARR	1		24224131	SLIDE 4.224 Y	10.30	10.30	14.42	14.42
WARR	1		24248573	COVER KIT 4.224 Y	186.90	186.90	261.66	261.66
WARR	1		24248570	ROTOR PKG 4.210 Y	83.52	83.52	116.93	116.93
WARR	1		24272475	SEAL KIT 4.005 Y	61.86	61.86	86.60	86.60
WARR	1		24236933	FILTER KI 4.197 Y	29.79	29.79	41.71	41.71
WARR	1		24272467	PLATE PKG 4.265 Y	10.13	10.13	14.18	14.18
WARR	16		88865601	FLUID 8.800 N	4.80	76.80	6.72	107.52
WARR	1		15035747	SEAL 3.611 Y	10.80	10.80	15.12	15.12
WARR	1		15077362	SEAL 3.611 Y	9.72	9.72	13.61	13.61
WARR	1		20779889	CLAMP 3.708 N	19.73	19.73	27.62	27.62
				COST TOTAL		861.89		
						TOTAL - PARTS		1206.65

G.O.G. & SUPPLIES

WARR	1.0	ADD-COST PART PICKED UP	@ 8.350	/UNIT		8.35
				TOTAL - GOG		8.35

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			1349.64			0.00
PARTS			0.00			1206.65			0.00
G.O.G.			0.00			8.35			0.00
TOTAL			0.00			2564.64			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES

LABOR----WARRANTY

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/13/19	11.80	11.80	0.00	0.00	FINISHED
475	06/13/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS

DELETED OPERATION(S)

03GCZEMISSION EMISSION INSPECTION

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
740604-1	2564.64
CLAIM TOTALS	2564.64

265115 JOSHUA DELANOIX 403 2664 06/14/19 GC+S740604

TD AMERITRADE 71839 /

700 maryville 15/GMC/SIERRA 1500/CREW CAB 4WD 143. 07/15/15

3 G T U 2 U E C 3 F G 2 5 2 5 7 6

SAINT LOUIS, MO 63141 06/06/19

MO: 71839

DCS AUDIT SLIP----------

JOB CARD 740604

VIN	3GTU2UEC3FG252576	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/06/2019
ODOMETER	71839	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740604-1	001399595600	0001

JOB COMPLETION DATE: 06/13/2019
TECHNICIAN GMIN: 339048372

LABOR OPERATION	BASE HOURS	DIAGNOSIS	OTHER
8464810	5.1	0.6	3.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0321
COMPLAINT DESCRIPTION: CUSTOMER STATES CHECK ENGINE LIGHT ON

CAUSE CODE: 3073
CAUSE DESCRIPTION: scan on gds ecm code p0700 tcm code p0741 test drive vehicle after warm has tcc shudder and vibration and tcc slip in excess of 20 f 200 rpm causing p0741 to set reference bulletin pi1393b issues most like likely caused by failed torque converter perform line pressure test pressu essures slightly low and fluctuating rapidly when warmed up remove trans a ns and disassemble to inspect found tcc material in pan and throughout tra trans disassemble pump and inspect scoring on both halves 4-5-6 clutches hes burnt slightly

CORRECTION DESCRIPTION: repair trans as needed remove all internal componen ts and clean recondition 4-5-6 clutch replace pump assembling from individ ividual parts per si clean and recondition valve bodies perform function t on test of tcm assembly with dt-47825 tester tcm checks ok perform cooler ler line flush and flow test per bulletin pi1393b flush code 2adeea4 .9gpm 9gpm cycle 970 at 85 degrees f reassemble trans and install check tis for for latest programming has latest calibrations test drive 15 miles ok LC 8 LC 8464810 TIME 5.1 ADD .6 DIAG ADD 3.3 OLH TO RECONDITION AND CLEAN DEBRI EBRIS BEYOND CONVERTER

CAUSAL PART: 24247371

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
15035747	1	10.80			
15077362	1	9.72			
20779889	1	19.73			
24224131	1	10.30			

24236933	1	29.79
24247371	1	243.92
24248031	1	118.42
24248570	1	83.52
24248573	1	186.90
24272467	1	10.13
24272475	1	61.86

265115 JOSHUA DELANOIX 403 2664 06/14/19 GC+S740604

TD AMERITRADE 71839 /

700 maryville 15/GMC/SIERRA 1500/CREW CAB 4WD 143. 07/15/15

3 G T U 2 U E C 3 F G 2 5 2 5 7 6

SAINT LOUIS, MO 63141 06/06/19

MO: 71839

88865601 16 4.80

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
8.35	NIE					

SERVICE MANAGEMENT AUTHORIZATION CODE: E
REASON FOR AUTHORIZATION: OLH TO RECONDITION AND CLEAN DEBRIS BEYOND CONVERTE
R

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	344.76		
PARTS	861.89	0.00	1206.65
LABOR	1349.64	0.00	1349.64
NET ITEMS	8.35	0.00	8.35
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	2564.64	0.00	2564.64

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			1349.64			0.00
PARTS			0.00			1206.65			0.00
G.O.G.			0.00			8.35			0.00
TOTAL			0.00			2564.64			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229508241884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

256028 ADAM BECKMAN 432 0663 06/07/19 GC+S740606

MICHAEL MORIE 97212 /

2715 MACKLIND AVE 16/GMC/CANYON/CREW CAB 140.5" 08/26/16 21

1 G T P 6 D E 1 0 G 1 3 5 1 0 4 7

SAINT LOUIS, MO 63139 06/06/19

314-721-5510 MO: 97212

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):520 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	11.00	11.20	0.20	0.00	HOLD OTHER
520	06/07/19	12.40	14.50	2.10	0.00	HOLD AUTHORIZATION
520	06/07/19	14.70	14.70	0.00	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.30	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
WHEEL LOCK IN CENTER CONSOLE
CORRECTION COMPLETED
WHEEL LOCK IN CENTER CONSOLE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12679114	FILTER KI 1.836	Y	12.40	12.40	17.36	17.36
				COST TOTAL		12.40		
						TOTAL - PARTS		17.36

G.O.G. & SUPPLIES----------

CUST	6.0	19354306 5W30 DEXOS TWO	@	8.560	/UNIT		51.36
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
					TOTAL - GOG		52.86

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

LABOR	25.00	0.00	0.00
PARTS	17.36	0.00	0.00
G.O.G.	52.86	0.00	0.00
TOTAL	95.22	0.00	0.00

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ4X4SERV 4X4 FLUID SERVICE TECH(S):520 107.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	14.70	14.70	0.00	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.20	

COMPLAINT 4X4 Service
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIANS REMOVE ALL THE OLD WORN OUT OIL FROM THE FRONT AND REAR DIFFERENTIALS AND THE TRANSFER CASE. THEN SYNTHETIC ULTRA GUARD GEAR LUBE AND LIMITED SLIP ADDITIVE IS INSTALLED IN THE DIFFERENTIALS. SYNTHETIC SYNCHRO-SHIFT IS INSTALLED IN THE TRANSFER CASE WHERE RECCOMMENDED. THIS SERVICE WILL HELP WITH LUBRICATION AND HELP DISSIPATE HEAT.750-328-792

256028 ADAM BECKMAN 432 0663 06/07/19 GC+S740606

MICHAEL MORIE 97212 /

2715 MACKLIND AVE 16/GMC/CANYON/CREW CAB 140.5" 08/26/16 21

1 G T P 6 D E 1 0 G 1 3 5 1 0 4 7

SAINT LOUIS, MO 63139 06/06/19

314-721-5510 MO: 97212

CORRECTION TECHNICIANS REMOVE ALL THE OLD WORN OUT OIL FROM THE FRONT AND REAR DIFFERENTIALS AND THE TRANSFER CASE. THEN SYNTHETIC ULTRA GUARD GEAR LUBE AND LIMITED SLIP ADDITIVE IS INSTALLED IN THE DIFFERENTIALS. SYNTHETIC SYNCHRO-SHIFT IS INSTALLED IN THE TRANSFER CASE WHERE RECCOMMENDED. THIS SERVICE WILL HELP WITH LUBRICATION AND HELP DISSIPATE HEAT.750-328-792

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	2		75164BG	DIFF FLUS	45.30	90.60	75.65	151.30
CUST	1		79264BG	T/CASE	34.00	34.00	56.78	56.78
					COST TOTAL	124.60		
						TOTAL - PARTS		208.08

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			107.95			0.00			0.00
PARTS			208.08			0.00			0.00
TOTAL			316.03			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 3 CHARGES

LABOR----CUSTOMER

J# 3 46GCZ01 VIBRATION AT HWY SPD TECH(S):520 132.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	14.70	14.70	0.00	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.20	

COMPLAINT C/S: SET OF 4 BFGOODRICH ALL-TERRAIN T/A KO 2 GM Part Number : 19382155

ORIG CORR REPLACED 4 TIRES

CORRECTION REPLACED 4 TIRES

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	4		19382155	BF2755520 5.880 N	211.39	845.56	240.22	960.88
					COST TOTAL	845.56		
						TOTAL - PARTS		960.88

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	T4	4 TIRE MISSOURI TAX		2.00
			TOTAL - MISC	2.00

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			132.00			0.00			0.00
PARTS			960.88			0.00			0.00
MISC CHG			2.00			0.00			0.00
TOTAL			1094.88			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4 61GCZ03 EXT MOLDING CONCERN TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	14.70	14.70	0.00	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT C/S: DRIVERS SIDE MIRROR

[CONTINUED ON NEXT PAGE]

256028 ADAM BECKMAN 432 0663 06/07/19 GC+S740606

MICHAEL MORIE 97212 /

2715 MACKLIND AVE 16/GMC/CANYON/CREW CAB 140.5" 08/26/16 21

1 G T P 6 D E 1 0 G 1 3 5 1 0 4 7

SAINT LOUIS, MO 63139 06/06/19

314-721-5510 MO: 97212

ORIG CORR INSTALLED CUSTOMER MIRROR GLASS
CORRECTION INSTALLED CUSTOMER MIRROR GLASS

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5 10GCZ04 FUEL FILTER TECH(S):520 100.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	14.70	14.70	0.00	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT Replace fuel filter
ORIG CORR FUEL FILTER REPLACED
CORRECTION FUEL FILTER REPLACED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	52100212	FILTER KI 3.890 Y		48.71	48.71	84.72	84.72
				COST TOTAL		48.71		
						TOTAL - PARTS		84.72

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			100.00			0.00			0.00
PARTS			84.72			0.00			0.00
TOTAL			184.72			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6 00GCZDEFFLUID FILL WITH DEF TECH(S):520 5.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	11.00	11.00	0.00	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT THE VEHICLE REQUIRES DIESEL EXHAUST FLUID CUSTOMER REQUEST
TO HAVE FILLED
ORIG CORR FILL WITH DIESEL EXHAUST FLUID
CORRECTION FILL WITH DIESEL EXHAUST FLUID

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	19286292	FLUID 8.800 N		11.11	11.11	22.21	22.21
				COST TOTAL		11.11		
						TOTAL - PARTS		22.21

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

LABOR	5.00	0.00	0.00
PARTS	22.21	0.00	0.00
TOTAL	27.21	0.00	0.00
JOB# 6 JOURNAL PREFIX	GCCS	GCWS	GCIS

256028 ADAM BECKMAN 432 0663 06/07/19 GC+S740606

MICHAEL MORIE 97212 /

2715 MACKLIND AVE 16/GMC/CANYON/CREW CAB 140.5" 08/26/16 21

1 G T P 6 D E 1 0 G 1 3 5 1 0 4 7

SAINT LOUIS, MO 63139 06/06/19

314-721-5510 MO: 97212

JOB# 7 CHARGES----------

LABOR----CUSTOMER----------
J# 7 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	14.70	14.70	0.00	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 7 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 7 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 8 CHARGES----------

LABOR----CUSTOMER----------
J# 8+93GCZRBK BRAKE LINING RED TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	14.70	14.70	0.00	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)
CORRECTION MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)

JOB# 8 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 8 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
created 2019-06-05 02:32:00pm taken by Adam Beckman

GRAND TOTALS----------

	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			369.95			0.00			0.00
PARTS			1293.25			0.00			0.00
G.O.G.			52.86			0.00			0.00
MISC CHG			28.50			0.00			0.00
TAXES			123.24			0.00			0.00
TOTAL			1867.80			0.00			0.00

*C 0
*A 4229517921884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

245344 JOSHUA DELANOIX 403 2665 06/07/19 GC+S740608

LYNDSEY D COX 26116 QUICKSILV M 79125

3235 COUNTRY KNOLL DR 18/GMC/SIERRA 2500HD/CREW CAB 4WD 15 11/10/17 13

1 G T 1 2 U E Y 0 J F 1 2 4 4 5 1

ST CHARLES, MO 63303 06/06/19

314-660-1388 314-375-5353 MO: 26116

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 90GCZ01 EXPRESS DETAIL TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	17.00	17.00	0.00	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT Complete Vehicle Detail Service

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 10.80

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	16.30	16.70	0.40	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    12691158             FILTER 1.836 Y         9.04     9.04     11.30      11.30
                                                    COST TOTAL      9.04
                                                                TOTAL - PARTS         11.30

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL   10.0  88864038 15W40 DELVAC      @      4.000   /UNIT                          40.00
                                                                TOTAL - GOG           40.00

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          10.80
  PARTS                          0.00                          0.00                          11.30
  G.O.G.                         0.00                          0.00                          40.00
  TOTAL                          0.00                          0.00                          62.10
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                           GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/06/19   16.80    16.80   0.00   0.00    FINISHED
             411   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
```

245344 JOSHUA DELANOIX 403 2665 06/07/19 GC+S740608

LYNDSEY D COX 26116 QUICKSILV M 79125

3235 COUNTRY KNOLL DR 18/GMC/SIERRA 2500HD/CREW CAB 4WD 15 11/10/17 13

1 G T 1 2 U E Y 0 J F 1 2 4 4 5 1

ST CHARLES, MO 63303 06/06/19

314-660-1388 314-375-5353 MO: 26116

CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X026V3PQ23:CUSTOMER REQUESTED A LOANER created 2019-06-04 04:41:00p
m taken by Joshua Delanoix

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			10.80
PARTS			0.00			0.00			11.30
G.O.G.			0.00			0.00			40.00
TOTAL			0.00			0.00			62.10

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:55

```
*C 0
*A 4229524891884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

266380 ROBERT KOSTIAL 532 6643 06/14/19 IN+S740609

DORIAN MCGRUDDER 180584 /

5357 N KINGSHIGHWAY 01/INFINITI/QX4/4DR SUV

J N R D R 0 9 Y X 1 W 2 2 1 0 9 9

ST LOUIS, MO 63115 06/06/19

314-319-7542 MO: 180584

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02INZ CAMPAIGN/RECALL TECH(S):996 38.13

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/14/19	0.00	0.00	0.00	0.30	ENTERED IN INVOICING
996	06/14/19	8.30	8.30	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM RECALL# R1109 STRUT TOWER
R11090 .3 CM
ORIG CAUSE INSPECT ONLY-VEHICLE IS NOT REPAIRABLE
CAUSE INSPECT ONLY-VEHICLE IS NOT REPAIRABLE

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740609-1 R11090 0.30 CM

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			38.13			0.00
TOTAL			0.00			38.13			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2+00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/14/19	8.30	8.30	0.00	0.00	FINISHED
996	06/14/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.

ORIG CORR COMPLETED MULTI POINT INSPECTION
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		INCS			INWS			INIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740609-1	38.13	0.00	0.00	0.00	0.00	0.00	0.00	38.13
CLAIM TOTALS	38.13	0.00	0.00	0.00	0.00	0.00	0.00	38.13

[CONTINUED ON NEXT PAGE]

266380 ROBERT KOSTIAL 532 6643 06/14/19 IN+S740609

DORIAN MCGRUDDER 180584 /

5357 N KINGSHIGHWAY 01/INFINITI/QX4/4DR SUV

J N R D R 0 9 Y X 1 W 2 2 1 0 9 9

ST LOUIS, MO 63115 06/06/19

314-319-7542 MO: 180584

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			38.13			0.00
TOTAL			0.00			38.13			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:55

*C 0
*A 4229549091884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

259374 CHARLIE THIERET 932 4290 06/06/19 MA+S740611

JAMES VOGEL 72736 /

144 GLENBARR CT 12/MAZDA/MAZDA3/4DR SDN S GR TOUR AT

J M 1 B L 1 W 5 6 C 1 5 5 6 2 8 6

VALLEY PARK, MO 63088 06/06/19

MO: 72736

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46MAZ074 MOUNT AND BALANCE 4 TECH(S):578 80.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	15.00	15.00	0.00	0.00	FINISHED
578	06/06/19	0.00	0.00	0.00	1.00	FINISHED
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS 4 TIRES MOUNTED AND BALANCED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	3	PK32-13-2000	205/50R-17	119.00	357.00	148.75	446.25
			COST TOTAL		357.00		
					TOTAL - PARTS		446.25

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	T3	3 TIRE MISSOURI TAX		1.50
			TOTAL - MISC	1.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		80.00			0.00			0.00
PARTS		446.25			0.00			0.00
MISC CHG		1.50			0.00			0.00
TOTAL		527.75			0.00			0.00
JOB# 1 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 46MAZZ WHEEL/TIRE CONCERN TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	15.00	15.00	0.00	0.00	FINISHED

```
            578   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    4TH TIRE FOR $1

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PK32-13-2000         205/50R-17           119.00   119.00      1.00       1.00
                                                       COST TOTAL    119.00
                                                                     TOTAL - PARTS          1.00

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST          T1  1 TIRE MISSOURI TAX                                              0.50
                                                                     TOTAL - MISC           0.50

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          1.00                          0.00                          0.00
  MISC CHG                       0.50                          0.00                          0.00
  TOTAL                          1.50                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 45MAZ06         4 WHEEL ALIGNMENT                TECH(S):578                    99.95
```


[CONTINUED ON NEXT PAGE]

259374 CHARLIE THIERET 932 4290 06/06/19 MA+S740611

JAMES VOGEL 72736 /

144 GLENBARR CT 12/MAZDA/MAZDA3/4DR SDN S GR TOUR AT

J M 1 B L 1 W 5 6 C 1 5 5 6 2 8 6

VALLEY PARK, MO 63088 06/06/19

MO: 72736

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	15.00	15.00	0.00	0.00	FINISHED
578	06/06/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS 4 WHEEL ALIGNMENT

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			99.95			0.00			0.00
TOTAL			99.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/06/19	15.00	15.00	0.00	0.00	FINISHED
578	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	9.00
		TOTAL - MISC	10.50

COMMENTS----------
X02J8XCFEH:created 2019-06-03 05:13:00pm taken by Charles Thieret

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			179.95			0.00			0.00
PARTS			447.25			0.00			0.00
MISC CHG			12.50			0.00			0.00
TAXES			41.01			0.00			0.00
			----------			----------			----------
TOTAL			680.71			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:55

*C 0
*A 4229552521884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK ROBERTS 934 7980 06/17/19 GC+S740612

FRANK BOMMARITO BUICK GMC INC 141568 SILVER/ 79802B

15736 MANCHESTER ROAD 07/CADILLAC/CTS/4DR SDN RWD 3.6L 07/14/07 141568

1 G 6 D P 5 7 7 6 7 0 1 6 2 8 0 7

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 MO: 141572

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZPREAUCTION PRE AUCTION INSP TECH(S):476 100.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/17/19	10.80	10.80	0.00	0.00	FINISHED
476	06/17/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT ROAD TEST AND INSPECT FOR PRE AUCTION
ORIG CORR ==========wholesale==========
CORRECTION ==========wholesale==========

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			100.00
TOTAL			0.00			0.00			100.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

COMMENTS----------
DELETED OPERATION(S)----------
00GCZINSPECTION USED CAR INSPECT 00GCZMAXLIFE LOF VALVOLINE MAX
03GCZMVI/EMISSI SAFETY/EMISSION

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			100.00
TOTAL			0.00			0.00			100.00

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*C 0
*A 4229554551884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

10 MICHELLE GILLETT 359 1127 06/11/19 GC+S740613

FRANK BOMMARITO BUICK GMC INC 40405 BLUE/ P1127

15736 MANCHESTER ROAD 15/NISSAN/SENTRA/4DR SDN I4 CVT 07/08/19 40414

3 N 1 A B 7 A P 9 F Y 3 6 6 8 6 6

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 E# 1.8L L4 GAS MO: 40406

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	14.70	14.70	0.00	0.00	FINISHED
435	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE

```
    INTL     1    11026JA00A          WASHER DRAIN           0.27     0.27      0.55       0.55
    INTL     1    152089E01A          OIL FILTER             5.12     5.12      8.53       8.53
                                                      COST TOTAL      5.39
                                                                  TOTAL - PARTS             9.08

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL    0.5  999PK0W20MSN              @      4.130   /UNIT                           2.07
                                                                  TOTAL - GOG               2.07

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SSR  SHOP SUPPLIES                                                     -1.65
                                                                  TOTAL - MISC             -1.65

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         23.99
  PARTS                          0.00                          0.00                          9.08
  G.O.G.                         0.00                          0.00                          2.07
  MISC DIS                       0.00                          0.00                         -1.65
  TOTAL                          0.00                          0.00                         33.49
JOB#  1 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 2 00INZMTC        MOTOR TREND CERT                  TECH(S):435                      150.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/07/19   14.70    14.70   0.00   0.00    FINISHED
             435   06/07/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   1.00

COMPLAINT    MOTOR TREND CERTIFICATION.

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                        150.00
  TOTAL                          0.00                          0.00                        150.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 00INZZ          QUICK SERVICE                     TECH(S):435                      150.00
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[CONTINUED ON NEXT PAGE]

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10                                MICHELLE GILLETT    359       1127    06/11/19   GC+S740613

FRANK BOMMARITO BUICK GMC INC                                    40405       BLUE/            P1127

15736 MANCHESTER ROAD             15/NISSAN/SENTRA/4DR SDN I4 CVT       07/08/19        40414

                                  3 N 1 A B 7 A P 9 F Y 3 6 6 8 6 6

ELLISVILLE, MO 63011                                                    06/06/19

636-391-7200      636-391-9400                        E# 1.8L L4 GAS               MO: 40406


LABOR----INTERNAL-------------------------------------------------------------------
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/07/19   14.70    14.70   0.00   0.00    FINISHED
            435   06/07/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                          TOTAL TECH TIME   0.00   1.00


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    B88YUHS26J           BLADE ASSY-WINDS      11.50    11.50     19.17      19.17
    INTL     1    B88YUHS15J           BLADE ASSY-WINDS       9.00     9.00     15.00      15.00
    INTL     1    DD06M8H38PNW         PAD KIT DISC BRK      39.00    39.00     89.70      89.70
                                                  COST TOTAL     59.50
                                                                 TOTAL - PARTS        123.87

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          150.00
  PARTS                          0.00                          0.00                          123.87
  TOTAL                          0.00                          0.00                          273.87
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                           GCIS

JOB#  4 CHARGES---------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 03INZO3         SAFETY/EMISSIONS                 TECH(S):464                          28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/11/19   14.50    14.50   0.00   0.00    FINISHED
            464   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                          TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                              4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740613           3.45
    INTL         SSR  SHOP SUPPLIES                                                    -1.43
                                                                 TOTAL - MISC           6.02

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                           28.55
  MISC CHG                       0.00                          0.00                            7.45
  MISC DIS                       0.00                          0.00                           -1.43
  TOTAL                          0.00                          0.00                           34.57
JOB#  4 JOURNAL PREFIX           GCCS                          GCWS                           GCIS
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10 MICHELLE GILLETT 359 1127 06/11/19 GC+S740613

FRANK BOMMARITO BUICK GMC INC 40405 BLUE/ P1127

15736 MANCHESTER ROAD 15/NISSAN/SENTRA/4DR SDN I4 CVT 07/08/19 40414

3 N 1 A B 7 A P 9 F Y 3 6 6 8 6 6

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 E# 1.8L L4 GAS MO: 40406

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			352.54
PARTS			0.00			0.00			132.95
G.O.G.			0.00			0.00			2.07
MISC CHG			0.00			0.00			7.45
MISC DIS			0.00			0.00			-3.08
TOTAL			0.00			0.00			491.93

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229559861884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK ROBERTS 934 1106 06/18/19 GC+S740614

FRANK BOMMARITO BUICK GMC INC 85581 SILVER/ P1106

15736 MANCHESTER ROAD 16/GMC/TERRAIN/FWD 4DR SLT 04/13/16 85581

2 G K A L P E K 1 G 6 3 0 9 2 5 4

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 E# 2.4L L4 GAS MO: 85727

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZPREAUCTION PRE AUCTION INSP TECH(S):476 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/17/19	8.60	11.60	3.00	0.00	HOLD PARTS
476	06/18/19	7.60	7.60	0.00	0.00	FINISHED
476	06/18/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		3.00	1.00	

COMPLAINT ROAD TEST AND INSPECT FOR PRE AUCTION
ORIG CORR COMPLETE
CORRECTION COMPLETE

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			150.00
TOTAL			0.00			0.00			150.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00GCZINSPECTION USED CAR INSPECT TECH(S):476 375.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/18/19	7.60	7.60	0.00	0.00	FINISHED
476	06/18/19	0.00	0.00	0.00	2.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.50	

COMPLAINT INSPECT VEHICLE COMPLETE FOR BRAKES, ANY FAILURE CODES IN
ECM, ABS, TCM, ECT. LOOK FOR ANY FLUID LEAKS, TRIM CONCERNS,
AND ANYTHING ELSE.
ORIG CORR REPLACE HIGH PRESSURE FUEL PUMP
AND LINE

CORRECTION REPLACE HIGH PRESSURE FUEL PUMP
            AND LINE 2.5

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	12641847	PUMP 3.900 Y	136.27	136.27	259.56	259.56
INTL	1	12608374	PIPE 3.163 Y	31.25	31.25	62.50	62.50
				COST TOTAL	167.52		
					TOTAL - PARTS		322.06

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			375.00
PARTS			0.00			0.00			322.06
TOTAL			0.00			0.00			697.06
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 3 CHARGES

LABOR----INTERNAL

J# 3 00GCZMAXLIFE LOF VALVOLINE MAX TECH(S):476 10.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/18/19	7.60	7.60	0.00	0.00	FINISHED
476	06/18/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

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10                                PATRICK ROBERTS     934       1106    06/18/19   GC+S740614

FRANK BOMMARITO BUICK GMC INC                                   85581       SILVER/           P1106

15736 MANCHESTER ROAD             16/GMC/TERRAIN/FWD 4DR SLT             04/13/16        85581

                                  2 G K A L P E K 1 G 6 3 0 9 2 5 4

ELLISVILLE, MO 63011                                                     06/06/19

636-391-7200      636-391-9400                        E# 2.4L L4 GAS                MO: 85727


COMPLAINT    PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
             FILTER USING VALVOLINE MAX LIFE SYNTHETIC BLEND. TOP OFF ALL
             FLUID LEVELS. CHECK AND SET TIRE PRESSURES AND RESET OIL
             LIFE MONITOR IF EQUIPPED. THIS SERVICE INCLUDES UP TO 5
             QTS OF OIL, ANY ADDITIONAL OIL IS EXTRA.
ORIG CORR    COMPLETED AS REQUESTED
CORRECTION   COMPLETED AS REQUESTED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    12605566              FILTER 1.836 Y         4.62     4.62      9.24       9.24
                                                        COST TOTAL      4.62
                                                                      TOTAL - PARTS          9.24

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    INTL    5.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                           30.00
    INTL    1.0  LUBE                       @      1.500   /UNIT                            1.50
                                                                      TOTAL - GOG           31.50

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          10.50
  PARTS                          0.00                          0.00                           9.24
  G.O.G.                         0.00                          0.00                          31.50
  TOTAL                          0.00                          0.00                          51.24
JOB#  3 JOURNAL PREFIX           GCQS                          GCWS                           GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 4 03GCZMVI/EMISSI SAFETY/EMISSION                    TECH(S):476                          28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/18/19    7.60     7.60   0.00   0.00    FINISHED
            476   06/18/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE   CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR    COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                                  4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740614               3.45
                                                                      TOTAL - MISC           7.45

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  4 JOURNAL PREFIX           GCCS                          GCWS                           GCIS
```

10 PATRICK ROBERTS 934 1106 06/18/19 GC+S740614

FRANK BOMMARITO BUICK GMC INC 85581 SILVER/ P1106

15736 MANCHESTER ROAD 16/GMC/TERRAIN/FWD 4DR SLT 04/13/16 85581

2 G K A L P E K 1 G 6 3 0 9 2 5 4

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 E# 2.4L L4 GAS MO: 85727

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		0.00		564.05
PARTS		0.00		0.00		331.30
G.O.G.		0.00		0.00		31.50
MISC CHG		0.00		0.00		7.45
TOTAL		0.00		0.00		934.30

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229562901884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

75591 ALBERT BAUMANN JR 108 108 06/07/19 GC+S740615

BAUMANN PROPERTY CO/HERBERT BAUMANN YNOTY 120000 DEVILLE DTS

1351 HWY O 01/CADILLAC/DEVILLE/4 DOOR SEDAN 09/17/01 0

1 G 6 K F 5 7 9 6 1 U 1 2 8 0 8 5

CUBA, MO 65453 06/06/19

636-227-0012 573-885-5000 MO: 120000

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 20GCZ HEATING / AIR COND TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	10.80	10.80	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT AC INOP
ORIG CORR PART ONLY
CORRECTION PART ONLY

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	702BG	A/C ADDITI	8.99	8.99	13.00	13.00
			COST TOTAL		8.99		
					TOTAL - PARTS		13.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			13.00			0.00			0.00
TOTAL			13.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------
DELETED OPERATION(S)----------
00GCZ27POINT 27 POINT INSPECTION

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
PARTS			13.00			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			1.17			0.00			0.00
TOTAL			15.67			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:55

*C 0
*A 4229565801884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK ROBERTS 934 1125 06/18/19 GC+S740617

FRANK BOMMARITO BUICK GMC INC 12714 SILVER/ P1125

15736 MANCHESTER ROAD 17/GMC/TERRAIN/FWD 4DR SLE W/S 07/17/17 12714

2 G K A L M E K 4 H 6 3 4 9 6 1 8

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 E# 2.4L L4 GAS MO: 12715

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00GCZEASYCARE MOTOR TREND CERTIFY TECH(S):562 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/18/19	10.60	10.60	0.00	0.00	FINISHED
562	06/18/19	0.00	0.00	0.00	1.00	FINISHED
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT INSPECT CAR PER EASY CARE VEHICLE INSPECTION FORM AND TEST DRIVE VEHICLE FO 10 - 15 MINUTES. FILL OUT INSPECTION FORM AS REQUIRED AND SIGN.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                        150.00
  TOTAL                          0.00                          0.00                        150.00
JOB#  1 JOURNAL PREFIX           GCQS                          GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 2 00GCZINSPECTION USED CAR INSPECT                  TECH(S):562                        30.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            562   06/18/19   10.60    10.60   0.00   0.00    FINISHED
            562   06/18/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.20

COMPLAINT    INSPECT VEHICLE COMPLETE FOR BRAKES, ANY FAILURE CODES IN
             ECM, ABS, TCM, ECT. LOOK FOR ANY FLUID LEAKS, TRIM CONCERNS,
             AND ANYTHING ELSE.
ORIG CORR    REPLACED WIPERS
CORRECTION   REPLACED WIPERS

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    22868413             BLADE 10.146 Y        14.44    14.44     25.33      25.33
    INTL     1    22868414             BLADE 10.146 Y        14.44    14.44     25.33      25.33
                                                    COST TOTAL     28.88
                                                                 TOTAL - PARTS         50.66

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         30.00
  PARTS                          0.00                          0.00                         50.66
  TOTAL                          0.00                          0.00                         80.66
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                         GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 00GCZMAXLIFE    LOF VALVOLINE MAX                TECH(S):562                        23.99
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            562   06/18/19   10.60    10.60   0.00   0.00    FINISHED
            562   06/18/19    0.00     0.00   0.00   0.50    FINISHED
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
             FILTER USING VALVOLINE MAX LIFE SYNTHETIC BLEND. TOP OFF ALL
             FLUID LEVELS. CHECK AND SET TIRE PRESSURES AND RESET OIL
             LIFE MONITOR IF EQUIPPED. THIS SERVICE INCLUDES UP TO 5
             QTS OF OIL, ANY ADDITIONAL OIL IS EXTRA.
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10                                PATRICK ROBERTS     934       1125    06/18/19   GC+S740617

FRANK BOMMARITO BUICK GMC INC                                  12714       SILVER/           P1125

15736 MANCHESTER ROAD             17/GMC/TERRAIN/FWD 4DR SLE W/S        07/17/17        12714

                                  2 G K A L M E K 4 H 6 3 4 9 6 1 8

ELLISVILLE, MO 63011                                                    06/06/19

636-391-7200      636-391-9400                        E# 2.4L L4 GAS               MO: 12715


ORIG CORR    COMPLETED AS REQUESTED
CORRECTION   COMPLETED AS REQUESTED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    12605566             FILTER 1.836 Y         4.62     4.62      9.24       9.24
                                                      COST TOTAL      4.62
                                                                  TOTAL - PARTS          9.24

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL    5.0  999PK05W30SS               @      4.300   /UNIT                          21.50
    INTL    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                  TOTAL - GOG           23.00

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          23.99
  PARTS                          0.00                          0.00                           9.24
  G.O.G.                         0.00                          0.00                          23.00
  TOTAL                          0.00                          0.00                          56.23
JOB#  3 JOURNAL PREFIX           GCQS                          GCWS                           GCIS

JOB#  4 CHARGES---------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 00GCZROTATE     TIRES ROTATE SPECIAL              TECH(S):562                          25.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            562   06/18/19   10.60    10.60   0.00   0.00    FINISHED
            562   06/18/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
CORRECTION   PERFORMED TIRE ROTATION.

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          25.00
  TOTAL                          0.00                          0.00                          25.00
JOB#  4 JOURNAL PREFIX           GCQS                          GCWS                           GCIS

JOB#  5 CHARGES---------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 5 03GCZMVI/EMISSI SAFETY/EMISSION                TECH(S):464                          28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/18/19   10.60    10.60   0.00   0.00    FINISHED
            464   06/18/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
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MISC	CODE	DESCRIPTION	CONTROL NO	
INTL	SHP	STATE HIGHWAY PATROL		4.00
INTL	SYSTEC	SYSTEMS TEC	740617	3.45
			TOTAL - MISC	7.45

[CONTINUED ON NEXT PAGE]

10 PATRICK ROBERTS 934 1125 06/18/19 GC+S740617

FRANK BOMMARITO BUICK GMC INC 12714 SILVER/ P1125

15736 MANCHESTER ROAD 17/GMC/TERRAIN/FWD 4DR SLE W/S 07/17/17 12714

2 G K A L M E K 4 H 6 3 4 9 6 1 8

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 E# 2.4L L4 GAS MO: 12715

JOB# 5 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		0.00		0.00		28.55
MISC CHG		0.00		0.00		7.45
TOTAL		0.00		0.00		36.00
JOB# 5 JOURNAL PREFIX		GCCS		GCWS		GCIS

GRAND TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		0.00		0.00		257.54
PARTS		0.00		0.00		59.90
G.O.G.		0.00		0.00		23.00
MISC CHG		0.00		0.00		7.45
TOTAL		0.00		0.00		347.89

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229569791884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK ROBERTS 934 9954 06/18/19 BU+S740618

FRANK BOMMARITO BUICK GMC INC SG9W8R 125587 WHITE/ P9954A

15736 MANCHESTER ROAD 11/BUICK/LACROSSE/4DR SDN CXS 08/26/10 125604

1 G 4 G E 5 E D 8 B F 1 2 4 1 9 6

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 MO: 125589

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZPREAUCTION PRE AUCTION INSP TECH(S):491 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/18/19	8.70	8.70	0.00	0.00	FINISHED
491	06/18/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT ROAD TEST AND INSPECT FOR PRE AUCTION
ORIG CORR TIRES CUPPED, BUT PASS INSPECTION
CORRECTION TIRES CUPPED, BUT PASS INSPECTION

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			150.00
TOTAL			0.00			0.00			150.00

JOB# 1 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00GCZINSPECTION USED CAR INSPECT TECH(S):491 300.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
491	06/18/19	8.70	8.70	0.00	0.00	FINISHED
491	06/18/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT INSPECT VEHICLE COMPLETE FOR BRAKES, ANY FAILURE CODES IN
ECM, ABS, TCM, ECT. LOOK FOR ANY FLUID LEAKS, TRIM CONCERNS,
AND ANYTHING ELSE.
ORIG CORR REPLACED LEAKING TRANSMISSION HOSES
CORRECTION REPLACED LEAKING TRANSMISSION HOSES

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    22908800             PIPE 4.128 Y          15.53    15.53     27.24      27.24
    INTL     1    23171463             PIPE 4.128 Y          15.09    15.09     26.49      26.49
                                                       COST TOTAL     30.62
                                                                  TOTAL - PARTS         53.73

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         300.00
  PARTS                          0.00                          0.00                          53.73
  TOTAL                          0.00                          0.00                         353.73
JOB#  2 JOURNAL PREFIX           BUQS                          BUWS                           BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 00GCZMAXLIFE    LOF VALVOLINE MAX                TECH(S):491                        23.99
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            491   06/18/19    8.70     8.70   0.00   0.00    FINISHED
            491   06/18/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
             FILTER USING VALVOLINE MAX LIFE SYNTHETIC BLEND. TOP OFF ALL
             FLUID LEVELS. CHECK AND SET TIRE PRESSURES AND RESET OIL
             LIFE MONITOR IF EQUIPPED. THIS SERVICE INCLUDES UP TO 5
             QTS OF OIL, ANY ADDITIONAL OIL IS EXTRA.
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10                                PATRICK ROBERTS     934       9954    06/18/19   BU+S740618

FRANK BOMMARITO BUICK GMC INC                    SG9W8R      125587      WHITE/           P9954A

15736 MANCHESTER ROAD             11/BUICK/LACROSSE/4DR SDN CXS         08/26/10       125604

                                  1 G 4 G E 5 E D 8 B F 1 2 4 1 9 6

ELLISVILLE, MO 63011                                                    06/06/19

636-391-7200      636-391-9400                                                        MO: 125589


ORIG CORR    COMPLETED AS REQUESTED
CORRECTION   COMPLETED AS REQUESTED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    12690385             FILTER 1.836 Y         4.30     4.30      8.60       8.60
                                                      COST TOTAL      4.30
                                                                   TOTAL - PARTS          8.60

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          36.00
    INTL    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                   TOTAL - GOG           37.50

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          23.99
  PARTS                          0.00                          0.00                           8.60
  G.O.G.                         0.00                          0.00                          37.50
  TOTAL                          0.00                          0.00                          70.09
JOB#  3 JOURNAL PREFIX           BUQS                          BUWS                           BUIS

JOB#  4 CHARGES---------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------
J# 4 03GCZMVI/EMISSI SAFETY/EMISSION                  TECH(S):491                          28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            491   06/18/19    8.70     8.70   0.00   0.00    FINISHED
            491   06/18/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                              4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740618           3.45
                                                                   TOTAL - MISC           7.45

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  4 JOURNAL PREFIX           BUCS                          BUWS                           BUIS
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10 PATRICK ROBERTS 934 9954 06/18/19 BU+S740618

FRANK BOMMARITO BUICK GMC INC SG9W8R 125587 WHITE/ P9954A

15736 MANCHESTER ROAD 11/BUICK/LACROSSE/4DR SDN CXS 08/26/10 125604

1 G 4 G E 5 E D 8 B F 1 2 4 1 9 6

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 MO: 125589

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			502.54
PARTS			0.00			0.00			62.33
G.O.G.			0.00			0.00			37.50
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			609.82

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229575291884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK ROBERTS 934 1128 06/17/19 GC+S740620

FRANK BOMMARITO BUICK GMC INC 17234 BLACK/ P1128

15736 MANCHESTER ROAD 17/GMC/TERRAIN/FWD 4DR SLE W/S 06/03/17 20027

2 G K A L M E K 5 H 6 2 7 9 7 2 5

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 E# 2.4L L4 EGH MO: 17329

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZEASYCARE MOTOR TREND CERTIFY TECH(S):476 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/17/19	11.70	11.70	0.00	0.00	FINISHED
476	06/17/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT INSPECT CAR PER EASY CARE VEHICLE INSPECTION FORM AND TEST DRIVE VEHICLE FO 10 - 15 MINUTES. FILL OUT INSPECTION FORM AS REQUIRED AND SIGN.
ORIG CORR COMPLETE
CORRECTION COMPLETE

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			0.00			150.00
TOTAL		0.00			0.00			150.00
JOB# 1 JOURNAL PREFIX		GCQS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00GCZINSPECTION USED CAR INSPECT TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/17/19	11.70	11.70	0.00	0.00	FINISHED
476	06/17/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT INSPECT VEHICLE COMPLETE FOR BRAKES, ANY FAILURE CODES IN ECM, ABS, TCM, ECT. LOOK FOR ANY FLUID LEAKS, TRIM CONCERNS, AND ANYTHING ELSE.
ORIG CORR COMPLETE NO REPAIRS

```
CORRECTION   COMPLETE NO REPAIRS

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------
J# 3 00GCZMAXLIFE    LOF VALVOLINE MAX                 TECH(S):476                      10.50
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/17/19   11.70    11.70   0.00   0.00    FINISHED
             476   06/17/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
             FILTER USING VALVOLINE MAX LIFE SYNTHETIC BLEND. TOP OFF ALL
             FLUID LEVELS. CHECK AND SET TIRE PRESSURES AND RESET OIL
             LIFE MONITOR IF EQUIPPED. THIS SERVICE INCLUDES UP TO 5
             QTS OF OIL, ANY ADDITIONAL OIL IS EXTRA.
ORIG CORR    COMPLETED AS REQUESTED
CORRECTION   COMPLETED AS REQUESTED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    12605566             FILTER 1.836 Y         4.62     4.62      9.24       9.24
                                                        COST TOTAL      4.62


PAGE 1 OF 3                                          [CONTINUED ON NEXT PAGE]       11:44:55
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10                                PATRICK ROBERTS     934       1128    06/17/19   GC+S740620

FRANK BOMMARITO BUICK GMC INC                                  17234       BLACK/            P1128

15736 MANCHESTER ROAD             17/GMC/TERRAIN/FWD 4DR SLE W/S        06/03/17        20027

                                  2 G K A L M E K 5 H 6 2 7 9 7 2 5

ELLISVILLE, MO 63011                                                    06/06/19

636-391-7200      636-391-9400                        E# 2.4L L4 EGH               MO: 17329


                                                                    TOTAL - PARTS          9.24

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          36.00
    INTL    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                    TOTAL - GOG           37.50

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                       10.50
  PARTS                          0.00                          0.00                        9.24
  G.O.G.                         0.00                          0.00                       37.50
  TOTAL                          0.00                          0.00                       57.24
JOB#  3 JOURNAL PREFIX           GCQS                          GCWS                        GCIS

JOB#  4 CHARGES---------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 00GCZROTATE     TIRES ROTATE SPECIAL              TECH(S):476                       25.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/17/19   11.70    11.70   0.00   0.00    FINISHED
            476   06/17/19    0.00     0.00   0.00   0.40    OVERRIDE IN INVOICING
                          TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CORR    PERFORMED TIRE ROTATION.
CORRECTION   PERFORMED TIRE ROTATION.

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                       25.00
  TOTAL                          0.00                          0.00                       25.00
JOB#  4 JOURNAL PREFIX           GCQS                          GCWS                        GCIS

JOB#  5 CHARGES---------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 5 03GCZMVI/EMISSI SAFETY/EMISSION                TECH(S):476                       28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/17/19   11.70    11.70   0.00   0.00    FINISHED
            476   06/17/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                          TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE   CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR    COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
```

INTL	SHP	STATE HIGHWAY PATROL		4.00
INTL	SYSTEC	SYSTEMS TEC	740620	3.45
			TOTAL - MISC	7.45

[CONTINUED ON NEXT PAGE]

10 PATRICK ROBERTS 934 1128 06/17/19 GC+S740620

FRANK BOMMARITO BUICK GMC INC 17234 BLACK/ P1128

15736 MANCHESTER ROAD 17/GMC/TERRAIN/FWD 4DR SLE W/S 06/03/17 20027

2 G K A L M E K 5 H 6 2 7 9 7 2 5

ELLISVILLE, MO 63011 06/06/19

636-391-7200 636-391-9400 E# 2.4L L4 EGH MO: 17329

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			36.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			214.05
PARTS			0.00			0.00			9.24
G.O.G.			0.00			0.00			37.50
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			268.24

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229580401884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

254103 CHARLIE THIERET 932 WHEL 06/06/19 MA+S740621

JENIFER WALLIS 5370 SONIC SILV 12274

182 CASCADE TERRACE DRIVE 18/MAZDA/MAZDA3 4DR/4DR SDN SPORT AT 07/09/18 36

3 M Z B N 1 U 7 8 J M 2 1 0 8 2 0

BALLWIN, MO 63021 06/06/19

314-223-9146 314-223-9146 MO: 5370

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 85MAZ ACCESSORIES TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	15.10	15.10	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT WHEEL COVER

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	BJS7-37-170A	CAP,WHEEL	29.23	29.23	58.48	58.48
			COST TOTAL	29.23			
				TOTAL - PARTS			58.48

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
PARTS			58.48			0.00			0.00
TOTAL			58.48			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/06/19	15.10	15.10	0.00	0.00	FINISHED
923	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

```
    JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                          0.00                           0.00                           0.00
    JOB#  2 JOURNAL PREFIX           MACS                           MAWS                           MAIS


    MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
                                                                        TOTAL - MISC            1.50


    GRAND TOTALS-------------------------------------------------------------------------------------
               ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      PARTS                         58.48                          0.00                           0.00
      MISC CHG                       1.50                          0.00                           0.00
      TAXES                          5.26                          0.00                           0.00
                               ----------                     ----------                     ----------
      TOTAL                         65.24                          0.00                           0.00


    *************************     A L L  D E T A I L  I N V O I C E     **************************
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    PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:44:55

*C 0
*A 4229584101884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    101586                              JOSHUA DELANOIX     403       2666    06/06/19   GC+S740622

    MIKE SEELING                                     FB2A4B      44024       IRIDIUM MET       77431

    16808 KEHRS BROOKE                  16/GMC/YUKON/4DR 4WD                   06/18/16           37

                                        1 G K S 2 C K J 7 G R 3 3 2 9 0 9

    CHESTERFIELD, MO 63005                                                     06/06/19

    314-458-7033                                                                          MO: 44024


    JOB#  1 CHARGES----------------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):411                        26.25
               TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                 411   06/06/19   16.10    16.10   0.00   0.00    FINISHED
                 411   06/06/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.90

    COMPLAINT    GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
                  CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
                 ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
                  AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
    ORIG CAUSE   MAINTENANCE
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CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    8.0  VALVOLINE SYNPOWER 0W20    @      6.400   /UNIT                          51.20
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           52.70

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          26.25                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         52.70                          0.00                          0.00
  TOTAL                          84.95                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/06/19   16.10    16.10   0.00   0.00    FINISHED
             411   06/06/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                           1.61
                                                                TOTAL - MISC           3.11

COMMENTS----------------------------------------------------------------------------
X02NY048R5:WAIT Xtime Web Appt created 2019-06-05 01:30:22pm taken
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101586 JOSHUA DELANOIX 403 2666 06/06/19 GC+S740622

MIKE SEELING FB2A4B 44024 IRIDIUM MET 77431

16808 KEHRS BROOKE 16/GMC/YUKON/4DR 4WD 06/18/16 37

1 G K S 2 C K J 7 G R 3 3 2 9 0 9

CHESTERFIELD, MO 63005 06/06/19

314-458-7033 MO: 44024

COMMENTS----------
by

RECOMMENDATIONS----------
4X4 SERVICE - $314.95
BRAKE FLUID EXCHANGE - $119.95
TRANSMISSION FLUID EXCHANGE - $249.95

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.25			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			3.11			0.00			0.00
TAXES			5.42			0.00			0.00
TOTAL			93.48			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:55

*C 0
*A 4229588161884501
*T 3615
*K STORE~01
*K DOCDATE~06/24/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9723 06/24/19 GC+B740624

FRANK BOMMARITO BUICK GMC INC 32812 RED/ P9853A

15736 MANCHESTER ROAD 17/CHEVROLET/CRUZE/4DR SDN 1.4L LS W 01/28/17 32818

1 G 1 B C 5 S M 7 H 7 1 5 9 6 6 9

ELLISVILLE, MO 63011 RL 06/06/19

636-391-7200 636-391-9400 MO: 32812

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 00GCZ QUICK SERVICE TECH(S):609 675 699.22

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/21/19	0.00	4.80	0.00	4.80	ENTERED IN INVOICING
675	06/21/19	0.00	4.80	0.00	4.80	ENTERED IN INVOICING
675	06/21/19	0.00	3.90	0.00	3.90	ENTERED IN INVOICING
609	06/21/19	0.00	3.90	0.00	3.90	ENTERED IN INVOICING
	TOTAL TECH TIME			0.00	17.40	

COMPLAINT REPAIR FRONT END DAMAGE & RT REAR CORNER DAMAGE

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		84284101	DEFLECTOR 7.833 N	36.74	36.74	61.23	61.23
INTL	1		84212683	GRILLE 1.266 N	101.97	101.97	150.00	150.00
INTL	1		13399300	COVER 5.858 N	30.33	30.33	50.55	50.55
					COST TOTAL	169.04		
							TOTAL - PARTS	261.78

SUBLET

	PO#	VEND INV#	INV.DATE	DESCRIPTION		
INTL	740624	P9853A	06/21/19	PDR		48.00
					TOTAL - SUBLET	48.00

G.O.G. & SUPPLIES

INTL	1.0	PAINT AND MATERIAL	@ 141.000	/UNIT		141.00
					TOTAL - GOG	141.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			699.22
PARTS			0.00			0.00			261.78
SUBLET			0.00			0.00			48.00
G.O.G.			0.00			0.00			141.00

```
  TOTAL                          0.00                        0.00                     1150.00
JOB#  1 JOURNAL PREFIX           GCCB                        GCWB                        GCIB


COMMENTS-------------------------------------------------------------------------
BOMM U/C
6.13 PARTS HERE


GRAND TOTALS---------------------------------------------------------------------------------
          ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                        0.00                        699.22
  PARTS                          0.00                        0.00                        261.78
  SUBLET                         0.00                        0.00                         48.00
  G.O.G.                         0.00                        0.00                        141.00
                        ----------                  ----------                  ----------
  TOTAL                          0.00                        0.00                       1150.00


*************************    A L L  D E T A I L  I N V O I C E    *************************
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                                                [   END  OF  INVOICE   ]       11:44:55

*C 0
*A 4229590211884501
*T 3615
*K STORE~01
*K DOCDATE~06/24/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                             PATRICK MAHONEY     636       0000    06/24/19   GC+B740626

    FRANK BOMMARITO BUICK GMC INC                                 7214        GRAY/             P1116

    15736 MANCHESTER ROAD          17/CHEVROLET/CORVETTE/2DR Z06 CPE W/  05/30/19         7214

                                   1 G 1 Y N 2 D 6 6 H 5 6 0 1 5 1 6

    ELLISVILLE, MO 63011                                        RL             06/06/19

    636-391-7200      636-391-9400                             E# 6.2L V8 GAS SC             MO: 7214


    JOB#  1 CHARGES------------------------------------------------------------------------------

    LABOR----INTERNAL----------------------------------------------------------------
    J# 1 00GCZ           QUICK SERVICE                      TECH(S):609 675                  276.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                675   06/21/19    0.00     3.40   0.00   3.40    ENTERED IN INVOICING
                609   06/21/19    0.00     3.40   0.00   3.40    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   6.80

    COMPLAINT    U/C BUNDLE

    G.O.G. & SUPPLIES----------------------------------------------------------------
        INTL    1.0  PAINT AND MATERIAL         @     74.000   /UNIT                        74.00
                                                                          TOTAL - GOG          74.00
```

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00

JOB# 1 JOURNAL PREFIX GCCB GCWB GCIB

COMMENTS---
BOMM U/C

GRAND TOTALS---
----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:55

*C 0
*A 4229598841884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

34951 GRANT TERRILL 815 2667 06/06/19 BU+S740633

IRENE DAVIDSON YB1M7Y 21797 STONE GRY M

50 WEST OAK HILL DRIVE 09/BUICK/LACROSSE/4DR SDN CXL 11/21/08 3

2 G 4 W D 5 8 2 7 9 1 1 4 3 7 3 6

ELLISVILLE, MO 63021 06/06/19

636-394-3607 MO: 21797

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 51GCZ16 TURN SIGNALS TECH(S):460 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/06/19	16.40	16.40	0.00	0.00	FINISHED
460	06/06/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT customer states that there is a turn signal bulb out on the rear
ORIG CAUSE right rear turn bulb burnt
CAUSE right rear turn bulb burnt
ORIG CORR replaced bulb
CORRECTION replaced bulb

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	9441839	BULB 8.991 Y	1.77	1.77	3.56	3.56
			COST TOTAL	1.77			
				TOTAL - PARTS			3.56

JOB# 1 TOTALS---------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			30.00			0.00			0.00
PARTS			3.56			0.00			0.00
TOTAL			33.56			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/06/19	16.40	16.40	0.00	0.00	FINISHED
460	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.68
			TOTAL - MISC	3.18

[CONTINUED ON NEXT PAGE]

34951 GRANT TERRILL 815 2667 06/06/19 BU+S740633

IRENE DAVIDSON YB1M7Y 21797 STONE GRY M

50 WEST OAK HILL DRIVE 09/BUICK/LACROSSE/4DR SDN CXL 11/21/08 3

2 G 4 W D 5 8 2 7 9 1 1 4 3 7 3 6

ELLISVILLE, MO 63021 06/06/19

636-394-3607 MO: 21797

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
PARTS			3.56			0.00			0.00
MISC CHG			3.18			0.00			0.00
TAXES			0.47			0.00			0.00
TOTAL			37.21			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229605101884501
*T 3615
*K STORE~01
*K DOCDATE~06/06/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266505 JOSEPH WHITAKER 420 2668 06/06/19 GC+S740636

JOE MCALLISTER 23153 /

374 MAIN STREET NORTH 18/GMC/SIERRA 2500HD/CREW CAB 4WD 16

1 G T 1 2 T E Y 8 J F 1 7 8 9 0 1

SOUTH BERRY, CT 06488 06/06/19

MO: 23154

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCZLOFDURMAX LOF/MOBIL DELVAC TECH(S):411 19.75

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	16.80	16.80	0.00	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT DIESEL/DELVAC/LOF
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12691158	FILTER 1.836 Y	9.04	9.04	12.66	12.66
			COST TOTAL		9.04		
					TOTAL - PARTS		12.66

G.O.G. & SUPPLIES----------

CUST	1.0	LUBE	@	1.500	/UNIT	1.50
CUST	10.0	88864038 15W40 DELVAC	@	6.840	/UNIT	68.40
					TOTAL - GOG	69.90

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.62
			TOTAL - MISC	-1.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.75			0.00			0.00
PARTS			12.66			0.00			0.00
G.O.G.			69.90			0.00			0.00
MISC DIS			-1.62			0.00			0.00
TOTAL			100.69			0.00			0.00

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/06/19	16.90	16.90	0.00	0.00	FINISHED
411	06/06/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.62
		TOTAL - MISC	3.12

COMMENTS----------
X02QV26XK6:WAIT created 2019-06-06 09:55:00am taken by Joe Whitaker

266505 JOSEPH WHITAKER 420 2668 06/06/19 GC+S740636

JOE MCALLISTER 23153 /

374 MAIN STREET NORTH 18/GMC/SIERRA 2500HD/CREW CAB 4WD 16

1 G T 1 2 T E Y 8 J F 1 7 8 9 0 1

SOUTH BERRY, CT 06488 06/06/19

MO: 23154

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.75			0.00			0.00
PARTS			12.66			0.00			0.00
G.O.G.			69.90			0.00			0.00
MISC CHG			3.12			0.00			0.00
MISC DIS			-1.62			0.00			0.00
TAXES			7.42			0.00			0.00
TOTAL			111.23			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:56

*C 0
*A 4229611231884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

16902 ROBERT POLITTE 962 4291 06/14/19 MA+S740638

WEST COUNTY VOLVO SAAB 16877 /

14410 MANCHESTER RD 16/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D Y 7 G 0 7 9 8 3 5 4

MANCHESTER, MO 63011 431257355 06/06/19

636-227-8303 MO: 16877

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10MAZ06 CHECK ENGINE LIGHT TECH(S):576 579.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	12.90	14.20	1.30	0.00	HOLD OTHER
576	06/07/19	14.90	16.30	1.40	0.00	HOLD OTHER
576	06/10/19	8.50	10.00	1.50	0.00	HOLD OTHER
576	06/10/19	15.60	16.40	0.80	0.00	HOLD OTHER
576	06/11/19	10.40	15.30	4.90	0.00	HOLD OTHER
576	06/12/19	8.30	8.30	0.00	0.00	FINISHED
576	06/12/19	0.00	0.00	0.00	4.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		9.90	4.20	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT ON, CHECK AND ADVISE
ORIG CORR Z0001XDX 1.3 DIAG TEST CODE
P1886//U0151//C0051//U0131//U0100//U0155/U0151//AND MANY
MORE SEE ATTACHED
Z0102XRX 2.9 REMOVE DASH HARNESS AND REPAIRED POOR
CONNECTION OF GANG POINT AT LOCAL C47 AND C04////INTERMIATE
OPEN RELATED TO HEAT BUILD UP IN HIGHER TMEPS
CORRECTION Z0001XDX 1.3 DIAG TEST CODE
P1886//U0151//C0051//U0131//U0100//U0155/U0151//AND MANY
MORE SEE ATTACHED
Z0102XRX 2.9 REMOVE DASH HARNESS AND REPAIRED POOR
CONNECTION OF GANG POINT AT LOCAL C47 AND C04////INTERMIT
OPEN RELATED TO HEAT BUILD UP IN HIGHER TEMPS

CLAIM # 740638-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			579.60			0.00
TOTAL			0.00			579.60			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	12.90	12.90	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740638-1	579.60	0.00	0.00	0.00	0.00	0.00		579.60
CLAIM TOTALS	579.60	0.00	0.00	0.00	0.00	0.00	0.00	579.60

16902 ROBERT POLITTE 962 4291 06/14/19 MA+S740638

WEST COUNTY VOLVO SAAB 16877 /

14410 MANCHESTER RD 16/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D Y 7 G 0 7 9 8 3 5 4

MANCHESTER, MO 63011 431257355 06/06/19

636-227-8303 MO: 16877

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			579.60			0.00
TOTAL			0.00			579.60			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229616721884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

222393 CHARLIE THIERET 932 4292 06/10/19 MA+S740641

AMANDA N GILLEY 36004 METEOR GRY 10670

1118 SHADOWOAK DR 16/MAZDA/MAZDA3/5DR HB I TOUR MT 03/26/16 54

J M 1 B M 1 M 7 9 G 1 3 1 8 7 7 7

BALLWIN, MO 63021 06/06/19

314-609-2950 MO: 36004

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	8.50	8.60	0.10	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE replaced fbcm per 3219d
CAUSE replaced fbcm per 3219d
ORIG CORR 0
CORRECTION PERFORMED RECALL 3219D
XXR46ARX / 0.2

CLAIM # 740641-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	KDY5-67-5XX	FRONT BODY	68.00	68.00	95.20	95.20
			COST TOTAL		68.00		
					TOTAL - PARTS		95.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			95.20			0.00
TOTAL			0.00			122.80			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	8.50	8.50	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X024ZY3E04:WEB APPT created 2019-06-04 09:43:05am taken by AMANDA G
ILLEY

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740641-1	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80
CLAIM TOTALS	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80

222393 CHARLIE THIERET 932 4292 06/10/19 MA+S740641

AMANDA N GILLEY 36004 METEOR GRY 10670

1118 SHADOWOAK DR 16/MAZDA/MAZDA3/5DR HB I TOUR MT 03/26/16 54

J M 1 B M 1 M 7 9 G 1 3 1 8 7 7 7

BALLWIN, MO 63021 06/06/19

314-609-2950 MO: 36004

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			95.20			0.00
TOTAL			0.00			122.80			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229621891884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

245395 TYLER COLEMAN 457 6646 06/07/19 IN+S740642

DAVID STECK 12362 IRIDIUM BL/ 97012

522 ARBOR MEADOW DR 18/INFINITI/Q50 3.0T/4DR SDN 3.0T SP 11/11/17 16

J N 1 E V 7 A R 9 J M 4 3 1 6 7 3

BALLWIN, MO 63021 06/06/19

314-922-2142 314-684-1684 MO: 12363

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 01INZYW15AA1 7500 FACTORY SCED 1 TECH(S):435 53.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	9.40	9.40	0.00	0.00	FINISHED
435	06/07/19	0.00	0.00	0.00	0.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT (7500 Factory Schedule 1)
ORIG CAUSE ROUTINE MAINTENACE DUE TO TIME OR MILEAGE
CAUSE ROUTINE MAINTENACE DUE TO TIME OR MILEAGE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, RESET & ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA . 6HRS, YW40AA .3 HRS;
SYM/DIAG-ZZ 99
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, RESET & ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA . 6HRS, YW40AA .3 HRS;
SYM/DIAG-ZZ 99

CLAIM #-----WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740642-1 YW15AA	0.60		99		PO

PARTS-----QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR 1	11026JA00A	WASHER DRAIN	0.27	0.27	0.39	0.39
WARR 1	1520865F1B	OIL FILTER	5.12	5.12	7.39	7.39
		COST TOTAL		5.39		
				TOTAL - PARTS		7.78

G.O.G. & SUPPLIES----------
WARR 6.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 24.78
TOTAL - GOG 24.78

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          53.38                          0.00
  PARTS                          0.00                           7.78                          0.00
  G.O.G.                         0.00                          24.78                          0.00
  TOTAL                          0.00                          85.94                          0.00
JOB#  1 JOURNAL PREFIX           INCS                           INWS                           INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 61INZ01         EXT TRIM CONCERN                  TECH(S):435                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/07/19    9.40     9.40   0.00   0.00    FINISHED
             435   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    C/S THAT SHE NEEDS WHEEL DAMAGE REPAIRED

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                          0.00
JOB#  2 JOURNAL PREFIX           INCS                           INWS                           INIS


COMMENTS---------------------------------------------------------------------------
++LOANER++TAG NUMBER IS 6646
```

245395 TYLER COLEMAN 457 6646 06/07/19 IN+S740642

DAVID STECK 12362 IRIDIUM BL/ 97012

522 ARBOR MEADOW DR 18/INFINITI/Q50 3.0T/4DR SDN 3.0T SP 11/11/17 16

J N 1 E V 7 A R 9 J M 4 3 1 6 7 3

BALLWIN, MO 63021 06/06/19

314-922-2142 314-684-1684 MO: 12363

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740642-1	53.38	7.78	0.00	0.00	24.78	0.00	0.00	85.94
CLAIM TOTALS	53.38	7.78	0.00	0.00	24.78	0.00	0.00	85.94

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			53.38			0.00
PARTS			0.00			7.78			0.00
G.O.G.			0.00			24.78			0.00
TOTAL			0.00			85.94			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229626931884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

119149 ROBERT POLITTE 962 4293 06/10/19 MA+S740644

GORDON D SCHMICH DK0A2T 37535 LIQUID SILV 10392

795 SPRING HILL FARM DR 16/MAZDA/MAZDA3 4DR/4DR SDN I TOUR M 04/27/16 7

3 M Z B M 1 W 7 8 G M 2 5 4 3 5 6

BALLWIN, MO 63021 06/07/19

636-861-9928 314-805-9928 MO: 37535

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	8.70	8.90	0.20	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE FAULTY F-BCM
CAUSE FAULTY F-BCM
ORIG CORR F-BCM REPLACEMENT
XXR46ARX/0.2 HRS
CORRECTION F-BCM REPLACEMENT
XXR46ARX/0.2 HRS

CLAIM # 740644-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	KDY5-67-5XX	FRONT BODY	68.00	68.00	95.20	95.20
				COST TOTAL	68.00		
					TOTAL - PARTS		95.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			95.20			0.00
TOTAL			0.00			122.80			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):576                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/07/19    8.70     8.70   0.00   0.00    FINISHED
            576   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+40MAZBRKR       BRAKE INSPECTION                  TECH(S):576                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/07/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FULL CIRCLE BRAKE INSPECTION
ORIG CAUSE   INSPECT BRAKES
CAUSE        INSPECT BRAKES
```

119149 ROBERT POLITTE 962 4293 06/10/19 MA+S740644

GORDON D SCHMICH DK0A2T 37535 LIQUID SILV 10392

795 SPRING HILL FARM DR 16/MAZDA/MAZDA3 4DR/4DR SDN I TOUR M 04/27/16 7

3 M Z B M 1 W 7 8 G M 2 5 4 3 5 6

BALLWIN, MO 63021 06/07/19

636-861-9928 314-805-9928 MO: 37535

ORIG CORR REAR BRAKES INSPECTED
"RED", RECOMMEND REPLACING REAR PADS ONLY, EST $245+TAX
CORRECTION REAR BRAKES INSPECTED
"RED", RECOMMEND REPLACING REAR PADS ONLY, EST $245+TAX

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X0296L7754:created 2019-06-03 04:40:00pm taken by ROBERT POLITTE

RECOMMENDATIONS----------
RECOMMEND CABIN AIR FILTER - $60
RECOMMEND ROTATING TIRES - $24
RECOMMEND REAR BRAKE PADS - $245

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740644-1	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80
CLAIM TOTALS	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			95.20			0.00
TOTAL			0.00			122.80			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229633221884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

172695 GRANT TERRILL 815 2670 06/07/19 BU+S740645

PATRICIA WETZEL MC6G4C 142887 CASHMERE CO

1136 CHATSWORTH PLACE DR 11/BUICK/ENCLAVE/4DR SDN AWD 11/29/10 318

5 G A K V C E D 2 B J 1 0 9 3 6 9

TWN AND CNTRY, MO 63017 06/07/19

314-705-0387 314-450-6933 MO: 142887

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZAC-PERFORM A/C PERFORMANCE SERV TECH(S):475 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/07/19	11.50	14.20	2.70	0.00	FINISHED
475	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.70	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			42.95			0.00			0.00
TOTAL			42.95			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 46GCZ08 TIRE PRESS.WARNING TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/07/19	14.50	14.50	0.00	0.00	FINISHED
475	06/07/19	0.00	0.00	0.00	0.00	FINISHED

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                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    THE TIRE PRESSURE WARNING LIGHT ILLUMMINATED ON THE
             INSTRUMENT CLUSTER AND DISPLAYS A MESSAGE IN THE DRIVERS
             INFORMATION CENTER
ORIG CAUSE   FOUND TWO TIRE PRESSURES INOP
CAUSE        FOUND TWO TIRE PRESSURES INOP
ORIG CORR    QUOTED CUSTOMER $300
CORRECTION   QUOTED CUSTOMER $300

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            BUCS                           BUWS                           BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZSYNTEC     LOF/FULL SYNTHETIC                TECH(S):475                        13.45
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/07/19   14.30    14.30   0.00   0.00    FINISHED
             475   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    LUBRICATION AND FULL OIL CHANGE WITH FULL SYNTHETIC
             VALVOLINE OIL. CHECK ALL FLUID LEVELS AND TOP OFF. CHECK
             OVER COMPLETE.
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172695                              GRANT TERRILL       815       2670    06/07/19   BU+S740645

PATRICIA WETZEL                                    MC6G4C      142887      CASHMERE CO

1136 CHATSWORTH PLACE DR            11/BUICK/ENCLAVE/4DR SDN AWD          11/29/10          318

                                    5 G A K V C E D 2 B J 1 0 9 3 6 9

TWN AND CNTRY, MO 63017                                                   06/07/19

314-705-0387      314-450-6933                                                          MO: 142887


PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385              FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                        COST TOTAL      4.30
                                                                      TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          36.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                      TOTAL - GOG           37.50

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                      -0.97
                                                                      TOTAL - MISC          -0.97

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          13.45                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         37.50                          0.00                          0.00
  MISC DIS                       -0.97                          0.00                          0.00
  TOTAL                          55.98                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00GCZ27POINT    27 POINT INSPECTION               TECH(S):475                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/07/19   14.30    14.30   0.00   0.00    FINISHED
             475   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+20GCZ03         A/C CONCERN                       TECH(S):475                        210.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/07/19   14.50    14.50   0.00   0.00    FINISHED
             475   06/07/19    0.00     0.00   0.00   1.40    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   1.40

COMPLAINT    AFTER AC PERFORMANCE WAS PERFORMED FOUND THE AC SYSTEM STILL
             2LBS LOW ON FREON
ORIG CAUSE   ?
CAUSE        EVACUATED AND RECHARGED THE SYSTEM
ORIG CORR    SYSTEM IS NOW FULL AND NO LEAKS DETERMINED AT THIS TIME.
```

CORRECTION SYSTEM IS NOW FULL AND NO LEAKS DETERMINED AT THIS TIME.
RECOMMEND DROPPING THE VEHICLE OF IN COUPLE OF DAYS TO CHECK
AGAIN.

172695 GRANT TERRILL 815 2670 06/07/19 BU+S740645

PATRICIA WETZEL MC6G4C 142887 CASHMERE CO

1136 CHATSWORTH PLACE DR 11/BUICK/ENCLAVE/4DR SDN AWD 11/29/10 318

5 G A K V C E D 2 B J 1 0 9 3 6 9

TWN AND CNTRY, MO 63017 06/07/19

314-705-0387 314-450-6933 MO: 142887

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			210.00			0.00			0.00
TOTAL			210.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			BUCS			BUWS			BUIS

MISC CODE		DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		13.62
			TOTAL - MISC	15.12

RECOMMENDATIONS
CHECK ENGINE LIGHT ON
FRONT MOUNT BROKE $350
PLUGS $477
COOLANT $140
POWER STEERING FLUID $105
BRAKE FLUID EXHANGE $120

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			266.40			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			15.12			0.00			0.00
MISC DIS			-0.97			0.00			0.00
TAXES			5.05			0.00			0.00
TOTAL			329.10			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229639441884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

130580 ROBERT KOSTIAL 532 6647 06/07/19 IN+S740646

RONALD TRULOVE 17861 BLACK OBSI/ 96719

14589 GATEMONT DR 17/INFINITI/QX80/4DR AWD 02/16/18 8

J N 8 A Z 2 N E 0 H 9 1 5 8 0 3 6

CHESTERFIELD, MO 63017 06/07/19

314-302-6695 314-628-3541 MO: 17861

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):996 25.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	8.40	8.40	0.00	0.00	FINISHED
996	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL ONE OIL.
$75.00 ($15.00 COUPON APPLIED)
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++
ORIG CORR CHANGED OIL AND FILTER USING MOBIL ONE OIL. CHECKED AND FILLED ALL FLUIDS & TIRES.
CORRECTION CHANGED OIL AND FILTER USING MOBIL ONE OIL. CHECKED AND FILLED ALL FLUIDS & TIRES.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 7.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 28.91
TOTAL - GOG 28.91

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.75
TOTAL - MISC -1.75

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

LABOR	25.95	0.00	0.00
PARTS	9.08	0.00	0.00
G.O.G.	28.91	0.00	0.00
MISC DIS	-1.75	0.00	0.00
TOTAL	62.19	0.00	0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZROTATE *TIRES ROTATE SPECIA TECH(S):996 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	8.40	8.40	0.00	0.00	FINISHED
996	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires) -
$30.00
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

130580 ROBERT KOSTIAL 532 6647 06/07/19 IN+S740646

RONALD TRULOVE 17861 BLACK OBSI/ 96719

14589 GATEMONT DR 17/INFINITI/QX80/4DR AWD 02/16/18 8

J N 8 A Z 2 N E 0 H 9 1 5 8 0 3 6

CHESTERFIELD, MO 63017 06/07/19

314-302-6695 314-628-3541 MO: 17861

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.50
		TOTAL - MISC	-1.50

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 03INZEMISSION EMISSION TEST ONLY TECH(S):996 22.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	8.40	8.40	0.00	0.00	FINISHED
996	06/07/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT (State Emission Inspection - 03)
CORRECTION EMISSION TEST COMPLETED

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	SYSTECSAF	SYSTECSAFETY	740646	1.50
CUST	SSR	SHOP SUPPLIES		-1.13
			TOTAL - MISC	0.37

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			22.50			0.00			0.00
MISC CHG			1.50			0.00			0.00
MISC DIS			-1.13			0.00			0.00
TOTAL			22.87			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 60INZ05 INT SQUEAK/RATTLES TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	7.80	9.00	1.20	0.00	FINISHED
996	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		1.20	0.00	

COMPLAINT CUSTOMER STATES RATTLE POSSIBLY FROM FRONT ROOF RACK @ 40 MPH+ CONSISTENTLY
ORIG CAUSE TEST DROVE VEHICLE AT 40 MPH. HEARD RATTLE NOISE FROM ROOF AREA. INSPECTED AND FOUND ROOF RACK CROSS BARS LOOSE.
CAUSE TEST DROVE VEHICLE AT 40 MPH. HEARD RATTLE NOISE FROM ROOF AREA. INSPECTED AND FOUND ROOF RACK CROSS BARS LOOSE.
ORIG CORR TIGHTENED ROOF RACK CROSS BAR RETAINING BOLTS AND SECURED CROSS BARS. TEST DROVE VEHICLE AGAIN WITHOUT INCIDENT.
CORRECTION TIGHTENED ROOF RACK CROSS BAR RETAINING BOLTS AND SECURED

CROSS BARS. TEST DROVE VEHICLE AGAIN WITHOUT INCIDENT.

JOB# 4 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX		INCS			INWS			INIS

[CONTINUED ON NEXT PAGE]

130580 ROBERT KOSTIAL 532 6647 06/07/19 IN+S740646

RONALD TRULOVE 17861 BLACK OBSI/ 96719

14589 GATEMONT DR 17/INFINITI/QX80/4DR AWD 02/16/18 8

J N 8 A Z 2 N E 0 H 9 1 5 8 0 3 6

CHESTERFIELD, MO 63017 06/07/19

314-302-6695 314-628-3541 MO: 17861

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	8.30	8.30	0.00	0.00	FINISHED
996	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	4.38
		TOTAL - MISC	5.88

COMMENTS----------
TAG NUMBER IS 6647

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			78.45			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			28.91			0.00			0.00
MISC CHG			7.38			0.00			0.00
MISC DIS			-4.38			0.00			0.00
TAXES			3.41			0.00			0.00
TOTAL			122.85			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229647541884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

252383 ROBERT POLITTE 962 4294 06/07/19 MA+S740648

RICHARD CLEMENTS BROWN III 10482 JET BLK MIC 12283

2804 WESTRIDGE OAKS COURT 18/MAZDA/CX-5/4DR SUV TOURING FWD 05/28/18 6

J M 3 K F A C M X J 1 3 6 9 4 1 5

WILDWOOD, MO 63040 06/07/19

636-405-2024 MO: 10482

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF2 2 OF 2 SYNTHETIC OIL TECH(S):578 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	8.90	8.90	0.00	0.00	FINISHED
578	06/07/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
WITH TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
ROTATED TIRES
CORRECTION PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---
J# 2 00MAZ99P   MAZDA FULL CIRCLE   TECH(S):578   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            578   06/07/19   8.90   8.90   0.00   0.00   FINISHED
            578   06/07/19   0.00   0.00   0.00   0.00   FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT   MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL   COST   SALE   GL   COST   SALE   GL   COST   SALE
  TOTAL   0.00   0.00   0.00
JOB# 2 JOURNAL PREFIX   MACS   MAWS   MAIS

JOB# 3 CHARGES--

LABOR----CUSTOMER---
J# 3 00MAZ55R   CUST.MAINT.VISIT   TECH(S):578   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            578   06/07/19   8.90   8.90   0.00   0.00   FINISHED
            578   06/07/19   0.00   0.00   0.00   0.00   FINISHED
                              TOTAL TECH TIME   0.00   0.00

[CONTINUED ON NEXT PAGE]

252383 ROBERT POLITTE 962 4294 06/07/19 MA+S740648

RICHARD CLEMENTS BROWN III 10482 JET BLK MIC 12283

2804 WESTRIDGE OAKS COURT 18/MAZDA/CX-5/4DR SUV TOURING FWD 05/28/18 6

J M 3 K F A C M X J 1 3 6 9 4 1 5

WILDWOOD, MO 63040 06/07/19

636-405-2024 MO: 10482

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
WEB APPT created 2019-05-31 07:53:50am taken by

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:56

*C 0
*A 4229652491884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

243065 JOSEPH WHITAKER 420 2672 06/10/19 GC+S740649

HELEN M BARBEE 56655 BLACK/ 27393A

14625 HWY 21 16/SUBARU/OUTBACK/4DR WGN 2.5I LIMIT 09/02/17 16466

4 S 4 B S B L C 8 G 3 3 2 1 3 5 6

DESOTO, MO 63020 06/07/19

636-586-3580 MO: 56656

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):482 15.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/07/19	14.60	15.10	0.50	0.00	FINISHED
482	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	25014568	FILTER 1.836 Y	3.61	3.61	4.51	4.51
			COST TOTAL	3.61			
					TOTAL - PARTS		4.51

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	38.40
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	39.90

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			15.00			0.00			0.00
PARTS			4.51			0.00			0.00
G.O.G.			39.90			0.00			0.00

```
  TOTAL                          59.41                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):482                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             482   06/07/19   15.20    15.20   0.00   0.00    FINISHED
             482   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+93GCZYBK        BRAKE LINING YELLOW               TECH(S):482                          0.00
```


[CONTINUED ON NEXT PAGE]

243065 JOSEPH WHITAKER 420 2672 06/10/19 GC+S740649

HELEN M BARBEE 56655 BLACK/ 27393A

14625 HWY 21 16/SUBARU/OUTBACK/4DR WGN 2.5I LIMIT 09/02/17 16466

4 S 4 B S B L C 8 G 3 3 2 1 3 5 6

DESOTO, MO 63020 06/07/19

636-586-3580 MO: 56656

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/07/19	15.20	15.20	0.00	0.00	FINISHED
482	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
		TOTAL - MISC	1.50

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			15.00			0.00			0.00
PARTS			4.51			0.00			0.00
G.O.G.			39.90			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			3.99			0.00			0.00
TOTAL			64.90			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229658131884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

212727 JOSHUA DELANOIX 403 2674 06/07/19 BU+S740651

BETTY BROYELS BETTYB 52616 CHAMPG SILV 36261

11 CAMERON CT 15/BUICK/ENCLAVE/4DR FWD 08/01/15 170

5 G A K R C K D 9 F J 3 3 5 3 5 7

DARDENNE PRAIRIE, MO 63368 06/07/19

MO: 52616

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZEMISSION EMISSION INSPECTION TECH(S):422 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/07/19	8.00	8.00	0.00	0.00	FINISHED
422	06/07/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT EMISSION INSPECTION
ORIG CORR PERFORMED STATE EMISSION INSPECTION
CORRECTION PERFORMED STATE EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740651	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/07/19	8.00	8.00	0.00	0.00	FINISHED
422	06/07/19	0.00	0.00	0.00	0.00	FINISHED

TOTAL TECH TIME 0.00 0.00

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # A SS SHOP SUPPLIES-SERVICE		0.83
	TOTAL - MISC	0.83

COMMENTS----------
WAIT created 2019-06-03 08:10:00am taken by Rosealee Fleck

212727 JOSHUA DELANOIX 403 2674 06/07/19 BU+S740651

BETTY BROYELS BETTYB 52616 CHAMPG SILV 36261

11 CAMERON CT 15/BUICK/ENCLAVE/4DR FWD 08/01/15 170

5 G A K R C K D 9 F J 3 3 5 3 5 7

DARDENNE PRAIRIE, MO 63368 06/07/19

MO: 52616

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			8.28			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			24.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229662801884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

254677 JOSEPH WHITAKER 420 2675 06/10/19 GC+S740653

STEVEN C GARDNER 13197 QUICKSILV M 78728

9199 WATERFALL DRIVE 17/GMC/CANYON/CREW CAB 128.3" 07/21/18 34

1 G T P 6 D E 1 8 H 1 3 1 3 9 5 5

HILLSBORO, MO 63050 06/07/19

314-303-0013 314-304-0013 MO: 13198

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 60GCZ05 INT SQUEAK/RATTLES TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	9.20	9.20	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT C/S: customer stated he has an rattle noise in his front das
h board. RIGHT SIDE OF DASH SEE JOE
ORIG CORR TIGHTEN RIGHT SIDE DASH CLOSEOUT
CORRECTION TIGHTEN RIGHT SIDE DASH CLOSEOUT

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ0600743 16,17,18 GMC TECH(S):411 16.28

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	8.10	9.10	1.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE

LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

```
PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    12679114             FILTER KI 1.836 Y     12.40    12.40     17.36      17.36
                                                  COST TOTAL     12.40
                                                                 TOTAL - PARTS         17.36

G.O.G. & SUPPLIES-------------------------------------------------------------------------
    WARR    6.0  19354306 5W30 DEXOS TWO    @      8.560   /UNIT                          51.36
                                                                 TOTAL - GOG           51.36

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          16.28                          0.00
  PARTS                           0.00                          17.36                          0.00
  G.O.G.                          0.00                          51.36                          0.00
  TOTAL                           0.00                          85.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                           GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                      0.00
```

254677 JOSEPH WHITAKER 420 2675 06/10/19 GC+S740653

STEVEN C GARDNER 13197 QUICKSILV M 78728

9199 WATERFALL DRIVE 17/GMC/CANYON/CREW CAB 128.3" 07/21/18 34

1 G T P 6 D E 1 8 H 1 3 1 3 9 5 5

HILLSBORO, MO 63050 06/07/19

314-303-0013 314-304-0013 MO: 13198

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	9.20	9.20	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00		0.00		0.00
JOB# 3 JOURNAL PREFIX		GCQS		GCWS		GCIS

COMMENTS----------
WAIT created 2019-06-05 03:33:00pm taken by Rosealee Fleck

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740653-2	85.00
CLAIM TOTALS	85.00

[CONTINUED ON NEXT PAGE]

254677 JOSEPH WHITAKER 420 2675 06/10/19 GC+S740653

STEVEN C GARDNER 13197 QUICKSILV M 78728

9199 WATERFALL DRIVE 17/GMC/CANYON/CREW CAB 128.3" 07/21/18 34

1 G T P 6 D E 1 8 H 1 3 1 3 9 5 5

HILLSBORO, MO 63050 06/07/19

314-303-0013 314-304-0013 MO: 13198

DCS AUDIT SLIP----------

JOB CARD 740653

VIN	1GTP6DE18H1313955	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	13197	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740653-2	001399148821	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
85.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	85.00	0.00	85.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	85.00	0.00	85.00

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			16.28			0.00
PARTS			0.00			17.36			0.00
G.O.G.			0.00			51.36			0.00
TOTAL			0.00			85.00			0.00

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*C 0
*A 4229667711884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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254038 ROBERT KOSTIAL 532 6650 06/07/19 IN+S740654

NANCY I MURPHY 21173 GRAPH SHADO 97035

5626 N MAGNOLIA 18/INFINITI/QX60/4DR AWD 07/07/18 4639

5 N 1 D L 0 M M 0 J C 5 0 5 6 5 2

SAINT LOUIS, MO 63139 06/07/19

314-645-2541 260-868-8000 MO: 21173

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	8.80	8.80	0.00	0.00	FINISHED
435	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.50
		TOTAL - MISC	-1.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	8.80	8.80	0.00	0.00	FINISHED

```
            435   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace synthetic engine oil and filter) -
             $75.00 ($15.00 COUPON APPLIED)
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                      COST TOTAL      5.39
                                                                  TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                        20.65
                                                                  TOTAL - GOG           20.65

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.65
                                                                  TOTAL - MISC          -1.65
```

254038 ROBERT KOSTIAL 532 6650 06/07/19 IN+S740654

NANCY I MURPHY 21173 GRAPH SHADO 97035

5626 N MAGNOLIA 18/INFINITI/QX60/4DR AWD 07/07/18 4639

5 N 1 D L 0 M M 0 J C 5 0 5 6 5 2

SAINT LOUIS, MO 63139 06/07/19

314-645-2541 260-868-8000 MO: 21173

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			52.07			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE	DESCRIPTION	CONTROL NO
JOB # A SDS	SECURE DATA STORAGE	1.50
JOB # A SS	SHOP SUPPLIES-SERVICE	3.15
	TOTAL - MISC	4.65

COMMENTS
++LOANER++TAG NUMBER IS 6650

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			53.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			4.65			0.00			0.00
MISC DIS			-3.15			0.00			0.00
TAXES			2.67			0.00			0.00
TOTAL			87.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229673771884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

186619 CHARLIE THIERET 932 4295 06/07/19 MA+S740655

LAURA PINI 66547 /

1981 CENTURION DR 13/MAZDA/CX-5/4DR FWD GRND TOUR AT

J M 3 K E 2 D E 6 D 0 1 5 8 7 5 5

FENTON, MO 63026 06/07/19

314-591-0202 MO: 66547

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 61MAZ EXTERIOR TRIM TECH(S):576 29.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	8.40	8.40	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT REAR WIPER
ORIG CORR REPLACED REAR WIPER ARM ASSEMBLY, OK AT THIS TIME
CORRECTION REPLACED REAR WIPER ARM ASSEMBLY, OK AT THIS TIME

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	0001-67-R14A-MV	VPM BLADE,	5.72	5.72	9.53	9.53
CUST	1	L206-67-421	ARM,WIPER	19.60	19.60	32.67	32.67
			COST TOTAL		25.32		
					TOTAL - PARTS		42.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			29.40			0.00			0.00
PARTS			42.20			0.00			0.00
TOTAL			71.60			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	8.40	8.40	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

```
COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX           MACS                           MAWS                           MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 40MAZ          BRAKES                              TECH(S):576                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/07/19    8.40     8.40   0.00   0.00    FINISHED
            576   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    CHECK BRAKES, NOISE SOMETIMES
ORIG CORR    FRONT BRAKES AT 35%, REAR BRAKES AT 15%, RECOMMEND REPLACING
             REAR BRAKE PADS
             NO CORRECTIONS MADE AT THIS TIME, EST COST OF REPAIR - $210
             + TAX
CORRECTION   FRONT BRAKES AT 35%, REAR BRAKES AT 15%, RECOMMEND REPLACING
             REAR BRAKE PADS
             NO CORRECTIONS MADE AT THIS TIME, EST COST OF REPAIR - $210
             + TAX
```

186619 CHARLIE THIERET 932 4295 06/07/19 MA+S740655

LAURA PINI 66547 /

1981 CENTURION DR 13/MAZDA/CX-5/4DR FWD GRND TOUR AT

J M 3 K E 2 D E 6 D 0 1 5 8 7 5 5

FENTON, MO 63026 06/07/19

314-591-0202 MO: 66547

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	B002-37-160B	NUT,HUB	4.32	4.32	8.99	8.99
			COST TOTAL		4.32		
					TOTAL - PARTS		8.99

JOB# 3 TOTALS	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			8.99			0.00			0.00
TOTAL			8.99			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4+40MAZBRKY BRAKE INSPECTION TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FULL CIRCLE BRAKE INSPECTION
ORIG CAUSE CHECK BRAKES
CAUSE CHECK BRAKES
ORIG CORR BRAKES INSPECTED "YELLOW"
CORRECTION BRAKES INSPECTED "YELLOW"

JOB# 4 TOTALS	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 5 CHARGES

LABOR----CUSTOMER

J# 5+40MAZBRKR BRAKE INSPECTION TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FULL CIRCLE BRAKE INSPECTION
ORIG CAUSE INSPECT BRAKES
CAUSE INSPECT BRAKES
ORIG CORR BRAKES INSPECTED "RED"
CORRECTION BRAKES INSPECTED "RED"

JOB# 5 TOTALS	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------	CODE--------	DESCRIPTION------------------------------	CONTROL NO---------	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		4.03
			TOTAL - MISC	5.53

186619 CHARLIE THIERET 932 4295 06/07/19 MA+S740655

LAURA PINI 66547 /

1981 CENTURION DR 13/MAZDA/CX-5/4DR FWD GRND TOUR AT

J M 3 K E 2 D E 6 D 0 1 5 8 7 5 5

FENTON, MO 63026 06/07/19

314-591-0202 MO: 66547

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			29.40			0.00			0.00
PARTS			51.19			0.00			0.00
MISC CHG			5.53			0.00			0.00
TAXES			4.96			0.00			0.00
TOTAL			91.08			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:56

*C 0
*A 4229679371884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

251781 TYLER COLEMAN 457 6648 06/07/19 IN+S740656

TOM MCHUGH 54575 BLK OBSIDIA

304 SUGAR CREEK RD 17/INFINITI/QX80/4DR AWD

J N 8 A Z 2 N E 6 H 9 1 5 4 5 7 3

KIRKWOOD, MO 63122 06/07/19

314-435-4320 MO: 54576

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 45INZ05 4 WHEEL ALIGNMENT TECH(S):996 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	11.90	11.90	0.00	0.00	FINISHED
996	06/07/19	0.00	0.00	0.00	3.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	3.50	

COMPLAINT (Perform Alignment Standard - 45)
ORIG CORR PERFORMED FOUR WHEEL ALIGNMENT
CORRECTION PERFORMED FOUR WHEEL ALIGNMENT

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			179.95			0.00			0.00
TOTAL			179.95			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):996 14.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	11.90	11.90	0.00	0.00	FINISHED
996	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (LOF-MOBIL ONE OIL - 00)
ORIG CORR CHANGED OIL AND FILTER USING MOBIL ONE OIL. CHECKED AND FILLED ALL FLUIDS & TIRES.
CORRECTION CHANGED OIL AND FILTER USING MOBIL ONE OIL. CHECKED AND FILLED ALL FLUIDS & TIRES.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
				COST TOTAL	5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	7.0	999PK0W20MSN MOB SYN	@	4.130	/UNIT	28.91
					TOTAL - GOG	28.91

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES			-1.20
				TOTAL - MISC	-1.20

JOB# 2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		14.95			0.00			0.00
PARTS		9.08			0.00			0.00
G.O.G.		28.91			0.00			0.00
MISC DIS		-1.20			0.00			0.00
TOTAL		51.74			0.00			0.00
JOB# 2 JOURNAL PREFIX		INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

```
251781                              TYLER COLEMAN       457       6648    06/07/19   IN+S740656

TOM MCHUGH                                                        54575       BLK OBSIDIA

304 SUGAR CREEK RD                  17/INFINITI/QX80/4DR AWD

                                    J N 8 A Z 2 N E 6 H 9 1 5 4 5 7 3

KIRKWOOD, MO 63122                                                          06/07/19

314-435-4320                                                                          MO: 54576


LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 46INZ24         REPLACE 4 TIRES                    TECH(S):996                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/07/19   11.90    11.90   0.00   0.00    FINISHED
            996   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    REPLACE 4 TIRES WITH TBILL04066 1033 WITH ALIGN AND FREE INS
             TALL (REPLACE 4 TIRES - 46)
ORIG CORR    MOUNTED AND BALANCED FOUR NEW TIRES
             DOTS ARE AS FOLLOWS:
             L/F, R/F, AND L/R  DOT   00TDL RT H1 3718
             R/R  DOT   00TDL RT H1 4119
CORRECTION   MOUNTED AND BALANCED FOUR NEW TIRES
             DOTS ARE AS FOLLOWS:
             L/F, R/F, AND L/R  DOT   00TDL RT H1 3718
             R/R  DOT   00TDL RT H1 4119

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     4    TBILL04066            HANKOOK 275/60R2     163.00   652.00    195.60     782.40
                                                          COST TOTAL    652.00
                                                                        TOTAL - PARTS        782.40

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST          T4  4 TIRE MISSOURI TAX                                                    2.00
    CUST         SSR  SHOP SUPPLIES                                                        -25.00
                                                                        TOTAL - MISC         -23.00

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                         782.40                         0.00                          0.00
  MISC CHG                        2.00                         0.00                          0.00
  MISC DIS                      -25.00                         0.00                          0.00
  TOTAL                         759.40                         0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                         INWS                          INIS

JOB#  4 CHARGES---------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 4+60INZ01         INT TRIM CONCERN                   TECH(S):996                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/07/19    9.10    11.80   2.70   0.00    FINISHED
            996   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   2.70   0.00

COMPLAINT    CUSTOMER STATES THERE IS A PLASTIC CHROME PIECE MISSING THAT
             COVERS THE LOCK ON DRIVERS DOOR - CHECK & ADVISE
ORIG CAUSE   NECESSARY TO REPLACE DRIVER DOOR LOCK CYLINDER COVER
CAUSE        NECESSARY TO REPLACE DRIVER DOOR LOCK CYLINDER COVER

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                         0.00                          0.00
JOB#  4 JOURNAL PREFIX            INCS                         INWS                          INIS
```

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+61INZ04 EXT MOLDING CONCERN TECH(S):996 0.00

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251781                              TYLER COLEMAN       457       6648    06/07/19   IN+S740656

TOM MCHUGH                                                        54575       BLK OBSIDIA

304 SUGAR CREEK RD                  17/INFINITI/QX80/4DR AWD

                                    J N 8 A Z 2 N E 6 H 9 1 5 4 5 7 3

KIRKWOOD, MO 63122                                                          06/07/19

314-435-4320                                                                          MO: 54576


LABOR----CUSTOMER-------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/07/19   11.90    11.90   0.00   0.00    FINISHED
             996   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER STATES THE CHROME ON TOP PASSENGER SIDE IS COMING
             OFF, REATTACH - ADVISE
ORIG CAUSE   NECESSARY TO REPLACE PASSENGER EXTERIOR UPPER CHROME TRIM
             ABOVE DOORS
CAUSE        NECESSARY TO REPLACE PASSENGER EXTERIOR UPPER CHROME TRIM
             ABOVE DOORS

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  5 JOURNAL PREFIX            INCS                           INWS                           INIS

JOB#  6 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 6+03INZEMISSION   EMISSION TEST ONLY                TECH(S):996                        22.50
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/07/19   11.90    11.90   0.00   0.00    FINISHED
             996   06/07/19    0.00     0.00   0.00   0.30    FINISHED
                           TOTAL TECH TIME   0.00   0.30

COMPLAINT    PERFORM EMISSION TEST ONLY
ORIG CORR    EMISSION TEST COMPLETED
CORRECTION   EMISSION TEST COMPLETED

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST   SYSTECSAF  SYSTECSAFETY                                    740656           1.50
    CUST         SSR  SHOP SUPPLIES                                                   -1.13
                                                                TOTAL - MISC           0.37

JOB#  6 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          22.50                          0.00                           0.00
  MISC CHG                        1.50                          0.00                           0.00
  MISC DIS                       -1.13                          0.00                           0.00
  TOTAL                          22.87                          0.00                           0.00
JOB#  6 JOURNAL PREFIX            INCS                           INWS                           INIS

JOB#  7 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 7+20INZ06         *CABIN AIR FILTER                TECH(S):996                        20.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/07/19   11.90    11.90   0.00   0.00    FINISHED
             996   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT
```

ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	B72771CA1B	FILTER KIT - AIR	33.92	33.92	56.53	56.53
			COST TOTAL		33.92		

[CONTINUED ON NEXT PAGE]

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251781                              TYLER COLEMAN       457       6648    06/07/19   IN+S740656

TOM MCHUGH                                                      54575       BLK OBSIDIA

304 SUGAR CREEK RD                  17/INFINITI/QX80/4DR AWD

                                    J N 8 A Z 2 N E 6 H 9 1 5 4 5 7 3

KIRKWOOD, MO 63122                                                          06/07/19

314-435-4320                                                                          MO: 54576


                                                                    TOTAL - PARTS         56.53

JOB#  7 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          20.00                          0.00                          0.00
  PARTS                          56.53                          0.00                          0.00
  TOTAL                          76.53                          0.00                          0.00
JOB#  7 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  8 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 8+00INZEVAPCLEAN  FRIGI-CLEAN SERVICE               TECH(S):996                        32.95
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/07/19   11.90    11.90   0.00   0.00    FINISHED
             996   06/07/19    0.00     0.00   0.00   0.50    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C EVAPORATOR CLEAN SERVICE.
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIAN USED AN EPA AND USDA APPROVED BIO-CIDE TO REMOVE
             THE MOLD AND BACTERIA FROM THE EVAPORATOR, AND A/C PLENUM
             CHAMBER. THIS SERVICE REMOVES THE FUNGUS FROM THE SYSTEM TO
             HELP WITH ALLERGIES, REMOVE NICOTINE AND OTHER SMELLS WHILE
             PROVIDING A FRESH AND CLEAN SCENT.
CORRECTION   TECHNICIAN USED AN EPA AND USDA APPROVED BIO-CIDE TO REMOVE
             THE MOLD AND BACTERIA FROM THE EVAPORATOR, AND A/C PLENUM
             CHAMBER. THIS SERVICE REMOVES THE FUNGUS FROM THE SYSTEM TO
             HELP WITH ALLERGIES, REMOVE NICOTINE AND OTHER SMELLS WHILE
             PROVIDING A FRESH AND CLEAN SCENT.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6403BG               AC 1234YF             28.30    28.30     47.00      47.00
                                                     COST TOTAL     28.30
                                                                    TOTAL - PARTS         47.00

JOB#  8 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          32.95                          0.00                          0.00
  PARTS                          47.00                          0.00                          0.00
  TOTAL                          79.95                          0.00                          0.00
JOB#  8 JOURNAL PREFIX            INCS                           INWS                          INIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          25.00
                                                                    TOTAL - MISC          26.50

COMMENTS--------------------------------------------------------------------------
++LOANER++TAG NUMBER IS 6648

CLAIM TOTALS         0.00      0.00      0.00      0.00      0.00      0.00     0.00        0.00
```

251781 TYLER COLEMAN 457 6648 06/07/19 IN+S740656

TOM MCHUGH 54575 BLK OBSIDIA

304 SUGAR CREEK RD 17/INFINITI/QX80/4DR AWD

J N 8 A Z 2 N E 6 H 9 1 5 4 5 7 3

KIRKWOOD, MO 63122 06/07/19

314-435-4320 MO: 54576

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			270.35			0.00			0.00
PARTS			895.01			0.00			0.00
G.O.G.			28.91			0.00			0.00
MISC CHG			30.00			0.00			0.00
MISC DIS			-27.33			0.00			0.00
TAXES			82.83			0.00			0.00
TOTAL			1279.77			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4229683931884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

250189 TYLER COLEMAN 457 6649 06/07/19 IN+S740657

LISA ALDERSON 74760 /

48 WILLOW HILL RD 13/INFINITI/JX/4DR AWD

5 N 1 A L 0 M M 4 D C 3 1 1 6 8 2

LADUE, MO 63124 06/07/19

314-719-9328 MO: 74761

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 61INZ01 EXT TRIM CONCERN TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
435	06/07/19	11.70	11.70	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CS THAT SHE KNOCKED OFF HER SIDE SILL AND WOULD LIKE IT REPL
ACED-CHECK AND ADVISE FOR PARTS NEEDED (EXT TRIM CONCERN - 6
1)
ORIG CAUSE ORDERED PART MOULDING $203 $76 INSTALL
CAUSE ORDERED PART MOULDING $203 $76 INSTALL

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	828773JA0B	MOULDING-REAR DO	98.60	98.60	202.58	202.58
			COST TOTAL	98.60			
				TOTAL - PARTS			202.58

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			202.58			0.00			0.00
TOTAL			202.58			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 46INZ06 TIRE REPAIR TECH(S):435 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/07/19	11.70	11.70	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

```
COMPLAINT    CUSTOMER STATES LR TIRE HAS SLOW LEAK EVERY 3-4 WEEKS TIRE N
             EEDS AIR (TIRE REPAIR - 46)
ORIG CAUSE   FIXED BEAD LEAK ON TIRE BY REMOVING CORROSION FROM INTERIOR
             SIDEWALL OF RIM
CAUSE        FIXED BEAD LEAK ON TIRE BY REMOVING CORROSION FROM INTERIOR
             SIDEWALL OF RIM

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          30.00                          0.00                          0.00
  TOTAL                          30.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                          1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                      11.63
                                                          TOTAL - MISC          13.13

COMMENTS---------------------------------------------------------------------------
TAG NUMBER IS 6649
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[CONTINUED ON NEXT PAGE]

250189 TYLER COLEMAN 457 6649 06/07/19 IN+S740657

LISA ALDERSON 74760 /

48 WILLOW HILL RD 13/INFINITI/JX/4DR AWD

5 N 1 A L 0 M M 4 D C 3 1 1 6 8 2

LADUE, MO 63124 06/07/19

314-719-9328 MO: 74761

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
PARTS			202.58			0.00			0.00
MISC CHG			13.13			0.00			0.00
TAXES			19.25			0.00			0.00
TOTAL			264.96			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229688401884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

81353 GRANT TERRILL 815 2676 06/07/19 GC+S740658

KENNETH W REITER WB2H0V 56148 CYBER GRY M

309 MISSION BAY CT 11/GMC/ACADIA/4DR AWD 06/16/11 500

1 G K K V P E D 1 B J 2 5 7 0 5 4

WILDWOOD, MO 63040 06/07/19

636-458-1993 636-236-6655 MO: 56148

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 11GCZFLUID LEAK FLUID LEAK TECH(S):482 450.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/07/19	8.00	10.10	2.10	0.00	FINISHED
482	06/07/19	0.00	0.00	0.00	3.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.10	3.00	

COMPLAINT CUSTOMER STATES THAT THERE IS A GREEN FLUID LEAKING UNDER CAR
ORIG CAUSE no green fluid detected, found coolant leaking from water pump, orange color
CAUSE no green fluid detected, found coolant leaking from water pump, orange color
ORIG CORR inspected for a leak, found water pump leaking, replaced water pump and top off coolant
CORRECTION inspected for a leak, found water pump leaking, replaced water pump and top off coolant

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12657499	PUMP KIT 1.069 Y	142.00	142.00	284.00	284.00
CUST	1	12346290	COOLANT 8.800	11.55	11.55	17.50	17.50
				COST TOTAL	153.55		
					TOTAL - PARTS		301.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			450.00			0.00			0.00
PARTS			301.50			0.00			0.00
TOTAL			751.50			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):482                    0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            482   06/07/19   10.20    10.20   0.00   0.00    FINISHED
            482   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX           GCQS                           GCWS                           GCIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                            1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                        25.00
                                                                TOTAL - MISC       26.50

COMMENTS---------------------------------------------------------------------------
X02FYO33KG:WAIT Xtime Web Appt created 2019-06-05 07:53:38pm taken
by
```

81353 GRANT TERRILL 815 2676 06/07/19 GC+S740658

KENNETH W REITER WB2H0V 56148 CYBER GRY M

309 MISSION BAY CT 11/GMC/ACADIA/4DR AWD 06/16/11 500

1 G K K V P E D 1 B J 2 5 7 0 5 4

WILDWOOD, MO 63040 06/07/19

636-458-1993 636-236-6655 MO: 56148

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			450.00			0.00			0.00
PARTS			301.50			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			29.35			0.00			0.00
TOTAL			807.35			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229692461884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

92838 GRANT TERRILL 815 2677 06/07/19 GC+S740661

WIRE PREP REP INC UL1Y8W 94530 CRIMSON RED 77471

399 SORRENTO DR 16/GMC/YUKON/4DR 4WD 09/24/16 4523

1 G K S 2 B K C 7 G R 3 5 7 4 9 6

BALLWIN, MO 63021 06/07/19

636-230-8370 636-230-8370 MO: 94530

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 52GCZ01 TRIM ELECT CONCERN TECH(S):460 300.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	14.40	15.70	1.30	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	2.00	

COMPLAINT C/S: service side object detection
ORIG CAUSE FOUND THE LEFT AND RIGHT OBJECT DETECTION MODULES HAVE ON BATTERY VOLTAGE TO THEM, THE POWER SUPPLY CIRCUIT #3140 HAS OPEN IT IT.
CAUSE FOUND THE LEFT AND RIGHT OBJECT DETECTION MODULES HAVE ON BATTERY VOLTAGE TO THEM, THE POWER SUPPLY CIRCUIT #3140 HAS OPEN IT IT.
ORIG CORR REPAIRED CORRODED WIRE IN CIRCUIT AND NOW SYSTEM OPERATING PROPERLY.
CORRECTION REPAIRED CORRODED WIRE IN CIRCUIT AND NOW SYSTEM OPERATING PROPERLY.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			300.00			0.00			0.00
TOTAL			300.00			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):460 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	15.70	15.70	0.00	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING

TOTAL TECH TIME 0.00 0.90

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		12690385	FILTER 1.836	Y	4.30	4.30	5.38	5.38
					COST TOTAL		4.30		
							TOTAL - PARTS		5.38

G.O.G. & SUPPLIES							
CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT		51.20
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
					TOTAL - GOG		52.70

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			5.38			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			78.08			0.00			0.00

```
92838                              GRANT TERRILL       815       2677    06/07/19   GC+S740661

WIRE PREP REP INC                                UL1Y8W      94530       CRIMSON RED       77471

399 SORRENTO DR                    16/GMC/YUKON/4DR 4WD                   09/24/16         4523

                                   1 G K S 2 B K C 7 G R 3 5 7 4 9 6

BALLWIN, MO 63021                                                         06/07/19

636-230-8370      636-230-8370                                                          MO: 94530


JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 51GCZ06         TAILLIGHTS                        TECH(S):460                        50.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/07/19   13.90    14.40   0.50   0.00    FINISHED
             460   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.50   0.50

COMPLAINT    LEFT REAR TAIL LAMP INOP
ORIG CAUSE   THE LEFT REAR TAIL LIGHT IS INOPERATIVE. HAS POWER AND
             GROUND UP TO TAIL LAMP, INTERNAL TAIL LAMP FAILURE.
CAUSE        THE LEFT REAR TAIL LIGHT IS INOPERATIVE. HAS POWER AND
             GROUND UP TO TAIL LAMP, INTERNAL TAIL LAMP FAILURE.
ORIG CORR    REPLACED LEFT REAR TAIL LAMP ASSEMBLY
CORRECTION   REPLACED LEFT REAR TAIL LAMP ASSEMBLY

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    84536242              LAMP 2.679 N         453.41   453.41    554.26     554.26
    CUST    -1    84536242              CORE RETURN           50.00   -50.00     50.00     -50.00
                                                      COST TOTAL    403.41
                                                                    TOTAL - PARTS        504.26

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          50.00                          0.00                          0.00
  PARTS                         504.26                          0.00                          0.00
  TOTAL                         554.26                          0.00                          0.00
JOB#  3 JOURNAL PREFIX             GCCS                          GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00GCZ27POINT    27 POINT INSPECTION               TECH(S):460                         0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/07/19   15.70    16.00   0.30   0.00    FINISHED
             460   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.30   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX             GCQS                          GCWS                          GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+93GCZEAFY       ENG. AIR FLTR YELLOW              TECH(S):460                         0.00
```

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	16.10	16.10	0.00	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

92838 GRANT TERRILL 815 2677 06/07/19 GC+S740661

WIRE PREP REP INC UL1Y8W 94530 CRIMSON RED 77471

399 SORRENTO DR 16/GMC/YUKON/4DR 4WD 09/24/16 4523

1 G K S 2 B K C 7 G R 3 5 7 4 9 6

BALLWIN, MO 63021 06/07/19

636-230-8370 636-230-8370 MO: 94530

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------

J# 6+93GCZCAFY CABIN AIR FILTER YEL TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	16.10	16.10	0.00	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: CABIN AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: CABIN AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
created 2019-05-31 06:35:00am taken by Grant Terrill

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			370.00			0.00			0.00
PARTS			509.64			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			52.79			0.00			0.00
TOTAL			1011.63			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:56

*C 0
*A 4229699321884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

97194 ROBERT POLITTE 962 4296 06/07/19 MA+S740662

DEBBIE GOULET 195838 BLK MICA/BL

18567 MELROSE RD 07/MAZDA/MAZDA3/ 01/26/07 96

J M 1 B K 3 2 F 8 7 1 6 8 3 0 6 0

GLENCOE, MO 63038-1602 06/07/19

636-458-2043 MO: 195838

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):578 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	8.60	8.60	0.00	0.00	FINISHED
578	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	LF05-14-302B	FILTER,OIL	5.14	5.14	7.87
			COST TOTAL		5.14	
					TOTAL - PARTS	7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	12.10

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			12.10			0.00			0.00
TOTAL			33.55			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):578                    0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/07/19    8.60     8.60   0.00   0.00    FINISHED
            578   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                           MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+46MAZ           STEERING/SUSPENSION              TECH(S):578                  264.60
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/07/19    0.00     0.00   0.00   2.00    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   2.00

COMPLAINT    CUSTOMER REQUESTS PASSENGER FRONT LOWER CONTROL ARM REPLACED
ORIG CAUSE   BALL JOINT FAILURE, RECOMMEND REPLACING
```

97194 ROBERT POLITTE 962 4296 06/07/19 MA+S740662

DEBBIE GOULET 195838 BLK MICA/BL

18567 MELROSE RD 07/MAZDA/MAZDA3/ 01/26/07 96

J M 1 B K 3 2 F 8 7 1 6 8 3 0 6 0

GLENCOE, MO 63038-1602 06/07/19

636-458-2043 MO: 195838

CAUSE BALL JOINT FAILURE, RECOMMEND REPLACING, RECOMMEND CHECKING ALIGNMENT
ORIG CORR TECH REPLACED PASSENGER FRONT LOWER CONTROL ARM
CORRECTION TECH REPLACED PASSENGER FRONT LOWER CONTROL ARM, ALIGNMENT "GREEN" 10% OFF PARTS AND LABOR

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		C513-34-300	ARM(R),LOW	121.96	121.96	182.98	182.98
				COST TOTAL		121.96		
						TOTAL - PARTS		182.98

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			264.60			0.00			0.00
PARTS			182.98			0.00			0.00
TOTAL			447.58			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS
++WAITER++X023D2TQ0F:created 2019-06-04 01:47:00pm taken by Charles Thieret

RECOMMENDATIONS
RECOMMEND TRANSMISSION SERVICE - $160
RECOMMEND CABIN AIR FILTER - $60
RECOMMEND ENGINE AIR FILTER - $25

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			278.18			0.00			0.00
PARTS			190.85			0.00			0.00
G.O.G.			12.10			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			18.24			0.00			0.00
TOTAL			500.87			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229704501884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

235532 ROBERT KOSTIAL 532 6651 06/07/19 IN+S740664

TIM YARNICK 80489 /

6121 GREENWALT DR 14/INFINITI/QX80/4DR 4WD

J N 8 A Z 2 N E 7 E 9 0 6 4 1 8 2

SPRINGFIELD, IL 62711 06/07/19

217-899-4106 MO: 80489

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02INZ05 CAMPAIGN/RECALL TECH(S):562 25.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/07/19	8.30	8.80	0.50	0.00	FINISHED
562	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.20	

COMPLAINT P7331 - INF MODELS 2G3G ITB17-041 (Recall 5)
P73310 .2 CM
ORIG CAUSE INSPECT TCU PART# & DEACTIVATE 2G
CAUSE INSPECT TCU PART# & DEACTIVATE 2G
ORIG CORR PERFORMED CAMP
CORRECTION PERFORMED CAMP

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740664-1 P73310 0.20 CM

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			25.42			0.00
TOTAL			0.00			25.42			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 10INZ03 DRIVEABILITY CONCERN TECH(S):562 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/07/19	8.90	9.90	1.00	0.00	FINISHED
562	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		1.00	0.00	

```
COMPLAINT    CUSTOMER STATES SUSPENSION IS VERY BOUNCY AND LOOSE IN THE F
             RONT END WORSE AT HWY SPEEDS 152 DIAG (Drivability Concern D
             iagnosis - 10)
ORIG CAUSE   WAS UNABLE TO DUPLICATE CUSTOMERS CONCERN 1
CAUSE        WAS UNABLE TO DUPLICATE CUSTOMERS CONCERN 1
ORIG CORR    CHECKED OVER SUSPENSION AND CHECKED FOR CODES
CORRECTION   CHECKED OVER SUSPENSION AND CHECKED FOR CODES

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 40INZ          BRAKES                            TECH(S):562                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            562   06/07/19    9.90     9.90   0.00   0.00    FINISHED
            562   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    CHECK BRAKES (BRAKES - 40)
ORIG CORR    FRONT BRAKES ARE 6/32 AND REARS ARE 8-9/32
CORRECTION   FRONT BRAKES ARE 6/32 AND REARS ARE 8-9/32
```

235532 ROBERT KOSTIAL 532 6651 06/07/19 IN+S740664

TIM YARNICK 80489 /

6121 GREENWALT DR 14/INFINITI/QX80/4DR 4WD

J N 8 A Z 2 N E 7 E 9 0 6 4 1 8 2

SPRINGFIELD, IL 62711 06/07/19

217-899-4106 MO: 80489

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS
TAG NUMBER IS 6651

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740664-1	25.42	0.00	0.00	0.00	0.00	0.00	0.00	25.42
CLAIM TOTALS	25.42	0.00	0.00	0.00	0.00	0.00	0.00	25.42

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			25.42			0.00
TOTAL			0.00			25.42			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229710411884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

247803 JOSHUA DELANOIX 403 2678 06/10/19 BU+S740665

GLENN A GEESER 10955 SUMMIT WHT/ 39142

209 MONROE MILL DR 17/BUICK/LACROSSE/4DR SDN FWD 01/26/18 62

1 G 4 Z N 5 S S 3 H U 1 5 3 1 5 3

BALLWIN, MO 63011 06/07/19

636-394-2149 MO: 10955

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600733 16,17,18 BUICK TECH(S):535 5.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	8.70	8.90	0.20	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.90	

COMPLAINT 2014-15 BUICK LOF/ROTATE
ORIG CAUSE PER BUICK NEW CAR PURCHASE
CAUSE PER BUICK NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12693541	FILTER 1.836 Y	8.32	8.32	11.65	11.65
			COST TOTAL		8.32		
					TOTAL - PARTS		11.65

G.O.G. & SUPPLIES----------

WARR	5.5	19293002 5W30 DEXOS WARR	@ 3.260	/UNIT		17.93
				TOTAL - GOG		17.93

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			5.42			0.00
PARTS			0.00			11.65			0.00
G.O.G.			0.00			17.93			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):535   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	8.70	8.70	0.00	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

COMMENTS----------
X022DP1MDG:WAIT created 2019-06-04 10:17:00am taken by Joshua Delan
oix

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#..... TOTAL....

[CONTINUED ON NEXT PAGE]

247803 JOSHUA DELANOIX 403 2678 06/10/19 BU+S740665

GLENN A GEESER 10955 SUMMIT WHT/ 39142

209 MONROE MILL DR 17/BUICK/LACROSSE/4DR SDN FWD 01/26/18 62

1 G 4 Z N 5 S S 3 H U 1 5 3 1 5 3

BALLWIN, MO 63011 06/07/19

636-394-2149 MO: 10955

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740665-1	35.00
CLAIM TOTALS	35.00

DCS AUDIT SLIP----------

JOB CARD 740665

VIN	1G4ZN5SS3HU153153	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	10955	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740665-1	001399148990	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 339048372

LABOR OPERATION	BASE HOURS
0600733	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 2014-15 BUICK LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER BUICK NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO 0600733 NET 35

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	35.00	0.00	35.00

247803 JOSHUA DELANOIX 403 2678 06/10/19 BU+S740665

GLENN A GEESER 10955 SUMMIT WHT/ 39142

209 MONROE MILL DR 17/BUICK/LACROSSE/4DR SDN FWD 01/26/18 62

1 G 4 Z N 5 S S 3 H U 1 5 3 1 5 3

BALLWIN, MO 63011 06/07/19

636-394-2149 MO: 10955

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			5.42			0.00
PARTS			0.00			11.65			0.00
G.O.G.			0.00			17.93			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229715261884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

213309 TYLER COLEMAN 457 6652 06/07/19 IN+S740666

COREY CHRISTANELL S154276002 42439 GRAPH SHADO 95500

12553 CINEMA LN 16/INFINITI/QX80/4DR 4WD 10/28/16 15

J N 8 A Z 2 N E 1 G 9 1 2 6 2 1 2

ST LOUIS, MO 63127 06/07/19

314-393-9286 MO: 42445

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 11INZ01 ENGINE CONCERN TECH(S):514 127.10

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/07/19	10.70	11.20	0.50	0.00	FINISHED
514	06/07/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
514	06/07/19	11.30	14.80	3.50	0.00	FINISHED
514	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		4.00	1.00	

COMPLAINT CS THAT THE CAR GETS SUPER HOT WHEN INSIDE WHEN IDLING AT A LIGHT-AIR BLOWS COLD WHEN THEY DRIVE DOWN THE ROAD AND THEN WILL START BLOWING WARM AND NOT AS FAST WHEN STOPPED-CHECK A ND ADVISE (ENGINE CONCERN - 11)

ORIG CAUSE VERIFIED CUSTOMER CONCERN FOUND THAT THE A/C WOULD START TO LOSE COOLING AFTER DRIVING FOR AWHILE AND SITTING AT AN IDLE. FOUND MULTIPLE TECHLINE CASES WHERE THE VEHICLE WAS SLIGHTLY OVERHEATING DUE TO THE COOLING FAN NOT GOING UP TO SPEED. WATCHED FAN SPEED, FAN DUTY CYCLE AND COOLANT TEMP AND FOUND THAT WHILE THE COOLING FAN WAS BEING COMMANDED TO A HIGHER SPEED THE FAN WAS NOT GOING UP AT ALL. MOST LIKELY CAUSED BY A INTERNAL FAILURE OF THE COUPLER

CAUSE VERIFIED CUSTOMER CONCERN FOUND THAT THE A/C WOULD START TO LOSE COOLING AFTER DRIVING FOR AWHILE AND SITTING AT AN IDLE. FOUND MULTIPLE TECHLINE CASES WHERE THE VEHICLE WAS SLIGHTLY OVERHEATING DUE TO THE COOLING FAN NOT GOING UP TO SPEED. WATCHED FAN SPEED, FAN DUTY CYCLE AND COOLANT TEMP AND FOUND THAT WHILE THE COOLING FAN WAS BEING COMMANDED TO A HIGHER SPEED THE FAN WAS NOT GOING UP AT ALL. MOST LIKELY CAUSED BY A INTERNAL FAILURE OF THE COUPLER

ORIG CORR REPLACED COUPLER AND VERIFIED THAT THE COUPLER OPERATES NORMALLY AND CHANGES SPEED AS ITS SUPPOSED TO. SUGGEST CUSTOMER TEST DRIVE VEHICLE TO VERIFY THAT IT KEEPS COOLING

```
            AT ALL TIMES
            CC14AA 1.0 ZE 32
CORRECTION  REPLACED COUPLER AND VERIFIED THAT THE COUPLER OPERATES
            NORMALLY AND CHANGES SPEED AS ITS SUPPOSED TO. SUGGEST
            CUSTOMER TEST DRIVE VEHICLE TO VERIFY THAT IT KEEPS COOLING
            AT ALL TIMES
            CC14AA 1.0 ZE 32


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740666-1    CC14AA                  1.00            32              PP
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    210825X21D          COUPLING-FAN         224.88   224.88    416.59     416.59
                                                    COST TOTAL    224.88
                                                                  TOTAL - PARTS        416.59

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         127.10                         0.00
  PARTS                          0.00                         416.59                         0.00
  TOTAL                          0.00                         543.69                         0.00
JOB#  1 JOURNAL PREFIX           INCS                           INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
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[CONTINUED ON NEXT PAGE]

213309 TYLER COLEMAN 457 6652 06/07/19 IN+S740666

COREY CHRISTANELL S154276002 42439 GRAPH SHADO 95500

12553 CINEMA LN 16/INFINITI/QX80/4DR 4WD 10/28/16 15

J N 8 A Z 2 N E 1 G 9 1 2 6 2 1 2

ST LOUIS, MO 63127 06/07/19

314-393-9286 MO: 42445

LABOR----CUSTOMER----------

J# 2 61INZ01 EXT TRIM CONCERN TECH(S):514 304.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/07/19	14.90	14.90	0.00	0.00	FINISHED
514	06/07/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT CS THAT THE REAR CAMERA ASSY AND MOULDING GOT RIPPED OFF OF HER CAR AND SHE WOULD LIKE TO SEE WHAT IT WOULD TAKE TO REPL ACE THE PART-CHECK AND ADVISE (EXT TRIM CONCERN - 61)

ORIG CAUSE REPLACED AND REINSTALLED REAR FINISHER AND CAMERA ASSY

CAUSE REPLACED AND REINSTALLED REAR FINISHER AND CAMERA ASSY

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	908161ZR1C	FINISHER ASSY-BA	217.20	217.20	446.25	446.25
			COST TOTAL		217.20		
					TOTAL - PARTS		446.25

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			304.00			0.00			0.00
PARTS			446.25			0.00			0.00
TOTAL			750.25			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS----------

++LOANER++TAG NUMBER IS 6652

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740666-1	127.10	416.59	0.00	0.00	0.00	0.00	0.00	543.69
CLAIM TOTALS	127.10	416.59	0.00	0.00	0.00	0.00	0.00	543.69

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			304.00			127.10			0.00
PARTS			446.25			416.59			0.00
MISC CHG			26.50			0.00			0.00
TAXES			42.36			0.00			0.00
TOTAL			819.11			543.69			0.00

*C 0
*A 4229719691884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

122209 JOSHUA DELANOIX 403 2671 06/07/19 BU+S740667

JERRY C BALLESTEROS 40110 /

14600 SUMMER BLOSSOM LN 13/BUICK/LACROSSE/4DR SDN FWD LTH 01/23/13 49

1 G 4 G C 5 E 3 4 D F 1 9 7 3 5 5

CHESTERFIELD, MO 63017 06/07/19

636-527-9361 314-336-1525 MO: 40110

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):476 26.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/07/19	10.70	12.20	1.50	0.00	FINISHED
476	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.50	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		26.45			0.00			0.00
PARTS		6.00			0.00			0.00
G.O.G.		37.50			0.00			0.00
TOTAL		69.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZBLADES     WIPER BLADES                    TECH(S):476                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/07/19   12.30    12.30   0.00   0.00    FINISHED
            476   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    Replace Wiper Blades
ORIG CORR    REPLACE WIPERS COMPLETE
CORRECTION   REPLACE WIPERS COMPLETE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    84621343             BLADE 10.146 Y        14.44    14.44     20.22      20.22
    CUST     1    84574892             BLADE 10.146 Y        14.44    14.44     20.22      20.22
                                                    COST TOTAL     28.88
                                                                  TOTAL - PARTS         40.44

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          40.44                          0.00                          0.00
  TOTAL                          40.44                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                        BUWS                        BUIS




PAGE 1 OF 5                                          [CONTINUED ON NEXT PAGE]       11:44:57
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122209                              JOSHUA DELANOIX     403       2671    06/07/19   BU+S740667

JERRY C BALLESTEROS                                        40110       /

14600 SUMMER BLOSSOM LN             13/BUICK/LACROSSE/4DR SDN FWD LTH     01/23/13           49

                                    1 G 4 G C 5 E 3 4 D F 1 9 7 3 5 5

CHESTERFIELD, MO 63017                                                    06/07/19

636-527-9361      314-336-1525                                                          MO: 40110


JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):476                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/07/19   12.30    12.30   0.00   0.00    FINISHED
             476   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  3 JOURNAL PREFIX             BUQS                           BUWS                           BUIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00GCZTRANSFLUSH TRANS FLUID EXCHANGE               TECH(S):476                         84.88
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/07/19   12.30    12.30   0.00   0.00    FINISHED
             476   06/07/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    PERFORM TRANSMISSION FLUID EXCHANGE
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
             REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
             COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
             OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
             FULL SYNTHETIC VALVOLINE FLUID AND BG
             CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
             DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310
CORRECTION   TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
             REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
             COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
             OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
             FULL SYNTHETIC VALVOLINE FLUID AND BG
             CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
             DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6600BG                TRANS FLU             20.05    20.05     32.57      32.57
                                                        COST TOTAL     20.05
                                                                     TOTAL - PARTS          32.57

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST   15.0  ATF                          @      3.500   /UNIT                          52.50
                                                                     TOTAL - GOG            52.50

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
```

CUST	GDISC	SERVICE DISCOUNT		-17.00
			TOTAL - MISC	-17.00

[CONTINUED ON NEXT PAGE]

122209 JOSHUA DELANOIX 403 2671 06/07/19 BU+S740667

JERRY C BALLESTEROS 40110 /

14600 SUMMER BLOSSOM LN 13/BUICK/LACROSSE/4DR SDN FWD LTH 01/23/13 49

1 G 4 G C 5 E 3 4 D F 1 9 7 3 5 5

CHESTERFIELD, MO 63017 06/07/19

636-527-9361 314-336-1525 MO: 40110

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			84.88			0.00			0.00
PARTS			32.57			0.00			0.00
G.O.G.			52.50			0.00			0.00
MISC DIS			-17.00			0.00			0.00
TOTAL			152.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00GCZBFLUSH BRAKE FLUID EXHCANGE TECH(S):476 89.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/07/19	12.30	12.30	0.00	0.00	FINISHED
476	06/07/19	0.00	0.00	0.00	0.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.80	

COMPLAINT CUSTOMER REQUEST BRAKE FLUID EXCHANGE
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	84032BG	BRAKE FLU	18.25	18.25	29.95	29.95
			COST TOTAL		18.25		
					TOTAL - PARTS		29.95

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT		-12.00
			TOTAL - MISC	-12.00

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			89.99			0.00			0.00
PARTS			29.95			0.00			0.00
MISC DIS			-12.00			0.00			0.00
TOTAL			107.94			0.00			0.00
JOB# 5 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+00GCZCOOLREDCAR COOLANT FLH RED CAR TECH(S):476 82.10

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/07/19	12.30	12.30	0.00	0.00	FINISHED
476	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING

TOTAL TECH TIME 0.00 1.00

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE

122209 JOSHUA DELANOIX 403 2671 06/07/19 BU+S740667

JERRY C BALLESTEROS 40110 /

14600 SUMMER BLOSSOM LN 13/BUICK/LACROSSE/4DR SDN FWD LTH 01/23/13 49

1 G 4 G C 5 E 3 4 D F 1 9 7 3 5 5

CHESTERFIELD, MO 63017 06/07/19

636-527-9361 314-336-1525 MO: 40110

ORIG CORR OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT.
WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT
SYSTEM TROUBLE FREE.
CORRECTION OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT.
WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT
SYSTEM TROUBLE FREE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	2	12346290	COOLANT 8.800	11.55	23.10	18.84	37.68
CUST	1	5901BG	COOLANT F	18.50	18.50	30.17	30.17
			COST TOTAL		41.60		
					TOTAL - PARTS		67.85

MISC	CODE	DESCRIPTION	CONTROL NO		
CUST	GDISC	SERVICE DISCOUNT			-14.00
				TOTAL - MISC	-14.00

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			82.10			0.00			0.00
PARTS			67.85			0.00			0.00
MISC DIS			-14.00			0.00			0.00
TOTAL			135.95			0.00			0.00
JOB# 6 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 7 CHARGES

LABOR CUSTOMER J# 7+00GCZAC-PERFORM A/C PERFORMANCE SERV TECH(S):476 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/07/19	12.30	12.80	0.50	0.00	FINISHED
476	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
TEST AND ADVISE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

MISC	CODE	DESCRIPTION	CONTROL NO		
CUST	GDISC	SERVICE DISCOUNT			-9.00
				TOTAL - MISC	-9.00

JOB# 7 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
MISC DIS			-9.00			0.00			0.00
TOTAL			80.95			0.00			0.00

122209 JOSHUA DELANOIX 403 2671 06/07/19 BU+S740667

JERRY C BALLESTEROS 40110 /

14600 SUMMER BLOSSOM LN 13/BUICK/LACROSSE/4DR SDN FWD LTH 01/23/13 49

1 G 4 G C 5 E 3 4 D F 1 9 7 3 5 5

CHESTERFIELD, MO 63017 06/07/19

636-527-9361 314-336-1525 MO: 40110

JOB# 7 JOURNAL PREFIX BUQS BUWS BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
X025LQ703T:created 2019-06-04 03:15:00pm taken by Joshua Delanoix

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			326.37			0.00			0.00
PARTS			223.81			0.00			0.00
G.O.G.			90.00			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-52.00			0.00			0.00
TAXES			25.78			0.00			0.00
TOTAL			640.46			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:57

*C 0
*A 4229725651884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

134243 ADAM BECKMAN 432 2679 06/10/19 BU+S740668

JAMES HOFF DL2J8G 122266 CARBON BLK

2512 MACPHERSON DR 11/BUICK/ENCLAVE/4DR FWD 04/25/11 103

5 G A K R C E D 1 B J 1 3 3 9 7 4

DARDENNE PRAIRIE, MO 63368 06/07/19

636-294-2576 MO: 122266

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 50GCZ ENGINE ELECTRICAL TECH(S):520 300.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	8.10	9.50	1.40	0.00	HOLD OTHER
520	06/07/19	0.00	0.00	0.00	1.40	ENTERED IN INVOICING
520	06/10/19	8.30	10.50	2.20	0.00	HOLD OTHER
520	06/10/19	12.80	12.90	0.10	0.00	FINISHED
520	06/10/19	0.00	0.00	0.00	2.00	ENTERED IN INVOICING
		TOTAL TECH TIME		3.70	3.40	

COMPLAINT Customer states key stuck in ignition
ORIG CAUSE RIGHT TURN SIGNAL FUSE WAS BLOWN. REPLACED FUSE AND BLEW AGAIN. THIS FUSE FED 12V TO BODY CONTROL MODULE WHICH FED 12V TO KEY INTERLOCK. FOUND RIGHT TRAILER WIRE SHORTED TO BODY. AFTER MARKET TRAILER HARNESS
CAUSE RIGHT TURN SIGNAL FUSE WAS BLOWN. REPLACED FUSE AND BLEW AGAIN. THIS FUSE FED 12V TO BODY CONTROL MODULE WHICH FED 12V TO KEY INTERLOCK. FOUND RIGHT TRAILER WIRE SHORTED TO BODY. AFTER MARKET TRAILER HARNESS
ORIG CORR RAN NEW WIRE FROM RIGHT TAIL LAMP TO TRAILER MODULE.
CORRECTION RAN NEW WIRE FROM RIGHT TAIL LAMP TO TRAILER MODULE.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			300.00			0.00			0.00
TOTAL			300.00			0.00			0.00

JOB# 1 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/10/19	12.80	12.80	0.00	0.00	FINISHED
520	06/10/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	15.00
		TOTAL - MISC	16.50

134243 ADAM BECKMAN 432 2679 06/10/19 BU+S740668

JAMES HOFF DL2J8G 122266 CARBON BLK

2512 MACPHERSON DR 11/BUICK/ENCLAVE/4DR FWD 04/25/11 103

5 G A K R C E D 1 B J 1 3 3 9 7 4

DARDENNE PRAIRIE, MO 63368 06/07/19

636-294-2576 MO: 122266

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			300.00			0.00			0.00
MISC CHG			16.50			0.00			0.00
TAXES			1.35			0.00			0.00
TOTAL			317.85			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229729421884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

245814 ADAM BECKMAN 432 2680 06/07/19 BU+S740670

ALAN C SCHUCHARDT 17720 EBONY TWILG 39110

65 PRETORIA DR # A 17/BUICK/ENCLAVE/4DR AWD 11/30/17 76

PO BOX 1326 5 G A K V C K D 2 H J 2 1 1 8 9 6

BALLWIN, MO 63022 06/07/19

314-413-0027 314-644-0510 MO: 17720

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):422 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/07/19	9.00	9.00	0.00	0.00	FINISHED
422	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00

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JOB#  1 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):422                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/07/19    9.00     9.00   0.00   0.00    FINISHED
            422   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                          TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               1.55
                                                                   TOTAL - MISC           3.05

COMMENTS---------------------------------------------------------------------------
X02L7OBK8C:WAIT created 2019-06-04 04:48:00pm taken by Adam Beckman



PAGE 1 OF 2                                        [CONTINUED ON NEXT PAGE]       11:44:57
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245814 ADAM BECKMAN 432 2680 06/07/19 BU+S740670

ALAN C SCHUCHARDT 17720 EBONY TWILG 39110

65 PRETORIA DR # A 17/BUICK/ENCLAVE/4DR AWD 11/30/17 76

PO BOX 1326 5 G A K V C K D 2 H J 2 1 1 8 9 6

BALLWIN, MO 63022 06/07/19

314-413-0027 314-644-0510 MO: 17720

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			75.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:57

*C 0
*A 4229734501884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

195671 ROBERT KOSTIAL 532 6653 06/07/19 IN+S740671

SAAD KHAN KL4C1R 77543 GRAY/GRAPH WIP8940

6224 Walsh St 13/INFINITI/G37X/4DR SDN X AWD 05/17/14 44541

J N 1 C V 6 A R 5 D M 3 5 8 4 9 8 70069 12/13/13

St Louis, MO 63109 06/07/19

314-368-2167 MO: 77543

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZ01 LUBE OIL FILTER TECH(S):514 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/07/19	9.20	9.20	0.00	0.00	FINISHED
514	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80

TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST SSR SHOP SUPPLIES -1.65

TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		23.99			0.00			0.00
PARTS		9.08			0.00			0.00
G.O.G.		11.80			0.00			0.00
MISC DIS		-1.65			0.00			0.00

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  TOTAL                          43.22                        0.00                        0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):514                       30.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/07/19    9.20     9.20   0.00   0.00    FINISHED
             514   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires) -
             $30.00
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.50
                                                          TOTAL - MISC             -1.50
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[CONTINUED ON NEXT PAGE]

195671 ROBERT KOSTIAL 532 6653 06/07/19 IN+S740671

SAAD KHAN KL4C1R 77543 GRAY/GRAPH WIP8940

6224 Walsh St 13/INFINITI/G37X/4DR SDN X AWD 05/17/14 44541

J N 1 C V 6 A R 5 D M 3 5 8 4 9 8 70069 12/13/13

St Louis, MO 63109 06/07/19

314-368-2167 MO: 77543

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER---------- 42.95

J# 3 00INZEVAPCLEAN FRIGI-CLEAN SERVICE TECH(S):514

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/07/19	9.20	9.20	0.00	0.00	FINISHED
514	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C EVAPORATOR CLEAN SERVICE. -
$89.95

ORIG CAUSE NORMAL MAINTENANCE.

CAUSE NORMAL MAINTENANCE.

ORIG CORR TECHNICIAN USED AN EPA AND USDA APPROVED BIO-CIDE TO REMOVE THE MOLD AND BACTERIA FROM THE EVAPORATOR, AND A/C PLENUM CHAMBER. THIS SERVICE REMOVES THE FUNGUS FROM THE SYSTEM TO HELP WITH ALLERGIES, REMOVE NICOTINE AND OTHER SMELLS WHILE PROVIDING A FRESH AND CLEAN SCENT.

CORRECTION TECHNICIAN USED AN EPA AND USDA APPROVED BIO-CIDE TO REMOVE THE MOLD AND BACTERIA FROM THE EVAPORATOR, AND A/C PLENUM CHAMBER. THIS SERVICE REMOVES THE FUNGUS FROM THE SYSTEM TO HELP WITH ALLERGIES, REMOVE NICOTINE AND OTHER SMELLS WHILE PROVIDING A FRESH AND CLEAN SCENT.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6403BG	AC 1234YF	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER---------- 0.00

J# 4 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):514

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/07/19	9.20	9.20	0.00	0.00	FINISHED
514	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.

CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 4 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

[CONTINUED ON NEXT PAGE]

195671 ROBERT KOSTIAL 532 6653 06/07/19 IN+S740671

SAAD KHAN KL4C1R 77543 GRAY/GRAPH WIP8940

6224 Walsh St 13/INFINITI/G37X/4DR SDN X AWD 05/17/14 44541

J N 1 C V 6 A R 5 D M 3 5 8 4 9 8 70069 12/13/13

St Louis, MO 63109 06/07/19

314-368-2167 MO: 77543

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+03INZO3 SAFETY/EMISSIONS TECH(S):514 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/07/19	9.20	9.20	0.00	0.00	FINISHED
514	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CORR VEHICLE PASSED SAFETY/EMISSIONS TEST
CORRECTION VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740671	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 5 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------
++WAITER++TAG NUMBER IS 6653

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			125.49			0.00			0.00
PARTS			56.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			8.95			0.00			0.00
MISC DIS			-4.58			0.00			0.00
TAXES			5.69			0.00			0.00
TOTAL			203.43			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229743851884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

223446 ROBERT POLITTE 962 4297 06/07/19 MA+S740673

RICARDO JURGENSEN 5333 DP CRYST BL 12783

217 TIMBER MEADOW DR 18/MAZDA/MAZDA3 4DR/4DR SDN TOURING 02/16/19 13

3 M Z B N 1 V 3 5 J M 2 7 3 4 5 1

WILDWOOD, MO 63011 06/07/19

314-754-8777 314-731-0101 E# PY 30898996 MO: 5333

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):923 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	8.70	8.70	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	8.70	8.70	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ55R CUST.MAINT.VISIT TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	8.70	8.70	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

223446 ROBERT POLITTE 962 4297 06/07/19 MA+S740673

RICARDO JURGENSEN 5333 DP CRYST BL 12783

217 TIMBER MEADOW DR 18/MAZDA/MAZDA3 4DR/4DR SDN TOURING 02/16/19 13

3 M Z B N 1 V 3 5 J M 2 7 3 4 5 1

WILDWOOD, MO 63011 06/07/19

314-754-8777 314-731-0101 E# PY 30898996 MO: 5333

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
++WAITER++X02N2T2GL2:created 2019-06-04 09:27:00am taken by Charles Thieret

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229749371884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

198966 JOSEPH WHITAKER 420 2681 06/12/19 GC+S740675

JEFFREY KANNEL 34240 /

16517 HIGHLAND SUMMIT DR 17/GMC/YUKON/4DR SUV 4WD 05/30/17

1 G K S 2 B K C 1 H R 3 0 2 4 6 3

WILDWOOD, MO 63011 06/07/19

MO: 34241

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):422 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/07/19	9.80	10.40	0.60	0.00	HOLD OTHER
422	06/07/19	14.20	14.20	0.00	0.00	FINISHED
422	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y		4.30	4.30	6.00	6.00
				COST TOTAL		4.30		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT		51.20
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
						TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00

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  TOTAL                          83.70                        0.00                        0.00
JOB#  1 JOURNAL PREFIX            GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 2 40GCZ02         BRAKE CONCERN                    TECH(S):422                      269.93
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/07/19    9.30     9.80   0.50   0.00    HOLD PARTS
             422   06/07/19   12.30    14.10   1.80   0.00    FINISHED
             422   06/07/19    0.00     0.00   0.00   1.30    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   2.30   1.30

COMPLAINT    C/S: BRAKE PEDAL WAS HARD AND DID NOT WANT TO STOP
ORIG CAUSE   VACUUM BOOSTER
CAUSE        VACUUM BOOSTER
ORIG CORR    CHECKOUT AND REPLACED INTERMITTENTLY OPERATING VACUUM PUMP
CORRECTION   CHECKOUT AND REPLACED INTERMITTENTLY OPERATING VACUUM PUMP
             LABOR OP# 9900536 1.3
             0.5 DAIG

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    12669488             PUMP 3.280 Y         123.54   123.54    172.96     172.96
    WARR     1    12643517             BELT 1.066 Y           3.03     3.03      4.24       4.24
                                                    COST TOTAL    126.57
                                                                  TOTAL - PARTS       177.20
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[CONTINUED ON NEXT PAGE]

198966 JOSEPH WHITAKER 420 2681 06/12/19 GC+S740675

JEFFREY KANNEL 34240 /

16517 HIGHLAND SUMMIT DR 17/GMC/YUKON/4DR SUV 4WD 05/30/17

1 G K S 2 B K C 1 H R 3 0 2 4 6 3

WILDWOOD, MO 63011 06/07/19

MO: 34241

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MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    WARR      GMRNTL  GM RENTAL VEHICLE                                      42.00
                                                    TOTAL - MISC             42.00

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         269.93                         0.00
  PARTS                          0.00                         177.20                         0.00
  MISC CHG                       0.00                          42.00                         0.00
  TOTAL                          0.00                         489.13                         0.00
JOB#  2 JOURNAL PREFIX           GCCS                           GCWS                         GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION              TECH(S):422                    0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/07/19   10.50    10.50   0.00   0.00    FINISHED
            422   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    Multi Point Inspection
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                         0.00
JOB#  3 JOURNAL PREFIX           GCQS                           GCWS                         GCIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00GCZBGINDUCTIO BG INDUCTION SPECIAL              TECH(S):422                   85.95
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/07/19   14.20    15.10   0.90   0.00    FINISHED
            422   06/07/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.90   1.00

COMPLAINT    CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE
             HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE
             RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION
             CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL
             TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS
             SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP
             WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.
CORRECTION   TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE
             HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE
             RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION
             CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL
             TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS
             SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP
```

WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		6592BG	INDUCTION	51.50	51.50	72.00	72.00
				COST TOTAL		51.50		
						TOTAL - PARTS		72.00

[CONTINUED ON NEXT PAGE]

198966 JOSEPH WHITAKER 420 2681 06/12/19 GC+S740675

JEFFREY KANNEL 34240 /

16517 HIGHLAND SUMMIT DR 17/GMC/YUKON/4DR SUV 4WD 05/30/17

1 G K S 2 B K C 1 H R 3 0 2 4 6 3

WILDWOOD, MO 63011 06/07/19

MO: 34241

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT	-15.95
		TOTAL - MISC	-15.95

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			85.95			0.00			0.00
PARTS			72.00			0.00			0.00
MISC DIS			-15.95			0.00			0.00
TOTAL			142.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+93GCZYTIRE TIRE TREAD YELLOW TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/07/19	14.20	14.20	0.00	0.00	FINISHED
422	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CORR MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
FRONT 5/32" REAR 4/32"
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
FRONT 5/32" REAR 4/32"

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	9.45
		TOTAL - MISC	10.95

COMMENTS----------
X02NRX0TZL:CUSTOMER REQUESTED A LOANER created 2019-06-03 09:31:00a
m taken by Joe Whitaker

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740675-2	489.13
CLAIM TOTALS	489.13

198966 JOSEPH WHITAKER 420 2681 06/12/19 GC+S740675

JEFFREY KANNEL 34240 /

16517 HIGHLAND SUMMIT DR 17/GMC/YUKON/4DR SUV 4WD 05/30/17

1 G K S 2 B K C 1 H R 3 0 2 4 6 3

WILDWOOD, MO 63011 06/07/19

MO: 34241

DCS AUDIT SLIP----------

JOB CARD 740675

VIN	1GKS2BKC1HR302463	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	34240	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740675-2	001399386137	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS	DIAGNOSIS
9900536	1.3	0.5

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0131
COMPLAINT DESCRIPTION: C/S: BRAKE PEDAL WAS HARD AND DID NOT WANT TO STOP

CAUSE CODE: 9090
CAUSE DESCRIPTION: VACUUM BOOSTER

CORRECTION DESCRIPTION: CHECKOUT AND REPLACED INTERMITTENTLY OPERATING VACUUM PUMP LABOR OP# 9900536 1.3 0.5 DAIG

CAUSAL PART: 12669488

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12643517	1	3.03			
12669488	1	123.54			

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
42.00	NIC			1GKKNMLS8KZ259224	1	P

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	50.63		
PARTS	126.57	0.00	177.20
LABOR	269.93	0.00	269.93
NET ITEMS	42.00	0.00	42.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	489.13	0.00	489.13

198966 JOSEPH WHITAKER 420 2681 06/12/19 GC+S740675

JEFFREY KANNEL 34240 /

16517 HIGHLAND SUMMIT DR 17/GMC/YUKON/4DR SUV 4WD 05/30/17

1 G K S 2 B K C 1 H R 3 0 2 4 6 3

WILDWOOD, MO 63011 06/07/19

MO: 34241

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			110.95			269.93			0.00
PARTS			78.00			177.20			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			10.95			42.00			0.00
MISC DIS			-15.95			0.00			0.00
TAXES			11.16			0.00			0.00
TOTAL			247.81			489.13			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229755391884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

212376 JOSHUA DELANOIX 403 2683 06/07/19 GC+S740676

ZENIA ROBERTS WF2UOK 92504 TRI WHITE/T

1694 SOUTH MASON RD 13/GMC/YUKON XL/4DR 1500 AWD

1 G K S 2 M E F 8 D R 1 0 4 5 8 6 02/20/13

CRYSTAL LAKE PARK, MO 63131 06/07/19

314-495-4159 MO: 92504

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZTRANSFLUSH TRANS FLUID EXCHANGE TECH(S):476 84.88

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/07/19	9.00	9.00	0.00	0.00	FINISHED
476	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT Transmission Fluid Exchange
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310
CORRECTION TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER, COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW FULL SYNTHETIC VALVOLINE FLUID AND BG CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING, DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6600BG	TRANS FLU	20.05	20.05	32.57	32.57
			COST TOTAL	20.05			
				TOTAL - PARTS			32.57

G.O.G. & SUPPLIES----------
CUST 15.0 ATF @ 3.500 /UNIT 52.50

```
                                                                TOTAL - GOG          52.50

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          84.88                          0.00                          0.00
  PARTS                          32.57                          0.00                          0.00
  G.O.G.                         52.50                          0.00                          0.00
  TOTAL                         169.95                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):476                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/07/19    9.00     9.00   0.00   0.00    FINISHED
             476   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS
```

212376 JOSHUA DELANOIX 403 2683 06/07/19 GC+S740676

ZENIA ROBERTS WF2UOK 92504 TRI WHITE/T

1694 SOUTH MASON RD 13/GMC/YUKON XL/4DR 1500 AWD

1 G K S 2 M E F 8 D R 1 0 4 5 8 6 02/20/13

CRYSTAL LAKE PARK, MO 63131 06/07/19

314-495-4159 MO: 92504

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+93GCZYBK BRAKE LINING YELLOW TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/07/19	9.10	9.10	0.00	0.00	FINISHED
476	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.87
		TOTAL - MISC	7.37

COMMENTS----------
WAIT created 2019-06-03 12:31:00pm taken by Joshua Delanoix

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			84.88			0.00			0.00
PARTS			32.57			0.00			0.00
G.O.G.			52.50			0.00			0.00
MISC CHG			7.37			0.00			0.00
TAXES			8.17			0.00			0.00
TOTAL			185.49			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229759181884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

245262 GRANT TERRILL 815 2682 06/07/19 BU+S740677

ADOLPHUS C FAVORS JR 35346 QUICKSILV M 39121

15379 SQUIRES WAY DR 17/BUICK/LACROSSE/4DR SDN FWD 11/14/17 1954

1 G 4 Z P 5 S S 4 H U 1 6 9 0 0 2

CHESTERFIELD, MO 63017 06/07/19

636-728-0198 MO: 35346

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZEMISSION EMISSION INSPECTION TECH(S):460 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	8.60	9.30	0.70	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.30	

COMPLAINT EMISSION INSPECTION
ORIG CORR PASSED EMISSIONS INSPECTION
CORRECTION PASSED EMISSIONS INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740677	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		16.55			0.00			0.00
MISC CHG		7.45			0.00			0.00
MISC DIS		-0.83			0.00			0.00
TOTAL		23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX		BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):460 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	9.40	9.80	0.40	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING

TOTAL TECH TIME 0.40 0.90

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		12690385	FILTER 1.836	Y	4.30	4.30	6.00	6.00
					COST TOTAL		4.30		
							TOTAL - PARTS		6.00

G.O.G. & SUPPLIES							
CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT		36.00
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
					TOTAL - GOG		37.50

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			63.50			0.00			0.00

245262 GRANT TERRILL 815 2682 06/07/19 BU+S740677

ADOLPHUS C FAVORS JR 35346 QUICKSILV M 39121

15379 SQUIRES WAY DR 17/BUICK/LACROSSE/4DR SDN FWD 11/14/17 1954

1 G 4 Z P 5 S S 4 H U 1 6 9 0 0 2

CHESTERFIELD, MO 63017 06/07/19

636-728-0198 MO: 35346

JOB# 2 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	9.80	9.80	0.00	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 3 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZYTIRE TIRE TREAD YELLOW TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	9.80	9.80	0.00	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 4 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+93GCZEAFY ENG. AIR FLTR YELLOW TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	9.80	9.80	0.00	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 5 JOURNAL PREFIX BUCS BUWS BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.13
		TOTAL - MISC	3.63

COMMENTS----------
X02TDEL13V:WAIT created 2019-06-05 09:33:00am taken by Grant Terril

245262 GRANT TERRILL 815 2682 06/07/19 BU+S740677

ADOLPHUS C FAVORS JR 35346 QUICKSILV M 39121

15379 SQUIRES WAY DR 17/BUICK/LACROSSE/4DR SDN FWD 11/14/17 1954

1 G 4 Z P 5 S S 4 H U 1 6 9 0 0 2

CHESTERFIELD, MO 63017 06/07/19

636-728-0198 MO: 35346

COMMENTS----------
l

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			36.55			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			11.08			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TAXES			4.03			0.00			0.00
TOTAL			94.33			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229761891884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

187446 JOSEPH WHITAKER 420 2685 06/13/19 GC+S740680

AMANDA DITCH 139649 /

5628 WALNUT POINT LANE 14/GMC/YUKON XL/4DR 1500 AWD 07/24/13

1 G K S 2 K E 7 2 E R 1 1 8 8 2 3

SAINT CHARLES, MO 63304 06/07/19

MO: 139650

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	15.30	15.50	0.20	0.00	FINISHED
411	06/13/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690386	FILTER 1.836 Y	4.04	4.04	6.00	6.00
			COST TOTAL		4.04		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		25.00			0.00			0.00
PARTS		6.00			0.00			0.00
G.O.G.		37.50			0.00			0.00
TOTAL		68.50			0.00			0.00

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 85GCZK KEYLESS ENTRY TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/11/19	15.40	15.50	0.10	0.00	HOLD OTHER
422	06/12/19	6.60	6.60	0.00	0.00	HOLD OTHER
422	06/12/19	7.00	8.00	1.00	0.00	HOLD PARTS
422	06/13/19	7.80	7.80	0.00	0.00	FINISHED
422	06/13/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		1.10	0.00	

COMPLAINT C/S: KEY FOB IS INOP
ORIG CAUSE FUSE
CAUSE FUSE
ORIG CORR CHECK OUT, REMOTE KEYLESS ENTRY MODULE DEAD, FOUND DSM FUSE BLOWN, REPLACED AND TRIED TO GET TO BLOW AGAIN, COULD NOT AT THIS TIME, NOTE ALSO FEEDS THE MEMORY SEAT MODULE AND THE HEATED SEAT CONTROL MODULE
CORRECTION CHECK OUT, REMOTE KEYLESS ENTRY MODULE DEAD, FOUND DSM FUSE BLOWN, REPLACED AND TRIED TO GET TO BLOW AGAIN, COULD NOT AT THIS TIME, NOTE ALSO FEEDS THE MEMORY SEAT MODULE AND THE HEATED SEAT CONTROL MODULE

187446 JOSEPH WHITAKER 420 2685 06/13/19 GC+S740680

AMANDA DITCH 139649 /

5628 WALNUT POINT LANE 14/GMC/YUKON XL/4DR 1500 AWD 07/24/13

1 G K S 2 K E 7 2 E R 1 1 8 8 2 3

SAINT CHARLES, MO 63304 06/07/19

MO: 139650

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 51GCZ01 BODY ELECT CONCERN TECH(S):422 450.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/11/19	13.90	15.40	1.50	0.00	HOLD OTHER
422	06/13/19	6.50	7.80	1.30	0.00	FINISHED
422	06/13/19	0.00	0.00	0.00	3.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.80	3.00	

COMPLAINT C/S: TURN SIGNAL OUT
ORIG CAUSE CONNECTOR/HARNESS
CAUSE CONNECTOR/HARNESS
ORIG CORR CHECK OUT INTERMITTENT OPERATION OF LEFT REAR LIGHTS, FOUND HARNESS/CONNECTOR BAD, SPLICED IN NEW HARNESS/CONNECTOR
CORRECTION CHECK OUT INTERMITTENT OPERATION OF LEFT REAR LIGHTS, FOUND HARNESS/CONNECTOR BAD, SPLICED IN NEW HARNESS/CONNECTOR

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12092079	FUSE 8.965 Y	3.11	3.11	6.22	6.22
CUST	1	25975983	HARNESS 2.694 N	28.88	28.88	44.07	44.07
CUST	1	13503401	BULB 8.991 Y	1.32	1.32	2.64	2.64
			COST TOTAL	33.31			
			TOTAL - PARTS				52.93

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			450.00			0.00			0.00
PARTS			52.93			0.00			0.00
TOTAL			502.93			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	15.50	15.50	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

[CONTINUED ON NEXT PAGE]

187446 JOSEPH WHITAKER 420 2685 06/13/19 GC+S740680

AMANDA DITCH 139649 /

5628 WALNUT POINT LANE 14/GMC/YUKON XL/4DR 1500 AWD 07/24/13

1 G K S 2 K E 7 2 E R 1 1 8 8 2 3

SAINT CHARLES, MO 63304 06/07/19

MO: 139650

COMMENTS----------
created 2019-06-03 09:15:00am taken by Joe Whitaker

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			475.00			0.00			0.00
PARTS			58.93			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			10.91			0.00			0.00
TOTAL			608.84			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:57

*C 0
*A 4229767061884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

240268 CHARLIE THIERET 932 4298 06/07/19 MA+S740681

LAURIE VANDERIET 33884 /

43MUIRFIELD LN 16/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D Y 3 G 0 7 3 3 0 5 0

ST LOUIS, MO 63141 06/07/19

314-276-5857 MO: 33884

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	9.10	9.10	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

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JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.38                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  MISC DIS                       -1.01                          0.00                          0.00
  TOTAL                          54.54                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                  TECH(S):923                      24.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/07/19    9.10     9.10   0.00   0.00    FINISHED
            923   06/07/19    0.00     0.00   0.00   0.40    FINISHED
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                          -1.20
                                                          TOTAL - MISC       -1.20
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[CONTINUED ON NEXT PAGE]

240268 CHARLIE THIERET 932 4298 06/07/19 MA+S740681

LAURIE VANDERIET 33884 /

43MUIRFIELD LN 16/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D Y 3 G 0 7 3 3 0 5 0

ST LOUIS, MO 63141 06/07/19

314-276-5857 MO: 33884

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.00			0.00			0.00
MISC DIS			-1.20			0.00			0.00
TOTAL			22.80			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	9.10	9.10	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+20MAZ06 CABIN AIR FILTER TECH(S):923 39.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	0.00	0.20	0.00	0.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER
CORRECTION CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	KD45-61-J6X-MV	FILTER, CA	12.33	12.33	20.55	20.55
			COST TOTAL	12.33			
				TOTAL - PARTS			20.55

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			39.00			0.00			0.00
PARTS			20.55			0.00			0.00
TOTAL			59.55			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00MAZCOOLGRNCAR COOL FLUSH GRN CAR TECH(S):923 88.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	0.00	1.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT	CUSTOMER REQUEST COOLANT FLUSH
CAUSE	GENERAL MAINTANANCE
CORRECTION	OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED WITH NEW COOLANT.

240268 CHARLIE THIERET 932 4298 06/07/19 MA+S740681

LAURIE VANDERIET 33884 /

43MUIRFIELD LN 16/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D Y 3 G 0 7 3 3 0 5 0

ST LOUIS, MO 63141 06/07/19

314-276-5857 MO: 33884

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	5901BG	FLUSH	18.50	18.50	29.98	29.98
CUST	1	COOLANT	GENERIC	9.75	9.75	17.50	17.50
				COST TOTAL	28.25		
						TOTAL - PARTS	47.48

JOB# 5 TOTALS	CUSTOMER GL	COST	SALE	WARRANTY GL	COST	SALE	INTERNAL GL	COST	SALE
LABOR			88.00			0.00			0.00
PARTS			47.48			0.00			0.00
TOTAL			135.48			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		11.96
			TOTAL - MISC	13.46

COMMENTS

X02744XRTH:WAIT WEB APPT created 2019-05-31 03:50:56pm taken by

GRAND TOTALS

	CUSTOMER GL	COST	SALE	WARRANTY GL	COST	SALE	INTERNAL GL	COST	SALE
LABOR			163.38			0.00			0.00
PARTS			75.90			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			13.46			0.00			0.00
MISC DIS			-2.21			0.00			0.00
TAXES			10.87			0.00			0.00
TOTAL			296.70			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229771531884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

199401 GRANT TERRILL 815 2684 06/07/19 GC+S740682

KIMBERLY JOHNSTON 31681 /

16151 PORT OF NANTUCKET CT 17/GMC/ACADIA/4DR SUV FW SLE,SLE-2 07/31/17 6

1 G K K N L L S 0 H Z 2 4 0 2 9 6

WILDWOOD, MO 63040 06/07/19

314-732-8367 MO: 31681

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/07/19	9.60	9.60	0.00	0.00	FINISHED
473	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):473                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/07/19    9.60     9.60   0.00   0.00    FINISHED
            473   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                          TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+93GCZYTIRE      TIRE TREAD YELLOW               TECH(S):473                      0.00
```

199401 GRANT TERRILL 815 2684 06/07/19 GC+S740682

KIMBERLY JOHNSTON 31681 /

16151 PORT OF NANTUCKET CT 17/GMC/ACADIA/4DR SUV FW SLE,SLE-2 07/31/17 6

1 G K K N L L S 0 H Z 2 4 0 2 9 6

WILDWOOD, MO 63040 06/07/19

314-732-8367 MO: 31681

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/07/19	10.70	10.70	0.00	0.00	FINISHED
473	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		1.55
		TOTAL - MISC	3.05

COMMENTS----------
X02N3ZK5H1:created 2019-05-31 08:46:00am taken by Rosealee Fleck

RECOMMENDATIONS----------
INDUCTION $160
DEPOSIT CONTROL $100

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			75.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229774941884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

51591 TYLER COLEMAN 457 6654 06/07/19 IN+S740684

WILLIAM DELCOURE 18508 HAGANE BLU/ 96326L

225 LETHAM CT 17/INFINITI/Q60/2.0T AWD 04/17/18 9821

J N 1 C V 7 E L X H M 3 2 0 9 2 8

ST CHARLES, MO 63301 06/07/19

314-921-6369 636-493-9289 E# 2.0L L4 GAS TBO MO: 18509

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 12INZ02 ENGINE CONCERN TECH(S):464 88.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/07/19	0.00	0.00	0.00	0.70	ENTERED IN INVOICING
464	06/07/19	9.00	11.00	2.00	0.00	FINISHED
		TOTAL TECH TIME		2.00	0.70	

COMPLAINT INSTALL SOP THERMO 21200HG00C (Engine Performance Diagnosis - 12)
ORIG CAUSE CD40AA 1.5 ZE 32
CAUSE CD40AA 0.7 ZE 32
ORIG CORR REPLACED THEMOSTAT
CORRECTION REPLACED THEMOSTAT

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740684-1 CD40AA 0.70 32 PP

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	21200HG00C	THERMOSTAT	17.75	17.75	25.61	25.61
WARR	1	01555HG00C	CLAMP	1.04	1.04	1.50	1.50
WARR	1	999MPL25500P	NISSAN LONG LIFE	12.99	12.99	18.74	18.74
			COST TOTAL		31.78		
					TOTAL - PARTS		45.85

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			88.97			0.00
PARTS			0.00			45.85			0.00
TOTAL			0.00			134.82			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
++WAITER++TAG NUMBER IS 6654

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740684-1	88.97	45.85	0.00	0.00	0.00	0.00	0.00	134.82
CLAIM TOTALS	88.97	45.85	0.00	0.00	0.00	0.00	0.00	134.82

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			88.97			0.00
PARTS			0.00			45.85			0.00
TOTAL			0.00			134.82			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:57

*C 0
*A 4229779011884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

64174 JOSHUA DELANOIX 403 2673 06/11/19 GC+S740685

ELLISVILLE POLICE DEPT 29359 124731 /

37 WEIS AVE 13/CHEVROLET TRUCK/TAHOE/4DR 4WD 04/10/13 6

1 G N S K 2 E 0 6 D R 2 8 3 8 7 5

ELLISVILLE, MO 63011 06/07/19

636-227-7777 MO: 124731

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 20GCZ HEATING / AIR COND TECH(S):535 123.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	7.50	8.80	1.30	0.00	HOLD OTHER
535	06/10/19	8.90	8.90	0.00	0.00	FINISHED
535	06/10/19	0.00	0.00	0.00	1.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	1.30	

COMPLAINT CUSTOMER STATES THE A/C BLOWS WARM AIR
ORIG CAUSE FOUND A LOW CHARGE CHECKED FOR LEAKS NO LEAK FOUND POSSIBLY THE REAR EVAPORATOR CORE
CAUSE FOUND A LOW CHARGE CHECKED FOR LEAKS NO LEAK FOUND POSSIBLY

```
           THE REAR EVAPORATOR CORE
ORIG CORR    RECOVERED THE REFRIGERANT,EVAC,ADD DYE AND CHARGED
CORRECTION   RECOVERED THE REFRIGERANT,EVAC,ADD DYE AND CHARGED

G.O.G. & SUPPLIES-------------------------------------------------------------
    CUST    2.0  R134 REFRIG CHARGE LB      @     21.950   /UNIT                43.90
                                                          TOTAL - GOG           43.90

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          123.50                         0.00                         0.00
  G.O.G.                          43.90                         0.00                         0.00
  TOTAL                          167.40                         0.00                         0.00
JOB#  1 JOURNAL PREFIX             GCCS                         GCWS                         GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):535                  0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/10/19    8.60     8.60   0.00   0.00    FINISHED
             535   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX             GCQS                         GCWS                         GCIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                          1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                       6.18
                                                          TOTAL - MISC           7.68

COMMENTS---------------------------------------------------------------------------
X02L7QO945:created 2019-06-05 12:12:00pm taken by Joshua Delanoix
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64174 JOSHUA DELANOIX 403 2673 06/11/19 GC+S740685

ELLISVILLE POLICE DEPT 29359 124731 /

37 WEIS AVE 13/CHEVROLET TRUCK/TAHOE/4DR 4WD 04/10/13 6

1 G N S K 2 E 0 6 D R 2 8 3 8 7 5

ELLISVILLE, MO 63011 06/07/19

636-227-7777 MO: 124731

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			123.50			0.00			0.00
G.O.G.			43.90			0.00			0.00
MISC CHG			7.68			0.00			0.00
TAXES			4.50			0.00			0.00
TOTAL			179.58			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*C 0
*A 4229783881884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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63233 CHRISTOPHER FLIPPO 674 8493 06/07/19 GC+B740686

BRADLEY S DAWSON KK5C6V 0 ATLANTIS BL

17528 ADAMS WAY CT 13/CHEVROLET/MALIBU/4DR SDN 05/30/13 49

1 G 1 1 C 5 S A X D F 1 5 2 2 0 2

CHESTERFIELD, MO 63005-4251 06/07/19

636-519-1257 314-682-2932 MO: 0

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):604 41.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
604	06/07/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			41.50			0.00			0.00
TOTAL			41.50			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCB GCWB GCIB

COMMENTS----------
OPENED FOR ADDL LABOR

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			41.50			0.00			0.00
TOTAL			41.50			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:57

*C 0
*A 4229787781884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

165410 JOSEPH WHITAKER 420 2686 06/10/19 GC+S740687

JAMES C RIESENMY WE1A7M 45939 STEEL GRY M 72587

259 WHITE TREE LANE 12/GMC/TERRAIN/4DR FWD SLE-1 07/12/12 56

2 G K A L M E K 5 C 6 3 1 2 4 7 3

BALLWIN, MO 63011 06/07/19

636-256-6747 MO: 45940

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	9.60	10.00	0.40	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE

```
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12605566             FILTER 1.836 Y         4.62     4.62      6.00       6.00
                                                    COST TOTAL      4.62
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    5.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          30.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           31.50

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         31.50                          0.00                          0.00
  TOTAL                          62.50                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/07/19   10.10    10.50   0.40   0.00    FINISHED
             411   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.40   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 00GCZCOOLREDCAR COOLANT FLH RED CAR               TECH(S):411                         92.47
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[CONTINUED ON NEXT PAGE]

165410 JOSEPH WHITAKER 420 2686 06/10/19 GC+S740687

JAMES C RIESENMY WE1A7M 45939 STEEL GRY M 72587

259 WHITE TREE LANE 12/GMC/TERRAIN/4DR FWD SLE-1 07/12/12 56

2 G K A L M E K 5 C 6 3 1 2 4 7 3

BALLWIN, MO 63011 06/07/19

636-256-6747 MO: 45940

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	10.50	10.70	0.20	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT.
WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT
SYSTEM TROUBLE FREE.
CORRECTION OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT.
WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT
SYSTEM TROUBLE FREE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	5901BG	COOLANT F	18.50	18.50	29.98	29.98
CUST	1	12346290	COOLANT 8.800	11.55	11.55	17.50	17.50
			COST TOTAL	30.05			
				TOTAL - PARTS			47.48

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		92.47			0.00			0.00
PARTS		47.48			0.00			0.00
TOTAL		139.95			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 00GCZBLADES WIPER BLADES TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	10.70	10.70	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT REPLACE REAR WIPER BLADE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	20999459	BLADE 12.188 Y	7.79	7.79	10.91	10.91
			COST TOTAL	7.79			
				TOTAL - PARTS			10.91

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS		10.91			0.00			0.00
TOTAL		10.91			0.00			0.00
JOB# 4 JOURNAL PREFIX		GCQS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+93GCZYTIRE TIRE TREAD YELLOW TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	10.80	10.80	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

[CONTINUED ON NEXT PAGE]

165410 JOSEPH WHITAKER 420 2686 06/10/19 GC+S740687

JAMES C RIESENMY WE1A7M 45939 STEEL GRY M 72587

259 WHITE TREE LANE 12/GMC/TERRAIN/4DR FWD SLE-1 07/12/12 56

2 G K A L M E K 5 C 6 3 1 2 4 7 3

BALLWIN, MO 63011 06/07/19

636-256-6747 MO: 45940

CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS SECURE DATA STORAGE		1.50
JOB # A	SS SHOP SUPPLIES-SERVICE		9.09
		TOTAL - MISC	10.59

COMMENTS
X0227RPEL5:WAIT created 2019-06-05 10:22:00am taken by Rosealee Fle
ck

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			117.47			0.00			0.00
PARTS			64.39			0.00			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			10.59			0.00			0.00
TAXES			9.44			0.00			0.00
TOTAL			233.39			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229794191884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

35191 ROBERT KOSTIAL 532 6655 06/07/19 IN+S740688

DENNIS WAETZIG 136014 BLACK OBSID

14452 WHITE BIRCH VALLEY LN 03/INFINITI/FX35/4DR SUV 3.5L V6 AWD 08/30/03 22

J N R A S 0 8 W 2 3 X 2 0 7 6 6 8

CHESTERFIELD, MO 63017 06/07/19

636-697-5939 314-803-0261 MO: 136014

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03INZO3 SAFETY/EMISSIONS TECH(S):514 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/07/19	9.90	9.90	0.00	0.00	FINISHED
514	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (SAFETYEMISSION - 03)
CORRECTION VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740688	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SS	SHOP SUPPLIES-SERVICE		1.43
			TOTAL - MISC	1.43

COMMENTS----------
++WAITER++TAG NUMBER IS 6655

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			28.55			0.00			0.00
MISC CHG			8.88			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			36.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:57

*C 0
*A 4229798551884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

206661 ROBERT POLITTE 962 4300 06/07/19 MA+S740689

VAL G FARMER 104508 BLUE/ 8520A

2403 HIMALAYAN PASS CT 12/MAZDA/MAZDA3/4DR SDN I TOUR 05/11/12 15180

J M 1 B L 1 V 7 X C 1 5 7 7 1 3 0

WILDWOOD, MO 63011 06/07/19

636-821-1445 E# 1 YR FREE MAINT MO: 104508

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):576 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	9.40	9.40	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF

```
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,            5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                        0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                       35.00
                                                                TOTAL - GOG           35.30

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.00
                                                                TOTAL - MISC          -1.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          54.25                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):576                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/07/19    9.40     9.40   0.00   0.00    FINISHED
             576   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS
```

206661 ROBERT POLITTE 962 4300 06/07/19 MA+S740689

VAL G FARMER 104508 BLUE/ 8520A

2403 HIMALAYAN PASS CT 12/MAZDA/MAZDA3/4DR SDN I TOUR 05/11/12 15180

J M 1 B L 1 V 7 X C 1 5 7 7 1 3 0

WILDWOOD, MO 63011 06/07/19

636-821-1445 E# 1 YR FREE MAINT MO: 104508

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00MAZCOOLGRNCAR COOL FLUSH GRN CAR TECH(S):576 92.47

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTENANCE
ORIG CORR OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED WITH NEW COOLANT.
CORRECTION OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED WITH NEW COOLANT.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	5901BG	FLUSH	18.50	18.50	29.98	29.98
CUST	1	COOLANT	GENERIC	9.75	9.75	17.50	17.50
			COST TOTAL		28.25		
					TOTAL - PARTS		47.48

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			92.47			0.00			0.00
PARTS			47.48			0.00			0.00
TOTAL			139.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00MAZZACTUNEUP A/C TUNE UP TECH(S):576 52.71

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	0.00	0.00	0.00	0.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
ORIG CORR TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE
CORRECTION TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	7950BG	A/C KIT	28.30	28.30	37.24	37.24
			COST TOTAL		28.30		
					TOTAL - PARTS		37.24

JOB# 4 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			52.71			0.00			0.00
PARTS			37.24			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

[CONTINUED ON NEXT PAGE]

206661 ROBERT POLITTE 962 4300 06/07/19 MA+S740689

VAL G FARMER 104508 BLUE/ 8520A

2403 HIMALAYAN PASS CT 12/MAZDA/MAZDA3/4DR SDN I TOUR 05/11/12 15180

J M 1 B L 1 V 7 X C 1 5 7 7 1 3 0

WILDWOOD, MO 63011 06/07/19

636-821-1445 E# 1 YR FREE MAINT MO: 104508

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		12.49
			TOTAL - MISC	13.99

COMMENTS
X02EFR12DR:WAIT created 2019-06-05 07:49:00am taken by Rosealee Fle
ck

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			157.26			0.00			0.00
PARTS			92.59			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			13.99			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TAXES			12.53			0.00			0.00
TOTAL			310.67			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229805761884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

178094 CHARLIE THIERET 932 4299 06/10/19 MA+S740690

FONTAINE JEAN TAMRAK 15350 DP CRYST BL 11170

1053 TREETOP TRAIL DR 17/MAZDA/MAZDA3 4DR/4DR SPORT AT 09/02/17 241

3 M Z B N 1 U 7 8 H M 1 3 5 4 4 8

BALLWIN, MO 63021-7720 06/07/19

314-852-2699 314-766-4004 E# PE 40552754 MO: 15350

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):549 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	9.80	10.60	0.80	0.00	FINISHED
549	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	0.20	

COMPLAINT PERFORM RECALL#3219D WIPERS RECALL
ORIG CAUSE fbcm issues
CAUSE fbcm issues
ORIG CORR replace fbcm per 3219D
CORRECTION replace fbcm per 3219D
XXR46ARX / 0.2

CLAIM # 740690-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TKY2-67-5XX	FRONT BODY	68.00	68.00	88.40	88.40
			COST TOTAL	68.00			
				TOTAL - PARTS			88.40

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):549 12.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	9.80	9.80	0.00	0.00	FINISHED
549	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES							
INTL	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT		0.30
INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT		35.00
					TOTAL - GOG		35.30

178094 CHARLIE THIERET 932 4299 06/10/19 MA+S740690

FONTAINE JEAN TAMRAK 15350 DP CRYST BL 11170

1053 TREETOP TRAIL DR 17/MAZDA/MAZDA3 4DR/4DR SPORT AT 09/02/17 241

3 M Z B N 1 U 7 8 H M 1 3 5 4 4 8

BALLWIN, MO 63021-7720 06/07/19

314-852-2699 314-766-4004 E# PE 40552754 MO: 15350

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			12.04
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.30
TOTAL			0.00			0.00			53.47
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----INTERNAL----------
J# 3 46MAZ04 ROTATION SPECIAL TECH(S):549 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	9.80	9.80	0.00	0.00	FINISHED
549	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
TOTAL			0.00			0.00			19.95
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	9.80	9.80	0.00	0.00	FINISHED
549	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+20MAZ06 CABIN AIR FILTER TECH(S):549 39.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	0.00	0.00	0.00	0.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR CABIN AIR FILTER REPLACED

CORRECTION CABIN AIR FILTER REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	KD45-61-J6X-MV	FILTER, CA	12.33	12.33	20.55	20.55
			COST TOTAL		12.33		
					TOTAL - PARTS		20.55

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178094 CHARLIE THIERET 932 4299 06/10/19 MA+S740690

FONTAINE JEAN TAMRAK 15350 DP CRYST BL 11170

1053 TREETOP TRAIL DR 17/MAZDA/MAZDA3 4DR/4DR SPORT AT 09/02/17 241

3 M Z B N 1 U 7 8 H M 1 3 5 4 4 8

BALLWIN, MO 63021-7720 06/07/19

314-852-2699 314-766-4004 E# PE 40552754 MO: 15350

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			39.00			0.00			0.00
PARTS			20.55			0.00			0.00
TOTAL			59.55			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC CODE		DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS
++RENTAL++

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740690-1	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			39.00			27.60			31.99
PARTS			20.55			88.40			6.13
G.O.G.			0.00			0.00			35.30
MISC CHG			1.50			0.00			0.00
TAXES			1.85			0.00			0.00
TOTAL			62.90			116.00			73.42

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229811691884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

256767 GRANT TERRILL 815 2687 06/10/19 BU+S740691

DANIEL B GIBLIN 4503 RED QUARTZ 41010

537 GOLFWOOD DR 18/BUICK/ENCLAVE/4DR SUV FWD ESSENCE 09/07/18 48

5 G A E R B K W 4 J J 2 6 8 5 2 4

BALLWIN, MO 63021 06/07/19

636-541-3269 MO: 4503

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02GCZ01 CAMPAIGN/RECALL TECH(S):473 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/07/19	15.30	15.80	0.50	0.00	FINISHED
473	06/07/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.70	

COMPLAINT C/S: Transmission Clutch Drag Causing Overheat Warning
ORIG CORR reprogram tcm per bulletin
warranty code 1821850620
lo 9104384 time .7
CORRECTION reprogram tcm per bulletin
warranty code 1821850620
lo 9104384 time .7

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ0600733 16,17,18 BUICK TECH(S):473 9.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/07/19	15.80	15.90	0.10	0.00	FINISHED
473	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.90	

COMPLAINT 2014-15 BUICK LOF/ROTATE
ORIG CAUSE PER BUICK NEW CAR PURCHASE

```
CAUSE        PER BUICK NEW CAR PURCHASE
ORIG CORR    COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
             LO 0600733 NET 35
CORRECTION   COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
             LO 0600733 NET 35

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    12690385             FILTER 1.836 Y         4.30     4.30      6.02       6.02
                                                   COST TOTAL      4.30
                                                                TOTAL - PARTS          6.02

G.O.G. & SUPPLIES-------------------------------------------------------------------
    WARR    6.0  19293002 5W30 DEXOS WARR   @      3.260   /UNIT                        19.56
                                                                TOTAL - GOG           19.56

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          9.00                          0.00
  PARTS                           0.00                          6.02                          0.00
  G.O.G.                          0.00                         19.56                          0.00
  TOTAL                           0.00                         34.58                          0.00
JOB#  2 JOURNAL PREFIX            BUCS                          BUWS                          BUIS

JOB#  3 CHARGES---------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
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256767 GRANT TERRILL 815 2687 06/10/19 BU+S740691

DANIEL B GIBLIN 4503 RED QUARTZ 41010

537 GOLFWOOD DR 18/BUICK/ENCLAVE/4DR SUV FWD ESSENCE 09/07/18 48

5 G A E R B K W 4 J J 2 6 8 5 2 4

BALLWIN, MO 63021 06/07/19

636-541-3269 MO: 4503

LABOR----WARRANTY----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/07/19	15.80	15.80	0.00	0.00	FINISHED
473	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX		BUQS			BUWS			BUIS

COMMENTS----------
X0270DF72J:created 2019-06-06 10:08:00am taken by Rosealee Fleck

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740691-1	104.97
740691-2	35.00
CLAIM TOTALS	139.97

256767 GRANT TERRILL 815 2687 06/10/19 BU+S740691

DANIEL B GIBLIN 4503 RED QUARTZ 41010

537 GOLFWOOD DR 18/BUICK/ENCLAVE/4DR SUV FWD ESSENCE 09/07/18 48

5 G A E R B K W 4 J J 2 6 8 5 2 4

BALLWIN, MO 63021 06/07/19

636-541-3269 MO: 4503

DCS AUDIT SLIP----------

JOB CARD 740691

VIN	5GAERBKW4JJ268524	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4503	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZFAT		740691-1	001399149378	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: reprogram tcm per bulletin warranty code 1821850620 lo 9104384 time .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

256767 GRANT TERRILL 815 2687 06/10/19 BU+S740691

DANIEL B GIBLIN 4503 RED QUARTZ 41010

537 GOLFWOOD DR 18/BUICK/ENCLAVE/4DR SUV FWD ESSENCE 09/07/18 48

5 G A E R B K W 4 J J 2 6 8 5 2 4

BALLWIN, MO 63021 06/07/19

636-541-3269 MO: 4503

DCS AUDIT SLIP

JOB CARD 740691

VIN	5GAERBKW4JJ268524	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4503	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740691-2	001399149414	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
0600733	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 2014-15 BUICK LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER BUICK NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO 0600733 NET 35

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			113.97			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			139.55			0.00

```
*C 0
*A 4229816931884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

240633 ROBERT POLITTE 962 4301 06/10/19 MA+S740693

MARTINA A OWUSU 12345 JET BLACK M 11407

725 WIGGENS FERRY DR # C 17/MAZDA/MAZDA3 4DR/4DR SDN SPORT AT 06/30/17 10

J M 1 B N 1 U 7 4 H 1 1 0 0 0 5 1

CREVE COEUR, MO 63141 06/07/19

636-300-7594 314-438-2929 MO: 12345

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 02MAZ01 CAMPAIGN/RECALL TECH(S):578 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	9.10	9.70	0.60	0.00	FINISHED
578	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE FAULTY F-BCM
CAUSE FAULTY F-BCM
ORIG CORR F-BCM REPLACEMENT
XXR46ARX/0.2 HRS
CORRECTION F-BCM REPLACEMENT
XXR46ARX/0.2 HRS

CLAIM # 740693-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TKY2-67-5XX	FRONT BODY	68.00	68.00	88.40	88.40
			COST TOTAL		68.00		
					TOTAL - PARTS		88.40

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 46MAZ06         TIRE REPAIR                      TECH(S):578                      75.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/07/19    9.10     9.10   0.00   0.00    FINISHED
            578   06/07/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.30

COMPLAINT    CUSTOMER STATES ALL TIRES LEAKING, CHECK AND ADVISE
ORIG CAUSE   TECH FOUND NAIL IN DRIVERS REAR TIRE NEAR SIDEWALL,
             RECOMMEND REPLACING, OTHER 3 TIRES HAD 35 PSI
CAUSE        TECH FOUND NAIL IN DRIVERS REAR TIRE NEAR SIDEWALL,
             RECOMMEND REPLACING, OTHER 3 TIRES HAD 35 PSI
ORIG CORR    TECH REPLACED DRIVERS REAR TIRE
             EASY CARE TOTAL CARE
             AUTH AMOUNT: $
             AUTH#
             CUSTOMER HAS $0 DEDCUTIBLE
CORRECTION   TECH REPLACED DRIVERS REAR TIRE
             EASY CARE TOTAL CARE
             AUTH AMOUNT: $218.38
             AUTH#5712348
             CUSTOMER HAS $0 DEDUCTIBLE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PK00-18-6300         205/60R16            114.00   114.00    131.10     131.10
                                                         COST TOTAL    114.00



PAGE 1 OF 2                                          [CONTINUED ON NEXT PAGE]       11:44:58
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240633 ROBERT POLITTE 962 4301 06/10/19 MA+S740693

MARTINA A OWUSU 12345 JET BLACK M 11407

725 WIGGENS FERRY DR # C 17/MAZDA/MAZDA3 4DR/4DR SDN SPORT AT 06/30/17 10

J M 1 B N 1 U 7 4 H 1 1 0 0 0 5 1

CREVE COEUR, MO 63141 06/07/19

636-300-7594 314-438-2929 MO: 12345

TOTAL - PARTS 131.10

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	T1	1 TIRE MISSOURI TAX	0.50
		TOTAL - MISC	0.50

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST SALE	GL	COST SALE	GL	COST SALE
LABOR		75.00		0.00		0.00
PARTS		131.10		0.00		0.00
MISC CHG		0.50		0.00		0.00
TOTAL		206.60		0.00		0.00
JOB# 2 JOURNAL PREFIX		MACS		MAWS		MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	9.10	9.10	0.00	0.00	FINISHED
578	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST SALE	GL	COST SALE	GL	COST SALE
TOTAL		0.00		0.00		0.00
JOB# 3 JOURNAL PREFIX		MACS		MAWS		MAIS

COMMENTS----------
WAIT created 2019-06-01 09:22:00am taken by ROBERT POLITTE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740693-1	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST SALE	GL	COST SALE	GL	COST SALE
LABOR		75.00		27.60		0.00
PARTS		131.10		88.40		0.00
MISC CHG		0.50		0.00		0.00
TAXES		11.78		0.00		0.00
TOTAL		218.38		116.00		0.00

*C 0
*A 4229821961884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

217767 ROBERT KOSTIAL 532 6656 06/10/19 IN+S740695

DIANNE BROWN 82224 BLUE SLATE/ 94674B

8902 CARDINAL TERRACE 12/INFINITI/G37X/4DR X AWD 05/30/12 39772

J N 1 C V 6 A R 7 C M 6 7 1 4 5 4 SHEEHY INFI 08/30/11

ST LOUIS, MO 63144 06/07/19

314-733-5116 314-754-4048 MO: 82224

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZ01 LUBE OIL FILTER TECH(S):464 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/07/19	15.10	15.10	0.00	0.00	FINISHED
464	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
$42.95 ($54.95 COUPON APPLIED)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.65
			TOTAL - MISC	-1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          23.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC DIS                       -1.65                          0.00                          0.00
  TOTAL                          43.22                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):464                       10.80
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/07/19   15.30    15.30   0.00   0.00    FINISHED
             464   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
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217767                              ROBERT KOSTIAL      532       6656    06/10/19   IN+S740695

DIANNE BROWN                                                      82224       BLUE SLATE/      94674B

8902 CARDINAL TERRACE               12/INFINITI/G37X/4DR X AWD              05/30/12        39772

                                    J N 1 C V 6 A R 7 C M 6 7 1 4 5 4    SHEEHY INFI   08/30/11

ST LOUIS, MO 63144                                                       06/07/19

314-733-5116      314-754-4048                                                          MO: 82224


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                        -0.54
                                                                  TOTAL - MISC          -0.54

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          10.80                          0.00                          0.00
  MISC DIS                       -0.54                          0.00                          0.00
  TOTAL                          10.26                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------
J# 3 46INZ           WHEELS/TIRES                    TECH(S):464                        203.36
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/07/19   14.50    15.20   0.70   0.00    HOLD AUTHORIZATION
            464   06/10/19   15.00    15.70   0.70   0.00    FINISHED
            464   06/10/19    0.00     0.00   0.00   1.60    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   1.40   1.60

COMPLAINT    CUSTOMER STATES THERE IS A ROARING NOISE AT 50+ MPH -
             CHECK & ADVISE - ELITE ESP - $50.00 DEDUCTIBLE
             MC18AA 1.6BC 32 PP
ORIG CORR    ROAD TESTED TO VERIFY CONCERN. SLIGHT WHEEL BEARING HUM FROM
             LEFT FRONT.
             REPLACED LEFT FRONT WHEEL BEARING, OK
CORRECTION   ROAD TESTED TO VERIFY CONCERN. SLIGHT WHEEL BEARING HUM FROM
             LEFT FRONT.
             REPLACED LEFT FRONT WHEEL BEARING, OK


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740695-3    MC18AA                 1.60              32                PP
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    40202EJ70B           HUB ASSY-ROAD WH     144.00   144.00    207.75     207.75
                                                    COST TOTAL    144.00
                                                                  TOTAL - PARTS         207.75

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST      INFDED  INFINITI DEDUCTIBLE                                  740695          50.00
                                                                  TOTAL - MISC           50.00

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                         203.36                         0.00
  PARTS                           0.00                         207.75                         0.00
  MISC CHG                       50.00                           0.00                         0.00
  TOTAL                          50.00                         411.11                         0.00
JOB#  3 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
```

J# 4 10INZ03A DRIVEABILITY CONCERN TECH(S):464 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/07/19	15.30	15.30	0.00	0.00	FINISHED
464	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

[CONTINUED ON NEXT PAGE]

217767 ROBERT KOSTIAL 532 6656 06/10/19 IN+S740695

DIANNE BROWN 82224 BLUE SLATE/ 94674B

8902 CARDINAL TERRACE 12/INFINITI/G37X/4DR X AWD 05/30/12 39772

J N 1 C V 6 A R 7 C M 6 7 1 4 5 4 SHEEHY INFI 08/30/11

ST LOUIS, MO 63144 06/07/19

314-733-5116 314-754-4048 MO: 82224

COMPLAINT CUSTOMER STATES WHILE DRIVING, ENGINE STALLS INTERMITTENTLY
THEN RECOVERS (SEE TSB NTB10-094). CPO ESP
ORIG CORR ROAD TESTED VEHICLE TO VERIFY CONCERN. NO ABNORMAL
CONDITIONS VERIFIED.
NO DTC'S STORED. NO INFINITI TSB'S.
CORRECTION ROAD TESTED VEHICLE TO VERIFY CONCERN. NO ABNORMAL
CONDITIONS VERIFIED.
NO DTC'S STORED. NO INFINITI TSB'S.

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5 52INZ07 INSTRUMENT CLUSTER TECH(S):464 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/07/19	15.30	15.30	0.00	0.00	FINISHED
464	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES INSTRUMENT CLUSTER HAS BLACKED OUT (SEE TSB#
335196) CPO WARRANTY
ORIG CORR DID NOT VERIFY CONCERN, NO DTC'S STORED. NO APPLICABLE
TSB'S.
CORRECTION DID NOT VERIFY CONCERN, NO DTC'S STORED. NO APPLICABLE
TSB'S.

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6 61INZ12 WATER LEAK TECH(S):464 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/07/19	15.30	15.60	0.30	0.00	FINISHED
464	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.30	0.00	

COMPLAINT CUSTOMER STATES AFTER RAINING, CUSTOMER FOUND A PUDDLE OF
WATER ON PASSENGER SIDE - CHECK SUN ROOF DRAINS?
ORIG CORR VERIFIED SUNROOF DRAINS CLEAR.
CORRECTION VERIFIED SUNROOF DRAINS CLEAR.

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 7 CHARGES----------

LABOR----CUSTOMER----------
J# 7 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):464 0.00

[CONTINUED ON NEXT PAGE]

217767 ROBERT KOSTIAL 532 6656 06/10/19 IN+S740695

DIANNE BROWN 82224 BLUE SLATE/ 94674B

8902 CARDINAL TERRACE 12/INFINITI/G37X/4DR X AWD 05/30/12 39772

J N 1 C V 6 A R 7 C M 6 7 1 4 5 4 SHEEHY INFI 08/30/11

ST LOUIS, MO 63144 06/07/19

314-733-5116 314-754-4048 MO: 82224

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/07/19	15.10	15.10	0.00	0.00	FINISHED
464	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 7 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00	0.00			0.00
JOB# 7 JOURNAL PREFIX		INCS	INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.19
		TOTAL - MISC	3.69

COMMENTS----------
++LOANER++TAG NUMBER IS 6656

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740695-3	203.36	207.75	0.00	0.00	0.00	0.00	0.00	411.11
CLAIM TOTALS	203.36	207.75	0.00	0.00	0.00	0.00	0.00	411.11

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
LABOR		34.79	203.36			0.00
PARTS		9.08	207.75			0.00
G.O.G.		11.80	0.00			0.00
MISC CHG		53.69	0.00			0.00
MISC DIS		-2.19	0.00			0.00
TAXES		1.88	0.00			0.00
TOTAL		109.05	411.11			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:58

```
*C 0
*A 4229827211884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

10 ALBERT BAUMANN JR 108 8014 06/07/19 GC+S740696

FRANK BOMMARITO BUICK GMC INC 75172 BLUE/ 80145A

15736 MANCHESTER ROAD 12/FORD TRUCK/ESCAPE/FWD 4DR XLT 06/07/19 75190

1 F M C U 0 D 7 2 C K B 1 9 3 6 0

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 75172

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 85GCZ ACCESSORIES TECH(S):575 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/07/19	10.60	10.60	0.00	0.00	FINISHED
575	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT reports brakes shimmy
BLOWER INOP ON LOW SPEEDS
ORIG CORR REPLACED BLOWER RESISTOR//BRAKES OK
CORRECTION REPLACED BLOWER RESISTOR//BRAKES OK

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		ORRU440	RESISTOR	20.59	20.59	30.00	30.00
				COST TOTAL	20.59			
					TOTAL - PARTS			30.00

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			150.00
PARTS			0.00			0.00			30.00
TOTAL			0.00			0.00			180.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			150.00
PARTS			0.00			0.00			30.00
		----------			----------			----------	

TOTAL 0.00 0.00 180.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:58

*C 0
*A 4229832861884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

245920 ADAM BECKMAN 432 2688 06/10/19 GC+S740698

SARAH D JABER YL7E2Y 27727 EBONY TWILT 79101

1614 STRECKER WOODS CT 18/GMC/TERRAIN/4DR SUV AWD DENALI 11/28/17 27

3 G K A L X E X 9 J L 1 4 9 6 1 0

WILDWOOD, MO 63011 06/07/19

618-960-5642 314-362-1051 MO: 27727

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):535 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	9.60	10.60	1.00	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION

```
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12696048             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                     COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          36.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           37.50

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         37.50                          0.00                          0.00
  TOTAL                          68.50                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 2 61GCZ03         EXT MOLDING CONCERN               TECH(S):535                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/07/19   10.70    10.90   0.20   0.00    FINISHED
             535   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.20   0.00

COMPLAINT    CUSTOMER STATES REAR TRIM WEATHER STRIP ON BOTH SIDES ARE
             COMING OFF.
CAUSE        .
ORIG CORR    ORDERED PARTS
CORRECTION   .

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     0    84302389             WEATHERST 10.694 Y    21.25     0.00     29.75       0.00
        PART ON SPECIAL ORDER
                    ** QUANTITY 1 IS SPECIAL ORDERED **
    WARR     0    84302390             WEATHERST 10.694 Y    21.25     0.00     29.75       0.00
        PART ON SPECIAL ORDER
                    ** QUANTITY 1 IS SPECIAL ORDERED **
                                                                TOTAL - PARTS          0.00
```

245920 ADAM BECKMAN 432 2688 06/10/19 GC+S740698

SARAH D JABER YL7E2Y 27727 EBONY TWILT 79101

1614 STRECKER WOODS CT 18/GMC/TERRAIN/4DR SUV AWD DENALI 11/28/17 27

3 G K A L X E X 9 J L 1 4 9 6 1 0

WILDWOOD, MO 63011 06/07/19

618-960-5642 314-362-1051 MO: 27727

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----WARRANTY----------

J# 3 02GCZ CAMPAIGN/RECALL TECH(S):535 29.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	9.40	9.60	0.20	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.20	

COMPLAINT PERFORM RECALL# N192217490 Loss of Audio Chime and Wrong Splash Screen
ORIG CAUSE NO ACTION REQUIRED
CAUSE NO ACTION REQUIRED
ORIG CORR THE RADIO HAS THE CORRECT VERSION (20.11) AND ALL CHIMES ARE WORKING AT THIS TIME
LO 9104394 .4
CORRECTION THE RADIO HAS THE CORRECT VERSION (20.11) AND ALL CHIMES ARE WORKING AT THIS TIME
LO 9104394 .4

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			29.99			0.00
TOTAL			0.00			29.99			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	10.00	10.00	0.00	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+93GCZYTIRE TIRE TREAD YELLOW TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	10.00	10.00	0.00	0.00	FINISHED

535	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

245920 ADAM BECKMAN 432 2688 06/10/19 GC+S740698

SARAH D JABER YL7E2Y 27727 EBONY TWILT 79101

1614 STRECKER WOODS CT 18/GMC/TERRAIN/4DR SUV AWD DENALI 11/28/17 27

3 G K A L X E X 9 J L 1 4 9 6 1 0

WILDWOOD, MO 63011 06/07/19

618-960-5642 314-362-1051 MO: 27727

JOB# 5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------

J# 6+93GCZEAFY ENG. AIR FLTR YELLOW TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	10.00	10.00	0.00	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.55
		TOTAL - MISC	3.05

COMMENTS----------
X023JX3MWS:WAIT BDC Appt created 2019-06-06 09:56:00am taken by Ama
nda Burrell

RECOMMENDATIONS----------
DEPOSIT $99.95
A C $99.95
AIR FILTER $45
CABIN AIR FILTER $45

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740698-3	29.99
---	---
CLAIM TOTALS	29.99

245920 ADAM BECKMAN 432 2688 06/10/19 GC+S740698

SARAH D JABER YL7E2Y 27727 EBONY TWILT 79101

1614 STRECKER WOODS CT 18/GMC/TERRAIN/4DR SUV AWD DENALI 11/28/17 27

3 G K A L X E X 9 J L 1 4 9 6 1 0

WILDWOOD, MO 63011 06/07/19

618-960-5642 314-362-1051 MO: 27727

DCS AUDIT SLIP----------

JOB CARD 740698

VIN	3GKALXEX9JL149610	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	27727	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZFAT		740698-3	001399149792	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 339048372

LABOR OPERATION	BASE HOURS
9104537	0.2

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: THE RADIO HAS THE CORRECT VERSION (20.11) AND ALL C
HIMES ARE WORKING AT THIS TIME LO 9104394 .4

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			29.99			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			75.60			29.99			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229836721884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265890 JOSHUA DELANOIX 403 2655 06/10/19 GC+S740699

MATTHEW E EASTER 13054 WHITE/ 97216A

1917 BELMONT DR 18/CHEVROLET/MALIBU/4DR SDN PREMIER 03/28/18 12689

1 G 1 Z E 5 S X 9 J F 2 0 3 7 6 6

FESTUS, MO 63028 06/07/19

314-650-5269 314-650-5269 MO: 13054

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 20GCZ06 CABIN AIR FILTER TECH(S):535 15.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	11.50	11.70	0.20	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.30	

COMPLAINT REPLACE CABIN AIR FILTER REPLACEMENT
PER SALES WE OWE #583248
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	13508023	FILTER 9.786 Y	12.60	12.60	29.95	29.95
			COST TOTAL	12.60			
				TOTAL - PARTS			29.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			15.00
PARTS			0.00			0.00			29.95
TOTAL			0.00			0.00			44.95
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 50GCZ01 ENGINE ELECT CONCERN TECH(S):535 59.98

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	11.00	11.40	0.40	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.40	

```
COMPLAINT    CUSTOMER STATES THE VEHICLE HAD TO BE JUMP STARTED
ORIG CAUSE   BATTERY FAILED
CAUSE        BATTERY FAILED
ORIG CORR    FOUND THE BATTERY FAILED GHW88-2HR01-8UG02  REPLACED THE
             BATTERY
             LC 4041510 TIME .4 ADD .3 DIAG
CORRECTION   FOUND THE BATTERY FAILED GHW88-2HR01-8UG02  REPLACED THE
             BATTERY
             LC 4041510 TIME .4 ADD .3 DIAG

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    88865275             BATTERY 2.330        151.09   151.09    205.53     205.53
    WARR    -1    88865275             CORE RETURN           15.00   -15.00     15.00     -15.00
                                                       COST TOTAL    136.09
                                                                     TOTAL - PARTS        190.53

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          59.98                          0.00
  PARTS                          0.00                         190.53                          0.00
  TOTAL                          0.00                         250.51                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                           GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------


PAGE 1 OF 3                                        [CONTINUED ON NEXT PAGE]       11:44:58
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265890 JOSHUA DELANOIX 403 2655 06/10/19 GC+S740699

MATTHEW E EASTER 13054 WHITE/ 97216A

1917 BELMONT DR 18/CHEVROLET/MALIBU/4DR SDN PREMIER 03/28/18 12689

1 G 1 Z E 5 S X 9 J F 2 0 3 7 6 6

FESTUS, MO 63028 06/07/19

314-650-5269 314-650-5269 MO: 13054

LABOR----WARRANTY----------

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	11.50	11.50	0.00	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK

CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCQS			GCWS			GCIS

COMMENTS----------

APT. 6/4 WE OWE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740699-2	250.51
CLAIM TOTALS	250.51

265890 JOSHUA DELANOIX 403 2655 06/10/19 GC+S740699

MATTHEW E EASTER 13054 WHITE/ 97216A

1917 BELMONT DR 18/CHEVROLET/MALIBU/4DR SDN PREMIER 03/28/18 12689

1 G 1 Z E 5 S X 9 J F 2 0 3 7 6 6

FESTUS, MO 63028 06/07/19

314-650-5269 314-650-5269 MO: 13054

DCS AUDIT SLIP----------

JOB CARD 740699

VIN	1G1ZE5SX9JF203766	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	13054	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740699-2	001399150007	0001

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 339048372

LABOR OPERATION	BASE HOURS
4041510	0.4

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0328
COMPLAINT DESCRIPTION: CUSTOMER STATES THE VEHICLE HAD TO BE JUMP STARTED

CAUSE CODE: 6579
CAUSE DESCRIPTION: BATTERY FAILED

CORRECTION DESCRIPTION: FOUND THE BATTERY FAILED GHW88-2HR01-8UG02 REPLACED
THE BATTERY LC 4041510 TIME .4 ADD .3 DIAG

CAUSAL PART: 88865275

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
88865275	1	136.09			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	54.44		
PARTS	136.09	0.00	190.53
LABOR	59.98	0.00	59.98
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	250.51	0.00	250.51

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			59.98			15.00
PARTS			0.00			190.53			29.95

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  TOTAL                          0.00                    250.51                     44.95

    *************************     A L L  D E T A I L  I N V O I C E     *************************



    PAGE 3 OF 3                                          [   END  OF  INVOICE   ]       11:44:58

*C 0
*A 4229843611884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    238558                         JOSEPH WHITAKER     420       2689    06/07/19   GC+S740701

    LINDA GANN                                             39435       ONYX BLK/JE       78499

    6827 EAGLES LANDING CT         17/GMC/CANYON/CREW CAB 128.3" SLE     05/17/17           13

                                   1 G T G 6 C E N 8 H 1 2 1 5 2 3 2

    PACIFIC, MO 63069                                                    06/07/19

    636-257-2809                                                                      MO: 39436


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):411                      25.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                411   06/07/19   11.40    11.40   0.00   0.00    FINISHED
                411   06/07/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.00   0.90

    COMPLAINT    GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
                  CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
                 ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
                  AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
    ORIG CAUSE   MAINTENANCE
    CAUSE        MAINTENANCE
    ORIG CORR    COMPLETED
    CORRECTION   COMPLETED

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        CUST     1    55594651             FILTER KI 1.836 Y      5.99     5.99      6.00       6.00
                                                          COST TOTAL      5.99
                                                                        TOTAL - PARTS          6.00

    G.O.G. & SUPPLIES-----------------------------------------------------------------
        CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          36.00
        CUST    1.0  LUBE                      @      1.500   /UNIT                           1.50
                                                                        TOTAL - GOG           37.50

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY-------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          25.00                          0.00                          0.00
      PARTS                           6.00                          0.00                          0.00
      G.O.G.                         37.50                          0.00                          0.00
      TOTAL                          68.50                          0.00                          0.00
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JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):411                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/07/19   11.70    11.70   0.00   0.00    FINISHED
            411   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+00GCZBGINDUCTIO BG INDUCTION SPECIAL             TECH(S):411                     85.95
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238558 JOSEPH WHITAKER 420 2689 06/07/19 GC+S740701

LINDA GANN 39435 ONYX BLK/JE 78499

6827 EAGLES LANDING CT 17/GMC/CANYON/CREW CAB 128.3" SLE 05/17/17 13

1 G T G 6 C E N 8 H 1 2 1 5 2 3 2

PACIFIC, MO 63069 06/07/19

636-257-2809 MO: 39436

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	11.70	11.70	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.
CORRECTION TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6592BG	INDUCTION	51.50	51.50	72.00	72.00
			COST TOTAL		51.50		
					TOTAL - PARTS		72.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT		-15.95
			TOTAL - MISC	-15.95

JOB# 3 TOTALS---------CUSTOMER----------			WARRANTY----------			INTERNAL---------		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			85.95			0.00			0.00
PARTS			72.00			0.00			0.00
MISC DIS			-15.95			0.00			0.00
TOTAL			142.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		9.45
			TOTAL - MISC	10.95

COMMENTS----------
X02YJRWTCP:WAIT BDC Appt created 2019-06-04 09:55:00am taken by Ama
nda Burrell

RECOMMENDATIONS----------
DUE FOR TRANSMISSION SERVICE
DUE FOR 4X4 SERVICE

238558 JOSEPH WHITAKER 420 2689 06/07/19 GC+S740701

LINDA GANN 39435 ONYX BLK/JE 78499

6827 EAGLES LANDING CT 17/GMC/CANYON/CREW CAB 128.3" SLE 05/17/17 13

1 G T G 6 C E N 8 H 1 2 1 5 2 3 2

PACIFIC, MO 63069 06/07/19

636-257-2809 MO: 39436

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			110.95			0.00			0.00
PARTS			78.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			10.95			0.00			0.00
MISC DIS			-15.95			0.00			0.00
TAXES			9.80			0.00			0.00
TOTAL			231.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229846641884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

247980 ADAM BECKMAN 432 2690 06/10/19 GC+S740702

JEFFREY M GOLDENHERSH 13533 IRIDIUM MET 79073

1316 OAKTREE ESTATES LN 18/GMC/ACADIA/4DR SUV AWD DENALI 01/31/18 5673

1 G K K N X L S X J Z 1 2 4 7 8 0

CHESTERFIELD, MO 63017-5464 06/07/19

636-728-1060 MO: 13533

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):520 9.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	9.60	10.20	0.60	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL	4.30			
				TOTAL - PARTS			6.02

G.O.G. & SUPPLIES----------
WARR 6.0 19293002 5W30 DEXOS WARR @ 3.260 /UNIT 19.56
TOTAL - GOG 19.56

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):520   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	10.20	10.20	0.00	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X02KKPQML6:WAIT created 2019-06-04 09:39:00am taken by Adam Beckman

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740702-1	35.00
CLAIM TOTALS	35.00

[CONTINUED ON NEXT PAGE]

247980 ADAM BECKMAN 432 2690 06/10/19 GC+S740702

JEFFREY M GOLDENHERSH 13533 IRIDIUM MET 79073

1316 OAKTREE ESTATES LN 18/GMC/ACADIA/4DR SUV AWD DENALI 01/31/18 5673

1 G K K N X L S X J Z 1 2 4 7 8 0

CHESTERFIELD, MO 63017-5464 06/07/19

636-728-1060 MO: 13533

DCS AUDIT SLIP----------

JOB CARD 740702

VIN	1GKKNXLSXJZ124780	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	13533	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740702-1	001399150373	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

247980 ADAM BECKMAN 432 2690 06/10/19 GC+S740702

JEFFREY M GOLDENHERSH 13533 IRIDIUM MET 79073

1316 OAKTREE ESTATES LN 18/GMC/ACADIA/4DR SUV AWD DENALI 01/31/18 5673

1 G K K N X L S X J Z 1 2 4 7 8 0

CHESTERFIELD, MO 63017-5464 06/07/19

636-728-1060 MO: 13533

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:58

*C 0
*A 4229851551884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 RANDAL LAMB 673 9175 06/07/19 MA+B740703

FRANK BOMMARITO BUICK GMC INC 22913 SOUL RED ME 41167A

15736 MANCHESTER ROAD 16/MAZDA/MAZDA3/4DR SDN I SPT AT 09/05/16 22872

J M 1 B M 1 U 7 0 G 1 3 1 1 7 7 9

ELLISVILLE, MO 63011 RL 06/07/19

636-391-7200 636-391-9400 MO: 22913

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):607 675 276.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
607	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
609	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.90	

COMPLAINT U/C BUNDLE

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 74.000 /UNIT 74.00
TOTAL - GOG 74.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			0.00			276.00
G.O.G.		0.00			0.00			74.00
TOTAL		0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX		MACB			MAWB			MAIB

COMMENTS----------
U/C BUNDLE

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00

```
  TOTAL                          0.00                      0.00                    350.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************
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*C 0
*A 4229852711884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                                 RANDAL LAMB         673       9176    06/17/19   GC+B740705

    FRANK BOMMARITO BUICK GMC INC                    YB2D4X      113935      ICE SILVER       29481B

    15736 MANCHESTER ROAD              09/AUDI/A4/4DR SDN AUTO 2.0T QU       11/29/08       113945

                                       W A U L F 7 8 K 1 9 N 0 3 2 7 9 9                  10/15/08

    ELLISVILLE, MO 63011                                   RL             06/07/19

    636-391-7200      636-391-9400                                                      MO: 113935


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------
    J# 1 96GCZ           REPAIR PER ESTIMATE               TECH(S):609 675                 276.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                609   06/14/19    0.00     2.30   0.00   2.30    ENTERED IN INVOICING
                675   06/14/19    0.00     2.30   0.00   2.30    ENTERED IN INVOICING
                607   06/14/19    0.00     2.30   0.00   2.30    ENTERED IN INVOICING
                              TOTAL TECH TIME   0.00   6.90

    COMPLAINT    U/C BUNDLE

    G.O.G. & SUPPLIES-----------------------------------------------------------
        INTL    1.0  PAINT AND MATERIAL         @     74.000   /UNIT                    74.00
```

TOTAL - GOG 74.00

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS
U/C BUNDLE

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

 [END OF INVOICE] 11:44:58

*C 0
*A 4229854761884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 RANDAL LAMB 673 9177 06/07/19 MA+B740706

FRANK BOMMARITO BUICK GMC INC 23912 METEOR GRAY 13320A

15736 MANCHESTER ROAD 16/MAZDA/CX-5/2016.5 FWD 4DR AUTO 06/22/16 23940

J M 3 K E 2 D Y 2 G 0 7 9 6 9 3 6

ELLISVILLE, MO 63011 RL 06/07/19

636-391-7200 636-391-9400 MO: 23912

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):607 609 276.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
607	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
609	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
675	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.90	

COMPLAINT U/C BUNDLE

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 74.000 /UNIT 74.00
TOTAL - GOG 74.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			MACB			MAWB			MAIB

COMMENTS----------
U/C BUNDLE

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:44:58

*C 0
*A 4229858631884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

253333 TYLER COLEMAN 457 6657 06/10/19 IN+S740707

MORGAN RAMCLAM 32135 WHITE/ P9281

943 STONE CREEK LN 18/INFINITI/Q50/3.0T LUXE AWD 06/18/18 21713

J N 1 E V 7 A R 1 J M 4 3 3 4 4 8

BELLEVILLE, IL 62223 06/07/19

618-558-5891 314-418-3646 E# 3.0L V6 GAS TBO MO: 32136

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 21INZZ COOLING SYS CONCERN TECH(S):562 63.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/07/19	9.90	10.40	0.50	0.00	HOLD PARTS
562	06/10/19	14.00	14.00	0.00	0.00	FINISHED
562	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.50	

COMPLAINT CS THAT HER AIR IS BLOWING COLD ON ONE SIDE AND NOT THE OTHE
R-CHECK AND ADVISE (COOLING SYS CONCERN - 21)
ORIG CAUSE CT PP GB 32 LBR# TC33AA .5
CAUSE CT PP GB 32 LBR# TC33AA .5
ORIG CORR FOUND FAULTS FOR AIR MIX ACTUATOR ON DRIVERS SIDE. REPLACED
AND VERIFIED PROPER COOLING.
CORRECTION FOUND FAULTS FOR AIR MIX ACTUATOR ON DRIVERS SIDE. REPLACED
AND VERIFIED PROPER COOLING.

CLAIM #-----WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740707-1 TC33AA	0.50		32		PP

PARTS-----QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR 1	277324GF0B	ACTR ASSY MIX W/	29.76	29.76	42.93	42.93
		COST TOTAL		29.76		
				TOTAL - PARTS		42.93

JOB# 1 TOTALS---------

	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			63.55			0.00
PARTS			0.00			42.93			0.00
TOTAL			0.00			106.48			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
++WAITER++TAG NUMBER IS 6657

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....

```
740707-1           63.55     42.93      0.00      0.00      0.00      0.00     0.00      106.48
---------------  --------  --------  --------  --------  --------  --------  -------   ---------
CLAIM TOTALS       63.55     42.93      0.00      0.00      0.00      0.00     0.00      106.48



GRAND TOTALS-------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          63.55                          0.00
  PARTS                           0.00                          42.93                          0.00
                         ----------                    ----------                    ----------
  TOTAL                           0.00                         106.48                          0.00

*************************     A L L  D E T A I L  I N V O I C E     *************************




PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:44:58

*C 0
*A 4229863511884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    245717                            ROBERT KOSTIAL      532       6658    06/07/19   IN+S740708

    GILES SUTTON                                              145582      /

    4404 AGUSTA SHORES DR             09/INFINITI/M35/4DR SDN RWD

                                      J N K C Y 0 1 E 8 9 M 8 0 2 4 2 8

    AGUSTA, MO 63332                                                    06/07/19

    704-953-3600                                                                      MO: 145582


    JOB#  1 CHARGES----------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 03INZO3         SAFETY/EMISSIONS                  TECH(S):441                        28.55
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                441   06/07/19   11.20    11.20   0.00   0.00    FINISHED
                441   06/07/19    0.00     0.00   0.00   0.50    FINISHED
                                TOTAL TECH TIME   0.00   0.50

    COMPLAINT    (SAFETYEMISSION - 03) & IDOD
    CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

    MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
        CUST         SHP  STATE HIGHWAY PATROL                                          4.00
        CUST      SYSTEC  SYSTEMS TEC                                      740708        3.45
        CUST         SSR  SHOP SUPPLIES                                                -1.43
                                                                  TOTAL - MISC          6.02

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                         28.55                          0.00                          0.00
```

```
  MISC CHG                        7.45                        0.00                        0.00
  MISC DIS                       -1.43                        0.00                        0.00
  TOTAL                          34.57                        0.00                        0.00
JOB#  1 JOURNAL PREFIX            INCS                        INWS                        INIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                          1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                       1.43
                                                          TOTAL - MISC            2.93

COMMENTS--------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 6658


GRAND TOTALS----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                        0.00                        0.00
  MISC CHG                       10.38                        0.00                        0.00
  MISC DIS                       -1.43                        0.00                        0.00
                              ----------                  ----------                  ----------
  TOTAL                          37.50                        0.00                        0.00

*************************    A L L  D E T A I L  I N V O I C E    **************************


PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:44:58

*C 0
*A 4229869521884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
140006                          TYLER COLEMAN       457       6659    06/07/19   IN+S740709

MARY V CAULEY                                           97574       GRAY/            P9331A

214 FLORAL WAY                  13/INFINITI/JX35/AWD 4DR              10/20/18        91147

                                5 N 1 A L 0 M M 0 D C 3 5 1 1 8 9

OFALLON, MO 63368                                                     06/07/19

636-240-0928      314-458-3985                                                    MO: 97575


JOB#  1 CHARGES-------------------------------------------------------------------------------
```

LABOR----WARRANTY----------

J# 1 10INZ06 CHECK ENGINE LIGHT TECH(S):996 76.26

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	0.00	0.00	0.00	1.50	ENTERED IN INVOICING
996	06/07/19	12.20	12.50	0.30	0.00	HOLD AUTHORIZATION
996	06/07/19	14.70	14.70	0.00	0.00	FINISHED
996	06/07/19	15.30	15.80	0.50	0.00	FINISHED
		TOTAL TECH TIME		0.80	1.50	

COMPLAINT CS THAT THE CHECK ENGINE LIGHT HAS CAME BACK ON-CHECK AND AD
VISE (Check Engine Light MIL - 10)
GOODWILL DUE TO CUSTOMER HAS BOUGHT MULTIPLE CARS.

ORIG CAUSE DE47AA .6 EL26AA .9 HRS HD 32
DTC O0138 HO2S2 B1 STORED. DIAGNOSED IMPROPER SIGNAL BEING
SENT FROM O2 SENSOR TO ECM.

CAUSE DE47AA .6 EL26AA .9 HRS HD 32
DTC O0138 HO2S2 B1 STORED. DIAGNOSED IMPROPER SIGNAL BEING
SENT FROM O2 SENSOR TO ECM.

ORIG CORR INSTALLED NEW HO2S2-B1. CLEARED DTC AND TEST DROVE WITHOUT
INCIDENT.

CORRECTION INSTALLED NEW HO2S2-B1. CLEARED DTC AND TEST DROVE WITHOUT
INCIDENT.

CLAIM #-----WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740709-1 DE47AA	0.60		32		PP

PARTS-----QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR 1	226A03NT0A	HEATED OXYGEN SE	162.55	162.55	306.14	306.14
		COST TOTAL		162.55		
				TOTAL - PARTS		306.14

JOB# 1 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			76.26			0.00
PARTS			0.00			306.14			0.00
TOTAL			0.00			382.40			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
++LOANER++TAG NUMBER IS 6659

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740709-1	76.26	306.14	0.00	0.00	0.00	0.00	0.00	382.40
CLAIM TOTALS	76.26	306.14	0.00	0.00	0.00	0.00	0.00	382.40

140006 TYLER COLEMAN 457 6659 06/07/19 IN+S740709

MARY V CAULEY 97574 GRAY/ P9331A

214 FLORAL WAY 13/INFINITI/JX35/AWD 4DR 10/20/18 91147

5 N 1 A L 0 M M 0 D C 3 5 1 1 8 9

OFALLON, MO 63368 06/07/19

636-240-0928 314-458-3985 MO: 97575

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			76.26			0.00
PARTS			0.00			306.14			0.00
TOTAL			0.00			382.40			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:58

*C 0
*A 4229871771884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK ROBERTS 934 9990 06/07/19 GC+S740711

FRANK BOMMARITO BUICK GMC INC 34973 / P9990

15736 MANCHESTER ROAD 18/GMC/SIERRA 3500HD/4WD CREW CAB 16 01/30/18 35005

1 G T 4 2 Y E Y 0 J F 1 8 9 7 0 8

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 E# 6.6L V8 DSL TBO MO: 35002

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZEASYCARE MOTOR TREND CERTIFY TECH(S):482 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/07/19	10.70	11.70	1.00	0.00	HOLD OTHER
482	06/07/19	14.50	14.50	0.00	0.00	FINISHED
482	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	1.00	

COMPLAINT INSPECT CAR PER EASY CARE VEHICLE INSPECTION FORM AND TEST DRIVE VEHICLE FO 10 - 15 MINUTES. FILL OUT INSPECTION FORM AS REQUIRED AND SIGN.
ORIG CORR complete motor trend inspection
CORRECTION complete motor trend inspection

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			150.00
TOTAL			0.00			0.00			150.00

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00GCZINSPECTION USED CAR INSPECT TECH(S):482 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/07/19	11.80	13.10	1.30	0.00	HOLD OTHER
482	06/07/19	14.50	14.50	0.00	0.00	FINISHED
482	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		1.30	0.00	

COMPLAINT INSPECT VEHICLE COMPLETE FOR BRAKES, ANY FAILURE CODES IN ECM, ABS, TCM, ECT. LOOK FOR ANY FLUID LEAKS, TRIM CONCERNS,

```
            AND ANYTHING ELSE.
ORIG CORR   complete used car inspection
CORRECTION  complete used car inspection

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    19286292             FLUID 8.800 N         11.11    11.11     22.21      22.21
                                                       COST TOTAL     11.11
                                                                    TOTAL - PARTS         22.21

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          0.00                          22.21
  TOTAL                          0.00                          0.00                          22.21
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                           GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 00GCZLOFDURMAX  LOF/MOBIL DELVAC                  TECH(S):482                          19.75
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             482   06/07/19   14.50    14.50   0.00   0.00    FINISHED
             482   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50
```

```
10                                PATRICK ROBERTS     934       9990    06/07/19   GC+S740711

FRANK BOMMARITO BUICK GMC INC                                  34973       /                P9990

15736 MANCHESTER ROAD             18/GMC/SIERRA 3500HD/4WD CREW CAB 16  01/30/18        35005

                                  1 G T 4 2 Y E Y 0 J F 1 8 9 7 0 8

ELLISVILLE, MO 63011                                                        06/07/19

636-391-7200      636-391-9400                          E# 6.6L V8 DSL TBO           MO: 35002


COMPLAINT    CHANGE OIL AND REPLACE OIL FILTER WITH AC DELCO FACTORY
             FILTER. LUBRICATION AND TOP OFF ALL FLUID LEVELS.
             INSTALL 10 QUARTS OF FACTORY RECOMMENDED MOBIL DELVAC OIL
             AND SET TIRES TO MANUFACTURES SPECS.
ORIG CORR    complete
CORRECTION   complete

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    12691158             FILTER 1.836 Y         9.04     9.04     18.08      18.08
                                                      COST TOTAL      9.04
                                                                   TOTAL - PARTS         18.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    INTL    1.0  LUBE                        @      1.500   /UNIT                          1.50
    INTL   10.0  88864038 15W40 DELVAC      @      6.840   /UNIT                         68.40
                                                                   TOTAL - GOG           69.90

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          19.75
  PARTS                          0.00                          0.00                          18.08
  G.O.G.                         0.00                          0.00                          69.90
  TOTAL                          0.00                          0.00                         107.73
JOB#  3 JOURNAL PREFIX           GCQS                          GCWS                           GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 4 00GCZROTATE     TIRES ROTATE SPECIAL              TECH(S):482                          50.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            482   06/07/19   14.50    14.50   0.00   0.00    FINISHED
            482   06/07/19    0.00     0.00   0.00   0.80    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.80

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CORR    did not rotate tires
CORRECTION   did not rotate tires

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          50.00
  TOTAL                          0.00                          0.00                          50.00
JOB#  4 JOURNAL PREFIX           GCQS                          GCWS                           GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 5 03GCZMVI/EMISSI SAFETY/EMISSION                TECH(S):482                          28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            482   06/07/19   14.50    14.50   0.00   0.00    FINISHED
            482   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50
```

COMPLAINT	PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE	CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE	CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR	COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

10 PATRICK ROBERTS 934 9990 06/07/19 GC+S740711

FRANK BOMMARITO BUICK GMC INC 34973 / P9990

15736 MANCHESTER ROAD 18/GMC/SIERRA 3500HD/4WD CREW CAB 16 01/30/18 35005

1 G T 4 2 Y E Y 0 J F 1 8 9 7 0 8

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 E# 6.6L V8 DSL TBO MO: 35002

CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC CODE	DESCRIPTION	CONTROL NO	
INTL SHP	STATE HIGHWAY PATROL		4.00
INTL SYSTEC	SYSTEMS TEC	740711	3.45
		TOTAL - MISC	7.45

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			36.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			248.30
PARTS			0.00			0.00			40.29
G.O.G.			0.00			0.00			69.90
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			365.94

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:58

*C 0
*A 4229877721884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266535 ROBERT POLITTE 962 4303 06/10/19 MA+S740712

JESSIE SUNHAUSEN 20829 SONIC SILV 12409

300 WILMER FARM TRAIL 18/MAZDA/MAZDA3 5DR/5DR TOURING AT 07/07/18 3

3 M Z B N 1 L 3 7 J M 2 2 7 1 8 5

WNTZVILLE, MO 63385 06/07/19

E# PY 30810236 MO: 20829

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 61MAZ EXTERIOR TRIM TECH(S):923 73.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	15.60	15.60	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER STATES WINDSHIELD WAS REPLACED, RAIN SENSING WIPERS INOP, CHECK AND ADVISE
ORIG CAUSE TECH FOUND WINDSHIELD INSTALLED WAS AFTERMARKET, BROKEN BRACKET FOR RAIN SENSOR WITH DOUBLE SIDED TAPE TO HOLD, RECOMMEND REPLACING WINDSHIELD WITH OEM, REPLACING RAIN SENSOR
CAUSE TECH FOUND WINDSHIELD INSTALLED WAS AFTERMARKET, BROKEN BRACKET FOR RAIN SENSOR WITH DOUBLE SIDED TAPE TO HOLD, RECOMMEND REPLACING WINDSHIELD WITH OEM, REPLACING RAIN SENSOR
ORIG CORR PARTS WOULD HAVE TO BE ORDERED, NO CORRECTIONS AT THIS TIME
CORRECTION PARTS WOULD HAVE TO BE ORDERED, NO CORRECTIONS AT THIS TIME

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		73.50			0.00			0.00
TOTAL		73.50			0.00			0.00
JOB# 1 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	15.60	15.60	0.00	0.00	FINISHED

```
            923   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                            1.50
                                                                TOTAL - MISC          1.50
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[CONTINUED ON NEXT PAGE]

266535 ROBERT POLITTE 962 4303 06/10/19 MA+S740712

JESSIE SUNHAUSEN 20829 SONIC SILV 12409

300 WILMER FARM TRAIL 18/MAZDA/MAZDA3 5DR/5DR TOURING AT 07/07/18 3

3 M Z B N 1 L 3 7 J M 2 2 7 1 8 5

WNTZVILLE, MO 63385 06/07/19

E# PY 30810236 MO: 20829

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			73.50			0.00			0.00
MISC CHG			1.50			0.00			0.00
TOTAL			75.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:58

*C 0
*A 4229882361884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

37700 CHARLIE THIERET 932 4304 06/07/19 MA+S740714

KATHARINA KRAUT KD5E0U 34536 SHIMMERING

307 RANCH DR 03/MAZDA/PROTEGE/ 12/14/02 36

J M 1 B J 2 2 5 8 3 0 1 0 3 3 1 2

BALLWIN, MO 63011 06/07/19

636-527-4742 MO: 34536

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 03MAZ03 SAFETY/EMISSION TECH(S):549 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	10.30	10.30	0.00	0.00	FINISHED
549	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740714	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES

LABOR----CUSTOMER

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	10.30	10.30	0.00	0.00	FINISHED
549	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

```
    COMPLAINT    MAZDA FULL CIRCLE INSPECTION
    CORRECTION   MULTI POINT INSPECTION

    JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                          0.00                          0.00                          0.00
    JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS


    MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    JOB # A          SS  SHOP SUPPLIES-SERVICE                                                 1.43
                                                                  TOTAL - MISC                 1.43


    GRAND TOTALS-------------------------------------------------------------------------------
              ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                         28.55                         0.00                          0.00
      MISC CHG                       8.88                         0.00                          0.00
      MISC DIS                      -1.43                         0.00                          0.00
                              ----------                    ----------                    ----------
      TOTAL                         36.00                         0.00                          0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:44:58

*C 0
*A 4229886811884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    151909                           JOSHUA DELANOIX     403       2692    06/08/19   GC+S740715

    SHARON K BELL                                 PE4W7G      139735      MOCHA STEEL       71733

    16560 CARRIAGE VIEW CT           11/GMC/TERRAIN/FWD 4DR SLT-1          08/05/11          442

                                     2 C T A L U E C 3 B 6 4 3 2 3 9 2

    WILDWOOD, MO 63040                                                    06/07/19

    314-541-9480      314-835-9406                                                      MO: 139735


    JOB#  1 CHARGES----------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 51GCZ01         BODY ELECT CONCERN               TECH(S):535                        75.00
               TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                 535   06/07/19   12.30    12.70   0.40   0.00    FINISHED
                 535   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.40   0.50

    COMPLAINT    CUSTOMER STATES THE PASSENGER SIDE HEADLIGHT IS BURNED
                 OUT
    ORIG CORR    REPLACED THE RIGHT HEAD LAMP BULB
    CORRECTION   REPLACED THE RIGHT HEAD LAMP BULB
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PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    13586977             BULB 2.727 Y          10.58    10.58     21.15      21.15
                                                       COST TOTAL     10.58
                                                                    TOTAL - PARTS         21.15

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          75.00                          0.00                          0.00
  PARTS                          21.15                          0.00                          0.00
  TOTAL                          96.15                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):535                       32.45
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/07/19   12.80    12.80   0.00   0.00    HOLD AUTHORIZATION
             535   06/07/19   14.50    14.80   0.30   0.00    FINISHED
             535   06/07/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.30   0.90

COMPLAINT    GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
              CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
             ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
              AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12605566             FILTER 1.836 Y         4.62     4.62      6.00       6.00
                                                       COST TOTAL      4.62
                                                                    TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    5.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          30.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                    TOTAL - GOG           31.50

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          32.45                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         31.50                          0.00                          0.00
  TOTAL                          69.95                          0.00                          0.00
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151909                              JOSHUA DELANOIX     403       2692    06/08/19   GC+S740715

SHARON K BELL                                    PE4W7G      139735      MOCHA STEEL       71733

16560 CARRIAGE VIEW CT              11/GMC/TERRAIN/FWD 4DR SLT-1          08/05/11          442

                                    2 C T A L U E C 3 B 6 4 3 2 3 9 2

WILDWOOD, MO 63040                                                        06/07/19

314-541-9480      314-835-9406                                                          MO: 139735


JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):535                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            535   06/07/19   14.30    14.30   0.00   0.00    FINISHED
            535   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 4+93GCZYTIRE      TIRE TREAD YELLOW                 TECH(S):535                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            535   06/07/19   14.30    14.30   0.00   0.00    FINISHED
            535   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 5+93GCZEAFR       ENG. AIR FILTER RED               TECH(S):535                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            535   06/07/19   14.30    14.30   0.00   0.00    FINISHED
            535   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: ENGINE AIR FILTER RED (REPAIRS RECOMMENDED)
CORRECTION   MPVI: ENGINE AIR FILTER RED (REPAIRS RECOMMENDED)

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  5 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  6 CHARGES-------------------------------------------------------------------------------
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LABOR----CUSTOMER----------

J# 6+93GCZCAFR	CABIN AIR FILTER RED	TECH(S):535	0.00

151909 JOSHUA DELANOIX 403 2692 06/08/19 GC+S740715

SHARON K BELL PE4W7G 139735 MOCHA STEEL 71733

16560 CARRIAGE VIEW CT 11/GMC/TERRAIN/FWD 4DR SLT-1 08/05/11 442

2 C T A L U E C 3 B 6 4 3 2 3 9 2

WILDWOOD, MO 63040 06/07/19

314-541-9480 314-835-9406 MO: 139735

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	14.30	14.30	0.00	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: CABIN AIR FILTER RED (REPAIRS RECOMMENDED)
CORRECTION MPVI: CABIN AIR FILTER RED (REPAIRS RECOMMENDED)

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		6.73
		TOTAL - MISC	8.23

COMMENTS----------
X02FPB7FGP:WAIT created 2019-06-04 05:49:00pm taken by Joshua Delan
oix

RECOMMENDATIONS----------
DEPOSIT CONTROL - $99.95
INDUCTION SERVICE - $159.95
A/C SERVICE - $89.95
CABIN AIR FILTER - $44.95
ENGINE AIR FILTER - $29.95

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			107.45			0.00			0.00
PARTS			27.15			0.00			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			8.23			0.00			0.00
TAXES			5.88			0.00			0.00
TOTAL			180.21			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229890081884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

263401 GRANT TERRILL 815 2691 06/10/19 GC+S740716

FRANTZ SANON 3464 BLUE STEEL 80081

901 CLAYWORTH DRIVE 19/GMC/TERRAIN/4DR FWD DENALI 03/16/19 51

3 G K A L S E X 5 K L 1 1 9 9 4 5

BALLWIN, MO 63011 06/07/19

MO: 3464

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02GCZ01 CAMPAIGN/RECALL TECH(S):460 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	10.30	10.60	0.30	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.70	

COMPLAINT N182200470Transmission Clutch Drag Causing Overheat Warning
ORIG CAUSE RECALL
CAUSE RECALL
ORIG CORR REPROGRAMMED AND SETUP TRANSMISSION CONTROL MODULE AS PER
RECALL INSTRUCTIONS
WCC: 1821830249
CORRECTION REPROGRAMMED AND SETUP TRANSMISSION CONTROL MODULE AS PER
RECALL INSTRUCTIONS
WCC: 1821830249
LO 9104384 TIME .7

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ0600743 16,17,18 GMC TECH(S):460 12.68

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	10.60	10.90	0.30	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

```
COMPLAINT    14-15 GMC LOF/ROTATE
ORIG CAUSE   PER GM NEW CAR PURCHASE
CAUSE        PER GM NEW CAR PURCHASE
ORIG CORR    COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
             LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION   COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
             LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    12696048             FILTER 1.836 Y         4.30     4.30      6.02       6.02
                                                   COST TOTAL      4.30
                                                                TOTAL - PARTS          6.02

G.O.G. & SUPPLIES-----------------------------------------------------------------
    WARR    5.0  19293002 5W30 DEXOS WARR   @      3.260   /UNIT                          16.30
                                                                TOTAL - GOG            16.30

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         12.68                         0.00
  PARTS                          0.00                          6.02                         0.00
  G.O.G.                         0.00                         16.30                         0.00
  TOTAL                          0.00                         35.00                         0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                         GCIS
```


[CONTINUED ON NEXT PAGE]

263401 GRANT TERRILL 815 2691 06/10/19 GC+S740716

FRANTZ SANON 3464 BLUE STEEL 80081

901 CLAYWORTH DRIVE 19/GMC/TERRAIN/4DR FWD DENALI 03/16/19 51

3 G K A L S E X 5 K L 1 1 9 9 4 5

BALLWIN, MO 63011 06/07/19

MO: 3464

JOB# 3 CHARGES----------

LABOR----WARRANTY----------

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/07/19	10.90	11.00	0.10	0.00	FINISHED
460	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.10	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X02XYO6P3P:WAIT created 2019-06-05 12:18:00pm taken by Grant Terril
l

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740716-1	104.97
740716-2	35.00
CLAIM TOTALS	139.97

263401 GRANT TERRILL 815 2691 06/10/19 GC+S740716

FRANTZ SANON 3464 BLUE STEEL 80081

901 CLAYWORTH DRIVE 19/GMC/TERRAIN/4DR FWD DENALI 03/16/19 51

3 G K A L S E X 5 K L 1 1 9 9 4 5

BALLWIN, MO 63011 06/07/19

MO: 3464

DCS AUDIT SLIP----------

JOB CARD 740716

VIN	3GKALSEX5KL119945	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	3464	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZFAT		740716-1	001399150541	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 198198869

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: REPROGRAMMED AND SETUP TRANSMISSION CONTROL MODULE
AS PER RECALL INSTRUCTIONS WCC: 1821830249 LO 9104384 TIME .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

263401 GRANT TERRILL 815 2691 06/10/19 GC+S740716

FRANTZ SANON 3464 BLUE STEEL 80081

901 CLAYWORTH DRIVE 19/GMC/TERRAIN/4DR FWD DENALI 03/16/19 51

3 G K A L S E X 5 K L 1 1 9 9 4 5

BALLWIN, MO 63011 06/07/19

MO: 3464

DCS AUDIT SLIP----------

JOB CARD 740716

VIN	3GKALSEX5KL119945	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	3464	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740716-2	001399150583	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 198198869

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 14-15 GMC LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			117.65			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			16.30			0.00
TOTAL			0.00			139.97			0.00

*C 0
*A 4229896671884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

260471 CHARLIE THIERET 932 4306 06/11/19 MA+S740717

LORNA C HUBER 5377 SOUL RED ME 12568

229 SOUTH GREENTRAILS DRIVE 18/MAZDA/MAZDA3 4DR/4DR SDN TOURING 12/26/18 48

3 M Z B N 1 V 3 5 J M 2 4 6 9 4 5

CHESTERFIELD, MO 63017 06/07/19

314-359-0311 E# PY 30847163 MO: 5377

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):923 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	10.60	10.60	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER--
J# 2 00MAZ55R   CUST.MAINT.VISIT   TECH(S):923   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	10.60	10.60	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   CUSTOMER MAINTENANCE VISIT
CORRECTION   THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 3 CHARGES--

LABOR----CUSTOMER--
J# 3 00MAZ99P   MAZDA FULL CIRCLE   TECH(S):923   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	10.60	10.60	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

[CONTINUED ON NEXT PAGE]

260471 CHARLIE THIERET 932 4306 06/11/19 MA+S740717

LORNA C HUBER 5377 SOUL RED ME 12568

229 SOUTH GREENTRAILS DRIVE 18/MAZDA/MAZDA3 4DR/4DR SDN TOURING 12/26/18 48

3 M Z B N 1 V 3 5 J M 2 4 6 9 4 5

CHESTERFIELD, MO 63017 06/07/19

314-359-0311 E# PY 30847163 MO: 5377

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
TOTAL		0.00		0.00		0.00
JOB# 3 JOURNAL PREFIX		MACS		MAWS		MAIS

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			19.95
PARTS			0.00			6.13
G.O.G.			0.00			35.00
TOTAL			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229902851884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

230979 ROBERT POLITTE 962 4305 06/07/19 MA+S740718

ANTHONY LANG 34309 SNWFLK WH P 8815

5491 MIRASOL MANOR WAY 16/MAZDA/CX-9/4DR FWD GR TOUR 09/30/16 29

J M 3 T C A D Y 6 G 0 1 0 5 9 3 1

EUREKA, MO 63025 06/07/19

636-587-6176 314-603-4813 MO: 34309

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):576 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	10.80	10.80	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PY8W-14-302	FILTER,OIL	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	6.0	VALVOLINE OIL	@	2.000	/UNIT	12.00
					TOTAL - GOG	12.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.07
			TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          13.58                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         12.30                          0.00                          0.00
  MISC DIS                       -1.07                          0.00                          0.00
  TOTAL                          32.68                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00MAZROTATE     TIRES ROTATE SPECIAL              TECH(S):576                    16.20
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/07/19   10.80    10.80   0.00   0.00    FINISHED
            576   06/07/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CORR    PERFORMED TIRE ROTATION.
CORRECTION   PERFORMED TIRE ROTATION.

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -0.81
                                                          TOTAL - MISC           -0.81
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230979                              ROBERT POLITTE      962       4305    06/07/19   MA+S740718

ANTHONY LANG                                                      34309       SNWFLK WH P        8815

5491 MIRASOL MANOR WAY              16/MAZDA/CX-9/4DR FWD GR TOUR         09/30/16           29

                                    J M 3 T C A D Y 6 G 0 1 0 5 9 3 1

EUREKA, MO 63025                                                          06/07/19

636-587-6176      314-603-4813                                                          MO: 34309


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          16.20                          0.00                          0.00
  MISC DIS                       -0.81                          0.00                          0.00
  TOTAL                          15.39                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):576                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/07/19   10.80    10.80   0.00   0.00    FINISHED
             576   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                             0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZZACTUNEUP  A/C TUNE UP                        TECH(S):576                         52.71
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/07/19   10.80    10.80   0.00   0.00    FINISHED
             576   06/07/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE   TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
CAUSE        TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
ORIG CORR    TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE
CORRECTION   TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG                A/C KIT                28.30    28.30     37.24      37.24
                                                        COST TOTAL     28.30
                                                                    TOTAL - PARTS         37.24

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          52.71                          0.00                          0.00
  PARTS                          37.24                          0.00                          0.00
```

TOTAL	89.95	0.00	0.00
JOB# 4 JOURNAL PREFIX	MACS	MAWS	MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

[CONTINUED ON NEXT PAGE]

230979 ROBERT POLITTE 962 4305 06/07/19 MA+S740718

ANTHONY LANG 34309 SNWFLK WH P 8815

5491 MIRASOL MANOR WAY 16/MAZDA/CX-9/4DR FWD GR TOUR 09/30/16 29

J M 3 T C A D Y 6 G 0 1 0 5 9 3 1

EUREKA, MO 63025 06/07/19

636-587-6176 314-603-4813 MO: 34309

LABOR----CUSTOMER----------

J# 5+11MAZAF	REPLACE AIR FILTER				TECH(S):576			0.00
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	576	06/07/19	10.80	10.80	0.00	0.00	FINISHED	
	576	06/07/19	0.00	0.00	0.00	0.00	FINISHED	
			TOTAL TECH TIME		0.00	0.00		

COMPLAINT TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE RECOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR REPLACED ENGINE AIR FILTER
CORRECTION REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PY8W-13-3A0	ELEMENT.AI	21.59	21.59	36.00	36.00
				COST TOTAL	21.59		
					TOTAL - PARTS		36.00

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			36.00			0.00			0.00
TOTAL			36.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		8.18
			TOTAL - MISC	9.68

COMMENTS----------
X02ZZWXPSK:WEB APPT created 2019-06-02 06:36:16pm taken by

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			82.49			0.00			0.00
PARTS			81.11			0.00			0.00
G.O.G.			12.30			0.00			0.00
MISC CHG			9.68			0.00			0.00
MISC DIS			-1.88			0.00			0.00
TAXES			8.96			0.00			0.00
TOTAL			192.66			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229907241884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

80815 CHARLIE THIERET 932 4307 06/07/19 MA+S740719

CHRISTINE BERSCHE 153578 /

1516 BAXTER LANE CT 04/MAZDA/TRIBUTE/4DR 4WD LX AT 12/29/03

4 F 2 C Z 9 4 1 9 4 K M 2 5 5 5 8

CHESTERFILED, MO 63017 06/07/19

636-532-5582 314-517-6958 MO: 153578

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):549 9.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	12.30	12.30	0.00	0.00	FINISHED
549	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	AJTM-14-302	FILTER,OIL	3.73	3.73	7.87	7.87
			COST TOTAL		3.73		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	6.0	VALVOLINE OIL	@	1.900	/UNIT	11.40
					TOTAL - GOG	11.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			9.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			11.70			0.00			0.00

```
  TOTAL                          29.15                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 51MAZ           BODY ELECTRICAL                    TECH(S):549                        30.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/07/19   12.30    12.30   0.00   0.00    FINISHED
             549   06/07/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.30

COMPLAINT    REPORTS DRIVING LITE INOP ONE SIDE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    0000-11-0H1          BULB                  12.74    12.74     25.49      25.49
                                                          COST TOTAL     12.74
                                                                        TOTAL - PARTS         25.49

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          30.00                          0.00                          0.00
  PARTS                          25.49                          0.00                          0.00
  TOTAL                          55.49                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS
```

```
80815                              CHARLIE THIERET     932       4307    06/07/19   MA+S740719

CHRISTINE BERSCHE                                          153578      /

1516 BAXTER LANE CT                04/MAZDA/TRIBUTE/4DR 4WD LX AT        12/29/03

                                   4 F 2 C Z 9 4 1 9 4 K M 2 5 5 5 8

CHESTERFILED, MO 63017                                                   06/07/19

636-532-5582      314-517-6958                                                    MO: 153578


JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/07/19   12.30    12.30   0.00   0.00    FINISHED
            549   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  3 JOURNAL PREFIX             MACS                           MAWS                           MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 10MAZ           DRIVEABILITY/FUEL                 TECH(S):549                      294.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/07/19   12.30    12.30   0.00   0.00    FINISHED
            549   06/07/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   2.00

COMPLAINT    CUST STATES LOUD "JET LIKE" NOISE WHEN DRIVING/TURING, CHECK
ORIG CAUSE   TEST DROVE AND CHECKED VEHICLE, FRONT BRAKE HOSES COLLAPSED
             CAUSING CALIPERS TO STICK, RECOMMEND REPLACING FRONT BRAKE
             PADS AND ROTORS, FRONT BRAKE HOSES, AND BRAKE FLUID
CAUSE        TEST DROVE AND CHECKED VEHICLE, FRONT BRAKE HOSES COLLAPSED
             CAUSING CALIPERS TO STICK, RECOMMEND REPLACING FRONT BRAKE
             PADS AND ROTORS, FRONT BRAKE HOSES, AND BRAKE FLUID
ORIG CORR    REPALCED BOTH FRONT BRAKE HOSES, FRONT RBAKES AND ROTORS,
             AND BRAKE FLUID (JOB 5), TEST DROVE VEHICLE, DRIVING
             PROPERLY AT THIS TIME
CORRECTION   REPALCED BOTH FRONT BRAKE HOSES, FRONT RBAKES AND ROTORS,
             AND BRAKE FLUID (JOB 5), TEST DROVE VEHICLE, DRIVING
             PROPERLY AT THIS TIME

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     2    EF9Y-33-25X           PLATE (I M            50.00   100.00     94.19     188.38
    CUST     2    EC01-43-980D          HOSE, FLEX            14.11    28.22     28.22      56.44
    CUST     1    EC25-33-28ZA-MV       VPM,BRAKE             31.95    31.95     53.26      53.26
                                                        COST TOTAL    160.17
                                                                      TOTAL - PARTS        298.08

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST     M10DISC  SERVICE 10 % DISCOUNT                                              -59.21
                                                                      TOTAL - MISC         -59.21

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        294.00                           0.00                           0.00
```

PARTS	298.08	0.00	0.00
MISC DIS	-59.21	0.00	0.00
TOTAL	532.87	0.00	0.00
JOB# 4 JOURNAL PREFIX	MACS	MAWS	MAIS

80815 CHARLIE THIERET 932 4307 06/07/19 MA+S740719

CHRISTINE BERSCHE 153578 /

1516 BAXTER LANE CT 04/MAZDA/TRIBUTE/4DR 4WD LX AT 12/29/03

4 F 2 C Z 9 4 1 9 4 K M 2 5 5 5 8

CHESTERFILED, MO 63017 06/07/19

636-532-5582 314-517-6958 MO: 153578

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00MAZBFLUSH BRAKE FLUSH TECH(S):549 90.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	0.00	0.50	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS BRAKE FLUSH
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	84032BG	BRAKE FLUS	18.58	18.58	29.95	29.95
			COST TOTAL		18.58		
					TOTAL - PARTS		29.95

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			90.00			0.00			0.00
PARTS			29.95			0.00			0.00
TOTAL			119.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			423.58			0.00			0.00
PARTS			361.39			0.00			0.00
G.O.G.			11.70			0.00			0.00
MISC CHG			1.50			0.00			0.00
MISC DIS			-59.21			0.00			0.00
TAXES			28.21			0.00			0.00
TOTAL			767.17			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229911081884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265776 JOSHUA DELANOIX 403 2693 06/13/19 GC+S740720

DONNA L HOLT SE8S0F 56176 EBNY TWLT M 80265A

2726 MCNAIR 17/GMC/ACADIA/FWD 4DR SLT W/SLT-2 12/29/16 55535

1 G K K N N L S 9 H Z 2 1 3 7 6 9

ST LOUIS, MO 63118 06/07/19

MO: 56176

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 45GCZ01 STEERING CONCERN TECH(S):535 75.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/11/19	6.50	7.20	0.70	0.00	FINISHED
535	06/11/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	1.00	

COMPLAINT CUSTOMER STATES THE POWER STEERING REDUCED MESSAGE IS DISPLAYED
ORIG CAUSE CODE C0460 5A
CAUSE CODE C0460 5A
ORIG CORR PER 17-NA-284 REPROGRAMMED AND SETUP THE PSCM (3121936791,FD21936857)
CORRECTION PER 17-NA-284 REPROGRAMMED AND SETUP THE PSCM (3121936791,FD21936857)

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			75.00			0.00			0.00
TOTAL			75.00			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/11/19	7.00	7.00	0.00	0.00	FINISHED
535	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK

CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.75
		TOTAL - MISC	5.25

COMMENTS----------
X02P1LDRZV:CUSTOMER REQUESTED A LOANER created 2019-06-04 12:29:00p
m taken by Joshua Delanoix

[CONTINUED ON NEXT PAGE]

265776 JOSHUA DELANOIX 403 2693 06/13/19 GC+S740720

DONNA L HOLT SE8S0F 56176 EBNY TWLT M 80265A

2726 MCNAIR 17/GMC/ACADIA/FWD 4DR SLT W/SLT-2 12/29/16 55535

1 G K K N N L S 9 H Z 2 1 3 7 6 9

ST LOUIS, MO 63118 06/07/19

MO: 56176

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			75.00			0.00			0.00
MISC CHG			5.25			0.00			0.00
TAXES			0.34			0.00			0.00
TOTAL			80.59			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:59

*C 0
*A 4229915181884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

81544 JOSEPH WHITAKER 420 2696 06/10/19 GC+S740721

JOSEPH L LUNNY 5263 BLUE STEEL 79766

1825 SHADYWOOD CT. 18/GMC/TERRAIN/4DR FWD DENALI 09/05/18 3

3 G K A L S E X 7 J L 4 0 7 9 9 6

CHESTERFIELD, MO 63017 06/07/19

636-778-8083 636-778-8083 MO: 5264

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):422 12.68

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/07/19	11.90	12.20	0.30	0.00	FINISHED
422	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

COMPLAINT 14-15 GMC LOF/ROTATE
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	12696048	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------

WARR	5.0	19293002 5W30 DEXOS WARR	@	3.260	/UNIT	16.30
					TOTAL - GOG	16.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			12.68			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			16.30			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 02GCZ01 CAMPAIGN/RECALL TECH(S):422 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/07/19	10.60	11.20	0.60	0.00	FINISHED
422	06/07/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.70	

COMPLAINT C/S: PERFORM RECALL N182200470 Transmission Clutch Drag Causing Overheat Warning
ORIG CAUSE FACTORY RECALL
CAUSE FACTORY RECALL
ORIG CORR PERFORMED N182200470 REPROGRAMMING TCM, CODE 182832050, CLEARED CODES
CORRECTION PERFORMED N182200470 REPROGRAMMING TCM, CODE 182832050, CLEARED CODES
LABOR OP# 9104384 .7

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

81544 JOSEPH WHITAKER 420 2696 06/10/19 GC+S740721

JOSEPH L LUNNY 5263 BLUE STEEL 79766

1825 SHADYWOOD CT. 18/GMC/TERRAIN/4DR FWD DENALI 09/05/18 3

3 G K A L S E X 7 J L 4 0 7 9 9 6

CHESTERFIELD, MO 63017 06/07/19

636-778-8083 636-778-8083 MO: 5264

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/07/19	11.20	11.20	0.00	0.00	FINISHED
422	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT Multi Point Inspection
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----WARRANTY----------
J# 4 02GCZ CAMPAIGN/RECALL TECH(S):422 29.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/07/19	11.20	11.90	0.70	0.00	FINISHED
422	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.20	

COMPLAINT PERFORM RECALL#N192217490Loss of Audio Chime and Wrong Splash Screen
ORIG CAUSE FACTORY RECALL
CAUSE FACTORY RECALL
ORIG CORR PERFORMED N192217490, VERIFIED MODULE SOFTWARE 20.11 OR GREATER
CORRECTION PERFORMED N192217490, VERIFIED MODULE SOFTWARE 20.11 OR GREATER
LABOR OP# 9104537 .2

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			29.99			0.00
TOTAL		0.00			29.99			0.00
JOB# 4 JOURNAL PREFIX		GCCS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+93GCZYTIRE TIRE TREAD YELLOW TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/07/19	12.20	12.20	0.00	0.00	FINISHED
422	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CORR MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
ALL TIRES 7/32"

CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
            ALL TIRES 7/32"

JOB# 5 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

[CONTINUED ON NEXT PAGE]

81544 JOSEPH WHITAKER 420 2696 06/10/19 GC+S740721

JOSEPH L LUNNY 5263 BLUE STEEL 79766

1825 SHADYWOOD CT. 18/GMC/TERRAIN/4DR FWD DENALI 09/05/18 3

3 G K A L S E X 7 J L 4 0 7 9 9 6

CHESTERFIELD, MO 63017 06/07/19

636-778-8083 636-778-8083 MO: 5264

COMMENTS----------
X0213WEN3V:WAIT created 2019-06-05 12:15:00pm taken by Joe Whitaker

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740721-1	35.00
740721-2	104.97
740721-4	29.99
CLAIM TOTALS	169.96

DCS AUDIT SLIP----------

JOB CARD 740721

VIN	3GKALSEX7JL407996	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	5263	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740721-1	001399150760	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 14-15 GMC LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00

LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

81544 JOSEPH WHITAKER 420 2696 06/10/19 GC+S740721

JOSEPH L LUNNY 5263 BLUE STEEL 79766

1825 SHADYWOOD CT. 18/GMC/TERRAIN/4DR FWD DENALI 09/05/18 3

3 G K A L S E X 7 J L 4 0 7 9 9 6

CHESTERFIELD, MO 63017 06/07/19

636-778-8083 636-778-8083 MO: 5264

DCS AUDIT SLIP----------

JOB CARD 740721

VIN	3GKALSEX7JL407996	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	5263	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZFAT		740721-2	001399150731	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: PERFORMED N182200470 REPROGRAMMING TCM, CODE 182832 050, CLEARED CODES LABOR OP# 9104384 .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

81544 JOSEPH WHITAKER 420 2696 06/10/19 GC+S740721

JOSEPH L LUNNY 5263 BLUE STEEL 79766

1825 SHADYWOOD CT. 18/GMC/TERRAIN/4DR FWD DENALI 09/05/18 3

3 G K A L S E X 7 J L 4 0 7 9 9 6

CHESTERFIELD, MO 63017 06/07/19

636-778-8083 636-778-8083 MO: 5264

DCS AUDIT SLIP----------

JOB CARD 740721

VIN	3GKALSEX7JL407996	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	5263	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
4	W	ZFAT		740721-4	001399150805	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS
9104537	0.2

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: PERFORMED N192217490, VERIFIED MODULE SOFTWARE 20.1
1 OR GREATER LABOR OP# 9104537 .2

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			147.64			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			16.30			0.00
TOTAL			0.00			169.96			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229928221884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

196629 ROBERT KOSTIAL 532 6660 06/07/19 IN+S740723

DARLENE IMO KL6C8V 31139 GRAPH SHADO 93611

1976 WOODMOOR RIDGE 14/INFINITI/QX50/4DR JOURNEY AWD 06/04/14

J N 1 B J 0 H R 0 E M 1 9 2 6 4 5 70069 01/29/14

WILDWOOD, MO 63011 06/07/19

636-458-5785 MO: 31139

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	10.80	10.80	0.00	0.00	FINISHED
435	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
						TOTAL - PARTS	9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          43.22                        0.00                         0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2+00INZAFR        *REPLACE AIR FILTER              TECH(S):435                        10.70
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/07/19   11.40    11.40   0.00   0.00    FINISHED
             435   06/07/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.20

COMPLAINT    CUSTOMER REQUEST ENGINE AIR FILTER REPLACEMENT -
             $65.00
ORIG CAUSE   ENGINE AIR FILTER IS DIRTY
CAUSE        ENGINE AIR FILTER IS DIRTY
ORIG CORR    REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION   REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     2    16546JK20A           ELEMENT ASSY-AIR      16.29    32.58     27.15       54.30
                                                        COST TOTAL     32.58
                                                                    TOTAL - PARTS          54.30
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[CONTINUED ON NEXT PAGE]

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196629                              ROBERT KOSTIAL      532       6660    06/07/19   IN+S740723

DARLENE IMO                                        KL6C8V      31139       GRAPH SHADO       93611

1976 WOODMOOR RIDGE                 14/INFINITI/QX50/4DR JOURNEY AWD      06/04/14

                                    J N 1 B J 0 H R 0 E M 1 9 2 6 4 5    70069         01/29/14

WILDWOOD, MO 63011                                                       06/07/19

636-458-5785                                                                          MO: 31139


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         10.70                          0.00                          0.00
  PARTS                         54.30                          0.00                          0.00
  TOTAL                         65.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+00INZWB         WIPER BLADES                    TECH(S):435                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/07/19   11.40    11.40   0.00   0.00    FINISHED
             435   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER REQUESTS REPLACE WIPER BLADE(S) -
             $40.00
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    B88YUHS17J           BLADE ASSY-WINDS      10.35    10.35     17.25      17.25
    CUST     1    B88YUHS24J           BLADE ASSY-WINDS      11.50    11.50     19.17      19.17
                                                  COST TOTAL     21.85
                                                                 TOTAL - PARTS         36.42

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                         36.42                          0.00                          0.00
  TOTAL                         36.42                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 4+20INZ06         *CABIN AIR FILTER               TECH(S):435                          23.47
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/07/19   11.40    11.40   0.00   0.00    FINISHED
             435   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT -
             $100.00 ($149.95 COUPON APPLIED)
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    B72771CA1B           FILTER KIT - AIR      33.92    33.92     56.53      56.53
                                                  COST TOTAL     33.92
                                                                 TOTAL - PARTS         56.53

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
```

LABOR	23.47	0.00	0.00
PARTS	56.53	0.00	0.00
TOTAL	80.00	0.00	0.00
JOB# 4 JOURNAL PREFIX	INCS	INWS	INIS

196629 ROBERT KOSTIAL 532 6660 06/07/19 IN+S740723

DARLENE IMO KL6C8V 31139 GRAPH SHADO 93611

1976 WOODMOOR RIDGE 14/INFINITI/QX50/4DR JOURNEY AWD 06/04/14

J N 1 B J 0 H R 0 E M 1 9 2 6 4 5 70069 01/29/14

WILDWOOD, MO 63011 06/07/19

636-458-5785 MO: 31139

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00INZAC-PERFORM A/C PERFORMANCE SERV TECH(S):435 22.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	11.40	11.40	0.00	0.00	FINISHED
435	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE. -
$89.95
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6408BG	A/C FRESH & COO	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			22.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			69.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	14.22
		TOTAL - MISC	15.72

COMMENTS----------
TAG NUMBER IS 6660

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			81.11			0.00			0.00
PARTS			203.33			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			15.72			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			20.47			0.00			0.00
			----------			----------			----------

TOTAL 330.78 0.00 0.00

********** A L L D E T A I L I N V O I C E **********

 [END OF INVOICE] 11:44:59

*C 0
*A 4229935121884501
*T 3615
*K STORE~01
*K DOCDATE~06/27/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266537 CHRISTOPHER FLIPPO 674 9279 06/28/19 MA+B740724

CONNER GOODSON 115101 SILVER/

3688 LEMAY WOODS DR. 13/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D E 8 D 0 1 1 3 2 3 2

ST. LOUIS, MO 63129 06/07/19

314-704-6104 MO: 115101

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):658 661 2152.89

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
658	06/17/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
658	06/24/19	0.00	0.00	0.00	23.70	ENTERED IN INVOICING
661	06/25/19	0.00	0.00	0.00	13.10	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	36.80	

COMPLAINT REAR BUMPER, QTR. PANEL, LIFTGATE
REPAIR PER ROOT CLAIM #VQ6F9WMO-002.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		KD35-50-260D	REINF.,REA	134.27	134.27	223.83	223.83
CUST	1		KD53-50-350	SHIELD(L),	23.01	23.01	38.36	38.36
CUST	1		KD53-52-B22A	STAY,BUMPE	4.24	4.24	7.07	7.07
CUST	1		KD31-51-5M0	REFLECTOR(	29.21	29.21	48.69	48.69
CUST	1		9CR6-00-516B	SCREW,TAPP	1.61	1.61	2.68	2.68
CUST	1		KD53-51-W60C	FENDER(L),	36.52	36.52	60.89	60.89
CUST	1		KDY6-62-02XD	BODY,LIFT	389.92	389.92	649.99	649.99
CUST	1		KD53-51-721	ORNAMENT,C	15.55	15.55	25.93	25.93
CUST	1		KD47-51-781	ORNAMENT,A	10.95	10.95	18.25	18.25
CUST	1		KDY7-50-22XD-9U	BUMPER, RE	167.27	167.27	278.84	278.84
CUST	4		B455-56-135	NUT CLIP	1.27	5.08	2.11	8.44
CUST	2		L33X-13-209	RIVET	1.22	2.44	2.03	4.06
CUST	1		KD53-50-2J1A	RETAINER(L	7.19	7.19	11.98	11.98
CUST	2		S47P-64-345	SPRING,UPP	0.76	1.52	1.27	2.54
CUST	7		GJ12-68-865	CLIP,TRIM	1.22	8.54	2.03	14.21
CUST	1		GJ6A-68-966-02	RECESS,LIF	6.73	6.73	11.21	11.21
CUST	2		EG21-51-SJ3	CLIP	2.85	5.70	4.76	9.52
CUST	2		KDY3-51-0A6C	CLIP, W/TA	2.94	5.88	4.89	9.78
CUST	1		KDY3-71-41X	PANEL(L),R	32.93	32.93	54.89	54.89
CUST	1		KD53-54-731	PANEL(L),S	23.49	23.49	39.16	39.16

```
    CUST     1    BJS7-51-920          CHAMBER,EX            24.43    24.43     40.73      40.73
                                                        COST TOTAL    936.48
                                                                      TOTAL - PARTS       1561.05

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    1.0  PAINT & MATERIALS          @    302.600   /UNIT                          302.60
                                                                      TOTAL - GOG          302.60

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST       DISCP  10%DISC PARTS-BODYSHOP                                          -100.00
                                                                      TOTAL - MISC        -100.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                       2152.89                         0.00                          0.00
  PARTS                       1561.05                         0.00                          0.00
  G.O.G.                       302.60                         0.00                          0.00
  MISC DIS                    -100.00                         0.00                          0.00
  TOTAL                       3916.54                         0.00                          0.00
JOB#  1 JOURNAL PREFIX           MACB                         MAWB                          MAIB


COMMENTS---------------------------------------------------------------------------
APT. 6/17 ROOT INS CLM# VQ6F9WMO
6.12 PARTS HERE
6.17 GAVE VEH TO TECH
6.20 PART HERE



PAGE 1 OF 2                                    [CONTINUED ON NEXT PAGE]       11:44:59
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266537 CHRISTOPHER FLIPPO 674 9279 06/28/19 MA+B740724

CONNER GOODSON 115101 SILVER/

3688 LEMAY WOODS DR. 13/MAZDA/CX-5/4DR AWD GRND TOUR AT

J M 3 K E 4 D E 8 D 0 1 1 3 2 3 2

ST. LOUIS, MO 63129 06/07/19

314-704-6104 MO: 115101

COMMENTS----------
COLLECT ORIGINAL ESTIMATE AMOUNT $2659.65. ROOT INSURANCE
TO PAY SHOP DIRECT THE REMAINING BALANCE.

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			2152.89			0.00			0.00
PARTS			1561.05			0.00			0.00
G.O.G.			302.60			0.00			0.00
MISC DIS			-100.00			0.00			0.00
TAXES			158.52			0.00			0.00
TOTAL			4075.06			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]


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*C 0
*A 4229938621884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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10 RANDAL LAMB 673 9178 06/07/19 IN+B740725

FRANK BOMMARITO BUICK GMC INC 7453 GRAPHITE SH 98250L

15736 MANCHESTER ROAD 19/INFINITI/QX60/PURE AWD 06/10/19 7464

5 N 1 D L 0 M M 7 K C 5 2 5 7 8 5

ELLISVILLE, MO 63011 RL 06/07/19

636-391-7200 636-391-9400 E# 3.5L V6 GAS MO: 7453

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):607 609 276.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
607	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
675	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.90	

COMPLAINT U/C BUNDLE

G.O.G. & SUPPLIES----------

INTL 1.0 PAINT AND MATERIAL @ 74.000 /UNIT 74.00

TOTAL - GOG 74.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00

JOB# 1 JOURNAL PREFIX INCB INWB INIB

COMMENTS----------

U/C BUNDLE

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00

TOTAL 0.00 0.00 350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:59

*C 0
*A 4229939931884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 RANDAL LAMB 673 9179 06/10/19 GC+B740726

FRANK BOMMARITO BUICK GMC INC 46614 WHITE/ 12663A

15736 MANCHESTER ROAD 14/FORD/MUSTANG/2DR CPE V6 06/29/19 46426

1 Z V B P 8 A M 9 E 5 3 2 4 0 2 6

ELLISVILLE, MO 63011 RL 06/07/19

636-391-7200 636-391-9400 MO: 46614

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):607 609 276.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
607	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
609	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
675	06/07/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.90	

COMPLAINT U/C BUNDLE

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 74.000 /UNIT 74.00

TOTAL - GOG 74.00

JOB# 1 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		0.00		276.00
G.O.G.		0.00		0.00		74.00
TOTAL		0.00		0.00		350.00
JOB# 1 JOURNAL PREFIX		GCCB		GCWB		GCIB

COMMENTS
U/C BUNDLE

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		0.00		276.00
G.O.G.		0.00		0.00		74.00
TOTAL		0.00		0.00		350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:59

*C 0
*A 4229946361884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265984 MICHELLE GILLETT 359 9260 06/10/19 GC+S740727

BOB EVANS 35050 /

7547 SHAFFESBURY AVE. 16/NISSAN/MAXIMA/4DR SDN 3.5 SL

1 N 4 A A 6 A P 2 G C 3 9 8 8 3 0

ST. LOUIS, MO 63141 06/07/19

314-495-8257 MO: 35051

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00INZZ QUICK SERVICE TECH(S):514 100.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	10.40	10.40	0.00	0.00	FINISHED
514	06/08/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CALIBRATE FRONT RADAR PER BODY SHOP RO# 739212
ORIG CORR PERFORMED MILLIWAVE SENSOR ALIGNMENT CODES AND LIGHT GONE AT THIS TIME
CORRECTION PERFORMED MILLIWAVE SENSOR ALIGNMENT CODES AND LIGHT GONE AT THIS TIME

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			100.00
TOTAL			0.00			0.00			100.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

COMMENTS----------
APT. 6/4 TRAVELERS CLM# IGG8174001

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
	----------CUSTOMER----------			----------WARRANTY----------			----------INTERNAL----------		
LABOR			0.00			0.00			100.00
TOTAL			0.00			0.00			100.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:44:59

*C 0
*A 4229951211884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

40703 CHARLIE THIERET 932 4308 06/07/19 MA+S740729

SUNNY NEWLAND KA1E2V 99756 CRYSTAL WHT 5337

3 WHITMOOR CT 13/MAZDA/CX-5/4DR GRAND TOUR FWD 07/19/13 3459

J M 3 K E 2 D E 9 D 0 1 6 5 7 5 0

WELDON SPRING, MO 63304 06/07/19

636-928-3471 636-537-4359 MO: 99756

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03MAZ03 SAFETY/EMISSION TECH(S):923 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	10.80	10.80	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740729	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	10.80	10.80	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES							
CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT		0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT		25.00
						TOTAL - GOG	25.30

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

[CONTINUED ON NEXT PAGE]

40703 CHARLIE THIERET 932 4308 06/07/19 MA+S740729

SUNNY NEWLAND KA1E2V 99756 CRYSTAL WHT 5337

3 WHITMOOR CT 13/MAZDA/CX-5/4DR GRAND TOUR FWD 07/19/13 3459

J M 3 K E 2 D E 9 D 0 1 6 5 7 5 0

WELDON SPRING, MO 63304 06/07/19

636-928-3471 636-537-4359 MO: 99756

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.04			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			44.21			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 46MAZ04 ROTATION SPECIAL TECH(S):923 20.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	10.80	10.80	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.00
		TOTAL - MISC	-1.00

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.04			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			19.04			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	10.80	10.80	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+40MAZ BRAKES TECH(S):923 147.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT TECH INSPECTION SHOWS REAR BRAKE PADS AT 2MM, RECOMMEND REPLACING
ORIG CORR REPLACED REAR BRAKE PADS, OK AT THIS TIME

[CONTINUED ON NEXT PAGE]

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40703                              CHARLIE THIERET     932       4308    06/07/19   MA+S740729

SUNNY NEWLAND                                    KA1E2V      99756       CRYSTAL WHT        5337

3 WHITMOOR CT                      13/MAZDA/CX-5/4DR GRAND TOUR FWD      07/19/13         3459

                                   J M 3 K E 2 D E 9 D 0 1 6 5 7 5 0

WELDON SPRING, MO 63304                                                  06/07/19

636-928-3471      636-537-4359                                                          MO: 99756


CORRECTION   REPLACED REAR BRAKE PADS, OK AT THIS TIME

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    K0Y1-26-48ZA-MV      VPM BRAKE             31.32    31.32     52.21      52.21
                                                        COST TOTAL     31.32
                                                                     TOTAL - PARTS         52.21

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        147.00                         0.00                          0.00
  PARTS                         52.21                         0.00                          0.00
  TOTAL                        199.21                         0.00                          0.00
JOB#  5 JOURNAL PREFIX           MACS                         MAWS                          MAIS

JOB#  6 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+00MAZZACTUNEUP  A/C TUNE UP                        TECH(S):923                       52.71
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/07/19    0.00     0.40   0.00   0.40    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    B/G AIR CONDITIONING TUNE-UP
CAUSE        TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
CORRECTION   TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG               A/C KIT               28.30    28.30     37.24      37.24
                                                        COST TOTAL     28.30
                                                                     TOTAL - PARTS         37.24

JOB#  6 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         52.71                         0.00                          0.00
  PARTS                         37.24                         0.00                          0.00
  TOTAL                         89.95                         0.00                          0.00
JOB#  6 JOURNAL PREFIX           MACS                         MAWS                          MAIS

JOB#  7 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 7+00MAZTRANSFLUSH TRANSMISSION FLUSH                 TECH(S):923                       80.05
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/07/19    0.00     1.00   0.00   1.00    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   1.00

COMPLAINT    PERFORM TRANSMISSION FLUSH
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNCIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
             REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
```

COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
FACTORY RECCOMMENDED TRANSMISSION FLUID WITH SPECIAL
CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

40703 CHARLIE THIERET 932 4308 06/07/19 MA+S740729

SUNNY NEWLAND KA1E2V 99756 CRYSTAL WHT 5337

3 WHITMOOR CT 13/MAZDA/CX-5/4DR GRAND TOUR FWD 07/19/13 3459

J M 3 K E 2 D E 9 D 0 1 6 5 7 5 0

WELDON SPRING, MO 63304 06/07/19

636-928-3471 636-537-4359 MO: 99756

CORRECTION TECHNCIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
FACTORY RECCOMMENDED TRANSMISSION FLUID WITH SPECIAL
CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	665232BG	SYN TRANS	67.75	67.75	79.90	79.90
			COST TOTAL		67.75		
					TOTAL - PARTS		79.90

JOB# 7 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			80.05			0.00			0.00
PARTS			79.90			0.00			0.00
TOTAL			159.95			0.00			0.00
JOB# 7 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		17.00
			TOTAL - MISC	18.50

COMMENTS
X02CL11NB0:WAIT WEB APPT created 2019-06-03 11:20:04am taken by CUS
TOMER STATES:Need emissions, state inspection and 100,000 miles ser
vice. Please confirm thanks!

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			340.39			0.00			0.00
PARTS			177.22			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			25.95			0.00			0.00
MISC DIS			-3.43			0.00			0.00
TAXES			19.42			0.00			0.00
TOTAL			584.85			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:59

*C 0
*A 4229960441884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

218054 ROBERT KOSTIAL 532 6661 06/13/19 IN+S740730

MIKE PERRY 98072 QAA/

15 QUAKER PLACE 13/INFINITI/G37X/4DR SDN X AWD 11/21/12

J N 1 C V 6 A R X D M 7 5 1 8 0 3 08/23/12

OFALLON, MO 63366 06/07/19

314-484-6263 MO: 98072

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 20INZ04 A/C CONCERN TECH(S):441 343.17

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/07/19	13.60	14.60	1.00	0.00	HOLD OTHER
441	06/12/19	12.60	12.60	0.00	0.00	FINISHED
441	06/12/19	0.00	0.00	0.00	2.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	2.70	

COMPLAINT CUSTOMER STATES AC BLOW COOL 60, TURN IT TO 61 & IT BLOWS WARM - ESP - CHECK & ADVISE (NEW CABIN AIR FILTER, REFRIGERANT IS FULL)
CUSTOMER HAS QUALITY GUARD+ ESP - 1-800-888-5245
ESP PAYS $930.19, AUTH# CL10111475 PER REESE
CUSTOMER HAS $100.00 DEDUCTIBLE
FAX FOR PAYMENT (615) 967-3525
CUSTOMER HAS $100.00 DEDUCTIBLE

ORIG CAUSE CHECKED FOR DTC'S AND TSB'S - NONE. VERIFIED OPERATION OF THE THREE TEMP SENSORS. ALL ARE READING CORRECT TEMPERATURE. ALL FUNCTIONS OF THE SYSTEM WORK UNTIL SYSTEM IS PUT IN AUTO. UNIFIED METER/A/C AUTO AMP HAS INTERNAL LOGIC FAILURE.

CAUSE CHECKED FOR DTC'S AND TSB'S - NONE. VERIFIED OPERATION OF THE THREE TEMP SENSORS. ALL ARE READING CORRECT TEMPERATURE. ALL FUNCTIONS OF THE SYSTEM WORK UNTIL SYSTEM IS PUT IN AUTO. UNIFIED METER/A/C AUTO AMP HAS INTERNAL LOGIC FAILURE.

ORIG CORR REPLACED A/C AUTO AMP AND VERIFIED PROPER OPERATION ON AUTO SETTING.

CORRECTION REPLACED A/C AUTO AMP AND VERIFIED PROPER OPERATION ON AUTO SETTING.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE

```
    CUST     1    277601NN2A          AMPLIFIER - CONT     412.10   412.10    634.00     634.00
                                                          COST TOTAL    412.10
                                                                        TOTAL - PARTS        634.00

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         343.17                         0.00                           0.00
  PARTS                         634.00                         0.00                           0.00
  TOTAL                         977.17                         0.00                           0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                           INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):441                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/12/19   12.60    12.60   0.00   0.00    FINISHED
             441   06/12/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                         0.00                           0.00
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[CONTINUED ON NEXT PAGE]

218054 ROBERT KOSTIAL 532 6661 06/13/19 IN+S740730

MIKE PERRY 98072 QAA/

15 QUAKER PLACE 13/INFINITI/G37X/4DR SDN X AWD 11/21/12

J N 1 C V 6 A R X D M 7 5 1 8 0 3 08/23/12

OFALLON, MO 63366 06/07/19

314-484-6263 MO: 98072

JOB# 2 JOURNAL PREFIX INCS INWS INIS

COMMENTS----------
++LOANER++TAG NUMBER IS 6661

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			343.17			0.00			0.00
PARTS			634.00			0.00			0.00
TAXES			56.98			0.00			0.00
TOTAL			1034.15			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229967621884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 MICHELLE GILLETT 359 3197 06/11/19 GC+S740731

FRANK BOMMARITO BUICK GMC INC 25544 GRAY/ 13197A

15736 MANCHESTER ROAD 15/MERCEDES-BENZ/CLS-CLASS/4DR SDN C 25544

W D D L J 6 H B 8 F A 1 4 3 9 6 7

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 25546

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZOIL3 LOF-MOBIL ONE OIL TECH(S):464 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/11/19	14.10	14.10	0.00	0.00	FINISHED
464	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE
INTL 1 MGL-57059 OAP OIL FILTER 16.90 16.90 55.16 55.16
COST TOTAL 16.90
TOTAL - PARTS 55.16

G.O.G. & SUPPLIES----------
INTL 7.0 999PK00W40M1 @ 8.370 /UNIT 58.59
TOTAL - GOG 58.59

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			23.99
PARTS			0.00			0.00			55.16
G.O.G.			0.00			0.00			58.59
TOTAL			0.00			0.00			137.74

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00GCZINSPECTION USED CAR INSPECT TECH(S):464 150.00

```
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/11/19   14.10    14.10   0.00   0.00    FINISHED
            464   06/11/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.00

COMPLAINT    INSPECT VEHICLE COMPLETE FOR BRAKES, ANY FAILURE CODES IN
             ECM, ABS, TCM, ECT. LOOK FOR ANY FLUID LEAKS, TRIM CONCERNS,
             AND ANYTHING ELSE.

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         150.00
  TOTAL                          0.00                          0.00                         150.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                           GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 00GCZ          QUICK SERVICE                    TECH(S):464                        35.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/11/19   14.10    14.10   0.00   0.00    FINISHED
            464   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

ORIG CORR    1 TIRE
CORRECTION   1 TIRE
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10                                MICHELLE GILLETT    359       3197    06/11/19   GC+S740731

FRANK BOMMARITO BUICK GMC INC                                  25544       GRAY/            13197A

15736 MANCHESTER ROAD             15/MERCEDES-BENZ/CLS-CLASS/4DR SDN C                     25544

                                  W D D L J 6 H B 8 F A 1 4 3 9 6 7

ELLISVILLE, MO 63011                                                    06/07/19

636-391-7200      636-391-9400                                                        MO: 25546


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    7099265              CONTI 255/40R18      231.43   231.43    241.43     241.43
                                                       COST TOTAL    231.43
                                                                     TOTAL - PARTS        241.43

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                         35.00
  PARTS                           0.00                           0.00                        241.43
  TOTAL                           0.00                           0.00                        276.43
JOB#  3 JOURNAL PREFIX            GCQS                           GCWS                          GCIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 03GCZMVI/EMISSI SAFETY/EMISSION                    TECH(S):464                          28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/11/19   14.10    14.10   0.00   0.00    FINISHED
             464   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                              4.00
    INTL      SYSTEC  SYSTEMS TEC                                        740731           3.45
                                                                 TOTAL - MISC           7.45

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                         28.55
  MISC CHG                        0.00                           0.00                          7.45
  TOTAL                           0.00                           0.00                         36.00
JOB#  4 JOURNAL PREFIX            GCCS                           GCWS                          GCIS



GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                        237.54
  PARTS                           0.00                           0.00                        296.59
  G.O.G.                          0.00                           0.00                         58.59
  MISC CHG                        0.00                           0.00                          7.45
                           ----------                     ----------                     ----------
  TOTAL                           0.00                           0.00                        600.17


*************************    A L L  D E T A I L  I N V O I C E    *************************
```

*C 0
*A 4229976381884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

132538 CHARLIE THIERET 932 4309 06/07/19 MA+S740732

BRIT D STOSKOPF 8089 SOUL RED CR 11606

238 ARBOR CREST DR 17/MAZDA/CX-5/4DR SUV TOURING FWD 12/18/17 140

J M 3 K F A C L 4 H 0 2 1 5 2 8 7

BALLWIN, MO 63021 06/07/19

636-230-9859 314-273-0560 MO: 8089

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):576 12.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	11.40	11.40	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.04                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         25.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          44.21                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZROTATE     TIRES ROTATE SPECIAL               TECH(S):576                      20.04
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/07/19   11.40    11.40   0.00   0.00    FINISHED
             576   06/07/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CORR    PERFORMED TIRE ROTATION.
CORRECTION   PERFORMED TIRE ROTATION.
```

132538 CHARLIE THIERET 932 4309 06/07/19 MA+S740732

BRIT D STOSKOPF 8089 SOUL RED CR 11606

238 ARBOR CREST DR 17/MAZDA/CX-5/4DR SUV TOURING FWD 12/18/17 140

J M 3 K F A C L 4 H 0 2 1 5 2 8 7

BALLWIN, MO 63021 06/07/19

636-230-9859 314-273-0560 MO: 8089

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.00
		TOTAL - MISC	-1.00

JOB# 2 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.04			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			19.04			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	11.40	11.40	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.00
		TOTAL - MISC	3.50

COMMENTS----------
++WAITER++

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			32.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			3.50			0.00			0.00
MISC DIS			-2.00			0.00			0.00
TAXES			2.98			0.00			0.00
TOTAL			69.73			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229981561884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

238194 GRANT TERRILL 815 2697 06/17/19 GC+S740733

ERIC HAUPFEAR PC6C8E 201424 /

14627 SCHOETTLER MANOR CT 06/SATURN/VUE/4DR FWD V6 AT 11/01/05 8

5 G Z C Z 5 3 4 9 6 S 8 3 5 2 7 9

CHESTERFIELD, MO 63017 06/07/19

314-210-5521 MO: 201424

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 20GCZ HEATING / AIR COND TECH(S):473 640.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/07/19	11.20	11.50	0.30	0.00	HOLD AUTHORIZATION
473	06/10/19	10.90	14.20	3.30	0.00	HOLD PARTS
473	06/11/19	15.10	15.20	0.10	0.00	FINISHED
473	06/11/19	0.00	0.00	0.00	4.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		3.70	4.10	

COMPLAINT CUSTOMER STATES THAT THE AC IS NOT WORKING
ORIG CAUSE FOUND LEAK IN COMPRESSOR HOSE
REPLACED COMPRESSOR HOSE
WHILE CHECKING PRESSURES HIGH SIDE GAUGE WAS FLUCTUATING
EXTREMLY FAST THEN WOULD SLOW TO A STOP REPEATEDLY
INDICATING A BAD VALVE IN THE COMPRESSOR
WHILE REPLACING THE COMPRESSOR THE RIGHT FRONT CRADLE BOLT
WAS RUSTED FROM THE INSIDE
ONCE RUST WAE REMOVED CRACKS WERE DISCOVERED 3/4 IN
CIRCUMFERENCE AROUND THE UNIBODY PORTION WHERE THE CRADLE
BOLT THREADS INTO THE BODY.
WORK WAS STOPPED ON VEHICLEOWNER WAS CONTACTED AND ADVISED
THE VEHICLE IS NOT SAFE TO DRIVE DUE TO THE LOCATION OF THE
CRACK. THIS COULD POTENTIALLY CAUSE INJURY TO THE DRIVER IIF
VEHICLE IS DRIVEN.
CAUSE FOUND LEAK IN COMPRESSOR HOSE
REPLACED COMPRESSOR HOSE
WHILE CHECKING PRESSURES HIGH SIDE GAUGE WAS FLUCTUATING
EXTREMLY FAST THEN WOULD SLOW TO A STOP REPEATEDLY
INDICATING A BAD VALVE IN THE COMPRESSOR
WHILE REPLACING THE COMPRESSOR THE RIGHT FRONT CRADLE BOLT
WAS RUSTED FROM THE INSIDE
ONCE RUST WAE REMOVED CRACKS WERE DISCOVERED 3/4 IN

```
            CIRCUMFERENCE AROUND THE UNIBODY PORTION WHERE THE CRADLE
            BOLT THREADS INTO THE BODY.
            WORK WAS STOPPED ON VEHICLEOWNER WAS CONTACTED AND ADVISED
            THE VEHICLE IS NOT SAFE TO DRIVE DUE TO THE LOCATION OF THE
            CRACK. THIS COULD POTENTIALLY CAUSE INJURY TO THE DRIVER IIF
            VEHICLE IS DRIVEN.
ORIG CORR   VEHICLE IS NOT SAFE TO DRIVE
            VEHICLE IS NOT SAFE TO DRIVE
CORRECTION  VEHICLE IS NOT SAFE TO DRIVE
            VEHICLE IS NOT SAFE TO DRIVE

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    19299665             HOSE 9.226 Y          89.49    89.49    157.00     157.00
                                                       COST TOTAL     89.49
                                                                    TOTAL - PARTS        157.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        640.00                         0.00                          0.00
  PARTS                        157.00                         0.00                          0.00
  TOTAL                        797.00                         0.00                          0.00
JOB#  1 JOURNAL PREFIX           GCCS                         GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
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[CONTINUED ON NEXT PAGE]

238194 GRANT TERRILL 815 2697 06/17/19 GC+S740733

ERIC HAUPFEAR PC6C8E 201424 /

14627 SCHOETTLER MANOR CT 06/SATURN/VUE/4DR FWD V6 AT 11/01/05 8

5 G Z C Z 5 3 4 9 6 S 8 3 5 2 7 9

CHESTERFIELD, MO 63017 06/07/19

314-210-5521 MO: 201424

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/07/19	11.40	11.40	0.00	0.00	FINISHED
473	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		GCQS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00GCZAC-PERFORM A/C PERFORMANCE SERV TECH(S):473 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/11/19	15.20	15.20	0.00	0.00	FINISHED
473	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		42.95			0.00			0.00
TOTAL		42.95			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS----------
X02TYBF457:WAIT Xtime Web Appt created 2019-06-05 05:51:11pm taken
by Eric Haupfear

238194 GRANT TERRILL 815 2697 06/17/19 GC+S740733

ERIC HAUPFEAR PC6C8E 201424 /

14627 SCHOETTLER MANOR CT 06/SATURN/VUE/4DR FWD V6 AT 11/01/05 8

5 G Z C Z 5 3 4 9 6 S 8 3 5 2 7 9

CHESTERFIELD, MO 63017 06/07/19

314-210-5521 MO: 201424

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			682.95			0.00			0.00
PARTS			157.00			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			16.36			0.00			0.00
TOTAL			882.81			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229987141884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

180922 JOSHUA DELANOIX 403 2698 06/07/19 BU+S740734

BRIAN WORLEY HF0U86 129006 /

900 OLD NICHOLAS CT 11/BUICK/ENCLAVE/4DR SDN AWD 01/25/11 0

5 G A K V B E D 0 B J 2 9 0 2 6 9

FENTON, MO 63026 06/07/19

314-718-0011 MO: 129006

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 26.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	12.80	12.80	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00
			COST TOTAL	4.30		
				TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00

```
  TOTAL                          69.95                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/07/19   12.80    12.80   0.00   0.00    FINISHED
             411   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00GCZAC-PERFORM A/C PERFORMANCE SERV              TECH(S):411                         42.95
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[CONTINUED ON NEXT PAGE]

180922 JOSHUA DELANOIX 403 2698 06/07/19 BU+S740734

BRIAN WORLEY HF0U86 129006 /

900 OLD NICHOLAS CT 11/BUICK/ENCLAVE/4DR SDN AWD 01/25/11 0

5 G A K V B E D 0 B J 2 9 0 2 6 9

FENTON, MO 63026 06/07/19

314-718-0011 MO: 129006

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	12.80	12.80	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL	28.30			
				TOTAL - PARTS			47.00

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		6.12
			TOTAL - MISC	7.62

COMMENTS----------
X02X22CV9J:WAIT Xtime Web Appt created 2019-06-06 09:55:50am taken
by C/S: jb-worley@sbcglobal.net

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			69.40			0.00			0.00
PARTS			53.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			7.62			0.00			0.00
TAXES			8.68			0.00			0.00
TOTAL			176.20			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4229993851884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

252864 JOSHUA DELANOIX 403 2699 06/07/19 GC+S740735

BRADLEY J HUDSON EE91K 24971 WHT FRST TC 78843

250 LAKEWOOD DR # 6401 17/GMC/YUKON XL/4DR SUV 4WD 06/04/18 91

1 G K S 2 H K J 7 H R 2 3 6 0 9 6

HOLLISTER, MO 65672 06/07/19

636-577-6590 618-220-7146 MO: 24971

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 26.25

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	12.40	12.40	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
				COST TOTAL		4.30		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.25			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			84.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):411                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/07/19   12.50    12.50   0.00   0.00    FINISHED
            411   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+00GCZDEPOSIT    DEPOSIT CONTROL EPR              TECH(S):411                     45.45
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[CONTINUED ON NEXT PAGE]

252864 JOSHUA DELANOIX 403 2699 06/07/19 GC+S740735

BRADLEY J HUDSON EE91K 24971 WHT FRST TC 78843

250 LAKEWOOD DR # 6401 17/GMC/YUKON XL/4DR SUV 4WD 06/04/18 91

1 G K S 2 H K J 7 H R 2 3 6 0 9 6

HOLLISTER, MO 65672 06/07/19

636-577-6590 618-220-7146 MO: 24971

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	12.50	12.50	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT DEPOSIT CONTROL TO HELP THE CLEANING OF THE OIL RINGS WHICH
WILL HELP CONTROL OIL CONSUMPTION.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6577BG	PERF. KIT	39.90	39.90	54.50	54.50
			COST TOTAL	39.90			
				TOTAL - PARTS			54.50

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			45.45			0.00			0.00
PARTS			54.50			0.00			0.00
TOTAL			99.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SS	SHOP SUPPLIES-SERVICE		6.61
JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	8.11

COMMENTS----------
X02938WORM:WAIT created 2019-06-05 12:51:00pm taken by Rosealee Fle
ck
DELETED OPERATION(S)----------
52GCZ TRIM ELECTRICAL

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			71.70			0.00			0.00
PARTS			60.50			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			8.11			0.00			0.00
TAXES			10.77			0.00			0.00
TOTAL			203.78			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:44:59

*C 0
*A 4230000041884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

124455 ROBERT POLITTE 962 4310 06/07/19 MA+S740737

RACHEL PFOTENHAUER PE7V5X 91924 GALAXY GRY

78 WATERSIDE DR APT E 09/MAZDA/MAZDA3/ 08/03/09 870

J M 1 B K 3 4 3 8 9 1 1 8 9 3 6 6

WILDWOOD, MO 63040 06/07/19

509-594-0203 636-394-4100 E# 1 YR FREE MAINT MO: 91924

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):576 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	12.10	12.10	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	L321-14-302A-9U	OIL FILTER	5.68	5.68	7.87
			COST TOTAL		5.68	
					TOTAL - PARTS	7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	12.10

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.07
			TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			12.10			0.00			0.00

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  MISC DIS                      -1.07                        0.00                        0.00
  TOTAL                         32.48                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):576                       0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/07/19   12.10    12.10   0.00   0.00    FINISHED
            576   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                         0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+10MAZ07         4 CYL TUNE UP                    TECH(S):576                     147.00
```

```
124455                              ROBERT POLITTE      962       4310    06/07/19   MA+S740737

RACHEL PFOTENHAUER                                PE7V5X      91924       GALAXY GRY

78 WATERSIDE DR APT E               09/MAZDA/MAZDA3/                       08/03/09          870

                                    J M 1 B K 3 4 3 8 9 1 1 8 9 3 6 6

WILDWOOD, MO 63040                                                         06/07/19

509-594-0203      636-394-4100                          E# 1 YR FREE MAINT           MO: 91924


LABOR----CUSTOMER-----------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/07/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS 4 CYLINDER TUNE-UP
ORIG CORR    TECH PERFORMED 4 CYLINDER TUNE-UP, REPLACED SPARK PLUGS
CORRECTION   TECH PERFORMED 4 CYLINDER TUNE-UP, REPLACED SPARK PLUGS

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     4    LFJD-18-110-9U       SPARK PLUG            10.22    40.88     21.29      85.16
                                                      COST TOTAL     40.88
                                                                   TOTAL - PARTS         85.16

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          147.00                         0.00                          0.00
  PARTS                           85.16                         0.00                          0.00
  TOTAL                          232.16                         0.00                          0.00
JOB#  3 JOURNAL PREFIX             MACS                         MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZBGINJECT   INJECTOR CLEAN SERV               TECH(S):576                      92.77
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/07/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS INJECTOR CLEAN SERVICE.
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIAN ATTACHES A SPECIALIZED TOOL TO THE FUEL RAIL
             ADAPTER PORT AND DIRECTLY CLEANS THE FULE INJECTORS. THEN A
             BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE
             CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE '
             EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND
             VARNISHED DEPOSITS FROM THE SYSTEM.
CORRECTION   TECHNICIAN ATTACHES A SPECIALIZED TOOL TO THE FUEL RAIL
             ADAPTER PORT AND DIRECTLY CLEANS THE FUEL INJECTORS. THEN A
             BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE
             CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE '
             EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND
             VARNISHED DEPOSITS FROM THE SYSTEM.
             DISCOUNT APPLIED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1002BG               INJ FLUSH             33.55    33.55     47.18      47.18
                                                      COST TOTAL     33.55
                                                                   TOTAL - PARTS         47.18

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           92.77                         0.00                          0.00
```

PARTS	47.18	0.00	0.00
TOTAL	139.95	0.00	0.00

JOB# 4 JOURNAL PREFIX MACS MAWS MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

[CONTINUED ON NEXT PAGE]

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124455                              ROBERT POLITTE      962       4310    06/07/19   MA+S740737

RACHEL PFOTENHAUER                                PE7V5X      91924       GALAXY GRY

78 WATERSIDE DR APT E               09/MAZDA/MAZDA3/                       08/03/09          870

                                    J M 1 B K 3 4 3 8 9 1 1 8 9 3 6 6

WILDWOOD, MO 63040                                                         06/07/19

509-594-0203      636-394-4100                        E# 1 YR FREE MAINT           MO: 91924


LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+20MAZ06         CABIN AIR FILTER                  TECH(S):576                      39.40
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/07/19    0.00     0.00   0.00   0.20    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.20

COMPLAINT    RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    BP4K-61-J6X-MV       FILTER, CA            12.33    12.33     20.55      20.55
                                                        COST TOTAL     12.33
                                                                     TOTAL - PARTS         20.55

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         39.40                         0.00                          0.00
  PARTS                         20.55                         0.00                          0.00
  TOTAL                         59.95                         0.00                          0.00
JOB#  5 JOURNAL PREFIX           MACS                         MAWS                          MAIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+46MAZTIRY       TIRE INSPECT                      TECH(S):576                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/07/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    INSPECT TIRES
ORIG CAUSE   INSPECT TIRES
CAUSE        INSPECT TIRES
ORIG CORR    FRONT TIRES INSPECT "YELLOW"
CORRECTION   FRONT TIRES INSPECT "YELLOW"

JOB#  6 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                         0.00                          0.00                          0.00
JOB#  6 JOURNAL PREFIX           MACS                         MAWS                          MAIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                           7.00
                                                                   TOTAL - MISC        8.50

COMMENTS--------------------------------------------------------------------------
X02BKNPM0N:created 2019-06-04 04:34:00pm taken by Charles Thieret
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124455 ROBERT POLITTE 962 4310 06/07/19 MA+S740737

RACHEL PFOTENHAUER PE7V5X 91924 GALAXY GRY

78 WATERSIDE DR APT E 09/MAZDA/MAZDA3/ 08/03/09 870

J M 1 B K 3 4 3 8 9 1 1 8 9 3 6 6

WILDWOOD, MO 63040 06/07/19

509-594-0203 636-394-4100 E# 1 YR FREE MAINT MO: 91924

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			292.75			0.00			0.00
PARTS			160.76			0.00			0.00
G.O.G.			12.10			0.00			0.00
MISC CHG			8.50			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TAXES			16.07			0.00			0.00
TOTAL			489.11			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230005831884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

220423 PATRICK ROBERTS 934 PR 06/10/19 GC+S740738

ALLISON GALANTI 55000 IRIDIUM MET 77165

1841 WINTER RUN CT 16/GMC/ACADIA/4DR FWD 01/13/16 41

1 G K K R T K D X G J 2 3 3 2 7 7

CHESTERFIELD, MO 63017 06/07/19

312-498-3013 MO: 55000

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 85GCZ01 DEALER ACCESSORIES TECH(S):482 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/07/19	11.40	11.40	0.00	0.00	FINISHED
482	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM ACCESSORIES VOUCHER FROM GM PER ATTACHED LETTER
ORIG CORR LO #0600181
CORRECTION LO #0600181

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		19355473	CLEANER K 8.800 N	79.20	79.20	110.88	110.88
WARR	1		19355477	CLOTH 8.800 N	12.00	12.00	16.80	16.80
WARR	1		19331867	CARRIER 7.068 N	239.20	239.20	334.88	334.88
WARR	1		19331588	HOLDER KI 14.800 N	138.75	138.75	194.25	194.25
WARR	1		19368750	TIRE SHIN 8.800 N	12.00	12.00	16.80	16.80
WARR	2		19368580	CABLE 9.709 N	24.00	48.00	33.60	67.20
				COST TOTAL		529.15		
						TOTAL - PARTS		740.81

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			0.00			740.81			0.00
TOTAL			0.00			740.81			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

COMMENTS----------
DELETED OPERATION(S)----------
00GCZ27POINT 27 POINT INSPECTION

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740738-1	740.81
CLAIM TOTALS	740.81

220423 PATRICK ROBERTS 934 PR 06/10/19 GC+S740738

ALLISON GALANTI 55000 IRIDIUM MET 77165

1841 WINTER RUN CT 16/GMC/ACADIA/4DR FWD 01/13/16 41

1 G K K R T K D X G J 2 3 3 2 7 7

CHESTERFIELD, MO 63017 06/07/19

312-498-3013 MO: 55000

DCS AUDIT SLIP----------

JOB CARD 740738

VIN	1GKKRTKDXGJ233277	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	55000	SERVICE ADVISOR GMIN	540035622
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZSSP		740738-1	001399151002	0001

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 722637405

LABOR OPERATION	BASE HOURS
0600181	0.0

OTHER LABOR OPS (Y/N) N

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
740.81	NIM			9-5231475896		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	740.81	0.00	740.81
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	740.81	0.00	740.81

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
PARTS			0.00			740.81			0.00
TOTAL			0.00			740.81			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:00

*C 0
*A 4230009451884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

172740 TYLER COLEMAN 457 6662 06/07/19 IN+S740739

JACQUELINE LOMBARDI 30819 /

2215 STONEGATE MANOR 17/INFINITI/QX60/4DR AWD

5 N 1 D L 0 M M 1 H C 5 2 2 2 7 5

CHESTERFIELD, MO 63017 06/07/19

636-728-1113 MO: 30820

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 21INZZ COOLING SYS CONCERN TECH(S):996 114.39

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
996	06/07/19	12.60	13.80	1.20	0.00	FINISHED
		TOTAL TECH TIME		1.20	0.90	

COMPLAINT CS THAT HER COOLING FANS SEEM TO BE MAKING A LOUD NOISE WHEN SHE IS USING HER AIR-CHECK AND ADVISE (COOLING SYS CONCERN - 21)
ORIG CAUSE CC98AA .9 ZE 32
CAUSE CC98AA .9 ZE 32
ORIG CORR REPLACED COOLING FAN ASSY
CORRECTION REPLACED COOLING FAN ASSY

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740739-1	CC98AA	0.90		32		PP

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	214813JA2E	MOTOR ASSY-FAN &	323.84	323.84	467.20	467.20
			COST TOTAL		323.84		
					TOTAL - PARTS		467.20

JOB# 1 TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			114.39			0.00
PARTS			0.00			467.20			0.00
TOTAL			0.00			581.59			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------

++SHUTTLE++TAG NUMBER IS 6662

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740739-1	114.39	467.20	0.00	0.00	0.00	0.00	0.00	581.59
CLAIM TOTALS	114.39	467.20	0.00	0.00	0.00	0.00	0.00	581.59

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			114.39			0.00
PARTS			0.00			467.20			0.00
TOTAL			0.00			581.59			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:00

*C 0
*A 4230012881884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

199714 CHRISTOPHER FLIPPO 674 7247 06/07/19 GC+B740740

DENISE B WOOL 0 MYTHOS BLK/ 25537

14335 MILLCHESTER CIRCLE 15/AUDI/A5 CABRIO 2.0/2DR CABRIO QTR 09/28/15 133

W A U C F A F H 7 F N 0 0 7 5 1 8 01/26/15

CHESTERFIELD, MO 63017 06/07/19

314-374-0976 MO: 0

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):630 35.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/07/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			35.00			0.00			0.00
TOTAL			35.00			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCB GCWB GCIB

COMMENTS----------
OPENED FOR ADDL LABOR

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			35.00			0.00			0.00
TOTAL			35.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:00

*C 0
*A 4230016571884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

255524 CHARLIE THIERET 932 4311 06/10/19 MA+S740742

MOSHE G ST LOUIS HEART AND VASCULAR 4169 MACHINE GRY 12347

2120 MADISON AVE # 101 18/MAZDA/MAZDA6 SDN/4DR SDN SIGNATUR 08/08/18 20

#101 J M 1 G L 1 X Y X J 1 3 0 7 9 6 8

GRANITE CITY, IL 62040 06/07/19

314-581-4895 MO: 4169

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 51MAZ BODY ELECTRICAL TECH(S):549 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	12.30	12.70	0.40	0.00	FINISHED
549	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.20	

COMPLAINT DOME LITE WON'T SHUT OFF SOMETIMES//SOP
ORIG CAUSE light button faulty
CAUSE light button faulty
ORIG CORR replace overhead light console
CORRECTION replace overhead light console
T0410XRX / 0.2

CLAIM # 740742-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	GRF5-69-970A-02	CONSOLE,OV	156.97	156.97	204.06	204.06
			COST TOTAL		156.97		
					TOTAL - PARTS		204.06

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			204.06			0.00
TOTAL			0.00			231.66			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	12.30	12.30	0.00	0.00	FINISHED
549	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740742-1	27.60	204.06	0.00	0.00	0.00	0.00	0.00	231.66
CLAIM TOTALS	27.60	204.06	0.00	0.00	0.00	0.00	0.00	231.66

[CONTINUED ON NEXT PAGE]

255524 CHARLIE THIERET 932 4311 06/10/19 MA+S740742

MOSHE G ST LOUIS HEART AND VASCULAR 4169 MACHINE GRY 12347

2120 MADISON AVE # 101 18/MAZDA/MAZDA6 SDN/4DR SDN SIGNATUR 08/08/18 20

#101 J M 1 G L 1 X Y X J 1 3 0 7 9 6 8

GRAND TOTALS 06/07/19

314-581-4895 MO: 4169

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			204.06			0.00
TOTAL			0.00			231.66			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230022821884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

249363 JOSEPH WHITAKER 420 2242 06/12/19 GC+S740744

TIMOTHY E BIRA 18238 SAT STEEL M 79477

572 LEXINGTON LANDING PL 18/GMC/YUKON/4DR SUV 4WD 03/21/18 382

1 G K S 2 C K J 9 J R 2 6 1 1 9 9

SAINT CHARLES, MO 63303 06/07/19

636-441-7830 314-705-2871 MO: 18239

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):411 13.66

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	14.10	14.30	0.20	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.90	

COMPLAINT 14-15 GMC LOF/ROTATE
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------
WARR 8.0 19352900 OW20 DEXOS WARR @ 3.790 /UNIT 30.32
TOTAL - GOG 30.32

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

```
JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/07/19   14.30    14.30   0.00   0.00    FINISHED
            411   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 46GCZ06         TIRE REPAIR                       TECH(S):411                       75.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/07/19   14.30    14.30   0.00   0.00    FINISHED
            411   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER STATES THE PASSENGER REAR TIRE IS LOSING AIR



PAGE 1 OF 3                                        [CONTINUED ON NEXT PAGE]       11:45:00
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249363 JOSEPH WHITAKER 420 2242 06/12/19 GC+S740744

TIMOTHY E BIRA 18238 SAT STEEL M 79477

572 LEXINGTON LANDING PL 18/GMC/YUKON/4DR SUV 4WD 03/21/18 382

1 G K S 2 C K J 9 J R 2 6 1 1 9 9

SAINT CHARLES, MO 63303 06/07/19

636-441-7830 314-705-2871 MO: 18239

ORIG CAUSE EASY CARE AUTH# 5712542 THEY PAY $
CAUSE EASY CARE AUTH# 5712542 THEY PAY $330.29
ORIG CORR REPLACED THE RIGHT REAR TIRE
CORRECTION REPLACED THE RIGHT REAR TIRE

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		20967936	B2854522 5.880	N	203.70	203.70	231.48	231.48
					COST TOTAL		203.70		
							TOTAL - PARTS		231.48

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	T1	1 TIRE MISSOURI TAX		0.50
CUST	TIRE	TIRE DISPOSAL FEE		2.50
			TOTAL - MISC	3.00

JOB# 3 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			75.00			0.00			0.00
PARTS			231.48			0.00			0.00
MISC CHG			3.00			0.00			0.00
TOTAL			309.48			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

COMMENTS----------
X024B59HPP:WAIT created 2019-06-05 11:34:00am taken by Rosealee Fle
ck

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740744-1	50.00
CLAIM TOTALS	50.00

249363 JOSEPH WHITAKER 420 2242 06/12/19 GC+S740744

TIMOTHY E BIRA 18238 SAT STEEL M 79477

572 LEXINGTON LANDING PL 18/GMC/YUKON/4DR SUV 4WD 03/21/18 382

1 G K S 2 C K J 9 J R 2 6 1 1 9 9

SAINT CHARLES, MO 63303 06/07/19

636-441-7830 314-705-2871 MO: 18239

DCS AUDIT SLIP----------

JOB CARD 740744

VIN	1GKS2CKJ9JR261199	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	18238	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740744-1	001399386301	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 14-15 GMC LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	50.00	0.00	50.00

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			75.00			13.66			0.00
PARTS			231.48			6.02			0.00
G.O.G.			0.00			30.32			0.00
MISC CHG			3.00			0.00			0.00
TAXES			20.81			0.00			0.00

TOTAL	330.29	50.00	0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:00

*C 0
*A 4230033621884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

37369 CHARLIE THIERET 932 4312 06/10/19 MA+S740745

BOB VACHALEK 02GLF 99817 COMET GRY M

514 PROSPECTOR RIDGE DR 10/MAZDA/MAZDA6/4DR SDN I SPORT AT 11/28/09 15

1 Y V H Z 8 B H 6 A 5 M 1 2 6 0 9

BALLWIN, MO 63011 06/07/19

636-458-1977 E# 1 YR FREE MAINT MO: 99817

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):549 317.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/07/19	13.50	14.60	1.10	0.00	FINISHED
549	06/07/19	0.00	0.00	0.00	2.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.10	2.30	

COMPLAINT PERFORM RECALL#2818I
MAZDA6 FRONT CROSS MEMBER CORR
ORIG CAUSE INSPECTION OF FRONT CROSS MEMBER FOR CORROSION
CAUSE INSPECTION OF FRONT CROSS MEMBER FOR CORROSION
ORIG CORR ALREADY INSPECTED, INSTALLATION OF SUPPORT BRACE & DRAIN
HOSE, APPLICATION OF WAX
XXP8ZXRX/2.3 HRS
CORRECTION ALREADY INSPECTED, INSTALLATION OF SUPPORT BRACE & DRAIN
HOSE, APPLICATION OF WAX
XXP8ZXRX/2.3 HRS

CLAIM # 740745-1

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		GSYM-34-H1X	SIDE MEMBE	55.61	55.61	77.85	77.85
WARR	1		GSYM-34-H2X	NUT-FASTEN	13.80	13.80	19.32	19.32
WARR	1		GSY0-61-52X	DRAIN HOSE	2.44	2.44	3.42	3.42
WARR	1		0000-77-712-AM	WAX, NOX R	6.63	6.63	11.61	11.61
				COST TOTAL		78.48		
						TOTAL - PARTS		112.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			317.40			0.00
PARTS			0.00			112.20			0.00

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  TOTAL                          0.00                      429.60                        0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00MA2ABDC       VALVOLINE OIL/FILTER              TECH(S):549                      13.58
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/07/19   12.80    13.40   0.60   0.00    FINISHED
            549   06/07/19    0.00     0.00   0.00   0.40    FINISHED
                            TOTAL TECH TIME   0.60   0.40

COMPLAINT    OIL AND FILTER CHANGE
ORIG CAUSE   INTERVAL MAINTENANCE
CAUSE        INTERVAL MAINTENANCE
ORIG CORR    CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
             PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
             REMINDER IF EQUIPPED.
CORRECTION   CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
             PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
             REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    LF05-14-302B         FILTER,OIL             5.14     5.14      7.87       7.87
                                                      COST TOTAL      5.14
                                                                TOTAL - PARTS          7.87
```


[CONTINUED ON NEXT PAGE]

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37369                              CHARLIE THIERET     932       4312    06/10/19   MA+S740745

BOB VACHALEK                                        02GLF       99817       COMET GRY M

514 PROSPECTOR RIDGE DR            10/MAZDA/MAZDA6/4DR SDN I SPORT AT    11/28/09           15

                                   1 Y V H Z 8 B H 6 A 5 M 1 2 6 0 9

BALLWIN, MO 63011                                                          06/07/19

636-458-1977                                          E# 1 YR FREE MAINT           MO: 99817


G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                          0.30
    CUST    5.0  VALVOLINE OIL              @      2.360   /UNIT                         11.80
                                                                 TOTAL - GOG           12.10

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.07
                                                                 TOTAL - MISC          -1.07

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          13.58                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         12.10                          0.00                          0.00
  MISC DIS                       -1.07                          0.00                          0.00
  TOTAL                          32.48                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 60MAZ           INTERIOR TRIM                      TECH(S):549                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/07/19   12.80    12.80   0.00   0.00    FINISHED
            549   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    SUNGLASSES HOLDER NOT CLOSING, CHECK AND ADVISE
ORIG CAUSE   TECH FOUND HOLDER ASSEMBLY BROKEN, ONLY FIX IS TO REPLACE
CAUSE        TECH FOUND HOLDER ASSEMBLY BROKEN, ONLY FIX IS TO REPLACE
ORIG CORR    PART HAS TO BE ORDERED, EST $195+TAX TO REPAIR, NO
             CORRECTIONS AT THIS TIME
CORRECTION   PART HAS TO BE ORDERED, EST $195+TAX TO REPAIR, NO
             CORRECTIONS AT THIS TIME

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 4 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):549                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/07/19   12.90    12.90   0.00   0.00    FINISHED
            549   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
```

TOTAL	0.00	0.00	0.00
JOB# 4 JOURNAL PREFIX	MACS	MAWS	MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

[CONTINUED ON NEXT PAGE]

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37369                              CHARLIE THIERET     932       4312    06/10/19   MA+S740745

BOB VACHALEK                                        02GLF       99817       COMET GRY M

514 PROSPECTOR RIDGE DR            10/MAZDA/MAZDA6/4DR SDN I SPORT AT    11/28/09           15

                                   1 Y V H Z 8 B H 6 A 5 M 1 2 6 0 9

BALLWIN, MO 63011                                                          06/07/19

636-458-1977                                          E# 1 YR FREE MAINT           MO: 99817


LABOR----CUSTOMER-------------------------------------------------------------------
J# 5+00MAZTRANSFLUSH TRANSMISSION FLUSH                TECH(S):549                      78.88
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/07/19   13.50    13.50   0.00   0.00    FINISHED
            549   06/07/19    0.00     0.00   0.00   1.00    FINISHED
                            TOTAL TECH TIME   0.00   1.00

COMPLAINT    PERFORM TRANSMISSION FLUSH
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
ORIG CORR    TECHNICIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
             REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
             COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
             OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
             FACTORY RECOMMENDED TRANSMISSION FLUID WITH SPECIAL
             CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
             DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310
CORRECTION   TECHNICIANS DRIVE VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
             REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
             COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
             OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
             FACTORY RECOMMENDED TRANSMISSION FLUID WITH SPECIAL
             CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
             DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6600BG                FLUSH                 20.05    20.05     32.57      32.57
                                                        COST TOTAL     20.05
                                                                       TOTAL - PARTS         32.57

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST   11.0  ATF                        @      3.500   /UNIT                           38.50
                                                                       TOTAL - GOG           38.50

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          78.88                          0.00                          0.00
  PARTS                          32.57                          0.00                          0.00
  G.O.G.                         38.50                          0.00                          0.00
  TOTAL                         149.95                          0.00                          0.00
JOB#  5 JOURNAL PREFIX             MACS                          MAWS                          MAIS

JOB#  6 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 6+40MAZ           BRAKES                            TECH(S):549                     147.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/07/19   13.50    13.50   0.00   0.00    FINISHED
            549   06/07/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS REAR BRAKE PADS REPLACED
ORIG CAUSE   TECH FOUND 0MM ON REAR BRAKE PADS, RECOMMEND REPLACING
CAUSE        TECH FOUND 0MM ON REAR BRAKE PADS, RECOMMEND REPLACING
```

ORIG CORR TECH REPLACED REAR BRAKE PADS, ROTORS OK AT THIS TIME
CORRECTION TECH REPLACED REAR BRAKE PADS, ROTORS OK AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	GPYA-26-48ZD-MV	VPM, BRAKE	37.63	37.63	62.72	62.72
			COST TOTAL		37.63		

[CONTINUED ON NEXT PAGE]

37369 CHARLIE THIERET 932 4312 06/10/19 MA+S740745

BOB VACHALEK 02GLF 99817 COMET GRY M

514 PROSPECTOR RIDGE DR 10/MAZDA/MAZDA6/4DR SDN I SPORT AT 11/28/09 15

1 Y V H Z 8 B H 6 A 5 M 1 2 6 0 9

BALLWIN, MO 63011 06/07/19

636-458-1977 E# 1 YR FREE MAINT MO: 99817

TOTAL - PARTS 62.72

JOB# 6 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			147.00			0.00			0.00
PARTS			62.72			0.00			0.00
TOTAL			209.72			0.00			0.00
JOB# 6 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC CODE		DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		17.13
			TOTAL - MISC	18.63

COMMENTS
created 2019-06-04 11:18:00am taken by Charles Thieret

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740745-1	317.40	112.20	0.00	0.00	0.00	0.00	0.00	429.60
CLAIM TOTALS	317.40	112.20	0.00	0.00	0.00	0.00	0.00	429.60

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			239.46			317.40			0.00
PARTS			103.16			112.20			0.00
G.O.G.			50.60			0.00			0.00
MISC CHG			18.63			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TAXES			15.26			0.00			0.00
TOTAL			426.04			429.60			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:00

```
*C 0
*A 4230043571884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

257210 ROBERT KOSTIAL 532 6663 06/07/19 IN+S740746

MICHAEL ARNOLD 30453 HERMOSA BLU 96351L

44 OZARK LANE 17/INFINITI/QX60/AWD 09/17/18 11970

5 N 1 D L 0 M M X H C 5 1 7 8 0 4

ARNOLD, MO 63010 06/07/19

E# 3.5L V6 GAS MO: 30453

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/07/19	14.20	14.20	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires) -
$30.00
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.50
		TOTAL - MISC	-1.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES

LABOR----CUSTOMER

J# 2 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            435   06/07/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
            435   06/07/19   14.20    14.20   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace synthetic engine oil and filter) -
             $75.00 ($15.00 COUPON APPLIED)
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                        20.65
                                                                TOTAL - GOG           20.65

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.65
                                                                TOTAL - MISC          -1.65
```


[CONTINUED ON NEXT PAGE]

257210 ROBERT KOSTIAL 532 6663 06/07/19 IN+S740746

MICHAEL ARNOLD 30453 HERMOSA BLU 96351L

44 OZARK LANE 17/INFINITI/QX60/AWD 09/17/18 11970

5 N 1 D L 0 M M X H C 5 1 7 8 0 4

ARNOLD, MO 63010 06/07/19

E# 3.5L V6 GAS MO: 30453

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			52.07			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
435	06/07/19	14.20	14.20	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.15
		TOTAL - MISC	4.65

COMMENTS----------
++WAITER++TAG NUMBER IS 6663

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			53.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			4.65			0.00			0.00
MISC DIS			-3.15			0.00			0.00
TAXES			2.67			0.00			0.00
		----------			----------			----------	
TOTAL			87.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:00

*C 0
*A 4230050061884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

190233 TYLER COLEMAN 457 6664 06/07/19 IN+S740748

NARAYAN BABA SAI SJ3N0Y 111089 LIQ PLATINM

2164 DARTMOUTH GATE CT 08/INFINITI/M35X/4DR SDN AWD 06/09/08 69

J N K A Y 0 1 F 9 8 M 6 5 3 6 4 1 70069 01/28/08

WILDWOOD, MO 63011 06/07/19

314-753-1431 314-550-0146 MO: 111090

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):996 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	14.20	14.20	0.00	0.00	FINISHED
996	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.25
TOTAL - MISC -1.25

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):996 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	14.20	14.20	0.00	0.00	FINISHED
996	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1		152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
				COST TOTAL		5.39		
						TOTAL - PARTS		9.08

G.O.G. & SUPPLIES							
CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT		11.80
					TOTAL - GOG		11.80

MISC	CODE	DESCRIPTION	CONTROL NO		
CUST	SSR	SHOP SUPPLIES			-1.65
			TOTAL - MISC		-1.65

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			43.22			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

```
190233                              TYLER COLEMAN       457       6664    06/07/19   IN+S740748

NARAYAN BABA SAI                                  SJ3N0Y      111089      LIQ PLATINM

2164 DARTMOUTH GATE CT              08/INFINITI/M35X/4DR SDN AWD          06/09/08           69

                                    J N K A Y 0 1 F 9 8 M 6 5 3 6 4 1    70069         01/28/08

WILDWOOD, MO 63011                                                       06/07/19

314-753-1431      314-550-0146                                                          MO: 111090


JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 12INZ05A        REPL SPARK PLUGS                    TECH(S):996                      380.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/07/19   14.20    14.20   0.00   0.00    FINISHED
            996   06/07/19    0.00     0.00   0.00   2.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   2.50

COMPLAINT    (REPL SPARK PLUGS - 12)
ORIG CORR    REPLACED SPARK PLUGS PER CUSTOMER REQUEST AND SET BASE
             ENGINE SETTINGS / IDLE
CORRECTION   REPLACED SPARK PLUGS PER CUSTOMER REQUEST AND SET BASE
             ENGINE SETTINGS / IDLE

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     6    224015M015           PLUG,SPARK             7.79    46.74     20.51     123.06
                                                        COST TOTAL     46.74
                                                                     TOTAL - PARTS        123.06

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        380.00                         0.00                           0.00
  PARTS                        123.06                         0.00                           0.00
  TOTAL                        503.06                         0.00                           0.00
JOB#  3 JOURNAL PREFIX           INCS                         INWS                           INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 12INZ05B        ENGINE BELTS                        TECH(S):996                      152.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/07/19   14.20    14.20   0.00   0.00    FINISHED
            996   06/07/19    0.00     0.00   0.00   1.00    FINISHED
                            TOTAL TECH TIME   0.00   1.00

COMPLAINT    (Drive Belts - 12)
ORIG CORR    REPLACED BOTH ENGINE BELTS
CORRECTION   REPLACED BOTH ENGINE BELTS

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    117204P10A           BELT-FAN              41.17    41.17     94.70      94.70
    CUST     1    11920AG900           BELT-COMPRESSOR       19.80    19.80     48.84      48.84
                                                        COST TOTAL     60.97
                                                                     TOTAL - PARTS        143.54

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        152.00                         0.00                           0.00
  PARTS                        143.54                         0.00                           0.00
  TOTAL                        295.54                         0.00                           0.00
JOB#  4 JOURNAL PREFIX           INCS                         INWS                           INIS
```

MISC------	CODE--------	DESCRIPTION------------------------------	CONTROL NO---------	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

190233 TYLER COLEMAN 457 6664 06/07/19 IN+S740748

NARAYAN BABA SAI SJ3N0Y 111089 LIQ PLATINM

2164 DARTMOUTH GATE CT 08/INFINITI/M35X/4DR SDN AWD 06/09/08 69

J N K A Y 0 1 F 9 8 M 6 5 3 6 4 1 70069 01/28/08

WILDWOOD, MO 63011 06/07/19

314-753-1431 314-550-0146 MO: 111090

COMMENTS----------
++WAITER++TAG NUMBER IS 6664

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			580.99			0.00			0.00
PARTS			275.68			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-2.90			0.00			0.00
TAXES			27.83			0.00			0.00
TOTAL			919.90			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230055701884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

251155 ADAM BECKMAN 432 2243 06/07/19 GC+S740749

ALENA RUSH 52787 /

50 CEDAR FIELD DR 16/GMC/YUKON/4DR 4WD 03/28/16 0

1 G K S 2 A K C X G R 3 0 2 7 3 1

PACIFIC, MO 63069 06/07/19

MO: 52787

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473 15.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/07/19	12.90	13.50	0.60	0.00	FINISHED
473	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			15.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			73.70			0.00			0.00

JOB# 1 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/07/19	13.60	13.60	0.00	0.00	FINISHED
473	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.05
		TOTAL - MISC	2.55

COMMENTS----------
X023GMK4P2:WAIT created 2019-06-03 05:57:00pm taken by Adam Beckman

251155 ADAM BECKMAN 432 2243 06/07/19 GC+S740749

ALENA RUSH 52787 /

50 CEDAR FIELD DR 16/GMC/YUKON/4DR 4WD 03/28/16 0

1 G K S 2 A K C X G R 3 0 2 7 3 1

PACIFIC, MO 63069 06/07/19

MO: 52787

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			15.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			2.55			0.00			0.00
TAXES			5.37			0.00			0.00
TOTAL			81.62			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:00

*C 0
*A 4230059221884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

87690 CHARLIE THIERET 932 4313 06/07/19 MA+S740750

DEBORAH ALLEN 11334 SOUL RED CR 12287

825 LABONNE PKWY 18/MAZDA/MAZDA6 SDN/4DR SDN SPORT AT 06/15/18 89

J M 1 G L 1 U M 0 J 1 3 0 0 0 4 4

MANCHESTER, MO 63021 06/07/19

314-608-6877 636-481-3323 MO: 11334

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46MAZ04 ROTATION SPECIAL TECH(S):578 20.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	13.50	13.50	0.00	0.00	FINISHED
578	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.00
TOTAL - MISC -1.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.04			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			19.04			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	13.50	13.50	0.00	0.00	FINISHED
578	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE

```
            CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
            RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR   PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                        0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      5.000   /UNIT                       25.00
                                                                TOTAL - GOG           25.30

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.00
                                                                TOTAL - MISC          -1.00
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[CONTINUED ON NEXT PAGE]

87690 CHARLIE THIERET 932 4313 06/07/19 MA+S740750

DEBORAH ALLEN 11334 SOUL RED CR 12287

825 LABONNE PKWY 18/MAZDA/MAZDA6 SDN/4DR SDN SPORT AT 06/15/18 89

J M 1 G L 1 U M 0 J 1 3 0 0 0 4 4

MANCHESTER, MO 63021 06/07/19

314-608-6877 636-481-3323 MO: 11334

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.04			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			44.21			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	13.50	13.50	0.00	0.00	FINISHED
578	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.00
		TOTAL - MISC	3.50

COMMENTS----------
X0285GCOOP:WAIT BDC APPT created 2019-06-01 12:00:00pm taken by Ama
nda Burrell

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			32.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			3.50			0.00			0.00
MISC DIS			-2.00			0.00			0.00
TAXES			2.98			0.00			0.00
		----------			----------			----------	
TOTAL			69.73			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:00

*C 0
*A 4230063781884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

255328 TYLER COLEMAN 457 6665 06/07/19 IN+S740751

MARK MANGELS 30279 MAJESTIC W/ 12358A

521 N CENTRAL AVE 17/INFINITI/QX60/AWD 04/08/17 11901

5 N 1 D L 0 M M 1 H C 5 2 6 2 5 9

SAINT LOUIS, MO 63130 06/07/19

618-593-1438 618-593-1438 MO: 30280

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 01INZ05000 FACTORY 5K SERVICE TECH(S):435 36.57

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	16.90	16.90	0.00	0.00	FINISHED
435	06/07/19	0.00	0.00	0.00	0.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT FIRST CPO (FACTORY 5K SERVICE - 01)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES.
YA98AA 0.1 098 65.00

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740751-1 YW98AA 0.10 99 PO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.39	0.39
WARR	1	1520865F0E	OIL FILTER	5.12	5.12	7.39	7.39
			COST TOTAL		5.39		
					TOTAL - PARTS		7.78

G.O.G. & SUPPLIES----------
WARR 5.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 20.65
TOTAL - GOG 20.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          0.00                      36.57                        0.00
  PARTS                          0.00                       7.78                        0.00
  G.O.G.                         0.00                      20.65                        0.00
  TOTAL                          0.00                      65.00                        0.00
JOB#  1 JOURNAL PREFIX           INCS                       INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 60INZ           INTERIOR TRIM                    TECH(S):996                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/10/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
            996   06/10/19   16.80    16.80   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    CS THAT THE DVD PLAYER ON THE DRIVER SIDE DOES NOT WORK 90 O
             F THE TIME-CHECK AND ADVISE (INTERIOR TRIM CONCERN - 60)
ORIG CAUSE   ORDERED DISPLAY ASSY-AV ADVISE CUSTOMER WHEN IT ARRIVES
CAUSE        ORDERED DISPLAY ASSY-AV ADVISE CUSTOMER WHEN IT ARRIVES

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     0    280A03ZD0A           DISPLAY ASSY-AV     1335.76     0.00   2550.08       0.00
        PART ON SPECIAL ORDER
                   ** QUANTITY 1 IS SPECIAL ORDERED **
                                                                  TOTAL - PARTS          0.00
```

255328 TYLER COLEMAN 457 6665 06/07/19 IN+S740751

MARK MANGELS 30279 MAJESTIC W/ 12358A

521 N CENTRAL AVE 17/INFINITI/QX60/AWD 04/08/17 11901

5 N 1 D L 0 M M 1 H C 5 2 6 2 5 9

SAINT LOUIS, MO 63130 06/07/19

618-593-1438 618-593-1438 MO: 30280

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
++SHUTTLE++customer stated 1 of the tvs are not working - TAG
NUMBER IS 6665

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740751-1	36.57	7.78	0.00	0.00	20.65	0.00	0.00	65.00
CLAIM TOTALS	36.57	7.78	0.00	0.00	20.65	0.00	0.00	65.00

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			36.57			0.00
PARTS			0.00			7.78			0.00
G.O.G.			0.00			20.65			0.00
TOTAL			0.00			65.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:00

*C 0
*A 4230069131884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

183660 GRANT TERRILL 815 2244 06/07/19 GC+S740752

CAROL SMITH 69353 /

2511 PEPPERFIELD CT 05/CHRYSLER/TOWN & COUNTRY/VAN TOURI

2 C 4 G P 5 4 L 5 5 R 6 0 0 5 5 4

WILDWOOD, MO 63005 06/07/19

636-530-9713 636-226-7755 MO: 69353

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 20GCZ HEATING / AIR COND TECH(S):482 50.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	06/07/19	13.10	14.20	1.10	0.00	FINISHED
482	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.10	0.50	

COMPLAINT customer states that the ac does not work
ORIG CORR performed ac system diagnosis, checked freon pressure readings and proper charge amount, checked and replaced cabin filter, system operating properly
CORRECTION performed ac system diagnosis, checked freon pressure readings and proper charge amount, checked and replaced cabin filter, system operating properly

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	TA1-2807	FILTER	16.58	16.58	21.55	21.55
			COST TOTAL	16.58		
				TOTAL - PARTS		21.55

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			50.00			0.00			0.00
PARTS			21.55			0.00			0.00
TOTAL			71.55			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):482 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

482	06/07/19	14.20	14.20	0.00	0.00	FINISHED
482	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		3.58
			TOTAL - MISC	5.08

COMMENTS
X02W5JOJOP:WAIT created 2019-06-06 04:38:00pm taken by Grant Terril
l

183660 GRANT TERRILL 815 2244 06/07/19 GC+S740752

CAROL SMITH 69353 /

2511 PEPPERFIELD CT 05/CHRYSLER/TOWN & COUNTRY/VAN TOURI

2 C 4 G P 5 4 L 5 5 R 6 0 0 5 5 4

WILDWOOD, MO 63005 06/07/19

636-530-9713 636-226-7755 MO: 69353

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			50.00			0.00			0.00
PARTS			21.55			0.00			0.00
MISC CHG			5.08			0.00			0.00
TAXES			2.26			0.00			0.00
TOTAL			78.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:00

*C 0
*A 4230106241884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

228639 ROBERT POLITTE 962 4314 06/10/19 MA+S740753

KAREN CLARK 15161 SNWFLK WHT 11349

1137 CLAYTONBROOKE 17/MAZDA/MAZDA3 5DR/5DR GRAND TOURIN 06/15/17 10

3 M Z B N 1 M 3 1 H M 1 5 0 6 0 0

BALLWIN, MO 63011 06/07/19

217-361-8603 MO: 15161

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	13.30	13.30	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         25.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          44.25                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                   TECH(S):923                      19.70
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/07/19   13.30    13.30   0.00   0.00    FINISHED
             923   06/07/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -0.99
                                                                TOTAL - MISC        -0.99
```


[CONTINUED ON NEXT PAGE]

228639 ROBERT POLITTE 962 4314 06/10/19 MA+S740753

KAREN CLARK 15161 SNWFLK WHT 11349

1137 CLAYTONBROOKE 17/MAZDA/MAZDA3 5DR/5DR GRAND TOURIN 06/15/17 10

3 M Z B N 1 M 3 1 H M 1 5 0 6 0 0

BALLWIN, MO 63011 06/07/19

217-361-8603 MO: 15161

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.70			0.00			0.00
MISC DIS			-0.99			0.00			0.00
TOTAL			18.71			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3 02MAZ CAMPAIGN/RECALL TECH(S):923 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	13.30	13.60	0.30	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE FAULTY F-BCM
CAUSE FAULTY F-BCM
ORIG CORR F-BCM REPLACEMENT
XXR46ARX/0.2 HRS
CORRECTION F-BCM REPLACEMENT
XXR46ARX/0.2 HRS

CLAIM # 740753-1

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	TKY2-67-5XX	FRONT BODY	68.00	68.00	88.40
			COST TOTAL	68.00		
				TOTAL - PARTS		88.40

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	13.30	13.30	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 4 JOURNAL PREFIX MACS MAWS MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.98

[CONTINUED ON NEXT PAGE]

228639 ROBERT POLITTE 962 4314 06/10/19 MA+S740753

KAREN CLARK 15161 SNWFLK WHT 11349

1137 CLAYTONBROOKE 17/MAZDA/MAZDA3 5DR/5DR GRAND TOURIN 06/15/17 10

3 M Z B N 1 M 3 1 H M 1 5 0 6 0 0

BALLWIN, MO 63011 06/07/19

217-361-8603 MO: 15161

TOTAL - MISC 3.48

COMMENTS----------
X02MHHO6KG:WAIT created 2019-06-03 04:04:00pm taken by ROBERT POLIT
TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740753-1	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			31.78			27.60			0.00
PARTS			7.87			88.40			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			3.48			0.00			0.00
MISC DIS			-1.99			0.00			0.00
TAXES			2.98			0.00			0.00
TOTAL			69.42			116.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:01

*C 0
*A 4230158441884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

133523 TYLER COLEMAN 457 6666 06/07/19 IN+S740754

MATTHEW G BISCHOF 38363 MAJESTIC W/ 96289

112 FOX GROVE DR 17/INFINITI/QX60/4DR AWD 01/31/17 11

5 N 1 D L 0 M M 3 H C 5 1 4 1 2 8

O FALLON, MO 63368 06/07/19

636-265-2150 314-435-7738 MO: 38364

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 01INZ05000 FACTORY 5K SERVICE TECH(S):435 53.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	0.00	0.00	0.00	0.60	ENTERED IN INVOICING
435	06/07/19	13.90	13.90	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT DO NOT ROTATE TIRES-GIVE ME TIRE SIZE AND BRAND (FACTORY 5K SERVICE - 01)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99

CLAIM #-----WARRANTY OP. CODES	FLAT HRS.--OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740754-1 YW15AA	0.60	99		PO

PARTS-----QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR 1	11026JA00A	WASHER DRAIN	0.27	0.27	0.39	0.39
WARR 1	1520865F0E	OIL FILTER	5.12	5.12	7.39	7.39
		COST TOTAL		5.39		
				TOTAL - PARTS		7.78

G.O.G. & SUPPLIES----------
WARR 5.0 999PK0W20MSN MOB SYN @ 2.950 /UNIT 14.75
TOTAL - GOG 14.75

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         53.38                         0.00
  PARTS                          0.00                          7.78                         0.00
  G.O.G.                         0.00                         14.75                         0.00
  TOTAL                          0.00                         75.91                         0.00
JOB#  1 JOURNAL PREFIX           INCS                          INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2+46INZ24         REPLACE 4 TIRES                  TECH(S):435                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/07/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
             435   06/07/19   15.70    15.70   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    REPLACE 4 TIRES WITH BRIDGESTONE DUELER OETIR03027
ORIG CAUSE   FREE INSTALL
CAUSE        FREE INSTALL

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     4    OETIR03027           BRIDGESTONE 235/     161.00   644.00    175.70     702.80
                                                        COST TOTAL    644.00
                                                                      TOTAL - PARTS        702.80
```

133523 TYLER COLEMAN 457 6666 06/07/19 IN+S740754

MATTHEW G BISCHOF 38363 MAJESTIC W/ 96289

112 FOX GROVE DR 17/INFINITI/QX60/4DR AWD 01/31/17 11

5 N 1 D L 0 M M 3 H C 5 1 4 1 2 8

O FALLON, MO 63368 06/07/19

636-265-2150 314-435-7738 MO: 38364

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
CUST	T4	4 TIRE MISSOURI TAX	2.00
CUST	SSR	SHOP SUPPLIES	-25.00
		TOTAL - MISC	-23.00

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------								
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			702.80			0.00			0.00
MISC CHG			2.00			0.00			0.00
MISC DIS			-25.00			0.00			0.00
TOTAL			679.80			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+45INZ05 4 WHEEL ALIGNMENT TECH(S):435 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/07/19	0.00	0.00	0.00	3.50	ENTERED IN INVOICING
435	06/07/19	15.70	15.70	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	3.50	

COMPLAINT Customer Request 4 Wheel Alignment
ORIG CAUSE 179.95 ALIGN
CAUSE 179.95 ALIGN

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------								
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
TOTAL			150.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
++WAITER++TAG NUMBER IS 6666

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740754-1	53.38	7.78	0.00	0.00	14.75	0.00	0.00	75.91
CLAIM TOTALS	53.38	7.78	0.00	0.00	14.75	0.00	0.00	75.91

133523 TYLER COLEMAN 457 6666 06/07/19 IN+S740754

MATTHEW G BISCHOF 38363 MAJESTIC W/ 96289

112 FOX GROVE DR 17/INFINITI/QX60/4DR AWD 01/31/17 11

5 N 1 D L 0 M M 3 H C 5 1 4 1 2 8

O FALLON, MO 63368 06/07/19

636-265-2150 314-435-7738 MO: 38364

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			53.38			0.00
PARTS			702.80			7.78			0.00
G.O.G.			0.00			14.75			0.00
MISC CHG			28.50			0.00			0.00
MISC DIS			-25.00			0.00			0.00
TAXES			63.17			0.00			0.00
TOTAL			919.47			75.91			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230171951884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

258205 JOSEPH WHITAKER 420 2245 06/10/19 GC+S740755

JEREMY B TRIPP 6467 ONYX BLK/BL 79884

16258 BENT TREE DR 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 10/17/18 62

3 G T U 2 N E C 1 J G 5 5 6 1 5 0

CHESTERFIELD, MO 63005 06/07/19

314-800-5263 314-800-5263 MO: 6468

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	14.70	14.70	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT Multi Point Inspection
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ0600743 16,17,18 GMC TECH(S):411 13.66

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	14.40	14.70	0.30	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

COMPLAINT 14-15 GMC LOF/ROTATE
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    12690385             FILTER 1.836 Y         4.30     4.30      6.02       6.02
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.02

G.O.G. & SUPPLIES-------------------------------------------------------------------
    WARR    8.0  19352900 OW20 DEXOS WARR   @      3.790   /UNIT                          30.32
                                                                TOTAL - GOG            30.32

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          13.66                          0.00
  PARTS                          0.00                           6.02                          0.00
  G.O.G.                         0.00                          30.32                          0.00
  TOTAL                          0.00                          50.00                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                           GCWS                          GCIS


COMMENTS----------------------------------------------------------------------------
X02TKJ38PG:WAIT created 2019-06-03 03:17:00pm taken by Joe Whitaker

WARRANTY CLAIM DETAIL TOTALS--------------------------------------------------------------------

CLAIM#.........  TOTAL....
```

258205 JOSEPH WHITAKER 420 2245 06/10/19 GC+S740755

JEREMY B TRIPP 6467 ONYX BLK/BL 79884

16258 BENT TREE DR 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 10/17/18 62

3 G T U 2 N E C 1 J G 5 5 6 1 5 0

CHESTERFIELD, MO 63005 06/07/19

314-800-5263 314-800-5263 MO: 6468

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740755-2	50.00
CLAIM TOTALS	50.00

DCS AUDIT SLIP----------

JOB CARD 740755

VIN	3GTU2NEC1JG556150	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	6467	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740755-2	001399151582	0002

JOB COMPLETION DATE: 06/07/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 14-15 GMC LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	50.00	0.00	50.00

258205 JOSEPH WHITAKER 420 2245 06/10/19 GC+S740755

JEREMY B TRIPP 6467 ONYX BLK/BL 79884

16258 BENT TREE DR 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 10/17/18 62

3 G T U 2 N E C 1 J G 5 5 6 1 5 0

CHESTERFIELD, MO 63005 06/07/19

314-800-5263 314-800-5263 MO: 6468

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230222281884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

230120 JOSHUA DELANOIX 403 2246 06/07/19 BU+S740756

ROBERT W BARNWELL SP2K7P 41204 SPARKLING S 38239

7815 CLOVER LAKE CT 16/BUICK/REGAL/4DR SDN FWD 09/05/16 18

2 G 4 G K 5 E X 5 G 9 2 0 8 5 7 5

CEDAR HILL, MO 63016 06/07/19

636-274-3370 314-845-2515 MO: 41204

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):535 32.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	14.90	15.50	0.60	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12696048	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	30.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	31.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			32.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			31.50			0.00			0.00
TOTAL			69.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):535                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            535   06/07/19   15.30    15.30   0.00   0.00    FINISHED
            535   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3 20GCZ06         CABIN AIR FILTER                 TECH(S):535                     15.00
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230120                              JOSHUA DELANOIX     403       2246    06/07/19   BU+S740756

ROBERT W BARNWELL                                  SP2K7P      41204       SPARKLING S       38239

7815 CLOVER LAKE CT                 16/BUICK/REGAL/4DR SDN FWD            09/05/16           18

                                    2 G 4 G K 5 E X 5 G 9 2 0 8 5 7 5

CEDAR HILL, MO 63016                                                      06/07/19

636-274-3370      314-845-2515                                                          MO: 41204


LABOR----CUSTOMER-----------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/07/19   15.50    15.70   0.20   0.00    FINISHED
             535   06/07/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.20   0.30

COMPLAINT    CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    13503677              FILTER 9.786 Y        14.63    14.63     29.95      29.95
                                                      COST TOTAL     14.63
                                                                     TOTAL - PARTS         29.95

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          15.00                          0.00                          0.00
  PARTS                          29.95                          0.00                          0.00
  TOTAL                          44.95                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            BUCS                          BUWS                          BUIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00GCZDEPOSIT    DEPOSIT CONTROL EPR               TECH(S):535                        45.45
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/07/19   15.30    15.30   0.00   0.00    FINISHED
             535   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    DEPOSIT CONTROL TO HELP THE CLEANING OF THE OIL RINGS WHICH
             WILL HELP CONTROL OIL CONSUMPTION.
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6577BG                PERF. KIT             39.90    39.90     54.50      54.50
                                                      COST TOTAL     39.90
                                                                     TOTAL - PARTS         54.50

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                                   -10.00
                                                                     TOTAL - MISC         -10.00

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          45.45                          0.00                          0.00
  PARTS                          54.50                          0.00                          0.00
  MISC DIS                      -10.00                          0.00                          0.00
  TOTAL                          89.95                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  5 CHARGES-------------------------------------------------------------------------------
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LABOR----CUSTOMER----------

J# 5+00GCZBGINDUCTIO BG INDUCTION SPECIAL	TECH(S):535	85.95

230120 JOSHUA DELANOIX 403 2246 06/07/19 BU+S740756

ROBERT W BARNWELL SP2K7P 41204 SPARKLING S 38239

7815 CLOVER LAKE CT 16/BUICK/REGAL/4DR SDN FWD 09/05/16 18

2 G 4 G K 5 E X 5 G 9 2 0 8 5 7 5

CEDAR HILL, MO 63016 06/07/19

636-274-3370 314-845-2515 MO: 41204

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	14.30	14.40	0.10	0.00	HOLD OTHER
535	06/07/19	15.30	15.30	0.00	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	1.00	

COMPLAINT CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.
CORRECTION TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1003BG	FUEL RAIL	44.50	44.50	72.00	72.00
			COST TOTAL	44.50			
				TOTAL - PARTS			72.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT		-16.00
			TOTAL - MISC	-16.00

JOB# 5 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			85.95			0.00			0.00
PARTS			72.00			0.00			0.00
MISC DIS			-16.00			0.00			0.00
TOTAL			141.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+93GCZYTIRE TIRE TREAD YELLOW TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/07/19	15.30	15.30	0.00	0.00	FINISHED
535	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CORR MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

```
JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  6 JOURNAL PREFIX            BUCS                           BUWS                           BUIS
```


[CONTINUED ON NEXT PAGE]

230120 JOSHUA DELANOIX 403 2246 06/07/19 BU+S740756

ROBERT W BARNWELL SP2K7P 41204 SPARKLING S 38239

7815 CLOVER LAKE CT 16/BUICK/REGAL/4DR SDN FWD 09/05/16 18

2 G 4 G K 5 E X 5 G 9 2 0 8 5 7 5

CEDAR HILL, MO 63016 06/07/19

636-274-3370 314-845-2515 MO: 41204

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	17.07
		TOTAL - MISC	18.57

COMMENTS----------
X020MLVP60:WAIT created 2019-06-03 11:48:00am taken by Joshua Delan
oix

RECOMMENDATIONS----------
TRANSMISSION FLUID EXCHANGE - $169.95
BRAKE FLUID EXCHANGE - $119.95

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			178.85			0.00			0.00
PARTS			162.45			0.00			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			18.57			0.00			0.00
MISC DIS			-26.00			0.00			0.00
TAXES			16.63			0.00			0.00
TOTAL			382.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:02

*C 0
*A 4230265261884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

237893 CHARLIE THIERET 932 4315 06/07/19 MA+S740757

KATHIRAVAN GNANAPRAKASAM 24250 SOUL RED ME 11217

13473 POST RD 17/MAZDA/CX-5/4DR SUV GRD TOUR FWD 04/29/17 253

J M 3 K F A D L 4 H 0 1 1 0 8 3 1

SAINT LOUIS, MO 63141 06/07/19

314-546-9289 MO: 24250

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03MAZEMISSION EMISSION INSPECTION TECH(S):923 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	13.90	13.90	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740757	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	13.90	13.90	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES							
CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT		0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT		35.00
						TOTAL - GOG	35.30

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

237893 CHARLIE THIERET 932 4315 06/07/19 MA+S740757

KATHIRAVAN GNANAPRAKASAM 24250 SOUL RED ME 11217

13473 POST RD 17/MAZDA/CX-5/4DR SUV GRD TOUR FWD 04/29/17 253

J M 3 K F A D L 4 H 0 1 1 0 8 3 1

SAINT LOUIS, MO 63141 06/07/19

314-546-9289 MO: 24250

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TOTAL			54.54			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZROTATE TIRES ROTATE SPECIAL TECH(S):923 24.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	13.90	13.90	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS A TIRE ROTATION.
++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
CORRECTION PERFORMED TIRE ROTATION.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.20
			TOTAL - MISC	-1.20

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.00			0.00			0.00
MISC DIS			-1.20			0.00			0.00
TOTAL			22.80			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	13.90	13.90	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50

JOB # A SS SHOP SUPPLIES-SERVICE 3.04

TOTAL - MISC 4.54

COMMENTS----------
++WAITER++X02R3R71V4:WEB APPT created 2019-06-03 11:19:20am taken
by

237893 CHARLIE THIERET 932 4315 06/07/19 MA+S740757

KATHIRAVAN GNANAPRAKASAM 24250 SOUL RED ME 11217

13473 POST RD 17/MAZDA/CX-5/4DR SUV GRD TOUR FWD 04/29/17 253

J M 3 K F A D L 4 H 0 1 1 0 8 3 1

SAINT LOUIS, MO 63141 06/07/19

314-546-9289 MO: 24250

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			52.93			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			11.99			0.00			0.00
MISC DIS			-3.04			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			108.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:02

*C 0
*A 4230294441884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

182311 ROBERT KOSTIAL 532 6667 06/07/19 IN+S740758

JULIE A REESE 27341 BLACK OBSI/ 97007

6804 EAGLES LANDING CT 18/INFINITI/Q50 3.0T/4DR SDN 3.0T LU 11/10/17 32

J N 1 E V 7 A R 2 J M 4 3 2 7 4 5

PACIFIC, MO 63069 06/07/19

314-503-3586 MO: 27341

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 46INZ06 TIRE REPAIR TECH(S):441 114.39

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/07/19	14.70	15.20	0.50	0.00	FINISHED
441	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.90	

COMPLAINT CUSTOMER STATES DRIVERS REAR TIRE LOW - CHECK & ADVISE
ORIG CAUSE FOUND LR TPM SEAL IS LEAKING .
CAUSE FOUND LR TPM SEAL IS LEAKING .
ORIG CORR REPLACED LR TPM SENSOR & REPROGRAMMED SYSTEM
CORRECTION REPLACED LR TPM SENSOR & REPROGRAMMED SYSTEM

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740758-1 PW24AA 0.90 32 PP

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	407003JA0B	SENSOR UNIT-TIRE	59.96	59.96	86.50	86.50
			COST TOTAL		59.96		
					TOTAL - PARTS		86.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			114.39			0.00
PARTS			0.00			86.50			0.00
TOTAL			0.00			200.89			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
++WAITER++TAG NUMBER IS 6667

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740758-1	114.39	86.50	0.00	0.00	0.00	0.00	0.00	200.89
CLAIM TOTALS	114.39	86.50	0.00	0.00	0.00	0.00	0.00	200.89

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		114.39		0.00
PARTS		0.00		86.50		0.00
TOTAL		0.00		200.89		0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:02

*C 0
*A 4230304511884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

90191 CHARLIE THIERET 932 4316 06/07/19 MA+S740759

CAPRICE FOSTER HE7V8F 134758 SUNLT SILV

2080 CHABLIS DR #D 08/MAZDA/MAZDA3/ 08/22/08 48

J M 1 B K 3 2 F 1 8 1 1 1 4 5 9 8

ST LOUIS, MO 63146 06/07/19

314-600-6835 314-264-2600 E# 1 YR FREE MAINT MO: 134758

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 51MAZ02 BODY ELECT CONCERN TECH(S):578 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	14.40	14.40	0.00	0.00	FINISHED
578	06/07/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT CUSTOMER STATES CHECK DRIVER SIDE HEADLIGHT BULB
ORIG CAUSE CHECKED VEHICE, DRIVER SIDE LOW BEAM BULB AND SOCKET BAD, BULB BURNT OUT AND SOCKET MELTED, RECOMMEND REPLACING
CAUSE CHECKED VEHICE, DRIVER SIDE LOW BEAM BULB AND SOCKET BAD, BULB BURNT OUT AND SOCKET MELTED, RECOMMEND REPLACING

ORIG CORR REPLACED LEFT SIDE LOW BEAM BULB AND SOCKET, OK AT THIS TIME
CORRECTION REPLACED LEFT SIDE LOW BEAM BULB AND SOCKET, OK AT THIS TIME

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	0000-11-0H7	BULB,LOW B	16.28	16.28	32.58	32.58
CUST	1	B28V-51-0A3A	HOLDER,BUL	7.24	7.24	15.09	15.09
			COST TOTAL		23.52		
					TOTAL - PARTS		47.67

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			30.00			0.00			0.00
PARTS			47.67			0.00			0.00
TOTAL			77.67			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES

LABOR----CUSTOMER

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	14.40	14.40	0.00	0.00	FINISHED
578	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		3.88
			TOTAL - MISC	5.38

COMMENTS
X02B9XC0RM:created 2019-05-30 08:47:00am taken by Charles Thieret

90191 CHARLIE THIERET 932 4316 06/07/19 MA+S740759

CAPRICE FOSTER HE7V8F 134758 SUNLT SILV

2080 CHABLIS DR #D 08/MAZDA/MAZDA3/ 08/22/08 48

J M 1 B K 3 2 F 1 8 1 1 1 4 5 9 8

ST LOUIS, MO 63146 06/07/19

314-600-6835 314-264-2600 E# 1 YR FREE MAINT MO: 134758

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
PARTS			47.67			0.00			0.00
MISC CHG			5.38			0.00			0.00
TAXES			4.63			0.00			0.00
TOTAL			87.68			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*A 4230312081884501
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*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

171902 ADAM BECKMAN 432 2248 06/07/19 GC+S740760

EDWIN F ZUMWINKEL III HG1B7K 87441 CARBON BLK 72737

398 KINGRIDGE DR 12/GMC/ACADIA/4DR AWD 12/07/12 79

1 G K K V P E D X C J 3 1 5 5 5 2

BALLWIN, MO 63011 06/07/19

314-809-2350 314-353-2288 MO: 87441

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZAC-PERFORM A/C PERFORMANCE SERV TECH(S):520 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/07/19	14.50	14.50	0.00	0.00	FINISHED
520	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	GDISC	SERVICE DISCOUNT		-15.00
			TOTAL - MISC	-15.00

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00

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  MISC DIS                    -15.00                      0.00                      0.00
  TOTAL                        74.95                      0.00                      0.00
JOB#  1 JOURNAL PREFIX           GCQS                      GCWS                      GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):520                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/07/19   14.60    14.60   0.00   0.00    FINISHED
            520   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                            1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                         4.50
                                                          TOTAL - MISC              6.00
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[CONTINUED ON NEXT PAGE]

171902 ADAM BECKMAN 432 2248 06/07/19 GC+S740760

EDWIN F ZUMWINKEL III HG1B7K 87441 CARBON BLK 72737

398 KINGRIDGE DR 12/GMC/ACADIA/4DR AWD 12/07/12 79

1 G K K V P E D X C J 3 1 5 5 5 2

BALLWIN, MO 63011 06/07/19

314-809-2350 314-353-2288 MO: 87441

COMMENTS----------
X029Z5E898:Xtime Web Appt created 2019-06-05 12:04:13pm taken by

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
MISC CHG			6.00			0.00			0.00
MISC DIS			-15.00			0.00			0.00
TAXES			3.28			0.00			0.00
TOTAL			84.23			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:03

*C 0
*A 4230316351884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

233158 ROBERT POLITTE 962 4317 06/10/19 MA+S740761

BRIAN P COLLIN 13132 SONIC SILV 11029

136 GLENWOOD DRIVE 17/MAZDA/MAZDA3 5DR/5DR SPORT MT 12/12/16 22

3 M Z B N 1 K 7 0 H M 1 0 5 9 4 5

GLEN CARBON, IL 62034 06/07/19

618-288-4928 E# PE 40510770 MO: 13132

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):576 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	14.20	14.30	0.10	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE FAULTY F-BCM
CAUSE FAULTY F-BCM
ORIG CORR F-BCM REPLACEMENT
XXR46ARX/0.2 HRS
CORRECTION F-BCM REPLACEMENT
XXR46ARX/0.2 HRS

CLAIM # 740761-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TKY2-67-5XX	FRONT BODY	68.00	68.00	88.40	88.40
			COST TOTAL		68.00		
					TOTAL - PARTS		88.40

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/07/19	14.20	14.20	0.00	0.00	FINISHED
576	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X0200CJ2VE:WAIT created 2019-06-03 11:31:00am taken by ROBERT POLIT
TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740761-1	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00

233158 ROBERT POLITTE 962 4317 06/10/19 MA+S740761

BRIAN P COLLIN 13132 SONIC SILV 11029

136 GLENWOOD DRIVE 17/MAZDA/MAZDA3 5DR/5DR SPORT MT 12/12/16 22

3 M Z B N 1 K 7 0 H M 1 0 5 9 4 5

GLEN CARBON, IL 62034 06/07/19

618-288-4928 E# PE 40510770 MO: 13132

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:03

*C 0
*A 4230321911884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

229490 CHARLIE THIERET 932 4318 06/07/19 MA+S740762

MARIELLEN SCHWARTZ 50179 SOUL RED ME 8811

8 LINKOUS DR 16/MAZDA/CX-5/4DR AWD GRND TOUR AT 08/20/16 3

J M 3 K E 4 D Y 4 G 0 8 2 7 6 3 3

FLORISSANT, MO 63031 06/07/19

314-838-5498 314-621-3900 MO: 50179

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46MAZZ WHEEL/TIRE CONCERN TECH(S):923 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	14.40	14.40	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT CUST STATES TPMS LIGHT ON, LEFT FRONT LOW, CHECK
ORIG CORR REPAIRED LEFT FORNT TIRE, OK AT THIS TIME
CORRECTION REPAIRED LEFT FORNT TIRE, OK AT THIS TIME

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
TOTAL			30.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/07/19	14.40	14.40	0.00	0.00	FINISHED
923	06/07/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

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JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               1.50
                                                                    TOTAL - MISC          3.00


GRAND TOTALS-------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY---------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          30.00                          0.00                          0.00
  MISC CHG                        3.00                          0.00                          0.00
  TAXES                           0.13                          0.00                          0.00
                           ----------                    ----------                    ----------
  TOTAL                          33.13                          0.00                          0.00


*************************     A L L  D E T A I L  I N V O I C E     *************************
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PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:45:03
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*C 0
*A 4230323131884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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    10                                RANDAL LAMB         673       9180    06/07/19   GC+B740763

    FRANK BOMMARITO BUICK GMC INC                                   102558      WHITE/           29003A

    15736 MANCHESTER ROAD             11/HONDA/ACCORD SEDAN/4DR I4 AUTO SE  06/27/19       102569

                                      1 H G C P 2 F 6 0 B A 1 4 4 8 8 7

    ELLISVILLE, MO 63011                                  RL             06/07/19

    636-391-7200      636-391-9400                                                        MO: 102558


    JOB#  1 CHARGES----------------------------------------------------------------------------

    LABOR----INTERNAL--------------------------------------------------------------
    J# 1 96GCZ           REPAIR PER ESTIMATE               TECH(S):609 675                 276.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                609   06/07/19    0.00     2.30   0.00   2.30    ENTERED IN INVOICING
                675   06/07/19    0.00     2.30   0.00   2.30    ENTERED IN INVOICING
                607   06/07/19    0.00     2.30   0.00   2.30    ENTERED IN INVOICING
                              TOTAL TECH TIME   0.00   6.90

    COMPLAINT    BUNDLE

    G.O.G. & SUPPLIES--------------------------------------------------------------
        INTL    1.0  PAINT AND MATERIAL         @     74.000   /UNIT                    74.00
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                                                                TOTAL - GOG          74.00

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          0.00                          0.00                        276.00
      G.O.G.                         0.00                          0.00                         74.00
      TOTAL                          0.00                          0.00                        350.00
    JOB#  1 JOURNAL PREFIX           GCCB                          GCWB                          GCIB


    COMMENTS-------------------------------------------------------------------------
    BUNDLE


    GRAND TOTALS---------------------------------------------------------------------------------
              ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          0.00                          0.00                        276.00
      G.O.G.                         0.00                          0.00                         74.00
                           ----------                    ----------                    ----------
      TOTAL                          0.00                          0.00                        350.00


    *************************     A L L  D E T A I L  I N V O I C E     *************************
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    PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:45:03

*C 0
*A 4230325321884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                                  RANDAL LAMB         673       9181    06/10/19   GC+B740764

    FRANK BOMMARITO BUICK GMC INC                                 24569       BLUE/            98314A

    15736 MANCHESTER ROAD               15/DODGE/CHARGER/4DR SDN SXT RWD      07/08/19        24570

                                        2 C 3 C D X H G 6 F H 9 2 5 6 6 2
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ELLISVILLE, MO 63011 RL 06/07/19

636-391-7200 636-391-9400 MO: 24569

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 609 264.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
607	06/07/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
609	06/07/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
675	06/07/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
	TOTAL TECH TIME			0.00	6.60	

COMPLAINT BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------
INTL 740764 98314A 06/07/19 PDR 48.00
TOTAL - SUBLET 48.00

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 38.000 /UNIT 38.00
TOTAL - GOG 38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			264.00
SUBLET			0.00			0.00			48.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
BUNDLE

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			264.00
SUBLET			0.00			0.00			48.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:03

*C 0
*A 4230328481884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

219517 ROBERT KOSTIAL 532 6645 06/07/19 IN+S740765

DOLEATA O JOHNSON H208316021 98814 BLACK/ 94384A

1121 ST CYR RD 13/INFINITI/JX35/AWD 4DR 12/18/15 38739

5 N 1 A L 0 M M 7 D C 3 3 0 8 8 7 70069 12/10/12

ST LOUIS, MO 63137 06/07/19

314-255-1846 636-327-2501 MO: 98814

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02INZ05 CAMPAIGN/RECALL TECH(S):996 25.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/07/19	15.80	17.50	1.70	0.00	FINISHED
996	06/07/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.70	0.20	

COMPLAINT P7331 - INF MODELS 2G3G ITB17-041 (Recall 5)
P73310 .2 CM
ORIG CAUSE PERFORM RECALL
CAUSE PERFORM RECALL
ORIG CORR CHANGED TELEMATICS SETTING TO OFF AS PER RECALL
CORRECTION CHANGED TELEMATICS SETTING TO OFF AS PER RECALL

CLAIM #-----WARRANTY OP. CODES----	FLAT HRS.-	-OTHER HRS.-	-FC-	-AUTH. CODE-	-CLAIM TYPE
740765-1 P73310	0.20				CM

JOB# 1 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			25.42			0.00
TOTAL		0.00			25.42			0.00
JOB# 1 JOURNAL PREFIX		INCS			INWS			INIS

COMMENTS----------
TAG NUMBER IS 6645

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740765-1	25.42	0.00	0.00	0.00	0.00	0.00	0.00	25.42
CLAIM TOTALS	25.42	0.00	0.00	0.00	0.00	0.00	0.00	25.42

GRAND TOTALS----------

	CUSTOMER	WARRANTY	INTERNAL

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			25.42			0.00
TOTAL			0.00			25.42			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:03

*C 0
*A 4230339071884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

213191 GRANT TERRILL 815 2249 06/07/19 GC+S740766

KENNETH D FEASTER UD6S8X 134807 CRYSTAL RED 75802

324 ROYAL VILLAGE DR 15/GMC/YUKON/4DR 4WD 08/11/15 61

1 G K S 2 A K C 1 F R 5 0 1 9 9 0

MANCHESTER, MO 63011 06/07/19

636-256-7522 402-602-3522 MO: 134807

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 51GCZ06 TAILLIGHTS TECH(S):411 50.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	15.40	15.40	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT C/S: drivers rear led burnt replace
ORIG CAUSE FOUND LED BURNT
CAUSE FOUND LED BURNT
ORIG CORR REPLACED LEFT REAR TAIL LAMP ASSEMBLY
CORRECTION REPLACED LEFT REAR TAIL LAMP ASSEMBLY

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	84536242	LAMP 2.679 N	513.92	513.92	723.69	723.69
CUST	-1	84536242	CORE RETURN	50.00	-50.00	50.00	-50.00
				COST TOTAL	463.92		
					TOTAL - PARTS		673.69

```
JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          50.00                          0.00                          0.00
  PARTS                         673.69                          0.00                          0.00
  TOTAL                         723.69                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/07/19   15.10    15.30   0.20   0.00    FINISHED
             411   06/07/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.20   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                             0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          25.00
                                                                TOTAL - MISC         26.50

COMMENTS--------------------------------------------------------------------------
WAIT created 2019-06-06 03:10:00pm taken by Grant Terrill
```

213191 GRANT TERRILL 815 2249 06/07/19 GC+S740766

KENNETH D FEASTER UD6S8X 134807 CRYSTAL RED 75802

324 ROYAL VILLAGE DR 15/GMC/YUKON/4DR 4WD 08/11/15 61

1 G K S 2 A K C 1 F R 5 0 1 9 9 0

MANCHESTER, MO 63011 06/07/19

636-256-7522 402-602-3522 MO: 134807

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			50.00			0.00			0.00
PARTS			673.69			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			62.80			0.00			0.00
TOTAL			812.99			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:03

*C 0
*A 4230350231884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

231005 JOSEPH WHITAKER 420 2250 06/10/19 BU+S740767

NORMA BREMERKAMP 31571 /

210 WATERSIDE DR 15/BUICK/REGAL/4DR SDN PREM 1 FWD 06/10/15

2 G 4 G N 5 E X 5 F 9 2 2 3 6 1 6

WILDWOOD, MO 63040 06/07/19

MO: 31572

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	15.70	15.90	0.20	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12696048	FILTER 1.836 Y		4.30	4.30	6.00	6.00
				COST TOTAL		4.30		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT		30.00
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
						TOTAL - GOG	31.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			31.50			0.00			0.00

```
  TOTAL                          62.50                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/07/19   16.00    16.00   0.00   0.00    FINISHED
             411   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+03GCZEMISSION   EMISSION INSPECTION              TECH(S):411                         16.55
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[CONTINUED ON NEXT PAGE]

231005 JOSEPH WHITAKER 420 2250 06/10/19 BU+S740767

NORMA BREMERKAMP 31571 /

210 WATERSIDE DR 15/BUICK/REGAL/4DR SDN PREM 1 FWD 06/10/15

2 G 4 G N 5 E X 5 F 9 2 2 3 6 1 6

WILDWOOD, MO 63040 06/07/19

MO: 31572

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/07/19	16.00	16.00	0.00	0.00	FINISHED
411	06/07/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740767	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUCS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		2.38
			TOTAL - MISC	3.88

COMMENTS----------
WAIT created 2019-06-06 12:40:00pm taken by Rosealee Fleck

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			41.55			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			11.33			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TAXES			3.51			0.00			0.00
TOTAL			93.06			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230386111884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

133776 ROBERT KOSTIAL 532 6668 06/07/19 IN+S740768

JESSE J LATORRE N149241019 30688 IRIDIUM BLU 96426

744 CHARLESTON OAKS DR 17/INFINITI/Q50 3.0T/4DR SDN 3.0T PR 03/31/17 491

J N 1 E V 7 A R 6 H M 8 3 6 6 7 4

BALLWIN, MO 63021 06/07/19

314-779-4186 636-391-9400 MO: 30688

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):562 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/07/19	15.50	15.70	0.20	0.00	FINISHED
562	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.20	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++
ORIG CORR CHANGED OIL & FILTER
CORRECTION CHANGED OIL & FILTER

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1520865F1B	OIL FILTER	5.12	5.12	8.53	8.53
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 6.0 VALVOLINE OIL @ 2.360 /UNIT 14.16
TOTAL - GOG 14.16

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.45
TOTAL - MISC -1.45

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			14.16			0.00			0.00

```
  MISC DIS                      -1.45                        0.00                        0.00
  TOTAL                         41.74                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           INCS                         INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):562                      30.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            562   06/07/19   16.10    16.10   0.00   0.00    FINISHED
            562   06/07/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.50
                                                          TOTAL - MISC             -1.50
```

```
133776                              ROBERT KOSTIAL      532       6668    06/07/19   IN+S740768

JESSE J LATORRE                                   N149241019  30688       IRIDIUM BLU       96426

744 CHARLESTON OAKS DR              17/INFINITI/Q50 3.0T/4DR SDN 3.0T PR  03/31/17          491

                                    J N 1 E V 7 A R 6 H M 8 3 6 6 7 4

BALLWIN, MO 63021                                                          06/07/19

314-779-4186      636-391-9400                                                          MO: 30688


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          30.00                          0.00                          0.00
  MISC DIS                       -1.50                          0.00                          0.00
  TOTAL                          28.50                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00INEXPINSPECT  FREE MULTIPOINT INSP               TECH(S):562                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            562   06/07/19   16.10    16.10   0.00   0.00    FINISHED
            562   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 4+60INZ08         INTERIOR TRIM                 TECH(S):562                          50.84
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            562   06/07/19   15.70    16.10   0.40   0.00    FINISHED
            562   06/07/19    0.00     0.00   0.00   0.40    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.40   0.40

COMPLAINT    CUSTOMER STATES POWER LOCK BUTTONS ON DRIVER FRONT DOOR ARE
             SHARP, FEEL LIKE THEY ARE PEELING - ADVISE
             VH70AA .4 ZA 32 PP
ORIG CAUSE   .
CAUSE        .
ORIG CORR    .
CORRECTION   REPLACED DRIVER DOOR BUTTONS


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740768-4    VH70AA                  0.40             11               PP
PARTS-----QTY--FP-NUMBER-------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    254014GA6A          SWITCH ASSY-POWE     238.67   238.67    344.33     344.33
                                                 COST TOTAL    238.67
                                                               TOTAL - PARTS        344.33

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          50.84                          0.00
  PARTS                          0.00                         344.33                          0.00
```

TOTAL	0.00	395.17	0.00
JOB# 4 JOURNAL PREFIX	INCS	INWS	INIS

MISC------	CODE--------	DESCRIPTION----------	CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.95

133776 ROBERT KOSTIAL 532 6668 06/07/19 IN+S740768

JESSE J LATORRE N149241019 30688 IRIDIUM BLU 96426

744 CHARLESTON OAKS DR 17/INFINITI/Q50 3.0T/4DR SDN 3.0T PR 03/31/17 491

J N 1 E V 7 A R 6 H M 8 3 6 6 7 4

BALLWIN, MO 63021 06/07/19

314-779-4186 636-391-9400 MO: 30688

TOTAL - MISC 4.45

COMMENTS----------
++WAITER++TAG NUMBER IS 6668

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740768-4	50.84	344.33	0.00	0.00	0.00	0.00	0.00	395.17
CLAIM TOTALS	50.84	344.33	0.00	0.00	0.00	0.00	0.00	395.17

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			49.95			50.84			0.00
PARTS			9.08			344.33			0.00
G.O.G.			14.16			0.00			0.00
MISC CHG			4.45			0.00			0.00
MISC DIS			-2.95			0.00			0.00
TAXES			2.09			0.00			0.00
TOTAL			76.78			395.17			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230408061884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

260229 CHRISTOPHER FLIPPO 674 9280 06/26/19 GC+B740770

JOHN FITZGERALD 77898 BLUE/

15705 TRAPP RIDGE 13/CHRYSLER/TOWN & COUNTRY/4DR WGN T

2 C 4 R C 1 B G 3 D R 7 9 8 3 5 7

CHESTERFIELD, MO 63017 06/07/19

314-568-0488 MO: 77898

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):655 683 3492.24

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
683	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
655	06/12/19	0.00	18.90	0.00	18.90	ENTERED IN INVOICING
683	06/17/19	0.00	0.00	0.00	37.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	55.90	

COMPLAINT RT. SIDE & FRT.
REPAIR PER SAFECO CLAIM #040009527-0001.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	5113136AA	RT RETAINER	5.30	5.30	7.00	7.00
CUST	1	68084828AA	RT FNDR BRKT	34.00	34.00	37.00	37.00
CUST	1	68088967AA	FRT CVR	318.05	318.05	443.65	443.65
CUST	1	68029128AB	RT FRT FNDR	148.40	148.40	261.07	261.07
CUST	1	68023326AE	RADIATOR	185.00	185.00	244.00	244.00
CUST	1	TMI0034657	2256517 MICH	169.36	169.36	186.00	186.00
CUST	1	5113336AH	H/LAMP	133.70	133.70	319.00	319.00
				COST TOTAL	993.81		
					TOTAL - PARTS		1497.72

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

CUST	740770	20341	06/14/19	STRIPES	118.75
CUST	740770A	741775	06/17/19	TIRE AND ALIGN	130.00
CUST	740770B	00292	06/18/19	WHEEL REPAIR	125.00
				TOTAL - SUBLET	373.75

G.O.G. & SUPPLIES----------
CUST 1.0 PAINT & MATERIALS @ 500.000 /UNIT 500.00
TOTAL - GOG 500.00

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------

CUST	DISCP	10%DISC PARTS-BODYSHOP	-140.00
		TOTAL - MISC	-140.00

JOB# 1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			3492.24			0.00			0.00
PARTS			1497.72			0.00			0.00
SUBLET			373.75			0.00			0.00
G.O.G.			500.00			0.00			0.00
MISC DIS			-140.00			0.00			0.00
TOTAL			5723.71			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS--

DROP OFF 6/7 SAFECO
6-10 GAVE TO TECH
6.11 PARTS HERE
COLLECT $400.00 DEDUCTIBLE FROM CUSTOMER. SAFECO TO PAY SHOP
DIRECT THE REMAINING BALANCE.

260229 CHRISTOPHER FLIPPO 674 9280 06/26/19 GC+B740770

JOHN FITZGERALD 77898 BLUE/

15705 TRAPP RIDGE 13/CHRYSLER/TOWN & COUNTRY/4DR WGN T

2 C 4 R C 1 B G 3 D R 7 9 8 3 5 7

CHESTERFIELD, MO 63017 06/07/19

314-568-0488 MO: 77898

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			3492.24			0.00			0.00
PARTS			1497.72			0.00			0.00
SUBLET			373.75			0.00			0.00
G.O.G.			500.00			0.00			0.00
MISC DIS			-140.00			0.00			0.00
TAXES			166.97			0.00			0.00
TOTAL			5890.68			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:04

*C 0
*A 4230415031884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

116947 ADAM BECKMAN 432 2251 06/14/19 GC+S740772

CHRIS CHIVETTA PE9D8G 170683 POLO GRN ME

5 CRICKLEWOOD 03/GMC/YUKON XL DENALI/4DR 4WD 1500 12/06/03 51

1 G K F K 6 6 U 0 3 J 3 2 3 1 9 3

ST LOUIS, MO 63131 06/07/19

314-432-0359 314-863-5717 MO: 170683

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 10GCZ03 DRIVEABILITY CONCERN TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	7.50	7.50	0.00	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT LOOK CAR OVER
ORIG CAUSE BY TIME DUE FOR DEPOSIT CONTROL, INDUCTION SERVICE AND 4X4 FLUIDS.
CAUSE BY TIME DUE FOR DEPOSIT CONTROL, INDUCTION SERVICE AND 4X4 FLUIDS.
ORIG CORR .
CORRECTION .

G.O.G. & SUPPLIES----------

CUST 15.0 ATF @ 3.500 /UNIT 52.50
TOTAL - GOG 52.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
G.O.G.			52.50			0.00			0.00
TOTAL			52.50			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):935 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	8.00	8.50	0.50	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING

TOTAL TECH TIME 0.50 0.90

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		19210283	FILTER 1.836	Y	3.99	3.99	5.00	5.00
					COST TOTAL		3.99		
							TOTAL - PARTS		5.00

G.O.G. & SUPPLIES						
CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	15.66

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			5.00			0.00			0.00
G.O.G.			15.66			0.00			0.00
TOTAL			45.66			0.00			0.00

```
116947                              ADAM BECKMAN        432       2251    06/14/19   GC+S740772

CHRIS CHIVETTA                                    PE9D8G      170683      POLO GRN ME

5 CRICKLEWOOD                       03/GMC/YUKON XL DENALI/4DR 4WD 1500   12/06/03           51

                                    1 G K F K 6 6 U 0 3 J 3 2 3 1 9 3

ST LOUIS, MO 63131                                                        06/07/19

314-432-0359      314-863-5717                                                          MO: 170683


JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):935                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/11/19    7.50     7.90   0.40   0.00    FINISHED
             935   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.40   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CAUSE   DUE FOR ENGINE AIR FILTER, DEPOSIT CONTROL, INDUCTION
             SERVICE, 4X4 FLUIDS AND TRANSMISSION SERVICE.
CAUSE        DUE FOR ENGINE AIR FILTER, DEPOSIT CONTROL, INDUCTION
             SERVICE, 4X4 FLUIDS AND TRANSMISSION SERVICE.
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+93GCZEAFY       ENG. AIR FLTR YELLOW              TECH(S):935                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/11/19    7.60     7.60   0.00   0.00    FINISHED
             935   06/14/19   14.30    14.30   0.00   0.00    FINISHED
             935   06/14/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00GCZTRANSFLUSH TRANS FLUID EXCHANGE               TECH(S):935                         84.88
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/14/19   14.20    14.90   0.70   0.00    FINISHED
             935   06/14/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.70   1.00

COMPLAINT    PERFORM TRANSMISSION FLUID EXCHANGE
ORIG CAUSE   NORMAL MAINTENANCE.
CAUSE        NORMAL MAINTENANCE.
```

ORIG CORR TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
FULL SYNTHETIC VALVOLINE FLUID AND BG
CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

116947 ADAM BECKMAN 432 2251 06/14/19 GC+S740772

CHRIS CHIVETTA PE9D8G 170683 POLO GRN ME

5 CRICKLEWOOD 03/GMC/YUKON XL DENALI/4DR 4WD 1500 12/06/03 51

1 G K F K 6 6 U 0 3 J 3 2 3 1 9 3

ST LOUIS, MO 63131 06/07/19

314-432-0359 314-863-5717 MO: 170683

CORRECTION TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
FULL SYNTHETIC VALVOLINE FLUID AND BG
CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		6600BG	TRANS FLU	20.05	20.05	32.57	32.57
				COST TOTAL		20.05		
						TOTAL - PARTS		32.57

G.O.G. & SUPPLIES							
CUST	14.0	ATF	@	3.500	/UNIT		49.00
						TOTAL - GOG	49.00

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			84.88			0.00			0.00
PARTS			32.57			0.00			0.00
G.O.G.			49.00			0.00			0.00
TOTAL			166.45			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		7.37
			TOTAL - MISC	8.87

COMMENTS
X029P2TOEY:created 2019-06-07 02:33:00pm taken by Adam Beckman

GRAND TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			109.88			0.00			0.00
PARTS			37.57			0.00			0.00
G.O.G.			117.16			0.00			0.00
MISC CHG			8.87			0.00			0.00
TAXES			14.57			0.00			0.00
TOTAL			288.05			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:04

*C 0
*A 4230421751884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

260252 CHARLIE THIERET 932 4319 06/07/19 MA+S740773

MICHAEL CATALINO 2324 SNWFLKE WHT 12705

1324 COUNTRYSIDE MANOR PLACE 18/MAZDA/CX-5/4DR SUV GRD TOUR AWD 12/18/18 17

J M 3 K F B D M 8 J 0 4 6 9 2 8 1

CHESTERFIELD, MO 63005 06/07/19

636-445-2479 MO: 2324

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 46MAZZ WHEEL/TIRE CONCERN TECH(S):578 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/07/19	15.50	15.50	0.00	0.00	FINISHED
578	06/07/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT RIGHT FRONT TIRE FLAT, CHECK AND ADVISE
ORIG CAUSE SIDEWALL COMPROMISED, RECOMMEND REPLACING TIRE WITH NEW
CAUSE SIDEWALL COMPROMISED, RECOMMEND REPLACING TIRE WITH NEW
ORIG CORR INSTALLED NEW TIRE, OK AT THIS TIME
CORRECTION INSTALLED NEW TIRE, OK AT THIS TIME

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PK14-06-3000	TOYO 225/5	138.00	138.00	158.70	158.70
			COST TOTAL	138.00			
				TOTAL - PARTS			158.70

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	T1	1 TIRE MISSOURI TAX		0.50
			TOTAL - MISC	0.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		30.00			0.00			0.00
PARTS		158.70			0.00			0.00
MISC CHG		0.50			0.00			0.00
TOTAL		189.20			0.00			0.00
JOB# 1 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):578                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/07/19   15.50    15.50   0.00   0.00    FINISHED
            578   06/07/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
                                                                    TOTAL - MISC          1.50
```


[CONTINUED ON NEXT PAGE]

260252 CHARLIE THIERET 932 4319 06/07/19 MA+S740773

MICHAEL CATALINO 2324 SNWFLKE WHT 12705

1324 COUNTRYSIDE MANOR PLACE 18/MAZDA/CX-5/4DR SUV GRD TOUR AWD 12/18/18 17

J M 3 K F B D M 8 J 0 4 6 9 2 8 1

CHESTERFIELD, MO 63005 06/07/19

636-445-2479 MO: 2324

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
PARTS			158.70			0.00			0.00
MISC CHG			2.00			0.00			0.00
TAXES			14.26			0.00			0.00
TOTAL			204.96			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:04

*C 0
*A 4230425331884501
*T 3615
*K STORE~01
*K DOCDATE~06/07/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

81340 TYLER COLEMAN 457 6669 06/07/19 IN+S740774

GOVINDASWAMY CHINNADURAI 131676 PLATINUM GR

1739 STIFEL LANE DR 11/INFINITI/M37X/4DR SDN AWD 04/21/10 44

J N 1 B Y 1 A R 8 B M 3 7 1 2 9 5 70069 03/01/10

TOWN AND COUNTRY, MO 63017 06/07/19

314-542-6001 314-997-8994 MO: 131677

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03INZO3 SAFETY/EMISSIONS TECH(S):514 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/07/19	16.30	16.30	0.00	0.00	FINISHED
514	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740774	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):514 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/07/19	16.30	16.30	0.00	0.00	FINISHED
514	06/07/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

MISC	CODE	DESCRIPTION	CONTROL NO		
CUST	SSR	SHOP SUPPLIES			-1.65
				TOTAL - MISC	-1.65

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			43.22			0.00			0.00

[CONTINUED ON NEXT PAGE]

81340 TYLER COLEMAN 457 6669 06/07/19 IN+S740774

GOVINDASWAMY CHINNADURAI 131676 PLATINUM GR

1739 STIFEL LANE DR 11/INFINITI/M37X/4DR SDN AWD 04/21/10 44

J N 1 B Y 1 A R 8 B M 3 7 1 2 9 5 70069 03/01/10

TOWN AND COUNTRY, MO 63017 06/07/19

314-542-6001 314-997-8994 MO: 131677

JOB# 2 JOURNAL PREFIX INCS INWS INIS

MISC------CODE--------DESCRIPTION----------			CONTROL NO---------	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		3.08
			TOTAL - MISC	4.58

COMMENTS----------
TAG NUMBER IS 6669

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			52.54			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			12.03			0.00			0.00
MISC DIS			-3.08			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			84.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230429001884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P257 06/17/19 BU+S740775

FRANK BOMMARITO BUICK GMC INC 4 EBONY TWILG 41257

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 5 K J 3 0 5 4 9 8

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):475 149.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/14/19	12.20	13.60	1.40	0.00	FINISHED
475	06/14/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.40	1.00	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	PDIT	PDI-TRUCK	KJ305498	-149.96
			TOTAL - MISC	-149.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			149.96
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/14/19	15.90	15.90	0.00	0.00	FINISHED

```
            475   06/14/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           BUCS                          BUWS                          BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):475                      374.90
```


[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P257 06/17/19 BU+S740775

FRANK BOMMARITO BUICK GMC INC 4 EBONY TWILG 41257

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 5 K J 3 0 5 4 9 8

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/14/19	13.60	15.80	2.20	0.00	FINISHED
475	06/14/19	0.00	0.00	0.00	2.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.20	2.50	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
PCN - SPORT APPEARANCE PACKAGE: (DEALER INSTALLED)
PDF - FLOOR LINER PACKAGE (DEALER INSTALLED
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			374.90			0.00
TOTAL		0.00			374.90			0.00
JOB# 3 JOURNAL PREFIX		BUCS			BUWS			BUIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740775-2	4.91
740775-3	374.90
CLAIM TOTALS	379.81

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P257 06/17/19 BU+S740775

FRANK BOMMARITO BUICK GMC INC 4 EBONY TWILG 41257

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 5 K J 3 0 5 4 9 8

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP----------

JOB CARD 740775

VIN	5GAERBKW5KJ305498	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740775-2	001399700672	0002

JOB COMPLETION DATE: 06/14/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 P257 06/17/19 BU+S740775

FRANK BOMMARITO BUICK GMC INC 4 EBONY TWILG 41257

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 5 K J 3 0 5 4 9 8

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP----------

JOB CARD 740775

VIN	5GAERBKW5KJ305498	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740775-3	001399700867	0002

JOB COMPLETION DATE: 06/14/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	2.5

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	374.90	0.00	374.90
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	374.90	0.00	374.90

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		374.90		149.96
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-149.96
TOTAL		0.00		379.81		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230445401884501
*T 3615
*K STORE~01
*K DOCDATE~07/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P258 07/18/19 BU+S740776

FRANK BOMMARITO BUICK GMC INC 4 SAT STEEL M 41258

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 5 K J 3 0 8 2 7 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):482 149.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	07/10/19	7.10	7.70	0.60	0.00	FINISHED
482	07/10/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	1.00	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KJ308272 -149.96
TOTAL - MISC -149.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			149.96
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			0.00			0.00

JOB# 1 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):482 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	07/10/19	7.70	7.70	0.00	0.00	FINISHED

```
            482   07/10/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           BUCS                          BUWS                          BUIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):482                      374.90
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10 JOSEPH WHITAKER 420 P258 07/18/19 BU+S740776

FRANK BOMMARITO BUICK GMC INC 4 SAT STEEL M 41258

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 5 K J 3 0 8 2 7 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	07/15/19	6.40	8.50	2.10	0.00	FINISHED
482	07/15/19	0.00	0.00	0.00	2.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.10	2.50	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
PCN - SPORT APPEARANCE PACKAGE
PDF - FLOOR LINER PACKAGE
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			374.90			0.00
TOTAL		0.00			374.90			0.00
JOB# 3 JOURNAL PREFIX		BUCS			BUWS			BUIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740776-2	4.91
740776-3	374.90
CLAIM TOTALS	379.81

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P258 07/18/19 BU+S740776

FRANK BOMMARITO BUICK GMC INC 4 SAT STEEL M 41258

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 5 K J 3 0 8 2 7 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP----------

JOB CARD 740776

VIN	5GAERBKW5KJ308272	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740776-2	001402115042	0002

JOB COMPLETION DATE: 07/10/2019
TECHNICIAN GMIN: 722637405

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 P258 07/18/19 BU+S740776

FRANK BOMMARITO BUICK GMC INC 4 SAT STEEL M 41258

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 5 K J 3 0 8 2 7 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP----------

JOB CARD 740776

VIN	5GAERBKW5KJ308272	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740776-3	001402115080	0002

JOB COMPLETION DATE: 07/15/2019
TECHNICIAN GMIN: 722637405

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	2.5

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	374.90	0.00	374.90
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	374.90	0.00	374.90

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		374.90		149.96
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-149.96
TOTAL		0.00		379.81		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230449781884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P259 06/17/19 BU+S740777

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 41259

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD PREMIUM 06/29/19 8

5 G A E R C K W 6 K J 3 0 2 3 1 1

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):475 149.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/15/19	12.10	13.80	1.70	0.00	FINISHED
475	06/15/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.70	1.00	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	PDIT	PDI-TRUCK	KJ302311	-149.96
			TOTAL - MISC	-149.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			149.96
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/15/19	14.60	14.60	0.00	0.00	FINISHED

```
            475   06/15/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           BUCS                          BUWS                          BUIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):475                       29.99
```


[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P259 06/17/19 BU+S740777

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 41259

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD PREMIUM 06/29/19 8

5 G A E R C K W 6 K J 3 0 2 3 1 1

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/15/19	13.90	14.50	0.60	0.00	FINISHED
475	06/15/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.20	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
PDF - FLOOR LINER PACKAGE
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			29.99			0.00
TOTAL		0.00			29.99			0.00
JOB# 3 JOURNAL PREFIX		BUCS			BUWS			BUIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740777-2	4.91
740777-3	29.99
CLAIM TOTALS	34.90

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P259 06/17/19 BU+S740777

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 41259

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD PREMIUM 06/29/19 8

5 G A E R C K W 6 K J 3 0 2 3 1 1

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP

JOB CARD 740777

VIN	5GAERCKW6KJ302311	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740777-2	001399702547	0002

JOB COMPLETION DATE: 06/15/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

10 JOSEPH WHITAKER 420 P259 06/17/19 BU+S740777

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 41259

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD PREMIUM 06/29/19 8

5 G A E R C K W 6 K J 3 0 2 3 1 1

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740777

VIN	5GAERCKW6KJ302311	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740777-3	001399702743	0002

JOB COMPLETION DATE: 06/15/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.2

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			29.99			149.96
PARTS			0.00			4.91			0.00
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			34.90			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230455201884501
*T 3615
*K STORE~01
*K DOCDATE~06/21/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P260 06/21/19 BU+S740778

FRANK BOMMARITO BUICK GMC INC 3 DK SLATE ME 41260

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD PREMIUM

5 G A E R C K W 6 K J 3 0 4 3 7 9

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):422 149.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/20/19	7.70	8.00	0.30	0.00	FINISHED
422	06/20/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	1.00	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KJ304379 -149.96
TOTAL - MISC -149.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			149.96
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/20/19	8.10	8.10	0.00	0.00	FINISHED

```
            422   06/20/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           BUCS                          BUWS                          BUIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):422                       29.99
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P260 06/21/19 BU+S740778

FRANK BOMMARITO BUICK GMC INC 3 DK SLATE ME 41260

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD PREMIUM

5 G A E R C K W 6 K J 3 0 4 3 7 9

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/20/19	8.10	8.40	0.30	0.00	FINISHED
422	06/20/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.20	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
PDF - FLOOR LINER PACKAGE
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			29.99			0.00
TOTAL		0.00			29.99			0.00
JOB# 3 JOURNAL PREFIX		BUCS			BUWS			BUIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740778-2	4.91
740778-3	29.99
CLAIM TOTALS	34.90

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P260 06/21/19 BU+S740778

FRANK BOMMARITO BUICK GMC INC 3 DK SLATE ME 41260

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD PREMIUM

5 G A E R C K W 6 K J 3 0 4 3 7 9

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740778

VIN	5GAERCKW6KJ304379	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740778-2	001400104453	0002

JOB COMPLETION DATE: 06/20/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 P260 06/21/19 BU+S740778

FRANK BOMMARITO BUICK GMC INC 3 DK SLATE ME 41260

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD PREMIUM

5 G A E R C K W 6 K J 3 0 4 3 7 9

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740778

VIN	5GAERCKW6KJ304379	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740778-3	001400104561	0002

JOB COMPLETION DATE: 06/20/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.2

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		29.99		149.96
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-149.96
TOTAL		0.00		34.90		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230459211884501
*T 3615
*K STORE~01
*K DOCDATE~06/22/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P262 06/24/19 BU+S740779

FRANK BOMMARITO BUICK GMC INC 4 RED QUARTZ 41262

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 2 K J 3 0 6 7 5 4

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):422 149.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/20/19	12.00	13.20	1.20	0.00	FINISHED
422	06/20/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.20	1.00	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KJ306754 -149.96
TOTAL - MISC -149.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			149.96
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			0.00			0.00

JOB# 1 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/21/19	7.90	7.90	0.00	0.00	FINISHED

```
            422   06/21/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           BUCS                          BUWS                          BUIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):422                      344.91
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P262 06/24/19 BU+S740779

FRANK BOMMARITO BUICK GMC INC 4 RED QUARTZ 41262

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 2 K J 3 0 6 7 5 4

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/20/19	13.30	15.30	2.00	0.00	HOLD OTHER
422	06/21/19	6.90	7.90	1.00	0.00	FINISHED
422	06/21/19	0.00	0.00	0.00	2.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		3.00	2.30	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
PCN - SPORT APPEARANCE PACKAGE
PDF - FLOOR LINER PACKAGE

ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
GRILL, WHEELS AND TIRES, ALL WEATHER FLOOR LINERS

CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
GRILL, WHEELS AND TIRES, ALL WEATHER FLOOR LINERS

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			344.91			0.00
TOTAL		0.00			344.91			0.00
JOB# 3 JOURNAL PREFIX		BUCS			BUWS			BUIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740779-2	4.91
740779-3	344.91
CLAIM TOTALS	349.82

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P262 06/24/19 BU+S740779

FRANK BOMMARITO BUICK GMC INC 4 RED QUARTZ 41262

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 2 K J 3 0 6 7 5 4

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP

JOB CARD 740779

VIN	5GAERBKW2KJ306754	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740779-2	001400294359	0002

JOB COMPLETION DATE: 06/21/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

10 JOSEPH WHITAKER 420 P262 06/24/19 BU+S740779

FRANK BOMMARITO BUICK GMC INC 4 RED QUARTZ 41262

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD ESSENCE

5 G A E R B K W 2 K J 3 0 6 7 5 4

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP

JOB CARD 740779

VIN	5GAERBKW2KJ306754	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740779-3	001400294293	0002

JOB COMPLETION DATE: 06/21/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	2.3

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	344.91	0.00	344.91
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	344.91	0.00	344.91

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		344.91		149.96
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-149.96
TOTAL		0.00		349.82		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230464231884501
*T 3615
*K STORE~01
*K DOCDATE~07/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P264 07/16/19 BU+S740781

FRANK BOMMARITO BUICK GMC INC 3 SAT STEEL M 41264

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD AVENIR

5 G A E R D K W 9 K J 3 0 9 7 9 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):482 149.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	07/09/19	14.60	15.70	1.10	0.00	FINISHED
482	07/09/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.10	1.00	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	PDIT	PDI-TRUCK	KJ309792	-149.96
			TOTAL - MISC	-149.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			149.96
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):482 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	07/09/19	15.70	15.70	0.00	0.00	FINISHED

```
            482   07/09/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
ORIG CORR    ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           BUCS                          BUWS                          BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                          TECH(S):482                    29.99
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P264 07/16/19 BU+S740781

FRANK BOMMARITO BUICK GMC INC 3 SAT STEEL M 41264

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD AVENIR

5 G A E R D K W 9 K J 3 0 9 7 9 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
482	07/09/19	15.70	15.70	0.00	0.00	FINISHED
482	07/09/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
PDF - FLOOR LINER PACKAGE
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			29.99			0.00
TOTAL		0.00			29.99			0.00
JOB# 3 JOURNAL PREFIX		BUCS			BUWS			BUIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740781-2	4.91
740781-3	29.99
CLAIM TOTALS	34.90

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P264 07/16/19 BU+S740781

FRANK BOMMARITO BUICK GMC INC 3 SAT STEEL M 41264

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD AVENIR

5 G A E R D K W 9 K J 3 0 9 7 9 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740781

VIN	5GAERDKW9KJ309792	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740781-2	001401903396	0002

JOB COMPLETION DATE: 07/09/2019
TECHNICIAN GMIN: 722637405

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 P264 07/16/19 BU+S740781

FRANK BOMMARITO BUICK GMC INC 3 SAT STEEL M 41264

15736 MANCHESTER ROAD 19/BUICK/ENCLAVE/4DR SUV FWD AVENIR

5 G A E R D K W 9 K J 3 0 9 7 9 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740781

VIN	5GAERDKW9KJ309792	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740781-3	001401903342	0002

JOB COMPLETION DATE: 07/09/2019
TECHNICIAN GMIN: 722637405

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.2

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		29.99		149.96
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-149.96
TOTAL		0.00		34.90		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230468391884501
*T 3615
*K STORE~01
*K DOCDATE~07/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P649 07/16/19 GC+S740782

FRANK BOMMARITO BUICK GMC INC 5 RED QUARTZ/ 80649

15736 MANCHESTER ROAD 19/GMC/CANYON/CREW CAB 128 07/12/19 26

1 G T G 6 E E N 3 K 1 3 2 2 7 7 3

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 7

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 134.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	07/12/19	11.70	13.00	1.30	0.00	FINISHED
411	07/12/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	0.90	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK K1322773 -134.96
TOTAL - MISC -134.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			134.96
MISC DIS			0.00			0.00			-134.96
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	07/12/19	13.00	13.00	0.00	0.00	FINISHED

```
            411   07/12/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):411                      15.00
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[CONTINUED ON NEXT PAGE]

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10                                JOSEPH WHITAKER     420       P649    07/16/19   GC+S740782

FRANK BOMMARITO BUICK GMC INC                                  5           RED QUARTZ/       80649

15736 MANCHESTER ROAD             19/GMC/CANYON/CREW CAB 128            07/12/19           26

                                  1 G T G 6 E E N 3 K 1 3 2 2 7 7 3

ELLISVILLE, MO 63011                                                    06/07/19

636-391-7200      636-391-9400                                                              MO: 7


LABOR----WARRANTY-----------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   07/12/19   13.00    13.00   0.00   0.00    FINISHED
             411   07/12/19    0.00     0.00   0.00   0.10    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.10

COMPLAINT    INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
             LO: 0590032
             RIA - ALL-WEATHER FLOOR LINERS (DEALER INSTALLED
ORIG CORR    INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032
CORRECTION   INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                         15.00                         0.00
  TOTAL                           0.00                         15.00                         0.00
JOB#  3 JOURNAL PREFIX            GCCS                          GCWS                         GCIS


WARRANTY CLAIM DETAIL TOTALS-----------------------------------------------------------------------

CLAIM#.........  TOTAL....
740782-2             4.91
740782-3            15.00
---------------  ---------
CLAIM TOTALS        19.91
```

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P649 07/16/19 GC+S740782

FRANK BOMMARITO BUICK GMC INC 5 RED QUARTZ/ 80649

15736 MANCHESTER ROAD 19/GMC/CANYON/CREW CAB 128 07/12/19 26

1 G T G 6 E E N 3 K 1 3 2 2 7 7 3

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 7

DCS AUDIT SLIP----------

JOB CARD 740782

VIN	1GTG6EEN3K1322773	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	5	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740782-2	001401903566	0002

JOB COMPLETION DATE: 07/12/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 P649 07/16/19 GC+S740782

FRANK BOMMARITO BUICK GMC INC 5 RED QUARTZ/ 80649

15736 MANCHESTER ROAD 19/GMC/CANYON/CREW CAB 128 07/12/19 26

1 G T G 6 E E N 3 K 1 3 2 2 7 7 3

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 7

DCS AUDIT SLIP----------

JOB CARD 740782

VIN	1GTG6EEN3K1322773	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	5	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740782-3	001401903578	0002

JOB COMPLETION DATE: 07/12/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.1

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	15.00	0.00	15.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	15.00	0.00	15.00

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		15.00		134.96
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-134.96
TOTAL		0.00		19.91		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230471941884501
*T 3615
*K STORE~01
*K DOCDATE~07/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P650 07/16/19 GC+S740783

FRANK BOMMARITO BUICK GMC INC 3 SAT STEEL M 80650

15736 MANCHESTER ROAD 19/GMC/TERRAIN/4DR FWD SLT 06/28/19 3

3 G K A L P E X 1 K L 3 7 7 6 5 2 Q

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 164.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	07/01/19	15.10	15.70	0.60	0.00	FINISHED
411	07/01/19	0.00	0.00	0.00	1.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	1.10	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	PDIT	PDI-TRUCK	KL377652	-164.96
			TOTAL - MISC	-164.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			164.96
MISC DIS			0.00			0.00			-164.96
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	07/01/19	15.70	15.70	0.00	0.00	FINISHED

```
            411   07/01/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):411                      29.99
```

10 JOSEPH WHITAKER 420 P650 07/16/19 GC+S740783

FRANK BOMMARITO BUICK GMC INC 3 SAT STEEL M 80650

15736 MANCHESTER ROAD 19/GMC/TERRAIN/4DR FWD SLT 06/28/19 3

3 G K A L P E X 1 K L 3 7 7 6 5 2 Q

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	07/01/19	15.70	16.00	0.30	0.00	FINISHED
411	07/01/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.20	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
PEF - FLOOR LINER PACKAGE
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			29.99			0.00
TOTAL		0.00			29.99			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740783-2	4.91
740783-3	29.99
CLAIM TOTALS	34.90

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P650 07/16/19 GC+S740783

FRANK BOMMARITO BUICK GMC INC 3 SAT STEEL M 80650

15736 MANCHESTER ROAD 19/GMC/TERRAIN/4DR FWD SLT 06/28/19 3

3 G K A L P E X 1 K L 3 7 7 6 5 2 Q

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740783

VIN	3GKALPEX1KL377652	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740783-2	001401903504	0002

JOB COMPLETION DATE: 07/01/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 P650 07/16/19 GC+S740783

FRANK BOMMARITO BUICK GMC INC 3 SAT STEEL M 80650

15736 MANCHESTER ROAD 19/GMC/TERRAIN/4DR FWD SLT 06/28/19 3

3 G K A L P E X 1 K L 3 7 7 6 5 2 Q

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740783

VIN	3GKALPEX1KL377652	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740783-3	001401903652	0002

JOB COMPLETION DATE: 07/01/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.2

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		29.99		164.96
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-164.96
TOTAL		0.00		34.90		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230477181884501
*T 3615
*K STORE~01
*K DOCDATE~06/19/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P651 06/19/19 GC+S740784

FRANK BOMMARITO BUICK GMC INC 4 DK SKY MET/ 80651

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 06/21/19 90

1 G T U 9 F E L 5 K Z 3 6 0 0 7 0

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):422 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/18/19	13.00	14.50	1.50	0.00	FINISHED
422	06/18/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.50	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KZ360070 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/18/19	14.60	14.60	0.00	0.00	FINISHED

```
            422   06/18/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):422                      104.97
```

10 JOSEPH WHITAKER 420 P651 06/19/19 GC+S740784

FRANK BOMMARITO BUICK GMC INC 4 DK SKY MET/ 80651

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 06/21/19 90

1 G T U 9 F E L 5 K Z 3 6 0 0 7 0

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/19/19	7.10	7.10	0.00	0.00	FINISHED
422	06/19/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.70	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIA - ALL-WEATHER FLOOR LINERS (DEALER-INSTALLED
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			104.97			0.00
TOTAL		0.00			104.97			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740784-2	4.91
740784-3	104.97
CLAIM TOTALS	109.88

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P651 06/19/19 GC+S740784

FRANK BOMMARITO BUICK GMC INC 4 DK SKY MET/ 80651

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 06/21/19 90

1 G T U 9 F E L 5 K Z 3 6 0 0 7 0

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP----------

JOB CARD 740784

VIN	1GTU9FEL5KZ360070	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740784-2	001399929481	0002

JOB COMPLETION DATE: 06/18/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 P651 06/19/19 GC+S740784

FRANK BOMMARITO BUICK GMC INC 4 DK SKY MET/ 80651

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 06/21/19 90

1 G T U 9 F E L 5 K Z 3 6 0 0 7 0

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP

JOB CARD 740784

VIN	1GTU9FEL5KZ360070	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740784-3	001399929499	0002

JOB COMPLETION DATE: 06/19/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.7

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		104.97		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		109.88		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230485301884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P652 06/12/19 GC+S740785

FRANK BOMMARITO BUICK GMC INC 3 GRAPH GRY M 80713

15736 MANCHESTER ROAD 19/GMC/TERRAIN/4DR FWD 07/29/19 80

3 G K A L M E V 4 K L 3 8 4 5 6 1 Q

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 164.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	10.20	10.20	0.00	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	1.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.10	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KL384561 -164.96
TOTAL - MISC -164.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			164.96
MISC DIS			0.00			0.00			-164.96
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	10.20	10.20	0.00	0.00	FINISHED

```
            411   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
ORIG CORR    ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                           4.91                           0.00
  TOTAL                          0.00                           4.91                           0.00
JOB#  2 JOURNAL PREFIX           GCCS                           GCWS                           GCIS


WARRANTY CLAIM DETAIL TOTALS-------------------------------------------------------------------------

CLAIM#.........  TOTAL....
```


[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P652 06/12/19 GC+S740785

FRANK BOMMARITO BUICK GMC INC 3 GRAPH GRY M 80713

15736 MANCHESTER ROAD 19/GMC/TERRAIN/4DR FWD 07/29/19 80

3 G K A L M E V 4 K L 3 8 4 5 6 1 Q

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740785-2	4.91
CLAIM TOTALS	4.91

DCS AUDIT SLIP----------

JOB CARD 740785

VIN	3GKALMEV4KL384561	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740785-2	001399386412	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			164.96
PARTS			0.00			4.91			0.00
MISC DIS			0.00			0.00			-164.96
TOTAL			0.00			4.91			0.00

*C 0
*A 4230489771884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P653 06/13/19 GC+S740786

FRANK BOMMARITO BUICK GMC INC 4 CARDINAL RE 80653

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 157"

3 G T U 9 D E D 7 K G 2 0 9 5 6 6

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):520 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/12/19	6.80	7.70	0.90	0.00	HOLD OTHER
520	06/12/19	8.50	8.50	0.00	0.00	FINISHED
520	06/12/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KG209566 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            520   06/12/19    8.50     8.50   0.00   0.00    FINISHED
            520   06/12/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                           0.00                         4.91                         0.00
  TOTAL                           0.00                         4.91                         0.00
JOB#  2 JOURNAL PREFIX            GCCS                         GCWS                         GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                          TECH(S):520                      15.00
```

10 JOSEPH WHITAKER 420 P653 06/13/19 GC+S740786

FRANK BOMMARITO BUICK GMC INC 4 CARDINAL RE 80653

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 157"

3 G T U 9 D E D 7 K G 2 0 9 5 6 6

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/12/19	8.50	8.50	0.00	0.00	FINISHED
520	06/12/19	0.00	0.00	0.00	0.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.10	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
VQZ - POLISHED EXHAUST TIP (DEALER INSTALLED)

ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
INSTALL CHROME EXHAUST TIP

CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
INSTALL CHROME EXHAUST TIP

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			15.00			0.00
TOTAL		0.00			15.00			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740786-2	4.91
740786-3	15.00
CLAIM TOTALS	19.91

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P653 06/13/19 GC+S740786

FRANK BOMMARITO BUICK GMC INC 4 CARDINAL RE 80653

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 157"

3 G T U 9 D E D 7 K G 2 0 9 5 6 6

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP----------

JOB CARD 740786

VIN	3GTU9DED7KG209566	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740786-2	001399482027	0002

JOB COMPLETION DATE: 06/12/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 P653 06/13/19 GC+S740786

FRANK BOMMARITO BUICK GMC INC 4 CARDINAL RE 80653

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 157"

3 G T U 9 D E D 7 K G 2 0 9 5 6 6

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP

JOB CARD 740786

VIN	3GTU9DED7KG209566	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740786-3	001399482158	0002

JOB COMPLETION DATE: 06/12/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.1

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	15.00	0.00	15.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	15.00	0.00	15.00

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			15.00			179.95
PARTS			0.00			4.91			0.00
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			19.91			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4230494441884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

10 JOSEPH WHITAKER 420 P655 06/12/19 GC+S740787

FRANK BOMMARITO BUICK GMC INC 3 EBONY TWILT 80655

15736 MANCHESTER ROAD 19/GMC/ACADIA/4DR SUV AW SLT,SLT-1 07/31/19 22

1 G K K N U L S X K Z 2 7 8 4 4 0

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):475 149.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/10/19	7.00	7.80	0.80	0.00	FINISHED
475	06/10/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	1.00	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	PDIT	PDI-TRUCK	KZ278440	-149.96
			TOTAL - MISC	-149.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			149.96
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/10/19	7.90	7.90	0.00	0.00	FINISHED

```
            475   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
ORIG CORR    ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                           0.00                           4.91                           0.00
  TOTAL                           0.00                           4.91                           0.00
JOB#  2 JOURNAL PREFIX            GCCS                           GCWS                           GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                          TECH(S):475                      29.99
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10                                JOSEPH WHITAKER     420       P655    06/12/19   GC+S740787

FRANK BOMMARITO BUICK GMC INC                                3           EBONY TWILT       80655

15736 MANCHESTER ROAD             19/GMC/ACADIA/4DR SUV AW SLT,SLT-1    07/31/19           22

                                  1 G K K N U L S X K Z 2 7 8 4 4 0

ELLISVILLE, MO 63011                                                    06/07/19

636-391-7200      636-391-9400                                                          MO: 5


LABOR----WARRANTY-------------------------------------------------------------------
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            475   06/10/19    7.90     7.90   0.00   0.00    FINISHED
            475   06/10/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                          TOTAL TECH TIME   0.00   0.20

COMPLAINT    INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
             LO: 0590032
             PDH - INTERIOR PROTECTION PACKAGE
ORIG CORR    INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032
CORRECTION   INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         29.99                         0.00
  TOTAL                          0.00                         29.99                         0.00
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                         GCIS


WARRANTY CLAIM DETAIL TOTALS--------------------------------------------------------------------------

CLAIM#.........  TOTAL....
740787-2             4.91
740787-3            29.99
---------------  ---------
CLAIM TOTALS        34.90
```

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P655 06/12/19 GC+S740787

FRANK BOMMARITO BUICK GMC INC 3 EBONY TWILT 80655

15736 MANCHESTER ROAD 19/GMC/ACADIA/4DR SUV AW SLT,SLT-1 07/31/19 22

1 G K K N U L S X K Z 2 7 8 4 4 0

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP----------

JOB CARD 740787

VIN	1GKKNULSXKZ278440	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740787-2	001399386558	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 P655 06/12/19 GC+S740787

FRANK BOMMARITO BUICK GMC INC 3 EBONY TWILT 80655

15736 MANCHESTER ROAD 19/GMC/ACADIA/4DR SUV AW SLT,SLT-1 07/31/19 22

1 G K K N U L S X K Z 2 7 8 4 4 0

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 5

DCS AUDIT SLIP

JOB CARD 740787

VIN	1GKKNULSXKZ278440	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	3	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740787-3	001399386574	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.2

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		29.99		149.96
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-149.96
TOTAL		0.00		34.90		0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:04

*C 0
*A 4230501101884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

211113 GRANT TERRILL 815 0154 06/14/19 GC+S740788

KIMBERLY BARNES ML1P9D 34308 CRYSTAL RED 75804

15824 HARRIS RIDGE COURT 15/GMC/YUKON/4DR 4WD 06/10/15 17

1 G K S 2 B K C 8 F R 5 1 6 7 4 9

CHESTERFIELD, MO 63017 06/07/19

314-250-5430 MO: 34308

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 52GCZ01 TRIM ELECT CONCERN TECH(S):473 390.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/10/19	15.60	15.60	0.00	0.00	FINISHED
473	06/13/19	13.50	13.50	0.00	0.00	FINISHED
473	06/13/19	0.00	0.00	0.00	2.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.60	

COMPLAINT customer states that the gps does not work
ORIG CAUSE B3463 ANTENNA SHORT TO GROUND
17NA214 STATES TO REPLACE THE GPS ANTENNA
CAUSE B3463 ANTENNA SHORT TO GROUND
17NA214 STATES TO REPLACE THE GPS ANTENNA
ORIG CORR REPLACED GPS ANT
CORRECTION REPLACED GPS ANT
EASYCARE-PARTS-$140.85-LABOR-$390-TAXES-$12.66-
DED-$250-TOTAL-$293.51-AUTH-5713476

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	84423821	ANTENNA 9.645 N	70.42	70.42	140.85	140.85
			COST TOTAL		70.42		
					TOTAL - PARTS		140.85

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			390.00			0.00			0.00
PARTS			140.85			0.00			0.00
TOTAL			530.85			0.00			0.00
JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):473                    0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/10/19   15.80    15.80   0.00   0.00    FINISHED
            473   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+93GCZYTIRE      TIRE TREAD YELLOW                TECH(S):473                    0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/13/19   13.50    13.50   0.00   0.00    FINISHED
            473   06/13/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
```

211113 GRANT TERRILL 815 0154 06/14/19 GC+S740788

KIMBERLY BARNES ML1P9D 34308 CRYSTAL RED 75804

15824 HARRIS RIDGE COURT 15/GMC/YUKON/4DR 4WD 06/10/15 17

1 G K S 2 B K C 8 F R 5 1 6 7 4 9

CHESTERFIELD, MO 63017 06/07/19

314-250-5430 MO: 34308

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		25.00
		TOTAL - MISC	26.50

COMMENTS
STATE FARM

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			390.00			0.00			0.00
PARTS			140.85			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			14.91			0.00			0.00
TOTAL			572.26			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230505771884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 F656 06/14/19 GC+S740789

FRANK BOMMARITO BUICK GMC INC 2 SUMMIT WHT/ 80656

15736 MANCHESTER ROAD 19/GMC/ACADIA/4DR FWD SLE

1 G K K N K L A 6 K Z 2 7 9 1 1 3

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ04 FLEET PDI TECH(S):411 149.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/12/19	13.90	14.20	0.30	0.00	FINISHED
411	06/12/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	1.00	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-FLEET PDI-NO LUBE STICKER,NO
BOMMARITO EMBLEMS OR PLATES OR ANY OTHER ID
%%%%%% 3 GALLONS FUEL ONLY %%%%%%%%%%%%
OPERATION NUMBER Z7000
ORIG CORR NEW VEHICLE INSPECTION COMPLETED---FLEET
CORRECTION NEW VEHICLE INSPECTION COMPLETED---FLEET

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	PDIT	PDI-TRUCK	KZ279113	-149.96
			TOTAL - MISC	-149.96

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			149.96
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/12/19	14.30	14.30	0.00	0.00	FINISHED
411	06/12/19	0.00	0.00	0.00	0.00	FINISHED

TOTAL TECH TIME 0.00 0.00

COMPLAINT TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
OR LO: 0590052
CORRECTION ADDITIONAL FLUIDS WERE ADDED
Z6999 OR LO: 0590052

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
WARR	1		1051515	CLEANER 8.800 N		3.51	3.51	4.91	4.91
					COST TOTAL		3.51		
							TOTAL - PARTS		4.91

JOB# 2 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
PARTS			0.00			4.91			0.00
TOTAL			0.00			4.91			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
740789-2	4.91
CLAIM TOTALS	4.91

[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 F656 06/14/19 GC+S740789

FRANK BOMMARITO BUICK GMC INC 2 SUMMIT WHT/ 80656

15736 MANCHESTER ROAD 19/GMC/ACADIA/4DR FWD SLE

1 G K K N K L A 6 K Z 2 7 9 1 1 3

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP

JOB CARD 740789

VIN	1GKKNKLA6KZ279113	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740789-2	001399595755	0002

JOB COMPLETION DATE: 06/12/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	4.91	0.00	4.91

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			149.96
PARTS			0.00			4.91			0.00
MISC DIS			0.00			0.00			-149.96
TOTAL			0.00			4.91			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230508771884501
*T 3615
*K STORE~01
*K DOCDATE~06/22/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P657 06/24/19 GC+S740790

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80657

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 8 K R 3 8 4 4 4 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/14/19	14.90	15.50	0.60	0.00	HOLD OTHER
411	06/22/19	6.70	6.70	0.00	0.00	FINISHED
411	06/21/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	PDIT	PDI-TRUCK	KR384442	-179.95
			TOTAL - MISC	-179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            411   06/22/19    6.70     6.70   0.00   0.00    FINISHED
            411   06/21/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                           0.00                         4.91                         0.00
  TOTAL                           0.00                         4.91                         0.00
JOB#  2 JOURNAL PREFIX            GCCS                         GCWS                         GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                          TECH(S):411                    254.93
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10 JOSEPH WHITAKER 420 P657 06/24/19 GC+S740790

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80657

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 8 K R 3 8 4 4 4 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/21/19	10.90	11.30	0.40	0.00	HOLD OTHER
411	06/22/19	6.70	6.70	0.00	0.00	FINISHED
411	06/21/19	0.00	0.00	0.00	1.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	1.70	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED
SF1 - 22" WHEEL, SILVER (DEALER INSTALLED /REPLACES FACTORY
OR OPTIONAL WHEELS)
VQY - CHROME RECOVERY HOOKS (DEALER INSTALLED
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			254.93			0.00
TOTAL		0.00			254.93			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740790-2	4.91
740790-3	254.93
CLAIM TOTALS	259.84

10 JOSEPH WHITAKER 420 P657 06/24/19 GC+S740790

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80657

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 8 K R 3 8 4 4 4 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740790

VIN	1GKS2BKC8KR384442	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740790-2	001400294325	0002

JOB COMPLETION DATE: 06/22/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 P657 06/24/19 GC+S740790

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80657

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 8 K R 3 8 4 4 4 2

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740790

VIN	1GKS2BKC8KR384442	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740790-3	001400294344	0002

JOB COMPLETION DATE: 06/22/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.7

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	254.93	0.00	254.93
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	254.93	0.00	254.93

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			254.93			179.95
PARTS			0.00			4.91			0.00
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			259.84			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230520371884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

258278 GRANT TERRILL 815 2252 06/12/19 GC+S740791

PATRICK L KAHMKE 79476 WHITE/ P9559A

1210 SHANNON COUNTY DR 15/GMC/ACADIA/AWD 4DR DENALI 10/14/14 72085

1 G K K V T K D 7 F J 1 7 8 3 0 0

SAINT LOUIS, MO 63125 06/07/19

314-631-1408 314-631-1408 MO: 79476

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 45GCZ01 STEERING CONCERN TECH(S):475 1779.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/12/19	8.60	12.70	4.10	0.00	FINISHED
475	06/12/19	0.00	0.00	0.00	12.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		4.10	12.70	

COMPLAINT customer states that the power steering fluid is leaking
ORIG CAUSE RAISE AND INSPECT WHEN TURNING WHEEL WITH HIGH PRESSURE
FLUID LEAKING BADLY OUT OF PUMP SHAFT SEAL ALSO LEAKING
FLUID IN RIGHT SIDE BOOT HOLD FOR INSPECTOR TO LOOK AT
CAUSE RAISE AND INSPECT WHEN TURNING WHEEL WITH HIGH PRESSURE
FLUID LEAKING BADLY OUT OF PUMP SHAFT SEAL ALSO LEAKING
FLUID IN RIGHT SIDE BOOT HOLD FOR INSPECTOR TO LOOK AT
ORIG CORR REPLACE POWER STG PUMP AND GEAR BLEED SYSTEM SET TOE IN
AND TEST DRIVE OK
CORRECTION REPLACE POWER STG PUMP AND GEAR BLEED SYSTEM, ALIGNED INTO
SPEC
AND TEST DRIVE OK
easy care pays
$2,866.69
auth number #5714015
customer has $100 deductible
easy care fax 770-246-2415

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	23271562	GEAR 6.508 Y	411.28	411.28	822.56	822.56
CUST	1	20954812	PUMP 6.605 Y	120.63	120.63	241.27	241.27
CUST	2	19329448	FLUID 8.800 N	6.26	12.52	12.52	25.04

COST TOTAL 544.43
TOTAL - PARTS 1088.87

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        1779.95                         0.00                         0.00
  PARTS                        1088.87                         0.00                         0.00
  TOTAL                        2868.82                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            GCCS                         GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 30GCZ02         AUTO TRANS CONCERN                TECH(S):475                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/11/19    9.00     9.60   0.60   0.00    HOLD OTHER
             475   06/12/19   12.80    12.80   0.00   0.00    FINISHED
             475   06/12/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.60   0.00

COMPLAINT    customer is states that the vehicle is starting to down
             shift and up shift hard at times at lower gears
ORIG CAUSE   TEST DROVE COULD NOT DUPLICATE ANY SHIFT ISSUES    SCAN ON
             GDS NO CODES STORED ECM OR TCM
CAUSE        TEST DROVE COULD NOT DUPLICATE ANY SHIFT ISSUES    SCAN ON
             GDS NO CODES STORED ECM OR TCM
ORIG CORR    NO ACTION TAKEN
CORRECTION   NO ACTION TAKEN
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258278                              GRANT TERRILL       815       2252    06/12/19   GC+S740791

PATRICK L KAHMKE                                                 79476       WHITE/           P9559A

1210 SHANNON COUNTY DR              15/GMC/ACADIA/AWD 4DR DENALI          10/14/14        72085

                                    1 G K K V T K D 7 F J 1 7 8 3 0 0

SAINT LOUIS, MO 63125                                                      06/07/19

314-631-1408      314-631-1408                                                              MO: 79476


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):475                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/12/19   12.80    12.80   0.00   0.00    FINISHED
             475   06/12/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX           GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                             1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                         25.00
                                                                TOTAL - MISC        26.50

COMMENTS---------------------------------------------------------------------------
X02BG79912:CUSTOMER REQUESTED A LOANER created 2019-06-07 04:03:00p
m taken by Grant Terrill


GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                       1779.95                          0.00                          0.00
  PARTS                       1088.87                          0.00                          0.00
  MISC CHG                      26.50                          0.00                          0.00
  TAXES                        100.11                          0.00                          0.00
                            ----------                    ----------                    ----------
  TOTAL                       2995.43                          0.00                          0.00


*************************     A L L  D E T A I L  I N V O I C E     *************************
```

*C 0
*A 4230524081884501
*T 3615
*K STORE~01
*K DOCDATE~06/21/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P658 06/21/19 GC+S740792

FRANK BOMMARITO BUICK GMC INC 2 SUMMIT WHT/ 80658

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 3 K R 3 8 3 9 9 1

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):935 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/20/19	7.10	7.60	0.50	0.00	HOLD OTHER
935	06/20/19	8.30	8.50	0.20	0.00	FINISHED
935	06/20/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KR383991 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            935   06/20/19    7.60     7.70   0.10   0.00    FINISHED
            935   06/20/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.10   0.00

COMPLAINT   TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
            OR LO: 0590052
ORIG CORR   ADDITIONAL FLUIDS WERE ADDED
            Z6999 OR LO: 0590052
CORRECTION  ADDITIONAL FLUIDS WERE ADDED
            Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515             CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                      COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                           4.91                           0.00
  TOTAL                          0.00                           4.91                           0.00
JOB#  2 JOURNAL PREFIX           GCCS                           GCWS                           GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):935                    239.94
```

10 JOSEPH WHITAKER 420 P658 06/21/19 GC+S740792

FRANK BOMMARITO BUICK GMC INC 2 SUMMIT WHT/ 80658

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 3 K R 3 8 3 9 9 1

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/20/19	7.80	8.30	0.50	0.00	FINISHED
935	06/20/19	0.00	0.00	0.00	1.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	1.60	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED)
SF1 - 22" WHEEL, SILVER (DEALER INSTALLED /REPLACES FACTORY
OR OPTIONAL WHEELS
VQY - CHROME RECOVERY HOOKS (DEALER INSTALLED
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			239.94			0.00
TOTAL		0.00			239.94			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740792-2	4.91
740792-3	239.94
CLAIM TOTALS	244.85

10 JOSEPH WHITAKER 420 P658 06/21/19 GC+S740792

FRANK BOMMARITO BUICK GMC INC 2 SUMMIT WHT/ 80658

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 3 K R 3 8 3 9 9 1

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740792

VIN	1GKS2BKC3KR383991	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740792-2	001400104582	0002

JOB COMPLETION DATE: 06/20/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 P658 06/21/19 GC+S740792

FRANK BOMMARITO BUICK GMC INC 2 SUMMIT WHT/ 80658

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 3 K R 3 8 3 9 9 1

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740792

VIN	1GKS2BKC3KR383991	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740792-3	001400104590	0002

JOB COMPLETION DATE: 06/20/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.6

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	239.94	0.00	239.94
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	239.94	0.00	239.94

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			239.94			179.95
PARTS			0.00			4.91			0.00
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			244.85			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230529411884501
*T 3615
*K STORE~01
*K DOCDATE~07/30/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P659 08/01/19 GC+S740793

FRANK BOMMARITO BUICK GMC INC 2 DK SAPPH BL 80659

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C 8 K R 3 8 5 3 8 9

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	07/30/19	12.80	13.60	0.80	0.00	FINISHED
411	07/30/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KR385389 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	07/30/19	13.80	13.80	0.00	0.00	FINISHED

```
            411   07/30/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                     COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):411                      179.95
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P659 08/01/19 GC+S740793

FRANK BOMMARITO BUICK GMC INC 2 DK SAPPH BL 80659

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C 8 K R 3 8 5 3 8 9

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	07/30/19	13.60	14.30	0.70	0.00	FINISHED
411	07/30/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	1.20	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED
SF1 - 22" WHEEL, SILVER (DEALER INSTALLED /REPLACES FACTORY
OR OPTIONAL WHEELS
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			179.95			0.00
TOTAL			0.00			179.95			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740793-2	4.91
740793-3	179.95
CLAIM TOTALS	184.86

10 JOSEPH WHITAKER 420 P659 08/01/19 GC+S740793

FRANK BOMMARITO BUICK GMC INC 2 DK SAPPH BL 80659

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C 8 K R 3 8 5 3 8 9

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740793

VIN	1GKS2DKC8KR385389	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740793-2	001403289720	0002

JOB COMPLETION DATE: 07/30/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 P659 08/01/19 GC+S740793

FRANK BOMMARITO BUICK GMC INC 2 DK SAPPH BL 80659

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C 8 K R 3 8 5 3 8 9

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740793

VIN	1GKS2DKC8KR385389	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740793-3	001403289753	0002

JOB COMPLETION DATE: 07/30/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.2

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	179.95	0.00	179.95
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	179.95	0.00	179.95

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		179.95		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		184.86		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230532091884501
*T 3615
*K STORE~01
*K DOCDATE~07/09/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P662 07/16/19 GC+S740795

FRANK BOMMARITO BUICK GMC INC 2 CRIMSON RED 80662

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 7 K R 3 8 6 1 3 4

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):411 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	11.20	11.50	0.30	0.00	HOLD OTHER
411	06/14/19	12.70	12.70	0.00	0.00	FINISHED
411	06/14/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	PDIT	PDI-TRUCK	KR386134	-179.95
			TOTAL - MISC	-179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            411   06/14/19   12.70    12.70   0.00   0.00    FINISHED
            411   06/14/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT   TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
            OR LO: 0590052
CORRECTION  ADDITIONAL FLUIDS WERE ADDED
            Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515             CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):411                    239.94
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[CONTINUED ON NEXT PAGE]

10 JOSEPH WHITAKER 420 P662 07/16/19 GC+S740795

FRANK BOMMARITO BUICK GMC INC 2 CRIMSON RED 80662

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 7 K R 3 8 6 1 3 4

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	07/09/19	12.50	12.50	0.00	0.00	FINISHED
411	07/08/19	0.00	0.00	0.00	1.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.60	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED
SF1 - 22" WHEEL, SILVER (DEALER INSTALLED /REPLACES FACTORY
OR OPTIONAL WHEELS
VQY - CHROME RECOVERY HOOKS (DEALER INSTALLED
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			239.94			0.00
TOTAL		0.00			239.94			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740795-2	4.91
740795-3	239.94
CLAIM TOTALS	244.85

10 JOSEPH WHITAKER 420 P662 07/16/19 GC+S740795

FRANK BOMMARITO BUICK GMC INC 2 CRIMSON RED 80662

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 7 K R 3 8 6 1 3 4

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740795

VIN	1GKS2BKC7KR386134	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740795-2	001401903671	0002

JOB COMPLETION DATE: 06/14/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 P662 07/16/19 GC+S740795

FRANK BOMMARITO BUICK GMC INC 2 CRIMSON RED 80662

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 B K C 7 K R 3 8 6 1 3 4

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740795

VIN	1GKS2BKC7KR386134	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740795-3	001401903685	0002

JOB COMPLETION DATE: 07/09/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.6

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	239.94	0.00	239.94
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	239.94	0.00	239.94

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			239.94			179.95
PARTS			0.00			4.91			0.00
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			244.85			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230536601884501
*T 3615
*K STORE~01
*K DOCDATE~07/09/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P663 07/16/19 GC+S740796

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80663

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C 1 K R 3 8 6 4 9 5

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):475 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/14/19	10.20	11.10	0.90	0.00	FINISHED
475	06/14/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KR386495 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/14/19	11.10	11.10	0.00	0.00	FINISHED

```
            475   06/14/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
             OR LO: 0590052
ORIG CORR    ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052
CORRECTION   ADDITIONAL FLUIDS WERE ADDED
             Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515              CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                    COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                          4.91                          0.00
  TOTAL                          0.00                          4.91                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                          TECH(S):411 475                 164.96
```

10 JOSEPH WHITAKER 420 P663 07/16/19 GC+S740796

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80663

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C 1 K R 3 8 6 4 9 5

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/14/19	11.10	11.10	0.00	0.00	FINISHED
411	07/09/19	12.70	12.70	0.00	0.00	FINISHED
411	07/08/19	0.00	0.00	0.00	1.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.10	

COMPLAINT INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
LO: 0590032
RIB - ALL-WEATHER FLOOR LINER PACKAGE (DEALER INSTALLED
SF1 - 22" WHEEL, SILVER (DEALER INSTALLED /REPLACES FACTORY
OR OPTIONAL WHEELS
ORIG CORR INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032
CORRECTION INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
OR LO: 0590032

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			164.96			0.00
TOTAL		0.00			164.96			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740796-2	4.91
740796-3	164.96
CLAIM TOTALS	169.87

10 JOSEPH WHITAKER 420 P663 07/16/19 GC+S740796

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80663

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C 1 K R 3 8 6 4 9 5

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740796

VIN	1GKS2DKC1KR386495	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740796-2	001401903549	0002

JOB COMPLETION DATE: 06/14/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

---

10 JOSEPH WHITAKER 420 P663 07/16/19 GC+S740796

FRANK BOMMARITO BUICK GMC INC 2 SAT STEEL M 80663

15736 MANCHESTER ROAD 19/GMC/YUKON/4DR SUV 4WD

1 G K S 2 D K C 1 K R 3 8 6 4 9 5

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 4

DCS AUDIT SLIP----------

JOB CARD 740796

VIN	1GKS2DKC1KR386495	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	2	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740796-3	001401903731	0002

JOB COMPLETION DATE: 07/09/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	1.1

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	164.96	0.00	164.96
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	164.96	0.00	164.96

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		164.96		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		169.87		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230543501884501
*T 3615
*K STORE~01
*K DOCDATE~06/22/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 P661 06/24/19 GC+S740797

FRANK BOMMARITO BUICK GMC INC 4 DK SKY MET/ 80661

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/4WD CREW 157 06/26/19 1

1 G T U 9 F E L 5 K Z 3 6 5 9 6 4 Q

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ PRE DELIVERY INSPECT TECH(S):935 179.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/21/19	7.30	7.70	0.40	0.00	HOLD OTHER
935	06/21/19	8.10	8.20	0.10	0.00	FINISHED
935	06/21/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	1.20	

COMPLAINT PERFORM NEW VEHICLE INSPECTION-ADD BOMMARITO EMBLEM &DISPLAY
PLATES AND LUBE STICKER--OP # Z7000 OR LO:0590072
TEST THE ONSTAR SYSTEM IF EQUIPPED
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072
CORRECTION NEW VEHICLE INSPECTION COMPLETED
Z7000 OR LO: 0590072

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
INTL PDIT PDI-TRUCK KZ365964 -179.95
TOTAL - MISC -179.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			179.95
MISC DIS			0.00			0.00			-179.95
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 75GCZ01 ADDITIONAL FLUIDS TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            935   06/21/19    7.70     7.80   0.10   0.00    FINISHED
            935   06/21/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.10   0.00

COMPLAINT   TOP OFF ALL FLUID LEVELS AS NECESSARY. OP Z6999
            OR LO: 0590052
ORIG CORR   ADDITIONAL FLUIDS WERE ADDED
            Z6999 OR LO: 0590052
CORRECTION  ADDITIONAL FLUIDS WERE ADDED
            Z6999 OR LO: 0590052

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    1051515             CLEANER 8.800 N        3.51     3.51      4.91       4.91
                                                      COST TOTAL      3.51
                                                                TOTAL - PARTS          4.91

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          0.00                           4.91                           0.00
  TOTAL                          0.00                           4.91                           0.00
JOB#  2 JOURNAL PREFIX           GCCS                           GCWS                           GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 75GCZPDI01      ADD TIMES                        TECH(S):935                      29.99
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[CONTINUED ON NEXT PAGE]

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10                                  JOSEPH WHITAKER     420       P661    06/24/19   GC+S740797

FRANK BOMMARITO BUICK GMC INC                                  4           DK SKY MET/       80661

15736 MANCHESTER ROAD               19/GMC/SIERRA 1500/4WD CREW 157       06/26/19            1

                                    1 G T U 9 F E L 5 K Z 3 6 5 9 6 4    Q

ELLISVILLE, MO 63011                                                      06/07/19

636-391-7200      636-391-9400                                                              MO: 6


LABOR----WARRANTY-------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/21/19    7.80     8.10   0.30   0.00    FINISHED
             935   06/21/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.30   0.20

COMPLAINT    INSTALL ITEMS AS PER PDI OPERATION NUMBER Z6998 OR
             LO: 0590032
             RIA - ALL-WEATHER FLOOR LINERS (DEALER-INSTALLED
             SFE - WHEEL LOCKS, SET OF 4 (DEALER INSTALLED
ORIG CORR    INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032
CORRECTION   INSTALL DIRECT SHIPPED ITEM(S) Z6998 ADD TIME IS....
             OR LO: 0590032

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          29.99                          0.00
  TOTAL                          0.00                          29.99                          0.00
JOB#  3 JOURNAL PREFIX           GCCS                           GCWS                           GCIS


WARRANTY CLAIM DETAIL TOTALS--------------------------------------------------------------------------

CLAIM#.....  TOTAL....
740797-2          4.91
740797-3         29.99
---------------  ---------
CLAIM TOTALS      34.90
```

10 JOSEPH WHITAKER 420 P661 06/24/19 GC+S740797

FRANK BOMMARITO BUICK GMC INC 4 DK SKY MET/ 80661

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/4WD CREW 157 06/26/19 1

1 G T U 9 F E L 5 K Z 3 6 5 9 6 4 Q

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP----------

JOB CARD 740797

VIN	1GTU9FEL5KZ365964	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZPDI		740797-2	001400294476	0002

JOB COMPLETION DATE: 06/21/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS
0590052	0.0

OTHER LABOR OPS (Y/N) N

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
1051515	1	3.51			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	1.40		
PARTS	3.51	0.00	4.91
LABOR	0.00	0.00	0.00
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	4.91	0.00	4.91

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10 JOSEPH WHITAKER 420 P661 06/24/19 GC+S740797

FRANK BOMMARITO BUICK GMC INC 4 DK SKY MET/ 80661

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/4WD CREW 157 06/26/19 1

1 G T U 9 F E L 5 K Z 3 6 5 9 6 4 Q

ELLISVILLE, MO 63011 06/07/19

636-391-7200 636-391-9400 MO: 6

DCS AUDIT SLIP----------

JOB CARD 740797

VIN	1GTU9FEL5KZ365964	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/07/2019
ODOMETER	4	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZPDI		740797-3	001400294494	0002

JOB COMPLETION DATE: 06/21/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS	ADD PUB.
0590032	0.0	0.2

OTHER LABOR OPS (Y/N) N

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		29.99		179.95
PARTS		0.00		4.91		0.00
MISC DIS		0.00		0.00		-179.95
TOTAL		0.00		34.90		0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:05

*C 0
*A 4230548861884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

259726 JOSHUA DELANOIX 403 2254 06/10/19 GC+S740798

ELIGIAH WADLEY 6200 ONYX BLK/JE 79889

12 HENRIETTA PLACE 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 12/08/18 291

3 G T U 2 N E C 2 J G 6 0 6 8 7 6

SAINT LOUIS, MO 63104 06/08/19

314-574-5681 314-574-5681 MO: 6200

JOB# 1 CHARGES

LABOR----WARRANTY

J# 1 00GCZ0600743 16,17,18 GMC TECH(S):411 13.66

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/08/19	7.10	7.80	0.70	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT 14-15 GMC LOF/ROTATE
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL	4.30			
				TOTAL - PARTS			6.02

G.O.G. & SUPPLIES

WARR	8.0	19352900 OW20 DEXOS WARR	@ 3.790	/UNIT		30.32
				TOTAL - GOG		30.32

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):411   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/08/19	7.80	7.80	0.00	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR   COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER		WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X02OLRGMG1:WAIT created 2019-05-31 04:23:00pm taken by Adam Beckman

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#..... TOTAL....

[CONTINUED ON NEXT PAGE]

259726 JOSHUA DELANOIX 403 2254 06/10/19 GC+S740798

ELIGIAH WADLEY 6200 ONYX BLK/JE 79889

12 HENRIETTA PLACE 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 12/08/18 291

3 G T U 2 N E C 2 J G 6 0 6 8 7 6

SAINT LOUIS, MO 63104 06/08/19

314-574-5681 314-574-5681 MO: 6200

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740798-1	50.00
CLAIM TOTALS	50.00

DCS AUDIT SLIP----------

JOB CARD 740798

VIN	3GTU2NEC2JG606876	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/08/2019
ODOMETER	6200	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740798-1	001399151555	0002

JOB COMPLETION DATE: 06/08/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 14-15 GMC LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	50.00	0.00	50.00

259726 JOSHUA DELANOIX 403 2254 06/10/19 GC+S740798

ELIGIAH WADLEY 6200 ONYX BLK/JE 79889

12 HENRIETTA PLACE 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 12/08/18 291

3 G T U 2 N E C 2 J G 6 0 6 8 7 6

SAINT LOUIS, MO 63104 06/08/19

314-574-5681 314-574-5681 MO: 6200

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230557221884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

92214 CHARLIE THIERET 932 4320 06/08/19 GC+S740800

DAVID A CASTRO 64411 /

826 KILLINEY 14/TOYOTA TRUCK/RAV4/4DR AWD LTD

J T M D F R E V 4 E J 0 0 4 4 3 4

BALLWIN, MO 63021 06/08/19

636-220-9142 314-394-2532 MO: 64411

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZOIL LOF/VALVOLINE TECH(S):575 9.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	7.40	7.40	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION,CHANGE ENGINE OIL &
FILTER USING VALVOLINE OIL.
TOP OFF ALL FLUID LEVELS.
+++RESET OIL LIFE INDEX IF EQUIPPED+++
ORIG CORR PERFORM REQUESTED SERVICES=THANK YOU
CORRECTION PERFORM REQUESTED SERVICES=THANK YOU

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	FVPG7047	OIL FILTER	3.99	3.99	5.60	5.60
			COST TOTAL		3.99		
					TOTAL - PARTS		5.60

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	1.900	/UNIT	9.50
					TOTAL - GOG	9.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			9.58			0.00			0.00
PARTS			5.60			0.00			0.00
G.O.G.			9.50			0.00			0.00
TOTAL			24.68			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 46GCZ04         ROTATION SPECIAL                  TECH(S):575                    12.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/08/19    7.40     7.40   0.00   0.00    FINISHED
            575   06/08/19    0.00     0.00   0.00   0.40    FINISHED
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.00                          0.00                          0.00
  TOTAL                          12.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                          GCWS                          GCIS


COMMENTS---------------------------------------------------------------------
DELETED OPERATION(S)---------------------------------------------------------
00GCZ27POINT    27 POINT INSPECTION
```

92214 CHARLIE THIERET 932 4320 06/08/19 GC+S740800

DAVID A CASTRO 64411 /

826 KILLINEY 14/TOYOTA TRUCK/RAV4/4DR AWD LTD

J T M D F R E V 4 E J 0 0 4 4 3 4

BALLWIN, MO 63021 06/08/19

636-220-9142 314-394-2532 MO: 64411

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			21.58			0.00			0.00
PARTS			5.60			0.00			0.00
G.O.G.			9.50			0.00			0.00
TAXES			1.36			0.00			0.00
TOTAL			38.04			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:05

*C 0
*A 4230562451884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

254096 CHARLIE THIERET 932 4321 06/08/19 MA+S740801

KARETI SUREKHA 9877 MACHINE GRY 12235

266 CHURCHILL LN 18/MAZDA/CX-5/4DR SUV GRD TOUR AWD 07/02/18 3

J M 3 K F B D M 6 J 0 3 3 3 5 5 4

BALLWIN, MO 63011 06/08/19

312-852-6789 312-852-6789 MO: 9877

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF2 2 OF 2 SYNTHETIC OIL TECH(S):575 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	7.40	7.40	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
WITH TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
ROTATED TIRES
CORRECTION PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ55R CUST.MAINT.VISIT TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	7.40	7.40	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	7.40	7.40	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

254096 CHARLIE THIERET 932 4321 06/08/19 MA+S740801

KARETI SUREKHA 9877 MACHINE GRY 12235

266 CHURCHILL LN 18/MAZDA/CX-5/4DR SUV GRD TOUR AWD 07/02/18 3

J M 3 K F B D M 6 J 0 3 3 3 5 5 4

BALLWIN, MO 63011 06/08/19

312-852-6789 312-852-6789 MO: 9877

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230567121884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

97183 JOSHUA DELANOIX 403 2255 06/08/19 GC+S740802

DONNA M JABLONSKI PR5W8J 31702 /

3560 ST ALBANS ROAD 18/CHEVROLET/CRUZE/4DR SDN PREMIER

P.O. BOX 620 1 G 1 B F 5 S M 5 J 7 1 0 4 2 3 2

ST. ALBANS, MO 63073 06/08/19

636-273-0150 314-692-1988 MO: 31702

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):460 30.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	8.10	8.70	0.60	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1	12696048	FILTER 1.836	Y	4.30	4.30	6.00	6.00
				COST TOTAL		4.30		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	32.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	33.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			33.50			0.00			0.00
TOTAL			69.95			0.00			0.00

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JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):460                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            460   06/08/19    8.10     8.10   0.00   0.00    FINISHED
            460   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+93GCZYTIRE      TIRE TREAD YELLOW               TECH(S):460                      0.00
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[CONTINUED ON NEXT PAGE]

97183 JOSHUA DELANOIX 403 2255 06/08/19 GC+S740802

DONNA M JABLONSKI PR5W8J 31702 /

3560 ST ALBANS ROAD 18/CHEVROLET/CRUZE/4DR SDN PREMIER

P.O. BOX 620 1 G 1 B F 5 S M 5 J 7 1 0 4 2 3 2

ST. ALBANS, MO 63073 06/08/19

636-273-0150 314-692-1988 MO: 31702

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	8.70	8.70	0.00	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZEAFY ENG. AIR FLTR YELLOW TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	8.70	8.70	0.00	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+93GCZCAFY CABIN AIR FILTER YEL TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	8.70	8.70	0.00	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: CABIN AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: CABIN AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.82
		TOTAL - MISC	3.32

COMMENTS----------
X02TQWL3Y2:WAIT created 2019-06-05 10:14:00am taken by Joshua Delan
oix

RECOMMENDATIONS----------
DEPOSIT CONTROL - $99.95
INDUCTION SERVICE - $159.95

97183 JOSHUA DELANOIX 403 2255 06/08/19 GC+S740802

DONNA M JABLONSKI PR5W8J 31702 /

3560 ST ALBANS ROAD 18/CHEVROLET/CRUZE/4DR SDN PREMIER

P.O. BOX 620 1 G 1 B F 5 S M 5 J 7 1 0 4 2 3 2

ST. ALBANS, MO 63073 06/08/19

636-273-0150 314-692-1988 MO: 31702

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			33.50			0.00			0.00
MISC CHG			3.32			0.00			0.00
TAXES			3.71			0.00			0.00
TOTAL			76.98			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230572111884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

255344 ROBERT KOSTIAL 532 6670 06/08/19 IN+S740803

ANTONIO MUHAMMAD 137338 BLUE/ 96692B

3909 ROLAND BLVD 05/INFINITI/G35 SEDAN/4DR SDN AWD AT 07/31/15 121050

APT 1S J N K C V 5 1 F 9 5 M 3 1 5 5 4 0

SL LOUIS, MO 63121 06/08/19

314-813-7572 314-813-7572 MO: 137338

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZ01 LUBE OIL FILTER TECH(S):514 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	8.10	8.10	0.00	0.00	FINISHED
514	06/08/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		23.99			0.00			0.00
PARTS		9.08			0.00			0.00
G.O.G.		11.80			0.00			0.00
MISC DIS		-1.65			0.00			0.00

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  TOTAL                          43.22                        0.00                        0.00
JOB#  1 JOURNAL PREFIX            INCS                        INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 03INZO3         SAFETY/EMISSIONS                  TECH(S):514                      28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/08/19    8.10     8.10   0.00   0.00    FINISHED
             514   06/08/19    0.00     0.00   0.00   0.50    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CORR    VEHICLE PASSED EMISSIONS TEST BUT FAILED SAFETY TEST DUE TO
             LEAKING EXHAUST MUFFLER FLANGE SUGGEST CUSTOMER RETURN NEXT
             WEEK TO GET EXHAUST WELDED AND PASS VEHICLE
CORRECTION   VEHICLE PASSED EMISSIONS TEST BUT FAILED SAFETY TEST DUE TO
             LEAKING EXHAUST MUFFLER FLANGE SUGGEST CUSTOMER RETURN NEXT
             WEEK TO GET EXHAUST WELDED AND PASS VEHICLE

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                        4.00
    CUST      SYSTEC  SYSTEMS TEC                                     740803      3.45
    CUST         SSR  SHOP SUPPLIES                                               -1.43
                                                              TOTAL - MISC        6.02
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[CONTINUED ON NEXT PAGE]

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255344                              ROBERT KOSTIAL      532       6670    06/08/19   IN+S740803

ANTONIO MUHAMMAD                                                 137338      BLUE/            96692B

3909 ROLAND BLVD                    05/INFINITI/G35 SEDAN/4DR SDN AWD AT  07/31/15       121050

APT 1S                              J N K C V 5 1 F 9 5 M 3 1 5 5 4 0

SL LOUIS, MO 63121                                                          06/08/19

314-813-7572      314-813-7572                                                          MO: 137338


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -1.43                          0.00                          0.00
  TOTAL                          34.57                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):514                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            514   06/08/19    8.30     8.30   0.00   0.00    FINISHED
            514   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               3.08
                                                                 TOTAL - MISC            4.58

COMMENTS---------------------------------------------------------------------------
TAG NUMBER IS 6670


GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          52.54                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC CHG                       12.03                          0.00                          0.00
  MISC DIS                       -3.08                          0.00                          0.00
  TAXES                           1.88                          0.00                          0.00
                            ----------                    ----------                    ----------
  TOTAL                          84.25                          0.00                          0.00

*************************    A L L  D E T A I L  I N V O I C E    *************************
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  [END OF INVOICE] 11:45:05

*C 0
*A 4230578131884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

253442 CHARLIE THIERET 932 4322 06/08/19 MA+S740804

GARY A JASPER 3891 CRYSTAL WHT 11586

314 RIDGE MEADOW DR 17/MAZDA/MX-5 MIATA/2DR CNV GRND TOU 06/21/18 22

J M 1 N D A D 7 5 H 0 1 2 4 7 1 9

CHESTERFIELD, MO 63017 06/08/19

636-448-6055 636-448-6055 MO: 3891

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):575 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	7.90	7.90	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

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JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):575                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/08/19    7.90     7.90   0.00   0.00    FINISHED
            575   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            MACS                           MAWS                           MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3 00MAZ55R        CUST.MAINT.VISIT                   TECH(S):575                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/08/19    7.90     7.90   0.00   0.00    FINISHED
            575   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00
```

253442 CHARLIE THIERET 932 4322 06/08/19 MA+S740804

GARY A JASPER 3891 CRYSTAL WHT 11586

314 RIDGE MEADOW DR 17/MAZDA/MX-5 MIATA/2DR CNV GRND TOU 06/21/18 22

J M 1 N D A D 7 5 H 0 1 2 4 7 1 9

CHESTERFIELD, MO 63017 06/08/19

636-448-6055 636-448-6055 MO: 3891

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
X02V9DH881:WAIT WEB APPT created 2019-06-03 08:37:48pm taken by CUS
TOMER STATES:Bought car new there less than a year ago, and mention
ed that oil change and tire rotation are free (first two) for one y
ear.

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230584411884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

40814 ROBERT KOSTIAL 532 6673 06/08/19 IN+S740805

C.A.P.S INC KF5T4Z 66647 MAJESTIC WH 94745

13080 HOLLENBERG 15/INFINITI/QX60/4DR AWD 12/21/15 12

5 N 1 A L 0 M M 2 F C 5 4 3 3 4 5 70069 08/19/15

BRIDGETON, MO 63044 06/08/19

636-227-5572 636-227-5572 MO: 66647

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/08/19	8.90	8.90	0.00	0.00	FINISHED
435	06/08/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 20.65
TOTAL - GOG 20.65

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          52.07                        0.00                        0.00
JOB#  1 JOURNAL PREFIX            INCS                        INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):435                      30.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/08/19    8.90     8.90   0.00   0.00    FINISHED
            435   06/08/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires) -
             $30.00
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -1.50
                                                          TOTAL - MISC           -1.50
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[CONTINUED ON NEXT PAGE]

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40814                              ROBERT KOSTIAL      532       6673    06/08/19   IN+S740805

C.A.P.S INC                                      KF5T4Z      66647       MAJESTIC WH       94745

13080 HOLLENBERG                   15/INFINITI/QX60/4DR AWD              12/21/15           12

                                   5 N 1 A L 0 M M 2 F C 5 4 3 3 4 5    70069         08/19/15

BRIDGETON, MO 63044                                                     06/08/19

636-227-5572      636-227-5572                                                        MO: 66647


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         30.00                          0.00                          0.00
  MISC DIS                      -1.50                          0.00                          0.00
  TOTAL                         28.50                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00INZZBG109     BG EPR SERVICE                    TECH(S):435                        35.45
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/08/19    8.90     8.90   0.00   0.00    FINISHED
             435   06/08/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM BG ENGINE PERFORMANACE RESTORATION SERVICE -
             $89.95
ORIG CAUSE   ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
CAUSE        ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
ORIG CORR    PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS
             THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING
             FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL
             EXHAUST EMISSIONS AND OIL CONSUMPTION.
CORRECTION   PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS
             THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING
             FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL
             EXHAUST EMISSIONS AND OIL CONSUMPTION.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6577BG               PERF OIL CHANGE       39.10    39.10     54.50      54.50
                                                      COST TOTAL     39.10
                                                                   TOTAL - PARTS         54.50

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         35.45                          0.00                          0.00
  PARTS                         54.50                          0.00                          0.00
  TOTAL                         89.95                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00INEXPINSPECT  FREE MULTIPOINT INSP               TECH(S):435                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/08/19    8.90     8.90   0.00   0.00    FINISHED
             435   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION
```

JOB# 4 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

[CONTINUED ON NEXT PAGE]

40814 ROBERT KOSTIAL 532 6673 06/08/19 IN+S740805

C.A.P.S INC KF5T4Z 66647 MAJESTIC WH 94745

13080 HOLLENBERG 15/INFINITI/QX60/4DR AWD 12/21/15 12

5 N 1 A L 0 M M 2 F C 5 4 3 3 4 5 70069 08/19/15

BRIDGETON, MO 63044 06/08/19

636-227-5572 636-227-5572 MO: 66647

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		7.65
			TOTAL - MISC	9.15

COMMENTS
++WAITER++TAG NUMBER IS 6673

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			89.44			0.00			0.00
PARTS			63.58			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			9.15			0.00			0.00
MISC DIS			-3.15			0.00			0.00
TAXES			7.98			0.00			0.00
TOTAL			187.65			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230589591884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

78140 JOSHUA DELANOIX 403 2256 06/08/19 GC+S740806

RICHARD J BILPUSH AB3E1S 99083 /

155 CARMEL WOODS DR. 04/CHEVROLET TRUCK/TAHOE/ 07/05/04 0

1 G N E K 1 3 T 5 4 R 2 8 1 7 3 4

ELLISVILLE, MO 63021 06/08/19

636-230-0185 314-230-0185 MO: 99083

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 46GCZ01 VIBRATION AT HWY SPD TECH(S):460 75.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	11.10	11.10	0.00	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT C/S: service tire monitor
ORIG CAUSE LEFT FRONT TIRE MONITOR SENSOR WILL NOT RELEARN
CAUSE LEFT FRONT TIRE MONITOR SENSOR WILL NOT RELEARN
ORIG CORR REPLACED LF TIRE PRESSURE SENSOR
CORRECTION REPLACED LF TIRE PRESSURE SENSOR

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	15136883	SENSOR 5.890 Y	47.44	47.44	94.87	94.87
			COST TOTAL	47.44			
				TOTAL - PARTS			94.87

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			75.00			0.00			0.00
PARTS			94.87			0.00			0.00
TOTAL			169.87			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 11GCZSPARK8 REPLACE SPARK PLUGS TECH(S):460 225.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	10.30	11.00	0.70	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING

TOTAL TECH TIME 0.70 1.50

COMPLAINT REPLACE SPARK PLUGS
ORIG CAUSE SPARK PLUGS
CAUSE SPARK PLUGS
ORIG CORR REPLACE 8 SPARK PLUGS
CORRECTION REPLACE 8 SPARK PLUGS

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	8		19299585	SPARK PLU 2.270	Y	5.51	44.08	11.02	88.16
					COST TOTAL		44.08		
							TOTAL - PARTS		88.16

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			225.00			0.00			0.00
PARTS			88.16			0.00			0.00
TOTAL			313.16			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 3 CHARGES

LABOR	CUSTOMER			
J# 3	51GCZ	BODY ELECTRICAL	TECH(S):460	105.00

[CONTINUED ON NEXT PAGE]

78140 JOSHUA DELANOIX 403 2256 06/08/19 GC+S740806

RICHARD J BILPUSH AB3E1S 99083 /

155 CARMEL WOODS DR. 04/CHEVROLET TRUCK/TAHOE/ 07/05/04 0

1 G N E K 1 3 T 5 4 R 2 8 1 7 3 4

ELLISVILLE, MO 63021 06/08/19

636-230-0185 314-230-0185 MO: 99083

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	11.10	11.10	0.00	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.70	

COMPLAINT CHECK ALL LIGHT OPERATION
ORIG CAUSE FOUND THE RIGHT FRONT DAYTIME RUNNING LIGHT IS OUT, TERMINALS INSIDE BULB SOCKET ARE BURNT. ALSO FOUND BOTH FRONT SIDE MARKER BULBS ARE OUT.
CAUSE FOUND THE RIGHT FRONT DAYTIME RUNNING LIGHT IS OUT, TERMINALS INSIDE BULB SOCKET ARE BURNT. ALSO FOUND BOTH FRONT SIDE MARKER BULBS ARE OUT.
ORIG CORR REPLACED RF DRL BULB AND SOCKET AND BOTH FRONT SIDE MARKER BULBS.
CORRECTION REPLACED RF DRL BULB AND SOCKET AND BOTH FRONT SIDE MARKER BULBS.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	15199562	BULB 2.727 Y	2.51	2.51	5.03	5.03
CUST	2	13503401	BULB 8.991 Y	1.32	2.64	2.64	5.28
CUST	1	19258649	CONNECTOR 2.530 Y	20.11	20.11	40.21	40.21
			COST TOTAL		25.26		
					TOTAL - PARTS		50.52

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		105.00			0.00			0.00
PARTS		50.52			0.00			0.00
TOTAL		155.52			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 00GCZ27POINT 27 POINT INSPECTION TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	11.10	11.10	0.00	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX		GCQS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00GCZBGINDUCTIO BG INDUCTION SPECIAL TECH(S):460 85.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	11.90	11.90	0.00	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS AIR/FUEL INDUCTION SERVICE.
ORIG CAUSE NORMAL MAINTENANCE.

78140 JOSHUA DELANOIX 403 2256 06/08/19 GC+S740806

RICHARD J BILPUSH AB3E1S 99083 /

155 CARMEL WOODS DR. 04/CHEVROLET TRUCK/TAHOE/ 07/05/04 0

1 G N E K 1 3 T 5 4 R 2 8 1 7 3 4

ELLISVILLE, MO 63021 06/08/19

636-230-0185 314-230-0185 MO: 99083

CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.
CORRECTION TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		6592BG	INDUCTION	51.50	51.50	72.00	72.00
				COST TOTAL	51.50			
						TOTAL - PARTS		72.00

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			85.95			0.00			0.00
PARTS			72.00			0.00			0.00
TOTAL			157.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS
X02TX88SDO:WAIT created 2019-05-31 10:05:00am taken by Grant Terril
l

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			490.95			0.00			0.00
PARTS			305.55			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			29.71			0.00			0.00
TOTAL			852.71			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230597251884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

251316 ROBERT KOSTIAL 532 6674 06/08/19 IN+S740808

ANN YOUNG 18142 IRIDIUM BLU 97346

17614 LISA VALLEY CT 17/INFINITI/Q60 CPE/3.0T PREMIUM AWD 04/28/18 804

J N 1 E V 7 E L 6 H M 5 5 2 4 3 5

CHESTERFIELD, MO 63005 06/08/19

636-544-3837 636-737-8150 MO: 18142

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):514 26.69

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	8.30	8.30	0.00	0.00	FINISHED
514	06/08/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS YW60AA .3
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS YW60AA .3

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740808-1 YW60AA 0.30 99 PO

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			26.69			0.00
TOTAL			0.00			26.69			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):514 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	8.30	8.30	0.00	0.00	FINISHED
514	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
           27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS

COMMENTS
++WAITER++TAG NUMBER IS 6674

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740808-1	26.69	0.00	0.00	0.00	0.00	0.00	0.00	26.69
CLAIM TOTALS	26.69	0.00	0.00	0.00	0.00	0.00	0.00	26.69

[CONTINUED ON NEXT PAGE]

251316 ROBERT KOSTIAL 532 6674 06/08/19 IN+S740808

ANN YOUNG 18142 IRIDIUM BLU 97346

17614 LISA VALLEY CT 17/INFINITI/Q60 CPE/3.0T PREMIUM AWD 04/28/18 804

J N 1 E V 7 E L 6 H M 5 5 2 4 3 5

CHESTERFIELD, MO 63005 06/08/19

636-544-3837 636-737-8150 MO: 18142

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			26.69			0.00
TOTAL			0.00			26.69			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230607041884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

66806 CHARLIE THIERET 932 4323 06/08/19 MA+S740809

KAREN E HART 20352 SNWFLKE WHT 12335

992 WATTS ACRES RD 18/MAZDA/CX-5/4DR SUV GRD TOUR AWD 07/30/18 44

J M 3 K F B D M 6 J 0 3 8 0 8 0 9

ROBERTSVILLE, MO 63072-1962 06/08/19

636-271-7565 636-827-1160 MO: 20352

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):575 12.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	8.20	8.20	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.04			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			44.21			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 46MAZ04 ROTATION SPECIAL TECH(S):575 20.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	8.20	8.20	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.00
		TOTAL - MISC	-1.00

66806 CHARLIE THIERET 932 4323 06/08/19 MA+S740809

KAREN E HART 20352 SNWFLKE WHT 12335

992 WATTS ACRES RD 18/MAZDA/CX-5/4DR SUV GRD TOUR AWD 07/30/18 44

J M 3 K F B D M 6 J 0 3 8 0 8 0 9

ROBERTSVILLE, MO 63072-1962 06/08/19

636-271-7565 636-827-1160 MO: 20352

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.04			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			19.04			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	8.20	8.20	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.00
		TOTAL - MISC	3.50

COMMENTS----------
X02EOJ9ZOD:created 2019-06-03 01:40:00pm taken by Charles Thieret

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			32.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			3.50			0.00			0.00
MISC DIS			-2.00			0.00			0.00
TAXES			2.98			0.00			0.00
TOTAL			69.73			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230614731884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

191446 ROBERT KOSTIAL 532 6672 06/08/19 IN+S740810

HELEN EDWARDS 82315 GRAPHITE SH 94035L

2613 GROVER CROSSING WAY 15/INFINITI/Q40/4DR SDN AWD 03/23/15 10325

J N 1 C V 6 A R X F M 5 2 1 7 6 3 08/23/14

WILDWOOD, MO 63040 06/08/19

314-307-6214 314-307-6214 MO: 82315

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 18.07

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/08/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/08/19	11.50	11.50	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
$42.95 ($38.95 COUPON)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST SSR SHOP SUPPLIES -1.36
TOTAL - MISC -1.36

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

LABOR	18.07	0.00	0.00
PARTS	9.08	0.00	0.00
G.O.G.	11.80	0.00	0.00
MISC DIS	-1.36	0.00	0.00
TOTAL	37.59	0.00	0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/08/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
435	06/08/19	11.50	11.50	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT (Rotate tires) -
$30.00
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

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191446                              ROBERT KOSTIAL      532       6672    06/08/19   IN+S740810

HELEN EDWARDS                                                    82315       GRAPHITE SH      94035L

2613 GROVER CROSSING WAY            15/INFINITI/Q40/4DR SDN AWD           03/23/15        10325

                                    J N 1 C V 6 A R X F M 5 2 1 7 6 3                 08/23/14

WILDWOOD, MO 63040                                                        06/08/19

314-307-6214      314-307-6214                                                          MO: 82315


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                        -1.50
                                                                  TOTAL - MISC          -1.50

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          30.00                          0.00                          0.00
  MISC DIS                       -1.50                          0.00                          0.00
  TOTAL                          28.50                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 40INZ08         BRAKE VIBRATION                  TECH(S):435                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/08/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
             435   06/08/19   11.50    11.50   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER STATES VIBRATION WHEN BRAKING
ORIG CORR    VERIFIED CUSTOMER CONCERN, WOULD NEED TO RESURFACE ROTORS,
             THIS IS NOT A SAFETY CONCERN, JUST A NUISANCE.
CORRECTION   VERIFIED CUSTOMER CONCERN, WOULD NEED TO RESURFACE ROTORS,
             THIS IS NOT A SAFETY CONCERN, JUST A NUISANCE.

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):435                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/08/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
             435   06/08/19   11.50    11.50   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            INCS                           INWS                          INIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                   1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                2.86
                                                                  TOTAL - MISC           4.36
```

COMMENTS----------
++WAITER++TAG NUMBER IS 6672

191446 ROBERT KOSTIAL 532 6672 06/08/19 IN+S740810

HELEN EDWARDS 82315 GRAPHITE SH 94035L

2613 GROVER CROSSING WAY 15/INFINITI/Q40/4DR SDN AWD 03/23/15 10325

J N 1 C V 6 A R X F M 5 2 1 7 6 3 08/23/14

WILDWOOD, MO 63040 06/08/19

314-307-6214 314-307-6214 MO: 82315

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			48.07			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			4.36			0.00			0.00
MISC DIS			-2.86			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			72.33			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:06

*C 0
*A 4230621821884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

205731 ROBERT KOSTIAL 532 6671 06/11/19 IN+S740811

PAMELA JESSE 75594 BLK OBSIDIA 93740

1475 SHAGBARK CT 14/INFINITI/QX60/4DR AWD 01/02/15 3784

5 N 1 A L 0 M M X E C 5 4 3 1 8 6

CHESTERFIELD, MO 63017 06/08/19

314-922-3215 MO: 75594

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 11INZ01 ENGINE CONCERN TECH(S):441 76.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/10/19	15.40	16.60	1.20	0.00	HOLD AUTHORIZATION
441	06/10/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
441	06/10/19	17.10	17.10	0.00	0.00	FINISHED
		TOTAL TECH TIME		1.20	0.50	

COMPLAINT CUSTOMER STATES IN GARAGE, IN PARK, COULD NOT GET SHIFTER OUT OF PARK, BRAKE PEDAL WOULD NOT GO DOWN, ENGINE DIED, CAR WOULD NOT START, THERE WAS CLICKING, LIGHTS & INSTRUMENT CLUSTER WORKED, CAME BACK AN HOUR LATER & IT STARTED. CHECK & ADVISE - $152.00 DIAGNOSIS FEE
ORIG CAUSE NO DTC'S OR TSB'S WERE FOUND FOR THIS SYMPTOM. NOT ABLE TO DUPLICATE CONCERN.
CAUSE NO DTC'S OR TSB'S WERE FOUND FOR THIS SYMPTOM. NOT ABLE TO DUPLICATE CONCERN.

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			76.00			0.00			0.00
TOTAL			76.00			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):441 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/10/19	16.70	16.70	0.00	0.00	FINISHED
441	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
           27 POINT INSPECTION.
ORIG CORR COMPLETED MULTI POINT INSPECTION
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
TOTAL		0.00		0.00		0.00
JOB# 2 JOURNAL PREFIX		INCS		INWS		INIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # A SDS SECURE DATA STORAGE		1.50
	TOTAL - MISC	1.50

COMMENTS----------
TAG NUMBER IS 6671

[CONTINUED ON NEXT PAGE]

205731 ROBERT KOSTIAL 532 6671 06/11/19 IN+S740811

PAMELA JESSE 75594 BLK OBSIDIA 93740

1475 SHAGBARK CT 14/INFINITI/QX60/4DR AWD 01/02/15 3784

5 N 1 A L 0 M M X E C 5 4 3 1 8 6

CHESTERFIELD, MO 63017 06/08/19

314-922-3215 MO: 75594

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			76.00			0.00			0.00
MISC CHG			1.50			0.00			0.00
TOTAL			77.50			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:06

*C 0
*A 4230626661884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

49519 ROBERT KOSTIAL 532 6675 06/08/19 IN+S740814

STEPHEN J BUSS P087126005 22142 BLK OBSIDIA 92455

402 ROYAL VILLAGE DRIVE 13/INFINITI/G37 CONVERTIBLE/2DR BASE 06/25/14 167

J N 1 C V 6 F E 5 D M 7 7 1 5 3 0

MANCHESTER, MO 63011 06/08/19

314-322-9059 636-256-7669 MO: 22142

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00INZ01 LUBE OIL FILTER TECH(S):514 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	9.50	9.50	0.00	0.00	FINISHED
514	06/08/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1		152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
				COST TOTAL		5.39		
						TOTAL - PARTS		9.08

G.O.G. & SUPPLIES

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT		11.80
					TOTAL - GOG		11.80

MISC

	CODE	DESCRIPTION	CONTROL NO		
CUST	SSR	SHOP SUPPLIES			-1.65
			TOTAL - MISC		-1.65

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00

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  TOTAL                          43.22                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 03INZO3         SAFETY/EMISSIONS                  TECH(S):514                        28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/08/19    9.50     9.50   0.00   0.00    FINISHED
             514   06/08/19    0.00     0.00   0.00   0.50    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                          4.00
    CUST      SYSTEC  SYSTEMS TEC                                    740814         3.45
    CUST         SSR  SHOP SUPPLIES                                                -1.43
                                                              TOTAL - MISC          6.02

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -1.43                          0.00                          0.00
  TOTAL                          34.57                          0.00                          0.00




PAGE 1 OF 3                                        [CONTINUED ON NEXT PAGE]       11:45:06
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49519                              ROBERT KOSTIAL      532       6675    06/08/19   IN+S740814

STEPHEN J BUSS                                   P087126005  22142       BLK OBSIDIA       92455

402 ROYAL VILLAGE DRIVE            13/INFINITI/G37 CONVERTIBLE/2DR BASE  06/25/14          167

                                   J N 1 C V 6 F E 5 D M 7 7 1 5 3 0

MANCHESTER, MO 63011                                                      06/08/19

314-322-9059      636-256-7669                                                          MO: 22142


JOB#  2 JOURNAL PREFIX           INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00INZWB         WIPER BLADES                      TECH(S):514                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/08/19    9.50     9.50   0.00   0.00    FINISHED
             514   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER REQUESTS REPLACE WIPER BLADE(S)
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    B88YUHS15J           BLADE ASSY-WINDS       9.00     9.00     15.00      15.00
    CUST     1    B88YUHS26J           BLADE ASSY-WINDS      11.50    11.50     19.17      19.17
                                                  COST TOTAL     20.50
                                                                 TOTAL - PARTS         34.17

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          34.17                          0.00                          0.00
  TOTAL                          34.17                          0.00                          0.00
JOB#  3 JOURNAL PREFIX           INCS                          INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00INEXPINSPECT  FREE MULTIPOINT INSP               TECH(S):514                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/08/19    9.50     9.50   0.00   0.00    FINISHED
             514   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                          0.00
JOB#  4 JOURNAL PREFIX           INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                   1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                4.79
                                                                      TOTAL - MISC          6.29

COMMENTS--------------------------------------------------------------------------
++WAITER++
```

49519 ROBERT KOSTIAL 532 6675 06/08/19 IN+S740814

STEPHEN J BUSS P087126005 22142 BLK OBSIDIA 92455

402 ROYAL VILLAGE DRIVE 13/INFINITI/G37 CONVERTIBLE/2DR BASE 06/25/14 167

J N 1 C V 6 F E 5 D M 7 7 1 5 3 0

MANCHESTER, MO 63011 06/08/19

314-322-9059 636-256-7669 MO: 22142

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			52.54			0.00			0.00
PARTS			43.25			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			13.74			0.00			0.00
MISC DIS			-3.08			0.00			0.00
TAXES			5.10			0.00			0.00
TOTAL			123.35			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230633991884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

245743 CHARLIE THIERET 932 4324 06/08/19 MA+S740815

PATRICIA CURRAN 7409 JET BLK MIC 12761

1642 WHISPERING CREEK DR 18/MAZDA/CX-5/4DR TOURING FWD 12/12/18 305

J M 3 K F A C M 6 J 1 4 6 1 5 9 0

BALLWIN, MO 63021 06/08/19

314-603-7335 314-659-2019 MO: 7409

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):575 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	9.50	9.50	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

```
JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ55R        CUST.MAINT.VISIT                  TECH(S):575                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/08/19    9.50     9.50   0.00   0.00    FINISHED
            575   06/08/19    9.50     9.50   0.00   0.00    FINISHED
            575   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER MAINTENANCE VISIT
CORRECTION   THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):575                        0.00
```

245743 CHARLIE THIERET 932 4324 06/08/19 MA+S740815

PATRICIA CURRAN 7409 JET BLK MIC 12761

1642 WHISPERING CREEK DR 18/MAZDA/CX-5/4DR TOURING FWD 12/12/18 305

J M 3 K F A C M 6 J 1 4 6 1 5 9 0

BALLWIN, MO 63021 06/08/19

314-603-7335 314-659-2019 MO: 7409

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	9.50	9.50	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X024B0VMJ4:WEB APPT created 2019-06-03 11:22:19am taken by PATRICIA
CURRAN

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230641731884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

242056 JOSHUA DELANOIX 403 2257 06/08/19 GC+S740817

RENEE ATTEA 70683 /

16861 ENDERBUSH LN 15/GMC/YUKON/4DR 2WD 09/19/15 15

1 G K S 1 C K J 2 F R 7 3 4 3 4 0

EUREKA, MO 63025 06/08/19

MO: 70683

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 26.25

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/08/19	9.20	9.80	0.60	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.25			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			84.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            411   06/08/19    9.80     9.80   0.00   0.00    FINISHED
            411   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                             1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          1.61
                                                                TOTAL - MISC         3.11
```

242056 JOSHUA DELANOIX 403 2257 06/08/19 GC+S740817

RENEE ATTEA 70683 /

16861 ENDERBUSH LN 15/GMC/YUKON/4DR 2WD 09/19/15 15

1 G K S 1 C K J 2 F R 7 3 4 3 4 0

EUREKA, MO 63025 06/08/19

MO: 70683

COMMENTS----------
WAIT created 2019-06-04 09:21:00am taken by Grant Terrill

RECOMMENDATIONS----------
DEPOSIT CONTROL - $99.95
INDUCTION SERVICE - $159.95

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.25			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			3.11			0.00			0.00
TAXES			5.42			0.00			0.00
TOTAL			93.48			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230650131884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

232733 ROBERT KOSTIAL 532 6676 06/08/19 IN+S740818

ROBERT SROTE T114005003 28460 MIDNIGHT/ 96242

1378 MARSH AVE 17/INFINITI/Q50 3.0T/4DR SDN 3.0T PR 11/30/16 4

J N 1 E V 7 A R X H M 8 3 3 5 8 3

ELLISVILLE, MO 63011 06/08/19

314-583-5590 314-882-7006 MO: 28460

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/08/19	9.60	9.60	0.00	0.00	FINISHED
435	06/08/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires) -
$30.00
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.50
TOTAL - MISC -1.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZSYNTEC *LOF/FULL SYNTHETIC TECH(S):435 19.29

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            435   06/08/19    9.60     9.60   0.00   0.00    FINISHED
            435   06/08/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.00   0.50

COMPLAINT   (Synthetic Oil Change) -
            $75.00 ($15.00 COUPON APPLIED)

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1520865F1B           OIL FILTER             5.12     5.12      8.53       8.53
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    6.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                      24.78
                                                                TOTAL - GOG           24.78

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                 -1.42
                                                                TOTAL - MISC          -1.42

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.29                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         24.78                          0.00                          0.00
  MISC DIS                       -1.42                          0.00                          0.00
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[CONTINUED ON NEXT PAGE]

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232733                              ROBERT KOSTIAL      532       6676    06/08/19   IN+S740818

ROBERT SROTE                                      T114005003  28460       MIDNIGHT/         96242

1378 MARSH AVE                      17/INFINITI/Q50 3.0T/4DR SDN 3.0T PR  11/30/16            4

                                    J N 1 E V 7 A R X H M 8 3 3 5 8 3

ELLISVILLE, MO 63011                                                      06/08/19

314-583-5590      314-882-7006                                                          MO: 28460


  TOTAL                          51.73                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):435                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/08/19    9.60     9.60   0.00   0.00    FINISHED
             435   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               2.92
                                                                  TOTAL - MISC           4.42

COMMENTS--------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 6676


GRAND TOTALS----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          49.29                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         24.78                          0.00                          0.00
  MISC CHG                        4.42                          0.00                          0.00
  MISC DIS                       -2.92                          0.00                          0.00
  TAXES                           3.04                          0.00                          0.00
                           ----------                    ----------                    ----------
  TOTAL                          87.69                          0.00                          0.00


*************************    A L L  D E T A I L  I N V O I C E    *************************
```

*C 0
*A 4230656161884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

151147 ROBERT KOSTIAL 532 6677 06/12/19 IN+S740820

CLEMENT IGEL 116579 PLATINUM/GR

14752 TIMBERBLUFF DR 08/INFINITI/M35X/4DR SDN AWD 03/13/08

J N K A Y 0 1 F 7 8 M 6 5 3 5 0 8 71065 01/18/08

CHESTERFIELD, MO 63017 06/08/19

314-607-5788 314-607-5788 MO: 116579

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 40INZ02 BRAKE CONCERN TECH(S):464 304.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/10/19	15.70	16.30	0.60	0.00	HOLD PARTS
464	06/11/19	9.80	9.80	0.00	0.00	FINISHED
464	06/11/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	2.00	

COMPLAINT Very similar if not identical symptoms to service invoice IN CS725881 on January 29 2019 where left rear caliper was stuc k and wore brake pads into rotors - THERE IS A VIBRATION OVER 40 MPH - CHECK & ADVISE
ORIG CORR VERIFIED CONCERN, FOUND RIGHT REAR CALIPER PISTON SEIZED. REPLACED RIGHT REAR BAKE ROTOR, PADS, AND CALIPER. BLED SYSTEM. OK.
CORRECTION VERIFIED CONCERN, FOUND RIGHT REAR CALIPER PISTON SEIZED. REPLACED RIGHT REAR BAKE ROTOR, PADS, AND CALIPER. BLED SYSTEM. OK.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	44001EG50A	CALIPER ASSY-REA	398.85	398.85	539.78	539.78
CUST	-1	44001EG50A	CORE RETURN	70.00	-70.00	70.00	-70.00
CUST	1	43206EG000	ROTOR-DISC BRAKE	68.00	68.00	102.00	102.00
CUST	1	44060EG00K	PAD KIT-DISC BR	52.00	52.00	78.00	78.00
			COST TOTAL		448.85		
					TOTAL - PARTS		649.78

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			304.00			0.00			0.00
PARTS			649.78			0.00			0.00
TOTAL			953.78			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           INCS                        INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):464                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            464   06/11/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
            464   06/11/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
            464   06/11/19   11.50    11.50   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           INCS                        INWS                        INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+00INZBFLUSH     BRAKE FLUID EXCHANGE             TECH(S):464                      109.49
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[CONTINUED ON NEXT PAGE]

151147 ROBERT KOSTIAL 532 6677 06/12/19 IN+S740820

CLEMENT IGEL 116579 PLATINUM/GR

14752 TIMBERBLUFF DR 08/INFINITI/M35X/4DR SDN AWD 03/13/08

J N K A Y 0 1 F 7 8 M 6 5 3 5 0 8 71065 01/18/08

CHESTERFIELD, MO 63017 06/08/19

314-607-5788 314-607-5788 MO: 116579

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/11/19	9.80	9.80	0.00	0.00	FINISHED
464	06/11/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS BRAKE FLUID PRESSURE BLEED SERVICE - $129.95

ORIG CAUSE ROUTINE MAINTENANCE

CAUSE ROUTINE MAINTENANCE

ORIG CORR REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

CORRECTION REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	84032BG	BRAKE FLUSH KIT	18.25	18.25	20.46	20.46
			COST TOTAL	18.25			
				TOTAL - PARTS			20.46

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			109.49			0.00			0.00
PARTS			20.46			0.00			0.00
TOTAL			129.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------

++WAITER++TAG NUMBER IS 6677

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			413.49			0.00			0.00
PARTS			670.24			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			60.24			0.00			0.00
TOTAL			1145.47			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230661781884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

177579 JOSHUA DELANOIX 403 2258 06/08/19 GC+S740822

STEVEN E BRICKMAN HKYNE1 115622 IRIDIUM MET 73099

16135 AMBER VISTA DR 13/GMC/TERRAIN/4DR FWD 04/10/13 900

2 G K F L U E 3 3 D 6 1 9 6 7 8 6

ELLISVILLE, MO 63021 06/08/19

314-265-9232 636-532-9987 MO: 115622

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):411 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/08/19	10.10	10.10	0.00	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL			4.00
CUST	SYSTEC	SYSTEMS TEC	740822		3.45
CUST	SSR	SHOP SUPPLIES			-1.43
			TOTAL - MISC		6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		28.55			0.00			0.00
MISC CHG		7.45			0.00			0.00
MISC DIS		-1.43			0.00			0.00
TOTAL		34.57			0.00			0.00
JOB# 1 JOURNAL PREFIX		GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/08/19	10.10	10.10	0.00	0.00	FINISHED

```
            411   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          1.43
                                                                TOTAL - MISC          1.43

COMMENTS-------------------------------------------------------------------------------
X02WERZ02X:WAIT Xtime Web Appt created 2019-06-05 10:58:48am taken
by
```

177579 JOSHUA DELANOIX 403 2258 06/08/19 GC+S740822

STEVEN E BRICKMAN HKYNE1 115622 IRIDIUM MET 73099

16135 AMBER VISTA DR 13/GMC/TERRAIN/4DR FWD 04/10/13 900

2 G K F L U E 3 3 D 6 1 9 6 7 8 6

ELLISVILLE, MO 63021 06/08/19

314-265-9232 636-532-9987 MO: 115622

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		28.55		0.00		0.00
MISC CHG		8.88		0.00		0.00
MISC DIS		-1.43		0.00		0.00
TOTAL		36.00		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230665271884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

220658 ROBERT KOSTIAL 532 6678 06/08/19 IN+S740824

CHAD LINHARDT 6467 BLK OBSIDIA 98249

2357 MAYBROOK LN 19/INFINITI/QX60/4DR LUXE AWD 02/16/19 2490

5 N 1 D L 0 M M 8 K C 5 2 5 2 5 9

KIRKWOOD, MO 63122 06/08/19

314-719-9889 314-604-9040 MO: 6467

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/08/19	10.00	10.00	0.00	0.00	FINISHED
435	06/08/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT (Rotate tires) -
$30.00
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/08/19	10.00	10.00	0.00	0.00	FINISHED
435	06/08/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
$75.00 ($15.00 COUPON APPLIED)

```
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                     COST TOTAL      5.39
                                                                  TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                        20.65
                                                                  TOTAL - GOG           20.65

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.65
                                                                  TOTAL - MISC          -1.65

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          23.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         20.65                          0.00                          0.00
  MISC DIS                       -1.65                          0.00                          0.00



PAGE 1 OF 2                                        [CONTINUED ON NEXT PAGE]       11:45:06
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220658                          ROBERT KOSTIAL      532       6678    06/08/19   IN+S740824

CHAD LINHARDT                                                6467        BLK OBSIDIA       98249

2357 MAYBROOK LN                19/INFINITI/QX60/4DR LUXE AWD         02/16/19         2490

                                5 N 1 D L 0 M M 8 K C 5 2 5 2 5 9

KIRKWOOD, MO 63122                                                    06/08/19

314-719-9889      314-604-9040                                                        MO: 6467


  TOTAL                        52.07                        0.00                         0.00
JOB#  2 JOURNAL PREFIX          INCS                        INWS                         INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):435                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/08/19   10.00    10.00   0.00   0.00    FINISHED
            435   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                           1.65
                                                          TOTAL - MISC                3.15

COMMENTS--------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 6678


GRAND TOTALS----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         23.99                          0.00                          0.00
  PARTS                          9.08                          0.00                          0.00
  G.O.G.                        20.65                          0.00                          0.00
  MISC CHG                       3.15                          0.00                          0.00
  MISC DIS                      -1.65                          0.00                          0.00
  TAXES                          2.67                          0.00                          0.00
                           ----------                    ----------                    ----------
  TOTAL                         57.89                          0.00                          0.00


*************************    A L L  D E T A I L  I N V O I C E    *************************
```

*C 0
*A 4230669211884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

185769 CHARLIE THIERET 932 4325 06/08/19 MA+S740825

C PRAKASH GYAWALI 39288 JET BLACK/B 7197

18 LORENZO LN 14/MAZDA/MAZDA6/4DR SDN I GR TOUR AT 10/02/13 5667

J M 1 G J 1 W 6 4 E 1 1 2 2 1 4 7

SAINT LOUIS, MO 63124 06/08/19

314-994-1676 MO: 39288

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):575 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	9.60	9.60	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
CUST	1	LFE5-10-404	PLUG,DRAIN	4.75	4.75	9.90	9.90
CUST	1	9956-41-400	GASKET	0.73	0.73	1.59	1.59
			COST TOTAL		10.58		
					TOTAL - PARTS		19.36

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	1.900	/UNIT	9.50
					TOTAL - GOG	9.50

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.59

```
                                                                  TOTAL - MISC          -1.59

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.38                          0.00                          0.00
  PARTS                          19.36                          0.00                          0.00
  G.O.G.                          9.50                          0.00                          0.00
  MISC DIS                       -1.59                          0.00                          0.00
  TOTAL                          39.65                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                  TECH(S):575                        24.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             575   06/08/19    9.60     9.60   0.00   0.00    FINISHED
             575   06/08/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.20
                                                                  TOTAL - MISC          -1.20
```


[CONTINUED ON NEXT PAGE]

185769 CHARLIE THIERET 932 4325 06/08/19 MA+S740825

C PRAKASH GYAWALI 39288 JET BLACK/B 7197

18 LORENZO LN 14/MAZDA/MAZDA6/4DR SDN I GR TOUR AT 10/02/13 5667

J M 1 G J 1 W 6 4 E 1 1 2 2 1 4 7

SAINT LOUIS, MO 63124 06/08/19

314-994-1676 MO: 39288

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.00			0.00			0.00
MISC DIS			-1.20			0.00			0.00
TOTAL			22.80			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	9.60	9.60	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.79
		TOTAL - MISC	4.29

COMMENTS----------
WAIT WEB APPT created 2019-06-02 06:19:02pm taken by CUSTOMER STATE
S:cprakash@wustl.edu

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			36.38			0.00			0.00
PARTS			19.36			0.00			0.00
G.O.G.			9.50			0.00			0.00
MISC CHG			4.29			0.00			0.00
MISC DIS			-2.79			0.00			0.00
TAXES			2.59			0.00			0.00
			---			---			---
TOTAL			69.33			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230672921884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

191433 CHARLIE THIERET 932 4326 06/08/19 MA+S740826

ALEJANDRO GALATOIRE 65349 JET BLACK M 7593

2203 CENTEROYAL DR 14/MAZDA/MAZDA3/4DR SDN S GR TOUR AT 02/17/14 15

J M 1 B M 1 W 3 7 E 1 1 2 7 3 9 6

ST LOUIS, MO 63131 06/08/19

314-803-5866 MO: 65349

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):575 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	9.60	9.60	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
CUST	1	LFE5-10-404	PLUG,DRAIN	4.75	4.75	9.90	9.90
CUST	1	9956-41-400	GASKET	0.73	0.73	1.59	1.59
			COST TOTAL		10.58		
					TOTAL - PARTS		19.36

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.59

TOTAL - MISC -1.59

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			19.36			0.00			0.00
G.O.G.			25.00			0.00			0.00
MISC DIS			-1.59			0.00			0.00
TOTAL			55.15			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	9.60	9.60	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 2 JOURNAL PREFIX MACS MAWS MAIS

191433 CHARLIE THIERET 932 4326 06/08/19 MA+S740826

ALEJANDRO GALATOIRE 65349 JET BLACK M 7593

2203 CENTEROYAL DR 14/MAZDA/MAZDA3/4DR SDN S GR TOUR AT 02/17/14 15

J M 1 B M 1 W 3 7 E 1 1 2 7 3 9 6

ST LOUIS, MO 63131 06/08/19

314-803-5866 MO: 65349

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A	SS	SHOP SUPPLIES-SERVICE	1.59
		TOTAL - MISC	1.59

COMMENTS----------

X02LCEF8BT:WAIT WEB APPT created 2019-06-04 05:53:26pm taken by

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			19.36			0.00			0.00
G.O.G.			25.00			0.00			0.00
MISC CHG			1.59			0.00			0.00
MISC DIS			-1.59			0.00			0.00
TAXES			3.99			0.00			0.00
TOTAL			60.73			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230677321884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

212576 ROBERT KOSTIAL 532 6679 06/08/19 IN+S740828

LORA MCCUTCHEN FLOY9M 73104 /X

540 GREENFIELD CROSSING CT 12/INFINITI/G37X/4DR SDN X AWD

J N 1 C V 6 A R 9 C M 9 7 4 5 6 0 02/07/12

BALLWIN, MO 63021 06/08/19

636-399-8800 MO: 73104

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):514 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	10.20	10.20	0.00	0.00	FINISHED
514	06/08/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		23.99			0.00			0.00
PARTS		9.08			0.00			0.00
G.O.G.		11.80			0.00			0.00
MISC DIS		-1.65			0.00			0.00

```
  TOTAL                          43.22                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):514                           0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             514   06/08/19   10.20    10.20   0.00   0.00    FINISHED
             514   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               1.65
                                                                 TOTAL - MISC            3.15
```


[CONTINUED ON NEXT PAGE]

212576 ROBERT KOSTIAL 532 6679 06/08/19 IN+S740828

LORA MCCUTCHEN FLOY9M 73104 /X

540 GREENFIELD CROSSING CT 12/INFINITI/G37X/4DR SDN X AWD

J N 1 C V 6 A R 9 C M 9 7 4 5 6 0 02/07/12

BALLWIN, MO 63021 06/08/19

636-399-8800 MO: 73104

COMMENTS----------
++WAITER++TAG NUMBER IS 6679

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			48.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230680631884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

183283 CHARLIE THIERET 932 4327 06/08/19 MA+S740830

MIKE DELLAQUILA MJ8T0N 82141 METRO GREY/

1 GLENCAIRN 13/MAZDA/CX-5/4DR FWD TOURING AT

J M 3 K E 2 C E 0 D 0 1 2 4 4 1 1

SAINT LOUIS, MO 63124 06/08/19

314-974-3829 MO: 82141

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 61MAZ EXTERIOR TRIM TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	10.70	10.70	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT RR WHEEL OPENING MOLDING LOOSE
ORIG CORR RESECURED WHEEL OPENING MOLDING, OK AT THIS TIME
CORRECTION RESECURED WHEEL OPENING MOLDING, OK AT THIS TIME

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):575 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	10.70	10.70	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT 80K SERVICE
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF

EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES							
CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT		0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT		35.00
						TOTAL - GOG	35.30

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		12.38		0.00		0.00
PARTS		7.87		0.00		0.00
G.O.G.		35.30		0.00		0.00
MISC DIS		-1.01		0.00		0.00
TOTAL		54.54		0.00		0.00
JOB# 2 JOURNAL PREFIX		MACS		MAWS		MAIS

183283 CHARLIE THIERET 932 4327 06/08/19 MA+S740830

MIKE DELLAQUILA MJ8T0N 82141 METRO GREY/

1 GLENCAIRN 13/MAZDA/CX-5/4DR FWD TOURING AT

J M 3 K E 2 C E 0 D 0 1 2 4 4 1 1

SAINT LOUIS, MO 63124 06/08/19

314-974-3829 MO: 82141

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	10.70	10.70	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.01
		TOTAL - MISC	2.51

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			2.51			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			60.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230684551884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266474 JOSHUA DELANOIX 403 2259 06/10/19 GC+S740831

DEREK WAGNER 1YBL85 5879 /

321 WILDFOREST DR 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 11/19/18 88

3 G T U 2 N E C X J G 5 2 9 6 1 2

BALLWIN, MO 63011 06/08/19

MO: 5879

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):411 13.66

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/08/19	10.10	10.70	0.60	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
				COST TOTAL	4.30			
						TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------

WARR	8.0	19352900	OW20 DEXOS WARR	@ 3.790	/UNIT		30.32
					TOTAL - GOG		30.32

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES--

LABOR----WARRANTY---
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):411   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            411   06/08/19   10.80   10.80   0.00   0.00   FINISHED
            411   06/08/19   0.00   0.00   0.00   0.00   FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR   COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL   COST   SALE   GL   COST   SALE   GL   COST   SALE
  TOTAL   0.00   0.00   0.00
JOB# 2 JOURNAL PREFIX   GCQS   GCWS   GCIS

COMMENTS---
X02G31QP49:WAIT created 2019-06-05 01:21:00pm taken by Joshua Delan
oix

WARRANTY CLAIM DETAIL TOTALS---

CLAIM#......... TOTAL....

[CONTINUED ON NEXT PAGE]

266474 JOSHUA DELANOIX 403 2259 06/10/19 GC+S740831

DEREK WAGNER 1YBL85 5879 /

321 WILDFOREST DR 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 11/19/18 88

3 G T U 2 N E C X J G 5 2 9 6 1 2

BALLWIN, MO 63011 06/08/19

MO: 5879

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740831-1	50.00
CLAIM TOTALS	50.00

DCS AUDIT SLIP----------

JOB CARD 740831

VIN	3GTU2NECXJG529612	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/08/2019
ODOMETER	5879	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740831-1	001399152093	0002

JOB COMPLETION DATE: 06/08/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	50.00	0.00	50.00

266474 JOSHUA DELANOIX 403 2259 06/10/19 GC+S740831

DEREK WAGNER 1YBL85 5879 /

321 WILDFOREST DR 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 11/19/18 88

3 G T U 2 N E C X J G 5 2 9 6 1 2

BALLWIN, MO 63011 06/08/19

MO: 5879

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230689111884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

235507 ROBERT KOSTIAL 532 6680 06/10/19 IN+S740832

LESLIE MANNON S106095008 30869 DYN SUNSTNE 96279

7 SHETLAND CT 17/INFINITI/Q60 CPE/2DR 3.0T RED SPT 02/04/17 11

J N 1 F V 7 E L X H M 7 0 1 2 0 7

DARDENNE PRAIRE, MO 63368 06/08/19

573-703-3727 MO: 30869

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZAFR *REPLACE AIR FILTER TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/08/19	10.90	10.90	0.00	0.00	FINISHED
435	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT (Replace engine air filter)
ORIG CAUSE ENGINE AIR FILTER IS DIRTY
ORIG CORR REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION DID NOT REPLACE AIR FILTER

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 10.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/08/19	10.50	10.50	0.00	0.00	FINISHED
435	06/08/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE

REMINDERS

```
JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          10.00
  TOTAL                          0.00                          0.00                          10.00
JOB#  2 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 20INZ06         *CABIN AIR FILTER                  TECH(S):435                        43.47
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/08/19   10.50    10.50   0.00   0.00    FINISHED
            435   06/08/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace in-cabin microfilter) -
             $100.00
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    B72771CA1B           FILTER KIT - AIR      33.92    33.92     56.53      56.53
                                                     COST TOTAL     33.92
                                                                TOTAL - PARTS         56.53
```

```
235507                              ROBERT KOSTIAL      532       6680    06/10/19   IN+S740832

LESLIE MANNON                                      S106095008  30869       DYN SUNSTNE       96279

7 SHETLAND CT                       17/INFINITI/Q60 CPE/2DR 3.0T RED SPT  02/04/17           11

                                    J N 1 F V 7 E L X H M 7 0 1 2 0 7

DARDENNE PRAIRE, MO 63368                                                  06/08/19

573-703-3727                                                                          MO: 30869


JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           43.47                           0.00                           0.00
  PARTS                           56.53                           0.00                           0.00
  TOTAL                          100.00                           0.00                           0.00
JOB#  3 JOURNAL PREFIX              INCS                           INWS                           INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 4 00INZSYNTEC     *LOF/FULL SYNTHETIC                TECH(S):435                          10.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/08/19   10.50    10.50   0.00   0.00    FINISHED
             435   06/08/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace synthetic engine oil and filter) -
             $75.00

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    1520865F1B           OIL FILTER             5.12     5.12      8.53       8.53
    INTL     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
                                                      COST TOTAL      5.39
                                                                  TOTAL - PARTS           9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------
    INTL    6.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                          24.78
                                                                  TOTAL - GOG            24.78

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                          10.00
  PARTS                           0.00                           0.00                           9.08
  G.O.G.                          0.00                           0.00                          24.78
  TOTAL                           0.00                           0.00                          43.86
JOB#  4 JOURNAL PREFIX              INCS                           INWS                           INIS

JOB#  5 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5 00INEXPINSPECT  FREE MULTIPOINT INSP            TECH(S):435                           0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/08/19   10.50    10.50   0.00   0.00    FINISHED
             435   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  5 JOURNAL PREFIX              INCS                           INWS                           INIS
```

MISC------	CODE--------	DESCRIPTION----------	CONTROL NO---------	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		5.00
			TOTAL - MISC	6.50

235507 ROBERT KOSTIAL 532 6680 06/10/19 IN+S740832

LESLIE MANNON S106095008 30869 DYN SUNSTNE 96279

7 SHETLAND CT 17/INFINITI/Q60 CPE/2DR 3.0T RED SPT 02/04/17 11

J N 1 F V 7 E L X H M 7 0 1 2 0 7

DARDENNE PRAIRE, MO 63368 06/08/19

573-703-3727 MO: 30869

COMMENTS----------
++WAITER++TAG NUMBER IS 6680

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			43.47			0.00			20.00
PARTS			56.53			0.00			9.08
G.O.G.			0.00			0.00			24.78
MISC CHG			6.50			0.00			0.00
TAXES			5.53			0.00			0.00
TOTAL			112.03			0.00			53.86

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:06

```
*C 0
*A 4230694741884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

32877 CHARLIE THIERET 932 4328 06/18/19 MA+S740834

ELIZABETH KAY STUDT 86832 BLK MICA/BL 5076

1182 RUE LA CHELLE WALK 13/MAZDA/CX-5/4DR FWD GRND TOUR AT 06/28/12 13

J M 3 K E 2 D E 5 D 0 1 2 5 3 9 1

SAINT LOUIS, MO 63141 06/08/19

636-893-1105 E# 1 YR FREE MAINT MO: 86832

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 10MAZ06 CHECK ENGINE LIGHT TECH(S):547 120.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	15.20	15.20	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT ON BATTERY LIGHT ON, VEHICLE DIES WHEN BRAKES PRESSED, CHECK AND ADVISE

ORIG CAUSE SCANNED AND CHECKED VEHICLE FOR CODES, P0172 STORED, MASS AIRFLOW SENSOR MALFUNCTION, RECOMMEND REPLACING

CAUSE SCANNED AND CHECKED VEHICLE FOR CODES, P0172 STORED, MASS AIRFLOW SENSOR MALFUNCTION, RECOMMEND REPLACING

ORIG CORR REPLACED MASS AIRFLOW SENSOR, CLEARED CODES AND RETESTED, OK AT THIS TIME

CORRECTION REPLACED MASS AIRFLOW SENSOR, CLEARED CODES AND RETESTED, OK AT THIS TIME

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PE01-13-215	SENSOR,AIR	122.79	122.79	225.15	225.15
			COST TOTAL	122.79			
				TOTAL - PARTS			225.15

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	M10DISC	SERVICE 10 % DISCOUNT		-34.52
			TOTAL - MISC	-34.52

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			120.00			0.00			0.00
PARTS			225.15			0.00			0.00

```
  MISC DIS                     -34.52                        0.00                        0.00
  TOTAL                        310.63                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):547                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            547   06/11/19   15.20    15.20   0.00   0.00    FINISHED
            547   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
                                                                    TOTAL - MISC          1.50
```


[CONTINUED ON NEXT PAGE]

32877 CHARLIE THIERET 932 4328 06/18/19 MA+S740834

ELIZABETH KAY STUDT 86832 BLK MICA/BL 5076

1182 RUE LA CHELLE WALK 13/MAZDA/CX-5/4DR FWD GRND TOUR AT 06/28/12 13

J M 3 K E 2 D E 5 D 0 1 2 5 3 9 1

SAINT LOUIS, MO 63141 06/08/19

636-893-1105 E# 1 YR FREE MAINT MO: 86832

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			120.00			0.00			0.00
PARTS			225.15			0.00			0.00
MISC CHG			1.50			0.00			0.00
MISC DIS			-34.52			0.00			0.00
TAXES			17.13			0.00			0.00
TOTAL			329.26			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230702771884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

260568 ROBERT KOSTIAL 532 6681 06/08/19 IN+S740835

CARMEN MCBRIDE 5282 RED BORDEAU 98165

4606 ROBBINS GROVE DR 19/INFINITI/QX60/4DR PURE AWD 12/28/18 16

5 N 1 D L 0 M M 6 K C 5 1 3 6 1 3

FLORISSANT, MO 63034 06/08/19

314-475-0311 314-813-1555 MO: 5282

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):514 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
514	06/08/19	12.00	12.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires) -
$30.00
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.50
TOTAL - MISC -1.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):514 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            514   06/08/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
            514   06/08/19   12.00    12.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace synthetic engine oil and filter) -
             $75.00 ($15.00 COUPON APPLIED)
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                        20.65
                                                                TOTAL - GOG           20.65

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.65
                                                                TOTAL - MISC          -1.65
```


[CONTINUED ON NEXT PAGE]

260568 ROBERT KOSTIAL 532 6681 06/08/19 IN+S740835

CARMEN MCBRIDE 5282 RED BORDEAU 98165

4606 ROBBINS GROVE DR 19/INFINITI/QX60/4DR PURE AWD 12/28/18 16

5 N 1 D L 0 M M 6 K C 5 1 3 6 1 3

FLORISSANT, MO 63034 06/08/19

314-475-0311 314-813-1555 MO: 5282

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			52.07			0.00			0.00

JOB# 2 JOURNAL PREFIX INCS INWS INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER---------- 0.00

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):514

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
514	06/08/19	12.00	12.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 3 JOURNAL PREFIX INCS INWS INIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.15
		TOTAL - MISC	4.65

COMMENTS----------
++WAITER++TAG NUMBER IS 6681

GRAND TOTALS----------

----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			53.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			4.65			0.00			0.00
MISC DIS			-3.15			0.00			0.00
TAXES			2.67			0.00			0.00
		----------			----------			----------	
TOTAL			87.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:07

*C 0
*A 4230712341884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

84901 ROBERT KOSTIAL 532 6682 06/08/19 IN+S740836

PERVEZ A ALVI 74303 /

1267 DEVONWORTH DR 17/INFINITI/QX30/4DR WGN BASE FWD

S J K C H 5 C P X H A 0 3 4 8 4 8

CHESTERFIELD, MO 63017 06/08/19

314-629-7228 636-669-2200 MO: 74303

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00INZSYNTEC *LOF/FULL SYNTHETIC TECH(S):514 19.29

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	11.70	11.70	0.00	0.00	FINISHED
514	06/08/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	15208HG00D	OIL FILTER ASSY	5.12	5.12	8.53	8.53
CUST	1	11026HG00H	SEAL-OIL,DRAIN P	0.94	0.94	1.57	1.57
			COST TOTAL		6.06		
					TOTAL - PARTS		10.10

G.O.G. & SUPPLIES

CUST	6.0	999PK00W40M1	MOBIL 1 @ 8.370 /UNIT			50.22
				TOTAL - GOG		50.22

MISC

	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.47
			TOTAL - MISC	-1.47

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			19.29			0.00			0.00
PARTS			10.10			0.00			0.00
G.O.G.			50.22			0.00			0.00
MISC DIS			-1.47			0.00			0.00
TOTAL			78.14			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):514 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	11.70	11.70	0.00	0.00	FINISHED
514	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.47
		TOTAL - MISC	2.97

COMMENTS----------
++WAITER++TAG NUMBER IS 6682

84901 ROBERT KOSTIAL 532 6682 06/08/19 IN+S740836

PERVEZ A ALVI 74303 /

1267 DEVONWORTH DR 17/INFINITI/QX30/4DR WGN BASE FWD

S J K C H 5 C P X H A 0 3 4 8 4 8

CHESTERFIELD, MO 63017 06/08/19

314-629-7228 636-669-2200 MO: 74303

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.29			0.00			0.00
PARTS			10.10			0.00			0.00
G.O.G.			50.22			0.00			0.00
MISC CHG			2.97			0.00			0.00
MISC DIS			-1.47			0.00			0.00
TAXES			5.42			0.00			0.00
TOTAL			86.53			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230716791884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

181915 CHARLIE THIERET 932 4329 06/10/19 MA+S740837

TIMOTHY T DART 18262 CRYSTAL WHI 8986

16400 KEEGAN BLUFF CT 16/MAZDA/CX-5/4DR AWD TOUR AT 11/25/16 4

J M 3 K E 4 C Y 6 G 0 8 7 5 6 8 4

CHESTERFIELD, MO 63005 06/08/19

314-570-8739 314-919-2216 MO: 18262

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):575 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	10.90	10.90	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00

PARTS	7.87	0.00	0.00
G.O.G.	35.30	0.00	0.00
TOTAL	55.55	0.00	0.00
JOB# 1 JOURNAL PREFIX	MACS	MAWS	MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 46MAZZ WHEEL/TIRE CONCERN TECH(S):575 75.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	10.90	10.90	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT LEFT FRONT TIRE LOSING AIR, CHECK
ORIG CAUSE NAIL IN LEFT FRONT TIRE, REPAIRABLE, RECOMMEND REPAIRING
CAUSE NAIL IN LEFT FRONT TIRE, REPAIRABLE, RECOMMEND REPAIRING
ORIG CORR REPAIRED LEFT FRONT TIRE PER EASYCARE
AMOUNT: $75.00
AUTH:
CORRECTION REPAIRED LEFT FRONT TIRE PER EASYCARE
AMOUNT: $75.00
AUTH: 5712945

181915 CHARLIE THIERET 932 4329 06/10/19 MA+S740837

TIMOTHY T DART 18262 CRYSTAL WHI 8986

16400 KEEGAN BLUFF CT 16/MAZDA/CX-5/4DR AWD TOUR AT 11/25/16 4

J M 3 K E 4 C Y 6 G 0 8 7 5 6 8 4

CHESTERFIELD, MO 63005 06/08/19

314-570-8739 314-919-2216 MO: 18262

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			75.00			0.00			0.00
TOTAL			75.00			0.00			0.00

JOB# 2 JOURNAL PREFIX MACS MAWS MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	10.90	10.90	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 3 JOURNAL PREFIX MACS MAWS MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A SDS SECURE DATA STORAGE 1.50

TOTAL - MISC 1.50

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			87.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			135.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230726651884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

244087 ADAM BECKMAN 432 2260 06/10/19 GC+S740838

KELLEY HAENNY BA8W4F 7240 /

1032 ARBOR POINTE DRIVE 19/GMC/TERRAIN/4DR FWD SLT 12/17/18

3 G K A L P E V 5 K L 1 8 5 9 8 7

MANCHESTER, MO 63088 06/08/19

314-327-2723 MO: 7240

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):411 10.03

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/08/19	10.90	11.60	0.70	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12696048	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL	4.30			
				TOTAL - PARTS			6.02

G.O.G. & SUPPLIES----------

WARR	5.0	19352900 OW20 DEXOS WARR	@	3.790	/UNIT	18.95
				TOTAL - GOG		18.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			10.03			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			18.95			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):411   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/08/19	11.60	11.60	0.00	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR   COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
WAIT Xtime Web Appt created 2019-06-05 01:02:54am taken by

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#..... TOTAL....

[CONTINUED ON NEXT PAGE]

244087 ADAM BECKMAN 432 2260 06/10/19 GC+S740838

KELLEY HAENNY BA8W4F 7240 /

1032 ARBOR POINTE DRIVE 19/GMC/TERRAIN/4DR FWD SLT 12/17/18

3 G K A L P E V 5 K L 1 8 5 9 8 7

MANCHESTER, MO 63088 06/08/19

314-327-2723 MO: 7240

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740838-1	35.00
CLAIM TOTALS	35.00

DCS AUDIT SLIP----------

JOB CARD 740838

VIN	3GKALPEV5KL185987	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/08/2019
ODOMETER	7240	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740838-1	001399151843	0002

JOB COMPLETION DATE: 06/08/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	35.00	0.00	35.00

244087 ADAM BECKMAN 432 2260 06/10/19 GC+S740838

KELLEY HAENNY BA8W4F 7240 /

1032 ARBOR POINTE DRIVE 19/GMC/TERRAIN/4DR FWD SLT 12/17/18

3 G K A L P E V 5 K L 1 8 5 9 8 7

MANCHESTER, MO 63088 06/08/19

314-327-2723 MO: 7240

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			10.03			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			18.95			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230789111884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

231278 JOSHUA DELANOIX 403 2261 06/08/19 GC+S740839

DAVID GALE 85203 /

371 PALERMO 16/GMC/SIERRA 3500HD/CREW CAB 4WD 15 07/27/16

1 G T 4 2 Y E 8 X G F 2 0 8 9 3 6

BALLWIN, MO 63021 06/08/19

MO: 85203

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 17.39

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/08/19	12.00	12.10	0.10	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12691158	FILTER 1.836 Y	9.04	9.04	12.66	12.66
			COST TOTAL		9.04		
					TOTAL - PARTS		12.66

G.O.G. & SUPPLIES----------

CUST	10.0	88864038 15W40 DELVAC	@	6.840	/UNIT	68.40
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	69.90

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			17.39			0.00			0.00
PARTS			12.66			0.00			0.00
G.O.G.			69.90			0.00			0.00

```
  TOTAL                          99.95                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/08/19   12.10    12.10   0.00   0.00    FINISHED
             411   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION--------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               1.50
                                                                  TOTAL - MISC           3.00
```


[CONTINUED ON NEXT PAGE]

231278 JOSHUA DELANOIX 403 2261 06/08/19 GC+S740839

DAVID GALE 85203 /

371 PALERMO 16/GMC/SIERRA 3500HD/CREW CAB 4WD 15 07/27/16

1 G T 4 2 Y E 8 X G F 2 0 8 9 3 6

BALLWIN, MO 63021 06/08/19

MO: 85203

COMMENTS----------
BDC Appt created 2019-06-06 10:22:00am taken by Amanda Burrell

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			17.39			0.00			0.00
PARTS			12.66			0.00			0.00
G.O.G.			69.90			0.00			0.00
MISC CHG			3.00			0.00			0.00
TAXES			7.56			0.00			0.00
TOTAL			110.51			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:07

*C 0
*A 4230825691884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

235288 ROBERT KOSTIAL 532 6683 06/17/19 IN+S740840

RUBEN ORTIZ ARROYO C142333003 26318 GRAPHITE S/ 96007

12411 BENNETT SPRINGS APT B 17/INFINITI/QX70 3.7/4DR AWD 01/28/17 834

J N 8 C S 1 M W 8 H M 4 1 0 1 6 2

SAINT LOUIS, MO 63146 06/08/19

MO: 26318

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):435 14.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/08/19	11.90	11.90	0.00	0.00	FINISHED
435	06/08/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++
$75.00 ($15.00 COUPON APPLIED)

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	5.0	999PK05W30SS MOB SUP	@	4.300	/UNIT	21.50
					TOTAL - GOG	21.50

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES			-1.20
				TOTAL - MISC	-1.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			14.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			21.50			0.00			0.00
MISC DIS			-1.20			0.00			0.00

```
  TOTAL                          44.33                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):435                          30.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/08/19   11.90    11.90   0.00   0.00    FINISHED
             435   06/08/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires) -
             $30.00
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.50
                                                          TOTAL - MISC              -1.50
```


[CONTINUED ON NEXT PAGE]

```
235288                              ROBERT KOSTIAL      532       6683    06/17/19   IN+S740840

RUBEN ORTIZ ARROYO                                C142333003  26318       GRAPHITE S/       96007

12411 BENNETT SPRINGS APT B         17/INFINITI/QX70 3.7/4DR AWD          01/28/17          834

                                    J N 8 C S 1 M W 8 H M 4 1 0 1 6 2

SAINT LOUIS, MO 63146                                                     06/08/19

                                                                                        MO: 26318


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         30.00                          0.00                          0.00
  MISC DIS                      -1.50                          0.00                          0.00
  TOTAL                         28.50                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 60INZ01         INT TRIM CONCERN                  TECH(S):435 514                    6.45
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/08/19   11.90    11.90   0.00   0.00    FINISHED
            514   06/08/19   12.30    12.30   0.00   0.00    FINISHED
            514   06/08/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.30

COMPLAINT    CUSTOMER STATES A CLIP FELL OUT OF DRIVERS INTERIOR DOOR -
             ADVISE
             UH14AA .3 ZJ 32 PP
ORIG CORR    ORDERED PARTS
CORRECTION   INSTALLED NEW CLIP
             NO CLOCK TIME

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    808503NA5A           CLIP-WEATHERSTRI       2.69     2.69      8.70       8.70
                                                      COST TOTAL      2.69
                                                                TOTAL - PARTS          8.70

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         0.00                          0.00                          6.45
  PARTS                         0.00                          0.00                          8.70
  TOTAL                         0.00                          0.00                         15.15
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00INEXPINSPECT  FREE MULTIPOINT INSP             TECH(S):435                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/08/19   11.90    11.90   0.00   0.00    FINISHED
            435   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                         0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            INCS                          INWS                          INIS
```

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		2.70
			TOTAL - MISC	4.20

[CONTINUED ON NEXT PAGE]

235288 ROBERT KOSTIAL 532 6683 06/17/19 IN+S740840

RUBEN ORTIZ ARROYO C142333003 26318 GRAPHITE S/ 96007

12411 BENNETT SPRINGS APT B 17/INFINITI/QX70 3.7/4DR AWD 01/28/17 834

J N 8 C S 1 M W 8 H M 4 1 0 1 6 2

SAINT LOUIS, MO 63146 06/08/19

MO: 26318

COMMENTS----------
++WAITER++TAG NUMBER IS 6683

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		44.95		0.00		6.45
PARTS		9.08		0.00		8.70
G.O.G.		21.50		0.00		0.00
MISC CHG		4.20		0.00		0.00
MISC DIS		-2.70		0.00		0.00
TAXES		2.75		0.00		0.00
TOTAL		79.78		0.00		15.15

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230834961884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265318 ROBERT KOSTIAL 532 6684 06/08/19 IN+S740841

ERICK RODRIGUEZ 33116 /

803 POSTHORN DRIVE 18/INFINITI/QX30/

S J K C H 5 C P 3 J A 0 5 9 4 5 2

BALLWIN, MO 63021 06/08/19

MO: 33116

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):514 15.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	12.50	12.50	0.00	0.00	FINISHED
514	06/08/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires) -
$30.00 ($15.00 COUPON APPLIED)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-0.75
		TOTAL - MISC	-0.75

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			15.00			0.00			0.00
MISC DIS			-0.75			0.00			0.00
TOTAL			14.25			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00INZSYNTEC *LOF/FULL SYNTHETIC TECH(S):514 13.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            514   06/08/19   12.50    12.50   0.00   0.00    FINISHED
            514   06/08/19    0.00     0.00   0.00   0.40    FINISHED
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT   (Replace synthetic engine oil and filter)
            $75.00

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026HG00H           SEAL-OIL,DRAIN P       0.94     0.94      1.57       1.57
    CUST     1    15208HG00D           OIL FILTER ASSY        5.12     5.12      8.53       8.53
                                                    COST TOTAL      6.06
                                                                TOTAL - PARTS         10.10

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    6.0  999PK00W40M1 MOBIL 1       @      8.370   /UNIT                          50.22
                                                                TOTAL - GOG           50.22

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                   -1.18
                                                                TOTAL - MISC          -1.18

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          13.45                          0.00                          0.00
  PARTS                          10.10                          0.00                          0.00
  G.O.G.                         50.22                          0.00                          0.00
  MISC DIS                       -1.18                          0.00                          0.00
```


[CONTINUED ON NEXT PAGE]

265318 ROBERT KOSTIAL 532 6684 06/08/19 IN+S740841

ERICK RODRIGUEZ 33116 /

803 POSTHORN DRIVE 18/INFINITI/QX30/

S J K C H 5 C P 3 J A 0 5 9 4 5 2

BALLWIN, MO 63021 06/08/19

MO: 33116

TOTAL	72.59	0.00	0.00
JOB# 2 JOURNAL PREFIX	INCS	INWS	INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):514 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
514	06/08/19	12.50	12.50	0.00	0.00	FINISHED
514	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.

CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.93
		TOTAL - MISC	3.43

COMMENTS----------

++WAITER++

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL			
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.45			0.00			0.00
PARTS			10.10			0.00			0.00
G.O.G.			50.22			0.00			0.00
MISC CHG			3.43			0.00			0.00
MISC DIS			-1.93			0.00			0.00
TAXES			5.42			0.00			0.00
TOTAL			95.69			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:08

*C 0
*A 4230841951884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

252108 CHARLIE THIERET 932 4330 06/08/19 MA+S740842

SURUCHI PANDE 14890 JET BLK MIC 11650

1550 BUCKHURST CT 17/MAZDA/CX-5/4DR SUV GRD SLCT AWD 05/19/18 86

J M 3 K F B D L 1 H 0 2 2 8 4 4 0

BALLWIN, MO 63021 06/08/19

314-324-5692 314-324-5692 MO: 14890

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):575 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	11.60	11.60	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC

	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.38                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  MISC DIS                       -1.01                          0.00                          0.00
  TOTAL                          54.54                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                   TECH(S):575                      24.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/08/19   11.60    11.60   0.00   0.00    FINISHED
            575   06/08/19    0.00     0.00   0.00   0.40    FINISHED
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                          -1.20
                                                          TOTAL - MISC       -1.20
```

```
252108                              CHARLIE THIERET     932       4330    06/08/19   MA+S740842

SURUCHI PANDE                                                  14890       JET BLK MIC       11650

1550 BUCKHURST CT                   17/MAZDA/CX-5/4DR SUV GRD SLCT AWD    05/19/18           86

                                    J M 3 K F B D L 1 H 0 2 2 8 4 4 0

BALLWIN, MO 63021                                                          06/08/19

314-324-5692      314-324-5692                                                              MO: 14890


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          24.00                          0.00                          0.00
  MISC DIS                       -1.20                          0.00                          0.00
  TOTAL                          22.80                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):575                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             575   06/08/19   11.60    11.60   0.00   0.00    FINISHED
             575   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                             0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 03MAZEMISSION   EMISSION INSPECTION             TECH(S):460 575                      16.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             575   06/08/19   11.60    11.60   0.00   0.00    FINISHED
             460   06/08/19    0.00     0.00   0.00   0.30    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.30

COMPLAINT    PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                              4.00
    CUST      SYSTEC  SYSTEMS TEC                                    740842            3.45
    CUST         SSR  SHOP SUPPLIES                                                    -0.83
                                                              TOTAL - MISC            6.62

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          16.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -0.83                          0.00                          0.00
  TOTAL                          23.17                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                           3.04
                                                              TOTAL - MISC            4.54
```

COMMENTS----------
X022542XRE:created 2019-06-04 02:24:00pm taken by Charles Thieret

252108 CHARLIE THIERET 932 4330 06/08/19 MA+S740842

SURUCHI PANDE 14890 JET BLK MIC 11650

1550 BUCKHURST CT 17/MAZDA/CX-5/4DR SUV GRD SLCT AWD 05/19/18 86

J M 3 K F B D L 1 H 0 2 2 8 4 4 0

BALLWIN, MO 63021 06/08/19

314-324-5692 314-324-5692 MO: 14890

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			52.93			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			11.99			0.00			0.00
MISC DIS			-3.04			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			108.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:08

*C 0
*A 4230847771884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

227969 CHARLIE THIERET 932 4331 06/08/19 MA+S740843

ANKIT SAXENA 39523 METEOR GRY 10916

16583 BARRISTER LANE 16/MAZDA/CX-5/4DR AWD TOUR AT 07/15/16 7

J M 3 K E 4 C Y 7 G 0 8 0 6 7 9 3

CHESTERFIELD, MO 63005 06/08/19

805-304-3248 MO: 39523

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):575 12.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	13.40	13.40	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.04                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         25.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          44.21                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                    TECH(S):575                    20.04
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             575   06/08/19   13.40    13.40   0.00   0.00    FINISHED
             575   06/08/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -1.00
                                                          TOTAL - MISC          -1.00
```


[CONTINUED ON NEXT PAGE]

227969 CHARLIE THIERET 932 4331 06/08/19 MA+S740843

ANKIT SAXENA 39523 METEOR GRY 10916

16583 BARRISTER LANE 16/MAZDA/CX-5/4DR AWD TOUR AT 07/15/16 7

J M 3 K E 4 C Y 7 G 0 8 0 6 7 9 3

CHESTERFIELD, MO 63005 06/08/19

805-304-3248 MO: 39523

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.04			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			19.04			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	13.40	13.40	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.00
		TOTAL - MISC	3.50

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			32.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			3.50			0.00			0.00
MISC DIS			-2.00			0.00			0.00
TAXES			2.98			0.00			0.00
TOTAL			69.73			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230852381884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266432 ADAM BECKMAN 432 2262 06/08/19 GC+S740844

CHRISTOPHER BALTAZAR 6PAA41 36758 /

1763 TIMBER RIDGE ESTATES DR 16/GMC/SIERRA 1500/DBL CAB 2WD 143.5

1 G T R 1 L E H 0 G Z 2 3 1 3 7 6

WILDWOOD, MO 63011 06/08/19

314-680-1811 MO: 36758

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 26.25

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/08/19	13.50	13.50	0.00	0.00	FINISHED
411	06/08/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL	4.30		
				TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.25			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00

```
  TOTAL                          84.95                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            GCQS                         GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):411                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/08/19   13.60    13.60   0.00   0.00    FINISHED
             411   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                         0.00
JOB#  2 JOURNAL PREFIX            GCQS                         GCWS                         GCIS


MISC------CODE--------DESCRIPTION--------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                           1.61
                                                                 TOTAL - MISC         3.11
```


[CONTINUED ON NEXT PAGE]

266432 ADAM BECKMAN 432 2262 06/08/19 GC+S740844

CHRISTOPHER BALTAZAR 6PAA41 36758 /

1763 TIMBER RIDGE ESTATES DR 16/GMC/SIERRA 1500/DBL CAB 2WD 143.5

1 G T R 1 L E H 0 G Z 2 3 1 3 7 6

WILDWOOD, MO 63011 06/08/19

314-680-1811 MO: 36758

COMMENTS----------
X02TVS1PKO:Xtime Web Appt created 2019-06-04 02:05:03pm taken by

RECOMMENDATIONS----------
DEPOSIT CONTROL - $99.95
INDUCTION SERVICE - $159.95
A/C SERVICE - $89.95

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		26.25		0.00		0.00
PARTS		6.00		0.00		0.00
G.O.G.		52.70		0.00		0.00
MISC CHG		3.11		0.00		0.00
TAXES		5.42		0.00		0.00
TOTAL		93.48		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230857851884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

260747 JOSHUA DELANOIX 403 2263 06/10/19 GC+S740845

SUNDEEP S NIDIGUNTAPALEM 5724 BLUE STEEL 80217

400 N 4TH ST 19/GMC/TERRAIN/4DR FWD 01/02/19 27

APT 1603 3 G K A L M E V 6 K L 1 7 1 4 6 5

ST LOUIS, MO 63102 06/08/19

612-644-3570 314-982-1191 MO: 5724

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):460 10.03

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	13.40	13.70	0.30	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12696048	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------

WARR	5.0	19352900 OW20 DEXOS WARR	@	3.790	/UNIT	18.95
					TOTAL - GOG	18.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			10.03			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			18.95			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):460   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	13.40	13.40	0.00	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X02LKYS66V:WAIT Xtime Web Appt created 2019-06-06 07:40:13pm taken
by

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#..... TOTAL....

[CONTINUED ON NEXT PAGE]

260747 JOSHUA DELANOIX 403 2263 06/10/19 GC+S740845

SUNDEEP S NIDIGUNTAPALEM 5724 BLUE STEEL 80217

400 N 4TH ST 19/GMC/TERRAIN/4DR FWD 01/02/19 27

APT 1603 3 G K A L M E V 6 K L 1 7 1 4 6 5

ST LOUIS, MO 63102 06/08/19

612-644-3570 314-982-1191 MO: 5724

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740845-1	35.00
CLAIM TOTALS	35.00

DCS AUDIT SLIP----------

JOB CARD 740845

VIN	3GKALMEV6KL171465	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/08/2019
ODOMETER	5724	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740845-1	001399151687	0002

JOB COMPLETION DATE: 06/08/2019
TECHNICIAN GMIN: 198198869

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	35.00	0.00	35.00

260747 JOSHUA DELANOIX 403 2263 06/10/19 GC+S740845

SUNDEEP S NIDIGUNTAPALEM 5724 BLUE STEEL 80217

400 N 4TH ST 19/GMC/TERRAIN/4DR FWD 01/02/19 27

APT 1603 3 G K A L M E V 6 K L 1 7 1 4 6 5

ST LOUIS, MO 63102 06/08/19

612-644-3570 314-982-1191 MO: 5724

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			10.03			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			18.95			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:08

*C 0
*A 4230868671884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

260572 CHARLIE THIERET 932 4332 06/11/19 MA+S740846

CHARITY GRACE GARNER 5212 JET BLK MIC 12715

1022 CLAYTONBROOK DR 18/MAZDA/CX-5/4DR SUV TOURING AWD 01/02/19 15

J M 3 K F B C M 8 J 0 4 7 3 2 3 5

BALLWIN, MO 63011 06/08/19

314-743-4017 MO: 5212

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):575 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	13.40	13.40	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

```
JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):575                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/08/19   13.40    13.40   0.00   0.00    FINISHED
            575   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            MACS                           MAWS                           MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3 00MAZ55R        CUST.MAINT.VISIT                   TECH(S):575                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/08/19   13.40    13.40   0.00   0.00    FINISHED
            575   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00
```

260572 CHARLIE THIERET 932 4332 06/11/19 MA+S740846

CHARITY GRACE GARNER 5212 JET BLK MIC 12715

1022 CLAYTONBROOK DR 18/MAZDA/CX-5/4DR SUV TOURING AWD 01/02/19 15

J M 3 K F B C M 8 J 0 4 7 3 2 3 5

BALLWIN, MO 63011 06/08/19

314-743-4017 MO: 5212

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
X0291ZF3PN:WAIT created 2019-06-07 09:22:00am taken by ROBERT POLIT
TE

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230883101884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

252000 JOSHUA DELANOIX 403 2264 06/10/19 GC+S740848

RICHARD T MATHEIS 13228 ONYX BLK/JT 79618

15 HOMEWOOD DR 18/GMC/YUKON/4DR SUV 4WD 05/19/18 11

1 G K S 2 C K J 3 J R 3 4 8 9 2 2

KIRKWOOD, MO 63122 06/08/19

314-303-4615 636-349-1047 MO: 13228

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):460 12.78

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/08/19	14.00	14.80	0.80	0.00	FINISHED
460	06/08/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	0.90	

COMPLAINT 14-15 GMC LOF/ROTATE
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE
WARR 1 12696048 FILTER 1.836 Y 4.30 4.30 6.02 6.02
COST TOTAL 4.30
TOTAL - PARTS 6.02

G.O.G. & SUPPLIES----------
WARR 8.0 19352900 DEXOS 0W20 @ 3.900 /UNIT 31.20
TOTAL - GOG 31.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			12.78			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			31.20			0.00
TOTAL			0.00			50.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

```
JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):460                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            460   06/08/19   14.80    14.80   0.00   0.00    FINISHED
            460   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3+93GCZWNDR       WINDSHIELD RED                    TECH(S):460                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            460   06/08/19   14.80    14.80   0.00   0.00    FINISHED
            460   06/08/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: WINDSHIELD RED (REPAIRS RECOMMENDED



PAGE 1 OF 3                                          [CONTINUED ON NEXT PAGE]       11:45:08
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252000 JOSHUA DELANOIX 403 2264 06/10/19 GC+S740848

RICHARD T MATHEIS 13228 ONYX BLK/JT 79618

15 HOMEWOOD DR 18/GMC/YUKON/4DR SUV 4WD 05/19/18 11

1 G K S 2 C K J 3 J R 3 4 8 9 2 2

KIRKWOOD, MO 63122 06/08/19

314-303-4615 636-349-1047 MO: 13228

CORRECTION MPVI: WINDSHIELD RED (REPAIRS RECOMMENDED

JOB# 3 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

COMMENTS----------
X02RR3K2JB:WAIT created 2019-06-07 10:00:00am taken by Grant Terril
l

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740848-1	50.00
CLAIM TOTALS	50.00

252000 JOSHUA DELANOIX 403 2264 06/10/19 GC+S740848

RICHARD T MATHEIS 13228 ONYX BLK/JT 79618

15 HOMEWOOD DR 18/GMC/YUKON/4DR SUV 4WD 05/19/18 11

1 G K S 2 C K J 3 J R 3 4 8 9 2 2

KIRKWOOD, MO 63122 06/08/19

314-303-4615 636-349-1047 MO: 13228

DCS AUDIT SLIP----------

JOB CARD 740848

VIN	1GKS2CKJ3JR348922	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/08/2019
ODOMETER	13228	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740848-1	001399151913	0002

JOB COMPLETION DATE: 06/08/2019
TECHNICIAN GMIN: 198198869

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 14-15 GMC LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	50.00	0.00	50.00

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			12.78			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			31.20			0.00
TOTAL			0.00			50.00			0.00

*C 0
*A 4230888881884501
*T 3615
*K STORE~01
*K DOCDATE~06/08/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

256280 CHARLIE THIERET 932 4333 06/08/19 MA+S740849

MAX ZOFNESS 7561 SONIC SILV 12410

2718 SULPHUR AVE 18/MAZDA/CX-5/4DR SUV TOURING FWD 08/27/18 97

J M 3 K F A C M 1 J 1 4 1 1 2 4 4

SAINT LOUIS, MO 63139 06/08/19

314-704-1177 E# PY 21172325 MO: 7561

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):575 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	14.70	14.70	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	14.70	14.70	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ55R CUST.MAINT.VISIT TECH(S):575 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/08/19	14.70	14.70	0.00	0.00	FINISHED
575	06/08/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

256280 CHARLIE THIERET 932 4333 06/08/19 MA+S740849

MAX ZOFNESS 7561 SONIC SILV 12410

2718 SULPHUR AVE 18/MAZDA/CX-5/4DR SUV TOURING FWD 08/27/18 97

J M 3 K F A C M 1 J 1 4 1 1 2 4 4

SAINT LOUIS, MO 63139 06/08/19

314-704-1177 E# PY 21172325 MO: 7561

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
X02DO3R27L:created 2019-06-05 11:44:00am taken by Rosealee Fleck

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:08

*C 0
*A 4230893451884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

218885 ROBERT KOSTIAL 532 6685 06/11/19 IN+S740850

STEPHANIE BROOKS 51555 BLK OBSIDIA 94752

3324 KARROS CT 15/INFINITI/QX80/4DR 4WD 11/27/15 40

J N 8 A Z 2 N E 9 F 9 0 8 7 1 8 7

EDWARDSVILLE, IL 62026 06/08/19

618-322-1499 MO: 51555

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10INZ06 CHECK ENGINE LIGHT TECH(S):996 406.72

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	8.90	10.30	1.40	0.00	HOLD OTHER
996	06/10/19	11.30	13.40	2.10	0.00	HOLD PARTS
996	06/11/19	9.70	13.10	3.40	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	3.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		6.90	3.20	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT ON - FRIDAY, WHILE PARKED, THE VEHICLE STARTED TO SMOKE & LEAK BLUE COOLANT - CHECK & ADVISE
CT PP HD 32 LBR# CC14AA 1.0 CD40AA 1.0 EL70AA 1.2

ORIG CAUSE DTC P1217 ENGINE OVERHEAT STORED. TOPPED OFF ENGINE COOLANT AND PERFORMED COOLING SYSTEM LEAK TEST. FOUND NO LEAKS. MONITORED COOLANT TEMPERATURE SENSOR READING, ENGINE SPEED, AND FAN SPEED. FOUND COOLANT TEMPERATURE REACHING 210 DEGREES, ENGINE SPEED 750 RPM, AND FAN SPEED READING AT 150 RPM. FAN COUPLER IS NOT OPERATING PROPERLY. NECESSARY TO REPLACE FAN COUPLER AND THERMOSTAT DUE TO OVERHEATING..

CAUSE DTC P1217 ENGINE OVERHEAT STORED. TOPPED OFF ENGINE COOLANT AND PERFORMED COOLING SYSTEM LEAK TEST. FOUND NO LEAKS. MONITORED COOLANT TEMPERATURE SENSOR READING, ENGINE SPEED, AND FAN SPEED. FOUND COOLANT TEMPERATURE REACHING 210 DEGREES, ENGINE SPEED 750 RPM, AND FAN SPEED READING AT 150 RPM. FAN COUPLER IS NOT OPERATING PROPERLY. NECESSARY TO REPLACE FAN COUPLER AND THERMOSTAT DUE TO OVERHEATING..

ORIG CORR INSTALLED NEW FAN COUPLER AND THERMOSTAT. REFILLED AND BLED COOLING SYSTEM. STARTED ENGINE AND MONITORED COOLANT TEMPERATURE SENSOR, ENGINE SPEED, AND FAN SPEED. COOLANT TEMPERATURE REACHED 192 DEGREES AND HELD STEADY. ENGINE SPEED WAS 700 RPM AND COOLING FAN SPEED WAS 750 RPM.

CORRECTION INSTALLED NEW FAN COUPLER AND THERMOSTAT. REFILLED AND BLED
            COOLING SYSTEM. STARTED ENGINE AND MONITORED COOLANT
            TEMPERATURE SENSOR, ENGINE SPEED, AND FAN SPEED. COOLANT
            TEMPERATURE REACHED 192 DEGREES AND HELD STEADY. ENGINE
            SPEED WAS 700 RPM AND COOLING FAN SPEED WAS 750 RPM.

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740850-1	CC14AA	1.00		32		PP
740850-1	CD40AA	1.00				
740850-1	EL70AA	1.20				

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	4	999MPL25500P	NISSAN LONG LIFE	12.99	51.96	18.74	74.96
WARR	1	212001LA1A	THERMOSTAT ASSY	16.62	16.62	23.98	23.98
WARR	1	210825X21D	COUPLING-FAN	224.88	224.88	324.43	324.43
			COST TOTAL		293.46		
					TOTAL - PARTS		423.37

JOB# 1 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			406.72			0.00
PARTS			0.00			423.37			0.00
TOTAL			0.00			830.09			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

[CONTINUED ON NEXT PAGE]

218885 ROBERT KOSTIAL 532 6685 06/11/19 IN+S740850

STEPHANIE BROOKS 51555 BLK OBSIDIA 94752

3324 KARROS CT 15/INFINITI/QX80/4DR 4WD 11/27/15 40

J N 8 A Z 2 N E 9 F 9 0 8 7 1 8 7

EDWARDSVILLE, IL 62026 06/08/19

618-322-1499 MO: 51555

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	10.40	10.40	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00INZ01 LUBE OIL FILTER TECH(S):996 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	13.50	13.50	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM LUBE, OIL AND FILTER CHANGE, TOP OFF ALL FLUID LEVELS. SET TIRE PRESSURES TO MANUFACTURER SPECS.
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 7.0 VALVOLINE OIL @ 2.360 /UNIT 16.52
TOTAL - GOG 16.52

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00

G.O.G.	16.52	0.00	0.00
MISC DIS	-1.65	0.00	0.00
TOTAL	47.94	0.00	0.00
JOB# 3 JOURNAL PREFIX	INCS	INWS	INIS

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218885                              ROBERT KOSTIAL      532       6685    06/11/19   IN+S740850

STEPHANIE BROOKS                                                 51555       BLK OBSIDIA       94752

3324 KARROS CT                      15/INFINITI/QX80/4DR 4WD                  11/27/15           40

                                    J N 8 A Z 2 N E 9 F 9 0 8 7 1 8 7

EDWARDSVILLE, IL 62026                                                        06/08/19

618-322-1499                                                                                MO: 51555


JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00INZ1          TIRE REPAIR SPECIAL                TECH(S):996                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/10/19   13.50    13.50   0.00   0.00    FINISHED
             996   06/10/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER STATES PASSENGER FRONT TIRE IS LOW -
ORIG CAUSE   PASSENGER FRONT TIRE HAS NAIL PUNCTURE
CAUSE        PASSENGER FRONT TIRE HAS NAIL PUNCTURE
ORIG CORR    .
CORRECTION   SEE LINE 5, REPLACED TIRES

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  4 JOURNAL PREFIX             INCS                           INWS                           INIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+46INZ24         REPLACE 4 TIRES                    TECH(S):996                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/11/19   11.70    11.70   0.00   0.00    FINISHED
             996   06/11/19    0.00     0.00   0.00   1.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.50

COMPLAINT    CUSTOMER REQUESTS 4 TIRES - OETIR02903
             BRIDGESTONE DUELER H/T, 275/50R22 - $1,451.51
             (COMPLIMENTARY MOUNT & BALANCE)
ORIG CORR    MOUNTED AND BALANCED FOUR NEW TIRES
CORRECTION   MOUNTED AND BALANCED FOUR NEW TIRES

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     4    OETIR02903           BRIDGESTONE 275/     264.00  1056.00    316.80    1267.20
                                                        COST TOTAL   1056.00
                                                                      TOTAL - PARTS       1267.20

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST          T4  4 TIRE MISSOURI TAX                                                    2.00
    CUST         SSR  SHOP SUPPLIES                                                        -25.00
                                                                    TOTAL - MISC          -23.00

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                       1267.20                          0.00                           0.00
  MISC CHG                       2.00                          0.00                           0.00
  MISC DIS                     -25.00                          0.00                           0.00
  TOTAL                       1244.20                          0.00                           0.00
JOB#  5 JOURNAL PREFIX             INCS                           INWS                           INIS

JOB#  6 CHARGES-------------------------------------------------------------------------------
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LABOR----CUSTOMER----------

J# 6+46INZ	WHEELS/TIRES	TECH(S):996	0.00

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218885                              ROBERT KOSTIAL      532       6685    06/11/19   IN+S740850

STEPHANIE BROOKS                                                 51555       BLK OBSIDIA       94752

3324 KARROS CT                      15/INFINITI/QX80/4DR 4WD                  11/27/15           40

                                    J N 8 A Z 2 N E 9 F 9 0 8 7 1 8 7

EDWARDSVILLE, IL 62026                                                        06/08/19

618-322-1499                                                                                MO: 51555


LABOR----CUSTOMER-------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/11/19   11.70    11.70   0.00   0.00    FINISHED
             996   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    DOT#S -
ORIG CORR    ALL TIRES DOT   EL RP JMN3617
CORRECTION   ALL TIRES DOT   EL RP JMN3617 (x4)

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  6 JOURNAL PREFIX            INCS                           INWS                           INIS

JOB#  7 CHARGES---------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 7+45INZ05         4 WHEEL ALIGNMENT                 TECH(S):996                       200.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/11/19   13.10    13.10   0.00   0.00    FINISHED
             996   06/11/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   2.00

COMPLAINT    Customer Request 4 Wheel Alignment -
             $200.00
ORIG CORR    PERFORMED FOUR WHEEL ALIGNMENT
CORRECTION   PERFORMED FOUR WHEEL ALIGNMENT, ALL IN SPEC AT THIS TIME

JOB#  7 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         200.00                           0.00                           0.00
  TOTAL                         200.00                           0.00                           0.00
JOB#  7 JOURNAL PREFIX            INCS                           INWS                           INIS

JOB#  8 CHARGES---------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 8+20INZ06         *CABIN AIR FILTER                 TECH(S):996                        23.47
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/11/19   11.70    11.70   0.00   0.00    FINISHED
             996   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT -
             $100.00 ($149.95 COUPON APPLIED LINES 8 & 9)
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    B72771CA1B           FILTER KIT - AIR      33.92    33.92     56.53      56.53
                                                        COST TOTAL     33.92
                                                                    TOTAL - PARTS         56.53
```

JOB# 8 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.47			0.00			0.00
PARTS			56.53			0.00			0.00
TOTAL			80.00			0.00			0.00
JOB# 8 JOURNAL PREFIX			INCS			INWS			INIS

218885 ROBERT KOSTIAL 532 6685 06/11/19 IN+S740850

STEPHANIE BROOKS 51555 BLK OBSIDIA 94752

3324 KARROS CT 15/INFINITI/QX80/4DR 4WD 11/27/15 40

J N 8 A Z 2 N E 9 F 9 0 8 7 1 8 7

EDWARDSVILLE, IL 62026 06/08/19

618-322-1499 MO: 51555

JOB# 9 CHARGES----------

LABOR----CUSTOMER----------
J# 9+00INZAC-PERFORM A/C PERFORMANCE SERV TECH(S):996 22.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/11/19	11.70	11.70	0.00	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE. -
$89.95
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6408BG	A/C FRESH & COO	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

JOB# 9 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			22.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			69.95			0.00			0.00
JOB# 9 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 10 CHARGES----------

LABOR----CUSTOMER----------
J#10+00INZBFLUSH BRAKE FLUID EXCHANGE TECH(S):996 109.49

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/11/19	11.70	11.70	0.00	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	1.00	FINISHED
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS BRAKE FLUID PRESSURE BLEED SERVICE -
$129.95
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND

STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	84032BG	BRAKE FLUSH KIT	18.25	18.25	20.46	20.46
			COST TOTAL		18.25		
					TOTAL - PARTS		20.46

[CONTINUED ON NEXT PAGE]

218885 ROBERT KOSTIAL 532 6685 06/11/19 IN+S740850

STEPHANIE BROOKS 51555 BLK OBSIDIA 94752

3324 KARROS CT 15/INFINITI/QX80/4DR 4WD 11/27/15 40

J N 8 A Z 2 N E 9 F 9 0 8 7 1 8 7

EDWARDSVILLE, IL 62026 06/08/19

618-322-1499 MO: 51555

JOB# 10 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			109.49			0.00			0.00
PARTS			20.46			0.00			0.00
TOTAL			129.95			0.00			0.00
JOB# 10 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------			CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
++LOANER++TAG NUMBER IS 6685

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740850-1	406.72	423.37	0.00	0.00	0.00	0.00	0.00	830.09
CLAIM TOTALS	406.72	423.37	0.00	0.00	0.00	0.00	0.00	830.09

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			379.90			406.72			0.00
PARTS			1400.27			423.37			0.00
G.O.G.			16.52			0.00			0.00
MISC CHG			28.50			0.00			0.00
MISC DIS			-26.65			0.00			0.00
TAXES			127.19			0.00			0.00
TOTAL			1925.73			830.09			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230902501884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

212738 ALBERT BAUMANN JR 108 4334 06/11/19 MA+S740851

JOHN R BAUMANN 113117 SILVER/ 12636A

1607 IRISH SEA 05/MAZDA/MAZDA3/4DR SDN I SPT MT 12/13/04 107910

J M 1 B K 1 2 F 6 5 1 2 2 1 7 2 7

HIGH RIDGE, MO 63049 06/10/19

314-313-9096 636-203-9102 MO: 113117

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46MAZ STEERING/SUSPENSION TECH(S):923 35.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	16.20	16.20	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT 4 TIRES

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------
CUST 740851 206302 06/10/19 TIRE 205.00
TOTAL - SUBLET 205.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		35.00			0.00			0.00
SUBLET		205.00			0.00			0.00
TOTAL		240.00			0.00			0.00
JOB# 1 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	16.20	16.20	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.75
		TOTAL - MISC	3.25

COMMENTS----------
DELETED OPERATION(S)----------
20MAZ HEATING / AIR COND

212738 ALBERT BAUMANN JR 108 4334 06/11/19 MA+S740851

JOHN R BAUMANN 113117 SILVER/ 12636A

1607 IRISH SEA 05/MAZDA/MAZDA3/4DR SDN I SPT MT 12/13/04 107910

J M 1 B K 1 2 F 6 5 1 2 2 1 7 2 7

HIGH RIDGE, MO 63049 06/10/19

314-313-9096 636-203-9102 MO: 113117

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			35.00			0.00			0.00
SUBLET			205.00			0.00			0.00
MISC CHG			3.25			0.00			0.00
TAXES			0.16			0.00			0.00
TOTAL			243.41			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*C 0
*A 4230910161884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    229818                          CHARLIE THIERET     932       4335    06/10/19   MA+S740852

    SAMANTHA E SCHILB                                       41210       CRYSTL WH P       10852

    4204 SUNNY GLEN CT              16/MAZDA/CX-5/4DR AWD GRND TOUR AT    08/27/16           84

                                    J M 3 K E 4 D Y 9 G 0 7 9 4 9 2 2

    ARNOLD, MO 63010                                                      06/10/19

    636-236-5702                                                                        MO: 41210


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 46MAZ          STEERING/SUSPENSION              TECH(S):923                        80.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                923   06/10/19    9.20     9.20   0.00   0.00    FINISHED
                923   06/10/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.00   1.00

    COMPLAINT    CUSTOMER SOP TIRES 889.33
                 BUY //4TH 1.00

    PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        CUST     3    PK11-09-3054-50      225/55R19           173.00   519.00    216.25     648.75
                                                       COST TOTAL    519.00
                                                                     TOTAL - PARTS        648.75

    MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
        CUST          T4  4 TIRE MISSOURI TAX                                             2.00
                                                                     TOTAL - MISC          2.00

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                         80.00                         0.00                          0.00
      PARTS                        648.75                         0.00                          0.00
      MISC CHG                       2.00                         0.00                          0.00
      TOTAL                        730.75                         0.00                          0.00
    JOB#  1 JOURNAL PREFIX           MACS                         MAWS                          MAIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 2 45MAZ          STEERING/SUSPENSION              TECH(S):923                        99.95
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
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            923   06/10/19    9.20     9.20   0.00   0.00    FINISHED
            923   06/10/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.00

COMPLAINT    4 WHEEL ALIGN

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          99.95                          0.00                          0.00
  TOTAL                          99.95                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):923                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/10/19    9.20     9.20   0.00   0.00    FINISHED
             923   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
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[CONTINUED ON NEXT PAGE]

229818 CHARLIE THIERET 932 4335 06/10/19 MA+S740852

SAMANTHA E SCHILB 41210 CRYSTL WH P 10852

4204 SUNNY GLEN CT 16/MAZDA/CX-5/4DR AWD GRND TOUR AT 08/27/16 84

J M 3 K E 4 D Y 9 G 0 7 9 4 9 2 2

ARNOLD, MO 63010 06/10/19

636-236-5702 MO: 41210

JOB# 3 JOURNAL PREFIX MACS MAWS MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+46MAZZ WHEEL/TIRE CONCERN TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT 4TH TIRE FOR $1

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		PK11-09-3054-50	225/55R19	173.00	173.00	1.00	1.00
				COST TOTAL		173.00		
						TOTAL - PARTS		1.00

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			1.00			0.00			0.00
TOTAL			1.00			0.00			0.00

JOB# 4 JOURNAL PREFIX MACS MAWS MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
JOB # A SDS SECURE DATA STORAGE 1.50
TOTAL - MISC 1.50

RECOMMENDATIONS----------
DIFFERENTIAL FLUID - $159
CABIN AIR FILTER - $59

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			179.95			0.00			0.00
PARTS			649.75			0.00			0.00
MISC CHG			3.50			0.00			0.00
TAXES			58.40			0.00			0.00
TOTAL			891.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230912771884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 2931 06/13/19 GC+S740853

FRANK BOMMARITO BUICK GMC INC 76080 WHITE/ 29314A

15736 MANCHESTER ROAD 15/HONDA/CR-V/5DR AWD EX-L 07/05/19 76084

5 J 6 R M 4 H 7 8 F L 0 3 2 5 8 6

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 76080

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCADD1 ADDED OP TECH(S):578 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/13/19	12.70	12.70	0.00	0.00	FINISHED
578	06/13/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
MTC
ORIG CORR LOF AND ROTATE TIRES
MTC
CORRECTION LOF AND ROTATE TIRES
MTC

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	FVPR7356	OIL FILTER	1.74	1.74	2.50	2.50
				COST TOTAL	4.14		
					TOTAL - PARTS		5.90

G.O.G. & SUPPLIES----------

INTL	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.16

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00
PARTS			0.00			0.00			5.90

```
  G.O.G.                          0.00                          0.00                          14.16
  MISC CHG                        0.00                          0.00                           8.00
  TOTAL                           0.00                          0.00                         198.06
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                           GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 2 00GCZ           QUICK SERVICE                      TECH(S):578                        210.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/13/19   12.70    12.70   0.00   0.00    FINISHED
            578   06/13/19    0.00     0.00   0.00   1.40    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.40

COMPLAINT    USED CAR PREP
ORIG CORR    .2 AIR FILTER//.2 WIPERS//1.0 REPLACED BELT TENSIONER PULLEY
CORRECTION   .2 AIR FILTER//.2 WIPERS//1.0 REPLACED BELT TENSIONER PULLEY

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    0000-67-H16-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    0000-67-H26-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    OAPMGA10269          AIR FILTER            15.74    15.74     22.04      22.04
    INTL     4    OAP611-075           NUGLUT                 2.45     9.80      3.43      13.72
    INTL     1    12669488             PUMP 3.280 Y         123.54   123.54    247.10     247.10
                                                    COST TOTAL    166.70
                                                                  TOTAL - PARTS        312.22
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10                                ALBERT BAUMANN JR   108       2931    06/13/19   GC+S740853

FRANK BOMMARITO BUICK GMC INC                                  76080       WHITE/           29314A

15736 MANCHESTER ROAD             15/HONDA/CR-V/5DR AWD EX-L            07/05/19        76084

                                  5 J 6 R M 4 H 7 8 F L 0 3 2 5 8 6

ELLISVILLE, MO 63011                                                    06/10/19

636-391-7200      636-391-9400                                                        MO: 76080


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         210.00
  PARTS                          0.00                          0.00                         312.22
  TOTAL                          0.00                          0.00                         522.22
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                           GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 03GCZMVI/EMISSI SAFETY/EMISSION                  TECH(S):549                          28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/13/19   12.70    12.70   0.00   0.00    FINISHED
            549   06/13/19    0.00     0.00   0.00   0.50    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                            4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740853          3.45
                                                              TOTAL - MISC            7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                           GCIS



GRAND TOTALS-----------------------------------------------------------------------------------
          ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         408.55
  PARTS                          0.00                          0.00                         318.12
  G.O.G.                         0.00                          0.00                          14.16
  MISC CHG                       0.00                          0.00                          15.45
                        ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                         756.28


*************************    A L L  D E T A I L  I N V O I C E    *************************
```

*C 0
*A 4230915991884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 2950 06/18/19 GC+S740854

FRANK BOMMARITO BUICK GMC INC 7685 WHITE/ 29502A

15736 MANCHESTER ROAD 18/TOYOTA TRUCK/SEQUOIA/PLATINUM 4WD 07/24/19 7697

5 T D D Y 5 G 1 0 J S 1 6 0 1 5 6

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 7685

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCADD1 ADDED OP TECH(S):575 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/11/19	11.00	11.00	0.00	0.00	FINISHED
575	06/11/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
MTC
ORIG CORR LOF AND ROTATE TIRES
MTC
CORRECTION LOF AND ROTATE TIRES
MTC

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	FVPG7041	OIL FILTER	2.89	2.89	4.05	4.05
			COST TOTAL		5.29		
					TOTAL - PARTS		7.45

G.O.G. & SUPPLIES----------

INTL	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.16

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00
PARTS			0.00			0.00			7.45

```
  G.O.G.                          0.00                          0.00                         14.16
  MISC CHG                        0.00                          0.00                          8.00
  TOTAL                           0.00                          0.00                        199.61
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 2 00GCZ           QUICK SERVICE                      TECH(S):575                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/11/19   11.00    11.00   0.00   0.00    FINISHED
            575   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    USED CAR PREP
ORIG CORR    OK
CORRECTION   OK

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
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[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 2950 06/18/19 GC+S740854

FRANK BOMMARITO BUICK GMC INC 7685 WHITE/ 29502A

15736 MANCHESTER ROAD 18/TOYOTA TRUCK/SEQUOIA/PLATINUM 4WD 07/24/19 7697

5 T D D Y 5 G 1 0 J S 1 6 0 1 5 6

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 7685

LABOR----INTERNAL----------

J# 3 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):549 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	11.00	11.00	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SHP	STATE HIGHWAY PATROL		4.00
INTL	SYSTEC	SYSTEMS TEC	740854	3.45
			TOTAL - MISC	7.45

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			36.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			198.55
PARTS			0.00			0.00			7.45
G.O.G.			0.00			0.00			14.16
MISC CHG			0.00			0.00			15.45
TOTAL			0.00			0.00			235.61

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:09

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*C 0
*A 4230921151884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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266615 ALBERT BAUMANN JR 108 6832 06/14/19 MA+S740855

MARGARET J MADDEN 14 SOUL RDXTAL 13269

365A WOODGREEN DR 19/MAZDA/MAZDA3 5DR/5DR HB AT 06/08/19 7

J M 1 B P B D M 7 K 1 1 2 0 1 1 4

BALLWIN, MO 63011 06/10/19

314-518-6955 MO: 14

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 75MAZSTEP3 STEP 3 TECH(S):549 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	14.70	14.70	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5
, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740855-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	14.70	14.70	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740855-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

266615 ALBERT BAUMANN JR 108 6832 06/14/19 MA+S740855

MARGARET J MADDEN 14 SOUL RDXTAL 13269

365A WOODGREEN DR 19/MAZDA/MAZDA3 5DR/5DR HB AT 06/08/19 7

J M 1 B P B D M 7 K 1 1 2 0 1 1 4

BALLWIN, MO 63011 06/10/19

314-518-6955 MO: 14

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:09

*C 0
*A 4230928351884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

57563 ALBERT BAUMANN JR 108 6531 06/12/19 MA+S740856

ROBERT LOUIS KORTE 17 SNFK WT PL 13365

5045 HIGHLAND VIEW DR 19/MAZDA/CX-5/4DR TOURING AWD 06/07/19 33

J M 3 K F B C M 1 K 0 5 3 1 8 3 4

WILDWOOD, MO 63069 06/10/19

636-744-5462 314-615-2321 MO: 17

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):549 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	14.70	14.70	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5
, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740856-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	14.70	14.70	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740856-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

57563 ALBERT BAUMANN JR 108 6531 06/12/19 MA+S740856

ROBERT LOUIS KORTE 17 SNFK WT PL 13365

5045 HIGHLAND VIEW DR 19/MAZDA/CX-5/4DR TOURING AWD 06/07/19 33

J M 3 K F B C M 1 K 0 5 3 1 8 3 4

WILDWOOD, MO 63069 06/10/19

636-744-5462 314-615-2321 MO: 17

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:09

*C 0
*A 4230962171884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266524 ALBERT BAUMANN JR 108 6933 06/12/19 MA+S740857

JOHN D ODONNELL JR 15 MACHINE GRY 13033

2917 FOXDALE DR 19/MAZDA/MX-5 MIATA RF/2DR CONV GRAN 06/07/19 64

J M 1 N D A M 7 8 K 0 3 0 2 5 7 9

JEFFERSON CITY, MO 65109 06/10/19

573-694-9269 E# PE 31299475 MO: 15

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):547 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	14.70	14.70	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5
, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740857-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	14.70	14.70	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740857-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

266524 ALBERT BAUMANN JR 108 6933 06/12/19 MA+S740857

JOHN D ODONNELL JR 15 MACHINE GRY 13033

2917 FOXDALE DR 19/MAZDA/MX-5 MIATA RF/2DR CONV GRAN 06/07/19 64

J M 1 N D A M 7 8 K 0 3 0 2 5 7 9

JEFFERSON CITY, MO 65109 06/10/19

573-694-9269 E# PE 31299475 MO: 15

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4230982101884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265458 ALBERT BAUMANN JR 108 6396 06/12/19 MA+S740858

JOSEPH W COLEGROVE 17 SOUL RED CR 13263

123 IMPERIAL CROWN WAY #K 19/MAZDA/CX-5/4DR TOURING AWD 06/07/19 96

J M 3 K F B C M 1 K 0 5 5 4 4 8 2

WILDWOOD, MO 63040 06/10/19

314-606-1161 MO: 17

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):547 576 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	9.60	9.60	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
547	06/11/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740858-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	9.60	9.60	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740858-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

265458 ALBERT BAUMANN JR 108 6396 06/12/19 MA+S740858

JOSEPH W COLEGROVE 17 SOUL RED CR 13263

123 IMPERIAL CROWN WAY #K 19/MAZDA/CX-5/4DR TOURING AWD 06/07/19 96

J M 3 K F B C M 1 K 0 5 5 4 4 8 2

WILDWOOD, MO 63040 06/10/19

314-606-1161 MO: 17

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

 [END OF INVOICE] 11:45:09

*C 0
*A 4231003621884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266540 ALBERT BAUMANN JR 108 6831 06/12/19 MA+S740859

LINDA L WEST 19 SNOWFLAKE W 13068

2021 WHITMAN CT 19/MAZDA/CX-5/4DR GRAND TOUR AWD 06/07/19 56

J M 3 K F B D M 3 K 0 5 0 5 7 2 1

CHESTERFIELD, MO 63005 06/10/19

636-812-2600 636-812-2600 E# PY 10462956 MO: 19

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):547 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	14.70	14.70	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740859-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	14.70	14.70	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740859-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

266540 ALBERT BAUMANN JR 108 6831 06/12/19 MA+S740859

LINDA L WEST 19 SNOWFLAKE W 13068

2021 WHITMAN CT 19/MAZDA/CX-5/4DR GRAND TOUR AWD 06/07/19 56

J M 3 K F B D M 3 K 0 5 0 5 7 2 1

CHESTERFIELD, MO 63005 06/10/19

636-812-2600 636-812-2600 E# PY 10462956 MO: 19

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:10

*C 0
*A 4231028041884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266553 ALBERT BAUMANN JR 108 6987 06/12/19 MA+S740860

MEGAN E MICK 17 DP CRYST BL 13380

5433 MURDOCH AVE 19/MAZDA/CX-5/4DR TOURING AWD 06/07/19 3

J M 3 K F B C M 5 K 1 6 0 9 5 8 8

SAINT LOUIS, MO 63109 06/10/19

918-606-2605 314-263-2680 MO: 17

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):576 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	14.70	14.70	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5 PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740860-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	14.70	14.70	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740860-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

266553 ALBERT BAUMANN JR 108 6987 06/12/19 MA+S740860

MEGAN E MICK 17 DP CRYST BL 13380

5433 MURDOCH AVE 19/MAZDA/CX-5/4DR TOURING AWD 06/07/19 3

J M 3 K F B C M 5 K 1 6 0 9 5 8 8

SAINT LOUIS, MO 63109 06/10/19

918-606-2605 314-263-2680 MO: 17

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231031801884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266461 ALBERT BAUMANN JR 108 6874 06/12/19 MA+S740861

RANDI E POSCOVER 15 SNOWFLAKE W 13205

15280 KEMPWOOD DR 19/MAZDA/CX-5/4DR GRAND TOUR FWD 06/05/19 41

J M 3 K F A D M 0 K 1 5 6 7 3 5 5

CHESTERFIELD, MO 63017 06/10/19

314-814-1754 314-442-3427 E# PY 21294096 MO: 15

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):576 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	14.70	14.70	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740861-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	14.70	14.70	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740861-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

266461 ALBERT BAUMANN JR 108 6874 06/12/19 MA+S740861

RANDI E POSCOVER 15 SNOWFLAKE W 13205

15280 KEMPWOOD DR 19/MAZDA/CX-5/4DR GRAND TOUR FWD 06/05/19 41

J M 3 K F A D M 0 K 1 5 6 7 3 5 5

CHESTERFIELD, MO 63017 06/10/19

314-814-1754 314-442-3427 E# PY 21294096 MO: 15

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		69.00		0.00
TOTAL		0.00		69.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231040881884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266579 ALBERT BAUMANN JR 108 9687 06/12/19 MA+S740862

RICHARD STRELINGER JR 16 JET BLK MIC 13291

4809 VERGUENE AVE 19/MAZDA/CX-5/4DR TOURING FWD 06/07/19 14

J M 3 K F A C M 1 K 1 5 8 5 9 8 0

SAINT LOUIS, MO 63119 06/10/19

314-566-8905 314-466-3192 MO: 16

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):923 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	14.80	14.80	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5
, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740862-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	14.80	14.80	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740862-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

266579 ALBERT BAUMANN JR 108 9687 06/12/19 MA+S740862

RICHARD STRELINGER JR 16 JET BLK MIC 13291

4809 VERGUENE AVE 19/MAZDA/CX-5/4DR TOURING FWD 06/07/19 14

J M 3 K F A C M 1 K 1 5 8 5 9 8 0

SAINT LOUIS, MO 63119 06/10/19

314-566-8905 314-466-3192 MO: 16

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231053901884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

253442 ALBERT BAUMANN JR 108 9542 06/12/19 MA+S740863

GARY A JASPER 14 SOUL RED CR 13234

314 RIDGE MEADOW DR 19/MAZDA/CX-5/4DR TOURING FWD 06/08/19 15

J M 3 K F A C M 0 K 1 5 7 4 6 0 1

CHESTERFIELD, MO 63017 06/10/19

636-448-6055 636-448-6055 MO: 14

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):923 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	14.80	14.80	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5
, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740863-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	14.80	14.80	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740863-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

253442 ALBERT BAUMANN JR 108 9542 06/12/19 MA+S740863

GARY A JASPER 14 SOUL RED CR 13234

314 RIDGE MEADOW DR 19/MAZDA/CX-5/4DR TOURING FWD 06/08/19 15

J M 3 K F A C M 0 K 1 5 7 4 6 0 1

CHESTERFIELD, MO 63017 06/10/19

636-448-6055 636-448-6055 MO: 14

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231060771884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266348 ALBERT BAUMANN JR 108 9435 06/14/19 MA+S740864

GREGORY R TAYLOR 15 MACHINE GRY 13385

1548 FAIROAKS DR 19/MAZDA/CX-9/4DR SUV AWD GR TOUR 06/08/19 5

J M 3 T C B D Y 6 K 0 3 2 2 7 5 1

TROY, IL 62294 06/10/19

618-593-3576 618-418-9395 MO: 15

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):576 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/12/19	12.00	12.00	0.00	0.00	FINISHED
576	06/12/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT 00RFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740864-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/12/19	12.00	12.00	0.00	0.00	FINISHED
576	06/12/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740864-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

266348 ALBERT BAUMANN JR 108 9435 06/14/19 MA+S740864

GREGORY R TAYLOR 15 MACHINE GRY 13385

1548 FAIROAKS DR 19/MAZDA/CX-9/4DR SUV AWD GR TOUR 06/08/19 5

J M 3 T C B D Y 6 K 0 3 2 2 7 5 1

TROY, IL 62294 06/10/19

618-593-3576 618-418-9395 MO: 15

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:10

*C 0
*A 4231067261884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266578 ALBERT BAUMANN JR 108 9356 06/14/19 MA+S740865

SHIVA KUMAR NARAYANA 17 DP CRYSTAL 12538

25 SENATE PLACE APT 355 18/MAZDA/MAZDA6 SDN/4DR SDN SIGNATUR 06/08/19 79

J M 1 G L 1 X Y 2 J 1 3 2 1 5 0 8

JERSEY CITY, NJ 07306 06/10/19

551-254-9222 551-254-9222 MO: 17

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):576 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	14.70	14.70	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5
, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740865-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	14.70	14.70	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00				0.00
JOB# 2 JOURNAL PREFIX		MACS		MAWS		MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740865-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

266578 ALBERT BAUMANN JR 108 9356 06/14/19 MA+S740865

SHIVA KUMAR NARAYANA 17 DP CRYSTAL 12538

25 SENATE PLACE APT 355 18/MAZDA/MAZDA6 SDN/4DR SDN SIGNATUR 06/08/19 79

J M 1 G L 1 X Y 2 J 1 3 2 1 5 0 8

JERSEY CITY, NJ 07306 06/10/19

551-254-9222 551-254-9222 MO: 17

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231073311884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266636 ALBERT BAUMANN JR 108 9318 06/14/19 MA+S740866

MICHAEL B MCMILLAN 18 MACHINE GRY 13367

235 COUNTRY CLUB DR 19/MAZDA/CX-9/4DR SUV FWD GR TOUR 06/08/19 19

J M 3 T C A D Y 9 K 0 3 2 2 4 8 0

CAPE GIRARDEAU, MO 63701 06/10/19

573-270-4177 573-334-5036 MO: 18

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):549 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	14.70	14.70	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5
, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 740866-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	14.70	14.70	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740866-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

266636 ALBERT BAUMANN JR 108 9318 06/14/19 MA+S740866

MICHAEL B MCMILLAN 18 MACHINE GRY 13367

235 COUNTRY CLUB DR 19/MAZDA/CX-9/4DR SUV FWD GR TOUR 06/08/19 19

J M 3 T C A D Y 9 K 0 3 2 2 4 8 0

CAPE GIRARDEAU, MO 63701 06/10/19

573-270-4177 573-334-5036 MO: 18

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231101441884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 2716 06/13/19 GC+S740867

FRANK BOMMARITO BUICK GMC INC 600 SAT STEEL M 80439

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 05/29/19 234

3 G T U 9 D E D 6 K G 1 4 0 9 2 1

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 602

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 85GCZ03 BEDLINER TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/11/19	13.00	13.00	0.00	0.00	FINISHED
411	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT INSTALL SPRAY IN BEDLINER AS PER SALES WE 554783
CORRECTION BEDLINER INSTALLED

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL	740867	19022	06/10/19	SPRAY IN BEDLINER	546.00
				TOTAL - SUBLET	546.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
SUBLET			0.00			0.00			546.00
TOTAL			0.00			0.00			546.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00GCZ QUICK SERVICE TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/11/19	13.00	13.00	0.00	0.00	FINISHED
411	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT TOUCH UP CHIP IN DRIVERS DOOR AS PER SALES WE OWE# 554783

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL 740867A 39150 06/11/19 DENT 125.00

TOTAL - SUBLET 125.00

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
SUBLET			0.00			0.00			125.00
TOTAL			0.00			0.00			125.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS--
X02E2J41LZ:CUSTOMER REQUESTED A RENTAL created 2019-05-30 01:32:00p
m taken by Joe Whitaker

10 JOSEPH WHITAKER 420 2716 06/13/19 GC+S740867

FRANK BOMMARITO BUICK GMC INC 600 SAT STEEL M 80439

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/CREW CAB 4WD 147" 05/29/19 234

3 G T U 9 D E D 6 K G 1 4 0 9 2 1

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 602

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
SUBLET			0.00			0.00			671.00
TOTAL			0.00			0.00			671.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231121391884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

16152 GRANT TERRILL 815 2265 06/11/19 GC+S740868

RONALD G HITSCHLER WA8B5P 313446 MONTEREY MA

18253 BUCKBOARD 02/GMC/ENVOY/ 07/28/01 389

1 G K D T 1 3 S X 2 2 1 5 4 9 1 7

WILDWOOD, MO 63069 06/10/19

MO: 313446

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 20GCZ HEATING / AIR COND TECH(S):520 900.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/10/19	13.00	15.70	2.70	0.00	HOLD OTHER
520	06/11/19	6.40	8.90	2.50	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	6.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		5.20	6.00	

COMPLAINT customer states that the recirculation button does not work
properly check and advise
ORIG CAUSE AIR RECIRCULATION DOOR INOPERATIVE
CAUSE AIR RECIRCULATION DOOR INOPERATIVE
ORIG CORR REPLACED AIR RECIRCULATION DOOR ACTUATOR
CORRECTION REPLACED AIR RECIRCULATION DOOR ACTUATOR

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		89018678	ACTUATOR 9.280	Y	47.77	47.77	62.10	62.10
					COST TOTAL		47.77		
							TOTAL - PARTS		62.10

JOB# 1 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			900.00			0.00			0.00
PARTS			62.10			0.00			0.00
TOTAL			962.10			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            520   06/11/19    9.00     9.00   0.00   0.00    FINISHED
            520   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+93GCZYTIRE      TIRE TREAD YELLOW                  TECH(S):520                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/11/19    9.00     9.00   0.00   0.00    FINISHED
             520   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
```

16152 GRANT TERRILL 815 2265 06/11/19 GC+S740868

RONALD G HITSCHLER WA8B5P 313446 MONTEREY MA

18253 BUCKBOARD 02/GMC/ENVOY/ 07/28/01 389

1 G K D T 1 3 S X 2 2 1 5 4 9 1 7

WILDWOOD, MO 63069 06/10/19

MO: 313446

JOB# 3 JOURNAL PREFIX GCCS GCWS GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
X02DR53O75:created 2019-06-07 10:27:00am taken by Grant Terrill

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			900.00			0.00			0.00
PARTS			62.10			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			7.83			0.00			0.00
TOTAL			996.43			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:11

*C 0
*A 4231148341884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

162480 ROBERT POLITTE 962 4337 06/10/19 MA+S740869

VINCENT CALAMIA 75624 BLK MICA/BL 4302

297 HIGHLAND VILLAGE DR 12/MAZDA/MAZDA3/4DR SDN I TOUR AT 05/11/12 40

J M 1 B L 1 V 7 3 C 1 5 6 2 4 3 6

VALLEY PARK, MO 63088 06/10/19

636-681-2966 E# 1 YR FREE MAINT MO: 75624

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):549 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	8.70	8.70	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
CUST	1		LFE5-10-404	PLUG,DRAIN	4.75	4.75	9.90	9.90
CUST	1		9956-41-400	GASKET	0.73	0.73	1.59	1.59
					COST TOTAL	10.58		
							TOTAL - PARTS	19.36

G.O.G. & SUPPLIES

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

```
    CUST         SSR  SHOP SUPPLIES                                                  -1.57
                                                                  TOTAL - MISC        -1.57

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                          19.36                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  MISC DIS                       -1.57                          0.00                          0.00
  TOTAL                          65.17                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                    0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/10/19    8.70     8.70   0.00   0.00    FINISHED
             549   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
```


[CONTINUED ON NEXT PAGE]

162480 ROBERT POLITTE 962 4337 06/10/19 MA+S740869

VINCENT CALAMIA 75624 BLK MICA/BL 4302

297 HIGHLAND VILLAGE DR 12/MAZDA/MAZDA3/4DR SDN I TOUR AT 05/11/12 40

J M 1 B L 1 V 7 3 C 1 5 6 2 4 3 6

VALLEY PARK, MO 63088 06/10/19

636-681-2966 E# 1 YR FREE MAINT MO: 75624

JOB# 2 JOURNAL PREFIX MACS MAWS MAIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.57
		TOTAL - MISC	3.07

COMMENTS----------
++WAITER++

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			12.08			0.00			0.00
PARTS			19.36			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			3.07			0.00			0.00
MISC DIS			-1.57			0.00			0.00
TAXES			4.91			0.00			0.00
TOTAL			73.15			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:11

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*C 0
*A 4231167631884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

146735 CHARLIE THIERET 932 5 06/12/19 MA+S740870

MARK LIBBY 107707 BRILL SILV

505 CLOVER LEAF HILL CT 09/MAZDA/MAZDA6/ 02/23/09

1 Y V H P 8 2 A 4 9 5 M 3 6 0 6 9 10

GROVER, MO 63040 06/10/19

636-458-4788 636-458-4788 MO: 107707

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 02MAZ01 CAMPAIGN/RECALL TECH(S):547 96.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	8.70	9.20	0.50	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.70	

COMPLAINT CUSTOMER STATES:16V-594 9816H SAS POWER SUPPLY
ORIG CAUSE A
ORIG CORR SAS UNIT REPLACED
CORRECTION SAS UNIT REPLACED
XXM83XRX / 0.7

CLAIM # 740870-1

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	GSYL-57-K30	UNIT,AIR B	123.98	123.98	173.57
			COST TOTAL		123.98	
					TOTAL - PARTS	173.57

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			96.60			0.00
PARTS			0.00			173.57			0.00
TOTAL			0.00			270.17			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 02MAZ02 CAMPAIGN/RECALL TECH(S):547 110.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            547   06/10/19    9.40    10.10   0.70   0.00    FINISHED
            547   06/10/19    0.00     0.00   0.00   0.80    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.70   0.80

COMPLAINT    CUSTOMER STATES:17V-457 1317F PASSENGER AIR BAG INFLATOR
ORIG CAUSE   A
ORIG CORR    PASS AIR BAG REPLACED
CORRECTION   PASS AIR BAG REPLACED
             XXN7DXRX / 0.8

CLAIM # 740870-2

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    GSYL-57-K80          INFLATOR,             56.79    56.79     79.51      79.51
    WARR     1    ZZT1-57-K75          PAD, FELT              0.52     0.52      0.73       0.73
                                                    COST TOTAL     57.31
                                                                TOTAL - PARTS         80.24

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY-------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         110.40                         0.00
  PARTS                          0.00                          80.24                         0.00
  TOTAL                          0.00                         190.64                         0.00
JOB#  2 JOURNAL PREFIX           MACS                           MAWS                          MAIS
```


[CONTINUED ON NEXT PAGE]

146735 CHARLIE THIERET 932 5 06/12/19 MA+S740870

MARK LIBBY 107707 BRILL SILV

505 CLOVER LEAF HILL CT 09/MAZDA/MAZDA6/ 02/23/09

1 Y V H P 8 2 A 4 9 5 M 3 6 0 6 9 10

GROVER, MO 63040 06/10/19

636-458-4788 636-458-4788 MO: 107707

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3 02MAZ CAMPAIGN/RECALL TECH(S):547 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	10.10	10.40	0.30	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.30	

COMPLAINT CUSTOMER STATES:13V4250007013I MAZDA6 DOOR LATCHES
ORIG CAUSE A
ORIG CORR LATCHES TIGHTEND/BOLTS
CORRECTION LATCHES TIGHTEND/BOLTS
YY753XRX / 0.3

CLAIM # 740870-3

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			41.40			0.00
TOTAL		0.00			41.40			0.00
JOB# 3 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----WARRANTY----------
J# 4 02MAZ03 CAMPAIGN/RECALL TECH(S):547 372.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	10.40	11.30	0.90	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	2.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	2.70	

COMPLAINT CUSTOMER STATES:18V-631 2818I MAZDA6 FRONT CROSS MEMBER CORR
ORIG CORR CROSS MEMBER SUPPORT INSTALLED
CORRECTION CROSS MEMBER SUPPORT INSTALLED
XXP92XRX / 2.7

CLAIM # 740870-4

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	GSYM-34-H1X	SIDE MEMBE	55.61	55.61	77.85	77.85
WARR	1	GSY0-61-52X	DRAIN HOSE	2.44	2.44	3.42	3.42
WARR	1	GSYM-34-H2X	NUT-FASTEN	13.80	13.80	19.32	19.32
WARR	1	0000-77-712-AM	WAX, NOX R	6.63	6.63	11.61	11.61
			COST TOTAL		78.48		
					TOTAL - PARTS		112.20

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			372.60			0.00
PARTS		0.00			112.20			0.00
TOTAL		0.00			484.80			0.00
JOB# 4 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5 00MAZ99P MAZDA FULL CIRCLE TECH(S):547 0.00

146735 CHARLIE THIERET 932 5 06/12/19 MA+S740870

MARK LIBBY 107707 BRILL SILV

505 CLOVER LEAF HILL CT 09/MAZDA/MAZDA6/ 02/23/09

1 Y V H P 8 2 A 4 9 5 M 3 6 0 6 9 10

GROVER, MO 63040 06/10/19

636-458-4788 636-458-4788 MO: 107707

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	8.70	8.70	0.00	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X02POX08VO:WEB APPT created 2019-06-02 08:19:52am taken by CUSTOMER
STATES:Bringing son car in. he is out of country for that whole we
ek. you can keep so we can get these recalls done. Contact me his f
ather for any question at 314 323 6317. I would l

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740870-1	96.60	173.57	0.00	0.00	0.00	0.00	0.00	270.17
740870-2	110.40	80.24	0.00	0.00	0.00	0.00	0.00	190.64
740870-3	41.40	0.00	0.00	0.00	0.00	0.00	0.00	41.40
740870-4	372.60	112.20	0.00	0.00	0.00	0.00	0.00	484.80
CLAIM TOTALS	621.00	366.01	0.00	0.00	0.00	0.00	0.00	987.01

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			621.00			0.00
PARTS			0.00			366.01			0.00
TOTAL			0.00			987.01			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:11

*C 0
*A 4231178591884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

252080 ADAM BECKMAN 432 2271 06/12/19 BU+S740871

RACHEL A WEEKES KR1S4V 13096 QUICKSILV M 40219

1223 CLIFFRIDGE LN 18/BUICK/ENCORE/4DR SUV FWD 05/19/18 17

K L 4 C J A S B 9 J B 6 6 7 9 4 1

VALLEY PARK, MO 63088 06/10/19

210-355-2993 314-878-2888 MO: 13096

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600733 16,17,18 BUICK TECH(S):520 7.32

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/10/19	7.60	8.10	0.50	0.00	FINISHED
520	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.90	

COMPLAINT 2014-15 BUICK LOF/ROTATE
ORIG CAUSE PER BUICK NEW CAR PURCHASE
CAUSE PER BUICK NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35
WHEEL LOCK IN GLOVE BOX
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35
WHEEL LOCK IN GLOVE BOX

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	25195785	FILTER KI 1.836 Y	8.13	8.13	11.38	11.38
			COST TOTAL		8.13		
					TOTAL - PARTS		11.38

G.O.G. & SUPPLIES----------

WARR	5.0	19293002 5W30 DEXOS WARR	@	3.260	/UNIT	16.30
					TOTAL - GOG	16.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			7.32			0.00
PARTS			0.00			11.38			0.00
G.O.G.			0.00			16.30			0.00
TOTAL			0.00			35.00			0.00

```
JOB#  1 JOURNAL PREFIX            BUCS                          BUWS                          BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):520                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/10/19    8.20     8.20   0.00   0.00    FINISHED
             520   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                          BUWS                          BUIS


COMMENTS---------------------------------------------------------------------------
WAIT created 2019-05-17 10:48:00am taken by Rosealee Fleck

WARRANTY CLAIM DETAIL TOTALS-------------------------------------------------------------------

CLAIM#.........  TOTAL....
```

252080 ADAM BECKMAN 432 2271 06/12/19 BU+S740871

RACHEL A WEEKES KR1S4V 13096 QUICKSILV M 40219

1223 CLIFFRIDGE LN 18/BUICK/ENCORE/4DR SUV FWD 05/19/18 17

K L 4 C J A S B 9 J B 6 6 7 9 4 1

VALLEY PARK, MO 63088 06/10/19

210-355-2993 314-878-2888 MO: 13096

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740871-1	35.00
CLAIM TOTALS	35.00

DCS AUDIT SLIP----------

JOB CARD 740871

VIN	KL4CJASB9JB667941	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	13096	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740871-1	001399387059	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS
0600733	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 2014-15 BUICK LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER BUICK NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA SE LO 0600733 NET 35 WHEEL LOCK IN GLOVE BOX

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	35.00	0.00	35.00

252080 ADAM BECKMAN 432 2271 06/12/19 BU+S740871

RACHEL A WEEKES KR1S4V 13096 QUICKSILV M 40219

1223 CLIFFRIDGE LN 18/BUICK/ENCORE/4DR SUV FWD 05/19/18 17

K L 4 C J A S B 9 J B 6 6 7 9 4 1

VALLEY PARK, MO 63088 06/10/19

210-355-2993 314-878-2888 MO: 13096

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			7.32			0.00
PARTS			0.00			11.38			0.00
G.O.G.			0.00			16.30			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231188671884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266512 JOSHUA DELANOIX 403 2273 06/13/19 GC+S740873

ERICA BENEFIELD 80982 /

16316 TRUMAN RD 15/GMC/YUKON/4DR 4WD 10/02/15 50

APT 5217 1 G K S 2 C K J 3 F R 7 4 2 1 0 5

ELLISVILLE, MO 63011 06/10/19

901-337-8566 MO: 80982

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 20GCZ HEATING / AIR COND TECH(S):476 1020.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/11/19	13.80	14.00	0.20	0.00	HOLD AUTHORIZATION
476	06/12/19	8.80	11.20	2.40	0.00	FINISHED
476	06/12/19	0.00	0.00	0.00	6.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.60	6.80	

COMPLAINT CUSTOMER STATES THE A/C BLOWS WARM AIR
ORIG CORR REPLACE CONDENSOR COMPLETE
CORRECTION REPLACE CONDENSOR COMPLETE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	52477087	SEAL 9.222 Y	5.71	5.71	11.42	11.42
CUST	1	52474373	SEAL 9.222 Y	3.64	3.64	7.28	7.28
CUST	1	84621302	CONDENSER 9.190 Y	117.02	117.02	195.04	195.04
			COST TOTAL		126.37		
					TOTAL - PARTS		213.74

G.O.G. & SUPPLIES----------

CUST	2.3	R134 REFRIG CHARGE LB	@ 21.950	/UNIT	50.49
CUST	2.0	REF OIL 88901445	@ 3.500	/UNIT	7.00
				TOTAL - GOG	57.49

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1020.00			0.00			0.00
PARTS			213.74			0.00			0.00
G.O.G.			57.49			0.00			0.00
TOTAL			1291.23			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

```
JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):476                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/11/19   13.80    13.80   0.00   0.00    FINISHED
            476   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 02GCZ           CAMPAIGN/RECALL                   TECH(S):476                     44.99
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/11/19   13.70    13.80   0.10   0.00    FINISHED
            476   06/11/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.10   0.30

COMPLAINT    PERFORM RECALL #18289 EPS Loss of Steering Assist
```

266512 JOSHUA DELANOIX 403 2273 06/13/19 GC+S740873

ERICA BENEFIELD 80982 /

16316 TRUMAN RD 15/GMC/YUKON/4DR 4WD 10/02/15 50

APT 5217 1 G K S 2 C K J 3 F R 7 4 2 1 0 5

ELLISVILLE, MO 63011 06/10/19

901-337-8566 MO: 80982

ORIG CORR PERFORM RECALL 3121964351
CORRECTION PERFORM RECALL 3121964351
REPROGRAMMED P/S CONTROL MODULE
LC 9103855 TIME .3

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			44.99			0.00
TOTAL			0.00			44.99			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4+93GCZYBK BRAKE LINING YELLOW TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/12/19	11.30	11.30	0.00	0.00	FINISHED
476	06/12/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 5 CHARGES

LABOR----CUSTOMER

J# 5+40GCZ.21 REAR PADS & ROTORS TECH(S):476 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/12/19	11.30	11.30	0.00	0.00	FINISHED
476	06/12/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)
ORIG CORR MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)
CORRECTION MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)

PARTS

QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST 1		84176464	PAD KIT 5.017 Y	57.52	57.52	80.53	80.53
CUST 2		23195438	ROTOR 5.809 Y	72.30	144.60	101.22	202.44
CUST 1		8953BG	BRAKE QUI	12.10	12.10	19.95	19.95
			COST TOTAL		214.22		
					TOTAL - PARTS		302.92

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			150.00			0.00			0.00
PARTS			302.92			0.00			0.00
TOTAL			452.92			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------	CODE--------	DESCRIPTION------------------------------	CONTROL NO---------	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

[CONTINUED ON NEXT PAGE]

266512 JOSHUA DELANOIX 403 2273 06/13/19 GC+S740873

ERICA BENEFIELD 80982 /

16316 TRUMAN RD 15/GMC/YUKON/4DR 4WD 10/02/15 50

APT 5217 1 G K S 2 C K J 3 F R 7 4 2 1 0 5

ELLISVILLE, MO 63011 06/10/19

901-337-8566 MO: 80982

COMMENTS----------
X02X3KSJX6:CUSTOMER REQUESTED A LOANER created 2019-06-06 12:07:00p
m taken by Joshua Delanoix

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740873-3	44.99
CLAIM TOTALS	44.99

DCS AUDIT SLIP----------

JOB CARD 740873

VIN	1GKS2CKJ3FR742105	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	80982	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
3	W	ZFAT		740873-3	001399482262	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 117401262

LABOR OPERATION	BASE HOURS
9103855	0.3

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: PERFORM RECALL 3121964351 REPROGRAMMED P/S CONTROL MODULE LC 9103855 TIME .3

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	44.99	0.00	44.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	44.99	0.00	44.99

266512 JOSHUA DELANOIX 403 2273 06/13/19 GC+S740873

ERICA BENEFIELD 80982 /

16316 TRUMAN RD 15/GMC/YUKON/4DR 4WD 10/02/15 50

APT 5217 1 G K S 2 C K J 3 F R 7 4 2 1 0 5

ELLISVILLE, MO 63011 06/10/19

901-337-8566 MO: 80982

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		1170.00		44.99		0.00
PARTS		516.66		0.00		0.00
G.O.G.		57.49		0.00		0.00
MISC CHG		26.50		0.00		0.00
TAXES		53.85		0.00		0.00
TOTAL		1824.50		44.99		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231224441884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

237836 JOSEPH WHITAKER 420 2272 06/10/19 BU+S740874

EMILY FRANCIS KF6X4N 67260 /

390 SHETLAND VALLEY CT 15/BUICK/ENCLAVE/4DR FWD

5 G A K R B K D 7 F J 2 4 9 8 0 1

CHESTERFIELD, MO 63005 06/10/19

MO: 67261

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZEMISSION EMISSION INSPECTION TECH(S):411 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	9.10	9.40	0.30	0.00	FINISHED
411	06/10/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.30	

COMPLAINT EMISSION INSPECTION
ORIG CORR COMPLETED
CORRECTION COMPLETED

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740874	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):411 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	8.40	9.00	0.60	0.00	FINISHED
411	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING

TOTAL TECH TIME 0.60 0.90

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		12690385	FILTER 1.836	Y	4.30	4.30	6.00	6.00
					COST TOTAL		4.30		
							TOTAL - PARTS		6.00

G.O.G. & SUPPLIES							
CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT		36.00
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
					TOTAL - GOG		37.50

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00

237836 JOSEPH WHITAKER 420 2272 06/10/19 BU+S740874

EMILY FRANCIS KF6X4N 67260 /

390 SHETLAND VALLEY CT 15/BUICK/ENCLAVE/4DR FWD

5 G A K R B K D 7 F J 2 4 9 8 0 1

CHESTERFIELD, MO 63005 06/10/19

MO: 67261

JOB# 2 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	9.10	9.10	0.00	0.00	FINISHED
411	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 3 JOURNAL PREFIX BUQS BUWS BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.38
		TOTAL - MISC	3.88

COMMENTS----------
X02988286E:WAIT BDC Appt created 2019-06-07 02:38:00pm taken by Ama
nda Burrell

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			41.55			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			11.33			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			99.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231232281884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

246776 TYLER COLEMAN 457 6687 06/10/19 IN+S740875

ALICIA VERHEY 65405 WHITE/ P9073

203 LAKEWOOD TRAIL CT 14/INFINITI/QX60/AWD 4DR 01/02/18 44070

5 N 1 A L 0 M M 7 E C 5 3 9 7 6 0

FORISTELL, MO 63348 06/10/19

636-248-8413 314-426-1466 E# 3.5L V6 GAS MO: 65406

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZBFLUSH BRAKE FLUID EXCHANGE TECH(S):996 89.49

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	14.80	14.80	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	1.00	FINISHED
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT Per recommendation on last visit (Brake Fluid Exchange Servi ce)
CAUSE ROUTINE MAINTENANCE
CORRECTION REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	84032BG	BRAKE FLUSH KIT	18.25	18.25	20.46	20.46
			COST TOTAL	18.25			
				TOTAL - PARTS			20.46

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			89.49			0.00			0.00
PARTS			20.46			0.00			0.00
TOTAL			109.95			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 21INZ01 COOLING SYS CONCERN TECH(S):996 114.39

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            996   06/10/19   13.50    14.70   1.20   0.00    FINISHED
            996   06/10/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   1.20   0.90

COMPLAINT    CS THAT THE COOLING FANS ARE MAKING A NOISE-CHECK AND ADVISE
              CUSTOMER HAS ELITE AND CPO (Cooling System Diagnosis - 21)
ORIG CAUSE   CT SC ZL 32 LBR# CC98AA .9
             COOLING FANS ARE NOISY
CAUSE        CT SC ZL 32 LBR# CC98AA .9
             COOLING FANS ARE NOISY
ORIG CORR    INSTALLED NEW COOLING FAN ASSEMBLY
CORRECTION   INSTALLED NEW COOLING FAN ASSEMBLY


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740875-2    CC98AA                    0.90              32               PP
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    214813JA2E           MOTOR ASSY-FAN &     323.84   323.84    467.20     467.20
                                                    COST TOTAL    323.84
                                                                  TOTAL - PARTS        467.20

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                         114.39                          0.00
  PARTS                           0.00                         467.20                          0.00
  TOTAL                           0.00                         581.59                          0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                          INIS



PAGE 1 OF 2                                          [CONTINUED ON NEXT PAGE]       11:45:12
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246776 TYLER COLEMAN 457 6687 06/10/19 IN+S740875

ALICIA VERHEY 65405 WHITE/ P9073

203 LAKEWOOD TRAIL CT 14/INFINITI/QX60/AWD 4DR 01/02/18 44070

5 N 1 A L 0 M M 7 E C 5 3 9 7 6 0

FORISTELL, MO 63348 06/10/19

636-248-8413 314-426-1466 E# 3.5L V6 GAS MO: 65406

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.50
		TOTAL - MISC	7.00

COMMENTS----------
++SHUTTLE++TAG NUMBER IS 6687

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740875-2	114.39	467.20	0.00	0.00	0.00	0.00	0.00	581.59
CLAIM TOTALS	114.39	467.20	0.00	0.00	0.00	0.00	0.00	581.59

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			89.49			114.39			0.00
PARTS			20.46			467.20			0.00
MISC CHG			7.00			0.00			0.00
TAXES			2.33			0.00			0.00
TOTAL			119.28			581.59			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231243571884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

235316 ROBERT KOSTIAL 532 6686 06/10/19 IN+S740878

GERALD DANIELS M160218004 38683 MAJESTIC WH 96402

16410 WILSON CREEK CT 16/INFINITI/Q70L/4DR SDN V6 AWD 01/30/17 7

J N 1 B Y 1 P R 3 G M 7 2 1 2 5 3

CHESTERFIELD, MO 63005-4566 06/10/19

314-452-1283 636-532-0402 MO: 38683

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):996 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	8.20	8.20	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		23.99			0.00			0.00
PARTS		9.08			0.00			0.00
G.O.G.		11.80			0.00			0.00
MISC DIS		-1.65			0.00			0.00

```
  TOTAL                          43.22                        0.00                         0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):996                       30.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/10/19    8.20     8.20   0.00   0.00    FINISHED
            996   06/10/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -1.50
                                                          TOTAL - MISC           -1.50
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[CONTINUED ON NEXT PAGE]

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235316                              ROBERT KOSTIAL      532       6686    06/10/19   IN+S740878

GERALD DANIELS                                    M160218004  38683       MAJESTIC WH       96402

16410 WILSON CREEK CT               16/INFINITI/Q70L/4DR SDN V6 AWD       01/30/17            7

                                    J N 1 B Y 1 P R 3 G M 7 2 1 2 5 3

CHESTERFIELD, MO 63005-4566                                                06/10/19

314-452-1283      636-532-0402                                                          MO: 38683


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         30.00                         0.00                          0.00
  MISC DIS                      -1.50                         0.00                          0.00
  TOTAL                         28.50                         0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                         INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 20INZ06         *CABIN AIR FILTER                  TECH(S):996                        23.75
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/10/19    8.20     8.20   0.00   0.00    FINISHED
            996   06/10/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT -
             $100.00 ($149.95 COUPON APPLIED)
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    272771ME0C           FILTER KIT - AIR      33.75    33.75     56.25      56.25
                                                  COST TOTAL     33.75
                                                                 TOTAL - PARTS         56.25

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         23.75                         0.00                          0.00
  PARTS                         56.25                         0.00                          0.00
  TOTAL                         80.00                         0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                         INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00INZAC-PERFORM A/C PERFORMANCE SERV             TECH(S):996                        22.95
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/10/19    8.20     8.20   0.00   0.00    FINISHED
            996   06/10/19    0.00     0.00   0.00   0.50    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C PERFORMANCE SERVICE. -
             $89.95
ORIG CAUSE   NORMAL CHECK AND MAINTENANCE.
CAUSE        NORMAL CHECK AND MAINTENANCE.
ORIG CORR    TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.
CORRECTION   TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.
```

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6408BG	A/C FRESH & COO	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

[CONTINUED ON NEXT PAGE]

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235316                              ROBERT KOSTIAL      532       6686    06/10/19   IN+S740878

GERALD DANIELS                                    M160218004  38683       MAJESTIC WH       96402

16410 WILSON CREEK CT               16/INFINITI/Q70L/4DR SDN V6 AWD       01/30/17            7

                                    J N 1 B Y 1 P R 3 G M 7 2 1 2 5 3

CHESTERFIELD, MO 63005-4566                                                06/10/19

314-452-1283      636-532-0402                                                          MO: 38683


JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          22.95                          0.00                          0.00
  PARTS                          47.00                          0.00                          0.00
  TOTAL                          69.95                          0.00                          0.00
JOB#  4 JOURNAL PREFIX             INCS                           INWS                          INIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5 52INZ01         TRIM ELECT CONCERN                TECH(S):996                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/10/19    8.20     8.20   0.00   0.00    FINISHED
             996   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER STATES WHEN PUTTING THE CAR IN REVERSE, THE PICTURE
             IS NOT CLEAR, ITS FUZZY
ORIG CAUSE   UNABLE TO DUPLICATE CUSTOMER CONCERN AT THIS TIME.
CAUSE        UNABLE TO DUPLICATE CUSTOMER CONCERN AT THIS TIME.
ORIG CORR    CLEANED REAR CAMERA LENS
CORRECTION   CLEANED REAR CAMERA LENS

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                             0.00                          0.00                          0.00
JOB#  5 JOURNAL PREFIX             INCS                           INWS                          INIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6 00INEXPINSPECT  FREE MULTIPOINT INSP               TECH(S):996                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/10/19    8.60     8.60   0.00   0.00    FINISHED
             996   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                             0.00                          0.00                          0.00
JOB#  6 JOURNAL PREFIX             INCS                           INWS                          INIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                   1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               10.65
                                                                  TOTAL - MISC           12.15

COMMENTS--------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 6686
```

235316 ROBERT KOSTIAL 532 6686 06/10/19 IN+S740878

GERALD DANIELS M160218004 38683 MAJESTIC WH 96402

16410 WILSON CREEK CT 16/INFINITI/Q70L/4DR SDN V6 AWD 01/30/17 7

J N 1 B Y 1 P R 3 G M 7 2 1 2 5 3

CHESTERFIELD, MO 63005-4566 06/10/19

314-452-1283 636-532-0402 MO: 38683

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			100.69			0.00			0.00
PARTS			112.33			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			12.15			0.00			0.00
MISC DIS			-3.15			0.00			0.00
TAXES			11.83			0.00			0.00
TOTAL			245.65			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231248341884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 D664 06/10/19 GC+S740879

FRANK BOMMARITO BUICK GMC INC 150 DK SKY MET/ 80664

15736 MANCHESTER ROAD 19/GMC/SIERRA 1500/4WD CREW CAB 147 07/12/19 238

1 G T U 9 F E L 8 K Z 3 1 4 0 8 5

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 151

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75GCZ03 DEALER TRADE INSPECT TECH(S):467 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
467	06/10/19	8.80	9.20	0.40	0.00	FINISHED
467	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.50	

COMPLAINT PERFORM DEALER TRADE INSPECTION AND CHECK OVER-ADD LUBE STICKERS, PLATES AND EMBLEM
ORIG CORR DEALER TRADE INSPECTION COMPLETED.
CORRECTION DEALER TRADE INSPECTION COMPLETED.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			69.00
TOTAL			0.00			0.00			69.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 75GCZLOGOREMOVE REMOVE LOGO AND GLUE TECH(S):467 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
467	06/10/19	9.20	9.30	0.10	0.00	FINISHED
467	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.10	0.00	

COMPLAINT REMOVE THE OTHER DEALERS LOGO AND ALL GLUE AND POLISH AS NEEDED,
ORIG CORR COMPLETED BY THE DEALER TRADE SERVICE TECHNICIAN, IF NOT COMPLETELY REMOVED OR LEAVES A MARK ADVISE
CORRECTION COMPLETED BY THE DEALER TRADE SERVICE TECHNICIAN, IF NOT

COMPLETELY REMOVED OR LEAVES A MARK ADVISE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			69.00
TOTAL			0.00			0.00			69.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:12

*C 0
*A 4231258091884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

84446 GRANT TERRILL 815 2270 06/11/19 GC+S740880

MARK S DAVIS 110090 /

2358 KETTINGTON 16/GMC/SIERRA 2500HD/CREW CAB 4WD 15

1 G T 1 2 U E 8 5 G F 1 2 0 2 6 0

CHESTERFIELD, MO 63017 06/10/19

636-261-8844 MO: 110090

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):422 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/11/19	7.40	9.10	1.70	0.00	FINISHED
422	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.70	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE

```
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12691158             FILTER 1.836 Y         9.04     9.04     12.66      12.66
                                                    COST TOTAL      9.04
                                                                TOTAL - PARTS         12.66

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST   10.0  88864038 15W40 DELVAC      @      6.840   /UNIT                          68.40
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           69.90

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  PARTS                          12.66                          0.00                          0.00
  G.O.G.                         69.90                          0.00                          0.00
  TOTAL                         107.56                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCZ           QUICK SERVICE                    TECH(S):422                        80.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/11/19    9.10     9.10   0.00   0.00    FINISHED
             422   06/11/19    0.00     0.00   0.00   0.80    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.80

COMPLAINT    customer request replace fuel filter
ORIG CORR    replaced fuel filter
CORRECTION   replaced fuel filter

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12664429             FILTER KI 3.890 Y     32.17    32.17     64.33      64.33
                                                    COST TOTAL     32.17
                                                                TOTAL - PARTS         64.33

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          80.00                          0.00                          0.00
  PARTS                          64.33                          0.00                          0.00
  TOTAL                         144.33                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS
```

```
84446                              GRANT TERRILL       815       2270    06/11/19   GC+S740880

MARK S DAVIS                                                    110090      /

2358 KETTINGTON                    16/GMC/SIERRA 2500HD/CREW CAB 4WD 15

                                   1 G T 1 2 U E 8 5 G F 1 2 0 2 6 0

CHESTERFIELD, MO 63017                                                    06/10/19

                 636-261-8844                                                          MO: 110090


JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 10GCZ          DRIVEABILITY/FUEL                 TECH(S):422                        225.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/11/19    6.40     7.30   0.90   0.00    HOLD AUTHORIZATION
             422   06/11/19    9.90     9.90   0.00   0.00    FINISHED
             422   06/11/19    0.00     0.00   0.00   1.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.90   1.50

COMPLAINT    service def system
ORIG CAUSE   #2 EGT SENSOR
CAUSE        #2 EGT SENSOR
ORIG CORR    CHECK OUT CODE P2033, INTERMITTENT OPERATION, REPLACED
             EXHAUST GAS TEMPERATURE SENSOR #2, CLEARED CODE
CORRECTION   CHECK OUT CODE P2033, INTERMITTENT OPERATION, REPLACED
             EXHAUST GAS TEMPERATURE SENSOR #2, CLEARED CODE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12643246              SENSOR 3.682 Y        28.34    28.34     56.69      56.69
                                                    COST TOTAL     28.34
                                                                TOTAL - PARTS         56.69

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          225.00                         0.00                          0.00
  PARTS                           56.69                         0.00                          0.00
  TOTAL                          281.69                         0.00                          0.00
JOB#  3 JOURNAL PREFIX             GCCS                         GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00GCZ27POINT    27 POINT INSPECTION               TECH(S):422                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/11/19    9.10     9.10   0.00   0.00    FINISHED
             422   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                         0.00                          0.00
JOB#  4 JOURNAL PREFIX             GCQS                         GCWS                          GCIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          23.18
                                                                TOTAL - MISC          24.68

COMMENTS--------------------------------------------------------------------------
```

X02MC7WTYO:created 2019-05-09 09:49:00am taken by

84446 GRANT TERRILL 815 2270 06/11/19 GC+S740880

MARK S DAVIS 110090 /

2358 KETTINGTON 16/GMC/SIERRA 2500HD/CREW CAB 4WD 15

1 G T 1 2 U E 8 5 G F 1 2 0 2 6 0

CHESTERFIELD, MO 63017 06/10/19

636-261-8844 MO: 110090

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			330.00			0.00			0.00
PARTS			133.68			0.00			0.00
G.O.G.			69.90			0.00			0.00
MISC CHG			24.68			0.00			0.00
TAXES			20.38			0.00			0.00
TOTAL			578.64			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231262381884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

251836 ADAM BECKMAN 432 2274 06/14/19 GC+S740881

MARTHA J DUNCAN 28745 WHT FRST 3- 79018

405 KINGSLEY 18/GMC/ACADIA/4DR SUV AW SLT,SLT-1 05/12/18 53

1 G K K N U L S 0 J Z 1 1 1 8 5 7

ST CLAIR, MO 63077 06/10/19

636-259-0197 636-583-2560 MO: 28745

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 61GCZ03 EXT MOLDING CONCERN TECH(S):935 164.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/10/19	15.40	16.30	0.90	0.00	FINISHED
935	06/11/19	7.20	7.30	0.10	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	1.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	1.10	

COMPLAINT CUSTOMER STATES WATER LEAKING IN THROUGH THE REAR HATCH WINDOW
ORIG CAUSE FOUND HIGH MOUNT STOP LAMP SEAL HAS FAILED LETTING WATER IN VEHICLE.
CAUSE FOUND HIGH MOUNT STOP LAMP SEAL HAS FAILED LETTING WATER IN VEHICLE.
ORIG CORR REPLACED HIGH MOUNT STOP LAMP AND WATER TESTED. NO WATER IS GETTING INTO VEHICLE NOW.
CORRECTION REPLACED HIGH MOUNT STOP LAMP AND WATER TESTED. NO WATER IS GETTING INTO VEHICLE NOW.
LO 2041650 .2 ADD .9 DIAG

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	84608443	LAMP 2.679 N	48.00	48.00	67.20	67.20
			COST TOTAL	48.00			
				TOTAL - PARTS			67.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			164.96			0.00
PARTS			0.00			67.20			0.00
TOTAL			0.00			232.16			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES--

LABOR----WARRANTY---
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):935   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            935   06/10/19   16.30   16.40   0.10   0.00   FINISHED
            935   06/10/19   0.00   0.00   0.00   0.00   FINISHED
                           TOTAL TECH TIME   0.10   0.00

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR   COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL   COST   SALE   GL   COST   SALE   GL   COST   SALE
  TOTAL   0.00   0.00   0.00
JOB# 2 JOURNAL PREFIX   GCQS   GCWS   GCIS

COMMENTS---
X02GH7O4QO:created 2019-06-03 09:44:00am taken by Adam Beckman

WARRANTY CLAIM DETAIL TOTALS---

CLAIM#......... TOTAL....

[CONTINUED ON NEXT PAGE]

251836 ADAM BECKMAN 432 2274 06/14/19 GC+S740881

MARTHA J DUNCAN 28745 WHT FRST 3- 79018

405 KINGSLEY 18/GMC/ACADIA/4DR SUV AW SLT,SLT-1 05/12/18 53

1 G K K N U L S 0 J Z 1 1 1 8 5 7

ST CLAIR, MO 63077 06/10/19

636-259-0197 636-583-2560 MO: 28745

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740881-1	232.16
CLAIM TOTALS	232.16

DCS AUDIT SLIP----------

JOB CARD 740881

VIN	1GKKNULS0JZ111857	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	28745	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740881-1	001399596060	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS	DIAGNOSIS
2041650	0.2	0.9

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0523
COMPLAINT DESCRIPTION: CUSTOMER STATES WATER LEAKING IN THROUGH THE REAR HATCH WINDOW

CAUSE CODE: 6579
CAUSE DESCRIPTION: FOUND HIGH MOUNT STOP LAMP SEAL HAS FAILED LETTING WATER IN VEHICLE.

CORRECTION DESCRIPTION: REPLACED HIGH MOUNT STOP LAMP AND WATER TESTED. NO WATER IS GETTING INTO VEHICLE NOW. LO 2041650 .2 ADD .9 DIAG

CAUSAL PART: 84608443

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
84608443	1	48.00			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	19.20		
PARTS	48.00	0.00	67.20
LABOR	164.96	0.00	164.96
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT		(	0.00)

TRANSACTION	232.16	0.00	232.16

251836 ADAM BECKMAN 432 2274 06/14/19 GC+S740881

MARTHA J DUNCAN 28745 WHT FRST 3- 79018

405 KINGSLEY 18/GMC/ACADIA/4DR SUV AW SLT,SLT-1 05/12/18 53

1 G K K N U L S 0 J Z 1 1 1 8 5 7

ST CLAIR, MO 63077 06/10/19

636-259-0197 636-583-2560 MO: 28745

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			164.96			0.00
PARTS			0.00			67.20			0.00
TOTAL			0.00			232.16			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:12

*C 0
*A 4231267831884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 9808 06/17/19 GC+S740882

FRANK BOMMARITO BUICK GMC INC 69357 WHITE/ 98098A

15736 MANCHESTER ROAD 15/JEEP/GRAND CHEROKEE/4WD 4DR HIGH 06/22/19 69369

1 C 4 R J F C G 7 F C 1 1 3 0 3 2

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 69357

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 00GCADD1 ADDED OP TECH(S):575 578 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/12/19	13.70	13.70	0.00	0.00	FINISHED
578	06/12/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
575	06/13/19	0.00	0.00	0.00	1.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
MTC
ORIG CORR LOF AND ROTATE TIRES
MTC
CORRECTION LOF AND ROTATE TIRES
MTC

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	FVPG0010	OIL FILTER	2.89	2.89	4.05	4.05
			COST TOTAL		5.29		
					TOTAL - PARTS		7.45

G.O.G. & SUPPLIES

INTL	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.16

MISC	CODE	DESCRIPTION	CONTROL NO	
INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			170.00

```
  PARTS                          0.00                        0.00                        7.45
  G.O.G.                         0.00                        0.00                       14.16
  MISC CHG                       0.00                        0.00                        8.00
  TOTAL                          0.00                        0.00                      199.61
JOB#  1 JOURNAL PREFIX           GCCS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 2 00GCZ           QUICK SERVICE                      TECH(S):575 578                180.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/12/19   13.70    13.70   0.00   0.00    FINISHED
            578   06/12/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
            575   06/13/19    0.00     0.00   0.00   1.60    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   1.60

COMPLAINT    USED CAR PREP
ORIG CORR    1.0  4 TIRES//.2 AIR FILTER//.2 WIPERS//.2 RF INNER FENDER
             LINER
CORRECTION   1.0  4 TIRES//.2 AIR FILTER//.2 WIPERS//.2 RF INNER FENDER
             LINER

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    15203734             DEFLECTOR 1.272 N     37.59    37.59     52.63      52.63
    INTL     1    FVPP9756             AIR FILTER             8.09     8.09     12.75      12.75
    INTL     1    0000-67-H21-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    0000-67-H22-MV       VPM HYBRID             8.81     8.81     14.68      14.68
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10                                ALBERT BAUMANN JR   108       9808    06/17/19   GC+S740882

FRANK BOMMARITO BUICK GMC INC                                  69357       WHITE/           98098A

15736 MANCHESTER ROAD             15/JEEP/GRAND CHEROKEE/4WD 4DR HIGH   06/22/19        69369

                                  1 C 4 R J F C G 7 F C 1 1 3 0 3 2

ELLISVILLE, MO 63011                                                        06/10/19

636-391-7200      636-391-9400                                                          MO: 69357


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     4    19337746             F2655020 5.880 N     211.82   847.28    212.82     851.28
                                                     COST TOTAL    910.58
                                                                   TOTAL - PARTS        946.02

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL          T4  4 TIRE MISSOURI TAX                                                 2.00
                                                                   TOTAL - MISC           2.00

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                        180.00
  PARTS                          0.00                          0.00                        946.02
  MISC CHG                       0.00                          0.00                          2.00
  TOTAL                          0.00                          0.00                       1128.02
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------
J# 3 03GCZMVI/EMISSI SAFETY/EMISSION                  TECH(S):549                          28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/12/19   13.70    13.70   0.00   0.00    FINISHED
            549   06/12/19    0.00     0.00   0.00   0.50    FINISHED
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                              4.00
    INTL      SYSTEC  SYSTEMS TEC                                        740882           3.45
                                                                   TOTAL - MISC           7.45

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         28.55
  MISC CHG                       0.00                          0.00                          7.45
  TOTAL                          0.00                          0.00                         36.00
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                          GCIS



GRAND TOTALS-----------------------------------------------------------------------------------
          ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                        378.55
  PARTS                          0.00                          0.00                        953.47
  G.O.G.                         0.00                          0.00                         14.16
  MISC CHG                       0.00                          0.00                         17.45
                        ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                       1363.63
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*C 0
*A 4231272061884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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266344 CHRISTOPHER FLIPPO 674 9281 06/14/19 IN+B740883

THOMAS HANRATTY 0 ECLIPSE BLK 98314

10 COACH LINE DR 19/INFINITI/QX50/4DR ESSENTIAL AWD 06/01/19 12

3 P C A J 5 M 3 5 K F 1 3 0 9 4 5

O FALLON, MO 63368 RL 06/10/19

636-544-7940 MO: 0

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):607 609 255.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
607	06/14/19	0.00	1.70	0.00	1.70	ENTERED IN INVOICING
609	06/14/19	0.00	1.70	0.00	1.70	ENTERED IN INVOICING
675	06/14/19	0.00	1.70	0.00	1.70	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	5.10	

COMPLAINT FIX SCRATCH ON REAR PASS. QTR. PANEL
WE OWE 541754

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	828705NA0A	MOULDING-REAR DO	96.53	96.53	175.51	175.51
			COST TOTAL	96.53			
					TOTAL - PARTS		175.51

G.O.G. & SUPPLIES----------

INTL	1.0	PAINT AND MATERIAL	@	99.200	/UNIT	99.20
					TOTAL - GOG	99.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			255.00
PARTS			0.00			0.00			175.51
G.O.G.			0.00			0.00			99.20
TOTAL			0.00			0.00			529.71
JOB# 1 JOURNAL PREFIX			INCB			INWB			INIB

COMMENTS----------
APT. 6/10 WE OWE
6.13 PART HERE

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			255.00
PARTS			0.00			0.00			175.51
G.O.G.			0.00			0.00			99.20
TOTAL			0.00			0.00			529.71

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:12

*C 0
*A 4231274881884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 2935 06/13/19 GC+S740884

FRANK BOMMARITO BUICK GMC INC 94955 BLUE/ 29356A

15736 MANCHESTER ROAD 15/HYUNDAI/SONATA/4DR SDN 2.4L LTD 06/19/19 94971

5 N P E 3 4 A F 6 F H 0 5 2 6 4 1

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 94955

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00GCADD1 ADDED OP TECH(S):575 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/13/19	11.20	11.20	0.00	0.00	FINISHED
575	06/13/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRESS
PRE AUCTION
ORIG CORR LOF AND ROTATE TIRES
PRE AUCTION
CORRECTION LOF AND ROTATE TIRES

PRE AUCTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	FVPR1334A	OIL FILTER	1.74	1.74	2.50	2.50
				COST TOTAL	4.14		
					TOTAL - PARTS		5.90

G.O.G. & SUPPLIES----------

INTL	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.16

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			170.00
PARTS			0.00			0.00			5.90
G.O.G.			0.00			0.00			14.16
TOTAL			0.00			0.00			190.06
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00GCZ QUICK SERVICE TECH(S):575 210.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/13/19	11.20	11.20	0.00	0.00	FINISHED
575	06/13/19	0.00	0.00	0.00	1.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.40	

COMPLAINT USED CAR PREP
ORIG CORR .2 WIPERS//.2 AIR FILTER//1.0 REPLACED POWER STEERING PUM
PULLEY
CORRECTION .2 WIPERS//.2 AIR FILTER//1.0 REPLACED POWER STEERING PUM
PULLEY

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	0000-67-H18-MV	VPM HYBRID	8.81	8.81	14.68	14.68
INTL	1	0000-67-H26-MV	VPM HYBRID	8.81	8.81	14.68	14.68
INTL	1	OAPMGA10127	AIR FILTER	10.28	10.28	14.39	14.39
INTL	1	12669488	PUMP 3.280 Y	123.54	123.54	247.10	247.10
				COST TOTAL	151.44		
					TOTAL - PARTS		290.85

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10                                ALBERT BAUMANN JR   108       2935    06/13/19   GC+S740884

FRANK BOMMARITO BUICK GMC INC                                  94955       BLUE/           29356A

15736 MANCHESTER ROAD             15/HYUNDAI/SONATA/4DR SDN 2.4L LTD    06/19/19        94971

                                  5 N P E 3 4 A F 6 F H 0 5 2 6 4 1

ELLISVILLE, MO 63011                                                    06/10/19

636-391-7200      636-391-9400                                                        MO: 94955


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          210.00
  PARTS                          0.00                          0.00                          290.85
  TOTAL                          0.00                          0.00                          500.85
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                            GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------
J# 3 03GCZMVI/EMISSI SAFETY/EMISSION                  TECH(S):549                          28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/13/19   11.20    11.20   0.00   0.00    FINISHED
             549   06/13/19    0.00     0.00   0.00   0.50    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                              4.00
    INTL      SYSTEC  SYSTEMS TEC                                     740884            3.45
    INTL         SSR  SHOP SUPPLIES                                                    -1.43
                                                              TOTAL - MISC             6.02

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                           28.55
  MISC CHG                       0.00                          0.00                            7.45
  MISC DIS                       0.00                          0.00                           -1.43
  TOTAL                          0.00                          0.00                           34.57
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                            GCIS



GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          408.55
  PARTS                          0.00                          0.00                          296.75
  G.O.G.                         0.00                          0.00                           14.16
  MISC CHG                       0.00                          0.00                            7.45
  MISC DIS                       0.00                          0.00                           -1.43
                         ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                          725.48

*************************    A L L  D E T A I L  I N V O I C E    *************************
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*C 0
*A 4231279961884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

138854 ROBERT KOSTIAL 532 6688 06/10/19 GC+S740885

JOHN BRANCAGLIONE 3135 /

5677 KERTH RD 18/CHEVROLET/CAMARO/2DR CNV SS W/2SS

1 G 1 F H 3 D 7 3 J 0 1 4 1 3 3 0

ST LOUIS, MO 63128 06/10/19

314-487-8202 314-231-7318 MO: 3135

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 61GCZ EXTERIOR TRIM TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	13.80	13.80	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT C/S THAT THEY WOULD LIKE CLEAR BRA INSTALLED
ORIG CORR INSTALLED CLEAR BRA PER CUSTOMER REQUEST
CORRECTION INSTALLED CLEAR BRA PER CUSTOMER REQUEST

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------
CUST 740885 5120 06/10/19 CLEAR BRA 800.00
TOTAL - SUBLET 800.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
SUBLET			800.00			0.00			0.00
TOTAL			800.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	13.80	13.80	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

```
JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS


COMMENTS---------------------------------------------------------------------------
++LOANER++


GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  SUBLET                       800.00                          0.00                          0.00
                         ----------                    ----------                    ----------
  TOTAL                        800.00                          0.00                          0.00


*************************     A L L  D E T A I L  I N V O I C E     *************************
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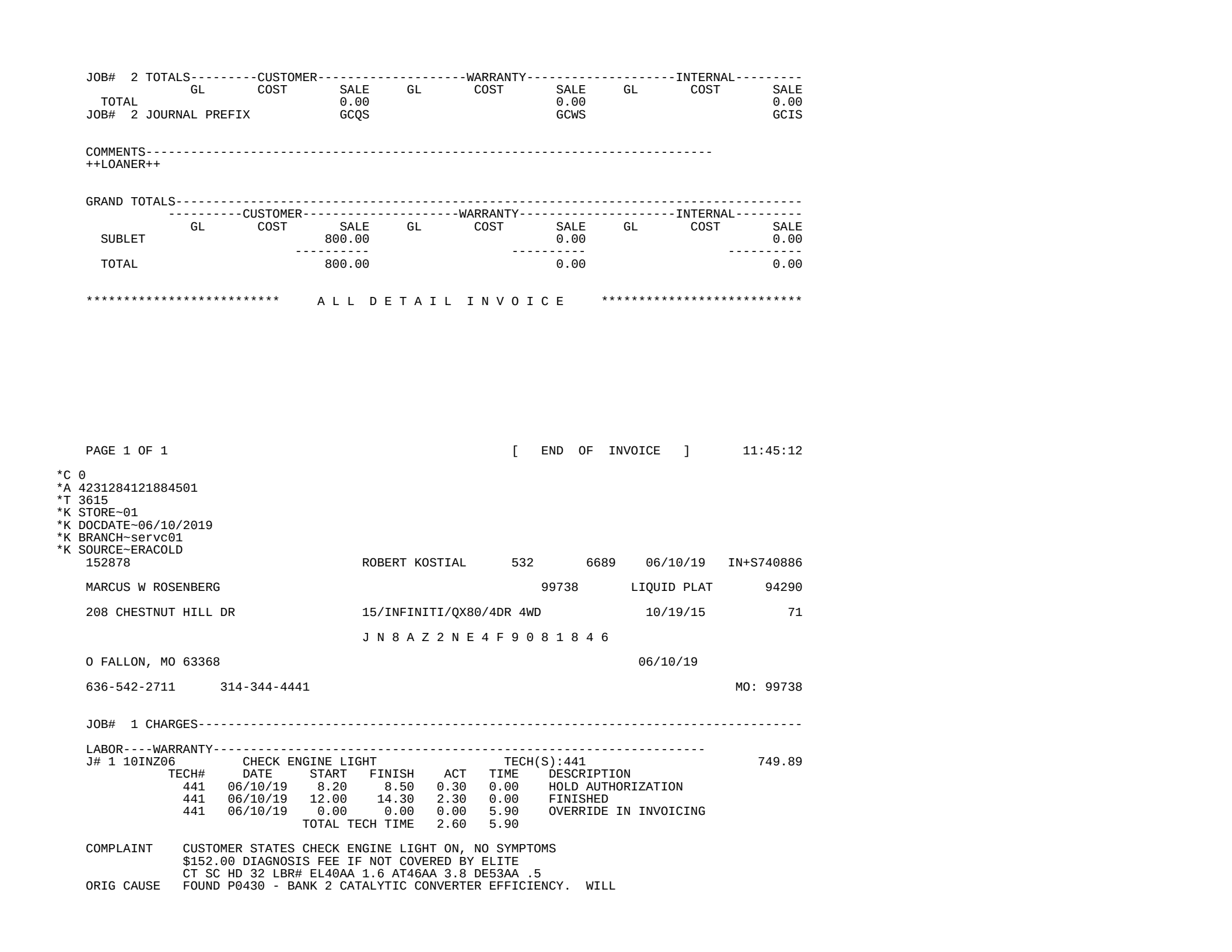

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PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:45:12

*C 0
*A 4231284121884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    152878                           ROBERT KOSTIAL      532       6689    06/10/19   IN+S740886

    MARCUS W ROSENBERG                                       99738       LIQUID PLAT       94290

    208 CHESTNUT HILL DR             15/INFINITI/QX80/4DR 4WD              10/19/15           71

                                     J N 8 A Z 2 N E 4 F 9 0 8 1 8 4 6

    O FALLON, MO 63368                                                    06/10/19

    636-542-2711      314-344-4441                                                    MO: 99738


    JOB#  1 CHARGES--------------------------------------------------------------------------

    LABOR----WARRANTY-------------------------------------------------------------
    J# 1 10INZ06         CHECK ENGINE LIGHT               TECH(S):441                      749.89
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                441   06/10/19    8.20     8.50   0.30   0.00    HOLD AUTHORIZATION
                441   06/10/19   12.00    14.30   2.30   0.00    FINISHED
                441   06/10/19    0.00     0.00   0.00   5.90    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   2.60   5.90

    COMPLAINT    CUSTOMER STATES CHECK ENGINE LIGHT ON, NO SYMPTOMS
                 $152.00 DIAGNOSIS FEE IF NOT COVERED BY ELITE
                 CT SC HD 32 LBR# EL40AA 1.6 AT46AA 3.8 DE53AA .5
    ORIG CAUSE   FOUND P0430 - BANK 2 CATALYTIC CONVERTER EFFICIENCY.  WILL
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            HAVE TO REPLACE CATALYTIC CONVERTER & A/F SENSOR.
CAUSE       FOUND P0430 - BANK 2 CATALYTIC CONVERTER EFFICIENCY.  WILL
            HAVE TO REPLACE CATALYTIC CONVERTER & A/F SENSOR.
ORIG CORR   REPLACED CATALYTIC CONVERTER, GASKETS AND A/F SENSOR
CORRECTION  REPLACED CATALYTIC CONVERTER, GASKETS AND A/F SENSOR


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740886-1    AT46AA                  3.80             32               PP
740886-1    EL40AA                  1.60
740886-1    DE53AA                  0.50
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    140021LA0D          MANIFOLD EXH W/C     780.62   780.62   1144.08    1144.08
    WARR    -1    140021LA0D          CORE RETURN          190.00  -190.00    190.00    -190.00
    WARR     2    14064JG30B          STUD                   1.04     2.08      3.86       7.72
    WARR     1    140361LA0A          GSKT-MAN EXHAUS       28.04    28.04     69.16      69.16
    WARR     1    2069130P0A          GASKET - EXHAUST       9.76     9.76     25.71      25.71
    WARR     1    226931PM0A          AIR FUEL RATIO S     153.97   153.97    289.98     289.98
                                                      COST TOTAL    784.47
                                                                    TOTAL - PARTS       1346.65

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST      INFDED  INFINITI DEDUCTIBLE                              740886         100.00
                                                                     TOTAL - MISC         100.00

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                         749.89                         0.00
  PARTS                          0.00                        1346.65                         0.00
  MISC CHG                     100.00                           0.00                         0.00
  TOTAL                        100.00                        2096.54                         0.00
JOB#  1 JOURNAL PREFIX            INCS                           INWS                         INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZ01         LUBE OIL FILTER                    TECH(S):441                      23.99
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/10/19   14.30    14.30   0.00   0.00    FINISHED
             441   06/10/19    0.00     0.00   0.00   0.50    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT   (Replace engine oil and filter)
ORIG CAUSE  ROUTINE MAINTENANCE
CAUSE       ROUTINE MAINTENANCE
ORIG CORR   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
            TO FACTORY SPEC.
```

152878 ROBERT KOSTIAL 532 6689 06/10/19 IN+S740886

MARCUS W ROSENBERG 99738 LIQUID PLAT 94290

208 CHESTNUT HILL DR 15/INFINITI/QX80/4DR 4WD 10/19/15 71

J N 8 A Z 2 N E 4 F 9 0 8 1 8 4 6

O FALLON, MO 63368 06/10/19

636-542-2711 314-344-4441 MO: 99738

CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES

CUST	7.0	VALVOLINE OIL	@	2.360	/UNIT	16.52
					TOTAL - GOG	16.52

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.65
			TOTAL - MISC	-1.65

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		23.99		0.00		0.00
PARTS		9.08		0.00		0.00
G.O.G.		16.52		0.00		0.00
MISC DIS		-1.65		0.00		0.00
TOTAL		47.94		0.00		0.00
JOB# 2 JOURNAL PREFIX		INCS		INWS		INIS

JOB# 3 CHARGES

LABOR----CUSTOMER

J# 3 00INZROTATE *TIRES ROTATE SPECIA TECH(S):441 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/10/19	14.30	14.30	0.00	0.00	FINISHED
441	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A TIRE ROTATION.
++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.50
			TOTAL - MISC	-1.50

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		30.00		0.00		0.00
MISC DIS		-1.50		0.00		0.00
TOTAL		28.50		0.00		0.00

JOB# 3 JOURNAL PREFIX INCS INWS INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 03INZEMISSION EMISSION TEST ONLY TECH(S):441 22.50

```
152878                              ROBERT KOSTIAL      532       6689    06/10/19   IN+S740886

MARCUS W ROSENBERG                                                99738       LIQUID PLAT       94290

208 CHESTNUT HILL DR                15/INFINITI/QX80/4DR 4WD                10/19/15           71

                                    J N 8 A Z 2 N E 4 F 9 0 8 1 8 4 6

O FALLON, MO 63368                                                          06/10/19

636-542-2711      314-344-4441                                                              MO: 99738


LABOR----CUSTOMER-----------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/10/19   14.30    15.00   0.70   0.00    FINISHED
             441   06/10/19    0.00     0.00   0.00   0.30    FINISHED
                             TOTAL TECH TIME   0.70   0.30

COMPLAINT    PERFORM EMISSION TEST ONLY
ORIG CORR    EMISSION TEST COMPLETED
CORRECTION   EMISSION TEST COMPLETED

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST   SYSTECSAF  SYSTECSAFETY                                    740886           1.50
    CUST         SSR  SHOP SUPPLIES                                                   -1.13
                                                                 TOTAL - MISC          0.37

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          22.50                          0.00                          0.00
  MISC CHG                        1.50                          0.00                          0.00
  MISC DIS                       -1.13                          0.00                          0.00
  TOTAL                          22.87                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5 00INZWB         WIPER BLADES                      TECH(S):441                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             441   06/10/19   14.30    14.30   0.00   0.00    FINISHED
             441   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER REQUESTS REPLACE ALL 3 WIPER BLADE(S)
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    B88YUHS19J           BLADE ASSY-WINDS      10.35    10.35     17.25      17.25
    CUST     1    B88YUHS24J           BLADE ASSY-WINDS      11.50    11.50     19.17      19.17
    CUST     1    B87Y3RB10J           BLADE RE W/WIPR        8.50     8.50     14.17      14.17
                                                       COST TOTAL     30.35
                                                                 TOTAL - PARTS         50.59

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          50.59                          0.00                          0.00
  TOTAL                          50.59                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):441                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
```

441	06/10/19	14.30	14.30	0.00	0.00	FINISHED
441	06/10/19	0.00	0.00	0.00	0.00	FINISHED
			TOTAL TECH TIME	0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
ORIG CORR COMPLETED MULTI POINT INSPECTION

152878 ROBERT KOSTIAL 532 6689 06/10/19 IN+S740886

MARCUS W ROSENBERG 99738 LIQUID PLAT 94290

208 CHESTNUT HILL DR 15/INFINITI/QX80/4DR 4WD 10/19/15 71

J N 8 A Z 2 N E 4 F 9 0 8 1 8 4 6

O FALLON, MO 63368 06/10/19

636-542-2711 314-344-4441 MO: 99738

CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 6 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE	DESCRIPTION	CONTROL NO
JOB # A SDS	SECURE DATA STORAGE	1.50
JOB # A SS	SHOP SUPPLIES-SERVICE	6.81
	TOTAL - MISC	8.31

COMMENTS
++WAITER++TAG NUMBER IS 6689

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740886-1	749.89	1346.65	0.00	0.00	0.00	0.00	0.00	2096.54
CLAIM TOTALS	749.89	1346.65	0.00	0.00	0.00	0.00	0.00	2096.54

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			76.49			749.89			0.00
PARTS			59.67			1346.65			0.00
G.O.G.			16.52			0.00			0.00
MISC CHG			109.81			0.00			0.00
MISC DIS			-4.28			0.00			0.00
TAXES			7.08			0.00			0.00
TOTAL			265.29			2096.54			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:12

*C 0
*A 4231322681884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

141329 CHARLIE THIERET 932 4338 06/14/19 MA+S740887

SARAH SHERIDAN 209899 LIQUID SILV

1013 HAMILTON STREET 11/MAZDA/MAZDA2/4DR HB SPORT MT 10/08/10

J M 1 D E 1 H Y 7 B 0 1 0 6 1 4 4

UNION, MO 63084 06/10/19

636-584-9101 E# 1 YR FREE MAINT MO: 209899

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 20MAZ03 A/C CONCERN TECH(S):576 435.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/14/19	14.10	14.10	0.00	0.00	FINISHED
576	06/14/19	0.00	0.00	0.00	3.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	3.00	

COMPLAINT CUSTOMER STATES A/C NOT BLOWING COLD AIR, CHECK AND ADVISE
ORIG CAUSE ?
CAUSE CHECKED VEHICLE, LEAKING FRONT AIR COMPRESSOR, RECOMMEND REPLACING
ORIG CORR REPLACED A/C COMPRESSOR, PART UNDER PARTS WARRANTY, CUST PAYS LABOR.
RECHARGED SYSTEM AND RECHECKED VEHICLE, OK AT THIS TIME.
CORRECTION REPLACED A/C COMPRESSOR, PART UNDER PARTS WARRANTY, CUST PAYS LABOR.
RECHARGED SYSTEM AND RECHECKED VEHICLE, OK AT THIS TIME.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	702BG	A/C ADDITI	8.99	8.99	13.00	13.00
			COST TOTAL		8.99		
					TOTAL - PARTS		13.00

JOB# 1 TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			435.00			0.00			0.00
PARTS			13.00			0.00			0.00
TOTAL			448.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/14/19	14.10	14.10	0.00	0.00	FINISHED
576	06/14/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	10.00
		TOTAL - MISC	11.50

COMMENTS----------
++RENTAL++X02C1HJ1T0:created 2019-06-05 05:53:00pm taken by Charles Thieret

141329 CHARLIE THIERET 932 4338 06/14/19 MA+S740887

SARAH SHERIDAN 209899 LIQUID SILV

1013 HAMILTON STREET 11/MAZDA/MAZDA2/4DR HB SPORT MT 10/08/10

J M 1 D E 1 H Y 7 B 0 1 0 6 1 4 4

UNION, MO 63084 06/10/19

636-584-9101 E# 1 YR FREE MAINT MO: 209899

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			435.00			0.00			0.00
PARTS			13.00			0.00			0.00
MISC CHG			11.50			0.00			0.00
TAXES			2.07			0.00			0.00
TOTAL			461.57			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE] 11:45:13

*C 0
*A 4231328981884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

212252 CHARLIE THIERET 932 4339 06/12/19 MA+S740888

MICHAEL HAWKINS DA6C2K 22677 /

2226 EDGE WOOD MANOR LN 16/MAZDA/MAZDA3/5DR HB S TOUR AT

J M 1 B M 1 M 3 1 G 1 2 8 9 4 8 2

ST LOUIS, MO 63011 06/10/19

636-458-3295 MO: 22677

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):578 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/10/19	8.00	8.30	0.30	0.00	FINISHED
578	06/10/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE INTERMITTENT ISSUES WITH F-BCM MODULE
CAUSE INTERMITTENT ISSUES WITH F-BCM MODULE
ORIG CORR REPLACE REPROGRAM F-BCM MODULE
CORRECTION REPLACE REPROGRAM F-BCM MODULE
XXR46ARX / 0.2

CLAIM # 740888-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	KDY5-67-5XX	FRONT BODY	68.00	68.00	95.20	95.20
			COST TOTAL	68.00			
				TOTAL - PARTS			95.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			95.20			0.00
TOTAL			0.00			122.80			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/10/19	8.00	8.00	0.00	0.00	FINISHED
578	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X0269064X9:created 2019-06-04 11:44:00am taken by Charles Thieret

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740888-1	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80
CLAIM TOTALS	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80

212252 CHARLIE THIERET 932 4339 06/12/19 MA+S740888

MICHAEL HAWKINS DA6C2K 22677 /

2226 EDGE WOOD MANOR LN 16/MAZDA/MAZDA3/5DR HB S TOUR AT

J M 1 B M 1 M 3 1 G 1 2 8 9 4 8 2

ST LOUIS, MO 63011 06/10/19

636-458-3295 MO: 22677

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			95.20			0.00
TOTAL			0.00			122.80			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:13

*C 0
*A 4231347631884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

222228 JOSHUA DELANOIX 403 2267 06/12/19 BU+S740889

BARBARA KOHRING 6498 /

201 clear Meadows 18/BUICK/ENCORE/4DR SUV FWD 06/25/18 3

K L 4 C J 1 S B 3 J B 6 8 7 1 2 0

ballwin, MO 63011 06/10/19

314-541-7776 MO: 6498

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600733 16,17,18 BUICK TECH(S):411 7.32

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	11.60	12.90	1.30	0.00	FINISHED
411	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	0.90	

COMPLAINT BUICK 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER BUICK NEW CAR PURCHASE
CAUSE PER BUICK NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	25195785	FILTER KI 1.836 Y		8.13	8.13	11.38	11.38
				COST TOTAL		8.13		
						TOTAL - PARTS		11.38

G.O.G. & SUPPLIES----------

WARR	5.0	19293002 5W30 DEXOS WARR	@	3.260	/UNIT	16.30
					TOTAL - GOG	16.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			7.32			0.00
PARTS			0.00			11.38			0.00
G.O.G.			0.00			16.30			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):411   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	12.80	12.80	0.00	0.00	FINISHED
411	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

COMMENTS----------
X027HJGMF5:Xtime Web Appt created 2019-06-05 03:58:18pm taken by C/
S: This is my first service. I believe this one is on Buick. Could
you check on that, please?

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#..... TOTAL....

 [CONTINUED ON NEXT PAGE] 11:45:13

222228 JOSHUA DELANOIX 403 2267 06/12/19 BU+S740889

BARBARA KOHRING 6498 /

201 clear Meadows 18/BUICK/ENCORE/4DR SUV FWD 06/25/18 3

K L 4 C J 1 S B 3 J B 6 8 7 1 2 0

ballwin, MO 63011 06/10/19

314-541-7776 MO: 6498

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740889-1	35.00
CLAIM TOTALS	35.00

DCS AUDIT SLIP----------

JOB CARD 740889

VIN	KL4CJ1SB3JB687120	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	6498	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740889-1	001399387198	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600733	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: BUICK 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER BUICK NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE LO 0600733 NET 35

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	35.00	0.00	35.00

222228 JOSHUA DELANOIX 403 2267 06/12/19 BU+S740889

BARBARA KOHRING 6498 /

201 clear Meadows 18/BUICK/ENCORE/4DR SUV FWD 06/25/18 3

K L 4 C J 1 S B 3 J B 6 8 7 1 2 0

ballwin, MO 63011 06/10/19

314-541-7776 MO: 6498

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			7.32			0.00
PARTS			0.00			11.38			0.00
G.O.G.			0.00			16.30			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:13

*C 0
*A 4231354401884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

115075 GRANT TERRILL 815 2268 06/10/19 GC+S740890

SARAH MOFFATT PB6H0J 109202 CRYSTAL RED

2338 FOREST LEAF PARKWAY 12/CHEVROLET TRUCK/TRAVERSE/AWD 4DR 02/20/12 6

1 G N K V G E D 2 C J 2 3 2 3 3 1

WILDWOOD, MO 63011 06/10/19

MO: 109202

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 20GCZ HEATING / AIR COND TECH(S):460 870.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/10/19	8.70	9.10	0.40	0.00	HOLD PARTS
460	06/10/19	16.40	16.50	0.10	0.00	FINISHED
460	06/10/19	0.00	0.00	0.00	5.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	5.80	

COMPLAINT CUSTOMER STATES THAT THE AC IS NOT WORKING
ORIG CAUSE SYSTEM IS LOW ON REFRIGERANT, FOUND THE HIGH PRESSURE LIQUID AND DISCHARGE LINES LEAKING AT THE RUBBER FLEX PORTION.
CAUSE SYSTEM IS LOW ON REFRIGERANT, FOUND THE HIGH PRESSURE LIQUID AND DISCHARGE LINES LEAKING AT THE RUBBER FLEX PORTION.
ORIG CORR DRAINED REFRIGERANT, REPLACED LINES, ADDED OIL, EVACUATE AND RECHARGED SYSTEM WITH 2.32 LBS R-134A. SYSTEM NOW COOLING PROPERLY AND NO OTHER LEAKS FOUND AT THIS TIME.
CORRECTION DRAINED REFRIGERANT, REPLACED LINES, ADDED OIL, EVACUATE AND RECHARGED SYSTEM WITH 2.32 LBS R-134A. SYSTEM NOW COOLING PROPERLY AND NO OTHER LEAKS FOUND AT THIS TIME.

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		22875372	TUBE 9.220 Y	119.14	119.14	238.27	238.27
CUST	1		19356341	HOSE 9.226 Y	48.49	48.49	96.98	96.98
				COST TOTAL	167.63			
					TOTAL - PARTS			335.25

G.O.G. & SUPPLIES

CUST	2.3	R134 REFRIG CHARGE LB	@	21.950	/UNIT	50.49
CUST	2.0	REF OIL 88901445	@	3.500	/UNIT	7.00
					TOTAL - GOG	57.49

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         870.00                         0.00                         0.00
  PARTS                         335.25                         0.00                         0.00
  G.O.G.                         57.49                         0.00                         0.00
  TOTAL                        1262.74                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            GCCS                         GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):460                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/10/19   16.40    16.40   0.00   0.00    FINISHED
             460   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX            GCQS                         GCWS                         GCIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                             1.50
```

115075 GRANT TERRILL 815 2268 06/10/19 GC+S740890

SARAH MOFFATT PB6H0J 109202 CRYSTAL RED

2338 FOREST LEAF PARKWAY 12/CHEVROLET TRUCK/TRAVERSE/AWD 4DR 02/20/12 6

1 G N K V G E D 2 C J 2 3 2 3 3 1

WILDWOOD, MO 63011 06/10/19

MO: 109202

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A SS SHOP SUPPLIES-SERVICE 25.00
TOTAL - MISC 26.50

COMMENTS----------
X021KV1C1P:created 2019-05-28 02:38:00pm taken by Grant Terrill

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			870.00			0.00			0.00
PARTS			335.25			0.00			0.00
G.O.G.			57.49			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			37.55			0.00			0.00
TOTAL			1326.79			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231363311884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

203137 GRANT TERRILL 815 2275 06/10/19 GC+S740892

JAIME R INMAN 46397 WHT FRST TR 78208

16013 ACORN VALLEY CT 17/GMC/ACADIA/4DR FWD 10/28/17 3602

1 G K K N M L S 6 H Z 1 7 3 6 2 8

BALLWIN, MO 63021 06/10/19

314-623-2703 314-842-1546 MO: 46397

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):473 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/10/19	8.10	8.80	0.70	0.00	FINISHED
473	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):473                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/10/19    8.90     8.90   0.00   0.00    FINISHED
            473   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                          TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+93GCZYTIRE      TIRE TREAD YELLOW               TECH(S):473                      0.00
```


[CONTINUED ON NEXT PAGE]

203137 GRANT TERRILL 815 2275 06/10/19 GC+S740892

JAIME R INMAN 46397 WHT FRST TR 78208

16013 ACORN VALLEY CT 17/GMC/ACADIA/4DR FWD 10/28/17 3602

1 G K K N M L S 6 H Z 1 7 3 6 2 8

BALLWIN, MO 63021 06/10/19

314-623-2703 314-842-1546 MO: 46397

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/10/19	9.00	9.00	0.00	0.00	FINISHED
473	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		1.55
		TOTAL - MISC	3.05

COMMENTS----------
X02H9HKQ87:WAIT created 2019-06-07 07:35:00am taken by Grant Terril
l

RECOMMENDATIONS----------
TRANMSISSION FLUID $170
BRAKE FLUID EXCHANGE $120

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			75.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:13

*C 0
*A 4231369771884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265925 ROBERT POLITTE 962 4340 06/12/19 MA+S740893

JOHN MYERS 67598 METEOR GRAY 8130

1214 DU MOTIER DR 15/MAZDA/CX-5/4DR FWD TOUR AT 07/23/14 2

J M 3 K E 2 C Y 1 F 0 4 9 1 0 6 9

BALLWIN, MO 63011 06/10/19

MO: 67598

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ01 CAMPAIGN/RECALL TECH(S):549 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	8.00	8.30	0.30	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.30	

COMPLAINT PERFORM RECALL#9916H
LIFTGATE STAY DAMPER CONCERN
ORIG CAUSE FAULTY STAY DAMPERS
CAUSE FAULTY STAY DAMPERS
ORIG CORR REPLACEMENT OF STAY DAMPERS, BOTH SIDES
XXM7XARX/0.3 HRS
CORRECTION REPLACEMENT OF STAY DAMPERS, BOTH SIDES
XXM7XARX/0.3 HRS

CLAIM # 740893-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	KDY8-76-61X	KIT, STAY	44.16	44.16	61.82	61.82
			COST TOTAL	44.16			
					TOTAL - PARTS		61.82

JOB# 1 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			41.40			0.00
PARTS		0.00			61.82			0.00
TOTAL		0.00			103.22			0.00
JOB# 1 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):549                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/10/19    8.00     8.00   0.00   0.00    FINISHED
            549   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+11MAZAF         REPLACE AIR FILTER               TECH(S):549                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/10/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE   RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE        RECOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR    REPLACED ENGINE AIR FILTER
```

```
265925                              ROBERT POLITTE      962       4340    06/12/19   MA+S740893

JOHN MYERS                                                      67598       METEOR GRAY        8130

1214 DU MOTIER DR                   15/MAZDA/CX-5/4DR FWD TOUR AT         07/23/14            2

                                    J M 3 K E 2 C Y 1 F 0 4 9 1 0 6 9

BALLWIN, MO 63011                                                   06/10/19

                                                                                        MO: 67598


CORRECTION   REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PE07-13-3A0A-MV      ELEMENT.AI             8.40     8.40     14.00      14.00
                                                        COST TOTAL      8.40
                                                                    TOTAL - PARTS         14.00

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                         14.00                         0.00                          0.00
  TOTAL                         14.00                         0.00                          0.00
JOB#  3 JOURNAL PREFIX           MACS                         MAWS                          MAIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+20MAZ06         CABIN AIR FILTER                  TECH(S):549                        39.40
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/10/19    0.00     0.00   0.00   0.20    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.20

COMPLAINT    RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    KD45-61-J6X-MV       FILTER, CA            12.33    12.33     20.55      20.55
                                                        COST TOTAL     12.33
                                                                    TOTAL - PARTS         20.55

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         39.40                         0.00                          0.00
  PARTS                         20.55                         0.00                          0.00
  TOTAL                         59.95                         0.00                          0.00
JOB#  4 JOURNAL PREFIX           MACS                         MAWS                          MAIS

JOB#  5 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00MAZ8WB        FRONT WIPER BLADES                TECH(S):549                         0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/10/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    REPLACE FRONT WIPER BLADES
ORIG CORR    REPLACED FRONT WIPER BLADES
CORRECTION   REPLACED FRONT WIPER BLADES

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    0000-67-H18-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    CUST     1    0000-67-H24-MV       VPM HYBRID             8.81     8.81     14.68      14.68
                                                        COST TOTAL     17.62
                                                                    TOTAL - PARTS         29.36
```

JOB# 5 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			29.36			0.00			0.00
TOTAL			29.36			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

[CONTINUED ON NEXT PAGE]

265925 ROBERT POLITTE 962 4340 06/12/19 MA+S740893

JOHN MYERS 67598 METEOR GRAY 8130

1214 DU MOTIER DR 15/MAZDA/CX-5/4DR FWD TOUR AT 07/23/14 2

J M 3 K E 2 C Y 1 F 0 4 9 1 0 6 9

BALLWIN, MO 63011 06/10/19

MO: 67598

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+00MAZZACTUNEUP A/C TUNE UP TECH(S):549 52.71

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	0.00	0.00	0.00	0.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
ORIG CORR TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE
CORRECTION TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	7950BG	A/C KIT	28.30	28.30	37.24	37.24
			COST TOTAL		28.30		
					TOTAL - PARTS		37.24

JOB# 6 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			52.71			0.00			0.00
PARTS			37.24			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 6 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	9.66
		TOTAL - MISC	11.16

COMMENTS----------
X02ESDFEO9:WAIT created 2019-05-23 12:46:00pm taken by ROBERT POLIT
TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740893-1	41.40	61.82	0.00	0.00	0.00	0.00	0.00	103.22
CLAIM TOTALS	41.40	61.82	0.00	0.00	0.00	0.00	0.00	103.22

265925 ROBERT POLITTE 962 4340 06/12/19 MA+S740893

JOHN MYERS 67598 METEOR GRAY 8130

1214 DU MOTIER DR 15/MAZDA/CX-5/4DR FWD TOUR AT 07/23/14 2

J M 3 K E 2 C Y 1 F 0 4 9 1 0 6 9

BALLWIN, MO 63011 06/10/19

MO: 67598

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			92.11			41.40			0.00
PARTS			101.15			61.82			0.00
MISC CHG			11.16			0.00			0.00
TAXES			9.96			0.00			0.00
TOTAL			214.38			103.22			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231377311884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

262005 ADAM BECKMAN 432 2266 06/18/19 GC+S740896

CHASE HERRMANN 7539 /

1609 MASION VALLY RD 18/GMC/TERRAIN/4DR FWD 06/13/18

3 G K A L M E V 9 J L 3 5 6 2 8 4

SAINT LOUIS, MO 63131 06/10/19

815-985-3754 636-221-4403 MO: 7539

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 11GCZ05 FLUID LEAK-ENGINE TECH(S):935 119.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/10/19	8.40	8.60	0.20	0.00	HOLD PARTS
935	06/11/19	10.70	11.70	1.00	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.20	0.80	

COMPLAINT CUSTOMER STATES THERE IS AN OIL LEAK
ORIG CAUSE CLEANED OIL FROM PAN AND FOUND ENGINE OIL LEVEL SENSOR LEAKING. ORDERED PART 6/10/19 MCNEELY.
CAUSE CLEANED OIL FROM PAN AND FOUND ENGINE OIL LEVEL SENSOR LEAKING. ORDERED PART 6/10/19 MCNEELY.
ORIG CORR REPLACED OIL LEVEL SENSOR AND OIL PAN. FILLED WITH OIL AND NO LEAKS FOUND.
CORRECTION REPLACED OIL LEVEL SENSOR THAT IS PART OF THE HARNESS AND OIL PAN. FILLED WITH OIL AND NO LEAKS FOUND.
4069660 0.8

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	12686791	HARNESS 1.516 Y	16.35	16.35	22.89	22.89
WARR	1	12637773	PAN 1.426 Y	21.33	21.33	29.86	29.86
WARR	1	88864346	SEALANT 8.800 N	7.86	7.86	11.00	11.00
			COST TOTAL	45.54			
				TOTAL - PARTS			63.75

G.O.G. & SUPPLIES----------

WARR	5.0	19352900 DEXOS 0W20	@	6.400	/UNIT	32.00
					TOTAL - GOG	32.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                        119.97                         0.00
  PARTS                          0.00                         63.75                         0.00
  G.O.G.                         0.00                         32.00                         0.00
  TOTAL                          0.00                        215.72                         0.00
JOB#  1 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):935                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/10/19    8.20     8.30   0.10   0.00    FINISHED
             935   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.10   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                         0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS
```

262005 ADAM BECKMAN 432 2266 06/18/19 GC+S740896

CHASE HERRMANN 7539 /

1609 MASION VALLY RD 18/GMC/TERRAIN/4DR FWD 06/13/18

3 G K A L M E V 9 J L 3 5 6 2 8 4

SAINT LOUIS, MO 63131 06/10/19

815-985-3754 636-221-4403 MO: 7539

COMMENTS----------
X02PEC4HLE:Xtime Web Appt created 2019-06-09 12:53:06pm taken by

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740896-1	228.52
CLAIM TOTALS	228.52

[CONTINUED ON NEXT PAGE]

262005 ADAM BECKMAN 432 2266 06/18/19 GC+S740896

CHASE HERRMANN 7539 /

1609 MASION VALLY RD 18/GMC/TERRAIN/4DR FWD 06/13/18

3 G K A L M E V 9 J L 3 5 6 2 8 4

SAINT LOUIS, MO 63131 06/10/19

815-985-3754 636-221-4403 MO: 7539

DCS AUDIT SLIP----------

JOB CARD 740896

VIN	3GKALMEV9JL356284	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	7539	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740896-1	001399822209	0004

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS
4069660	0.8

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0327
COMPLAINT DESCRIPTION: CUSTOMER STATES THERE IS AN OIL LEAK

CAUSE CODE: 6061
CAUSE DESCRIPTION: CLEANED OIL FROM PAN AND FOUND ENGINE OIL LEVEL SENSOR L
EAKING. ORDERED PART 6/10/19 MCNEELY.

CORRECTION DESCRIPTION: REPLACED OIL LEVEL SENSOR THAT IS PART OF THE HARNE
SS AND OIL PAN. FILLED WITH OIL AND NO LEAKS FOUND. LO 4069670 1.1 ADD .2
.2 DIAG

CAUSAL PART: 12686791

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12637773	1	21.33			
12686791	1	16.35			
19352900	5	6.40			
88864346	1	7.86			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	31.01		
PARTS	77.54	0.00	108.55
LABOR	119.97	0.00	119.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	228.52	0.00	228.52

262005 ADAM BECKMAN 432 2266 06/18/19 GC+S740896

CHASE HERRMANN 7539 /

1609 MASION VALLY RD 18/GMC/TERRAIN/4DR FWD 06/13/18

3 G K A L M E V 9 J L 3 5 6 2 8 4

SAINT LOUIS, MO 63131 06/10/19

815-985-3754 636-221-4403 MO: 7539

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			119.97			0.00
PARTS			0.00			63.75			0.00
G.O.G.			0.00			32.00			0.00
TOTAL			0.00			215.72			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231386051884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

197558 JOSEPH WHITAKER 420 2269 06/10/19 BU+S740898

ALICIA L KOSCIULEK ML9S6J 50056 CRYSTAL RED 35025

885 TORINO DR 14/BUICK/VERANO/4DR SDN 06/21/14 16

1 G 4 P P 5 S K 6 E 4 1 1 1 5 8 7

BALLWIN, MO 63021 06/10/19

636-256-9683 314-960-1411 MO: 50057

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):475 27.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/10/19	11.40	12.40	1.00	0.00	FINISHED
475	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12605566	FILTER 1.836 Y	4.62	4.62	6.00	6.00
			COST TOTAL		4.62		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	30.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	31.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		27.50			0.00			0.00
PARTS		6.00			0.00			0.00
G.O.G.		31.50			0.00			0.00
TOTAL		65.00			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZCOOLREDCAR COOLANT FLH RED CAR               TECH(S):475                      92.47
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            475   06/10/19   12.50    12.50   0.00   0.00    FINISHED
            475   06/10/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.00

COMPLAINT    Engine Coolant Exchange Service
CAUSE        GENERAL MAINTANANCE
CORRECTION   OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT.
             WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT
             SYSTEM TROUBLE FREE.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    5901BG               COOLANT F             18.50    18.50     29.98      29.98
    CUST     1    12346290             COOLANT 8.800         11.55    11.55     17.50      17.50
                                                    COST TOTAL     30.05
                                                                TOTAL - PARTS         47.48

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                              -15.95
                                                                TOTAL - MISC          -15.95
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[CONTINUED ON NEXT PAGE]

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197558                              JOSEPH WHITAKER     420       2269    06/10/19   BU+S740898

ALICIA L KOSCIULEK                                ML9S6J      50056       CRYSTAL RED       35025

885 TORINO DR                       14/BUICK/VERANO/4DR SDN                 06/21/14          16

                                    1 G 4 P P 5 S K 6 E 4 1 1 1 5 8 7

BALLWIN, MO 63021                                                           06/10/19

636-256-9683      314-960-1411                                                          MO: 50057


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          92.47                          0.00                          0.00
  PARTS                          47.48                          0.00                          0.00
  MISC DIS                      -15.95                          0.00                          0.00
  TOTAL                         124.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX             BUQS                          BUWS                          BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):475                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            475   06/10/19   12.50    12.50   0.00   0.00    FINISHED
            475   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    Multi Point Inspection
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX             BUQS                          BUWS                          BUIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00GCZAC-PERFORM A/C PERFORMANCE SERV          TECH(S):475                             42.95
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            475   06/10/19   12.50    12.50   0.00   0.00    FINISHED
            475   06/10/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
CAUSE        NORMAL CHECK AND MAINTENANCE.
CORRECTION   TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG               FLUSH                 28.30    28.30     47.00      47.00
                                                       COST TOTAL     28.30
                                                                    TOTAL - PARTS         47.00

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          42.95                          0.00                          0.00
  PARTS                          47.00                          0.00                          0.00
  TOTAL                          89.95                          0.00                          0.00
JOB#  4 JOURNAL PREFIX             BUQS                          BUWS                          BUIS
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MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	13.17
		TOTAL - MISC	14.67

COMMENTS----------
X027MKZ7LV:WAIT created 2019-06-07 11:23:00am taken by Joe Whitaker

197558 JOSEPH WHITAKER 420 2269 06/10/19 BU+S740898

ALICIA L KOSCIULEK ML9S6J 50056 CRYSTAL RED 35025

885 TORINO DR 14/BUICK/VERANO/4DR SDN 06/21/14 16

1 G 4 P P 5 S K 6 E 4 1 1 1 5 8 7

BALLWIN, MO 63021 06/10/19

636-256-9683 314-960-1411 MO: 50057

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			162.92			0.00			0.00
PARTS			100.48			0.00			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			14.67			0.00			0.00
MISC DIS			-15.95			0.00			0.00
TAXES			11.61			0.00			0.00
TOTAL			305.23			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231396461884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

178728 ROBERT KOSTIAL 532 6691 06/10/19 IN+S740900

RUMI HAWKINS P149236023 146693 BLK OBSIDIA 92890

1126 FENTON PARK DRIVE 13/INFINITI/G37X/4DR SDN X AWD 11/22/13 31

J N 1 C V 6 A R 1 D M 3 5 7 0 2 5 70069 08/31/13

FENTON, MO 63026 06/10/19

314-306-9331 314-306-9331 MO: 146693

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	8.80	8.80	0.00	0.00	FINISHED
435	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
						TOTAL - PARTS	9.08

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES			-1.65
				TOTAL - MISC	-1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          43.22                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 52INZ01         TRIM ELECT CONCERN                TECH(S):435                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/10/19    8.80     8.80   0.00   0.00    FINISHED
             435   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER STATES WHEN EVER THE DOOR LOCKS THERE IS A STRANGE
             NOISE - CHECK & ADVISE - NEED PRICE ON REPLACING DOOR LOCK
             ACUTATOR
ORIG CORR    $698.20. TO REPLACE DRIVERS DOOR ACTUATOR
CORRECTION   $698.20. TO REPLACE DRIVERS DOOR ACTUATOR

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                         INWS                         INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
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[CONTINUED ON NEXT PAGE]

178728 ROBERT KOSTIAL 532 6691 06/10/19 IN+S740900

RUMI HAWKINS P149236023 146693 BLK OBSIDIA 92890

1126 FENTON PARK DRIVE 13/INFINITI/G37X/4DR SDN X AWD 11/22/13 31

J N 1 C V 6 A R 1 D M 3 5 7 0 2 5 70069 08/31/13

FENTON, MO 63026 06/10/19

314-306-9331 314-306-9331 MO: 146693

LABOR----CUSTOMER----------

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	8.80	8.80	0.00	0.00	FINISHED
435	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.

CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.65
		TOTAL - MISC	3.15

COMMENTS----------

++LOANER++DOOR LOCK MAKES NOISE WHEN LOCKING OIL CHANGE-ONLINE

COUPON FOR 15 OFF - TAG NUMBER IS 6691

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			48.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231406491884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

242112 JOSEPH WHITAKER 420 2276 06/12/19 GC+S740901

WILBUR D BEINKE 11885 CYBER GRY M 78789

507 WILLIAMS DR 17/GMC/CANYON/EXT CAB 128.3" 08/18/17 225

1 G T H 6 B E A X H 1 2 5 7 7 9 8

EUREKA, MO 63025 06/10/19

636-938-6226 MO: 11886

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):475 10.03

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/10/19	8.70	9.40	0.70	0.00	FINISHED
475	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	12696048	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL	4.30			
				TOTAL - PARTS			6.02

G.O.G. & SUPPLIES----------

WARR	5.0	19352900 OW20 DEXOS WARR	@ 3.790	/UNIT		18.95
				TOTAL - GOG		18.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			10.03			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			18.95			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES--

LABOR----WARRANTY---
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):475   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            475   06/10/19   9.40   9.40   0.00   0.00   FINISHED
            475   06/10/19   0.00   0.00   0.00   0.00   FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL   COST   SALE   GL   COST   SALE   GL   COST   SALE
  TOTAL   0.00   0.00   0.00
JOB# 2 JOURNAL PREFIX   GCQS   GCWS   GCIS

COMMENTS---
X02QW85N84:WAIT created 2019-06-07 10:04:00am taken by Rosealee Fle
ck

WARRANTY CLAIM DETAIL TOTALS---

CLAIM#......... TOTAL....

[CONTINUED ON NEXT PAGE]

242112 JOSEPH WHITAKER 420 2276 06/12/19 GC+S740901

WILBUR D BEINKE 11885 CYBER GRY M 78789

507 WILLIAMS DR 17/GMC/CANYON/EXT CAB 128.3" 08/18/17 225

1 G T H 6 B E A X H 1 2 5 7 7 9 8

EUREKA, MO 63025 06/10/19

636-938-6226 MO: 11886

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740901-1	35.00
CLAIM TOTALS	35.00

DCS AUDIT SLIP----------

JOB CARD 740901

VIN	1GTH6BEAXH1257798	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	11885	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740901-1	001399387238	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	35.00	0.00	35.00

242112 JOSEPH WHITAKER 420 2276 06/12/19 GC+S740901

WILBUR D BEINKE 11885 CYBER GRY M 78789

507 WILLIAMS DR 17/GMC/CANYON/EXT CAB 128.3" 08/18/17 225

1 G T H 6 B E A X H 1 2 5 7 7 9 8

EUREKA, MO 63025 06/10/19

636-938-6226 MO: 11886

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			10.03			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			18.95			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

*C 0
*A 4231412171884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

256714 CHARLIE THIERET 932 4341 06/10/19 MA+S740904

AMIT DUBEY 12650 SONIC SILV 12371

13446 KINGSCROSS LANE 18/MAZDA/CX-5/4DR SUV TOURING FWD 09/05/18 3

J M 3 K F A C M 6 J 1 3 9 0 8 9 2

SAINT LOUIS, MO 63141 06/10/19

636-312-9574 MO: 12650

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 51MAZ02 BODY ELECT CONCERN TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/10/19	9.80	9.80	0.00	0.00	FINISHED
576	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES REMOTE START INOP CHECK AND ADVISE
ORIG CORR INSTALLED NEW REMOTE START MODULE, OK AT THIS TIME
CORRECTION INSTALLED NEW REMOTE START MODULE, OK AT THIS TIME

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/10/19	9.80	9.80	0.00	0.00	FINISHED
576	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X0248Y3TT2:CUSTOMER REQUESTED A RENTAL created 2019-06-05 12:19:00p
m taken by Charles Thieret

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:14

*C 0
*A 4231420581884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

249977 TYLER COLEMAN 457 6690 06/12/19 IN+S740906

CHRISTA M HESSLER 58645 BLK OBSIDIA P9113

10956 TEAKWOOD CT 14/INFINITI/QX60/AWD 4DR 03/26/18 37767

5 N 1 A L 0 M M 2 E C 5 5 1 1 1 9

SAINT LOUIS, MO 63123 06/10/19

314-960-6273 314-256-8692 E# 3.5L V6 GAS MO: 58646

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	16.20	16.20	0.00	0.00	FINISHED
435	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
				COST TOTAL	5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.65
			TOTAL - MISC	-1.65

JOB# 1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			43.22			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 61INZ02 EXT TRIM CONCERN TECH(S):435 441 101.68

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
441	06/11/19	13.20	14.30	1.10	0.00	HOLD OTHER
441	06/12/19	0.00	0.00	0.00	0.80	ENTERED IN INVOICING
441	06/12/19	13.80	14.50	0.70	0.00	FINISHED
		TOTAL TECH TIME		1.80	0.80	

COMPLAINT CUSTOMER STATES LIFTGATE INOP-CHECK AND ADVISE (Exterior Tri
m Concern -61)

ORIG CAUSE FOUND U1000 - CAN COMMUNICATION DTC IN BCM AND AUTO BACK DOOR SYSTEM DOES NOT REGISTER IN CAN DIAGNOSIS OR IN ALL DTC DIAGNOSIS. PERFORMED DIAG PER ESM FOR CAN SYSTEM. VOLTAGES ARE IN SPEC FOR BOTH LOW & HIGH CAN CIRCUIT. PINS 12 & 24 HAVE CONTINUITY TO CAN SYSTEM. CHECKED FOR 12 POWER AT 40 AMP FUSE AND AT THE CIRCUIT BREAKER BEHIND GLOVE BOX. ALL GOOD. AUTO BACK DOOR CONTROL UNIT HAS PROPER 12V & GROUND AT PINS 25, 23, 28 AND 32. PINS 10 AND 22 HAVE CONTINUITY TO GROUND WHEN MAIN & BACK DOOR SWITCHES ARE DEPRESSED. AUTO BACK DOOR HAS INTERNAL FAILURE AND WILL NOT COMMUNICATE ON CAN SYSTEM.

249977 TYLER COLEMAN 457 6690 06/12/19 IN+S740906

CHRISTA M HESSLER 58645 BLK OBSIDIA P9113

10956 TEAKWOOD CT 14/INFINITI/QX60/AWD 4DR 03/26/18 37767

5 N 1 A L 0 M M 2 E C 5 5 1 1 1 9

SAINT LOUIS, MO 63123 06/10/19

314-960-6273 314-256-8692 E# 3.5L V6 GAS MO: 58646

CAUSE FOUND U1000 - CAN COMMUNICATION DTC IN BCM AND AUTO BACK DOOR SYSTEM DOES NOT REGISTER IN CAN DIAGNOSIS OR IN ALL DTC DIAGNOSIS. PERFORMED DIAG PER ESM FOR CAN SYSTEM. VOLTAGES ARE IN SPEC FOR BOTH LOW & HIGH CAN CIRCUIT. PINS 12 & 24 HAVE CONTINUITY TO CAN SYSTEM. CHECKED FOR 12 POWER AT 40 AMP FUSE AND AT THE CIRCUIT BREAKER BEHIND GLOVE BOX. ALL GOOD. AUTO BACK DOOR CONTROL UNIT HAS PROPER 12V & GROUND AT PINS 25, 23, 28 AND 32. PINS 10 AND 22 HAVE CONTINUITY TO GROUND WHEN MAIN & BACK DOOR SWITCHES ARE DEPRESSED. AUTO BACK DOOR HAS INTERNAL FAILURE AND WILL NOT COMMUNICATE ON CAN SYSTEM.

ORIG CORR REPLACED AUTO BACK DOOR CONTROL UNIT & PERFORMED RESET WITH CONSULT.
UN72AA .8 HRS ZE 32 PFP284G43JA2A
EU01AA 1.5 DIAGNOSIS

CORRECTION REPLACED AUTO BACK DOOR CONTROL UNIT & PERFORMED RESET WITH CONSULT.
UN72AA .8 HRS ZE 32 PFP284G43JA2A

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740906-2	UN72AA	0.80		32		PP

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	284G43JA3A	CONTROLLER ASSY-	246.69	246.69	355.90	355.90
			COST TOTAL		246.69		
					TOTAL - PARTS		355.90

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			101.68			0.00
PARTS			0.00			355.90			0.00
TOTAL			0.00			457.58			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES

LABOR----WARRANTY

J# 3 61INZ05 FUEL DOOR TECH(S):435 441 88.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
441	06/12/19	12.70	13.80	1.10	0.00	FINISHED
441	06/12/19	0.00	0.00	0.00	0.70	ENTERED IN INVOICING
		TOTAL TECH TIME		1.10	0.70	

COMPLAINT CUSTOMER STATES FUEL DOOR IS OPENING WHEN CUSTOMER LOCKS DOO RS FROM THE KEYLESS DOOR LOCK ON THE DRIVER SIDE-CHECK AND A DVISE (FUEL DOOR - 61)

ORIG CAUSE VERIFIED THAT FUEL DOOR LOCK WILL INTERMITTENTLY OPEN THE DOOR WHEN LOCKING. FUEL DOOR LOCK ACTUATOR IS NOISY AND HAS INTERNAL FAILURE.

CAUSE VERIFIED THAT FUEL DOOR LOCK WILL INTERMITTENTLY OPEN THE DOOR WHEN LOCKING. FUEL DOOR LOCK ACTUATOR IS NOISY AND HAS INTERNAL FAILURE.

ORIG CORR REPLACED FUEL DOOR LOCK ACTUATOR

UN30AA .7 HRS ZG 32 PFP78850CA00B
CORRECTION REPLACED FUEL DOOR LOCK ACTUATOR
UN30AA .7 HRS ZG 32 PFP78850CA00B

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740906-3	UN30AA	0.70		32		PP

249977 TYLER COLEMAN 457 6690 06/12/19 IN+S740906

CHRISTA M HESSLER 58645 BLK OBSIDIA P9113

10956 TEAKWOOD CT 14/INFINITI/QX60/AWD 4DR 03/26/18 37767

5 N 1 A L 0 M M 2 E C 5 5 1 1 1 9

SAINT LOUIS, MO 63123 06/10/19

314-960-6273 314-256-8692 E# 3.5L V6 GAS MO: 58646

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		788501LA0A	ACTUATOR ASSY-FU	123.31	123.31	177.90	177.90
					COST TOTAL	123.31		
						TOTAL - PARTS		177.90

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			88.97			0.00
PARTS			0.00			177.90			0.00
TOTAL			0.00			266.87			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.65
			TOTAL - MISC	3.15

COMMENTS
++LOANER++TAG NUMBER IS 6690

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	LABOR	PARTS	SUB.LAB.	SUB.PART	GOG	MISC	TAX	TOTAL
740906-2	101.68	355.90	0.00	0.00	0.00	0.00	0.00	457.58
740906-3	88.97	177.90	0.00	0.00	0.00	0.00	0.00	266.87
CLAIM TOTALS	190.65	533.80	0.00	0.00	0.00	0.00	0.00	724.45

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			23.99			190.65			0.00
PARTS			9.08			533.80			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			48.25			724.45			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:14

*C 0
*A 4231430001884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

257939 ROBERT POLITTE 962 4342 06/10/19 MA+S740910

JOHN GRIFFIN 4688 MACHINE GRY 12579

15105 RUSTIC CAROUSEL CT 18/MAZDA/CX-5/4DR SUV TOURING AWD 10/17/18 23

J M 3 K F B C M 5 J 0 4 4 9 6 7 0

CHESTERFIELD, MO 63017 06/10/19

636-484-2213 MO: 4688

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):578 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/10/19	9.00	9.00	0.00	0.00	FINISHED
578	06/10/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---
J# 2 00MAZ99P   MAZDA FULL CIRCLE   TECH(S):578   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            578   06/10/19   9.00   9.00   0.00   0.00   FINISHED
            578   06/10/19   0.00   0.00   0.00   0.00   FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT   MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL   COST   SALE   GL   COST   SALE   GL   COST   SALE
  TOTAL   0.00   0.00   0.00
JOB# 2 JOURNAL PREFIX   MACS   MAWS   MAIS

JOB# 3 CHARGES--

LABOR----CUSTOMER---
J# 3 00MAZ55R   CUST.MAINT.VISIT   TECH(S):578   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            578   06/10/19   9.00   9.00   0.00   0.00   FINISHED
            578   06/10/19   0.00   0.00   0.00   0.00   FINISHED
                            TOTAL TECH TIME   0.00   0.00

[CONTINUED ON NEXT PAGE]

257939 ROBERT POLITTE 962 4342 06/10/19 MA+S740910

JOHN GRIFFIN 4688 MACHINE GRY 12579

15105 RUSTIC CAROUSEL CT 18/MAZDA/CX-5/4DR SUV TOURING AWD 10/17/18 23

J M 3 K F B C M 5 J 0 4 4 9 6 7 0

CHESTERFIELD, MO 63017 06/10/19

636-484-2213 MO: 4688

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X02JFVD1D9:WAIT BDC APPT created 2019-06-05 04:25:00pm taken by Ama
nda Burrell

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:14

*C 0
*A 4231442981884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

125276 ROBERT KOSTIAL 532 6692 06/10/19 IN+S740913

LAUREL A YEAGER 121098 BLUE SLATE/

29 WINDCASTLE DR. 09/INFINITI/G37X/4DR SDN AWD AT 08/13/09 6

J N K C V 6 1 F 8 9 M 3 5 7 6 3 1 70069 05/29/09

SAINT CHARLES, MO 63304 06/10/19

314-795-2123 314-795-2123 MO: 121098

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00INZ01 LUBE OIL FILTER TECH(S):996 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	9.70	9.70	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES

CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80

TOTAL - GOG 11.80

MISC

	CODE	DESCRIPTION	CONTROL NO		
CUST	SSR	SHOP SUPPLIES			-1.65
			TOTAL - MISC		-1.65

JOB# 1 TOTALS

	CUSTOMER GL	COST	SALE	WARRANTY GL	COST	SALE	INTERNAL GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          43.22                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):996                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/10/19    9.70     9.70   0.00   0.00    FINISHED
            996   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               1.65
                                                                 TOTAL - MISC            3.15
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[CONTINUED ON NEXT PAGE]

125276 ROBERT KOSTIAL 532 6692 06/10/19 IN+S740913

LAUREL A YEAGER 121098 BLUE SLATE/

29 WINDCASTLE DR. 09/INFINITI/G37X/4DR SDN AWD AT 08/13/09 6

J N K C V 6 1 F 8 9 M 3 5 7 6 3 1 70069 05/29/09

SAINT CHARLES, MO 63304 06/10/19

314-795-2123 314-795-2123 MO: 121098

COMMENTS----------
++WAITER++TAG NUMBER IS 6692

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			3.15			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			48.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231450951884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

170546 GRANT TERRILL 815 2277 06/13/19 GC+S740915

MICHAEL J FAULKNER AB5T3X 77834 STEEL GRY M 72727

25 ST LAWRENCE DR 12/GMC/TERRAIN/4DR FWD 10/29/12 350

2 G K A L U E K 7 C 6 3 5 8 3 5 4

SAINT PETERS, MO 63376 06/10/19

636-233-7456 636-391-7200 MO: 77834

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 20GCZ03 A/C CONCERN TECH(S):473 164.96

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/11/19	8.10	8.20	0.10	0.00	HOLD AUTHORIZATION
473	06/12/19	14.80	15.70	0.90	0.00	HOLD OTHER
473	06/12/19	15.80	16.10	0.30	0.00	FINISHED
473	06/12/19	0.00	0.00	0.00	1.10	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	1.10	

COMPLAINT CUSTOMER STATES THAT THE AC IS INOP
ORIG CAUSE AC COMPRESSOR HAS BAD VALVE
REC REPLACE COMPRESSOR
CAUSE AC COMPRESSOR HAS BAD VALVE
REC REPLACE COMPRESSOR
ORIG CORR REPLACED COMPRESSOR
FUNCTIONING AS DESIGNED
CORRECTION REPLACED COMPRESSOR
FUNCTIONING AS DESIGNED
PER GOODWILL POLICY
LO 4417120 TIME .5 ADD .3 DIAG ADD .3 RECOVER AND RECHARGE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	23255703	COMPRESSO 9.170 Y	270.87	270.87	341.33	341.33
WARR	1	2724966	SEAL 9.222 Y	5.52	5.52	7.73	7.73
WARR	1	52474373	SEAL 9.222 Y	3.64	3.64	5.10	5.10
				COST TOTAL	280.03		
					TOTAL - PARTS		354.16

G.O.G. & SUPPLIES----------

WARR	2.0	WARRANTY R134A 12356150	@	9.030	/UNIT	18.06
WARR	2.0	REF OIL 88901445	@	3.500	/UNIT	7.00
					TOTAL - GOG	25.06

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------

CUST	DEDUCTG	GM WARRANTY DEDUCTIBLE	740915	175.00
			TOTAL - MISC	175.00

JOB# 1 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			164.96			0.00
PARTS			0.00			354.16			0.00
G.O.G.			0.00			25.06			0.00
MISC CHG			175.00			0.00			0.00
TOTAL			175.00			544.18			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740915-1	379.20
CLAIM TOTALS	379.20

[CONTINUED ON NEXT PAGE]

170546 GRANT TERRILL 815 2277 06/13/19 GC+S740915

MICHAEL J FAULKNER AB5T3X 77834 STEEL GRY M 72727

25 ST LAWRENCE DR 12/GMC/TERRAIN/4DR FWD 10/29/12 350

2 G K A L U E K 7 C 6 3 5 8 3 5 4

SAINT PETERS, MO 63376 06/10/19

636-233-7456 636-391-7200 MO: 77834

DCS AUDIT SLIP----------

JOB CARD 740915

VIN	2GKALUEK7C6358354	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	77834	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740915-1	001399482531	0001

JOB COMPLETION DATE: 06/12/2019
TECHNICIAN GMIN: 139910088
PARTICIPATION AMOUNT: 175.00

LABOR OPERATION	BASE HOURS	ADD PUB.	DIAGNOSIS
4417120	0.5	0.3	0.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0722
COMPLAINT DESCRIPTION: CUSTOMER STATES THAT THE AC IS INOP

CAUSE CODE: 3073
CAUSE DESCRIPTION: AC COMPRESSOR HAS BAD VALVE REC REPLACE COMPRESSOR

CORRECTION DESCRIPTION: REPLACED COMPRESSOR FUNCTIONING AS DESIGNED PER GOO DWILL POLICY LO 4417120 TIME .5 ADD .3 DIAG ADD .3 RECOVER AND RECHARGE E

CAUSAL PART: 23255703

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12356150	2	9.03			
23255703	1	270.87			
2724966	1	5.52			
52474373	1	3.64			
88901445	2	3.50			

SERVICE MANAGEMENT AUTHORIZATION CODE: A
REASON FOR AUTHORIZATION: POLICY WITH 175.00

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	84.15		
PARTS	305.09	0.00	389.24
LABOR	164.96	0.00	164.96
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(175.00)
TRANSACTION	379.20	0.00	379.20

170546 GRANT TERRILL 815 2277 06/13/19 GC+S740915

MICHAEL J FAULKNER AB5T3X 77834 STEEL GRY M 72727

25 ST LAWRENCE DR 12/GMC/TERRAIN/4DR FWD 10/29/12 350

2 G K A L U E K 7 C 6 3 5 8 3 5 4

SAINT PETERS, MO 63376 06/10/19

636-233-7456 636-391-7200 MO: 77834

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			164.96			0.00
PARTS			0.00			354.16			0.00
G.O.G.			0.00			25.06			0.00
MISC CHG			175.00			0.00			0.00
TOTAL			175.00			544.18			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:14

*C 0
*A 4231462451884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

129460 ROBERT POLITTE 962 4343 06/10/19 MA+S740916

MATTHEW FREDERICK PLEIN 39148 SOUL RED CR 11290

16209 WILSON VIEW ESTATES DR 17/MAZDA/CX-5/4DR SUV GRD TOUR AWD 05/17/17 10

J M 3 K F B D L 7 H 0 1 1 6 0 8 0

CHESTERFIELD, MO 63005 06/10/19

636-536-6435 314-306-8879 MO: 39148

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):549 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	9.60	9.60	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			44.25			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 46MAZ04 ROTATION SPECIAL TECH(S):549 19.70

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	9.60	9.60	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-0.99
		TOTAL - MISC	-0.99

[CONTINUED ON NEXT PAGE]

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129460                              ROBERT POLITTE      962       4343    06/10/19   MA+S740916

MATTHEW FREDERICK PLEIN                                          39148       SOUL RED CR       11290

16209 WILSON VIEW ESTATES DR        17/MAZDA/CX-5/4DR SUV GRD TOUR AWD    05/17/17           10

                                    J M 3 K F B D L 7 H 0 1 1 6 0 8 0

CHESTERFIELD, MO 63005                                                     06/10/19

636-536-6435      314-306-8879                                                          MO: 39148


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.70                          0.00                          0.00
  MISC DIS                       -0.99                          0.00                          0.00
  TOTAL                          18.71                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):549                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/10/19    9.60     9.60   0.00   0.00    FINISHED
            549   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+11MAZAF         REPLACE AIR FILTER                TECH(S):549                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/10/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE   RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE        RECOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR    REPLACED ENGINE AIR FILTER
CORRECTION   REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PE07-13-3A0A-MV      ELEMENT.AI              8.40     8.40     14.00      14.00
                                                        COST TOTAL      8.40
                                                                  TOTAL - PARTS          14.00

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          14.00                          0.00                          0.00
  TOTAL                          14.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                 2.68
                                                                        TOTAL - MISC          4.18
```

COMMENTS----------
X02Z71HNE8:created 2019-06-05 05:43:00pm taken by Charles Thieret

129460 ROBERT POLITTE 962 4343 06/10/19 MA+S740916

MATTHEW FREDERICK PLEIN 39148 SOUL RED CR 11290

16209 WILSON VIEW ESTATES DR 17/MAZDA/CX-5/4DR SUV GRD TOUR AWD 05/17/17 10

J M 3 K F B D L 7 H 0 1 1 6 0 8 0

CHESTERFIELD, MO 63005 06/10/19

636-536-6435 314-306-8879 MO: 39148

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			31.78			0.00			0.00
PARTS			21.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			4.18			0.00			0.00
MISC DIS			-1.99			0.00			0.00
TAXES			4.30			0.00			0.00
TOTAL			85.44			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231475761884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

220537 ADAM BECKMAN 432 2278 06/12/19 BU+S740917

KAREN S DOERLE CL7P3M 49839 CRIMSON RED 36064

1672 HWY 100 15/BUICK/ENCLAVE/4DR AWD 01/23/16 2642

5 G A K V B K D 0 F J 1 6 2 5 1 3

PACIFIC, MO 63069 06/10/19

636-485-2280 636-532-2529 MO: 49839

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):475 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/12/19	7.90	8.10	0.20	0.00	FINISHED
475	06/12/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
				COST TOTAL		4.30		
						TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			68.50			0.00			0.00

JOB# 1 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 10GCZ06 CHECK ENGINE LIGHT TECH(S):475 89.98

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/12/19	7.30	7.80	0.50	0.00	FINISHED
475	06/12/19	0.00	0.00	0.00	0.60	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.60	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT ON ALSO SURGES ON START
UP AT TIMES
ORIG CAUSE scan on gds code p0496 purge valve flow during non purge
diag per si diagnostics leads to faulty purge valve
CAUSE scan on gds code p0496 purge valve flow during non purge
diag per si diagnostics leads to faulty purge valve
ORIG CORR replace purge valve clear code and recheck system ok
CORRECTION replace purge valve clear code and recheck system ok
LO 9900512 .6
WARRANTY
18029: Special Coverage - Inoperative Purge Solenoid

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	12690512	VALVE 3.130 Y	25.96	25.96	36.34	36.34
			COST TOTAL		25.96		

220537 ADAM BECKMAN 432 2278 06/12/19 BU+S740917

KAREN S DOERLE CL7P3M 49839 CRIMSON RED 36064

1672 HWY 100 15/BUICK/ENCLAVE/4DR AWD 01/23/16 2642

5 G A K V B K D 0 F J 1 6 2 5 1 3

PACIFIC, MO 63069 06/10/19

636-485-2280 636-532-2529 MO: 49839

TOTAL - PARTS 36.34

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------

WARR	GMRNTL	GM RENTAL VEHICLE	84.00

TOTAL - MISC 84.00

JOB# 2 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			89.98			0.00
PARTS			0.00			36.34			0.00
MISC CHG			0.00			84.00			0.00
TOTAL			0.00			210.32			0.00
JOB# 2 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 30GCZ AUTO TRANSMISSION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/12/19	8.20	8.20	0.00	0.00	FINISHED
475	06/12/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT HESITATES BETWEEN SHIFTS AND SLIPS
ORIG CAUSE probably related to leaking purge valve
CAUSE probably related to leaking purge valve
ORIG CORR customer to monitor
CORRECTION customer to monitor

JOB# 3 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/12/19	8.20	8.20	0.00	0.00	FINISHED
475	06/12/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS---------CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50

JOB # A SS SHOP SUPPLIES-SERVICE 1.55

TOTAL - MISC 3.05

COMMENTS----------

X02VE0CST3:CUSTOMER REQUESTED A LOANER created 2019-06-05 03:54:00p
m taken by Adam Beckman

220537 ADAM BECKMAN 432 2278 06/12/19 BU+S740917

KAREN S DOERLE CL7P3M 49839 CRIMSON RED 36064

1672 HWY 100 15/BUICK/ENCLAVE/4DR AWD 01/23/16 2642

5 G A K V B K D 0 F J 1 6 2 5 1 3

PACIFIC, MO 63069 06/10/19

636-485-2280 636-532-2529 MO: 49839

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740917-2	210.32
CLAIM TOTALS	210.32

220537 ADAM BECKMAN 432 2278 06/12/19 BU+S740917

KAREN S DOERLE CL7P3M 49839 CRIMSON RED 36064

1672 HWY 100 15/BUICK/ENCLAVE/4DR AWD 01/23/16 2642

5 G A K V B K D 0 F J 1 6 2 5 1 3

PACIFIC, MO 63069 06/10/19

636-485-2280 636-532-2529 MO: 49839

DCS AUDIT SLIP----------

JOB CARD 740917

VIN	5GAKVBKD0FJ162513	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	49839	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740917-2	001399387452	0002

JOB COMPLETION DATE: 06/12/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
9900512	0.6

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0321
COMPLAINT DESCRIPTION: CUSTOMER STATES CHECK ENGINE LIGHT ON ALSO SURGES ON START UP AT TIMES

CAUSE CODE: 9090
CAUSE DESCRIPTION: scan on gds code p0496 purge valve flow during non purge diag per si diagnostics leads to faulty purge valve

CORRECTION DESCRIPTION: replace purge valve clear code and recheck system o k LO 9900512 .6 WARRANTY 18029: Special Coverage - Inoperative Purge Solen olenoid

CAUSAL PART: 12690512

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
12690512	1	25.96			

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
84.00	NIC			KL4CJASB5KB732690	2	P

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	10.38		
PARTS	25.96	0.00	36.34
LABOR	89.98	0.00	89.98
NET ITEMS	84.00	0.00	84.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	210.32	0.00	210.32

220537 ADAM BECKMAN 432 2278 06/12/19 BU+S740917

KAREN S DOERLE CL7P3M 49839 CRIMSON RED 36064

1672 HWY 100 15/BUICK/ENCLAVE/4DR AWD 01/23/16 2642

5 G A K V B K D 0 F J 1 6 2 5 1 3

PACIFIC, MO 63069 06/10/19

636-485-2280 636-532-2529 MO: 49839

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			89.98			0.00
PARTS			6.00			36.34			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			84.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			75.60			210.32			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231481571884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

200162 ADAM BECKMAN 432 2279 06/12/19 GC+S740918

COURTNEY TURALL ONWI 45908 ONYX BLK/JE

216 APPALOOSA DR 15/GMC/YUKON/4DR 4WD 08/08/14 8

1 G K S 2 C K J 0 F R 2 0 9 5 4 7 06/15/14

CHESTERFIELD, MO 63005 06/10/19

636-778-2448 MO: 45909

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 52GCZ TRIM ELECTRICAL TECH(S):935 300.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/10/19	10.50	10.80	0.30	0.00	HOLD AUTHORIZATION
935	06/12/19	13.70	14.10	0.40	0.00	FINISHED
935	06/12/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	2.00	

COMPLAINT CUSTOMER STATES DVD PLAYER NOT WORKING
ORIG CAUSE NO CODES STORED. CAN NOT COMMUNICATE WITH MEDIA DISC PLAYER. TRIED REPROGRAMMING MEDIA DISC PLAYER AND WOULD NOT REPROGRAM. NEED TO START WITH DISC PLAYER.
CAUSE NO CODES STORED. CAN NOT COMMUNICATE WITH MEDIA DISC PLAYER. TRIED REPROGRAMMING MEDIA DISC PLAYER AND WOULD NOT REPROGRAM. NEED TO START WITH DISC PLAYER.
ORIG CORR REPLACED MEDIA DISC PLAYER. VIDEO IS WORKING NOW. OPERATING AS DESIGNED.
CORRECTION REPLACED MEDIA DISC PLAYER. VIDEO IS WORKING NOW. OPERATING AS DESIGNED.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	84214286-EXC	PLAYER	535.00	535.00	595.00	595.00
				COST TOTAL	535.00		
					TOTAL - PARTS		595.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			300.00			0.00			0.00
PARTS			595.00			0.00			0.00
TOTAL			895.00			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):935 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/10/19	11.10	11.70	0.60	0.00	FINISHED
935	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50

```
200162                              ADAM BECKMAN        432       2279    06/12/19   GC+S740918

COURTNEY TURALL                                  ONWI        45908       ONYX BLK/JE

216 APPALOOSA DR                    15/GMC/YUKON/4DR 4WD                  08/08/14            8

                                    1 G K S 2 C K J 0 F R 2 0 9 5 4 7                 06/15/14

CHESTERFIELD, MO 63005                                                    06/10/19

636-778-2448                                                                          MO: 45909


                                                                        TOTAL - GOG           52.70

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         52.70                          0.00                          0.00
  TOTAL                          83.70                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 03GCZEMISSION   EMISSION INSPECTION               TECH(S):935                        16.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/10/19   10.30    10.40   0.10   0.00    FINISHED
             935   06/10/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.10   0.50

COMPLAINT    PERFORM EMISSION INSPECTION
ORIG CAUSE   .
CAUSE        .
ORIG CORR    .
CORRECTION   .

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                          4.00
    CUST      SYSTEC  SYSTEMS TEC                                    740918         3.45
    CUST         SSR  SHOP SUPPLIES                                                -0.83
                                                                    TOTAL - MISC      6.62

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          16.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -0.83                          0.00                          0.00
  TOTAL                          23.17                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00GCZ27POINT    27 POINT INSPECTION               TECH(S):935                         0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/10/19   10.90    11.10   0.20   0.00    FINISHED
             935   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.20   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CAUSE   DUE FOR TRANSMISSION FLUID EXCHANGE. FOUND BOTH FRONT STRUTS
             LEAKING, FOUND WATER PUMP LEAKING.
CAUSE        DUE FOR TRANSMISSION FLUID EXCHANGE. FOUND BOTH FRONT STRUTS
             LEAKING, FOUND WATER PUMP LEAKING.
ORIG CORR    COMPLETED AT NO CHARGE
```

CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX		GCQS			GCWS			GCIS

[CONTINUED ON NEXT PAGE]

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200162                              ADAM BECKMAN        432       2279    06/12/19   GC+S740918

COURTNEY TURALL                                    ONWI        45908       ONYX BLK/JE

216 APPALOOSA DR                    15/GMC/YUKON/4DR 4WD                    08/08/14            8

                                    1 G K S 2 C K J 0 F R 2 0 9 5 4 7                 06/15/14

CHESTERFIELD, MO 63005                                                      06/10/19

636-778-2448                                                                          MO: 45909


JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+93GCZYTIRE      TIRE TREAD YELLOW                 TECH(S):935                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/10/19   11.10    11.10   0.00   0.00    FINISHED
             935   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  5 JOURNAL PREFIX             GCCS                           GCWS                           GCIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+93GCZZECSLR     ENG COOL SYSTEM RED               TECH(S):935                        600.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/12/19   12.90    13.60   0.70   0.00    FINISHED
             935   06/12/19    0.00     0.00   0.00   4.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.70   4.00

COMPLAINT    MPVI: ENGINE COOLING SYSTEM RED (REPAIRS RECOMMENDED)
ORIG CAUSE    WATER PUMP IS LEAKING. FOUND COOLANT LEVEL LOW ON 27-POINT
             INSP.
CAUSE         WATER PUMP IS LEAKING. FOUND COOLANT LEVEL LOW ON 27-POINT
             INSP.
ORIG CORR    MPVI: ENGINE COOLING SYSTEM RED (REPAIRS RECOMMENDED)
             REPLACED WATER PUMP, BLEED AIR FROM COOLING SYSTEM.
CORRECTION   MPVI: ENGINE COOLING SYSTEM RED (REPAIRS RECOMMENDED)
             REPLACED WATER PUMP, BLEED AIR FROM COOLING SYSTEM.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12692045             PUMP KIT 1.069 Y      68.02    68.02    136.05     136.05
    CUST     1    12346290             COOLANT 8.800         11.55    11.55     17.50      17.50
                                                    COST TOTAL     79.57
                                                                TOTAL - PARTS        153.55

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                              -100.00
                                                                TOTAL - MISC        -100.00

JOB#  6 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        600.00                         0.00                           0.00
  PARTS                        153.55                         0.00                           0.00
  MISC DIS                    -100.00                         0.00                           0.00
  TOTAL                        653.55                         0.00                           0.00
JOB#  6 JOURNAL PREFIX             GCCS                           GCWS                           GCIS
```

JOB# 7 CHARGES----------

LABOR----CUSTOMER----------

J# 7+93GCZSHSTR	SHOCKS/STRUTS RED	TECH(S):935	0.00

[CONTINUED ON NEXT PAGE]

200162 ADAM BECKMAN 432 2279 06/12/19 GC+S740918

COURTNEY TURALL ONWI 45908 ONYX BLK/JE

216 APPALOOSA DR 15/GMC/YUKON/4DR 4WD 08/08/14 8

1 G K S 2 C K J 0 F R 2 0 9 5 4 7 06/15/14

CHESTERFIELD, MO 63005 06/10/19

636-778-2448 MO: 45909

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/12/19	12.90	12.90	0.00	0.00	FINISHED
935	06/12/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: SHOCKS AND STRUTS RED (REPAIRS RECOMMENDED)
ORIG CAUSE BOTH FRONT STRUTS LEAKING.
CAUSE BOTH FRONT STRUTS LEAKING.
ORIG CORR MPVI: SHOCKS AND STRUTS RED (REPAIRS RECOMMENDED)
QUOTE FOR FRONT STRUTS $1916.61 INSTALLED
CORRECTION MPVI: SHOCKS AND STRUTS RED (REPAIRS RECOMMENDED)
QUOTE FOR FRONT STRUTS $1916.61 INSTALLED

JOB# 7 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 7 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 8 CHARGES----------

LABOR----CUSTOMER----------
J# 8+93GCZEAFY ENG. AIR FLTR YELLOW TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/10/19	11.10	11.10	0.00	0.00	FINISHED
935	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 8 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 8 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
X02M3O8KW7:CUSTOMER REQUESTED A LOANER created 2019-06-05 03:49:00p
m taken by Adam Beckman

RECOMMENDATIONS----------
TRANS FLUID $170.00

200162 ADAM BECKMAN 432 2279 06/12/19 GC+S740918

COURTNEY TURALL ONWI 45908 ONYX BLK/JE

216 APPALOOSA DR 15/GMC/YUKON/4DR 4WD 08/08/14 8

1 G K S 2 C K J 0 F R 2 0 9 5 4 7 06/15/14

CHESTERFIELD, MO 63005 06/10/19

636-778-2448 MO: 45909

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			941.55			0.00			0.00
PARTS			754.55			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			33.95			0.00			0.00
MISC DIS			-100.83			0.00			0.00
TAXES			65.74			0.00			0.00
TOTAL			1747.66			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231489161884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

158323 TYLER COLEMAN 457 6694 06/10/19 IN+S740921

JENNA M MITCHELL T980511956 41829 MAJESRTIC/ 95425

1227 POLO LAKE DR 16/INFINITI/QX60/4DR AWD 08/31/16 6

5 N 1 A L 0 M M 5 G C 5 3 0 8 1 7

ELLISVILLE, MO 63021 06/10/19

314-520-4348 314-520-4348 MO: 41830

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/10/19	15.90	15.90	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 20.65
TOTAL - GOG 20.65

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00

```
  PARTS                          9.08                        0.00                        0.00
  G.O.G.                        20.65                        0.00                        0.00
  MISC DIS                      -1.65                        0.00                        0.00
  TOTAL                         52.07                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           INCS                         INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):435                      25.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/10/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
            435   06/10/19   15.90    15.90   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires)
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -1.25
                                                          TOTAL - MISC           -1.25
```


[CONTINUED ON NEXT PAGE]

158323 TYLER COLEMAN 457 6694 06/10/19 IN+S740921

JENNA M MITCHELL T980511956 41829 MAJESRTIC/ 95425

1227 POLO LAKE DR 16/INFINITI/QX60/4DR AWD 08/31/16 6

5 N 1 A L 0 M M 5 G C 5 3 0 8 1 7

ELLISVILLE, MO 63021 06/10/19

314-520-4348 314-520-4348 MO: 41830

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES

LABOR----WARRANTY

J# 3+50INZ07 BATTERY TECH(S):435 216.07

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	15.90	15.90	0.00	0.00	FINISHED
435	06/10/19	0.00	0.00	0.00	1.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.70	

COMPLAINT CUSTOMER STATES BATTERY LEAKING REPLACE BATTERY TERMINALS
AND FUSIBLE LINK

ORIG CAUSE RA10AA .3
GB14AA .8
GB16AA .6
GB22AA .3

CAUSE RA10AA .3
GB14AA .8
GB16AA .6
GB22AA .3

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740921-3	GB16AA	0.50		01		PP
740921-3	GB22AA	0.50				
740921-3	GB26AA	0.70				

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	999M1QC24F	INFINITI BATTERY	79.95	79.95	115.34	115.34
WARR	1	243407999B	TERMINAL ASSY BA	14.82	14.82	21.38	21.38
WARR	1	243407F003	TERMINAL-EARTH	8.89	8.89	12.83	12.83
				COST TOTAL	103.66		
					TOTAL - PARTS		149.55

MISC	CODE	DESCRIPTION	CONTROL NO		
CUST	BTAX	BATTERY TAX			0.50
			TOTAL - MISC		0.50

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			216.07			0.00
PARTS			0.00			149.55			0.00
MISC CHG			0.50			0.00			0.00
TOTAL			0.50			365.62			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50

JOB # A SS SHOP SUPPLIES-SERVICE 2.90

TOTAL - MISC 4.40

COMMENTS----------
++LOANER++TAG NUMBER IS 6694

[CONTINUED ON NEXT PAGE]

158323 TYLER COLEMAN 457 6694 06/10/19 IN+S740921

JENNA M MITCHELL T980511956 41829 MAJESRTIC/ 95425

1227 POLO LAKE DR 16/INFINITI/QX60/4DR AWD 08/31/16 6

5 N 1 A L 0 M M 5 G C 5 3 0 8 1 7

ELLISVILLE, MO 63021 06/10/19

314-520-4348 314-520-4348 MO: 41830

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740921-3	216.07	149.55	0.00	0.00	0.00	0.00	0.00	365.62
CLAIM TOTALS	216.07	149.55	0.00	0.00	0.00	0.00	0.00	365.62

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			48.99			216.07			0.00
PARTS			9.08			149.55			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			4.90			0.00			0.00
MISC DIS			-2.90			0.00			0.00
TAXES			2.67			0.00			0.00
TOTAL			83.39			365.62			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231495331884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

247351 JOSHUA DELANOIX 403 2280 06/12/19 GC+S740922

JAMES P TOWEY JR AK2Y1N 12149 EBONY TWILT 79353

1462 REAUVILLE DR 18/GMC/TERRAIN/4DR SUV FWD SLT 01/12/18 337

3 G K A L P E V 5 J L 2 0 5 7 8 3

SAINT LOUIS, MO 63122 06/10/19

MO: 12149

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):535 10.03

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	9.00	9.90	0.90	0.00	FINISHED
535	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	12696048	FILTER 1.836 Y		4.30	4.30	6.02	6.02
				COST TOTAL		4.30		
						TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------

WARR	5.0	19352900 OW20 DEXOS WARR	@	3.790	/UNIT	18.95
					TOTAL - GOG	18.95

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			10.03			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			18.95			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

```
JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 2 02GCZ01         CAMPAIGN/RECALL                    TECH(S):535                        29.99
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/10/19    8.80     9.00   0.20   0.00    FINISHED
             535   06/10/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.20   0.20

COMPLAINT    C/S: Loss of Audio Chime and Wrong Splash Screen
ORIG CAUSE   CHECKED THE SOFTWARE VERSION HAS 20.11 THE SPLASH SCREEN IS
             CORRECT AND THE CHIMES WORK AT THIS TIME
CAUSE        CHECKED THE SOFTWARE VERSION HAS 20.11 THE SPLASH SCREEN IS
             CORRECT AND THE CHIMES WORK AT THIS TIME
ORIG CORR    LC 9104537 TIME .2
CORRECTION   LC 9104537 TIME .2

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          29.99                          0.00
  TOTAL                           0.00                          29.99                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                           GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
```

247351 JOSHUA DELANOIX 403 2280 06/12/19 GC+S740922

JAMES P TOWEY JR AK2Y1N 12149 EBONY TWILT 79353

1462 REAUVILLE DR 18/GMC/TERRAIN/4DR SUV FWD SLT 01/12/18 337

3 G K A L P E V 5 J L 2 0 5 7 8 3

SAINT LOUIS, MO 63122 06/10/19

MO: 12149

LABOR----WARRANTY----------

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	9.90	9.90	0.00	0.00	FINISHED
535	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X02DQGQJ36:WAIT BDC Appt created 2019-06-07 10:34:00am taken by Ama
nda Burrell

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740922-1	35.00
740922-2	29.99
CLAIM TOTALS	64.99

[CONTINUED ON NEXT PAGE]

247351 JOSHUA DELANOIX 403 2280 06/12/19 GC+S740922

JAMES P TOWEY JR AK2Y1N 12149 EBONY TWILT 79353

1462 REAUVILLE DR 18/GMC/TERRAIN/4DR SUV FWD SLT 01/12/18 337

3 G K A L P E V 5 J L 2 0 5 7 8 3

SAINT LOUIS, MO 63122 06/10/19

MO: 12149

DCS AUDIT SLIP----------

JOB CARD 740922

VIN	3GKALPEV5JL205783	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	12149	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740922-1	001399387748	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 339048372

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

247351 JOSHUA DELANOIX 403 2280 06/12/19 GC+S740922

JAMES P TOWEY JR AK2Y1N 12149 EBONY TWILT 79353

1462 REAUVILLE DR 18/GMC/TERRAIN/4DR SUV FWD SLT 01/12/18 337

3 G K A L P E V 5 J L 2 0 5 7 8 3

SAINT LOUIS, MO 63122 06/10/19

MO: 12149

DCS AUDIT SLIP

JOB CARD 740922

VIN	3GKALPEV5JL205783	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	12149	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZFAT		740922-2	001399387787	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 339048372

LABOR OPERATION	BASE HOURS
9104537	0.2

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: LC 9104537 TIME .2

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			40.02			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			18.95			0.00
TOTAL			0.00			64.99			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231501781884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266562 PATRICK ROBERTS 934 8056 06/12/19 BU+S740923

CASEY L LEITNER 92312 BLACK/ 80563A

10986 US 160 12/BUICK/ENCLAVE/FWD 4DR LEATHER 08/14/12 92312

5 G A K R C E D 4 C J 2 3 8 5 1 2

KOSHKONONG, MO 65692 06/10/19

417-270-6276 417-270-0992 MO: 92313

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZMAXLIFE LOF VALVOLINE MAX TECH(S):475 10.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/10/19	9.50	10.00	0.50	0.00	FINISHED
475	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.50	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL & FILTER USING VALVOLINE MAX LIFE SYNTHETIC BLEND. TOP OFF ALL FLUID LEVELS. CHECK AND SET TIRE PRESSURES AND RESET OIL LIFE MONITOR IF EQUIPPED. THIS SERVICE INCLUDES UP TO 5 QTS OF OIL, ANY ADDITIONAL OIL IS EXTRA.
ORIG CORR COMPLETED AS REQUESTED
CORRECTION COMPLETED AS REQUESTED

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
INTL	1		12690385	FILTER 1.836	Y	4.30	4.30	5.38	5.38
					COST TOTAL		4.30		
							TOTAL - PARTS		5.38

G.O.G. & SUPPLIES----------

INTL	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
					TOTAL - GOG	36.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			10.50
PARTS			0.00			0.00			5.38
G.O.G.			0.00			0.00			36.00
TOTAL			0.00			0.00			51.88

JOB# 1 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):475 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/10/19	10.10	10.60	0.50	0.00	FINISHED
475	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SHP	STATE HIGHWAY PATROL		4.00
INTL	SYSTEC	SYSTEMS TEC	740923	3.45
			TOTAL - MISC	7.45

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			36.00

266562 PATRICK ROBERTS 934 8056 06/12/19 BU+S740923

CASEY L LEITNER 92312 BLACK/ 80563A

10986 US 160 12/BUICK/ENCLAVE/FWD 4DR LEATHER 08/14/12 92312

5 G A K R C E D 4 C J 2 3 8 5 1 2

KOSHKONONG, MO 65692 06/10/19

417-270-6276 417-270-0992 MO: 92313

JOB# 2 JOURNAL PREFIX BUCS BUWS BUIS

JOB# 3 CHARGES

LABOR----INTERNAL----

J# 3 20GCZ07 A/C BLOWS WARM AIR TECH(S):475 825.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/10/19	10.70	11.40	0.70	0.00	HOLD OTHER
475	06/10/19	14.60	14.60	0.00	0.00	HOLD OTHER
475	06/11/19	6.50	7.60	1.10	0.00	FINISHED
475	06/11/19	0.00	0.00	0.00	5.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.80	5.50	

COMPLAINT CUSTOMER STATES A/C NOT COLD
ORIG CAUSE AC LINES LEAKING
CAUSE AC LINES LEAKING
ORIG CORR REPLACE BOTH AC LINES CONDENSER TO EVAPORATOR AND COMPRESSOR TO CONDENSER EVACUATE AND RECHARGE RECHECK FRONT AND REAR EVAPORATORS NOT LEAKING AT THIS TIME
CORRECTION REPLACE BOTH AC LINES CONDENSER TO EVAPORATOR AND COMPRESSOR TO CONDENSER EVACUATE AND RECHARGE RECHECK FRONT AND REAR EVAPORATORS NOT LEAKING AT THIS TIME

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	22875372	TUBE 9.220 Y	119.14	119.14	166.80	166.80
INTL	1	19356341	HOSE 9.226 Y	48.49	48.49	67.89	67.89
				COST TOTAL	167.63		
					TOTAL - PARTS		234.69

G.O.G. & SUPPLIES

INTL	2.3	R134 REFRIG CHARGE LB	@	21.950	/UNIT	50.49
INTL	2.0	REF OIL 88901445	@	3.500	/UNIT	7.00
					TOTAL - GOG	57.49

JOB# 3 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			825.00
PARTS			0.00			0.00			234.69
G.O.G.			0.00			0.00			57.49
TOTAL			0.00			0.00			1117.18

JOB# 3 JOURNAL PREFIX BUCS BUWS BUIS

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			864.05
PARTS			0.00			0.00			240.07
G.O.G.			0.00			0.00			93.49
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			1205.06

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*C 0
*A 4231506431884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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135483 ROBERT POLITTE 962 4344 06/10/19 MA+S740924

JOHN M BOLES 102349 LIQUID SILV

412 ECHO HILL DRIVE 10/MAZDA/MAZDA3/ 05/22/10 39

J M 1 B L 1 S F 5 A 1 2 9 9 2 3 1

BALLWIN, MO 63021 06/10/19

636-527-4166 719-332-9130 E# 1YR FREE MAINT MO: 102349

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 30MAZ02 AUTO TRANS CONCERN TECH(S):576 882.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/10/19	10.70	10.70	0.00	0.00	FINISHED
576	06/10/19	0.00	0.00	0.00	6.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	6.00	

COMPLAINT CUSTOMER BELIEVES CLUTCH IS GOING OUT, SON IS LEARNING TO DRIVE A MANUAL RECENTLY, CHECK AND ADVISE

ORIG CAUSE TECH FOUND CLUTCH PRESSURE PLATE IS WORN, RECOMMEND REPLACING

CAUSE TECH FOUND CLUTCH PRESSURE PLATE AND DISC IS WORN, RECOMMEND REPLACING

ORIG CORR TECH REPLACED CLUTCH PRESSURE PLATE, TEST DROVE VEHICLE

CORRECTION TECH REPLACED CLUTCH PRESSURE PLATE AND DISC, TEST DROVE VEHICLE
DISCOUNT APPLIED $20 OFF

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	OAPK70397-01	CLUTCH KIT	179.18	179.18	250.85	250.85
				COST TOTAL	179.18		
					TOTAL - PARTS		250.85

JOB# 1 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		882.00			0.00			0.00
PARTS		250.85			0.00			0.00
TOTAL		1132.85			0.00			0.00
JOB# 1 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):576                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/10/19   10.70    10.70   0.00   0.00    FINISHED
            576   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+00MAZMANUALTRAN MANUAL TRANS SERV                 TECH(S):576                       64.30
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/10/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUEST MANUAL TRANSMISSION SERVICE
ORIG CAUSE   GENERAL MAINTANANCE
CAUSE        GENERAL MAINTENANCE
```

135483 ROBERT POLITTE 962 4344 06/10/19 MA+S740924

JOHN M BOLES 102349 LIQUID SILV

412 ECHO HILL DRIVE 10/MAZDA/MAZDA3/ 05/22/10 39

J M 1 B L 1 S F 5 A 1 2 9 9 2 3 1

BALLWIN, MO 63021 06/10/19

636-527-4166 719-332-9130 E# 1YR FREE MAINT MO: 102349

ORIG CORR OUR TECHS HAVE REPLACE ALL OLD TRANMISSION WITH NEW
TRANSMISSION FLUID.
CORRECTION OUR TECHS HAVE REPLACE ALL OLD TRANSMISSION WITH NEW
TRANSMISSION FLUID.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		75164BG	DIFF	45.30	45.30	75.65	75.65
				COST TOTAL	45.30			
					TOTAL - PARTS			75.65

JOB# 3 TOTALS	CUSTOMER GL	COST	SALE	WARRANTY GL	COST	SALE	INTERNAL GL	COST	SALE
LABOR			64.30			0.00			0.00
PARTS			75.65			0.00			0.00
TOTAL			139.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		5.00
			TOTAL - MISC	6.50

COMMENTS
X02CVXXB2O:WEB APPT created 2019-06-07 09:31:54am taken by

GRAND TOTALS

	CUSTOMER GL	COST	SALE	WARRANTY GL	COST	SALE	INTERNAL GL	COST	SALE
LABOR			946.30			0.00			0.00
PARTS			326.50			0.00			0.00
MISC CHG			6.50			0.00			0.00
TAXES			29.80			0.00			0.00
TOTAL			1309.10			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231513461884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

141722 CHARLIE THIERET 932 4345 06/11/19 MA+S740926

SONYA FLUCHEL 86638 /

4148 ALT RD 11/MAZDA/MAZDA3/4DR SDN I TOUR AT

J M 1 B L 1 V F 4 B 1 4 2 0 4 7 3

WILDWOOD, MO 63025 06/10/19

314-853-0658 314-853-0658 MO: 86638

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 51MAZ BODY ELECTRICAL TECH(S):923 73.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	9.90	9.90	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT SOP SUNROOF SWITCH
ORIG CORR INSTALLED NEW SUNROOF SWITCH AND ADJUSTED SUN SHADE, OK AT THIS TIME
CORRECTION INSTALLED NEW SUNROOF SWITCH AND ADJUSTED SUN SHADE, OK AT THIS TIME

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	BBM6-69-970B-75	CONSOLE,OV	41.50	41.50	78.17	78.17
			COST TOTAL		41.50		
					TOTAL - PARTS		78.17

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		73.50			0.00			0.00
PARTS		78.17			0.00			0.00
TOTAL		151.67			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	9.90	9.90	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	0.00	FINISHED

```
                          TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+51MAZ01         BODY ELECT CONCERN                TECH(S):923                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/10/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    LEFT FRONT DOOR SPEAKER INOP, CHECK AND ADVISE
ORIG CAUSE   CHECKED WIRING, WIRING OK, NO RESPONSE FROM SPEAKER, CHECK
             AND ADVISE
CAUSE        CHECKED WIRING, WIRING OK, NO RESPONSE FROM SPEAKER, CHECK
             AND ADVISE
ORIG CORR    EST COST OF LEFT FRONT DOOR SPEAKER - $250 + TAX
CORRECTION   EST COST OF LEFT FRONT DOOR SPEAKER - $250 + TAX
```

141722 CHARLIE THIERET 932 4345 06/11/19 MA+S740926

SONYA FLUCHEL 86638 /

4148 ALT RD 11/MAZDA/MAZDA3/4DR SDN I TOUR AT

J M 1 B L 1 V F 4 B 1 4 2 0 4 7 3

WILDWOOD, MO 63025 06/10/19

314-853-0658 314-853-0658 MO: 86638

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		7.58
			TOTAL - MISC	9.08

COMMENTS
++RENTAL++

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			73.50			0.00			0.00
PARTS			78.17			0.00			0.00
MISC CHG			9.08			0.00			0.00
TAXES			7.71			0.00			0.00
TOTAL			168.46			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231520051884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

255084 JOSEPH WHITAKER 420 2281 06/12/19 GC+S740928

AARON MENSEY PE3V5J 71791 CYBER GRY M

3408 MARCUS AVE 11/GMC/ACADIA/4DR FWD 09/17/10 1472

1 G K K R R E D 4 B J 1 1 0 7 4 4

SAINT LOUIS, MO 63115 06/10/19

MO: 71792

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 20GCZ HEATING / AIR COND TECH(S):535 945.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	13.00	14.20	1.20	0.00	HOLD AUTHORIZATION
535	06/11/19	15.30	16.50	1.20	0.00	NON WORKING
535	06/12/19	6.40	8.50	2.10	0.00	FINISHED
535	06/12/19	0.00	0.00	0.00	6.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		4.50	6.30	

COMPLAINT C/S: AC BLOWS WARM ALSO PASSENGER SIDE WILL NOT CHANGE TEMPE RATURE
ORIG CAUSE FOUND THE A/C HAS A LOW CHARGE CHECKED FOR LEAKS FOUND THE COMPRESSOR TO CONDENSER AND CONDENSER TO EVAPORATOR LINES LEAKING
CAUSE FOUND THE A/C HAS A LOW CHARGE CHECKED FOR LEAKS FOUND THE COMPRESSOR TO CONDENSER AND CONDENSER TO EVAPORATOR LINES LEAKING
ORIG CORR RECOVERED THE REFRIGERANT,REPLACED THE LINES,EVAC AND CHARGED
CORRECTION RECOVERED THE REFRIGERANT,REPLACED THE LINES,EVAC AND CHARGED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	22875372	TUBE 9.220 Y	119.14	119.14	238.27	238.27
CUST	1	19356341	HOSE 9.226 Y	48.49	48.49	96.98	96.98
CUST	1	22925178	SPACER 0.002 Y	2.18	2.18	3.82	3.82
			COST TOTAL	169.81			
			TOTAL - PARTS				339.07

G.O.G. & SUPPLIES----------

CUST	2.3	WARRANTY R134A 12356150	@	12.900	/UNIT	29.67
CUST	2.0	REF OIL 88901445	@	3.500	/UNIT	7.00

TOTAL - GOG 36.67

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			945.00			0.00			0.00
PARTS			339.07			0.00			0.00
G.O.G.			36.67			0.00			0.00
TOTAL			1320.74			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	14.20	14.20	0.00	0.00	FINISHED
535	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT Multi Point Inspection
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

255084 JOSEPH WHITAKER 420 2281 06/12/19 GC+S740928

AARON MENSEY PE3V5J 71791 CYBER GRY M

3408 MARCUS AVE 11/GMC/ACADIA/4DR FWD 09/17/10 1472

1 G K K R R E D 4 B J 1 1 0 7 4 4

SAINT LOUIS, MO 63115 06/10/19

MO: 71792

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 20GCZ03 A/C CONCERN TECH(S):535 693.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/11/19	13.40	14.70	1.30	0.00	FINISHED
535	06/11/19	0.00	0.00	0.00	5.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	5.20	

COMPLAINT THE PASSENGER SIDE TEMP WILL NOT ADJUST
ORIG CAUSE ?CODES B0423 AND B0433 FOUND THE RIGHT FRONT AND REAR TEMP ACTUATORS FAILED
CAUSE AUTO SHIELD AUTH# 947366 THEY PAY $1128.22 AND CUSTOMER PAYS $100 FOR TOTAL OF $1228.22
ORIG CORR REPLACED THE RIGHT FRONT AND REAR TEMP ACTUATORS
CORRECTION ?CODES B0423 AND B0433 FOUND THE RIGHT FRONT AND REAR TEMP ACTUATORS FAILED REPLACED THE RIGHT FRONT AND REAR TEMP ACTUATORS

PARTS

	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1	15920864	ACTUATOR 9.280	Y	35.73	35.73	71.46	71.46
CUST	1	20826182	ACTUATOR 9.280	Y	56.39	56.39	112.79	112.79
				COST TOTAL		92.12		
						TOTAL - PARTS		184.25

JOB# 3 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			693.45			0.00			0.00
PARTS			184.25			0.00			0.00
TOTAL			877.70			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+11GCZ08 ENGINE MOUNTS TECH(S):535 206.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/11/19	14.80	15.20	0.40	0.00	FINISHED
535	06/11/19	0.00	0.00	0.00	1.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	1.40	

COMPLAINT CUSTOMER STATES ENGINE MOVEMENT/NOISE/CLUNK UPON ACCELERATION FRONT ENGINE MOUNT BAD
ORIG CAUSE FOUND THE FRONT ENGINE MOUNT FAILED
CAUSE SEE LINE 3 ON PAYMENT
ORIG CORR REPLACED THE FRONT ENGINE MOUNT
CORRECTION REPLACED THE FRONT ENGINE MOUNT

PARTS

	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1	25840452	MOUNT 0.027	Y	67.63	67.63	118.64	118.64
				COST TOTAL		67.63		
						TOTAL - PARTS		118.64

JOB# 4 TOTALS

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			206.55			0.00			0.00
PARTS			118.64			0.00			0.00
TOTAL			325.19			0.00			0.00

JOB# 4 JOURNAL PREFIX GCCS GCWS GCIS

[CONTINUED ON NEXT PAGE]

255084 JOSEPH WHITAKER 420 2281 06/12/19 GC+S740928

AARON MENSEY PE3V5J 71791 CYBER GRY M

3408 MARCUS AVE 11/GMC/ACADIA/4DR FWD 09/17/10 1472

1 G K K R R E D 4 B J 1 1 0 7 4 4

SAINT LOUIS, MO 63115 06/10/19

MO: 71792

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS
X02CDBS3E3:CUSTOMER REQUESTED A LOANER created 2019-06-04 12:26:00p
m taken by Joe Whitaker

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1845.00			0.00			0.00
PARTS			641.96			0.00			0.00
G.O.G.			36.67			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			63.24			0.00			0.00
TOTAL			2613.37			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:15

*C 0
*A 4231525051884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

239470 ROBERT POLITTE 962 4346 06/10/19 MA+S740929

PETER RECHTLICH 32902 /

16357 Nantucket Sound Ct 15/MAZDA/CX-9/4DR FWD GR TOUR

J M 3 T B 2 D A 2 F 0 4 5 2 6 4 9

GROVER, MO 63040-1637 06/10/19

636-751-2410 MO: 32902

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03MAZEMISSION EMISSION INSPECTION TECH(S):549 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	9.10	9.10	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION
ORIG CORR PERFORMED EMISSION INSPECTION
CORRECTION PERFORMED EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740929	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	9.10	9.10	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.00	FINISHED

TOTAL TECH TIME 0.00 0.00

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------			CONTROL NO---------
JOB # A	SS	SHOP SUPPLIES-SERVICE	0.83
		TOTAL - MISC	0.83

COMMENTS----------
X02PH2GL4L:WAIT created 2019-06-06 09:23:00am taken by Rosealee Fle
ck

239470 ROBERT POLITTE 962 4346 06/10/19 MA+S740929

PETER RECHTLICH 32902 /

16357 Nantucket Sound Ct 15/MAZDA/CX-9/4DR FWD GR TOUR

J M 3 T B 2 D A 2 F 0 4 5 2 6 4 9

GROVER, MO 63040-1637 06/10/19

636-751-2410 MO: 32902

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			8.28			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			24.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231529711884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

255483 ADAM BECKMAN 432 2282 06/10/19 GC+S740931

GREGORY D YOUNGER 19580 ONYX BLK/JT 79596

2542 N FOX HOUND DR 18/GMC/YUKON/4DR SUV 4WD 08/08/18 15

N/A 1 G K S 2 B K C 9 J R 3 3 9 5 0 8

LAKE SAINT LOUIS, MO 63367 06/10/19

636-233-2099 636-233-2099 MO: 19580

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):935 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/10/19	9.40	10.10	0.70	0.00	FINISHED
935	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			83.70			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):935                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            935   06/10/19    9.10     9.30   0.20   0.00    FINISHED
            935   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.20   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+93GCZYTIRE      TIRE TREAD YELLOW               TECH(S):935                      0.00
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[CONTINUED ON NEXT PAGE]

255483 ADAM BECKMAN 432 2282 06/10/19 GC+S740931

GREGORY D YOUNGER 19580 ONYX BLK/JT 79596

2542 N FOX HOUND DR 18/GMC/YUKON/4DR SUV 4WD 08/08/18 15

N/A 1 G K S 2 B K C 9 J R 3 3 9 5 0 8

LAKE SAINT LOUIS, MO 63367 06/10/19

636-233-2099 636-233-2099 MO: 19580

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/10/19	9.40	9.40	0.00	0.00	FINISHED
935	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZEAFY ENG. AIR FLTR YELLOW TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/10/19	9.40	9.40	0.00	0.00	FINISHED
935	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.55
		TOTAL - MISC	3.05

COMMENTS----------
X02LPKYJMW:BDC Appt created 2019-06-07 12:27:00pm taken by Amanda B
urrell

RECOMMENDATIONS----------
DEPOSIT $99.95
INDUCTION $159.95

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
	----------CUSTOMER----------			----------WARRANTY----------			----------INTERNAL----------		
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			5.42			0.00			0.00

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                              ----------                  ----------                  ----------
  TOTAL                            92.17                       0.00                        0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 2 OF 2                                           [   END  OF  INVOICE   ]       11:45:15

*C 0
*A 4231531921884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                                PATRICK ROBERTS     934       4125    06/12/19   BU+S740932

    FRANK BOMMARITO BUICK GMC INC                                  106110      WHITE/           41250A

    15736 MANCHESTER ROAD             12/BUICK/ENCLAVE/4DR SDN FWD          09/17/12       106115

                                      5 G A K R C E D 7 C J 3 9 9 5 2 0

    ELLISVILLE, MO 63011                                                    06/10/19

    636-391-7200      636-391-9400                                                          MO: 106136


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 1 00GCZPREAUCTION PRE AUCTION INSP                  TECH(S):935                        150.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                935   06/12/19   14.70    14.70   0.00   0.00    FINISHED
                935   06/12/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.00   1.00

    COMPLAINT    ROAD TEST AND INSPECT FOR PRE AUCTION

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        INTL     1    20945800              BLADE 16.062 Y        14.44    14.44     25.33      25.33
        INTL     1    20945799              BLADE 16.062 Y        14.44    14.44     25.33      25.33
        INTL     1    25820122              BLADE 16.480 Y         7.79     7.79     13.67      13.67
                                                          COST TOTAL     36.67
                                                                        TOTAL - PARTS          64.33

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          0.00                          0.00                        150.00
      PARTS                          0.00                          0.00                         64.33
      TOTAL                          0.00                          0.00                        214.33
    JOB#  1 JOURNAL PREFIX           BUCS                          BUWS                          BUIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 2 00GCZINSPECTION USED CAR INSPECT                  TECH(S):935                         30.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                935   06/12/19   14.40    14.70   0.30   0.00    FINISHED
                935   06/12/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.30   0.30
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```
COMPLAINT    INSPECT VEHICLE COMPLETE FOR BRAKES, ANY FAILURE CODES IN
             ECM, ABS, TCM, ECT. LOOK FOR ANY FLUID LEAKS, TRIM CONCERNS,
             AND ANYTHING ELSE.
ORIG CORR    FRONT WIPER BLADES
             REAR WIPER BLADE
CORRECTION   FRONT WIPER BLADES .2
             REAR WIPER BLADE .1

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                          30.00
  TOTAL                           0.00                           0.00                          30.00
JOB#  2 JOURNAL PREFIX            BUQS                           BUWS                           BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 00GCZMAXLIFE    LOF VALVOLINE MAX                  TECH(S):935                          10.50
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/12/19   14.70    15.10   0.40   0.00    FINISHED
             935   06/12/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.40   0.50
```

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10                                PATRICK ROBERTS     934       4125    06/12/19   BU+S740932

FRANK BOMMARITO BUICK GMC INC                                  106110      WHITE/           41250A

15736 MANCHESTER ROAD             12/BUICK/ENCLAVE/4DR SDN FWD          09/17/12       106115

                                  5 G A K R C E D 7 C J 3 9 9 5 2 0

ELLISVILLE, MO 63011                                                    06/10/19

636-391-7200      636-391-9400                                                        MO: 106136


COMPLAINT    PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
             FILTER USING VALVOLINE MAX LIFE SYNTHETIC BLEND. TOP OFF ALL
             FLUID LEVELS. CHECK AND SET TIRE PRESSURES AND RESET OIL
             LIFE MONITOR IF EQUIPPED. THIS SERVICE INCLUDES UP TO 5
             QTS OF OIL, ANY ADDITIONAL OIL IS EXTRA.
ORIG CORR    COMPLETED AS REQUESTED
CORRECTION   COMPLETED AS REQUESTED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    12690385              FILTER 1.836 Y         4.30     4.30      8.60       8.60
                                                        COST TOTAL      4.30
                                                                    TOTAL - PARTS          8.60

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          36.00
    INTL    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                    TOTAL - GOG           37.50

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          10.50
  PARTS                          0.00                          0.00                           8.60
  G.O.G.                         0.00                          0.00                          37.50
  TOTAL                          0.00                          0.00                          56.60
JOB#  3 JOURNAL PREFIX           BUQS                          BUWS                           BUIS

JOB#  4 CHARGES---------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 03GCZMVI/EMISSI SAFETY/EMISSION                    TECH(S):935                        28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            935   06/12/19   15.10    15.20   0.10   0.00    FINISHED
            935   06/12/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.10   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE   CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR    COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                              4.00
    INTL      SYSTEC  SYSTEMS TEC                                      740932           3.45
                                                                    TOTAL - MISC           7.45

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  4 JOURNAL PREFIX           BUCS                          BUWS                           BUIS
```

10 PATRICK ROBERTS 934 4125 06/12/19 BU+S740932

FRANK BOMMARITO BUICK GMC INC 106110 WHITE/ 41250A

15736 MANCHESTER ROAD 12/BUICK/ENCLAVE/4DR SDN FWD 09/17/12 106115

5 G A K R C E D 7 C J 3 9 9 5 2 0

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 106136

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			219.05
PARTS			0.00			0.00			72.93
G.O.G.			0.00			0.00			37.50
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			336.93

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231538051884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

257539 TYLER COLEMAN 457 6695 06/17/19 IN+S740933

CURTIS THOMPSON 15152 MOONSTONE W 97375

62 TOWERBRIDGE PLACE 18/INFINITI/QX80/4DR SUV AWD 10/01/18 3

J N 8 A Z 2 N E 1 J 9 1 9 4 5 4 8

SAINT CHARLES, MO 63303 06/10/19

314-302-7423 314-341-9074 MO: 15153

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 01INZ05000 FACTORY 5K SERVICE TECH(S):435 91.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	0.00	0.00	0.00	0.60	ENTERED IN INVOICING
435	06/10/19	10.00	10.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT SECOND SERVICE (FACTORY 5K SERVICE - 01)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
ALL FOUR(4) TIRES.
CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
INTL	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

INTL	7.0	999PK0W20MSN MOB SYN	@	4.130	/UNIT	28.91
					TOTAL - GOG	28.91

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SSR	SHOP SUPPLIES		-5.01
			TOTAL - MISC	-5.01

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         91.20
  PARTS                          0.00                          0.00                          9.08
  G.O.G.                         0.00                          0.00                         28.91
  MISC DIS                       0.00                          0.00                         -5.01
  TOTAL                          0.00                          0.00                        124.18
JOB#  1 JOURNAL PREFIX           INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 20INZ           HEATING / AIR COND                TECH(S):435                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/10/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
             435   06/10/19   10.00    10.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    CS HEAT BLOWS COLD UNTIL ABOUT 75 (HEATINGAIR COND - 20)
ORIG CAUSE   FOUND HEATING SYSTEM TO BE WORKING AS DESIGNED AT THIS TIME
CAUSE        FOUND HEATING SYSTEM TO BE WORKING AS DESIGNED AT THIS TIME

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           INCS                          INWS                          INIS
```


[CONTINUED ON NEXT PAGE]

257539 TYLER COLEMAN 457 6695 06/17/19 IN+S740933

CURTIS THOMPSON 15152 MOONSTONE W 97375

62 TOWERBRIDGE PLACE 18/INFINITI/QX80/4DR SUV AWD 10/01/18 3

J N 8 A Z 2 N E 1 J 9 1 9 4 5 4 8

SAINT CHARLES, MO 63303 06/10/19

314-302-7423 314-341-9074 MO: 15153

COMMENTS----------
++WAITER++Heat does not work and clock sporadically loses time -
TAG NUMBER I S 6695

CLAIM TOTALS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			91.20
PARTS			0.00			0.00			9.08
G.O.G.			0.00			0.00			28.91
MISC DIS			0.00			0.00			-5.01
TOTAL			0.00			0.00			124.18

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231543201884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

287 ALBERT BAUMANN JR 108 4347 06/11/19 GC+S740934

AMANDA NICOLE BURRELL PP2V6A 130817 /

417 GLEN DRIVE 04/NISSAN/ALTIMA/4DR SDN 2.5 SL AT

1 N 4 A L 1 1 D 9 4 C 1 5 0 9 2 8

O'FALLON, MO 63366 06/10/19

636-515-0498 636-391-7200 MO: 130817

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 40INZ BRAKES TECH(S):923 40.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	11.00	11.00	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT BRAKES GRIND??
ORIG CORR REPLACED REAR BRAKE PADS AND LR ROTORS, FREED STICKING PINSTICK
CORRECTION REPLACED REAR BRAKE PADS AND LR ROTORS, FREED STICKING PINS

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		OAP980070RGS	ROTOR	29.15	29.15	32.07	32.07
CUST	1		OAPSC905	PADS	26.05	26.05	28.66	28.66
				COST TOTAL		55.20		
						TOTAL - PARTS		60.73

JOB# 1 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			40.00			0.00			0.00
PARTS			60.73			0.00			0.00
TOTAL			100.73			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A				
	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			40.00			0.00			0.00
PARTS			60.73			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			5.46			0.00			0.00
TOTAL			107.69			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:15

*C 0
*A 4231547781884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

159061 JOSEPH WHITAKER 420 2284 06/10/19 GC+S740937

THOMAS J MASSIMINO SR. WB3U5J 16942 WHT FRST TR 78568

17105 WESTRIDGE MEADOW DR 17/GMC/ACADIA/4DR FWD 05/19/17 114

1 G K K N P L S 2 H Z 2 8 2 5 5 6

CHESTERFIELD, MO 63005 06/10/19

636-532-0501 314-210-2714 MO: 16943

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):467 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
467	06/10/19	9.70	10.40	0.70	0.00	FINISHED
467	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION

```
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                     COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                         36.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                          1.50
                                                                TOTAL - GOG           37.50

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           25.00                          0.00                          0.00
  PARTS                            6.00                          0.00                          0.00
  G.O.G.                          37.50                          0.00                          0.00
  TOTAL                           68.50                          0.00                          0.00
JOB#  1 JOURNAL PREFIX             GCQS                          GCWS                          GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):467                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             467   06/10/19   10.40    10.40   0.00   0.00    FINISHED
             467   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX             GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                   1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                1.55
                                                                TOTAL - MISC           3.05
```


[CONTINUED ON NEXT PAGE]

159061 JOSEPH WHITAKER 420 2284 06/10/19 GC+S740937

THOMAS J MASSIMINO SR. WB3U5J 16942 WHT FRST TR 78568

17105 WESTRIDGE MEADOW DR 17/GMC/ACADIA/4DR FWD 05/19/17 114

1 G K K N P L S 2 H Z 2 8 2 5 5 6

CHESTERFIELD, MO 63005 06/10/19

636-532-0501 314-210-2714 MO: 16943

COMMENTS----------
P:3142102714,E:lakecondo1@sbcglobal.net,A:SHUTTLE

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			4.05			0.00			0.00
TOTAL			75.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231553321884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

83170 ROBERT KOSTIAL 532 6696 06/10/19 IN+S740939

DOUGLAS K TIEBER T980725954 45579 HERMOSA BLU 94253

61 MUIRFIELD CT 15/INFINITI/QX80/4DR 4WD 12/23/15 253

J N 8 A Z 2 N E 3 F 9 0 8 1 8 3 7

ST. LOUIS, MO 63141 06/10/19

636-219-9347 636-219-9347 MO: 45579

JOB# 1 CHARGES----------

LABOR----CUSTOMER---------- 23.99

J# 1 00INZ01 LUBE OIL FILTER TECH(S):996

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	14.40	14.40	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	7.0	VALVOLINE OIL	@	2.360	/UNIT	16.52
					TOTAL - GOG	16.52

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES			-1.65
				TOTAL - MISC	-1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			16.52			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          47.94                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):996                        25.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/10/19   14.40    14.40   0.00   0.00    FINISHED
             996   06/10/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    (Rotate tires)
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.25
                                                                TOTAL - MISC         -1.25

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  MISC DIS                       -1.25                          0.00                          0.00
  TOTAL                          23.75                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS
```


[CONTINUED ON NEXT PAGE]

83170 ROBERT KOSTIAL 532 6696 06/10/19 IN+S740939

DOUGLAS K TIEBER T980725954 45579 HERMOSA BLU 94253

61 MUIRFIELD CT 15/INFINITI/QX80/4DR 4WD 12/23/15 253

J N 8 A Z 2 N E 3 F 9 0 8 1 8 3 7

ST. LOUIS, MO 63141 06/10/19

636-219-9347 636-219-9347 MO: 45579

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 70INZ02 SUBLET DETAIL TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	15.00	15.00	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT SUBLT FULL DETAIL - DECLINED

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	15.00	15.00	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.90
		TOTAL - MISC	4.40

COMMENTS----------
++LOANER++TAG NUMBER IS 6696

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			48.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			16.52			0.00			0.00
MISC CHG			4.40			0.00			0.00
MISC DIS			-2.90			0.00			0.00
TAXES			2.30			0.00			0.00

TOTAL	78.39	0.00	0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:15

*C 0
*A 4231556591884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265887 ROBERT POLITTE 962 4348 06/10/19 MA+S740940

WINONA JOHNSON 58867 RED/ 12665A

1319 WOODLAND OAKS DR 14/MAZDA/MAZDA6/4DR SDN AUTO I GRAND 05/23/19 58623

J M 1 G J 1 W 5 8 E 1 1 0 7 9 8 2

BALLWIN, MO 63021 06/10/19

314-660-2353 MO: 58867

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 61MAZ EXTERIOR TRIM TECH(S):576 578 73.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/10/19	10.20	10.20	0.00	0.00	FINISHED
578	06/10/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT SOP SUNROOF WEATHERSTRIP//.5 HR
ORIG CORR INSTALLED NEW SUNROOF WEATHER STRIP SEAL, OK AT THIS TIME
CORRECTION INSTALLED NEW SUNROOF WEATHER STRIP SEAL, OK AT THIS TIME

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	GS3N-69-825	WEATHERSTR	42.50	42.50	80.05	80.05
			COST TOTAL	42.50			
				TOTAL - PARTS			80.05

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			73.50			0.00			0.00
PARTS			80.05			0.00			0.00
TOTAL			153.55			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/10/19	10.20	10.20	0.00	0.00	FINISHED
576	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # A SDS	SECURE DATA STORAGE	1.50
JOB # A SS	SHOP SUPPLIES-SERVICE	7.68
	TOTAL - MISC	9.18

COMMENTS----------
X02S3FHOK2:WAIT created 2019-05-31 10:14:00am taken by ROBERT POLIT
TE

[CONTINUED ON NEXT PAGE]

265887 ROBERT POLITTE 962 4348 06/10/19 MA+S740940

WINONA JOHNSON 58867 RED/ 12665A

1319 WOODLAND OAKS DR 14/MAZDA/MAZDA6/4DR SDN AUTO I GRAND 05/23/19 58623

J M 1 G J 1 W 5 8 E 1 1 0 7 9 8 2

BALLWIN, MO 63021 06/10/19

314-660-2353 MO: 58867

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			73.50			0.00			0.00
PARTS			80.05			0.00			0.00
MISC CHG			9.18			0.00			0.00
TAXES			7.89			0.00			0.00
TOTAL			170.62			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:15

*C 0
*A 4231561241884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

174030 GRANT TERRILL 815 2285 06/12/19 GC+S740943

RLJ CONSTRUCTION INC 23817 WHT FRST 3C 79057

17195 NEW COLLEGE AVE 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 12/15/17 214

3 G T U 2 P E J 5 J G 1 2 6 5 1 8

WILDWOOD, MO 63040 06/10/19

314-574-9430 MO: 23817

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 30GCZ02 AUTO TRANS CONCERN TECH(S):475 209.94

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/11/19	7.60	8.90	1.30	0.00	FINISHED
475	06/11/19	0.00	0.00	0.00	1.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	1.40	

COMPLAINT CUSTOMER STATES THAT THERE IS A VIBRATION ON ACCELERATION
ORIG CAUSE test drove vehicle after hothas shudder in driveline at light throttle refer to bulletin 18-na-355 and test drive to document tcc shudder with picoscope printout see attached sheet
CAUSE test drove vehicle after hothas shudder in driveline at light throttle refer to bulletin 18-na-355 and test drive to document tcc shudder with picoscope printout see attached sheet
ORIG CORR perform fluid change procedure per 18-na-355 bulletin test drove shudder much improved may take 200 miles for full effect
CORRECTION perform fluid change procedure per 18-na-355 bulletin test drove shudder much improved may take 200 miles for full effect
lo 8480818 time 1.4

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	20	19417577	FLUID 8.800 N	4.85	97.00	6.79	135.80
			COST TOTAL		97.00		
					TOTAL - PARTS		135.80

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			209.94			0.00

```
  PARTS                          0.00                      135.80                        0.00
  TOTAL                          0.00                      345.74                        0.00
JOB#  1 JOURNAL PREFIX           GCCS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):475                      25.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            475   06/10/19   12.80    14.50   1.70   0.00    HOLD OTHER
            475   06/11/19    8.50     8.50   0.00   0.00    FINISHED
            475   06/11/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   1.70   0.90

COMPLAINT    GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
              CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
             ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
              AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385              FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
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174030                              GRANT TERRILL       815       2285    06/12/19   GC+S740943

RLJ CONSTRUCTION INC                                              23817       WHT FRST 3C       79057

17195 NEW COLLEGE AVE               18/GMC/SIERRA 1500/CREW CAB 4WD 143.  12/15/17          214

                                    3 G T U 2 P E J 5 J G 1 2 6 5 1 8

WILDWOOD, MO 63040                                                          06/10/19

314-574-9430                                                                              MO: 23817


                                                                          TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    8.0  VALVOLINE SYNPOWER 0W20    @      6.400   /UNIT                           51.20
    CUST    1.0  LUBE                       @      1.500   /UNIT                            1.50
                                                                          TOTAL - GOG           52.70

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         52.70                          0.00                          0.00
  TOTAL                          83.70                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES---------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):475                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/11/19    8.50     8.50   0.00   0.00    FINISHED
             475   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                   1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                1.55
                                                                          TOTAL - MISC          3.05

COMMENTS----------------------------------------------------------------------------
X02RPJ7PFJ:created 2019-06-07 02:55:00pm taken by Grant Terrill

WARRANTY CLAIM DETAIL TOTALS--------------------------------------------------------------------------

CLAIM#.........  TOTAL....
740943-1           345.74
---------------  ---------
CLAIM TOTALS       345.74
```

174030 GRANT TERRILL 815 2285 06/12/19 GC+S740943

RLJ CONSTRUCTION INC 23817 WHT FRST 3C 79057

17195 NEW COLLEGE AVE 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 12/15/17 214

3 G T U 2 P E J 5 J G 1 2 6 5 1 8

WILDWOOD, MO 63040 06/10/19

314-574-9430 MO: 23817

DCS AUDIT SLIP----------

JOB CARD 740943

VIN	3GTU2PEJ5JG126518	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	23817	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740943-1	001399387880	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 423072868

LABOR OPERATION	BASE HOURS
8480818	1.4

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0342
COMPLAINT DESCRIPTION: CUSTOMER STATES THAT THERE IS A VIBRATION ON ACCELER ATION

CAUSE CODE: 9090
CAUSE DESCRIPTION: test drove vehicle after hothas shudder in driveline at light throttle refer to bulletin 18-na-355 and test drive to document tcc tcc shudder with picoscope printout see attached sheet

CORRECTION DESCRIPTION: perform fluid change procedure per 18-na-355 bullet in test drove shudder much improved may take 200 miles for full effect lo lo 8480818 time 1.4

CAUSAL PART: 19417577

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
19417577	20	4.85			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	38.80		
PARTS	97.00	0.00	135.80
LABOR	209.94	0.00	209.94
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	345.74	0.00	345.74

174030 GRANT TERRILL 815 2285 06/12/19 GC+S740943

RLJ CONSTRUCTION INC 23817 WHT FRST 3C 79057

17195 NEW COLLEGE AVE 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 12/15/17 214

3 G T U 2 P E J 5 J G 1 2 6 5 1 8

WILDWOOD, MO 63040 06/10/19

314-574-9430 MO: 23817

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			209.94			0.00
PARTS			6.00			135.80			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			5.42			0.00			0.00
TOTAL			92.17			345.74			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:15

*C 0
*A 4231567091884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

247070 TYLER COLEMAN 457 6698 06/10/19 IN+S740944

JENNIFER ZMAILA 32013 MAJESTIC WH 96418

15204 HUZZAH DR 17/INFINITI/Q50 3.0T/4DR SDN 3.0T PR 01/03/18 13

J N 1 E V 7 A R 3 H M 8 3 5 7 1 1

LAKE SAINT LOUIS, MO 63367 06/10/19

314-578-7230 636-856-1400 MO: 32014

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/10/19	10.70	10.70	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST SSR SHOP SUPPLIES -1.25

TOTAL - MISC -1.25

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 20INZ06 *CABIN AIR FILTER TECH(S):435 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING

```
            435   06/10/19   10.70    10.70   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace in-cabin microfilter)
ORIG CAUSE   10% OFF REC SERVICES
CAUSE        10% OFF REC SERVICES
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    B72771CA1B           FILTER KIT - AIR      33.92    33.92     56.53      56.53
                                                     COST TOTAL     33.92
                                                                TOTAL - PARTS         56.53

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          20.00                          0.00                          0.00
  PARTS                          56.53                          0.00                          0.00
  TOTAL                          76.53                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00INZAFR        *REPLACE AIR FILTER               TECH(S):435                    20.00
```

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247070                              TYLER COLEMAN       457       6698    06/10/19   IN+S740944

JENNIFER ZMAILA                                                  32013       MAJESTIC WH       96418

15204 HUZZAH DR                     17/INFINITI/Q50 3.0T/4DR SDN 3.0T PR  01/03/18           13

                                    J N 1 E V 7 A R 3 H M 8 3 5 7 1 1

LAKE SAINT LOUIS, MO 63367                                                    06/10/19

314-578-7230      636-856-1400                                                              MO: 32014


LABOR----CUSTOMER-------------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/10/19    0.00     0.00   0.00   0.20    ENTERED IN INVOICING
             435   06/10/19   10.70    10.70   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.20

COMPLAINT    (Replace engine air filter)
ORIG CAUSE   ENGINE AIR FILTER IS DIRTY
CAUSE        ENGINE AIR FILTER IS DIRTY
ORIG CORR    REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION   REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     2    1654630P00            ELEMENT ASSY          16.29    32.58     27.15      54.30
                                                        COST TOTAL     32.58
                                                                    TOTAL - PARTS         54.30

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          20.00                          0.00                          0.00
  PARTS                          54.30                          0.00                          0.00
  TOTAL                          74.30                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                           INWS                          INIS

JOB#  4 CHARGES---------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------------
J# 4 00INZSYNTEC     *LOF/FULL SYNTHETIC                TECH(S):435                          19.29
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/10/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
             435   06/10/19   10.70    10.70   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace synthetic engine oil and filter)
ORIG CAUSE   REPLACED OIL AND FILTER
CAUSE        REPLACED OIL AND FILTER

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1520865F1B            OIL FILTER             5.12     5.12      8.53       8.53
    CUST     1    11026JA00A            WASHER DRAIN           0.27     0.27      0.55       0.55
                                                        COST TOTAL      5.39
                                                                    TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-------------------------------------------------------------------------
    CUST    6.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                           24.78
                                                                    TOTAL - GOG           24.78

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                       -1.42
                                                                    TOTAL - MISC          -1.42

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.29                          0.00                          0.00
```

PARTS	9.08	0.00	0.00
G.O.G.	24.78	0.00	0.00
MISC DIS	-1.42	0.00	0.00
TOTAL	51.73	0.00	0.00
JOB# 4 JOURNAL PREFIX	INCS	INWS	INIS

[CONTINUED ON NEXT PAGE]

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247070                              TYLER COLEMAN       457       6698    06/10/19   IN+S740944

JENNIFER ZMAILA                                                32013       MAJESTIC WH       96418

15204 HUZZAH DR                     17/INFINITI/Q50 3.0T/4DR SDN 3.0T PR  01/03/18           13

                                    J N 1 E V 7 A R 3 H M 8 3 5 7 1 1

LAKE SAINT LOUIS, MO 63367                                                  06/10/19

314-578-7230      636-856-1400                                                          MO: 32014


JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 5 52INZ5A         KEY CONCERN                        TECH(S):435                        25.42
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/10/19    0.00     0.00   0.00   0.20    ENTERED IN INVOICING
             435   06/10/19   10.70    10.70   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.20

COMPLAINT    (Replace Intelligent Key battery Perform based on number of
             service months only)
ORIG CAUSE   RL46AA .2 HRS
CAUSE        RL46AA .2 HRS


CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740944-5    RL46AA                  0.20          32              PP
PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    B8599C2032           BATTERY-KEY           6.96     6.96     10.04      10.04
                                                      COST TOTAL      6.96
                                                                  TOTAL - PARTS         10.04

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          25.42                          0.00
  PARTS                           0.00                          10.04                          0.00
  TOTAL                           0.00                          35.46                          0.00
JOB#  5 JOURNAL PREFIX            INCS                           INWS                           INIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6 00INZZBG109     BG EPR SERVICE                     TECH(S):435                        36.36
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/10/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
             435   06/10/19   10.70    10.70   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.50

COMPLAINT    (BG EPR SERVICE - 00)
ORIG CAUSE   ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
CAUSE        ROUTINE MAINTENANCE FOR GASOLINE DIRECT INJECTION ENGINES
ORIG CORR    PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS
             THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING
             FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL
             EXHAUST EMISSIONS AND OIL CONSUMPTION.
CORRECTION   PERFORMED EPR SERVICE TO REMOVE AND PREVENT HEAVY DEPOSITS
             THAT CAN IMPEDE NORMAL PISTON-RING FUNCTION; THUS REDUCING
             FUEL ECONOMY, LOWERING POWER OUTPUT, AND INCREASING HARMFUL
             EXHAUST EMISSIONS AND OIL CONSUMPTION.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6577BG               PERF OIL CHANGE      39.10    39.10     54.50      54.50
                                                      COST TOTAL     39.10
                                                                  TOTAL - PARTS         54.50
```

JOB# 6 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			36.36			0.00			0.00
PARTS			54.50			0.00			0.00
TOTAL			90.86			0.00			0.00
JOB# 6 JOURNAL PREFIX			INCS			INWS			INIS

247070 TYLER COLEMAN 457 6698 06/10/19 IN+S740944

JENNIFER ZMAILA 32013 MAJESTIC WH 96418

15204 HUZZAH DR 17/INFINITI/Q50 3.0T/4DR SDN 3.0T PR 01/03/18 13

J N 1 E V 7 A R 3 H M 8 3 5 7 1 1

LAKE SAINT LOUIS, MO 63367 06/10/19

314-578-7230 636-856-1400 MO: 32014

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	14.75
		TOTAL - MISC	16.25

COMMENTS----------
++LOANER++TAG NUMBER IS 6698

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740944-5	25.42	10.04	0.00	0.00	0.00	0.00	0.00	35.46
CLAIM TOTALS	25.42	10.04	0.00	0.00	0.00	0.00	0.00	35.46

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			120.65			25.42			0.00
PARTS			174.41			10.04			0.00
G.O.G.			24.78			0.00			0.00
MISC CHG			16.25			0.00			0.00
MISC DIS			-2.67			0.00			0.00
TAXES			18.99			0.00			0.00
TOTAL			352.41			35.46			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:15

*C 0
*A 4231573831884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 JOSEPH WHITAKER 420 9986 06/18/19 GC+S740946

FRANK BOMMARITO BUICK GMC INC 82378 BLACK/ P9986A

15736 MANCHESTER ROAD 15/CHEVROLET TRUCK/TAHOE/4WD 4DR LT 12/16/14

1 G N S K B K C 4 F R 5 6 2 3 3 8

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 82396

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZPREAUCTION PRE AUCTION INSP TECH(S):476 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/18/19	7.70	8.40	0.70	0.00	FINISHED
476	06/18/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	1.00	

COMPLAINT ROAD TEST AND INSPECT FOR PRE AUCTION
ORIG CORR COMPLETE
CORRECTION COMPLETE

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			150.00
TOTAL			0.00			0.00			150.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00GCZINSPECTION USED CAR INSPECT TECH(S):460 476 300.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/18/19	8.40	8.40	0.00	0.00	FINISHED
476	06/18/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
460	06/13/19	0.00	0.00	0.00	3.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	3.00	

COMPLAINT INSPECT VEHICLE COMPLETE FOR BRAKES, ANY FAILURE CODES IN
ECM, ABS, TCM, ECT. LOOK FOR ANY FLUID LEAKS, TRIM CONCERNS,
AND ANYTHING ELSE.
ORIG CORR COMPLETE
CORRECTION COMPLETE

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    13427160             FAN 1.055 Y          151.05   151.05    262.69     262.69
    INTL     1    22917201             FUSE 2.530 Y           3.32     3.32      5.82       5.82
                                                    COST TOTAL    154.37
                                                                  TOTAL - PARTS        268.51

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          300.00
  PARTS                          0.00                          0.00                          268.51
  TOTAL                          0.00                          0.00                          568.51
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                            GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------
J# 3 00GCZMAXLIFE    LOF VALVOLINE MAX                  TECH(S):476                       10.50
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/18/19    8.40     8.40   0.00   0.00    FINISHED
             476   06/18/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50
```

10 JOSEPH WHITAKER 420 9986 06/18/19 GC+S740946

FRANK BOMMARITO BUICK GMC INC 82378 BLACK/ P9986A

15736 MANCHESTER ROAD 15/CHEVROLET TRUCK/TAHOE/4WD 4DR LT 12/16/14

1 G N S K B K C 4 F R 5 6 2 3 3 8

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 82396

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL & FILTER USING VALVOLINE MAX LIFE SYNTHETIC BLEND. TOP OFF ALL FLUID LEVELS. CHECK AND SET TIRE PRESSURES AND RESET OIL LIFE MONITOR IF EQUIPPED. THIS SERVICE INCLUDES UP TO 5 QTS OF OIL, ANY ADDITIONAL OIL IS EXTRA.
ORIG CORR COMPLETED AS REQUESTED
CORRECTION COMPLETED AS REQUESTED

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
INTL	1	12690385	FILTER 1.836	Y	4.30	4.30	8.60	8.60
				COST TOTAL		4.30		
						TOTAL - PARTS		8.60

G.O.G. & SUPPLIES						
INTL	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
INTL	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			10.50
PARTS			0.00			0.00			8.60
G.O.G.			0.00			0.00			52.70
TOTAL			0.00			0.00			71.80
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES

LABOR----INTERNAL

J# 4 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):476 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/18/19	8.40	8.40	0.00	0.00	FINISHED
476	06/18/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC	CODE	DESCRIPTION	CONTROL NO	
INTL	SHP	STATE HIGHWAY PATROL		4.00
INTL	SYSTEC	SYSTEMS TEC	740946	3.45
			TOTAL - MISC	7.45

JOB# 4 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			36.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

10 JOSEPH WHITAKER 420 9986 06/18/19 GC+S740946

FRANK BOMMARITO BUICK GMC INC 82378 BLACK/ P9986A

15736 MANCHESTER ROAD 15/CHEVROLET TRUCK/TAHOE/4WD 4DR LT 12/16/14

1 G N S K B K C 4 F R 5 6 2 3 3 8

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 82396

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			489.05
PARTS			0.00			0.00			277.11
G.O.G.			0.00			0.00			52.70
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			826.31

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:15

*C 0
*A 4231582011884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

250556 GRANT TERRILL 815 2286 06/12/19 GC+S740947

TERRY D TRIBOUT & MARY C TRIBOUT LI FR9R9Z 18064 QUICKSILV M 79412

2208 DESLOGE ESTATES DR 18/GMC/YUKON/4DR SUV 4WD 04/09/18 13

1 G K S 2 C K J 1 J R 2 5 4 5 2 3

VILLA RIDGE, MO 63089 06/10/19

314-568-6482 314-568-6285 MO: 18064

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):473 13.66

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/10/19	14.90	15.20	0.30	0.00	FINISHED
473	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL	4.30			
				TOTAL - PARTS			6.02

G.O.G. & SUPPLIES----------

WARR	8.0	19352900 OW20 DEXOS WARR	@	3.790	/UNIT	30.32
					TOTAL - GOG	30.32

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 51GCZ12 WIPER/WASHER TECH(S):473 44.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/10/19	14.20	14.30	0.10	0.00	FINISHED
473	06/10/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.30	

COMPLAINT CUSTOMER STATES THE REAR WASHER FLUID IS INOPERABLE
ORIG CAUSE HOSE BECAME DICONNECTED ABOVE LEFT FRNOT WHEELELL
CAUSE HOSE BECAME DICONNECTED ABOVE LEFT FRNOT WHEELELL
ORIG CORR REATTACHED HOSE
CORRECTION REATTACHED HOSE
LO 2070772 TIME .3

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			44.99			0.00
TOTAL		0.00			44.99			0.00
JOB# 2 JOURNAL PREFIX		GCCS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3 45GCZ01 STEERING CONCERN TECH(S):473 0.00

250556 GRANT TERRILL 815 2286 06/12/19 GC+S740947

TERRY D TRIBOUT & MARY C TRIBOUT LI FR9R9Z 18064 QUICKSILV M 79412

2208 DESLOGE ESTATES DR 18/GMC/YUKON/4DR SUV 4WD 04/09/18 13

1 G K S 2 C K J 1 J R 2 5 4 5 2 3

VILLA RIDGE, MO 63089 06/10/19

314-568-6482 314-568-6285 MO: 18064

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/10/19	14.40	14.90	0.50	0.00	FINISHED
473	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.50	0.00	

COMPLAINT CUSTOMER STATES THERE IS A CLUNK NOISE IN THE FRONT WHEN TURNING AT PARKING LOT SPEEDS
ORIG CORR UNABLE TO DUPLICATE AT THIS TIME
CORRECTION UNABLE TO DUPLICATE AT THIS TIME

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----WARRANTY----------
J# 4 00GCZ27POINT 27 POINT INSPECTION TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/10/19	15.20	15.20	0.00	0.00	FINISHED
473	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740947-1	50.00
740947-2	44.99
CLAIM TOTALS	94.99

250556 GRANT TERRILL 815 2286 06/12/19 GC+S740947

TERRY D TRIBOUT & MARY C TRIBOUT LI FR9R9Z 18064 QUICKSILV M 79412

2208 DESLOGE ESTATES DR 18/GMC/YUKON/4DR SUV 4WD 04/09/18 13

1 G K S 2 C K J 1 J R 2 5 4 5 2 3

VILLA RIDGE, MO 63089 06/10/19

314-568-6482 314-568-6285 MO: 18064

DCS AUDIT SLIP----------

JOB CARD 740947

VIN	1GKS2CKJ1JR254523	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	18064	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740947-1	001399387931	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	50.00	0.00	50.00

250556 GRANT TERRILL 815 2286 06/12/19 GC+S740947

TERRY D TRIBOUT & MARY C TRIBOUT LI FR9R9Z 18064 QUICKSILV M 79412

2208 DESLOGE ESTATES DR 18/GMC/YUKON/4DR SUV 4WD 04/09/18 13

1 G K S 2 C K J 1 J R 2 5 4 5 2 3

VILLA RIDGE, MO 63089 06/10/19

314-568-6482 314-568-6285 MO: 18064

DCS AUDIT SLIP----------

JOB CARD 740947

VIN	1GKS2CKJ1JR254523	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	18064	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740947-2	001399388168	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
2070772	0.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0590
COMPLAINT DESCRIPTION: CUSTOMER STATES THE REAR WASHER FLUID IS INOPERABLE

CAUSE CODE: 4025
CAUSE DESCRIPTION: HOSE BECAME DICONNECTED ABOVE LEFT FRNOT WHEELELL

CORRECTION DESCRIPTION: REATTACHED HOSE LO 2070772 TIME .3

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	44.99	0.00	44.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	44.99	0.00	44.99

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			58.65			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			94.99			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:15

*C 0
*A 4231591641884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

262583 JOSHUA DELANOIX 403 2287 06/12/19 GC+S740949

RICHARD SANDERS EB9J9R 22342 CRMSN RD TN 29129A

1300 SUMMERHAWK LN 17/GMC/ACADIA/FWD 4DR DENALI 05/18/17 18426

1 G K K N P L S 6 H Z 2 9 1 1 9 4

FENTON, MO 63026 06/10/19

MO: 22342

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 52GCZ TRIM ELECTRICAL TECH(S):535 344.91

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	9.90	10.90	1.00	0.00	HOLD OTHER
535	06/10/19	11.00	11.80	0.80	0.00	FINISHED
535	06/10/19	0.00	0.00	0.00	2.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.80	2.30	

COMPLAINT CUSTOMER STATES THE VEHICLE SAYS SHIFT TO PARK WHEN ALREADY IN PARK
ORIG CAUSE NO CODES SET,CHECKED THE LINKAGE-OK CHECKED THE WIRING-OK
CAUSE NO CODES SET,CHECKED THE LINKAGE-OK CHECKED THE WIRING-OK
ORIG CORR PER 18-NA-297 REPLACED THE TRANSMISSION SHIFT CONTROL
CORRECTION TIME 1.3 ADD 1.0 DIAGPER 18-NA-297 REPLACED THE TRANSMISSION SHIFT CONTROL LC

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
	1	13528228	CONTROL 4.004 Y	57.13	57.13	79.98	79.98
			COST TOTAL	57.13			
				TOTAL - PARTS			79.98

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			344.91			0.00
PARTS			0.00			79.98			0.00
TOTAL			0.00			424.89			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------

J# 2 00GCZ0600213CPO CPODEXOSLOFROTMPVI TECH(S):535 3.79

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	11.90	12.20	0.30	0.00	FINISHED
535	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

COMPLAINT CPODEXOSLOFROTMPVI
ORIG CAUSE PER CPO GUIDLELINES
CAUSE PER CPO GUIDLELINES
ORIG CORR COMPLETED LOF WITH DEXOS , TIRE ROTATION AND MOVI
LO: 0600213 NET 35
CORRECTION COMPLETED LOF WITH DEXOS , TIRE ROTATION AND MOVI
LO: 0600213 NET 35

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1		12693541	FILTER 1.836 Y	8.32	8.32	11.65	11.65
				COST TOTAL	8.32			
						TOTAL - PARTS		11.65

G.O.G. & SUPPLIES

WARR	6.0	19293002	5W30 DEXOS WARR	@	3.260	/UNIT	19.56
						TOTAL - GOG	19.56

[CONTINUED ON NEXT PAGE]

262583 JOSHUA DELANOIX 403 2287 06/12/19 GC+S740949

RICHARD SANDERS EB9J9R 22342 CRMSN RD TN 29129A

1300 SUMMERHAWK LN 17/GMC/ACADIA/FWD 4DR DENALI 05/18/17 18426

1 G K K N P L S 6 H Z 2 9 1 1 9 4

FENTON, MO 63026 06/10/19

MO: 22342

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			3.79			0.00
PARTS			0.00			11.65			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----WARRANTY----------

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	12.20	12.20	0.00	0.00	FINISHED
535	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 46GCZ06 TIRE REPAIR TECH(S):535 49.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	12.20	12.20	0.00	0.00	FINISHED
535	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER STATES THE PASSENGER REAR TIRE IS LOSING AIR
ORIG CORR REPAIRED 2 HOLES IN THE RIGHT REAR TIRE
CORRECTION REPAIRED 2 HOLES IN THE RIGHT REAR TIRE

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			49.95			0.00			0.00
TOTAL			49.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+93GCZYTIRE TIRE TREAD YELLOW TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/10/19	12.20	12.20	0.00	0.00	FINISHED
535	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

[CONTINUED ON NEXT PAGE]

262583 JOSHUA DELANOIX 403 2287 06/12/19 GC+S740949

RICHARD SANDERS EB9J9R 22342 CRMSN RD TN 29129A

1300 SUMMERHAWK LN 17/GMC/ACADIA/FWD 4DR DENALI 05/18/17 18426

1 G K K N P L S 6 H Z 2 9 1 1 9 4

FENTON, MO 63026 06/10/19

MO: 22342

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.50
		TOTAL - MISC	4.00

COMMENTS----------
X02GQPS71J:WAIT created 2019-06-05 09:12:00am taken by Joshua Delan
oix

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740949-1	424.89
740949-2	35.00
CLAIM TOTALS	459.89

262583 JOSHUA DELANOIX 403 2287 06/12/19 GC+S740949

RICHARD SANDERS EB9J9R 22342 CRMSN RD TN 29129A

1300 SUMMERHAWK LN 17/GMC/ACADIA/FWD 4DR DENALI 05/18/17 18426

1 G K K N P L S 6 H Z 2 9 1 1 9 4

FENTON, MO 63026 06/10/19

MO: 22342

DCS AUDIT SLIP----------

JOB CARD 740949

VIN	1GKKNPLS6HZ291194	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	22342	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740949-1	001399388462	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 339048372

LABOR OPERATION	BASE HOURS	DIAGNOSIS
8460670	1.3	1.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0342
COMPLAINT DESCRIPTION: CUSTOMER STATES THE VEHICLE SAYS SHIFT TO PARK WHEN ALREADY IN PARK

CAUSE CODE: 9090
CAUSE DESCRIPTION: NO CODES SET,CHECKED THE LINKAGE-OK CHECKED THE WIRING-OK

CORRECTION DESCRIPTION: TIME 1.3 ADD 1.0 DIAGPER 18-NA-297 REPLACED THE TRANSMISSION SHIFT CONTROL LC

CAUSAL PART: 13528228

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
13528228	1	57.13			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	22.85		
PARTS	57.13	0.00	79.98
LABOR	344.91	0.00	344.91
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	424.89	0.00	424.89

262583 JOSHUA DELANOIX 403 2287 06/12/19 GC+S740949

RICHARD SANDERS EB9J9R 22342 CRMSN RD TN 29129A

1300 SUMMERHAWK LN 17/GMC/ACADIA/FWD 4DR DENALI 05/18/17 18426

1 G K K N P L S 6 H Z 2 9 1 1 9 4

FENTON, MO 63026 06/10/19

MO: 22342

DCS AUDIT SLIP----------

JOB CARD 740949

VIN	1GKKNPLS6HZ291194	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	22342	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740949-2	001399388579	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 339048372

LABOR OPERATION	BASE HOURS
0600213	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: CPODEXOSLOFROTMPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER CPO GUIDLELINES

CORRECTION DESCRIPTION: COMPLETED LOF WITH DEXOS , TIRE ROTATION AND MOVI L O: 0600213 NET 35

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			49.95			348.70			0.00
PARTS			0.00			91.63			0.00
G.O.G.			0.00			19.56			0.00
MISC CHG			4.00			0.00			0.00
TAXES			0.22			0.00			0.00

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                              ----------                  ----------                  ----------
  TOTAL                            54.17                       459.89                        0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 5 OF 5                                           [   END  OF  INVOICE   ]       11:45:15

*C 0
*A 4231597951884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    214486                           TYLER COLEMAN       457       6693    06/11/19   IN+S740950

    PARIS Y BELK                                             14799       BLK OBSIDIA       97036

    7 SHADOWOOD CT                   18/INFINITI/QX60/4DR AWD              09/12/18          878

                                     5 N 1 D L 0 M M 3 J C 5 0 5 9 2 2

    SAINT PETERS, MO 63376                                                 06/10/19

    314-922-6503      314-922-6503                                                      MO: 14801


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):435                        25.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                435   06/10/19   15.00    15.00   0.00   0.00    FINISHED
                435   06/10/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.00   0.50

    COMPLAINT    (Rotate tires)
    CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
    CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
                 REMINDERS

    MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
        CUST         SSR  SHOP SUPPLIES                                                  -1.25
                                                                   TOTAL - MISC          -1.25

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                         25.00                         0.00                         0.00
      MISC DIS                      -1.25                         0.00                         0.00
      TOTAL                         23.75                         0.00                         0.00
    JOB#  1 JOURNAL PREFIX           INCS                          INWS                         INIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 2 00INZ01         LUBE OIL FILTER                   TECH(S):435                        23.99
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                435   06/10/19   15.00    15.00   0.00   0.00    FINISHED
                435   06/10/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.00   0.50
```

COMPLAINT (Replace synthetic engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
TO FACTORY SPEC.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1		152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
					COST TOTAL	5.39		
						TOTAL - PARTS		9.08

G.O.G. & SUPPLIES								
CUST	5.0	999PK0W20MSN	MOB SYN	@	4.130	/UNIT		20.65
						TOTAL - GOG		20.65

MISC	CODE		DESCRIPTION	CONTROL NO		
CUST		SSR	SHOP SUPPLIES			-1.65
				TOTAL - MISC		-1.65

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			52.07			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

214486 TYLER COLEMAN 457 6693 06/11/19 IN+S740950

PARIS Y BELK 14799 BLK OBSIDIA 97036

7 SHADOWOOD CT 18/INFINITI/QX60/4DR AWD 09/12/18 878

5 N 1 D L 0 M M 3 J C 5 0 5 9 2 2

SAINT PETERS, MO 63376 06/10/19

314-922-6503 314-922-6503 MO: 14801

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.90
		TOTAL - MISC	4.40

COMMENTS----------
++LOANER++TAG NUMBER IS 6693

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			48.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			4.40			0.00			0.00
MISC DIS			-2.90			0.00			0.00
TAXES			2.67			0.00			0.00
TOTAL			82.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231601081884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

265458 ALBERT BAUMANN JR 108 6396 06/11/19 MA+S740951

JOSEPH W COLEGROVE 17 SOUL RED CR 13263

123 IMPERIAL CROWN WAY #K 19/MAZDA/CX-5/4DR TOURING AWD 06/07/19 96

J M 3 K F B C M 1 K 0 5 5 4 4 8 2

WILDWOOD, MO 63040 06/10/19

314-606-1161 MO: 17

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 85MAZ ACCESSORIES TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	9.60	9.60	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT ROOF WRAP PER WE OWE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------
INTL 740951 5122 06/11/19 ROOF WRAP 1260.00
TOTAL - SUBLET 1260.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
SUBLET		0.00			0.00			1260.00
TOTAL		0.00			0.00			1260.00
JOB# 1 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	9.60	9.60	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX             MACS                           MAWS                           MAIS


GRAND TOTALS-------------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  SUBLET                           0.00                           0.00                        1260.00
                         ----------                     ----------                     ----------
  TOTAL                            0.00                           0.00                        1260.00

*************************    A L L  D E T A I L  I N V O I C E    *************************
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PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:45:16

*C 0
*A 4231607751884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    249505                              GRANT TERRILL       815       2288    06/10/19   GC+S740953

    JACQUELYN D MILLER                                          27895       MINERAL MET       79012

    1045 MENDOZA DR                     18/GMC/ACADIA/4DR SUV FWD DENALI      03/13/18          283

                                        1 G K K N P L S 1 J Z 1 0 8 4 3 5

    SAINT PETERS, MO 63376                                                    06/10/19

    314-308-5183      636-949-7315                                                          MO: 27895


    JOB#  1 CHARGES----------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 10GCZ03         DRIVEABILITY CONCERN              TECH(S):473                        0.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                473   06/10/19   10.10    10.30   0.20   0.00    FINISHED
                473   06/10/19    0.00     0.00   0.00   0.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.20   0.00

    COMPLAINT    THE DRIVERS MIRROR HAS MIND OF ITS OWN AND MOVES ON IT OWN
    ORIG CAUSE   unable to duplicate concern
                 no codes in reference to mirrors or loss of data or
                 communication
                 mirrors function properly when tested 7 times from reverse
```

```
            to drive mirrors functioned as designed
CAUSE       unable to duplicate concern
            no codes in reference to mirrors or loss of data or
            communication
            mirrors function properly when tested 7 times from reverse
            to drive mirrors functioned as designed

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  1 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):473                      25.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/10/19   10.30    10.70   0.40   0.00    FINISHED
            473   06/10/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.40   0.90

COMPLAINT    GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
              CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
            ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
             AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                     COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                         36.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                          1.50
                                                                TOTAL - GOG           37.50

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         25.00                          0.00                          0.00
  PARTS                          6.00                          0.00                          0.00
  G.O.G.                        37.50                          0.00                          0.00
  TOTAL                         68.50                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS
```

249505 GRANT TERRILL 815 2288 06/10/19 GC+S740953

JACQUELYN D MILLER 27895 MINERAL MET 79012

1045 MENDOZA DR 18/GMC/ACADIA/4DR SUV FWD DENALI 03/13/18 283

1 G K K N P L S 1 J Z 1 0 8 4 3 5

SAINT PETERS, MO 63376 06/10/19

314-308-5183 636-949-7315 MO: 27895

JOB# 3 CHARGES

LABOR----CUSTOMER

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/10/19	10.80	10.80	0.00	0.00	FINISHED
473	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4+93GCZYTIRE TIRE TREAD YELLOW TECH(S):473 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/10/19	10.90	10.90	0.00	0.00	FINISHED
473	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		1.55
		TOTAL - MISC	3.05

COMMENTS
X02F0064FH:WAIT created 2019-06-07 11:16:00am taken by Grant Terril
l

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			3.05			0.00			0.00
TAXES			4.05			0.00			0.00

```
                              ----------                  ----------                  ----------
  TOTAL                            75.60                        0.00                        0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 2 OF 2                                              [   END  OF  INVOICE   ]       11:45:16

*C 0
*A 4231612411884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    250233                           ROBERT KOSTIAL      532       6699    06/10/19   IN+S740954

    MICHAEL R GAAN                                           21932       HAGANE BLUE       95571

    16520 SADDLE CREEK RD            17/INFINITI/QX50/4DR AWD              03/31/18          42

                                     J N 1 B J 0 R R 4 H M 4 1 7 4 7 4

    CHESTERFIELD, MO 63005                                                 06/10/19

    314-283-3601                                                                      MO: 21932


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 00INZSYNTEC     *LOF/FULL SYNTHETIC               TECH(S):464                        19.29
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                464   06/10/19   10.80    10.80   0.00   0.00    FINISHED
                464   06/10/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.00   0.50

    COMPLAINT    (Synthetic Oil Change)
                 $75.00 ($15.00 COUPON APPLIED)

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        CUST     1    1520865F0E           OIL FILTER             5.12     5.12      8.53       8.53
        CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
                                                        COST TOTAL      5.39
                                                                    TOTAL - PARTS          9.08

    G.O.G. & SUPPLIES-----------------------------------------------------------------
        CUST    5.0  999PK05W30SS MOB SUP       @      4.300   /UNIT                        21.50
                                                                    TOTAL - GOG           21.50

    MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
        CUST         SSR  SHOP SUPPLIES                                                   -1.42
                                                                    TOTAL - MISC          -1.42

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          19.29                          0.00                          0.00
      PARTS                           9.08                          0.00                          0.00
      G.O.G.                         21.50                          0.00                          0.00
      MISC DIS                       -1.42                          0.00                          0.00
      TOTAL                          48.45                          0.00                          0.00
    JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS
```

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZROTATE *TIRES ROTATE SPECIA TECH(S):464 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/10/19	10.80	10.80	0.00	0.00	FINISHED
464	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.50
TOTAL - MISC -1.50

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00

250233 ROBERT KOSTIAL 532 6699 06/10/19 IN+S740954

MICHAEL R GAAN 21932 HAGANE BLUE 95571

16520 SADDLE CREEK RD 17/INFINITI/QX50/4DR AWD 03/31/18 42

J N 1 B J 0 R R 4 H M 4 1 7 4 7 4

CHESTERFIELD, MO 63005 06/10/19

314-283-3601 MO: 21932

JOB# 2 JOURNAL PREFIX INCS INWS INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.92
		TOTAL - MISC	4.42

COMMENTS----------
++WAITER++TAG NUMBER IS 6699

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			49.29			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			21.50			0.00			0.00
MISC CHG			4.42			0.00			0.00
MISC DIS			-2.92			0.00			0.00
TAXES			2.75			0.00			0.00
TOTAL			84.12			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231621491884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

264275 ALBERT BAUMANN JR 108 317 06/10/19 MA+S740955

WILLIAM RANDALL JENNINGS 199 SOUL RED CR 13197

515 WHITE ROSE LN 19/MAZDA/MX-5 MIATA RF/2DR CONV GRAN 05/31/19 59

J M 1 N D A M 7 7 K 0 3 0 3 4 5 0

OLIVETTE, MO 63132 06/10/19

314-569-0322 314-432-0222 E# PE 31315850 MO: 199

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 85MAZ ACCESSORIES TECH(S):578 499.80

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/10/19	14.70	14.70	0.00	0.00	FINISHED
578	06/10/19	0.00	0.00	0.00	3.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	3.40	

COMPLAINT SOP //FOOT PEDAL COVERS//DOORSILL PLATE//REAR SPOILER//APPLE
CAR PLAY
PER WE OWE

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		TK78-66-9U0C CSP02	USB HUB -	81.22	81.22	137.45	137.45
INTL	1		C922-V6-605 CSP02	HARNESS KI	48.72	48.72	84.69	84.69
INTL	1		0000-8T-D36	DOOR SILL	71.47	71.47	109.95	109.95
INTL	1		NA1J-V9-091	PEDAL, ALL	38.97	38.97	59.95	59.95
INTL	1		NA1J-V9-095	PEDAL, ALL	51.97	51.97	79.95	79.95
INTL	1		NA1J-V9-09X	PEDALS, AL	71.47	71.47	120.95	120.95
INTL	1		QNDN-51-960-PR	REAR SPOIL	227.47	227.47	384.95	384.95
				COST TOTAL		591.29		
						TOTAL - PARTS		977.89

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			499.80
PARTS			0.00			0.00			977.89
TOTAL			0.00			0.00			1477.69
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

```
LABOR----INTERNAL-------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):578                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/10/19   14.70    14.70   0.00   0.00    FINISHED
            578   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS


COMMENTS---------------------------------------------------------------------------
++RENTAL++
```

264275 ALBERT BAUMANN JR 108 317 06/10/19 MA+S740955

WILLIAM RANDALL JENNINGS 199 SOUL RED CR 13197

515 WHITE ROSE LN 19/MAZDA/MX-5 MIATA RF/2DR CONV GRAN 05/31/19 59

J M 1 N D A M 7 7 K 0 3 0 3 4 5 0

OLIVETTE, MO 63132 06/10/19

314-569-0322 314-432-0222 E# PE 31315850 MO: 199

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			499.80
PARTS			0.00			0.00			977.89
TOTAL			0.00			0.00			1477.69

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231626031884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

223099 TYLER COLEMAN 457 6697 06/10/19 IN+S740956

TERRY R WOODS R122180024 67618 BLK OBSIDIA 95040

7610 OAK RIDGE DR 16/INFINITI/QX80/4DR 4WD 04/15/16 99

J N 8 A Z 2 N C 6 G 9 4 0 0 4 0 6

BARNHART, MO 63012-1872 06/10/19

636-942-1011 636-942-1011 MO: 67620

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02INZ05 CAMPAIGN/RECALL TECH(S):996 25.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	10.40	11.20	0.80	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	0.20	

COMPLAINT P7331 - INF MODELS 2G3G ITB17-041 (Recall 5)
ORIG CAUSE PERFORM RECALL P73310 .2 HRS
CAUSE PERFORM RECALL P73310 .2 HRS
ORIG CORR CHANGED TELEMATICS SETTING TO OFF AS PER RECALL
CORRECTION CHANGED TELEMATICS SETTING TO OFF AS PER RECALL

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740956-1 P73310 0.20 CM

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			25.42			0.00
TOTAL			0.00			25.42			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):996 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	11.30	11.30	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace CONVENTIONAL engine oil and filter)

```
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                     COST TOTAL      5.39
                                                                  TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    7.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                        28.91
                                                                  TOTAL - GOG           28.91

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.65
                                                                  TOTAL - MISC          -1.65

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          23.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         28.91                          0.00                          0.00
  MISC DIS                       -1.65                          0.00                          0.00



PAGE 1 OF 3                                        [CONTINUED ON NEXT PAGE]       11:45:16
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223099                              TYLER COLEMAN       457       6697    06/10/19   IN+S740956

TERRY R WOODS                                      R122180024  67618       BLK OBSIDIA       95040

7610 OAK RIDGE DR                   16/INFINITI/QX80/4DR 4WD              04/15/16           99

                                    J N 8 A Z 2 N C 6 G 9 4 0 0 4 0 6

BARNHART, MO 63012-1872                                                   06/10/19

636-942-1011      636-942-1011                                                          MO: 67620


  TOTAL                          60.33                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 52INZ12         SUP RESTRAINT SYS                  TECH(S):996                      152.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/10/19   11.30    11.30   0.00   0.00    FINISHED
             996   06/10/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER STATES AIR BAG LIGHT FLASHING -
             $152.00 DIAGNOSIS FEE
ORIG CAUSE   DTC B0020-13 STORED.  NECESSARY TO REPLACE LH SIDE AIR BAG
             MODULE
CAUSE        DTC B0020-13 STORED.  NECESSARY TO REPLACE LH SIDE AIR BAG
             MODULE

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          152.00                          0.00                          0.00
  TOTAL                          152.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):464 996                    0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/10/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
             996   06/10/19   11.60    11.60   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
ORIG CORR    COMPLETED MULTI POINT INSPECTION
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX              INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                 9.25
                                                                    TOTAL - MISC          10.75

COMMENTS--------------------------------------------------------------------------
TAG NUMBER IS 6697

WARRANTY CLAIM DETAIL TOTALS------------------------------------------------------------------
```

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740956-1	25.42	0.00	0.00	0.00	0.00	0.00	0.00	25.42
CLAIM TOTALS	25.42	0.00	0.00	0.00	0.00	0.00	0.00	25.42

[CONTINUED ON NEXT PAGE]

223099 TYLER COLEMAN 457 6697 06/10/19 IN+S740956

TERRY R WOODS R122180024 67618 BLK OBSIDIA 95040

7610 OAK RIDGE DR 16/INFINITI/QX80/4DR 4WD 04/15/16 99

J N 8 A Z 2 N C 6 G 9 4 0 0 4 0 6

BARNHART, MO 63012-1872 06/10/19

636-942-1011 636-942-1011 MO: 67620

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		175.99		25.42		0.00
PARTS		9.08		0.00		0.00
G.O.G.		28.91		0.00		0.00
MISC CHG		10.75		0.00		0.00
MISC DIS		-1.65		0.00		0.00
TAXES		4.10		0.00		0.00
TOTAL		227.18		25.42		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231632461884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

246329 ROBERT KOSTIAL 532 7001 06/10/19 IN+S740957

SHAHRIL TORGOLEY 70009 /

446 EMMANUEL CT 09/INFINITI/G37 COUPE (3.7L/G37 COUP

J N K C V 6 6 E 8 9 M 7 2 3 1 4 9

VALLEY PARK, MO 63038 06/10/19

314-808-6646 MO: 70009

JOB# 1 CHARGES----------

LABOR----WARRANTY---------- 50.84

J# 1 50INZ02 CHECK BAT CONDITION TECH(S):441

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
441	06/10/19	0.00	0.00	0.00	0.40	ENTERED IN INVOICING
441	06/10/19	11.60	11.60	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER STATES THE CAR HAS LEFT HIM STRANDED TWICE RECENTLY
- WE JUST INSTALLED A NEW BATTERY LAST DEC. - CHECK & ADVISE
TEST CODE BAT6ALVFR3W8F5N
SERVICE PART WARRANTY
GB16AA .4 AA 32 PP
PURCHASED 12/11/17
RO# 678847
ORIG CORR INSTALLATION COMPLETE
CORRECTION INSTALLATION COMPLETE

CLAIM #-----WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
740957-1 GB16AA	0.40		32		PP

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	999M1QC24F	INFINITI BATTERY	79.95	79.95	115.34	115.34
			COST TOTAL		79.95		
					TOTAL - PARTS		115.34

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			50.84			0.00
PARTS			0.00			115.34			0.00
TOTAL			0.00			166.18			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
++WAITER++TAG NUMBER IS 7001

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740957-1	50.84	115.34	0.00	0.00	0.00	0.00	0.00	166.18
CLAIM TOTALS	50.84	115.34	0.00	0.00	0.00	0.00	0.00	166.18

246329 ROBERT KOSTIAL 532 7001 06/10/19 IN+S740957

SHAHRIL TORGOLEY 70009 /

446 EMMANUEL CT 09/INFINITI/G37 COUPE (3.7L/G37 COUP

J N K C V 6 6 E 8 9 M 7 2 3 1 4 9

VALLEY PARK, MO 63038 06/10/19

314-808-6646 MO: 70009

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			50.84			0.00
PARTS			0.00			115.34			0.00
TOTAL			0.00			166.18			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231645821884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

255654 JOSEPH WHITAKER 420 2289 06/12/19 GC+S740959

NONA B UNK PE5W2S 3819 IRIDIUM MET 79630

507 SPRINGFIELD PLACE 18/GMC/ACADIA/4DR SUV AWD DENALI 08/11/18 50

1 G K K N X L S 4 J Z 2 4 2 2 7 4

UNION, MO 63084 06/10/19

636-583-5085 636-583-5085 MO: 3820

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	10.70	10.70	0.00	0.00	FINISHED
411	06/10/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ0600743 16,17,18 GMC TECH(S):411 3.79

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	10.70	11.10	0.40	0.00	FINISHED
411	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    12693541             FILTER 1.836 Y         8.32     8.32     11.65      11.65
                                                    COST TOTAL      8.32
                                                                TOTAL - PARTS         11.65

G.O.G. & SUPPLIES-------------------------------------------------------------------
    WARR    6.0  19293002 5W30 DEXOS WARR   @      3.260   /UNIT                          19.56
                                                                TOTAL - GOG           19.56

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          3.79                          0.00
  PARTS                          0.00                         11.65                          0.00
  G.O.G.                         0.00                         19.56                          0.00
  TOTAL                          0.00                         35.00                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                          GCWS                          GCIS


COMMENTS----------------------------------------------------------------------------
WAIT created 2019-06-07 08:50:00am taken by Rosealee Fleck check dr
iver window it rattles.

WARRANTY CLAIM DETAIL TOTALS--------------------------------------------------------------------

CLAIM#.........  TOTAL....




PAGE 1 OF 3                                        [CONTINUED ON NEXT PAGE]       11:45:16
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255654 JOSEPH WHITAKER 420 2289 06/12/19 GC+S740959

NONA B UNK PE5W2S 3819 IRIDIUM MET 79630

507 SPRINGFIELD PLACE 18/GMC/ACADIA/4DR SUV AWD DENALI 08/11/18 50

1 G K K N X L S 4 J Z 2 4 2 2 7 4

UNION, MO 63084 06/10/19

636-583-5085 636-583-5085 MO: 3820

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740959-2	35.00
CLAIM TOTALS	35.00

DCS AUDIT SLIP----------

JOB CARD 740959

VIN	1GKKNXLS4JZ242274	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	3819	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		740959-2	001399388525	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 880082725

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	35.00	0.00	35.00

255654 JOSEPH WHITAKER 420 2289 06/12/19 GC+S740959

NONA B UNK PE5W2S 3819 IRIDIUM MET 79630

507 SPRINGFIELD PLACE 18/GMC/ACADIA/4DR SUV AWD DENALI 08/11/18 50

1 G K K N X L S 4 J Z 2 4 2 2 7 4

UNION, MO 63084 06/10/19

636-583-5085 636-583-5085 MO: 3820

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			3.79			0.00
PARTS			0.00			11.65			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231654821884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

252022 TYLER COLEMAN 457 7002 06/10/19 IN+S740960

ANTHONY MILLER 26513 /

2341 DE LA CROIX 17/INFINITI/QX60/4DR AWD

5 N 1 D L 0 M M 9 H C 5 0 4 3 0 2

ST CHARLES, MO 63031 06/10/19

314-496-4373 MO: 26514

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):464 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/10/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
464	06/10/19	12.00	12.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.25
TOTAL - MISC -1.25

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):464 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/10/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING

```
            464   06/10/19   12.00    12.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace synthetic engine oil and filter)
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                     COST TOTAL      5.39
                                                                 TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                        20.65
                                                                 TOTAL - GOG           20.65

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.65
                                                                 TOTAL - MISC          -1.65
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[CONTINUED ON NEXT PAGE]

252022 TYLER COLEMAN 457 7002 06/10/19 IN+S740960

ANTHONY MILLER 26513 /

2341 DE LA CROIX 17/INFINITI/QX60/4DR AWD

5 N 1 D L 0 M M 9 H C 5 0 4 3 0 2

ST CHARLES, MO 63031 06/10/19

314-496-4373 MO: 26514

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			52.07			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER---------- 30.00

J# 3 46INZ08 TIRE PRESS.WARNING TECH(S):464

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/10/19	0.00	0.00	0.00	0.30	ENTERED IN INVOICING
464	06/10/19	12.00	12.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT CUSTOMER STATES LR TIRE LOSING AIR (Check TPMS Light - 46)
ORIG CAUSE $30 REPAIR
CAUSE $30 REPAIR

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
TOTAL			30.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----WARRANTY---------- 355.88

J# 4 02INZ02 CAMPAIGN/RECALL TECH(S):464

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/10/19	0.00	0.00	0.00	2.80	ENTERED IN INVOICING
464	06/10/19	11.10	13.20	1.70	0.00	FINISHED
		TOTAL TECH TIME		1.70	2.80	

COMPLAINT PERFORM RECALL#R1808
ORIG CAUSE R18082 2.8 HRS ZE 32
CAUSE R18082 2.8 HRS ZE 32

CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
740960-4 R18082 2.80 CM

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	476609PP1D	ACTUATOR & ECU A	683.94	683.94	986.72	986.72
WARR	1	999MPA4100P	BRAKE FLUID (DOT	3.99	3.99	5.76	5.76
			COST TOTAL		687.93		
			TOTAL - PARTS				992.48

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			355.88			0.00
PARTS			0.00			992.48			0.00

TOTAL		0.00	1348.36	0.00
JOB# 4 JOURNAL PREFIX		INCS	INWS	INIS

MISC------	CODE--------	DESCRIPTION----------	CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	4.40

252022 TYLER COLEMAN 457 7002 06/10/19 IN+S740960

ANTHONY MILLER 26513 /

2341 DE LA CROIX 17/INFINITI/QX60/4DR AWD

5 N 1 D L 0 M M 9 H C 5 0 4 3 0 2

ST CHARLES, MO 63031 06/10/19

314-496-4373 MO: 26514

TOTAL - MISC 5.90

COMMENTS----------
TAG NUMBER IS 7002

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740960-4	355.88	992.48	0.00	0.00	0.00	0.00	0.00	1348.36
CLAIM TOTALS	355.88	992.48	0.00	0.00	0.00	0.00	0.00	1348.36

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			78.99			355.88			0.00
PARTS			9.08			992.48			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			5.90			0.00			0.00
MISC DIS			-2.90			0.00			0.00
TAXES			2.81			0.00			0.00
TOTAL			114.53			1348.36			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231664881884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

239188 GRANT TERRILL 815 2290 06/12/19 GC+S740962

GEORGE A PERKINSON PC4M8W 26113 WHT FRST TR 78596

530 AUTUMN OAKS DR 17/GMC/ACADIA/4DR FWD 05/24/17 21

1 G K K N P L S 4 H Z 3 0 0 1 2 1

ELLISVILLE, MO 63021 06/10/19

636-227-8518 MO: 26113

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 52GCZ01 TRIM ELECT CONCERN TECH(S):520 299.92

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/10/19	10.60	11.30	0.70	0.00	HOLD AUTHORIZATION
520	06/10/19	11.30	12.70	1.40	0.00	FINISHED
520	06/10/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.10	2.00	

COMPLAINT CUSTOMER STATES THAT SHIFT TO PARK MESSAGE IS DISPLAYED
ORIG CAUSE FOUND SHIFTER NOT SENDING SIGNAL
CAUSE FOUND SHIFTER NOT SENDING SIGNAL
ORIG CORR LO 6460670 TIME 1.3 ADD .7 DIAG
REPLACED SHIFTER ASSEMBLY WITH OUT BASE
CORRECTION LO 6460670 TIME 1.3 ADD .7 DIAG
REPLACED SHIFTER ASSEMBLY

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	13528228	CONTROL 4.004 Y	57.13	57.13	79.98	79.98
			COST TOTAL		57.13		
					TOTAL - PARTS		79.98

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			299.92			0.00
PARTS			0.00			79.98			0.00
TOTAL			0.00			379.90			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/10/19	12.10	12.10	0.00	0.00	FINISHED
520	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		GCQS			GCWS			GCIS

COMMENTS----------
X02B2JFH80:WAIT created 2019-06-07 11:33:00am taken by Grant Terril
l

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740962-1	379.90
CLAIM TOTALS	379.90

239188 GRANT TERRILL 815 2290 06/12/19 GC+S740962

GEORGE A PERKINSON PC4M8W 26113 WHT FRST TR 78596

530 AUTUMN OAKS DR 17/GMC/ACADIA/4DR FWD 05/24/17 21

1 G K K N P L S 4 H Z 3 0 0 1 2 1

ELLISVILLE, MO 63021 06/10/19

636-227-8518 MO: 26113

DCS AUDIT SLIP----------

JOB CARD 740962

VIN	1GKKNPLS4HZ300121	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	26113	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740962-1	001399388789	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS	DIAGNOSIS
8460670	1.3	0.7

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0342
COMPLAINT DESCRIPTION: CUSTOMER STATES THAT SHIFT TO PARK MESSAGE IS DISPLAYED

CAUSE CODE: 9090
CAUSE DESCRIPTION: FOUND SHIFTER NOT SENDING SIGNAL

CORRECTION DESCRIPTION: LO 6460670 TIME 1.3 ADD .7 DIAG REPLACED SHIFTER ASSEMBLY

CAUSAL PART: 13528228

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
13528228	1	57.13			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	22.85		
PARTS	57.13	0.00	79.98
LABOR	299.92	0.00	299.92
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	379.90	0.00	379.90

239188 GRANT TERRILL 815 2290 06/12/19 GC+S740962

GEORGE A PERKINSON PC4M8W 26113 WHT FRST TR 78596

530 AUTUMN OAKS DR 17/GMC/ACADIA/4DR FWD 05/24/17 21

1 G K K N P L S 4 H Z 3 0 0 1 2 1

ELLISVILLE, MO 63021 06/10/19

636-227-8518 MO: 26113

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			299.92			0.00
PARTS			0.00			79.98			0.00
TOTAL			0.00			379.90			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:16

*C 0
*A 4231677301884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

134595 TYLER COLEMAN 457 7000 06/11/19 IN+S740963

GERALD J DANDRIDGE MB6T6L 55543 MOONLT WHT/

1135 RIESLING LN 11/INFINITI/M37/4DR SDN AWD 04/30/10 231

J N 1 B Y 1 A R 0 B M 3 7 0 4 6 4 70069 02/02/10

PEVELY, MO 63070 06/10/19

314-616-1544 MO: 55545

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 61INZ02 EXT TRIM CONCERN TECH(S):996 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	15.90	15.90	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES DRIVER SIDE MIRROR INOP WITH AUTO FOLD IN BU
TTON-CHECK AND ADVISE (Exterior Trim Concern -61)
ORIG CAUSE NECESSARY TO REPLACE DRIVER SIDE MIRROR
CAUSE NECESSARY TO REPLACE DRIVER SIDE MIRROR

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 03INZO3 SAFETY/EMISSIONS TECH(S):996 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/10/19	15.90	15.90	0.00	0.00	FINISHED
996	06/10/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (SAFETYEMISSION - 03)
ORIG CORR VEHICLE PASSED SAFETY/EMISSIONS TEST
CORRECTION VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SHP STATE HIGHWAY PATROL 4.00

```
    CUST      SYSTEC  SYSTEMS TEC                                          740963          3.45
    CUST         SSR  SHOP SUPPLIES                                                       -1.43
                                                                  TOTAL - MISC           6.02

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -1.43                          0.00                          0.00
  TOTAL                          34.57                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+40INZ12         REAR PADS AND ROTORS              TECH(S):996                    304.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             996   06/11/19    0.00     0.00   0.00   2.00    ENTERED IN INVOICING
             996   06/11/19    8.70     8.70   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   2.00

COMPLAINT    CUSTOMER REQUESTS REPLACE REAR BRAKE PADS AND RESURFACE
             ROTORS
ORIG CAUSE   REPLACED PADS AND RESURFACED ROTORS
CAUSE        REPLACED PADS AND RESURFACED ROTORS
```

134595 TYLER COLEMAN 457 7000 06/11/19 IN+S740963

GERALD J DANDRIDGE MB6T6L 55543 MOONLT WHT/

1135 RIESLING LN 11/INFINITI/M37/4DR SDN AWD 04/30/10 231

J N 1 B Y 1 A R 0 B M 3 7 0 4 6 4 70069 02/02/10

PEVELY, MO 63070 06/10/19

314-616-1544 MO: 55545

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	D40601MB0A	PAD KIT-DISC BRA	52.00	52.00	86.67	86.67
CUST	1	8952BG	BRAKE SQ KIT	12.25	12.25	17.95	17.95
			COST TOTAL		64.25		
					TOTAL - PARTS		104.62

JOB# 3 TOTALS	CUSTOMER GL	COST	SALE	WARRANTY GL	COST	SALE	INTERNAL GL	COST	SALE
LABOR			304.00			0.00			0.00
PARTS			104.62			0.00			0.00
TOTAL			408.62			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		21.86
			TOTAL - MISC	23.36

COMMENTS
++LOANER++TAG NUMBER IS 7000

GRAND TOTALS

	CUSTOMER GL	COST	SALE	WARRANTY GL	COST	SALE	INTERNAL GL	COST	SALE
LABOR			332.55			0.00			0.00
PARTS			104.62			0.00			0.00
MISC CHG			30.81			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TAXES			11.24			0.00			0.00
TOTAL			477.79			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:16

*C 0
*A 4231679111884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9724 06/14/19 IN+B740964

FRANK BOMMARITO BUICK GMC INC YH5R4V 61502 GREY/ 98512A

15736 MANCHESTER ROAD 15/INFINITI/QX80/4DR 4WD 11/17/14 61388

J N 8 A Z 2 N E 2 F 9 0 8 0 9 0 6 70069 09/09/14

ELLISVILLE, MO 63011 RL 06/10/19

636-391-7200 636-391-9400 MO: 61502

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 675 246.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
607	06/14/19	0.00	2.00	0.00	2.00	ENTERED IN INVOICING
675	06/14/19	0.00	2.00	0.00	2.00	ENTERED IN INVOICING
609	06/14/19	0.00	2.00	0.00	2.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.00	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL	740964	98512A	06/14/19	PDR	24.00
INTL	740964A	3913	06/14/19	CHIP REPAIR	42.00
				TOTAL - SUBLET	66.00

G.O.G. & SUPPLIES----------

INTL	1.0	PAINT AND MATERIAL	@ 38.000	/UNIT	38.00
				TOTAL - GOG	38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			246.00
SUBLET			0.00			0.00			66.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

JOB# 1 JOURNAL PREFIX INCB INWB INIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			246.00
SUBLET			0.00			0.00			66.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:16

*C 0
*A 4231683121884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

257350 ROBERT POLITTE 962 4349 06/12/19 MA+S740965

RANDAL L WATT 19831 / 12002L

34 PATRICIA AVE 18/MAZDA/MAZDA3 4-DOOR/GRAND TOURING 09/21/18 3143

3 M Z B N 1 W 3 0 J M 1 6 0 4 0 8

SAINT LOUIS, MO 63135 06/10/19

616-807-8081 406-839-0313 E# 2.5L L4 GAS MO: 19831

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/10/19	10.50	10.50	0.00	0.00	FINISHED
578	06/10/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF

```
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,            5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                        0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      5.000   /UNIT                       25.00
                                                                TOTAL - GOG           25.30

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.00
                                                                TOTAL - MISC          -1.00

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         25.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          44.25                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                  TECH(S):578                      19.70
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/10/19   10.50    10.50   0.00   0.00    FINISHED
            578   06/10/19    0.00     0.00   0.00   0.40    FINISHED
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -0.99
                                                                TOTAL - MISC          -0.99
```

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257350                              ROBERT POLITTE      962       4349    06/12/19   MA+S740965

RANDAL L WATT                                                    19831       /               12002L

34 PATRICIA AVE                     18/MAZDA/MAZDA3 4-DOOR/GRAND TOURING  09/21/18         3143

                                    3 M Z B N 1 W 3 0 J M 1 6 0 4 0 8

SAINT LOUIS, MO 63135                                                      06/10/19

616-807-8081      406-839-0313                        E# 2.5L L4 GAS               MO: 19831


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         19.70                          0.00                          0.00
  MISC DIS                      -0.99                          0.00                          0.00
  TOTAL                         18.71                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 3 02MAZ02         CAMPAIGN/RECALL                    TECH(S):578                        27.60
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/10/19   10.50    10.80   0.30   0.00    FINISHED
            578   06/10/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.30   0.20

COMPLAINT    PERFORM RECALL#3219D
             WINDSHIELD WIPERS CONCERN
ORIG CAUSE   FAULTY F-BCM
CAUSE        FAULTY F-BCM
ORIG CORR    F-BCM REPLACEMENT
             XXR46ARX/0.2 HRS
CORRECTION   F-BCM REPLACEMENT
             XXR46ARX/0.2 HRS

CLAIM # 740965-1

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    TKY2-67-5XX          FRONT BODY            68.00    68.00     88.40      88.40
                                                     COST TOTAL     68.00
                                                                  TOTAL - PARTS             88.40

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         0.00                          27.60                         0.00
  PARTS                         0.00                          88.40                         0.00
  TOTAL                         0.00                         116.00                         0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):578                         0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/10/19   10.80    10.80   0.00   0.00    FINISHED
            578   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
ORIG CORR    MULTI POINT INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
```

TOTAL	0.00	0.00	0.00
JOB# 4 JOURNAL PREFIX	MACS	MAWS	MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

257350 ROBERT POLITTE 962 4349 06/12/19 MA+S740965

RANDAL L WATT 19831 / 12002L

34 PATRICIA AVE 18/MAZDA/MAZDA3 4-DOOR/GRAND TOURING 09/21/18 3143

3 M Z B N 1 W 3 0 J M 1 6 0 4 0 8

SAINT LOUIS, MO 63135 06/10/19

616-807-8081 406-839-0313 E# 2.5L L4 GAS MO: 19831

LABOR----CUSTOMER----------

J# 5+20MAZ06	CABIN AIR FILTER				TECH(S):578		39.40
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
578	06/10/19	0.00	0.00	0.00	0.20	ENTERED IN INVOICING	
		TOTAL TECH TIME		0.00	0.20		

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	KD45-61-J6X-MV	FILTER, CA	12.33	12.33	20.55
			COST TOTAL		12.33	
					TOTAL - PARTS	20.55

JOB# 5 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		39.40			0.00			0.00
PARTS		20.55			0.00			0.00
TOTAL		59.95			0.00			0.00
JOB# 5 JOURNAL PREFIX		MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION--------------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		4.98
			TOTAL - MISC	6.48

COMMENTS----------
X02DHJ309D:WAIT created 2019-06-05 09:37:00am taken by ROBERT POLIT
TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
740965-1	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		71.18			27.60			0.00
PARTS		28.42			88.40			0.00
G.O.G.		25.30			0.00			0.00
MISC CHG		6.48			0.00			0.00
MISC DIS		-1.99			0.00			0.00
TAXES		5.10			0.00			0.00
TOTAL		134.49			116.00			0.00

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*C 0
*A 4231688101884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

210744 TYLER COLEMAN 457 7004 06/10/19 IN+S740966

LARRY N PLUNKETT 53630 /

15906 PICARDY CREST CT 12/INFINITI/G37/

J N 1 C V 6 F E 2 C M 2 0 1 9 5 3

CHESTERFIELD, MO 63017 06/10/19

561-222-6748 MO: 53631

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 40INZ02 BRAKE CONCERN TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
435	06/10/19	13.20	13.20	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CS THAT THE BRAKES WERE GRINDING CHECK AND ADVISE FOR BRAKE LIFE (Brake Systems Diagnosis - 40)

ORIG CAUSE FOUND THAT THE BRAKES IN THE FRONT WERE DOWN TO THE METAL CAUSING THEM TO GRIND SUGGESTED REPLACING BRAKES IN THE FRONT AND ALSO THE REAR DUE TO WEAR ON BOTH SETS OF PADS

CAUSE FOUND THAT THE BRAKES IN THE FRONT WERE DOWN TO THE METAL CAUSING THEM TO GRIND SUGGESTED REPLACING BRAKES IN THE FRONT AND ALSO THE REAR DUE TO WEAR ON BOTH SETS OF PADS

ORIG CORR SEE LINES 2,3, AND 4

CORRECTION SEE LINES 2,3, AND 4

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2+40INZ11 FRONT PADS AND ROTOR TECH(S):435 279.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	0.00	0.00	0.00	2.00	ENTERED IN INVOICING
435	06/10/19	13.20	13.20	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	2.00	

```
COMPLAINT    CUSTOMER REQUESTS REPLACE FRONT BRAKE PADS AND RESURFACE
             ROTORS
ORIG CAUSE   $399 LOBBY AD
CAUSE        $399 LOBBY AD
ORIG CORR    REPLACED PADS AND RESURFACED ROTORS
CORRECTION   REPLACED PADS AND RESURFACED ROTORS

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          279.00                         0.00                          0.00
  TOTAL                          279.00                         0.00                          0.00
JOB#  2 JOURNAL PREFIX             INCS                         INWS                          INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3+40INZ12         REAR PADS AND ROTORS              TECH(S):435                      279.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/10/19    0.00     0.00   0.00   2.00    ENTERED IN INVOICING
             435   06/10/19   13.20    13.20   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   2.00

COMPLAINT    CUSTOMER REQUESTS REPLACE REAR BRAKE PADS AND RESURFACE
             ROTORS
ORIG CAUSE   $399 LOBBY AD
CAUSE        $399 LOBBY AD
ORIG CORR    REPLACED PADS AND RESURFACED ROTORS
```

210744 TYLER COLEMAN 457 7004 06/10/19 IN+S740966

LARRY N PLUNKETT 53630 /

15906 PICARDY CREST CT 12/INFINITI/G37/

J N 1 C V 6 F E 2 C M 2 0 1 9 5 3

CHESTERFIELD, MO 63017 06/10/19

561-222-6748 MO: 53631

CORRECTION REPLACED PADS AND RESURFACED ROTORS

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	8952BG	BRAKE SQ KIT	12.25	12.25	17.95	17.95
CUST	1	D1060JK00B	PAD KIT-DISC BRA	60.00	60.00	100.00	100.00
CUST	1	D4M60EG50C	PAD KIT-DISC BRA	52.00	52.00	86.67	86.67
CUST	1	8952BG	BRAKE SQ KIT	12.25	12.25	17.95	17.95
CUST	1	D408MEG50J	HARDWARE KIT-RR	41.25	41.25	68.75	68.75
			COST TOTAL	177.75			
				TOTAL - PARTS			291.32

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			279.00			0.00			0.00
PARTS			291.32			0.00			0.00
TOTAL			570.32			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4+00INZBFLUSH BRAKE FLUID EXCHANGE TECH(S):435 49.49

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
435	06/10/19	13.20	13.20	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS BRAKE FLUID PRESSURE BLEED SERVICE
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	84032BG	BRAKE FLUSH KIT	18.25	18.25	20.46	20.46
			COST TOTAL	18.25			
				TOTAL - PARTS			20.46

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			49.49			0.00			0.00
PARTS			20.46			0.00			0.00
TOTAL			69.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50

JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------

TAG NUMBER IS 7004

[CONTINUED ON NEXT PAGE]

210744 TYLER COLEMAN 457 7004 06/10/19 IN+S740966

LARRY N PLUNKETT 53630 /

15906 PICARDY CREST CT 12/INFINITI/G37/

J N 1 C V 6 F E 2 C M 2 0 1 9 5 3

CHESTERFIELD, MO 63017 06/10/19

561-222-6748 MO: 53631

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			607.49			0.00			0.00
PARTS			311.78			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			30.27			0.00			0.00
TOTAL			976.04			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231693281884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

191722 ROBERT KOSTIAL 532 7003 06/11/19 IN+S740967

ANGELA TALTON T980413376 40301 BLK OBSIDIA 94363

4622 BEHLMANN FARMS BLVD 15/INFINITI/Q50/4DR SDN AWD PREMIUM 03/13/15 0

J N 1 B V 7 A R 1 F M 3 9 4 1 5 8

FLORISSANT, MO 63034 06/10/19

314-831-3475 314-276-4180 MO: 40301

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	14.60	14.60	0.00	0.00	FINISHED
435	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES			-1.65
				TOTAL - MISC	-1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          43.22                        0.00                         0.00
JOB#  1 JOURNAL PREFIX            INCS                         INWS                         INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):435                       30.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/10/19   14.50    14.50   0.00   0.00    FINISHED
            435   06/10/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                              -1.50
                                                          TOTAL - MISC           -1.50
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[CONTINUED ON NEXT PAGE]

191722 ROBERT KOSTIAL 532 7003 06/11/19 IN+S740967

ANGELA TALTON T980413376 40301 BLK OBSIDIA 94363

4622 BEHLMANN FARMS BLVD 15/INFINITI/Q50/4DR SDN AWD PREMIUM 03/13/15 0

J N 1 B V 7 A R 1 F M 3 9 4 1 5 8

FLORISSANT, MO 63034 06/10/19

314-831-3475 314-276-4180 MO: 40301

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER---------- 0.00

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):435

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/10/19	14.50	14.50	0.00	0.00	FINISHED
435	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.15
		TOTAL - MISC	4.65

COMMENTS----------
++WAITER++TAG NUMBER IS 7003

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			53.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			4.65			0.00			0.00
MISC DIS			-3.15			0.00			0.00
TAXES			1.88			0.00			0.00
		----------			----------			----------	
TOTAL			78.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231701291884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

260508 RANDAL LAMB 673 000 06/10/19 GC+B740969

JOYCELIAN PRICE 171133 /

901 SALEM WAY 09/GMC/ACADIA/4DR FWD 05/08/09

1 G K E R 2 3 D 9 9 J 2 0 1 7 7 0

ELLSIVILLE , MO 63011 RL 06/10/19

MO: 171133

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):609 55.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/10/19	0.00	1.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT BUFF HEADLAMPS

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			55.00			0.00			0.00
TOTAL			55.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
BUFF HEADLAMPS

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			55.00			0.00			0.00
TOTAL			55.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:17

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*C 0
*A 4231704561884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

232313 CHARLIE THIERET 932 4350 06/10/19 MA+S740970

JOL R KING 52283 TITANIUM FL 8942

2 TOUSSAINT DR 16/MAZDA/CX-9/4DR FWD GR TOUR 11/12/16 93

J M 3 T C A D Y 6 G 0 1 1 6 2 4 8

O FALLON, MO 63368 06/10/19

636-443-5276 636-443-5276 MO: 52283

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 46MAZ074 MOUNT AND BALANCE 4 TECH(S):923 80.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	11.80	11.80	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	1.00	FINISHED
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS 4 TIRES MOUNTED AND BALANCED
S.O.P. ORDERED BY BRIAN

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	3	PK73-25-5050-00	255/50R20	190.00	570.00	237.50	712.50

```
                                                    COST TOTAL    570.00
                                                                  TOTAL - PARTS        712.50

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST          T3  3 TIRE MISSOURI TAX                                            1.50
                                                                  TOTAL - MISC         1.50

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          80.00                          0.00                          0.00
  PARTS                         712.50                          0.00                          0.00
  MISC CHG                        1.50                          0.00                          0.00
  TOTAL                         794.00                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZZ          WHEEL/TIRE CONCERN                TECH(S):923                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/10/19   11.80    11.80   0.00   0.00    FINISHED
             923   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    4TH TIRE FOR $1

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PK73-25-5050-00      255/50R20            190.00   190.00      1.00       1.00
                                                    COST TOTAL    190.00
                                                                  TOTAL - PARTS          1.00

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST          T1  1 TIRE MISSOURI TAX                                            0.50
                                                                  TOTAL - MISC         0.50

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          1.00                          0.00                          0.00
  MISC CHG                       0.50                          0.00                          0.00
  TOTAL                          1.50                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):923                          0.00
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[CONTINUED ON NEXT PAGE]

232313 CHARLIE THIERET 932 4350 06/10/19 MA+S740970

JOL R KING 52283 TITANIUM FL 8942

2 TOUSSAINT DR 16/MAZDA/CX-9/4DR FWD GR TOUR 11/12/16 93

J M 3 T C A D Y 6 G 0 1 1 6 2 4 8

O FALLON, MO 63368 06/10/19

636-443-5276 636-443-5276 MO: 52283

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	11.80	11.80	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------
X02332PG9L:created 2019-06-05 12:31:00pm taken by Charles Thieret

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			80.00			0.00			0.00
PARTS			713.50			0.00			0.00
MISC CHG			3.50			0.00			0.00
TAXES			64.13			0.00			0.00
TOTAL			861.13			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231710661884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

218787 ROBERT POLITTE 962 4351 06/10/19 MA+S740971

RAY WILLSON PC6F3X 84117 GRAY/

225 ENCHANTED PARKWAY 15/MAZDA/MAZDA3/4DR SDN I TOUR AT

APT. 3A 3 M Z B M 1 V 7 6 F M 2 2 7 8 5 2

MANCHESTER, MO 63021 06/10/19

314-239-4320 MO: 84117

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 10MAZ06 CHECK ENGINE LIGHT TECH(S):547 220.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	12.00	12.00	0.00	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT ON, RUNNING ROUGH, CHECK AND ADVISE
ORIG CAUSE TECH TEST DROVE VEHICLE, DUPLICATED RUNNING ROUGH, RAN VEHICLE FOR DTC'S, FOUND P0303 CODE FOR CYLINDER #3 MISFIRE, RECOMMEND REPLACING #3 IGNITION COIL
CAUSE TECH TEST DROVE VEHICLE, DUPLICATED RUNNING ROUGH, RAN VEHICLE FOR DTC'S, FOUND P0303 CODE FOR CYLINDER #3 MISFIRE, RECOMMEND REPLACING #3 IGNITION COIL
ORIG CORR TECH REPLACED #3 IGNITION COIL, TEST DROVE VEHICLE
CORRECTION TECH REPLACED #3 IGNITION COIL, TEST DROVE VEHICLE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PE20-18-100A	COIL,IGNIT	70.40	70.40	129.10	129.10
			COST TOTAL	70.40			
				TOTAL - PARTS			129.10

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			220.50			0.00			0.00
PARTS			129.10			0.00			0.00
TOTAL			349.60			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):547 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	12.00	12.00	0.00	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87
			COST TOTAL		5.10	
					TOTAL - PARTS	7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00

218787 ROBERT POLITTE 962 4351 06/10/19 MA+S740971

RAY WILLSON PC6F3X 84117 GRAY/

225 ENCHANTED PARKWAY 15/MAZDA/MAZDA3/4DR SDN I TOUR AT

APT. 3A 3 M Z B M 1 V 7 6 F M 2 2 7 8 5 2

MANCHESTER, MO 63021 06/10/19

314-239-4320 MO: 84117

TOTAL - GOG 35.30

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.00
		TOTAL - MISC	-1.00

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			12.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			54.25			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	12.00	12.00	0.00	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4+11MAZAF REPLACE AIR FILTER TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE RECOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR REPLACED ENGINE AIR FILTER
CORRECTION REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PEAR-13-3A0	ELEMENT.AI	12.33	12.33	20.55	20.55
			COST TOTAL		12.33		
					TOTAL - PARTS		20.55

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
PARTS			20.55			0.00			0.00

TOTAL	20.55	0.00	0.00
JOB# 4 JOURNAL PREFIX	MACS	MAWS	MAIS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	19.51

218787 ROBERT POLITTE 962 4351 06/10/19 MA+S740971

RAY WILLSON PC6F3X 84117 GRAY/

225 ENCHANTED PARKWAY 15/MAZDA/MAZDA3/4DR SDN I TOUR AT

APT. 3A 3 M Z B M 1 V 7 6 F M 2 2 7 8 5 2

MANCHESTER, MO 63021 06/10/19

314-239-4320 MO: 84117

TOTAL - MISC 21.01

COMMENTS----------
++LOANER++

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			232.58			0.00			0.00
PARTS			157.52			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			21.01			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TAXES			18.99			0.00			0.00
TOTAL			464.40			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:17

*C 0
*A 4231714391884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

249360 TYLER COLEMAN 457 7005 06/10/19 IN+S740972

AMY M H JOHNSON 57765 MAJESTIC WH 97267A

160 TRAILSWEST DR 16/INFINITI/QX80/4DR 4WD 08/27/16 41956

J N 8 A Z 2 N E 5 G 9 1 2 5 2 8 7

CHESTERFIELD, MO 63017 06/10/19

214-728-5261 314-733-8197 MO: 57766

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):562 14.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/10/19	11.30	11.80	0.50	0.00	FINISHED
562	06/10/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.50	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL ONE OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++
ORIG CORR CHANGED OIL& FILTER TOPPED OFF FLUIDS,TIRES
CORRECTION CHANGED OIL& FILTER TOPPED OFF FLUIDS,TIRES

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 7.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 28.91
TOTAL - GOG 28.91

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.20
TOTAL - MISC -1.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			14.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			28.91			0.00			0.00

```
  MISC DIS                      -1.20                       0.00                       0.00
  TOTAL                         51.74                       0.00                       0.00
JOB#  1 JOURNAL PREFIX           INCS                        INWS                       INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):562                      25.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            562   06/10/19   11.90    11.90   0.00   0.00    FINISHED
            562   06/10/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.25
                                                          TOTAL - MISC             -1.25
```


[CONTINUED ON NEXT PAGE]

249360 TYLER COLEMAN 457 7005 06/10/19 IN+S740972

AMY M H JOHNSON 57765 MAJESTIC WH 97267A

160 TRAILSWEST DR 16/INFINITI/QX80/4DR 4WD 08/27/16 41956

J N 8 A Z 2 N E 5 G 9 1 2 5 2 8 7

CHESTERFIELD, MO 63017 06/10/19

214-728-5261 314-733-8197 MO: 57766

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00INZWB WIPER BLADES TECH(S):562 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/10/19	11.90	11.90	0.00	0.00	FINISHED
562	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER REQUESTS REPLACE WIPER BLADE(S)
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	B88YUHS19J	BLADE ASSY-WINDS	10.35	10.35	17.25	17.25
CUST	1	B88YUHS24J	BLADE ASSY-WINDS	11.50	11.50	19.17	19.17
			COST TOTAL		21.85		
					TOTAL - PARTS		36.42

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			36.42			0.00			0.00
TOTAL			36.42			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	4.27
		TOTAL - MISC	5.77

COMMENTS----------
++WAITER++TAG NUMBER IS 7005

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			39.95			0.00			0.00
PARTS			45.50			0.00			0.00
G.O.G.			28.91			0.00			0.00
MISC CHG			5.77			0.00			0.00
MISC DIS			-2.45			0.00			0.00
TAXES			6.85			0.00			0.00
TOTAL			124.53			0.00			0.00

```
*C 0
*A 4231719061884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

47108 ROBERT POLITTE 962 4352 06/11/19 MA+S740973

ROSALIE R WHITCRAFT 93972 CLASSIC WHT

1032 DEL EBRO DR 08/MAZDA/TRIBUTE/ 08/23/08 124

4 F 2 C Z 9 2 Z 4 8 K M 2 1 0 6 1

BALLWIN, MO 63011 06/10/19

636-256-0222 314-434-9777 E# 1 YR FREE MAINT MO: 93972

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 40MAZ BRAKES TECH(S):549 294.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	13.90	13.90	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT CUSTOMER STATES BARELY RUNNING MULTIPLE LIGHTS ON
ABS/TRACTION CONTROL LIGHT
ORIG CAUSE TECH FOUND BROKEN ABS RING, RECOMMEND REPLACING
CAUSE TECH RAN VEHICLE FOR DTC'S, FOUND C1233 CODE, TECH FOUND
BROKEN ABS RING, RECOMMEND REPLACING
ORIG CORR TECH REPLACED ABS RING, TEST DROVE VEHICLE
CORRECTION TECH REPLACED ABS RING, TEST DROVE VEHICLE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	ZZC0-33-471A	ROTOR,SENS	7.58	7.58	15.80	15.80
			COST TOTAL		7.58		
					TOTAL - PARTS		15.80

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			294.00			0.00			0.00
PARTS			15.80			0.00			0.00
TOTAL			309.80			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

```
            549   06/10/19   13.90    13.90   0.00   0.00    FINISHED
            549   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX           MACS                           MAWS                           MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+40MAZ02         BRAKE CONCERN                      TECH(S):549                    220.50
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/10/19    0.00     0.00   0.00   1.50    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00   1.50

COMPLAINT    CUSTOMER REQUESTS BOTH FRONT BRAKE HOSES REPLACED
ORIG CAUSE   FAULTY FRONT BRAKES HOSES, RECOMMEND REPLACING
CAUSE        FAULTY FRONT BRAKES HOSES, RECOMMEND REPLACING
ORIG CORR    TECH REPLACED BOTH FRONT BRAKE HOSES
CORRECTION   TECH REPLACED BOTH FRONT BRAKE HOSES
```

47108 ROBERT POLITTE 962 4352 06/11/19 MA+S740973

ROSALIE R WHITCRAFT 93972 CLASSIC WHT

1032 DEL EBRO DR 08/MAZDA/TRIBUTE/ 08/23/08 124

4 F 2 C Z 9 2 Z 4 8 K M 2 1 0 6 1

BALLWIN, MO 63011 06/10/19

636-256-0222 314-434-9777 E# 1 YR FREE MAINT MO: 93972

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	2		ZZCB-43-980A	HOSE,FLEXI	17.83	35.66	35.66	71.32
CUST	1		0000-77-130E-20	BRAKE FLUI	4.18	4.18	6.95	6.95
					COST TOTAL	39.84		
							TOTAL - PARTS	78.27

JOB# 3 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			220.50			0.00			0.00
PARTS			78.27			0.00			0.00
TOTAL			298.77			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4+40MAZBRKR BRAKE INSPECTION TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FULL CIRCLE BRAKE INSPECTION
ORIG CAUSE INSPECT BRAKES
CAUSE INSPECT BRAKES
ORIG CORR FRONT BRAKES INSPECTED
"RED", RECOMMEND REPLACING, EST $205+TAX TO REPAIR
CORRECTION FRONT BRAKES INSPECTED
"RED", RECOMMEND REPLACING, EST $205+TAX TO REPAIR

JOB# 4 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS
X021B8V0QG:created 2019-06-10 10:09:00am taken by ROBERT POLITTE

RECOMMENDATIONS
RECOMMEND FRONT BRAKE PADS - $205

GRAND TOTALS

	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			514.50			0.00			0.00
PARTS			94.07			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			10.70			0.00			0.00

TOTAL	645.77	0.00	0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:17

*C 0
*A 4231722631884501
*T 3615
*K STORE~01
*K DOCDATE~07/02/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266657 CHRISTOPHER FLIPPO 674 9283 07/03/19 BU+B740974

DAVID HETH 62938 GRAY/

384 CREST DR. 14/BUICK/ENCLAVE/4DR FWD

5 G A K R B K D 9 E J 1 4 7 0 2 6

BALLWIN, MO 63021 06/10/19

314-753-5757 MO: 62938

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):655 683 2766.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
683	06/19/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
655	06/28/19	0.00	9.50	0.00	9.50	ENTERED IN INVOICING
661	06/27/19	0.00	4.00	0.00	4.00	ENTERED IN INVOICING
683	06/26/19	0.00	20.00	0.00	20.00	ENTERED IN INVOICING
683	07/01/19	0.00	0.00	0.00	10.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	43.80	

COMPLAINT PDR & REPLACE ROOF, HOOF, WINDSHIELD & GLASS
REPAIR PER AUTO OWNERS CLAIM #300-0155414-2019-IV2

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	22757680	HOOD 8.000 N	616.13	616.13	904.00	904.00
CUST	1	23455615	PANEL 16.585 N	509.58	509.58	849.30	849.30
CUST	1	20902591	MOLDING 16.475 N	75.86	75.86	126.43	126.43
CUST	1	22983370	WINDOW 16.460 N	370.35	370.35	617.25	617.25
CUST	1	22983371	WINDOW 16.460 N	370.35	370.35	617.25	617.25
CUST	1	23420148	WINDSHIEL 16.005 N	374.35	374.35	623.92	623.92
CUST	18	11609317	NUT 8.924 Y	0.62	11.16	1.09	19.62
CUST	1	23142430	ORNAMENT 8.055 N	31.13	31.13	45.62	45.62
CUST	1	23142431	ORNAMENT 8.055 N	31.13	31.13	45.62	45.62
CUST	1	10370211	ANTENNA 9.647 N	29.11	29.11	58.23	58.23
CUST	1	20790068	BASE 9.647 N	96.16	96.16	192.32	192.32
CUST	2	11570839	RETAINER 16.642 N	5.91	11.82	9.85	19.70
			COST TOTAL	2527.13			
					TOTAL - PARTS		4119.26

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

CUST	740974	39204	06/19/19	PDR	1942.50
CUST	740974A	16754	06/19/19	INSTALL WINDSHIELD	100.00

```
    CUST   740974A    16754     06/19/19 INSTALL RT. 1/4 GLASS                          75.00
    CUST   740974A    16754     06/19/19 INSATLL LFT. 1/4 GLASS                         75.00
    CUST   740974A    16754     06/19/19 GLASS KITS                                     75.00
                                                                 TOTAL - SUBLET       2267.50

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    1.0  PAINT & MATERIALS          @    486.000   /UNIT                      486.00
                                                                 TOTAL - GOG          486.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                       2766.40                         0.00                         0.00
  PARTS                       4119.26                         0.00                         0.00
  SUBLET                      2267.50                         0.00                         0.00
  G.O.G.                       486.00                         0.00                         0.00
  TOTAL                       9639.16                         0.00                         0.00
JOB#  1 JOURNAL PREFIX           BUCB                         BUWB                         BUIB


COMMENTS--------------------------------------------------------------------------
APT. 6/17 AUTO OWNERS CLM# 300-0155414-2019-IV2
6.24 PARTS HERE
COLLECT $500.00 DEDUCTIBLE + $8689.99 INSURANCE CHECK
AUTO OWNERS TO PAY SHOP DIRECT THE REMAINING BALANCE.
```

266657 CHRISTOPHER FLIPPO 674 9283 07/03/19 BU+B740974

DAVID HETH 62938 GRAY/

384 CREST DR. 14/BUICK/ENCLAVE/4DR FWD

5 G A K R B K D 9 E J 1 4 7 0 2 6

BALLWIN, MO 63021 06/10/19

314-753-5757 MO: 62938

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			2766.40			0.00			0.00
PARTS			4119.26			0.00			0.00
SUBLET			2267.50			0.00			0.00
G.O.G.			486.00			0.00			0.00
TAXES			420.66			0.00			0.00
TOTAL			10059.82			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:17

*C 0
*A 4231730281884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

259474 ADAM BECKMAN 432 2291 06/12/19 GC+S740975

KEVIN M CARVER 15913 QUICKSILV M 79816

1107 JAXSON DRIVE 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 01/11/19 56

3 G T U 2 N E C 9 J G 4 6 7 0 2 3

FORISTELL, MO 63348 06/10/19

314-412-0777 618-797-3200 MO: 15913

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):935 13.66

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/10/19	12.00	12.50	0.50	0.00	FINISHED
935	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------
WARR 8.0 19352900 OW20 DEXOS WARR @ 3.790 /UNIT 30.32
TOTAL - GOG 30.32

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

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JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):935                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/10/19   11.80    11.90   0.10   0.00    FINISHED
             935   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.10   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CAUSE   DUE FOR DEPOSIT CONTROL.
CAUSE        DUE FOR DEPOSIT CONTROL.
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 3+93GCZEAFY       ENG. AIR FLTR YELLOW              TECH(S):935                        0.00
```


[CONTINUED ON NEXT PAGE]

259474 ADAM BECKMAN 432 2291 06/12/19 GC+S740975

KEVIN M CARVER 15913 QUICKSILV M 79816

1107 JAXSON DRIVE 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 01/11/19 56

3 G T U 2 N E C 9 J G 4 6 7 0 2 3

FORISTELL, MO 63348 06/10/19

314-412-0777 618-797-3200 MO: 15913

LABOR----WARRANTY----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/10/19	12.00	12.00	0.00	0.00	FINISHED
935	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CORR MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX		GCCS			GCWS			GCIS

COMMENTS----------
WAIT created 2019-06-04 04:52:00pm taken by Adam Beckman

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
740975-1	50.00
CLAIM TOTALS	50.00

259474 ADAM BECKMAN 432 2291 06/12/19 GC+S740975

KEVIN M CARVER 15913 QUICKSILV M 79816

1107 JAXSON DRIVE 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 01/11/19 56

3 G T U 2 N E C 9 J G 4 6 7 0 2 3

FORISTELL, MO 63348 06/10/19

314-412-0777 618-797-3200 MO: 15913

DCS AUDIT SLIP----------

JOB CARD 740975

VIN	3GTU2NEC9JG467023	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	15913	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		740975-1	001399388856	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	50.00	0.00	50.00

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00

*C 0
*A 4231736251884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3447 06/12/19 MA+P740976

FRANK BOMMARITO BUICK GMC INC 5 SOUL RED CR 13447

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR SIGNATURE AWD 07/13/19 9

J M 3 K F B E Y 1 K 0 6 1 3 2 6 9

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1	75MAZ	PRE DELIVERY INSPECT			TECH(S):923			124.20
	TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
	923	06/11/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING	
			TOTAL TECH TIME		0.00	0.90		

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

MISC	CODE	DESCRIPTION	CONTROL NO		
INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE			3.00
				TOTAL - MISC	3.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2	00MAZ99P	MAZDA FULL CIRCLE	TECH(S):923	0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3447 06/12/19 MA+P740976

FRANK BOMMARITO BUICK GMC INC 5 SOUL RED CR 13447

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR SIGNATURE AWD 07/13/19 9

J M 3 K F B E Y 1 K 0 6 1 3 2 6 9

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231744471884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3448 06/12/19 MA+P740977

FRANK BOMMARITO BUICK GMC INC 5 SOUL RED CR 13448

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR SIGNATURE AWD

J M 3 K F B E Y 4 K 0 6 1 5 6 9 4

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1	75MAZ	PRE DELIVERY INSPECT		TECH(S):578			124.20
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
578	06/10/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING	
		TOTAL TECH TIME		0.00	0.90		

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE		3.00
			TOTAL - MISC	3.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			127.20
JOB# 1 JOURNAL PREFIX			MACP			MAWP			MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2	00MAZ99P	MAZDA FULL CIRCLE		TECH(S):578			0.00
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
578	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING	
		TOTAL TECH TIME		0.00	0.00		

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION

CORRECTION MULTI POINT INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			0.00			0.00			3.12
TOTAL			0.00			0.00			3.12
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3448 06/12/19 MA+P740977

FRANK BOMMARITO BUICK GMC INC 5 SOUL RED CR 13448

15736 MANCHESTER ROAD 19/MAZDA/CX-5/4DR SIGNATURE AWD

J M 3 K F B E Y 4 K 0 6 1 5 6 9 4

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231749261884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3446 06/12/19 MA+P740978

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13446

15736 MANCHESTER ROAD 19/MAZDA/CX-9/4DR SUV FWD GR TOUR

J M 3 T C A D Y 1 K 0 3 2 4 9 4 9

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 5

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 75MAZ PRE DELIVERY INSPECT TECH(S):576 124.20

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	0.00	0.00	0.00	0.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT PERFORM MAZDA PREDELIVERY INSPECTION AS PER MAZDA
PDI REQUIREMENTS
ORIG CORR NEW VEHICLE INSPECTION COMPLETED
CORRECTION NEW VEHICLE INSPECTION COMPLETED

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	BOLTS	NUTS AND BOLTS FOR LICENSE PLATE	3.00
		TOTAL - MISC	3.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			127.20

JOB# 1 JOURNAL PREFIX MACP MAWP MAIP

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION

CORRECTION MULTI POINT INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.12	3.12
			COST TOTAL		2.40		
					TOTAL - PARTS		3.12

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			0.00			0.00			3.12
TOTAL			0.00			0.00			3.12
JOB# 2 JOURNAL PREFIX			MACP			MAWP			MAIP

[CONTINUED ON NEXT PAGE]

10 ALBERT BAUMANN JR 108 3446 06/12/19 MA+P740978

FRANK BOMMARITO BUICK GMC INC 5 JET BLK MIC 13446

15736 MANCHESTER ROAD 19/MAZDA/CX-9/4DR SUV FWD GR TOUR

J M 3 T C A D Y 1 K 0 3 2 4 9 4 9

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 5

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			124.20
PARTS			0.00			0.00			3.12
MISC CHG			0.00			0.00			3.00
TOTAL			0.00			0.00			130.32

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

*C 0
*A 4231753771884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266280 PATRICK MAHONEY 636 9725 06/17/19 GC+B740979

LOWELL A COOK 6736 BLACK/ P9238

313 SOUTH THIRD STREET 18/AUDI/A6/2.0 TFSI PREMIU 06/07/19 6735

W A U G 8 A F C 4 J N 0 1 7 6 4 3

CHAFFEE, MO 63740 RL 06/10/19

573-318-5506 573-651-2349 E# 2.0L L4 GAS TBO MO: 6736

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 00GCZ QUICK SERVICE TECH(S):609 675 325.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/14/19	0.00	2.60	0.00	2.60	ENTERED IN INVOICING
609	06/14/19	0.00	2.60	0.00	2.60	ENTERED IN INVOICING
607	06/14/19	0.00	2.60	0.00	2.60	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	7.80	

COMPLAINT REPAIR LEFT CORNER OF FRONT BUMPER COVER
REPAIR LEFT ROCKER DEFLECTOR

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION

INTL	740979	1603	06/12/19	INTERIOR	75.00
				TOTAL - SUBLET	75.00

G.O.G. & SUPPLIES

INTL	1.0	PAINT AND MATERIAL	@ 75.000	/UNIT	75.00
				TOTAL - GOG	75.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			325.00
SUBLET			0.00			0.00			75.00
G.O.G.			0.00			0.00			75.00
TOTAL			0.00			0.00			475.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS
WE OWE - SCOTT BERRY

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			325.00
SUBLET			0.00			0.00			75.00
G.O.G.			0.00			0.00			75.00
TOTAL			0.00			0.00			475.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:17

*C 0
*A 4231759961884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

219508 CARL MCGOWAN 622 0 06/12/19 GC+B740981

MICHAEL COWL AJ2F5R 62333 CARBON BLK 75913

16 SWEETWOOD CT 15/GMC/TERRAIN/4DR FWD 12/29/15 12

2 G K F L U E 3 5 F 6 4 1 3 9 9 8

BALLWIN, MO 63011 06/10/19

314-330-8393 MO: 62333

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):630 19.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/12/19	0.00	0.00	0.00	0.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT LOWER FRT BUMPER DEFLECTOR
REPLACE PER CUSTOMER PAY ESTIMATE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	22946507	EXTENSION 7.831 N	77.53	77.53	129.22	129.22
			COST TOTAL	77.53			

TOTAL - PARTS 129.22

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.50			0.00			0.00
PARTS			129.22			0.00			0.00
TOTAL			148.72			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS
ACLL WHEN PART COMES IN
6.11 PARTS HERE
COLLECT IN FULL.

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.50			0.00			0.00
PARTS			129.22			0.00			0.00
TAXES			11.61			0.00			0.00
TOTAL			160.33			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:17

*C 0
*A 4231764261884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

261608 CHARLIE THIERET 932 4353 06/10/19 MA+S740983

TIFFANY SPANN 5200 SOUL RED CR 12562

313 DOVER WAY CT 18/MAZDA/CX-5/4DR SUV TOURING AWD 01/30/19 20

J M 3 K F B C M 8 J 0 4 4 6 0 1 8

ELLISVILLE, MO 63021 06/10/19

314-686-0332 MO: 5200

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):923 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	12.50	12.50	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			0.00			19.95
PARTS		0.00			0.00			6.13
G.O.G.		0.00			0.00			35.00
TOTAL		0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	12.50	12.50	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00MAZ55R CUST.MAINT.VISIT TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	12.50	12.50	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

[CONTINUED ON NEXT PAGE]

261608 CHARLIE THIERET 932 4353 06/10/19 MA+S740983

TIFFANY SPANN 5200 SOUL RED CR 12562

313 DOVER WAY CT 18/MAZDA/CX-5/4DR SUV TOURING AWD 01/30/19 20

J M 3 K F B C M 8 J 0 4 4 6 0 1 8

ELLISVILLE, MO 63021 06/10/19

314-686-0332 MO: 5200

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
X02PJ1J17E:WAIT created 2019-06-03 01:03:00pm taken by Rosealee Fle
ck

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231767971884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

40570 CHRISTOPHER FLIPPO 674 8586 06/18/19 MA+B740984

LEE J WALLIS MJ8L3V 5332 BRILL BLK/B 4321

309 GATEFORD DR 12/MAZDA/CX-7/4DR FWD I TOUR 06/16/12 426

J M 3 E R 2 C 5 5 C 0 4 1 2 0 2 2

BALLWIN, MO 63021 RL 06/10/19

636-391-9464 636-391-9464 E# 1 YR FREE MAINT MO: 5332

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):604 117.80

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
604	06/18/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
604	06/18/19	0.00	1.90	0.00	1.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.90	

COMPLAINT REPLACE R BELT MLDGS. & TOUCH-UP R SIDE
PER CUSTOMER PAY ESTIMATE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		EG21-50-660K	MOULD(R),R	90.34	90.34	150.60	150.60
CUST	1		EG21-50-640H	MOULD(R),F	79.40	79.40	132.36	132.36
				COST TOTAL	169.74			
					TOTAL - PARTS			282.96

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			117.80			0.00			0.00
PARTS			282.96			0.00			0.00
TOTAL			400.76			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACB			MAWB			MAIB

COMMENTS----------
6.12 PARTS HERE
6.18 CUSTOMER HERE FOR REPAIRS

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE

LABOR	117.80	0.00	0.00
PARTS	282.96	0.00	0.00
TAXES	25.43	0.00	0.00
TOTAL	426.19	0.00	0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:17

*C 0
*A 4231769881884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9726 06/14/19 GC+B740985

FRANK BOMMARITO BUICK GMC INC 37634 BLACK/ 80484A

15736 MANCHESTER ROAD 17/CHEVROLET TRUCK/TRAVERSE/AWD 4DR 01/24/17 37534

1 G N K V H K D 3 H J 2 6 7 9 6 3

ELLISVILLE, MO 63011 RL 06/10/19

636-391-7200 636-391-9400 MO: 37634

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00GCZ QUICK SERVICE TECH(S):609 675 264.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
675	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
607	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.90	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL 740985 80484A 06/14/19 PDR 48.00

```
                                                                TOTAL - SUBLET        48.00

    G.O.G. & SUPPLIES-------------------------------------------------------------------
        INTL    1.0  PAINT AND MATERIAL         @     38.000   /UNIT                  38.00
                                                                TOTAL - GOG           38.00

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          0.00                          0.00                        264.00
      SUBLET                         0.00                          0.00                         48.00
      G.O.G.                         0.00                          0.00                         38.00
      TOTAL                          0.00                          0.00                        350.00
    JOB#  1 JOURNAL PREFIX           GCCB                          GCWB                          GCIB


    COMMENTS---------------------------------------------------------------------------
    BOMM U/C


    GRAND TOTALS-----------------------------------------------------------------------------
               ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          0.00                          0.00                        264.00
      SUBLET                         0.00                          0.00                         48.00
      G.O.G.                         0.00                          0.00                         38.00
                           ----------                    ----------                    ----------
      TOTAL                          0.00                          0.00                        350.00


    *************************    A L L  D E T A I L  I N V O I C E    **************************

    PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:45:17

*C 0
*A 4231771811884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                                PATRICK MAHONEY     636       9727    06/14/19   GC+B740986

    FRANK BOMMARITO BUICK GMC INC                             129308      SILVER/          29278B

    15736 MANCHESTER ROAD             10/ACURA/TL/4DR SDN 2WD TECH          06/12/19       129317

                                      1 9 U U A 8 F 5 7 A A 0 0 9 9 5 4
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ELLISVILLE, MO 63011 RL 06/10/19

636-391-7200 636-391-9400 MO: 129308

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 609 276.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/10/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
607	06/10/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
675	06/10/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.90	

COMPLAINT U/C BUNDLE

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 74.000 /UNIT 74.00
TOTAL - GOG 74.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
		----------			----------			----------	
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:17

*C 0
*A 4231779191884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

207635 ROBERT KOSTIAL 532 7006 06/13/19 IN+S740987

JEFF ERSHEN 131588 /

232 SOUTHERNSIDE LN. 03/INFINITI/G35 COUPE/2DR CPE LUX 6M

J N K C V 5 4 E 0 3 M 2 0 5 1 8 4

OFALLON, MO 63368 06/10/19

636-497-5639 MO: 131590

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 10INZ06 CHECK ENGINE LIGHT TECH(S):562 44.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/11/19	8.30	11.00	2.70	0.00	HOLD PARTS
562	06/12/19	12.50	12.50	0.00	0.00	FINISHED
562	06/12/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.70	1.50	

COMPLAINT CUSTOMER STATES CHECK ENGINE LIGHT ON, NO SYMPTOMS - SEE HISTORY (Check Engine Light MIL - 10)
ORIG CAUSE FOUND CODE FOR SMALL EVAP LEAK
CAUSE FOUND CODE FOR SMALL EVAP LEAK
ORIG CORR FOUND SMALL AMOUNT OF RUST ON FILLER NECK, FOUND SMALL PIN HOLE , REPLACED FUEL FILLER TUBE
CORRECTION FOUND SMALL AMOUNT OF RUST ON FILLER NECK, FOUND SMALL PIN HOLE , REPLACED FUEL FILLER TUBE

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	17221EY80B	TUBE ASSY-FILLER	140.75	140.75	265.08	265.08
INTL	1	CRC5202	HOSE CLAMP	1.50	1.50	3.74	3.74
			COST TOTAL		142.25		
					TOTAL - PARTS		268.82

G.O.G. & SUPPLIES----------
INTL FREIGHT (PARTS) 26.51
TOTAL - GOG 26.51

JOB# 1 TOTALS----------CUSTOMER----------WARRANTY----------INTERNAL----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			44.00
PARTS			0.00			0.00			268.82
G.O.G.			0.00			0.00			26.51
TOTAL			0.00			0.00			339.33
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2+93INZ G/Y/R OPERATIONS TECH(S):562 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/12/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT PRINT INVOICE
ORIG CORR PRINT INVOICE
CORRECTION PRINT INVOICE

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
++LOANER++TAG NUMBER IS 7006

207635 ROBERT KOSTIAL 532 7006 06/13/19 IN+S740987

JEFF ERSHEN 131588 /

232 SOUTHERNSIDE LN. 03/INFINITI/G35 COUPE/2DR CPE LUX 6M

J N K C V 5 4 E 0 3 M 2 0 5 1 8 4

OFALLON, MO 63368 06/10/19

636-497-5639 MO: 131590

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			44.00
PARTS			0.00			0.00			268.82
G.O.G.			0.00			0.00			26.51
TOTAL			0.00			0.00			339.33

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231783741884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

128898 ROBERT POLITTE 962 4354 06/10/19 MA+S740988

SUSANA A ARNOLD KA5W3A 89582 BLK CHERRY

1765 CANYON VIEW CT 10/MAZDA/CX-7/ 11/21/09 200

J M 3 E R 2 W 3 9 A 0 3 0 7 4 7 4

CHESTERFIELD, MO 63017 06/10/19

314-570-2427 E# 1 YR FREE MAINT MO: 89582

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 51MAZ BODY ELECTRICAL TECH(S):923 73.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	13.10	13.10	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER STATES DRIVER SIDE HEADLIGHT INOP, CHECK AND ADVISE
ORIG CAUSE TECH FOUND FAULTY LOW BEAM BULB, RECOMMEND REPLACING
CAUSE TECH FOUND FAULTY LOW BEAM BULB, RECOMMEND REPLACING
ORIG CORR TECH REPLACED DRIVER SIDE LOW BEAM BULB
CORRECTION TECH REPLACED DRIVER SIDE LOW BEAM BULB

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	0000-11-0H7	BULB,LOW B	16.28	16.28	32.58	32.58
			COST TOTAL		16.28		
					TOTAL - PARTS		32.58

JOB# 1 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			73.50			0.00			0.00
PARTS			32.58			0.00			0.00
TOTAL			106.08			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	13.10	13.10	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	0.00	FINISHED

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                          TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+51MAZ01         BODY ELECT CONCERN                TECH(S):923                      29.40
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/10/19    0.00     0.00   0.00   0.20    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.20

COMPLAINT    CUSTOMER REQUESTS BOTH LICENSE PLATE BULBS REPLACED
ORIG CAUSE   FAULTY BULBS, RECOMMEND REPLACING
CAUSE        FAULTY BULBS, RECOMMEND REPLACING
ORIG CORR    TECH REPLACED BOTH LICENSE PLATE BULBS
CORRECTION   TECH REPLACED BOTH LICENSE PLATE BULBS

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     2    0000-11-0194         BULB                  0.95     1.90      2.05       4.10
                                                       COST TOTAL      1.90




PAGE 1 OF 2                                          [CONTINUED ON NEXT PAGE]       11:45:17
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128898 ROBERT POLITTE 962 4354 06/10/19 MA+S740988

SUSANA A ARNOLD KA5W3A 89582 BLK CHERRY

1765 CANYON VIEW CT 10/MAZDA/CX-7/ 11/21/09 200

J M 3 E R 2 W 3 9 A 0 3 0 7 4 7 4

CHESTERFIELD, MO 63017 06/10/19

314-570-2427 E# 1 YR FREE MAINT MO: 89582

TOTAL - PARTS 4.10

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			29.40			0.00			0.00
PARTS			4.10			0.00			0.00
TOTAL			33.50			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC CODE		DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		6.98
			TOTAL - MISC	8.48

COMMENTS
X02JN03LFW:WAIT created 2019-06-07 09:12:00am taken by ROBERT POLIT
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GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			102.90			0.00			0.00
PARTS			36.68			0.00			0.00
MISC CHG			8.48			0.00			0.00
TAXES			3.92			0.00			0.00
TOTAL			151.98			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:17

*C 0
*A 4231790181884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

2079 ROBERT KOSTIAL 532 7008 06/14/19 IN+S740989

FRANK LETA ACURA 119611 /

500 AUTO MALL DRIVE 07/INFINITI/FX35/4DR SUV AWD

J N R A S 0 8 W 1 7 X 2 0 1 4 0 1

OFALLON, MO 63368 12686981 06/10/19

636-336-5064 636-336-5064 MO: 119611

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 52INZ08 CRUISE CONTROL TECH(S):996 228.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/14/19	0.00	0.00	0.00	1.50	ENTERED IN INVOICING
996	06/14/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
996	06/14/19	11.10	11.10	0.00	0.00	FINISHED
996	06/14/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT CUSTOMER STATES CRUISE CONTROL INOP - SEE HISTORY (CRUISE CO NTROL - 52)
ORIG CORR REPLACED CLOCK SPRING, VERIFIED PROPER OPERATION
CORRECTION REPLACED CLOCK SPRING, VERIFIED PROPER OPERATION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	B5567CC00E	BODY-COMBINATION	140.34	140.34	216.89	216.89
			COST TOTAL		140.34		
					TOTAL - PARTS		216.89

JOB# 1 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			228.00			0.00			0.00
PARTS			216.89			0.00			0.00
TOTAL			444.89			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------

TAG NUMBER IS 7008

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			228.00			0.00			0.00
PARTS			216.89			0.00			0.00
MISC CHG			1.50			0.00			0.00
TOTAL			446.39			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:17

*C 0
*A 4231792281884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

258474 GRANT TERRILL 815 2292 06/11/19 BU+S740990

WALTER TURNBULL 101193 /

2149 WILDERNESS TRAIL 11/BUICK/ENCLAVE/4DR SDN FWD

5 G A K R C E D 1 B J 1 0 3 0 6 5

BARNHART, MO 63012 06/10/19

314-520-0367 MO: 101193

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):473 200.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/10/19	15.80	18.00	2.20	0.00	NON WORKING
473	06/11/19	7.00	7.20	0.20	0.00	HOLD AUTHORIZATION
473	06/11/19	8.80	9.50	0.70	0.00	FINISHED
473	06/11/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		3.10	2.00	

COMPLAINT CUSTOMER STATES THAT THE CHECK ENGINE LIGHT IS ON
ORIG CORR P0300 MISFIRE
P0352 IGNIGITION COIL 2 CIRCUIT

```
            REC COIL
            REPLACED COIL OPER AS DESIGNED
CORRECTION  P0300 MISFIRE
            P0352 IGNIGITION COIL 2 CIRCUIT
            REC COIL
            REPLACED COIL OPER AS DESIGNED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12632479             COIL 2.170 Y          47.23    47.23     94.46      94.46
    CUST     1    12673300             GASKET 3.270 Y        17.65    17.65     30.95      30.95
                                                    COST TOTAL     64.88
                                                                TOTAL - PARTS        125.41

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         200.00                         0.00                          0.00
  PARTS                         125.41                         0.00                          0.00
  TOTAL                         325.41                         0.00                          0.00
JOB#  1 JOURNAL PREFIX            BUCS                         BUWS                          BUIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/11/19    9.70     9.70   0.00   0.00    FINISHED
             473   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                         0.00                          0.00
JOB#  2 JOURNAL PREFIX            BUQS                         BUWS                          BUIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          16.27
                                                                TOTAL - MISC          17.77

COMMENTS--------------------------------------------------------------------------
X029BXK0F9:WAIT created 2019-06-10 10:41:00am taken by Grant Terril
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258474 GRANT TERRILL 815 2292 06/11/19 BU+S740990

WALTER TURNBULL 101193 /

2149 WILDERNESS TRAIL 11/BUICK/ENCLAVE/4DR SDN FWD

5 G A K R C E D 1 B J 1 0 3 0 6 5

BARNHART, MO 63012 06/10/19

314-520-0367 MO: 101193

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			200.00			0.00			0.00
PARTS			125.41			0.00			0.00
MISC CHG			17.77			0.00			0.00
TAXES			12.73			0.00			0.00
TOTAL			355.91			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:17

*C 0
*A 4231794741884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

242829 CHARLIE THIERET 932 4355 06/10/19 MA+S740992

JO GILETTE 147171 WHITE/

1089 W STATE ST 10/MAZDA/MAZDA3/ 10/31/09

J M 1 B L 1 S 5 1 A 1 1 5 0 9 9 8 34581 04/20/09

UNION, MO 63084 06/10/19

MO: 147171

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46MAZ04 ROTATION SPECIAL TECH(S):549 24.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	13.80	13.80	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.20
TOTAL - MISC -1.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		24.00			0.00			0.00
MISC DIS		-1.20			0.00			0.00
TOTAL		22.80			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MA2A VALVOLINE OIL/FILTER TECH(S):549 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	13.80	13.80	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE

```
CORRECTION   CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
             PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
             REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    LF05-14-302B         FILTER,OIL             5.14     5.14      7.87       7.87
                                                      COST TOTAL      5.14
                                                                  TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                          0.30
    CUST    6.0  VALVOLINE OIL              @      2.360   /UNIT                         14.16
                                                                  TOTAL - GOG           14.46

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.07
                                                                  TOTAL - MISC          -1.07

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          13.58                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         14.46                          0.00                          0.00
  MISC DIS                       -1.07                          0.00                          0.00
  TOTAL                          34.84                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS
```

242829 CHARLIE THIERET 932 4355 06/10/19 MA+S740992

JO GILETTE 147171 WHITE/

1089 W STATE ST 10/MAZDA/MAZDA3/ 10/31/09

J M 1 B L 1 S 5 1 A 1 1 5 0 9 9 8 34581 04/20/09

UNION, MO 63084 06/10/19

MO: 147171

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	13.80	13.80	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+11MAZAF REPLACE AIR FILTER TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR REPLACED ENGINE AIR FILTER
CORRECTION REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	LF50-13-Z40-9U	ELEMENT, A	12.95	12.95	21.58	21.58
			COST TOTAL		12.95		
					TOTAL - PARTS		21.58

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			21.58			0.00			0.00
TOTAL			21.58			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		3.35
			TOTAL - MISC	4.85

COMMENTS----------
++WAITER++X020W7JQ5Z:created 2019-05-30 09:21:00am taken by Charles Thieret

242829 CHARLIE THIERET 932 4355 06/10/19 MA+S740992

JO GILETTE 147171 WHITE/

1089 W STATE ST 10/MAZDA/MAZDA3/ 10/31/09

J M 1 B L 1 S 5 1 A 1 1 5 0 9 9 8 34581 04/20/09

UNION, MO 63084 06/10/19

MO: 147171

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			37.58			0.00			0.00
PARTS			29.45			0.00			0.00
G.O.G.			14.46			0.00			0.00
MISC CHG			4.85			0.00			0.00
MISC DIS			-2.27			0.00			0.00
TAXES			4.04			0.00			0.00
TOTAL			88.11			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*K BRANCH~servc01
*K SOURCE~ERACOLD

157627 JOSEPH WHITAKER 420 2293 06/10/19 GC+S740994

MIKE HUMPHREYS 1MT425 46045 CHAMPG SILV

15989 COUNTRY RIDGE DR 13/GMC/ACADIA/4DR FWD 06/27/13 14

1 G K K R P K D 4 D J 2 6 8 7 4 1

CHESTERFIELD, MO 63017 06/10/19

636-537-2896 MO: 46046

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):411 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	13.20	13.20	0.00	0.00	FINISHED
411	06/10/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT SAFETY/EMISSION
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL			4.00
CUST	SYSTEC	SYSTEMS TEC		740994	3.45
CUST	SSR	SHOP SUPPLIES			-1.43
			TOTAL - MISC		6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/10/19	13.20	13.20	0.00	0.00	FINISHED

```
            411   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          1.43
                                                                TOTAL - MISC          1.43

COMMENTS---------------------------------------------------------------------------
X028XLLJZW:WAIT BDC Appt created 2019-06-07 11:36:00am taken by Ama
nda Burrell
```

157627 JOSEPH WHITAKER 420 2293 06/10/19 GC+S740994

MIKE HUMPHREYS 1MT425 46045 CHAMPG SILV

15989 COUNTRY RIDGE DR 13/GMC/ACADIA/4DR FWD 06/27/13 14

1 G K K R P K D 4 D J 2 6 8 7 4 1

CHESTERFIELD, MO 63017 06/10/19

636-537-2896 MO: 46046

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			8.88			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			36.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

174772 ALBERT BAUMANN JR 108 4356 06/10/19 MA+S740995

DAVID PICKERILL REV LIV TR DTD 13741 MACHINE GRY 11164

308 C CLAYTON CROSSING PL 17/MAZDA/MAZDA3 5DR/5DR GRAND TOURIN 04/22/17 21

3 M Z B N 1 M 3 1 H M 1 3 4 5 4 3

ELLISVILLE, MO 63011 06/10/19

314-537-0297 314-769-8300 E# PY 20910871 MO: 13741

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03MAZEMISSION EMISSION INSPECTION TECH(S):547 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	13.30	13.30	0.00	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	740995	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	13.30	13.30	0.00	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

```
    COMPLAINT    MAZDA FULL CIRCLE INSPECTION
    CORRECTION   MULTI POINT INSPECTION

    JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      TOTAL                          0.00                          0.00                          0.00
    JOB#  2 JOURNAL PREFIX           MACS                          MAWS                          MAIS


    MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    JOB # A          SS  SHOP SUPPLIES-SERVICE                                              0.83
                                                                 TOTAL - MISC               0.83


    GRAND TOTALS-------------------------------------------------------------------------------
              ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                         16.55                         0.00                          0.00
      MISC CHG                       8.28                         0.00                          0.00
      MISC DIS                      -0.83                         0.00                          0.00
                              ----------                    ----------                    ----------
      TOTAL                         24.00                         0.00                          0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:45:18

*C 0
*A 4231804591884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    35882                            ALBERT BAUMANN JR   108       4357    06/11/19   MA+S740997

    MARY S PICO                                   CC6P4H      35716       LIQUID SILV

    105 HICKORY HILL DR              11/MAZDA/MAZDA3/5DR HB S SPT AT       05/26/11            1

                                     J M 1 B L 1 K 5 X B 1 4 7 7 1 7 4

    EUREKA, MO 63025                                                      06/10/19

    314-898-8070                                      E# 1 YR FREE MAINT           MO: 35716


    JOB#  1 CHARGES----------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 00MA2A          VALVOLINE OIL/FILTER              TECH(S):923                      10.00
               TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                 923   06/10/19   13.40    13.40   0.00   0.00    FINISHED
                 923   06/10/19    0.00     0.00   0.00   0.40    FINISHED
                              TOTAL TECH TIME   0.00   0.40

    COMPLAINT    OIL AND FILTER CHANGE
    ORIG CAUSE   INTERVAL MAINTENANCE
    CAUSE        INTERVAL MAINTENANCE
    ORIG CORR    CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
                 PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
```

```
            REMINDER IF EQUIPPED.
CORRECTION  CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
            PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
            REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    LF05-14-302B         FILTER,OIL            5.14     5.14      7.87       7.87
                                                      COST TOTAL      5.14
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                        0.30
    CUST    6.0  VALVOLINE OIL              @      2.000   /UNIT                       12.00
                                                                TOTAL - GOG           12.30

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                   -0.89
                                                                TOTAL - MISC          -0.89

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          10.00                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         12.30                          0.00                          0.00
  MISC DIS                       -0.89                          0.00                          0.00
  TOTAL                          29.28                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES---------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):923                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/10/19   13.40    13.40   0.00   0.00    FINISHED
             923   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS
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[CONTINUED ON NEXT PAGE]

35882 ALBERT BAUMANN JR 108 4357 06/11/19 MA+S740997

MARY S PICO CC6P4H 35716 LIQUID SILV

105 HICKORY HILL DR 11/MAZDA/MAZDA3/5DR HB S SPT AT 05/26/11 1

J M 1 B L 1 K 5 X B 1 4 7 7 1 7 4

EUREKA, MO 63025 06/10/19

314-898-8070 E# 1 YR FREE MAINT MO: 35716

MISC CODE		DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		0.89
			TOTAL - MISC	2.39

COMMENTS

++WAITER++

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			10.00			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			12.30			0.00			0.00
MISC CHG			2.39			0.00			0.00
MISC DIS			-0.89			0.00			0.00
TAXES			1.81			0.00			0.00
TOTAL			33.48			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]


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*C 0
*A 4231807241884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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10 PATRICK MAHONEY 636 9728 06/14/19 GC+B740998

FRANK BOMMARITO BUICK GMC INC 67942 SILVER/ 12580M

15736 MANCHESTER ROAD 12/DODGE TRUCK/RAM 1500/4WD REG CAB 07/18/19 67963

3 C 6 J D 7 A T 7 C G 2 7 8 5 2 5

ELLISVILLE, MO 63011 RL 06/10/19

636-391-7200 636-391-9400 MO: 67942

JOB# 1 CHARGES

LABOR----INTERNAL

J# 1 00GCZ QUICK SERVICE TECH(S):609 675 264.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/14/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
675	06/14/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
607	06/14/19	0.00	2.20	0.00	2.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.60	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

INTL 740998 12580M 06/14/19 PDR 48.00

TOTAL - SUBLET 48.00

G.O.G. & SUPPLIES----------

INTL 1.0 PAINT AND MATERIAL @ 38.000 /UNIT 38.00

TOTAL - GOG 38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			264.00
SUBLET			0.00			0.00			48.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------

BOMM U/C

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			264.00
SUBLET			0.00			0.00			48.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:18

*C 0
*A 4231811711884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

242466 ADAM BECKMAN 432 2294 06/10/19 GC+S740999

JAMES P MOORE SR1M7R 40637 QUICKSILV M 78794

1186 WAGNER PLACE 17/GMC/ACADIA/4DR SUV AWD DENALI 08/23/17 43

1 G K K N X L S 7 H Z 2 9 7 3 4 4

SAINT LOUIS, MO 63119 06/10/19

314-614-8010 314-373-2970 MO: 40637

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):935 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/10/19	14.80	15.10	0.30	0.00	FINISHED
935	06/10/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE

```
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385              FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    6.0  VALVOLINE SYNPOWER 5W30    @      6.000   /UNIT                          36.00
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                TOTAL - GOG           37.50

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         37.50                          0.00                          0.00
  TOTAL                          68.50                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 10GCZ03         DRIVEABILITY CONCERN              TECH(S):935                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/10/19   13.20    14.20   1.00   0.00    HOLD PARTS
             935   06/10/19   15.10    15.10   0.00   0.00    FINISHED
             935   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   1.00   0.00

COMPLAINT    CUSTOMER STATES SHIFT TO PARK MESSAGE COMES ON RANDOMLY
ORIG CAUSE   INSPECTED AND TESTED SHIFTER. SHIFTER HAS AN INTERNAL SHORT
             WHEN SHIFTED TO PARK.
CAUSE        INSPECTED AND TESTED SHIFTER. SHIFTER HAS AN INTERNAL SHORT
             WHEN SHIFTED TO PARK.
ORIG CORR    ORDERED SHIFTER
CORRECTION   ORDERED SHIFTER

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     0    13528228              CONTROL 4.004 Y       57.13     0.00    100.23       0.00
        PART ON SPECIAL ORDER
                    ** QUANTITY 1 IS SPECIAL ORDERED **
                                                                TOTAL - PARTS          0.00
```

```
242466                              ADAM BECKMAN        432       2294    06/10/19   GC+S740999

JAMES P MOORE                                        SR1M7R      40637       QUICKSILV M       78794

1186 WAGNER PLACE                   17/GMC/ACADIA/4DR SUV AWD DENALI      08/23/17           43

                                    1 G K K N X L S 7 H Z 2 9 7 3 4 4

SAINT LOUIS, MO 63119                                                      06/10/19

314-614-8010      314-373-2970                                                          MO: 40637


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            GCCS                           GCWS                           GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):935                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/10/19   14.20    14.30   0.10   0.00    FINISHED
             935   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.10   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CAUSE   DUE FOR INDUCTION SERVICE AND 4X4 FLUIDS.
CAUSE        DUE FOR INDUCTION SERVICE AND 4X4 FLUIDS.
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  3 JOURNAL PREFIX            GCQS                           GCWS                           GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+46GCZ06         TIRE REPAIR                    TECH(S):935                         50.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/10/19   14.30    14.80   0.50   0.00    FINISHED
             935   06/10/19    0.00     0.00   0.00   0.60    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.50   0.60

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CAUSE   BOTH REAR TIRES HAVE 1 NAIL EACH IN THEM.
CAUSE        BOTH REAR TIRES HAVE 1 NAIL EACH IN THEM.
ORIG CORR    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
             REPAIRED BOTH REAR TIRES. TIRES ON FRONT AFTER ROTATION.
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
             REPAIRED BOTH REAR TIRES. TIRES ON FRONT AFTER ROTATION.

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         50.00                          0.00                           0.00
  TOTAL                         50.00                          0.00                           0.00
JOB#  4 JOURNAL PREFIX            GCCS                           GCWS                           GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+93GCZEAFY       ENG. AIR FLTR YELLOW           TECH(S):935                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/10/19   14.20    14.20   0.00   0.00    FINISHED
```

935	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

242466 ADAM BECKMAN 432 2294 06/10/19 GC+S740999

JAMES P MOORE SR1M7R 40637 QUICKSILV M 78794

1186 WAGNER PLACE 17/GMC/ACADIA/4DR SUV AWD DENALI 08/23/17 43

1 G K K N X L S 7 H Z 2 9 7 3 4 4

SAINT LOUIS, MO 63119 06/10/19

314-614-8010 314-373-2970 MO: 40637

JOB# 5 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		4.05
			TOTAL - MISC	5.55

COMMENTS
X026QRV0VC:WAIT created 2019-06-07 04:09:00pm taken by Adam Beckman

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			75.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			5.55			0.00			0.00
TAXES			4.27			0.00			0.00
TOTAL			128.32			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*C 0
*A 4231818101884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

259417 CHARLIE THIERET 932 4358 06/10/19 MA+S741000

INDRAJIT SURYAWANSHI 3958 SONIC SILV 12698

31 SUNNEN DR 18/MAZDA/CX-5/4DR SUV TOURING FWD 11/23/18 3

APT 322 J M 3 K F A C M 8 J 1 4 7 1 6 8 3

SAINT LOUIS, MO 63143 06/10/19

202-294-0418 MO: 3958

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):923 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	13.80	13.80	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER--
J# 2 00MAZ55R   CUST.MAINT.VISIT   TECH(S):578   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/10/19	13.80	13.80	0.00	0.00	FINISHED
578	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   CUSTOMER MAINTENANCE VISIT
CORRECTION   THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES--

LABOR----CUSTOMER--
J# 3 00MAZ99P   MAZDA FULL CIRCLE   TECH(S):578   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/10/19	13.80	13.80	0.00	0.00	FINISHED
578	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

[CONTINUED ON NEXT PAGE]

259417 CHARLIE THIERET 932 4358 06/10/19 MA+S741000

INDRAJIT SURYAWANSHI 3958 SONIC SILV 12698

31 SUNNEN DR 18/MAZDA/CX-5/4DR SUV TOURING FWD 11/23/18 3

APT 322 J M 3 K F A C M 8 J 1 4 7 1 6 8 3

SAINT LOUIS, MO 63143 06/10/19

202-294-0418 MO: 3958

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
WAIT WEB APPT created 2019-06-06 03:27:00pm taken by Amanda Burrell

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:18

*C 0
*A 4231819631884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9729 06/14/19 IN+B741002

FRANK BOMMARITO BUICK GMC INC 3660 BLACK/ 97331L

15736 MANCHESTER ROAD 18/INFINITI/Q70L/3.7 LUXE AWD 05/10/19 3670

J N 1 B Y 1 P R 8 J M 3 7 0 5 9 0

ELLISVILLE, MO 63011 RL 06/10/19

636-391-7200 636-391-9400 E# 3.7L V6 GAS MO: 3660

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 609 276.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
607	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
675	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.90	

COMPLAINT U/C BUNDLE

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 74.000 /UNIT 74.00
TOTAL - GOG 74.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			INCB			INWB			INIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
		CUSTOMER			WARRANTY			INTERNAL	
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00

TOTAL 0.00 0.00 350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:18

*C 0
*A 4231823601884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

198833 ROBERT POLITTE 962 T358 06/10/19 MA+S741003

ROSLYN WYLIE 39347 SOUL RED ME 7618

148 CUMBERLAND CT #D 14/MAZDA/MAZDA3/4DR SDN I TOUR AT 07/19/14 15

J M 1 B M 1 V 7 5 E 1 1 4 9 4 6 5

BALLWIN, MO 63011 06/10/19

636-527-3641 MO: 39347

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46MAZ04 ROTATION SPECIAL TECH(S):549 19.70

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	14.00	14.00	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

```
    CUST         SSR  SHOP SUPPLIES                                                -0.99
                                                          TOTAL - MISC            -0.99

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         19.70                         0.00                          0.00
  MISC DIS                      -0.99                         0.00                          0.00
  TOTAL                         18.71                         0.00                          0.00
JOB#  1 JOURNAL PREFIX           MACS                         MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MA1A          SYNTHETIC VALVOLINE               TECH(S):549                    12.08
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/10/19   14.00    14.00   0.00   0.00    FINISHED
             549   06/10/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
             CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
             RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR    PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION
CORRECTION   PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
             TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
             EQUIPPED.
             MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                          TOTAL - PARTS           7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                          0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      5.000   /UNIT                         25.00
                                                          TOTAL - GOG            25.30

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.00
                                                          TOTAL - MISC            -1.00
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[CONTINUED ON NEXT PAGE]

198833 ROBERT POLITTE 962 T358 06/10/19 MA+S741003

ROSLYN WYLIE 39347 SOUL RED ME 7618

148 CUMBERLAND CT #D 14/MAZDA/MAZDA3/4DR SDN I TOUR AT 07/19/14 15

J M 1 B M 1 V 7 5 E 1 1 4 9 4 6 5

BALLWIN, MO 63011 06/10/19

636-527-3641 MO: 39347

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			44.25			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	14.00	14.00	0.00	0.00	FINISHED
549	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4+00MAZCOOLGRNCAR COOL FLUSH GRN CAR TECH(S):549 92.47

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/10/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTENANCE
ORIG CORR OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
WITH NEW COOLANT.
CORRECTION OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED
WITH NEW COOLANT.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	COOLANT	GENERIC	9.75	9.75	17.50	17.50
CUST	1	5901BG	FLUSH	18.50	18.50	29.98	29.98
				COST TOTAL	28.25		
						TOTAL - PARTS	47.48

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			92.47			0.00			0.00
PARTS			47.48			0.00			0.00
TOTAL			139.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------	CODE--------	DESCRIPTION----------	CONTROL NO---------	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		8.98
			TOTAL - MISC	10.48

198833 ROBERT POLITTE 962 T358 06/10/19 MA+S741003

ROSLYN WYLIE 39347 SOUL RED ME 7618

148 CUMBERLAND CT #D 14/MAZDA/MAZDA3/4DR SDN I TOUR AT 07/19/14 15

J M 1 B M 1 V 7 5 E 1 1 4 9 4 6 5

BALLWIN, MO 63011 06/10/19

636-527-3641 MO: 39347

COMMENTS----------
X029BR8JCX:WAIT created 2019-06-07 02:36:00pm taken by ROBERT POLIT
TE

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			124.25			0.00			0.00
PARTS			55.35			0.00			0.00
G.O.G.			25.30			0.00			0.00
MISC CHG			10.48			0.00			0.00
MISC DIS			-1.99			0.00			0.00
TAXES			7.88			0.00			0.00
TOTAL			221.27			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:18

*C 0
*A 4231878491884501
*T 3615
*K STORE~01
*K DOCDATE~07/23/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266671 RANDAL LAMB 673 9182 07/23/19 GC+B741007

TRACIE SILLANPAA 111751 /

1143 HWY 109 10/NISSAN TRUCK/MURANO/4DR LE AWD V6

J N 8 A Z 1 M W 2 A W 1 1 5 1 9 7

WILDWOOD, MO 63038 06/10/19

801-602-1756 MO: 111751

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96INZ REPAIR PER ESTIMATE TECH(S):630 661 1643.03

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	07/01/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
630	07/05/19	0.00	15.00	0.00	15.00	ENTERED IN INVOICING
630	07/11/19	0.00	2.50	0.00	2.50	ENTERED IN INVOICING
661	07/10/19	0.00	5.80	0.00	5.80	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	23.30	

COMPLAINT REPAIR FRONT END DAMAGE
REPAIR PER LIBERTY MUTUAL CLAIM #040077574-0001.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	FBM22-1AA0J	FRT CVR	300.00	300.00	375.00	375.00
CUST	1	96210-1AA0A	LIC BRKT	26.40	26.40	33.00	33.00
CUST	1	62210-1AA0A	STAY	42.40	42.40	53.00	53.00
CUST	1	62211-1AA0A	STAY	44.00	44.00	53.00	53.00
CUST	1	62290-1AA0A	RETAINER	63.20	63.20	79.00	79.00
CUST	1	62090-1AA0A	ABSORBER	60.80	60.80	76.00	76.00
CUST	1	75892-1AA0A	COVER	168.80	168.80	211.00	211.00
CUST	1	62500-1AA0A	CORE SUPPORT	493.00	493.00	617.00	617.00
CUST	1	KEYNI1038107	INSERT	60.97	60.97	91.00	91.00
CUST	2	COOLANT	GENERIC	9.75	19.50	17.50	35.00
CUST	1	92185-1AA0A	SEAL	25.69	25.69	34.25	34.25
				COST TOTAL	1304.76		
						TOTAL - PARTS	1657.25

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

CUST	741007	00010199	07/03/19	CRADLE	290.00
CUST	741007A	107958756	07/08/19	BUMPER BAR	193.75
CUST	741007B	5406	07/12/19	CLEAR BRA	500.00
CUST	741007C	744838	07/12/19	SUSP	880.00

```
                                                                TOTAL - SUBLET      1863.75

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    1.0  PAINT AND MATERIAL         @    197.200   /UNIT                     197.20
                                                                TOTAL - GOG          197.20

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST       DISCP  10%DISC PARTS-BODYSHOP                                      -106.00
                                                                TOTAL - MISC        -106.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        1643.03                        0.00                          0.00
  PARTS                        1657.25                        0.00                          0.00
  SUBLET                       1863.75                        0.00                          0.00
  G.O.G.                        197.20                        0.00                          0.00
  MISC DIS                     -106.00                        0.00                          0.00
  TOTAL                        5255.23                        0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCCB                        GCWB                          GCIB


COMMENTS---------------------------------------------------------------------------
SAFECO INS
6.11 PART HERE
7.3 PARTS HERE
7.8 PART HERE




PAGE 1 OF 2                                  [CONTINUED ON NEXT PAGE]       11:45:18
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266671 RANDAL LAMB 673 9182 07/23/19 GC+B741007

TRACIE SILLANPAA 111751 /

1143 HWY 109 10/NISSAN TRUCK/MURANO/4DR LE AWD V6

J N 8 A Z 1 M W 2 A W 1 1 5 1 9 7

WILDWOOD, MO 63038 06/10/19

801-602-1756 MO: 111751

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1643.03			0.00			0.00
PARTS			1657.25			0.00			0.00
SUBLET			1863.75			0.00			0.00
G.O.G.			197.20			0.00			0.00
MISC DIS			-106.00			0.00			0.00
TAXES			200.63			0.00			0.00
TOTAL			5455.86			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:18

*C 0
*A 4231886541884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

223667 CHARLIE THIERET 932 4359 06/10/19 MA+S741008

KIMBERLY S GRONECK 49447 SNWFLK WH P 8793

16004 HUNTERS WAY DR 16/MAZDA/CX-9/4DR AWD GR TOUR 06/24/16 175

J M 3 T C B D Y 7 G 0 1 0 5 9 5 8

CHESTERFIELD, MO 63017 06/10/19

314-249-3924 314-249-3924 MO: 49447

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):923 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	14.70	14.70	0.00	0.00	FINISHED
923	06/10/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PY8W-14-302	FILTER,OIL	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.46

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			14.46			0.00			0.00
TOTAL			35.91			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                  TECH(S):923                    24.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/10/19   14.70    14.70   0.00   0.00    FINISHED
            923   06/10/19    0.00     0.00   0.00   0.40    FINISHED
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          24.00                          0.00                          0.00
  TOTAL                          24.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):923                    0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/10/19   14.80    14.80   0.00   0.00    FINISHED
            923   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
```

223667 CHARLIE THIERET 932 4359 06/10/19 MA+S741008

KIMBERLY S GRONECK 49447 SNWFLK WH P 8793

16004 HUNTERS WAY DR 16/MAZDA/CX-9/4DR AWD GR TOUR 06/24/16 175

J M 3 T C B D Y 7 G 0 1 0 5 9 5 8

CHESTERFIELD, MO 63017 06/10/19

314-249-3924 314-249-3924 MO: 49447

CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4+00MAZDIFFSERVIC DIFFERENTIAL FLUSH TECH(S):923 70.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	0.00	0.50	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS DIFFERENTIAL FLUSH
CAUSE GENERAL MAINTANANCE
CORRECTION OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID WIT
NEW DIFFERENTIAL FLUID

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	75164BG	DIFF	45.30	45.30	75.65	75.65
			COST TOTAL		45.30		
					TOTAL - PARTS		75.65

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			70.00			0.00			0.00
PARTS			75.65			0.00			0.00
TOTAL			145.65			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
		TOTAL - MISC	1.50

COMMENTS

X027P3YXCJ:created 2019-06-10 08:18:00am taken by Charles Thieret

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			107.58			0.00			0.00
PARTS			83.52			0.00			0.00
G.O.G.			14.46			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			8.81			0.00			0.00
TOTAL			215.87			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231923061884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

253526 JOSEPH WHITAKER 420 2295 06/12/19 GC+S741009

EUGENIA PAPPAS 15303 BLUE STEEL 79677

15137 BAXTON CT 18/GMC/TERRAIN/4DR FWD SLT 06/22/18 3

3 G K A L P E V 4 J L 3 5 3 1 5 0

CHESTERFIELD, MO 63017 06/10/19

314-941-5006 636-394-9300 MO: 15304

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02GCZ01 CAMPAIGN/RECALL TECH(S):422 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/10/19	14.70	15.10	0.40	0.00	FINISHED
422	06/10/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.70	

COMPLAINT C/S: PERFORM RECALL N182200470 Transmission Clutch Drag Caus
ing Overheat Warning
ORIG CAUSE FACTORY RECALL
CAUSE FACTORY RECALL
ORIG CORR PERFORMED N182200470, REFLASH TCM, CODE 1821916304
CORRECTION PERFORMED N182200470, REFLASH TCM, CODE 1821916304
LABOR OP# 9104384 .7

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			104.97			0.00
TOTAL			0.00			104.97			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 02GCZ CAMPAIGN/RECALL TECH(S):422 29.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/10/19	14.60	14.70	0.10	0.00	FINISHED
422	06/10/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.20	

COMPLAINT C/S: PERFORM RECALL Loss of Audio Chime and Wrong Splash Scr
een

```
ORIG CAUSE   FACTORY RECALL
CAUSE        FACTORY RECALL
ORIG CORR    PERFORMED N192217490, HAS VERSION 20.11, NO FURTHER ACTION
             REQUIRED
CORRECTION   PERFORMED N192217490, HAS VERSION 20.11, NO FURTHER ACTION
             REQUIRED
             LABOR OP# 9104537 .2

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          29.99                          0.00
  TOTAL                           0.00                          29.99                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                           GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------------
J# 3 00GCZ           QUICK SERVICE                      TECH(S):422                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             422   06/10/19   15.10    15.50   0.40   0.00    FINISHED
             422   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.40   0.00

COMPLAINT    CHECK ALL LIGHT CUSTOMER STATES RIGHT SIDE HAS A LIGHT OUT
ORIG CAUSE   LED STRIP
CAUSE        LED STRIP
```

253526 JOSEPH WHITAKER 420 2295 06/12/19 GC+S741009

EUGENIA PAPPAS 15303 BLUE STEEL 79677

15137 BAXTON CT 18/GMC/TERRAIN/4DR FWD SLT 06/22/18 3

3 G K A L P E V 4 J L 3 5 3 1 5 0

CHESTERFIELD, MO 63017 06/10/19

314-941-5006 636-394-9300 MO: 15304

ORIG CORR CHECK OUT, LOWER RIGHT FRONT HEADLIGHT LED STRIP NOT AS
BRIGHT, ORDERED HEADLIGHT ASSEMBLY
CORRECTION CHECK OUT, LOWER RIGHT FRONT HEADLIGHT LED STRIP NOT AS
BRIGHT, ORDERED HEADLIGHT ASSEMBLY

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	0	84610586	HEADLAMP 2.725 N	725.00	0.00	965.00	0.00

PART ON SPECIAL ORDER
** QUANTITY 1 IS SPECIAL ORDERED **

TOTAL - PARTS 0.00

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES

LABOR----WARRANTY

J# 4 00GCZ27POINT 27 POINT INSPECTION TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/10/19	15.10	15.10	0.00	0.00	FINISHED
422	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS

X02Q9EJWPO:WAIT created 2019-06-05 12:21:00pm taken by Joe Whitaker

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
741009-1	104.97
741009-2	29.99
CLAIM TOTALS	134.96

[CONTINUED ON NEXT PAGE]

253526 JOSEPH WHITAKER 420 2295 06/12/19 GC+S741009

EUGENIA PAPPAS 15303 BLUE STEEL 79677

15137 BAXTON CT 18/GMC/TERRAIN/4DR FWD SLT 06/22/18 3

3 G K A L P E V 4 J L 3 5 3 1 5 0

CHESTERFIELD, MO 63017 06/10/19

314-941-5006 636-394-9300 MO: 15304

DCS AUDIT SLIP

JOB CARD 741009

VIN	3GKALPEV4JL353150	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	15303	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZFAT		741009-1	001399389612	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS
9104384	0.7

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: PERFORMED N182200470, REFLASH TCM, CODE 1821916304
LABOR OP# 9104384 .7

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	104.97	0.00	104.97

253526 JOSEPH WHITAKER 420 2295 06/12/19 GC+S741009

EUGENIA PAPPAS 15303 BLUE STEEL 79677

15137 BAXTON CT 18/GMC/TERRAIN/4DR FWD SLT 06/22/18 3

3 G K A L P E V 4 J L 3 5 3 1 5 0

CHESTERFIELD, MO 63017 06/10/19

314-941-5006 636-394-9300 MO: 15304

DCS AUDIT SLIP

JOB CARD 741009

VIN	3GKALPEV4JL353150	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/10/2019
ODOMETER	15303	SERVICE ADVISOR GMIN	559026791
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZFAT		741009-2	001399389625	0002

JOB COMPLETION DATE: 06/10/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS
9104537	0.2

OTHER LABOR OPS (Y/N) N

CORRECTION DESCRIPTION: PERFORMED N192217490, HAS VERSION 20.11, NO FURTHER ACTION REQUIRED LABOR OP# 9104537 .2

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	29.99	0.00	29.99
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	29.99	0.00	29.99

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			134.96			0.00
TOTAL			0.00			134.96			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:19

*C 0
*A 4231930711884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

237347 ROBERT POLITTE 962 4360 06/12/19 MA+S741010

DENISE REINKING 25427 MACHINE GRA 11014

544 KINGSCROSS LN 17/MAZDA/MAZDA3 4DR/4DR GRAND TOURIN 03/29/17 42

J M 1 B N 1 W 3 8 H 1 1 0 3 9 0 3

SAINT LOUIS, MO 63141 06/10/19

314-650-6625 MO: 25427

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):547 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	14.80	15.00	0.20	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE FAULTY F-BCM
CAUSE FAULTY F-BCM
ORIG CORR F-BCM REPLACEMENT
XXR46ARX/0.2 HRS
CORRECTION F-BCM REPLACEMENT
XXR46ARX/0.2 HRS

CLAIM # 741010-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TKY2-67-5XX	FRONT BODY	68.00	68.00	88.40	88.40
			COST TOTAL		68.00		
					TOTAL - PARTS		88.40

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00
JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 03MAZEMISSION   EMISSION INSPECTION              TECH(S):547                    16.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            547   06/10/19   14.80    14.80   0.00   0.00    FINISHED
            547   06/10/19    0.00     0.00   0.00   0.30    FINISHED
                            TOTAL TECH TIME   0.00   0.30

COMPLAINT    PERFORM EMISSION INSPECTION
ORIG CORR    PERFORMED EMISSION INSPECTION
CORRECTION   PERFORMED EMISSION INSPECTION

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                      4.00
    CUST      SYSTEC  SYSTEMS TEC                                   741010      3.45
    CUST         SSR  SHOP SUPPLIES                                            -0.83
                                                          TOTAL - MISC          6.62

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          16.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -0.83                          0.00                          0.00
  TOTAL                          23.17                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS
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237347 ROBERT POLITTE 962 4360 06/12/19 MA+S741010

DENISE REINKING 25427 MACHINE GRA 11014

544 KINGSCROSS LN 17/MAZDA/MAZDA3 4DR/4DR GRAND TOURIN 03/29/17 42

J M 1 B N 1 W 3 8 H 1 1 0 3 9 0 3

SAINT LOUIS, MO 63141 06/10/19

314-650-6625 MO: 25427

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	14.80	14.80	0.00	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+20MAZ06 CABIN AIR FILTER TECH(S):547 39.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	0.00	0.00	0.00	0.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	KD45-61-J6X-MV	FILTER, CA	12.33	12.33	20.55	20.55
				COST TOTAL	12.33		
					TOTAL - PARTS		20.55

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		39.40			0.00			0.00
PARTS		20.55			0.00			0.00
TOTAL		59.95			0.00			0.00
JOB# 4 JOURNAL PREFIX		MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.83
		TOTAL - MISC	5.33

COMMENTS----------
X0292O3NZC:WAIT created 2019-06-05 02:29:00pm taken by ROBERT POLIT
TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#..... LABOR... PARTS... SUB.LAB. SUB.PART GOG..... MISC.... TAX.... TOTAL....

741010-1	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00

237347 ROBERT POLITTE 962 4360 06/12/19 MA+S741010

DENISE REINKING 25427 MACHINE GRA 11014

544 KINGSCROSS LN 17/MAZDA/MAZDA3 4DR/4DR GRAND TOURIN 03/29/17 42

J M 1 B N 1 W 3 8 H 1 1 0 3 9 0 3

SAINT LOUIS, MO 63141 06/10/19

314-650-6625 MO: 25427

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			55.95			27.60			0.00
PARTS			20.55			88.40			0.00
MISC CHG			12.78			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TAXES			2.12			0.00			0.00
TOTAL			90.57			116.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231934741884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 3380 06/12/19 GC+S741011

FRANK BOMMARITO BUICK GMC INC 81273 GRAY/ 13380A

15736 MANCHESTER ROAD 13/VOLKSWAGEN/JETTA SEDAN/N 4DR A 06/18/19 81320

3 V W D P 7 A J 6 D M 3 6 9 7 2 0

ELLISVILLE, MO 63011 06/10/19

636-391-7200 636-391-9400 MO: 81273

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCADD1 ADDED OP TECH(S):575 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/11/19	14.00	14.00	0.00	0.00	FINISHED
575	06/11/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
PRE AUCTION
ORIG CORR LOF AND ROTATE TIRES
PRE AUCTION
CORRECTION LOF AND ROTATE TIRES
PRE AUCTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	OAPMGL57187	OIL FILTER	12.92	12.92	18.09	18.09
				COST TOTAL	15.32		
					TOTAL - PARTS		21.49

G.O.G. & SUPPLIES----------

INTL	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.16

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00
PARTS			0.00			0.00			21.49

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  G.O.G.                          0.00                          0.00                          14.16
  MISC CHG                        0.00                          0.00                           8.00
  TOTAL                           0.00                          0.00                         213.65
JOB#  1 JOURNAL PREFIX            GCCS                          GCWS                           GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 2 00GCZ           QUICK SERVICE                      TECH(S):575                        285.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/11/19   14.00    14.00   0.00   0.00    FINISHED
            575   06/11/19    0.00     0.00   0.00   1.90    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.90

COMPLAINT    USED CAR PREP
ORIG CORR    .2 AIR FILTER/.2 WIPERS//1.5 BOTH FRT SWAY BAR LINKS
CORRECTION   .2 AIR FILTER/.2 WIPERS//1.5 BOTH FRT SWAY BAR LINKS
             CIA REPLACED WINDSHIELD

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    OAPMGA49186          AIR FILTER            17.67    17.67     24.74      24.74
    INTL     2    OAPK80478            LINK KIT              13.83    27.66     19.36      38.72
    INTL     1    OAP19PUV             WIPER                 16.30    16.30     22.82      22.82
    INTL     1    OAP24PUV             WIPER                 18.42    18.42     25.79      25.79
                                                       COST TOTAL     80.05
                                                                  TOTAL - PARTS        112.07
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[CONTINUED ON NEXT PAGE]

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10                                ALBERT BAUMANN JR   108       3380    06/12/19   GC+S741011

FRANK BOMMARITO BUICK GMC INC                                    81273       GRAY/            13380A

15736 MANCHESTER ROAD             13/VOLKSWAGEN/JETTA SEDAN/N    4DR A  06/18/19        81320

                                  3 V W D P 7 A J 6 D M 3 6 9 7 2 0

ELLISVILLE, MO 63011                                                      06/10/19

636-391-7200      636-391-9400                                                          MO: 81273


SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION------------------------------
    INTL   741011     8108      06/12/19 WINDSHIELD                                    338.00
                                                                  TOTAL - SUBLET       338.00

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         285.00
  PARTS                          0.00                          0.00                         112.07
  SUBLET                         0.00                          0.00                         338.00
  TOTAL                          0.00                          0.00                         735.07
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                           GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 3 03GCZMVI/EMISSI SAFETY/EMISSION                    TECH(S):549                    28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/11/19   14.00    14.00   0.00   0.00    FINISHED
            549   06/11/19    0.00     0.00   0.00   0.50    FINISHED
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                            4.00
    INTL      SYSTEC  SYSTEMS TEC                                      741011          3.45
                                                                  TOTAL - MISC          7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                           GCIS



GRAND TOTALS-----------------------------------------------------------------------------
          ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         483.55
  PARTS                          0.00                          0.00                         133.56
  SUBLET                         0.00                          0.00                         338.00
  G.O.G.                         0.00                          0.00                          14.16
  MISC CHG                       0.00                          0.00                          15.45
                        ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                         984.72


*************************    A L L  D E T A I L  I N V O I C E    *************************
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 [END OF INVOICE] 11:45:19

*C 0
*A 4231939041884501
*T 3615
*K STORE~01
*K DOCDATE~07/19/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

103876 CARL MCGOWAN 622 9287 07/19/19 IN+B741013

DAVID CHILDS 10980 GRAPH SHADO 97323

323 RUSTIC OAKS DR 18/INFINITI/Q50 3.0T/4DR SDN 3.0T LU 11/17/18 12

J N 1 E V 7 A R 2 J M 4 4 3 8 8 8

WENTZVILLE, MO 63385 06/10/19

636-293-9410 636-537-7208 MO: 10980

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):661 887 3131.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
887	06/19/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
887	06/21/19	0.00	13.30	0.00	13.30	ENTERED IN INVOICING
661	06/25/19	0.00	12.50	0.00	12.50	ENTERED IN INVOICING
887	06/27/19	0.00	3.60	0.00	3.60	ENTERED IN INVOICING
655	07/01/19	0.00	0.00	0.00	3.80	ENTERED IN INVOICING
887	07/03/19	0.00	0.00	0.00	8.80	ENTERED IN INVOICING
887	07/12/19	0.00	4.30	0.00	4.30	ENTERED IN INVOICING
661	07/18/19	0.00	0.00	0.00	4.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	50.80	

COMPLAINT FRT. END
REPAIR PER SAFECO CLAIM #040137273-0001.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		620226HH1H	BUMPER SET FRONT	269.42	269.42	489.85	489.85
CUST	1		658204GA1C	SEAL ASSY-HOOD,F	69.06	69.06	125.56	125.56
CUST	1		622566HH0A	FINISHER-FRONT F	80.98	80.98	122.00	122.00
CUST	1		622576HH0A	BRACKET-FRONT L	80.98	80.98	122.00	122.00
CUST	1		623106HH0C	GRILL RADIATOR	204.75	204.75	372.27	372.27
CUST	1		622546HH1A	GRILLE-FRONT BUM	40.59	40.59	73.80	73.80
CUST	1		284384HB3A	SENSOR ASSY DIST	124.47	124.47	207.45	207.45
CUST	2		285335ZA0A	COVER	43.11	86.22	78.38	156.76
CUST	1		284384BA5C	SENSOR ASSY DIST	124.24	124.24	225.89	225.89
CUST	1		285336HH1A	COVER	29.81	29.81	54.20	54.20
CUST	1		260106HH7A	LAMP ASSY - HEAD	1192.41	1192.41	2168.02	2168.02
CUST	1		260606HH7A	LAMP ASSY - HEAD	1192.41	1192.41	2168.02	2168.02
CUST	2		638904HK0A	EMBLEM-FRONT FEN	31.29	62.58	56.89	113.78
CUST	1		G27004HH3A	GLASS - WINDSHIE	522.61	522.61	950.20	950.20
CUST	1		261554GA0B	LAMP FOG LH	176.81	176.81	321.47	321.47

CUST	1	285356725R	SENSOR ASSY-RAIN	98.76	98.76	179.56	179.56
CUST	1	788174HH0B	PROTECTOR-REAR F	20.57	20.57	37.40	37.40
				COST TOTAL	4376.67		
						TOTAL - PARTS	7888.23

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION------------------------------

CUST	741013	03323	06/25/19	WHEEL REPAIR	260.00
CUST	741013A	16788	07/02/19	INSTALL WINDSHIELD	125.00
CUST	741013A	16788	07/02/19	GLASS KIT	25.00
CUST	741013C	74564	07/09/19	DETAIL	150.00
CUST	741013D	743854	07/09/19	ALIGNB	100.00
				TOTAL - SUBLET	660.00

G.O.G. & SUPPLIES--

CUST	1.0	PAINT & MATERIALS	@	600.000	/UNIT	600.00
					TOTAL - GOG	600.00

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------

CUST	DISCP	10%DISC PARTS-BODYSHOP		-540.00
			TOTAL - MISC	-540.00

103876 CARL MCGOWAN 622 9287 07/19/19 IN+B741013

DAVID CHILDS 10980 GRAPH SHADO 97323

323 RUSTIC OAKS DR 18/INFINITI/Q50 3.0T/4DR SDN 3.0T LU 11/17/18 12

J N 1 E V 7 A R 2 J M 4 4 3 8 8 8

WENTZVILLE, MO 63385 06/10/19

636-293-9410 636-537-7208 MO: 10980

JOB# 1 TOTALS	CUSTOMER		WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			3131.50			0.00			0.00
PARTS			7888.23			0.00			0.00
SUBLET			660.00			0.00			0.00
G.O.G.			600.00			0.00			0.00
MISC DIS			-540.00			0.00			0.00
TOTAL			11739.73			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCB			INWB			INIB

COMMENTS----------

6.28 PARTS HERE
7.2 PART HERE
COLLECT $500.00 DEDUCTIBLE. SAFECO TO PAY SHOP DIRECT
THE REMAINING BALANCE.
7.15 PART HERE

GRAND TOTALS----------

	CUSTOMER		WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			3131.50			0.00			0.00
PARTS			7888.23			0.00			0.00
SUBLET			660.00			0.00			0.00
G.O.G.			600.00			0.00			0.00
MISC DIS			-540.00			0.00			0.00
TAXES			716.63			0.00			0.00
TOTAL			12456.36			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231944821884501
*T 3615
*K STORE~01
*K DOCDATE~06/10/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

236201 CHARLIE THIERET 932 4362 06/10/19 MA+S741015

EDITH CAMPBELL YK2H9A 32367 /

506 OAKTREE CROSSING CT 16/MAZDA/CX-5/4DR AWD TOUR AT

J M 3 K E 4 C Y 3 G 0 8 8 0 9 1 0

BALLWIN, MO 63021-7474 06/10/19

813-283-8544 MO: 32367

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 923 12.04

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/10/19	15.80	15.80	0.00	0.00	FINISHED
578	06/10/19	0.00	0.00	0.00	0.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.65	7.65
			COST TOTAL		5.10		
					TOTAL - PARTS		7.65

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	5.000	/UNIT	25.00
					TOTAL - GOG	25.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.04			0.00			0.00

```
  PARTS                          7.65                        0.00                        0.00
  G.O.G.                        25.30                        0.00                        0.00
  TOTAL                         44.99                        0.00                        0.00
JOB#  1 JOURNAL PREFIX            MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZ04         ROTATION SPECIAL                   TECH(S):578 923                  19.95
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/10/19   15.80    15.80   0.00   0.00    FINISHED
             578   06/10/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.95                        0.00                        0.00
  TOTAL                          19.95                        0.00                        0.00
JOB#  2 JOURNAL PREFIX            MACS                        MAWS                        MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
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236201                              CHARLIE THIERET     932       4362    06/10/19   MA+S741015

EDITH CAMPBELL                                    YK2H9A      32367       /

506 OAKTREE CROSSING CT             16/MAZDA/CX-5/4DR AWD TOUR AT

                                    J M 3 K E 4 C Y 3 G 0 8 8 0 9 1 0

BALLWIN, MO 63021-7474                                                  06/10/19

813-283-8544                                                                    MO: 32367


LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):923                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/10/19   15.80    15.80   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 4+11MAZAF         REPLACE AIR FILTER               TECH(S):578                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/10/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE   RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE        RECCOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR    REPLACED ENGINE AIR FILTER
CORRECTION   REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PE07-13-3A0A-MV      ELEMENT.AI             8.40     8.40     12.60      12.60
                                                    COST TOTAL      8.40
                                                                TOTAL - PARTS         12.60

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                         12.60                          0.00                          0.00
  TOTAL                         12.60                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  5 CHARGES---------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 5+20MAZ06         CABIN AIR FILTER                 TECH(S):578                       30.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/10/19    0.00     0.20   0.00   0.20    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.20

COMPLAINT    RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    KD45-61-J6X-MV       FILTER, CA            12.33    12.33     18.50      18.50
                                                    COST TOTAL     12.33
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TOTAL - PARTS 18.50

JOB# 5 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		30.00		0.00		0.00
PARTS		18.50		0.00		0.00
TOTAL		48.50		0.00		0.00

236201 CHARLIE THIERET 932 4362 06/10/19 MA+S741015

EDITH CAMPBELL YK2H9A 32367 /

506 OAKTREE CROSSING CT 16/MAZDA/CX-5/4DR AWD TOUR AT

J M 3 K E 4 C Y 3 G 0 8 8 0 9 1 0

BALLWIN, MO 63021-7474 06/10/19

813-283-8544 MO: 32367

JOB# 5 JOURNAL PREFIX MACS MAWS MAIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+00MAZDIFFSERVIC DIFFERENTIAL FLUSH TECH(S):578 54.30

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/10/19	0.00	0.50	0.00	0.50	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS DIFFERENTIAL FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID WIT
NEW DIFFERENTIAL FLUID
CORRECTION OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID WIT
NEW DIFFERENTIAL FLUID

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	75164BG	DIFF	45.30	45.30	68.09	68.09
			COST TOTAL		45.30		
					TOTAL - PARTS		68.09

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		54.30			0.00			0.00
PARTS		68.09			0.00			0.00
TOTAL		122.39			0.00			0.00

JOB# 6 JOURNAL PREFIX MACS MAWS MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------
WEB APPT created 2019-06-04 12:07:54pm taken by

GRAND TOTALS----------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
	----------CUSTOMER----------			----------WARRANTY----------			----------INTERNAL----------	
LABOR		116.29			0.00			0.00
PARTS		106.84			0.00			0.00
G.O.G.		25.30			0.00			0.00
MISC CHG		1.50			0.00			0.00
TAXES		11.88			0.00			0.00
		----------			----------			----------
TOTAL		261.81			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:19

*C 0
*A 4231949751884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

180409 ROBERT POLITTE 962 4361 06/11/19 MA+S741016

PATRICIA M WURST 56194 CRYSTAL WHT 7071

674 CEDAR RUN DR 14/MAZDA/CX-5/4DR AWD TOURING AT 06/13/13 8

J M 3 K E 4 C Y 9 E 0 3 2 0 5 7 8

BALLWIN, MO 63021 06/10/19

314-616-1999 MO: 56194

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):547 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	15.80	15.80	0.00	0.00	FINISHED
547	06/10/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.

ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
CUST	1	9956-41-400	GASKET	0.73	0.73	1.59	1.59
CUST	1	LFE5-10-404	PLUG,DRAIN	4.75	4.75	9.90	9.90
			COST TOTAL		10.58		
					TOTAL - PARTS		19.36

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                          19.36                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  TOTAL                          66.74                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 46MAZ06         TIRE REPAIR                       TECH(S):547 923                  75.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             547   06/10/19   15.80    15.80   0.00   0.00    FINISHED
             547   06/10/19    0.00     0.00   0.00   0.00    FINISHED
             923   06/11/19    0.00     0.00   0.00   0.30    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.30

COMPLAINT    CUSTOMER STATES NAIL IN DRIVERS REAR TIRE, CHECK AND ADVISE
ORIG CAUSE   TECH FOUND NAIL ON CORNER OF TREAD AND SIDEWALL, RECOMMEND
             REPLACING TIRE
CAUSE        TECH FOUND NAIL ON CORNER OF TREAD AND SIDEWALL, RECOMMEND
             REPLACING TIRE
ORIG CORR    TECH REPLACED DRIVERS REAR TIRE
             EASY CARE TOTAL CARE
             AUTH AMOUNT: $
             AUTH#
             CUSTOMER HAS $0 DEDUCTIBLE
```

```
180409                              ROBERT POLITTE      962       4361    06/11/19   MA+S741016

PATRICIA M WURST                                                 56194       CRYSTAL WHT        7071

674 CEDAR RUN DR                    14/MAZDA/CX-5/4DR AWD TOURING AT      06/13/13            8

                                    J M 3 K E 4 C Y 9 E 0 3 2 0 5 7 8

BALLWIN, MO 63021                                                          06/10/19

314-616-1999                                                                              MO: 56194


CORRECTION   TECH REPLACED DRIVERS REAR TIRE
             EASY CARE TOTAL CARE
             AUTH AMOUNT: $212.98
             AUTH#5714110
             CUSTOMER HAS $0 DEDUCTIBLE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PK13-13-1NXK         225/65R17            106.00   106.00    126.14     126.14
                                                    COST TOTAL    106.00
                                                                  TOTAL - PARTS        126.14

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST          T1  1 TIRE MISSOURI TAX                                                  0.50
                                                                  TOTAL - MISC           0.50

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         75.00                         0.00                         0.00
  PARTS                        126.14                         0.00                         0.00
  MISC CHG                       0.50                         0.00                         0.00
  TOTAL                        201.64                         0.00                         0.00
JOB#  2 JOURNAL PREFIX           MACS                         MAWS                         MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):547                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            547   06/10/19   15.80    15.80   0.00   0.00    FINISHED
            547   06/10/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                         0.00                         0.00                         0.00
JOB#  3 JOURNAL PREFIX           MACS                         MAWS                         MAIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZDIFFSERVIC DIFFERENTIAL FLUSH                TECH(S):547                         54.30
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            547   06/10/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS DIFFERENTIAL FLUSH
ORIG CAUSE   GENERAL MAINTANANCE
CAUSE        GENERAL MAINTENANCE
ORIG CORR    OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID WIT
             NEW DIFFERENTIAL FLUID
CORRECTION   OUR TECHS HAVE REPLACED YOUR CARS OLD DIFFERENTIAL FLUID
```

WITH NEW DIFFERENTIAL FLUID
DISCOUNT APPLIED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	75164BG	DIFF	45.30	45.30	75.65	75.65
			COST TOTAL		45.30		

[CONTINUED ON NEXT PAGE]

180409 ROBERT POLITTE 962 4361 06/11/19 MA+S741016

PATRICIA M WURST 56194 CRYSTAL WHT 7071

674 CEDAR RUN DR 14/MAZDA/CX-5/4DR AWD TOURING AT 06/13/13 8

J M 3 K E 4 C Y 9 E 0 3 2 0 5 7 8

BALLWIN, MO 63021 06/10/19

314-616-1999 MO: 56194

TOTAL - PARTS 75.65

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			54.30			0.00			0.00
PARTS			75.65			0.00			0.00
TOTAL			129.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+11MAZAF REPLACE AIR FILTER TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/10/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT TECH INSPECTION SHOWS DIRTY ENGINE AIR FILTER
ORIG CAUSE RECCOMMEND REPLACING ENGINE AIR FILTER
CAUSE RECOMMEND REPLACING ENGINE AIR FILTER
ORIG CORR REPLACED ENGINE AIR FILTER
CORRECTION REPLACED ENGINE AIR FILTER

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PE07-13-3A0A-MV	ELEMENT.AI	8.40	8.40	14.00
			COST TOTAL		8.40	
					TOTAL - PARTS	14.00

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			14.00			0.00			0.00
TOTAL			14.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------
WAIT created 2019-06-06 05:24:00pm taken by ROBERT POLITTE

RECOMMENDATIONS----------
RECOMMEND TRANSMISSION SERVICE - $160
RECOMMEND COOLANT SERVICE - $140

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			141.38			0.00			0.00
PARTS			235.15			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			2.00			0.00			0.00

TAXES	24.31	0.00	0.00
TOTAL	438.14	0.00	0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:19

*C 0
*A 4231955431884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

234751 JOSHUA DELANOIX 403 2297 06/13/19 GC+S741027

MARCIA FAQUIN SN8X2B 53072 CARBON BLAC

531 ARLINGTON TERRACE 14/GMC/ACADIA/4DR FWD 06/04/14 3

1 G K K R T K D 9 E J 2 4 9 4 9 7

WILDWOOD, MO 63040 06/10/19

314-498-0668 314-498-0668 MO: 53072

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 20GCZ HEATING / AIR COND TECH(S):476 795.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/11/19	15.20	15.70	0.50	0.00	HOLD OTHER
476	06/12/19	11.40	14.20	2.80	0.00	FINISHED
476	06/12/19	0.00	0.00	0.00	5.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		3.30	5.30	

COMPLAINT CUSTOMER STATES THE A/C BLOWS WARM AIR. MORE SO ON THE PASSENGER SIDE.
ORIG CAUSE FOUND LEAK IN REAR EVAPORATOR THAT HAS ALSO CAUSED CONTAMINATION OF REAR BLOWER
CAUSE FOUND LEAK IN REAR EVAPORATOR THAT HAS ALSO CAUSED CONTAMINATION OF REAR BLOWER
ORIG CORR REPLACE REAR EVAP/BLOWER MOTOR COMPLETE
CORRECTION REPLACE REAR EVAP/BLOWER MOTOR COMPLETE

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		2724966	SEAL 9.222 Y	5.52	5.52	11.04	11.04
CUST	1		52477087	SEAL 9.222 Y	5.71	5.71	11.42	11.42
CUST	1		84369132	MOTOR 8.855 Y	55.68	55.68	111.36	111.36
CUST	1		84358044	EVAPORATO 9.210 Y	189.67	189.67	377.30	377.30
					COST TOTAL	256.58		
						TOTAL - PARTS		511.12

G.O.G. & SUPPLIES

CUST	2.5	R134 REFRIG CHARGE LB	@	21.950	/UNIT	54.88
CUST	2.0	REF OIL 88901445	@	3.500	/UNIT	7.00
					TOTAL - GOG	61.88

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT	-40.00

TOTAL - MISC -40.00

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			795.00			0.00			0.00
PARTS			511.12			0.00			0.00
G.O.G.			61.88			0.00			0.00
MISC DIS			-40.00			0.00			0.00
TOTAL			1328.00			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/11/19	15.70	15.70	0.00	0.00	FINISHED
476	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 2 JOURNAL PREFIX GCQS GCWS GCIS

234751 JOSHUA DELANOIX 403 2297 06/13/19 GC+S741027

MARCIA FAQUIN SN8X2B 53072 CARBON BLAC

531 ARLINGTON TERRACE 14/GMC/ACADIA/4DR FWD 06/04/14 3

1 G K K R T K D 9 E J 2 4 9 4 9 7

WILDWOOD, MO 63040 06/10/19

314-498-0668 314-498-0668 MO: 53072

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00GCZAC-PERFORM A/C PERFORMANCE SERV TECH(S):476 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/12/19	14.30	14.30	0.00	0.00	FINISHED
476	06/12/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	GDISC	SERVICE DISCOUNT		-10.00
			TOTAL - MISC	-10.00

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
MISC DIS			-10.00			0.00			0.00
TOTAL			79.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS----------
X029MGX4CT:created 2019-06-03 04:46:00pm taken by Joshua Delanoix

234751 JOSHUA DELANOIX 403 2297 06/13/19 GC+S741027

MARCIA FAQUIN SN8X2B 53072 CARBON BLAC

531 ARLINGTON TERRACE 14/GMC/ACADIA/4DR FWD 06/04/14 3

1 G K K R T K D 9 E J 2 4 9 4 9 7

WILDWOOD, MO 63040 06/10/19

314-498-0668 314-498-0668 MO: 53072

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			837.95			0.00			0.00
PARTS			558.12			0.00			0.00
G.O.G.			61.88			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-50.00			0.00			0.00
TAXES			53.48			0.00			0.00
TOTAL			1487.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231962191884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

88211 CHARLIE THIERET 932 4363 06/12/19 MA+S741031

CHARLES LAMB UB5Y5Y 121600 LIQUID SILV

16045 AUTUMN OAK CT 10/MAZDA/ 08/20/09 0

J M 1 B L 1 S F 1 A 1 1 4 7 3 1 7

ELLISVILLE, MO 63021 06/10/19

636-230-0780 E# 1 YR FREE MAINT MO: 121600

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 85MAZ ACCESSORIES TECH(S):549 400.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	8.40	8.40	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	3.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	3.00	

COMPLAINT EST REPAIR
SEAT AND UNDERSHIELD, FLOORMATS
ORIG CORR INSTALLED NEW UNDERSHIELD, FLOORMATS, AND INSTALLED NEW
DRIVER SIDE SEAT BACK COVER AND FOAM INSULATION, OK AT THIS
TIME
CORRECTION INSTALLED NEW UNDERSHIELD, FLOORMATS, AND INSTALLED NEW
DRIVER SIDE SEAT BACK COVER AND FOAM INSULATION, OK AT THIS
TIME

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		BBM3-88-181B-02	TRIM LT, S	167.26	167.26	306.71	306.71
CUST	1		0000-8B-L63	FLOOR MATS	52.82	52.82	92.60	92.60
CUST	1		BBM4-56-112E	COVER,UNDE	17.17	17.17	34.34	34.34
CUST	1		BBR1-88-182	PAD(L),BAC	74.85	74.85	137.26	137.26
				COST TOTAL		312.10		
						TOTAL - PARTS		570.91

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			400.00			0.00			0.00
PARTS			570.91			0.00			0.00
TOTAL			970.91			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MA2A VALVOLINE OIL/FILTER TECH(S):549 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	8.40	8.40	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	LF05-14-302B	FILTER,OIL	5.14	5.14	7.87	7.87
			COST TOTAL		5.14		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	12.10

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.07

88211 CHARLIE THIERET 932 4363 06/12/19 MA+S741031

CHARLES LAMB UB5Y5Y 121600 LIQUID SILV

16045 AUTUMN OAK CT 10/MAZDA/ 08/20/09 0

J M 1 B L 1 S F 1 A 1 1 4 7 3 1 7

ELLISVILLE, MO 63021 06/10/19

636-230-0780 E# 1 YR FREE MAINT MO: 121600

TOTAL - MISC -1.07

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			12.10			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TOTAL			32.48			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES

LABOR----CUSTOMER

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	8.40	8.40	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS
++RENTAL++

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			413.58			0.00			0.00
PARTS			578.78			0.00			0.00
G.O.G.			12.10			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TAXES			55.26			0.00			0.00
TOTAL			1085.15			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231967351884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

239936 JOSHUA DELANOIX 403 2298 06/11/19 BU+S741032

ARTHUR LIND 12421 PEPPERDUST 39240

15450 COUNTRY MILL CT 17/BUICK/LACROSSE/4DR SDN FWD 06/17/17 52

1 G 4 Z P 5 S S 0 H U 2 0 5 9 8 0

CHESTERFIELD, MO 63017 06/10/19

636-532-3345 MO: 12421

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03GCZEMISSION EMISSION INSPECTION TECH(S):422 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/11/19	11.20	11.40	0.20	0.00	FINISHED
422	06/11/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.30	

COMPLAINT EMISSION INSPECTION
ORIG CORR PERFORMED EMISSION INSPECTION
CORRECTION PERFORMED EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	741032	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):422 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/11/19	11.50	11.50	0.00	0.00	FINISHED
422	06/11/19	0.00	0.00	0.00	0.00	FINISHED

TOTAL TECH TIME 0.00 0.00

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST SALE	GL	COST SALE	GL	COST SALE
TOTAL		0.00		0.00		0.00
JOB# 2 JOURNAL PREFIX		BUQS		BUWS		BUIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # A SS SHOP SUPPLIES-SERVICE		0.83
	TOTAL - MISC	0.83

COMMENTS----------
APPT 6-11-19 S/F

239936 JOSHUA DELANOIX 403 2298 06/11/19 BU+S741032

ARTHUR LIND 12421 PEPPERDUST 39240

15450 COUNTRY MILL CT 17/BUICK/LACROSSE/4DR SDN FWD 06/17/17 52

1 G 4 Z P 5 S S 0 H U 2 0 5 9 8 0

CHESTERFIELD, MO 63017 06/10/19

636-532-3345 MO: 12421

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			8.28			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			24.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:19

*C 0
*A 4231972301884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

251893 ROBERT POLITTE 962 4364 06/12/19 MA+S741033

STACY HOWARD 75978 /

NEED NEW ADDRESS 12/MAZDA/CX-9/4DR FWD TOUR

J M 3 T B 2 C A 7 C 0 3 5 6 7 1 0

, MO 06/10/19

MO: 75978

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ01 CAMPAIGN/RECALL TECH(S):547 96.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	8.40	9.10	0.70	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.70	

COMPLAINT PERFORM RECALL#1317F
PASSENGER AIR BAG INFLATOR
ORIG CAUSE FAULTY INFLATOR
CAUSE FAULTY INFLATOR
ORIG CORR PASSENGER AIR BAG INFLATOR REPLACEMENT
XXN7DXRX/0.7 HRS
CORRECTION PASSENGER AIR BAG INFLATOR REPLACEMENT
XXN7DXRX/0.7 HRS

CLAIM # 741033-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TDY1-57-K80	INFLATOR,	56.79	56.79	79.51	79.51
WARR	1	ZZT1-57-K75	PAD, FELT	0.52	0.52	0.73	0.73
				COST TOTAL	57.31		
						TOTAL - PARTS	80.24

JOB# 1 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		96.60		0.00
PARTS		0.00		80.24		0.00
TOTAL		0.00		176.84		0.00
JOB# 1 JOURNAL PREFIX		MACS		MAWS		MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MA2A VALVOLINE OIL/FILTER TECH(S):547 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	8.40	8.40	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	YF09-14-302A	CARTRIDGE,	4.75	4.75	7.87	7.87
			COST TOTAL		4.75		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16

```
251893                              ROBERT POLITTE      962       4364    06/12/19   MA+S741033

STACY HOWARD                                                 75978       /

NEED NEW ADDRESS                    12/MAZDA/CX-9/4DR FWD TOUR

                                    J M 3 T B 2 C A 7 C 0 3 5 6 7 1 0

, MO                                                                      06/10/19

                                                                                        MO: 75978


                                                                    TOTAL - GOG           14.46

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                      -1.07
                                                                    TOTAL - MISC          -1.07

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          13.58                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         14.46                          0.00                          0.00
  MISC DIS                       -1.07                          0.00                          0.00
  TOTAL                          34.84                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):547                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             547   06/11/19    8.40     8.40   0.00   0.00    FINISHED
             547   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
ORIG CORR    MULTI POINT INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+20MAZ06         CABIN AIR FILTER                 TECH(S):547                         39.40
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             547   06/11/19    0.00     0.00   0.00   0.20    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.20

COMPLAINT    RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    L2Y6-61-P11-MV       FILTER, CA            12.33    12.33     20.55      20.55
                                                      COST TOTAL     12.33
                                                                    TOTAL - PARTS         20.55

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          39.40                          0.00                          0.00
  PARTS                          20.55                          0.00                          0.00
```

TOTAL	59.95	0.00	0.00
JOB# 4 JOURNAL PREFIX	MACS	MAWS	MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

[CONTINUED ON NEXT PAGE]

251893 ROBERT POLITTE 962 4364 06/12/19 MA+S741033

STACY HOWARD 75978 /

NEED NEW ADDRESS 12/MAZDA/CX-9/4DR FWD TOUR

J M 3 T B 2 C A 7 C 0 3 5 6 7 1 0

, MO 06/10/19

MO: 75978

LABOR----CUSTOMER----------

J# 5+00MAZZACTUNEUP	A/C TUNE UP				TECH(S):547		52.71
TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION	
547	06/11/19	0.00	0.00	0.00	0.40	ENTERED IN INVOICING	
		TOTAL TECH TIME		0.00	0.40		

COMPLAINT B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
CAUSE TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND TO REDUCE ODOR FROM VENTS
ORIG CORR TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE
CORRECTION TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR VEHICLE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	7950BG	A/C KIT	28.30	28.30	37.24	37.24
			COST TOTAL		28.30		
					TOTAL - PARTS		37.24

JOB# 5 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		52.71		0.00		0.00
PARTS		37.24		0.00		0.00
TOTAL		89.95		0.00		0.00
JOB# 5 JOURNAL PREFIX		MACS		MAWS		MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		8.57
			TOTAL - MISC	10.07

COMMENTS----------
X02X6JT2WJ:CUSTOMER REQUESTED A RENTAL created 2019-06-10 10:30:00a
m taken by ROBERT POLITTE

RECOMMENDATIONS----------
RECOMMEND 6 CYLINDER TUNE-UP - $350

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
741033-1	96.60	80.24	0.00	0.00	0.00	0.00	0.00	176.84
CLAIM TOTALS	96.60	80.24	0.00	0.00	0.00	0.00	0.00	176.84

251893 ROBERT POLITTE 962 4364 06/12/19 MA+S741033

STACY HOWARD 75978 /

NEED NEW ADDRESS 12/MAZDA/CX-9/4DR FWD TOUR

J M 3 T B 2 C A 7 C 0 3 5 6 7 1 0

, MO 06/10/19

MO: 75978

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			105.69			96.60			0.00
PARTS			65.66			80.24			0.00
G.O.G.			14.46			0.00			0.00
MISC CHG			10.07			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TAXES			7.88			0.00			0.00
TOTAL			202.69			176.84			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231980191884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

237909 ROBERT KOSTIAL 532 7010 06/11/19 IN+S741035

MICHELLE NICHOLS N149136007 38628 BLACK OBSI/ 94900L

2449 POWDERS MILL DRIVE 15/INFINITI/Q50/4DR SDN AWD PREMIUM 04/19/16 15911

J N 1 B V 7 A R 0 F M 4 1 6 8 2 8

CHESTERFIELD, MO 63005 06/10/19

314-409-9225 MO: 38628

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 40INZ07 BRAKE NOISE TECH(S):464 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
464	06/11/19	12.90	16.30	2.10	0.00	FINISHED
		TOTAL TECH TIME		2.10	0.00	

COMPLAINT (Brake Noise - 40)
ORIG CORR VERIFIED CUSTOMER CONCERN, REPLACED FRONT & REAR BRAKES, SEE LINES 5 & 6.
CORRECTION VERIFIED CUSTOMER CONCERN, REPLACED FRONT & REAR BRAKES, SEE LINES 5 & 6.

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):464 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
464	06/11/19	16.30	16.30	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                           INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+40INZ11         FRONT PADS AND ROTOR              TECH(S):464                      267.05
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/11/19    0.00     0.00   0.00   2.00    ENTERED IN INVOICING
             464   06/11/19   16.30    16.30   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   2.00

COMPLAINT    CUSTOMER REQUESTS REPLACE FRONT BRAKE PADS AND RESURFACE
             ROTORS - $425.00 ($40.00 COUPON APPLIED)
ORIG CORR    FRONT BRAKE JOB COMPLETE
CORRECTION   FRONT BRAKE JOB COMPLETE

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    D10604GA0A           PAD KIT-DISC BRA      60.00    60.00    100.00     100.00
    CUST     1    8952BG               BRAKE SQ KIT          12.25    12.25     17.95      17.95
                                                    COST TOTAL     72.25
                                                                TOTAL - PARTS       117.95
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[CONTINUED ON NEXT PAGE]

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237909                              ROBERT KOSTIAL      532       7010    06/11/19   IN+S741035

MICHELLE NICHOLS                                  N149136007  38628       BLACK OBSI/      94900L

2449  POWDERS MILL DRIVE            15/INFINITI/Q50/4DR SDN AWD PREMIUM   04/19/16        15911

                                    J N 1 B V 7 A R 0 F M 4 1 6 8 2 8

CHESTERFIELD, MO 63005                                                    06/10/19

314-409-9225                                                                          MO: 38628


JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         267.05                         0.00                          0.00
  PARTS                         117.95                         0.00                          0.00
  TOTAL                         385.00                         0.00                          0.00
JOB#  3 JOURNAL PREFIX            INCS                         INWS                          INIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+40INZ12         REAR PADS AND ROTORS              TECH(S):464                      280.38
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/11/19    0.00     0.00   0.00   2.00    ENTERED IN INVOICING
             464   06/11/19   16.40    16.40   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   2.00

COMPLAINT    CUSTOMER REQUESTS REPLACE REAR BRAKE PADS AND RESURFACE
             ROTORS - $425.00 ($40.00 COUPON APPLIED)
ORIG CORR    REAR BRAKE JOB COMPLETE
CORRECTION   REAR BRAKE JOB COMPLETE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    D40601MB0A           PAD KIT-DISC BRA      52.00    52.00     86.67      86.67
    CUST     1    8952BG               BRAKE SQ KIT          12.25    12.25     17.95      17.95
                                                  COST TOTAL     64.25
                                                                 TOTAL - PARTS        104.62

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         280.38                         0.00                          0.00
  PARTS                         104.62                         0.00                          0.00
  TOTAL                         385.00                         0.00                          0.00
JOB#  4 JOURNAL PREFIX            INCS                         INWS                          INIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+00INZBFLUSH     BRAKE FLUID EXCHANGE              TECH(S):464                      109.49
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             464   06/11/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
             464   06/11/19   16.30    16.30   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS BRAKE FLUID PRESSURE BLEED SERVICE -
             $129.95
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION   REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
```

STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	84032BG	BRAKE FLUSH KIT	18.25	18.25	20.46	20.46
			COST TOTAL		18.25		
					TOTAL - PARTS		20.46

[CONTINUED ON NEXT PAGE]

237909 ROBERT KOSTIAL 532 7010 06/11/19 IN+S741035

MICHELLE NICHOLS N149136007 38628 BLACK OBSI/ 94900L

2449 POWDERS MILL DRIVE 15/INFINITI/Q50/4DR SDN AWD PREMIUM 04/19/16 15911

J N 1 B V 7 A R 0 F M 4 1 6 8 2 8

CHESTERFIELD, MO 63005 06/10/19

314-409-9225 MO: 38628

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			109.49			0.00			0.00
PARTS			20.46			0.00			0.00
TOTAL			129.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------

J# 6+00INZAFR *REPLACE AIR FILTER TECH(S):464 10.70

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/11/19	0.00	0.00	0.00	0.20	ENTERED IN INVOICING
464	06/11/19	16.30	16.30	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT CUSTOMER REQUEST ENGINE AIR FILTER REPLACEMENT - $65.00

ORIG CAUSE ENGINE AIR FILTER IS DIRTY

CAUSE ENGINE AIR FILTER IS DIRTY

ORIG CORR REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

CORRECTION REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	2	16546ED000	ELEMENT ASSY-AIR	16.29	32.58	27.15	54.30
			COST TOTAL		32.58		
					TOTAL - PARTS		54.30

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			10.70			0.00			0.00
PARTS			54.30			0.00			0.00
TOTAL			65.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

COMMENTS----------

Grinding sound from back right side when applying the brakes - TAG
NUMBER IS 7010

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			667.62			0.00			0.00
PARTS			297.33			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			26.72			0.00			0.00
			---			---			---
TOTAL			993.17			0.00			0.00

*C 0
*A 4231984401884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

226058 ALBERT BAUMANN JR 108 4365 06/11/19 MA+S741036

CHRISTOPHER J MERZ KN8E1S 40293 SOUL RED ME 10895

10 FLOWERY BRANCH PLACE 16/MAZDA/CX-5/4DR FWD GRND TOUR AT 06/04/16 18

J M 3 K E 2 D Y 7 G 0 7 9 8 7 1 5

WILDWOOD, MO 63040 06/11/19

636-346-5277 MO: 40293

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	8.40	8.40	0.00	0.00	FINISHED
578	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	1WPE-14-302	CARTRIDGE,		5.10	5.10	7.87	7.87
				COST TOTAL		5.10		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	6.000	/UNIT	30.00
					TOTAL - GOG	30.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         30.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          49.25                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):578                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/11/19    8.40     8.40   0.00   0.00    FINISHED
             578   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    KD45-61-J6X-MV       FILTER, CA            12.33    12.33     20.55      20.55
                                                      COST TOTAL     12.33
                                                                 TOTAL - PARTS         20.55
```

226058 ALBERT BAUMANN JR 108 4365 06/11/19 MA+S741036

CHRISTOPHER J MERZ KN8E1S 40293 SOUL RED ME 10895

10 FLOWERY BRANCH PLACE 16/MAZDA/CX-5/4DR FWD GRND TOUR AT 06/04/16 18

J M 3 K E 2 D Y 7 G 0 7 9 8 7 1 5

WILDWOOD, MO 63040 06/11/19

636-346-5277 MO: 40293

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			20.55			0.00			0.00
TOTAL			20.55			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 46MAZ04 ROTATION SPECIAL TECH(S):578 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	8.40	8.40	0.00	0.00	FINISHED
578	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.95			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			18.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+11MAZ ENGINE MINOR TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	0.00	0.00	0.00	0.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

ORIG CORR REPLACED POLLEN FILTER
CORRECTION REPLACED POLLEN FILTER

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		3.02
			TOTAL - MISC	4.52

COMMENTS----------
X02SHT9VKP:WEB APPT created 2019-06-06 07:54:05am taken by

226058 ALBERT BAUMANN JR 108 4365 06/11/19 MA+S741036

CHRISTOPHER J MERZ KN8E1S 40293 SOUL RED ME 10895

10 FLOWERY BRANCH PLACE 16/MAZDA/CX-5/4DR FWD GRND TOUR AT 06/04/16 18

J M 3 K E 2 D Y 7 G 0 7 9 8 7 1 5

WILDWOOD, MO 63040 06/11/19

636-346-5277 MO: 40293

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			32.03			0.00			0.00
PARTS			28.42			0.00			0.00
G.O.G.			30.30			0.00			0.00
MISC CHG			4.52			0.00			0.00
MISC DIS			-2.00			0.00			0.00
TAXES			5.37			0.00			0.00
TOTAL			98.64			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4231990361884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

60214 ROBERT POLITTE 962 4366 06/11/19 MA+S741037

JOYCE SPINDEL SPINDL 67560 CRYSTAL WHI 5380

412 FORSHEER DR 13/MAZDA/CX-9/4DR SUV FWD TOURING 03/18/13 111

J M 3 T B 2 C A 1 D 0 4 0 6 7 0 0

CHESTERFIELD, MO 63017 06/11/19

636-391-9107 314-966-3400 MO: 67560

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 10MAZ07A 6 CYL TUNE UP TECH(S):576 294.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	9.40	9.40	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT CUSTOMER REQUESTS 6 CYLINDER TUNE-UP
ORIG CORR TECH PERFORMED 6 CYLINDER TUNE-UP, REPLACED SPARK PLUGS
CORRECTION TECH PERFORMED 6 CYLINDER TUNE-UP, REPLACED SPARK PLUGS

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	6		ZZJ1-18-110	PLUG,SPARK	4.83	28.98	10.06	60.36
				COST TOTAL		28.98		
						TOTAL - PARTS		60.36

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			294.00			0.00			0.00
PARTS			60.36			0.00			0.00
TOTAL			354.36			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MA2A VALVOLINE OIL/FILTER TECH(S):576 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	9.40	9.40	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		YF09-14-302A	CARTRIDGE,	4.75	4.75	7.87	7.87
				COST TOTAL		4.75		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES							
CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT		0.30
						TOTAL - GOG	0.30

MISC	CODE	DESCRIPTION	CONTROL NO			
CUST	SSR	SHOP SUPPLIES				-1.00
					TOTAL - MISC	-1.00

[CONTINUED ON NEXT PAGE]

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60214                              ROBERT POLITTE      962       4366    06/11/19   MA+S741037

JOYCE SPINDEL                                    SPINDL      67560       CRYSTAL WHI        5380

412 FORSHEER DR                    13/MAZDA/CX-9/4DR SUV FWD TOURING     03/18/13          111

                                   J M 3 T B 2 C A 1 D 0 4 0 6 7 0 0

CHESTERFIELD, MO 63017                                                    06/11/19

636-391-9107      314-966-3400                                                          MO: 67560


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.08                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                          0.30                          0.00                          0.00
  MISC DIS                       -1.00                          0.00                          0.00
  TOTAL                          19.25                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):576                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/11/19    9.40     9.40   0.00   0.00    FINISHED
             576   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+03MAZ03         SAFETY/EMISSION                   TECH(S):576                       28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             576   06/11/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CORR    PERFORMED SAFETY AND EMISSION INSPECTION
CORRECTION   PERFORMED SAFETY AND EMISSION INSPECTION

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                              4.00
    CUST      SYSTEC  SYSTEMS TEC                                    741037             3.45
    CUST         SSR  SHOP SUPPLIES                                                    -1.43
                                                          TOTAL - MISC                 6.02

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -1.43                          0.00                          0.00
  TOTAL                          34.57                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  5 CHARGES--------------------------------------------------------------------------------
```

LABOR----CUSTOMER----------

J# 5+00MAZBGINJECT INJECTOR CLEAN SERV TECH(S):576 112.77

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS INJECTOR CLEAN SERVICE.

[CONTINUED ON NEXT PAGE]

60214 ROBERT POLITTE 962 4366 06/11/19 MA+S741037

JOYCE SPINDEL SPINDL 67560 CRYSTAL WHI 5380

412 FORSHEER DR 13/MAZDA/CX-9/4DR SUV FWD TOURING 03/18/13 111

J M 3 T B 2 C A 1 D 0 4 0 6 7 0 0

CHESTERFIELD, MO 63017 06/11/19

636-391-9107 314-966-3400 MO: 67560

ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN ATTACHES A SPECIALIZED TOOL TO THE FUEL RAIL ADAPTER PORT AND DIRECTLY CLEANS THE FULE INJECTORS. THEN A BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE ' EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND VARNISHED DEPOSITS FROM THE SYSTEM.
CORRECTION TECHNICIAN ATTACHES A SPECIALIZED TOOL TO THE FUEL RAIL ADAPTER PORT AND DIRECTLY CLEANS THE FUEL INJECTORS. THEN A BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE ' EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND VARNISHED DEPOSITS FROM THE SYSTEM.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1002BG	INJ FLUSH	33.55	33.55	47.18	47.18
			COST TOTAL		33.55		
					TOTAL - PARTS		47.18

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			112.77			0.00			0.00
PARTS			47.18			0.00			0.00
TOTAL			159.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		25.00
			TOTAL - MISC	26.50

COMMENTS----------
X02FGKWC96:created 2019-06-10 08:34:00am taken by ROBERT POLITTE
DELETED OPERATION(S)----------
00MA1A SYNTHETIC VALVOLINE 00MA2A VALVOLINE OIL/FILTER
00MA1A SYNTHETIC VALVOLINE

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			447.40			0.00			0.00
PARTS			115.41			0.00			0.00
G.O.G.			0.30			0.00			0.00
MISC CHG			33.95			0.00			0.00
MISC DIS			-2.43			0.00			0.00
TAXES			12.43			0.00			0.00
TOTAL			607.06			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:19

*C 0
*A 4231995361884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

179350 ROBERT POLITTE 962 4367 06/11/19 MA+S741038

DEBORAH KAY KETRING 50713 BRILL BLK/B 5395

602 KEHRS MILL RIDGE DR 13/MAZDA/MX-5 MIATA/2DR CONV CLUB MT 05/23/13 38

J M 1 N C 2 L F 5 D 0 2 2 9 2 2 4

BALLWIN, MO 63011 06/11/19

636-207-7746 636-733-1103 MO: 50713

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):923 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	8.30	8.30	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		LF05-14-302B	FILTER,OIL	5.14	5.14	7.87	7.87
				COST TOTAL		5.14		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.07
			TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         13.58                         0.00                         0.00
  PARTS                          7.87                         0.00                         0.00
  G.O.G.                        35.30                         0.00                         0.00
  MISC DIS                      -1.07                         0.00                         0.00
  TOTAL                         55.68                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            MACS                         MAWS                         MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 40MAZ02         BRAKE CONCERN                    TECH(S):923                    0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/11/19    8.30     8.30   0.00   0.00    FINISHED
            923   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER STATES BRAKES SQUEAK, CHECK AND ADVISE
ORIG CAUSE   TECH FOUND FRONT BRAKES "GREEN" OVER 50% AND REAR BRAKES
             "YELLOW" AROUND 30%
CAUSE        TECH FOUND FRONT BRAKES "GREEN" OVER 50% AND REAR BRAKES
             "YELLOW" AROUND 30%
ORIG CORR    NO CORRECTIONS AT THIS TIME, RECOMMEND DRIVING VEHICLE TO
             CLEAR RUST OFF ROTORS
CORRECTION   NO CORRECTIONS AT THIS TIME, RECOMMEND DRIVING VEHICLE TO
             CLEAR RUST OFF ROTORS
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179350                              ROBERT POLITTE      962       4367    06/11/19   MA+S741038

DEBORAH KAY KETRING                                                50713       BRILL BLK/B        5395

602 KEHRS MILL RIDGE DR             13/MAZDA/MX-5 MIATA/2DR CONV CLUB MT  05/23/13           38

                                    J M 1 N C 2 L F 5 D 0 2 2 9 2 2 4

BALLWIN, MO 63011                                                          06/11/19

636-207-7746      636-733-1103                                                              MO: 50713


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):923                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/11/19    8.30     8.30   0.00   0.00    FINISHED
             923   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00MAZZACTUNEUP  A/C TUNE UP                        TECH(S):923                       52.71
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/11/19    0.00     0.00   0.00   0.40    ENTERED IN INVOICING
                           TOTAL TECH TIME   0.00   0.40

COMPLAINT    B/G AIR CONDITIONING TUNE-UP
ORIG CAUSE   TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
CAUSE        TECHNICIAN RECOMMENDS A/C TUNE-UP PROCEDURE TO INCREASE
             OVERALL EFFICIENCY OF THE CLIMATE CONTROL SYSTEM AND
             TO REDUCE ODOR FROM VENTS
ORIG CORR    TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE
CORRECTION   TECHNICIAN HAS PERFORMED BG A/C TUNE UP SERVICE ON YOUR
             VEHICLE

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG                A/C KIT                28.30    28.30     37.24      37.24
                                                        COST TOTAL     28.30
                                                                     TOTAL - PARTS         37.24

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         52.71                          0.00                          0.00
  PARTS                         37.24                          0.00                          0.00
  TOTAL                         89.95                          0.00                          0.00
JOB#  4 JOURNAL PREFIX            MACS                          MAWS                          MAIS
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JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+46MAZ074	MOUNT AND BALANCE 4	TECH(S):923	120.00

[CONTINUED ON NEXT PAGE]

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179350                              ROBERT POLITTE      962       4367    06/11/19   MA+S741038

DEBORAH KAY KETRING                                                50713       BRILL BLK/B        5395

602 KEHRS MILL RIDGE DR             13/MAZDA/MX-5 MIATA/2DR CONV CLUB MT  05/23/13           38

                                    J M 1 N C 2 L F 5 D 0 2 2 9 2 2 4

BALLWIN, MO 63011                                                          06/11/19

636-207-7746      636-733-1103                                                              MO: 50713


LABOR----CUSTOMER-----------------------------------------------------------------------
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/11/19    0.00     0.00   0.00   1.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS 4 NEW TIRES MOUNTED AND BALANCED
ORIG CORR    TECH MOUNTED AND BALANCED 4 NEW TIRES
CORRECTION   TECH MOUNTED AND BALANCED 4 NEW TIRES

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     3    PK00-46-6300         205/45R17            199.00   597.00    248.75     746.25
                                                       COST TOTAL    597.00
                                                                     TOTAL - PARTS        746.25

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST          T3  3 TIRE MISSOURI TAX                                                  1.50
                                                                     TOTAL - MISC           1.50

JOB#  5 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         120.00                         0.00                         0.00
  PARTS                         746.25                         0.00                         0.00
  MISC CHG                        1.50                         0.00                         0.00
  TOTAL                         867.75                         0.00                         0.00
JOB#  5 JOURNAL PREFIX            MACS                         MAWS                         MAIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+46MAZZ          WHEEL/TIRE CONCERN                TECH(S):923                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/11/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    BUY 3 TIRES, GET 4TH TIRE FOR $1

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PK00-46-6300         205/45R17            199.00   199.00      1.00       1.00
                                                       COST TOTAL    199.00
                                                                     TOTAL - PARTS          1.00

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST          T1  1 TIRE MISSOURI TAX                                                  0.50
                                                                     TOTAL - MISC           0.50

JOB#  6 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                           1.00                         0.00                         0.00
  MISC CHG                        0.50                         0.00                         0.00
  TOTAL                           1.50                         0.00                         0.00
JOB#  6 JOURNAL PREFIX            MACS                         MAWS                         MAIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
```

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
X02NZKM3VD:WEB APPT created 2019-06-09 06:01:04pm taken by Deborah Ketring

[CONTINUED ON NEXT PAGE]

179350 ROBERT POLITTE 962 4367 06/11/19 MA+S741038

DEBORAH KAY KETRING 50713 BRILL BLK/B 5395

602 KEHRS MILL RIDGE DR 13/MAZDA/MX-5 MIATA/2DR CONV CLUB MT 05/23/13 38

J M 1 N C 2 L F 5 D 0 2 2 9 2 2 4

BALLWIN, MO 63011 06/11/19

636-207-7746 636-733-1103 MO: 50713

COMMENTS----------
DELETED OPERATION(S)----------
05MAZ RECOMMEND 46MAZ04 ROTATION SPECIAL

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			186.29			0.00			0.00
PARTS			792.36			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			28.50			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TAXES			76.54			0.00			0.00
TOTAL			1117.92			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:19

*C 0
*A 4232000951884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266649 CHARLIE THIERET 932 4368 06/11/19 MA+S741039

RICH SULLIVAN 104500 /

1106 RIDGEWAY MEADOW DR 07/MAZDA/MX-5 MIATA/2DR CONV PRHT TR

J M 1 N C 2 6 F 2 7 0 1 3 4 5 1 0

ELLISVILLE, MO 63021 06/11/19

MO: 104500

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):923 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	9.30	9.30	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT LOF AND ROTATE TIRES
54.95 COUPON
NEED BY 11AM

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		LF05-14-302B	FILTER,OIL	5.14	5.14	7.87	7.87
				COST TOTAL		5.14		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE SYNBLEND 5	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TOTAL			54.54			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 46MAZ04 ROTATION SPECIAL TECH(S):923 24.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	9.30	9.30	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.20
TOTAL - MISC -1.20

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.00			0.00			0.00
MISC DIS			-1.20			0.00			0.00
TOTAL			22.80			0.00			0.00

JOB# 2 JOURNAL PREFIX MACS MAWS MAIS

266649 CHARLIE THIERET 932 4368 06/11/19 MA+S741039

RICH SULLIVAN 104500 /

1106 RIDGEWAY MEADOW DR 07/MAZDA/MX-5 MIATA/2DR CONV PRHT TR

J M 1 N C 2 6 F 2 7 0 1 3 4 5 1 0

ELLISVILLE, MO 63021 06/11/19

MO: 104500

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00MAZCOOLGRNCAR COOL FLUSH GRN CAR TECH(S):923 90.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	0.00	1.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED WITH NEW COOLANT.
CORRECTION OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED WITH NEW COOLANT.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	COOLANT	GENERIC	9.75	9.75	17.50	17.50
CUST	1	5901BG	FLUSH	18.50	18.50	29.98	29.98
				COST TOTAL	28.25		
					TOTAL - PARTS		47.48

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			90.00			0.00			0.00
PARTS			47.48			0.00			0.00
TOTAL			137.48			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.00
		TOTAL - MISC	3.50

COMMENTS----------
DELETED OPERATION(S)----------

00MAZ LOF FROM BODY SHOP 00MAZ99P MAZDA FULL CIRCLE

266649 CHARLIE THIERET 932 4368 06/11/19 MA+S741039

RICH SULLIVAN 104500 /

1106 RIDGEWAY MEADOW DR 07/MAZDA/MX-5 MIATA/2DR CONV PRHT TR

J M 1 N C 2 6 F 2 7 0 1 3 4 5 1 0

ELLISVILLE, MO 63021 06/11/19

MO: 104500

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			126.38			0.00			0.00
PARTS			55.35			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			3.50			0.00			0.00
MISC DIS			-2.21			0.00			0.00
TAXES			8.13			0.00			0.00
TOTAL			226.45			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*C 0
*A 4232002731884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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10 ALBERT BAUMANN JR 108 3260 06/11/19 GC+S741040

FRANK BOMMARITO BUICK GMC INC 148588 GRAY/ 13260A

15736 MANCHESTER ROAD 08/HYUNDAI/VERACRUZ/AWD 4DR GLS 06/08/19 148595

K M 8 N U 7 3 C 8 8 U 0 6 9 6 8 7

ELLISVILLE, MO 63011 06/11/19

636-391-7200 636-391-9400 MO: 148588

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 85GCZ ACCESSORIES TECH(S):575 210.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/11/19	9.00	9.00	0.00	0.00	FINISHED
575	06/11/19	0.00	0.00	0.00	1.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.40	

COMPLAINT MIL
CHECK HEAD LITES
ORIG CORR REPAIRED LOOSE CONNECTOR AT TIMING SENSOR
REPLACED LS LOW BEAM
CORRECTION REPAIRED LOOSE CONNECTOR AT TIMING SENSOR
REPLACED LS LOW BEAM

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	0000-11-H11	BULB	18.69	18.69	37.39	37.39
			COST TOTAL		18.69		
					TOTAL - PARTS		37.39

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			210.00
PARTS			0.00			0.00			37.39
TOTAL			0.00			0.00			247.39
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			210.00

PARTS	0.00	0.00	37.39
TOTAL	0.00	0.00	247.39

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:20

*C 0
*A 4232007931884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

2718 ROBERT KOSTIAL 532 0909 06/11/19 IN+S741041

NISSAN-INFINITI LT 5176 GRAPH SHADO 98178

15736 MANCHESTER ROD 19/INFINITI/QX60/4DR LUXE AWD 06/04/19 3

5 N 1 D L 0 M M 1 K C 5 1 0 9 0 9

ELLISVILLE, MO 63011 06/11/19

636-391-7200 636-391-7200 MO: 5176

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00INZSYNTEC *LOF/FULL SYNTHETIC TECH(S):435 13.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	8.50	8.50	0.00	0.00	FINISHED
435	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT LUBRICATION AND OIL CHANGE USING INFINITI AUTHORIZED FULL SYNTHETIC OIL. OIL FILTER IS CHANGED, TIRE PRESSURES ARE SET TO SPECIFICATION AND MULTI POINT INSPECTION IS COMPLETED.

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    1520865F0E           OIL FILTER            5.12     5.12      8.53       8.53
    INTL     1    11026JA00A           WASHER DRAIN          0.27     0.27      0.55       0.55
                                                   COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    INTL    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                          20.65
                                                                TOTAL - GOG           20.65

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          13.45
  PARTS                          0.00                          0.00                           9.08
  G.O.G.                         0.00                          0.00                          20.65
  TOTAL                          0.00                          0.00                          43.18
JOB#  1 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):435                          19.50
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/11/19    8.50     8.50   0.00   0.00    FINISHED
             435   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER REQUESTS A TIRE ROTATION.
             ++++ RESET TIRE PRESSURE AS SPECIFIED ON PLACARD AFTER THE
             WHEEL/TIRE ASSEMBLY HAS BEEN ROTATED ++++
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          19.50
  TOTAL                          0.00                          0.00                          19.50
JOB#  2 JOURNAL PREFIX           INCS                          INWS                           INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
```

2718 ROBERT KOSTIAL 532 0909 06/11/19 IN+S741041

NISSAN-INFINITI LT 5176 GRAPH SHADO 98178

15736 MANCHESTER ROD 19/INFINITI/QX60/4DR LUXE AWD 06/04/19 3

5 N 1 D L 0 M M 1 K C 5 1 0 9 0 9

ELLISVILLE, MO 63011 06/11/19

636-391-7200 636-391-7200 MO: 5176

LABOR----INTERNAL----------

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	8.50	8.50	0.00	0.00	FINISHED
435	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
ORIG CORR COMPLETED MULTI POINT INSPECTION
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			32.95
PARTS			0.00			0.00			9.08
G.O.G.			0.00			0.00			20.65
TOTAL			0.00			0.00			62.68

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232012921884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 824 06/14/19 MA+S741042

FRANK BOMMARITO BUICK GMC INC PE1M1J 172186 COPPER RED 80241A

15736 MANCHESTER ROAD 10/MAZDA/CX-9/4DR AWD SPORT 12/12/09 172190

J M 3 T B 3 M A X A 0 2 0 3 9 4 9

ELLISVILLE, MO 63011 06/11/19

636-391-7200 636-391-9400 E# 1 YR FREE MAINT MO: 172186

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00MA1BDC LOF/CHECK HISTORY TECH(S):575 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/14/19	15.60	15.60	0.00	0.00	FINISHED
575	06/14/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
PRE AUCTION
ORIG CORR LOF AND ROTATE TIRES
PRE AUCTION
CORRECTION LOF AND ROTATE TIRES
PRE AUCTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	YF09-14-302A	CARTRIDGE,	4.75	4.75	7.92	7.92
			COST TOTAL		7.15		
					TOTAL - PARTS		11.32

G.O.G. & SUPPLIES----------

INTL	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
INTL	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.46

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00

```
  PARTS                          0.00                        0.00                       11.32
  G.O.G.                         0.00                        0.00                       14.46
  MISC CHG                       0.00                        0.00                        8.00
  TOTAL                          0.00                        0.00                      203.78
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 2 00MALUBE        LUBE ONLY                      TECH(S):575                      132.30
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             575   06/14/19   15.60    15.60   0.00   0.00    FINISHED
             575   06/14/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.90

COMPLAINT    USED CAR PREP
ORIG CORR    .2 AIR FILTER//.2 WIPERS//.5 REPAIRED EXHAUST HANGER
CORRECTION   .2 AIR FILTER//.2 WIPERS//.5 REPAIRED EXHAUST HANGER

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    CY01-13-Z40A         ELEMENT, A            12.97    12.97     21.62      21.62
    INTL     1    0000-67-H17-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    0000-67-H26-MV       VPM HYBRID             8.81     8.81     14.68      14.68
                                                    COST TOTAL     30.59
                                                                TOTAL - PARTS         50.98
```

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10                                ALBERT BAUMANN JR   108       824     06/14/19   MA+S741042

FRANK BOMMARITO BUICK GMC INC                    PE1M1J      172186      COPPER RED       80241A

15736 MANCHESTER ROAD             10/MAZDA/CX-9/4DR AWD SPORT           12/12/09       172190

                                  J M 3 T B 3 M A X A 0 2 0 3 9 4 9

ELLISVILLE, MO 63011                                                    06/11/19

636-391-7200      636-391-9400                          E# 1 YR FREE MAINT          MO: 172186


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         132.30
  PARTS                          0.00                          0.00                          50.98
  TOTAL                          0.00                          0.00                         183.28
JOB#  2 JOURNAL PREFIX           MACS                          MAWS                           MAIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 3 03MAZ03         SAFETY/EMISSION                  TECH(S):549                        28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/14/19   15.60    15.60   0.00   0.00    FINISHED
             549   06/14/19    0.00     0.00   0.00   0.50    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                          4.00
    INTL      SYSTEC  SYSTEMS TEC                                    741042          3.45
                                                              TOTAL - MISC          7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                          28.55
  MISC CHG                       0.00                          0.00                           7.45
  TOTAL                          0.00                          0.00                          36.00
JOB#  3 JOURNAL PREFIX           MACS                          MAWS                           MAIS

JOB#  4 CHARGES--------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------
J# 4 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):575                         0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             575   06/14/19   15.60    15.60   0.00   0.00    FINISHED
             575   06/14/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX           MACS                          MAWS                           MAIS
```

10 ALBERT BAUMANN JR 108 824 06/14/19 MA+S741042

FRANK BOMMARITO BUICK GMC INC PE1M1J 172186 COPPER RED 80241A

15736 MANCHESTER ROAD 10/MAZDA/CX-9/4DR AWD SPORT 12/12/09 172190

J M 3 T B 3 M A X A 0 2 0 3 9 4 9

ELLISVILLE, MO 63011 06/11/19

636-391-7200 636-391-9400 E# 1 YR FREE MAINT MO: 172186

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			330.85
PARTS			0.00			0.00			62.30
G.O.G.			0.00			0.00			14.46
MISC CHG			0.00			0.00			15.45
TOTAL			0.00			0.00			423.06

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232015861884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 395 06/13/19 GC+S741043

FRANK BOMMARITO BUICK GMC INC 24545 BLACK/ 13395A

15736 MANCHESTER ROAD 17/HONDA/CIVIC SEDAN/EX CVT 07/19/19 24556

1 9 X F C 2 F 7 7 H E 0 1 6 3 1 4

ELLISVILLE, MO 63011 06/11/19

636-391-7200 636-391-9400 MO: 24545

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCADD1 ADDED OP TECH(S):578 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/13/19	9.20	9.20	0.00	0.00	FINISHED
578	06/13/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
MTC
ORIG CORR LOF AND ROTATE TIRES
MTC
CORRECTION LOF AND ROTATE TIRES
MTC

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	FVPR7356	OIL FILTER	1.74	1.74	2.50	2.50
			COST TOTAL		4.14		
					TOTAL - PARTS		5.90

G.O.G. & SUPPLIES----------
INTL 6.0 VALVOLINE OIL @ 2.360 /UNIT 14.16
TOTAL - GOG 14.16

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00
PARTS			0.00			0.00			5.90
G.O.G.			0.00			0.00			14.16
TOTAL			0.00			0.00			190.06
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00GCZ QUICK SERVICE TECH(S):578 135.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/13/19	9.20	9.20	0.00	0.00	FINISHED
578	06/13/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT USED CAR PREP
ORIG CORR .2 AIR FILTERR/.2 WIPERS//.5 BRAKE SERVICE
CORRECTION .2 AIR FILTERR/.2 WIPERS//.5 BRAKE SERVICE

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1		OAPWA10416	AIR FILTER	12.95	12.95	18.13	18.13
INTL	1		0000-67-H26-MV	VPM HYBRID	8.81	8.81	14.68	14.68
INTL	1		0000-67-H18-MV	VPM HYBRID	8.81	8.81	14.68	14.68
				COST TOTAL	30.57			
					TOTAL - PARTS			47.49

JOB# 2 TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			135.00
PARTS			0.00			0.00			47.49
TOTAL			0.00			0.00			182.49
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

10 ALBERT BAUMANN JR 108 395 06/13/19 GC+S741043

FRANK BOMMARITO BUICK GMC INC 24545 BLACK/ 13395A

15736 MANCHESTER ROAD 17/HONDA/CIVIC SEDAN/EX CVT 07/19/19 24556

1 9 X F C 2 F 7 7 H E 0 1 6 3 1 4

ELLISVILLE, MO 63011 06/11/19

636-391-7200 636-391-9400 MO: 24545

JOB# 3 CHARGES----------

LABOR----INTERNAL----------
J# 3 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):923 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/13/19	9.20	9.20	0.00	0.00	FINISHED
923	06/13/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SHP	STATE HIGHWAY PATROL		4.00
INTL	SYSTEC	SYSTEMS TEC	741043	3.45
INTL	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
MISC DIS			0.00			0.00			-1.43
TOTAL			0.00			0.00			34.57
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			333.55
PARTS			0.00			0.00			53.39
G.O.G.			0.00			0.00			14.16
MISC CHG			0.00			0.00			7.45
MISC DIS			0.00			0.00			-1.43
TOTAL			0.00			0.00			407.12

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232021361884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

241979 JOSEPH WHITAKER 420 2299 06/14/19 GC+S741044

JAMES M ROHLMAN 269 ONYX BLK/ 80654

16414 BRANDSFORD PT 19/GMC/SIERRA 1500/DBL CAB 4WD 06/05/19 26

2 G T V 2 M E C 3 K 1 1 8 4 0 4 4

CHESTERFIELD, MO 63005 06/11/19

314-570-5214 314-570-5244 MO: 270

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 85GCZZLEATHER AFTERMKTLEATHER TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/13/19	8.60	8.60	0.00	0.00	FINISHED
411	06/13/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT ADD AFTER MARKET LEATHER AS PER PATRICK IN SALES
ORIG CORR SENT OUT FOR LEATHER AS PER SALES WE OWE# 554413
CORRECTION SENT OUT FOR LEATHER AS PER SALES WE OWE# 554413

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------
INTL 741044 67144 06/12/19 INSTALL LEATHER 1200.00
TOTAL - SUBLET 1200.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
SUBLET			0.00			0.00			1200.00
TOTAL			0.00			0.00			1200.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
SUBLET			0.00			0.00			1200.00
TOTAL			0.00			0.00			1200.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:20

*C 0
*A 4232024321884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

240633 ALBERT BAUMANN JR 108 3338 06/14/19 MA+S741045

MARTINA A OWUSU 14 JET BLK MIC 13338

725 WIGGENS FERRY DR # C 19/MAZDA/MAZDA3 4DR/FWD W/SELECT PKG 06/10/19 17

3 M Z B P A A L 7 K M 1 0 8 5 5 2

CREVE COEUR, MO 63141 06/11/19

636-300-7594 314-438-2929 E# PY 40207000 MO: 14

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):576 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	14.70	14.70	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5

, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 741045-1

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES

LABOR----INTERNAL

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	14.70	14.70	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
741045-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

240633 ALBERT BAUMANN JR 108 3338 06/14/19 MA+S741045

MARTINA A OWUSU 14 JET BLK MIC 13338

725 WIGGENS FERRY DR # C 19/MAZDA/MAZDA3 4DR/FWD W/SELECT PKG 06/10/19 17

3 M Z B P A A L 7 K M 1 0 8 5 5 2

CREVE COEUR, MO 63141 06/11/19

636-300-7594 314-438-2929 E# PY 40207000 MO: 14

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232031561884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

231590 GRANT TERRILL 815 2300 06/11/19 GC+S741046

JOYCE L EVANS JOYCIE 31968 EBNY TWLGT 78122

569 RUNNING CREEK DR 17/GMC/ACADIA/4DR LTD AWD 10/19/16 18

1 G K K V S K D 1 H J 1 4 6 5 7 0

BALLWIN, MO 63021 06/11/19

314-828-6799 MO: 31968

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03GCZEMISSION EMISSION INSPECTION TECH(S):422 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/11/19	12.00	12.20	0.20	0.00	FINISHED
422	06/11/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.30	

COMPLAINT PERFORM EMISSION INSPECTION
ORIG CORR PERFORMED STATE EMISSION INSPECTION
CORRECTION PERFORMED STATE EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	741046	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):422 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/11/19	13.00	13.20	0.20	0.00	FINISHED
422	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING

TOTAL TECH TIME 0.20 0.90

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		12690385	FILTER 1.836	Y	4.30	4.30	6.00	6.00
					COST TOTAL		4.30		
							TOTAL - PARTS		6.00

G.O.G. & SUPPLIES							
CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT		36.00
CUST	1.0	LUBE	@	1.500	/UNIT		1.50
					TOTAL - GOG		37.50

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00
TOTAL			63.50			0.00			0.00

```
231590                              GRANT TERRILL       815       2300    06/11/19   GC+S741046

JOYCE L EVANS                                        JOYCIE      31968       EBNY TWLGT        78122

569 RUNNING CREEK DR                17/GMC/ACADIA/4DR LTD AWD              10/19/16           18

                                    1 G K K V S K D 1 H J 1 4 6 5 7 0

BALLWIN, MO 63021                                                          06/11/19

314-828-6799                                                                          MO: 31968


JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):422                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/11/19   12.30    12.90   0.60   0.00    FINISHED
            422   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.60   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                         0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+93GCZYBK        BRAKE LINING YELLOW               TECH(S):422                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/11/19   13.60    13.60   0.00   0.00    FINISHED
            422   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CORR    MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
             FRONT 6MM REAR 7MM
CORRECTION   MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
             FRONT 6MM REAR 7MM

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                         0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX           GCCS                          GCWS                          GCIS

JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+93GCZYTIRE      TIRE TREAD YELLOW                 TECH(S):422                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/11/19   13.30    13.30   0.00   0.00    FINISHED
            422   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
ORIG CORR    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
             FRONT 6/32" REAR 5/32"
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
             FRONT 6/32" REAR 5/32"
```

JOB# 5 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

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231590                              GRANT TERRILL       815       2300    06/11/19   GC+S741046

JOYCE L EVANS                                     JOYCIE      31968       EBNY TWLGT        78122

569 RUNNING CREEK DR                17/GMC/ACADIA/4DR LTD AWD             10/19/16           18

                                    1 G K K V S K D 1 H J 1 4 6 5 7 0

BALLWIN, MO 63021                                                         06/11/19

314-828-6799                                                                          MO: 31968


JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+00GCZAC-PERFORM A/C PERFORMANCE SERV              TECH(S):422                        42.95
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/11/19   13.30    13.30   0.00   0.00    FINISHED
            422   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE   NORMAL CHECK AND MAINTENANCE.
CAUSE        NORMAL CHECK AND MAINTENANCE.
ORIG CORR    TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.
CORRECTION   TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG                FLUSH                 28.30    28.30     47.00      47.00
                                                        COST TOTAL     28.30
                                                                       TOTAL - PARTS         47.00

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST       GCOUP  SERVICE COUPON                                                      -13.50
                                                                       TOTAL - MISC        -13.50

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          42.95                          0.00                          0.00
  PARTS                          47.00                          0.00                          0.00
  MISC DIS                      -13.50                          0.00                          0.00
  TOTAL                          76.45                          0.00                          0.00
JOB#  6 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  7 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 7+20GCZ06         CABIN AIR FILTER                 TECH(S):422                        15.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            422   06/11/19   13.60    13.60   0.00   0.00    FINISHED
            422   06/11/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.30

COMPLAINT    CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    CABIN AIR FILTER REPLACED
CORRECTION   CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
```

CUST	1	20958479	FILTER	9.786	Y	22.41	22.41	29.95	29.95
						COST TOTAL	22.41		
							TOTAL - PARTS		29.95

[CONTINUED ON NEXT PAGE]

231590 GRANT TERRILL 815 2300 06/11/19 GC+S741046

JOYCE L EVANS JOYCIE 31968 EBNY TWLGT 78122

569 RUNNING CREEK DR 17/GMC/ACADIA/4DR LTD AWD 10/19/16 18

1 G K K V S K D 1 H J 1 4 6 5 7 0

BALLWIN, MO 63021 06/11/19

314-828-6799 MO: 31968

JOB# 7 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			15.00			0.00			0.00
PARTS			29.95			0.00			0.00
TOTAL			44.95			0.00			0.00
JOB# 7 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC CODE		DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		8.87
			TOTAL - MISC	10.37

COMMENTS
X02LZFG035:created 2019-06-07 12:38:00pm taken by Rosealee Fleck

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			94.50			0.00			0.00
PARTS			82.95			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			17.82			0.00			0.00
MISC DIS			-14.33			0.00			0.00
TAXES			10.34			0.00			0.00
TOTAL			228.78			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:20

*C 0
*A 4232035781884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266700 ALBERT BAUMANN JR 108 3374 06/14/19 MA+S741047

SARAH E KRANKKA 15 DP CRYST BL 13374

11821 SOLOGNE CT 19/MAZDA/CX-5/4DR TOURING FWD 06/10/19 35

J M 3 K F A C M 8 K 1 6 0 3 0 9 7

MARYLAND HEIGHTS, MO 63043 06/11/19

573-231-9661 636-946-8440 MO: 15

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):547 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	15.80	15.80	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 05
, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 741047-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	15.80	15.80	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
741047-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

266700 ALBERT BAUMANN JR 108 3374 06/14/19 MA+S741047

SARAH E KRANKKA 15 DP CRYST BL 13374

11821 SOLOGNE CT 19/MAZDA/CX-5/4DR TOURING FWD 06/10/19 35

J M 3 K F A C M 8 K 1 6 0 3 0 9 7

MARYLAND HEIGHTS, MO 63043 06/11/19

573-231-9661 636-946-8440 MO: 15

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232040591884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266613 ALBERT BAUMANN JR 108 264 06/20/19 MA+S741048

DENNIS J CARTER 17 SNOWFLAKE W 12664

601 ROSARITA RD 18/MAZDA/MAZDA6 SDN/4DR SDN GR TOUR 06/10/19 82

J M 1 G L 1 T Y 8 J 1 3 2 5 3 6 0

ARLINGTON, TX 76002 06/11/19

301-325-0413 301-325-0413 MO: 17

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 75MAZSTEP3 STEP 3 TECH(S):923 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	14.80	14.80	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM STEP 3 OF PDI PROCESS
ORIG CAUSE PERFORM STEP 3
CAUSE PERFORM STEP 3
ORIG CORR MM018XRX 0.4, PERFORM STEP 3 OF PDI PROCESS
CORRECTION MM018XRX 0.5
, PERFORM STEP 3 OF PDI PROCESS

CLAIM # 741048-1

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	14.80	14.80	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00		0.00		0.00
JOB# 2 JOURNAL PREFIX		MACS		MAWS		MAIS

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
741048-1	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00
CLAIM TOTALS	69.00	0.00	0.00	0.00	0.00	0.00	0.00	69.00

[CONTINUED ON NEXT PAGE]

266613 ALBERT BAUMANN JR 108 264 06/20/19 MA+S741048

DENNIS J CARTER 17 SNOWFLAKE W 12664

601 ROSARITA RD 18/MAZDA/MAZDA6 SDN/4DR SDN GR TOUR 06/10/19 82

J M 1 G L 1 T Y 8 J 1 3 2 5 3 6 0

ARLINGTON, TX 76002 06/11/19

301-325-0413 301-325-0413 MO: 17

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			69.00			0.00
TOTAL			0.00			69.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232046361884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

141063 GRANT TERRILL 815 2301 06/11/19 GC+S741049

KIM D RAND SHTZ00 81787 WHT DMND TR

16312 TRUMAN RD # 4115 11/GMC/ACADIA/4DR LTD AWD 11/13/10 12

1 G K K V S E D 6 B J 2 3 6 2 9 7

ELLISVILLE, MO 63011 06/11/19

636-537-0897 MO: 81787

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 45GCZ STEERING/SUSPENSION TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/11/19	12.80	13.90	1.10	0.00	FINISHED
460	06/11/19	0.00	0.00	0.00	0.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.10	0.00	

COMPLAINT CUSTOMER STATES THAT THE VEHICLE IS MAKING A WEIRD CLUNKING NOISES AND FEELS THE BOTTOM OF THE VEHICLE IS GOING TO DROP OUT
ORIG CAUSE TEST DROVE AND COULD NOT DUPLICATE NOISE, CHECKED ALL FRONT END COMPONENTS AND ALL TIGHT. WILL NEED CUSTOMER TO SHOW NOISE.
CAUSE TEST DROVE AND COULD NOT DUPLICATE NOISE, CHECKED ALL FRONT END COMPONENTS AND ALL TIGHT. WILL NEED CUSTOMER TO SHOW NOISE.
ORIG CORR NO PROBLEM FOUND AT THIS TIME.
CORRECTION NO PROBLEM FOUND AT THIS TIME.

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):460 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/11/19	14.00	14.20	0.20	0.00	FINISHED
460	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.50	

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COMPLAINT    SAFETY/EMISSION
ORIG CAUSE   CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR    COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                    4.00
    CUST      SYSTEC  SYSTEMS TEC                                   741049     3.45
    CUST         SSR  SHOP SUPPLIES                                           -1.43
                                                          TOTAL - MISC         6.02

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          28.55                          0.00                          0.00
  MISC CHG                        7.45                          0.00                          0.00
  MISC DIS                       -1.43                          0.00                          0.00
  TOTAL                          34.57                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------

PAGE 1 OF 3                                  [CONTINUED ON NEXT PAGE]       11:45:20
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141063 GRANT TERRILL 815 2301 06/11/19 GC+S741049

KIM D RAND SHTZ00 81787 WHT DMND TR

16312 TRUMAN RD # 4115 11/GMC/ACADIA/4DR LTD AWD 11/13/10 12

1 G K K V S E D 6 B J 2 3 6 2 9 7

ELLISVILLE, MO 63011 06/11/19

636-537-0897 MO: 81787

LABOR----CUSTOMER----------
J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/11/19	14.20	14.20	0.00	0.00	FINISHED
460	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZYBK BRAKE LINING YELLOW TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/11/19	14.30	14.30	0.00	0.00	FINISHED
460	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+93GCZEAFY ENG. AIR FLTR YELLOW TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/11/19	14.30	14.30	0.00	0.00	FINISHED
460	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+93GCZCAFY CABIN AIR FILTER YEL TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION

460	06/11/19	14.30	14.30	0.00	0.00	FINISHED
460	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: CABIN AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: CABIN AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

141063 GRANT TERRILL 815 2301 06/11/19 GC+S741049

KIM D RAND SHTZ00 81787 WHT DMND TR

16312 TRUMAN RD # 4115 11/GMC/ACADIA/4DR LTD AWD 11/13/10 12

1 G K K V S E D 6 B J 2 3 6 2 9 7

ELLISVILLE, MO 63011 06/11/19

636-537-0897 MO: 81787

JOB# 6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 7 CHARGES----------

LABOR----CUSTOMER---------- 0.00

J# 7+93GCZENGLEAKY ENGINE LEAK YELLOW TECH(S):460

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/11/19	14.30	14.30	0.00	0.00	FINISHED
460	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE LEAK YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE LEAK YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 7 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 7 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.43
		TOTAL - MISC	2.93

COMMENTS----------
WAIT created 2019-06-06 08:21:00am taken by Grant Terrill

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			28.55			0.00			0.00
MISC CHG			10.38			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			37.50			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232049861884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 2930 06/13/19 GC+S741050

FRANK BOMMARITO BUICK GMC INC 92850 BLACK/ 29309B

15736 MANCHESTER ROAD 14/RAM/1500/4WD CREW CAB 140.5" LONG 92844

1 C 6 R R 7 P T 0 E S 2 2 5 1 2 4

ELLISVILLE, MO 63011 06/11/19

636-391-7200 636-391-9400 MO: 92850

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCADD1 ADDED OP TECH(S):575 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/13/19	15.20	15.20	0.00	0.00	FINISHED
575	06/13/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
PRE AUCTION
ORIG CORR LOF AND ROTATE TIRES
PRE AUCTION
CORRECTION LOF AND ROTATE TIRES
PRE AUCTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	FVPR7060	OIL FILTER	1.74	1.74	2.50	2.50
				COST TOTAL	4.14		
					TOTAL - PARTS		5.90

MISC	CODE	DESCRIPTION	CONTROL NO	
INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			170.00
PARTS			0.00			0.00			5.90
MISC CHG			0.00			0.00			8.00
TOTAL			0.00			0.00			183.90
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

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JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 2 00GCZ          QUICK SERVICE                    TECH(S):575                      195.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/13/19   15.20    15.20   0.00   0.00    FINISHED
            575   06/13/19    0.00     0.00   0.00   1.30    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.30

COMPLAINT    USED CAR PREP
ORIG CORR    .2 AIR FILTER//.2 WIPERS//.4 ADJUST DRIVE BELTS//.5 REPAIRED
             3RD STOP LITE
CORRECTION   .2 AIR FILTER//.2 WIPERS//.4 ADJUST DRIVE BELTS//.5 REPAIRED
             3RD STOP LITE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    FVPP2725              AIR FILTER             5.49     5.49      7.75       7.75
    INTL     2    0000-67-H22-MV        VPM HYBRID             8.81    17.62     14.68      29.36
                                                      COST TOTAL     23.11
                                                                   TOTAL - PARTS         37.11

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                           0.00                         195.00
  PARTS                          0.00                           0.00                          37.11
  TOTAL                          0.00                           0.00                         232.11
JOB#  2 JOURNAL PREFIX           GCQS                           GCWS                           GCIS



PAGE 1 OF 2                                          [CONTINUED ON NEXT PAGE]       11:45:20
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10 ALBERT BAUMANN JR 108 2930 06/13/19 GC+S741050

FRANK BOMMARITO BUICK GMC INC 92850 BLACK/ 29309B

15736 MANCHESTER ROAD 14/RAM/1500/4WD CREW CAB 140.5" LONG 92844

1 C 6 R R 7 P T 0 E S 2 2 5 1 2 4

ELLISVILLE, MO 63011 06/11/19

636-391-7200 636-391-9400 MO: 92850

JOB# 3 CHARGES

LABOR----INTERNAL

J# 3 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):576 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/13/19	15.20	15.20	0.00	0.00	FINISHED
576	06/13/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SHP	STATE HIGHWAY PATROL		4.00
INTL	SYSTEC	SYSTEMS TEC	741050	3.45
			TOTAL - MISC	7.45

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			28.55
MISC CHG			0.00			0.00			7.45
TOTAL			0.00			0.00			36.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			393.55
PARTS			0.00			0.00			43.01
MISC CHG			0.00			0.00			15.45
TOTAL			0.00			0.00			452.01

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232054871884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 ALBERT BAUMANN JR 108 4122 06/11/19 GC+S741051

FRANK BOMMARITO BUICK GMC INC 80179 SILVER/ 41228A

15736 MANCHESTER ROAD 12/TOYOTA TRUCK/HIGHLANDER HYBR/4WD 06/28/19 80196

J T E B C 3 E H 6 C 2 0 1 0 6 4 8

ELLISVILLE, MO 63011 06/11/19

636-391-7200 636-391-9400 MO: 80179

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCADD1 ADDED OP TECH(S):575 170.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/11/19	16.40	16.40	0.00	0.00	FINISHED
575	06/11/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT LOF AND ROTATE TIRES
PRE AUCTION
ORIG CORR lof and rotate TIRES
PRE AUCTION
CORRECTION lof and rotate TIRES
PRE AUCTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	1	WWFLUID	GENERIC	2.40	2.40	3.40	3.40
INTL	1	FVPG7047	OIL FILTER	3.99	3.99	5.60	5.60
				COST TOTAL	6.39		
					TOTAL - PARTS		9.00

G.O.G. & SUPPLIES----------

INTL	6.0	VALVOLINE OIL	@ 2.360	/UNIT		14.16
				TOTAL - GOG		14.16

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

INTL	SS2	SHOP SUPPLIES-MAZDA		8.00
			TOTAL - MISC	8.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			170.00
PARTS			0.00			0.00			9.00

```
  G.O.G.                          0.00                        0.00                        14.16
  MISC CHG                        0.00                        0.00                         8.00
  TOTAL                           0.00                        0.00                       201.16
JOB#  1 JOURNAL PREFIX            GCCS                        GCWS                         GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 2 00GCZ           QUICK SERVICE                      TECH(S):575                      210.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            575   06/11/19   16.40    16.40   0.00   0.00    FINISHED
            575   06/11/19    0.00     0.00   0.00   1.40    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.40

COMPLAINT    USED CAR PREP
ORIG CORR    .2 WIPERS//.2 AIR FILTER//1.0 REPAIRED RF BRAKE CALIPER
CORRECTION   .2 WIPERS//.2 AIR FILTER//1.0 REPAIRED RF BRAKE CALIPER

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    0000-67-H26-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    0000-67-H20-MV       VPM HYBRID             8.81     8.81     14.68      14.68
    INTL     1    AAPA35553            AIR FILTER            11.99    11.99     16.79      16.79
                                                      COST TOTAL     29.61
                                                                   TOTAL - PARTS         46.15
```


[CONTINUED ON NEXT PAGE]

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10                                ALBERT BAUMANN JR   108       4122    06/11/19   GC+S741051

FRANK BOMMARITO BUICK GMC INC                                  80179       SILVER/          41228A

15736 MANCHESTER ROAD             12/TOYOTA TRUCK/HIGHLANDER HYBR/4WD   06/28/19         80196

                                  J T E B C 3 E H 6 C 2 0 1 0 6 4 8

ELLISVILLE, MO 63011                                                    06/11/19

636-391-7200      636-391-9400                                                          MO: 80179


JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                        210.00
  PARTS                          0.00                          0.00                         46.15
  TOTAL                          0.00                          0.00                        256.15
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------
J# 3 03GCZMVI/EMISSI SAFETY/EMISSION                  TECH(S):549                        28.55
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/11/19   16.40    16.40   0.00   0.00    FINISHED
            549   06/11/19    0.00     0.00   0.00   0.50    FINISHED
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                          4.00
    INTL      SYSTEC  SYSTEMS TEC                                     741051        3.45
                                                            TOTAL - MISC           7.45

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                         28.55
  MISC CHG                       0.00                          0.00                          7.45
  TOTAL                          0.00                          0.00                         36.00
JOB#  3 JOURNAL PREFIX           GCCS                          GCWS                          GCIS



GRAND TOTALS-----------------------------------------------------------------------------------
          ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                        408.55
  PARTS                          0.00                          0.00                         55.15
  G.O.G.                         0.00                          0.00                         14.16
  MISC CHG                       0.00                          0.00                         15.45
                        ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                        493.31


*************************    A L L  D E T A I L  I N V O I C E    *************************
```

  [END OF INVOICE] 11:45:20

*C 0
*A 4232056801884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

243968 ROBERT KOSTIAL 532 7011 06/13/19 IN+S741054

JUSTIN RUDICK 58730 /

1819 DOVER TRACE DR 15/INFINITI/QX60/4DR AWD

5 N 1 A L 0 M M 7 F C 5 0 8 2 8 3

FENTON, MO 63026 06/11/19

636-465-4408 MO: 58730

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 20INZ04 A/C CONCERN TECH(S):441 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/11/19	8.50	10.00	1.50	0.00	HOLD OTHER
441	06/11/19	10.70	12.60	1.90	0.00	FINISHED
441	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		3.40	0.00	

COMPLAINT CUSTOMER STATES AC NOT COOLING PROPERLY - SEE HISTORY

ORIG CAUSE FOUND A/C VENT TEMPS WERE 48 & 62 DEGREES F DURING RECIRCULATE AND FRESH AIR SETTINGS AT MAX COOLING. THIS IS A LITTLE WARMER THAN IT SHOULD BE CONSIDERING TODAY IS COOL. PERFORMED EVACUATE & RECHARGE AND VERIFIED THAT REFRIGERANT CHARGE IS IN SPEC@ 1.93 LBS- SPEC IS 1.94LBS. LIQUID LINE PRESSURE IS OUT OF SPEC AT 250 PSI WHEN SPEC IS 175 PSI. FOUND RADIATOR FINS ARE CLOGGED WITH DEBRIS.

CAUSE FOUND A/C VENT TEMPS WERE 48 & 62 DEGREES F DURING RECIRCULATE AND FRESH AIR SETTINGS AT MAX COOLING. THIS IS A LITTLE WARMER THAN IT SHOULD BE CONSIDERING TODAY IS COOL. PERFORMED EVACUATE & RECHARGE AND VERIFIED THAT REFRIGERANT CHARGE IS IN SPEC@ 1.93 LBS- SPEC IS 1.94LBS. LIQUID LINE PRESSURE IS OUT OF SPEC AT 250 PSI WHEN SPEC IS 175 PSI. FOUND RADIATOR FINS ARE CLOGGED WITH DEBRIS.

ORIG CORR REMOVED COOLING FANS AND CONDENSER FOR ACCESS. CLEANED DEBRIS FROM BETWEEN RADIATOR & CONDENSOR. VERIFIED THAT LIQUID LINE PRESSURE IS IN SPEC AT 175 PSI AND VENTS TEMPS HAVE DROPPED 5-10 DEGREES F.

CORRECTION REMOVED COOLING FANS AND CONDENSER FOR ACCESS. CLEANED DEBRIS FROM BETWEEN RADIATOR & CONDENSOR. VERIFIED THAT LIQUID LINE PRESSURE IS IN SPEC AT 175 PSI AND VENTS TEMPS HAVE DROPPED 5-10 DEGREES F.

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 03INZEMISSION   EMISSION TEST ONLY                TECH(S):441                       22.50
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            441   06/11/19   12.70    12.70   0.00   0.00    HOLD OTHER
            441   06/12/19   14.90    14.90   0.00   0.00    FINISHED
            441   06/12/19    0.00     0.00   0.00   0.30    FINISHED
                            TOTAL TECH TIME   0.00   0.30

COMPLAINT    PERFORM EMISSION TEST ONLY
ORIG CAUSE   VEHICLE SET SRT DTC'S DURING A/C TESTING THAT HAD TO BE
             CLEARED.  WILL HAVE TO TEST DRIVE TO RESET SRT'S BEFORE
             EMISSIONS TEST.
CAUSE        VEHICLE SET SRT DTC'S DURING A/C TESTING THAT HAD TO BE
             CLEARED.  WILL HAVE TO TEST DRIVE TO RESET SRT'S BEFORE
             EMISSIONS TEST.
ORIG CORR    EMISSION TEST COMPLETED
CORRECTION   EMISSION TEST COMPLETED
```

243968 ROBERT KOSTIAL 532 7011 06/13/19 IN+S741054

JUSTIN RUDICK 58730 /

1819 DOVER TRACE DR 15/INFINITI/QX60/4DR AWD

5 N 1 A L 0 M M 7 F C 5 0 8 2 8 3

FENTON, MO 63026 06/11/19

636-465-4408 MO: 58730

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------

CUST	SYSTECSAF	SYSTECSAFETY	741054	1.50
CUST	SSR	SHOP SUPPLIES		-1.13
			TOTAL - MISC	0.37

JOB# 2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			22.50			0.00			0.00
MISC CHG			1.50			0.00			0.00
MISC DIS			-1.13			0.00			0.00
TOTAL			22.87			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES--

LABOR----CUSTOMER---

J# 3 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):441 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/11/19	12.70	12.70	0.00	0.00	FINISHED
441	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
ORIG CORR COMPLETED MULTI POINT INSPECTION
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.13
			TOTAL - MISC	2.63

COMMENTS--
++LOANER++TAG NUMBER IS 7011

CLAIM TOTALS	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

GRAND TOTALS--

----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			22.50			0.00			0.00
MISC CHG			4.13			0.00			0.00
MISC DIS			-1.13			0.00			0.00
		----------			----------			----------	
TOTAL			25.50			0.00			0.00

*C 0
*A 4232062401884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

182795 CHARLIE THIERET 932 4369 06/11/19 MA+S741055

JOHN M LEE 64814 CRYSTAL WHT 10451

3621 WILLOUGHBY CIRCLE 16/MAZDA/CX-5/4DR AWD TOUR AT 10/14/15 62

J M 3 K E 4 C Y 4 G 0 6 7 5 8 8 6 10

BELLEVILLE, IL 62221 06/11/19

618-624-2955 314-726-9911 MO: 64814

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 30MAZ02 AUTO TRANS CONCERN TECH(S):549 72.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	10.20	14.40	4.20	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		4.20	0.50	

COMPLAINT CUST STATES TRANSMISSION SLIPPING WHILE DRIVING VEHICLE
CHECK AND ADVISE
DOES NOT SHIFT AT TIMES, HOLDS HIGH RPM
ORIG CAUSE .
CAUSE SCANNED AND CHECKED VEHICLE FOR CODES/MALFUNCTIONS, NONE
FOUND AT THIS TIME. NO CODES STORED, NO IMPROPER GEAR RATIOS
NOTED. UPDATE AVAILIBLE FOR VEHICLE PCM/TCM
ORIG CORR UPDATED VEHICLE PCM/TCM, TEST DROVE, DRIVING PROPERLY AT
THIS TIME
CORRECTION UPDATED VEHICLE PCM/TCM, TEST DROVE, DRIVING PROPERLY AT
THIS TIME

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			72.00			0.00			0.00
TOTAL			72.00			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	10.20	10.20	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.00	FINISHED

TOTAL TECH TIME 0.00 0.00

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------			CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50
		TOTAL - MISC	1.50

COMMENTS----------
X02W697R7D:CUSTOMER REQUESTED A RENTAL created 2019-06-07 04:50:00p
m taken by Charles Thieret

182795 CHARLIE THIERET 932 4369 06/11/19 MA+S741055

JOHN M LEE 64814 CRYSTAL WHT 10451

3621 WILLOUGHBY CIRCLE 16/MAZDA/CX-5/4DR AWD TOUR AT 10/14/15 62

J M 3 K E 4 C Y 4 G 0 6 7 5 8 8 6 10

BELLEVILLE, IL 62221 06/11/19

618-624-2955 314-726-9911 MO: 64814

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			72.00			0.00			0.00
MISC CHG			1.50			0.00			0.00
TOTAL			73.50			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232066481884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

240521 ADAM BECKMAN 432 2304 06/12/19 GC+S741056

ASHLEY KURKIEWICZ PJ9W4D 31680 IRIDIUM MET 78711

2547 PEPPERMILL RIDGE DRIVE 17/GMC/ACADIA/4DR SUV AWD DENALI 07/12/17 56

1 G K K N X L S 2 H Z 2 5 3 1 9 9

CHESTERFIELD, MO 63005 06/11/19

262-955-4216 242-955-4216 MO: 31680

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):935 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	8.80	9.20	0.40	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.90	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
ROTATE TIRES AS PER MANUFACTURE.
PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL	4.30		
				TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	36.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	37.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			37.50			0.00			0.00

```
  TOTAL                          68.50                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):935                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/11/19    8.70     8.80   0.10   0.00    FINISHED
             935   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.10   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00GCZAC-PERFORM A/C PERFORMANCE SERV              TECH(S):935                         42.95
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[CONTINUED ON NEXT PAGE]

240521 ADAM BECKMAN 432 2304 06/12/19 GC+S741056

ASHLEY KURKIEWICZ PJ9W4D 31680 IRIDIUM MET 78711

2547 PEPPERMILL RIDGE DRIVE 17/GMC/ACADIA/4DR SUV AWD DENALI 07/12/17 56

1 G K K N X L S 2 H Z 2 5 3 1 9 9

CHESTERFIELD, MO 63005 06/11/19

262-955-4216 242-955-4216 MO: 31680

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	9.30	9.40	0.10	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT		-9.95
			TOTAL - MISC	-9.95

JOB# 3 TOTALS---------CUSTOMER	GL	COST	SALE	GL	WARRANTY COST	SALE	GL	INTERNAL COST	SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
MISC DIS			-9.95			0.00			0.00
TOTAL			80.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+20GCZ06 CABIN AIR FILTER TECH(S):935 15.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	9.30	9.30	0.00	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT
ORIG CAUSE DIRTY
CAUSE DIRTY
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	13508023	FILTER 9.786 Y	12.60	12.60	29.95	29.95
			COST TOTAL		12.60		
					TOTAL - PARTS		29.95

JOB# 4 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			15.00			0.00			0.00
PARTS			29.95			0.00			0.00
TOTAL			44.95			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

[CONTINUED ON NEXT PAGE]

240521 ADAM BECKMAN 432 2304 06/12/19 GC+S741056

ASHLEY KURKIEWICZ PJ9W4D 31680 IRIDIUM MET 78711

2547 PEPPERMILL RIDGE DRIVE 17/GMC/ACADIA/4DR SUV AWD DENALI 07/12/17 56

1 G K K N X L S 2 H Z 2 5 3 1 9 9

CHESTERFIELD, MO 63005 06/11/19

262-955-4216 242-955-4216 MO: 31680

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+93GCZYTIRE TIRE TREAD YELLOW TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	8.80	8.80	0.00	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+93GCZEAFY ENG. AIR FLTR YELLOW TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	8.80	8.80	0.00	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 6 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 7 CHARGES----------

LABOR----CUSTOMER----------
J# 7+93GCZCAFR CABIN AIR FILTER RED TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	8.80	8.80	0.00	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: CABIN AIR FILTER RED (REPAIRS RECOMMENDED)
CORRECTION MPVI: CABIN AIR FILTER RED (REPAIRS RECOMMENDED)

JOB# 7 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 7 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	8.30
		TOTAL - MISC	9.80

COMMENTS----------
X02YHLN5JL:WAIT Xtime Web Appt created 2019-06-07 09:39:28pm taken
by

240521 ADAM BECKMAN 432 2304 06/12/19 GC+S741056

ASHLEY KURKIEWICZ PJ9W4D 31680 IRIDIUM MET 78711

2547 PEPPERMILL RIDGE DRIVE 17/GMC/ACADIA/4DR SUV AWD DENALI 07/12/17 56

1 G K K N X L S 2 H Z 2 5 3 1 9 9

CHESTERFIELD, MO 63005 06/11/19

262-955-4216 242-955-4216 MO: 31680

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			82.95			0.00			0.00
PARTS			82.95			0.00			0.00
G.O.G.			37.50			0.00			0.00
MISC CHG			9.80			0.00			0.00
MISC DIS			-9.95			0.00			0.00
TAXES			10.68			0.00			0.00
TOTAL			213.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:20

*C 0
*A 4232070541884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266504 ADAM BECKMAN 432 2303 06/12/19 GC+S741057

KATIE BRADY 79129 /

4405 ASHBY RD 13/GMC/TERRAIN/4DR FWD SLE-1

2 G K A L M E K 6 D 6 2 2 7 7 1 1

SAINT ANN, MO 63074 06/11/19

314-971-3616 MO: 79129

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46GCZ07 MOUNT AND BALANCE TECH(S):935 132.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	14.20	15.00	0.80	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	1.20	

COMPLAINT 4 GOODYEAR ASSURANCE WEATHERREADY GM Part Number: 19384
142
ORIG CAUSE PER CUSTOMER.
CAUSE PER CUSTOMER.
ORIG CORR MOUNT AND BALANCE 4 NEW GOODYEAR TIRES.
CORRECTION MOUNT AND BALANCE 4 NEW GOODYEAR TIRES.

PARTS	QTY	FP-NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	4	19384142	GY2356017 5.880	N	158.83	635.32	186.86	747.44
				COST TOTAL		635.32		
						TOTAL - PARTS		747.44

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	T4	4 TIRE MISSOURI TAX		2.00
			TOTAL - MISC	2.00

JOB# 1 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		132.00			0.00			0.00
PARTS		747.44			0.00			0.00
MISC CHG		2.00			0.00			0.00
TOTAL		881.44			0.00			0.00
JOURNAL PREFIX		GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

```
LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):935                    0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            935   06/11/19   14.10    14.20   0.10   0.00    FINISHED
            935   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.10   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                          1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                      25.00
                                                          TOTAL - MISC          26.50

COMMENTS---------------------------------------------------------------------------
X02R2D21SP:CUSTOMER REQUESTED A LOANER created 2019-06-06 09:54:00a
m taken by Adam Beckman
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266504 ADAM BECKMAN 432 2303 06/12/19 GC+S741057

KATIE BRADY 79129 /

4405 ASHBY RD 13/GMC/TERRAIN/4DR FWD SLE-1

2 G K A L M E K 6 D 6 2 2 7 7 1 1

SAINT ANN, MO 63074 06/11/19

314-971-3616 MO: 79129

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			132.00			0.00			0.00
PARTS			747.44			0.00			0.00
MISC CHG			28.50			0.00			0.00
TAXES			69.43			0.00			0.00
TOTAL			977.37			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232074651884501
*T 3615
*K STORE~01
*K DOCDATE~06/21/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

211974 CHRISTOPHER FLIPPO 674 8587 07/30/19 GC+B741059

BOMMARITO NISSAN WEST COUNTY 248 GRAY/

14747 MANCHESTER RD 18/NISSAN/MAXIMA/4DR SDN 3.5L SR

1 N 4 A A 6 A P 3 J C 3 9 4 6 3 3

BALLWIN, MO 63011 20604092 06/11/19

636-394-0330 MO: 248

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 96INZ REPAIR PER ESTIMATE TECH(S):607 630 806.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
630	06/14/19	0.00	5.60	0.00	5.60	ENTERED IN INVOICING
607	06/17/19	0.00	0.00	0.00	6.80	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	12.40	

COMPLAINT REPAIR LEFT FRONT DAMAGE PORTER BOUGHT VEHILE SAID
REPAIR PER DAVE EVANS. WE HAVE PHOTOS OF DAMAGE

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		62022-4RB1H	FRT CVR	373.50	373.50	498.00	498.00
CUST	2		28533-5ZA0A	SENSOR CVR	58.79	117.58	78.38	156.76
CUST	1		26155-4RA0B	LH FOG LAMP	186.52	186.52	248.69	248.69
CUST	2		28533-5ZA0A	SENSOR CVR	58.79	117.58	78.38	156.76
CUST	1		65820-4RA0B	HOOD SEAL	19.16	19.16	25.55	25.55
CUST	1		62220-4RA2A	RT SIDE BRKT	5.51	5.51	7.35	7.35
CUST	1		63843-4RA1D	LH FNDR LINER	70.35	70.35	93.80	93.80
CUST	1		92185-4RA3A	LH SEAL	36.43	36.43	48.57	48.57
CUST	1		62310-4RA0C	GRILLE	345.22	345.22	460.29	460.29
				COST TOTAL	1271.85			
						TOTAL - PARTS		1695.77

G.O.G. & SUPPLIES

CUST	1.0	PAINT & MATERIALS	@	244.800	/UNIT	244.80
					TOTAL - GOG	244.80

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			806.00			0.00			0.00
PARTS			1695.77			0.00			0.00

```
  G.O.G.                        244.80                        0.00                        0.00
  TOTAL                        2746.57                        0.00                        0.00
JOB#  1 JOURNAL PREFIX            GCCB                        GCWB                        GCIB


COMMENTS-------------------------------------------------------------------------
6-11 GAVE TO TECH
6.20 PARTS HERE
WILL NEED P.O.


GRAND TOTALS---------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         806.00                        0.00                        0.00
  PARTS                        1695.77                        0.00                        0.00
  G.O.G.                        244.80                        0.00                        0.00
                              ---------                   ----------                  ----------
  TOTAL                        2746.57                        0.00                        0.00


*************************     A L L  D E T A I L  I N V O I C E     **************************
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                                                    [   END  OF  INVOICE   ]       11:45:20

*C 0
*A 4232079681884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    258519                              JOSHUA DELANOIX     403       2306    06/17/19   GC+S741060

    CAMILA, LLC                                                54114       BLACK/           79595A

    54 THE LEGENDS PKWY #152            16/CHEVROLET TRUCK/TAHOE/4DR 4WD      06/20/16        41946

                                        1 G N S K B K C 2 G R 1 2 9 4 1 1

    EUREKA, MO 63025                                                       06/11/19

                     636-549-9034                                                          MO: 54114


    JOB#  1 CHARGES------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 50GCZ01         ENGINE ELECT CONCERN              TECH(S):535                        345.00
               TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                 535   06/12/19   13.40    14.50   1.10   0.00    HOLD AUTHORIZATION
                 535   06/14/19    9.30     9.50   0.20   0.00    HOLD OTHER
                 535   06/14/19   11.60    14.80   3.20   0.00    FINISHED
                 535   06/14/19    0.00     0.00   0.00   2.30    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   4.50   2.30

    COMPLAINT    C/S: CUSTOMER STATES THE BATTERY IS NOT HOLDING A CHARGE. SU
                 SPECTS ALTERNATOR.
    ORIG CAUSE   TESTED THE ALTERNATOR-OK AT THIS TIME  TESTED THE BATTERY-OK
```

```
            AT THIS TIME PERFORMED VOLTAGE DROP TEST ON THE BATTERY
            CABLES OVER 300mV DROP SPEC IS LESS THAN 200mV
CAUSE       TESTED THE ALTERNATOR-OK AT THIS TIME  TESTED THE BATTERY-OK
            AT THIS TIME PERFORMED VOLTAGE DROP TEST ON THE BATTERY
            CABLES OVER 300mV DROP SPEC IS LESS THAN 200mV
ORIG CORR   REPLACED THE BATTERY CABLES
CORRECTION  REPLACED THE BATTERY CABLES

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    84095546             BLOCK 2.483 Y         47.89    47.89     84.00      84.00
    CUST     1    84528825             HARNESS 2.275 N       76.25    76.25    133.74     133.74
    CUST     1    84634109             CABLE 2.341 Y         54.75    54.75    109.50     109.50
                                                    COST TOTAL    178.89
                                                                  TOTAL - PARTS        327.24

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                                -45.00
                                                                  TOTAL - MISC         -45.00

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        345.00                         0.00                          0.00
  PARTS                        327.24                         0.00                          0.00
  MISC DIS                     -45.00                         0.00                          0.00
  TOTAL                        627.24                         0.00                          0.00
JOB#  1 JOURNAL PREFIX           GCCS                         GCWS                          GCIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):535                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/12/19   14.50    14.50   0.00   0.00    FINISHED
             535   06/12/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                         0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                         GCWS                          GCIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
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258519                              JOSHUA DELANOIX     403       2306    06/17/19   GC+S741060

CAMILA, LLC                                                      54114       BLACK/           79595A

54 THE LEGENDS PKWY #152            16/CHEVROLET TRUCK/TAHOE/4DR 4WD      06/20/16         41946

                                    1 G N S K B K C 2 G R 1 2 9 4 1 1

EUREKA, MO 63025                                                           06/11/19

                 636-549-9034                                                          MO: 54114


LABOR----CUSTOMER-------------------------------------------------------------------
J# 3+00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):535                          26.25
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/12/19   14.50    15.30   0.80   0.00    FINISHED
             535   06/12/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.80   0.90

COMPLAINT    PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
             FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
             TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
             ROTATE TIRES AS PER MANUFACTURE.
             PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE   MAINTENANCE
CAUSE        MAINTENANCE
ORIG CORR    COMPLETED
CORRECTION   COMPLETED

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385              FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                      COST TOTAL      4.30
                                                                  TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    8.0  VALVOLINE SYNPOWER 0W20    @      6.400   /UNIT                          51.20
    CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                  TOTAL - GOG           52.70

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                                  -8.50
                                                                  TOTAL - MISC          -8.50

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          26.25                          0.00                          0.00
  PARTS                           6.00                          0.00                          0.00
  G.O.G.                         52.70                          0.00                          0.00
  MISC DIS                       -8.50                          0.00                          0.00
  TOTAL                          76.45                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  4 CHARGES---------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 4+93GCZRTIRE      TIRE TREAD RED                    TECH(S):535                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             535   06/14/19   14.30    14.30   0.00   0.00    FINISHED
             535   06/14/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD RED (REPAIRS RECOMMENDED)
CORRECTION   MPVI: TIRE TREAD RED (REPAIRS RECOMMENDED)

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
```

TOTAL	0.00	0.00	0.00
JOB# 4 JOURNAL PREFIX	GCCS	GCWS	GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

258519 JOSHUA DELANOIX 403 2306 06/17/19 GC+S741060

CAMILA, LLC 54114 BLACK/ 79595A

54 THE LEGENDS PKWY #152 16/CHEVROLET TRUCK/TAHOE/4DR 4WD 06/20/16 41946

1 G N S K B K C 2 G R 1 2 9 4 1 1

EUREKA, MO 63025 06/11/19

636-549-9034 MO: 54114

LABOR----CUSTOMER----------
J# 5+93GCZALIGNR ALIGNMENT RED TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/14/19	14.30	14.30	0.00	0.00	FINISHED
535	06/14/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: ALIGNMENT RED (REPAIRS RECOMMENDED)
CORRECTION MPVI: ALIGNMENT RED (REPAIRS RECOMMENDED)

JOB# 5 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX		GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00
		TOTAL - MISC	26.50

COMMENTS----------
X02JL0KM53:CUSTOMER REQUESTED A LOANER created 2019-06-10 11:24:00a
m taken by Joshua Delanoix

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			371.25			0.00			0.00
PARTS			333.24			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			26.50			0.00			0.00
MISC DIS			-53.50			0.00			0.00
TAXES			32.13			0.00			0.00
TOTAL			762.32			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232084101884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

249536 JOSHUA DELANOIX 403 2305 06/13/19 BU+S741061

ERV PFEIFFER SR3B0G 131685 /

1040 ROSEHILL LN 95/BUICK/ROADMASTER/4DR WAGON

1 G 4 B R 8 2 P 6 S R 4 0 6 0 6 0

ELLISVILLE, MO 63021 06/11/19

MO: 131685

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 61GCZ03 EXT MOLDING CONCERN TECH(S):535 300.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/13/19	6.50	7.70	1.20	0.00	HOLD OTHER
535	06/13/19	10.00	10.80	0.80	0.00	FINISHED
535	06/13/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.00	2.00	

COMPLAINT CUSTOMER STATES THE REAR PASSENGER DOOR DOES NOT OPEN FROM THE OUTSIDE
ORIG CAUSE FOUND THE OUTER HANDLE WORN BAD A NEW HANDLE IS UNAVAILABLE
CAUSE FOUND THE OUTER HANDLE WORN BAD A NEW HANDLE IS UNAVAILABLE
ORIG CORR ADJUSTED THE HANDLE ROD
CORRECTION ADJUSTED THE HANDLE ROD

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			300.00			0.00			0.00
TOTAL			300.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):535 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
535	06/13/19	10.40	10.40	0.00	0.00	FINISHED
535	06/13/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

MISC------CODE--------DESCRIPTION----------			CONTROL NO---------
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	15.00
		TOTAL - MISC	16.50

COMMENTS----------
X02NOG7VDT:CUSTOMER REQUESTED A LOANER created 2019-06-05 11:52:00a
m taken by Joshua Delanoix

249536 JOSHUA DELANOIX 403 2305 06/13/19 BU+S741061

ERV PFEIFFER SR3B0G 131685 /

1040 ROSEHILL LN 95/BUICK/ROADMASTER/4DR WAGON

1 G 4 B R 8 2 P 6 S R 4 0 6 0 6 0

ELLISVILLE, MO 63021 06/11/19

MO: 131685

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			300.00			0.00			0.00
MISC CHG			16.50			0.00			0.00
TAXES			1.35			0.00			0.00
TOTAL			317.85			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232089631884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

150551 ALBERT BAUMANN JR 108 4370 06/11/19 GC+S741062

JOYCE PROESCHEL AB1E4P 135555 /

218 WILDBRIER DR 00/HONDA/ACCORD SDN/4DRSDNEX AT V6W/

1 H G C G 1 6 5 7 Y A 0 2 9 1 5 0

BALLWIN, MO 63011 06/11/19

636-227-2231 MO: 135555

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZOIL LOF/VALVOLINE TECH(S):576 12.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	8.60	8.60	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT PERFORM SUSPENSION AND BODY LUBRICATION,CHANGE ENGINE OIL &
FILTER USING VALVOLINE OIL.
TOP OFF ALL FLUID LEVELS.
+++RESET OIL LIFE INDEX IF EQUIPPED+++
ORIG CORR PERFORM REQUESTED SERVICES=THANK YOU
CORRECTION PERFORM REQUESTED SERVICES=THANK YOU

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	FVPR1334A	OIL FILTER	1.74	1.74	2.50	2.50
			COST TOTAL		1.74		
					TOTAL - PARTS		2.50

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT	11.80
					TOTAL - GOG	11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-0.73
			TOTAL - MISC	-0.73

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.00			0.00			0.00
PARTS			2.50			0.00			0.00
G.O.G.			11.80			0.00			0.00

```
  MISC DIS                      -0.73                        0.00                        0.00
  TOTAL                         25.57                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46GCZ04         ROTATION SPECIAL                  TECH(S):576                      24.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/11/19    8.60     8.60   0.00   0.00    FINISHED
            576   06/11/19    0.00     0.00   0.00   0.40    FINISHED
                            TOTAL TECH TIME   0.00   0.40

COMPLAINT    CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR    ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION   ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.20
                                                          TOTAL - MISC              -1.20

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         24.00                         0.00                         0.00
  MISC DIS                      -1.20                         0.00                         0.00
  TOTAL                         22.80                         0.00                         0.00
JOB#  2 JOURNAL PREFIX           GCCS                        GCWS                        GCIS
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[CONTINUED ON NEXT PAGE]

150551 ALBERT BAUMANN JR 108 4370 06/11/19 GC+S741062

JOYCE PROESCHEL AB1E4P 135555 /

218 WILDBRIER DR 00/HONDA/ACCORD SDN/4DRSDNEX AT V6W/

1 H G C G 1 6 5 7 Y A 0 2 9 1 5 0

BALLWIN, MO 63011 06/11/19

636-227-2231 MO: 135555

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.93
		TOTAL - MISC	3.43

COMMENTS----------
++WAITER++
DELETED OPERATION(S)----------
00GCZ27POINT 27 POINT INSPECTION

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		36.00		0.00		0.00
PARTS		2.50		0.00		0.00
G.O.G.		11.80		0.00		0.00
MISC CHG		3.43		0.00		0.00
MISC DIS		-1.93		0.00		0.00
TAXES		1.29		0.00		0.00
TOTAL		53.09		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232094651884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

110524 GRANT TERRILL 815 2307 06/11/19 PN+S741064

DENNIS RUEST MC5J3C 68454 81U/14I

1013 PARKFIELD TER 05/PONTIAC/VIBE/4DR HB FWD W/1SB 07/06/05 39

5 Y 2 S L 6 3 8 4 5 Z 4 2 8 3 3 7

MANCHESTER, MO 63021-6811 06/11/19

636-225-1402 MO: 68454

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03GCZMVI/EMISSI SAFETY/EMISSION TECH(S):473 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/11/19	8.30	8.60	0.30	0.00	FINISHED
473	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	741064	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		28.55			0.00			0.00
MISC CHG		7.45			0.00			0.00
MISC DIS		-1.43			0.00			0.00
TOTAL		34.57			0.00			0.00

JOB# 1 JOURNAL PREFIX PNCS PNWS PNIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

```
J# 2 00GCZ27POINT    27 POINT INSPECTION                TECH(S):473                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/11/19    8.70     8.70   0.00   0.00    FINISHED
            473   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX           PNQS                           PNWS                           PNIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+93GCZRBK        BRAKE LINING RED                   TECH(S):473                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/11/19    8.80     8.80   0.00   0.00    FINISHED
            473   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)
CORRECTION   MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)
```

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110524                              GRANT TERRILL       815       2307    06/11/19   PN+S741064

DENNIS RUEST                                      MC5J3C      68454       81U/14I

1013 PARKFIELD TER                  05/PONTIAC/VIBE/4DR HB FWD W/1SB      07/06/05           39

                                    5 Y 2 S L 6 3 8 4 5 Z 4 2 8 3 3 7

MANCHESTER, MO 63021-6811                                                 06/11/19

636-225-1402                                                                          MO: 68454


JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX           PNCS                          PNWS                          PNIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+93GCZYTIRE      TIRE TREAD YELLOW                  TECH(S):473                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/11/19    8.80     8.80   0.00   0.00    FINISHED
             473   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  4 JOURNAL PREFIX           PNCS                          PNWS                          PNIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                             1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                          1.43
                                                                TOTAL - MISC         2.93

COMMENTS--------------------------------------------------------------------------
X02181CR9V:WAIT Xtime Web Appt created 2019-06-07 08:58:14am taken
by


GRAND TOTALS----------------------------------------------------------------------------------
          ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         28.55                          0.00                          0.00
  MISC CHG                      10.38                          0.00                          0.00
  MISC DIS                      -1.43                          0.00                          0.00
                           ----------                    ----------                    ----------
  TOTAL                         37.50                          0.00                          0.00


*************************    A L L  D E T A I L  I N V O I C E    *************************
```

*C 0
*A 4232098841884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

63381 ALBERT BAUMANN JR 108 4371 06/11/19 MA+S741066

ALESIA A COLEMAN CB4Z1J 125138 JET BLACK M 8106

5052 BRISTOL ROCK RD 15/MAZDA/CX-5/4DR AWD GRND TOUR AT 08/06/14 13

J M 3 K E 4 D Y 6 F 0 4 8 0 8 4 0

ST LOUIS, MO 63033 06/11/19

314-741-8630 MO: 125138

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):547 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	8.60	8.60	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.08			0.00			0.00

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  PARTS                          7.87                        0.00                        0.00
  G.O.G.                        35.30                        0.00                        0.00
  TOTAL                         55.25                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 51MAZ          BODY ELECTRICAL                  TECH(S):547                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            547   06/11/19    8.60     8.60   0.00   0.00    FINISHED
            547   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    CUSTOMER REQUESTS 1 KEY FOB BATTERY REPLACED

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):547                        0.00
```

63381 ALBERT BAUMANN JR 108 4371 06/11/19 MA+S741066

ALESIA A COLEMAN CB4Z1J 125138 JET BLACK M 8106

5052 BRISTOL ROCK RD 15/MAZDA/CX-5/4DR AWD GRND TOUR AT 08/06/14 13

J M 3 K E 4 D Y 6 F 0 4 8 0 8 4 0

ST LOUIS, MO 63033 06/11/19

314-741-8630 MO: 125138

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	8.60	8.60	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SS2	SHOP SUPPLIES-MAZDA		6.00
			TOTAL - MISC	6.00

JOB# 3 TOTALS---------	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
MISC CHG			6.00			0.00			0.00
TOTAL			6.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.00
			TOTAL - MISC	2.50

COMMENTS----------
++WAITER++

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			8.50			0.00			0.00
TAXES			4.51			0.00			0.00
TOTAL			68.26			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232102641884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

120165 ADAM BECKMAN 432 2308 06/11/19 GC+S741068

MONIQUE HARRY REV TRUST DD 02/22/199 YC1B9W 154356 CARBON BLK

890 ARBOR CHASE 09/GMC/YUKON XL DENALI/4DR 4WD 1500 04/03/09 16

1 G K F K 0 6 2 2 9 J 1 0 1 5 3 4

WILDWOOD, MO 63021 06/11/19

636-230-3653 636-751-0984 MO: 154356

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):520 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	12.50	13.30	0.80	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
DRAIN PLUG SEAL TORN
CAUSE MAINTENANCE
DRAIN PLUG SEAL TORN
ORIG CORR COMPLETED
REPLACED DRAIN PLUG
CORRECTION COMPLETED
REPLACED DRAIN PLUG

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690386	FILTER 1.836 Y	4.04	4.04	5.00	5.00
			COST TOTAL		4.04		
					TOTAL - PARTS		5.00

G.O.G. & SUPPLIES----------

CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	15.66

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          25.00                          0.00                          0.00
  PARTS                           5.00                          0.00                          0.00
  G.O.G.                         15.66                          0.00                          0.00
  TOTAL                          45.66                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 60GCZ           INTERIOR TRIM                      TECH(S):520                       75.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/11/19   11.70    12.40   0.70   0.00    HOLD OTHER
            520   06/11/19   13.40    13.40   0.00   0.00    FINISHED
            520   06/11/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.70   1.00

COMPLAINT    CUSTOMER REQUEST TO HAVE REAR DEFROST TABS RE ATTACHED
ORIG CORR    SOLDERED BOTH DEFROSTER TABS BACK ON
CORRECTION   SOLDERED BOTH DEFROSTER TABS BACK ON

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          75.00                          0.00                          0.00
  TOTAL                          75.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                          GCWS                          GCIS
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120165                              ADAM BECKMAN        432       2308    06/11/19   GC+S741068

MONIQUE HARRY REV TRUST DD 02/22/199            YC1B9W      154356      CARBON BLK

890 ARBOR CHASE                     09/GMC/YUKON XL DENALI/4DR 4WD 1500   04/03/09          16

                                    1 G K F K 0 6 2 2 9 J 1 0 1 5 3 4

WILDWOOD, MO 63021                                                        06/11/19

636-230-3653      636-751-0984                                                          MO: 154356


JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZAC-PERFORM A/C PERFORMANCE SERV              TECH(S):520                          42.95
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/11/19   13.30    13.30   0.00   0.00    FINISHED
            520   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE   NORMAL CHECK AND MAINTENANCE.
CAUSE        NORMAL CHECK AND MAINTENANCE.
ORIG CORR    TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.
CORRECTION   TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
             OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
             A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
             TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    7950BG                FLUSH                 28.30    28.30     47.00      47.00
                                                          COST TOTAL     28.30
                                                                        TOTAL - PARTS         47.00

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          42.95                          0.00                          0.00
  PARTS                          47.00                          0.00                          0.00
  TOTAL                          89.95                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 00GCZDEPOSIT    DEPOSIT CONTROL EPR              TECH(S):520                          45.45
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/11/19   13.30    13.30   0.00   0.00    FINISHED
            520   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    DEPOSIT CONTROL TO HELP THE CLEANING OF THE OIL RINGS WHICH
             WILL HELP CONTROL OIL CONSUMPTION.
ORIG CORR    PERFORM DEPOSIT CONTROL SERVICE
CORRECTION   PERFORM DEPOSIT CONTROL SERVICE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    6577BG                PERF. KIT             39.90    39.90     54.50      54.50
                                                          COST TOTAL     39.90
                                                                        TOTAL - PARTS         54.50

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
```

LABOR	45.45	0.00	0.00
PARTS	54.50	0.00	0.00
TOTAL	99.95	0.00	0.00
JOB# 4 JOURNAL PREFIX	GCQS	GCWS	GCIS

[CONTINUED ON NEXT PAGE]

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120165                              ADAM BECKMAN        432       2308    06/11/19   GC+S741068

MONIQUE HARRY REV TRUST DD 02/22/199            YC1B9W      154356      CARBON BLK

890 ARBOR CHASE                     09/GMC/YUKON XL DENALI/4DR 4WD 1500   04/03/09          16

                                    1 G K F K 0 6 2 2 9 J 1 0 1 5 3 4

WILDWOOD, MO 63021                                                        06/11/19

636-230-3653      636-751-0984                                                          MO: 154356


JOB#  5 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5 00GCZCOOLREDTRK COOLANT FLH RED TRK               TECH(S):520                        82.10
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/11/19   13.30    13.40   0.10   0.00    FINISHED
             520   06/11/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.10   1.00

COMPLAINT    CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE   GENERAL MAINTANANCE
CAUSE        GENERAL MAINTANANCE
ORIG CORR    OUR TECHS HAVE CLEANED AND REPLACE ALL OLD COOLANT WITH
             NEW DEXCOOL.
CORRECTION   OUR TECHS HAVE CLEANED AND REPLACE ALL OLD COOLANT WITH
             NEW DEXCOOL.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     2    12346290              COOLANT 8.800         11.55    23.10     17.50      35.00
    CUST     1    5901BG                COOLANT F             18.50    18.50     29.98      29.98
                                                        COST TOTAL     41.60
                                                                     TOTAL - PARTS          64.98

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                                    -25.00
                                                                     TOTAL - MISC          -25.00

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          82.10                          0.00                          0.00
  PARTS                          64.98                          0.00                          0.00
  MISC DIS                      -25.00                          0.00                          0.00
  TOTAL                         122.08                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            GCQS                           GCWS                          GCIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6 00GCZ27POINT    27 POINT INSPECTION              TECH(S):520                         0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/11/19   13.30    13.30   0.00   0.00    FINISHED
             520   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11562588              PLUG 1.453 Y           2.70     2.70      4.74       4.74
                                                        COST TOTAL      2.70
                                                                     TOTAL - PARTS          4.74

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
```

PARTS	4.74	0.00	0.00
TOTAL	4.74	0.00	0.00

JOB# 6 JOURNAL PREFIX GCQS GCWS GCIS

JOB# 7 CHARGES----------

LABOR----CUSTOMER----------

[CONTINUED ON NEXT PAGE]

```
120165                              ADAM BECKMAN        432       2308    06/11/19   GC+S741068

MONIQUE HARRY REV TRUST DD 02/22/199            YC1B9W      154356      CARBON BLK

890 ARBOR CHASE                     09/GMC/YUKON XL DENALI/4DR 4WD 1500   04/03/09          16

                                    1 G K F K 0 6 2 2 9 J 1 0 1 5 3 4

WILDWOOD, MO 63021                                                        06/11/19

636-230-3653      636-751-0984                                                        MO: 154356


LABOR----CUSTOMER-----------------------------------------------------------------
J# 7+93GCZYBK        BRAKE LINING YELLOW               TECH(S):520                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/11/19   13.40    13.40   0.00   0.00    FINISHED
             520   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  7 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  7 JOURNAL PREFIX            GCCS                           GCWS                           GCIS

JOB#  8 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 8+93GCZSHSTY      SHOCKS/STRUTS YELLOW              TECH(S):520                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/11/19   13.40    13.40   0.00   0.00    FINISHED
             520   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: SHOCKS AND STRUTS YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: SHOCKS AND STRUTS YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  8 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  8 JOURNAL PREFIX            GCCS                           GCWS                           GCIS

JOB#  9 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 9+93GCZCVY        CV JOINT DRV YELLOW               TECH(S):520                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/11/19   13.40    13.40   0.00   0.00    FINISHED
             520   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: CVJOINT, DRIVESHAFT, U-JOINT YELLOW
             (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: CVJOINT, DRIVESHAFT, U-JOINT YELLOW
             (NOTATION FOR FUTURE REPAIRS)

JOB#  9 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  9 JOURNAL PREFIX            GCCS                           GCWS                           GCIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
```

JOB # A	SS	SHOP SUPPLIES-SERVICE	22.34
		TOTAL - MISC	23.84

COMMENTS----------
X02CTJ4CV8:WAIT created 2019-06-04 10:36:00am taken by Adam Beckman

120165 ADAM BECKMAN 432 2308 06/11/19 GC+S741068

MONIQUE HARRY REV TRUST DD 02/22/199 YC1B9W 154356 CARBON BLK

890 ARBOR CHASE 09/GMC/YUKON XL DENALI/4DR 4WD 1500 04/03/09 16

1 G K F K 0 6 2 2 9 J 1 0 1 5 3 4

WILDWOOD, MO 63021 06/11/19

636-230-3653 636-751-0984 MO: 154356

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			270.50			0.00			0.00
PARTS			176.22			0.00			0.00
G.O.G.			15.66			0.00			0.00
MISC CHG			23.84			0.00			0.00
MISC DIS			-25.00			0.00			0.00
TAXES			17.01			0.00			0.00
TOTAL			478.23			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232111371884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266707 CHRISTOPHER FLIPPO 674 9288 06/13/19 GC+B741069

THOMAS RICHARDSON 113563 /

3972 TAMARA TRAIL 10/CADILLAC/CTS/4DR SDN 3.0L

1 G 6 D E 5 E G 7 A 0 1 2 9 2 7 9

WILDWOOD, MO 63069 CM 06/11/19

314-306-5564 MO: 113563

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):630 661 500.46

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
630	06/13/19	0.00	3.30	0.00	3.30	ENTERED IN INVOICING
661	06/13/19	0.00	4.20	0.00	4.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	7.50	

COMPLAINT REAR BUMPER

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		15896232	FASCIA 7.831 N	240.00	240.00	328.00	328.00
CUST	1		15264308	MOLDING 7.832 N	158.97	158.97	221.00	221.00
				COST TOTAL		398.97		
						TOTAL - PARTS		549.00

G.O.G. & SUPPLIES----------
CUST 1.0 PNT & MTL @ 142.800 /UNIT 142.80
TOTAL - GOG 142.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST DISCP 10%DISC PARTS-BODYSHOP -54.90
TOTAL - MISC -54.90

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			500.46			0.00			0.00
PARTS			549.00			0.00			0.00
G.O.G.			142.80			0.00			0.00
MISC DIS			-54.90			0.00			0.00
TOTAL			1137.36			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------

DROP OFF 6/11 SAFECO CLM# 040068158
6-11 GAVE TO TECH
6.12 PARTS HERE
6-13 REPAIRS COMPLETE

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			500.46			0.00			0.00
PARTS			549.00			0.00			0.00
G.O.G.			142.80			0.00			0.00
MISC DIS			-54.90			0.00			0.00
TAXES			57.24			0.00			0.00
TOTAL			1194.60			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:21

*C 0
*A 4232113481884501
*T 3615
*K STORE~01
*K DOCDATE~06/18/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

250220 RANDAL LAMB 673 9183 06/19/19 BU+B741070

DAVID FALLERT 13053 DK FOREST G 39144

14918 COUNTRY RIDGE DR 17/BUICK/LACROSSE/4DR SDN FWD 03/31/18 23

1 G 4 Z P 5 S S 9 H U 1 6 0 3 1 3

CHESTERFIELD, MO 63017 RL 06/11/19

636-530-7976 314-553-7090 MO: 13053

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):619 655 1401.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
619	06/12/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
619	06/14/19	0.00	8.00	0.00	8.00	ENTERED IN INVOICING
655	06/14/19	0.00	9.20	0.00	9.20	ENTERED IN INVOICING
619	06/18/19	0.00	4.90	0.00	4.90	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	22.10	

COMPLAINT REPAIR LEFT FRONT DAMAGE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	22978989	VENT 8.147 N	22.01	22.01	36.68	36.68
CUST	1	26221315	HEADLAMP 2.725 N	845.00	845.00	1375.00	1375.00
CUST	-1	26221315	CORE RETURN	50.00	-50.00	50.00	-50.00
CUST	1	26211298	WEATHERST 10.694 Y	29.60	29.60	49.33	49.33
CUST	1	26243334	BRACKET 7.831 N	23.47	23.47	33.00	33.00
CUST	1	26689777	DEFLECTOR 1.272 N	28.51	28.51	41.32	41.32
CUST	1	23363512	DUCT 3.417 N	37.05	37.05	61.75	61.75
				COST TOTAL	935.64		
					TOTAL - PARTS		1547.08

G.O.G. & SUPPLIES----------

CUST	1.0	PAINT AND MATERIAL	@	306.000	/UNIT	306.00
					TOTAL - GOG	306.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1401.60			0.00			0.00
PARTS			1547.08			0.00			0.00
G.O.G.			306.00			0.00			0.00
TOTAL			3254.68			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCB			BUWB			BUIB

COMMENTS----------

AAA INS
6.12 PARTS HERE
6.18 PARTS HERE

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1401.60			0.00			0.00
PARTS			1547.08			0.00			0.00
G.O.G.			306.00			0.00			0.00
TAXES			166.55			0.00			0.00
			----------			----------			----------
TOTAL			3421.23			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232119491884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

221288 ROBERT KOSTIAL 532 7013 06/11/19 IN+S741071

MARYVILLE UNIVERSITY 29644 BLACK OBSID 95029

650 MARYVILLE UNIVERSITY DR 15/INFINITI/QX60/4DR AWD 02/24/16 240

5 N 1 A L 0 M M X F C 5 3 6 2 4 1

SAINT LOUIS, MO 63141 06/11/19

618-977-8772 618-977-8772 MO: 29644

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03INZEMISSION EMISSION TEST ONLY TECH(S):464 22.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/11/19	9.10	9.10	0.00	0.00	FINISHED
464	06/11/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT (State Emission Inspection - 03)
CORRECTION EMISSION TEST COMPLETED

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SYSTECSAF	SYSTECSAFETY	741071	1.50
CUST	SSR	SHOP SUPPLIES		-1.13
			TOTAL - MISC	0.37

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			22.50			0.00			0.00
MISC CHG			1.50			0.00			0.00
MISC DIS			-1.13			0.00			0.00
TOTAL			22.87			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.13
			TOTAL - MISC	2.63

COMMENTS----------
++WAITER++TAG NUMBER IS 7013

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			22.50			0.00			0.00
MISC CHG			4.13			0.00			0.00
MISC DIS			-1.13			0.00			0.00
TOTAL			25.50			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:21

*C 0
*A 4232122281884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

140666 TYLER COLEMAN 457 7012 06/12/19 IN+S741072

KEVIN A HOLLENBACH S149153062 30537 GRAPHITE/ 95353

554 ARBOR MEADOW DR 16/INFINITI/Q50 3.0T/4DR SDN 3.0 RSP 09/19/16 32

J N 1 F V 7 A R 6 G M 4 5 1 2 8 0

BALLWIN, MO 63021 06/11/19

314-523-5517 314-283-2606 MO: 30538

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 10INZ03 DRIVEABILITY CONCERN TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
435	06/11/19	16.90	16.90	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER STATES THAT THE VEHICLE HAS A RUBBING NOISE WHEN DR IVING AND PULLING TO THE LEFT-CHECK AND ADVISE CUST STATES T HAT THE PROBLEM HAPPENS ALL THE TIME (Drivability Concern Di agnosis - 10)

ORIG CAUSE FOUND TIRES WERE CUPPED AND NEED TO BE REPLACED PRICED TIRES AND CUST IS CHECKING OUT OTHER TIRE OPTIONS $35/TIRE TO INSTALL

CAUSE FOUND TIRES WERE CUPPED AND NEED TO BE REPLACED PRICED TIRES AND CUST IS CHECKING OUT OTHER TIRE OPTIONS $35/TIRE TO INSTALL

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
++LOANER++TAG NUMBER IS 7012

CLAIM TOTALS 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
	----------CUSTOMER----------			----------WARRANTY----------			----------INTERNAL----------		
TOTAL			0.00			0.00			0.00

*C 0
*A 4232124621884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

115359 ROBERT KOSTIAL 532 7014 06/11/19 IN+S741073

OLEG VAKULA WB4H4Y 138486 PLATINUM GR

1683 WHISPERING HOLLOW CT 08/INFINITI/G35 SEDAN/4DR SDN AWD AT 10/17/08 28

J N K B V 6 1 F 9 8 M 2 7 9 0 3 2 70069 07/15/08

WILDWOOD, MO 63038 06/11/19

636-458-4813 314-560-5970 MO: 138486

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 22.07

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	8.80	8.80	0.00	0.00	FINISHED
435	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		

```
                                                                  TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-------------------------------------------------------------------------
    CUST    5.0  VALVOLINE OIL              @      2.360   /UNIT                        11.80
                                                                  TOTAL - GOG           11.80

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.56
                                                                  TOTAL - MISC          -1.56

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          22.07                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC DIS                       -1.56                          0.00                          0.00
  TOTAL                          41.39                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2+00INZBFLUSH     BRAKE FLUID EXCHANGE              TECH(S):435                        97.49
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/11/19   11.20    11.20   0.00   0.00    FINISHED
             435   06/11/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    CUSTOMER REQUESTS BRAKE FLUID PRESSURE BLEED SERVICE -
             $129.95 (10% COUPON APPLIED)
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION   REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
```

115359 ROBERT KOSTIAL 532 7014 06/11/19 IN+S741073

OLEG VAKULA WB4H4Y 138486 PLATINUM GR

1683 WHISPERING HOLLOW CT 08/INFINITI/G35 SEDAN/4DR SDN AWD AT 10/17/08 28

J N K B V 6 1 F 9 8 M 2 7 9 0 3 2 70069 07/15/08

WILDWOOD, MO 63038 06/11/19

636-458-4813 314-560-5970 MO: 138486

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	84032BG	BRAKE FLUSH KIT	18.25	18.25	20.46	20.46
			COST TOTAL		18.25		
					TOTAL - PARTS		20.46

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			97.49			0.00			0.00
PARTS			20.46			0.00			0.00
TOTAL			117.95			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		7.46
			TOTAL - MISC	8.96

COMMENTS
TAG NUMBER IS 7014

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			119.56			0.00			0.00
PARTS			29.54			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			8.96			0.00			0.00
MISC DIS			-1.56			0.00			0.00
TAXES			4.25			0.00			0.00
TOTAL			172.55			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232129211884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

197858 JOSHUA DELANOIX 403 2309 06/11/19 BU+S741076

LAWRENCE MCHAYNES JR ML9P3T 32284 GRAPH BLUE 35222

1604 BREDELL AVE 14/BUICK/REGAL/4DR SDN FWD 06/27/14 16

2 G 4 G K 5 E X 8 E 9 2 6 9 8 3 6

RICHMOND HTS, MO 63117 06/11/19

314-781-1055 MO: 32284

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):476 32.45

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/11/19	10.10	10.10	0.00	0.00	FINISHED
476	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12696048	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	30.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	31.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			32.45			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			31.50			0.00			0.00
TOTAL			69.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):476                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/11/19   10.10    10.10   0.00   0.00    FINISHED
            476   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUQS                        BUWS                        BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+00GCZAC-PERFORM A/C PERFORMANCE SERV             TECH(S):476                      42.95
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[CONTINUED ON NEXT PAGE]

197858 JOSHUA DELANOIX 403 2309 06/11/19 BU+S741076

LAWRENCE MCHAYNES JR ML9P3T 32284 GRAPH BLUE 35222

1604 BREDELL AVE 14/BUICK/REGAL/4DR SDN FWD 06/27/14 16

2 G 4 G K 5 E X 8 E 9 2 6 9 8 3 6

RICHMOND HTS, MO 63117 06/11/19

314-781-1055 MO: 32284

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/11/19	10.20	10.20	0.00	0.00	FINISHED
476	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		7950BG	FLUSH	28.30	28.30	47.00	47.00
				COST TOTAL		28.30		
						TOTAL - PARTS		47.00

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		42.95			0.00			0.00
PARTS		47.00			0.00			0.00
TOTAL		89.95			0.00			0.00
JOB# 3 JOURNAL PREFIX		BUQS			BUWS			BUIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00GCZBFLUSH BRAKE FLUID EXHCANGE TECH(S):476 89.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/11/19	10.20	10.20	0.00	0.00	FINISHED
476	06/11/19	0.00	0.00	0.00	0.80	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.80	

COMPLAINT CUSTOMER REQUEST BRAKE FLUID EXCHANGE
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		84032BG	BRAKE FLU	18.25	18.25	29.95	29.95
				COST TOTAL		18.25		

TOTAL - PARTS 29.95

JOB# 4 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	COST	SALE	COST	SALE
LABOR		89.99		0.00		0.00
PARTS		29.95		0.00		0.00
TOTAL		119.94		0.00		0.00

[CONTINUED ON NEXT PAGE]

197858 JOSHUA DELANOIX 403 2309 06/11/19 BU+S741076

LAWRENCE MCHAYNES JR ML9P3T 32284 GRAPH BLUE 35222

1604 BREDELL AVE 14/BUICK/REGAL/4DR SDN FWD 06/27/14 16

2 G 4 G K 5 E X 8 E 9 2 6 9 8 3 6

RICHMOND HTS, MO 63117 06/11/19

314-781-1055 MO: 32284

JOB# 4 JOURNAL PREFIX BUQS BUWS BUIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+00GCZCOOLREDCAR COOLANT FLH RED CAR TECH(S):476 86.05

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/11/19	10.20	10.20	0.00	0.00	FINISHED
476	06/11/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT.
WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT
SYSTEM TROUBLE FREE.
CORRECTION OUR TECHS HAVE CLEANED AND FLUSHED ALL YOUR OLD COOLANT.
WE HAVE ADDED A CONDITIONER TO HELP KEEP YOUR COOLANT
SYSTEM TROUBLE FREE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12346290	COOLANT 8.800	11.55	11.55	20.72	20.72
CUST	1	5901BG	COOLANT F	18.50	18.50	33.18	33.18
			COST TOTAL		30.05		
					TOTAL - PARTS		53.90

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			86.05			0.00			0.00
PARTS			53.90			0.00			0.00
TOTAL			139.95			0.00			0.00

JOB# 5 JOURNAL PREFIX BUQS BUWS BUIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	19.41
		TOTAL - MISC	20.91

COMMENTS----------
X02BQXEY4W:WAIT created 2019-06-04 11:23:00am taken by Joshua Delan
oix

GRAND TOTALS----------

---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			251.44			0.00			0.00
PARTS			136.85			0.00			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			20.91			0.00			0.00
TAXES			16.88			0.00			0.00
		----------			----------			----------	

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  TOTAL                          457.58                        0.00                          0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************




    PAGE 3 OF 3                                              [   END  OF  INVOICE   ]       11:45:21

*C 0
*A 4232135961884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    189020                              CHARLIE THIERET     932       4373    06/11/19   MA+S741078

    GRANT J WILLIAMS                                            27801       CRYSTL WH P        8958

    15723 SUMMER RIDGE DR               16/MAZDA/CX-5/4DR AWD GRND TOUR AT    05/20/17         4847

                                        J M 3 K E 4 D Y 2 G 0 8 5 8 3 3 2

    CHESTERFIELD, MO 63017                                                    06/11/19

    636-544-4300      314-529-1760                           E# PY 20835389              MO: 27801


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------
    J# 1 46MAZ06         TIRE REPAIR                      TECH(S):923                          30.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                923   06/11/19    8.80     8.80   0.00   0.00    FINISHED
                923   06/11/19    0.00     0.00   0.00   0.30    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.00   0.30

    COMPLAINT    CUSTOMER STATES DRIVERS REAR TIRE IS LEAKING, CHECK AND
                 ADVISE
    ORIG CAUSE   NAIL IN LEFT REAR TIRE, CENTER OF TREAD, REPAIRABLE
    CAUSE        NAIL IN LEFT REAR TIRE, CENTER OF TREAD, REPAIRABLE
    ORIG CORR    REPAIRED LEFT REAR TIRE, OK AT THIS TIME
    CORRECTION   REPAIRED LEFT REAR TIRE, OK AT THIS TIME

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          30.00                          0.00                          0.00
      TOTAL                          30.00                          0.00                          0.00
    JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

    JOB#  2 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------
    J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):923                           0.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                923   06/11/19    8.80     8.80   0.00   0.00    FINISHED
                923   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                                TOTAL TECH TIME   0.00   0.00

    COMPLAINT    MAZDA FULL CIRCLE INSPECTION
    CORRECTION   MULTI POINT INSPECTION
```

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.50
		TOTAL - MISC	3.00

COMMENTS----------
++LOANER++

189020 CHARLIE THIERET 932 4373 06/11/19 MA+S741078

GRANT J WILLIAMS 27801 CRYSTL WH P 8958

15723 SUMMER RIDGE DR 16/MAZDA/CX-5/4DR AWD GRND TOUR AT 05/20/17 4847

J M 3 K E 4 D Y 2 G 0 8 5 8 3 3 2

CHESTERFIELD, MO 63017 06/11/19

636-544-4300 314-529-1760 E# PY 20835389 MO: 27801

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC CHG			3.00			0.00			0.00
TAXES			0.13			0.00			0.00
TOTAL			33.13			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:21

*C 0
*A 4232139351884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

227085 ROBERT POLITTE 962 4372 06/11/19 MA+S741079

ALAN DOUGLAS MILLER 47054 DP CRYSL BL 10806

332 SOLAR TERRACE CT 16/MAZDA/CX-3/4DR AWD SPORT 06/29/16 30

J M 1 D K F B 7 5 G 0 1 3 4 3 2 7

CHESTERFIELD, MO 63017 06/11/19

314-413-9707 MO: 47054

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 20MAZ HEATING / AIR COND TECH(S):549 147.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	12.10	12.10	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUST STATES VEHICLE DOES NOT COOL AFTER 20 MINUTES OF OPERATION, BLOWS HOT AIR, CHECK AND ADVISE
ORIG CORR DIAG TEST NEEDS EVAP TEMP SENSOR MUST REMOVED DAS TO COMPLETE REPAIR EST 869.00 PLUS TAX
CORRECTION DIAG TEST NEEDS EVAP TEMP SENSOR MUST REMOVED DASH TO COMPLETE REPAIR EST 869.00 PLUS TAX

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			147.00			0.00			0.00
TOTAL			147.00			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	12.10	12.10	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

```
JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                  1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               7.35
                                                                  TOTAL - MISC           8.85


GRAND TOTALS-------------------------------------------------------------------------------
          ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                        147.00                          0.00                          0.00
  MISC CHG                       8.85                          0.00                          0.00
  TAXES                          0.66                          0.00                          0.00
                           ----------                    ----------                    ----------
  TOTAL                        156.51                          0.00                          0.00


**************************     A L L  D E T A I L  I N V O I C E     **************************
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                                                    [   END  OF  INVOICE   ]       11:45:21

*C 0
*A 4232141401884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    49402                              TYLER COLEMAN       457       7015    06/11/19   IN+S741083

    FRANK D UTTERBACK                                          37500       KAD/

    1001 DAMAR DR                      13/INFINITI/G37X/4DR SDN X AWD        09/24/13

                                       J N 1 C V 6 A R 7 D M 7 6 6 1 4 5

    FENTON, MO 63026                                                      06/11/19

    636-225-5939      636-225-4154                                                    MO: 37501


    JOB#  1 CHARGES----------------------------------------------------------------------------

    LABOR----CUSTOMER-------------------------------------------------------------
    J# 1 00INZ01         LUBE OIL FILTER                  TECH(S):435                        16.99
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                435   06/11/19    9.30     9.30   0.00   0.00    FINISHED
                435   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   0.50

    COMPLAINT    3595 (Replace engine oil and filter)
    ORIG CAUSE   ROUTINE MAINTENANCE
    CAUSE        ROUTINE MAINTENANCE
    ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
                 TO FACTORY SPEC.
```

CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
            TO FACTORY SPEC.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES						
CUST	5.0	VALVOLINE OIL	@ 2.360	/UNIT		11.80
				TOTAL - GOG		11.80

MISC	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.30
			TOTAL - MISC	-1.30

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			16.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC DIS			-1.30			0.00			0.00
TOTAL			36.57			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		1.30
			TOTAL - MISC	2.80

COMMENTS
++WAITER++TAG NUMBER IS 7015

49402 TYLER COLEMAN 457 7015 06/11/19 IN+S741083

FRANK D UTTERBACK 37500 KAD/

1001 DAMAR DR 13/INFINITI/G37X/4DR SDN X AWD 09/24/13

J N 1 C V 6 A R 7 D M 7 6 6 1 4 5

FENTON, MO 63026 06/11/19

636-225-5939 636-225-4154 MO: 37501

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			2.80			0.00			0.00
MISC DIS			-1.30			0.00			0.00
TAXES			1.88			0.00			0.00
TOTAL			41.25			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232145871884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

99907 JOSHUA DELANOIX 403 2312 06/11/19 GC+S741084

CLARENCE PATTERSON 5MY787 108027 ONYX BLK/JE 77750

16040 NANTUCKET MEADOWS DRIVE 16/GMC/YUKON/4DR 4WD 07/06/16 11

1 G K S 2 A K C 8 G R 3 4 2 7 6 0

GROVER, MO 63040 06/11/19

636-821-3124 636-489-8171 MO: 108027

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 40GCZ02 BRAKE CONCERN TECH(S):460 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/11/19	10.80	10.80	0.00	0.00	FINISHED
460	06/11/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT CUSTOMER STATES THE VEHICLE VIBRATES WHEN BRAKING
ORIG CAUSE FOUND PADS LOW AND VIBRATION COMING FROM MINOR WARP IN ROTORS
CAUSE FOUND PADS LOW AND VIBRATION COMING FROM MINOR WARP IN ROTORS
ORIG CORR REPLACED FRONT BRAKE PADS AND ROTORS
CORRECTION REPLACED FRONT BRAKE PADS AND ROTORS

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		84320501	PAD KIT 5.017 Y	60.69	60.69	84.97	84.97
CUST	2		23144340	ROTOR 5.809 Y	73.36	146.72	102.70	205.40
CUST	1		8953BG	BRAKE QUI	12.10	12.10	19.95	19.95
				COST TOTAL		219.51		
						TOTAL - PARTS		310.32

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
PARTS			310.32			0.00			0.00
TOTAL			460.32			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

```
J# 2 46GCZ07         MOUNT AND BALANCE                  TECH(S):460                          60.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/11/19   10.80    10.80   0.00   0.00    FINISHED
             460   06/11/19    0.00     0.00   0.00   0.60    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.60

COMPLAINT    MOUNT AND BALANCE 2 NEW TIRES
ORIG CORR    MOUNTED AND BALANCED 2 NEW TIRES
CORRECTION   MOUNTED AND BALANCED 2 NEW TIRES

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     2    19340395             M2755520 5.880 N     179.74   359.48    208.11     416.22
                                                      COST TOTAL    359.48
                                                                    TOTAL - PARTS        416.22

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST          T2  2 TIRE MISSOURI TAX                                                  1.00
    CUST        TIRE  TIRE DISPOSAL FEE                                                    5.00
                                                                    TOTAL - MISC           6.00

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          60.00                          0.00                          0.00
  PARTS                        416.22                           0.00                          0.00
  MISC CHG                       6.00                           0.00                          0.00
  TOTAL                        482.22                           0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCCS                           GCWS                          GCIS



PAGE 1 OF 3                                          [CONTINUED ON NEXT PAGE]       11:45:21
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99907                              JOSHUA DELANOIX     403       2312    06/11/19   GC+S741084

CLARENCE PATTERSON                                5MY787      108027      ONYX BLK/JE       77750

16040 NANTUCKET MEADOWS DRIVE      16/GMC/YUKON/4DR 4WD                    07/06/16          11

                                   1 G K S 2 A K C 8 G R 3 4 2 7 6 0

GROVER, MO 63040                                                          06/11/19

636-821-3124      636-489-8171                                                          MO: 108027


JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):460                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/11/19   10.80    10.80   0.00   0.00    FINISHED
             460   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4+00GCZBFLUSH     BRAKE FLUID EXHCANGE              TECH(S):460                       89.99
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/11/19   10.80    10.80   0.00   0.00    FINISHED
             460   06/11/19    0.00     0.00   0.00   0.80    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.80

COMPLAINT    CUSTOMER REQUEST BRAKE FLUID EXCHANGE
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.
CORRECTION   REMOVED ALL OLD, CONTAMINATED FLUID FROM THE MASTER CYLINDER
             AND BLED ALL THE OLD FLUID FROM THE SYSTEM. REPLACED WITH
             NEW DOT APPROVED FLUID TO AID IN CORROSION RESTISTANCE AND
             STOPPING ABILITY. TEST DROVE VEHICLE, ALL O.K.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    84032BG               BRAKE FLU             18.25    18.25     29.95      29.95
                                                        COST TOTAL     18.25
                                                                     TOTAL - PARTS         29.95

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         89.99                         0.00                          0.00
  PARTS                         29.95                         0.00                          0.00
  TOTAL                        119.94                         0.00                          0.00
JOB#  4 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                            1.50
```

JOB # A SS SHOP SUPPLIES-SERVICE 25.00

TOTAL - MISC 26.50

COMMENTS----------

X02RMSN0GE:WAIT created 2019-06-06 08:39:00am taken by Joshua Delan
oix

[CONTINUED ON NEXT PAGE]

99907 JOSHUA DELANOIX 403 2312 06/11/19 GC+S741084

CLARENCE PATTERSON 5MY787 108027 ONYX BLK/JE 77750

16040 NANTUCKET MEADOWS DRIVE 16/GMC/YUKON/4DR 4WD 07/06/16 11

1 G K S 2 A K C 8 G R 3 4 2 7 6 0

GROVER, MO 63040 06/11/19

636-821-3124 636-489-8171 MO: 108027

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			299.99			0.00			0.00
PARTS			756.49			0.00			0.00
MISC CHG			32.50			0.00			0.00
TAXES			70.24			0.00			0.00
TOTAL			1159.22			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232149211884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

76878 ADAM BECKMAN 432 2311 06/11/19 GC+S741085

TIMOTHY A PICKETT WMOL2B 24787 IRIDIUM MET 79028

16360 CHERRY ORCHARD DR 18/GMC/TERRAIN/4DR SUV FWD 11/06/17 13

3 G K A L M E X 8 J L 1 2 1 2 4 6

WILDWOOD, MO 63040 06/11/19

636-227-0153 636-346-7329 MO: 24787

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00GCCOUPCAR GM SEASONAL CAR CARE TECH(S):520 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	9.80	9.80	0.00	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.90	

COMPLAINT GM SEASONAL CARE CARE- PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL WITH FULL SYNTHETIC OIL, OIL FILTER, CHECK TIRE PRESSURES AND TOP OFF ALL FLUID LEVELS. RESET OIL INDEX. ROTATE TIRES AS PER MANUFACTURE. PERFORM GM 27 POINT INSPECTION.
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	12696048	FILTER 1.836 Y	4.30	4.30	6.00
			COST TOTAL	4.30		
				TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE SYNPOWER 5W30	@	6.000	/UNIT	30.00
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	31.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			31.50			0.00			0.00

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  TOTAL                          62.50                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):520                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             520   06/11/19    9.90     9.90   0.00   0.00    FINISHED
             520   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+00GCZDEPOSIT    DEPOSIT CONTROL EPR               TECH(S):520                         45.45
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76878 ADAM BECKMAN 432 2311 06/11/19 GC+S741085

TIMOTHY A PICKETT WMOL2B 24787 IRIDIUM MET 79028

16360 CHERRY ORCHARD DR 18/GMC/TERRAIN/4DR SUV FWD 11/06/17 13

3 G K A L M E X 8 J L 1 2 1 2 4 6

WILDWOOD, MO 63040 06/11/19

636-227-0153 636-346-7329 MO: 24787

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	9.10	9.80	0.70	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.70	0.50	

COMPLAINT DEPOSIT CONTROL TO HELP THE CLEANING OF THE OIL RINGS WHICH
WILL HELP CONTROL OIL CONSUMPTION.
ORIG CORR PERFORM DEPOSIT CONTROL SERVICE
CORRECTION PERFORM DEPOSIT CONTROL SERVICE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6577BG	PERF. KIT		39.90	39.90	54.50	54.50
				COST TOTAL		39.90		
						TOTAL - PARTS		54.50

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT		-10.00
			TOTAL - MISC	-10.00

JOB# 3 TOTALS	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			45.45			0.00			0.00
PARTS			54.50			0.00			0.00
MISC DIS			-10.00			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		6.55
			TOTAL - MISC	8.05

COMMENTS----------
++SHUTTLE++X0290R7S7M:WAIT Xtime Web Appt created 2019-06-03
05:31:57pm taken by

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			70.45			0.00			0.00
PARTS			60.50			0.00			0.00
G.O.G.			31.50			0.00			0.00
MISC CHG			8.05			0.00			0.00
MISC DIS			-10.00			0.00			0.00
TAXES			7.96			0.00			0.00
TOTAL			168.46			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232151211884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

218158 JOSEPH WHITAKER 420 2310 06/12/19 GC+S741087

ED COLLINS 39851 /

1703 EAGLE BLUFF DR 15/GMC/YUKON/4DR 4WD 03/04/15 9

1 G K S 2 C K J 8 F R 6 0 8 8 2 2

ST ALBANS, MO 63073 06/11/19

MO: 39852

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 45GCZ06 FRONT END ALIGNMENT TECH(S):475 99.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/11/19	15.60	15.60	0.00	0.00	FINISHED
475	06/11/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.50	

COMPLAINT Four Wheel Alignment

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			99.95			0.00			0.00
TOTAL			99.95			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):475 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/11/19	12.70	14.00	1.30	0.00	FINISHED
475	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.30	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12690385             FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                    COST TOTAL      4.30
                                                                TOTAL - PARTS          6.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    8.0  VALVOLINE SYNPOWER 0W20    @      6.400   /UNIT                         51.20
    CUST    1.0  LUBE                       @      1.500   /UNIT                          1.50
                                                                TOTAL - GOG           52.70

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           25.00                          0.00                          0.00
  PARTS                            6.00                          0.00                          0.00
  G.O.G.                          52.70                          0.00                          0.00
  TOTAL                           83.70                          0.00                          0.00
JOB#  2 JOURNAL PREFIX             GCQS                          GCWS                          GCIS

JOB#  3 CHARGES---------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):475                          0.00
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218158 JOSEPH WHITAKER 420 2310 06/12/19 GC+S741087

ED COLLINS 39851 /

1703 EAGLE BLUFF DR 15/GMC/YUKON/4DR 4WD 03/04/15 9

1 G K S 2 C K J 8 F R 6 0 8 8 2 2

ST ALBANS, MO 63073 06/11/19

MO: 39852

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/11/19	15.50	15.50	0.00	0.00	FINISHED
475	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER---------- J# 4 00GCZ4X4SERV 4X4 FLUID SERVICE TECH(S):475 107.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/11/19	14.00	14.00	0.00	0.00	FINISHED
475	06/11/19	0.00	0.00	0.00	1.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.20	

COMPLAINT CUSTOMER REQUESTS BOTH DIFFERENTIAL FLUIDS AND TRANSFER CASE FLUIDS BE REPLACED
CAUSE NORMAL MAINTENANCE.
CORRECTION TECHNICIANS REMOVE ALL THE OLD WORN OUT OIL FROM THE FRONT AND REAR DIFFERENTIALS AND THE TRANSFER CASE. THEN SYNTHETIC ULTRA GUARD GEAR LUBE AND LIMITED SLIP ADDITIVE IS INSTALLED IN THE DIFFERENTIALS. SYNTHETIC SYNCHRO-SHIFT IS INSTALLED IN THE TRANSFER CASE WHERE RECCOMMENDED. THIS SERVICE WILL HELP WITH LUBRICATION AND HELP DISSIPATE HEAT.750-328-792

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	2	75164BG	DIFF FLUS	45.30	90.60	75.65	151.30
CUST	1	79264BG	T/CASE	34.00	34.00	56.78	56.78
			COST TOTAL	124.60			
				TOTAL - PARTS			208.08

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	GDISC	SERVICE DISCOUNT		-31.00
			TOTAL - MISC	-31.00

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			107.95			0.00			0.00
PARTS			208.08			0.00			0.00
MISC DIS			-31.00			0.00			0.00
TOTAL			285.03			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5 00GCZBLADES WIPER BLADES TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/11/19	15.50	15.50	0.00	0.00	FINISHED
475	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT REPLACE WIPER BLADES

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218158                              JOSEPH WHITAKER     420       2310    06/12/19   GC+S741087

ED COLLINS                                                      39851       /

1703 EAGLE BLUFF DR                 15/GMC/YUKON/4DR 4WD                    03/04/15            9

                                    1 G K S 2 C K J 8 F R 6 0 8 8 2 2

ST ALBANS, MO 63073                                                         06/11/19

                                                                                          MO: 39852


PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     2    84613732              BLADE 10.146 Y        14.20    28.40     19.95      39.90
    CUST     1    22956295              BLADE 16.480 Y         7.79     7.79     13.67      13.67
                                                      COST TOTAL     36.19
                                                                   TOTAL - PARTS         53.57

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  PARTS                          53.57                          0.00                          0.00
  TOTAL                          53.57                          0.00                          0.00
JOB#  5 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  6 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6 00GCZTRANSFLUSH TRANS FLUID EXCHANGE              TECH(S):475                          84.88
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/11/19   15.50    15.50   0.00   0.00    FINISHED
             475   06/11/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   1.00

COMPLAINT    PERFORM TRANSMISSION FLUID EXCHANGE
CAUSE        NORMAL MAINTENANCE.
CORRECTION   TECHNICIAN DRIVES VEHICLE WITH SAFE AND EFFECTIVE CLEANER TO
             REMOVE GUMS AND VARNISHES FROM THE TRANSMISSION, COOLER,
             COOLER LINES, AND TORQUE CONVERTER. THEN ALL THE OLD WORN
             OUT ATF IS FLUSHED FROM THE SYSTEM AND REPLACED WITH NEW
             FULL SYNTHETIC VALVOLINE FLUID AND BG
             CONDITIONERS DESIGNED TO PROTECT THE SEALS, PREVENT FOAMING,
             DISSIPATE HEAT, AND LUBRICATE THE COMPONENTS.BG106/310

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    66524BG               HP TRANS             113.65   113.65    187.50     187.50
                                                      COST TOTAL    113.65
                                                                   TOTAL - PARTS        187.50

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                                    -16.95
                                                                   TOTAL - MISC         -16.95

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          84.88                          0.00                          0.00
  PARTS                         187.50                          0.00                          0.00
  MISC DIS                      -16.95                          0.00                          0.00
  TOTAL                         255.43                          0.00                          0.00
JOB#  6 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  7 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 7 46GCZMB4        MOUNT AND BALANCE 4              TECH(S):411                          120.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             411   06/11/19   16.50    16.50   0.00   0.00    FINISHED
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            411   06/11/19    0.00     0.00   0.00   1.20    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.00   1.20

COMPLAINT    MOUNT AND BALANCE 4 NEW MICHELIN TIRES

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     4    19340404             M2854522 5.880 N     225.01   900.04    228.00     912.00
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218158                              JOSEPH WHITAKER     420       2310    06/12/19   GC+S741087

ED COLLINS                                                  39851       /

1703 EAGLE BLUFF DR                 15/GMC/YUKON/4DR 4WD                  03/04/15            9

                                    1 G K S 2 C K J 8 F R 6 0 8 8 2 2

ST ALBANS, MO 63073                                                       06/11/19

                                                                                        MO: 39852


PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
                                                    COST TOTAL    900.04
                                                                  TOTAL - PARTS        912.00

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST          T4  4 TIRE MISSOURI TAX                                                2.00
                                                                  TOTAL - MISC           2.00

JOB#  7 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         120.00                         0.00                          0.00
  PARTS                         912.00                         0.00                          0.00
  MISC CHG                        2.00                         0.00                          0.00
  TOTAL                        1034.00                         0.00                          0.00
JOB#  7 JOURNAL PREFIX            GCCS                         GCWS                          GCIS

JOB#  8 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 8+50GCZ07         BATTERY                          TECH(S):475                        25.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             475   06/11/19   14.00    15.50   1.50   0.00    FINISHED
             475   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   1.50   0.50

COMPLAINT    CUSTOMER STATES BATTERY DEAD. REPLACE BATTERY
ORIG CAUSE   BATTERY TEST BAD
CAUSE        BATTERY TEST BAD
ORIG CORR    REPLACE BATTERY
CORRECTION   REPLACE BATTERY

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    88865934             BATTERY 2.330        145.13   145.13    172.95     172.95
    CUST    -1    88865934             CORE RETURN           18.00   -18.00     18.00     -18.00
                                                    COST TOTAL    127.13
                                                                  TOTAL - PARTS        154.95

JOB#  8 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                         0.00                          0.00
  PARTS                         154.95                         0.00                          0.00
  TOTAL                         179.95                         0.00                          0.00
JOB#  8 JOURNAL PREFIX            GCCS                         GCWS                          GCIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                 1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                             25.00
                                                                  TOTAL - MISC          26.50

COMMENTS--------------------------------------------------------------------------
X02K3BDNT3:BDC Appt created 2019-06-10 09:25:00am taken by Amanda B
urrell
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218158 JOSEPH WHITAKER 420 2310 06/12/19 GC+S741087

ED COLLINS 39851 /

1703 EAGLE BLUFF DR 15/GMC/YUKON/4DR 4WD 03/04/15 9

1 G K S 2 C K J 8 F R 6 0 8 8 2 2

ST ALBANS, MO 63073 06/11/19

MO: 39852

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			462.78			0.00			0.00
PARTS			1522.10			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			28.50			0.00			0.00
MISC DIS			-47.95			0.00			0.00
TAXES			139.48			0.00			0.00
TOTAL			2157.61			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:21

*C 0
*A 4232155351884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

178273 JOSEPH WHITAKER 420 2313 06/11/19 GC+S741089

GENE BROCKMEIER 31130 /

4175 HENCKEN 15/GMC/CANYON/

1 G T G 6 C E 3 3 F 1 1 4 7 7 0 8

WILDWOOD, MO 06/11/19

636-394-6899 MO: 31131

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 61GCZ03 EXT MOLDING CONCERN TECH(S):475 225.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/11/19	9.70	11.20	1.50	0.00	FINISHED
475	06/11/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.50	1.50	

COMPLAINT HAD DENT REMOVED AND NOW THE KEYLESS REMOTE AND TPMS SY
STEM IS INOP
ORIG CAUSE tire monitors keyless entry interior lightd pass airbag
indicator and onstar lighting all inop review si diagnostics
and narrow problem down to 3 possible connectors
CAUSE tire monitors keyless entry interior lightd pass airbag
indicator and onstar lighting all inop review si diagnostics
and narrow problem down to 3 possible connectors
ORIG CORR drop headliner and found connector x301 rear of headliner
pulled apart reconnect and check all inop components all ok
reasemble headliner and related parts
CORRECTION drop headliner and found connector x301 rear of headliner
pulled apart reconnect and check all inop components all ok
reasemble headliner and related parts

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			225.00			0.00			0.00
TOTAL			225.00			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/11/19	11.20	11.20	0.00	0.00	FINISHED
475	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00		0.00		0.00
JOB# 2 JOURNAL PREFIX		GCQS		GCWS		GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		11.25
			TOTAL - MISC	12.75

COMMENTS
X020YTFT2X:created 2019-06-07 10:22:00am taken by Joe Whitaker

178273 JOSEPH WHITAKER 420 2313 06/11/19 GC+S741089

GENE BROCKMEIER 31130 /

4175 HENCKEN 15/GMC/CANYON/

1 G T G 6 C E 3 3 F 1 1 4 7 7 0 8

WILDWOOD, MO 06/11/19

636-394-6899 MO: 31131

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			225.00			0.00			0.00
MISC CHG			12.75			0.00			0.00
TAXES			1.01			0.00			0.00
TOTAL			238.76			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232159681884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

221620 ROBERT KOSTIAL 532 7017 06/11/19 IN+S741090

CHARLES R SCHAEFFER 6793 BLK OBSIDIA 97437

708 CHELSEA OAKS PLACE 18/INFINITI/Q50 3.0T/4DR SDN 3.0T LU 12/31/18 2958

J N 1 E V 7 A R 5 J M 6 1 1 6 2 2

BALLWIN, MO 63021 06/11/19

314-973-7806 314-554-2412 MO: 6793

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	10.70	10.70	0.00	0.00	FINISHED
435	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.50
TOTAL - MISC -1.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):435 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	10.70	10.70	0.00	0.00	FINISHED

```
            435   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            INCS                           INWS                           INIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                           1.50
                                                                 TOTAL - MISC        3.00

COMMENTS--------------------------------------------------------------------------------
++LOANER++TAG NUMBER IS 7017
```

221620 ROBERT KOSTIAL 532 7017 06/11/19 IN+S741090

CHARLES R SCHAEFFER 6793 BLK OBSIDIA 97437

708 CHELSEA OAKS PLACE 18/INFINITI/Q50 3.0T/4DR SDN 3.0T LU 12/31/18 2958

J N 1 E V 7 A R 5 J M 6 1 1 6 2 2

BALLWIN, MO 63021 06/11/19

314-973-7806 314-554-2412 MO: 6793

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC CHG			3.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			31.50			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232164201884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

189555 TYLER COLEMAN 457 7016 06/11/19 IN+S741091

JANET CLARKE T980297283 72390 BLACK OBSI/ 96103

277 PENNINGTON LN 17/INFINITI/QX60/4DR AWD 10/31/16 15

5 N 1 D L 0 M M 3 H C 5 0 6 3 8 4

CHESTERFIELD, MO 63005 06/11/19

314-422-2996 314-422-2996 MO: 72392

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/11/19	9.80	9.80	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.25
TOTAL - MISC -1.25

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING

```
            435   06/11/19    9.80     9.80   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace synthetic engine oil and filter)
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                     COST TOTAL      5.39
                                                                 TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                      20.65
                                                                 TOTAL - GOG           20.65

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.65
                                                                 TOTAL - MISC          -1.65
```


[CONTINUED ON NEXT PAGE]

189555 TYLER COLEMAN 457 7016 06/11/19 IN+S741091

JANET CLARKE T980297283 72390 BLACK OBSI/ 96103

277 PENNINGTON LN 17/INFINITI/QX60/4DR AWD 10/31/16 15

5 N 1 D L 0 M M 3 H C 5 0 6 3 8 4

CHESTERFIELD, MO 63005 06/11/19

314-422-2996 314-422-2996 MO: 72392

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC DIS			-1.65			0.00			0.00
TOTAL			52.07			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER---------- 0.00

J# 3 51INZ12 WIPER/WASHER TECH(S):435

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
435	06/11/19	9.80	9.80	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CS THAT THEY WOULD LIKE THE WIPERS REPLACED IN THE FRONT AND THE BACK OF THE VEHICLE (WIPERWASHER - 51)

ORIG CAUSE REPLACED FRONT AND REAR WIPER BLADES

CAUSE REPLACED FRONT AND REAR WIPER BLADES

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	B88YUHS17J	BLADE ASSY-WINDS	10.35	10.35	17.25	17.25
CUST	1	B88YUHS26J	BLADE ASSY-WINDS	11.50	11.50	19.17	19.17
CUST	1	B87Y3RD12J	BLADE RE W/WIPR	8.50	8.50	14.17	14.17
			COST TOTAL		30.35		
					TOTAL - PARTS		50.59

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			50.59			0.00			0.00
TOTAL			50.59			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.43
		TOTAL - MISC	6.93

COMMENTS----------

++LOANER++TAG NUMBER IS 7016

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			48.99			0.00			0.00
PARTS			59.67			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			6.93			0.00			0.00
MISC DIS			-2.90			0.00			0.00

```
  TAXES                          7.45                       0.00                       0.00
                             ----------                 ----------                 ----------
  TOTAL                        140.79                       0.00                       0.00

  *************************    A L L  D E T A I L  I N V O I C E    *************************



  PAGE 2 OF 2                                          [   END  OF  INVOICE   ]       11:45:21

*C 0
*A 4232168861884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
  261669                           ROBERT KOSTIAL      532       7018    06/11/19   IN+S741093

  KATHLEEN BESTE                                           14606       BLACK OBSI/       P9738

  703 HAWKMOUNT CIR APT E          15/INFINITI/Q50/4DR SDN PREMIUM       09/30/15         9311

                                   J N 1 B V 7 A R 5 F M 4 1 2 0 4 6

  CHESTERFIELD, MO 63017                                                 06/11/19

  314-614-7777                                          E# 3.7L V6 GAS               MO: 14606


  JOB#  1 CHARGES-------------------------------------------------------------------------------

  LABOR----WARRANTY-----------------------------------------------------------------
  J# 1 01INZ05000      FACTORY 5K SERVICE                TECH(S):441                        35.72
            TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
              441   06/11/19   10.10    10.20   0.10   0.00    FINISHED
              441   06/11/19    0.00     0.00   0.00   0.60    OVERRIDE IN INVOICING
                              TOTAL TECH TIME   0.10   0.60

  COMPLAINT    PERFORM OIL AND FILTER CHANGE WITH TIRE ROTATION PER FACTORY
               CONTRACT
               CPO VISIT #1
  ORIG CAUSE   ROUTINE MAINTENANCE
  CAUSE        ROUTINE MAINTENANCE
  ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
               ALL FOUR(4) TIRES.
               CLAIM TYPE-PO; OP CODE-YW15AA; FRT-.6 HRS; SYM/DIAG ZZ 99
  CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, & RESET/ROTATED
               ALL FOUR(4) TIRES.
               YW98AA 0.1 098 65.00


  CLAIM #-----WARRANTY OP. CODES----FLAT HRS.--OTHER HRS.--FC--AUTH. CODE--CLAIM TYPE
  741093-1    YW98AA                    0.10             99                 PO
  PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
      WARR     1    11026JA00A          WASHER DRAIN           0.27     0.27      0.39       0.39
      WARR     1    1520865F0E          OIL FILTER             5.12     5.12      7.39       7.39
                                                     COST TOTAL      5.39
                                                                  TOTAL - PARTS          7.78

  G.O.G. & SUPPLIES-----------------------------------------------------------------
      WARR    5.0  999PK05W30SS MOB SUP       @      4.300   /UNIT                          21.50
                                                                  TOTAL - GOG            21.50
```

JOB# 1 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			35.72			0.00
PARTS			0.00			7.78			0.00
G.O.G.			0.00			21.50			0.00
TOTAL			0.00			65.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

COMMENTS----------
TAG NUMBER IS 7018

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
741093-1	35.72	7.78	0.00	0.00	21.50	0.00	0.00	65.00
CLAIM TOTALS	35.72	7.78	0.00	0.00	21.50	0.00	0.00	65.00

261669 ROBERT KOSTIAL 532 7018 06/11/19 IN+S741093

KATHLEEN BESTE 14606 BLACK OBSI/ P9738

703 HAWKMOUNT CIR APT E 15/INFINITI/Q50/4DR SDN PREMIUM 09/30/15 9311

J N 1 B V 7 A R 5 F M 4 1 2 0 4 6

CHESTERFIELD, MO 63017 06/11/19

314-614-7777 E# 3.7L V6 GAS MO: 14606

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			35.72			0.00
PARTS			0.00			7.78			0.00
G.O.G.			0.00			21.50			0.00
TOTAL			0.00			65.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:21

*C 0
*A 4232173711884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

136804 CHARLIE THIERET 932 4374 06/12/19 MA+S741094

ROGER LEWIS 81445 EBONY BLK/B

7474 CROMWELL DRIVE 10/MAZDA/MAZDA6 SDN/4DR SDN I SPORT 06/18/10 365

1 Y V H Z 8 B H 4 A 5 M 3 5 2 5 6

CLAYTON, MO 63105 06/11/19

314-623-7806 E# 1 YR FREE MAINT MO: 81445

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):549 372.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	9.10	9.90	0.80	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	2.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	2.70	

COMPLAINT PERFORM RECALL#2818I
MAZDA6 FRONT CROSS MEMBER CORR
ORIG CAUSE rust issues
CAUSE rust issues
ORIG CORR install frame kit per 2818I
CORRECTION install frame kit per 2818I
XXP92XRX / 2.7

CLAIM # 741094-1

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	GSYM-34-H2X	NUT-FASTEN	13.80	13.80	19.32	19.32
WARR	1	GSY0-61-52X	DRAIN HOSE	2.44	2.44	3.42	3.42
WARR	1	GSYM-34-H1X	SIDE MEMBE	55.61	55.61	77.85	77.85
WARR	1	0000-77-712-AM	WAX, NOX R	6.63	6.63	11.61	11.61
			COST TOTAL		78.48		
					TOTAL - PARTS		112.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			372.60			0.00
PARTS			0.00			112.20			0.00
TOTAL			0.00			484.80			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	9.10	9.10	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
++WAITER++X026XNSR3Q:created 2019-06-10 11:12:00am taken by Charles
Thieret

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....

136804 CHARLIE THIERET 932 4374 06/12/19 MA+S741094

ROGER LEWIS 81445 EBONY BLK/B

7474 CROMWELL DRIVE 10/MAZDA/MAZDA6 SDN/4DR SDN I SPORT 06/18/10 365

1 Y V H Z 8 B H 4 A 5 M 3 5 2 5 6

CLAYTON, MO 63105 06/11/19

314-623-7806 E# 1 YR FREE MAINT MO: 81445

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
741094-1	372.60	112.20	0.00	0.00	0.00	0.00	0.00	484.80
CLAIM TOTALS	372.60	112.20	0.00	0.00	0.00	0.00	0.00	484.80

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		0.00		372.60		0.00
PARTS		0.00		112.20		0.00
TOTAL		0.00		484.80		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232180731884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

187149 JOSHUA DELANOIX 403 2315 06/12/19 GC+S741095

BILL HINTON 6752 /

1505 CLAYTON WOODS CT 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 10/15/18 24

3 G T U 2 N E C X J G 5 0 9 0 0 5

WILDWOOD, MO 63011 06/11/19

314-330-9921 MO: 6752

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600743 16,17,18 GMC TECH(S):422 13.66

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/11/19	10.10	11.00	0.90	0.00	FINISHED
422	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	0.90	

COMPLAINT GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER GM NEW CAR PURCHASE
CAUSE PER GM NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------

WARR	8.0	19352900 OW20 DEXOS WARR	@ 3.790	/UNIT		30.32
				TOTAL - GOG		30.32

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):422   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
422	06/11/19	11.00	11.00	0.00	0.00	FINISHED
422	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

COMMENTS----------
X025ZHNCG1:WAIT Xtime Web Appt created 2019-06-10 08:15:27am taken
by

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#..... TOTAL....

[CONTINUED ON NEXT PAGE]

187149 JOSHUA DELANOIX 403 2315 06/12/19 GC+S741095

BILL HINTON 6752 /

1505 CLAYTON WOODS CT 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 10/15/18 24

3 G T U 2 N E C X J G 5 0 9 0 0 5

WILDWOOD, MO 63011 06/11/19

314-330-9921 MO: 6752

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
741095-1	50.00
CLAIM TOTALS	50.00

DCS AUDIT SLIP----------

JOB CARD 741095

VIN	3GTU2NECXJG509005	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/11/2019
ODOMETER	6752	SERVICE ADVISOR GMIN	790683946
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		741095-1	001399390110	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 459164976

LABOR OPERATION	BASE HOURS
0600743	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: GMC 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER GM NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA
SE LO: 0600743 NET 35 NET 50 OR NET 85 DEPENDANT ON ENGINE RPO

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
50.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	50.00	0.00	50.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	50.00	0.00	50.00

187149 JOSHUA DELANOIX 403 2315 06/12/19 GC+S741095

BILL HINTON 6752 /

1505 CLAYTON WOODS CT 18/GMC/SIERRA 1500/CREW CAB 4WD 143. 10/15/18 24

3 G T U 2 N E C X J G 5 0 9 0 0 5

WILDWOOD, MO 63011 06/11/19

314-330-9921 MO: 6752

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			13.66			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			30.32			0.00
TOTAL			0.00			50.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232210371884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

220721 CHARLIE THIERET 932 4375 06/11/19 MA+S741096

LAURA L HENGSTENBERG CL4J1J 58144 BLUE REFLEX 10387

112 SPRINGFIELD RD 16/MAZDA/CX-5/4DR FWD GRND TOUR AT 01/29/16 7

J M 3 K E 2 D Y 6 G 0 7 0 2 2 4 8

OWENSVILLE, MO 65066 06/11/19

573-437-2684 573-732-4415 MO: 58144

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	9.70	9.70	0.00	0.00	FINISHED
578	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1WPE-14-302	CARTRIDGE,	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.01
			TOTAL - MISC	-1.01

```
JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          12.38                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         35.30                          0.00                          0.00
  MISC DIS                       -1.01                          0.00                          0.00
  TOTAL                          54.54                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                 TECH(S):578                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             578   06/11/19    9.70     9.70   0.00   0.00    FINISHED
             578   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS
```

220721 CHARLIE THIERET 932 4375 06/11/19 MA+S741096

LAURA L HENGSTENBERG CL4J1J 58144 BLUE REFLEX 10387

112 SPRINGFIELD RD 16/MAZDA/CX-5/4DR FWD GRND TOUR AT 01/29/16 7

J M 3 K E 2 D Y 6 G 0 7 0 2 2 4 8

OWENSVILLE, MO 65066 06/11/19

573-437-2684 573-732-4415 MO: 58144

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+00MAZCOOLGRNCAR COOL FLUSH GRN CAR TECH(S):578 88.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	0.00	1.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUEST COOLANT FLUSH
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE
ORIG CORR OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED WITH NEW COOLANT.
CORRECTION OUR TECHS HAVE FLUSH ALL YOUR OLD COOLANT OUT AND REPLACED WITH NEW COOLANT.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	COOLANT	GENERIC	9.75	9.75	17.50	17.50
CUST	1	5901BG	FLUSH	18.50	18.50	29.98	29.98
				COST TOTAL	28.25		
						TOTAL - PARTS	47.48

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			88.00			0.00			0.00
PARTS			47.48			0.00			0.00
TOTAL			135.48			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	3.00
		TOTAL - MISC	4.50

COMMENTS----------
X02H3PFXXP:WEB APPT created 2019-05-31 11:28:00am taken by CUSTOMER
STATES:I do NOT need tires rotated.

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
		----------CUSTOMER----------			WARRANTY----------			INTERNAL---------	
LABOR			100.38			0.00			0.00
PARTS			55.35			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			4.50			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			8.33			0.00			0.00
		----------			----------			----------	
TOTAL			202.85			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:22

*C 0
*A 4232212701884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9730 06/14/19 GC+B741097

FRANK BOMMARITO BUICK GMC INC 37885 RED/ 12421A

15736 MANCHESTER ROAD 14/JEEP/CHEROKEE/4DR 4WD LATITUDE 06/21/19 37886

1 C 4 P J M C B 3 E W 2 4 3 7 7 4

ELLISVILLE, MO 63011 RL 06/11/19

636-391-7200 636-391-9400 MO: 37885

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 675 276.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
607	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
675	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
609	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.90	

COMPLAINT U/C BUNDLE

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 74.000 /UNIT 74.00
TOTAL - GOG 74.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			GCCB			GCWB			GCIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
		CUSTOMER			WARRANTY			INTERNAL	
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00

TOTAL 0.00 0.00 350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:22

*C 0
*A 4232220791884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

165864 CHARLIE THIERET 932 4376 06/11/19 MA+S741098

SUSAN A BETHEL TW02ZM 24702 LIQUID SILV 4224

1285 MICHELLE 12/MAZDA/MX-5 MIATA/2DR CONV TOUR PR 07/21/12 122

J M 1 N C 2 P F 4 C 0 2 2 0 6 1 9

SAINT CLAIR, MO 63077 06/11/19

636-357-1440 636-583-1904 E# 1 YR FREE MAINT MO: 24702

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):547 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	10.10	10.10	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
CAUSE INTERVAL MAINTENANCE
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

```
PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    LF05-14-302B         FILTER,OIL            5.14     5.14      7.87       7.87
                                                      COST TOTAL      5.14
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                         0.30
    CUST    5.0  VALVOLINE OIL              @      2.360   /UNIT                        11.80
                                                                TOTAL - GOG           12.10

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.01
                                                                TOTAL - MISC          -1.01

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           12.38                          0.00                          0.00
  PARTS                            7.87                          0.00                          0.00
  G.O.G.                          12.10                          0.00                          0.00
  MISC DIS                        -1.01                          0.00                          0.00
  TOTAL                           31.34                          0.00                          0.00
JOB#  1 JOURNAL PREFIX             MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                TECH(S):547                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             547   06/11/19   10.10    10.10   0.00   0.00    FINISHED
             547   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX             MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                 1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                              1.01
                                                                TOTAL - MISC           2.51
```

165864 CHARLIE THIERET 932 4376 06/11/19 MA+S741098

SUSAN A BETHEL TW02ZM 24702 LIQUID SILV 4224

1285 MICHELLE 12/MAZDA/MX-5 MIATA/2DR CONV TOUR PR 07/21/12 122

J M 1 N C 2 P F 4 C 0 2 2 0 6 1 9

SAINT CLAIR, MO 63077 06/11/19

636-357-1440 636-583-1904 E# 1 YR FREE MAINT MO: 24702

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			12.10			0.00			0.00
MISC CHG			2.51			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TAXES			1.79			0.00			0.00
TOTAL			35.64			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232223851884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

191867 ADAM BECKMAN 432 2316 06/12/19 GC+S741100

DAVID BRYAN MD EE0M5M 87619 CHAMPG SILV 75025

6950 WASHINGTON AVE 15/GMC/YUKON XL/4DR 4WD 04/07/14 15

1 G K S 2 H K C 3 F R 1 3 5 9 1 3

UNIVERSITY CITY, MO 63130 06/11/19

314-862-2322 314-388-6575 MO: 87621

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 20GCZ07 A/C BLOWS WARM AIR TECH(S):935 900.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	9.70	9.90	0.20	0.00	HOLD AUTHORIZATION
935	06/11/19	15.30	16.50	1.20	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	6.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.40	6.00	

COMPLAINT CUSTOMER STATES A/C NOT COLD
ORIG CAUSE FOUND CONDENSOR LEAKING AT TOP LEFT CORNER TUBE WELD. REC. 0.06LBS OUT OF 2.02LBS.
CAUSE FOUND CONDENSOR LEAKING AT TOP LEFT CORNER TUBE WELD. REC. 0.06LBS OUT OF 2.02LBS.
ORIG CORR REPLACED A/C CONDENSOR AND SEALS. VACUUMED FOR 30 MINUTES AND PERFORMED LEAK TEST AND PASSED. CHARGED A/C SYSTEM WITH 2.02LBS FREON AND INJECTED 2 OZ PAG OIL. A/C IS OPERATING AS DESIGNED.
CORRECTION REPLACED A/C CONDENSOR AND SEALS. VACUUMED FOR 30 MINUTES AND PERFORMED LEAK TEST AND PASSED. CHARGED A/C SYSTEM WITH 2.02LBS FREON AND INJECTED 2 OZ PAG OIL. A/C IS OPERATING AS DESIGNED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	52474373	SEAL 9.222 Y		3.64	3.64	7.28	7.28
CUST	1	52477087	SEAL 9.222 Y		5.71	5.71	11.42	11.42
CUST	1	84573456	CONDENSER 9.190 Y		117.02	117.02	195.03	195.03
				COST TOTAL		126.37		
						TOTAL - PARTS		213.73

G.O.G. & SUPPLIES----------

CUST	2.0	R134 REFRIG CHARGE LB	@ 21.950	/UNIT	43.90
CUST	2.0	REF OIL 88901445	@ 3.500	/UNIT	7.00

TOTAL - GOG 50.90

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			900.00			0.00			0.00
PARTS			213.73			0.00			0.00
G.O.G.			50.90			0.00			0.00
TOTAL			1164.63			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 11GCZ06 ENGINE NOISE TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	9.90	10.10	0.20	0.00	HOLD AUTHORIZATION
935	06/11/19	15.30	15.30	0.00	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.20	0.00	

COMPLAINT CUSTOMER STATES THERE IS A SQUEALING NOISE UNDER THE HOOD
BUT NOT ALL THE TIME
ORIG CAUSE DID NOT HEAR ANY ENGINE NOISE AND BELT IS GOOD. DID HEAR
BRAKE SQUEAL WITH FOOT OFF BRAKE PEDAL WHEN DRIVING AROUND
BUILDING. REAR BRAKE PADS AT 1MM.

191867 ADAM BECKMAN 432 2316 06/12/19 GC+S741100

DAVID BRYAN MD EE0M5M 87619 CHAMPG SILV 75025

6950 WASHINGTON AVE 15/GMC/YUKON XL/4DR 4WD 04/07/14 15

1 G K S 2 H K C 3 F R 1 3 5 9 1 3

UNIVERSITY CITY, MO 63130 06/11/19

314-862-2322 314-388-6575 MO: 87621

CAUSE DID NOT HEAR ANY ENGINE NOISE AND BELT IS GOOD. DID HEAR
BRAKE SQUEAL WITH FOOT OFF BRAKE PEDAL WHEN DRIVING AROUND
BUILDING. REAR BRAKE PADS AT 1MM.
ORIG CORR NOISE IS COMING FROM REAR BRAKE PAD SQUEAKER.
CORRECTION NOISE IS COMING FROM REAR BRAKE PAD SQUEAKER.

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 3 CHARGES

LABOR----CUSTOMER

J# 3 00GCZ27POINT 27 POINT INSPECTION TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	10.10	10.20	0.10	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.10	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES

LABOR----CUSTOMER

J# 4+40GCZ.21 REAR PADS & ROTORS TECH(S):935 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/12/19	7.10	7.90	0.80	0.00	FINISHED
935	06/12/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	1.50	

COMPLAINT MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED)
ORIG CAUSE REAR BRAKE PADS AT 1MM. RR INNER PAD SQUEAKER IS CONTACTING
ROTOR CAUSING A SQUEAK.
CAUSE REAR BRAKE PADS AT 1MM. RR INNER PAD SQUEAKER IS CONTACTING
ROTOR CAUSING A SQUEAK.
ORIG CORR MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED) REPLACED REAR
BRAKE PADS AND ROTORS. APPLIED STOP SQUEAL TO PADS.
CORRECTION MPVI: BRAKE LINING RED (REPAIRS RECOMMENDED) REPLACED REAR
BRAKE PADS AND ROTORS. APPLIED STOP SQUEAL TO PADS.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	84176464	PAD KIT 5.017 Y	57.52	57.52	80.53	80.53
CUST	2	23195438	ROTOR 5.809 Y	72.30	144.60	101.22	202.44
CUST	1	8953BG	BRAKE QUI	12.10	12.10	19.95	19.95
				COST TOTAL	214.22		
					TOTAL - PARTS		302.92

JOB# 4 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			150.00			0.00			0.00
PARTS			302.92			0.00			0.00
TOTAL			452.92			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

[CONTINUED ON NEXT PAGE]

191867 ADAM BECKMAN 432 2316 06/12/19 GC+S741100

DAVID BRYAN MD EE0M5M 87619 CHAMPG SILV 75025

6950 WASHINGTON AVE 15/GMC/YUKON XL/4DR 4WD 04/07/14 15

1 G K S 2 H K C 3 F R 1 3 5 9 1 3

UNIVERSITY CITY, MO 63130 06/11/19

314-862-2322 314-388-6575 MO: 87621

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5+93GCZYTIRE TIRE TREAD YELLOW TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	10.10	10.10	0.00	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A SDS	SECURE DATA STORAGE		1.50
JOB # A SS	SHOP SUPPLIES-SERVICE		25.00
		TOTAL - MISC	26.50

COMMENTS----------
X020321EG2:WAIT Xtime Web Appt created 2019-06-09 04:21:03pm taken
by C/S: I will need a loaner if longer than 90 minutes. Thank you.

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			1050.00			0.00			0.00
PARTS			516.65			0.00			0.00
G.O.G.			50.90			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			53.26			0.00			0.00
TOTAL			1697.31			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232228771884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

66885 ROBERT POLITTE 962 4377 06/11/19 MA+S741101

JOHN P MCCABE 10597 /

2227 SENTIER DRIVE 18/MAZDA/MAZDA3 4-DOOR/4DR SDN TOURI

3 M Z B N 1 V 3 0 J M 2 1 5 9 6 0

WILDWOOD, MO 63038 06/11/19

636-821-3299 314-229-2924 MO: 10597

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 06MAZSYNLOF2 2 OF 2 SYNTHETIC OIL TECH(S):923 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	9.80	9.80	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
WITH TIRE ROTATION, BILL TO SOUTH COUNTY STORE
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
ROTATED TIRES
CORRECTION PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
ROTATED TIRES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			19.95			0.00			0.00
PARTS			6.13			0.00			0.00
G.O.G.			35.00			0.00			0.00
TOTAL			61.08			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	9.80	9.80	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ55R CUST.MAINT.VISIT TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	9.80	9.80	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

66885 ROBERT POLITTE 962 4377 06/11/19 MA+S741101

JOHN P MCCABE 10597 /

2227 SENTIER DRIVE 18/MAZDA/MAZDA3 4-DOOR/4DR SDN TOURI

3 M Z B N 1 V 3 0 J M 2 1 5 9 6 0

WILDWOOD, MO 63038 06/11/19

636-821-3299 314-229-2924 MO: 10597

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL		
	GL	COST	SALE	GL	COST	GL	COST	SALE
TOTAL			0.00			0.00		0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS		MAIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------	
JOB # A SDS SECURE DATA STORAGE		1.50
JOB # A SS SHOP SUPPLIES-SERVICE		1.30
	TOTAL - MISC	2.80

COMMENTS----------
X02RLMH8HF:WAIT BDC APPT created 2019-06-06 01:05:00pm taken by Ama
nda Burrell

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL		
	GL	COST	SALE	GL	COST	GL	COST	SALE
LABOR			19.95			0.00		0.00
PARTS			6.13			0.00		0.00
G.O.G.			35.00			0.00		0.00
MISC CHG			2.80			0.00		0.00
TOTAL			63.88			0.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232232771884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

252217 JOSEPH WHITAKER 420 2317 06/11/19 GC+S741102

ROBERT E GREEN 21631 BLK CHERRY 79114

505 BALLAS TRAILS DR 18/GMC/ACADIA/4DR SUV AW SLT,SLT-1 05/23/18 11

1 G K K N U L S 0 J Z 1 3 6 9 0 5

SAINT LOUIS, MO 63122 06/11/19

314-520-7543 314-520-7543 MO: 21632

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 46GCZMB1 MOUNT AND BALANCE 1 TECH(S):411 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/11/19	10.10	10.90	0.80	0.00	HOLD OTHER
411	06/11/19	14.80	14.80	0.00	0.00	FINISHED
411	06/11/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.80	0.30	

COMPLAINT C/S: REPLACE RIGHT FRONT TIRE
ORIG CORR MOUNTED ONE NEW TIRE AND BALANCED
CORRECTION MOUNTED ONE NEW TIRE AND BALANCED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	22996331	M2356518 5.880 N		192.35	192.35	226.29	226.29
				COST TOTAL		192.35		
						TOTAL - PARTS		226.29

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	T1	1 TIRE MISSOURI TAX		0.50
			TOTAL - MISC	0.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
PARTS			226.29			0.00			0.00
MISC CHG			0.50			0.00			0.00
TOTAL			256.79			0.00			0.00
JOB# 1 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):411 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
411	06/11/19	14.80	14.80	0.00	0.00	FINISHED
411	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		12.81
			TOTAL - MISC	14.31

COMMENTS
X029FVTTOC:WAIT created 2019-06-06 01:57:00pm taken by Joe Whitaker

252217 JOSEPH WHITAKER 420 2317 06/11/19 GC+S741102

ROBERT E GREEN 21631 BLK CHERRY 79114

505 BALLAS TRAILS DR 18/GMC/ACADIA/4DR SUV AW SLT,SLT-1 05/23/18 11

1 G K K N U L S 0 J Z 1 3 6 9 0 5

SAINT LOUIS, MO 63122 06/11/19

314-520-7543 314-520-7543 MO: 21632

GRAND TOTALS

	CUSTOMER		WARRANTY		INTERNAL	
	GL COST	SALE	GL COST	SALE	GL COST	SALE
LABOR		30.00		0.00		0.00
PARTS		226.29		0.00		0.00
MISC CHG		14.81		0.00		0.00
TAXES		21.49		0.00		0.00
TOTAL		292.59		0.00		0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232239801884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

260863 ALBERT BAUMANN JR 108 4378 06/11/19 MA+S741103

SPR INDUSTRIES 137313 CRSTL WHT P 4574

513 MICHEAL AVE 12/MAZDA/CX-9/4DR FWD TOUR 05/21/12 5

J M 3 T B 2 C A X C 0 3 5 5 8 2 6

WENTZVILLE, MO 63385 06/11/19

MO: 137313

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):576 13.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	10.70	10.70	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.40	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	YF09-14-302A	CARTRIDGE,	4.75	4.75	7.87	7.87
			COST TOTAL		4.75		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	6.0	VALVOLINE OIL	@	2.360	/UNIT	14.16
					TOTAL - GOG	14.46

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.07
			TOTAL - MISC	-1.07

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			13.58			0.00			0.00

```
  PARTS                          7.87                        0.00                        0.00
  G.O.G.                        14.46                        0.00                        0.00
  MISC DIS                      -1.07                        0.00                        0.00
  TOTAL                         34.84                        0.00                        0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                        MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 46MAZ           STEERING/SUSPENSION               TECH(S):576                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            576   06/11/19   10.70    10.70   0.00   0.00    FINISHED
            576   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    REPORTS TPM ON
ORIG CORR    LEAKING AT LR WHEEL
CORRECTION   LEAKING AT LR WHEEL

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX           MACS                         MAWS                         MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
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[CONTINUED ON NEXT PAGE]

260863 ALBERT BAUMANN JR 108 4378 06/11/19 MA+S741103

SPR INDUSTRIES 137313 CRSTL WHT P 4574

513 MICHEAL AVE 12/MAZDA/CX-9/4DR FWD TOUR 05/21/12 5

J M 3 T B 2 C A X C 0 3 5 5 8 2 6

WENTZVILLE, MO 63385 06/11/19

MO: 137313

LABOR----CUSTOMER----------
J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):576 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
576	06/11/19	10.70	10.70	0.00	0.00	FINISHED
576	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	1.07
		TOTAL - MISC	2.57

COMMENTS----------
DELETED OPERATION(S)----------
00MAZ LOF FROM BODY SHOP

RECOMMENDATIONS----------
TRANSMISSION FLUID - $159
ENGINE COOLANT - $139

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			13.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			14.46			0.00			0.00
MISC CHG			2.57			0.00			0.00
MISC DIS			-1.07			0.00			0.00
TAXES			2.01			0.00			0.00
TOTAL			39.42			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232246201884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

202802 CHARLIE THIERET 932 4379 06/11/19 MA+S741104

PATRICIA M HAYDEN 20810 JET BLK MIC 8261

2218 GUEBERT RD 15/MAZDA/MAZDA6/4DR SDN I TOURING AT 03/02/15 165

J M 1 G J 1 V 5 1 F 1 2 0 5 3 0 4

FENTON, MO 63026 06/11/19

636-225-7887 MO: 20810

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 03MAZEMISSION EMISSION INSPECTION TECH(S):923 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	9.90	9.90	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.30	FINISHED
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	741104	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	9.90	9.90	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION	CONTROL NO---------
JOB # A SS SHOP SUPPLIES-SERVICE	0.83
TOTAL - MISC	0.83

COMMENTS----------
X02C3H5V4E:WAIT BDC APPT created 2019-06-05 03:01:00pm taken by Ama
nda Burrell

202802 CHARLIE THIERET 932 4379 06/11/19 MA+S741104

PATRICIA M HAYDEN 20810 JET BLK MIC 8261

2218 GUEBERT RD 15/MAZDA/MAZDA6/4DR SDN I TOURING AT 03/02/15 165

J M 1 G J 1 V 5 1 F 1 2 0 5 3 0 4

FENTON, MO 63026 06/11/19

636-225-7887 MO: 20810

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			8.28			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			24.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232275161884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

257044 GRANT TERRILL 815 2319 06/12/19 BU+S741107

EUGENE J MCLAUGHLIN 74246 RED QUARTZ 40264

13338 FAIRFIELD CIRCLE 18/BUICK/ENCLAVE/4DR SUV FWD PREMIUM 09/14/18 350

5 G A E R C K W 5 J J 2 2 9 1 7 2

CHESTERFIELD, MO 63017 06/11/19

314-576-9893 314-576-9893 MO: 74246

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600733 16,17,18 BUICK TECH(S):473 9.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/11/19	9.70	10.70	1.00	0.00	FINISHED
473	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.00	0.90	

COMPLAINT 2014-15 BUICK LOF/ROTATE
ORIG CAUSE PER BUICK NEW CAR PURCHASE
CAUSE PER BUICK NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	12690385	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------
WARR 6.0 19293002 5W30 DEXOS WARR @ 3.260 /UNIT 19.56
TOTAL - GOG 19.56

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):473   0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/11/19	10.80	10.80	0.00	0.00	FINISHED
473	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

COMMENTS----------
WAIT created 2019-06-06 09:19:00am taken by Rosealee Fleck

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
741107-1	35.00
CLAIM TOTALS	35.00

257044 GRANT TERRILL 815 2319 06/12/19 BU+S741107

EUGENE J MCLAUGHLIN 74246 RED QUARTZ 40264

13338 FAIRFIELD CIRCLE 18/BUICK/ENCLAVE/4DR SUV FWD PREMIUM 09/14/18 350

5 G A E R C K W 5 J J 2 2 9 1 7 2

CHESTERFIELD, MO 63017 06/11/19

314-576-9893 314-576-9893 MO: 74246

DCS AUDIT SLIP----------

JOB CARD 741107

VIN	5GAERCKW5JJ229172	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/11/2019
ODOMETER	74246	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		741107-1	001399390148	0001

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
0600733	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: 2014-15 BUICK LOF/ROTATE

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER BUICK NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHA SE LO 0600733 NET 35

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	35.00	0.00	35.00

257044 GRANT TERRILL 815 2319 06/12/19 BU+S741107

EUGENE J MCLAUGHLIN 74246 RED QUARTZ 40264

13338 FAIRFIELD CIRCLE 18/BUICK/ENCLAVE/4DR SUV FWD PREMIUM 09/14/18 350

5 G A E R C K W 5 J J 2 2 9 1 7 2

CHESTERFIELD, MO 63017 06/11/19

314-576-9893 314-576-9893 MO: 74246

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:22

*C 0
*A 4232282021884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

223179 ADAM BECKMAN 432 2318 06/13/19 BU+S741108

MARILYN MERRITT DA2B6H 32849 CARBON BLK 36516

5 LISA DR 15/BUICK/ENCORE/4DR FWD 04/20/16 37

K L 4 C J C S B X F B 2 4 1 0 8 1

SAINT LOUIS, MO 63132 06/11/19

314-989-0445 MO: 32849

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 20GCZ HEATING / AIR COND TECH(S):935 254.93

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	13.50	13.90	0.40	0.00	HOLD PARTS
935	06/12/19	10.80	12.00	1.20	0.00	FINISHED
935	06/12/19	0.00	0.00	0.00	1.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.60	1.70	

COMPLAINT CUSTOMER STATES AC NOT WORKING AND MAKING A HISSING NOISE

ORIG CAUSE RECOVERED 0.19 LBS R-134A FREON, SYSTEM HOLDS 1.25 LBS. CHARGED SYSTEM AND INJECTED LEAK DYE. FOUND CONDENSOR TO COMPRESSOR LINE LEAKING.

CAUSE RECOVERED 0.19 LBS R-134A FREON, SYSTEM HOLDS 1.25 LBS. CHARGED SYSTEM AND INJECTED LEAK DYE. FOUND CONDENSOR TO COMPRESSOR LINE LEAKING.

ORIG CORR REPLACED COMPRESSOR TO CONDENSOR LINE AND ALL SEALS. VACUUMED SYSTEM FOR 30 MINUTES AND PERFORMED LEAK TEST AND PASSED. CHARGED 1.25 LBS R-134A FREON AND INJECTED 2 OZ PAG OIL. A/C SYSTEM IS OPERATING AS DESIGNED.

CORRECTION REPLACED COMPRESSOR TO CONDENSOR LINE AND ALL SEALS. VACUUMED SYSTEM FOR 30 MINUTES AND PERFORMED LEAK TEST AND PASSED. CHARGED 1.25 LBS R-134A FREON AND INJECTED 2 OZ PAG OIL. A/C SYSTEM IS OPERATING AS DESIGNED.
LO 4415800 1.4 ADD .3 REC

PARTS-----

QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	2724966	SEAL 9.222 Y	5.52	5.52	7.73	7.73
WARR	1	42588258	HOSE 9.225 Y	58.79	58.79	82.31	82.31
				COST TOTAL	64.31		
						TOTAL - PARTS	90.04

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

```
    WARR      GMRNTL  GM RENTAL VEHICLE                                          42.00
                                                          TOTAL - MISC           42.00

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          254.93                         0.00
  PARTS                          0.00                           90.04                         0.00
  MISC CHG                       0.00                           42.00                         0.00
  TOTAL                          0.00                          386.97                         0.00
JOB#  1 JOURNAL PREFIX           BUCS                            BUWS                         BUIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----WARRANTY-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION              TECH(S):935                      0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             935   06/12/19   12.00    12.10   0.10   0.00    FINISHED
             935   06/12/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.10   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                            0.00                         0.00
```


[CONTINUED ON NEXT PAGE]

223179 ADAM BECKMAN 432 2318 06/13/19 BU+S741108

MARILYN MERRITT DA2B6H 32849 CARBON BLK 36516

5 LISA DR 15/BUICK/ENCORE/4DR FWD 04/20/16 37

K L 4 C J C S B X F B 2 4 1 0 8 1

SAINT LOUIS, MO 63132 06/11/19

314-989-0445 MO: 32849

JOB# 2 JOURNAL PREFIX BUQS BUWS BUIS

COMMENTS----------
X02QMHDH3V:CUSTOMER REQUESTED A LOANER created 2019-06-10 08:32:00a
m taken by Adam Beckman

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
741108-1	386.97
CLAIM TOTALS	386.97

[CONTINUED ON NEXT PAGE]

223179 ADAM BECKMAN 432 2318 06/13/19 BU+S741108

MARILYN MERRITT DA2B6H 32849 CARBON BLK 36516

5 LISA DR 15/BUICK/ENCORE/4DR FWD 04/20/16 37

K L 4 C J C S B X F B 2 4 1 0 8 1

SAINT LOUIS, MO 63132 06/11/19

314-989-0445 MO: 32849

DCS AUDIT SLIP----------

JOB CARD 741108

VIN	KL4CJCSBXFB241081	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/11/2019
ODOMETER	32849	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		741108-1	001399482994	0002

JOB COMPLETION DATE: 06/12/2019
TECHNICIAN GMIN: 432075324

LABOR OPERATION	BASE HOURS	ADD PUB.
4415800	1.4	0.3

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0722
COMPLAINT DESCRIPTION: CUSTOMER STATES AC NOT WORKING AND MAKING A HISSING NOISE

CAUSE CODE: 4061
CAUSE DESCRIPTION: RECOVERED 0.19 LBS R-134A FREON, SYSTEM HOLDS 1.25 LBS. CHARGED SYSTEM AND INJECTED LEAK DYE. FOUND CONDENSOR TO COMPRESSOR LINE L NE LEAKING.

CORRECTION DESCRIPTION: REPLACED COMPRESSOR TO CONDENSOR LINE AND ALL SEALS . VACUUMED SYSTEM FOR 30 MINUTES AND PERFORMED LEAK TEST AND PASSED. CHARG HARGED 1.25 LBS R-134A FREON AND INJECTED 2 OZ PAG OIL. A/C SYSTEM IS OPER OPERATING AS DESIGNED. LO 4415800 1.4 ADD .3 REC

CAUSAL PART: 42588258

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
2724966	1	5.52			
42588258	1	58.79			

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
42.00	NIC			KL4CJASB8KB715575	1	P

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	25.73		
PARTS	64.31	0.00	90.04
LABOR	254.93	0.00	254.93
NET ITEMS	42.00	0.00	42.00
PARTICIPATION AMOUNT			(0.00)
TRANSACTION	386.97	0.00	386.97

223179 ADAM BECKMAN 432 2318 06/13/19 BU+S741108

MARILYN MERRITT DA2B6H 32849 CARBON BLK 36516

5 LISA DR 15/BUICK/ENCORE/4DR FWD 04/20/16 37

K L 4 C J C S B X F B 2 4 1 0 8 1

SAINT LOUIS, MO 63132 06/11/19

314-989-0445 MO: 32849

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			254.93			0.00
PARTS			0.00			90.04			0.00
MISC CHG			0.00			42.00			0.00
TOTAL			0.00			386.97			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:22

*C 0
*A 4232288721884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

242221 CHARLIE THIERET 932 4380 06/12/19 MA+S741109

BRADLEY J DRAPP 31662 JET BLK MIC 11043L

7708 MURDOCH AVE 17/MAZDA/MAZDA3 4-DOOR/4DR TOURING M 03/15/17 1864

3 M Z B N 1 V 7 2 H M 1 0 0 8 1 0

SAINT LOUIS, MO 63119 06/11/19

314-403-9539 314-576-8780 E# PE 40505379 MO: 31662

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 10MAZ DRIVEABILITY/FUEL TECH(S):547 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	10.40	13.00	2.60	0.00	HOLD OTHER
547	06/11/19	13.20	13.30	0.10	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		2.70	0.50	

COMPLAINT REPORTS MIL AND NO POWER, CHECK AND ADVISE
CAUSE SCANNED AND CHECKED VEHICLE FOR CODES, U300:49-28 STORED, ABS INTERNAL FAILURE, NOT ACTIVE CODE, INTERMITTENT PROBLEM, LOW BATTERY VOLTAGE NOTED. CHECKED BATTERY, FAILED LOAD TEST, RECOMMEND REPLACING
ORIG CORR REPLACED BATTERY WITH NEW, CLEARED CODES AND RETESTED VEHICLE, NO ACTIVE CODES AT THIS TIME, TEST DROVE VEHICLE, DRIVING PROPERLY AT THIS TIME
CORRECTION REPLACED BATTERY WITH NEW, CLEARED CODES AND RETESTED VEHICLE, NO ACTIVE CODES AT THIS TIME, TEST DROVE VEHICLE, DRIVING PROPERLY AT THIS TIME
T0001XDX / 0.7 DIAG
G0501 XCX / 0.5 BATTERY
BATTERY CODE: KLJA272T4H

CLAIM # 741109-1

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	0000-80-0035-WB	BATTERY	83.38	83.38	108.39	108.39
			COST TOTAL	83.38			
				TOTAL - PARTS			108.39

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          0.00                       69.00                          0.00
  PARTS                          0.00                      108.39                          0.00
  TOTAL                          0.00                      177.39                          0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                           MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----WARRANTY-----------------------------------------------------------------
J# 2 02MAZ01         CAMPAIGN/RECALL                    TECH(S):547                      27.60
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            547   06/11/19   13.30    13.50   0.20   0.00    FINISHED
            547   06/11/19    0.00     0.00   0.00   0.20    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.20   0.20

COMPLAINT    PERFORM RECALL#3219D
             WINDSHIELD WIPERS CONCERN
ORIG CORR    REPLACED FBCM UNIT
CORRECTION   REPLACED FBCM UNIT
             XXR46ARX / 0.2

CLAIM # 741109-2

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    TKY2-67-5XX          FRONT BODY            68.00    68.00     88.40      88.40
                                                      COST TOTAL     68.00
                                                                 TOTAL - PARTS         88.40
```

242221 CHARLIE THIERET 932 4380 06/12/19 MA+S741109

BRADLEY J DRAPP 31662 JET BLK MIC 11043L

7708 MURDOCH AVE 17/MAZDA/MAZDA3 4-DOOR/4DR TOURING M 03/15/17 1864

3 M Z B N 1 V 7 2 H M 1 0 0 8 1 0

SAINT LOUIS, MO 63119 06/11/19

314-403-9539 314-576-8780 E# PE 40505379 MO: 31662

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):547 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
547	06/11/19	13.70	13.70	0.00	0.00	FINISHED
547	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
741109-1	69.00	108.39	0.00	0.00	0.00	0.00	0.00	177.39
741109-2	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	96.60	196.79	0.00	0.00	0.00	0.00	0.00	293.39

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			96.60			0.00
PARTS			0.00			196.79			0.00
TOTAL			0.00			293.39			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

*C 0
*A 4232295571884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

259599 ROBERT POLITTE 962 4381 06/12/19 MA+S741111

JAMES WEBSTER 31602 BLACK/ 12710A

409 INDIAN HILL CT 16/MAZDA/MAZDA3/4DR SDN I TOUR AT 09/21/16 30587

J M 1 B M 1 V 7 X G 1 3 3 9 0 0 6

BALLWIN, MO 63021 06/11/19

636-227-7557 MO: 31602

JOB# 1 CHARGES----------

LABOR----WARRANTY----------

J# 1 02MAZ CAMPAIGN/RECALL TECH(S):549 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	9.90	10.10	0.20	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE FAULTY F-BCM
CAUSE FAULTY F-BCM
ORIG CORR F-BCM REPLACEMENT
XXR46ARX/0.2 HRS
CORRECTION F-BCM REPLACEMENT
XXR46ARX/0.2 HRS

CLAIM # 741111-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	KDY5-67-5XX	FRONT BODY	68.00	68.00	95.20	95.20
			COST TOTAL		68.00		
					TOTAL - PARTS		95.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			95.20			0.00
TOTAL			0.00			122.80			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	9.90	9.90	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
X02X2E7T3F:WAIT created 2019-06-06 02:46:00pm taken by ROBERT POLIT
TE

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
741111-1	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80
CLAIM TOTALS	27.60	95.20	0.00	0.00	0.00	0.00	0.00	122.80

259599 ROBERT POLITTE 962 4381 06/12/19 MA+S741111

JAMES WEBSTER 31602 BLACK/ 12710A

409 INDIAN HILL CT 16/MAZDA/MAZDA3/4DR SDN I TOUR AT 09/21/16 30587

J M 1 B M 1 V 7 X G 1 3 3 9 0 0 6

BALLWIN, MO 63021 06/11/19

636-227-7557 MO: 31602

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			95.20			0.00
TOTAL			0.00			122.80			0.00

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4232300301884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

169793 GRANT TERRILL 815 2322 06/11/19 BU+S741112

ADOLPH ENGEBRETSON KC0UEE 26900 DK SAPPH BL 36070

15201 OLIVE BLVD 15/BUICK/VERANO/4DR SDN 02/12/15 38

1 G 4 P S 5 S K 9 F 4 1 1 2 1 1 8

CHESTERFIELD, MO 63017 06/11/19

636-733-0223 MO: 26900

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03GCZEMISSION EMISSION INSPECTION TECH(S):520 16.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	10.00	10.00	0.00	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.30	

COMPLAINT EMISSION INSPECTION
ORIG CORR PERFORM EMISSION INSPECTION
CORRECTION PERFORM EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	741112	3.45
CUST	SSR	SHOP SUPPLIES		-0.83
			TOTAL - MISC	6.62

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			23.17			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	10.10	10.10	0.00	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	0.00	FINISHED

TOTAL TECH TIME 0.00 0.00

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST SALE	GL	COST SALE	GL	COST SALE
TOTAL		0.00		0.00		0.00
JOB# 2 JOURNAL PREFIX		BUQS		BUWS		BUIS

MISC------CODE--------DESCRIPTION----------	CONTROL NO---------
JOB # A SDS SECURE DATA STORAGE	1.50
JOB # A SS SHOP SUPPLIES-SERVICE	0.83
TOTAL - MISC	2.33

COMMENTS----------
WAIT created 2019-06-01 02:48:00pm taken by Grant Terrill

169793 GRANT TERRILL 815 2322 06/11/19 BU+S741112

ADOLPH ENGEBRETSON KC0UEE 26900 DK SAPPH BL 36070

15201 OLIVE BLVD 15/BUICK/VERANO/4DR SDN 02/12/15 38

1 G 4 P S 5 S K 9 F 4 1 1 2 1 1 8

CHESTERFIELD, MO 63017 06/11/19

636-733-0223 MO: 26900

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			16.55			0.00			0.00
MISC CHG			9.78			0.00			0.00
MISC DIS			-0.83			0.00			0.00
TOTAL			25.50			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:23

*C 0
*A 4232305421884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

236841 GRANT TERRILL 815 2321 06/18/19 GC+S741113

LARRY PATEY 124370 WHITE/ 78352A

2713 AUTUMN RUN CT 13/GMC/YUKON/4DR 1500 AWD 06/14/13 59026

1 G K S 2 E E F 1 D R 3 5 2 0 4 0 Q

WILDWOOD, MO 63005 06/11/19

MO: 124370

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZ1 TIRE REPAIR SPECIAL TECH(S):473 75.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/12/19	15.70	15.70	0.00	0.00	FINISHED
473	06/12/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT C/S: DRIVERS SIDE REAR WHEEL IS DAMAGED. CUSTOMER CALLED EAS
YCARE WAS TOLD TO BRING HERE. CALL 714-458-2997
ORIG CAUSE RIM LEAKING AND BENT
CAUSE RIM LEAKING AND BENT
ORIG CORR REPALCED RIM
EASY CARE
AUTH# 5714163
EASY CARE PAYS $1042.02
CUSTOMER PAYS $0
FAX 770-246-2415
CORRECTION REPALCED RIM
EASY CARE
AUTH# 5714163
EASY CARE PAYS $1042.02
CUSTOMER PAYS $0
FAX 770-246-2415

PARTS	QTY	FP	NUMBER	DESCRIPTION		U/COST	E/COST	U/PRICE	
CUST	1		9595662	WHEEL 5.803	N	677.52	677.52	937.27	937.27
CUST	-1		9595662	CORE RETURN		50.00	-50.00	50.00	-50.00
CUST	1		13598909	VALVE KIT 5.890	Y	7.94	7.94	15.87	15.87
					COST TOTAL		635.46		
							TOTAL - PARTS		903.14

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

```
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          75.00                          0.00                          0.00
  PARTS                         903.14                          0.00                          0.00
  TOTAL                         978.14                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 45GCZ03         SUSPENSION CONCERN                TECH(S):473                      300.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/11/19   15.60    18.00   2.40   0.00    NON WORKING
             473   06/12/19    7.00     9.10   2.10   0.00    HOLD OTHER
             473   06/12/19   15.70    15.70   0.00   0.00    FINISHED
             473   06/12/19    0.00     0.00   0.00   2.00    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   4.50   2.00

COMPLAINT    C/S: SERVICE TRACTION CONTROL MESSAGE IS ON DISCUSSED $150
             DIAG FEE
ORIG CAUSE   C0456 STEERING WHEEL ANGLE SENSOR
             C0710 STEERING ANGLE SENSOR SIGNAL
             HAS POWER AND GROUND
             REC REPLACE ANGLE SENSOR
CAUSE        C0456 STEERING WHEEL ANGLE SENSOR
             C0710 STEERING ANGLE SENSOR SIGNAL
             HAS POWER AND GROUND
             REC REPLACE ANGLE SENSOR
```

```
236841                              GRANT TERRILL       815       2321    06/18/19   GC+S741113

LARRY PATEY                                                      124370      WHITE/           78352A

2713 AUTUMN RUN CT                  13/GMC/YUKON/4DR 1500 AWD              06/14/13         59026

                                    1 G K S 2 E E F 1 D R 3 5 2 0 4 0    Q

WILDWOOD, MO 63005                                                         06/11/19

                                                                                          MO: 124370


ORIG CORR    REPLACED STEERING ANGLE SENSOR
CORRECTION   REPLACED STEERING ANGLE SENSOR

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    20910871              SENSOR 6.522 Y        40.94    40.94     81.88      81.88
                                                          COST TOTAL     40.94
                                                                        TOTAL - PARTS         81.88

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         300.00                         0.00                          0.00
  PARTS                          81.88                         0.00                          0.00
  TOTAL                         381.88                         0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                         GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION              TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/12/19   15.80    15.80   0.00   0.00    FINISHED
             473   06/12/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    Multi Point Inspection
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                         0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCQS                         GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 4+93GCZYTIRE      TIRE TREAD YELLOW                TECH(S):473                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             473   06/12/19   16.30    16.30   0.00   0.00    FINISHED
             473   06/12/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                            0.00                         0.00                          0.00
JOB#  4 JOURNAL PREFIX            GCCS                         GCWS                          GCIS


MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                   1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                               25.00
                                                                        TOTAL - MISC         26.50
```

COMMENTS----------
X02S9OE47K:created 2019-06-07 10:01:00am taken by Joe Whitaker

236841 GRANT TERRILL 815 2321 06/18/19 GC+S741113

LARRY PATEY 124370 WHITE/ 78352A

2713 AUTUMN RUN CT 13/GMC/YUKON/4DR 1500 AWD 06/14/13 59026

1 G K S 2 E E F 1 D R 3 5 2 0 4 0 Q

WILDWOOD, MO 63005 06/11/19

MO: 124370

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			375.00			0.00			0.00
PARTS			985.02			0.00			0.00
MISC CHG			26.50			0.00			0.00
TAXES			90.78			0.00			0.00
TOTAL			1477.30			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232310991884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

198084 ROBERT KOSTIAL 532 7020 06/12/19 IN+S741114

JEFFREY EISENBERG T980570845 132658 PLATINUM GR 94286

20613 LITTLE DRY FORK RD 15/INFINITI/QX60/4DR AWD 02/20/15 610

5 N 1 A L 0 M M 6 F C 5 1 3 0 5 4

WARRENTON, MO 63383 06/11/19

636-932-4253 314-640-8510 MO: 132658

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):996 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/11/19	15.30	15.30	0.00	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace synthetic engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 999PK0W20MSN MOB SYN @ 4.130 /UNIT 20.65
TOTAL - GOG 20.65

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			23.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC DIS			-1.65			0.00			0.00

```
  TOTAL                          52.07                         0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):996                        30.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            996   06/11/19   15.30    15.30   0.00   0.00    FINISHED
            996   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires) -
             $30.00
ORIG CAUSE   ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR    PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                -1.50
                                                          TOTAL - MISC            -1.50
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[CONTINUED ON NEXT PAGE]

198084 ROBERT KOSTIAL 532 7020 06/12/19 IN+S741114

JEFFREY EISENBERG T980570845 132658 PLATINUM GR 94286

20613 LITTLE DRY FORK RD 15/INFINITI/QX60/4DR AWD 02/20/15 610

5 N 1 A L 0 M M 6 F C 5 1 3 0 5 4

WARRENTON, MO 63383 06/11/19

636-932-4253 314-640-8510 MO: 132658

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00INZCOOLGRNCAR COOLANT EXCHANGE TECH(S):996 24.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/11/19	14.60	15.30	0.70	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	1.00	FINISHED
		TOTAL TECH TIME		0.70	1.00	

COMPLAINT CUSTOMER REQUESTS ENGINE COOLANT EXCHANGE SERVICE - $159.95 ($100.00 COUPON APPLIED)

ORIG CAUSE GENERAL MAINTENANCE

CAUSE GENERAL MAINTENANCE

ORIG CORR TECHNICIAN REMOVES ALL OLD COOLANT FROM RADIATOR, HOSES, BLOCK AND HEATER CORE. FACTORY APPROVED COOLANT IS PUSHED ONTO THE SYSTEM AND SYSTEM IS CHECKED FOR LEAKS. TEST DRIVEN, CHECKS OKAY

CORRECTION TECHNICIAN REMOVES ALL OLD COOLANT FROM RADIATOR, HOSES, BLOCK AND HEATER CORE. FACTORY APPROVED COOLANT IS PUSHED ONTO THE SYSTEM AND SYSTEM IS CHECKED FOR LEAKS. TEST DRIVEN, CHECKS OKAY

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	999MPL25500P	NISSAN LONG LIFE	12.99	12.99	14.60	14.60
CUST	1	5901BG	COOLANT FLUSH	18.50	18.50	20.80	20.80
				COST TOTAL	31.49		
					TOTAL - PARTS		35.40

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			24.55			0.00			0.00
PARTS			35.40			0.00			0.00
TOTAL			59.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 20INZ06 *CABIN AIR FILTER TECH(S):996 22.73

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/11/19	15.30	15.30	0.00	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS CABIN AIR FILTER REPLACEMENT - $100.00 ($149.95 COUPON APPLIED)

ORIG CORR CABIN AIR FILTER REPLACED

CORRECTION CABIN AIR FILTER REPLACED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	272773JC2B	FILTER-AIR	34.36	34.36	57.27	57.27
			COST TOTAL		34.36		
					TOTAL - PARTS		57.27

[CONTINUED ON NEXT PAGE]

198084 ROBERT KOSTIAL 532 7020 06/12/19 IN+S741114

JEFFREY EISENBERG T980570845 132658 PLATINUM GR 94286

20613 LITTLE DRY FORK RD 15/INFINITI/QX60/4DR AWD 02/20/15 610

5 N 1 A L 0 M M 6 F C 5 1 3 0 5 4

WARRENTON, MO 63383 06/11/19

636-932-4253 314-640-8510 MO: 132658

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			22.73			0.00			0.00
PARTS			57.27			0.00			0.00
TOTAL			80.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------
J# 5 00INZAC-PERFORM A/C PERFORMANCE SERV TECH(S):996 22.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/11/19	15.30	15.30	0.00	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE. -
$89.95
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT
OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS
A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES.
TEST AND ADVISE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6408BG	A/C FRESH & COO	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

JOB# 5 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			22.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			69.95			0.00			0.00
JOB# 5 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6 00INZCVT CVT FLUID SERVICE TECH(S):996 58.70

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/11/19	15.30	15.30	0.00	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	0.80	FINISHED
		TOTAL TECH TIME		0.00	0.80	

COMPLAINT CVT PREMUIM FLUID SERVICE -
$199.95
ORIG CAUSE CVT PREMUIM FLUID SERVICE
CAUSE CVT PREMUIM FLUID SERVICE

ORIG CORR CVT PREMUIM FLUID SERVICE
CORRECTION CVT PREMUIM FLUID SERVICE

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	66585BG	CVT SERVICE	79.05	79.05	141.25	141.25
			COST TOTAL		79.05		

[CONTINUED ON NEXT PAGE]

198084 ROBERT KOSTIAL 532 7020 06/12/19 IN+S741114

JEFFREY EISENBERG T980570845 132658 PLATINUM GR 94286

20613 LITTLE DRY FORK RD 15/INFINITI/QX60/4DR AWD 02/20/15 610

5 N 1 A L 0 M M 6 F C 5 1 3 0 5 4

WARRENTON, MO 63383 06/11/19

636-932-4253 314-640-8510 MO: 132658

TOTAL - PARTS 141.25

JOB# 6 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			58.70			0.00			0.00
PARTS			141.25			0.00			0.00
TOTAL			199.95			0.00			0.00
JOB# 6 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 7 CHARGES

LABOR----CUSTOMER

J# 7 00INZBGINJECT *RAIL INDUCTION CLN TECH(S):996 102.77

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/11/19	15.30	15.30	0.00	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	1.00	FINISHED
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CUSTOMER REQUESTS INJECTOR CLEAN SERVICE. -
$149.95

ORIG CAUSE NORMAL MAINTENANCE.

CAUSE NORMAL MAINTENANCE.

ORIG CORR TECHNICIAN ATTACHED A SPECIALIZED TOOL TO THE FUEL RAIL ADAPTER PORT AND DIRECTLY CLEANS THE FUEL INJECTORS. A BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE ' EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND VARNISHED DEPOSITS FROM THE SYSTEM.

CORRECTION TECHNICIAN ATTACHED A SPECIALIZED TOOL TO THE FUEL RAIL ADAPTER PORT AND DIRECTLY CLEANS THE FUEL INJECTORS. A BG 44K CHEMISTRY IS INSTALLED IN THE TANK TO CONTINUE THE CLEANING THROUGH THE COMBUSTION CHAMBER AND INTO THE ' EMISSIONS COMPONENTS. THIS SERVICE REMOVE CARBON AND VARNISHED DEPOSITS FROM THE SYSTEM.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	1002BG	INJECTION KIT	28.55	28.55	47.18	47.18
				COST TOTAL	28.55		
					TOTAL - PARTS		47.18

JOB# 7 TOTALS	GL	CUSTOMER COST	CUSTOMER SALE	GL	WARRANTY COST	WARRANTY SALE	GL	INTERNAL COST	INTERNAL SALE
LABOR			102.77			0.00			0.00
PARTS			47.18			0.00			0.00
TOTAL			149.95			0.00			0.00
JOB# 7 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 8 CHARGES

LABOR----CUSTOMER

J# 8 00INZDIFFSERVIC REAR DIFF SERVICE TECH(S):996 44.30

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/11/19	15.30	15.30	0.00	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	0.50	FINISHED

TOTAL TECH TIME 0.00 0.50

COMPLAINT CUSTOMER REQUESTS A REAR DIFFERENTIAL SERVICE - $119.95
ORIG CAUSE GENERAL MAINTANANCE
CAUSE GENERAL MAINTANANCE

198084 ROBERT KOSTIAL 532 7020 06/12/19 IN+S741114

JEFFREY EISENBERG T980570845 132658 PLATINUM GR 94286

20613 LITTLE DRY FORK RD 15/INFINITI/QX60/4DR AWD 02/20/15 610

5 N 1 A L 0 M M 6 F C 5 1 3 0 5 4

WARRENTON, MO 63383 06/11/19

636-932-4253 314-640-8510 MO: 132658

ORIG CORR TECH REMOVED ALL OLD WORN OUT GEAR LUBE FROM REAR DIFFERENTIAL HOUSING. NEW SYNTHETIC GEAR OIL IS FILLED INTO THE AXLE HOUSING AND LEVEL IS CHECKED. TEST DROVE OKAY
CORRECTION TECH REMOVED ALL OLD WORN OUT GEAR LUBE FROM REAR DIFFERENTIAL HOUSING. NEW SYNTHETIC GEAR OIL IS FILLED INTO THE AXLE HOUSING AND LEVEL IS CHECKED. TEST DROVE OKAY

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	75164BG	DIFF KIT	45.30	45.30	75.65	75.65
			COST TOTAL		45.30		
					TOTAL - PARTS		75.65

JOB# 8 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			44.30			0.00			0.00
PARTS			75.65			0.00			0.00
TOTAL			119.95			0.00			0.00
JOB# 8 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 9 CHARGES

LABOR----CUSTOMER

J# 9 00INZEVAPCLEAN FRIGI-CLEAN SERVICE TECH(S):996 42.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/11/19	15.30	15.30	0.00	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C EVAPORATOR CLEAN SERVICE. - $89.95
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN USED AN EPA AND USDA APPROVED BIO-CIDE TO REMOVE THE MOLD AND BACTERIA FROM THE EVAPORATOR, AND A/C PLENUM CHAMBER. THIS SERVICE REMOVES THE FUNGUS FROM THE SYSTEM TO HELP WITH ALLERGIES, REMOVE NICOTINE AND OTHER SMELLS WHILE PROVIDING A FRESH AND CLEAN SCENT.
CORRECTION TECHNICIAN USED AN EPA AND USDA APPROVED BIO-CIDE TO REMOVE THE MOLD AND BACTERIA FROM THE EVAPORATOR, AND A/C PLENUM CHAMBER. THIS SERVICE REMOVES THE FUNGUS FROM THE SYSTEM TO HELP WITH ALLERGIES, REMOVE NICOTINE AND OTHER SMELLS WHILE PROVIDING A FRESH AND CLEAN SCENT.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	6403BG	AC 1234YF	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

JOB# 9 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 9 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 10 CHARGES----------

LABOR----CUSTOMER----------

J#10 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):996 0.00

[CONTINUED ON NEXT PAGE]

198084 ROBERT KOSTIAL 532 7020 06/12/19 IN+S741114

JEFFREY EISENBERG T980570845 132658 PLATINUM GR 94286

20613 LITTLE DRY FORK RD 15/INFINITI/QX60/4DR AWD 02/20/15 610

5 N 1 A L 0 M M 6 F C 5 1 3 0 5 4

WARRENTON, MO 63383 06/11/19

636-932-4253 314-640-8510 MO: 132658

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
996	06/11/19	15.30	15.30	0.00	0.00	FINISHED
996	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND 27 POINT INSPECTION.

CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 10 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 10 JOURNAL PREFIX		INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
		TOTAL - MISC	1.50

COMMENTS----------

++LOANER++TAG NUMBER IS 7020

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		372.94			0.00			0.00
PARTS		459.83			0.00			0.00
G.O.G.		20.65			0.00			0.00
MISC CHG		1.50			0.00			0.00
MISC DIS		-3.15			0.00			0.00
TAXES		42.90			0.00			0.00
TOTAL		894.67			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232316241884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

239640 ADAM BECKMAN 432 2320 06/12/19 GC+S741115

SHAUN MCCLOSKEY DR9F7X 22680 /

715 OLD SLAVE RD 16/GMC/YUKON XL/4DR 4WD 11/04/16

1 G K S 2 H K J 5 G R 3 9 2 8 6 3

WILDWOOD, MO 63005 06/11/19

MO: 22680

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 51GCZ01 BODY ELECT CONCERN TECH(S):520 150.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	11.50	11.60	0.10	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	1.00	

COMPLAINT PROGRAM KEY FOBS TO VEHICLE
ORIG CORR PROGRAMMED KEY FOBS
CORRECTION PROGRAMMED KEY FOBS

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		150.00			0.00			0.00
TOTAL		150.00			0.00			0.00

JOB# 1 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 46GCZ08 TIRE PRESS.WARNING TECH(S):520 104.97

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	10.10	11.00	0.90	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	0.70	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	0.70	

COMPLAINT PASSENGER REAR TPMS SENSOR IS BAD
ORIG CAUSE RIGHT REAR TIRE PRESSURE SENSOR INOPERATIVE
CAUSE RIGHT REAR TIRE PRESSURE SENSOR INOPERATIVE
ORIG CORR REPLACED RIGHT REAR TIRE PRESSURE SENSOR
CORRECTION REPLACED RIGHT REAR TIRE PRESSURE SENSOR
WARRANTY

LO 8050190 .7

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	13598772	SENSOR 5.890 Y		39.41	39.41	55.17	55.17
				COST TOTAL		39.41		
						TOTAL - PARTS		55.17

JOB# 2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			104.97			0.00
PARTS			0.00			55.17			0.00
TOTAL			0.00			160.14			0.00
JOB# 2 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 52GCZDVD DVD CONCERN TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	11.00	11.40	0.40	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.40	0.00	

COMPLAINT CUSTOMER STATES THE WIRELESS HEADPHONES WILL NOT PAIR TO DVD SCREEN

ORIG CAUSE HEAD PHONES WILL NOT SYNC TO VEHICLE
TRIED GM HEADPHONES WORK CORRECTLY

239640 ADAM BECKMAN 432 2320 06/12/19 GC+S741115

SHAUN MCCLOSKEY DR9F7X 22680 /

715 OLD SLAVE RD 16/GMC/YUKON XL/4DR 4WD 11/04/16

1 G K S 2 H K J 5 G R 3 9 2 8 6 3

WILDWOOD, MO 63005 06/11/19

MO: 22680

CAUSE HEAD PHONES WILL NOT SYNC TO VEHICLE
TRIED GM HEADPHONES WORK CORRECTLY
ORIG CORR NEEDS NEW HEADPHONES
CORRECTION NEEDS NEW HEADPHONES

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCCS			GCWS			GCIS

JOB# 4 CHARGES

LABOR----CUSTOMER
J# 4 00GCZ27POINT 27 POINT INSPECTION TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	11.60	11.60	0.00	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 4 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCQS			GCWS			GCIS

MISC------CODE--------DESCRIPTION	CONTROL NO---------	
JOB # A SDS SECURE DATA STORAGE		1.50
JOB # A SS SHOP SUPPLIES-SERVICE		7.50
	TOTAL - MISC	9.00

COMMENTS
X0232Z3Z2Y:WAIT Xtime Web Appt created 2019-06-04 11:38:15am taken
by C/S: jennie@leadershipboardroom.com

WARRANTY CLAIM DETAIL TOTALS

CLAIM#.....	TOTAL....
741115-2	160.14
CLAIM TOTALS	160.14

239640 ADAM BECKMAN 432 2320 06/12/19 GC+S741115

SHAUN MCCLOSKEY DR9F7X 22680 /

715 OLD SLAVE RD 16/GMC/YUKON XL/4DR 4WD 11/04/16

1 G K S 2 H K J 5 G R 3 9 2 8 6 3

WILDWOOD, MO 63005 06/11/19

MO: 22680

DCS AUDIT SLIP----------

JOB CARD 741115

VIN	1GKS2HKJ5GR392863	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/11/2019
ODOMETER	22680	SERVICE ADVISOR GMIN	132776196
NON-GM VEHICLE	N	FOREIGN TOURIST	Y
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
2	W	ZREG		741115-2	001399391664	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 463641615

LABOR OPERATION	BASE HOURS
8050190	0.7

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0352
COMPLAINT DESCRIPTION: PASSENGER REAR TPMS SENSOR IS BAD

CAUSE CODE: 7079
CAUSE DESCRIPTION: RIGHT REAR TIRE PRESSURE SENSOR INOPERATIVE

CORRECTION DESCRIPTION: REPLACED RIGHT REAR TIRE PRESSURE SENSOR WARRANTY L O 8050190 .7

CAUSAL PART: 13598772

PART NUMBER	QTY	UNIT COST	REPLACEMENT SERIAL#	TRADE	NON-GM
13598772	1	39.41			

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	15.76		
PARTS	39.41	0.00	55.17
LABOR	104.97	0.00	104.97
NET ITEMS	0.00	0.00	0.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	160.14	0.00	160.14

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			150.00			104.97			0.00
PARTS			0.00			55.17			0.00
MISC CHG			9.00			0.00			0.00

```
  TAXES                          0.67                      0.00                      0.00
                              ----------                ----------                ----------
  TOTAL                        159.67                    160.14                      0.00

    *************************    A L L  D E T A I L  I N V O I C E    *************************



    PAGE 3 OF 3                                          [   END  OF  INVOICE   ]       11:45:23

*C 0
*A 4232320041884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                                PATRICK MAHONEY     636       9731    06/17/19   GC+B741116

    FRANK BOMMARITO BUICK GMC INC                             15584       ORCA BLACK       29168A

    15736 MANCHESTER ROAD             17/AUDI/Q7/3.0 TFSI PRESTIGE          05/03/17        15584

                                      W A 1 V A A F 7 X H D 0 4 7 4 2 1

    ELLISVILLE, MO 63011                                    RL             06/11/19

    636-391-7200      636-391-9400                                                      MO: 15584


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 1 00GCZ           QUICK SERVICE                    TECH(S):609 675                  533.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                675   06/14/19    0.00     4.40   0.00   4.40    ENTERED IN INVOICING
                609   06/14/19    0.00     4.40   0.00   4.40    ENTERED IN INVOICING
                607   06/14/19    0.00     4.40   0.00   4.40    ENTERED IN INVOICING
                            TOTAL TECH TIME   0.00  13.20

    COMPLAINT    U/C BUNDLE
                 LEFT FRONT BUMPER AND FLARE REPAIR ADTL; 350

    SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION-------------------------------
        INTL   741116     3912      06/11/19 WINDSHIELD REPAIR                          42.00
                                                                  TOTAL - SUBLET        42.00

    G.O.G. & SUPPLIES-----------------------------------------------------------------
        INTL    1.0  PAINT AND MATERIAL         @    125.000   /UNIT                   125.00
                                                                  TOTAL - GOG          125.00

    JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          0.00                          0.00                        533.00
      SUBLET                         0.00                          0.00                         42.00
      G.O.G.                         0.00                          0.00                        125.00
      TOTAL                          0.00                          0.00                        700.00
    JOB#  1 JOURNAL PREFIX           GCCB                          GCWB                          GCIB


    COMMENTS--------------------------------------------------------------------------
    BOMM U/C
    BUNDLE + RPR LT CORNER OF FRONT BUMPER AND LT FLARE
    REPAIRS APPROVED BY TW
```

6/11 GAVE TO TECH

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			0.00			533.00
SUBLET			0.00			0.00			42.00
G.O.G.			0.00			0.00			125.00
TOTAL			0.00			0.00			700.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:23

*C 0
*A 4232323141884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

256700 TYLER COLEMAN 457 7021 06/11/19 IN+S741117

MICHAEL MCCARTHY 7150 BLADE SILV/ 97432

1102 SHADOW RIDGE XING 18/INFINITI/QX30/4DR WGN ESSNTL AWD 09/29/18 23

S J K C H 5 C R 7 J A 0 0 4 6 9 6

O FALLON, IL 62269 06/11/19

618-791-2814 800-888-4000 MO: 7151

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 00INZSYNTEC *LOF/FULL SYNTHETIC TECH(S):435 19.29

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	14.40	14.40	0.00	0.00	FINISHED
435	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Synthetic Oil Change)
ORIG CAUSE REPLACED THE ENGINE OIL AND FILTER
CAUSE REPLACED THE ENGINE OIL AND FILTER

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

```
    CUST     1    15208HG00D          OIL FILTER ASSY       5.12     5.12      8.53       8.53
    CUST     1    11026HG00H          SEAL-OIL,DRAIN P      0.94     0.94      1.57       1.57
                                                  COST TOTAL     6.06
                                                                 TOTAL - PARTS         10.10

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    6.0  999PK00W40M1 MOBIL 1       @      8.370   /UNIT                      50.22
                                                                 TOTAL - GOG           50.22

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.47
                                                                 TOTAL - MISC          -1.47

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          19.29                          0.00                          0.00
  PARTS                          10.10                          0.00                          0.00
  G.O.G.                         50.22                          0.00                          0.00
  MISC DIS                       -1.47                          0.00                          0.00
  TOTAL                          78.14                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):435                      25.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             435   06/11/19   14.40    14.40   0.00   0.00    FINISHED
             435   06/11/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires)
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.25
                                                                 TOTAL - MISC          -1.25

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  MISC DIS                       -1.25                          0.00                          0.00
  TOTAL                          23.75                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS
```

256700 TYLER COLEMAN 457 7021 06/11/19 IN+S741117

MICHAEL MCCARTHY 7150 BLADE SILV/ 97432

1102 SHADOW RIDGE XING 18/INFINITI/QX30/4DR WGN ESSNTL AWD 09/29/18 23

S J K C H 5 C R 7 J A 0 0 4 6 9 6

O FALLON, IL 62269 06/11/19

618-791-2814 800-888-4000 MO: 7151

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3 50INZ ENGINE ELECTRICAL TECH(S):441 63.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/11/19	14.70	15.60	0.90	0.00	FINISHED
441	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.90	0.50	

COMPLAINT CS THAT HER RADIO WAS SHOWING UP BUT NOT WORKING-SHE COULD S
EE EVERYTHING ON THE SCREEN BUT THERE WAS NO AUDIO-CHECK AND
ADVISE (Electrical Diagnosis - 50)
ORIG CAUSE FOUND THERE IS AN UPDATE FOR THE INFOTAINMENT SYSTEM THAT
MAY ADDRESS THIS SYMPTOM.
CAUSE FOUND THERE IS AN UPDATE FOR THE INFOTAINMENT SYSTEM THAT
MAY ADDRESS THIS SYMPTOM.
RX56AA .5 ZE 32
ORIG CORR PERFORMED INFOTAINMENT SYSTEM SOFTWARE UPDATE PER TSB
ITB18-040B. ADVISE CUSTOMER TO PAIR CELL PHONES TO SYSTEM.
CORRECTION PERFORMED INFOTAINMENT SYSTEM SOFTWARE UPDATE PER TSB
ITB18-040B. ADVISE CUSTOMER TO PAIR CELL PHONES TO SYSTEM.

CLAIM #	WARRANTY OP. CODES	FLAT HRS.	OTHER HRS.	FC	AUTH. CODE	CLAIM TYPE
741117-3	RX56AA	0.50		32		PP

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			63.55			0.00
TOTAL			0.00			63.55			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
JOB # A SDS SECURE DATA STORAGE 1.50
JOB # A SS SHOP SUPPLIES-SERVICE 2.72
TOTAL - MISC 4.22

COMMENTS----------
++LOANER++radio goes in and out - TAG NUMBER IS 7021

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
741117-3	63.55	0.00	0.00	0.00	0.00	0.00	0.00	63.55
CLAIM TOTALS	63.55	0.00	0.00	0.00	0.00	0.00	0.00	63.55

256700 TYLER COLEMAN 457 7021 06/11/19 IN+S741117

MICHAEL MCCARTHY 7150 BLADE SILV/ 97432

1102 SHADOW RIDGE XING 18/INFINITI/QX30/4DR WGN ESSNTL AWD 09/29/18 23

S J K C H 5 C R 7 J A 0 0 4 6 9 6

O FALLON, IL 62269 06/11/19

618-791-2814 800-888-4000 MO: 7151

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			44.29			63.55			0.00
PARTS			10.10			0.00			0.00
G.O.G.			50.22			0.00			0.00
MISC CHG			4.22			0.00			0.00
MISC DIS			-2.72			0.00			0.00
TAXES			5.42			0.00			0.00
TOTAL			111.53			63.55			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232327571884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

229928 JOSHUA DELANOIX 403 2323 06/11/19 GC+S741118

JOHN EASTERLING BRVO 47555 CRIMSON RED 77599

693 HWY. F 16/GMC/SIERRA 1500/DBL CAB 4WD 09/10/16 362

1 G T V 2 N E C 5 G Z 4 0 9 0 0 4

DEFIANCE, MO 63341 06/11/19

636-798-2998 MO: 47555

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCFALLCAR GM SEASONAL CAR CARE TECH(S):476 26.25

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/11/19	10.30	10.90	0.60	0.00	FINISHED
476	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.60	0.90	

COMPLAINT GM SEASONAL CAR CARE-PERFORM SUSPENSION AND BODY LUBRICATION
CHANGE ENGINE OIL FILTER INSTALL NEW OIL CHECK TIRE PRESSUR
ES AND TOP OFF ALL FLUID LEVELS.RESET OIL INDEX ROTATE TIRES
AS PER MANUFACTURE. PERFORM GM 27 MULTI POINT INSPECTION
ORIG CAUSE MAINTENANCE
CAUSE MAINTENANCE
ORIG CORR COMPLETED
CORRECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690385	FILTER 1.836 Y	4.30	4.30	6.00	6.00
			COST TOTAL		4.30		
					TOTAL - PARTS		6.00

G.O.G. & SUPPLIES----------

CUST	8.0	VALVOLINE SYNPOWER 0W20	@	6.400	/UNIT	51.20
CUST	1.0	LUBE	@	1.500	/UNIT	1.50
					TOTAL - GOG	52.70

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			26.25			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
TOTAL			84.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):476                      0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            476   06/11/19   11.00    11.00   0.00   0.00    FINISHED
            476   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           GCQS                        GCWS                        GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3+00GCZAC-PERFORM A/C PERFORMANCE SERV             TECH(S):476                      42.95
```


[CONTINUED ON NEXT PAGE]

229928 JOSHUA DELANOIX 403 2323 06/11/19 GC+S741118

JOHN EASTERLING BRVO 47555 CRIMSON RED 77599

693 HWY. F 16/GMC/SIERRA 1500/DBL CAB 4WD 09/10/16 362

1 G T V 2 N E C 5 G Z 4 0 9 0 0 4

DEFIANCE, MO 63341 06/11/19

636-798-2998 MO: 47555

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/11/19	11.00	11.00	0.00	0.00	FINISHED
476	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A/C PERFORMANCE SERVICE.
ORIG CAUSE NORMAL CHECK AND MAINTENANCE.
CAUSE NORMAL CHECK AND MAINTENANCE.
ORIG CORR TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.
CORRECTION TECHNICIAN CHECK VENTS TEMPERATURE, INSTALLS A SMALL AMOUNT OF A/C OIL WITH A BUILTIN DYE TO CHECK FOR LEAKS, PERFORMS A VISUAL INSPECTION, AND CHECK THE BELTS AND A/C LINES. TEST AND ADVISE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	7950BG	FLUSH	28.30	28.30	47.00	47.00
			COST TOTAL		28.30		
					TOTAL - PARTS		47.00

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			42.95			0.00			0.00
PARTS			47.00			0.00			0.00
TOTAL			89.95			0.00			0.00
JOB# 3 JOURNAL PREFIX			GCQS			GCWS			GCIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+93GCZYTIRE TIRE TREAD YELLOW TECH(S):476 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
476	06/11/19	11.10	11.10	0.00	0.00	FINISHED
476	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			GCCS			GCWS			GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		6.11
			TOTAL - MISC	7.61

COMMENTS----------

X02QNZE6W3:WAIT Xtime Web Appt created 2019-06-06 02:12:36pm taken
by

229928 JOSHUA DELANOIX 403 2323 06/11/19 GC+S741118

JOHN EASTERLING BRVO 47555 CRIMSON RED 77599

693 HWY. F 16/GMC/SIERRA 1500/DBL CAB 4WD 09/10/16 362

1 G T V 2 N E C 5 G Z 4 0 9 0 0 4

DEFIANCE, MO 63341 06/11/19

636-798-2998 MO: 47555

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			69.20			0.00			0.00
PARTS			53.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			7.61			0.00			0.00
TAXES			10.05			0.00			0.00
TOTAL			192.56			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232332381884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

21463 JOSEPH WHITAKER 420 2324 06/11/19 OL+S741120

CARL E JOHNSON MC3J9C 149921 MD GARNET R

1214 CHAVANIAC DR 95/OLDSMOBILE/ 06/30/95 25

1 G 3 C X 5 2 K X S 4 3 2 4 3 2 9

BALLWIN, MO 63011-3604 06/11/19

636-391-7569 MO: 149922

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03GCZ02 SAFETY INSPECT ONLY TECH(S):935 10.50

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	10.50	10.70	0.20	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.30	

COMPLAINT SAFETY INSPECTION ONLY
ORIG CAUSE PERFORM STATE INSPECTION
CAUSE PERFORM STATE INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SYSTECSAF	SYSTECSAFETY	741120	1.50
CUST	SSR	SHOP SUPPLIES		-0.53
			TOTAL - MISC	0.97

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			10.50			0.00			0.00
MISC CHG			1.50			0.00			0.00
MISC DIS			-0.53			0.00			0.00
TOTAL			11.47			0.00			0.00
JOB# 1 JOURNAL PREFIX			OLCS			OLWS			OLIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):935 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
935	06/11/19	10.40	10.50	0.10	0.00	FINISHED
935	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.10	0.00	

COMPLAINT Multi Point Inspection
ORIG CORR COMPLETED AT NO CHARGE
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			OLQS			OLWS			OLIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------			
JOB # A	SS	SHOP SUPPLIES-SERVICE	0.53
		TOTAL - MISC	0.53

COMMENTS----------
X02QWKYMYJ:WAIT created 2019-06-07 11:41:00am taken by Joe Whitaker

[CONTINUED ON NEXT PAGE]

21463 JOSEPH WHITAKER 420 2324 06/11/19 OL+S741120

CARL E JOHNSON MC3J9C 149921 MD GARNET R

1214 CHAVANIAC DR 95/OLDSMOBILE/ 06/30/95 25

1 G 3 C X 5 2 K X S 4 3 2 4 3 2 9

BALLWIN, MO 63011-3604 06/11/19

636-391-7569 MO: 149922

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			10.50			0.00			0.00
MISC CHG			2.03			0.00			0.00
MISC DIS			-0.53			0.00			0.00
TOTAL			12.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232337411884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

196969 ADAM BECKMAN 432 2325 06/11/19 BU+S741123

BRETT KNUDSON PK7X0W 110684 WHT DIMND T

2053 KEHRSBORO DRIVE 13/BUICK/LACROSSE/4DR SDN FWD PREMIU 08/06/13 14

1 G 4 G J 5 G 3 1 D F 3 2 7 6 6 1

CHESTERFIELD, MO 63005 06/11/19

636-474-9620 MO: 110684

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 10GCZ06 CHECK ENGINE LIGHT TECH(S):520 200.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	13.80	15.30	1.50	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	1.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		1.50	1.50	

COMPLAINT CUSTOMER STATES ENGINE LIGHT ON WITH P0496 ALSO CHECK C
OOLANT LEVEL
ORIG CAUSE CODE P0496 PURGE SYSTEM
CAUSE CODE P0496 PURGE SYSTEM
ORIG CORR REPLACED PURGE VALVE SOLENOID
CLEARED CODES
CORRECTION REPLACED PURGE VALVE SOLENOID
CLEARED CODES

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	12690512	VALVE 3.130 Y	25.96	25.96	51.92	51.92
			COST TOTAL	25.96			
				TOTAL - PARTS			51.92

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			200.00			0.00			0.00
PARTS			51.92			0.00			0.00
TOTAL			251.92			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 40GCZ02 BRAKE CONCERN TECH(S):520 0.00

```
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/11/19   15.30    15.30   0.00   0.00    FINISHED
            520   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    CHECK BRAKES
ORIG CAUSE   BRAKES FRONT 8MM REAR 6MM
CAUSE        BRAKES FRONT 8MM REAR 6MM

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX           BUCS                          BUWS                          BUIS

JOB#  3 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION               TECH(S):520                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            520   06/11/19   15.30    15.30   0.00   0.00    FINISHED
            520   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                              TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE
```

196969 ADAM BECKMAN 432 2325 06/11/19 BU+S741123

BRETT KNUDSON PK7X0W 110684 WHT DIMND T

2053 KEHRSBORO DRIVE 13/BUICK/LACROSSE/4DR SDN FWD PREMIU 08/06/13 14

1 G 4 G J 5 G 3 1 D F 3 2 7 6 6 1

CHESTERFIELD, MO 63005 06/11/19

636-474-9620 MO: 110684

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUQS			BUWS			BUIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4+93GCZYBK BRAKE LINING YELLOW TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	15.30	15.30	0.00	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: BRAKE LINING YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+93GCZYTIRE TIRE TREAD YELLOW TECH(S):520 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
520	06/11/19	15.30	15.30	0.00	0.00	FINISHED
520	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION MPVI: TIRE TREAD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB# 5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			BUCS			BUWS			BUIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	12.60
		TOTAL - MISC	14.10

COMMENTS----------
++LOANER++WAIT created 2019-06-07 11:28:00am taken by Adam Beckman

196969 ADAM BECKMAN 432 2325 06/11/19 BU+S741123

BRETT KNUDSON PK7X0W 110684 WHT DIMND T

2053 KEHRSBORO DRIVE 13/BUICK/LACROSSE/4DR SDN FWD PREMIU 08/06/13 14

1 G 4 G J 5 G 3 1 D F 3 2 7 6 6 1

CHESTERFIELD, MO 63005 06/11/19

636-474-9620 MO: 110684

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			200.00			0.00			0.00
PARTS			51.92			0.00			0.00
MISC CHG			14.10			0.00			0.00
TAXES			5.80			0.00			0.00
TOTAL			271.82			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:23

*C 0
*A 4232342871884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

254383 ROBERT POLITTE 962 4382 06/12/19 MA+S741124

NEETU AHUJA 10110 ETERNAL BLU 12013

807 PALM BAY DR 18/MAZDA/MAZDA3 4DR/4DR TOURING AT 07/13/18 41

3 M Z B N 1 V 3 2 J M 1 5 9 7 7 7

ELLISVILLE, MO 63021 06/11/19

636-893-2724 636-893-2724 MO: 10110

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):923 27.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	10.50	10.70	0.20	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.20	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.20	0.20	

COMPLAINT PERFORM RECALL#3219D
WINDSHIELD WIPERS CONCERN
ORIG CAUSE FAULTY F-BCM
CAUSE FAULTY F-BCM
ORIG CORR F-BCM REPLACEMENT
XXR46ARX/0.2 HRS
CORRECTION F-BCM REPLACEMENT
XXR46ARX/0.2 HRS

CLAIM # 741124-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	TKY2-67-5XX	FRONT BODY	68.00	68.00	88.40	88.40
			COST TOTAL		68.00		
					TOTAL - PARTS		88.40

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			27.60			0.00
PARTS			0.00			88.40			0.00
TOTAL			0.00			116.00			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

```
LABOR----INTERNAL-------------------------------------------------------------
J# 2 06MAZSYNLOF2    2 OF 2 SYNTHETIC OIL              TECH(S):923                      19.95
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            923   06/11/19   10.50    10.50   0.00   0.00    FINISHED
            923   06/11/19    0.00     0.00   0.00   0.60    FINISHED
                            TOTAL TECH TIME   0.00   0.60

COMPLAINT    2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
             WITH TIRE ROTATION
ORIG CAUSE   BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE        BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR    PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
             ROTATED TIRES
CORRECTION   PERFORMED 2ND OF 2 FREE SYNTHETIC OIL AND FILTER CHANGES
             ROTATED TIRES

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    PE01-14-302A-MV      OIL FILTER             3.68     3.68      6.13       6.13
                                                    COST TOTAL      3.68
                                                                TOTAL - PARTS          6.13

G.O.G. & SUPPLIES------------------------------------------------------------
    INTL    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                           35.00
                                                                TOTAL - GOG            35.00
```


[CONTINUED ON NEXT PAGE]

254383 ROBERT POLITTE 962 4382 06/12/19 MA+S741124

NEETU AHUJA 10110 ETERNAL BLU 12013

807 PALM BAY DR 18/MAZDA/MAZDA3 4DR/4DR TOURING AT 07/13/18 41

3 M Z B N 1 V 3 2 J M 1 5 9 7 7 7

ELLISVILLE, MO 63021 06/11/19

636-893-2724 636-893-2724 MO: 10110

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	10.50	10.50	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------

J# 4 00MAZ55R CUST.MAINT.VISIT TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	10.50	10.50	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
++WAITER++

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
741124-1	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00
CLAIM TOTALS	27.60	88.40	0.00	0.00	0.00	0.00	0.00	116.00

254383 ROBERT POLITTE 962 4382 06/12/19 MA+S741124

NEETU AHUJA 10110 ETERNAL BLU 12013

807 PALM BAY DR 18/MAZDA/MAZDA3 4DR/4DR TOURING AT 07/13/18 41

3 M Z B N 1 V 3 2 J M 1 5 9 7 7 7

ELLISVILLE, MO 63021 06/11/19

636-893-2724 636-893-2724 MO: 10110

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			27.60			19.95
PARTS			0.00			88.40			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			116.00			61.08

********** A L L D E T A I L I N V O I C E **********

```
*C 0
*A 4232345891884501
*T 3615
*K STORE~01
*K DOCDATE~06/13/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

10 MICHELLE GILLETT 359 8317 06/13/19 IN+S741125

FRANK BOMMARITO BUICK GMC INC 135043 WHITE/ 98317A

15736 MANCHESTER ROAD 12/INFINITI/QX56/4DR 4WD 7-PASS 07/05/19 135140

J N 8 A Z 2 N E 9 C 9 0 2 1 0 1 0 70069 05/07/12

ELLISVILLE, MO 63011 06/11/19

636-391-7200 636-391-9400 MO: 135045

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 00INZZ QUICK SERVICE TECH(S):501 50.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/12/19	13.30	13.30	0.00	0.00	FINISHED
501	06/12/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

ORIG CORR REPLACED MISSING CENTER CAPS, CABIN FLITER
CORRECTION REPLACED MISSING CENTER CAPS, CABIN FLITER

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
INTL	4	403421LB4A	ORNAMENT - DISC	51.09	204.36	117.51	470.04
INTL	1	165461LA0A	ELEMENT ASSY	27.12	27.12	45.20	45.20
INTL	1	B87Y3RB10J	BLADE RE W/WIPR	8.50	8.50	14.17	14.17
			COST TOTAL		239.98		
					TOTAL - PARTS		529.41

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			50.00
PARTS			0.00			0.00			529.41
TOTAL			0.00			0.00			579.41

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----INTERNAL----------

J# 2 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):501 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
501	06/12/19	13.30	13.30	0.00	0.00	FINISHED
501	06/12/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

```
COMPLAINT    CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
             ONE OIL.
             ++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    INTL     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    INTL     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                    COST TOTAL      5.39
                                                                TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    INTL    7.0  999PK05W30SS MOB SUP       @      4.300   /UNIT                        30.10
                                                                TOTAL - GOG           30.10

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                           0.00                          23.99
  PARTS                           0.00                           0.00                           9.08
  G.O.G.                          0.00                           0.00                          30.10
  TOTAL                           0.00                           0.00                          63.17
JOB#  2 JOURNAL PREFIX            INCS                           INWS                           INIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----INTERNAL-----------------------------------------------------------------

PAGE 1 OF 2                                    [CONTINUED ON NEXT PAGE]       11:45:23
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```
10                                MICHELLE GILLETT    359       8317    06/13/19   IN+S741125

FRANK BOMMARITO BUICK GMC INC                                  135043      WHITE/           98317A

15736 MANCHESTER ROAD             12/INFINITI/QX56/4DR 4WD 7-PASS       07/05/19       135140

                                  J N 8 A Z 2 N E 9 C 9 0 2 1 0 1 0    70069         05/07/12

ELLISVILLE, MO 63011                                                    06/11/19

636-391-7200      636-391-9400                                                        MO: 135045


LABOR----INTERNAL-------------------------------------------------------------------
J# 3 03INZO3         SAFETY/EMISSIONS                  TECH(S):501                        28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/12/19   13.30    13.30   0.00   0.00    FINISHED
             501   06/12/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
CORRECTION   VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    INTL         SHP  STATE HIGHWAY PATROL                                          4.00
    INTL      SYSTEC  SYSTEMS TEC                                    741125          3.45
                                                              TOTAL - MISC          7.45

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                        28.55
  MISC CHG                       0.00                          0.00                         7.45
  TOTAL                          0.00                          0.00                        36.00
JOB#  3 JOURNAL PREFIX           INCS                          INWS                         INIS

JOB#  4 CHARGES---------------------------------------------------------------------------

LABOR----INTERNAL-------------------------------------------------------------------
J# 4 03INZ05         PRIMARY CARE INSPECT              TECH(S):501                       140.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             501   06/12/19   13.30    13.30   0.00   0.00    FINISHED
             501   06/12/19    0.00     0.00   0.00   1.00    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   1.00

COMPLAINT    COMPLETE PRIMARY CARE INSPECTION FOR VEHICLES OVER 80,000
             MILES UP TO 120,000 MILES LESS THAN 10 YEARS OLD
CORRECTION   COMPLETED PRIMARY CARE INSPECTION FORM AND ATTACHED TO
             REPAIR AUTHORIZATION FORM'

JOB#  4 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                       140.00
  TOTAL                          0.00                          0.00                       140.00
JOB#  4 JOURNAL PREFIX           INCS                          INWS                         INIS



GRAND TOTALS------------------------------------------------------------------------------
          ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          0.00                       242.54
  PARTS                          0.00                          0.00                       538.49
  G.O.G.                         0.00                          0.00                        30.10
  MISC CHG                       0.00                          0.00                         7.45
                          ----------                    ----------                    ----------
  TOTAL                          0.00                          0.00                       818.58
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*C 0
*A 4232349481884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

120587 ROBERT POLITTE 962 4383 06/11/19 MA+S741126

JAY F HUSEN WG2W1W 91447 INGOT SILV/ 4529

1500 SUZANNE RIDGE CT 12/MAZDA/MAZDA6 SDN/4DR SDN I SPORT 10/29/12 215

1 Y V H Z 8 B H 5 C 5 M 3 4 7 3 4

WILDWOOD, MO 63038 06/11/19

636-458-1621 314-592-9526 E# 1 YR FREE MAINT MO: 91447

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 03MAZ03 SAFETY/EMISSION TECH(S):549 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	11.10	11.10	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CORR PERFORMED SAFETY AND EMISSION INSPECTION
CORRECTION PERFORMED SAFETY AND EMISSION INSPECTION

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	741126	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		28.55			0.00			0.00
MISC CHG		7.45			0.00			0.00
MISC DIS		-1.43			0.00			0.00
TOTAL		34.57			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/11/19	11.10	11.10	0.00	0.00	FINISHED
549	06/11/19	0.00	0.00	0.00	0.00	FINISHED

```
                          TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3+40MAZBRKY       BRAKE INSPECTION                  TECH(S):549                       0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             549   06/11/19    0.00     0.00   0.00   0.00    ENTERED IN INVOICING
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    FULL CIRCLE BRAKE INSPECTION
ORIG CAUSE   CHECK BRAKES
CAUSE        CHECK BRAKES
ORIG CORR    REAR BRAKES INSPECTED
             "YELLOW", RECOMMEND REPLACING WITHIN NEXT 10,000 MILES
CORRECTION   REAR BRAKES INSPECTED
             "YELLOW", RECOMMEND REPLACING WITHIN NEXT 10,000 MILES
```

120587 ROBERT POLITTE 962 4383 06/11/19 MA+S741126

JAY F HUSEN WG2W1W 91447 INGOT SILV/ 4529

1500 SUZANNE RIDGE CT 12/MAZDA/MAZDA6 SDN/4DR SDN I SPORT 10/29/12 215

1 Y V H Z 8 B H 5 C 5 M 3 4 7 3 4

WILDWOOD, MO 63038 06/11/19

636-458-1621 314-592-9526 E# 1 YR FREE MAINT MO: 91447

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC CODE	DESCRIPTION	CONTROL NO	
JOB # A	SS SHOP SUPPLIES-SERVICE		1.43
		TOTAL - MISC	1.43

COMMENTS

X02R8LE65T:WAIT created 2019-06-10 10:17:00am taken by ROBERT POLIT
TE

RECOMMENDATIONS

RECOMMEND ENGINE DRIVE BELT REPLACED - $210+TAX

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			28.55			0.00			0.00
MISC CHG			8.88			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			36.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:23

*C 0
*A 4232351721884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9732 06/14/19 MA+B741127

FRANK BOMMARITO BUICK GMC INC 99012 / 29153B

15736 MANCHESTER ROAD 14/MAZDA/CX-5/FWD 4DR AUTO TOURING 07/17/19 99061

J M 3 K E 2 C Y X E 0 3 8 3 6 9 3

ELLISVILLE, MO 63011 RL 06/11/19

636-391-7200 636-391-9400 MO: 99012

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 609 276.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
609	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
607	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
675	06/14/19	0.00	2.30	0.00	2.30	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	6.90	

COMPLAINT U/C BUNDLE

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 74.000 /UNIT 74.00
TOTAL - GOG 74.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			MACB			MAWB			MAIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
		CUSTOMER			WARRANTY			INTERNAL	
LABOR			0.00			0.00			276.00
G.O.G.			0.00			0.00			74.00

TOTAL 0.00 0.00 350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:23

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*C 0
*A 4232356841884501
*T 3615
*K STORE~01
*K DOCDATE~07/02/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
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222774 CARL MCGOWAN 622 9311 07/02/19 IN+B741128

JENNIFER MUELLER 68628 /

107 QUAIL CT 13/INFINITI/G37X/4DR SDN X AWD

J N 1 C V 6 A R 5 D M 7 6 4 4 2 6

ELLISVILLE, MO 63021 06/11/19

417-987-6448 417-987-6448 MO: 68628

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):604 235.60

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
604	06/27/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
604	06/28/19	0.00	3.80	0.00	3.80	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	3.80	

COMPLAINT HAIL / PDR
REPAIR PER SAFECO CLAIM #039969778-0001.

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	80820JK00E	MOULDING ASSY-FR	74.55	74.55	135.55	135.55

```
    CUST     1    80821JK00E           MOULDING ASSY-FR      79.40    79.40    144.36     144.36
    CUST     1    80282JK00B           MOULDING-FRONT D      74.21    74.21    134.93     134.93
    CUST     1    82282JK00B           MOULDING-REAR DO      87.82    87.82    159.67     159.67
                                                     COST TOTAL    315.98
                                                                   TOTAL - PARTS        574.51

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION-------------------------------
    CUST   741128     39211     06/27/19 PDR                                          4945.24
                                                                   TOTAL - SUBLET       4945.24

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          235.60                         0.00                          0.00
  PARTS                          574.51                         0.00                          0.00
  SUBLET                        4945.24                         0.00                          0.00
  TOTAL                         5755.35                         0.00                          0.00
JOB#  1 JOURNAL PREFIX             INCB                         INWB                          INIB


COMMENTS---------------------------------------------------------------------------
APPT 6-24-19 SAFECO
7.1 PARTS HERE
COLLECT $500.00 DEDUCTIBLE PLUS $4471.35 INSURANCE CHECK.
SAFECO TO PAY SHOP DIRECT THE REMAINING BALANCE.


GRAND TOTALS-----------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          235.60                         0.00                          0.00
  PARTS                          574.51                         0.00                          0.00
  SUBLET                        4945.24                         0.00                          0.00
  TAXES                           51.64                         0.00                          0.00
                              ----------                    ----------                    ----------
  TOTAL                         5806.99                         0.00                          0.00


**************************    A L L  D E T A I L  I N V O I C E    **************************


    PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:45:23

*C 0
*A 4232367221884501
*T 3615
*K STORE~01
*K DOCDATE~06/21/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    101593                           CHRISTOPHER FLIPPO  674       8588    06/24/19   MA+B741130

    KATHY E SNYDER                                          32030       SNOWFLAKE W       10107

    903 STRECKER ROAD                16/MAZDA/MAZDA6/4DR SDN I GR TOUR AT  06/30/15          25

                                     J M 1 G J 1 W 5 1 G 1 4 2 0 3 5 7
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CHESTERFIELD, MO 63005 RL 06/11/19

636-730-3253 636-722-4844 MO: 32030

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 96GCZ REPAIR PER ESTIMATE TECH(S):607 630 472.34

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
630	06/12/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
630	06/21/19	0.00	2.40	0.00	2.40	ENTERED IN INVOICING
607	06/19/19	0.00	5.10	0.00	5.10	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	7.50	

COMPLAINT REPAIR REAR DAMAGE AS PER STATE FARM CLAIM # 25-9047-W8302.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	GJR9-50-221A-BB	BUMPER, RR	245.02	245.02	377.00	377.00
CUST	1	G4YL-50-EL1-64	COVER(L),T	5.23	5.23	8.72	8.72
CUST	1	G4YL-50-EK1-64	COVER,TOWI	5.23	5.23	8.72	8.72
CUST	1	KD53-50-251	BRACKET,BU	1.32	1.32	2.20	2.20
			COST TOTAL		256.80		
					TOTAL - PARTS		396.64

G.O.G. & SUPPLIES----------

CUST	1.0	PAINT AND MATERIAL	@	173.400	/UNIT	173.40
CUST	1.0	flex	@	6.000	/UNIT	6.00
CUST	1.0	hazardous waste removal	@	3.000	/UNIT	3.00
					TOTAL - GOG	182.40

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			472.34			0.00			0.00
PARTS			396.64			0.00			0.00
G.O.G.			182.40			0.00			0.00
TOTAL			1051.38			0.00			0.00
JOB# 1 JOURNAL PREFIX			MACB			MAWB			MAIB

COMMENTS----------
6.19 PART HERE

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			472.34			0.00			0.00
PARTS			396.64			0.00			0.00
G.O.G.			182.40			0.00			0.00
TAXES			52.04			0.00			0.00
TOTAL			1103.42			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:23

*C 0
*A 4232370561884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266465 CHARLIE THIERET 932 4384 06/12/19 MA+S741131

TONIA RICE 191177 VOLCANIC RE

701 ANTLER CT 07/MAZDA/MAZDA6/ 04/14/07 89

1 Y V H P 8 4 C 9 7 5 M 2 3 2 1 6

SULLIVAN, MO 63080 06/11/19

MO: 191177

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 02MAZ CAMPAIGN/RECALL TECH(S):923 41.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	11.20	11.60	0.40	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.30	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.40	0.30	

COMPLAINT PERFORM RECALL#1417G
DRIVER FRONT AIR BAG INFLATOR
ORIG CAUSE BAD INFLATOR
CAUSE BAD INFLATOR
ORIG CORR REPLACE INFLATOR
CORRECTION REPLACE INFLATOR
XXN7WXRX / 0.3

CLAIM # 741131-1

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
WARR	1	GLYC-57-K80	INFLATOR,	56.79	56.79	79.51	79.51
			COST TOTAL		56.79		
					TOTAL - PARTS		79.51

JOB# 1 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			41.40			0.00
PARTS			0.00			79.51			0.00
TOTAL			0.00			120.91			0.00
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----WARRANTY----------
J# 2 02MAZ01 CAMPAIGN/RECALL TECH(S):923 69.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	11.60	11.70	0.10	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.10	0.50	

COMPLAINT PERFORM RECALL#2618F

```
            PASSENGER AIR BAG INFLATOR
ORIG CAUSE  BAD INFLATOR
CAUSE       BAD INFLATOR
ORIG CORR   REPLACE INFLATOR
CORRECTION  REPLACE INFLATOR
            XXP7AXRX / 0.5

CLAIM # 741131-2

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    WARR     1    GJYB-57-K80          INFLATOR,             57.64    57.64     80.70      80.70
                                                    COST TOTAL     57.64
                                                                TOTAL - PARTS         80.70

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          0.00                          69.00                          0.00
  PARTS                          0.00                          80.70                          0.00
  TOTAL                          0.00                         149.70                          0.00
JOB#  2 JOURNAL PREFIX           MACS                           MAWS                           MAIS
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[CONTINUED ON NEXT PAGE]

266465 CHARLIE THIERET 932 4384 06/12/19 MA+S741131

TONIA RICE 191177 VOLCANIC RE

701 ANTLER CT 07/MAZDA/MAZDA6/ 04/14/07 89

1 Y V H P 8 4 C 9 7 5 M 2 3 2 1 6

SULLIVAN, MO 63080 06/11/19

MO: 191177

JOB# 3 CHARGES----------

LABOR----WARRANTY----------
J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	11.80	11.80	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

CLAIM # 741131-2

JOB# 3 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS----------
++WAITER++X0287S19VH:created 2019-06-05 11:57:00am taken by Charles Thieret

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	LABOR...	PARTS...	SUB.LAB.	SUB.PART	GOG.....	MISC....	TAX....	TOTAL....
741131-1	41.40	79.51	0.00	0.00	0.00	0.00	0.00	120.91
741131-2	69.00	80.70	0.00	0.00	0.00	0.00	0.00	149.70
CLAIM TOTALS	110.40	160.21	0.00	0.00	0.00	0.00	0.00	270.61

GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			110.40			0.00
PARTS			0.00			160.21			0.00
TOTAL			0.00			270.61			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232375961884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

264237 JOSEPH WHITAKER 420 2326 06/11/19 BU+S741132

LORI DOLAN 4477 30744 /

45 WILLOW HILL RD 17/BUICK/ENVISION/4DR AWD ESSENCE 12/29/16 9

L R B F X D S A 5 H D 0 9 5 8 1 0

SAINT LOUIS, MO 63124 06/11/19

MO: 30745

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00GCZBGINDUCTIO BG INDUCTION SPECIAL TECH(S):473 85.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/11/19	11.20	11.70	0.50	0.00	FINISHED
473	06/11/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.50	1.00	

COMPLAINT Fuel Induction Service
ORIG CAUSE NORMAL MAINTENANCE.
CAUSE NORMAL MAINTENANCE.
ORIG CORR TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.
CORRECTION TECHNICIAN USED STATE OF THE ART CHEMISTRY TO REMOVE HARDENED CARBON DEPOSITS FROM THE THROTTLE PLATE, INTAKE RUNNERS, INTAKE VALVES, UPPER PLENUM CHAMBER, AND COMBUSTION CHAMBERS. A SPECIAL 44K CHEMISTRY WAS INSTALLED IN THE FUEL TANK TO CLEAN THE FUEL SYSTEM FROM TANK TO TAIL. THIS SERVICE CAN RESTORE LOST POWER, IMPROVE PERFORMANCE, HELP WITH EMISSIONS, AND INCREASE DRIVING PLEASURE.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	6592BG	INDUCTION	51.50	51.50	72.00	72.00
			COST TOTAL		51.50		
					TOTAL - PARTS		72.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE

```
  LABOR                          85.95                         0.00                         0.00
  PARTS                          72.00                         0.00                         0.00
  TOTAL                         157.95                         0.00                         0.00
JOB#  1 JOURNAL PREFIX            BUQS                         BUWS                         BUIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):473                         0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            473   06/11/19   11.80    11.80   0.00   0.00    FINISHED
            473   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    Multi Point Inspection
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                         0.00                         0.00
JOB#  2 JOURNAL PREFIX            BUQS                         BUWS                         BUIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 52GCZ10         SECURITY SYSTEM                   TECH(S):473                         0.00
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[CONTINUED ON NEXT PAGE]

264237 JOSEPH WHITAKER 420 2326 06/11/19 BU+S741132

LORI DOLAN 4477 30744 /

45 WILLOW HILL RD 17/BUICK/ENVISION/4DR AWD ESSENCE 12/29/16 9

L R B F X D S A 5 H D 0 9 5 8 1 0

SAINT LOUIS, MO 63124 06/11/19

MO: 30745

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/11/19	11.80	11.80	0.00	0.00	FINISHED
473	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER REQUESTS KEY FOB BATTERY REPLACEMENT

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	0	23322526	LOOP 15.222 N	13.22	0.00	22.08	0.00
PART ON SPECIAL ORDER							
** QUANTITY 1 IS SPECIAL ORDERED **							
						TOTAL - PARTS	0.00

JOB# 3 TOTALS	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			BUCS			BUWS			BUIS

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		7.90
			TOTAL - MISC	9.40

COMMENTS----------
X02NM0RK9F:WAIT created 2019-06-03 11:14:00am taken by Joe Whitaker

GRAND TOTALS----------

	CUSTOMER		WARRANTY		INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			85.95			0.00			0.00
PARTS			72.00			0.00			0.00
MISC CHG			9.40			0.00			0.00
TAXES			7.18			0.00			0.00
TOTAL			174.53			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:23

*C 0
*A 4232380531884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

256387 CHARLIE THIERET 932 4385 06/11/19 MA+S741133

JESSICA BOLZENIUS 20313 DP CRYST BL 12450

101 STONEBROOK DR. 18/MAZDA/MAZDA3 4DR/4DR GRAND TOURIN 08/31/18 8

3 M Z B N 1 W 3 1 J M 2 3 8 6 0 1

UNION, MO 63084 06/11/19

314-623-3545 314-989-6100 E# PY 30830657 MO: 20313

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 46MAZ04 ROTATION SPECIAL TECH(S):578 24.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	11.60	11.60	0.00	0.00	FINISHED
578	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.20
TOTAL - MISC -1.20

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		24.00			0.00			0.00
MISC DIS		-1.20			0.00			0.00
TOTAL		22.80			0.00			0.00
JOB# 1 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.38

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	11.60	11.60	0.00	0.00	FINISHED
578	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,

```
            RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR   PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION
CORRECTION  PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
            TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
            EQUIPPED.
            MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    1WPE-14-302          CARTRIDGE,             5.10     5.10      7.87       7.87
                                                    COST TOTAL      5.10
                                                                TOTAL - PARTS          7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                          0.30
    CUST    5.0  VALVOLINE MAXTECH 0W20     @      7.000   /UNIT                         35.00
                                                                TOTAL - GOG           35.30

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                   -1.01
                                                                TOTAL - MISC          -1.01
```


[CONTINUED ON NEXT PAGE]

256387 CHARLIE THIERET 932 4385 06/11/19 MA+S741133

JESSICA BOLZENIUS 20313 DP CRYST BL 12450

101 STONEBROOK DR. 18/MAZDA/MAZDA3 4DR/4DR GRAND TOURIN 08/31/18 8

3 M Z B N 1 W 3 1 J M 2 3 8 6 0 1

UNION, MO 63084 06/11/19

314-623-3545 314-989-6100 E# PY 30830657 MO: 20313

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.01			0.00			0.00
TOTAL			54.54			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------

J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	11.60	11.60	0.00	0.00	FINISHED
578	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.21
		TOTAL - MISC	3.71

COMMENTS----------
++WAITER++X02GYFS54V:created 2019-06-10 02:28:00pm taken by Charles Thieret

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			36.38			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			3.71			0.00			0.00
MISC DIS			-2.21			0.00			0.00
TAXES			3.88			0.00			0.00
TOTAL			84.93			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:23

*C 0
*A 4232383811884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

164232 ROBERT POLITTE 962 4386 06/11/19 MA+S741134

VIVIAN WOMBLE 65452 BLK MICA/BL 4688

6100 LUCILLE AVE 12/MAZDA/MAZDA3 4DR/4DR SDN I SPT AT 06/29/12 13

J M 1 B L 1 U F 4 C 1 6 5 4 7 7 6

ST LOUIS, MO 63136 06/11/19

314-382-6361 E# 1 YR FREE MAINT MO: 65452

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 61MAZ EXTERIOR TRIM TECH(S):575 294.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
575	06/11/19	11.70	11.70	0.00	0.00	FINISHED
575	06/11/19	0.00	0.00	0.00	2.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	2.00	

COMPLAINT CUSTOMER STATES BROKEN HEAT SHIELD NOISY WHILE DRIVING, CHECK AND ADVISE

ORIG CAUSE TECH TEST DROVE VEHICLE, TECH DUPLICATED METAL ON METAL NOISE, FOUND REAR BRAKE PADS INSTALLED INCORRECTLY/BACKWARDS, TECH FOUND ALL PASSENGER REAR WHEEL LUGNUTS CROSS TREADED

CAUSE TECH TEST DROVE VEHICLE, TECH DUPLICATED METAL ON METAL NOISE, FOUND REAR BRAKE PADS INSTALLED INCORRECTLY/BACKWARDS, TECH FOUND ALL PASSENGER REAR WHEEL LUG NUTS CROSS THREADED

ORIG CORR TECH INSTALLED REAR BRAKE PADS CORRECTLY, TECH INSTALLED 5 NEW LUG NUTS ON PASSENGER REAR WHEEL

CORRECTION TECH INSTALLED REAR BRAKE PADS CORRECTLY, TECH INSTALLED 5 NEW LUG NUTS ON PASSENGER REAR WHEEL

PARTS

	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE
CUST	5	B002-37-160B	NUT,HUB	4.32	21.60	8.99	44.95
			COST TOTAL		21.60		
					TOTAL - PARTS		44.95

JOB# 1 TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			294.00			0.00			0.00
PARTS			44.95			0.00			0.00
TOTAL			338.95			0.00			0.00

```
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):575                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             575   06/11/19   11.70    11.70   0.00   0.00    FINISHED
             575   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                           0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                    1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                16.95
                                                                    TOTAL - MISC          18.45

COMMENTS---------------------------------------------------------------------------
X02B3NYGMT:WAIT created 2019-06-04 11:07:00am taken by ROBERT POLIT
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164232 ROBERT POLITTE 962 4386 06/11/19 MA+S741134

VIVIAN WOMBLE 65452 BLK MICA/BL 4688

6100 LUCILLE AVE 12/MAZDA/MAZDA3 4DR/4DR SDN I SPT AT 06/29/12 13

J M 1 B L 1 U F 4 C 1 6 5 4 7 7 6

ST LOUIS, MO 63136 06/11/19

314-382-6361 E# 1 YR FREE MAINT MO: 65452

COMMENTS----------
TE

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			294.00			0.00			0.00
PARTS			44.95			0.00			0.00
MISC CHG			18.45			0.00			0.00
TAXES			5.56			0.00			0.00
TOTAL			362.96			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:23

*C 0
*A 4232387531884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

108893 ROBERT KOSTIAL 532 7022 06/11/19 IN+S741137

MICHELLE M HILLEBRANDT 124761 DESERT PLAT

2106 WILSON RIDGE 08/INFINITI/G35X/4DR SDN AWD AT 03/05/10 25694

J N K B V 6 1 F 1 8 M 2 6 3 4 2 4 70069 12/21/07

CLARKSON VALLEY, MO 63005 06/11/19

MO: 124761

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):435 24.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	12.00	12.00	0.00	0.00	FINISHED
435	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL.
$75.00 ($15.00 COUPON APPLIED)
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++

PARTS

	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1		152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
				COST TOTAL		5.39		
						TOTAL - PARTS		9.08

G.O.G. & SUPPLIES

CUST	5.0	999PK05W30SS	MOB SUP	@	4.300	/UNIT	21.50
						TOTAL - GOG	21.50

MISC

	CODE	DESCRIPTION	CONTROL NO	
CUST	SSR	SHOP SUPPLIES		-1.70
			TOTAL - MISC	-1.70

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			24.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			21.50			0.00			0.00
MISC DIS			-1.70			0.00			0.00

```
  TOTAL                          53.83                        0.00                        0.00
JOB#  1 JOURNAL PREFIX            INCS                        INWS                        INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00INEXPINSPECT  FREE MULTIPOINT INSP              TECH(S):435                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            435   06/11/19   12.00    12.00   0.00   0.00    FINISHED
            435   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
             27 POINT INSPECTION.
CORRECTION   COMPLETED MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                        INWS                        INIS


MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                 1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                              1.70
                                                                 TOTAL - MISC            3.20
```


[CONTINUED ON NEXT PAGE]

108893 ROBERT KOSTIAL 532 7022 06/11/19 IN+S741137

MICHELLE M HILLEBRANDT 124761 DESERT PLAT

2106 WILSON RIDGE 08/INFINITI/G35X/4DR SDN AWD AT 03/05/10 25694

J N K B V 6 1 F 1 8 M 2 6 3 4 2 4 70069 12/21/07

CLARKSON VALLEY, MO 63005 06/11/19

MO: 124761

COMMENTS----------
++WAITER++TAG NUMBER IS 7022

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			21.50			0.00			0.00
MISC CHG			3.20			0.00			0.00
MISC DIS			-1.70			0.00			0.00
TAXES			2.75			0.00			0.00
TOTAL			59.78			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]


```
*C 0
*A 4232391231884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

261473 CHARLIE THIERET 932 4387 06/11/19 MA+S741138

KELLY K COOL 5438 DP CRYST BL 12772

23 MAR EL CT 18/MAZDA/CX-5/4DR TOURING FWD 01/25/19 257

J M 3 K F A C M 0 J 0 4 6 7 5 5 3

BALLWIN, MO 63011 06/11/19

314-913-4406 MO: 5438

JOB# 1 CHARGES----------

LABOR----INTERNAL----------

J# 1 06MAZSYNLOF1 1 OF 2 SYNTHETIC OIL TECH(S):578 19.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	12.30	12.30	0.00	0.00	FINISHED
578	06/11/19	0.00	0.00	0.00	0.60	FINISHED
		TOTAL TECH TIME		0.00	0.60	

COMPLAINT 1 OF 2 FREE SYNTHETIC OIL AND FILTER CHANGE
AND TIRE ROTATION
ORIG CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
CAUSE BOMMARITO ADVANTAGE MAINTENANCE PROGRAM
ORIG CORR PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES
CORRECTION PERFORM 1ST OF 2 FREE SYNTHETIC OIL CHANGES
ROTATED TIRES

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

INTL	1	PE01-14-302A-MV	OIL FILTER	3.68	3.68	6.13	6.13
			COST TOTAL		3.68		
					TOTAL - PARTS		6.13

G.O.G. & SUPPLIES----------

INTL	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08
JOB# 1 JOURNAL PREFIX			MACS			MAWS			MAIS

```
JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 2 00MAZ99P        MAZDA FULL CIRCLE                  TECH(S):578                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/11/19   12.30    12.30   0.00   0.00    FINISHED
            578   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    MAZDA FULL CIRCLE INSPECTION
CORRECTION   MULTI POINT INSPECTION

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                           0.00                           0.00
JOB#  2 JOURNAL PREFIX            MACS                           MAWS                           MAIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------
J# 3 00MAZ55R        CUST.MAINT.VISIT                   TECH(S):578                        0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            578   06/11/19   12.30    12.30   0.00   0.00    FINISHED
            578   06/11/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00
```

261473 CHARLIE THIERET 932 4387 06/11/19 MA+S741138

KELLY K COOL 5438 DP CRYST BL 12772

23 MAR EL CT 18/MAZDA/CX-5/4DR TOURING FWD 01/25/19 257

J M 3 K F A C M 0 J 0 4 6 7 5 5 3

BALLWIN, MO 63011 06/11/19

314-913-4406 MO: 5438

COMPLAINT CUSTOMER MAINTENANCE VISIT
CORRECTION THANK YOU!WE APPRECIATE YOUR BUSINESS

JOB# 3 TOTALS	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

COMMENTS
++LOANER++X02ZKQBSZW:created 2019-06-10 04:56:00pm taken by Charles Thieret

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL		
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			19.95
PARTS			0.00			0.00			6.13
G.O.G.			0.00			0.00			35.00
TOTAL			0.00			0.00			61.08

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232394761884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

210689 TYLER COLEMAN 457 7023 06/12/19 IN+S741139

KASLINA L LOVE MOSLEY L087212004 120551 PLATINUM GR P8275

4453 CARACALLA DR 11/INFINITI/FX35/4DR 4WD 7-PASS 09/30/11 41337

J N 8 A S 1 M W 3 B M 7 3 2 9 5 1

FLORISSANT, MO 63033 06/11/19

314-303-3445 314-935-3168 MO: 120552

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):441 20.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/11/19	16.50	16.50	0.00	0.00	FINISHED
441	06/11/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
ORIG CAUSE ROUTINE MAINTENANCE
CAUSE ROUTINE MAINTENANCE
ORIG CORR CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.50
TOTAL - MISC -1.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.99			0.00			0.00

PARTS	9.08	0.00	0.00
G.O.G.	11.80	0.00	0.00
MISC DIS	-1.50	0.00	0.00
TOTAL	40.37	0.00	0.00

JOB# 1 JOURNAL PREFIX INCS INWS INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------

J# 2 46INZ05 ROTATE/BAL SPECIAL TECH(S):441 65.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/11/19	16.50	16.70	0.20	0.00	HOLD OTHER
441	06/12/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
441	06/12/19	10.50	10.50	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.20	1.00	

COMPLAINT (Rotate and Balance TIres - 46)
ORIG CAUSE ROTATED AND BALANCED TIRES
CAUSE ROTATED AND BALANCED TIRES

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-3.30
		TOTAL - MISC	-3.30

210689 TYLER COLEMAN 457 7023 06/12/19 IN+S741139

KASLINA L LOVE MOSLEY L087212004 120551 PLATINUM GR P8275

4453 CARACALLA DR 11/INFINITI/FX35/4DR 4WD 7-PASS 09/30/11 41337

J N 8 A S 1 M W 3 B M 7 3 2 9 5 1

FLORISSANT, MO 63033 06/11/19

314-303-3445 314-935-3168 MO: 120552

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			65.95			0.00			0.00
MISC DIS			-3.30			0.00			0.00
TOTAL			62.65			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 03INZO3 SAFETY/EMISSIONS TECH(S):441 28.55

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
441	06/11/19	16.70	16.70	0.00	0.00	FINISHED
441	06/11/19	0.00	0.00	0.00	0.50	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (SAFETYEMISSION - 03)
ORIG CORR VEHICLE PASSED SAFETY/EMISSIONS TEST
CORRECTION VEHICLE PASSED SAFETY/EMISSIONS TEST

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SHP	STATE HIGHWAY PATROL		4.00
CUST	SYSTEC	SYSTEMS TEC	741139	3.45
CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			28.55			0.00			0.00
MISC CHG			7.45			0.00			0.00
MISC DIS			-1.43			0.00			0.00
TOTAL			34.57			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		6.23
			TOTAL - MISC	7.73

COMMENTS----------
++LOANER++TAG NUMBER IS 7023

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			115.49			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			15.18			0.00			0.00
MISC DIS			-6.23			0.00			0.00
TAXES			1.88			0.00			0.00
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  TOTAL                        147.20                        0.00                        0.00

    *************************     A L L  D E T A I L  I N V O I C E     *************************



    PAGE 2 OF 2                                            [   END  OF  INVOICE   ]       11:45:23

*C 0
*A 4232397931884501
*T 3615
*K STORE~01
*K DOCDATE~06/12/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    192490                           JOSHUA DELANOIX     403       2314    06/12/19   GC+S741140

    UHAUL                                                    7813        /

    14767 MANCHESTER RD              18/GMC/SIERRA 1500/REG CAB 2WD 119.0  06/22/18

                                     1 G T N 1 L E C 1 J Z 9 0 4 9 2 8

    BALLWIN, MO 63011                11175605                          06/11/19

    636-230-6770                                                                    MO: 7813


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 00GCFALLCAR     GM SEASONAL CAR CARE              TECH(S):476                        25.79
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                476   06/12/19    7.40     7.60   0.20   0.00    FINISHED
                476   06/12/19    0.00     0.00   0.00   0.90    OVERRIDE IN INVOICING
                                TOTAL TECH TIME   0.20   0.90

    COMPLAINT    PERFORM SUSPENSION AND BODY LUBRICATION, CHANGE ENGINE OIL &
                 FILTER, INSTALL NEW OIL, CHECK TIRE PRESSURES AND
                 TOP OFF ALL FLUID LEVELS.+++RESET OIL INDEX+++
                 ROTATE TIRES AS PER MANUFACTURE.
                 PERFORM GM 27 MULTI POINT INSPECTION
    ORIG CAUSE   MAINTENANCE
    CAUSE        MAINTENANCE
    ORIG CORR    COMPLETED
    CORRECTION   COMPLETED

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        CUST     1    12690385              FILTER 1.836 Y         4.30     4.30      6.00       6.00
                                                          COST TOTAL      4.30
                                                                        TOTAL - PARTS          6.00

    G.O.G. & SUPPLIES-----------------------------------------------------------------
        CUST    8.0  VALVOLINE SYNPOWER 0W20    @      6.400   /UNIT                          51.20
        CUST    1.0  LUBE                       @      1.500   /UNIT                           1.50
                                                                        TOTAL - GOG           52.70

    JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
                 GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
      LABOR                          25.79                          0.00                          0.00
      PARTS                           6.00                          0.00                          0.00
      G.O.G.                         52.70                          0.00                          0.00
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  TOTAL                          84.49                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            GCQS                          GCWS                          GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00GCZ27POINT    27 POINT INSPECTION               TECH(S):476                          0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             476   06/12/19    7.70     7.70   0.00   0.00    FINISHED
             476   06/12/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCQS                          GCWS                          GCIS


MISC------CODE--------DESCRIPTION--------------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                              1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                           1.59
                                                                 TOTAL - MISC         3.09
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[CONTINUED ON NEXT PAGE]

192490 JOSHUA DELANOIX 403 2314 06/12/19 GC+S741140

UHAUL 7813 /

14767 MANCHESTER RD 18/GMC/SIERRA 1500/REG CAB 2WD 119.0 06/22/18

1 G T N 1 L E C 1 J Z 9 0 4 9 2 8

BALLWIN, MO 63011 11175605 06/11/19

636-230-6770 MO: 7813

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.79			0.00			0.00
PARTS			6.00			0.00			0.00
G.O.G.			52.70			0.00			0.00
MISC CHG			3.09			0.00			0.00
TAXES			5.42			0.00			0.00
TOTAL			93.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232402371884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

218584 TYLER COLEMAN 457 7024 06/11/19 IN+S741141

JON BEILSTEIN 15662 MAJESTIC WH 97439

3927 WILD HOLLOW CT 18/INFINITI/QX60/4DR AWD 08/31/18 14

5 N 1 D L 0 M M 9 J C 5 2 4 1 5 2

WILDWOOD, MO 63069 06/11/19

616-813-2837 MO: 15663

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):435 25.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
435	06/11/19	12.00	12.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires)
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.25
TOTAL - MISC -1.25

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			25.00			0.00			0.00
MISC DIS			-1.25			0.00			0.00
TOTAL			23.75			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZ01 LUBE OIL FILTER TECH(S):435 7.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING

```
            435   06/11/19   12.00    12.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Replace synthetic engine oil and filter)
ORIG CAUSE   ROUTINE MAINTENANCE
CAUSE        ROUTINE MAINTENANCE
             $54.95
ORIG CORR    CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.
CORRECTION   CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES
             TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    11026JA00A           WASHER DRAIN           0.27     0.27      0.55       0.55
    CUST     1    152089E01A           OIL FILTER             5.12     5.12      8.53       8.53
                                                      COST TOTAL      5.39
                                                                  TOTAL - PARTS          9.08

G.O.G. & SUPPLIES-----------------------------------------------------------------------
    CUST    5.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                        20.65
                                                                  TOTAL - GOG           20.65

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -0.85
                                                                  TOTAL - MISC          -0.85
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218584 TYLER COLEMAN 457 7024 06/11/19 IN+S741141

JON BEILSTEIN 15662 MAJESTIC WH 97439

3927 WILD HOLLOW CT 18/INFINITI/QX60/4DR AWD 08/31/18 14

5 N 1 D L 0 M M 9 J C 5 2 4 1 5 2

WILDWOOD, MO 63069 06/11/19

616-813-2837 MO: 15663

JOB# 2 TOTALS	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			7.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC DIS			-0.85			0.00			0.00
TOTAL			36.87			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

MISC CODE		DESCRIPTION	CONTROL NO	
JOB # A	SDS	SECURE DATA STORAGE		1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE		2.10
			TOTAL - MISC	3.60

COMMENTS
++WAITER++TAG NUMBER IS 7024

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			32.99			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			20.65			0.00			0.00
MISC CHG			3.60			0.00			0.00
MISC DIS			-2.10			0.00			0.00
TAXES			2.67			0.00			0.00
TOTAL			66.89			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:24

```
*C 0
*A 4232406291884501
*T 3615
*K STORE~01
*K DOCDATE~06/24/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
```

98383 CHARLIE THIERET 932 4388 06/25/19 MA+S741142

TOBY WILLMANN MA8N5W 79462 MONTEREY GR

499 IRONWOOD DR 08/MAZDA/TRIBUTE/4DR 4WD S GRD TOUR 03/12/07 66

4 F 2 C Z 9 6 1 5 8 K M 0 3 2 3 6

BALLWIN, MO 63011 06/11/19

636-337-0844 MO: 79462

JOB# 1 CHARGES

LABOR----CUSTOMER

J# 1 00MA2A VALVOLINE OIL/FILTER TECH(S):549 9.58

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/20/19	10.50	10.50	0.00	0.00	FINISHED
549	06/20/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT OIL AND FILTER CHANGE
ORIG CAUSE INTERVAL MAINTENANCE
CAUSE INTERVAL MAINTENANCE
ORIG CORR CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.
CORRECTION CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE REMINDER IF EQUIPPED.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		AJTM-14-302	FILTER,OIL	3.73	3.73	7.87	7.87
				COST TOTAL		3.73		
						TOTAL - PARTS		7.87

G.O.G. & SUPPLIES

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	6.0	VALVOLINE OIL	@	1.900	/UNIT	11.40
					TOTAL - GOG	11.70

JOB# 1 TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			9.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			11.70			0.00			0.00

```
  TOTAL                         29.15                        0.00                         0.00
JOB#  1 JOURNAL PREFIX           MACS                        MAWS                         MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 11MAZ           ENGINE MINOR                      TECH(S):549                      100.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            549   06/20/19   10.50    10.50   0.00   0.00    FINISHED
            549   06/20/19    0.00     0.00   0.00   1.70    OVERRIDE IN INVOICING
                           TOTAL TECH TIME   0.00   1.70

COMPLAINT    LEKAING ENGINE OIL AND TRANSMISSION FLUID, CHECK
ORIG CAUSE   CHECKED VEHICLE, LEAKING TRANSMISSION FLUID AT LEFT FRONT
             AXLE SEAL, RECOMMEND REPLACING
CAUSE        CHECKED VEHICLE, LEAKING TRANSMISSION FLUID AT LEFT FRONT
             AXLE SEAL, RECOMMEND REPLACING
ORIG CORR    REPLACED LEFT FRONT AXLE SEAL, OK AT THIS TIME
CORRECTION   REPLACED LEFT FRONT AXLE SEAL, OK AT THIS TIME

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    OR3622               AXLE SEALS            16.73    16.73     24.00      24.00
                                                       COST TOTAL     16.73
                                                                   TOTAL - PARTS         24.00
```


[CONTINUED ON NEXT PAGE]

98383 CHARLIE THIERET 932 4388 06/25/19 MA+S741142

TOBY WILLMANN MA8N5W 79462 MONTEREY GR

499 IRONWOOD DR 08/MAZDA/TRIBUTE/4DR 4WD S GRD TOUR 03/12/07 66

4 F 2 C Z 9 6 1 5 8 K M 0 3 2 3 6

BALLWIN, MO 63011 06/11/19

636-337-0844 MO: 79462

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			100.00			0.00			0.00
PARTS			24.00			0.00			0.00
TOTAL			124.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 20MAZ03 A/C CONCERN TECH(S):549 147.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/20/19	10.50	10.50	0.00	0.00	FINISHED
549	06/20/19	0.00	0.00	0.00	1.00	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT CHECK A/C OPERATION
ORIG CAUSE ?
CAUSE ?
ORIG CORR EVAC AND RECHARGE A/C SYSTEM, OK AT THIS TIME
CORRECTION EVAC AND RECHARGE A/C SYSTEM, OK AT THIS TIME

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			147.00			0.00			0.00
TOTAL			147.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4 61MAZ06 GLASS TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/20/19	10.50	10.50	0.00	0.00	FINISHED
549	06/20/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CHIP IN WINDSHIELD, FILL IF POSSIBLE
ORIG CORR FILLED WINDSHIELD CRACK, OK AT THIS TIME
CORRECTION FILLED WINDSHIELD CRACK, OK AT THIS TIME

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------

CUST	741142	8126	06/20/19	CHIP REPAIR	65.00
				TOTAL - SUBLET	65.00

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
SUBLET			65.00			0.00			0.00
TOTAL			65.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5 00MAZ99P MAZDA FULL CIRCLE TECH(S):549 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/20/19	10.50	10.50	0.00	0.00	FINISHED
549	06/20/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION

[CONTINUED ON NEXT PAGE]

98383 CHARLIE THIERET 932 4388 06/25/19 MA+S741142

TOBY WILLMANN MA8N5W 79462 MONTEREY GR

499 IRONWOOD DR 08/MAZDA/TRIBUTE/4DR 4WD S GRD TOUR 03/12/07 66

4 F 2 C Z 9 6 1 5 8 K M 0 3 2 3 6

BALLWIN, MO 63011 06/11/19

636-337-0844 MO: 79462

ORIG CORR MULTI POINT INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 5 JOURNAL PREFIX			MACS			MAWS			MAIS

JOB# 6 CHARGES----------

LABOR----CUSTOMER----------
J# 6+47MAZ AXLE/DIFFERENTIAL TECH(S):549 140.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
549	06/20/19	0.00	0.00	0.00	1.70	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.70	

COMPLAINT TRANSFER CASE SEAL LEAKING, RECOMMEND REPLACING
ORIG CORR REPLACED TRANSFER CASE SEAL, OK AT THIS TIME
CORRECTION REPLACED TRANSFER CASE SEAL, OK AT THIS TIME

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	GB5Z-7H426-A	SEAL	7.23	7.23	10.13	10.13
			COST TOTAL		7.23		
					TOTAL - PARTS		10.13

JOB# 6 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			140.00			0.00			0.00
PARTS			10.13			0.00			0.00
TOTAL			150.13			0.00			0.00
JOB# 6 JOURNAL PREFIX			MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE		1.50
			TOTAL - MISC	1.50

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			396.58			0.00			0.00
PARTS			42.00			0.00			0.00
SUBLET			65.00			0.00			0.00
G.O.G.			11.70			0.00			0.00
MISC CHG			1.50			0.00			0.00
TAXES			4.83			0.00			0.00
TOTAL			521.61			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

*C 0
*A 4232411191884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9733 06/17/19 BU+B741143

FRANK BOMMARITO BUICK GMC INC 41690 GRAY/ P9925

15736 MANCHESTER ROAD 16/BUICK/REGAL/4DR SDN TURBO F 09/26/16 41700

2 G 4 G K 5 E X 5 G 9 1 9 8 2 8 8

ELLISVILLE, MO 63011 RL 06/11/19

636-391-7200 636-391-9400 E# 2.0L L4 EGH TBO MO: 41690

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 40.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
607	06/14/19	0.00	1.00	0.00	1.00	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	1.00	

COMPLAINT BUFF & TOUCH UP ONLY
WE OWE FOR SCOTT BERRY

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			0.00			40.00
TOTAL		0.00			0.00			40.00

JOB# 1 JOURNAL PREFIX BUCB BUWB BUIB

COMMENTS----------
BOMM U/C
PER SCOTT BERRY BUFF & TOUCH UP ONLY - FOR SHOW/SALE
ORIGINAL BUNDLE & REPAIR COMPLETED ON 5/15

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		0.00			0.00			40.00
TOTAL		0.00			0.00			40.00

********** A L L D E T A I L I N V O I C E **********

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    PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:45:24

*C 0
*A 4232415581884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    86774                              TYLER COLEMAN       457       7025    06/11/19   IN+S741144

    ANITA L KIEHNE                                             33594       IRIDIUM BLU       97107

    14227 CYPRESS HILL DR              18/INFINITI/Q50 3.0T/4DR SDN 3.0T SP  01/02/18           22

                                       J N 1 E V 7 A R X J M 4 3 7 0 9 3

    CHESTERFIELD, MO 63017                                                    06/11/19

    314-753-1615      314-800-2285                                                          MO: 33596


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----CUSTOMER-----------------------------------------------------------------
    J# 1 00INZSYNTEC     *LOF/FULL SYNTHETIC               TECH(S):435                        29.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                435   06/11/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
                                TOTAL TECH TIME   0.00   0.50

    COMPLAINT    (Replace synthetic engine oil and filter)
    ORIG CAUSE   REPLACED SYNTHETIC OIL AND FILTER
    CAUSE        REPLACED SYNTHETIC OIL AND FILTER

    PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
        CUST     1    1520865F1B           OIL FILTER             5.12     5.12      8.53       8.53
```

```
    CUST     1    11026JA00A          WASHER DRAIN           0.27     0.27      0.55       0.55
                                                        COST TOTAL      5.39
                                                                    TOTAL - PARTS           9.08

G.O.G. & SUPPLIES-------------------------------------------------------------------
    CUST    6.0  999PK0W20MSN MOB SYN       @      4.130   /UNIT                          24.78
                                                                    TOTAL - GOG            24.78

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                      -1.90
                                                                    TOTAL - MISC           -1.90

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          29.00                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         24.78                          0.00                          0.00
  MISC DIS                       -1.90                          0.00                          0.00
  TOTAL                          60.96                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                                   1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                                1.90
                                                                    TOTAL - MISC           3.40

COMMENTS----------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 7025


GRAND TOTALS-----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          29.00                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         24.78                          0.00                          0.00
  MISC CHG                        3.40                          0.00                          0.00
  MISC DIS                       -1.90                          0.00                          0.00
  TAXES                           3.04                          0.00                          0.00
                           ----------                    ----------                    ----------
  TOTAL                          67.40                          0.00                          0.00

*************************    A L L  D E T A I L  I N V O I C E    *************************




    PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:45:24

*C 0
*A 4232420371884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    246838                          ROBERT KOSTIAL      532       7026    06/11/19   IN+S741145

    AMANDA CLELAND                                          27008       MAJESTIC WH       96617

    28 MEADOW RUE DR                17/INFINITI/QX80/4DR AWD              12/27/17           25

                                    J N 8 A Z 2 N E X H 9 1 5 6 5 6 7
```

EDWARDSVILLE, IL 62025 06/11/19

618-980-2181 MO: 27008

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZROTATE *TIRES ROTATE SPECIA TECH(S):464 30.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/11/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
464	06/11/19	12.40	12.40	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Rotate tires) -
$30.00
ORIG CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CAUSE ROTATE TIRES TO ENSURE PROPER TIRE WEAR
ORIG CORR PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS
CORRECTION PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
REMINDERS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.50
			TOTAL - MISC	-1.50

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
MISC DIS			-1.50			0.00			0.00
TOTAL			28.50			0.00			0.00
JOB# 1 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00INZOIL3 LOF-MOBIL ONE OIL TECH(S):464 24.95

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/11/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
464	06/11/19	12.40	12.40	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT CUSTOMER REQUESTS A LUBE, OIL AND FILTER CHANGE USING MOBIL
ONE OIL SYNTHETIC OIL.
++++++RESET THE OIL LIFE INDEX IF EQUIPPED++++++++
ORIG CORR LOF
CORRECTION LOF

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	7.0	999PK0W20MSN MOB SYN	@	4.130	/UNIT	28.91
					TOTAL - GOG	28.91

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.70
			TOTAL - MISC	-1.70

[CONTINUED ON NEXT PAGE]

246838 ROBERT KOSTIAL 532 7026 06/11/19 IN+S741145

AMANDA CLELAND 27008 MAJESTIC WH 96617

28 MEADOW RUE DR 17/INFINITI/QX80/4DR AWD 12/27/17 25

J N 8 A Z 2 N E X H 9 1 5 6 5 6 7

EDWARDSVILLE, IL 62025 06/11/19

618-980-2181 MO: 27008

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			24.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			28.91			0.00			0.00
MISC DIS			-1.70			0.00			0.00
TOTAL			61.24			0.00			0.00
JOB# 2 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 3 CHARGES----------

LABOR----CUSTOMER---------- 0.00

J# 3 61INZ01 EXT TRIM CONCERN TECH(S):464

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
464	06/11/19	12.40	12.40	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT CUSTOMER REQUESTS REPLACE FRONT LICENSE PLATE FRAME

JOB# 3 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER---------- 0.00

J# 4 00INEXPINSPECT FREE MULTIPOINT INSP TECH(S):464

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
464	06/11/19	0.00	0.00	0.00	0.00	ENTERED IN INVOICING
464	06/11/19	12.40	12.40	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT FREE INSPECTION TIRES, VISUAL INSPECTION OF BRAKES AND
27 POINT INSPECTION.
CORRECTION COMPLETED MULTI POINT INSPECTION

JOB# 4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------

JOB # A SDS SECURE DATA STORAGE 1.50

TOTAL - MISC 1.50

COMMENTS----------
++WAITER++TAG NUMBER IS 7026

246838 ROBERT KOSTIAL 532 7026 06/11/19 IN+S741145

AMANDA CLELAND 27008 MAJESTIC WH 96617

28 MEADOW RUE DR 17/INFINITI/QX80/4DR AWD 12/27/17 25

J N 8 A Z 2 N E X H 9 1 5 6 5 6 7

EDWARDSVILLE, IL 62025 06/11/19

618-980-2181 MO: 27008

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			54.95			0.00			0.00
PARTS			9.08			0.00			0.00
G.O.G.			28.91			0.00			0.00
MISC CHG			1.50			0.00			0.00
MISC DIS			-3.20			0.00			0.00
TAXES			3.13			0.00			0.00
TOTAL			94.37			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232422681884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

251317 GRANT TERRILL 815 2327 06/12/19 BU+S741146

JOHN E NEIER 11729 EBONY TWILG 39161

203 HARA LN 17/BUICK/ENVISION/4DR SUV AWD CONV 04/28/18 29

L R B F X C S A 7 H D 1 0 1 5 7 0

WASHINGTON, MO 63090 06/11/19

636-239-0144 636-827-9609 MO: 11729

JOB# 1 CHARGES----------

LABOR----WARRANTY----------
J# 1 00GCZ0600733 16,17,18 BUICK TECH(S):473 9.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
473	06/11/19	12.50	12.80	0.30	0.00	FINISHED
473	06/11/19	0.00	0.00	0.00	0.90	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.30	0.90	

COMPLAINT BUICK 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI
ORIG CAUSE PER BUICK NEW CAR PURCHASE
CAUSE PER BUICK NEW CAR PURCHASE
ORIG CORR COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35
CORRECTION COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE
LO 0600733 NET 35

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

WARR	1	12696048	FILTER 1.836 Y	4.30	4.30	6.02	6.02
			COST TOTAL		4.30		
					TOTAL - PARTS		6.02

G.O.G. & SUPPLIES----------

WARR	6.0	19293002 5W30 DEXOS WARR	@	3.260	/UNIT	19.56
					TOTAL - GOG	19.56

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES--

LABOR----WARRANTY---
J# 2 00GCZ27POINT   27 POINT INSPECTION   TECH(S):473   0.00
          TECH#   DATE   START   FINISH   ACT   TIME   DESCRIPTION
            473   06/11/19   12.90   12.90   0.00   0.00   FINISHED
            473   06/11/19   0.00   0.00   0.00   0.00   FINISHED
                           TOTAL TECH TIME   0.00   0.00

COMPLAINT   GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION   COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL   COST   SALE   GL   COST   SALE   GL   COST   SALE
  TOTAL   0.00   0.00   0.00
JOB# 2 JOURNAL PREFIX   BUQS   BUWS   BUIS

COMMENTS---
X025QK19H2:WAIT created 2019-06-07 03:50:00pm taken by Grant Terril
l

WARRANTY CLAIM DETAIL TOTALS---

CLAIM#......... TOTAL....

[CONTINUED ON NEXT PAGE]

251317 GRANT TERRILL 815 2327 06/12/19 BU+S741146

JOHN E NEIER 11729 EBONY TWILG 39161

203 HARA LN 17/BUICK/ENVISION/4DR SUV AWD CONV 04/28/18 29

L R B F X C S A 7 H D 1 0 1 5 7 0

WASHINGTON, MO 63090 06/11/19

636-239-0144 636-827-9609 MO: 11729

WARRANTY CLAIM DETAIL TOTALS----------

CLAIM#.....	TOTAL....
741146-1	35.00
CLAIM TOTALS	35.00

DCS AUDIT SLIP----------

JOB CARD 741146

VIN	LRBFXCSA7HD101570	REPAIRING BAC	117338
ODOMETER INDICATOR	M	JOB CARD OPEN DATE	06/11/2019
ODOMETER	11729	SERVICE ADVISOR GMIN	988641503
NON-GM VEHICLE	N	FOREIGN TOURIST	
REFERENCE NUMBER			

JOB	PAY TYPE	TRANS TYPE	CATEGORY	ERA CLAIM#	OEM SAP TRAN.#	VER
1	W	ZREG		741146-1	001399391796	0002

JOB COMPLETION DATE: 06/11/2019
TECHNICIAN GMIN: 139910088

LABOR OPERATION	BASE HOURS
0600733	0.0

OTHER LABOR OPS (Y/N) N

COMPLAINT CODE: 0021
COMPLAINT DESCRIPTION: BUICK 2016,2017,2018 2 YEAR MAINT LOF ROTATE AND MPVI

CAUSE CODE: 9094
CAUSE DESCRIPTION: PER BUICK NEW CAR PURCHASE

CORRECTION DESCRIPTION: COMPLETED LOF ROTATE AND MPVI AS PER NEW CAR PURCHASE LO 0600733 NET 35

NET AMOUNT	CODE	INVOICE NO.	DISTANCE	RENTAL VIN OR INFO	DAYS	REASON
35.00	NIM			LOF		

WAIVE DEDUCTIBLE (Y/N) N

	TOTAL W/O TAX	TAX	TOTAL
PARTS HANDLING	0.00		
PARTS	0.00	0.00	0.00
LABOR	0.00	0.00	0.00
NET ITEMS	35.00	0.00	35.00
PARTICIPATION AMOUNT		(	0.00)
TRANSACTION	35.00	0.00	35.00

251317 GRANT TERRILL 815 2327 06/12/19 BU+S741146

JOHN E NEIER 11729 EBONY TWILG 39161

203 HARA LN 17/BUICK/ENVISION/4DR SUV AWD CONV 04/28/18 29

L R B F X C S A 7 H D 1 0 1 5 7 0

WASHINGTON, MO 63090 06/11/19

636-239-0144 636-827-9609 MO: 11729

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			0.00			9.42			0.00
PARTS			0.00			6.02			0.00
G.O.G.			0.00			19.56			0.00
TOTAL			0.00			35.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE] 11:45:24

*C 0
*A 4232425071884501
*T 3615
*K STORE~01
*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

10 PATRICK MAHONEY 636 9734 06/17/19 MA+B741148

FRANK BOMMARITO BUICK GMC INC 54065 BLUE/ 13366B

15736 MANCHESTER ROAD 15/MAZDA/CX-9/AWD 4DR GRAND TOURING 06/29/19 54073

J M 3 T B 3 D A 5 F 0 4 4 8 3 5 7

ELLISVILLE, MO 63011 RL 06/11/19

636-391-7200 636-391-9400 MO: 54065

JOB# 1 CHARGES----------

LABOR----INTERNAL----------
J# 1 00GCZ QUICK SERVICE TECH(S):607 675 217.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
675	06/14/19	0.00	1.80	0.00	1.80	ENTERED IN INVOICING
607	06/14/19	0.00	1.80	0.00	1.80	ENTERED IN INVOICING
609	06/14/19	0.00	1.80	0.00	1.80	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	5.40	

COMPLAINT U/C BUNDLE

SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION----------
INTL 741148 1601 06/12/19 REPAIR 95.00
TOTAL - SUBLET 95.00

G.O.G. & SUPPLIES----------
INTL 1.0 PAINT AND MATERIAL @ 38.000 /UNIT 38.00
TOTAL - GOG 38.00

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			217.00
SUBLET			0.00			0.00			95.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00
JOB# 1 JOURNAL PREFIX			MACB			MAWB			MAIB

COMMENTS----------
BOMM U/C

GRAND TOTALS----------

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			0.00			0.00			217.00
SUBLET			0.00			0.00			95.00
G.O.G.			0.00			0.00			38.00
TOTAL			0.00			0.00			350.00

********** A L L D E T A I L I N V O I C E **********

PAGE 1 OF 1 [END OF INVOICE] 11:45:24

*C 0
*A 4232430931884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

243511 ROBERT POLITTE 962 4389 06/11/19 MA+S741149

DANA AKERS 7468 TITNM FLSH 11102

428 TALBERT CT 17/MAZDA/CX-9/4DR SUV FWD TOURING 09/16/17 64

J M 3 T C A C Y 8 H 0 1 3 1 3 3 6

BALLWIN, MO 63021 06/11/19

636-579-6876 E# PY 30613017 MO: 7468

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------

J# 1 46MAZ04 ROTATION SPECIAL TECH(S):923 24.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	13.00	13.00	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST SSR SHOP SUPPLIES -1.20

```
                                                                  TOTAL - MISC          -1.20

JOB#  1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          24.00                          0.00                          0.00
  MISC DIS                       -1.20                          0.00                          0.00
  TOTAL                          22.80                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            MACS                          MAWS                          MAIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 2 00MA2A          VALVOLINE OIL/FILTER              TECH(S):923                      13.58
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             923   06/11/19   13.00    13.00   0.00   0.00    FINISHED
             923   06/11/19    0.00     0.00   0.00   0.40    FINISHED
                             TOTAL TECH TIME   0.00   0.40

COMPLAINT    OIL AND FILTER CHANGE
CAUSE        INTERVAL MAINTENANCE
CORRECTION   CHANGE ENGINE OIL AND REPLACE OIL FILTER.CHECK/SET TIRE
             PRESSURES TO SPECIFICATION.TOP OFF FLUIDS.RESET SERVICE
             REMINDER IF EQUIPPED.

PARTS-----QTY--FP-NUMBER---------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    PY8W-14-302           FILTER,OIL             5.10     5.10      7.87       7.87
                                                        COST TOTAL      5.10
                                                                  TOTAL - PARTS         7.87

G.O.G. & SUPPLIES-----------------------------------------------------------------
    CUST    1.0  SEAL, OIL DRAIN PLUG       @      0.300   /UNIT                         0.30
    CUST    6.0  VALVOLINE OIL              @      2.360   /UNIT                        14.16
                                                                  TOTAL - GOG          14.46

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                    -1.07
                                                                  TOTAL - MISC         -1.07

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          13.58                          0.00                          0.00
  PARTS                           7.87                          0.00                          0.00
  G.O.G.                         14.46                          0.00                          0.00
  MISC DIS                       -1.07                          0.00                          0.00
  TOTAL                          34.84                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            MACS                          MAWS                          MAIS
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243511 ROBERT POLITTE 962 4389 06/11/19 MA+S741149

DANA AKERS 7468 TITNM FLSH 11102

428 TALBERT CT 17/MAZDA/CX-9/4DR SUV FWD TOURING 09/16/17 64

J M 3 T C A C Y 8 H 0 1 3 1 3 3 6

BALLWIN, MO 63021 06/11/19

636-579-6876 E# PY 30613017 MO: 7468

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 00MAZ99P MAZDA FULL CIRCLE TECH(S):923 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
923	06/11/19	13.00	13.00	0.00	0.00	FINISHED
923	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL		0.00			0.00			0.00
JOB# 3 JOURNAL PREFIX		MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	2.27
		TOTAL - MISC	3.77

COMMENTS----------
X02N4B4JK3:WAIT created 2019-06-10 09:19:00am taken by ROBERT POLIT
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GRAND TOTALS----------

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			37.58			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			14.46			0.00			0.00
MISC CHG			3.77			0.00			0.00
MISC DIS			-2.27			0.00			0.00
TAXES			2.01			0.00			0.00
TOTAL			63.42			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

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*K DOCDATE~06/17/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

101569 ADAM BECKMAN 432 2329 06/17/19 GC+S741150

BECKY BUEHRLE AC7B3H 62725 /

2118 WILDWOOD MEADOWS CT 05/HUMMER/H2/4DR WGN 09/28/04 175

5 G R G N 2 2 U 5 5 H 1 0 8 2 0 0

WILDWOOD, MO 63005 06/11/19

MO: 62725

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 20GCZ07 A/C BLOWS WARM AIR TECH(S):460 825.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/14/19	17.30	17.30	0.00	0.00	FINISHED
460	06/14/19	0.00	0.00	0.00	5.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	5.50	

COMPLAINT CUSTOMER STATES A/C NOT COLD
ORIG CAUSE THE A/C COMPRESSOR IS LOCKED UP AND BELT HAS MELTED OFF.
CAUSE THE A/C COMPRESSOR IS LOCKED UP AND BELT HAS MELTED OFF.
ORIG CORR DRAINED SYSTEM, REPLACED COMPRESSOR, ORIFICE TUBE, BELT, AND TENSIONER. EVACUATED SYSTEM AND RECHARGED. AIR CONDITIONING NOW COOLING AS IT SHOULD.
CORRECTION DRAINED SYSTEM, REPLACED COMPRESSOR, ORIFICE TUBE, BELT, AND TENSIONER. EVACUATED SYSTEM AND RECHARGED. AIR CONDITIONING NOW COOLING AS IT SHOULD.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	25891791	COMPRESSO 9.170 Y		331.30	331.30	662.58	662.58
CUST	1	3096068	ORIFICE 9.213 Y		3.59	3.59	7.18	7.18
				COST TOTAL		334.89		
						TOTAL - PARTS		669.76

G.O.G. & SUPPLIES----------

CUST	2.0	R134 REFRIG CHARGE LB	@	21.950	/UNIT	43.90
CUST	2.0	REF OIL 88901445	@	3.500	/UNIT	7.00
					TOTAL - GOG	50.90

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL----------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			825.00			0.00			0.00
PARTS			669.76			0.00			0.00

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  G.O.G.                        50.90                        0.00                        0.00
  TOTAL                       1545.66                        0.00                        0.00
JOB#  1 JOURNAL PREFIX            GCCS                        GCWS                        GCIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------------
J# 2 11GCZ06         ENGINE NOISE                      TECH(S):460                      375.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/14/19   17.20    17.20   0.00   0.00    FINISHED
             460   06/14/19    0.00     0.00   0.00   2.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   2.50

COMPLAINT    CUSTOMER STATES THERE IS SQUEALING NOISE AT COLD START.
             THERE IS ALSO A CLICKING NOISE UNDER THE HOOD AT ALL TIMES.
ORIG CAUSE   FOUND THE CLICKING NOISE IS A LEAK A THE LEFT EXHAUST
             MANIFOLD GASKET.
CAUSE        FOUND THE CLICKING NOISE IS A LEAK A THE LEFT EXHAUST
             MANIFOLD GASKET.
ORIG CORR    REPLACED LEFT MANIFOLD GASKET AND BOLTS.
CORRECTION   REPLACED LEFT MANIFOLD GASKET AND BOLTS.

PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
    CUST     1    12576447             BELT 1.066 Y          17.30    17.30     34.60      34.60
    CUST     1    12580196             TENSIONER 9.180 Y     45.02    45.02     90.05      90.05
    CUST     1    12617944             GASKET 3.270 Y        10.04    10.04     20.10      20.10
    CUST     6    11547135             BOLT 3.275 N           3.59    21.54      5.99      35.94
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101569                              ADAM BECKMAN        432       2329    06/17/19   GC+S741150

BECKY BUEHRLE                                        AC7B3H      62725       /

2118 WILDWOOD MEADOWS CT            05/HUMMER/H2/4DR WGN                    09/28/04          175

                                    5 G R G N 2 2 U 5 5 H 1 0 8 2 0 0

WILDWOOD, MO 63005                                                          06/11/19

                                                                                          MO: 62725


PARTS-----QTY--FP-NUMBER--------------DESCRIPTION---------U/COST---E/COST----U/PRICE
                                                        COST TOTAL     93.90
                                                                    TOTAL - PARTS        180.69

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST       GDISC  SERVICE DISCOUNT                                                  -100.00
                                                                    TOTAL - MISC        -100.00

JOB#  2 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         375.00                         0.00                          0.00
  PARTS                         180.69                         0.00                          0.00
  MISC DIS                     -100.00                         0.00                          0.00
  TOTAL                         455.69                         0.00                          0.00
JOB#  2 JOURNAL PREFIX            GCCS                         GCWS                          GCIS

JOB#  3 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 3 00GCZ27POINT    27 POINT INSPECTION                TECH(S):460                        0.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/14/19   17.30    17.50   0.20   0.00    FINISHED
             460   06/14/19    0.00     0.00   0.00   0.00    FINISHED
                             TOTAL TECH TIME   0.20   0.00

COMPLAINT    GM MULTI-POINT INSPECTION 27 POINT CHECK
ORIG CORR    COMPLETED AT NO CHARGE
CORRECTION   COMPLETED AT NO CHARGE

JOB#  3 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                         0.00                         0.00                          0.00
JOB#  3 JOURNAL PREFIX            GCQS                         GCWS                          GCIS

JOB#  4 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 4 03GCZMVI/EMISSI SAFETY/EMISSION                    TECH(S):460                       28.55
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             460   06/14/19   17.20    17.20   0.00   0.00    FINISHED
             460   06/14/19    0.00     0.00   0.00   0.50    OVERRIDE IN INVOICING
                             TOTAL TECH TIME   0.00   0.50

COMPLAINT    PERFORM SAFETY AND EMISSION INSPECTION PER STATE GUIDELINES
ORIG CAUSE   CUSTOMER REQUESTED STATE REQUIRED INSPECTION
CAUSE        CUSTOMER REQUESTED STATE REQUIRED INSPECTION
ORIG CORR    COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.
CORRECTION   COMPLETED AS REQUESTED. CUSTOMER PROVIDED INSPECTION SHEET
             FOR REFERENCE AS TO PASS OR FAIL STATUS OF THEIR VEHICLE.

MISC------CODE--------DESCRIPTION------------------------------CONTROL NO---------
    CUST         SHP  STATE HIGHWAY PATROL                                             4.00
    CUST      SYSTEC  SYSTEMS TEC                                    741150            3.45
```

CUST	SSR	SHOP SUPPLIES		-1.43
			TOTAL - MISC	6.02

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101569                              ADAM BECKMAN        432       2329    06/17/19   GC+S741150

BECKY BUEHRLE                                        AC7B3H      62725       /

2118 WILDWOOD MEADOWS CT            05/HUMMER/H2/4DR WGN                    09/28/04          175

                                    5 G R G N 2 2 U 5 5 H 1 0 8 2 0 0

WILDWOOD, MO 63005                                                          06/11/19

                                                                                          MO: 62725


JOB#  4 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                         28.55                          0.00                          0.00
  MISC CHG                       7.45                          0.00                          0.00
  MISC DIS                      -1.43                          0.00                          0.00
  TOTAL                         34.57                          0.00                          0.00
JOB#  4 JOURNAL PREFIX           GCCS                           GCWS                          GCIS

JOB#  5 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 5+93GCZWNDY       WINDSHIELD YELLOW                TECH(S):460                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            460   06/14/19   17.50    17.50   0.00   0.00    FINISHED
            460   06/14/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: WINDSHIELD YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: WINDSHIELD YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  5 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  5 JOURNAL PREFIX           GCCS                           GCWS                          GCIS

JOB#  6 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 6+93GCZEAFY       ENG. AIR FLTR YELLOW             TECH(S):460                          0.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            460   06/14/19   17.50    17.50   0.00   0.00    FINISHED
            460   06/14/19    0.00     0.00   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.00

COMPLAINT    MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)
CORRECTION   MPVI: ENGINE AIR FILTER YELLOW (NOTATION FOR FUTURE REPAIRS)

JOB#  6 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
            GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  TOTAL                          0.00                          0.00                          0.00
JOB#  6 JOURNAL PREFIX           GCCS                           GCWS                          GCIS

JOB#  7 CHARGES--------------------------------------------------------------------------------

LABOR----CUSTOMER-----------------------------------------------------------------
J# 7+47GCZ08         AXLE NOISE                       TECH(S):460                        225.00
          TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
            460   06/14/19   17.50    17.50   0.00   0.00    FINISHED
            460   06/14/19    0.00     0.00   0.00   1.50    OVERRIDE IN INVOICING
                            TOTAL TECH TIME   0.00   1.50

COMPLAINT    CUSTOMER STATES AXLE NOISY
ORIG CAUSE   left front hub barring making noise
CAUSE        left front hub barring making noise
```

ORIG CORR REPLACED LF HUB
CORRECTION REPLACED LF HUB

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1	15946732	HUB 6.307 Y	273.25	273.25	546.50	546.50
			COST TOTAL		273.25		

[CONTINUED ON NEXT PAGE]

101569 ADAM BECKMAN 432 2329 06/17/19 GC+S741150

BECKY BUEHRLE AC7B3H 62725 /

2118 WILDWOOD MEADOWS CT 05/HUMMER/H2/4DR WGN 09/28/04 175

5 G R G N 2 2 U 5 5 H 1 0 8 2 0 0

WILDWOOD, MO 63005 06/11/19

MO: 62725

TOTAL - PARTS 546.50

JOB# 7 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			225.00			0.00			0.00
PARTS			546.50			0.00			0.00
TOTAL			771.50			0.00			0.00

JOB# 7 JOURNAL PREFIX GCCS GCWS GCIS

JOB# 8 CHARGES----------

LABOR----CUSTOMER----------

J# 8+00GCZBLADES WIPER BLADES TECH(S):460 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
460	06/14/19	17.60	17.60	0.00	0.00	FINISHED
460	06/14/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT REPLACE WIPER BLADES

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	2	19192667	BLADE 10.146 Y	3.39	6.78	6.77	13.54
			COST TOTAL		6.78		

TOTAL - PARTS 13.54

JOB# 8 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
PARTS			13.54			0.00			0.00
TOTAL			13.54			0.00			0.00

JOB# 8 JOURNAL PREFIX GCQS GCWS GCIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	25.00

TOTAL - MISC 26.50

COMMENTS----------

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GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1453.55			0.00			0.00
PARTS			1410.49			0.00			0.00
G.O.G.			50.90			0.00			0.00
MISC CHG			33.95			0.00			0.00
MISC DIS			-101.43			0.00			0.00
TAXES			124.48			0.00			0.00
TOTAL			2971.94			0.00			0.00

[END OF INVOICE] 11:45:24

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*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

266555 CHARLIE THIERET 932 4390 06/11/19 MA+S741151

ANTHONY KELLEY 16012 /

11510 LARES DR 18/MAZDA/MAZDA6/GRAND TOURING AUTO

J M 1 G L 1 T Y 1 J 1 3 0 9 9 2 3

FLORISSANT, MO 63033 06/11/19

MO: 16012

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00MA1A SYNTHETIC VALVOLINE TECH(S):578 12.08

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	12.60	12.60	0.00	0.00	FINISHED
578	06/11/19	0.00	0.00	0.00	0.40	FINISHED
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT VALVOLINE SYNTHETIC OIL AND FILTER SERVICE
CHECK AND TOP-OFF FLUID LEVELS,CORRECT TIRE PRESSURE,
RESET SERVICE REMINDER INDICATOR(SRI)IF APPLICABLE.
ORIG CORR PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION
CORRECTION PERFORM VALVOLINE SYNTHETIC OIL CHANGE W/FILTER
TIRE PRESSURES.TOP-OFF FLUIDS.RESET SERVICE REMINDER IF
EQUIPPED.
MAZDA FULL CIRCLE INSPECTION

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	PY8W-14-302	FILTER,OIL	5.10	5.10	7.87	7.87
			COST TOTAL		5.10		
					TOTAL - PARTS		7.87

G.O.G. & SUPPLIES----------

CUST	1.0	SEAL, OIL DRAIN PLUG	@	0.300	/UNIT	0.30
CUST	5.0	VALVOLINE MAXTECH 0W20	@	7.000	/UNIT	35.00
					TOTAL - GOG	35.30

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES		-1.00
			TOTAL - MISC	-1.00

JOB# 1 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			12.08			0.00			0.00
PARTS			7.87			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC DIS			-1.00			0.00			0.00
TOTAL			54.25			0.00			0.00

JOB# 1 JOURNAL PREFIX MACS MAWS MAIS

JOB# 2 CHARGES--

LABOR----CUSTOMER---

J# 2 00MAZ99P MAZDA FULL CIRCLE TECH(S):578 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	12.60	12.60	0.00	0.00	FINISHED
578	06/11/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT MAZDA FULL CIRCLE INSPECTION
CORRECTION MULTI POINT INSPECTION

JOB# 2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00

JOB# 2 JOURNAL PREFIX MACS MAWS MAIS

266555 CHARLIE THIERET 932 4390 06/11/19 MA+S741151

ANTHONY KELLEY 16012 /

11510 LARES DR 18/MAZDA/MAZDA6/GRAND TOURING AUTO

J M 1 G L 1 T Y 1 J 1 3 0 9 9 2 3

FLORISSANT, MO 63033 06/11/19

MO: 16012

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3+46MAZ04 ROTATION SPECIAL TECH(S):578 24.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	0.00	0.40	0.00	0.40	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.40	

COMPLAINT CUSTOMER REQUESTS TIRE ROTATION
ORIG CORR ROTATE TIRES PER MANUFACTURES SPECS
CORRECTION ROTATE TIRES PER MANUFACTURES SPECS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES	-1.20
		TOTAL - MISC	-1.20

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		24.00			0.00			0.00
MISC DIS		-1.20			0.00			0.00
TOTAL		22.80			0.00			0.00
JOB# 3 JOURNAL PREFIX		MACS			MAWS			MAIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+20MAZ06 CABIN AIR FILTER TECH(S):578 39.40

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
578	06/11/19	0.00	0.20	0.00	0.20	ENTERED IN INVOICING
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT RECOMMEND REPLACE CABIN AIR FILTER
ORIG CORR CABIN AIR FILTER REPLACED
CORRECTION CABIN AIR FILTER REPLACED

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	KD45-61-J6X-MV	FILTER, CA	12.33	12.33	20.55	20.55
			COST TOTAL	12.33			
				TOTAL - PARTS			20.55

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		39.40			0.00			0.00
PARTS		20.55			0.00			0.00
TOTAL		59.95			0.00			0.00
JOB# 4 JOURNAL PREFIX		MACS			MAWS			MAIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	5.20
		TOTAL - MISC	6.70

COMMENTS----------

X027PJXO09:created 2019-06-07 02:58:00pm taken by Charles Thieret

266555 CHARLIE THIERET 932 4390 06/11/19 MA+S741151

ANTHONY KELLEY 16012 /

11510 LARES DR 18/MAZDA/MAZDA6/GRAND TOURING AUTO

J M 1 G L 1 T Y 1 J 1 3 0 9 9 2 3

FLORISSANT, MO 63033 06/11/19

MO: 16012

GRAND TOTALS

	CUSTOMER GL	CUSTOMER COST	CUSTOMER SALE	WARRANTY GL	WARRANTY COST	WARRANTY SALE	INTERNAL GL	INTERNAL COST	INTERNAL SALE
LABOR			75.48			0.00			0.00
PARTS			28.42			0.00			0.00
G.O.G.			35.30			0.00			0.00
MISC CHG			6.70			0.00			0.00
MISC DIS			-2.20			0.00			0.00
TAXES			6.00			0.00			0.00
TOTAL			149.70			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

  [END OF INVOICE] 11:45:24

*C 0
*A 4232445031884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

222682 TYLER COLEMAN 457 7027 06/11/19 IN+S741152

JOEL ANDREW JUNKANS 54802 /

16740 HIGHLAND SUMMIT DR 12/INFINITI/G37 SEDAN/4DR SDN X LTD

J N 1 C V 6 A R 2 C M 9 7 7 8 2 0

WILDWOOD, MO 63011 06/11/19

773-330-8815 314-290-1087 MO: 54803

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):435 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
435	06/11/19	13.00	13.00	0.00	0.00	FINISHED
435	06/11/19	0.00	0.00	0.00	0.50	OVERRIDE IN INVOICING
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1	152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
			COST TOTAL		5.39		
					TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------
CUST 5.0 VALVOLINE OIL @ 2.360 /UNIT 11.80
TOTAL - GOG 11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------
CUST SSR SHOP SUPPLIES -1.65
TOTAL - MISC -1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL----------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		23.99			0.00			0.00
PARTS		9.08			0.00			0.00
G.O.G.		11.80			0.00			0.00
MISC DIS		-1.65			0.00			0.00

```
  TOTAL                          43.22                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS


MISC------CODE--------DESCRIPTION-----------------------------CONTROL NO---------
JOB # A          SDS  SECURE DATA STORAGE                                          1.50
JOB # A           SS  SHOP SUPPLIES-SERVICE                                       1.65
                                                          TOTAL - MISC            3.15

COMMENTS--------------------------------------------------------------------------
++WAITER++TAG NUMBER IS 7027


GRAND TOTALS----------------------------------------------------------------------------------
           ----------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          23.99                          0.00                          0.00
  PARTS                           9.08                          0.00                          0.00
  G.O.G.                         11.80                          0.00                          0.00
  MISC CHG                        3.15                          0.00                          0.00
  MISC DIS                       -1.65                          0.00                          0.00
  TAXES                           1.88                          0.00                          0.00
                            ----------                    ----------                    ----------
  TOTAL                          48.25                          0.00                          0.00


*************************    A L L  D E T A I L  I N V O I C E    **************************



PAGE 1 OF 1                                              [   END  OF  INVOICE   ]       11:45:24

*C 0
*A 4232447441884501
*T 3615
*K STORE~01
*K DOCDATE~06/14/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    10                                  PATRICK MAHONEY     636       9735    06/14/19   GC+B741153

    FRANK BOMMARITO BUICK GMC INC                                  94221       WHITE/           80471B

    15736 MANCHESTER ROAD               11/JEEP/COMPASS/4WD 4DR LATITUDE      07/10/19        94234

                                        1 J 4 N F 1 F B 6 B D 2 3 5 4 4 6

    ELLISVILLE, MO 63011                                     RL             06/11/19

    636-391-7200      636-391-9400                                                        MO: 94221


    JOB#  1 CHARGES-------------------------------------------------------------------------------

    LABOR----INTERNAL-----------------------------------------------------------------
    J# 1 00GCZ           QUICK SERVICE                      TECH(S):607 675                 198.00
              TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
                675   06/14/19    0.00     1.60   0.00   1.60    ENTERED IN INVOICING
                607   06/14/19    0.00     1.60   0.00   1.60    ENTERED IN INVOICING
                609   06/14/19    0.00     1.60   0.00   1.60    ENTERED IN INVOICING
                              TOTAL TECH TIME   0.00   4.80

    COMPLAINT    U/C BUNDLE

    SUBLET-----PO#--------VEND INV#-INV.DATE-DESCRIPTION-----------------------------
        INTL   741153     80471B    06/12/19 PDR                                          72.00
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    INTL   741153A    3925      06/14/19 WINDSHIELD REPAIR                              42.00
                                                                  TOTAL - SUBLET       114.00

G.O.G. & SUPPLIES-------------------------------------------------------------------
    INTL    1.0  PAINT AND MATERIAL         @     38.000   /UNIT                       38.00
                                                                  TOTAL - GOG           38.00

JOB#  1 TOTALS---------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          0.00                          198.00
  SUBLET                          0.00                          0.00                          114.00
  G.O.G.                          0.00                          0.00                           38.00
  TOTAL                           0.00                          0.00                          350.00
JOB#  1 JOURNAL PREFIX            GCCB                          GCWB                            GCIB


COMMENTS----------------------------------------------------------------------------
BOMM U/C


GRAND TOTALS------------------------------------------------------------------------------------
          ----------CUSTOMER-------------------WARRANTY--------------------INTERNAL---------
              GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                           0.00                          0.00                          198.00
  SUBLET                          0.00                          0.00                          114.00
  G.O.G.                          0.00                          0.00                           38.00
                           ----------                    ----------                    ----------
  TOTAL                           0.00                          0.00                          350.00


*************************     A L L  D E T A I L  I N V O I C E     *************************


    PAGE 1 OF 1                                          [   END  OF  INVOICE   ]       11:45:24

*C 0
*A 4232452131884501
*T 3615
*K STORE~01
*K DOCDATE~06/24/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD
    265765                          GRANT TERRILL       815       0246    06/24/19   BU+S741154

    MICHAEL GARFIAS                                         102516      /

    5855 CHARLOTTE DR.              14/BUICK/REGAL/4DR SDN PREM 1 FWD

                                    2 G 4 G N 5 E X 1 E 9 2 8 4 2 7 9
```

ASHLAND, MO 65010 06/11/19

573-881-7173 MO: 102519

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 45GCZ03 SUSPENSION CONCERN TECH(S):475 1300.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/14/19	6.50	8.00	1.50	0.00	HOLD OTHER
475	06/14/19	0.00	0.00	0.00	1.50	ENTERED IN INVOICING
475	06/19/19	6.70	8.30	1.60	0.00	HOLD OTHER
475	06/19/19	9.30	10.60	1.30	0.00	HOLD OTHER
475	06/19/19	10.70	15.80	5.10	0.00	FINISHED
475	06/21/19	6.90	6.90	0.00	0.00	FINISHED
475	06/21/19	0.00	0.00	0.00	11.50	ENTERED IN INVOICING
		TOTAL TECH TIME		9.50	13.00	

ORIG CAUSE TRANS LEAK AND SLIPS WHEN ACCEL FOUND LEFT SIDE AXLE PUSHED
OUT OF CARRIER HAD TO REMOVE STEERING KNUCKLE ANDUSE AIR
HAMMER TO DRIVE AXLE OUT FOUND BUSHING IN CARRIER SEIZED ON
AXLE SHAFT WILL NEED TO DISASEMBLE TRANS TO ESTIMATE DAMAGE
CAUSE TRANS LEAK AND SLIPS WHEN ACCEL FOUND LEFT SIDE AXLE PUSHED
OUT OF CARRIER HAD TO REMOVE STEERING KNUCKLE ANDUSE AIR
HAMMER TO DRIVE AXLE OUT FOUND BUSHING IN CARRIER SEIZED ON
AXLE SHAFT WILL NEED TO DISASEMBLE TRANS TO ESTIMATE DAMAGE
ORIG CORR DECISION MADE BY INSURANCE TO REPLACE TRANS AND AXLE WITH
USED PARTS R&R TRANS USED TRANS HAD BUSTED VALVE BODY
COVER TECHNICIAN SWAPPED COVERS WITH ORIGINAL AND REPLACED
AXLE SEALS AS PRECAUTION FLUSH COOLER AND LINES FLOW
RATE 1.1 GPM OK REASEMBLE AND TEST DRIVE OK
CORRECTION DECISION MADE BY INSURANCE TO REPLACE TRANS AND AXLE WITH
USED PARTS R&R TRANS USED TRANS HAD BUSTED VALVE BODY
COVER TECHNICIAN SWAPPED COVERS WITH ORIGINAL AND REPLACED
AXLE SEALS AS PRECAUTION FLUSH COOLER AND LINES FLOW
RATE 1.1 GPM OK REASEMBLE AND TEST DRIVE OK

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1300.00			0.00			0.00
TOTAL			1300.00			0.00			0.00
JOB# 1 JOURNAL PREFIX			BUCS			BUWS			BUIS

JOB# 2 CHARGES----------

LABOR----CUSTOMER----------
J# 2 00GCZ27POINT 27 POINT INSPECTION TECH(S):475 0.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
475	06/20/19	6.80	6.80	0.00	0.00	FINISHED
475	06/20/19	0.00	0.00	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.00	

COMPLAINT GM MULTI-POINT INSPECTION 27 POINT CHECK
CORRECTION COMPLETED AT NO CHARGE

JOB# 2 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
TOTAL			0.00			0.00			0.00
JOB# 2 JOURNAL PREFIX			BUQS			BUWS			BUIS

COMMENTS----------
TOWED IN 5/18 FARMERS INS. CLM# 7001469821

[CONTINUED ON NEXT PAGE]

265765 GRANT TERRILL 815 0246 06/24/19 BU+S741154

MICHAEL GARFIAS 102516 /

5855 CHARLOTTE DR. 14/BUICK/REGAL/4DR SDN PREM 1 FWD

2 G 4 G N 5 E X 1 E 9 2 8 4 2 7 9

ASHLAND, MO 65010 06/11/19

573-881-7173 MO: 102519

GRAND TOTALS

	CUSTOMER			WARRANTY			INTERNAL	
	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			1300.00			0.00			0.00
TOTAL			1300.00			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

*C 0
*A 4232457521884501
*T 3615
*K STORE~01
*K DOCDATE~06/11/2019
*K BRANCH~servc01
*K SOURCE~ERACOLD

66871 TYLER COLEMAN 457 7028 06/11/19 IN+S741155

ROYAL BANKS OF MISSOURI F34D1V 69762 CHESTNUT/WH 94776

8021 OLIVE 15/INFINITI/Q50/4DR SDN AWD PREMIUM 09/17/15 8

J N 1 B V 7 A R 9 F M 4 1 3 9 2 7 70069 07/15/15

ST LOUIS, MO 63130 06/11/19

314-212-1656 314-212-1656 MO: 69763

JOB# 1 CHARGES----------

LABOR----CUSTOMER----------
J# 1 00INZ01 LUBE OIL FILTER TECH(S):562 23.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/11/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
562	06/11/19	14.80	14.80	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT (Replace engine oil and filter)
CAUSE ROUTINE MAINTENANCE
CORRECTION CHANGED OIL & FILTER, TOPPED OFF ALL FLUIDS, AND RESET TIRES TO FACTORY SPEC.

PARTS	QTY	FP	NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
CUST	1		11026JA00A	WASHER DRAIN	0.27	0.27	0.55	0.55
CUST	1		152089E01A	OIL FILTER	5.12	5.12	8.53	8.53
				COST TOTAL		5.39		
						TOTAL - PARTS		9.08

G.O.G. & SUPPLIES----------

CUST	5.0	VALVOLINE OIL	@	2.360	/UNIT		11.80
					TOTAL - GOG		11.80

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

CUST	SSR	SHOP SUPPLIES			-1.65
			TOTAL - MISC		-1.65

JOB# 1 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR		23.99			0.00			0.00
PARTS		9.08			0.00			0.00
G.O.G.		11.80			0.00			0.00
MISC DIS		-1.65			0.00			0.00

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  TOTAL                          43.22                          0.00                          0.00
JOB#  1 JOURNAL PREFIX            INCS                          INWS                          INIS

JOB#  2 CHARGES-------------------------------------------------------------------------------

LABOR----CUSTOMER-------------------------------------------------------------
J# 2 00INZROTATE     *TIRES ROTATE SPECIA              TECH(S):562                        25.00
           TECH#     DATE     START   FINISH    ACT   TIME    DESCRIPTION
             562   06/11/19    0.00     0.00   0.00   0.50    ENTERED IN INVOICING
             562   06/11/19   14.80    14.80   0.00   0.00    FINISHED
                            TOTAL TECH TIME   0.00   0.50

COMPLAINT    (Rotate tires)
CAUSE        ROTATE TIRES TO ENSURE PROPER TIRE WEAR
CORRECTION   PERFORMED TIRE ROTATION & RESET TIRE PRESSURES & MAINTENACE
             REMINDERS

MISC------CODE--------DESCRIPTION-------------------------------CONTROL NO---------
    CUST         SSR  SHOP SUPPLIES                                                  -1.25
                                                          TOTAL - MISC               -1.25

JOB#  2 TOTALS---------CUSTOMER--------------------WARRANTY--------------------INTERNAL---------
             GL       COST       SALE     GL       COST       SALE     GL       COST       SALE
  LABOR                          25.00                          0.00                          0.00
  MISC DIS                       -1.25                          0.00                          0.00
  TOTAL                          23.75                          0.00                          0.00
JOB#  2 JOURNAL PREFIX            INCS                          INWS                          INIS
```

66871 TYLER COLEMAN 457 7028 06/11/19 IN+S741155

ROYAL BANKS OF MISSOURI F34D1V 69762 CHESTNUT/WH 94776

8021 OLIVE 15/INFINITI/Q50/4DR SDN AWD PREMIUM 09/17/15 8

J N 1 B V 7 A R 9 F M 4 1 3 9 2 7 70069 07/15/15

ST LOUIS, MO 63130 06/11/19

314-212-1656 314-212-1656 MO: 69763

JOB# 3 CHARGES----------

LABOR----CUSTOMER----------
J# 3 11INZ06 ENGINE NOISE TECH(S):562 152.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/11/19	0.00	0.00	0.00	1.00	ENTERED IN INVOICING
562	06/11/19	13.60	14.80	1.20	0.00	FINISHED
		TOTAL TECH TIME		1.20	1.00	

COMPLAINT CS THAT THERE IS A LOUD HUMMING NOISE WHEN THE CAR IS RUNNIN
G-CHECK AND ADVISE 152 DIAGNOSIS FEE (ENGINE NOISE - 11)
ORIG CORR FOUND WASHER PUMP MAKING NOISE
CORRECTION FOUND WASHER PUMP MAKING NOISE

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	1	289208990A	PUMP ASSY-WASHER	56.59	56.59	130.16	130.16
CUST	1	2892170J00	PACKING-WASHER M	4.75	4.75	13.31	13.31

COST TOTAL 61.34
TOTAL - PARTS 143.47

JOB# 3 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			152.00			0.00			0.00
PARTS			143.47			0.00			0.00
TOTAL			295.47			0.00			0.00
JOB# 3 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 4 CHARGES----------

LABOR----CUSTOMER----------
J# 4+00INZAFR *REPLACE AIR FILTER TECH(S):562 20.00

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/11/19	0.00	0.00	0.00	0.20	ENTERED IN INVOICING
562	06/11/19	14.80	14.80	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.20	

COMPLAINT CUSTOMER REQUEST ENGINE AIR FILTER REPLACEMENT
ORIG CAUSE ENGINE AIR FILTER IS DIRTY
CAUSE ENGINE AIR FILTER IS DIRTY
ORIG CORR REPLACED ENGINE AIR FILTER & CLEANED AIR BOX
CORRECTION REPLACED ENGINE AIR FILTER & CLEANED AIR BOX

PARTS-----QTY--FP-NUMBER----------DESCRIPTION---------U/COST---E/COST----U/PRICE

CUST	2	16546ED000	ELEMENT ASSY-AIR	16.29	32.58	27.15	54.30

COST TOTAL 32.58
TOTAL - PARTS 54.30

JOB# 4 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			20.00			0.00			0.00
PARTS			54.30			0.00			0.00
TOTAL			74.30			0.00			0.00
JOB# 4 JOURNAL PREFIX			INCS			INWS			INIS

JOB# 5 CHARGES----------

LABOR----CUSTOMER----------

J# 5+46INZ06	TIRE REPAIR	TECH(S):562	30.00

66871 TYLER COLEMAN 457 7028 06/11/19 IN+S741155

ROYAL BANKS OF MISSOURI F34D1V 69762 CHESTNUT/WH 94776

8021 OLIVE 15/INFINITI/Q50/4DR SDN AWD PREMIUM 09/17/15 8

J N 1 B V 7 A R 9 F M 4 1 3 9 2 7 70069 07/15/15

ST LOUIS, MO 63130 06/11/19

314-212-1656 314-212-1656 MO: 69763

LABOR----CUSTOMER----------

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
562	06/11/19	0.00	0.00	0.00	0.50	ENTERED IN INVOICING
562	06/11/19	14.80	14.80	0.00	0.00	FINISHED
		TOTAL TECH TIME		0.00	0.50	

COMPLAINT C/S THAT HIS DIRECTIONAL TIRE IS FACING BACKWARDS AND WOULD LIKE IT REMOUNTED CORRECTLY

ORIG CAUSE FLIPPED TIRE AROUND AND MOUNTED IT TO TURN THE INTENDED DIRECTION

CAUSE FLIPPED TIRE AROUND AND MOUNTED IT TO TURN THE INTENDED DIRECTION

ORIG CORR FLIPPED TIRE OVER ON WHEEL TO CORRECT DIRECTIONAL TIRE

CORRECTION FLIPPED TIRE OVER ON WHEEL TO CORRECT DIRECTIONAL TIRE

JOB# 5 TOTALS---------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			30.00			0.00			0.00
TOTAL			30.00			0.00			0.00

JOB# 5 JOURNAL PREFIX INCS INWS INIS

MISC------CODE--------DESCRIPTION----------CONTROL NO---------

JOB # A	SDS	SECURE DATA STORAGE	1.50
JOB # A	SS	SHOP SUPPLIES-SERVICE	22.89
		TOTAL - MISC	24.39

COMMENTS----------

++WAITER++TAG NUMBER IS 7028

GRAND TOTALS----------

----------CUSTOMER----------WARRANTY----------INTERNAL---------

	GL	COST	SALE	GL	COST	SALE	GL	COST	SALE
LABOR			250.99			0.00			0.00
PARTS			206.85			0.00			0.00
G.O.G.			11.80			0.00			0.00
MISC CHG			24.39			0.00			0.00
MISC DIS			-2.90			0.00			0.00
TAXES			21.45			0.00			0.00
TOTAL			512.58			0.00			0.00

********** A L L D E T A I L I N V O I C E **********

[END OF INVOICE]

11:45:24